

SMS Terms and Conditions

1. What is RespirTech mobile messaging?

RespirTech mobile messaging is a service for registered customers to receive text alerts* delivered to a mobile device. These messages may include survey links, InCourage product usage tips and reminders, and appointment reminders. These messages will be received if you provide consent to our representatives including enrollment in the Pediatric Care Connect program.

*Standard text message and data rates from your carrier or plan may apply. RespirTech does not charge a fee for this service.

2. What will RespirTech do with the phone number provided for mobile messaging?

RespirTech will only use the phone number provided to communicate with you. It will not be shared with other third parties or affiliates for marketing purposes.

3. How do I enroll to receive mobile messaging from RespirTech?

You can verbally request to be enrolled with your RespirTech Patient advocate via phone and will have another opportunity via written consent with your patient trainer upon delivery of the InCourage system.

4. How do I enroll in the Pediatric Care Connect Program?

You can verbally request to be enrolled with your RespirTech Patient advocate via phone.

5. What is the frequency of mobile messages I will receive through RespirTech's mobile messaging?

If you participate in the Pediatric Care Connect Program, you will receive (1)* message per month of InCourage product usage tip and/or reminder over the course of (12) months as well as (6)* requests to complete a short survey for information to be shared with your healthcare provider over the course of (12) months.

You will receive infrequent messages related to appointments you schedule for the InCourage system or when we are having troubles reaching you.

* Message frequency may vary.

6. How do I stop RespirTech's mobile messaging from coming to my cell phone?

Reply STOP to one of our text messages or call RespirTech at 1-800-793-1261, select prompt 4 and request to STOP mobile messaging.

7. How do I ask for help to discuss the InCourage product or RespirTech's mobile messaging?

Text HELP to RespirTech at 651-389-8999 or call 1-800-793-1261, select prompt 4 and ask us your questions.

Link to RespirTech Privacy Notice: [Privacy Notice | RespirTech](#)