



PHILIPS

Healthcare

RightFit Service Agreements

For comprehensive coverage **and ultra support**

Philips RightFit Service Agreement Exchange for VISIQ Ultrasound System

Philips RightFit Service Agreements include a comprehensive range of agreement options to best fit your service needs. All offer a great service experience, open communications, and a hands-on approach with Philips. And all were created with you in mind. So no matter which one aligns with your strategic vision and service priorities, it will be the right fit – for you.



To help match your service coverage to your budget and resource requirements, Philips RightFit Service Agreement Exchange is the right choice for the VISIQ Ultrasound system. With RightFit Exchange, all of our service is provided remotely to address your needs quickly over the phone while leveraging our Philips Remote Services. With the RightFit Exchange offering, we'll meet your fundamental coverage needs and keep within your budget requirements.

RightFit Exchange covers the first transducer replacement, tablet and cart coverage – all at an attractive price point. This cost effective service offering also includes clinical and technical telephone support from our USA-based Customer Care Solutions Center. Philips experts are on call M - F 8am to 5pm to provide live assistance, 24/7 remote monitoring, and diagnostic services.



Service features	RightFit Exchange
Standard Parts Coverage	Unlimited (Tablet and cart)
Parts Delivery	Next day
Standard Transducers	1 transducer replacement per contract period for incidental or accidental damage. (50% off Philips Exchange Price for all additional transducers.)
Accidental Damage Protection	1 tablet may be replaced for accidental damage. (50% off Philips Exchange price for all additional tablets or transducers.)
Software and Hardware Updates (Reliability and Performance Enhancement)	Included
FCO	Included
Remote Diagnostics	Included
Technical Telephone Support	Included
Clinical Telephone Support	Included 8am - 5pm, M - F
Clinical Education Flex Account	Optional

Please visit www.philips.com/VISIQ

