

# PHILIPS

**AMBILIGHT tv**

8501 Series

# User Manual

43PQS8501

55PQS8501

65PQS8501

Register your product and get support at  
[www.philips.com/tvsupport](http://www.philips.com/tvsupport)

# Content

---

<b>1 Home Screen Overview</b>	<b>4</b>	9.1 From a USB Connection	31
		9.2 From a Computer or NAS	31
		9.3 Photos	31
		9.4 Videos	31
		9.5 Music	32
		9.6 Moments App	32
<b>2 Get Support</b>	<b>5</b>	<b>10 Open TV Setting Menus</b>	<b>34</b>
2.1 Identify and Register your TV	5	10.1 TV Menu and Frequent Settings	34
2.2 TV Help and User Manual	5	10.2 All Settings	34
2.3 TV Diagnose and Self-diagnose	5	10.3 Eco Settings	54
2.4 Consumer Care / Repair	5	<b>11 Universal Access</b>	<b>55</b>
<b>3 Quick Guide</b>	<b>7</b>	11.1 Universal Access Settings	55
3.1 Remote Control	7	11.2 More Access Settings	55
3.2 IR sensor	8	<b>12 Aurora</b>	<b>57</b>
3.3 Batteries and Cleaning	8	<b>13 Game Bar</b>	<b>58</b>
<b>4 Setting Up</b>	<b>10</b>	<b>14 Smart TV and Apps</b>	<b>59</b>
4.1 Read the Safety Instructions	10	14.1 Setup Smart TV	59
4.2 TV Placement	10	14.2 Store of Apps	59
4.3 Turn on TV	10	<b>15 Netflix</b>	<b>60</b>
<b>5 Connections</b>	<b>12</b>	<b>16 Amazon Prime Video</b>	<b>61</b>
5.1 Connectivity guide	12	<b>17 YouTube</b>	<b>62</b>
5.2 Antenna	12	<b>18 Alexa</b>	<b>63</b>
5.3 Satellite	12	18.1 About Alexa	63
5.4 Video Device	12	18.2 Using Alexa	63
5.5 Audio Device	12	18.3 Alexa Voice Commands	63
5.6 Mobile Device	13	<b>19 Google Assistant</b>	<b>64</b>
5.7 Other Device	14	<b>20 Software</b>	<b>65</b>
5.8 Bluetooth®	15	20.1 Update Software	65
5.9 Computer	17	20.2 Software Version	65
		20.3 Automatic Software Update	65
		20.4 View Software Update History	65
<b>6 Switch Source</b>	<b>19</b>	<b>21 Environmental</b>	<b>67</b>
6.1 Source List	19	21.1 European Energy Label	67
6.2 Rename Device	19		
<b>7 Channels</b>	<b>20</b>		
7.1 About Channels and Switch Channels	20		
7.2 Install Channel	20		
7.3 Channel List	26		
7.4 Favourite Channels	27		
7.5 Text / Teletext	28		
7.6 Streaming Channels	29		
<b>8 TV Guide</b>	<b>30</b>		
8.1 What You Need	30		
8.2 Using the TV Guide	30		
<b>9 Videos, Photos and Music</b>	<b>31</b>		

21.2 EPREL Registration Number	67
21.3 End of Use	67
<b>22 Specifications</b>	<b>68</b>
22.1 Power	68
22.2 Reception	68
22.3 Display Resolution	68
22.4 Supported Input Resolution	68
22.5 Sound	68
22.6 Multimedia	68
22.7 Connectivity	69
<b>23 Troubleshooting</b>	<b>70</b>
23.1 Tips	70
23.2 Switch On	70
23.3 Remote Control	70
23.4 Channels	70
23.5 Satellite	71
23.6 Picture	71
23.7 Sound	72
23.8 HDMI - UHD	72
23.9 USB	73
23.10 Wi-Fi and Internet	73
23.11 Wrong Menu Language	73
<b>24 Safety and Care</b>	<b>74</b>
24.1 Safety	74
24.2 Screen Care	75
<b>25 Terms of Use</b>	<b>76</b>
<b>26 Copyrights</b>	<b>77</b>
26.1 HDMI	77
26.2 HEVC Advance	77
26.3 Works with Apple AirPlay and Works with Apple Home	77
26.4 DTS:X	77
26.5 Dolby ATMOS	77
26.6 Wi-Fi Alliance	77
26.7 Other Trademarks	78
<b>27 Open Source</b>	<b>79</b>
27.1 Open Source Software	79
27.2 Open Source License	79
<b>28 Disclaimer regarding services and/or software offered by third parties</b>	<b>82</b>
<b>Index</b>	<b>83</b>

# 1. Home Screen Overview

---

To enjoy the benefits of your Smart TV, connect the TV to the Internet. Press **⬆** (Home) on your remote control to get your Home screen. Like on your smartphone or tablet, the Home screen is the centre of your TV. From the Home screen you can decide what to watch by browsing entertainment options from apps.

The Home screen is organized in rows to let you discover great contents from your favourite apps. Apps may populate their recommendation (if available) according to their own choice as an individual row in the home screen.

## Highlights on your home screen

With multiple tabs like Home, Channels/Free\*, Gaming, Apps and **🔍** Search, you can discover movies and shows from your services and popular apps. The Channels/Free tab is a collection of free online contents including news, TV and movies, life style, entertainment, sports, music, kid and comedy channels. The Gaming tab is the centre of gaming information and game apps. The Apps tab is an app collection to let you rent movies online, read newspapers, watch videos and listen to music, also shop online, or watch TV programmes when it suits you with On-line TV. You can also trigger input field for searching with **🔍** Search tab.

\* Free tab is only applicable for certain countries.

## Favourite Apps

Your favourite Apps are placed on the first row. This row contains number of apps pre-installed. The order of these apps are according to business agreements with content service providers. In this row you will also find the Apps, like Watch TV, Internet Browser, Media and others.

## YouTube and Netflix

This row contains your Recommended, Subscriptions or Trending YouTube and Netflix videos.

## Accessing settings from Home

You can access All Settings menu via the icon at the top right corner. You can also find the Frequent settings and TV Menu with common settings in the Philips TV Menu, which can be invoked directly from the remote control.

## TV Guide

Select TV Guide to open the TV Guide of your installed TV channels.

## Sources

Select **📺** SOURCES to view and change to available sources in this TV.

## Note:

- If your installed country is Germany or France, there will be additional Public Value tab on home screen to list Featured apps.
- If your installed country is UK, there will be additional TV Guide tab on home screen to link the TV Guide of your installed TV channels.

---

## 2. Get Support

---

### 2.1. Identify and Register your TV

Identify your TV - TV model number and serial number

You might be asked to provide the TV product model number and serial number. Find these numbers on the packaging label or on the type label on the back or bottom of the TV.

Register your TV

Register your TV and enjoy a range of benefits including full support (including downloads), privileged access to information about new products, exclusive offers and discounts, the chance to win prizes and even participate in special surveys about new releases.

Go to [www.philips.com/tvsupport](http://www.philips.com/tvsupport)

---

### 2.2. TV Help and User Manual

☰ (TV Menu) > Help

You can use Help function to diagnose and get more information about your TV.

- **TV information** - View the Model name, Serial number, Software version and Operation hours of your TV.
- **How to** - You can see instructions on how to install channels, sort channels\*, update TV software, connect external devices and use Smart functions on your TV.
- **TV diagnose** - Run the TV diagnose to check the condition of your TV.
- **Self-diagnose** - You can check if the picture, sound, network and other settings are working fine.
- **Update software** - Check available software updates.
- **User manual** - Read the user manual for TV information.
- **Troubleshooting** - Find a solution for frequently asked questions.
- **Factory settings** - Reset all settings to factory settings.
- **Reinstall TV** - Reinstall and redo the complete TV installation.
- **Contact info** - Show the telephone number or web address for your country or region.

\* Sorting channels is only applicable for certain countries.

\*\* Ambilight setting is only for models which support Ambilight function.

---

### 2.3. TV Diagnose and Self-diagnose

TV diagnose

You can run the TV diagnose test to check the condition of your TV. At the end of the diagnose, TV will clear the cache memory and close any unused apps to continue the smooth functioning of your TV.

To run the TV diagnose test:

- 1 - Select ☰ (TV Menu) > Help > TV diagnose and press OK.
- 2 - Select **Start** to run a series of diagnostic tests.
- 3 - When the test is completed, you can view the status of following items.
  - Power
  - Picture
  - Sound
  - Connect external devices
  - Network
  - TV tuner
  - Clear cache memory
  - Apps
- 4 - Select **OK** to close the result page and go back to TV diagnose wizard.
- 5 - Press ← **Back** to exit from TV diagnose, select **Self-diagnose** to do other diagnostic check, select **View results** to view the result page again.

Self-diagnose

Self-diagnose can help you to do troubleshooting of your TV by checking the configurations of the TV.

To run the Self-diagnose:

- 1 - Select ☰ (TV Menu) > Help > Self-diagnose and press OK.
- 2 - Select following items to check the configurations.
  - **Check the TV** - You can check if the picture, sound and other settings are working fine..
  - **Check the network** - Check the network connection.
  - **Check the HDMI sound system** - Perform this test to verify the sound connection and support of your HDMI sound system with the TV.
  - **Check the remote control** - Perform the test to verify the TV bundled remote control functionality.
  - **View weak signal history** - Display the list of channel numbers that were automatically saved when signal strength was weak.

---

## 2.4. Consumer Care / Repair

For support and repair, call the Consumer Care hotline in your country. Our service engineers will take care of a repair, if necessary.

Find the telephone number in the printed documentation that came with the TV.  
Or consult our website [www.philips.com/tvsupport](http://www.philips.com/tvsupport) and select your country if needed.

### TV model number and serial number

You might be asked to provide the TV product model number and serial number. Find these numbers on the packaging label or on the type label on the back or bottom of the TV.

### Warning

Do not attempt to repair the TV yourself. This may cause severe injury, irreparable damage to your TV or void your warranty.

# 3. Quick Guide

## 3.1. Remote Control

### Key Overview

#### Top

#### The feature of Hidden keys

Hidden keys will be appeared to extend more control functions while pressing the 123 key. The 123 key is on middle of remote control, which is used to turn on/off hidden keys mode. When hidden key mode is turned on, the number keys 0 to 9 and media play control keys will appear with backlight and trigger the functions. When hidden key mode is turned off by pressing 123 key again or automatically turned off, the remote control will work with normal keys.

#### ⚠ Warning

Choking Hazard! This TV remote control contains small parts, not suitable for children under 5 years old.



#### 1 - ⏻ (Standby / On)

To switch the TV on or back to Standby.

#### 2 - AMBILIGHT

To select one of the Ambilight styles.

\* Ambilight setting is only for models which support Ambilight function.

#### 3 - 📺 (SOURCES)

To open or close the Sources menu.

#### 4 - ☰ (TV Menu)

To open the TV Menu with typical TV functions.

#### 5 - 🔍 (Search)

- To open the Search tab on Home screen.
- To launch search interface for some of supported apps.

#### Middle



#### 1 - TV Guide

To open or close the TV Guide.

#### 2 - OK key

To confirm a selection or setting. To open the channel list while watching TV.

#### 3 - Arrow / navigation keys

To navigate up, down, left or right.

#### 4 - OPTIONS

To open or close the options menu.

#### 5 - ⬅ (Back)

To switch back to the previous channel you selected.

To return to previous menu.

To go back to the previous App/Internet page.

#### 6 - Volume / 🔊 (Mute)

Move down or up to adjust the volume level. Press the middle of key to mute the sound or to restore it.

#### 7 - 123 key

To turn on or off the hidden function keys and switch the keys between different sets of operations.

#### 8 - INFO

To open or close programme info.

#### 9 - Number keys (hidden keys, available after 123 key is pressed)

To select a channel directly.

#### 10 - SUBTITLE

To open Subtitle page. Long press to open or close Text/Teletext.

#### 11 - TV / EXIT

To switch back to watch TV or to stop an interactive TV application. However, it might not work on some applications; behaviour is dependent on third party TV apps.

This key will be changed to Number key 0 after 123 key

is pressed.

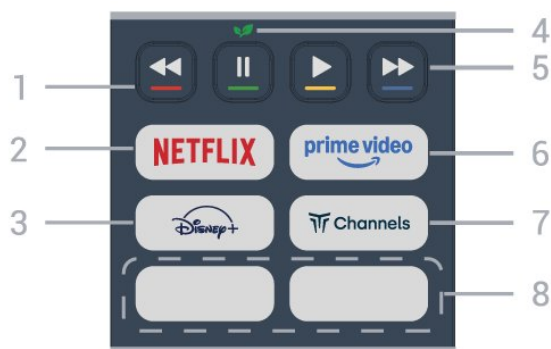
#### 12 - 🏠 Home

To open the Home menu.


#### 13 - ☰ (Channel)

Move down or up to switch to the next or previous channel in the channel list. To open the next or previous page in Text/Teletext. Press the middle of key to open the channel list.

#### Bottom



#### 1 - Colour keys

Direct selection of options. Press Blue key  to open or close the Help.

#### 2 - **NETFLIX**

• If you have a Netflix membership subscription, you can enjoy Netflix on this TV. Your TV must be connected to the Internet.

• To open Netflix, press **NETFLIX** to open the Netflix App. You can open Netflix immediately from a TV in standby. [www.netflix.com](http://www.netflix.com)





#### 3 -

To launch the Disney+ App.

#### 4 - Eco / Green key

Press to invoke a message to remind you to enter the Eco settings menu; long press to invoke the Eco settings menu directly. Once the Eco settings menu is triggered via long press the key few times, the message will no longer to show.

#### 5 - Playback (hidden keys, available after 123 key is pressed)

- Play , to playback.
- Pause , to pause playback
- Rewind , to rewind
- Fast forward , to go fast forward

#### 6 -

To launch the Amazon prime video App.

#### 7 -

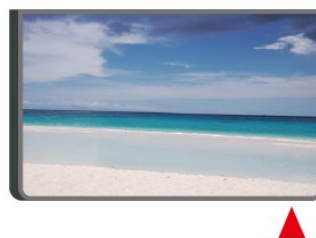
To launch the Titan Channels App.

#### 8 - Quick keys

Press the quick key to launch app or streaming media directly. The actual quick keys are varied between regions or countries.

## 3.2. IR sensor

The TV can receive commands from a remote control that uses IR (infrared) to send commands. If you use such a remote control, always make sure you point the remote control at the infrared sensor on the front of the TV.



#### ⚠ Warning

Do not put any objects in front of IR sensor of the TV, it may block the IR signal.

## 3.3. Batteries and Cleaning

### Replace batteries

Refer to the Quick Start Guide in your product package for detailed information about the remote control batteries.

If the TV does not react on a key press on the remote control, the batteries might be empty.

To replace the batteries, open the battery compartment on the back of the remote control.

1 - Slide the battery door in the direction shown by the arrow.

2 - Replace the old batteries with new batteries. Make sure the + and the - ends of the batteries line up correctly.

3 - Reposition the battery door and slide it back until it clicks.

- Only use LR03 Alkaline battery.
- Remove the batteries if you are not using the remote control for a long time.
- Safely dispose of your old batteries according to the end of use directions.
- Check the condition of the remote control batteries regularly to prevent corrosion of the contacts.

For more information, check on Help > User manual >

End of use.

### Cleaning

Your remote control is treated with a scratch-resistant coating.

To clean the remote control, use a soft damp cloth. Never use substances such as alcohol, chemicals or household cleaners on the remote control.

Never expose the remote control to water or liquids.

# 4. Setting Up

---

## 4.1. Read the Safety Instructions

Please read the safety instructions before you use the TV.

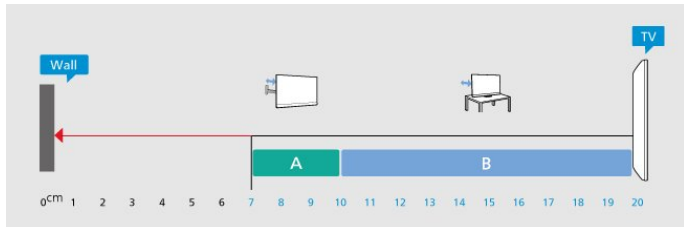
To read the instructions, check on **Help > User manual > Safety and Care**.

---

## 4.2. TV Placement

### Tips on Placement

- Position the TV where light does not shine directly on the screen.
- Dim lighting conditions in the room for best Ambilight effect.
- The ideal distance to watch TV is 2 to 5 times its screen height. When seated, your eyes should be level with the centre of the screen.
- Recommended distance to the wall:
  - A. When wall mounted, position the TV 7 to 10 cm away from the wall.
  - B. When TV is with stand, position the TV 10 to 20 cm away from the wall depends on the size of stand.



### Note:

Please keep the TV away from dust-producing sources such as stoves. It is suggested to clean the dust regularly to avoid getting dust into the TV.

### TV Stand

You can find the instructions for mounting the TV stand in the Quick Start Guide that came with the TV. In case you lost this guide, you can download it from [www.philips.com/tvsupport](http://www.philips.com/tvsupport).

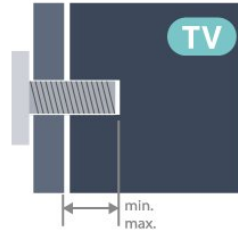
Use the model number of the TV to look for the Quick Start Guide to download.

## Wall Mounting

Your TV is also prepared for the wall mount bracket (sold separately).

The wall mount size may vary depending on different type of back cases; refer to the Quick Start Guide in your product package to see which size is applied to your TV.

Use the following wall mount dimension when purchasing the wall mount.



- 43PQS8501  
200x100, M6 (min.: 9 mm, max: 10 mm)
- 50PQS8501  
200x100, M6 (min.: 9 mm, max: 10 mm)
- 55PQS8501  
200x100, M6 (min.: 9 mm, max: 10 mm)
- 65PQS8501  
400x300, M8 (min.: 12 mm, max: 22 mm)

### Caution

Wall mounting the TV requires special skills and should only be performed by qualified personnel. The TV wall mounting should meet safety standards according to the TVs weight. Also read the safety precautions before positioning the TV.

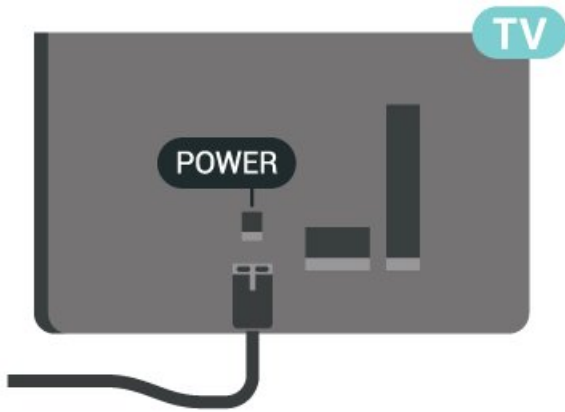
TP Vision Europe B.V. bears no responsibility for improper mounting or any mounting that results in accident or injury.

---

## 4.3. Turn on TV

### Connect Power Cable

- Insert the power cable into the POWER connector on the back of the TV.
- Make sure the power cable is securely inserted in the connector.
- Make sure that the power plug, in the wall socket, is accessible at all times.
- When you unplug the power cable, always pull the plug, never pull the cable.



Although this TV has a very low standby power consumption, unplug the power cable to save energy if you do not use the TV for a long period of time.

## On or Standby


Before you switch on the TV, make sure you plugged in the mains power in the **POWER** connector on the back of the TV.

### Switch On

Press the small joystick key on the bottom of the TV.



### Switch to standby

To switch the TV to standby, press  on the remote control. You can also press the small joystick key on the bottom of the TV.

In standby mode, the TV is still connected to the mains power but consumes very little energy.

To switch off the TV completely, disconnect the power plug.

When disconnecting the power plug, always pull the power plug, never the cord. Ensure that you have full access to the power plug, power cord and outlet socket at all times.

# 5. Connections

---

## 5.1. Connectivity guide

Always connect a device to the TV with the highest quality connection available. Also, use good quality cables to ensure a good transfer of picture and sound.

When you connect a device, the TV recognizes its type and gives each device a correct type name. You can change the type name if you wish. If a correct type name for a device is set, the TV automatically switches to the ideal TV settings when you switch to this device in the Sources menu.

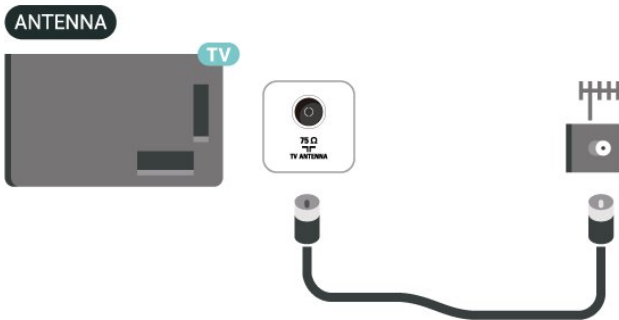
---

## 5.2. Antenna

Insert the antenna plug firmly into the Antenna socket at the back of the TV.

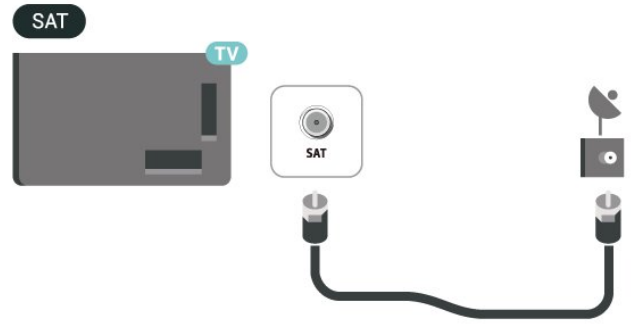
You can connect your own antenna or an antenna signal from an antenna distribution system. Use an IEC Coax 75 Ohm RF antenna connector.

Use this antenna connection for DVB-T and DVB-C input signals.



## 5.3. Satellite

Attach the satellite F-type connector to the satellite connection SAT at the back of the TV.

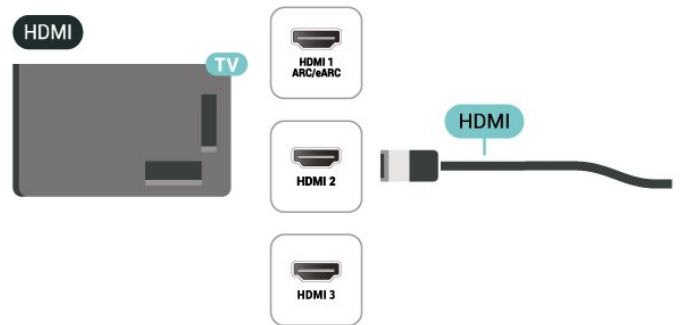


## 5.4. Video Device

### HDMI

HDMI connection provides the best picture and sound quality.

For best signal transmission quality, use Ultra High Speed certified HDMI cable. Do not use HDMI cable longer than 5 m. Devices that support HDR signals can be connected to any HDMI input.



### Copy protection

HDMI ports support HDCP (High-bandwidth Digital Content Protection). HDCP is a copy protection signal that prevents copying content from a DVD disc or Blu-ray Disc. Also referred to as DRM (Digital Rights Management).

---

## 5.5. Audio Device

## HDMI ARC/eARC

Only HDMI 1 on the TV have HDMI ARC (Audio Return Channel).

If the device, typically a Home Theatre System (HTS), also has the HDMI ARC connection, connect it to any of the HDMI connections on this TV. With the HDMI ARC connection, you do not need to connect the extra audio cable that sends the sound of the TV picture to the HTS. The HDMI ARC connection combines both signals.

HDMI eARC (Enhanced Audio Return Channel) is an advancement over the previous ARC. It supports the latest high-bitrate audio formats up to 192kHz, 24-bit, and uncompressed 5.1 and 7.1, and 32-channel uncompressed audio.

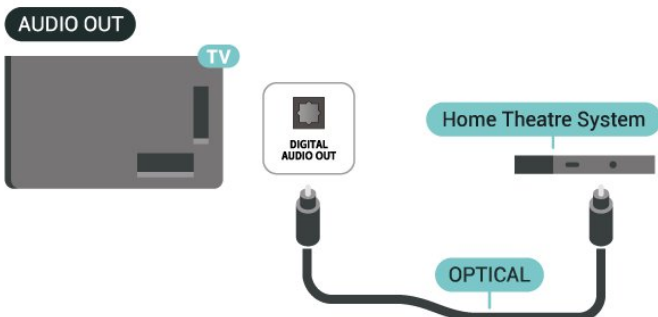
Note: HDMI eARC is only available on HDMI 1. Use Ultra High-speed HDMI cable for eARC. Only one eARC device is available at a time.




## Digital Audio Out - Optical

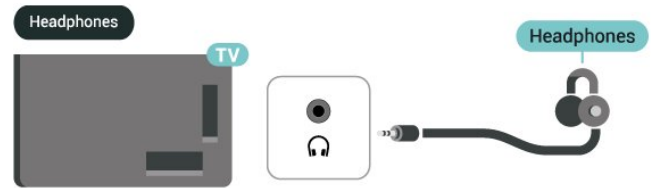
Audio Out - Optical is a high quality sound connection.

This optical connection can carry 5.1 audio channels. If your device, typically a Home Theatre System (HTS), has no HDMI ARC connection, you can use this connection with the Audio In - Optical connection on the HTS. The Audio Out - Optical connection sends the sound from the TV to the HTS.



## Headphones

You can connect a set of headphones to the  connection on the side of the TV. The connection is a mini-jack 3.5mm. You can adjust the volume of the headphones separately.




---

## 5.6. Mobile Device

### Cast to Your TV

To cast streaming contents to your TV:


- 1 - Make sure your mobile device and TV are on the same Wi-Fi network.
- 2 - Launch a casting-enabled app on your mobile device and tap the cast icon .
- 3 - Select PHILIPS\_TV\_[TV network name] of your TV to start the casting.

### Philips Smart TV App

The Philips Smart TV app on your smartphone or tablet is your new TV buddy. The app lets you switch channels and adjust the volume — just like a remote control.

Download the Philips Smart TV app from your favourite app store today.

The Philips Smart TV app is available for iOS and Android and is free of charge.

Alternatively, you can go  (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Remote app QR code and press OK; a QR code will be presented on TV screen. Scan the QR code with your mobile device and follow the instruction to download and install the Philips Smart TV app. When using the app, your mobile device and Philips TV need to connect to the same Wi-Fi network.

## Get Connected



[www.philips.to/smartTV](http://www.philips.to/smartTV)

The Philips Smart TV app lets you switch channels and adjust the volume - just like a remote control.

## Screen Mirroring

---

### About Screen Mirroring

You can view your photos or play your music and videos from a mobile device on your TV with Screen Mirroring. The mobile device and the TV should be within range, which usually means being in the same room.

---

### Using Screen Mirroring

#### Switch on Screen Mirroring

Press **SOURCES** > Screen Mirroring

#### Share a Screen on TV

- 1 - Activate Screen mirroring on your mobile device.
- 2 - On your mobile device, select the TV. (This TV will be displayed as TV model name)
- 3 - Select the TV name on your mobile device, after connection, you can enjoy using Screen Mirroring.

---

### Stop Sharing

You can stop sharing a screen from the TV or from the mobile device.

#### From the device

With the application you use to start Screen Mirroring,

you can disconnect and stop watching the screen of the device on TV. The TV will switch back to the last selected programme.

#### From the TV

To stop watching the screen of the device on TV, you can . . .

- press **TV / EXIT** to watch a TV broadcast
- press **Home** to start another activity on TV
- press **SOURCES** to open the Sources menu and select a connected device.

---

### Block a Device

The first time you receive a request to connect from a device, you can block the device. The request from this device and all its requests in the future, will be ignored.

To block a device...

Select **Block...** and press **OK**.

#### Unblock all devices

All previously connected and also blocked devices are stored in the Screen Mirroring list of connections. If you clear this list, all blocked devices will be unblocked.

To unblock all blocked devices...

**Home** > **Settings** > **Wireless & networks** > **Wired or Wi-Fi** > **Reset Screen Mirroring connections**.

#### Blocking a previously connected device

If you want to block a device that you previously connected, you need to clear the Screen Mirroring connections list first. If you clear this list, you will have to confirm or block the connection for every device again.

---

### Reset Screen Mirroring connections

All previously connected devices are stored in the Screen Mirroring list of connections.

To clear all connected Screen Mirroring devices:

**Home** > **Settings** > **Wireless & networks** > **Wired or Wi-Fi** > **Reset Screen Mirroring connections**.

---

### Screen Delay

The normal delay when sharing a screen with Screen Mirroring is about 1 second. The delay might be longer if you are using older devices with less processing power.

---

## 5.7. Other Device

---

### CAM with Smart Card - CI+

---

#### About CI+

This TV is ready for the CI+ Conditional Access.

With CI+ you can watch premium HD programmes, like movies and sports, offered by digital TV operators in your region. These programmes are scrambled by the TV operator and descrambled with a prepaid CI+ module.

Digital TV operators provide a CI+ module (Conditional Access Module - CAM) and an accompanying smart card, when you subscribe to their premium programmes. These programmes have a high level of copy protection.

Contact a digital TV operator for more information on terms & conditions.



---

#### Smart Card

Digital TV operators provide a CI+ module (Conditional Access Module - CAM) and an accompanying smart card, when you subscribe to their premium programmes.

Insert the smart card into the CAM module. See the instruction you received from the operator.

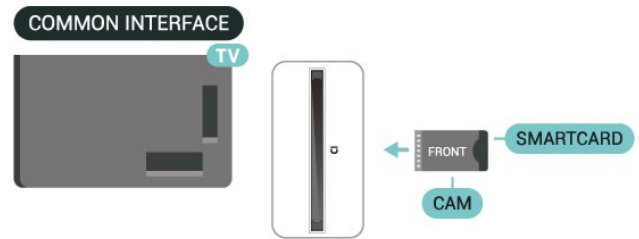
To insert the CAM in the TV...

1. Look on the CAM for the correct method of insertion. Incorrect insertion can damage the CAM and TV.
2. While looking at the back of the TV, with the front of the CAM facing towards you, gently insert the CAM into the slot **COMMON INTERFACE**.
3. Push the CAM in as far as it will go. Leave it in the slot permanently.

When you switch on the TV, it may take a few minutes before the CAM is activated. If a CAM is inserted and subscription fees are paid (subscription methods can differ), you can watch the scrambled channels supported by the CAM smart card.

The CAM and smart card are exclusively for your TV. If you remove the CAM, you will no longer be able to

watch the scrambled channels supported by the CAM.



---

#### Set Passwords and PIN Codes

For some CAMs, you must enter a PIN code to watch its channels. When you set the PIN code for the CAM, we recommend you to use the same code you are using to unlock the TV.

To set the PIN code for the CAM...

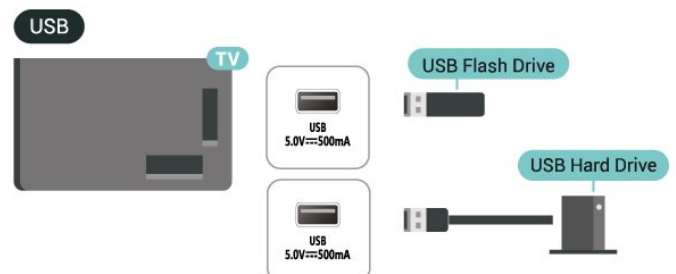
1. Press **SOURCES**.
2. Select the channel type you are using the CAM for.
3. Press **OPTIONS** and select **Common Interface**.
4. Select the TV operator of the CAM. The following screens come from the TV operator. Follow the on-screen instruction to look up the PIN code setting.

#### USB Storage Device

You can view photos or play your music and videos from a connected USB flash drive. Insert a USB flash drive in one of the USB connections on the TV while the TV is switched on.

The TV detects the flash drive and opens a list showing its content.

If the contents list does not appear automatically, press **SOURCES** and select **USB**.



For more information on watching or playing content from a USB flash drive, check on **Help > User manual > Photos, Videos and Music**.

---

## 5.8. Bluetooth®

### What You Need

You can connect a wireless device with Bluetooth® to this TV – a wireless speaker or headphones.

To play the TV sound on a wireless speaker, you must pair the wireless speaker with the TV. The TV can only play the sound on one speaker at a time.

#### Attention - Audio to Video synchronisation

Many Bluetooth® speaker systems have a high, so called, 'latency'. High latency means that the audio lags behind the video, causing unsynchronised 'lip sync'. Before you purchase a wireless Bluetooth® speaker system, inform yourself about the newest models and look for a device with a low latency rating. Ask your dealer for advice.

### Pairing a Device

Position the wireless speaker within a distance of 5 meters from the TV. Read the user manual of the device for specific information on pairing and on wireless range. Make sure the Bluetooth® setting on TV is switched on.

When a wireless speaker is paired, you can select it to play the TV sound. When a device is paired, you do not need to pair it again unless you remove the device.

To pair a Bluetooth® device with the TV:

- 1 - Switch on the Bluetooth® device and place it within range of the TV.
- 2 - Select **Home** (Home) > Settings > Wireless & Networks and press **Right** (right) to enter the menu.
- 3 - Select Bluetooth > Search Bluetooth Device, and press OK.
- 4 - Select Search and press OK. Follow the instructions on screen. You will pair the device with the TV and the TV will store the connection. You might need to unpair a paired device first if the maximum number of paired devices was reached.
- 5 - Select the type of device and press OK.
- 6 - Press **Left** (left) repeatedly if necessary, to close the menu.

## Bluetooth® Devices

### Select a device

To select a Bluetooth® device:

- 1 - Select **Home** (Home) > Settings > Wireless & Networks and press OK.
- 2 - Select Bluetooth > Bluetooth devices and press OK.
- 3 - In the list, select the Bluetooth® device and press OK.
- 4 - Press **Left** (left) repeatedly if necessary, to close the menu.

### Disconnect or Un-pair a device

From the list of paired Bluetooth® devices, you can select a device to connect or disconnect the device. You can also Un-pair a Bluetooth® device and the device will be removed from the list of paired devices.

To disconnect or un-pair a Bluetooth® device:

- 1 - Select **Home** (Home) > Settings > Wireless & Networks and press OK.
- 2 - Select Bluetooth > Bluetooth device and press OK.
- 3 - In the list, select the Bluetooth® device and press OK.
- 4 - Select Disconnect or Un-pair and press OK.
- 5 - Select OK to confirm.
- 6 - Press **Left** (left) repeatedly if necessary, to close the menu.

### LE Audio\*

If your TV and Bluetooth® device both supporting Bluetooth® LE Audio, the LE Audio option will be available to enable or disable the LE Audio.

To enable or disable LE Audio for a Bluetooth® device:

- 1 - Select **Home** (Home) > Settings > Wireless & Networks and press OK.
- 2 - Select Bluetooth > Bluetooth devices and press OK.
- 3 - In the list, select a Bluetooth® device and press OK.
- 4 - Select LE Audio to enable it, the device will work with LE Audio mode.
- 5 - Select LE Audio again to disable it, the device will work with Classic Audio mode.
- 6 - Press **Left** (left) repeatedly if necessary, to close the menu.

\* Note: LE Audio feature is only available on the TV models that support Bluetooth® LE Audio.

## Auracast™

### Auracast™

🏠 (Home) > Settings > Wireless & Networks > Bluetooth > Auracast™

You TV supports Auracast™ to broadcast the TV audio and received by individual Auracast™ devices to enjoy direct listening. When TV starting the Auracast™ broadcast, it will disconnect any connected Bluetooth® audio device and disable TV audio output.

You can adjust Auracast™ broadcast settings to set broadcast mode, broadcasting TV name, password and audio quality. The settings cannot be changed during broadcasting, to change the settings, first to stop Auracast™ broadcast.

To adjust Auracast™ settings, go to 🏠 (Home) > Settings > Wireless & Networks > Bluetooth > Auracast™.


- **Start / Stop broadcast** – Start or stop the Auracast™ broadcast.
- **Broadcast mode** – Select **Personal** for secured listening with password. Select **Public** for unrestricted listening on individual Auracast™ devices.
- **Broadcast name** – Select this name in your Auracast™ device to listen to TV audio. You can change the broadcast name of your TV.
- **Broadcast password** – Set the password to authorise Auracast™ devices to receive the broadcast. Enter this password on your Auracast™ devices to join the broadcast. You can also enter a new 6-digit password from TV side to change it.
- **Audio quality** – Set the audio quality of the broadcast to **High (48Khz)** or **Standard (16KHz)**.

## Philips easy-pair

Philips easy-pair is a fast pairing method exclusively designed for Philips Bluetooth® headphones products. You can press a button and immediately start to pair your Philips headphones with Philips TV.

### Trigger Philips easy-pair

To manually pair a Philips easy-pair headphones with the TV:

- 1 - Put the Philips easy-pair headphones into pairing mode, and place it within a distance of 5 metres from the TV.
- 2 - Long press the  Blue key (approximately 3 seconds) to pair your Philips easy-pair headphones to your TV.
- 3 - After the pairing started, the TV will search for Philips easy-pair headphones; this will take a few

seconds.

4 - Once the pairing is done, a message screen will pop up to inform and indicate the battery status of your headphones.

Please note that only Philips Bluetooth® headphones support the Philips easy-pair feature. Some of Philips Bluetooth® headphones require to manually trigger the Philips easy-pair feature. The model names are listed as below.

TAA6709  
TAA6219  
TAH8506  
TAH4209  
TAT2149  
TAK4206  
TAH6509  
TAH5209  
TAT2139  
TAT3509

### Auto easy-pair

The Philips Headphones models from 2025 onwards are extended to support Auto easy-pair. You can go to 🏠 (Home) > Settings > Wireless & Networks > Bluetooth > Auto easy-pair and switch on to enable fast pairing. The pairing will be triggered automatically when Philips easy-pair compatible headphones is in pairing mode.

To see the latest list of Auto easy-pair supported Philips Headphones, please scan the QR code.



If the easy-pair is not available for your Bluetooth® headphones, you can go to 🏠 (Home) > Settings > Wireless & Networks > Bluetooth to manually pair your headphones with the TV.

---

## 5.9. Computer

You can connect your computer to the TV using an Ultra High Speed certified HDMI cable and use TV as a PC monitor.

\* Note for Nvidia Graphics card users:

If you connect your computer to TV via HDMI, Nvidia card may automatically output Variable Refresh Rate (VRR) video to TV when TV's HDMI Ultra HD setting is Automatic.

\* Note for AMD Graphics card users:

If you connect your computer to TV via HDMI, please ensure following settings in graphics card used to have proper performance.

- If graphics card output video is 4096 x 2160p or 3840 x 2160p and RGB pixel format is used, RGB 4:4:4 pixel format studio (limited RGB) shall be set in computer graphic card.

- If graphics card output video is 2560 x 1440p 120Hz and RGB pixel format is used, RGB 4:4:4 Pixel Format PC Standard (Full RGB) shall be set in computer graphic card.

# 6. Switch Source

---

## 6.1. Source List

- To open the sources menu, press **SOURCES**.
  - To switch to a connected device, select the device with the **Arrow / navigation** keys and press **OK**.
  - To view the technical information of the connected device you are watching, press **OPTIONS** and select **Device info**.
  - To close the source menu without switching to a device, press **SOURCES** again.
- 

## 6.2. Rename Device

🏠 (Home) > Settings > General settings > Edit input sources > Source

- 1 - Select one of the device icons, the preset name appears in the typing field and select.
- 2 - Select **Rename** to open on-screen keyboard.
- 3 - Use navigation keys to select characters.
- 4 - Select **Close** when complete the editing.

# 7. Channels

---

## 7.1. About Channels and Switch Channels

To watch TV channels

- Press TV / EXIT. The TV tunes to the TV channel you last watched.
- Press **⬆** (Home) > TV > Channels and press OK.
- Press **≡** + or **≡** - to switch channels.
- If you know the channel number, type in the number with the number keys. Press OK after you entered the number to switch channels.
- To switch back to the previously tuned channel, press **⬅** Back.

To switch to a channel from a channel list

- While watching a TV channel, press OK to open the channel lists.
- The channel list can have several pages with channels. To view the next or previous page, press **≡** + or **≡** -.
- To close the channel lists without switching channels, press **⬅** Back or TV / EXIT.

Channel icons

After an Automatic channel update of the channel list, newly found channels are marked with a **★** (star). If you lock a channel, it will be marked with a **🔒** (lock).

Radio channels

If digital broadcasting is available, digital radio stations are installed during installation. Switch to a radio channel just like you switch to a TV channel.

This TV can receive digital television standard DVB. TV may not work properly with some operators of digital television, non-compliance with requirements of the standard in full.

---

## 7.2. Install Channel

### Antenna and Cable

---

#### Manually Search for Channels and Channel Settings

---

Search for Channels

Update channels

**⬆** (Home) > Settings > Channels > Antenna/Cable installation\* > Search for channels

1 - Select Update digital channels to only add new digital channels.

2 - Press OK to search channels. This can take a few minutes.

Quick reinstall

**⬆** (Home) > Settings > Channels > Antenna/Cable installation\* > Search for channels

1 - Select Quick reinstall or Channel reinstall (if country setting is UK) to install all channels again with default settings.

2 - Press OK to search channels. This can take a few minutes.

Advanced channel reinstall

**⬆** (Home) > Settings > Channels > Antenna/Cable installation\* > Search for channels

1 - Select Advanced channel reinstall or Channel reinstall (if country setting is UK) to do a full re-installation which takes you through each step.

2 - Press OK to search channels. This can take a few minutes.

\* Note: If country setting is UK, only Antenna installation is available.

Freely internet channel

Freely internet channel\* refers to Freely, a UK streaming platform that delivers live and on-demand free-to-air television over a broadband internet connection. It is developed by Everyone TV. You need a Wi-Fi connection to stream the content.

You can enable or disable Freely internet channel under **⬆** (Home) > Settings >

Channels > Antenna installation. If Freely internet channel is enabled, the channel searching will include Freely internet channels. If the setting is disabled, channel searching will not include Freely internet channels and previously installed Freely internet channels will be removed from channel list. This change will take effect only upon the next channel update (during TV standby update or update channel via setting menu). For immediate effect, please perform an update scan at **⬆** (Home) > Settings > Channels > Antenna installation > Search for channels > Update digital channels.

\* Note: Freely internet channel is only available when country setting is UK.

---

Channel Settings

**⬆** (Home) > Settings > Channels > Antenna/Cable installation > Search for channels > Advanced channel reinstall

1 - Select Advanced channel reinstall to do a full re-installation which takes you through each step.

2 - Select Antenna (DVB-T) or Cable (DVB-C), and select one item you need to re-install.

3 - Select Digital and analogue\* channels, Only digital channels, or Only analogue channels.

4 - Select Settings and press OK.

5 - Press **Reset** to reset, or press **Done** when complete the settings.

\* Note: Analogue channel support is not available for countries that have completed analogue switched off.

#### Frequency scan

Select the method of searching for channels.

- **Quick:** select the faster method and use the predefined settings used by most cable providers in your country.
- **Full:** If this results in having no channels installed or if some channels are missing, you can select the extended Full method. This method will take more time to search for and install channels.

- **Advanced:** If you received a specific network frequency value to search for channels, select **Advanced**.

#### Frequency step size

The TV searches for channels in steps of 8MHz.

If this results in having no channels installed or if some channels are missing, you can search in smaller steps of 1MHz. Using the 1MHz steps will take more time to search for and install channels.

#### Network frequency mode

If you intend to use the fast Quick method in Frequency scan to search for channels, select **Automatic**. The TV will use 1 of the predefined network frequencies (or HC - homing channel) as used by most cable providers in your country.

If you received a specific network frequency value to search for channels, select **Manual**.

#### Network frequency

With the Network frequency mode set to **Manual**, you can enter the network frequency value received from your cable provider here. To enter the value, use the number keys.

#### Network ID

Enter the network ID supplied by your cable provider.

#### Symbol rate mode

If your cable provider did not give you a specific symbol rate value to install the TV channels, leave the Symbol rate mode setting on **Automatic**.

If you received a specific symbol rate value, select **Manual**.

#### Symbol rate

With the Symbol rate mode set to **Manual**, you can enter the symbol rate value by using the number keys.

#### Free / Scrambled

If you have a subscription and a CAM - Conditional Access Module for pay TV services, select **Free + scrambled**. If you did not subscribe to pay TV channels

or services, you can select **Free channels only**.

---

### Automatically Search for Channels

🏠 (Home) > Settings > Channels > Antenna/Cable installation > Automatic channel update

If you receive digital channels, you can set the TV to automatically update the list with new channels.

Alternatively, you can start a channel update yourself.

#### Automatic channel update

Once a day, at 6 AM, the TV updates the channels and stores new channels. New channels are stored in the All channels list but also in the New channels list. Empty channels are removed.

If new channels are found or if channels are updated or removed, a message is shown at TV start up. The TV must be in standby to automatically update channels.

---

### Channel Update Message

🏠 (Home) > Settings > Channels > Antenna/Cable installation > Channel update message

When new channels are found or if channels are updated or removed, a message is shown at TV start up. To avoid this message to appear after every channel update, you can switch it off.

---

### Digital: Reception Test

🏠 (Home) > Settings > Channels > Antenna/Cable installation > Digital: reception test

The digital frequency is shown for this channel. If the reception is poor, you can reposition your antenna. To check the signal quality of this frequency again, select **Search** and press **OK**.

To enter a specific digital frequency yourself, use the remote control digit keys. Alternatively, select the frequency, position the arrows on a number with **◀** and **▶** and change the number with **▲** and **▼**. To check the frequency, select **Search** and press **OK**.

---

### Analogue: Manual Installation

🏠 (Home) > Settings > Channels > Antenna/Cable installation > Analogue: manual installation

Analogue TV channels can be manually installed, channel by channel.

- **System**

To set up the TV system, select **System**.

- **Search Channel**

To find a channel, select **Search Channel** and press **OK**. You can enter a frequency yourself to find a channel or let the TV search for a channel. Press **OK**, select **Search** and press **OK** to search for a channel automatically. The found channel is shown on screen and if the reception is poor, press **Search** again. If you want to store the channel, select **Done** and press **OK**.

- **Fine tune**

To fine tune a channel, select **Fine tune** and press **OK**. You can fine tune the channel with **▲** or **▼**. If you want to store the channel found, select **Done** and press **OK**.

- **Store**

You can store the channel on the current channel number or as a new channel number. Select **Store** and press **OK**. The new channel number is shown briefly.

You can redo these steps until you have found all available analogue TV channels.

\* Note: Analogue channel support is not available for countries that have completed analogue switched off.

## Satellite

---

### Search for Satellite and Satellite Settings

🏠 (Home) > Settings > Channels > Satellite installation > Search for satellite

#### Reinstall all channels

🏠 (Home) > Settings > Channels > Satellite installation > Search for satellite > Reinstall channels

- Select the group of channels you want to install.
- Satellite operators can offer channel packages that bundle free channels (free-to-air) and offer a sorting that suits a country. Some satellites offer subscription packages - a collection of channels you pay for.

#### Connection type

Select the number of satellites you want to install. The TV sets the appropriate connection type automatically.

- **Up to 4 Satellites** - You can install up to 4 satellites (4 LNBS) on this TV. Select the exact number of satellites you wish to install at the start of the installation. This will speed up the installation.
- **Unicable** - You can use an Unicable system to connect the antenna dish to the TV. You can select Unicable for 1 or for 2 satellites at the start of the installation.

#### LNB settings

In some countries, you can adjust the expert settings for homing transponder and each LNB. Only use or change

these settings when a normal installation fails. If you have non-standard satellite equipment, you can use these settings to overrule the standard settings. Some providers might give you some transponder or LNB values which you can enter here.

- **Universal or Circular** - The general type of LNB, usually you can select this type for your LNB.
- **Low LO Frequency / High LO Frequency** - The local oscillator frequencies are set to standard values. Adjust the values only in case of exceptional equipment that needs different values.
- **22 kHz Tone** - By default, the Tone is set to Automatic.
- **LNB Power** - By default, LNB Power is set to Automatic.

---

### Automatically Search for Channels

🏠 (Home) > Settings > Channels > Satellite installation > Automatic channel update

If you receive digital channels, you can set the TV to automatically update the list with new channels.

Alternatively, you can start a channel update yourself.

#### Automatic channel update

Once a day, at 6 AM, the TV updates the channels and stores new channels. New channels are stored in the All channels list but also in the New channels list. Empty channels are removed.

If new channels are found or if channels are updated or removed, a message is shown at TV start up. The TV must be in standby to automatically update channels.

\* Only available when Satellite channel list is set to From a sorted package

---

### Channel Update Message

🏠 (Home) > Settings > Channels > Satellite installation > Channel update message

When new channels are found or if channels are updated or removed, a message is shown at TV start up. To avoid this message to appear after every channel update, you can switch it off.

---

### Automatic Update Option

🏠 (Home) > Settings > Channels > Satellite installation > Automatic update option

Unselect a satellite if you do not want to update automatically.

\* Only available when Satellite channel list is set to From a sorted package

---

## Manual Installation

🏠 (Home) > Settings > Channels > Satellite installation > Manual installation

Manually install satellite.

- LNB - Select the LNB for which you want to add new channels.
- Polarisation - Select the polarisation you need.
- Symbol rate mode - Select Manual to enter symbol rate.
- Frequency - Enter the frequency for the transponder.
- Search - Search for transponder.

---

## Satellite CAMs

If you use a CAM – a Conditional Access Module with a smart card – to watch satellite channels, we recommend to do the satellite installation with the CAM inserted in the TV.

Most CAMs are used to descramble channels.

CAMs (CI+ 1.3 with Operator Profile) can install all the satellite channels by themselves on your TV. The CAM will invite you to install its satellite(s) and channels. These CAMs not only install and descramble the channels but also handle regular channel updates.

---

## Channel List Copy

### Introduction

Channel list copy and Satellite list copy are intended for dealers and expert users.

With Channel list copy/Satellite list copy, you can copy the channels installed on one TV onto another Philips TV of the same range. You can avoid the time-consuming channel search by uploading a predefined channel list on a TV.

### Conditions

- Both TVs are from the same year range.
- Both TVs have the same hardware type. Check the hardware type on the TV type plate on the back of the TV.
- Both TVs have compatible software versions.
- Use a USB flash drive of minimum 1 GB.

---

## Copy a Channel List, Check Channel List Version

### Copy a channel list to USB flash drive

To copy a channel list...

- 1 - Switch on the TV. This TV should have channels installed.
- 2 - Plug in a USB flash drive to USB port.

3 - Select 🏠 (Home) > Settings > Channels > Channel list copy or Satellite list Copy and press OK.

4 - Select Copy to USB and press OK.

5 - When copying is done, unplug the USB flash drive.

Now you can upload the copied channel list onto another Philips TV.

### Check channel list version

🏠 (Home) > Settings > Channels > Channel list copy or Satellite list Copy > Current version

---

## Upload a Channel List

### To not Installed TVs

Depending on whether your TV is already installed or not, you must use a different method to upload a channel list.

#### To a TV that is not yet installed

- 1 - Plug in the power plug to start the installation and select language and country. You can skip the channel search. Finish the installation.
- 2 - Plug in the USB flash drive that holds the channel list of the other TV.
- 3 - To start the channel list upload, select 🏠 (Home) > Settings > Channels > Channel List Copy or Satellite list Copy > Copy to TV and press OK. Enter your PIN code if necessary.
- 4 - The TV notifies you if the channel list is copied to the TV successfully. Unplug the USB flash drive.

---

### To Installed TVs

Depending on whether your TV is already installed or not, you must use a different method to upload a channel list.

#### To an already installed TV

- 1 - Plug in the USB flash drive that holds the channel list of the other TV.
- 2 - To start the channel list upload, select 🏠 (Home) > Settings > Channels > Channel List Copy or Satellite list Copy > Copy to TV and press OK. Enter your PIN code if necessary.
- 3 - The TV notifies you if the channel list is copied to the TV successfully. Unplug the USB flash drive.

Note: The country setting of the TV will not be changed after the cloning has completed.

## Internet Channel Installation

---

### Search and Update Internet Channels

#### Search Internet channels\*

🏠 (Home) > Settings > Channels > Internet channel installation > Search for channels

- 1 - Select Search for channels and press OK.
- 2 - Select Update channels to only add new digital channels.  
Select Reinstall channel to do a full re-installation which takes you through each step.  
Select Install new channels to install a new online channel list. (Not available if 3 internet channels lists already installed.)  
Select Uninstall channels to shows a list of installed online channel lists with option to remove.
- 3 - Press OK to search channels. This can take a few minutes.

#### Automatic channel update for Internet channels

🏠 (Home) > Settings > Channels > Internet channel installation > Automatic channel update

Turn on to set the TV to automatically update the Internet channels.

#### Automatic channel update

Once a day, at 6 AM, the TV updates the channels and stores new channels. New channels are stored in the All channels list but also in the New channels list. Empty channels are removed.

If new channels are found or if channels are updated or removed, a message is shown at TV start up. The TV must be in standby to automatically update channels.

\* Note: Internet channels is only available when the country setting is UK or any countries that support DVB-I.

## Freely App

### Freely app

Freely app\* is a TV app provided by Everyone TV for UK users. UK audiences can stream live TV channels alongside on demand content for free via the TV, removing the need for an aerial.

You need internet connection and accept the Philips Terms of Use, the Privacy Policy and Smart TV Terms of Use to install the Freely app. You can install the app using either the apps Screen or the Search for antenna option in the Settings Menu.

If the Freely app cannot be downloaded or installed, you may try to download again later. If problem persists, please contact Everyone TV.

Once the Freely app has been installed successfully, switch the source to Freely to enjoy features.

After Freely app is installed, there are some features will be affected.

- The channel selection, TV Guide, channel information are replaced by the app user interface.
- Antenna channels renaming, cloning and favourite list will be disabled.

\* Note: Freely app is only available when the country setting is UK.

## Operator Apps

---

### HD+ OpApp

#### HD+ OpApp

HD+ OpApp\* is an app provided by HD+ for Germany users that can run a virtual set-top box on TV. The app has the applications and features that you previously needed a physical set-top box to access.

You need internet connection and accept the Philips Terms of Use, the Privacy Policy and Smart TV Terms of Use to install the HD+ OpApp. You can install the App either using the Apps Screen or the Search for satellites option in the Settings Menu.

If the HD+ OpApp cannot be downloaded or installed, you may try to download again later. If problem persists, please contact HD+.

Once the HD+ OpApp has been installed successfully, you can start the free period. Please switch the source to Watch Satellite after the installation. If you have been using a CAM Module for HD+ before, you can remove it now. If a CICAM is inserted in the TV, it will not be used to descramble the signal when you are watching a satellite channel.

After HD+ OpApp is installed, there are some features will be affected.

- Favourite list is only available in Antenna/Cable.
- The channel selection, TV Guide, channel information are replaced by the OpApp user interface
- Satellite channels renaming and cloning will be disabled.

\* Note: HD+ OpApp is only available for HD+ subscriber and the country setting is Germany.

---

## Channel Options

---

### Open Options

While watching a channel, you can set some options.

Depending on the type of channel you are watching or depending on the TV settings you made, some options are available.

To open the options menu...

- 1 - While watching a channel, press **OPTIONS**.
- 2 - Press **OPTIONS** again to close.

---

### Programme Info

Select **Programme info** to view the information of the programme you are watching.

To call up the details of the selected programme...

- 1 - Tune to the channel.
- 2 - Press **INFO** to open or close programme info.
- 3 - Alternatively, you can press **OPTIONS**, select **Programme Info** and press **OK** to open the programme info.
- 4 - Press **← Back** to close the programme info.

---

### Subtitles

To switch on Subtitles, press **OPTIONS** and select **Subtitles**.

You can switch subtitles **Subtitles on** or **Subtitles off**. Alternatively you can select **Automatic**.

### Automatic

If language information is part of the digital broadcast and the broadcasted programme is not in your language (the language set on TV), the TV can show subtitles automatically in one of your preferred subtitle languages. One of these subtitle languages must also be part of the broadcast.

You can select your preferred subtitle languages in **Subtitle language**.

---

### Subtitles Language

If none of the preferred subtitle languages are available, you can select another subtitle language if available. If no subtitle languages are available, you cannot select this option.

---

### Audio Language

If none of the preferred audio languages are available, you can select another audio language if available. If no audio languages are available, you cannot select this option.

---

### Dual I-II

If an audio signal contains two audio languages but one language or both has no language indication, this option is available.

---

### Common Interface

If prepaid premium content is available from a CAM, you can set the provider settings with this option.

---

### Mono / Stereo

You can switch the sound of an analogue channel to Mono or Stereo.

To switch to Mono or Stereo...

Tune to an analogue channel.

- 1 - Press **OPTIONS**, select **Mono/Stereo** and press **➤** (right).
- 2 - Select **Mono** or **Stereo** and press **OK**.
- 3 - Press **←** (left) repeatedly if necessary, to close the menu.

---

### Channel Info

Select **Channel info** to view the technical information of the channel.

To call up the details of the selected channel...

- 1 - Tune to the channel.
- 2 - Press **OPTIONS**, select **Channel info** and press **OK** to open the channel info.
- 3 - Press **OPTIONS** again or press **← Back** to close the channel info.

---

### HbbTV on This Channel

If you want to avoid access to HbbTV pages on a specific channel, you can block the HbbTV pages for this channel only.

- 1 - Tune to the channel of which you want to block the HbbTV pages.
- 2 - Press **OPTIONS** and select **HbbTV on this channel** and press **➤** (right).
- 3 - Select **Off** and press **OK**.

4 - Press **←** (left) to go back one step or press **←** Back to close the menu.

To block HbbTV on TV completely:

🏠 (Home) > Settings > Channels > HbbTV settings > HbbTV > Off

---

### Universal Access

Only available when Universal access set to On.

🏠 (Home) > Settings > Universal access > Universal access > On.

To read more information, check on Help > User manual > Universal Access Settings.

---

### HbbTV Settings - Hybrid Broadcast Broadband TV

🏠 (Home) > Settings > Channels > HbbTV settings > HbbTV

If a TV Channel offers HbbTV services, you must first switch on HbbTV in the TV settings to access to these advanced services, e.g. video on-demand and catch-up TV services.

🏠 (Home) > Settings > Channels > HbbTV settings > HbbTV tracking

Switch the tracking of HbbTV browsing behaviour on or off. Switching off will inform the HbbTV services not to track your browsing behaviour.

🏠 (Home) > Settings > Channels > HbbTV settings > HbbTV cookies

Switch the storage of third-party cookies, site data and cache from HbbTV services on or off.

🏠 (Home) > Settings > Channels > HbbTV settings > HbbTV Device ID reset

You can reset your TV unique device identifier. A new identifier will be created.

🏠 (Home) > Settings > Channels > HbbTV settings > Clear approved app listing

Allow you to clear the list of HbbTV applications that you have allowed to be launched on the TV.

---

### CAM Settings

🏠 (Home) > Settings > Channels > CAM Operator profile

When CAM profile installation is done, select to enable or disable CAM Operator profile UI pop up message.

🏠 (Home) > Settings > Channels > CAM profile name

When CAM Operator profile is enabled, select to display the profile name of current connected CAM card.

🏠 (Home) > Settings > Channels > CAM interface

Select USB to enable the USB CAM, then the PCMCIA CAM will be disabled. Select PCMCIA to enable the PCMCIA CAM, then the USB CAM will be disabled. This option is only available for selected TV models.

---

## 7.3. Channel List

### Open Channel List

To open the current channel list...

- 1 - Press TV / EXIT, to switch to TV.
- 2 - Press OK to open the channel list if Interactive Service is not available, or press **≡** Channel list to open the channel list.
- 3 - Press **OPTIONS** > Select channel list.
- 4 - Select one channel list you want to watch.
- 5 - Press **←** Back to close the channel list.

The channels displayed in All Channel list is listed based on genre\*. For example: Premium, Premium News, Premium Local, Children, Sport and etc. The Premium genre are top broadcast channels positioned with market share above 3%.

\* Note: The listed by genre function is only apply to Germany.

### Channel List Options

---


#### Open Options Menu

To open the channel list option menu:


- Press TV / EXIT, to switch to TV.
- Press **≡** Channel list to open the channel list.
- Press **OPTIONS**, and select one of options.
- Press **←** Back to close the channel list.

---

### Rename Channel


- 1 - Press TV / EXIT, to switch to TV.
  - 2 - Press  Channel list to open the channel list.
  - 3 - Select one channel you want to rename.
  - 4 - Press **OPTIONS** > Rename channel, and press **OK** to open on-screen keyboard.
  - 5 - Use navigation keys to select characters.
  - 6 - Select **Enter** when complete the editing.
  - 7 - Press **←** Back to close the channel list.
- 

### Select Channel Filter


- 1 - Press TV / EXIT, to switch to TV.
  - 2 - Press  Channel list to open the channel list.
  - 3 - Press **OPTIONS** > Digital/Analogue, Free/Scrambled
  - 4 - Select one of channel combinations showing in the channel list.
- 

### Create or Edit Favourites Channel List

TV / EXIT > **OK** > **OPTIONS** > Create favourites list

Select a channel then press **OK** to add in a favourites channel list, once completed, press  Done.

TV / EXIT > **OK** > **OPTIONS** > Edit favourites

Select a channel then press **OK** to add in or remove from a favourites channel list, once completed, press  Done.

---

### Select Channel Range

TV / EXIT > **OK** > **OPTIONS** > Select channel range

Select a range of channels in a channel list. Press **OK** to mark the beginning of range and then press **OK** again to end the range selection. The selected channels will be marked as favourites.

---

### Select Channel List

TV / EXIT > **OK** > **OPTIONS** > Select channel list


Select one of channel lists that sorted by different kinds of channels.

---

### Search Channels

TV / EXIT > **OK** > **OPTIONS** > Search channel

You can search for a channel to find it in a long list of channels. The search will return the matching channel name with the result arranged in alphabetical order.

- 1 - Press TV / EXIT, to switch to TV.
- 2 - Press  Channel list to open the channel list.

3 - Press **OPTIONS** > Search channel, and press **OK** to open on-screen keyboard.

4 - Use navigation keys to select a character, then press **OK**.

5 - Select **Enter** when complete the input.


6 - Press **←** Back to close the channel list.

---

### Lock or Unlock Channel

TV / EXIT > **OK** > **OPTIONS** > Lock channel, Unlock channel

To prevent children from watching a channel, you can lock a channel. To watch a locked channel, you must enter the 4 digit Child Lock PIN code first. You cannot lock programmes from connected devices.

The locked channel will have  next to the channel logo.

---

### Remove Favourite List

TV / EXIT > **OK** > **OPTIONS** > Remove favourite list

To remove existing favourite list, select **Yes**.


---


## 7.4. Favourite Channels


### About Favourite Channels

You can create a favourite channel list that only holds the channels you want to watch. With the Favourite channel list selected, you will only see your favourite channels when you switch through channels.

### Create a Favourites List

1 - While watching a TV channel, press  Channel list to open the channel list.



2 - Select the channel, and press  Mark as favourites to mark as favourite.

3 - The selected channel is marked with a .

4 - To finish, press **←** Back. The channels are added to the Favourites list.

---

### Remove Channel from the Favourites List

To remove a channel from the favourites list, select the channel with , then press  Unmark as favourite again to unmark as favourite.

## Reorder Channels

You can reorder — reposition — channels in the Favourite channel list (only available for certain countries).

- 1 - While watching a TV channel, press **OK > OPTIONS > Select channel list**.
- 2 - Select **Antenna favourite, Cable Favourite or Satellite favourite**, and press **OPTIONS**.
- 3 - Select **Reorder channels**, select the channel you want to reorder, and press **OK**.
- 4 - Press the **Navigation buttons** to move the highlighted channel to another location and press **OK**.
- 5 - Once completed, press **Done**.

## Favourites List on TV Guide

You can link the TV Guide for your Favourite List.

- 1 - While watching a TV channel, press **OK > OPTIONS > Select channel list**.
- 2 - Select **Antenna favourite, Cable Favourite or Satellite favourite**, and press **OK**.
- 3 - Press **TV GUIDE** to open it.

With the TV Guide you can view a list of the current and scheduled TV programmes of your favourite channels. Along with your favourite channels, the first 3 most used channels from the broadcasters' default list will be appended after your favourite channels for your preview. You need to add these channels into your favourite list to enable its operation (refer to "TV Guide" chapter).

On each page of TV Guide, there is a "Did you know" grid inserted on your favourite channel list. The "Did you know"-channel provides useful tips to improve the way you use your TV.

---

## 7.5. Text / Teletext

### Subtitles from Text

If you tune to an analogue channel, you need to make the subtitles available for each channel manually.

- 1 - Press **OPTIONS** while you are watching TV channels, select **Teletext** to open Text/Teletext.
- 2 - Enter the page number for subtitles, usually **888**.
- 3 - Press **← (Back)** to close the Text page.

If you select **On** in the Subtitle menu when watching this analogue channel, subtitles will be shown if available.

To know if a channel is analogue or digital, switch to

the channel and press **INFO**.

## Text Pages

If your remote control is with **TEXT** key, you can press **TEXT** to open Text/Teletext while you are watching TV channels. To close Text, press **TEXT** key again.

If your remote control is not with **TEXT** key, press **OPTIONS** while you are watching TV channels, select **Teletext** to open Text/Teletext.

### Select a Text page

To select a page . . .

- 1 - Enter the page number with the number keys.
- 2 - Use the arrow keys to navigate.
- 3 - Press a colour key to select a colour-coded subject at the bottom of the screen.

### Text sub-pages

A Text page number can hold several subpages. The subpage numbers are shown on a bar next to the main page number.

To select a subpage, press **←** or **→**.

### T.O.P. Text pages

Some broadcasters offer T.O.P. Text. To open T.O.P. Text pages within Text, press **OPTIONS** and select **T.O.P. overview**.

\* The teletext can only be reached when the channels are installed directly on the TV's internal tuner and the set is on TV mode. If a set-top box is being used, the teletext will be unavailable via TV. In that case, the set-top box's teletext can be used instead.

## Text Options

In Text/Teletext, press **OPTIONS** to select the following...

- **Freeze page / Unfreeze page**  
To stop the automatic rotation of subpages.
- **Dual screen / Full screen**  
To show the TV channel and Text alongside each other.
- **T.O.P. overview**  
To open T.O.P. Text.
- **Enlarge / Normal view**  
To enlarge the Text page for comfortable reading.
- **Reveal**  
To unhide hidden information on a page.
- **Cycle subpages**  
To cycle subpages when these are available.
- **Language**  
To switch the group of characters that Text uses to display correctly.
- **Text 2.5**

To activate the Text 2.5 for more colours and better graphics.

## Text Setup

### Text language

Some digital TV broadcasters have several Text languages available.

### Set teletext preference language

🏠 (Home) > Settings > Region and language > Language > Primary text, Secondary text

### Text 2.5

If available, Text 2.5 offers more colours and better graphics. Text 2.5 is activated as a standard factory setting.

To switch off Text 2.5...

- 1 - Press TEXT or press OPTIONS and then select Teletext.
- 2 - With Text/Teletext open on screen, press OPTIONS.
- 3 - Select Text 2.5 > Off to disable Text 2.5.

Satellite channels.

\* Note: The Streaming channel is not available when the country setting is UK.

### Change advertising privacy settings

Free Streaming channels are advertisement-supported. You can change the advertising privacy settings to enable or disable relevant advertising.

To view the Streaming channels Terms of Use or to change the Streaming channels advertising privacy settings, go to 🏠 (Home) > Settings > General settings > Privacy settings and select below settings.

**Privacy preference centre:** view and set the privacy settings of your preference.

**Advertising ID:** view the current Advertising ID that identifies your TV to enable advertisements relevant for you. Press OK to reset the Advertising ID to a new random number.

**Limited ad tracking:** when limited ad tracking is enabled, advertising may be less relevant for you. This will not affect the number of adverts shown. Press OK to enable or disable limited ad tracking.

---

## 7.6. Streaming Channels

Streaming channels are free-to-watch TV channels supported by advertising. When your TV is connected to the Internet and Streaming channels are available in your region, your TV can automatically add Streaming channels to your TV guide for free. You can have these channels available at the press of a button whenever you want.

### Watch Streaming channels

Your TV must be connected to a home network with an Internet connection. You will need to accept the Streaming channels Terms of Use and Privacy Policy.

To install and watch Streaming channels:

- 1 - Press the SOURCES key on the remote control to open the Sources menu.
- 2 - Select Streaming\* to switch to the Streaming channels source.
- 3 - Follow the instructions on screen to accept the Terms of Use and the Privacy Policy.
- 4 - The TV will install the Streaming channels available in your region, please wait until the installation is done.
- 5 - Now you can watch Streaming channels on your TV.

Streaming channels include a Channel List, Channel / Programme Info, a TV Guide, Channel / Programme lock and Channel options, just like Antenna, Cable and

# 8. TV Guide

---

## 8.1. What You Need

With the TV guide you can view a list of the current and scheduled TV programmes of your channels.

Depending on where the TV guide information (data) is coming from, analogue and digital channels or only digital channels are shown. Not all channels offer TV guide information.

The TV can collect TV guide information for the channels that are installed on the TV (e.g the channels you watch with Watch TV). The TV cannot collect the TV guide information for channels viewed from a digital receiver.

---

## 8.2. Using the TV Guide

### Open the TV Guide

To open the TV guide, press **TV GUIDE**.

Press **TV GUIDE** again to close.

The first time you open the TV Guide, the TV scans all TV channels for programme information. This may take several minutes. TV guide data is stored on TV.

### Tune to a Programme

Switch to a programme

- From the TV guide, you can switch to a current programme.
- To select a programme, use the arrow keys to highlight the programme name.
- Navigate to the right to view programmes scheduled later that day.
- To switch to the programme (channel), select the programme and press **OK**.

View programme details

To call up the details of the selected programme, press **INFO**.

### Change Day

If the TV guide information comes from the broadcaster, you can press **Channel up** to view the schedule of one of the next days. Press **Channel down** to go back to the previous day.

Alternatively, you can press **OPTIONS** and select **Change day**.

### Search by Genre

If the information is available, you can look up scheduled programmes by genre like movies, sports, etc.

To search for programmes by genre, press **OPTIONS** and select **Search by genre**. Select a genre and press **OK**. A list with the found programmes appears.

# 9. Videos, Photos and Music

---

## 9.1. From a USB Connection

You can view your photos or play your music and videos from a connected USB flash drive or USB Hard Drive.

With the TV switched on, plug in a USB flash drive or a USB Hard Drive to one of the USB connections.

Press **SOURCES**, then select **USB**, you can browse your files in folder structure you have organised on the USB Hard Drive.

---

## 9.2. From a Computer or NAS

You can view your photos or play your music and videos from a computer or a NAS (Network Attached Storage) in your home network.

The TV and computer or NAS must be in the same home network. On your computer or NAS, you need to install Media Server Software. Your Media Server must be set to share your files with the TV. The TV shows your files and folders as they are organised by the Media Server or as they are structured on your computer or NAS.

The TV does not support subtitles on video streams from a computer or NAS.

If the Media Server supports searching for files, a search field is available.

To browse and play the files on your computer...

- 1 - Press **SOURCES**, select **Network** and press **OK**.
  - 2 - Once a device is connected, the **Network** device item will be replaced by connected device name.
  - 3 - You can browse and play your files.
  - 4 - To stop playing videos, photos and music, press **EXIT**.
- 

## 9.3. Photos

### View Photos

- 1 - Press **SOURCES**, select **USB** and press **OK**.
- 2 - Select **USB Flash Drive** and then select the USB device you need.
- 3 - Select one of photos, and press **OK** to view the selected photo.

- To view photos, select **Photos** in the menu bar, select a photo thumbnail and press **OK**.
- View the photo files with the control menu: Playback control bar, **◀** (Jump to the previous photo in a folder), **▶** (Jump to the next photo in a folder), **▶** (Start slideshow playback), **||** (Pause the playback).
- Press the icons on player to:
  - Start a slideshow
  - Rotate the photo
  - Shuffle: play your files in a random order
  - Repeat: plays all photos in this folder once or continuously
  - Set the speed of the slide show
  - Stop the music playing in the background.

### Photo Options

When browsing photo files, press **OPTIONS** to get more options.

#### Slide show

If there are several photos in the same folder, select to start a slide show of all photos in this folder.

#### Sort

Browse your photos by date, timeline or file name.

#### List/Thumbnails

View photos with list view or thumbnails view.

#### Shuffle

View the pictures in sequential order, or at random.

#### Repeat

View the pictures repeatedly or once only.

#### Stop music

Stop the music if the music playback is in progress.

#### Slide show speed

Set the speed of the slide show.

#### Slide Show Transitions

Set the transition from one picture to the next.

#### Info

Show photo file information.

During the photo file viewing, press **OPTIONS** to get more option.

#### Info

Show photo file information.

---

## 9.4. Videos

### Play Videos

To play a video on TV:

Select **Videos**, and select the file name and press **OK**.

- To pause the video, press **OK**. Press **OK** again to continue.
- To rewind or go fast forward, press **▶▶** or **◀◀**. Press the keys several times to speed up - 2x, 4x, 8x, 16x, 32x.
- To jump to the next video in a folder, press **OK** to pause and select **▶** on screen and press **OK**.
- To go back to the folder, press **←** **Back**.

Open video folder

1 - Press **SOURCES**, select **USB** and press **OK**.

2 - Select **USB Flash Drive** and then select the USB device you need.

3 - Select **Videos** and select one of video, you can press **OK** to play the selected video.

- Select a video and press **INFO** to show file information.
- Play a video file with the control menu:  
Progress bar, Playback control bar, **◀** (Jump to the previous video in a folder), **▶** (Jump to the next video in a folder), **▶** (Playback), **◀◀** (Rewind), **▶▶** (Fast forward), **||** (Pause the playback).
- Press the icons on player to:
  - Play one/all videos
  - Subtitle: switch subtitles On, Off or On During Mute.
  - Subtitle language: select a Subtitle Language
  - Select the character set if external subtitle is available.
  - Audio language: select an audio language
  - Shuffle: play your files in a random order
  - Repeat: plays all videos in this folder once or continuously

### Video Options

When browsing video files, press **OPTIONS** to get more options.

**Play All**

Play all files in the folder.

**List/Thumbnails**

View video files with list view or thumbnails view.

**Shuffle off, Shuffle on**

Play videos in sequential order, or at random.

**Repeat, Play once**

Play videos repeatedly or once.

**Info**

Show video file information.

During the video playback, press **OPTIONS** to get more options.

**Subtitle settings**

Set the Font size, Subtitle colour, Subtitle position and Time sync offset if the options are available.

**Info**

Show video file information.

---

## 9.5. Music

### Play Music

Open music folder

1 - Press **SOURCES**, select **USB** and press **OK**.

2 - Select **USB Flash Drive** and press **▶** (right) to select the USB device you need.

3 - Select **Music** and select one of music, you can press **OK** to play the selected music.

- Select a music and press **INFO** to show file information.
- Play a music file with the control menu:  
Progress bar, Playback control bar, **◀** (Jump to the previous music in a folder), **▶** (Jump to the next music in a folder), **▶** (Playback), **◀◀** (Rewind), **▶▶** (Fast forward), **||** (Pause the playback).
- Press the icons on player to:
  - Play all music
  - Shuffle: play your files in a random order
  - Repeat: plays all music in this folder once or continuously

### Music Options

When browsing music files, press **OPTIONS** to get more options.

**Play All**

Play all files in the folder.

**List/Thumbnails**

View music files with list view or thumbnails view.

**Shuffle off, Shuffle on**

Play songs in sequential order, or at random.

**Repeat, Play once**

Play songs repeatedly or once.

---

## 9.6. Moments App

### Moments – digital album for TV

**Moments** is a digital photo album app that integrates with your TV. You can create, edit, and share photo albums in an intuitive and personalised way.

Developed to integrate with your mobile devices and for selected Philips Smart TVs, **Moments** lets you organize your memories in an innovative manner, with editing tools and a user-friendly interface. Transform your photos into beautiful visual stories that can be easily shared and enjoyed on the big screen.

### Main features

**Quick Album:** You can simply add images, and the album is ready to be sent to the TV. Additionally, it is possible to optionally include background audio, adjust the transition time between photos, and choose the desired transition effect to the album.

**Template Album:** You can access to more customization options, allowing for the creation of the album page by page. The process begins with selecting a template/model, which can be modified according to your needs. You can change images, customize text, change colours, and explore other customisation options.

**Paired TVs:** This feature allows you to manage TVs, enabling the addition of new pairings and the maintenance of already connected TVs.

You can press **≡** (Quick Menu/TV Menu) key and select **Moments**; a QR code will be presented on TV screen. Scan the QR code with your mobile device and follow the instruction to download and install the **Moments** app. When using the app, your mobile device and Philips TV need to connect to the same Wi-Fi network.

# 10. Open TV Setting Menus

---

## 10.1. TV Menu and Frequent Settings

Press **≡** (TV Menu) key on the remote control to launch TV Menu and Frequent settings tabs on Home screen. Both tabs provide quick access to adjust TV settings, launch apps or find the help.

While TV Menu / Frequent settings tabs are launched:

- Press up key to move to the top row and then press left or right key to switch between TV Menu and Frequent settings tabs.
- Press down key to move to the bottom row and then press left or right key to view the items under the tabs.
- Press OK key on selected item to activate the item or show the options of the item.
- Press **≡** (TV Menu) key again or **←** (Back) key to exit from current status.

Item position in the Frequent settings can be customised via the reorder function. Press and hold OK key for more than 3 seconds on the Frequent settings items (except the All settings item) to activate Reorder mode. While in Reorder mode, you can move the item to new position but cannot move pass All Settings item at the left most. Press OK to confirm it and exit Reorder mode.

\* Note: the options on TV Menu and Frequent settings may vary depending on different product features or different use cases.

TV Menu:

- Notifications — To view or dismiss the notifications.
- Watch TV — To switch back to watch TV.
- HDMI sources — To list connected HDMI sources.
- Aurora\* — To launch the Aurora app.
- Ambilight Suite\* — To launch the Ambilight Suite.
- AmbiScape\* — To launch the AmbiScape.
- Moments — To connect with the Moments app.
- Smart Home\* — To launch the Smart Home dashboard.
- Eco settings — To open the Eco settings menu.
- Demo Me — To manage demo files.
- Help — Diagnose and get more information about your TV.

Frequent settings:

- All settings — View all settings menu.
- AI Picture style\* / Picture style — Select one of preset picture styles for ideal picture viewing.

- IntelliSound\* — Select one of preset IntelliSound modes for ideal sound settings.
- Sound style — Select or adjust sound style settings.
- Ambilight style\* — Select one of preset Ambilight styles.
- Wireless and networks — Connect to your home network or adjust the network settings.
- Bluetooth®\* — Setting for Bluetooth® devices.
- Audio out — Set the TV to play the sound on TV or on the connected audio system.
- Hearing profile\* — Personalise your TV speakers sound.
- Voice guidance — Setting for Voice guidance.
- Screen off — If you only listen to music on TV, you can switch off the TV screen.
- Sleep timer — Set the TV to switch to standby automatically after a preset time.
- Update software — Check for TV software update.

All settings menu:

Press **🏠** (Home) key on the remote control will go back to the Home screen. You can access Settings menu via the settings icon at the top right corner on Home screen.

\* Ambilight related settings, Smart Home, AI Picture style, IntelliSound, Bluetooth® and Hearing profile are only for models which support the features.

---

## 10.2. All Settings

### Picture Settings

---

About Picture Settings Menu

The picture setting menu provides an easy flow to access multi-level picture settings from general to advanced. For some picture settings, values can be changed by breakaway menu to let you view all the setting values and preview the effects that will be applied.

On the first level of Picture setting menu, you can always select an item and press OK key to go to next level options. If a breakaway menu is appeared, you can slide or tick to select the setting values and preview the effect and then press OK to confirm the change. If there is other setting options on same level, you can press **▲** (up) or **▼** (down) key to scroll to other setting options and continue the setting without leaving from the breakaway menu. Once all setting changes are done, you can keep pressing **←** Back key to leave or close the setting menus.

---

## Viewing Mode

### Select a Viewing mode

Select your preferred viewing mode for your HDMI source. Go to **🏠 (Home) > Settings > Picture > Viewing mode** to set the Viewing mode.

The available Viewing modes are:

- **Auto** – TV will automatically detect the contents and set the viewing mode accordingly.
- **Video** – When Viewing mode is manually or automatically set to Video, the **Settings > Picture > Picture style/AI Picture style** options will be available to select.
- **Game** – Ideal for playing games with fast response (low input lag). When Viewing mode is manually or automatically set to Game, the **Settings > Picture > Game profile** options will be available to select.
- **Monitor** – Ideal for computer application display. Original video is displaying with minimum processing and fast response (low input lag) to keep original content visual effect.

---

## Picture Style

### Select a style

For easy picture adjustment, you can select a preset picture style.

**🏠 (Home) > Settings > Picture > Picture style**, press OK to change to next available option.

The available Picture styles are:

- **Crystal Clear** – Ideal for daylight viewing.
  - **Natural** – Ideal for daily movie home entertainment experience.
  - **Movie** – Ideal for watching movies with original studio effect.
  - **ECO** – Most energy conscious setting
  - **Personal(source type)** – Personal style for individual source.
- 
- The TV can play HDR programmes from any one of HDMI connections, broadcasting, from an Internet source (e.g. Netflix) or from a connected USB memory device.
  - The TV will automatically switch to HDR mode with indication. TV supports following HDR formats: Hybrid Log Gamma, HDR10 and HDR10+, but it is subject to the availability of such HDR format in content providers.

For HDR content (Hybrid Log Gamma, HDR10 and HDR10+)

The styles for HDR content (Hybrid Log Gamma, HDR10 and HDR10+) are compatible with general Picture

styles.

### Reset to default

To reset the current picture settings to default factory settings, go to **🏠 (Home) > Settings > Picture**, then select **Reset to default**.

---

## Game Profile

### Select a Game profile

When **🏠 (Home) > Settings > Picture > Viewing mode** is set to **Game** or set to **Auto** while game content is detected, the **Game profile** setting will be available to select.

The Game profile stores related settings to provide the best gaming experience. You can select a preset Game profile to apply on proper type of Games.

Go to **🏠 (Home) > Settings > Picture > Game profile** and select one of predefined profile.

The available predefined Game profiles are:

- **Standard** – Default settings optimised for gaming.
- **Reference** – Optimised settings for professional gaming visual effect.

When TV manually or automatically switch to Game mode via game detection, the TV will show a message to inform the **Game bar** is available, press OK to activate the **Game bar**. You can go to **Game bar setting > Profile** and select **Add profile** to store current settings and create a new game profile. Once the customised game profiles are created through the **Game bar**, the same game profiles will be also available to select from **Game profile** setting.

---

## Contrast Settings

### Brightness

#### Ambient Light Level Optimisation

**🏠 (Home) > Settings > Picture > Contrast > Brightness > Ambient light level optimisation**.

Switch on to automatically reduce eye strain under different ambient light conditions.

---

#### Backlight Contrast

**🏠 (Home) > Settings > Picture > Contrast > Brightness > Backlight contrast**.

Adjust the contrast value of the picture. You can decrease contrast value to reduce power consumption.

---

## Contrast Mode

🏠 (Home) > Settings > Picture > Contrast > Brightness > Contrast mode.

Select Normal, Optimised for picture, Optimised for energy saving to set the TV automatically reduces the contrast, for best power consumption or for best picture experience, or select Off to switch off the adjustment.

---

## Video Level

🏠 (Home) > Settings > Picture > Contrast > Brightness > Video level.

Adjust the video contrast level.

---

## Dark Details

### Gamma

🏠 (Home) > Settings > Picture > Contrast > Dark details > Gamma.

To set a non-linear setting for picture luminance and contrast.

---

## Black Level

🏠 (Home) > Settings > Picture > Contrast > Dark details > Black level.

To set the black level of picture.

**Note:** Setting of black level much away from reference value (50) may result lower contrast (dark detail disappear or black picture become grey).

---

## Contrast Enhancement

🏠 (Home) > Settings > Picture > Contrast > Contrast enhancement > Dynamic enhancement level.

Select Off, Maximum, Medium, or Minimum to set the level at which the TV automatically enhances the details in the dark, middle and light areas of the picture.

**Note:** Not available when HDR signal is detected. Not available in Monitor mode.

---

## HDR Control

### HDR Tone Mapping

🏠 (Home) > Settings > Picture > Contrast > HDR control > HDR tone mapping.

Set the method used in HDR tone mapping processing. Off, Off/HGiG is to disable TV internal tone mapping or

follow HGiG (HDR Gaming Interest Group) gaming HDR standard to matching gaming device. You can adjust the method to Static or Dynamic.

**Note:** Available when HDR10 or HDR10+ signal detected.

---

## HDR Effect Settings

🏠 (Home) > Settings > Picture > Contrast > HDR control > HDR10/ HDR10+ effect / HLG effect.

You can adjust the HDR effect level to Off, More details, Balanced or More brightness for the HDR contents.

---

## Colour Settings

🏠 (Home) > Settings > Picture > Colour.

### Saturation

🏠 (Home) > Settings > Picture > Colour > Saturation.

To adjust the value of saturation for the colours.

**Note:** not available when Viewing mode is Monitor.

---

### Adjust the colour enhancement

🏠 (Home) > Settings > Picture > Colour > Colour enhancement.

Select Maximum, Medium, Minimum or Off to set the level of the colour intensity and the details in bright colours.

**Note:** not available when picture style is Monitor / HDR Monitor

---

### Adjust the wide colour gamut

🏠 (Home) > Settings > Picture > Colour > Wide colour gamut.

To switch on/off of wide colour gamut. Applicable to some TV models only.

---

### Adjust colour temperature

🏠 (Home) > Settings > Picture > Colour > Colour temperature > Whitepoint.

Select Warm, Normal, Cool or Custom to set the colour temperature for your preference.

🏠 (Home) > Settings > Picture > Colour > Colour temperature > 2 whitepoint alignment.

Customise the whitepoint alignment based on the selected colour temperature of the picture.

---

## Sharpness

### Enhancement

🏠 (Home) > Settings > Picture > Sharpness > Enhancement.

To adjust the sharpness value of the picture.

### Texture enhancement

🏠 (Home) > Settings > Picture > Sharpness > Texture enhancement.

Switch on to have a superior sharpness in line edges and details.

---

## Picture Noise

### Noise reduction

🏠 (Home) > Settings > Picture > Picture noise > Noise reduction

Select **Off**, **Maximum**, **Medium**, **Minimum** to set the level for removing the noise in video content. Noise is mostly visible as small moving dots in on-screen picture.

### Artefact reduction

🏠 (Home) > Settings > Picture > Picture noise > Artefact reduction

Select **Off**, **Maximum**, **Medium**, **Minimum** to have different degrees of smoothing the artefact in digital video content. Artefact is mostly visible as small blocks or jagged edges in on-screen images.

\* Note: The Artefact reduction settings are not available when input source is 4K resolution.

---

## Motion Settings

### Motion styles

🏠 (Home) > Settings > Picture > Motion > Motion styles.

Motion styles provides optimised motion setting modes for different video content.

Select one of the motion styles to have different viewing experience on motion video. (**Off**, **Pure Cinema**, **Movie**, **Standard**, **Smooth**, **Personal**)

Not available for below cases:

- 🏠 (Home) > Settings > Picture > Viewing mode is set to **Monitor**
- 🏠 (Home) > Settings > Picture > Viewing mode is set

to **Game**

- Video source is variable refresh rate
- Video source frame rate is 120Hz or higher

### Smoothness

🏠 (Home) > Settings > Picture > Motion > Smoothness.

To make picture movement smooth by minimizing judder.

Select from **0** to **10** to have different degrees for reducing the motion judder, visible in movies on TV. Select **0** when noise appears in playing moving picture on-screen.

Note: Only available when Motion styles set to **Personal**.

---

## Quick Picture Settings

🏠 (Home) > Settings > Picture > Quick picture settings

- During the first installation, you did some picture settings in a few easy steps. You can redo these steps with **Quick picture settings** menu.
- Select the picture setting you prefer and go to the next setting.
- To do these steps, make sure the TV can tune to a TV channel or can show a programme from a connected device.

---

## Screen Settings

### Picture Format

🏠 (Home) > Settings > Screen > Picture format

If the picture is not filling the whole screen, if black bars are showing on the top or bottom or at both sides, you can adjust the picture to fill the screen completely.

To select one of the basic settings to fill the screen...

- **Wide screen** – automatically zooms in the picture to 16:9 full screen. Picture content aspect ratio may change.
- **Fill screen** – automatically enlarges the picture to fill the screen. Picture distortion is minimal, subtitles remain visible. Not suitable for PC input. Some extreme picture formats can still show black bars. Picture content aspect ratio may change.
- **Fit to screen** – automatically zooms in the picture to fill the screen without distortion. Black bars may be visible. Not supported for PC input.
- **Original** – automatically zooms in the picture to fit the screen with original aspect ratio. No content lost visible.

🏠 (Home) > Settings > Screen > Picture format > **Advanced**

To format the picture manually...

- **Shift** – select on the arrows to shift the picture. You can only shift the picture when it is zoomed in.
- **Stretch** – select on the arrows to stretch the picture vertically or horizontally.
- **Undo** – select to return to the picture format you started with.

Some Picture format setting selections may not be available in some conditions. For example, in video streaming, Android app application, gaming mode, etc.

---

### Auto Pixel Shift

🏠 (Home) > Settings > Screen > Auto pixel shift

Switch On to automatically shift pixels position over time to reduce pixel stress. It is highly recommended that you switch it on to reduce the risk of image retention.

---

### Ultra Motion Clarity

🏠 (Home) > Settings > Screen > Ultra motion clarity

Switch on Ultra motion clarity to high refreshing display feature that will allow TV displaying high frame rate video content. It will support 120Hz/144Hz\* VRR gaming. If watching normal video or movie, it will allow TV to apply motion style to have smooth and clear motion effect.

Note:

- The feature may not be available in some applications or video source.
- When input video frame rate is 120Hz/144Hz\* (including 120Hz/144Hz VRR), the feature will be automatically enabled to allow high frame rate display.
- When this feature is enabled, TV internal processing will limit the effective display resolution to maximum 3840 x 1080p.

\* Supported refresh rate may vary on different TV models.

## Sound Settings

---

### IntelliSound

#### IntelliSound Engine

IntelliSound Engine comprises of various impactful audio processing technologies that capture the essence of sound and how it enhances the total sound experience. You can select from three IntelliSound engine modes.

🏠 (Home) > Settings > Sound > IntelliSound

The available IntelliSound engine modes are:

- **Preset** — sound styles that are optimally tuned for specific use cases. Select among **Entertainment**, **Music**, **Dialogue** and **Original**.
- **Custom** — enable custom setting options to further customise the sound effects to suit your needs. Different sound style allows access to different Audio Processing items.
- **AI** — Auto detect content type and automatically adjust sound setting to the optimum.

Note:

When you connect an IntelliSound soundbar from Philips via HDMI and use it as TV sound, you may control the soundbar sound settings from this menu. The sound settings may differ according to the connected soundbar, refer to its user manual for more details.

---

### Preset Sound Styles

Select a preset style

When IntelliSound is set to Preset, you can go to 🏠 (Home) > Settings > Sound > Sound style to select a preset sound style.

🏠 (Home) > Settings > Sound > Sound style

The available sound styles are:

- **Entertainment** — ideal for watching movies.
- **Music** — ideal for listening to music.
- **Dialogue** — ideal for speech.
- **Original** — select for general TV watching.

---

### Custom Settings

#### Entertainment Style Settings

When IntelliSound is set to Custom and Sound style setting is Entertainment, you can go to 🏠 (Home) > Settings > Sound > Entertainment settings to adjust detailed settings for the Entertainment sound style.

#### Dolby Atmos

🏠 (Home) > Settings > Sound > Entertainment settings > Dolby Atmos

Select On or Auto to enable Dolby Atmos feature.

#### Immersive level

🏠 (Home) > Settings > Sound > Entertainment settings > Immersive level

Set the amount of Immersive effect, only available when Dolby Atmos is set to On or Auto.

#### Vocal boost

🏠 (Home) > Settings > Sound > Entertainment settings > Vocal boost

Adjust the amount of the dialogue content.

#### Bass+

🏠 (Home) > Settings > Sound > Entertainment settings > Bass+

Adjust the added bass extension. Depending on different TV models or sound settings, this option may not be available.

#### Equaliser

🏠 (Home) > Settings > Sound > Entertainment settings > Equaliser

Adjust the equaliser settings.

#### Reset all to default

🏠 (Home) > Settings > Sound > Entertainment settings > Reset all to default.

Reset all of Personal settings back to the original factory settings.

---

#### Music Style Settings

When IntelliSound is set to Custom and Sound style setting is Music, you can go to 🏠 (Home) > Settings > Sound > Music settings to adjust detailed settings for the Music sound style.

#### Music Mode

🏠 (Home) > Settings > Sound > Music settings > Music Mode

Select Pure to listen to the original content or Spatial to add spatializer effect to the content.

#### Spatial effect

🏠 (Home) > Settings > Sound > Music settings > Spatial effect

Adjust the amount of spatializer effect, only available when Music Mode is set to Spatial.

#### Bass+

🏠 (Home) > Settings > Sound > Music settings > Bass+

Adjust the added bass extension. Depending on different TV models or sound settings, this option may not be available.

#### Equaliser

🏠 (Home) > Settings > Sound > Music settings > Equaliser

Adjust the equaliser settings.

#### Reset all to default

🏠 (Home) > Settings > Sound > Music settings > Reset all to default.

Reset all of Personal settings back to the original factory settings.

---

#### Dialogue Style Settings

When IntelliSound is set to Custom and Sound style setting is Dialogue, you can go to 🏠 (Home) > Settings > Sound > Dialogue settings to adjust detailed settings for the Dialogue sound style.

#### Vocal boost

🏠 (Home) > Settings > Sound > Dialogue settings > Vocal boost

Adjust the amount of the dialogue content.

#### Equaliser

🏠 (Home) > Settings > Sound > Dialogue settings > Equaliser

Adjust the equaliser settings.

#### Reset all to default

🏠 (Home) > Settings > Sound > Dialogue settings > Reset all to default.

Reset all of Personal settings back to the original factory settings.

---

## Original Style Settings

When IntelliSound is set to Custom and Sound style setting is Original, you can go to **🏠 (Home) > Settings > Sound > Original settings** to adjust detailed settings for the Original sound style.

### Dolby Atmos

**🏠 (Home) > Settings > Sound > Original settings > Dolby Atmos**

Select **On** or **Auto** to enable Dolby Atmos feature.

### Immersive level

**🏠 (Home) > Settings > Sound > Original settings > Immersive level**

Set the amount of Immersive effect, only available when Dolby Atmos is set to **On** or **Auto**.

### Vocal boost

**🏠 (Home) > Settings > Sound > Original settings > Vocal boost**

Adjust the amount of the dialogue content.

### Bass+

**🏠 (Home) > Settings > Sound > Original settings > Bass+**

Adjust the added bass extension. Depending on different TV models or sound settings, this option may not be available.

### Equaliser

**🏠 (Home) > Settings > Sound > Original settings > Equaliser**

Adjust the equaliser settings.

### Reset all to default

**🏠 (Home) > Settings > Sound > Original settings > Reset all to default.**

Reset all of Personal settings back to the original factory settings.

---

## EasyLink 2.0

Control the sound settings of the HDMI sound system via EasyLink 2.0

**🏠 (Home) > Settings > Sound > EasyLink 2.0.**

You can adjust the individual sound settings of the HDMI sound system via **Frequent settings** or **Settings > Sound > EasyLink 2.0**. This is only applicable with EasyLink 2.0 compliant HDMI sound system. The setting options are different depending on how is the Easylink 2.0 HDMI sound system able to support.

### Adjust bass level

**🏠 (Home) > Settings > Sound > EasyLink 2.0 > Bass.**

Press the **Arrow / navigation** keys to adjust the level of bass. The option is available when Sound style is not set to **Custom**.

### Adjust treble level

**🏠 (Home) > Settings > Sound > EasyLink 2.0 > Treble.**

Press the **Arrow / navigation** keys to adjust the level of treble. The option is available when Sound style is not set to **Custom**.

### Custom Equaliser

**🏠 (Home) > Settings > Sound > EasyLink 2.0 > Custom Equaliser.**

Adjustable frequency bands when the Sound style is set to **Custom**. Press the **Arrow / navigation** keys to adjust the level of AI Equaliser. The setting is only available when connected device is compatible with TV for the feature.

### Surround Sound

**🏠 (Home) > Settings > Sound > EasyLink 2.0 > Surround Sound / Surround Mode**

Select a surround effect from the preset types\*.

- **Upmix** - Upmix to take full advantage of all speakers.
- **Standard** - Speakers output follow the original channels.
- **Surround AI** - Optimum surround effect using AI analysis.

\* Some of Easylink 2.0 HDMI sound system only supports **Surround Mode** to switch on or off virtual surround.

### DRC

**🏠 (Home) > Settings > Sound > EasyLink 2.0 > DRC.**

Select the preferred Dynamic Range Control (DRC).

- Auto - Dynamic range is automatically adjusted.
- On - Optimize the dynamic range.
- Off - Turn off dynamic range adjustment.

### Height speakers

🏠 (Home) > Settings > Sound > EasyLink 2.0 > Height speakers.

Select the preferred height speakers movement. The setting is only available when connected device is compatible with TV for the feature.

- Auto - Dynamic movement follow contents.
- On - Always elevated.
- Off - Flat position.

### Select sound stage

🏠 (Home) > Settings > Sound > EasyLink 2.0 > Sound stage.

Select a listening experience. The setting is only available when connected device is compatible with TV for the feature.

- Auto - Dynamic setting follow contents.
- On - Immersive Sound Stage, good for watching movies.
- Off - Crystal Sound Stage, good for listening to music and dialogue.

### Subwoofer

🏠 (Home) > Settings > Sound > EasyLink 2.0 > Subwoofer.

Adjust subwoofer level.

### Dolby Atmos

🏠 (Home) > Settings > Sound > EasyLink 2.0 > Dolby Atmos.

Adjust Dolby Atmos height loudness.

### DTS TruVolume

🏠 (Home) > Settings > Sound > EasyLink 2.0 > DTS TruVolume.

Select consistent volume level.

### Night Mode

🏠 (Home) > Settings > Sound > EasyLink 2.0 > Night Mode.

Select comfortable quiet listening level.

### Auto Volume

🏠 (Home) > Settings > Sound > EasyLink 2.0 > Auto Volume.

Control the sound listening level.

### Display

🏠 (Home) > Settings > Sound > EasyLink 2.0 > Display.

Set to turn off display automatically.

### Reset all to default

🏠 (Home) > Settings > Sound > EasyLink 2.0 > Reset all to default.

Reset all the EasyLink 2.0 sound settings back to the original factory settings.

---

### TV Placement

🏠 (Home) > Settings > Sound > TV placement

Select **On a TV stand** or **On the wall** to have best sound reproduction according to the setting.

---

### Advanced Sound settings

#### Volume Control

##### Auto volume

🏠 (Home) > Settings > Sound > Advanced > Auto volume

Select **On** to automatically level out sudden volume differences. Typically when you are switching channels. Select **Night mode** for a more comfortable quiet listening experience.

##### Delta volume

🏠 (Home) > Settings > Sound > Advanced > Delta volume

The Delta volume setting can be used to adjust to balance the sound level difference between the TV channel and the HDMI source input. Press the **Arrow / navigation keys** to adjust the delta value for TV speaker volume.

\* Note: Delta volume is available when the input source is set to HDMI or Analogue sources and the Audio out is set to TV speakers or HDMI sound system.

---

## Audio Out Settings

🏠 (Home) > Settings > Sound > Advanced > Audio out

Set the TV to play the sound on TV or on the connected audio system.

You can select where you want to hear the TV sound and how you want to control it.

- If you select **TV Speakers**, the TV speakers are always on. All the sound related settings are applicable to this mode.
- If you select **Wired headphones**, the sound will be played through headphones.
- If you select **Optical**, the TV speakers are switched off and the sound will be played through the device connected to Digital Audio Out - Optical.
- If you select **TV Speakers + Wired headphones**, the sound will be played through TV speakers and headphones.

With an audio device connected with HDMI CEC, select HDMI sound system. The TV will switch off the TV speakers when the device is playing the sound.

To adjust the volume of TV speakers or headphones, press **Volume** and press the arrows **▶** (right) or **◀** (left) to select the output source you want to adjust. Press **Volume +** or **-** to adjust the volume level of selected output source.

---

## eARC

### eARC setting

🏠 (Home) > Settings > Sound > Advanced > eARC

Set eARC mode to **Automatic** or **Off**. HDMI eARC (Enhanced Audio Return Channel) is an advancement over the previous ARC. It supports the latest high-bitrate audio formats up to 192kHz, 24-bit, and uncompressed 5.1 and 7.1, and 32-channel uncompressed audio.

HDMI eARC is only available on HDMI 1.

---

## Digital Output Settings

Digital output settings are available for SPDIF output (optical) and HDMI ARC sound signals.

### Digital out format

🏠 (Home) > Settings > Sound > Advanced > Digital out format

Set the audio out signal of the TV to fit the sound capabilities of the connected Home Theatre System.

- **Stereo (uncompressed)**: If your audio playback devices have no multichannel sound processing, select to only output stereo content to your audio playback devices.

- **Multichannel**: Select to output multichannel audio content (compressed multichannel sound signal) or stereo audio content to your audio playback devices.
- **Multichannel (bypass)**: Select to send original bitstream from HDMI ARC to the connected HDMI Sound System.

- Make sure your audio playback devices support Dolby Atmos feature.

- SPDIF output (DIGITAL AUDIO OUT) will be disabled when streaming Dolby Digital Plus content.

### Digital out levelling

🏠 (Home) > Settings > Sound > Advanced > Digital out levelling

Adjust the loudness level from device which is connected to digital audio output (SPDIF) or HDMI.

- Select **More** to have louder volume.
- Select **Less** to have softer volume.

### Digital out delay

🏠 (Home) > Settings > Sound > Advanced > Digital out delay

For some Home Theatre Systems you might need to adjust the audio sync delay to synchronise the audio to the video. Select **Off** if a sound delay is set on your Home Theatre System.

Digital out offset (Only available when Digital out delay set to On)

🏠 (Home) > Settings > Sound > Advanced > Digital out offset

- If you cannot set a delay on the Home Theatre System, you can set the TV to sync the sound.
- You can set an offset that compensates for the time necessary for the Home Theatre System to process the sound of the TV picture.
- You can set the value from 0 to 60ms.

---

## Hearing Profile

### Hearing profile settings

🏠 (Home) > Settings > Sound > Hearing profile.

### Personalise your TV speakers sound

Hearing profile setting is for creating a personal profile based on your hearing abilities by taking a hearing test. You can choose your preferred sound, so that hear more and experience better sound, thereby enhancing the TV viewing experience.

## How do I test my hearing and set up my hearing profile?

Start the hearing test from **Home** > **Settings** > **Sound** > **Hearing profile** > **Configure**. Create your own hearing profile with a short hearing test.

Before the test, you need to switch your current audio out to TV speakers as the setup affects TV speakers only. The hearing test works best when carried out in silence, make sure your environment is quiet when testing.

Select **Start** and enter a profile name to start the test.

During the test:

- You will hear an increasing beep sound.
- Press **OK** button when you hear the beep sound.
- Then, you will hear a decreasing beep sound.
- Press **OK** button when you don't hear the beep sound.
- The test will repeat 5 times for different tones.

Once the test is completed, your hearing test results will be presented and then select **Save and exit** to store the profile. You can apply current profile or create other profiles by maximum 3 profiles. You can also **Rename** profile or **Remove** profile when needed.

---

## Dolby Atmos for Headphone

**Home** > **Settings** > **Sound** > **Dolby Atmos for headphone**

Switch **On** or **Off** the Dolby Atmos for Headphone when Dolby Atmos content is available. Select **Wired headphones** from **Audio out** setting or connect a **Bluetooth®** device to enjoy the Dolby Atmos sound experience with your headphones.

## Ambilight

---

### Ambilight Style

**Home** > **Settings** > **Ambilight** > **Ambilight style**

You can select the way Ambilight follows or select **Off** to turn off the Ambilight.

Select one of the styles that follow the dynamics of the picture on your TV screen.

- **AI** – Select AI for intelligent switching of Ambilight style based on video content.
- **Standard** – Ideal for day to day TV watching.
- **Sports** – Ideal for sports programme.
- **Cinema** – Ideal for movie and home entertainment experience.
- **Gaming** – Ideal for playing games.
- **Music** – Listening music and follow the dynamics of

the sound.

- **Fixed colour** – Select a static colour of your choice.

### Follow App

This function is only available when you control Ambilight with Philips Smart TV app.

---

## Ambilight Personalisation

### Ambilight personalisation

**Home** > **Settings** > **Ambilight** > **Ambilight personalisation** / **Ambilight personalisation (current selected style)**

You can customise the current style to your preference.

- **Eco room adaptive** – Enable or disable automatic brightness adjustment linked to room conditions.
- **Brightness** – To set the level of Ambilight brightness.
- **Saturation** – To set the level of Ambilight saturation.
- **Dynamics** – To set the speed of Ambilight dynamic effect.
- **Ambilight on dark content** – Select the minimum brightness of Ambilight while dark content is being displayed.

### Personalised settings for Fixed colour and Music style

When **Home** > **Settings** > **Ambilight** > **Ambilight style** is set to **Fixed colour**, you can customise the style:

- **Fixed colour selection** – Select your preferred static colour from the colour palette and tune it via colour sliders to your preference.
- **Dynamic effects** – Add dynamic effects to the selected colour.

When **Home** > **Settings** > **Ambilight** > **Ambilight style** is set to **Music**, you can select predefined Ambilight music profiles from **Music style selection**:

- **Lumina** – Ideal for watching music video.
- **Disco** – Ideal for listening to loud retro music.
- **Rhythm** – Ideal for listening to rhythmic music.

### Reset all to default

**Home** > **Settings** > **Ambilight** > **Ambilight personalisation** / **Ambilight personalisation (current selected style)** > **Reset all to default**

Reset all of Ambilight personalisation settings back to the original factory settings.

---

## Auto Ambilight

### Auto Ambilight

🏠 (Home) > Settings > Ambilight > Auto Ambilight

Your TV's Ambilight can be set to start automatically and you can decide how to trigger the **Auto Ambilight**.

When the **Auto Ambilight** is enabled, there will be an **AUTO** mark indicated on **Ambilight style** setting menu

🏠 (Home) > Settings > Ambilight > **Ambilight style**. The **Ambilight style** set on the menu will be also applied to the **Auto Ambilight style**. If **Ambilight** is switched off from **Ambilight style** menu, it will also disable the **Auto Ambilight**.



Select one of below options to decide how or when the **Auto Ambilight** will be triggered.

- **Off** – Disable the **Auto Ambilight**.
- **Sunset to sunrise** – Set the **Auto Ambilight** to be triggered between **Sunset** and **Sunrise** while TV is on. The time of **Sunset** and **Sunrise** will be automatically set by TV. When TV is turned on during the time between **Sunset** and **Sunrise**, the **Auto Ambilight** will be triggered immediately.
- **My choice (xx:xx - xx:xx)** – Set start time and end time to trigger the **Auto Ambilight** during the period of time. Start and end time cannot be set to the same. When TV is turned on during the time have set, the **Auto Ambilight** will be triggered immediately.

---

## Ambilight Suite

### Introduction

**Ambilight Suite** is an integrated control centre to utilize whole **Ambilight** feature in your daily life. Press  (TV Menu) key on the remote control to find the **TV Menu**, select **Ambilight Suite** and press **OK** to enter the control centre. Alternatively, you can go to 🏠 (Home) > Settings > **Ambilight** > **Ambilight Suite** and press  to launch **Ambilight Suite**.

The **Ambilight Suite** can switch among **Lounge**, **Sleep** and **Sunrise** styles for different scenarios; each style has its own quick setting items to adjust the settings for you need.

---

## Lounge

### Lounge mode

The **Lounge mode** of your TV allows you to switch on the **Ambilight** when the TV is in standby. So you can light up your room with **Ambilight**. You can select a theme from the bottom icons with different preset **Ambilight** colour or personalise your own to mood up

your room and chill.

Select one of preset colours from bottom icons and press **OK** to adjust detailed settings of selected colour.

### Start now

To start the **Lounge mode** immediately with selected **Ambilight** colour.

### Colour

The option is only available when selecting **Personal colour**. You can select your preferred **Lounge light** colour from the colour palette and tune it via colour sliders to your preference.

### Dynamic effects

Activate dynamic effects for your selected **Ambilight** colour.

### Brightness

**Lounge light** brightness level selection.

### Duration

Set the duration (in minutes) of **Lounge mode**.

### Set as default

Set current selected **Ambilight** colour and related settings as default setting of **Lounge mode**.

---

## Sleep

### Sleep mode

**Sleep mode** simulates sunset to help you unwind before you fall asleep. At the end of simulation, the TV will automatically switch to standby. You can select a theme with **Ambilight** colour and nature sound or personalise your own to lull yourself to sleep.

Select one of preset themes from bottom icons and press **OK** to adjust detailed settings of selected theme.

### Start now

To start the **Sleep mode** immediately with selected theme.

### Colour

Adjust the Ambilight colour of selected theme.

### Dynamic effects

Activate dynamic effects for your selected Ambilight colour.

### Brightness

Set the starting brightness of Sleep mode.

### Duration

Set the duration (in minutes) of Sleep mode.

### Set as default

Set current selected theme and related settings as default setting of Sleep mode.

---

## Sunrise

### Sunrise alarm

Sunrise alarm uses Ambilight, music and weather information for a new wake up experience.

- TV wakes up at selected time and day set by you.
- Lights up Ambilight with fade-in coloured screen and music.
- Slowly transit to weather forecast with matching backdrop.

From the bottom icons, select **Add alarm** icon to set a new alarm, select **Settings** icon to adjust alarm settings, select an already set alarm to check the setting details.

### Set alarm

To enable or disable the alarm.

### Time

Set the alarm time.

### Repeat

Set to trigger the alarm repeatedly.

### Backdrop theme

Set to indicate the weather forecast or select from photo categories.

### Music

Set the music track to play during wake up.

### Switch on volume

Set the music volume during wake up.

### Preview

Preview the wake up effect.

If TV is in standby and alarm time is reached, TV shall wake up from standby. Wake-up screen fade-in, Ambilight is On, music fade-in and then show weather information with backdrop.

To exit Sunrise alarm, press **Standby / On**, **Back** or **Home** key on remote control.

- **Standby / On**: exits the Sunrise alarm and switch TV to standby.
- **Back**: exits the Sunrise alarm and switch to last viewed TV source.
- **Home**: exits the Sunrise alarm and switch to launcher.
- If Sunrise alarm is not exited to other application after 30 min since Sunrise wake-up, TV shall auto shutdown to standby.

### Note:

Keep the network connection alive for Sunrise alarm to function properly. Sunrise alarm cannot operate when the TV clock mode is set to manual. Go to the settings menu and change the clock mode to automatic. Alarm will not work if Location is set to Shop.

---

## AmbiScape

AmbiScape extends TV's Ambilight effects to the room environment through the use of third-party smart light bulbs, creating a greater immersive experience.

Smart light bulbs typically support 2.4GHz. We recommend TV and bulb connect to a 2.4GHz Wi-Fi network. Scan the QR code presented on TV screen to check out for the list of supported devices.

To start the AmbiScape:

- 1 - Press **TV Menu** key to open the TV Menu.
- 2 - Select **AmbiScape** and press **OK** to open.
- 3 - Alternatively, you can go to **Home** > **Settings** > **Ambilight** > **AmbiScape** and press **OK** to open.

If no smart light bulbs paired, the AmbiScape will guide you to pair with new bulbs. Once the smart light bulbs are paired successfully, select AmbiScape will launch

**AmbiScape dashboard** to view and change the configurations of paired bulbs.

### First time to pair smart light bulbs with TV

Make sure the smart light bulbs are in pairing mode. Refer to the smart light bulb's user manual to enter pairing mode. Smart light bulbs typically support 2.4GHz. We recommend TV and bulb connect to a 2.4GHz Wi-Fi network.

To pair the smart light bulbs, you will need to install the **Philips Smart TV** app on your mobile device first. The **Philips Smart TV** app is available for iOS and Android and is free of charge. Alternatively, you can go to **🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Remote app QR code** and press **OK**; a QR code will be presented on TV screen. Scan the QR code with your mobile device and follow the instruction to download and install the **Philips Smart TV** app.

- 1 - Launch the **AmbiScape** and select **Start**.
- 2 - Scan the QR code with your mobile device to install or open the **Philips Smart TV** app.
- 3 - Make sure TV and **Philips Smart TV** app are on the same Wi-Fi network and the smart light bulb is switched on and in pairing mode.
- 4 - Using the scan function of **Philips Smart TV** app to scan the QR code of smart light bulbs. Alternately, you can manually input the ID code of the smart light bulb.
  - You can find this ID code on the device box, Quick Start Guide or on the device itself.\*
  - If the device is connected to a bridge/hub device, find the ID code in the device app.\*
  - If the device is connected to a smart home ecosystem, find the ID code in the ecosystem device app.\*
- 5 - After scanning, the app will know the ID of smart light bulb and then pass the ID information to TV.
- 6 - The **Philips Smart TV** app will wait for the status of this pairing process. If successful, the app will show the successful message to inform that TV can control the smart light bulb now.
- 7 - Once the smart light bulb is added successfully, you can select **Add another\*** to add more smart light bulbs or select **Done** to complete the pairing.

#### \* How to find the IKEA bridge pairing code:

1. Open the **IKEA Home smart App** on your mobile phone.
2. Select your **IKEA DIRIGERA** hub.
3. Go to the **Integrations** option.
4. Select the **Matter Bridge**.
5. Connect to **Matter Bridge**.
6. Get **QR-code**.
7. Use the displayed **QR-code** to add your **IKEA** lights to **AmbiScape**.

#### \* How to find the HUE bridge pairing code:

1. Open the **HUE App** on your mobile phone.
2. Select **Settings**.

3. Go to the **Smart Home** option.
4. Select **Getting Started**.
5. Select **Other apps**.
6. Get **Pairing-code**.
7. Press **Next**.
8. Use the displayed **QR-code** to add your **HUE** lights to **AmbiScape**.

The other supported smart light bulbs which don't use a bridge have to be connected to the same Wi-Fi network first, before they can be used in combination with **AmbiScape**.

\* **Note:** it is recommended to connect same type/brand of bulbs for optimal performance of **AmbiScape** feature.

### AmbiScape dashboard

The **AmbiScape** dashboard is available when there is smart light bulb paired successfully. From the dashboard, you can:

- Turn on or off the **AmbiScape** feature
- List currently paired smart light bulbs with tiles
- Indicate the linked/unlinked/power/unpowered status of each bulb on top-right corner of the tile
- Configure **Zone** and **Brightness** settings for each bulb
- Add new bulbs by selecting **+ Add device**

### Viewing status and configuring settings of smart light bulbs

From the **AmbiScape** dashboard, you can select and connect maximum of 4 smart light bulbs that will follow the **Ambilight**.

#### To select the bulbs working with **Ambilight**:

- 1 - First to make sure the first **AmbiScape** tile is turned on.
- 2 - In the list of paired bulbs tiles, use **Navigation** key on remote control to move and browse the tiles. When you mark a tile, the representing smart light bulb will blink continuously until it is not marked anymore.
- 3 - Select a bulb that will follow the **Ambilight** and press **OK** to enter configuration menu.
- 4 - Switch on the **Link to AmbiScape** and press **← (Back)** to exit from configuration menu.
- 5 - The bulb that set to link with **AmbiScape** will show a green light on top-right corner of the tile.

#### To configure each smart bulb:

- 1 - Select a tile of the bulb and press **OK** to start the configuration.
- 2 - Make sure the **Link to AmbiScape** setting is switched on.
- 3 - Select **Zone** to set where you placed the bulb relative to the TV. Move the slider bar to adjust the position.

- 4 - Select **Brightness** to set the brightness of the bulb. Move the slider bar to adjust the brightness.
- 5 - To stop configuring this bulb, press ← (**Back**) to exit.
- 6 - On AmbiScape dashboard, select other bulb tiles and repeat above steps to complete the configuration.

To remove a bulb from paired list, select a bulb tile and press **OK** to enter configuration menu. Select **Remove this device** and confirm the removal to remove the bulb from paired list. If the bulb is linked via a device bridge, removing this bulb shall remove all the other bulbs associated with the bridge.

---

## Advanced Ambilight Settings

### Wall colour behind the TV

🏠 (Home) > Settings > Ambilight > Advanced > Wall colour behind the TV

- Neutralize the influence of a coloured wall on the Ambilight colours
- Select the colour of the wall behind the TV and the TV will modify the Ambilight colours to appear as they are intended.

### Fade out to off

🏠 (Home) > Settings > Ambilight > Advanced > Fade out to off

Set Ambilight to switch off immediately or slowly fade out when you switch off the TV. The slow fade out gives you some time to switch on the lights in your living room.

### Lounge light autostart

🏠 (Home) > Settings > Ambilight > Advanced > Lounge light autostart

Activate Lounge light automatically after TV goes to standby.

## Wireless and Networks

---

### Home Network

To enjoy the full capabilities of your Philips Smart TV, your TV must be connected to the Internet.

Connect the TV to a home network with a high-speed Internet connection. You can connect your TV wirelessly or wired to your network router.

---

## Connect to Network

---

### Wireless Connection

#### What You Need

To connect the TV to the Internet wirelessly, you need a Wi-Fi router with a connection to the Internet. Use a high-speed (broadband) connection to the Internet.



#### Make the Connection - Wireless

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Connect to network > Wireless (Wi-Fi)

- 1 - In the list of found networks, select on your wireless network. If your network is not in the list because the network name is hidden (you switched off the SSID broadcast of the router), select **Add New Network** to enter the network name yourself.
- 2 - Enter your encryption key. If you entered the encryption key for this network before, you can select **OK** to make the connection immediately.
- 3 - A message will be shown when the connection is successful.

#### Turn Wi-Fi On or Off

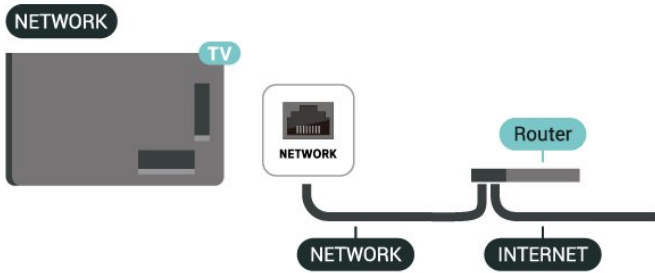
🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Wi-Fi On/Off

---

### Wired Connection

#### What You Need

To connect the TV to the Internet, you need a network router with a connection to the Internet. Use a high-speed (broadband) connection to the Internet.



## Make the Connection

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Connect to network > Wired

- 1 - Connect the router to the TV with a network cable (Ethernet cable\*\*).
- 2 - Make sure that the router is switched on.
- 3 - The TV constantly searches for the network connection.
- 4 - A message will be shown when the connection is successful.

If the connection fails, you can check the DHCP setting of the router. DHCP should be switched on.

\*\*To fulfill EMC regulations, use a shielded FTP Cat. 5E Ethernet cable.

---

## Wireless and Network Settings

### Check the network

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Check the network

Check the network connection status.

### View Network Settings

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > View network settings

You can view all current network settings here. The IP and MAC address, signal strength, speed, encryption method, etc.

### Network Configuration

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Network Configuration

If you are an advanced user and want to install your network with Static IP addressing, set the TV to Static IP.

## Static IP Configuration

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Static IP configuration

- 1 - Select Static IP configuration and configure the connection.
- 2 - You can set the number for IP Address, Netmask, Gateway, DNS 1, or DNS 2.

## Switch on with LAN

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Switch on with LAN

You can switch this TV on from your smartphone or tablet if the TV is in Standby. The setting Switch on with LAN must be switched on.

## Switch on with home devices

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Switch on with home devices

Allow your home devices to switch on the TV from standby. This may affect TV energy consumption during standby.

## Digital Media Renderer - DMR

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Digital Media Renderer - DMR

If your media files do not play on your TV, make sure that the Digital Media Renderer is switched on. As a factory setting, DMR is switched on.

## Switch on Wi-Fi connection

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Wi-Fi On/Off

You can switch on or off Wi-Fi connection on your TV.

## Reset Screen Mirroring connection

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Reset Screen Mirroring connection

Clear the list of connected and blocked devices that are used with Screen Mirroring.

## TV network name

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > TV network name

If you have more than one TV in your home network, you can give the TV a unique name.

## Terms of use

🏠 (Home) > Settings > General settings > Terms of use

You can view the contents of Terms of use, which is displayed when you first time to connect your TV to the Internet.

## Privacy settings

🏠 (Home) > Settings > General settings > Privacy settings

You can view the contents of Privacy settings, which is displayed when you first time to connect your TV to the Internet.

## Netflix settings

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Netflix settings

With Netflix settings, you can view ESN number or deactivate Netflix device.

## Clear Internet Memory

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Clear Internet Memory

With Clear Internet Memory you clear your Philips server registration and parental rating settings, your video store app logins, all Philips App Gallery favourites, Internet bookmarks and history. Interactive MHEG applications can also save so-called 'cookies', on your TV. These files will also be cleared.

---

## TV Control with Matter

### Connect your TV to Matter smart home network

🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > TV Control with Matter

Matter is the foundation for connected things and a protocol to connect compatible devices and systems. You can add your TV to a Matter smart home network by scanning the QR code or enter the setup code.

---

## Smart Home Dashboard


### Smart Home dashboard for Matter devices

The Smart Home dashboard is a control centre for the devices successfully joined the Matter smart home network. From the dashboard, you can:

- Add new Matter Smart Home devices by Philips Smart TV app
- List currently paired smart home devices with tiles

- Indicate the status of each device on top-right corner of the tile
- Configure the settings for each device

To start the Smart Home dashboard:

- 1 - Press  (TV Menu) key to open TV Menu.
- 2 - Select Smart Home and press OK to open.
- 3 - Alternatively, you can go to 🏠 (Home) to select Smart Home app and press OK to open.

If no smart home devices paired, the Smart TV dashboard will guide you to pair with new devices.

### Pairing Smart Home device by Philips Smart TV app

To pair the device on Smart Home dashboard, you will need to install the Philips Smart TV app on your mobile device first. The Philips Smart TV app is available for iOS and Android and is free of charge. Alternatively, you can go to 🏠 (Home) > Settings > Wireless & networks > Wired or Wi-Fi > Remote app QR code and press OK; a QR code will be presented on TV screen. Scan the QR code with your mobile device and follow the instruction to download and install the Philips Smart TV app.

Open the Philips Smart TV app on your mobile device and start to pair Matter Smart Home devices with your TV.

- 1 - Make sure TV and Philips Smart TV app are on the same Wi-Fi network.
- 2 - You can either manually input the ID code of Matter device or using the scan function of Philips Smart TV app to scan the QR code of Matter device.
- 3 - After scanning, the app will know the ID of Matter device and then pass the ID information to TV.
- 4 - TV will connect to Matter cloud service to authenticate the device.
- 5 - The Philips Smart TV app will wait for the status of this pairing process. If successful, the app will show the successful message to inform that TV can control Matter device via TV's Smart Home dashboard.
- 6 - If pairing is not successful, please rescan the QR code and try again.

Once the Matter devices are paired successfully, you can launch the Smart Home dashboard on TV to view and change the configurations of paired devices.

### Viewing status and configuring settings of Smart Home devices

On the Smart Home dashboard, paired devices can be found and controlled via the tabs of Favourites, Rooms and Device Types.

**Favourites:** you can manually add the devices to the favourites list.

**Rooms:** locate the devices to specific room.

**Device Types:** this is grouped based on the device

cluster. The types are Smart plugs/Outlets, Switches, Lights, Thermostat and Hub. If a device is connected through a hub (e.g. IKEA DIRIGERA hub), it will be grouped and appear under Hub filter only.

When a new device is added, it will be added in one of the device clusters. The new device will be always added in the last tile. You can add the device as favourite or locate it in a specific room.

To view and configure the devices:

- 1 - In the list of paired devices, use Navigation key on remote control to move and browse the tiles.
- 2 - Select a device and press OK to enter the configuration menu of the device.
- 3 - The configuration menu usually contains:
  - a switch to Turn on/off device
  - control items for the devices, the controllability is subject to each Matter device's capability of its supported Matter clusters and also depends on what TV can control.
  - manage the device by setting its location, favouriting it, linking to other apps and removing the device.
- 4 - To stop configuring this device, press ← (Back) to exit.

To remove a device from paired list, select a tile and press OK to enter configuration menu. Select **Manage device > Remove device** and confirm the removal to remove the device from paired list. If the device is linked via a device bridge, removing this device shall remove all other devices associated with the bridge.

## General Settings

---

### Connection Related Settings

---

#### Keyboard Settings

🏠 (Home) > Settings > General settings > Keyboard settings

To install the keyboard, switch on the TV and connect the keyboard to the TV. When the TV detects the keyboard for the first time, you can select the main layout of your keyboard and an additional alternative layout if necessary.

#### Mouse Settings

🏠 (Home) > Settings > General settings > Mouse settings

Adjust the motion speed of the USB mouse.

---

## Power and Energy

Set the Power-on behaviour

🏠 (Home) > Settings > General settings > Power and energy > Power-on behaviour

Set the TV to stay on Home screen or on Last source when power on the TV.

Set screen off to save energy consumption

🏠 (Home) > Settings > General settings > Power and energy > Screen off

Select Screen off, the TV screen is switched off, to switch the TV screen back on, press any key (except **AMBILIGHT**, **Volume + or -**, **Play ▶**, **Pause II** and **123 key**) on the remote control.

Set the TV to switch to Standby automatically after a preset time

🏠 (Home) > Settings > General settings > Power and energy > Sleep timer

Set the TV to switch to Standby automatically after a preset time. You can set the time to up to 180 minutes in increments of 10 or 30 minutes. If set to Off, the sleep timer is switched off. You can always switch off your TV earlier or reset the time during the countdown.

Set TV switch off timer

🏠 (Home) > Settings > General settings > Power and energy > Switch off timer

Set the Switch off timer, the TV switches off automatically to save energy. The setting value Off deactivates the automatic switch off.

- TV switches off if receiving a TV signal but you don't press a key on the remote control during a 4 hour period.
- TV switches off if not receiving a TV signal nor a remote control command for 10 minutes.
- If you use the TV as a monitor or use a digital receiver to watch TV (a Set-Top Box - STB) and you do not use the remote control of the TV, you should deactivate this automatic switch off, to set the value to Off.

Set timer to switch off automatically when TV has no signal

🏠 (Home) > Settings > General settings > Power and energy > No signal timer

Your TV will switch off automatically if there is no signal available after 10/15/20 minutes.

---

## HDMI-CEC Connection - EasyLink

Connect HDMI CEC-compatible devices to your TV, you can operate them with the TV remote control. EasyLink HDMI CEC must be switched on on the TV and the connected device.



### Switch on EasyLink

🏠 (Home) > Settings > General settings > EasyLink > EasyLink

To turn on or off the EasyLink.

### Operate HDMI CEC-compatible devices with TV remote control

🏠 (Home) > Settings > General settings > EasyLink > EasyLink remote control

To turn on or off the EasyLink remote control function.

### Power off HDMI devices with the TV

🏠 (Home) > Settings > General settings > EasyLink > EasyLink auto device off

Switch on to allow TV to turn the HDMI devices to standby. Switch off to disable this function.

### Power on the TV with HDMI devices

🏠 (Home) > Settings > General settings > EasyLink > EasyLink auto TV on

Switch on to allow HDMI devices to wake up the TV from standby status. Switch off to disable this function.

### Power on the HDMI sound system with TV

🏠 (Home) > Settings > General settings > EasyLink > EasyLink auto ARC on

Switch on to allow TV to wake up the HDMI sound system that connected with HDMI ARC/eARC port from standby status. Switch off to disable this function.

Note:

- EasyLink might not work with devices from other brands.
- The HDMI CEC functionality has different names on different brands. Some examples are: Anynet, Aquos Link, Bravia Theatre Sync, Kuro Link, Simplink and Viera Link. Not all brands are fully compatible with EasyLink. Example HDMI CEC branding names are property of their respective owners.

---

## Apple AirPlay and HomeKit

### Streaming contents via AirPlay

You can stream the media files from Apple devices to your TV via AirPlay. Go to 🏠 (Home) > Settings > General settings > Apple AirPlay and HomeKit to enter AirPlay and HomeKit Settings page and make sure AirPlay is turned On. Your Apple device must be connected to the same Wi-Fi home network as your TV to stream contents.

### Add your TV to Apple HomeKit

To add your TV to HomeKit and control your TV via Apple devices:

- 1 - Go to 🏠 (Home) > Settings > General settings > Apple AirPlay and HomeKit to enter AirPlay and HomeKit Settings page.
- 2 - Select Set UP under HomeKit section to generate a QR code on your TV.
- 3 - On your Apple device, open the Home app and tap Add + and then scan the QR code on TV.
- 4 - Follow the instructions on your Apple device and join your TV to HomeKit.

---

## Screensaver Settings

🏠 (Home) > Settings > General settings > Screensaver settings > Screensaver

Select Backdrop to enable the Screensaver. Select Off to disable the Screensaver.

🏠 (Home) > Settings > General settings > Screensaver settings > When to start

Set the duration (in minutes) when TV is in idle state before activating the Screensaver.

---

## Location - Home or Shop

🏠 (Home) > Settings > General settings > Location

- Select the location of your TV
- Select Shop, the picture style is switched back to Crystal Clear, and can adjust shop settings.
- Shop mode is for in-store promotion.

---

## Shop Setup

🏠 (Home) > Settings > General settings > Shop setup

If the TV is set to Shop, you can view feature logos or set the availability of a specific demo for in store use.

### Adjust Picture and audio

🏠 (Home) > Settings > General settings > Shop setup > Picture and audio

Select **Optimised to shop** or **Custom settings** for picture and audio settings.

### Logos and banner

🏠 (Home) > Settings > General settings > Shop setup > Logos and banner

Set to display Feature logos and Promotional banner.

### Demo Me autostart

🏠 (Home) > Settings > General settings > Shop setup > Demo Me autostart / Ambilight Demo autostart

Switch on or off the Demo Me or Ambilight Demo autostart.

### POS Sound

🏠 (Home) > Settings > General settings > Shop setup > POS Sound

Switch on or off the POS Sound. This feature is intended for dealers.

---

## HDMI Ultra HD

Set the signal quality for each HDMI connectors

🏠 (Home) > Settings > General settings > HDMI Ultra HD > HDMI (port)

This TV can display Ultra HD signals. Some devices - connected with HDMI - do not recognise a TV with Ultra HD and might not work correctly or show distorted picture or sound.

To avoid the malfunctioning of such a device, you can adjust HDMI Ultra HD setting when TV is in the HDMI source. Recommended setting for legacy device is Basic.

Depending on different usage scenarios, you can select one of below options to match the signal quality.

- **Basic** – Best compatibility with older devices.
- **Optimal for movie** – Recommended for movie watching.
- **Optimal for games** – Ideal for gaming.

---

## Auto Movie Mode

Set the Auto movie mode

🏠 (Home) > Settings > General settings > Auto movie mode

Set Auto movie mode to **On**, if you want TV to automatically set Picture style to **Movie** whenever it is informed by the HDMI device connected to TV.

---

## Manage Demos

🏠 (Home) > Apps > Demo me > Manage demos

If the TV is set to Shop, you can manage the demo videos in Demo me app.

### Play demo video

🏠 (Home) > Apps > Demo me > Manage demos > Play  
Select a demo video file and play.

### Copy demo file

🏠 (Home) > Apps > Demo me > Manage demos > Copy to USB  
Copy demo file to USB drive.

### Delete demo file

🏠 (Home) > Apps > Demo me > Manage demos > Delete  
Delete demo file from your TV.

### Configuration of demo

🏠 (Home) > Apps > Demo me > Manage demos > Configuration  
Set the TV to **Main TV** or **Sub TV**.

### Download new demo file

🏠 (Home) > Apps > Demo me > Manage demos > Download new  
If the Configuration is set to **Main TV**, you can download new demo file.

### Auto delay setting

🏠 (Home) > Apps > Demo me > Manage demos > Auto delay setting  
Set the Auto delay time from 15 seconds to 5 minutes.

### Auto loop selection

🏠 (Home) > Apps > Demo me > Manage demos > Auto loop selection  
Select a demo file for auto loop playing.

---

## Reset TV Settings and Reinstall TV

Reset all settings value to original TV settings

🏠 (Home) > Settings > General settings > Factory settings

Redo full TV installation , and set TV status back to the first time you switch on

🏠 (Home) > Settings > General settings > Reinstall TV

Enter PIN code and select Yes, the TV will reinstall completely. All settings will be reset and installed channels will be replaced. The installation can take a few minutes.

---

## Lock Settings

### Set Code and Change Code

🏠 (Home) > Settings > Child lock > Set code, Change code

Set new code or reset change code. The child lock code is used to lock or unlock channels or programmes.

**Note:** If you forgot your PIN code, you can override the current code use 8888 and enter a new code.

---

### Lock for Programme

🏠 (Home) > Settings > Child lock > Parental rating

Set a minimum age to watch rated programmes.

---

### App lock

🏠 (Home) > Settings > Child lock > App lock

You can lock apps unsuited for children. The App lock will ask for a PIN code when you try to start an 18+ rated app. This lock is only valid for 18+ rated apps from the Philips apps.

---

## Region and Language Settings

### Language

🏠 (Home) > Settings > Region and language > Language

Change the language of the TV menu and messages

🏠 (Home) > Settings > Region and language > Language > Menu language

### Set audio preference language

🏠 (Home) > Settings > Region and language > Language > Primary audio, Secondary audio

Digital TV channels can broadcast audio with several spoken languages for a programme. You can set a preferred primary and secondary audio language. If audio in one of these languages is available, the TV will switch to this audio.

### Set subtitle preference language

🏠 (Home) > Settings > Region and language > Language > Primary subtitle, Secondary subtitle

Digital channels can offer several subtitle languages for a programme. You can set a preferred primary and secondary subtitle language. If subtitles in one of these languages are available, the TV will show the subtitles you selected.

### Set teletext preference language

🏠 (Home) > Settings > Region and language > Language > Primary text, Secondary text

Some digital TV broadcasters have several Text languages available.

---

## Clock

🏠 (Home) > Settings > Region and language > Clock

### Correct clock automatically

🏠 (Home) > Settings > Region and language > Clock > Auto clock mode

- The standard setting for the TV clock is **Automatic**. The time information comes from the broadcasted UTC - Coordinated Universal Time information.
- If the clock is not correct, you can use the **Time Zone** to adjust.

### Correct clock manually

🏠 (Home) > Settings > Region and language > Clock > Auto clock mode > Manual

🏠 (Home) > Settings > Region and language > Clock > Date, Time

Go to previous menu, and select Date and Time to adjust the value.

**Note:**

- If none of the automatic settings display the time correctly, you can set the time manually.
- The Auto clock mode setting will be back to Automatic after the TV power is turned off and on again.

Set time zone or set a time offset for your region

🏠 (Home) > Settings > Region and language > Clock > Time zone

Select one of the time zones.

Set timer to switch off automatically when TV has no signal

≡ (TV Menu) > Eco settings > No signal timer


Your TV will switch off automatically if there is no signal available after 10/15/20 minutes.

---

## 10.3. Eco Settings

Settings for Energy saving


≡ (TV Menu) > Eco settings > Energy saving

Press ≡ (TV Menu) key on the remote control to find the TV Menu, select Eco settings to set the options. Select and confirm to apply the Eco settings on TV. This may reset some picture settings to original and reduce some brightness of the Ambilight\*. Please note that TV experience might be affected by this setting. The  green leaf icon will be appended when Eco settings are applied.

\* Ambilight setting is only for models which support Ambilight function.

Set screen off to save energy consumption

≡ (TV Menu) > Eco settings > Screen off

Select Screen off, the TV screen is switched off, to switch the TV screen back on, press any key (except AMBILIGHT, ) Volume + or - , Play ▶ , Pause II and 123 key) on the remote control.

Set TV switch off timer

≡ (TV Menu) > Eco settings > Switch off timer

Set the Switch off timer, the TV switches off automatically to save energy. The setting value Off deactivates the automatic switch off.

- TV switches off if receiving a TV signal but you don't press a key on the remote control during a 4 hour period.
- TV switches off if not receiving a TV signal nor a remote control command for 10 minutes.
- If you use the TV as a monitor or use a digital receiver to watch TV (a Set-Top Box - STB) and you do not use the remote control of the TV, you should deactivate this automatic switch off, to set the value to Off.

# 11. Universal Access

---

## 11.1. Universal Access Settings

🏠 (Home) > Settings > Universal access

With Universal Access switched on, the TV is prepared for use for the deaf, hard of hearing, blind or partially sighted people.

Switch on universal access settings

🏠 (Home) > Settings > Universal access > Universal access > On.

Universal access for hearing impaired people

🏠 (Home) > Settings > Universal access > Hearing impaired > On

- Some digital TV channels broadcast special audio and subtitles adapted for the hard of hearing or deaf people.
- Switched on, the TV automatically switches to the adapted audio and subtitles, if available.

Universal access for blind or partially sighted people

🏠 (Home) > Settings > Universal access > Audio description > Audio description > On

Digital TV channels can broadcast special audio commentary describing what is happening on screen.

🏠 (Home) > Settings > Universal access > Audio description > Mixed volume, Audio effects, Speech

- Select Mixed volume, you can mix the volume of the normal audio with the audio commentary. Press the arrows > (Right) or < (Left) to adjust the value.
- Set Audio effect to On for extra audio effects in the commentary audio, like stereo or fading sound.
- Select Speech to set speech preference, Descriptive or Subtitles.

Dialogue enhancement

🏠 (Home) > Settings > Universal access > Dialogue enhancement

Increase the intelligibility of dialogue and commentary. Only available when audio stream is AC-4.

Voice guidance

🏠 (Home) > Settings > Universal access > Voice guidance

Switch on to enable Voice guidance feature using the text to speech engine. The feature is only available in selected languages.

Set the Speech rate or Speech volume

🏠 (Home) > Settings > Universal access > Speech rate / Speech volume

When 🏠 (Home) > Settings > Universal access > Voice guidance is switched on, select Speech rate or Speech volume to set the speed or volume at which the text is spoken.

Text magnification

🏠 (Home) > Settings > Universal access > Text magnification

Turn on to magnify texts on the screen.

Multiple output audio

🏠 (Home) > Settings > Universal access > Multiple output audio

Enable audio output on TV speakers while in LE audio connection or Auracast™ broadcast. Make sure Audio out is set to TV Speakers in Sound menu.

---

## 11.2. More Access Settings

Keyboard and mouse settings

🏠 (Home) > Settings > General settings > USB keyboard settings

To install the USB keyboard, switch on the TV and connect the USB keyboard to one of the USB connections on the TV. When the TV detects the keyboard for the first time, you can select your keyboard lay-out and test your selection.

🏠 (Home) > Settings > General settings > Mouse settings

Adjust the motion speed of the USB mouse.

Wired and wireless headphones settings

You can connect a set of headphones to the 🎧 connection on the side of the TV. The connection is a mini-jack 3.5mm. You can adjust the volume of the headphones separately.

To play the TV sound on Bluetooth® wireless headphones, you must pair the device with the TV.

To pair a Bluetooth® device with the TV:

1 - Switch on the Bluetooth® device and place it within range of the TV.

2 - Select **Home** > **Settings** > **Wireless & Networks** and press **Right** (right) to enter the menu.

3 - Select **Bluetooth** > **Search Bluetooth Device**, and press **OK**.

4 - Select **Search** and press **OK**. Follow the instructions on screen. You will pair the device with the TV and the TV will store the connection. You might need to unpair a paired device first if the maximum number of paired devices was reached.

5 - Select the type of device and press **OK**.

6 - Press **Left** repeatedly if necessary, to close the menu.

You can select where you want to hear the TV sound and how you want to control it.

- If you select **TV Speakers**, the TV speakers are always on. All the sound related settings are applicable to this mode.
- If you select **Wired headphones**, the sound will be played through headphones.
- If you select **TV Speakers + Wired headphones**, the sound will be played through TV speakers and headphones.

### Subtitles settings

To switch on Subtitles, press **OPTIONS** and select **Subtitles**.

You can switch subtitles **Subtitles on** or **Subtitles off**. Alternatively you can select **Automatic**.

If language information is part of the digital broadcast and the broadcasted programme is not in your language (the language set on TV), the TV can show subtitles automatically in one of your preferred subtitle languages.

You can select your preferred subtitle languages in **Subtitle language**. If none of the preferred subtitle languages are available, you can select another subtitle language if available. If no subtitle languages are available, you cannot select this option.

# 12. Aurora

---

Aurora App is an application that enhances ambience of the TV living space with showpieces and colourful Ambilight\*. Aurora make use of imageries, animation, audio and Philips signature Ambilight to augment the living area to suit your new lifestyle.

\* Note: Ambilight feature is only available on the TV models that support Ambilight.

To launch Aurora app:

- 1 - Press **≡** (TV Menu) key to open TV Menu.
- 2 - Select Aurora and press OK to open.

## Generative music

There are four categories of themes: Spring, Summer, Autumn and Winter. When the Aurora app is activated, press **OPTIONS** and select **Generative music**.

Select a theme to start the playback. Press **← Back** to exit the Aurora application. When the theme is playing, press **OPTIONS** key to get more detailed setting options.

## Aurora autostart

When the Aurora app is activated, press **OPTIONS** and enable **Aurora autostart**. The Aurora app will be automatically activated when TV goes to standby.

## Put to standby

You can set the duration of Aurora theme playback, the TV will go to standby when the time limit reached.

To put the TV to standby:

- 1 - When the Aurora app is activated, press **OPTIONS** and select **Put to standby**.
- 2 - Select **1 hour**, **2 hours**, or **4 hours** to put the TV to standby.
- 3 - At two minutes before timer expiry, TV will show a dialogue to provide the options to go to standby immediately or postpone it to 1 or 2 hours later. The timer set to countdown or postpone cannot exceed the maximum allowed 4 hours.

# 13. Game Bar

---

The Game bar is an integrated centre for information display and setting control while playing game. It provides a quick way to change picture, audio and Ambilight\* settings. You can also create up to 9 separate game profiles for different type of games for own preference. It is applicable for HDMI source as long as the Viewing mode is set to Game or set to Auto while game content is detected.

\* Ambilight setting is only for models that support Ambilight function.

## Activation and deactivation

When TV auto switch to Game mode (via game detection), the TV will show a message to inform user that Game mode is enabled and the Game bar is available, press OK to activate the Game bar. To deactivate the Game bar, you can press ← Back or it will be close automatically after 20 seconds without interaction.

## Gaming information

Game bar will show the key information for the gaming.

**Frame rate:** current FPS (frame per second), displayed on top of screen.

**Profile name:** current applied profile of settings, displayed on top of Game bar.

**HDMI information:** current HDMI port, speed/mode and HDCP version, displayed under the profile name.

**Video source information:** displayed on bottom of Game bar.

- VRR type: current type of VRR
- Resolution: video source resolution
- Bit depth and pixel format: data information of current source
- SDR/HDR format: the supported HDR type or SDR of source
- ALLM: to show the HDMI ALLM is supported
- Motion setting: current setting of Motion

## Game tools

The Game tools\* contains frequently used tools that can improve your gaming experience. Move the cursor to Profile name bar and press OK to enable or disable the game tools. Move the cursor to Game tool icon and press OK can turn on the green light on icon and enable the tool. Press OK again will disable the tool. Move

down to select ●●● under the icon can enter the setting options for the Game tool.

**Crosshair:** enable/disable to show the dial point. You can adjust Type, Size, Thickness and Colour of the crosshair from setting options.

**Shadow enhancer:** enable dark detail boost to improve shadow detail visibility. You can adjust the type in setting options to apply different enhancement level.

**Colour filter:** enable to apply visual filter effect on video based on the Colour selected in options. The

**Mode of Single colour** is to filter out other colours and show only selected colour. **Exclude colour** is to filter out only selected colour and keep other colour displayed.

The **Colour range\*** can adjust the range of selected colour that will be affected by colour filter. If colour filter feature is enabled, **Colour enhancement** and **Colour control** under Picture > Colour settings are not accessible.

## Game bar settings

Select the setting icon ⚙ on the left side of Game bar and press OK to change following settings:

**Profile:** the profile stores the settings of the Game bar. You can select from predefined Standard/Reference/Low frame rate game(30~60fps)\* profiles or create your own profiles. The Game bar settings can be adjusted for different types of Games. When you are satisfied with current settings for specific game or game type, you can go to Game bar setting > Profile and select Add profile to store current settings and name the profile. Along with Standard profile, up to 9 customised profiles can be created. Once the customised profile is created, you can press left or right key to switch among the profiles from the Profile name bar.

**Frame rate indicator:** set to enable/disable and display position for the frame rate information.

**HDMI Ultra HD:** quick link to adjust the HDMI Ultra HD setting.

**Motion:** quick link to adjust the Motion setting.

**HDR tone mapping:** quick link to adjust the HDR tone mapping setting.

**All picture settings:** quick link to adjust All picture settings.

**Ambilight\*\* style:** quick link to adjust the Ambilight settings.

**IntelliSound:** quick link to adjust the IntelliSound setting.

**Sound style:** quick link to adjust the Sound style setting

**Profile restore:** restore default settings for the current profile.

\* Depending on your TV model, some setting options may not be available on your TV.

\*\* Ambilight setting is only for models that support Ambilight function.

# 14. Smart TV and Apps

---

## 14.1. Setup Smart TV

The first time you open Smart TV, you need to configure your connection. Read and agree to the terms and conditions to continue.

The Smart TV Home screen is your link to the Internet. You can rent movies online, read newspapers, watch videos and listen to music, also shop online, or watch TV programmes when it suits you with On-line TV.

TP Vision Europe B.V. bears no responsibility regarding the content and the quality of the content provided by the content service providers.

---

## 14.2. Store of Apps

Open the Apps tab on Home screen to browse the Apps, the collection of tailored websites for TV.

Find the App for YouTube videos, a national newspaper, an online photo album, etc. There are Apps to rent a video from an online video store and Apps for watching programmes you missed. If the App in Apps does not hold what you are looking for, try the World Wide Web and surf the Internet on TV.

### Categories of Apps

You can sort the Apps in Apps by different categories like New, Video, Entertainment, News or Lifestyle.

### Featured Apps

In this area, Philips presents a range of recommended Apps for you. You can select and install them to enrich your Smart TV life.

### Internet

The Internet App opens the World Wide Web on your TV.

On your TV, you can view any Internet website but most of them are not tailored for a TV screen.

- Some plug-ins (e.g. to view pages or videos) are not available on your TV.
- Internet pages are shown one page at a time and full screen.

# 15. Netflix

---

If you have a Netflix membership subscription, you can enjoy Netflix on this TV. Your TV must be connected to the Internet.


To open Netflix, press **NETFLIX** to open the Netflix App. You can open Netflix immediately from a TV in standby.

[www.netflix.com](http://www.netflix.com)

# 16. Amazon Prime Video

---

With an Amazon prime membership, you gain access to thousands of popular movies and TV show, including exclusive Prime Originals.

Press the  key to open the Amazon Prime Video app. Your TV must be connected to the Internet to use the app. For more information about Amazon Prime Video, please visit [www.primevideo.com](http://www.primevideo.com).

# 17. YouTube

---

YouTube provides a platform to connect to the world. Watch and discover popular videos that uploaded by YouTube users around the world. Use the YouTube app to explore the latest topics on music, news, and more.

Press the app icon to open the YouTube app. Your TV must be connected to the Internet to use the app. For more information about YouTube, please visit [www.youtube.com](http://www.youtube.com).

---

# 18. Alexa

---

## 18.1. About Alexa

Your TV supports Amazon Alexa\* voice control operations.

### About Alexa

Alexa is a cloud-based voice service available on Alexa Echo devices from Amazon and device manufacturers. With Alexa working on your TV, you can change channels, change volume and more.

To control your TV with Alexa, you will need:

- Philips Smart TV that supports Alexa
- Amazon account
- Alexa app\* (mobile/tablet version)
- Wireless or wired network connection

Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates. Amazon Alexa is available in selected languages and countries.

Services availability depends on region. A part or whole of software/services installed into or accessible through the product may be changed, discontinued, removed, suspended, or terminated without notice.


---

## 18.2. Using Alexa

To use Alexa, you need to first setup the Alexa client service on your Philips Smart TV. Start the setup by launching the "Amazon Alexa" app from the Home screen of your TV. Follow the instructions and complete the following steps:

- Select an Amazon account and sign-in.
- On your mobile device, link account and discover your devices.
- Return to your TV to complete setup.

### Setup on TV for Alexa

- 1 - Press  Home and open "Amazon Alexa" app.
- 2 - You need Alexa app (on mobile device or web version) be ready to start the setup.
- 3 - Follow the instructions on screen to sign in your Amazon account and accept Privacy Policy terms.
- 4 - On your mobile device, sign in with the same Amazon account in the Amazon Alexa app.
- 5 - At the end of setup screen, you can select Finished to start to use Alexa.

---

## 18.3. Alexa Voice Commands

Here are some things to try:

### SWITCH TV ON/OFF

"Alexa, turn on Living Room TV" (see note below)  
"Alexa, turn off TV"

Note: Switching TV On will work only if the Alexa Switch on setting is enabled in the TV via the "Amazon Alexa" app.

### CHANGE CHANNEL

"Alexa, next channel on TV"  
"Alexa, change channel to 5 on TV"

### CHANGE VOLUME

"Alexa, set volume to 15 on Living Room TV"  
"Alexa, turn down the volume"  
"Alexa, volume up"

### MUTE OR UNMUTE TV

"Alexa, mute Living Room TV"  
"Alexa, unmute"

### CHANGE INPUT SOURCE

"Alexa, switch input to Blu-ray on Living Room TV"  
"Alexa, switch input to HDMI 1"

### CONTROL PLAYBACK

"Alexa, play on TV"  
"Alexa, pause TV"

### CONTROL AMBILIGHT (see note below):

"Alexa, turn on Ambilight"  
"Alexa, turn off Ambilight"

Note: The supported Ambilight voice commands may depend on specific TV models.

### LAUNCH APPLICATIONS OR SHORTCUTS\*\*

"Alexa, launch Prime Video on Living Room TV"  
"Alexa, go to Settings on Kitchen TV"  
"Alexa, go Home on TV"

### SUPPORTED COUNTRIES

United Kingdom, Ireland\*\*, France, Germany, Austria\*\*, Italy, Spain, Brazil.

### SUPPORTED LANGUAGES

English (GB), English (US), French, German, Italian, Spanish, Portuguese (BR), Spanish (US).

\*\* Supported locales may not be available for those countries.

# 19. Google Assistant

---

Your TV can work with the Google Assistant. Google Assistant allows you to use your voice to control your TV – e.g. changing volume, channels and more.

**Note:** Google Assistant is not available in all languages and countries.

To enable Google Assistant on your TV, you will need:

- A Google Home device, like Google Home Mini
- Internet connection on TV
- Google account
- Google Home app (mobile/tablet version)

## Setup TV Control with Google Assistant

1 - Follow the instructions on screen to accept the Privacy Policy for the usage of Google Assistant voice control feature on this TV.

2 - Choose a name for the TV so that Google Assistant can recognise it.

3 - Sign in Google account. If you already have a Google account, please sign in. If not, please create an account and sign in. After you have signed in successfully, select "Get Code" to get the device code of this TV for your device registration.

4 - On your mobile/tablet, search for "Google Home" app in app store (iOS and Android). Download and open the Google Home app. Sign in with the same Google account, which is used to register this TV. You need to continue the setup on Google Home app in mobile/tablet to control your TV with voice commands.

5 - On Google Home app, select "Set up device", then select 'Works with Google' and search for Philips Smart TV. Sign in to link to your Google account and enable TV control on Google Home app.

6 - You can use Google Assistant to turn on your TV using voice command. For this, the TV needs to remain in a special power mode, which may result in slightly higher power consumption during standby.

You are ready to use your Google Home device to control this TV. Here are some things to try:

- Turn off TV
- Switch to channel 10 on TV
- Channel down on TV
- Mute TV

**Note:** If you logout from Google Assistant, you will no longer be able to use voice commands on this TV. You will need to redo the Setup TV control with Google Assistant to use the feature again.

Google Assistant is available in selected languages and countries with English-UK and German-DE being supported from the start. Supported language/countries list is going to be expanded overtime. For latest language and countries support list please contact our consumer care.

Services availability depends on region. A part or whole of software/services installed into or accessible through the product may be changed, discontinued, removed, suspended, or terminated without notice.

# 20. Software

---

## 20.1. Update Software


### Search for Updates

---

#### Update from Internet

🏠 (Home) > Settings > Update software > Search for updates > Internet (Recommended)

Look for a software update yourself.

- If the TV is connected to the Internet, you may receive a message to update the TV software. You need a high-speed (broadband) Internet connection. If you receive this message, we recommend you to carry out the update.
- During the software update, there is no picture and the TV will switch off and on again. This might happen several times. The update can take a few minutes.
- Wait until the TV picture comes back up. Do not press the power switch  on the TV or on the remote control during the software update.

---

#### Update from USB

🏠 (Home) > Settings > Update software > Search for updates > USB

- You need a computer with a high-speed Internet connection and a USB memory device to upload the software on the TV.

• Use a USB memory device with 1.2GB free space. Make sure that write protection is switched off.

#### 1 - Start the update on TV

Select Update software > Search for updates > USB, then press OK.

#### 2 - Identify the TV

Insert the USB memory into one of the USB connections of the TV.

Select Start and press OK. An identification file is written on the USB memory device.

#### 3 - Download the TV software

- Insert the USB memory into your computer.

- On the USB memory device, locate the

file `update.html` and double click it.

- Click on Send ID.

- If new software is available, download the .zip file.

- After the download, unzip the file and copy the

file `autorun.upg` onto the USB memory device.

- Do not place this file in a folder.


#### 4 - Update the TV software

Insert the USB memory into the TV again. The update starts automatically.

The TV switches itself off for 10 seconds and then back

on again. Please wait.

Do not . . .

- use the remote control
- remove the USB memory device from the TV
- press  twice
- press the power switch on the TV

The TV switches itself off (for 10 seconds) and then back on again. Please wait.

The TV software has been updated. You can use the TV again.

To prevent an accidental update of the TV software, delete the `autorun.upg` file from the USB memory device.

### Local Updates

🏠 (Home) > Settings > Update software > Search for updates > USB > Local updates.

For dealers and expert users.

---

## 20.2. Software Version

🏠 (Home) > Settings > Update software > Current software info

To view the current TV software version.

---

## 20.3. Automatic Software Update

🏠 (Home) > Settings > Update software > Automatic software update

To switch on Automatic software update to update your TV software automatically. Leave the TV in standby.

When the setting is enabled, the upgrade gets downloaded when the TV is powered ON and installed 15min after the TV has gone to standby (as long as there is no alarm scheduled).

If the setting is disabled, when the upgrade gets downloaded, the file will be available on TV menu > Notifications centre.

---

## 20.4. View Software Update History

🏠 (Home) > Settings > Update software > View software update history

Display the list of software versions that are successfully update on the TV.

# 21. Environmental

---

## 21.1. European Energy Label

The European Energy Label informs you on the energy efficiency class of this product. The greener the energy efficiency class of this product is, the lower the energy it consumes.

On the label, you can find the energy efficiency class, the average power consumption of this product in use. You can also find the power consumption values for this product on the Philips website for your country at [www.philips.com/tvsupport](http://www.philips.com/tvsupport)

---

## 21.2. EPREL Registration Number

43PQS8501 : 2719500

55PQS8501 : 2606960

65PQS8501 : 2606971

---

## 21.3. End of Use

### Disposal of your old product and batteries

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



When this crossed-out wheeled bin symbol is attached to a product it means that the product is covered by the European Directive 2012/19/EU.



Please inform yourself about the local separate collection system for electrical and electronic products.

Please act according to your local rules and do not dispose of your old products with your normal household waste. Correct disposal of your old product helps to prevent potential negative consequences for the environment and human health.

Your product contains batteries covered by the European Regulation (EU) 2023/1542, which cannot be disposed with normal household waste.



Please find out for yourself about the local rules on separate collection of batteries because correct disposal will help to prevent negative consequences for the environment and human health.

---

## 22. Specifications

---

### 22.1. Power

Product specifications are subject to change without notice. For more specification details of this product, see [www.philips.com/tvsupport](http://www.philips.com/tvsupport)

#### Power

- Mains power : AC 100-240V
  - Ambient temperature : 5°C to 35°C
- 

### 22.2. Reception

- Aerial input : 75 ohm coaxial (IEC75)
- Tuner bands : Hyperband, S-Channel, UHF, VHF
- DVB : DVB-T/T2, DVB-C (cable) QAM
- Analogue video playback : SECAM, PAL
- Digital video playback : MPEG2 SD/HD (ISO/IEC 13818-2), MPEG4 SD/HD (ISO/IEC 14496-10), HEVC\*
- Digital audio playback (ISO/IEC 13818-3)
- Satellite aerial input : 75 ohm F-type
- Input frequency range : 950 to 2150MHz
- Input level range : 25 to 65 dBm
- DVB-S/S2 QPSK, symbol rate 2 to 45M symbols, SCPC and MCPC
- LNB : DiSEqC 1.0, 1 to 4 LNBs supported, Polarity selection 14/18V, Band selection 22kHz, Tone burst mode, LNB current 300mA max

\* Only for DVB-T2, DVB-S2

---

### 22.3. Display Resolution

#### Diagonal screen size

- 105 cm / 42 inch
- 108 cm / 43 inch
- 121 cm / 48 inch
- 126 cm / 50 inch
- 139 cm / 55 inch
- 164 cm / 65 inch
- 189 cm / 75 inch
- 194 cm / 77 inch
- 215 cm / 85 inch

#### Display resolution

- 3840 x 2160

---

### 22.4. Supported Input Resolution

#### Supported Computer/Video resolution

##### Resolution — Refresh rate

- 640 x 480 - 60Hz
- 576p - 50Hz
- 720p - 50Hz, 60Hz
- 1920 x 1080p - 24Hz, 25Hz, 30Hz, 50Hz, 60Hz, 120Hz
- 2560 x 1440p - 60Hz, 120Hz
- 3840 x 2160p - 24Hz, 25Hz, 30Hz, 50Hz, 60Hz

\* Note: 120Hz is only supported when HDMI Ultra HD is set to Optimal for movie or Optimal for games.

#### Supported Video only resolution

##### Resolution — Refresh rate

- 480i - 60Hz (when HDMI Ultra HD is set to Basic)
- 576i - 50Hz (when HDMI Ultra HD is set to Basic)
- 1080i - 50Hz, 60Hz
- Variable refresh rate video 1080p, 1440p, 2160p with frame rate up to 48-120Hz (120Hz is only supported in certain resolutions).

\* Note: Some resolution and frame rate may not be supported in all input sources.

---

### 22.5. Sound

- Output power (RMS) : 20W
  - IntelliSound
  - Dolby MS12
  - Dolby Atmos
  - DTS:X
  - Dolby Dialogue Enhancement
  - Bass+
  - Dolby Volume Leveler / Night mode
  - Vocal Boost
  - AI Equaliser (Personal Mode)
  - AI Sound
  - Hearing Profile
- 

### 22.6. Multimedia

#### Connections

- USB 2.0
- Ethernet LAN RJ-45
- Wi-Fi 802.11ac, Dual Band

- Bluetooth® 5.2

#### Supported USB file systems

- FAT, NTFS

#### Playback formats

- Video Codec : AVI, MKV, HEVC, H.264/MPEG-4 AVC, MPEG1, MPEG2, MPEG4, VP9, HEVC (H.265), AV1

- Audio Codec : MP3, WAV, AAC, FLAC

- Subtitles :

- Format : SRT, SMI, SSA, SUB, ASS, TXT

- Character encodings : Western Europe, Turkish, Central Europe, Cyrillic, Greek, UTF-8 (Unicode), Hebrew, Arabic, Baltic

- Maximum Supported Data Rate :

- MPEG-4 AVC (H.264) is supported up to High Profile @ L5.1. 30Mbps

- H.265 (HEVC) is supported up to Main / Main 10 Profile up to Level 5.1 40Mbps

- Image Codec : JPEG, GIF, PNG, BMP, HEIF

#### Wi-Fi Certified

This TV is Wi-Fi Certified device.

- Audio out - Optical Toslink

- Network LAN - RJ45

---

## 22.7. Connectivity

For 43"/50"/55"

#### TV Side

- Common Interface slot: CI+/CAM
- Headphones - Stereo mini-jack 3.5mm
- USB 1 - USB 2.0
- USB 2 - USB 2.0
- HDMI 3 input - UHD - HDR
- HDMI 2 input - UHD - HDR
- HDMI 1 input - ARC/eARC - UHD - HDR

#### TV Bottom

- Audio out - Optical Toslink
- Network LAN - RJ45
- Satellite tuner
- Antenna (75 ohm)

For 65"/75"

#### TV Side

- Common Interface slot: CI+/CAM
- Headphones - Stereo mini-jack 3.5mm
- HDMI 3 input - UHD - HDR
- HDMI 2 input - UHD - HDR
- HDMI 1 input - ARC/eARC - UHD - HDR
- Antenna (75 ohm)
- Satellite tuner
- USB 1 - USB 2.0
- USB 2 - USB 2.0

#### TV Rear

# 23. Troubleshooting

---

## 23.1. Tips

If you cannot find a solution for your TV problem in Troubleshooting, you can go to **Help > User manual** to find the most relevant page in the User manual.

If the User manual doesn't answer your question, you can go to the support website of Philips.

To solve any Philips TV related problem, you can consult our online support. You can select your language and enter your product model number.

Go to [www.philips.com/tvsupport](http://www.philips.com/tvsupport).

On the support site you can find your country's telephone number to contact us as well as answers to frequently asked questions (FAQs). In some countries, you can chat with one of our collaborators and ask your question directly or send a question by email. You can download new TV software or the manual to read on your computer.

### TV Help on your tablet, smartphone or computer

To carry out extended sequences of instructions more easily, you can download the TV Help in PDF format to read on your smartphone, tablet or computer. Alternatively, you can print the relevant Help page from your computer.

To download the Help (user manual) go to [www.philips.com/tvsupport](http://www.philips.com/tvsupport)

---

## 23.2. Switch On

The TV does not switch on

- Disconnect the power cable from the power outlet. Wait for one minute then reconnect it. Make sure that the power cable is securely connected. Try switching on again.
- Connect the TV to another wall mains socket and try switching on.
- Disconnect all connected devices from the TV and try switching on.
- If the standby light on TV is on, the TV might not respond to the remote control.

### Creaking sound at startup or switch off

When you are turning the TV on or standby, you hear a creaking sound from the TV chassis. The creaking sound is due to the normal expansion and contraction of the TV as it cools and warms up. This does not affect

performance.

The TV goes back to standby after showing the Philips startup screen

When the TV is in standby, a Philips startup screen is displayed, then the TV returns to standby mode. This is normal behaviour. When the TV is disconnected and reconnected to the power supply, the startup screen is displayed at the next startup. To switch on the TV from standby, press **⏻** (Standby / On) the remote control or the TV.

### The standby light keeps on blinking

Disconnect the power cable from the power outlet. Wait 5 minutes before you reconnect the power cable. If the blinking reoccurs, check on **Help > Contact info** and contact Philips TV Consumer Care.

### TV switches off by itself

If the TV switches off suddenly, the setting **Switch off timer** might be switched on. With **Switch off timer** the TV switches off after 4 hours if no remote control signals were received. To avoid this automatic switch off, you can deactivate this switch off. Also, if the TV does not receive a TV signal nor a remote control command for 10 minutes, the TV switches off automatically.

---

## 23.3. Remote Control

TV does not respond to the remote control

- The TV requires some time to start up. During this time, the TV does not respond to the remote control or TV controls. This is normal behaviour.
  - The batteries of the remote control might be empty. Replace the batteries with new ones.
- 

## 23.4. Channels

No digital channels found during the installation

- Check if the TV was connected with an antenna or is using a provider signal. Check the cable connections.
- Check if the country where you install the TV, has digital channels available.
- Check if you selected the correct DVB (Digital Video Broadcast) system. Select DVB-T (terrestrial) when you use an antenna or common antenna, select DVB-C (cable) if you use a TV cable service.
- Redo the installation and check if you select the correct country and system.

No analogue channels found during the installation

- Check if the TV was connected with an antenna. Check the cable connections.
- Check if you selected the correct DVB (Digital Video Broadcast) system. Select DVB-T (terrestrial) when you use an antenna or common antenna.
- Redo the installation and select **Digital and analogue channels** during the installation.

Some channels disappeared, cannot find all or some previously installed channels

- Check if you selected the correct **Channel list** or **Favourites list** you normally use.
- Some channels might be moved or even deleted by the broadcaster. In the normal channels list, try to search for the channel you're missing. If the channel is still available, you can put it back in the favourites list.
- A channel can be deleted from the channel list during **Automatic channel update**. These automatic updates are done overnight if the TV is on standby. Channels that do not exist anymore are deleted and new channels will be added to the channel list. Exceptionally, a channel can be deleted because the TV could not find it while checking for its presence. It might not broadcast at night.

To avoid channels being deleted during the **Automatic channel update** because the TV could not find them although these channels are still there, you can switch off **Automatic channel update**.

🏠 (Home) > Settings > Channels > Antenna/Cable installation, Satellite installation\* > Automatic channel update

\* Satellite installation is only for models which support satellite functions.

#### DVB-T2 HEVC channel

- See the technical specifications to make sure that your TV supports DVB-T2 HEVC in your country and reinstall DVB-T channel.

---

## 23.5. Satellite

The TV cannot find the satellites I want or the TV installs the same satellite twice

Check if the correct number of satellites is set in settings at the start of the installation. You can set the TV to search for One, Two or 3/4 satellites.

A dual head LNB cannot find a second satellite

- If the TV finds one satellite but cannot find a second one, turn the dish a few degrees. Align the dish to get the strongest signal on the first satellite. Check the signal strength indicator of the first satellite on-screen.
- Check if the settings are set to two satellites.

Changing the installation settings did not solve my problem

All settings, satellites and channels are only stored at

the end of the installation when you finish.

#### All satellite channels are gone

If you use an Unicable system, It might be that another satellite receiver in your Unicable system is using the same user band number.

Some satellite channels seem to have disappeared from the channel list

If some channels seem to be gone or displaced, the broadcaster might have changed the transponder location of these channels. To restore the channel positions in the channel list, you can try an update of the channel package.

#### I cannot remove a satellite

Subscription packages do not allow removing a satellite. To remove the satellite, you have to do a complete installation again and select another package.

Sometimes the reception is poor

- Check if the satellite dish is solidly mounted. Strong winds can move the dish.
- Snow and rain can degrade the reception.

---

## 23.6. Picture

No picture / distorted picture

- Check if the TV is connected with an antenna or is using a provider signal. Check the cable connections.
- Check if the correct source/input is selected in the sources menu. Press **Source** and select the source/input you need.
- Check if the external device or source is properly connected.

- Check if the reception is poor.

- Check if the picture is set to a minimal value.

Select **Picture style** and select a style and press **OK**.

- To check if the TV is broken, try to play a video clip. Press **Quick Menu / TV Menu > Help > TV diagnose > Check the TV**. If the video clip stays black, call Philips. Wait until the clip ends and select **Contact info** in the Help menu. Call the telephone number for your country.

Sound but no picture

- Change to other video sources and then change back to current source.
- Select **Picture style** and select a style and press **OK**.

- Restore picture style, select back to **Picture style**, then select **Restore picture style**.

- Reset all TV settings, go to **🏠 (Home) > Settings > General settings > Reinstall TV**.

- Check the connections of the source/input devices.

Poor reception

If the TV picture is distorted or variable in quality, the input signal might be poor. A weak digital signal is seen as a picture that is breaking up in square blocks and freezes occasionally. Much sooner than a bad analogue signal, a bad digital signal will fall away.

- Check if the antenna cable is properly connected.
- Large loudspeakers, unearthed audio devices, neon lights, high buildings and other large objects can influence reception quality when you are using an antenna. Try to improve the reception by changing the antenna direction or moving devices away from the TV. Bad weather might deteriorate the reception.
- Check if all connections, to and from your devices, are properly connected.
- If reception on only one channel is poor, fine-tune this channel with Analogue: manual installation. (Only for analogue channels)

• Check if the incoming digital signal is sufficiently strong. While watching a digital channel, press **OPTIONS** and select **Status** and press **OK**. Check the **Signal strength** and **Signal quality**.

**Poor picture from a device**

- Make sure that the device is connected properly. Make sure that the device's output video setting is the highest possible resolution if applicable.
- Restore picture style or change to another picture style.

**Picture settings change after a while**

Make sure that **Location** is set to **Home**. You can change and save settings in this mode.

🏠 (Home) > Settings > General settings > Location

**A banner appears**

If an on screen promotion banner appears occasionally or the **Picture style** automatically switches back to **Vivid** at startup, the TV is in **Shop** location. Set the TV to **Home** location for use at home.

🏠 (Home) > Settings > General settings > Location

**Picture does not fit the screen / Wrong or unstable picture size / Picture position is incorrect**

- If the picture size - its aspect ratio - does not fit the screen, with black bars on the top and bottom or left and right side of the screen, press 🏠 (Home) > Settings > Picture > Picture Format > Fill screen.
- If the picture size changes all the time, press 🏠 (Home) > Settings > Picture > Picture Format > Fit to screen.
- If the position of the picture is incorrect on the screen, try to check the signal resolution and output type of the connected device, press 🏠 (Home) > Settings > Picture > Picture Format > Original.

**Computer picture is not stable**

Make sure that your PC uses the supported resolution and refresh rate.

---

## 23.7. Sound

**No sound or poor sound quality**

- Check if the sound settings of the TV are OK, press the 🔊 volume or 🔇 mute key.
- If you use a digital receiver (set-top box), check if the volume on this receiver is not set to zero or mute.
- Check if the TV - the audio signal - is properly connected with the Home Theatre System, if you use such a system for the TV sound. Check if you connected the HDMI cable to an HDMI ARC/eARC connection on the Home Theatre System.
- Make sure that the TV audio output is connected to the audio input on the Home Theatre System. Sound should be heard from the HTS (Home Theatre System) speakers.

**Sound with loud noise**

If you watch a video from a plugged in USB flash drive or connected computer, the sound from your Home Theatre System might be distorted. This noise is heard when the audio or video file has DTS sound but the Home Theatre System has no DTS sound processing. You can fix this by setting the **Digital out format** of the TV to **Stereo**.

Press 🏠 (Home) > Settings

> Sound > Advanced > Digital out format

---

## 23.8. HDMI - UHD

**HDMI**

- Note that HDCP (High-bandwidth Digital Content Protection) support can delay the time taken for a TV to display content from an HDMI device.
- If the TV does not recognise the HDMI device and no picture is displayed, switch the source from one device to another and back again.
- This is an Ultra HD TV. Some older devices - connected with HDMI - do not recognise an Ultra HD TV electronically and might not work correctly or show distorted picture or sound. To avoid the malfunctioning of such a device, you can set the signal quality to a level the device can handle. If the device is not using Ultra HD signals, you can switch off Ultra HD for this HDMI connection.

If the picture and sound of a device connected with HDMI is distorted, check if a different **HDMI Ultra HD** setting can solve this problem. You can check on **Help > User manual > General Settings > HDMI Ultra HD**.

- If there are intermittent sound disruptions, make sure that output settings from the HDMI device are correct.

**HDMI EasyLink does not work**

- 
- Check if your HDMI devices are HDMI-CEC compatible. EasyLink features only work with devices that are HDMI-CEC compatible.

#### HDMI eARC is not working well

- Make sure the HDMI cable is connected to HDMI 1.
- Make sure the Ultra High-speed HDMI cable is used for eARC connection.
- Only one eARC device is available at a time.

#### No volume icon shown

- When an HDMI-CEC audio device is connected and you use the TV Remote Control to adjust the volume level from the device, this behaviour is normal.
- 

## 23.9. USB

#### Photos, videos and music from a USB device do not show

- Check if the USB storage device is set to Mass Storage Class compliant, as described in the storage device's documentation.
- Check if the USB storage device is compatible with the TV.
- Check if the audio and picture file formats are supported by the TV. For more information, check on [Help > User manual > Specifications > Multimedia](#).

#### Choppy playback of USB files

- The transfer performance of the USB storage device may limit the data transfer rate to the TV which causes poor playback.
- 

## 23.10. Wi-Fi and Internet

#### Wi-Fi network not found or distorted

- Check if the firewalls in your network allow access to the TV's wireless connection.
- If the wireless network does not work properly in your home, try the wired network installation.

#### Internet does not work

- If the connection to the router is OK, check the router connection to the Internet.

#### The PC and Internet connection are slow

- Look in your wireless router's user manual for information on indoor range, transfer rate and other factors of signal quality.
- Use a high-speed (broadband) Internet connection for your router.

#### DHCP

- If the connection fails, you can check the DHCP (Dynamic Host Configuration Protocol) setting of the router. DHCP should be switched on.

---

## 23.11. Wrong Menu Language

#### Change the language back to your language

1 - Press **Home** and select Settings via the icon at the top right corner.

2 - Press 9 times **Down** and press OK.

3 - Press OK again to enter Language, select the first item Menu language and press OK.

4 - Select your language and press OK.

# 24. Safety and Care

---

## 24.1. Safety

### Important

Read and understand all safety instructions before you use the TV. If damage is caused by failure to follow instructions, the warranty does not apply.

### Risk of Electric Shock or Fire

- Never expose the TV or the remote control to rain or water. Never place liquid containers, such as vases, near the TV or the remote control.

If liquids are spilt on or into the TV, disconnect the TV from the power outlet immediately.

Contact Philips TV Consumer Care to have the TV checked before use.

- Never expose the TV, remote control or batteries to excessive heat. Never place them near burning candles, naked flames or other heat sources, including direct sunlight.

- Never insert objects into the ventilation slots or other openings on the TV.

- Never place heavy objects on the power cord.

- Avoid force coming onto power plugs. Loose power plugs can cause arcing or fire. Ensure that no strain is exerted on the power cord when you swivel the TV screen.

- To disconnect the TV from the mains power, the power plug of the TV must be disconnected. When disconnecting the power, always pull the power plug, never the cord. Ensure that you have full access to the power plug, power cord and outlet socket at all times.

### Risk of Injury or Damage to the TV

- Two people are required to lift and carry a TV that weighs more than 25 kg or 55 lbs.

- If you mount the TV on a stand, only use the supplied stand. Secure the stand to the TV tightly.

Place the TV on a flat, level surface that can support the weight of the TV and the stand.

- When wall mounted, ensure that the wall mount can safely bear the weight of the TV set. TP Vision bears no responsibility for improper wall mounting that results in accident, injury or damage.

- Parts of this product are made of glass. Handle with care to avoid injury or damage.

#### Risk of damage to the TV !

Before you connect the TV to the power outlet, ensure

that the power voltage matches the value printed on the back of the TV. Never connect the TV to the power outlet if the voltage is different.

### Stability Hazards

This product is designed and intended for consumers and personal use in a domestic home environment, unless agreed otherwise with the manufacturer in writing. Failure to follow this recommendation or the instructions provided in the product user manual and the product supportive documentation can cause damage to the product and will void the warranty for such cases.

A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.

- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the television set.

- ALWAYS use furniture that can safely support the television set.

- ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.

- ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.

- NEVER place a television set in an unstable location.

- NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.

- NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.

- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

### Risk of Batteries

- Do not ingest the battery. Chemical burn hazard.

- The remote control may contain a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.

- Keep new and used batteries away from children.

- If the battery compartment does not close securely, stop using the product and keep it away from children.

- If you think batteries might have been swallowed or

placed inside any part of the body, seek immediate medical attention.

- Risk of fire or explosion if the battery is replaced by an incorrect type.
- Replacement of a battery with an incorrect type that can defeat a safeguard (for example, in the case of some lithium battery types).
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
- Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

## Risk of Overheating

Never install the TV in a confined space. Always leave a space of at least 20 cm or 8 inches around the TV for ventilation. Ensure curtains or other objects never cover the ventilation slots on the TV.

## Lightning Storms

Disconnect the TV from the power outlet and antenna before lightning storms. During lightning storms, never touch any part of the TV, power cord or antenna cable.

## Risk of Hearing Damage

Avoid using earphones or headphones at high volumes or for prolonged periods of time.

## Low Temperatures

If the TV is transported in temperatures below 5°C or 41°F, unpack the TV and wait until the TV temperature reaches room temperature before connecting the TV to the power outlet.

## Humidity

In rare occasions, depending on temperature and humidity, minor condensation can occur on the inside of the TV glass front (on some models). To prevent this, do not expose the TV to direct sunlight, heat or extreme humidity. If condensation occurs, it will disappear spontaneously while the TV is playing for a few hours.

The condensation moisture will not harm the TV or cause malfunction.

---

## 24.2. Screen Care

### Clean

- Never touch, push, rub or strike the screen with any object.
- Unplug the TV before cleaning.
- Clean the TV and frame with a soft damp cloth and wipe gently. Never use substances such as alcohol, chemicals or household cleaners on the TV.
- To avoid deformations and colour fading, wipe off water drops as quickly as possible.
- Avoid stationary images as much as possible. Stationary images are images that remain onscreen for extended periods of time. Stationary images include onscreen menus, black bars, time displays, etc. If you must use stationary images, reduce screen contrast and brightness to avoid screen damage.

# 25. Terms of Use

---

2026 © TP Vision Europe B.V. All rights reserved.

This product was brought to the market by TP Vision Europe B.V. or one of its affiliates, hereinafter referred to as TP Vision, which is the manufacturer of the product. TP Vision is the warrantor in relation to the TV with which this booklet was packaged. Philips and the Philips Shield Emblem are registered trademarks of Koninklijke Philips N.V.

Specifications are subject to change without notice. Trademarks are the property of Koninklijke Philips N.V. or their respective owners. TP Vision reserves the right to change products at any time without being obliged to adjust earlier supplies accordingly.

The written material packaged with the TV and the manual stored in the memory of the TV or downloaded from the Philips website [www.philips.com/tvsupport](http://www.philips.com/tvsupport) are believed to be adequate for the intended use of the system.

The material in this manual is believed adequate for the intended use of the system. If the product, or its individual modules or procedures, are used for purposes other than those specified herein, confirmation of their validity and suitability must be obtained. TP Vision warrants that the material itself does not infringe any United States patents. No further warranty is expressed or implied. TP Vision cannot be held responsible neither for any errors in the content of this document nor for any problems as a result of the content in this document. Errors reported to Philips will be adapted and published on the Philips support website as soon as possible.

Terms of warranty - Risk of injury, damage to TV or void of warranty!

Never attempt to repair the TV yourself. Use the TV and accessories only as intended by the manufacturer. The caution sign printed on the back of the TV indicates risk of electric shock. Never remove the TV cover. Always contact Philips TV Customer Care for service or repairs. Find the telephone number in the printed documentation that came with the TV. Or consult our website [www.philips.com/tvsupport](http://www.philips.com/tvsupport) and select your country if needed. Any operation expressly prohibited in this manual, or any adjustments and assembly procedures not recommended or authorised in this manual, shall void the warranty.

Pixel characteristics

This TV product has a high number of colour pixels. Although it has effective pixels of 99.999% or more, black dots or bright points of light (red, green or blue) may appear constantly on the screen. This is a structural property of the display (within common industry

standards) and is not a malfunction. Therefore, please note this is not subjected to repair, exchange or refund within and/or out of the warranty period.

Backlight characteristics

All Philips TV have gone through stringent tests and checks before shipping to you. You can be rest assured that we place the quality of our TVs the utmost importance so that you do not suffer any viewing displeasure while watching your TV. However, please note that backlight bleeding ("Mura effect") and /or unevenness of background light that can only be observed in dark images or in a very dark and dim room are considered to be within TV specifications. Such occurrences do not represent a deterioration nor shall be regarded as a defect of the TV. Hence, we regret that claims of this nature for warranty, free of charge service, replacement or refund cannot be accepted within and/or out of the warranty period.

CE compliance

Hereby, TP Vision Europe B.V. declares that this television is in compliance with the essential requirements and other relevant provisions of Directives 2014/53/EU (RED), 2011/65/EU (RoHS), 2019/882 (EAA), and ESPR Regulation (EU) 2024/1781 (Regulation (EU) 2019/2021).

UKCA compliance

Hereby, TP Vision Europe B.V. declares that this television is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017, Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2019, and Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012.

Compliance with EMF

TP Vision manufactures and sells many products targeted at consumers which, like any electronic apparatus, in general have the ability to emit and receive electromagnetic signals. One of TP Vision's leading business principles is to take all necessary health and safety measures for our products, to comply with all applicable legal requirements and to stay well within the Electro Magnetic Field (EMF) standards applicable at the time of producing the products.

TP Vision is committed to developing, producing and marketing products that cause no adverse health effects. TP Vision confirms that, as long as its products are handled properly for their intended use, they are safe to use according to scientific evidence available today. TP Vision plays an active role in the development of international EMF and safety standards, enabling TP Vision to anticipate further developments in standardisation for early integration in its products.

# 26. Copyrights

---

## 26.1. HDMI

The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



---

## 26.2. HEVC Advance

Covered by one or more claims of the HEVC patents listed at [patentlist.accessadvance.com](https://patentlist.accessadvance.com). Future proof with advanced HEVC decoding.

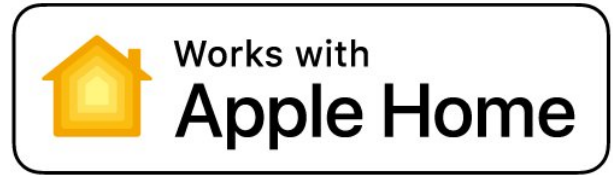


---

## 26.3. Works with Apple AirPlay and Works with Apple Home

Use of the Works with Apple badges means that an accessory has been designed to work specifically with the technologies identified in the badges and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

Apple, AirPlay, Apple Home and HomeKit are trademarks of Apple Inc., registered in the U.S. and other countries and regions. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.



---

## 26.4. DTS:X

Manufactured under license from DTS, Inc. and/or its affiliates. For patents, see <https://xperi.com/dts-patents/>. DTS, the DTS logo, DTS:X, and the DTS:X logo are trademarks or registered trademarks of DTS, Inc. and/or its affiliates in the U.S. and/or other countries. © DTS, Inc. and/or its affiliates. All rights reserved.



---

## 26.5. Dolby ATMOS

Dolby, Dolby ATMOS, and the double-D symbol are registered trademarks of Dolby Laboratories Licensing Corporation.

Manufactured under license from Dolby Laboratories. Confidential unpublished works. Copyright © 2012–2024 Dolby Laboratories. All rights reserved.



---

## 26.6. Wi-Fi Alliance

The Wi-Fi CERTIFIED® Logo is a registered trademark of Wi-Fi Alliance®.



---

## 26.7. Other Trademarks

All other registered and unregistered trademarks are the property of their respective owners.

# 27. Open Source

---

## 27.1. Open Source Software

This television contains open source software. TP Vision Europe B.V. hereby offers to deliver, upon request, a copy of the complete corresponding source code for the copyrighted open source software packages used in this product for which such offer is requested by the respective licences.

This offer is valid up to three years after product purchase to anyone in receipt of this information. To obtain the source code, please write in English to . . .

[open.source@tpv-tech.com](mailto:open.source@tpv-tech.com)

---

## 27.2. Open Source License

### About Open Source License

README for the source code of the parts of TP Vision Europe B.V. TV software that fall under open source licenses.

This is a document describing the distribution of the source code used on the TP Vision Europe B.V. TV, which fall either under the GNU General Public License (the GPL), or the GNU Lesser General Public License (the LGPL), or any other open source license. Instructions to obtain copies of this software can be found in the Directions For Use.

TP Vision Europe B.V. MAKES NO WARRANTIES WHATSOEVER, EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, REGARDING THIS SOFTWARE. TP Vision Europe B.V. offers no support for this software. The preceding does not affect your warranties and statutory rights regarding any TP Vision Europe B.V. product(s) you purchased. It only applies to this source code made available to you.

### Open Source

ALSA (1.1.8) (LGPL-2.1+)

The original download site for this software is:

<https://www.alsa-project.org/>

Detailed description:

ALSA (Advanced Linux Sound Architecture) provides audio and MIDI functionality for Linux systems. It includes kernel drivers, user-space libraries, and utilities

for managing and configuring sound devices.

FFmpeg (6.1.2) (LGPL-2.1+ / GPL-2.0+)

The original download site for this software is:

<https://ffmpeg.org/>

Detailed description:

FFmpeg is a multimedia framework capable of decoding, encoding, transcoding, muxing, demuxing, streaming, and playing audio and video in many formats.

SQLite (3.48.0) (Public Domain)

The original download site for this software is:

<https://www.sqlite.org/>

Detailed description:

SQLite is a lightweight, serverless SQL database engine that requires no configuration and stores data in a single file, making it ideal for embedded systems.

curl (8.9.1) (MIT)

The original download site for this software is:

<https://curl.se/>

Detailed description:

curl is a command-line tool and library for transferring data using URLs. It supports numerous network protocols and is widely used for client-server communication.

BusyBox (1.36.1) (GPL-2.0)

The original download site for this software is:

<https://busybox.net/>

Detailed description:

BusyBox provides a collection of standard UNIX utilities in a single executable, optimized for embedded environments with limited resources.

Linux Kernel (6.12) (GPL-2.0)

The original download site for this software is:

<https://www.kernel.org/>

Detailed description:

The Linux kernel is the core component of the Linux operating system, responsible for hardware abstraction, memory management, process scheduling, and device drivers.

U-Boot (2025.07) (GPL-2.0+)

The original download site for this software is:

<https://www.denx.de/wiki/U-Boot/>

Detailed description:

This instance of U-Boot provides bootloader functionality for embedded platforms, including board initialization, memory setup, and operating system loading.

zlib (1.2.11) (zlib)

The original download site for this software is:

<https://zlib.net/>

Detailed description:

zlib is a general-purpose compression library that provides lossless data compression and decompression

services used by many software components.

FLAC (1.4.2) (BSD-3-Clause)

The original download site for this software is:

<https://xiph.org/flac/>

Detailed description:

FLAC (Free Lossless Audio Codec) is an audio compression format that reduces file size without losing audio quality.

libjpeg-turbo (2.1.5.1) (BSD-3-Clause)

The original download site for this software is:

<https://libjpeg-turbo.org/>

Detailed description:

libjpeg-turbo is a JPEG image codec that uses SIMD acceleration to provide faster image compression and decompression.

Material Design Icons (0) (Apache-2.0)

The original download site for this software is:

<https://materialdesignicons.com/>

Detailed description:

Material Design Icons is a comprehensive icon set following Google's Material Design guidelines for use in graphical user interfaces.

ALSA (1.0.23) (LGPL-2.1+)

The original download site for this software is:

<https://www.alsa-project.org/>

Detailed description:

This older ALSA release provides legacy audio APIs and drivers for applications requiring backward compatibility.

curl (8.5.0) (MIT)

The original download site for this software is:

<https://curl.se/>

Detailed description:

This version of curl provides reliable and secure data transfer functionality across multiple network protocols.

Lua (5.3.5) (MIT)

The original download site for this software is:

<https://www.lua.org/>

Detailed description:

Lua is a lightweight, high-performance scripting language designed for embedding in applications and extending functionality.

Mini-XML (2.9) (MIT)

The original download site for this software is:

<https://www.msweet.org/mxml/>

Detailed description:

Mini-XML is a small XML parsing library designed to be easily embedded into applications with minimal dependencies.

wpa\_supplicant (2.9) (BSD-3-Clause)

The original download site for this software is:

[https://w1.fi/wpa\\_supplicant/](https://w1.fi/wpa_supplicant/)

Detailed description:

wpa\_supplicant is a client-side Wi-Fi authentication service supporting WPA and WPA2 security protocols.

zlib (1.2.11) (zlib)

The original download site for this software is:

<https://zlib.net/>

Detailed description:

zlib provides compression services required by many system libraries and applications.

jsoncpp (1.8.4) (MIT)

The original download site for this software is:

<https://github.com/open-source-parsers/jsoncpp>

Detailed description:

jsoncpp is a C++ library used to parse, generate, and manipulate JSON data structures.

cJSON (1.7.18) (MIT)

The original download site for this software is:

<https://github.com/DaveGamble/cJSON>

Detailed description:

cJSON is a lightweight C library for parsing and printing JSON data, designed for simplicity and minimal memory usage.

Mosquitto (2.0.20) (EPL-2.0)

The original download site for this software is:

<https://mosquitto.org/>

Detailed description:

Mosquitto is an open-source MQTT broker used for lightweight publish/subscribe messaging, particularly in IoT systems.

GStreamer (1.26.4) (LGPL-2.1+)

The original download site for this software is:

<https://gstreamer.freedesktop.org/>

Detailed description:

GStreamer is a multimedia framework used for building audio and video playback, streaming, and processing pipelines.

zlib (1.2.11) (zlib)

The original download site for this software is:

<https://zlib.net/>

Detailed description:

zlib offers a widely used compression algorithm implemented in many open-source and commercial products.

GnuTLS (3.8.3) (LGPL-2.1+)

The original download site for this software is:

<https://www.gnutls.org/>

Detailed description:

GnuTLS is a secure communications library implementing TLS, SSL, and cryptographic protocols.

Nettle (3.9) (LGPL-3.0+ / GPL-2.0+)

The original download site for this software is:

<https://www.lysator.liu.se/~nisse/nettle/>

Detailed description:

Nettle is a cryptographic library providing implementations of encryption, hashing, and message authentication algorithms.

libtasn1 (4.19.0) (LGPL-2.1+)

The original download site for this software is:

<https://www.gnu.org/software/libtasn1/>

Detailed description:

libtasn1 provides ASN.1 encoding and decoding functionality required by many security and networking libraries.

curl (7.79.1) (MIT)

The original download site for this software is:

<https://curl.se/>

Detailed description:

This curl release provides stable URL-based data transfer functionality for embedded Linux environments.

elfutils (0.189) (GPL-2.0+ / LGPL-3.0+)

The original download site for this software is:

<https://sourceware.org/elfutils/>

Detailed description:

elfutils provides tools and libraries for working with ELF binaries and DWARF debugging information.

curl (8.13.0) (MIT)

The original download site for this software is:

<https://curl.se/>

Detailed description:

This version of curl includes security updates, protocol enhancements, and performance improvements.

Minizip (1.1) (zlib)

The original download site for this software is:

<https://github.com/nmoinvaz/minizip>

Detailed description:

Minizip is a small library for creating and extracting ZIP archives, typically used together with zlib.

## **28. Disclaimer regarding services and/or software offered by third parties**

---

Services and/or software offered by third parties may be changed, suspended, or terminated without prior notice. TP Vision does not bear any responsibility in these sorts of situations.

# Index

---

<b>A</b>	
Advanced Ambilight Settings	47
Advanced Sound Settings	41
Alexa	63
Ambient Light Level Optimisation	35
Ambilight	43
Ambilight Personalisation	43
Ambilight Style	43
Ambilight Suite	44
Ambilight Suite, Lounge	44
Ambilight Suite, Sleep	44
Ambilight Suite, Sunrise	45
AmbiScape	45
App lock	53
Apple AirPlay and HomeKit	51
Audio Language	53
Audio Out Menu	42
Auracast™	17
Aurora	57
Auto Ambilight	44
Auto Clock Mode	53
Auto movie mode	52
Automatic software update	65
<b>B</b>	
Backlight Contrast	35
Black Level	36
Bluetooth®	16
Bluetooth®, Devices	16
Bluetooth®, LE Audio	16
Bluetooth®, Pairing	16
Bluetooth®, Remove device	16
Bluetooth®, Select device	16
<b>C</b>	
Casting	13
Channel List	26
Channel List Copy	23
Channel Options	25
Channel, Channel Filter	27
Channel, Rename Channel	27
Channels	20
Child Lock	53
Child Lock, Change Code	53
Child Lock, Set Code	53
CI Card	15
Clear Internet Memory	48
Clock	53
Colour enhancement	36
Colour Temperature	36
Connect Device	12
Connection, Antenna	12
Connection, HDMI	12
Connection, Headphone	13
Connection, Power Cable	10
Connection, Satellite	12
Consumer Care	6
Contact Info	5
Contrast enhancement	36
<b>D</b>	
Date	53
Digital Audio Out - Optical	13
Digital Media Renderer - DMR	48
Digital Out Delay	42
Digital Out Format	42
Digital Out Levelling	42
Digital Out Menu	42
Digital Out Offset	42
Dolby Atmos for Headphone	43
Dynamic enhancement level	36
<b>E</b>	
EasyLink 2.0	40
Eco Settings	54
End of Use	67
European Eco-label	67
<b>F</b>	
Favourite Channel, Channel Range	27
Favourite Channel, Create	27
Favourite Channel, Edit	27
Favourite Channels	27
Freely App	24
Freely internet channel	20
Frequent settings	34
<b>G</b>	
Game Bar	58
Game Profile	35
Gamma	36
General Settings	50
Get Support	5
Google Assistant	64
<b>H</b>	
HbbTV	26
HDMI - ARC/eARC	13
HDMI - CEC	51
HDMI Sound System	42
HDMI Ultra HD	52
HDR Effect Settings	36
HDR Tone Mapping	36
Headphones	42
Hearing Profile	42
Help Menu	5
Home or Shop	51
<b>I</b>	
Identify TV	5
Install Channel - Antenna	20
Install Channel - Cable	20
Install Channel - Internet	24
Install Channel - Satellite	22
IntelliSound Engine	38
<b>K</b>	
Keyboard Settings	50
<b>L</b>	
Location	51
Lock Channel	27

<b>M</b>				
Menu Languages	53	Standby Mode	11	
Moments App	33	Static IP	48	
Motion Styles	37	Store	59	
Mouse Settings	50	Streaming Channels	29	
		Subtitle Language	53	
		Switch Off Timer	50	
<b>N</b>		Switch On with LAN	48	
Netflix Settings	48	Switching On	11	
Network - Wireless	47			
Network Settings	47	<b>T</b>		
Network Settings Menu	48	Teletext	28	
No signal timer	50	Terms of use	48	
		Text	28	
<b>O</b>		Time	53	
Operator Apps	24	Time Zone	53	
		Troubleshooting	70	
<b>P</b>		TV Control with Matter	49	
Parental Rating	53	TV Diagnose	5	
Philips easy-pair	17	TV Guide	30	
Philips Smart TV App	13	TV Information	5	
Photos, Videos and Music	31	TV Menu	34	
Picture Contrast Menu	35	TV Network Name	48	
Picture Contrast Mode	36	TV Placement	41	
Picture Format	37	TV Speaker	42	
Picture Noise, Artefact Reduction	37			
Picture Noise, Noise Reduction	37	<b>U</b>		
Picture Style	35	Ultra Motion Clarity	38	
Picture, Sharpness	37	Universal Access	55	
Power and Energy	50	Universal Access, Audio Description	55	
Power-on behaviour	50	Universal Access, Audio Effects	55	
Preset Sound Styles	38	Universal Access, Dialogue	55	
Privacy settings	48	enhancement		
Problems	70	Universal Access, Hearing Impaired	55	
		Universal Access, Mixed Volume	55	
<b>Q</b>		Universal Access, Multiple output audio	55	
Quick Picture Settings	37	Universal Access, Speech	55	
		Universal Access, Text Magnification	55	
<b>R</b>		Universal Access, Voice Guidance	55	
Reception	68	Unlock Channel	27	
Register TV	5	Update Software	65	
Remote Control - IR Sensor	8	Update Software - Internet	65	
Rename or replace device icon	19	Update Software - Local Updates	65	
Repair	6	Update Software - USB	65	
Reset Settings	53	User Manual	5	
<b>S</b>		<b>V</b>		
Safety and Care	74	Video Level	36	
Saturation	36	View Network Settings	48	
Screen Mirroring	14	View software update history	66	
Screen Mirroring Connection	14	Viewing Mode	35	
Screen Off	50			
Screensaver settings	51	<b>W</b>		
Self-diagnose	5	Whitepoint Alignment	36	
Shop Setup	52	Wi-Fi	48	
Sleep timer	50	Wide colour gamut	36	
Smart Home Dashboard	49			
Smart TV	59			
Software Version	65			
Sound Menu	38			
Sound Style Custom Setting, Dialogue	39			
Sound Style Custom Setting,	38			
Entertainment				
Sound Style Custom Setting, Music	39			
Sound Style Custom Setting, Original	40			
Sound, Auto Volume Levelling	41			
Sound, Delta Volume	41			
Source List	19			



All registered and unregistered trademarks are property of their respective owners.

Specifications are subject to change without notice.

Philips and the Philips' Shield Emblem are trademarks of Koninklijke Philips N.V. and are used under license from Koninklijke Philips N.V.

This product has been manufactured by and is sold under the responsibility of TP Vision Europe B.V., and TP Vision Europe B.V. is the warrantor in relation to this product.

2026© TP Vision Europe B.V. All rights reserved.

[www.philips.com/welcome](http://www.philips.com/welcome)