PHILIPS

Exhibit 14

Additional Terms for Monitoring Analytics & Therapeutic Care Enterprise Software Maintenance Agreement
Hardware Support Coverage (Rev 27)

1. If included in the Agreement, Philips will provide hardware support Services during standard coverage hours, Monday through Friday, 8:00 AM to 5:00 PM local time, excluding Philips recognized holidays. Hardware support coverage provides Customer's technical or biomed support organization with clinical and technical phone support, troubleshooting, parts, and repairs, as follows:

2. **Support Parts**.

2.1 If the Agreement includes Support Parts, then Philips will provide the technical and clinical phone support and parts for corrective services for Equipment hardware covered under this Exhibit. Unless otherwise specified, parts will be shipped via priority delivery.

3. **Support Parts with Second Response**.

3.1 If the Agreement includes Support Parts with Second Response, then Philips will provide the technical and clinical phone support, parts and second response for corrective services for Equipment hardware covered under this Exhibit. Unless otherwise specified, parts will be shipped via priority delivery.

4. **Comprehensive On-site**.

4.1 If the Agreement includes Comprehensive On-site, then Philips will provide the technical and clinical phone support, parts, and comprehensive on-site support for corrective services for Equipment hardware covered under this Exhibit. Unless otherwise specified, parts will be shipped via priority delivery.