Schedule 25
MR Collaboration Live or Reacts (Rev 27)

Product Category	Products
Magnetic Resonance	MR Collaboration Live and/or Reacts

The following schedule will apply if Customer's purchase includes a license to Collaboration Live and/or the Reacts Platform ("Software Services").

1. Definitions

1.1 "Account" means a Reacts User Account. A Reacts User Account includes the Account Information.
1.2 "Account Information" means the personal information related to a specific User, the User Content, the Account settings, as well as the Usage Information residing on the Reacts Platform.
1.3 "Administrator" means a Philips support agent ("Philips Administrator") or a Customer Account holder ("Customer Administrator") that has been granted certain administrative permission(s), such as but not limited to the management of Accounts and Subscriptions.
1.4 "Subscription" means an access purchased by Customer to the Software Services.
1.5 "Usage Information" means the information associated with the Software Services.
1.6 "User" means an individual accessing any of the Software Services.
1.7 "User Content" means any data provided by the User or shared with the User contained in the User's Reacts Library or secure messaging including text, photos, videos, graphics, items, or other materials, all of which will be subject, as applicable, to the Philips Privacy Notice.

2. Customer Responsibilities

2.1 Customer is responsible for its own and each of its User's acts and omissions, including compliance with the End-User License Agreement (EULA) currently available online at https://reacts.com/legal/terms; use of the Software Services; and ensuring adequate security to prevent unauthorized access to Accounts, User Content, and any confidential information, including protecting any client devices such as tablets and laptops with anti-virus and appropriate cyber security.
2.2 Customer will obtain and retain all necessary consents, including from patients, before using or granting access to the Software Services for medical purposes and processing personal information for the purposes of providing the Software Services.
2.3 Customer will ensure that the Users use the Software Services in accordance with all applicable laws and comply with all requirements related to the use of personal health information, including medical data. Customer will ensure that the Software Services are not used by patients.
2.4 Customer will obtain the consent of its Users to grant Philips access to the Usage Information.
2.5 Customer will obtain and maintain all required authorizations and permit(s), and/or register with their local agencies, as necessary, to use the Software Services.
2.6 Customer will follow the Collaboration Live Pre-Implementation IT Checklist, which Philips will provide to Customer.
2.7 Customer will ensure a suitable headset and webcam is available per device to connect to Collaboration live.
2.8 Customer is responsible that MR Collaboration Live interface software keys are pre-installed on the MR consols to be connected.

3. Access to the Software Services

3.1 Customer acknowledges that before using the Software Services, each of its User must agree to the EULA. Philips makes such terms available to be agreed upon by each User though a click-wrap process enabled at the time such User creates their account information.
3.2 Customer acknowledges that the Software Services are administered by Philips or its affiliate(s) in Canada and that Personal Data may be processed by Philips and/or its affiliate(s) in Canada. Customer is responsible for its own and its Users' compliance with any local laws, including those laws that permit the processing of Personal Data in Canada.
3.3 Customer acknowledges that Philips does not need any medical data to operate any of its Software Services.
3.4 Customer will designate individual(s) to serve as Customer Administrator(s) and alternate(s), who will serve as Philips' primary support contacts. Customer Administrator(s) shall manage all Accounts. Philips Administrator(s) can act on behalf of Customer to administrate the Services.
3.5 Software Services may be interrupted for maintenance, upgrades, or as a result of telecommunication failures or other reasons that are beyond Philips' control. Accordingly, Philips does not warrant the Software Services to be uninterrupted or error-free and will have no liability for any disruptions or downtime. Therefore, the primary on-site

patient care provider performing the magnetic resonance procedure must be sufficiently qualified independent of the Software Services to perform an ordered patient procedure.

3.6 Philips may modify the Software Services or any portion thereof. Customer agrees that Philips shall not be liable to Customer or any other party if Philips modifies the Software Services.

3.7 Abusive or excessive usage of the Software Services may result in the temporary or permanent suspension of Customer and/or any User's access to the Software Services and/or termination of applicable Subscriptions. Philips, in its reasonable discretion, will determine what constitutes abusive or excessive usage of its Software Services.

3.8 The access to the Software Services starts when the Subscriptions are created, not when they are assigned.

3.9 The ability to access the Software Services may require payment of third-party fees, such as telephone toll charges, mobile carrier fees, ISP, data plan, etc. Philips and its affiliates have no connection to or responsibility for such fees.

4. Retention of the Account Information and User Content

4.1 Philips will retain and grant Customer or other persons access to Account Information and User Content only to fulfil its obligations under the Quotation or as required or permitted by applicable laws. Once deleted by Philips, Customer, or the Users, Account Information and User Content cannot be restored.