PHILIPS

RO Water Dispenser

ADD6951BR/90



User Manual ---------- 01
說明書 ---------- 26

English

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IMPORTANT SAFETY INSTRUCTIONS

Note: Please read this section carefully as it contains important safety information.
These precautions are intended to ensure correct usage of this product and help prevent potential hazards or accidents.

1. Do not use unauthorized or non-original accessories. Doing so may cause damage to the appliance and void the warranty.
2. After unpacking, check the appliance for any damage and ensure all accessories are included.
3. To prevent the risk of suffocation, keep plastic bags out of reach of children.
4. Do not pour unknown liquids, untreated water, or poor-quality source water into the tap water tank.
5. Always place the appliance on a flat surface. Do not exceed the maximum water level to avoid continuous dripping or malfunction.
6. Please handle the appliance with care to prevent dropping, which may result in injury or equipment damage.
7. Keep the appliance out of reach of children and pets.
8. Keep out of reach of children or supervise young users when operating the appliance.
9. Place the appliance indoors, away from direct sunlight or heat sources such as radiators, stoves, or other high-temperature areas.
10. Do not install the appliance near open flames or in flammable gas environments.
11. Do not plug in or unplug the appliance with wet hands to avoid electric shock.
12. Do not disassemble or modify the appliance, or place heavy objects on it, to prevent damage or injury.
13. If the appliance will not be used for an extended period, unplug the appliance and drain the tap water tank and filtered water jug.
14. The inlet water temperature should be 5℃-38℃. If the temperature is higher than 38℃, the filter will be damaged and be unable to work. If the temperature is lower than 5℃, the dispenser might be frozen and the elements of the dispenser might be damaged.
15. This appliance is for indoor usage only and must be connected to a properly grounded three-prong outlet.
16. If the appliance has been unused for an extended period, it is recommended to replace the filter before reuse.
17. For maintenance and filter replacement, only use Philips-approved replacement parts.

18. Do not clean the appliance with flammable liquids such as gasoline or solvents.
19. If a fault occurs, immediately unplug the appliance and avoid continued use with damaged parts.
20. Product functions may be updated through firmware upgrades. Please refer to the latest user manual for details.
21. After dispensing hot water, switching immediately to ambient water or water of 45℃ may result in a short flow of residual hot water. To avoid burns, it is recommended to dispense room temperature water for 10 seconds before use.
22. If water remains unused for more than 24 hours, it is recommended to drain the appliance before next use.
23 If the power cord is damaged, stop using the appliance immediately. Contact customer support for replacement to avoid risk.
24. Do not attempt to disassemble or repair the appliance yourself, and do not entrust repairs to unauthorized service personnel. Improper repairs may result in safety hazards.
25. Storage of used filters for future reuse

    Seal and store the filter in a refrigerated place to prevent bacteria build-up.

    (1) Rotate the used filtered counter clockwise to the " " position and take it out from the appliance.

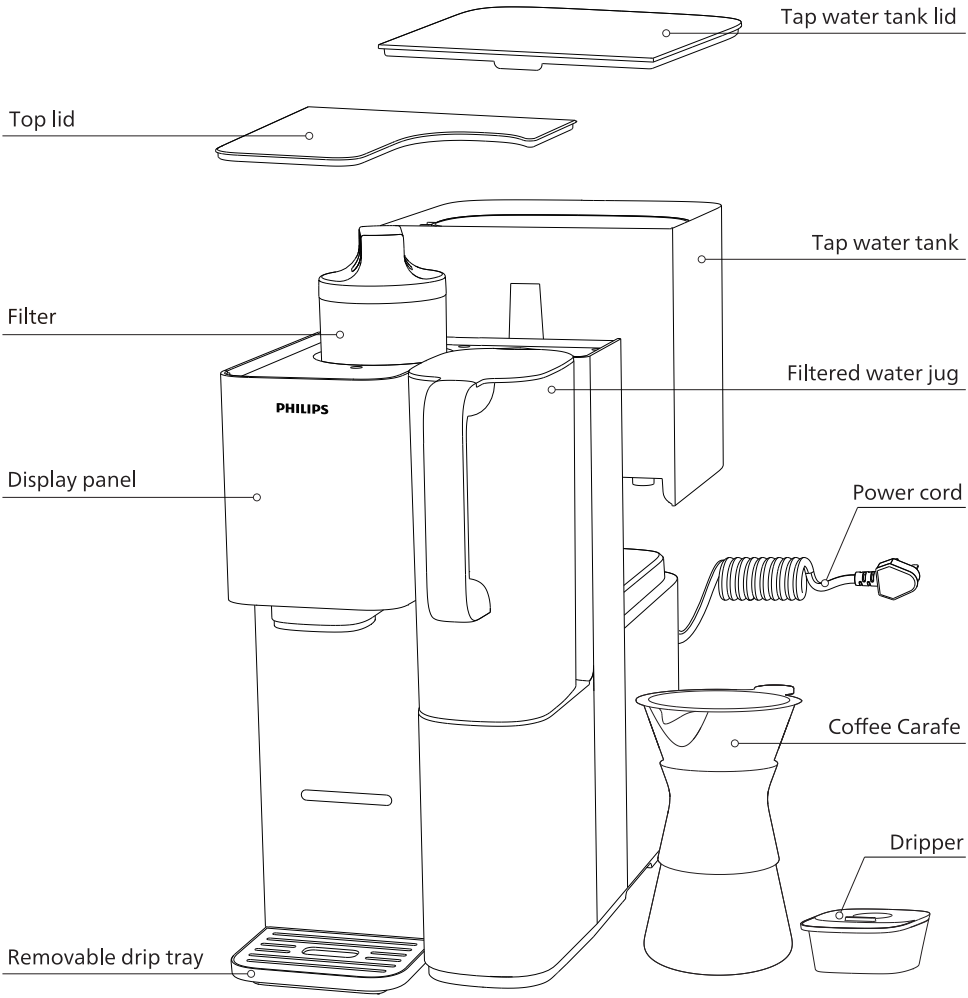
    (2) Seal the filter using plastic wrap. and store the filter in a refrigerator (2-4℃). Do not put it in the freezer.

    (3) Unplug the system.
26. Philips assumes no responsibility for any consequences resulting from failure to follow the above safety instructions.

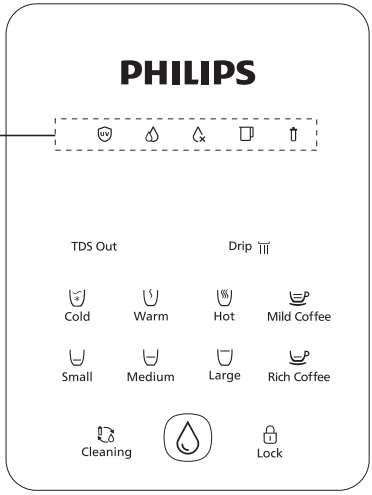
1 Product Specifications

Product Name	Philips RO Water Dispenser
Model Number	ADD6951BR/90
Rated Voltage / Frequency	220V-240V~ / 50Hz-60Hz
Rated Total Power	2200W-2500W
Heating Capacity	20L/h, ≥90°C
Cooling Capacity	≥2.7L/h (≤10°C)
Cooling Current	0.7A
Refrigerant Type & Charge Amount	R600a, 18g
Climate Class	ST/N/SN/T
Total Rated Filtration Capacity	2000L
Rated Water Flow Rate	0.2L/min
Applicable Water Source	Municipal tap water
Inlet Water Pressure	0 MPa – 0.06 MPa
Applicable Water Temperature	5°C – 38°C

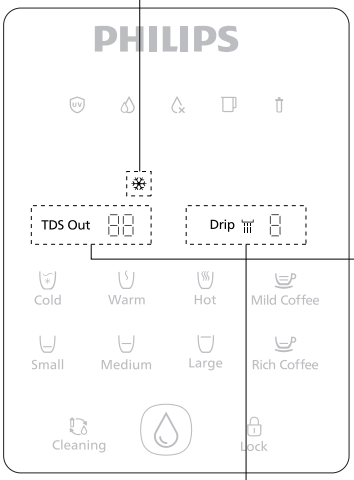
2 Product Overview



3 User Interface



Indicator Light	Status	Meaning
UV	Solid white light	UV sterilization in progress.
	Solid white light	Filtering in progress.
	Blinking white light	Low water level in filtered water jug – try again later.
	Blinking white light	Water in the tank is stale. Please replace it.
	Blinking red light	Low water level in tap water tankor water quality is poor. Discard all remaining water and refill with fresh water immediately.
	* When " " indicator blinks, the water in the tap water tank must be changed. Lift the tap water tank, discard the remaining water, and then refill it with fresh tap water.	
	Solid white light	Filtered water jug is correctly in place.
	Blinking white light	Filtered water jug is not in place. Please insert properly before dispensing water.
	Solid white light	Filter is within its lifespan. Feel free to use.
	Blinking red light	Filter is nearing the end of its lifespan. Please replace the filter soon.
	Solid red light	Filter has reached the end of its lifespan. Please replace the filter immediately.



Indicator Light		Meaning
❄	Light off	Cooling function not activated
	Blinking	Cooling in progress
	Solid	Cooling completed

Indicator Light	Meaning
TDS Out 88	Filtered Water TDS

*TDS (Total Dissolved Solids) is an effective indicator of water quality.

Indicator Light	Meaning
Drip 8	Displays dripping process in countdown (e.g. 3-2-1 to indicate drip brewing stages).

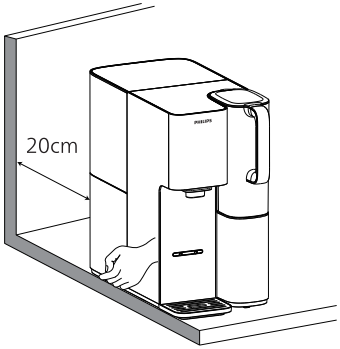
4 Before First use

4.1 Setup Guide

To prevent microorganism growth, place the appliance in a location out of direct sunlight.

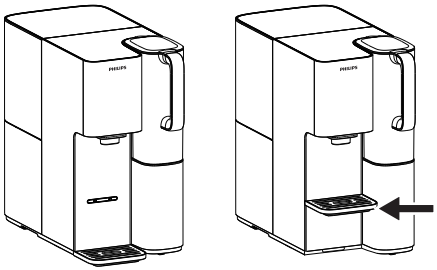
(1) Allow adequate clearance behind the unit

Leave at least 20 cm of space between the back of the product and any wall to ensure proper heat dissipation. This helps maintain compressor cooling efficiency and prolong product lifespan.



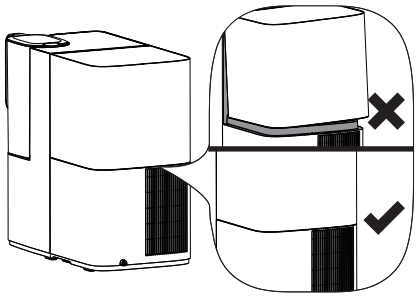
(2) Adjustable drip tray height

The drip tray comes with an adjustable height setting—choose the level that best fits your cup size.



(3) Ensure proper tank placement

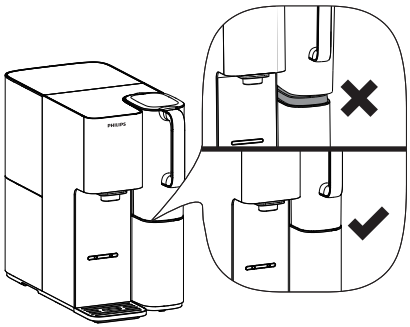
Attach the water tank to the back of the appliance, and make sure it is securely installed. Otherwise, the appliance may not dispense filtered water properly and could leak.



(4) Secure the filtered water jug

Ensure the filtered water jug is fully attached to the pedestal.

Improper placement may cause leakage or overflow, and affect normal operation.



Important — Let it sit in an upright position for 2 hours before using the cooling function

Because the appliance contains a compressor cooling system, please let it rest for at least 2 hours after transportation. Skipping this step may damage the appliance.

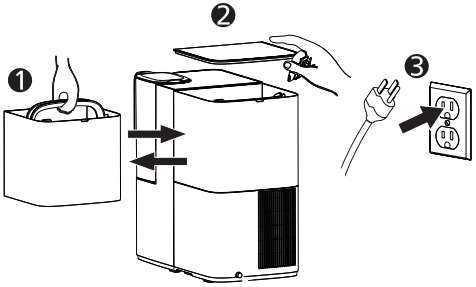
Before first use, please perform the new filter flush to ensure the best drinking experience.

4.2 New Filter Flushing

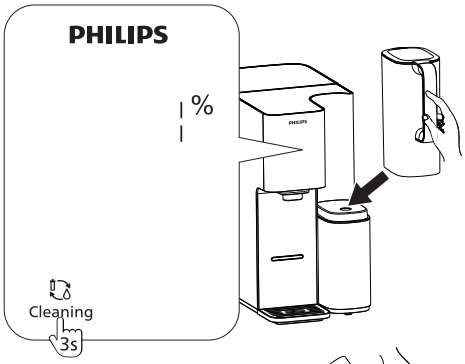
This operation is intended for first-time setup or after replacing a new filter. It helps flush the filter and all internal components that come into contact with water, ensuring the quality of your drinking water. For optimal performance, follow these steps before the dispenser's first use or after replacing the filter. The process takes about 1.5 hours.

If the dispenser will not be used for an extended period of time, please drain the appliance and disconnect the dispenser from power supply. Seal the filter and store it in the refrigerator (2-4°C, do not put it in the freezer). When you use it again, please follow the new filter flush procedure.

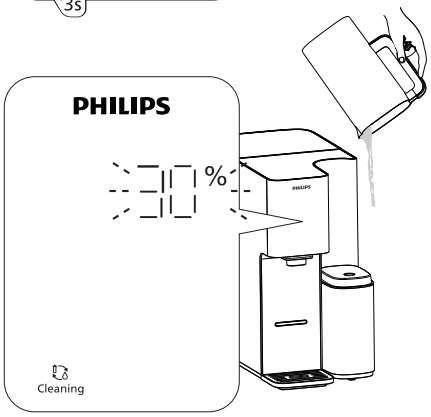
(1) Open the tap water tank lid, fill it with ambient temperature tap water up to the "Max" line, then plug the power in.



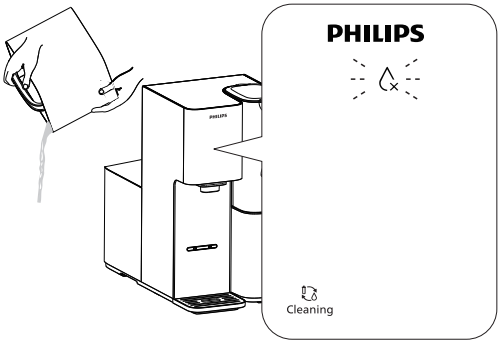
(2) Install the filtered water jug, then press and hold the " Cleaning " for 3 seconds. You'll hear a "beep," indicating the flushing process has started.
Reminder: Please make sure the filtered water jug is empty and fully attached to the pedestal, before turning on cleaning function.



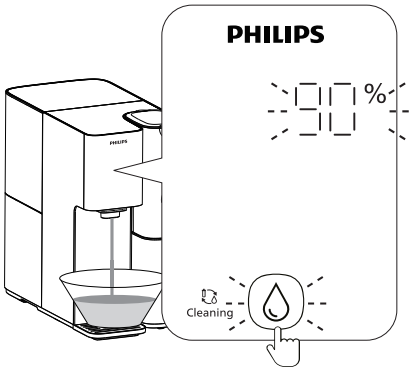
(3) During flushing (0–80% completion), the progress indicator will increase in 10% increments and blink to show progress. The appliance will beep as each stage is completed. When you hear a beep, empty the filtered water jug. Repeat this process until the progress indicator reaches 80%.



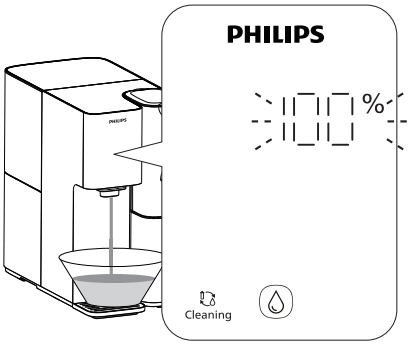
(4) When the " " indicator light starts blinking, the appliance will beep. At this point, remove the tap water tank, empty it, refill it up to the "Max" line, and reinsert it to resume flushing.



(5) At 90% progress, the progress indicator blinks and the appliance beeps 3 times. No need to change the water—just place a large cup under the spout and press the " " .



(6) When the display shows 100%, flushing is complete—you can now use the machine normally.



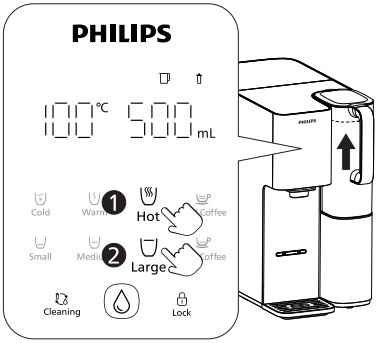
Flushing Notes

- Do not press and hold the " Cleaning " again during the flushing process—doing so will prematurely end the cycle and is not recommended.
- It's normal to hear pumping noise between 90% and 100% progress, so there's no need for concern.
- If you notice any water leakage, unusual noises, a burning smell, or smoke, unplug the appliance immediately and contact customer service.
- During the process, white cloudiness in the tap water tank or filtered water jug is caused by micro-bubbles formed as air passes through the high-precision filter. Any black particles observed are residues from the filter. Both are normal and do not affect product performance.

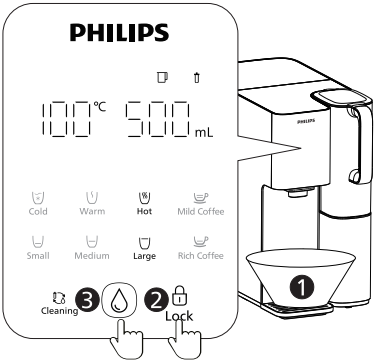
4.3 Boiling Point Calibration

The product is factory-set to the default boiling point for low-altitude regions. Users in high-altitude areas must adjust the boiling point before use.

(1) Upon first setup, ensure that the filtered water jug contains a sufficient amount of purified water. Press " Hot " and then " Large ".



(2) Place a large-capacity cup under the spout and press the " Lock " - " " . The appliance will dispense boiling water continuously for approximately one minute. Once water stops dispensing, the boiling point adjustment is complete.



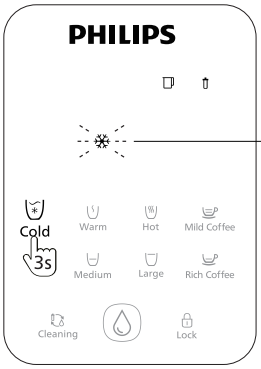
Caution: Hot steam may be released during the boiling point calibration process, which can cause burns. Please keep a safe distance to avoid injury.

5. Usage Instructions

5.1 Cooling Function

5.1.1 Turn On the Cooling Function

After the unit has been has been sit for 2 hours, press and hold the " Cold " for 3 seconds until the " ❄ " begins blinking — this indicates that cooling has been activated.



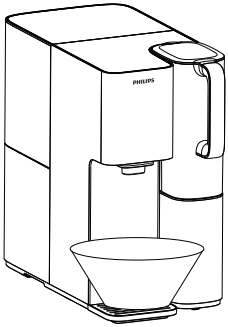
Indicator Light		Meaning
❄	Light off	Cooling function not activated
	Blinking	Cooling in progress
	Solid	Cooling completed

Do not dispense water while the " ❄ " is blinking, as this may affect cooling efficiency. The initial cooling process takes approximately 20 minutes to reach the set temperature.

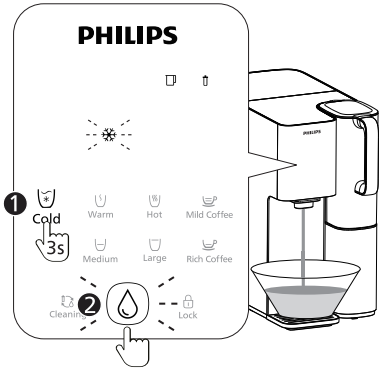
5.1.2 Turn Off the Cooling Function

Note: After turning off the cooling function, empty the cooling tank to prevent bacteria growth. Follow the steps below.

(1) Place a large container under the spout.



(2) Press and hold the " Cold " for 3 seconds, then press the " " to begin draining (press again to pause if needed).



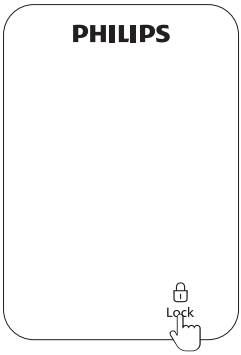
(3) Once the progress reaches 100%, draining is complete.

(4) The cold water indicator light （represented by the" "） will turn off, after cooling is fully turned off.

- Do not unplug the unit or exit the process during drainage.
- It's normal to hear pumping noise during drainage process. The sound will stop once the process reaches 100%.

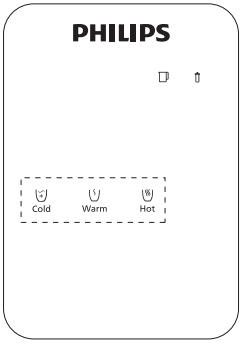
5.2 Dispensing Water

(1) Press the " Lock " to unlock.



(2) Temperature Selection:

- Press " Cold " repeatedly to select 5°C, 12°C, or ambient temperature water.
- Press " Warm " repeatedly to select 45°C or 55°C.
- Press " Hot " repeatedly to select 85°C or 100°C.



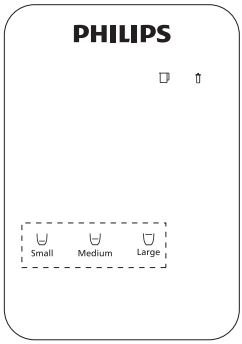
Cooling Function Status

Indicator Light		Meaning
❄	Light off	Cooling not active. Only ambient temperature water is available at this time.
	Blinking	Cooling in progress. Only 12°C or ambient temperature water is available.
	Solid	Cooling complete. 5°C, 12°C, and ambient temperature water are now available.

The " Cold " displays a white light for ambient temperature water and a blue light for chilled water at 12°C or 5°C.

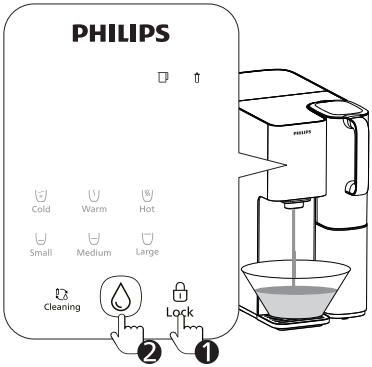
(3) Volume Selection:

- Press " Small " repeatedly to choose between 120mL and 150mL
- Press " Medium " repeatedly to choose between 250mL and 350mL
- Press " Large " repeatedly to choose between 500mL and 800mL



(4) Press " Lock " , then press " " to dispense water. To stop, press " " again.

(Cold and ambient water dispensing do not require unlocking. Simply press the " " to start.)



Notes:

- Press and hold " Lock " 3 seconds to disable/enable the safety lock.
- Press and hold " Hot " + " Large " for 3 seconds to disable/enable the beep sound prompt.

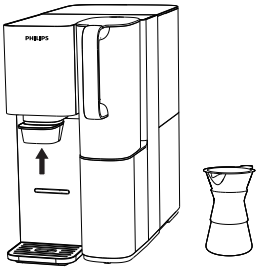
Reminder:

Actual temperature and volume may vary depending on the usage environment and local tap water quality.

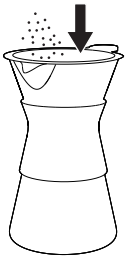
5.3 Using the Dripping Function

5.3.1 Coffee Dripping

(1) Install the drippper
Align the dripper with the spout and attach it securely.



(2) Add coffee grounds
Take out the coffee carafe. Add approx. 10g of coffee grounds evenly into the coffee filter.
Recommended grind size: medium grind (similar to granulated sugar), suitable for pour-over coffee.

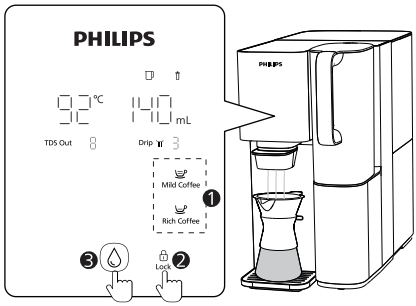


The system is pre-programmed to perform a 3-stage drip brewing based on 10g coffee grounds. It is recommended to follow the amount of coffee grounds in this instruction to avoid spillage.

(3) Select coffee mode

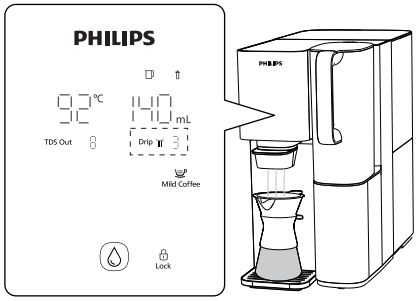
Place the coffee carafe under the spout.

Select " Rich Coffee " or " Mild Coffee " , then press " Lock " → " ⏻ " .



Both mild and rich modes are calibrated for a default 1:14 to 1:16 coffee-to-water ratio using 10g of coffee.

(4) Wait for dripping process to complete. The " Drip " will show countdown process (e.g., 3-2-1 for a 3-stage drip brewing). Drip brewing is complete after a long beep.



You may pause the drip brewing by pressing " ⏻ " . To cancel, press " Rich Coffee " or " Mild Coffee " again.

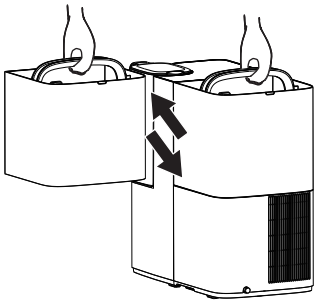
This product simulates manual pour-over drip brewing. The process includes multiple cycles of dispensing–pause–dispensing.
Do not remove the coffee carafe during drip brewing.

6 Daily Maintenance

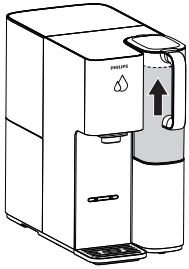
6.1 Waterway Cleaning

It is recommended to clean the waterway if the appliance has not been used for more than 1 week, or if it has been used continuously for 1 month.

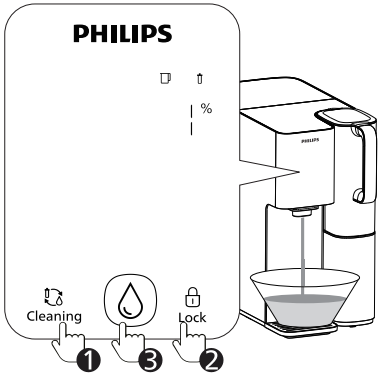
(1) Fill the tap water tank with tap water and place it back to the appliance, then place the lid back to the tap water tank properly.



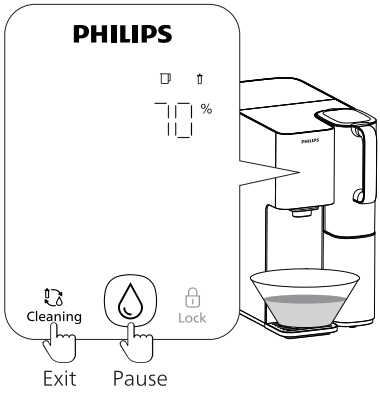
(2) Wait until the filtered water jug is full, and the "" indicator light turns off.
Otherwise, the function cannot be activated.



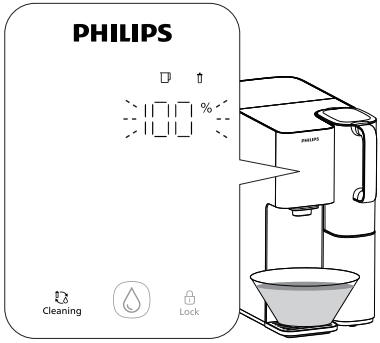
(3) Place a large container under the spout and press " Cleaning " → " Lock " → " " to start.
Approximately 1800ml will dispense during the cleaning process.



(4) During the cleaning process, press " " to pause. Press the " " again to resume the flushing process.



(5) When "100%" flashes, the cleaning process is complete.

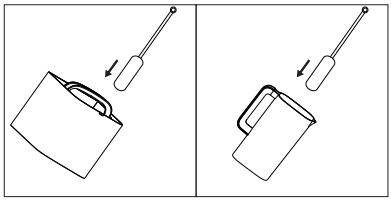


6.2 Cleaning the Tap Water Tank and Filtered Water Jug

6.2.1 Clean the tap water tank and the filtered water jug with the cleaning brush at least once per week, or whenever visible residue is present.

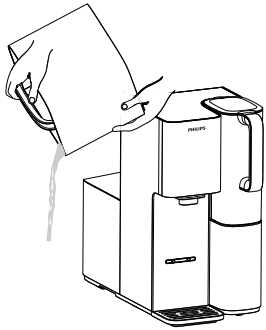
* Please note that the cleaning brush is not included with the product and should be purchased separately if needed.

Note: Do not put the tap water tank or the filtered water jug in the dishwasher.



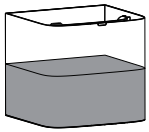
6.2.2 Descaling the tap water tank

① Empty any remaining water in the tap water tank.

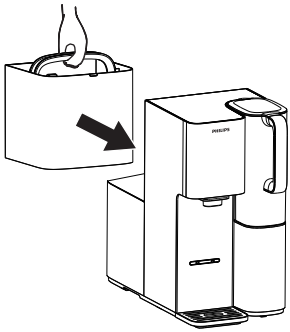


② Add approximately 30 g of citric acid to the tap water tank, then fill it with tap water up to 3 L. Stir gently and let the solution sit for 2 hours.

* Citric acid needs to be purchase seperately.



③ Rinse thoroughly with clean water. Fill the tank with tap water, then reassemble it.



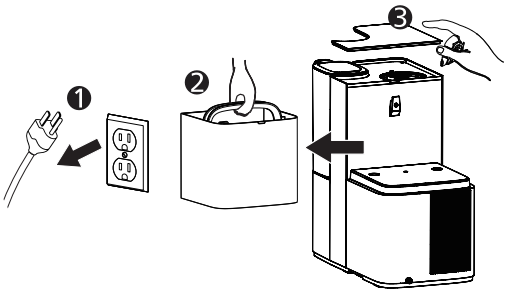
6.3 Filter Replacement

Please change the filter according to the filter lifetime indicator " " on the display panel, or the suggested replacement cycle. New filter can be purchased from authorized retailers. The model is ADD583.

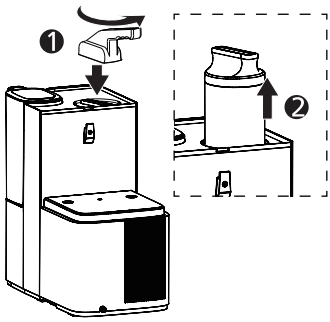
Model	Suggested Replacement Cycle
ADD583	1 year

Only the certificated Philips filter can be used for replacement.

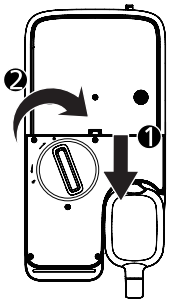
(1) Power off and take out the tap water tank and the appliance top lid.



(2) Rotate the used filter counterclockwise to the " " position and take it out.
（Note: The wrench is only included in the replacement filter package. It is not provided with the appliance.）

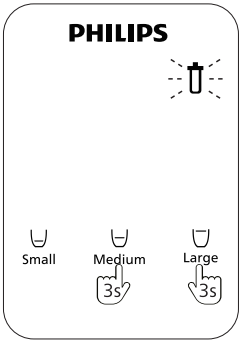


(3) Insert the new filter into the filter holder and rotate it clockwise to the locked " " position, and cover the machine top lid. Put the tap water tank back to the dispenser. Then, plug in the power cord to turn on the appliance.



(4) Long press " Medium " + " Large " for 3 seconds. The" " changes to white again, which means you have reset the lifetime.

(If you need to cancel the reset, press and hold " Small " + " Large " for 3 seconds within 2 hours.)



7 Troubleshooting

Error	Causes	Solutions
E01: Unable to filter water	Tap water temperature sensor failure or tap water temperature > 55℃	Ensure tap water added to the tap water tank is below 55℃
E02: Unable to dispense hot water	Temperature sensor failure at the spout outlet	Dispense 3 cups of 150ml ambient temperature water, then dispense hot water
E04: Unable to dispense hot water	Heating failure detected	Dispense 3 cups of 150ml ambient temperature water, then dispense hot water
E06: Unable to filter and dispense water normally	Abnormal water filtration alarm. Filter not installed properly or clogged	Check if the filter is installed properly or clogged. If the filter is clogged, please replace it
E0b: Unable to cool the water	If the appliance is not dispensing cold water, or the cooling time exceeds 1 hour in a single cycle, the appliance will activate its cooling protection and stop cooling	Power off for 1–2 minutes, then restart
E0L: Unable to dispenser cold water	Cooling temperature sensor failure	Power off for 1–2 minutes, then restart
E0U: Communication abnormality of the product	Abnormal communication signal within the product's electronic control board	Power off for 1–2 minutes, then restart

Error	Causes	Solutions
Unable to dispense water	Filtered water jug is out of water	If " " is flashing, wait for it to stop flashing before dispensing water normally
	Tap water tank is not properly installed	Check tap water tank installation
Unable to filter water	Tap water tank is at a low water level, and " " blinks red	Refill the tap water tank with clean water
	Tap water tank not properly installed	Check the installation of tap water tank
Appliance leaks	Drip tray is full	Empty the drip tray
	Extraneous object stuck in the sealing valve at the bottom of the tap water tank	Remove the extraneous object stuck in the sealing valve.
	Filtered water jug not properly installed	Ensure the filtered water jug is properly installed and securely seated with no gaps
Odd taste of the water	Failure to rinse as required during initial use or after filter replacement, or the appliance has not been used for an extended period	Refer to the new filter flush section for steps.
	Filter not replaced in time	Refer to the 'Filter Replacement' section
Electric leakage or static electricity on the appliance body	Improper grounding or damaged power cord.	Use only a properly grounded three-prong outlet. If the power cord is damaged, contact customer service for a replacement immediately
Button/display not responding	System error	Power off for 1–2 minutes, then restart

8 Package Contents

Dispenser (with 1 filter inside)	×1
Removable water drip tray	×1
Coffee Carafe	×1
Dripper	×1
Filtered water jug	×2
Quick start guide	×1
Filter replacement guide	×1

9 Guarantee and Support

If you need information or have any questions, please visit www.philips.com/support or contact the consumer service center in your country/region. If there is no consumer service center in your country/region, please contact your local distributor.

Within two years from the date of purchase, you will receive free warranty service for any damage caused by manufacturing process problems, or any damage to components under normal use conditions confirmed by our maintenance service personnel.

Warranty service excludes frequently replaced consumables, auxiliary equipment, shipping costs and door-to-door service. Please show proof of purchase to service personnel when servicing.

Please keep this user manual for future reference.

繁體中文

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重要安全須知

註：請仔細閱讀本節內容，內含重要安全資訊。以下預防措施旨在確保正確使用本產品，並避免潛在危險或意外發生。

1. 請勿使用未經授權或非原廠配件，否則可能損壞產品並導致保養失效。
2. 拆箱後，請檢查設備是否有損壞，並確認所有配件齊全。
3. 為避免窒息風險，請將膠袋遠離兒童可觸及範圍。
4. 請勿將不明液體、未經處理的水或劣質水源倒入自來水箱。
5. 請將飲水機置於平坦表面，並勿超過最高水位線。以免持續滴水或故障。
6. 使用時請小心輕放，避免跌落，以免造成受傷或設備損壞。
7. 請將產品放置在兒童及寵物無法觸及的地方。
8. 兒童使用時需成人監督，並確保操作安全。
9. 請將飲水機放置於室內陰涼處，遠離陽光直射或高溫環境（如暖爐、電磁爐等）。
10. 請勿在明火附近或易燃氣體環境中使用。
11. 請勿以濕手插拔電源，以免觸電。
12. 請勿自行拆卸、改裝產品，或放置重物於機身上，以免造成損壞或危險。
13. 若長期不使用，請拔掉電源，並排空自來水箱及濾水壺內的水。
14. 進水溫度應維持在 5℃至 38℃：
    - 若高於 38℃，濾芯可能受損並無法正常運作。
    - 若低於 5℃，飲水機可能結冰，導致內部元件損壞。
15. 本產品僅限室內使用，並必須連接至正確接地的三腳插座。
16. 若長期未使用，建議重新使用前更換全部濾芯。
17. 進行保養或更換濾芯時，請僅使用 Philips 原廠認可的替換配件。
18. 切勿使用易燃液體（如汽油或溶劑）清潔本機，以免引發火災危險。
19. 如發現故障，請立即拔掉電源插頭，並停止使用已損壞的部件。
20. 產品功能可能會透過韌體更新升級，詳情請參閱最新版本的使用說明書。
21. 當使用熱水功能後立即轉換至常溫水或45℃水溫時，可能會有少量殘留熱水流出。
    為避免燙傷，建議先排出室溫水10秒後再使用。
22. 若水箱內的水超過24小時未被使用，建議在下一次使用前先排空存水。
23. 如發現電源線損壞，請立即停止使用本機，並聯絡售後人員進行更換，以免發生危險。
24. 切勿自行拆卸或維修本機，亦不可交由非授權維修人員處理，不當維修可能導致安全風險。

25. 已用濾芯儲存指引（以備未來重用）

為防止細菌滋生，請將濾芯密封並冷藏保存：

(1) 將使用過的濾芯逆時針方向旋轉至“ ”位置，然後從機身取出；

(2) 將濾芯密封後存放於雪櫃（2-4℃）內，切勿放入冰格；

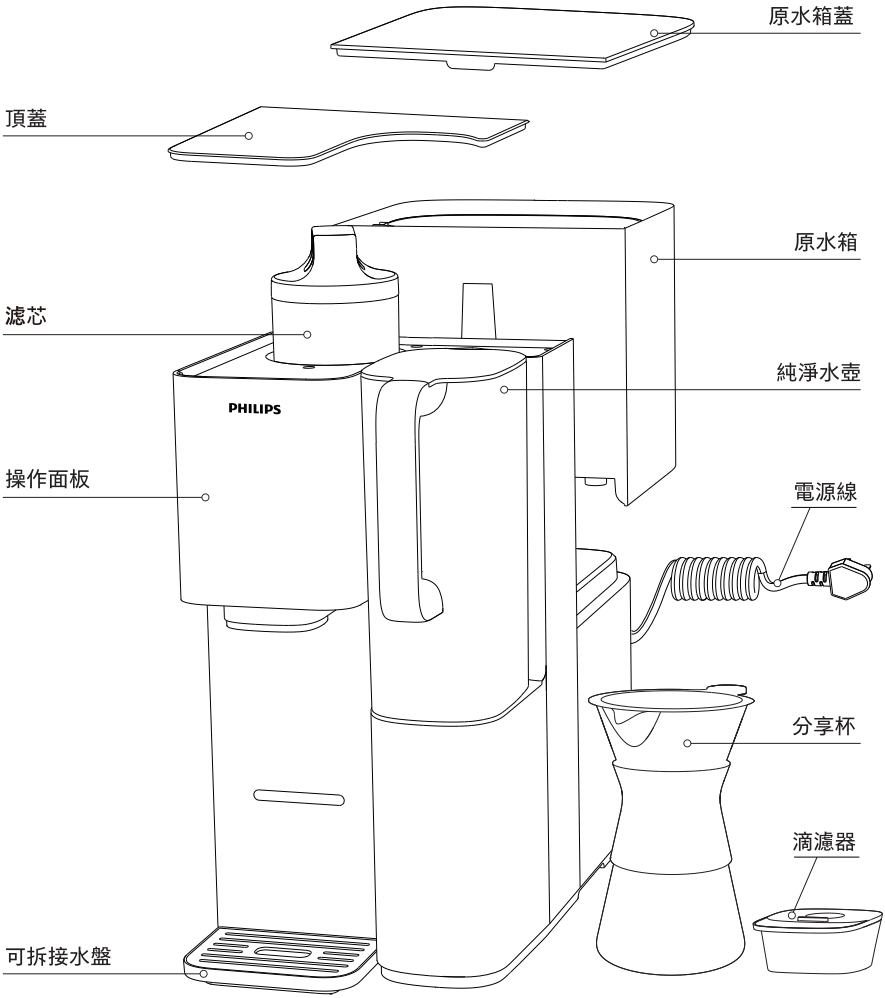
(3) 拔掉系統電源插頭。

26. 如因未遵從上述安全指引而導致任何後果，飛利浦概不負責。

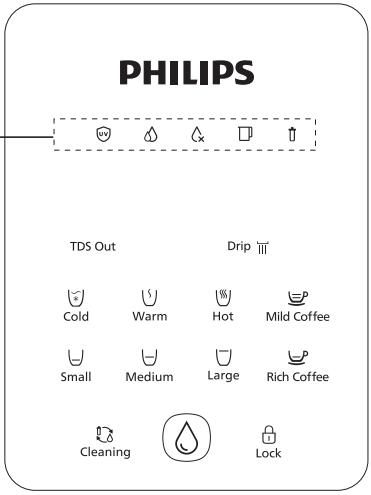
1 主要技術規格

產品名稱	飛利浦牌反滲透淨飲機
產品型號	ADD6951BR/90
額定電壓／頻率	220V-240V~ / 50Hz-60Hz
額定總功率	2200W-2500W
製熱水能力	20L/h, ⩾90℃
製凍水能力	⩾2.7L/h (⩽10℃)
製冷電流	0.7A
冷媒及充填量	R600a, 18g
氣候類型	ST/N/SN/T
額定總淨水量	2000L
額定淨水流量	0.2L/min
適用水源	市政自來水
進水壓力	0 MPa – 0.06 MPa
適用進水溫度	5℃ – 38℃

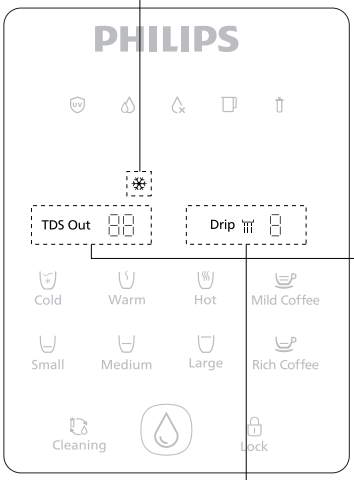
2 產品結構示意圖



3 控制面板操作說明



狀態燈		狀態說明
UV	長亮白燈	正在殺菌處理
水滴	長亮白燈	正在製水
	閃爍白燈	純淨水壺水量不足，暫時無法取水
水滴×	閃爍白燈	原水箱長時間未換水，建議更換新水
	閃爍紅燈	原水箱缺水或水質狀況欠佳，請倒掉原水箱裡剩餘的水後重新加水
	*備註：當顯示“ ”提示時，原水箱內剩餘的水必須倒掉，然後重新添加自來水，以確保濾芯壽命和淨水效果	
壺	長亮白燈	純淨水壺已正確放置
	閃爍白燈	純淨水壺未放好，請重新正確裝回機器
濾芯	長亮白燈	濾芯在有效使用期內，可放心使用
	閃爍紅燈	濾芯即將到期，需及時購買新濾芯
	常亮紅燈	濾芯已到期，必須立即更換



狀態燈		狀態說明
❄	不亮	未開製冷功能
	閃爍	正在制凍水
	長亮	已完成製作凍水

狀態燈	狀態說明
TDS Out 88	過濾後純淨水壺裡的純水TDS

*TDS是指溶解性總固體，是體現水質的有效指標

狀態燈	狀態說明
Drip 8	咖啡模式出水分段進行，並以倒數方式提示進度（例如分為三段沖煮，則以3-2-1 顯示沖煮進度）

4. 首次使用前準備

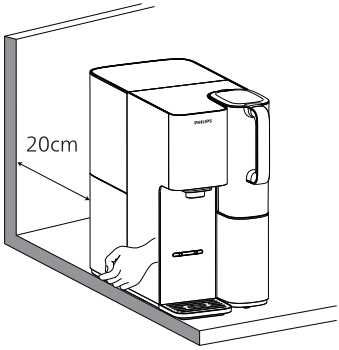
4.1 安裝指南

此操作適用於首次開機使用，或更換新濾芯後的第一次使用。該程序可清洗濾芯及機器內部所有與水接觸的部件，以確保您的飲水品質。

為防止微生物滋生，請將本產品放置於避免陽光直射的位置。

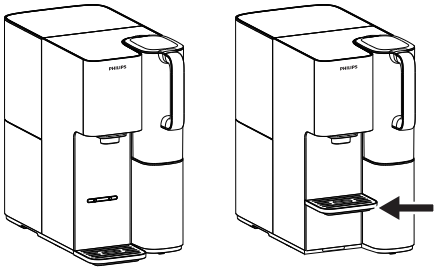
(1) 預留足夠散熱空間

請確保產品後方與牆壁之間至少保留20厘米的空間，以維持良好的散熱效果。此設計能有效保持壓縮機冷卻效率，延長產品使用壽命。



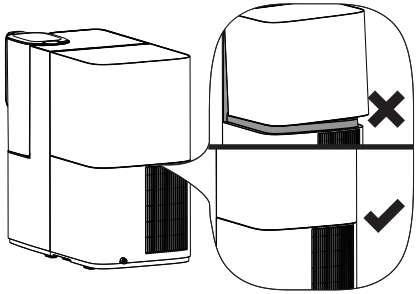
(2) 可調式接水盤高度

接水盤設有高度調節功能，請根據您的杯子尺寸選擇最合適的高度檔位。



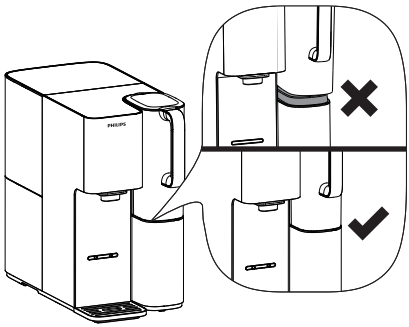
(3) 正確安裝水箱

請確認水箱完全嵌入機身後方。若安裝不當，機器可能無法正常進行過濾，並可能發生漏水情況。



(4) 正確放置濾水壺

請確保濾水壺已穩固安裝。若放置不當，可能導致漏水或溢水問題，影響正常運作。



重要提示 — 使用製冷功能前需靜置2小時

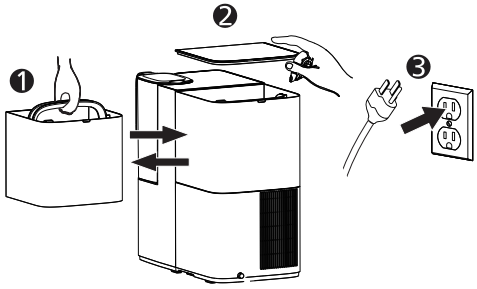
由於產品採用壓縮機冷卻系統，運送後需至少將機器正放靜置2小時方可啟動製冷功能。跳過此步驟可能損壞產品。註：靜置期間其他功能仍可正常使用。

請按照產品說明書中的「新濾芯沖洗」進行首次沖洗，以確保最佳飲用水品質。

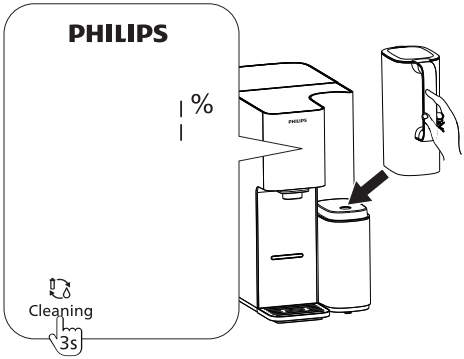
4.2 新濾芯沖洗

此操作適用於首次安裝或更換新濾芯後。它有助於沖洗濾芯及所有與水接觸的內部元件，確保飲用水的品質。為了獲得最佳效能，請在飲水機首次使用前或更換濾芯後執行此流程。整個過程約需 1.5 小時。若長時間不使用本產品，請將機器內的水排空並切斷電源。將濾芯密封後放置於冰箱冷藏室（2–4℃，請勿放入冷凍室）。再次使用時，請依照新濾芯沖洗程序操作。

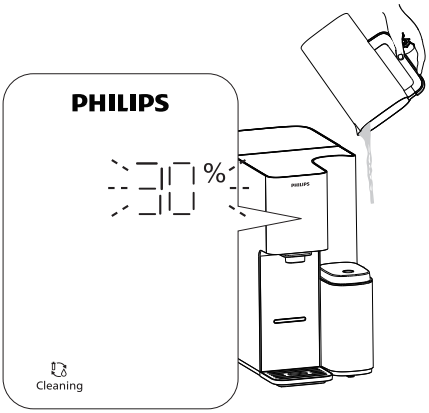
(1) 打開自來水水箱蓋，注水至“Max”水位線，然後接上電源。



(2) 安裝純淨水壺，然後長按“ Cleaning ”3 秒。當聽到“嗶”聲時，表示沖洗程序已開始。提醒：開啟清潔功能前，請確保純淨水壺為空。



(3) 沖洗過程中（完成度 0—80%），進度指示燈會以每 10% 為單位增加，並閃爍以顯示運作狀態。每完成一個階段，機器會發出提示音。每次聽到提示音後，請清空純淨水壺。重複此步驟直至進度指示燈顯示到達 80%。



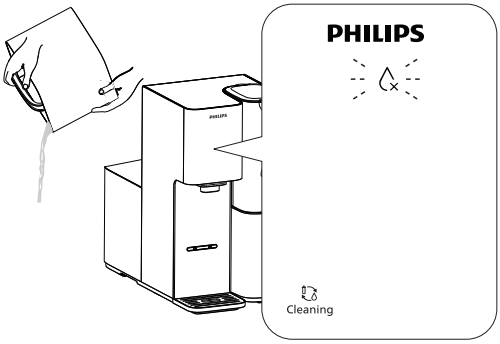
(4) 當“ ”開始閃爍時，機器會發出“嗶”聲。此時請：

① 取出原水箱

② 將水倒空

③ 重新裝水至「Max」水位線

④ 重新裝回水箱以繼續沖洗程序

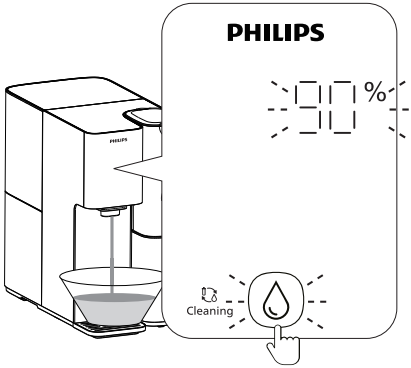


(5) 當進度達90%時進度指示燈會閃爍，機器會發出3聲“嗶”聲。此時請：

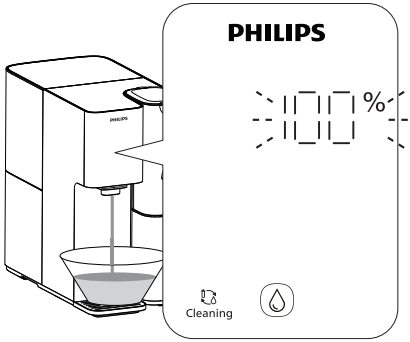
① 無需換水

② 只需將大杯子放在出水口下方

③ 按“ ”



(6) 當顯示屏顯示100%時，表示沖洗已完成，現在可以正常使用機器。



沖洗注意事項

- 沖洗過程中，再次長按“ Cleaning ”3秒可退出沖洗程序（不建議退出）。
- 進度在90%至100%時出現馬達運轉聲屬正常現象，無需擔心。
- 若發現漏水、積水、異常聲響、燒焦味或冒煙，請立即拔除電源並聯繫客戶服務中心。
- 沖洗期間原水箱和純淨水壺可能出現白色泡沫，此為精密過濾過程中產生的微氣泡所致，屬正常現象。殘留的黑色顆粒為活性碳濾芯的殘餘物，均為正常現象。

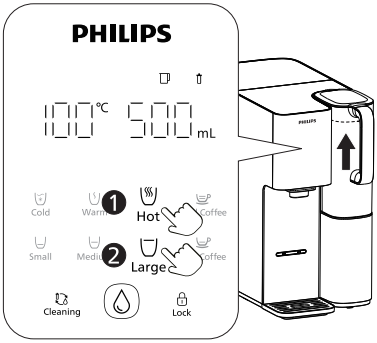
4.3 沸點調節

本產品出廠設定為低海拔地區默認沸點，高海拔地區用戶使用前必須調整沸點。

(1) 首次啟動時

① 確保純淨水壺中有足夠的純水

② 按“ Hot ”，再按“ Large ”



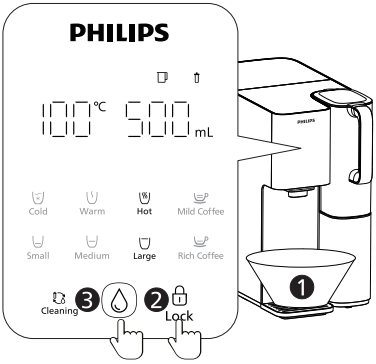
(2) 沸點調節程序

① 將大容量杯子放在出水口下方

② 依次按“ Lock ”-“ ”

③ 機器將持續排出沸水約1分鐘

④ 出水停止後，沸點調節即完成



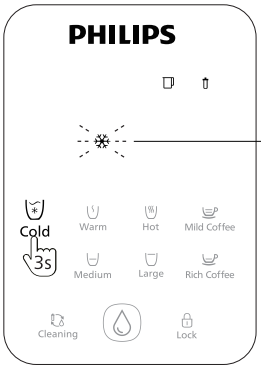
注意事項：沸點調節過程中可能釋放高溫蒸氣，有燙傷風險，請保持安全距離。

5. 功能使用說明

5.1 製冷功能

5.1.1 啟動製冷功能

插上電源並靜置 2 小時後，長按“ Cold ”3 秒，當“ ❄ ”開始閃爍，即表示製冷功能已啟動。



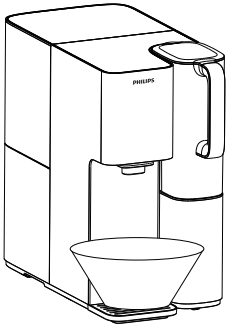
狀態燈	狀態說明
不亮	未開製冷功能
❄ 閃爍	正在制凍水
長亮	已完成製作凍水

“ ❄ ”閃爍期間請勿取水，以免影響製冷效率。首次啟動製冷功能後，約需 20 分鐘方可到達設定溫度。

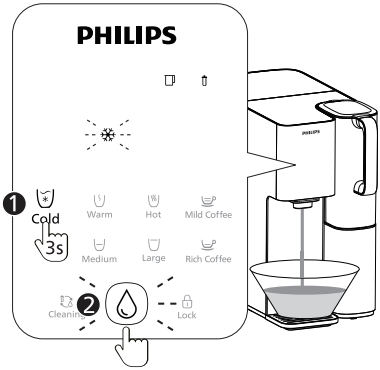
5.1.2 關閉製冷功能

關閉製冷後，產品需要排空凍水箱內的凍水，請務必按照以下步驟完成排空，以免凍水箱內部殘留水漬和滋生細菌。

(1) 將大型容器放置於出水口下方。



(2) 長按“ Cold ”3 秒，然後按“ ”開始排水。
（如有需要，可再次按“ ”暫停取水。）



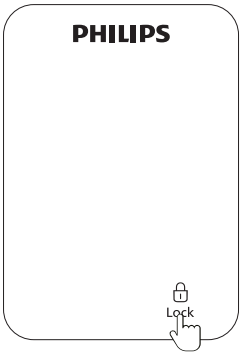
(3) 排水約 60 秒。當進度顯示到達 100% 時，排水完成。

(4) 凍水指示燈（以“ ”表示）將熄滅，表示製冷功能已完全關閉。

- 請勿於排水過程中拔除電源或退出操作。
- 排水期間如聽到馬達運作聲屬正常現象，當進度顯示達 100% 時，聲音將自動停止，無需擔心。

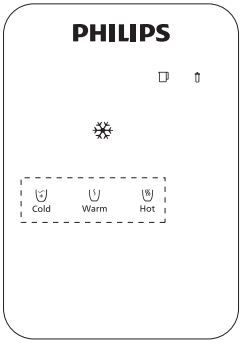
5.2 取水

(1) 按“ Lock ”解鎖。



(2) 溫度選擇：

- 重複按“ Cold ”可選擇 5℃、12℃ 或常溫水；
- 重複按“ Warm ”可選擇 45℃ 或 55℃；
- 重複按“ Hot ”可選擇 85℃ 或 100℃。



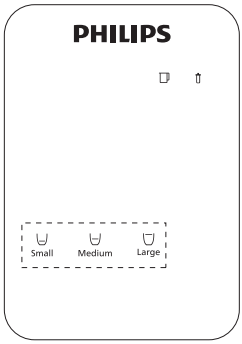
製冷功能狀態

狀態燈		狀態說明
❄	不亮	製冷功能已停用。此時僅可取用常溫水。
	閃爍	正在製冷。此時僅可取用12℃或常溫水。
	長亮	製冷完成。現可取用5℃、12℃或常溫水。

當“ Cold ”顯示白燈表示常溫水，藍燈則表示 12℃ 或 5℃ 凍水。

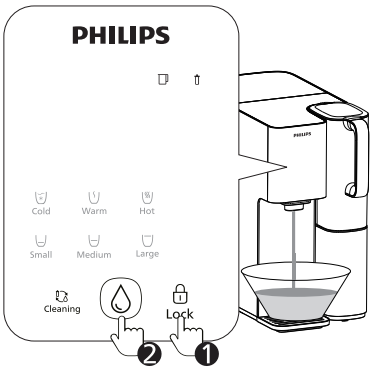
(3) 水量選擇：

- 重複按“ Small ”可選擇 120mL 或 150mL
- 重複按“ Medium ”可選擇 250mL 或 350mL
- 重複按“ Large ”可選擇 500mL 或 800mL



(4) 解鎖出水

按“ Lock ”，再按“ ”出水。欲停止出水，再按一次“ ”。（凍水與常溫水出水無需解鎖。直接按下“ ”即可開始。）



備註：

- 長按“ Lock ”3 秒可開啟或關閉童鎖功能。
- 長按“ Hot ”+“ Large ”3 秒可開啟或關閉提示音功能。

注意事項:

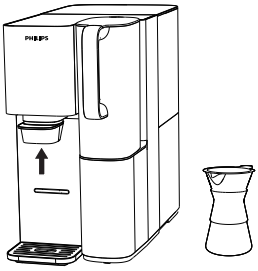
實際溫度與水量可能因使用環境及當地自來水水質而有所差異。

5.3 使用沖泡功能

5.3.1 咖啡沖泡

(1) 安裝滴濾器

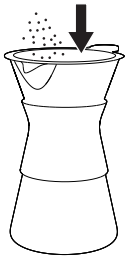
將滴濾器對準出水口，並緊密貼合於出水口上。



(2) 加入咖啡粉

取出分享杯，將 10g 咖啡粉倒入濾網中，並均勻鋪平。

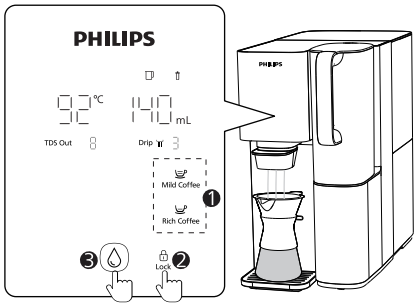
建議咖啡粉研磨度：手沖咖啡適用的中研磨（約為粗砂糖顆粒大小）。



產品預設以 10g 咖啡粉進行三段式自動沖泡。若咖啡粉超過建議量，請注意防止溢出。

(3) 選擇咖啡模式

將分享杯放置於出水口下，選擇“ Rich Coffee ”或“ Mild Coffee ”，按“ Lock ”→“ ”。

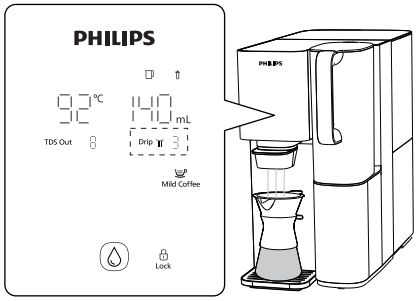


淡咖啡與濃咖啡模式均預設以 10g 咖啡粉搭配 1:14 - 1:16 的水比例進行沖泡。

(4) 等待冲泡完成

“ Drip ”會以倒數方式顯示沖泡進度（例如分為三段時，畫面將顯示 3 → 2 → 1）。

當聽到長響「嘀」聲時，表示咖啡沖泡完成。



沖泡期間可按“ ”以暫停沖泡。

如需退出，再次短按“ Rich Coffee ”或“ Mild Coffee ”。

本產品模擬手沖式分段沖泡，過程中將出現「出水 → 暫停 → 再次出水」的循環。

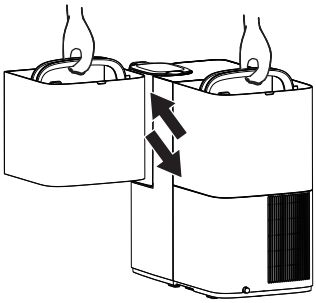
沖泡進行中請勿移動或取走分享杯。

6 日常保養

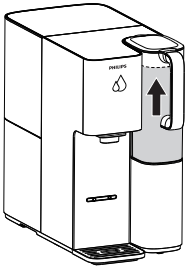
6.1 清洗功能

如產品已逾一週未使用，或連續使用達一個月，建議進行一次水路清洗。

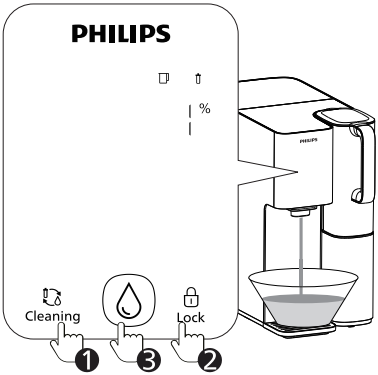
(1) 將自來水注入原水箱，放回機身，並正確蓋上原水箱蓋。



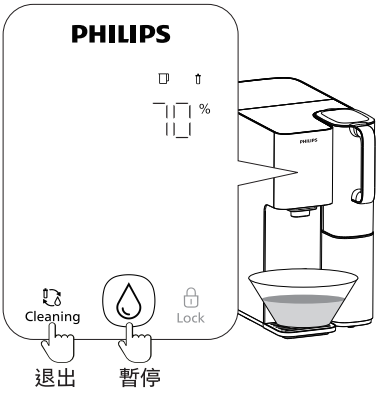
(2) 等待純淨水壺注滿，且“ ”指示燈熄滅後，方可啟動清洗功能。



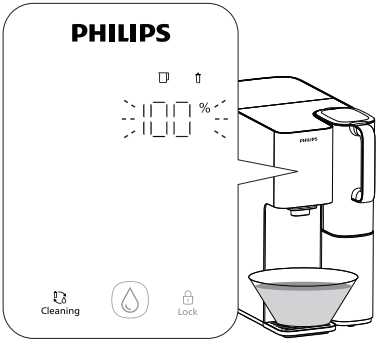
(3) 於出水口下方放置大容量容器，按“ Cleaning ”→“ Lock ”→“ ”開始清洗程序。清洗過程中將排出約 1800mL 的水。



(4) 清洗過程中可按“ ”暫停。
再次按“ ”可繼續沖洗過程。



(5) 當螢幕顯示“100%”並閃爍時，表示清洗程序完成。

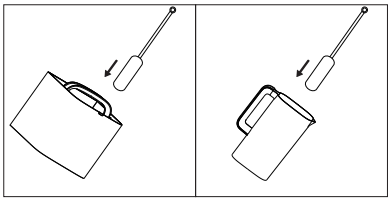


6.2 清潔原水箱及純淨水壺

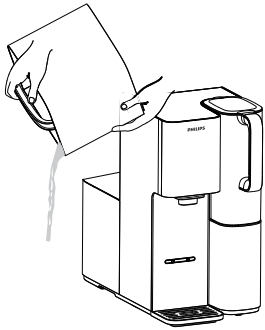
6.2.1每週至少使用清潔刷清洗一次原水箱和純淨水壺，或在發現有明顯殘留物時立即清洗。

* 注意：本產品不附送清潔刷，如有需要，請另行購買。

備註：請勿將原水箱或純淨水壺放入洗碗機清洗。



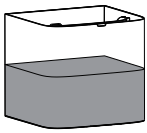
6.2.2 清除原水箱水垢



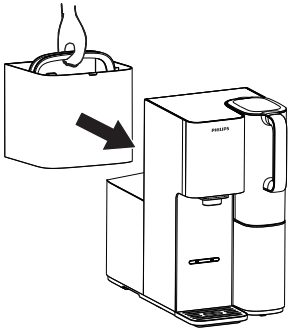
① 清空原水箱內剩餘的水。

② 向原水箱加入約 30g 檸檬酸，再加入自來水至 3L 水位，輕輕攪拌後靜置約 2 小時。

* 檸檬酸需另行購買。



③ 使用清水徹底沖洗乾淨。再注滿自來水並重新安裝回機器。



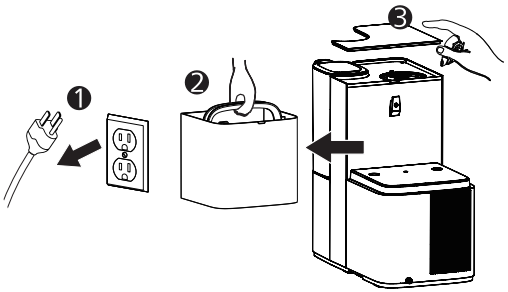
6.3 濾芯更換

請根據顯示面板上的濾芯壽命指示燈“ ”或建議更換週期進行濾芯更換。新濾芯可於授權零售商或服務中心購買，型號為 ADD583。

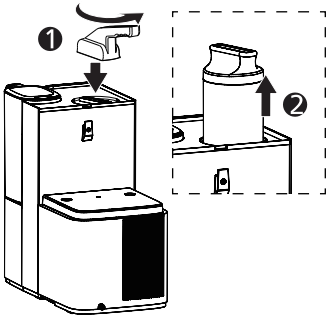
濾芯型號	建議更換週期
ADD583	1 年

更換濾芯時僅限使用原廠飛利浦濾芯。

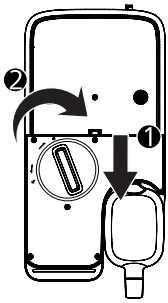
(1) 切斷電源，取出原水箱，打開頂蓋。



(2) 將已到使用壽命的濾芯逆時針旋轉至解鎖“ ”位置，然後取出。
（說明：扳手只在更換濾芯的售後包裝內提供，整機購買時不包含扳手。）

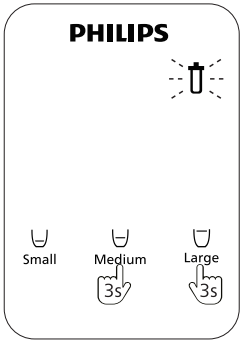


(3) 將新的濾芯放入濾芯座內，順時針旋轉至鎖定“ ”位置，蓋回頂蓋，裝回原水箱，然後，插上電源線以開啟機器。



(4) 長按“ Medium ”+“ Large ”3 秒，“ ”指示燈由紅燈閃爍轉為白燈，表示濾芯復位成功。

(如需取消復位，請於2小時內長按“ Small ”+“ Medium ”3秒 。)



7 故障排除指引

異常現象	潛在原因排查	解決方法
E01 故障代碼 無法過濾水	水箱溫度探頭故障警報， 或加入超過55℃的原水	確保原水箱加入的自來水溫度低於55℃
E02 故障代碼 無法取用熱水	出水溫度探頭異常警報	先取出 3 杯150ml常溫水，再次嘗試 是否可正常取熱水
E04 故障代碼 無法取用熱水	加熱異常警報	先取出 3 杯150ml常溫水，再次嘗試 是否可正常取熱水
E06 故障代碼 產品無法正常製水 及取水	製水異常警報；濾芯未安裝 到位或堵塞	檢查濾芯是否安裝到位或堵塞；如堵 塞，請更換濾芯
E0b 故障代碼 無法製冷	未取用凍水時，單次製冷 時間超過 1 小時，啟動製 冷保護，停止製冷	關閉電源 1–2 分鐘後重新接通電源
E0L 故障代碼 無法取用凍水箱	凍水溫度探頭異常警報	關閉電源 1–2 分鐘後重新接通電源
E0U 故障代碼 產品通訊異常	通訊異常警報；產品電控板 內部通訊信號異常	關閉電源 1–2 分鐘後重新接通電源

異常現象	潛在原因排查	解決方法
無法取水	純淨水壺缺水	如“ ”燈閃爍，請等待其停止閃爍後再取水
	原水箱未正確安裝	檢查原水箱是否正確安裝
無故障代碼，但產品不製水	原水箱水位過低，“ ”紅燈閃爍	將原水箱內的水全部倒出，重新加注自來水
	原水箱未正確安裝	檢查原水箱是否正確安裝
機身漏水	接水盤水滿溢出	清空接水盤
	原水箱底部密封處有異物卡住	使用頂針檢查機器底部密封彈簧處是否有異物卡住，並進行清理
	純淨水壺未安裝妥當	檢查純淨水壺是否安裝穩妥，插緊至無縫隙
飲用水有異味	首次使用或更換濾芯後未依指示沖洗，或長時間未使用產品	參考新濾芯沖洗
	未及時更換濾芯	參考更換濾芯的指引
機身漏電或帶靜電感應	機器接地不良或電源軟線破損	請使用具可靠接地的三孔插座； 如電源線破損，請即時聯絡售後更換
按鍵／顯示屏無反應	系統故障或硬件損壞	關閉電源 1–2 分鐘後重新接通電源

8 包裝內容清單

主機 (機身內包含一支濾芯)	×1
可拆式接水盤	×1
分享杯	×1
滴濾器	×1
純淨水壺	×2
快速使用說明	×1
濾芯更換指南	×1

9 產品售後服務指南

如果您需要信息或有任何問題，請訪問 www.philips.com/support 或聯繫您所在國家/地區的消費者服務中心。如果您所在的國家/地區沒有消費者服務中心，請聯繫當地經銷商。自購買之日起兩年內，因製造過程問題造成的任何損壞，或經我們維修服務人員確認的在正常使用狀況下的部件損壞，您將獲得免費保修服務。保修服務不包括經常更換的耗材、輔助設備、運輸費用和上門服務。維修時請向服務人員出示購買憑證。

請妥善保存本使用說明書，以便日後查閱。

Register your product and learn more via the website link below:
www.philips.com/water

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