See the big picture for early action

Philips SureSigns Dashboard

Hospital biomedical and IT professionals have a lot to manage – the Philips SureSigns Dashboard can help. Keeping your Philips SureSigns monitor infrastructure running smoothly requires a predictable, big picture account of your clinical devices. The SureSigns Dashboard lets you remotely diagnose monitor problems and technical alarms, saving you time and steps in the process. You can view device configuration, approximate location, network connection, screen content, power status, and error log – all from your PC, laptop, tablet, or smartphone. Manage periodic maintenance schedules, software updates, configuration settings, and downtime issues while also supporting interoperability with a web-based status overview of devices sorted by clinical unit, building, and institution. See your clinical devices in a new light with the easy-to-install SureSigns Dashboard.

Key advantages

- Web-based access to current technical and network status

- Quick notification of technical alarms, system status, software updates, and configurations

- Remote diagnosis of technical and network problems and upgrade of software and device configuration settings

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You're in control

Your organization's time and monetary investment in a wireless network should allow your mobile monitors to reliably connect to your electronic medical records system. When they don't, you need a way to easily diagnose network problems.

SureSigns Dashboard helps your team remotely manage and maintain wireless and wired SureSigns devices. Your technicians can receive real-time technical alarms at their remote networked locations, know where the devices are, and take action. The SureSigns Dashboard provides the information needed to help diagnose network problems, allows for verification and changing of configurations, and provides the ability for technicians to configure and push software upgrades.

Remote diagnostics

Philips SureSigns Dashboard makes it possible for your team to view your SureSigns vital signs monitor screens remotely. You can view technical alarm conditions from virtually anywhere to help you feel confident that your monitors are performing up to your hospital's standards.

• Centralized software upgrades – for one monitor or all monitors at the same time – provide your team with real time results
• Ability to remotely modify configuration settings for multiple VS monitors at the same time, thereby freeing up time for technicians who would otherwise have to manually adjust each monitor
• Access rights flexibility to support user focus

Routine maintenance

Alerting service representatives to potential problems quickly when the monitor malfunctions is like having a full-time IT technician at your site.

• Software upgrades and configuration settings can be downloaded individually or in batch, within a care unit or across a distributed enterprise
• Power management updates (battery charge status, AC connection) help to provide actionable insight into monitor status
• Error log data download helps you to recognize maintenance trends
• Multiple device quick status view increases efficiency
• Real-time device operating status to reduce clinical interruptions during maintenance

Network configuration

Web-based access to current technical and network status serves your team's needs.

• Onsite hosting offers convenient diagnostics
• Device and network information provides nearly instant feedback
• Multiple simultaneous dashboard users speeds the troubleshooting process in the event of an issue

Please visit www.philips.com/SureSignsDashboard