PHILIPS

RO Dispenser

ADD6991



User Manual
說明書

English

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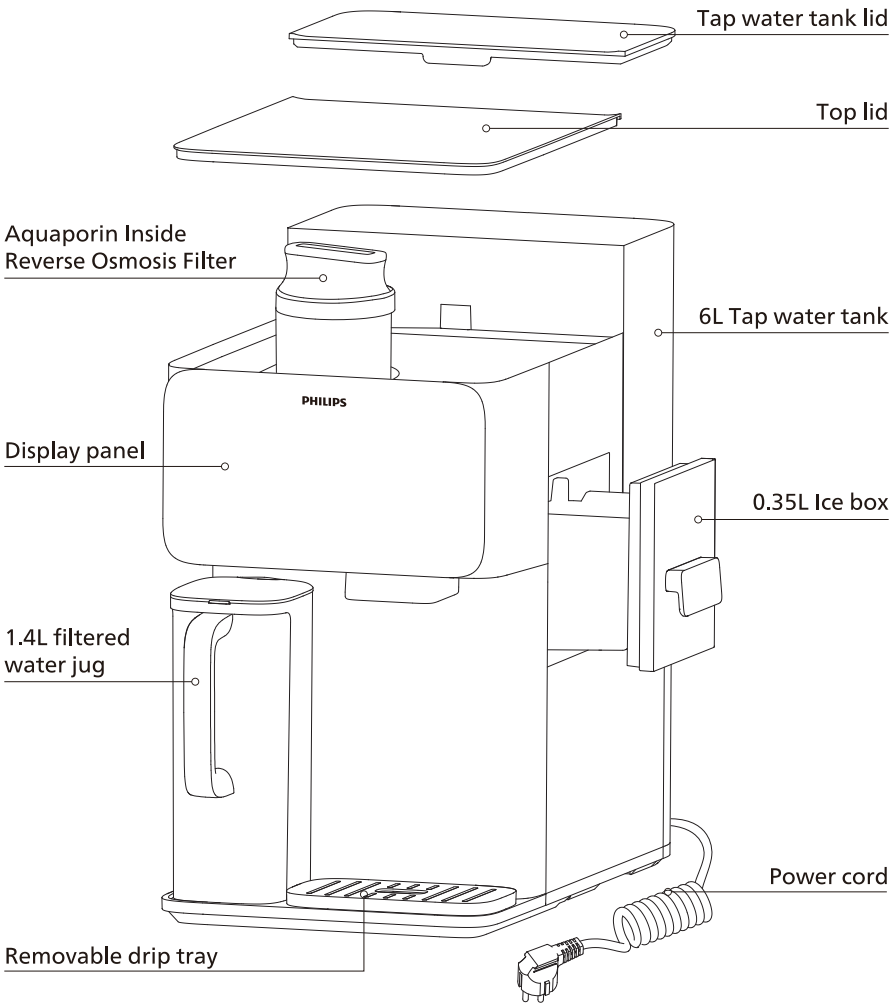
1 Important Safety Instructions

- Do not use unauthorized or non-original accessories. Doing so may cause damage to the appliance and void the warranty.
- After unpacking, check the device for any damage and ensure all accessories are included.
- To prevent the risk of suffocation, keep plastic bags out of reach of children.
- Please handle the appliance with care to prevent dropping, which may result in injury or equipment damage.
- This appliance is for indoor use only and must be connected to a properly grounded three-prong outlet.
- Place the appliance in a cool, dry indoor location away from direct sunlight, heaters, other heat sources, and any area with flammable gas risk.
- Keep the appliance out of reach of children and pets. Only supervised individuals should operate the machine.
- Do not plug or unplug the power cord with wet hands to avoid electric shock.
- Do not disassemble, modify, or place heavy objects on the appliance, which may damage it.
- Only fill the tap water tank with municipal tap water at 5–38°C. Temperatures outside this range may harm the filter or cause freezing damage.
- Do not pour unknown liquids, untested water, or foreign objects into the tap water tank.
- Do not add water directly to the filtered water jug to prevent contamination or overflow.
- Before first use or after prolonged idle storage, flush the system by filling and discarding five full tap water tanks.
- If the appliance will not be used for an extended period, disconnect the power and drain the tap water tank and filtered water jug.
- For maintenance and filter replacement, only use Philips-approved replacement parts.
- Do not clean the appliance with flammable liquids such as gasoline or solvents.
- After dispensing hot water, residual heat may remain in the pipes. It is recommended to wait 10 seconds before dispensing ambient water.
- If water remains unused for more than 24 hours, it is recommended to drain the appliance before next use.
- If the power cord is damaged, stop using the appliance immediately. Contact the manufacturer or qualified personnel for replacement to avoid risk.
- Philips assumes no responsibility for any consequences resulting from failure to follow the above safety instructions.
- Due to product updates, some text in this manual may differ from the actual product. Please rely on the physical unit for accurate information.

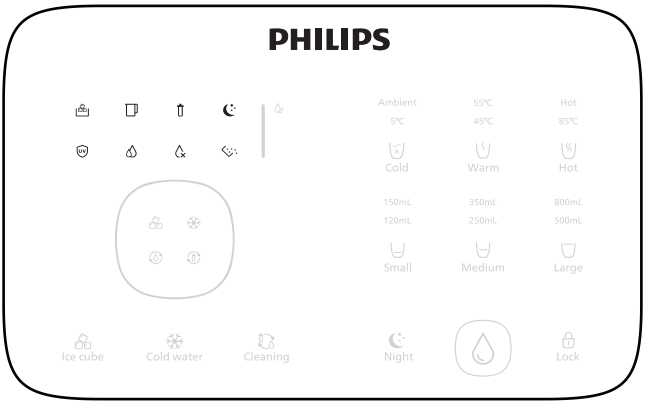
2 Product Specifications

Product Name	Philips RO Water Dispenser
Product Model	ADD6991
Rated Voltage / Frequency	220-240V~/50-60Hz
Rated Heating Power	2050-2400W
Heating Capacity	20L/h, ≥90°C
Rated Cooling Power	120W
Cooling Capacity	≥2.5L/h (≤10°C)
Cooling Current	0.8A
Refrigerant & Charge Amount	R600a, 16.5g
Climate Class	ST/N/SN/T
Rated Total Filtered Water Volume	2000L
Rated Water Flow	0.2L/min
Applicable Water Source	Municipal Tap Water
Inlet Water Pressure	0 - 0.06MPa
Applicable Water Temperature:	5–38°C

3 Product Overview

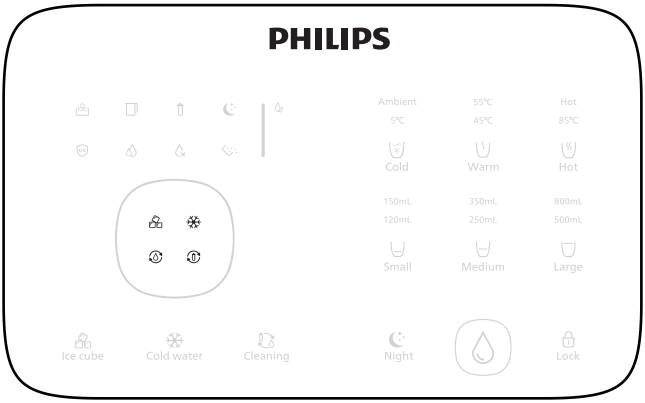


4 User Interface



Operation Indicators

Status Light		Meaning
	Solid white light	Ice tray is correctly in place
	Blinking white light	Ice tray is not in place. Please put it back in time after taking out the ice
	Solid white light	Filtered water jug is correctly in place
	Blinking white light	Filtered water jug is not in place. Please put it back properly before dispensing water
	Solid white light	Filter is within its lifespan
	Blinking red light	Filter is nearing the end of its lifespan. Please replace the filter soon
	Solid red light	Filter has reached the end of its lifespan. Please replace the filter immediately
	Solid white light	Night mode activated
	Solid white light	UV sterilization in progress
	Solid white light	Filtration in progress
	Blinking white light	Insufficient purified water - try again later
	Solid white light	Please put the tap water tank lid back.
	Blinking white light	Suggest changing water in tap water tank.
	Blinking red light	The water in tap water tank must be changed.
	*When " " indicator blinks, the water in the tap water tank must be changed. Lift the tap water tank, discard the remaining water, and then refill it with fresh tap water.	
	Solid white light	Cooling tank draining in progress
	Solid white light	Excellent water quality - safe to drink
	Solid white+yellow light	Fair water quality - discard water in the filtered water jug
	Solid yellow light	Poor water quality - replace water in the tap water tank, discard water from the filtered water jug



Function Indicators

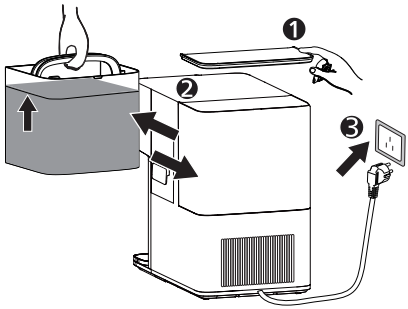
Status Light		Meaning
	Blinking white light	Making ice
	Solid white light	Ice making complete
	Blinking white light	Making cold water
	Solid white light	Cold water making complete
	Solid white light	Waterway cleaning in progress
	Solid white light	Filter flushing in progress

5 Before First use

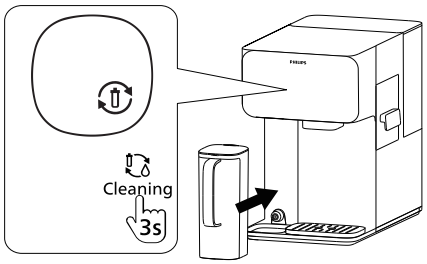
5.1 Initial Flush / Changed Filter Flush

The flush function thoroughly cleans the entire unit's waterway, filter, cooling tank. This process is expected to take approximately 1.5 hours. To prevent the growth of microorganisms, place the product in a location that avoids direct sunlight.

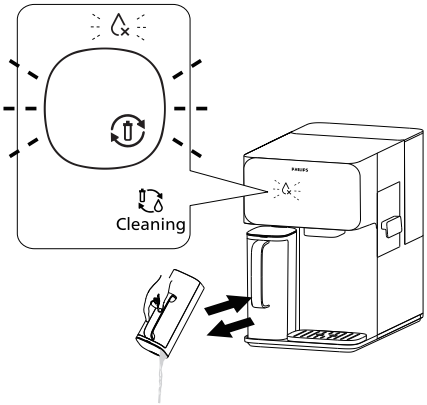
(1) Open the tap water tank lid, fill it with water up to the "Max" line, then plug the power in.



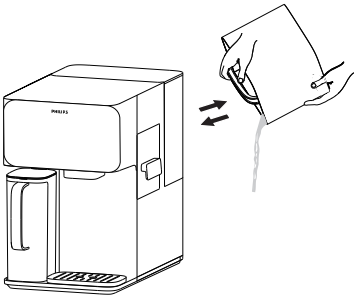
(2) Install the filtered water jug. Press and hold the " Cleaning " for 3 seconds until you hear a "beep" prompt. The flushing process will then begin.



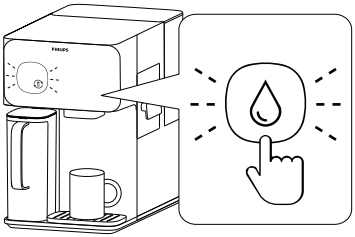
(3) When the light ring blinks and the unit emits "beep, beep, beep" sounds, empty the filtered water jug and return it (the filtered water jug needs to be emptied 8 times in total).



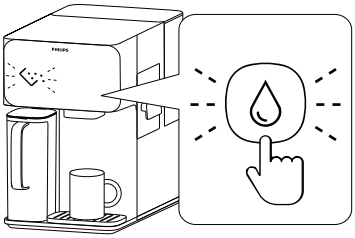
(4) When the " " indicator light starts blinking, the machine will beep. At this point, remove the tap water tank, empty it, refill it up to the "Max" line, and reinsert it to resume the flushing (do not add water directly to the tap water tank without emptying).



(5) When the " " blinks and the unit emits "beep, beep, beep" sounds, no need to change the water—just place a large cup under the spout and press the " " (press again to pause if needed). Continue until the light ring blinks rapidly and you hear a long "beep" — this marks the end of the flush.



If flushing is interrupted, the " " and " " may blink. In this case, press the " " to drain the cooling tank.



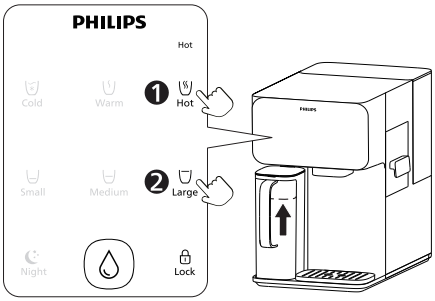
Flush Notes

- Do not exit or unplug the power during the flushing process.
- During draining, it's normal to hear motor noise, which will stop when the process is complete, so there's no need for concern.
- During the flushing process, pressing and holding the " Cleaning " for 3 seconds again will exit the flushing program (it's not recommended to exit).
- Keep an eye out for leaks or any unusual taste or residue during flushing. If you notice anything amiss, unplug the unit and contact after-sales support.
- Some white foam in the tap water tank is expected during flushing, as it's caused by micro-bubbles during the precision filtration process. Likewise, any remaining black particles are residues from the activated carbon filter and are considered normal.

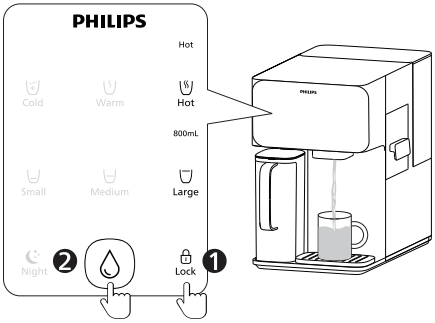
5.2 Boiling Point Calibration

The product is factory-set to the default boiling point for low-altitude regions. Users in high-altitude regions must adjust the boiling point before use.

(1) Upon first startup, ensure a sufficient amount of purified water is in the filtered water jug. Select and press the " Hot 100℃ " , then press the" Large 500mL " .



(2) Place a large container under the spout. Press the " Lock " , then press the " " . The appliance will dispense boiling water for approximately 1 minute. Once water flow stops, the boiling-point calibration is complete.



Caution: Hot steam may be released during the boiling point calibration process, which can cause burns. Please keep a safe distance to avoid injury.

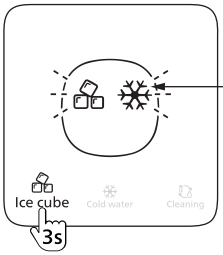
6 Usage Instructions

6.1 Using the Ice Cube Function

6.1.1 Turning On the Ice Cube Function

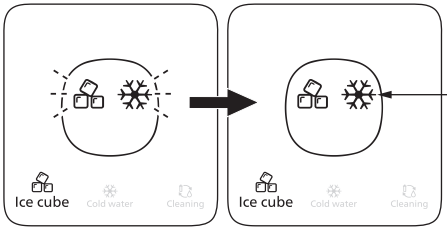
When you activate the ice cube function, the unit will produce both ice cubes and cold water simultaneously.

(1) Press and hold the " Ice cube " for 3 seconds until both the " " and " " blink, indicating successful activation.



Status Light		Meaning
	Light off	Ice cube making not activated
	Blinking	Ice cube making activated, ice cubes are being made
	Light off	Cold water making not activated
	Blinking	Cold water making activated, cold water is being made

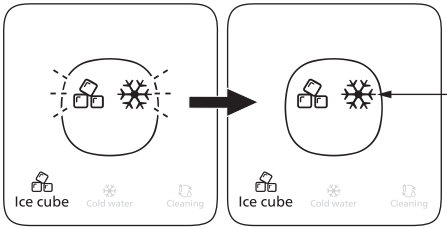
(2) Filling the ice tray is done in batches.
The light ring indicates the progress of each ice cube batch.
When the " " and " " change from blink to solid, it means ice cube preparation is fully complete.



Status Light		Meaning
	Blinking	Ice cube making in progress
	Solid	Ice cube making complete, ice tray is full
	Blinking	Cooling in progress
	Solid	Cold water making complete, cold water has reached 5°C

Refer to the status indicator and wait for ice cube and cold water production to complete.

(3) Dispensing Ice Cubes/Cold Water
After the ice cubes are taken or cold water is dispensed, the machine will automatically refill the ice tray and cooling tank. At this time, the " " or " " will blink.
Wait until the indicator stays on steadily, which means the ice cubes or cold water are ready again.



Status Light		Meaning
	Solid to blinking	Making ice cubes to refill the ice tray
	Solid to blinking	Making cold water to refill the cooling tank

Important Note

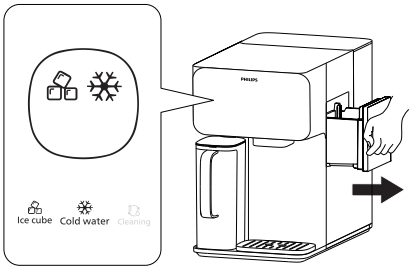
· We do not recommend to take out ice cubes or dispense cold water during the ice-making process, as this may affect the efficiency of ice cube and cold water production.

· For first-time use, expect to wait approximately 70-110 minutes for ice cube and cold water production to complete. The exact time may vary slightly depending on the ambient temperature.

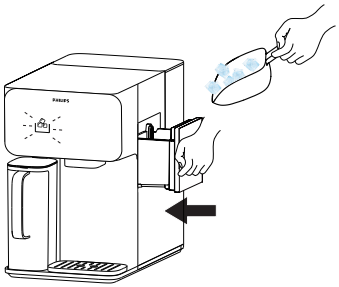
· The progress of cold water production depends on the actual ambient water temperature; the lower the tap water temperature, the faster the production.

6.1.2 Taking Ice Cubes

(1) Wait for the " " lights up solid white, then pull out the ice tray from the side.



(2) After scooping out the desired amount of ice cubes, please close the ice tray promptly.



If the ice tray is left open for an extended period, the product will emit a "beep-beep-beep" reminder, and the ice-making function will be paused.

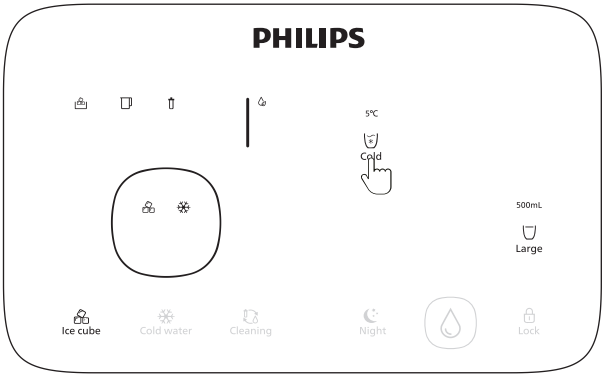
Notes:

· When taking ice cubes, please be careful not to contaminate the ice tray or place other food items in it.

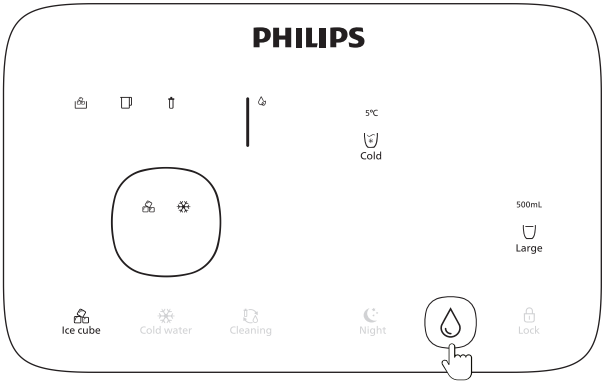
· After taking ice cubes, please return the ice tray promptly to maintain the insulation of the ice cubes and cold water.

6.1.3 Dispensing Cold Water

(1) Wait for the " ❄ " lights up solid white. Press the " Cold " ; a blue light indicates the cold water setting is selected.



(2) Select your desired water volume, then press the " 💧 " to dispense water.



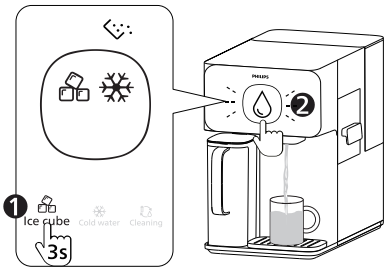
Note: The minimum temperature for cold water is 5°C. If the " ❄ " is blinking, it means cold water is currently being made. Dispensing cold water at this time will result in a water temperature higher than 5°C.

6.1.4 Turning Off Ice Cube Function

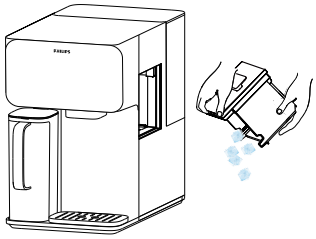
Turning off the ice cube function will stop both ice cube and cold water production. This function should only be turned off when you don't need it for an extended period. If you do, please follow the steps below to empty the cooling tank and ice tray to prevent bacterial growth.

(1) Place a large container under the dispenser. Press and hold the " Ice cube " for 3 seconds until the " " and " " light up. Press the " " to dispense water and completely drain the water from the cooling tank.

You can press the " " again to pause.

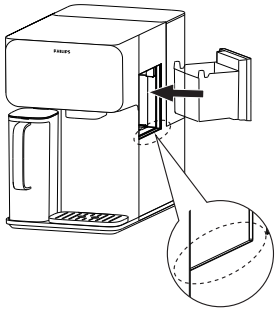


(2) While water is being drained, remove the ice tray and discard any ice cubes.



(3) Clean the ice tray with a clean cloth, then place the ice tray back.

(4) Once the draining process is complete, the " ", " " and " " will turn off, indicating the ice cube function is off.



Notes:

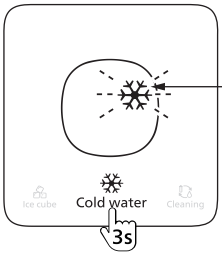
- To switch to the cold water function, press and hold the " Ice cube " for 3 seconds. There's no need to turn off the ice cube function first.
- To exit draining mode, press and hold the " Ice cube " for 3 seconds. The ice cube function will resume.
- Do not unplug the power during the draining process. Doing so will exit draining mode, and the ice cube function will resume once powered on again.
- During draining, it's normal to hear pumping noise. Please wait for the process to complete.

6.2 Using Cold Water Function

6.2.1 Turning On Cold Water Function

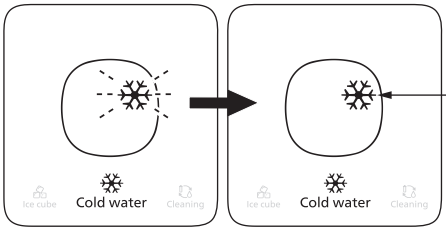
When the cold water function is on, the product only produces cold water, not ice cubes.

(1) Press and hold the " Cold water " for 3 seconds until the " " blinks, indicating it's successfully turned on.



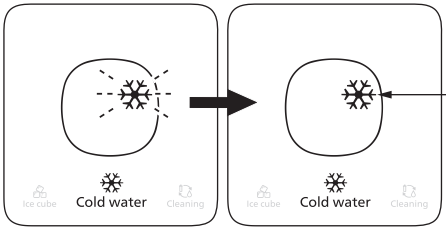
Status Light		Meaning
	Light off	Cold water production is not activated
	Blinking	Cold water production is enabled and in progress

(2) When the " " changes from blinking to solid, it means cold water production is complete.



Status Light		Meaning
	Changes from blinking to solid	Indicates cold water has reached 5°C, and production is complete

(3) Dispensing cold water after production is complete.
The product automatically refills the cooling tank. During this time, the " " will blink. Once it becomes solid, cold water production is complete again.



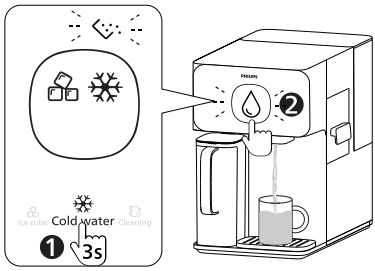
Status Light		Meaning
	Blinking	Cold water is being made
	Solid	Cold water has reached 5°C, and production is complete

6.2.2 Turning Off the Cold Water Function

This will stop cold water production.
Normally, there's no need to turn it off. Only follow the steps below if the function won't be used for an extended time to prevent bacterial growth.

(1) Place a large container under the spout. Press and hold the " Cold water " for 3 seconds until the drain and dispense indicators blink. Press the dispense button to start draining the cooling tank.

You can press the " " again to pause.



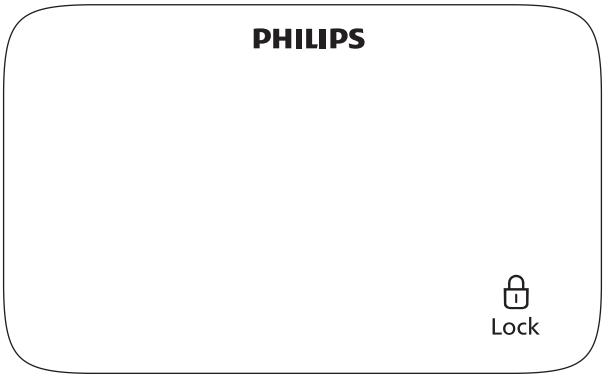
(2) Once draining is complete, the screen returns to normal display and the cold water icon turns off, indicating the function is off.

Notes:

- To switch to ice-making mode, press and hold the " Ice cube " for 3 seconds. No need to turn off the cold water function.
- To exit draining, press and hold the " Cold water " for 3 seconds. cold water function will resume.
- Do not unplug during draining. Otherwise, the process will stop, and cold water production will resume after power is restored.
- It's normal to hear motor noise. Please wait until it completes.

6.3 Extracting Water

(1) Press the " Lock " to wake the screen.

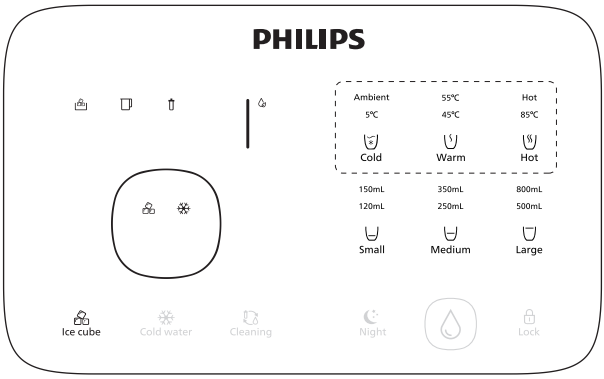


(2) Temperature Selection:

Press " Cold " repeatedly to choose between 5℃ and ambient;

Press " Warm " repeatedly to choose between 45℃ and 55℃;

Press " Hot " repeatedly to choose between 85℃ and hot water.



· If the ice cube or cold water function is enabled, the " Cold " toggles between cold and ambient temperature water.

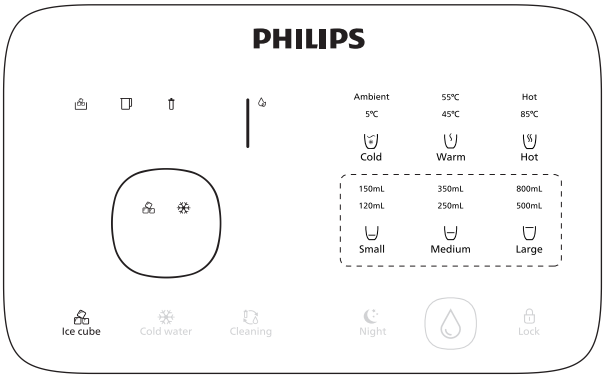
· If not, only ambient temperature water is available.

(3) Volume Selection:

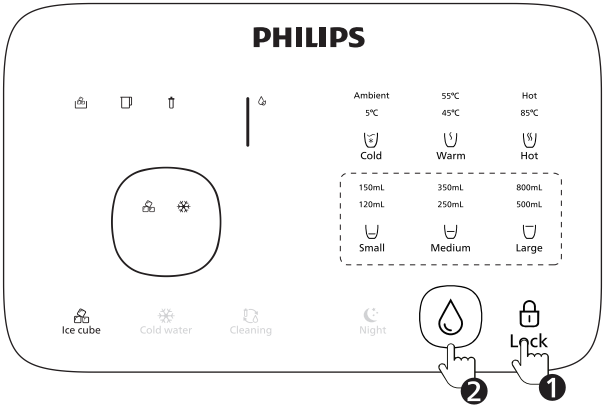
Press " Small " repeatedly to choose between 120mL and 150mL;

Press " Medium " repeatedly to choose between 250mL and 350mL;

Press " Large " repeatedly to choose between 500mL and 800mL.



(4) Press " Lock " , then press " " to dispense warn/hot water. To stop, press " " again.



Notes:

· Press and hold " Lock " 3 seconds to disable/enable the safety lock.

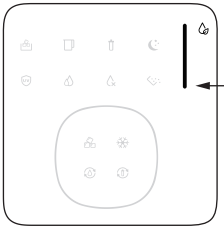
· Press and hold " Hot " + " Large " for 3 seconds to disable/enable the beep sound prompt.

· Actual temperature and volume may vary depending on the usage environment and local tap water quality.

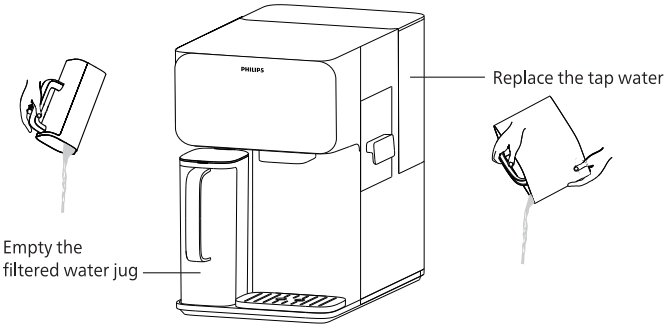
7 Maintenance & Cleaning

7.1 Water Quality Indicator

According to the water quality prompt, perform the following operations.



Status Light	Meaning
Solid white light	Excellent water quality: safe to drink
Solid white+ yellow light	Fair water quality: discard water in the filtered water jug
Solid yellow light	Poor water quality: replace water in the tap water tank, discard water from the filtered water jug

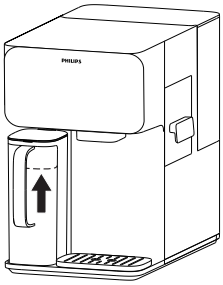


7.2 Waterway Cleaning

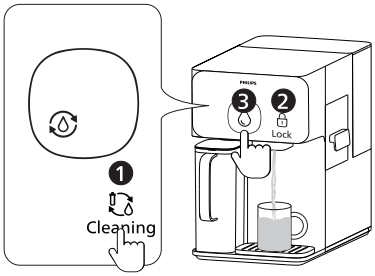
This feature cleans both cold and hot water ways. Recommended if the appliance is unused for over a week or has been used continuously for over a month.

- If the ice cube/cold water function is off, the appliance will flush with ambient temp and hot water (approx. 1L)
- If the ice cube/cold water function is on, both cold and hot water will flush (approx. 2L)

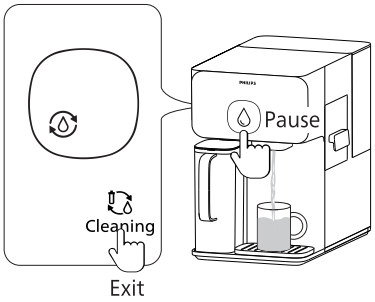
(1) Ensure the filtered water jug is full. (Waterway cleaning can only be activated when the" " is off. If the light is on, please try again later.)



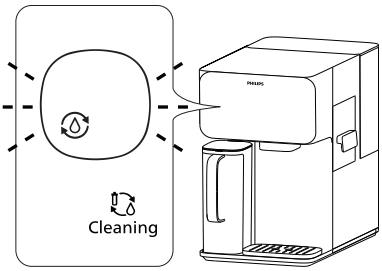
(2) Place a large container under the spout. Press the " Cleaning " → " Lock " → " " to start cleaning.



(3) You can press the " " again to pause. (To exit the flushing process, press the " Cleaning " .)

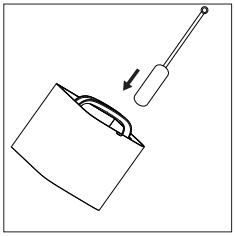


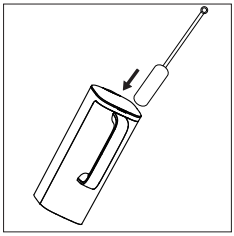
(4) When the light ring blinks, flushing is complete.



7.3 Cleaning the Tap Water Tank and Filtered Water Jug

(1) When there is visible scale in the tap water tank or filtered water jug, please wash them with the cleaning brush.

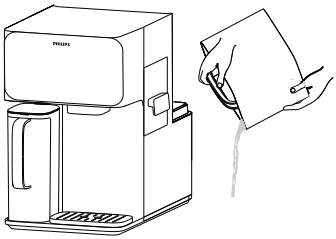




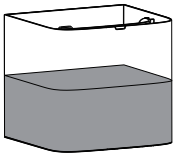
For best results, use a brush to clean the tap water tank and filtered water jug at least once a week.
Note: Do not place the tank or jug in the dishwasher.

(2) Descaling the tap water tank

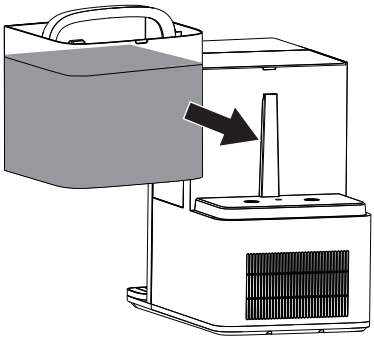
① Empty any remaining water in the tap water tank.



② Add approximately 30g of citric acid to the tap water tank, then fill it with tap water up to 3L. Stir gently and let the solution soak for 2 hours.



③ Rinse thoroughly with clean water. Fill the tank with fresh tap water, then reassemble it.



* Citric acid and cleaning brushes must be purchased separately.

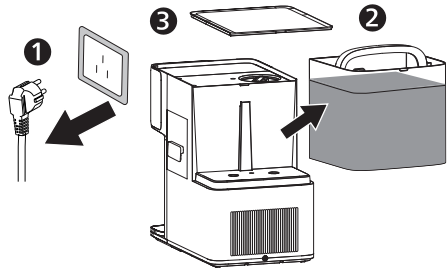
7.4 Filter Replacement

Please replace the filter based on the display panel filter lifetime indicator " " or the suggested replacement cycle. New filters can be purchased from Philips distributors or authorized Philips service centers. Model number: ADD583.

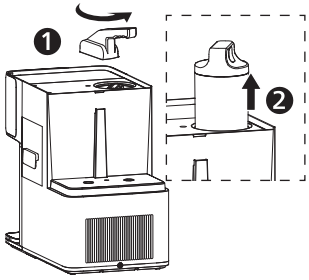
Filter Type	Model	Suggested Replacement Cycle
Aquaporin Inside RO Filter	ADD583	1 year

Only the original Philips filter can be used for replacement.

(1) Power off and take out the tap water tank and the machine top lid.

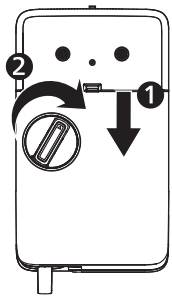


(2) Rotate the used filter counter clockwise to the " " position and take it out.

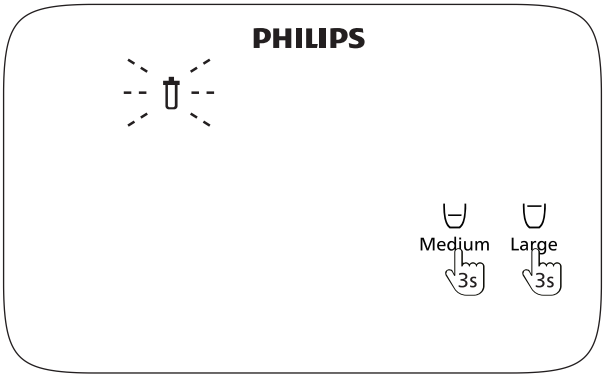


* After-sales filter packaging includes a filter replacement tool for twisting the filter.

(3) Insert the new filter into the filter holder and rotate it clockwise to the locked " " position, and cover the machine top lid. Put the tap water tank back to the dispenser. Then, plug in the power cord to turn on the appliance.



(4) Long press " Medium " + " Large " for 3 seconds. The " " changes to white again, which means you have reset filter lifetime.



(If you need to cancel the reset, press and hold " Small " + " Medium " for 3 seconds within 2 hours of resetting the filter lifetime.)

(5) Follow the Initial Flush / Changed Filter Flush procedure. The unit can be used normally after flushing is complete.

If the machine won't be used for more than a week, please first pour out the water from the tap water tank and filtered water jug, then unplug the power. At the same time, seal the filter and store it in the refrigerator's fresh food compartment (2-5°C; do not place it in the freezer). When using the product again, follow the steps for the Initial Flush / Changed Filter Flush.

8 Troubleshooting

Issue	Possible Cause	Solution
120mL Blinking	Temperature sensor in tap water tank error or water above 55°C added	Ensure tap water added is below 55°C
150mL Blinking	Outlet temperature sensor error	Dispense 3 cups of 150mL ambient temperature water, then retry
250mL Blinking	Heating error	Dispense 3 cups of 150mL ambient temperature water, then retry
150mL+250mL Blinking	Filter not properly installed or blocked	Check filter installation and replace if blocked
150mL+350mL Blinking	Ice tray unable to flip and release ice	Turn off power for 1–2 minutes, then reconnect
120mL+150mL+ 250mL Blinking	Ice making and cooling are disabled	
120mL+150mL+ 350mL Blinking	Cooling protection triggered after extended operation.	
120mL+150mL+ 250mL+350mL Blinking	Internal signal issue in control board	
No water dispensing	Filtered water jug empty	If the "" light is blinking. Wait until the "" icon stops blinking. Water dispensing will resume normally.
	Tap water tank not properly installed	Reinstall the tap water tank correctly
No water production (no error code)	Tap water tank at low level, "" blinking red	Empty and refill tap water tank with fresh tap water
	Tap water tank not properly installed	Reinstall the tap water tank correctly
Water leakage	Drip tray full	Empty the drip tray
	Foreign object blocking tap water tank seal	Check the spring-loaded valve at the bottom and clean if needed
	Filtered water jug not properly placed	Reinsert the jug properly; ensure no gap

Water has unusual taste	Not flushed properly after first use or unused for long time	Refer to Initial Flush / Changed Filter Flush
	Filter not replaced in time	Refer to Filter Replacement section
Electric shock or static current	Improper grounding or damaged power cord	Use a grounded 3-prong outlet; contact after sales service if cord is damaged
Buttons/screen not responding	System or hardware error	Turn off power for 1–2 minutes, then reconnect

9 Packing List

Dispenser (with 1 filter inside)	×1
Drip Tray	×1
Ice Scoop	×1
Filtered Water Jug	×2
User Manual	×1
Quick Start Guide	×1

10 Guarantee and Support

If you need information or have any questions, please visit www.philips.com/support or contact the consumer service center in your country/region. If there is no consumer service center in your country/region, please contact your local distributor.

Within two years from the date of purchase, you will receive free warranty service for any damage caused by manufacturing process problems, or any damage to components under normal use conditions confirmed by our maintenance service personnel.

Warranty service excludes frequently replaced consumables, auxiliary equipment, shipping costs and door-to-door service. Please show proof of purchase to service personnel when servicing.

Please keep this user manual for future reference.

繁體中文

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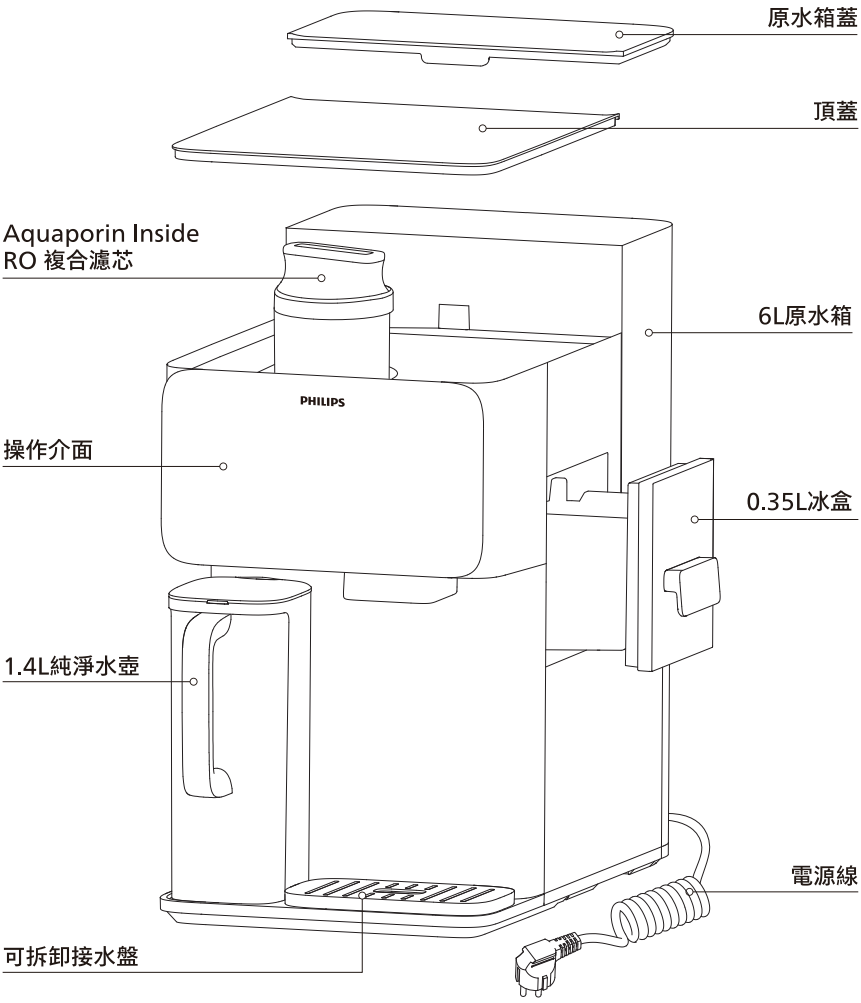
1 用戶必讀

- 請勿使用未經廠商許可的配件，若因此造成機器故障，保修將自動終止；
- 請在拆除包裝後檢查機器是否有損傷，核對配件是否齊全；
- 為了避免窒息的危險，請將塑料袋遠離嬰兒和兒童；
- 請注意輕拿輕放，以免機器跌落造成砸傷；
- 本機器僅適用於室內安裝與使用，必須使用有可靠接地的三腳插座；
- 本機器應放置於室內陰涼乾燥的地方，避免陽光直射，擺放位置不得靠近暖氣設備、電熱產品、會出現或可能出現可燃性氣體泄露區域及其他高溫場所；
- 機器放在兒童及寵物無法觸及的地方，兒童及無行為能力人請在監護人監督下使用本機器；
- 切勿用濕手插拔電源插頭，以免引發觸電危險；
- 切勿自行拆卸、改裝機器或在機器上放置重物，以免損壞淨水機；
- 原水箱僅允許加入市政自來水。加入水箱的溫度要求5-38℃，進水溫度超過38℃時，會損壞濾芯，使濾芯失效；進水溫度低於5℃時，可能造成冰凍，引起機器元件破裂；
- 禁止往原水箱倒入不明液體、不明水質的水源或其它異物；
- 請勿擅自向純淨水壺加水，以免污染內部水路及因水位過高導致漏水；
- 初次使用或長期停用後，建議更換原水箱的水再進入使用；
- 長期不使用機器，務必斷開電源，排空原水箱和純淨水壺的水；
- 本機器的維護保養、更換濾芯，需使用飛利浦所審定的更換部件；
- 嚴禁使用汽油等有機溶劑擦拭本機外殼，確需清潔時，斷電後用濕抹布輕擦產品；
- 取完熱水後管路會有熱水殘留，若立即取常溫水，建議放水10秒後再取用；
- 靜置不用超過24小時的純淨水壺建議倒掉重新制備；
- 倘若發生任何故障或電源線損壞，應立即拔掉電源插頭，切勿將有缺陷的機器置於工作狀態，同時聯繫專業售後人員進行維修，切勿擅自拆解維修本機器或交由非飛利浦授權的售後人員維修；
- 未按上述注意事項操作所造成的後果，本公司將不承擔任何責任；
- 隨着產品更新，說明書的部分說明可能與實物有差異，請以產品實物為準。

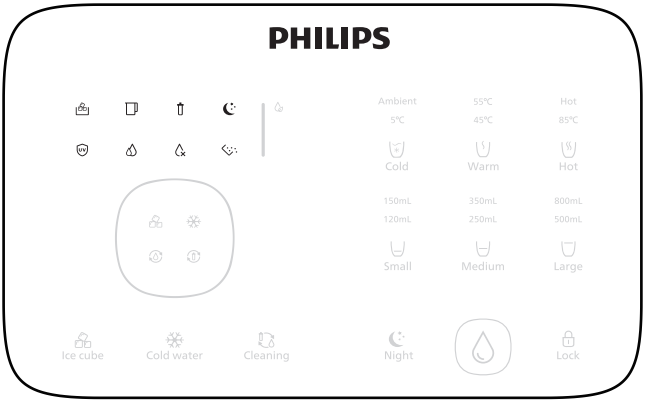
2 主要技術參數

產品名稱	Philips RO 純淨飲水機
產品型號	ADD6991
額定電壓/頻率	220-240V~/50-60Hz
額定加熱功率	2050-2400W
製熱水能力	20L/h，≥90℃
額定製冷功率	120W
製凍水能力	≥2.5L/h（≤10℃）
製冷電流	0.8A
製冷劑及裝入量	R600a，16.5g
氣候類型	ST/N/SN/T
額定總淨水量	2000L
額定淨水流量	0.2L/min
適用水源	市政自來水
進水壓力	0 - 0.06MPa
適用水溫	5-38℃

3 結構示意圖

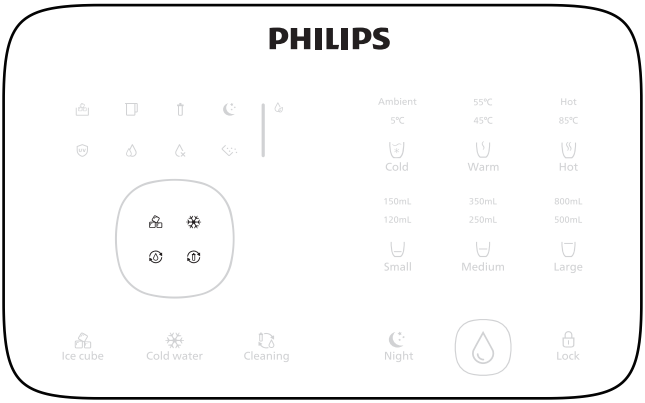

原水箱蓋
頂蓋
Aquaporin Inside
RO 複合濾芯
6L原水箱
PHILIPS
操作介面
0.35L冰盒
1.4L純淨水壺
電源線
可拆卸接水盤

4 操作與顯示介面



狀態顯示區

狀態燈		狀態說明
	亮白燈	冰盒已放好
	閃白燈	冰盒已打開，取冰完成請及時放回
	亮白燈	純淨水壺已放好
	閃白燈	純淨水壺取出，取水完成請及時放回
	亮白燈	濾芯在壽命期內，放心使用
	閃紅燈	濾芯壽命即將到期，需及時購買濾芯
	亮紅燈	濾芯壽命已到期，需及時更換濾芯
	亮白燈	已開啟夜間模式
	亮白燈	正在殺菌
	亮白燈	正在濾水
	閃白燈	純淨水壺水量不足，暫無法取水
	亮白燈	請放回原水箱蓋
	閃白燈	原水箱長時間未換水，建議更換
	閃紅燈	原水箱缺水或水質狀況差，請將剩餘的廢水倒掉，再重新加水
	*當“ ”提示換水時，原水箱內剩餘的水是過濾後的廢水或水質較差，請務必倒掉再添加自來水，以保護濾芯，保證淨水效果	
	亮白燈	正在排空冰膽內的水
	亮白燈	水質優良，可放心飲用
	亮白燈+亮黃燈	水質一般，建議把純淨水壺的水倒掉，並重新過濾
	亮黃燈	水質較差，請把原水箱的水更換，並把純淨水壺的水倒掉，並重新過濾



功能顯示區

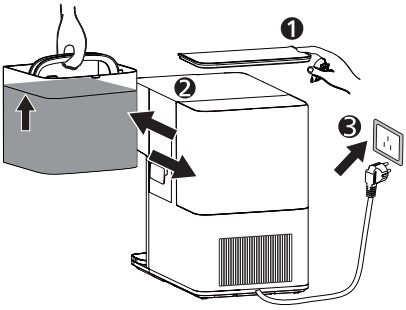
狀態燈		狀態說明
	閃白燈	正在製冰塊
	亮白燈	已完成製冰塊
	閃白燈	正在製凍水
	亮白燈	已完成製凍水
	亮白燈	正在進行水路清潔
	亮白燈	正在進行濾芯沖洗

5 首次使用指南

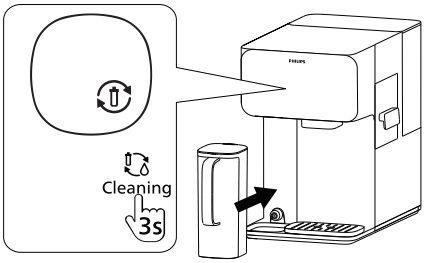
5.1 首次沖洗/更換濾芯沖洗

使用沖洗功能，產品將整機的水路、濾芯、冰膽進行徹底的沖洗，沖洗過程預計耗時1.5小時。

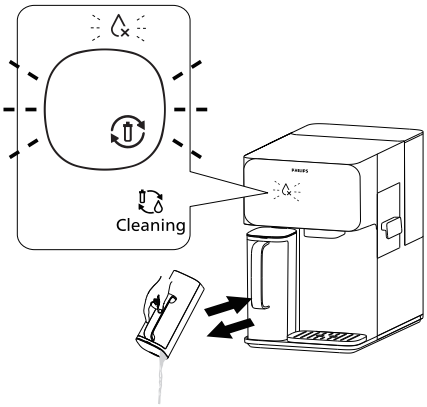
(1) 揭開原水箱蓋，注水至Max線，接通電源。



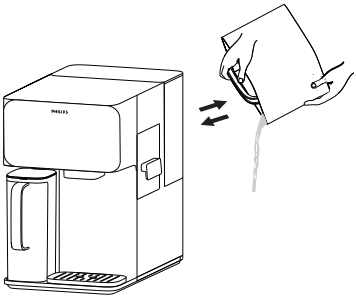
(2) 安裝好純淨水壺，長按“ Cleaning ”3秒，聽到“嘀”提示音，開始進入沖洗。



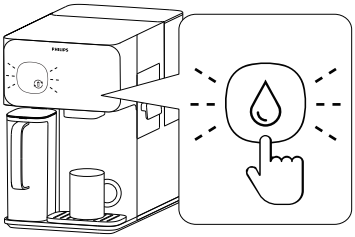
(3) 當燈環閃爍，產品髮出“嘀嘀嘀”的提示音，將純淨水壺的水倒掉再放回（共需倒掉8壺純淨水壺）。



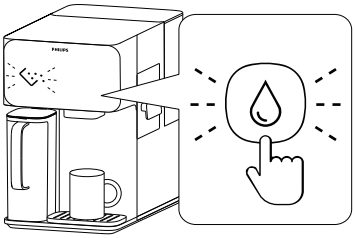
(4) 當“ ”閃爍，產品發出“嘀嘀嘀”的提示音，將原水箱的水倒掉，重新加自來水至Max線再放回（請勿直接往原水箱加水）。



(5) 當“ ”閃爍，產品發出“嘀嘀嘀”的提示音，無需倒水，在出水口放置大容量杯，按“ ”出水（期間可通過按“ ”暫停），直至燈環快閃，聽到“嘀”長鳴，沖洗完成。



如果中途退出沖洗，可能會出現“ ”和“ ”閃爍，此時需按“ ”將冰膽排空。



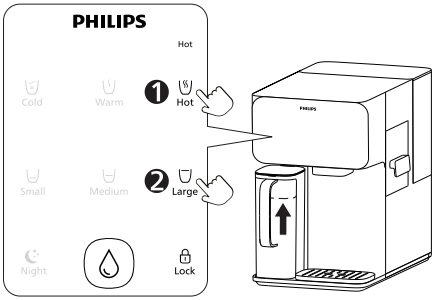
沖洗必讀：

- 沖洗期間請勿退出或拔掉電源。
- 沖洗期間，空抽聲響為正常運作，當進度完成時空抽將停止，請勿擔心。
- 沖洗過程中，再次長按清潔鍵3秒可退出沖洗程序（不建議退出）。
- 觀察產品是否有水流出或積水，或發現異響、焦糊味、冒煙等，如有上述情況，請斷開電源連接並與售後人員聯繫。
- 在沖洗過程中，水箱水壺出現白色渾濁為空氣經過高精度濾芯產生的微氣泡導致，若出現黑色雜質為濾芯活性炭殘留，均為正常現象。

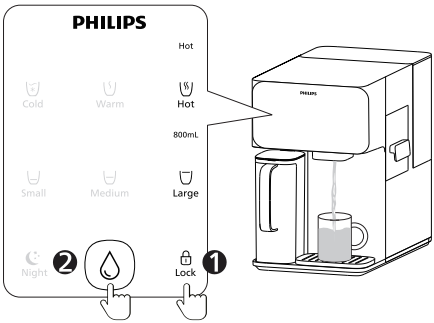
5.2 調節沸點

本產品出廠設定為低海拔地區默認沸點，高海拔地區用戶使用前必須調整沸點。

(1) 首次開機，確保純淨水壺中有足夠的純淨水，依次選擇“ Hot 100℃”-“ Large 500mL”。



(2) 出水口放置大容量杯，依次按“ Lock ”-“ ”。產品將出沸騰開水約1分鐘，停止出水後沸點調節完畢。



調節沸點過程中可能釋放高溫蒸氣，有燙傷風險，請保持安全距離。

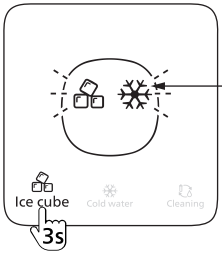
6 日常功能操作

6.1 使用製冰功能

6.1.1 開啓製冰功能

開啓製冰功能，產品將同時製冰塊和製凍水。

(1) 長按“ Ice cube ”3秒至“ ”和“ ”閃爍，説明成功開啓。

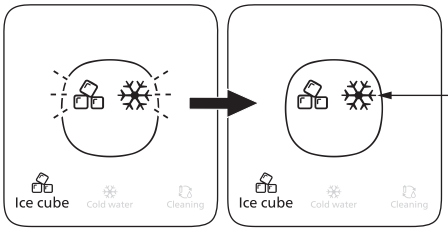


狀態燈		狀態説明
	熄滅	未開啟製冰塊
	閃爍	已開啟製冰塊，正在製冰中
	熄滅	未開啟製凍水
	閃爍	已開啟製凍水，正在製凍水中

(2) 制滿冰盒需要分批完成。

燈環表示每批冰塊的製備進度。

當“ ”、“ ”從閃爍變為長亮，説明製備已全部完成。



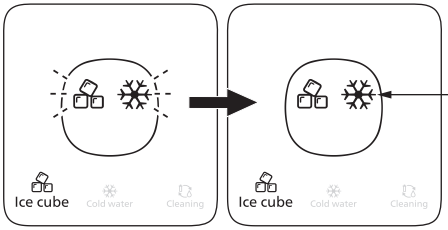
狀態燈		狀態説明
	閃爍	正在製冰塊
	長亮	已完成製冰塊，冰盒已滿
	閃爍	正在製凍水
	長亮	已完成製凍水，凍水已達至5℃

參照狀態指示燈，等待制冰塊和製凍水完成。

(3) 取用冰塊/凍水

每次取完冰塊/凍水，產品會自動重新補滿冰盒/冰膽，此時“ ”或“ ”會閃爍。

等待變為長亮後，説明冰塊/凍水製備再次完成。



狀態燈		狀態說明
	長亮變為閃爍	正在製冰塊補滿冰盒
	長亮變為閃爍	正在製凍水補滿冰膽

注意：

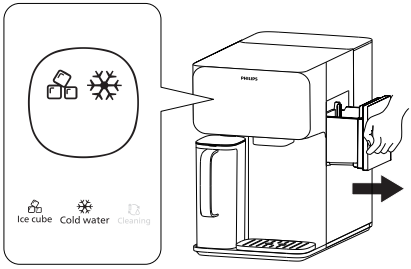
· 製冰過程中不建議取冰塊或取凍水，以免影響製冰塊和凍水效率。

· 首次開啓，預計需等待約70-110分鐘完成冰塊和凍水的製作，具體時間受環境溫度影響而有輕微波動。

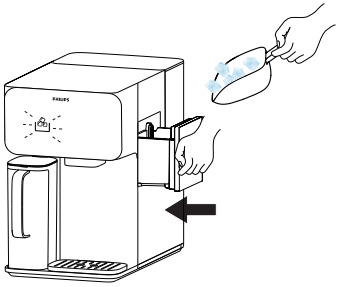
· 製凍水的進度會依據實際原水水溫而定，進水溫度越低，製凍水進度越快。

6.1.2 取冰塊操作

(1) 等待“ ”至長亮，從側邊抽出冰盒。



(2) 按需要取出冰塊後，請及時放好冰盒。



長時間未放好冰盒，產品會發出「嘀嘀嘀」提醒，同時製冰功能將暫停。

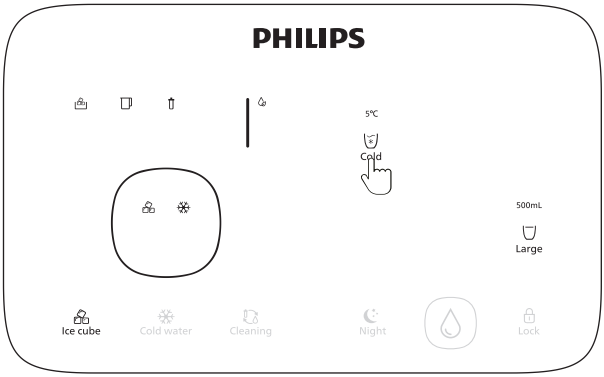
注意：

· 取冰時，請注意勿弄髒冰盒或在冰盒中放入其他食品。

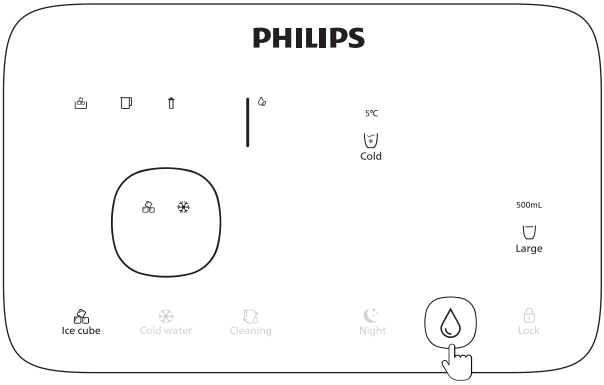
· 取完冰塊請及時放回，以免影響冰塊凍水的保冷。

6.1.3 取凍水操作

(1) 等待“ ”至長亮，短按“ Cold ”，顯示藍色燈說明選到了凍水檔。



(2) 依次選擇水量，按“ ”進行取水。



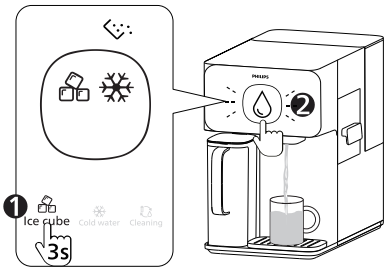
凍水最低溫度為5℃，當“ ”閃爍說明正在製凍水，如此時取凍水，溫度會高於5℃。

6.1.4 關閉製冰功能

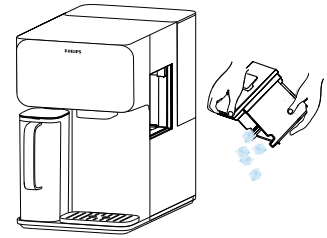
關閉製冰功能，產品將同時停止製冰塊和製凍水。
正常使用製冰功能時無需操作關閉步驟，若長時間無需此功能時才需按照以下步驟完成冰膽和冰盒的排空。

(1) 在出水口放置大容量杯，長按“ Ice cube ”3秒至“ ”和“ ”亮起，短按“ ”出水，徹底排空冰膽內的水。

可再次短按“ ”暫停。

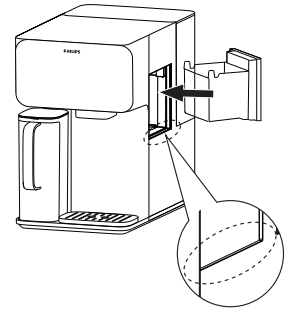


(2) 排空出水期間，取出冰盒，將冰盒內的冰塊倒掉。



(3) 用潔淨的抹布清潔冰盒內的刮條， 然後放置好冰盒。

(4) 等待排空進度完成後，“ ”、“ ”、“ ”熄滅，製冰功能關閉。



注意：

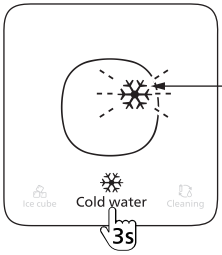
- 如需切換至製冷功能，長按“ Cold water ”3秒切換，無需關閉製冰功能。
- 如需退出排空，長按“ Ice cube ”3秒，製冰功能恢復開啓。
- 排空期間請勿拔掉電源，否則將退出排空，通電後製冰功能將繼續開啓。
- 排空期間，機器發出水管抽空的聲響，屬正常運作，靜待進度即可。

6.2 使用製冷功能

6.2.1 開啓製冷功能

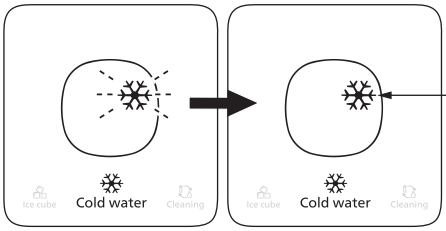
開啓製冷功能，產品只製凍水，不製冰塊。

(1) 長按“ Cold water ”3秒至“ ”閃爍，説明成功開啓。



狀態燈		狀態説明
	熄滅	製冷功能
	閃爍	已開啓製冷功能，正在製作凍水中

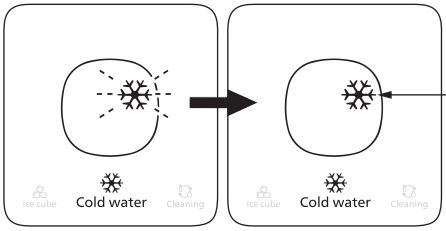
(2) 當“ ”由閃爍變為長亮，説明製凍水完成。



狀態燈		狀態説明
	閃爍變為長亮	凍水已達至5℃，製凍水完成

(3) 製備完成後取凍水

產品會自動重新補滿冰膽，此時“ ”會閃爍。等待變為長亮後，説明凍水製備再次完成。



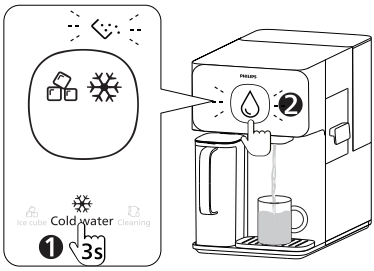
狀態燈		狀態説明
	閃爍	正在製凍水
	長亮	凍水已降至5℃，製凍水完成

6.2.2 關閉製冷功能

關閉製冷功能，產品將停止製凍水。
正常使用製冷功能時無需操作關閉步驟，若長時間無需此功能時才需按照以下步驟排空冰膽內的水，以免滋生細菌。

(1) 在出水口放置大容量杯，長按“ Cold water ”3秒至“ ”和“ ”閃爍，短按“ ”出水，徹底排空冰膽內的水。

可再次短按“ ”暫停。



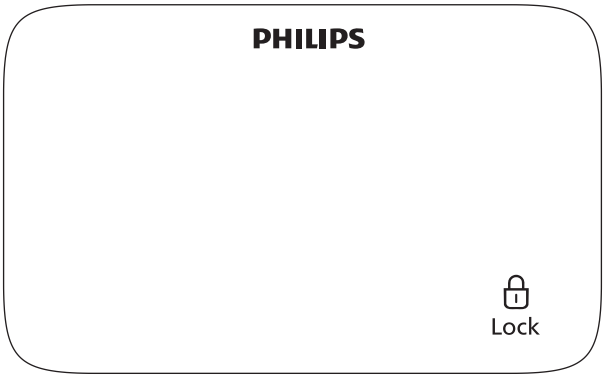
(2) 等待排空進度完成，屏幕退回常規顯示，“ ”熄滅，製冷功能關閉。

註意

- 如需切換至製冰功能，長按“ Ice cube ”3秒切換，無需關閉製冷功能。
- 如需退出排空，長按“ Cold water ”3秒，製冰功能恢復開啓。
- 排空期間請勿拔掉電源，否則將退出排空，通電後製冷功能將繼續開啓。
- 排空期間，空抽聲響為正常運作，靜待進度即可。

6.3 使用即飲功能

(1) 點擊“ Lock ”喚醒屏幕。

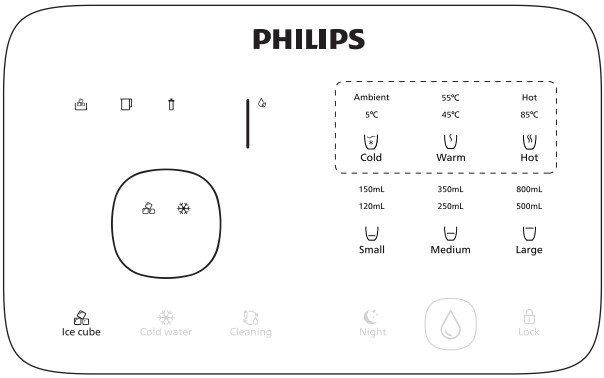


(2) 選擇溫度

循環按“ Cold ”，可選凍水或常溫水；

循環按“ Warm ”，可選45℃或55℃；

循環按“ Hot ”，可選85℃或沸水。



如開啓製冰/製冷功能，“ Cold ”可選凍水或常溫水；

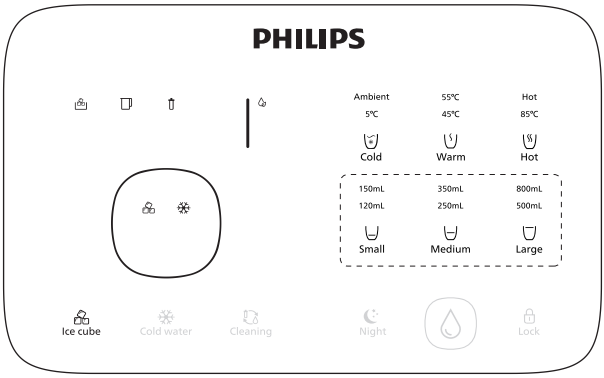
如未開啓製冰/製冷功能，“ Cold ”僅可選常溫水。

(3) 選擇水量

循環按“ Small ”，可選120mL或150mL；

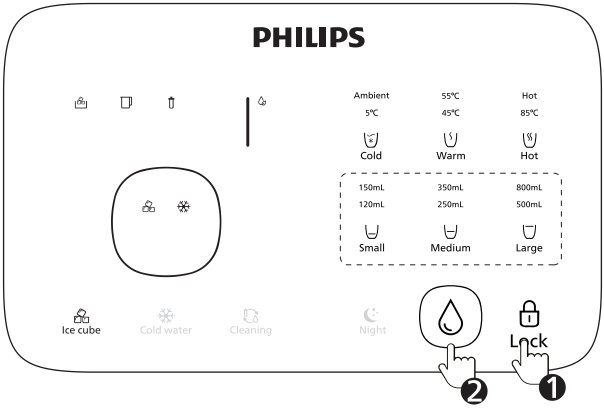
循環按“ Medium ”，可選250mL或350mL；

循環按“ Large ”，可選500mL或800mL。



(4) 解鎖取水

依次按“ Lock ”-“ ”。出水過程，再次按“ ”，即可停止出水。



更多操作選擇

· 取消童鎖：長按“ Lock ”3秒，在選擇“ Warm ”、“ Hot ”後，無需再解童鎖，直接按“ ”即可取水。

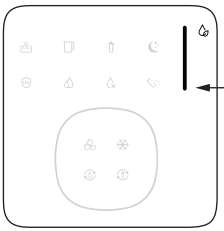
· 取消按鍵提示音“嘀”：長按“ Hot ”+“ Large ”3秒。

· 實際溫度與水量可能因使用環境及當地自來水水質而有所差異。

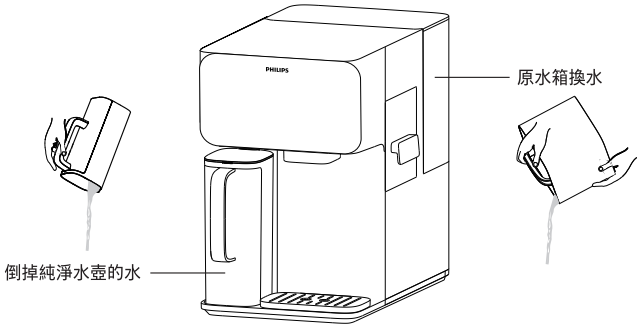
7 清潔與保養

7.1 水質提示

根據水質提示，進行以下操作。



狀態燈	狀態說明
亮白燈	水質優良，可放心飲用
亮白燈+亮黃燈	水質一般，建議把純淨水壺的水倒掉，並重新過濾
亮黃燈	水質較差，請把原水箱的水更換，並把純淨水壺的水倒掉，並重新過濾



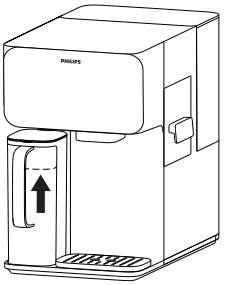
7.2 水路清潔

該功能將沖洗冷熱水水路，建議產品在超過1周未使用或連續使用超過1個月定期使用。

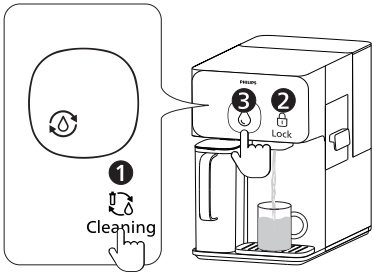
如未開啓製冰/製冷功能，產品將出常溫水和熱水沖洗熱水水路，清潔過程預計出水1L。

如已開啓製冰/製冷功能，產品將出冷熱水沖洗冷熱水水路，清潔過程預計出水2L。

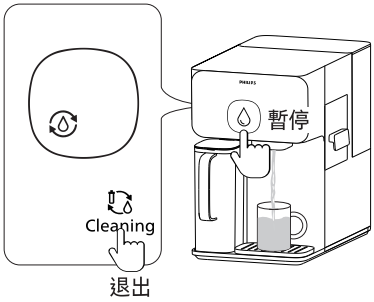
(1) 等待純淨水壺制滿水。（即“ ”燈熄滅，制水燈亮起時暫無法啓用水路清潔，請稍後再重新嘗試）



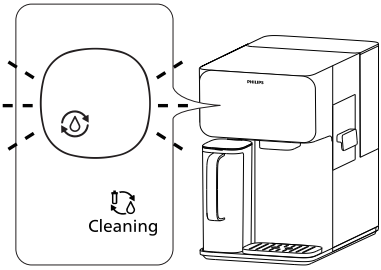
(2) 在出水口處放置一個大容量杯，依次按“ Cleaning ”-“ Lock ”-“ ”，啓動清潔。



(3) 清潔過程，按“ ”暫停。（如需退出清潔程序，按“ Cleaning ”）

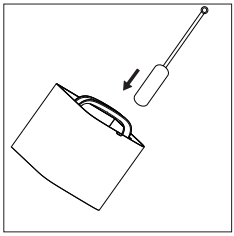


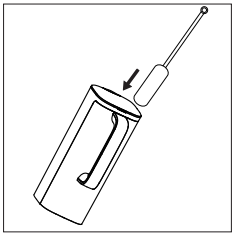
(4) 當燈環閃爍，清潔完成。



7.3 原水箱及純淨水壺清洗

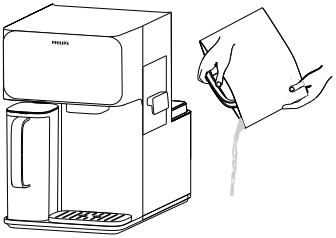
(1) 當原水箱或純淨水壺有明顯雜物時，配合清潔工具進行水洗。



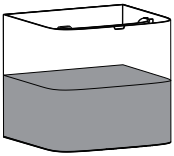


為了獲得最佳效果，請至少每週用刷子清潔一次原水箱和純淨水壺。
注意：請勿將原水箱或純淨水壺放入洗碗機內清洗。

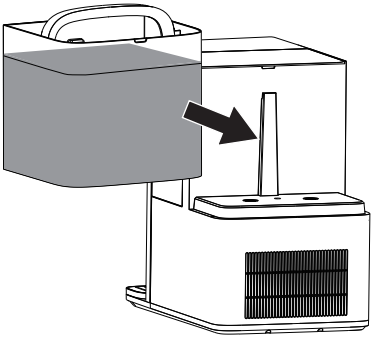
(2) 原水箱除垢
① 將原水箱剩餘的水倒掉。



② 加入3L（約半箱）自來水，再加入檸檬酸除垢劑30g，攪拌溶解後放置2小時。



③ 用清水清洗乾淨，再重新加入自來水裝好。



* 檸檬酸與清潔刷請自行購買。

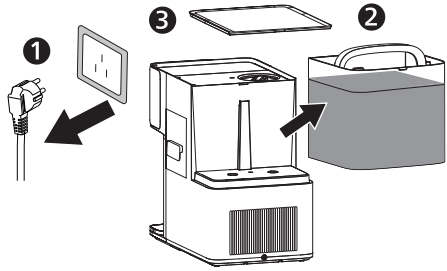
7.4 更換濾芯

請根據顯示屏濾芯壽命提示或建議週期更換濾芯。新的濾芯可從飛利浦經銷商處或經授權的飛利浦服務中心購得，其供應型號為：ADD583。

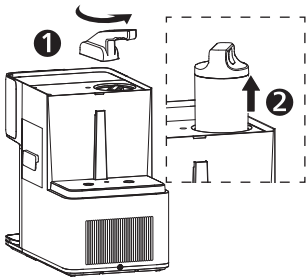
名稱	型號	建議更換周期
Aquaporin Inside RO複合濾芯	ADD583	一年

僅可使用原裝飛利浦濾芯進行更換。

(1) 斷電，取出原水箱，揭開頂蓋。

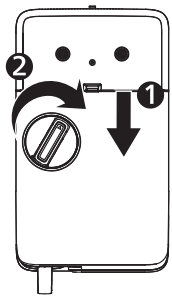


(2) 使用濾芯扳手，將已到壽命的濾芯逆時針旋轉至開鎖“ 🔓 ”位置並提出。

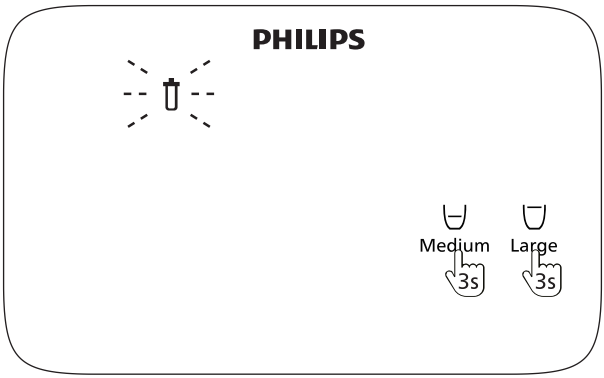


* 扳手只在更換濾芯的售後包裝內提供，整機購買時不包含扳手。

(3) 將新的濾芯放入濾芯座並順時針旋入至鎖上“ 🔒 ”位置，蓋上頂蓋， 裝好原水箱。



(4) 長按“ Medium ”和“ Large ”3秒，“ ”閃爍，由紅燈轉為白燈，説明濾芯重置成功。



（如需撤銷重置，請在2小時內長按“ Small ”+“ Medium ”3秒）

(5) 遵照首次沖洗/更換濾芯沖洗，完成沖洗後可正常使用。

如超過一週不使用機器，請提前倒掉原水箱和純淨水壺的水，斷開電源。同時，將濾芯密封好，放入冰箱保鮮室保存（2-5攝氏度，切勿放入冷凍室）。再次使用時，遵照首次沖洗/更換濾芯步驟進入沖洗。

8 故障診斷

異常現象	潛在原因排查	解決方法
120mL 圖標閃爍 無法取熱水	原水箱溫度探頭故障報警，或者加入了超過55℃的原水	確保原水箱加入的自來水低於55℃
150mL 圖標閃爍 無法取熱水	出水溫度探頭異常報警	先取3杯150ml常溫水，再次嘗試是否可正常取熱水
250mL 圖標閃爍 無法取熱水	加熱異常報警	先取3杯150ml常溫水，再次嘗試是否可正常取熱水
150mL+250mL 圖標閃爍產品無法正常製水和取水	製水異常報警，濾芯未安裝到位或堵塞或堵塞	檢查濾芯是否安裝到位或堵塞，若濾芯堵塞請更換濾芯
150mL+350mL 圖標閃爍製冰中斷	製冰盒無法正常翻轉製冰	關閉電源1-2分鐘，再重新連接電源
120mL+150mL+ 250mL 圖標閃爍	無法製冰和製冷	
120mL+150mL+ 350mL 圖標閃爍 無法製冷	長時間製冷保護	
120mL+150mL+ 250mL+350mL 圖標閃爍 產品通訊異常	通訊異常報警，產品電控闆內部通訊信號出現異常	
無法取水	純淨水壺缺水	若“ ”正在閃爍，待“ ”不再閃爍，待“ ”不再閃爍，即可正常取水
	原水箱未安裝到位	檢查原水箱是否安裝到位
無故障代碼但產品不製水	原水箱處於低水位，“ ”閃爍紅色	全部倒掉原水箱的水，再重新添加自來水
	原水箱未安裝到位	檢查原水箱是否安裝到位
機器漏水	接水盤水滿溢出	清空接水盤
	原水箱底部密封處有異物卡住	用頂針檢查產品底部密封彈簧處，是否存在異物卡住，並進行清理
	純淨水壺未裝好	檢查純淨水壺是否裝好插緊，勿留縫隙

飲用水出現異味	首次使用或換新後未按要求沖洗，或過久未使用機器	參考首次沖洗/更換濾芯沖洗
	未及時更換濾芯	參考更換濾芯
漏電及機身帶感應電	機器接地不良或電源軟線破損	必須使用有可靠接地的三腳插座，若電源破損需及時聯繫售後更換
按鍵/顯示屏無反應	系統出現故障或硬件破損	關閉電源1-2分鐘，再重新連接電源

9 裝箱清單

主機 (機身內包含一支濾芯)	×1
接水盤	×1
冰鏟	×1
純淨水壺	×2
說明書	×1
快速入門指南	×1

10 產品售後服務指南

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