



# Clinical Services for IntelliVue Guardian Solution

## Philips Patient Monitoring Clinical Services

To help drive adoption within your organization, our clinical experts provide the education and support necessary for successful workflow change management. We'll partner with you to maximize the value of IntelliVue Guardian Solution.

The IntelliVue Guardian Solution was developed to provide spot check monitoring of patient vital signs in the general and medical/surgical areas in the hospital. IntelliVue Guardian aids in early recognition of subtle signs of patient deterioration and facilitates faster intervention.

Integration of IntelliVue Guardian often requires important changes to your working practices. These changes allow your staff to more effectively respond to early warning system triggers, speeding patient intervention. Development of enhanced clinical workflows helps assure success. We work in conjunction with your team to assess, plan and implement these changes in a comprehensive manner.

### Advantages

- Guided adoption process
- Customized education plan
- Phased implementation
- Follow-up verification

**PHILIPS**  
sense and simplicity

# Clinical support is key

## The IntelliVue Guardian Solution applies to:

- IntelliVue Guardian Software
- IntelliVue MP5SC patient monitor
- IntelliVue Cableless Measurements
- IntelliBridge Enterprise
- IntelliSpace Event Management
- Clinical Services
- Value Added Services

## Unique, three-phased delivery plan

Philips Patient Monitoring Clinical Services offers a three-phased delivery plan intended to assist in the implementation and acceptance of new clinical workflows.

- Phase one (sale through Go-live)
  - Assessment, workflow mapping, implementation
- Phase two (two months after Go-live)
  - User assessment, workflow alterations, education
- Phase three (six months after Go-live)
  - Final workflow alterations, quality assessment

## Phase one (sale through Go-live)

This phase is designed to facilitate the initial implementation of new clinical workflows utilizing the IntelliVue Guardian Solution.

We begin with a collaborative assessment of your clinical environment, documentation of your current clinical processes, and development of new clinical workflows. Based on these new workflows, Philips customizes the configuration of your



system components (MP5SC, Cableless Measurements, and IntelliVue Guardian Solution). We then create an education plan specific to your requirements, deliver onsite education, and provide Go-live support.

## Phase two (two months after Go-live)

This phase is designed to support full adoption of the solution, and use of advanced features as well as implementation of agreed upon workflow changes.

We'll perform a quality assessment to validate your system use, assess enhanced workflows, and review outcomes. Based on findings, Philips will make recommendations to resolve obstructions that impede clinical adoption.

## Phase three (six months after Go-live)

This phase is designed to confirm the solution's effectiveness and make any final refinements to the workflows.

A second quality assessment is performed to validate continued system performance and ensure engagement with enhanced workflows. With our oversight, you will create quality assurance reports, review documented improvements in outcomes, and apply final workflow alterations to complete system adoption.

## Operational excellence

The benefits of your IntelliVue Guardian Solution are fully realized when every member of your clinical staff understands exactly how to respond to early warnings in the most timely and effective manner. Philips Patient Monitoring Clinical Services helps you achieve this through:

- Tailored education
- Refined workflows
- Customized system configuration

Our goal is to ensure that the system you've purchased serves you and your patients with the performance you demand.

“Introduction of an intensive care based Medical Emergency Team, in conjunction with a detailed programme of continuing staff education and feedback was associated with a reduction in post-operative surgical deaths at our institution.”

*Daryl Jones, Rinaldo Bellomo, et al.  
Resuscitation (2007) 74, 235-241*

Please visit [www.philips.com/intellivueguardiansolution](http://www.philips.com/intellivueguardiansolution)



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