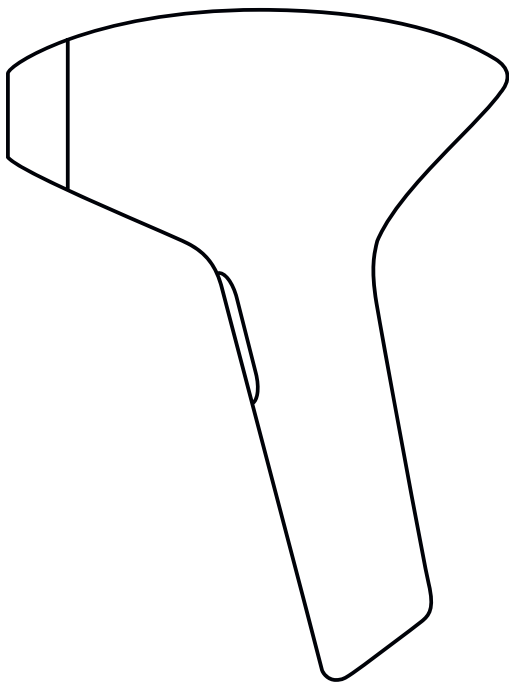


# PHILIPS

## LUMEA

IPL HAIR REMOVAL 9900 PRO

BRC231, BRC232, BRC233, BRC241, BRC242, BRC243, BRC244

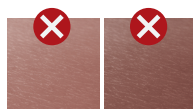


**Skin tones – Suitable**



Fair      Light      Beige      Light brown      Medium brown

**Unsuitable**



Dark brown      Dark

**Body hair colors – Suitable**



Dark blond      Brown      Dark brown      Black

**Unsuitable**



Light blond      Red      White/ Grey





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# Welcome to Lumea

Achieve gentle, fast and effective hair reduction with Lumea. You can conveniently use Lumea in the comfort of your home. Are you ready to get started?



Scan with your phone camera, QR app, or visit [www.philips.com/myIPL](http://www.philips.com/myIPL)

Note: In this user manual, Lumea refers to the Philips Lumea IPL 9900 Pro Series.

## Intended use

Philips Lumea is a home use device intended for the removal of unwanted hair for a single user. Lumea can be used by persons in the age range of 18-65 years with fair up to medium brown skin tones, and naturally dark blond, brown, dark brown and black hair. Lumea can be used on the body and on the female face (below the cheekbone). Lumea is a handheld device intended for home use.


### Is Lumea suitable for you?

Philips Lumea is not suitable for everyone. Check the skin tone and hair color tables at the start of this user manual and read the important safety instructions carefully to see if Lumea is suitable for you.

**Unsuitable body hair colors:** Treatment with Lumea is not effective if you have light blond, grey, red or white hairs as hairs with these colors do not absorb enough light.

**Unsuitable skin tones:** You cannot use Lumea if you have dark brown to dark skin tones as these skin tones absorb light more easily which could result in pain, skin redness or burns.

# Important information for safety

 **ALWAYS** read and follow the instructions carefully to fully benefit from the use of your Lumea and to minimize the risk of injury, skin reactions and side effects. Make sure to save these instructions for future reference.

## Contraindications

- **DO NOT** use Lumea if you have had chemotherapy or radiation therapy in the last 3 months.
- **DO NOT** use Lumea if your sensitivity to pain is reduced after using medication (e.g. painkiller, numbing cream) or due to a medical condition.
- **DO NOT** use Lumea if you have a dark brown or darker skin tone.
- **DO NOT** use Lumea if you are pregnant, lactating or breastfeeding.
- **DO NOT** use Lumea if you are under the age of 18 years or above 65 years.

### Light sensitivity:

- **DO NOT** use Lumea if your skin is extra sensitive to light, for example if you:
  - have a sun allergy;
  - are taking certain medication or herbal remedies. Check the instruction leaflet inside your medication package to see if what you are taking can cause increased sensitivity to sunlight.

### Medical conditions:

- **DO NOT** use Lumea – or consult your doctor first – if you have:
  - epilepsy with flashlight sensitivity;
  - an active skin cancer or a history of skin cancer;
  - a skin pigmentation disorder such as vitiligo;
  - a history of poor wound healing;
  - an immunocompromised state caused by a disease such as AIDS or by immunosuppressive drugs;
  - a history of collagen disorders, including a history of keloid scar formation.

## Warnings

### Thermal safety - To avoid pain, skin redness or burns

- **DO NOT** use Lumea on lips, nostrils, ears, scalp, nipples, labia minora, perineum, around the anus, penis, or scrotum. These areas are highly sensitive and have thinner and darker skin.
- **DO NOT** touch the light exit window during or directly after use, this part becomes very hot. After use, unplug Lumea and the power adapter and let them cool down for 15 minutes before cleaning and storing.
- **DO NOT** use Lumea on an active skin condition, as this may worsen the condition or cause additional pain, skin redness or burns. Skin conditions may include:
  - Active bruises, rashes, sores, open wounds, scars or sunburns. Wait until the injury is completely healed before resuming treatment.
  - Active skin irritations, inflammations or infections. Wait until the skin is completely recovered before resuming treatment.
  - Damaged skin after using depilatory (hair removal) creams. Wait at least 2 days before resuming treatment.
  - Damaged skin after using skin peeling, (micro)dermabrasion or skin rejuvenation methods. Wait at least 1 week before resuming treatment.

### Eye safety - To avoid eye damage

- **DO NOT** use Lumea close to or on the eye, eyelid or eyebrow. Use Lumea only below the cheekbones.

### Electrical safety - To avoid electrical shock

- **DO NOT** use Lumea in wet surroundings (e.g. in the bathroom or near a shower or swimming pool).
- **DO NOT** let water run into Lumea.
- **DO NOT** expose Lumea to large temperature changes, especially in a high humidity environment, without giving Lumea time to acclimatize for 30 minutes to the ambient temperature of the room in which it will be used (see 'Technical specifications').
- **DO NOT** try to open, repair, override or modify Lumea or the power adapter.
- **DO NOT** touch any inner part of a damaged Lumea or the power adapter.
- **DO NOT** use any other attachments or power adapter than supplied with Lumea.
- **ALWAYS** check if the voltage indicated on the power adapter corresponds to the local mains voltage before you connect the equipment.

### General safety - To avoid serious injury

- **ALWAYS** check Lumea before you use it. Do not use Lumea or the power adapter if it is damaged. Always replace a damaged part with one of the original type.
- **ALWAYS** unplug Lumea, including the power adapter, after use and in case of a power failure to prevent damage to the equipment.
- **DO NOT** use Lumea directly over or close to any active implants such as a:
  - pacemaker;
  - neurostimulator;
  - insulin pump.Check the active implants' manual for the safe distance to other electronic devices.
- **DO NOT** wear the power adapter cord around your neck to avoid strangulation.
- **DO NOT** use Lumea if you have reduced physical, sensory or mental capabilities as this could result in incorrect usage.
- **DO NOT** use Lumea, including the power adapter cable, within 30 cm of Wi-Fi and/or Bluetooth devices (portable RF communication equipment) or smartphones as it may cause Lumea to malfunction.
- **DO NOT** use Lumea next to or stacked with other equipment. This could result in improper operation.
- **DO NOT** leave Lumea unattended when it is turned on to avoid the risk of fire.
- **KEEP** Lumea out of the reach of children. Children should be supervised to ensure that they do not play with the equipment.
- **ALWAYS** check that the power adapter is connected to a properly installed and working wall socket to avoid the risk of fire.

## Cautions

### Thermal safety - To avoid pain, skin redness or burns

- **DO NOT** start or resume using Lumea within 4 weeks after exposing your skin to sunlight unprotected (natural sun or tanning bed) or within 2 weeks after artificial tanning (creams, sprays or pills). Do a skin test before starting/resuming your treatment, see section 'Test your skin'.
- **DO NOT** use Lumea with the body or precision attachment on the upper lip or other areas of the face. Only use the face attachment as it has an extra integrated filter for treatment on face below the cheekbones.
- **DO NOT** continue the treatment if you experience pain or a skin reaction that lasts longer than 24 hours. Reduce the light intensity setting or stop using Lumea.
- **DO NOT** expose your skin to sunlight unprotected when using Lumea. During the entire IPL treatment period, and especially in the first 48 hours after treatment, protect your skin from sunlight with clothing or apply sun-blocking products of not less than SPF50 on the non-covered treatment areas.
- **DO NOT** flash the same spot multiple times during a treatment. The surface of the attachment should overlap the previous spot to make sure you flash the complete skin area, but treating the same area multiple times does not increase performance.
- **DO NOT** use Lumea on skin that is darker than the surrounding treatment area. These highly pigmented skin areas can lead to excessive heating of the skin. Darker areas may include:
  - dark spots such as moles, warts, large freckles, birthmarks, age spots or dark veins;
  - marks added to the skin, such as tattoos or (permanent) makeup.
- **DO NOT** use Lumea on male neck and face. The hairs in these areas have different characteristics.
- **DO NOT** mark your skin/treatment area with any type of pencil or pen.
- **DO NOT** use Lumea if there is any lotion, gel or visible hair on your skin or on the device. Only treat skin that is clean, dry and hair-free. Make sure Lumea is clean and dry as well.
- **DO NOT** use Lumea if the light exit window or window frame is damaged. Check Lumea for damage before use.
- **DO NOT** subject Lumea to heavy shocks to avoid risk of damage to the lamp.
- **DO NOT** treat more often than once every 2 weeks.

### Eye safety - To avoid eye discomfort

- **ALWAYS** use Lumea in a well-lit room. Your eyes are more sensitive to stray light in darker conditions.

### General safety - To avoid injury

- **DO NOT** use Lumea over vascular skin disorders (e.g. varicose veins).
- **ENSURE** that the power adapter can be easily disconnected from the electrical outlet in case of a malfunction. The power adapter is considered a disconnection device.
- **DO NOT** share Lumea with other persons for hygienic reasons. Lumea is intended for single person use only.

## Effectiveness and risks of using Lumea

The safety and performance of Lumea was tested in a clinical study involving 94 women (aged 18-64 years). None of the subjects left the study early due to problems associated with the use of Lumea.

Out of the 94 subjects, 31 experienced one or more mild and transient side effects: pain (26), itchiness (8), redness (5), folliculitis (2), burning sensation (1), superficial crusting (1) and swelling (1).

Results after 4 bi-weekly treatments:

- 75 women received treatments on their upper lip and achieved up to 61.1 % hair reduction.
- 76 women received treatments on their armpit area and achieved up to 60.6 % hair reduction.
- 77 women received treatments on their bikini area and achieved up to 61.9 % hair reduction.
- 76 women received treatments on their legs and achieved up to 93.1 % hair reduction.

35 women completed 8 additional touch-up treatments (once every 4 weeks) and achieved up to 67.0 % hair reduction over all treated areas.

# Potential side effects of IPL treatment

The table below lists known side effects that may occur following treatment with IPL devices.

<b>Common side effects</b>	<b>What is observed?</b>	<b>How long does it last and how can it be helped?</b>
Pain/uncomfortable sensation	Local pain or discomfort on the treated area during or after treatment	If your treatment feels painful/uncomfortable, reduce the light intensity setting or stop using Lumea. Pain or discomfort after treatment can last up to 1 week.
Itching sensation	Perceived itching in the treated area	These reactions typically resolve within hours but can last up to 1 week. You can cool the area with a cold pack.
Warm/burning sensation	Local warm or burning feeling on the treated area	
Skin redness (erythema)	Redness without a clear edge in the treated area	This reaction typically resolves within hours but can last up to 1 day. You can cool the area with a cold pack. Skin redness lasting longer than 1 day is an uncommon side effect of IPL and a sign of a skin burn. Wait with the next treatment until the skin has healed completely. Make sure you use a lower light intensity for next treatments.

<b>Uncommon side effects</b>	<b>What is observed?</b>	<b>How long does it last and how can it be helped?</b>
Swelling (edema)	Swelling around hair follicles appears as bumps in the treated area, sometimes accompanied by redness.	This reaction typically resolves within hours but can last up to 1 week. You can cool the area with a cold pack.
Skin dryness	Skin appears rough and flaky in the treatment area.	This reaction typically lasts between 1 day and 1 month. You can apply a non-scented moisturizer to the treated area.
Burns and blisters	Extensive skin redness, swelling and possibly blisters, accompanied by pain	These reactions can last between 1 day and 1 month and may require medical treatment or medication. We advise you to consult a doctor.
Superficial crust	A sharply defined brownish and crusty area that can occur on darker skin tones	Wait with the next treatment until the skin has healed completely. Make sure you use a lower light intensity for next treatments.
Folliculitis	Swelling and redness around hair follicles, accompanied by itching and/or pustule formation	Folliculitis may require medical treatment or medication. We advise you to consult a doctor. Folliculitis may last several days up to several weeks. Wait with the next treatment until the skin has healed completely. Make sure you use a clean razorblade when shaving before treatment.
Pigmentary changes/skin discoloration	Skin of the treated area appears darker or lighter than the surrounding skin.	This reaction typically lasts several weeks and, in rare cases, up to a year. Do not treat areas with pigmentary changes/skin discolorations until your skin has regained its normal skin tone. Make sure you use a lower light intensity for next treatments.

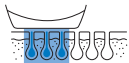
<b>Uncommon side effects</b>	<b>What is observed?</b>	<b>How long does it last and how can it be helped?</b>
Skin infection	Appears as inflamed skin. This is a secondary effect which may occur after a skin burn or other injuries.	Skin infection requires medical treatment or medication. We advise you to consult your doctor. Do not treat over skin infections.
Scarring	A scar may occur as a secondary effect after a burn or skin infection.	It is important to consult your doctor if you have a burn or folliculitis to prevent formation of a scar. Do not treat over scar tissue.
Herpes outbreak	Small blisters or open sores, typically near the lip or genitals, experienced by users infected with Herpes Simplex virus.	An outbreak typically lasts for several days to weeks and can be shortened by taking anti-viral medications prescribed by your doctor.
Headache and afterimages	Sensitive persons may experience headache or afterimages when the light flash reaches the eye.	These reactions typically last between minutes to several hours. To prevent them, make sure you use Lumea in a well-lit room and press the device firmly onto your skin before flashing.

Hair removal by Intense Pulsed Light can cause increased hair growth in some individuals. Body areas at risk include women's jawline, neck and areas above the cheekbone and men's upper back and shoulders. Based upon current data, the highest risk groups for this response are females of Mediterranean, Middle Eastern, and South Asian heritage.

# What is IPL?



Scan the QR code to watch a short video.



## 1. IPL stands for Intense Pulsed Light.

Gentle pulses of light are absorbed by the roots of your hair.



## 2. These pulses of light cause the hair follicles to go into a resting phase.

The hair sheds naturally, and growth is reduced for a certain number of months.



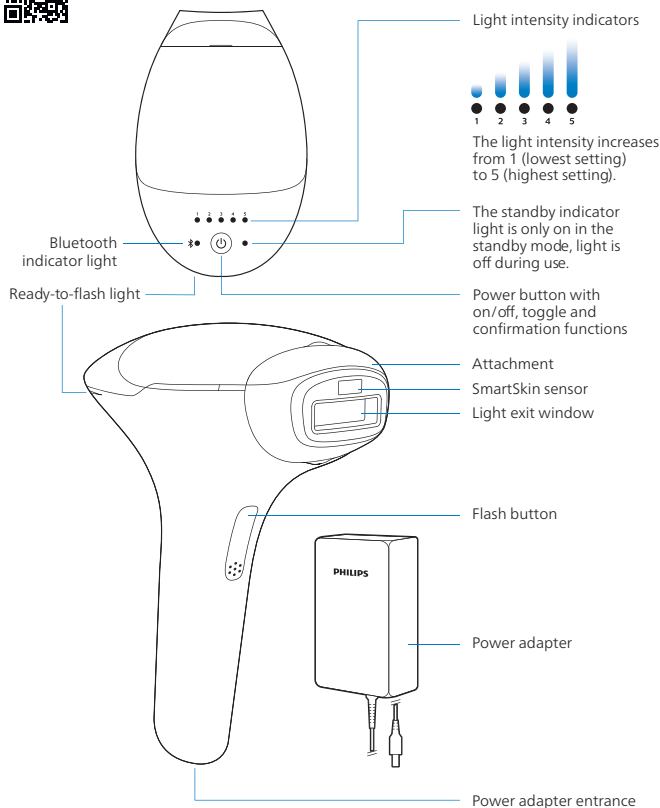
## 3. Hair does not grow continuously: it grows in cycles.

Not all the hairs in one area are growing at the same time. Since IPL is only effective on hair that is actively growing, it is important to repeat treatments as indicated.

# Lumea overview



Scan the QR code to watch a short video.



Not shown:

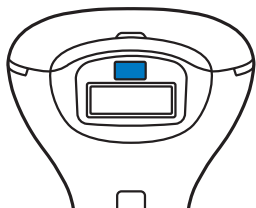
- Cleaning cloth

- Beauty bag or premium beauty pouch, or luxury beauty box

## SmartSkin sensor

SmartSkin sensor determines your skin tone and will help you select a comfortable setting by lighting up one of the light intensity indicators on top of your device.

It also automatically prevents you from treating areas of your skin that are too dark for safe use.



## Ready-to-flash light

The white ready-to-flash light will let you know when you have good skin contact and your Lumea is ready to flash.

If the ready-to-flash light blinks orange, your skin in this body area is too dark to treat. Treat a lighter colored body area.



## SenseIQ Pro technology



**SenseIQ Pro**  
Your personal coach

SenseIQ Pro technology for a personalized hair removal treatment, our signature combination of:

- Improved smart sensors that measure your skin tone and support you in selecting a setting for a comfortable treatment.
- Unique attachments designed for each curve of your body.
- Connected Philips Lumea IPL app with real-time guidance giving confidence of efficient and precise skin coverage.

# Philips Lumea IPL app



## Benefits of connecting your Lumea to the app

It is recommended to connect your Lumea with Philips Lumea IPL app to receive:

- Easy onboarding and intuitive step-by-step coaching for a personalized treatment plan tailored to your needs.
- Real-time skin contact guidance for device to align with your curves, even in those hard-to-reach areas.
- Real-time motion guidance with audio and visual feedback enables you to treat with precision.
- Personalized post-treatment reports and reminders for empowering you to feel confident and on track from the first use.

More information is available at: [www.philips.com/myLumea](http://www.philips.com/myLumea)

Before you start the set-up procedure, make sure you have a good Wi-Fi or mobile internet connection.

### Compatibility

The app is compatible with a wide range of iPhone and Android™ smartphones.

## Pair your Lumea and smartphone



### 1. Download the app to your smartphone

Search the keywords 'Philips Lumea IPL' in the App Store or Google Play Store, or scan the QR code.

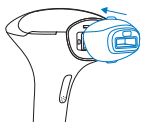
### 2. Launch the app

### 3. Select your device by scanning the barcode on your product pack

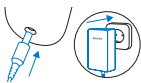
### 4. Create your account by following the on-screen instructions

### 5. Make sure that Bluetooth on your smartphone is switched on





## 6. Attach any attachment to your Lumea device



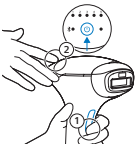
## 7. Plug in

Plug in Lumea to the wall socket.



## 8. Press the power button

Press the power button to turn on your Lumea.



## 9. Pair your Lumea by following the instructions in the app

With your Lumea turned on, hold down the flash button (1), then press the power button (2) until the Bluetooth indicator light blinks blue slowly, and your Lumea is ready to pair with your phone. Continue by following the instructions in the app. The Bluetooth indicator turns white when your Lumea is successfully connected.



Note: Make sure that your phone's Bluetooth is switched on when using the app so that your IPL device can transfer and update your IPL data in the app. If you have questions about why your IPL data is collected, be sure to review the app's Privacy Statement.

Once paired, Lumea and the app connect automatically when the app is open.

## Explanation of the Bluetooth indicator light colors






Color	Explanation
No color (the Bluetooth indicator light is off)	Lumea is on standby.
Blue, blinks slowly	Lumea is ready to pair with a smartphone.
White, continuous	Bluetooth is connected.
White, blinks slowly	Bluetooth is paired, and Lumea is connecting and searching for the app connection.
Purple	Update of the App is in progress. Please wait for the update to finish.
Yellow	Lumea is in error mode after the firmware update.

# Attachments



Scan the QR code to watch a short video.

Your Lumea comes with different attachments you can use on different body areas. Select the attachment that is intended for the area you want to treat.

	Attachment type	BRC231	BRC232	BRC233	BRC241	BRC242	BRC243	BRC244
	<p><b>Body attachment</b></p> <ul style="list-style-type: none"> <li>- largest window size;</li> <li>- a curved-in design to effectively cover and treat areas below the neckline.</li> </ul>	✓	✓	✓	✓	✓	✓	✓
	<p><b>Face attachment</b></p> <ul style="list-style-type: none"> <li>- smallest window size for precise treatment below the cheekbones;</li> <li>- small, flat design;</li> <li>- extra integrated filter for treatment on the face below the cheekbones.</li> </ul> <p><b>⚠ DO NOT</b> use Lumea on male neck and face. The hairs in these areas have different characteristics.</p> <p><b>Tip:</b> Place your tongue between your upper lip and your teeth or puff out your cheeks to make the treatment easier.</p>	✓	✓	✓	✓	✓	✓	✓
	<p><b>Precision attachment</b></p> <ul style="list-style-type: none"> <li>- medium window size;</li> <li>- curved-out design for precise and effective use on the bikini and armpit areas.</li> </ul>	✓	✓	✓				
	<p><b>Precision attachment for bikini</b></p> <ul style="list-style-type: none"> <li>- medium window size;</li> <li>- curved-out design for precise and effective use on the bikini area.</li> </ul>				✓	✓	✓	✓
	<p><b>Precision attachment for armpits</b></p> <ul style="list-style-type: none"> <li>- medium window size;</li> <li>- curved-out design for precise and effective use on the armpit area.</li> </ul>				✓	✓	✓	✓

# Treatment modes



Scan the QR code to watch a short video.

Your Lumea has two treatment modes for more convenient use on different body areas.



## Slide & flash

For larger areas (legs), keep the flash button continuously pressed as you slide Lumea over your skin. Lumea keeps releasing flashes until you release the button or if you lose good skin contact.



## Stamp & flash

For small body areas (bikini, armpit), place Lumea on your skin and press the flash button. Lift Lumea from your skin and place it beside the spot previously treated. Press the flash button again to release another flash.

# Your treatment guide

Please read the important safety instructions in the user manual to check if a Lumea treatment is suitable for you, so you can fully benefit from your device.

## Before your treatment



### 1. Prepare for treatment

Remove hair, ensure that your skin is clean and dry



### 2. Test your skin

Find your comfortable setting



### 3. Wait 24h for skin reactions

## Treatment



### 4. Perform a treatment



### 5. Clean and store



### 6. Plan your next treatments

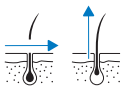


Scan the QR code and watch our how-to videos for step-by-step guidance on performing a Lumea treatment, along with general videos about your Lumea device.

## Prepare for treatment



Scan the QR code to watch a short video.



### 1. Remove hair

Wax, shave or epilate before using Lumea.

Do a treatment before new hair is visible on your skin.

If you choose to wax, wait 24 hours before you use Lumea.



### 2. Clean and dry skin

No water, oil, cream or body milk should be left on your skin.



### 3. Choose the right attachment and check your Lumea for damage and dirt

**⚠ ALWAYS** check Lumea before you use it. Do not use Lumea or the power adapter if it is damaged. Always replace a damaged part with one of the original type.

**⚠ DO NOT** use Lumea if there is any lotion or gel on your skin or on Lumea. Only treat skin that is clean and dry. Make sure Lumea is clean and dry as well.

## Test your skin

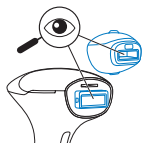


Scan the QR code to watch a short video.

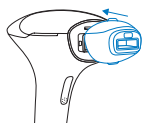
**!** **DO NOT** start or resume using Lumea within 4 weeks after exposing your skin to sunlight unprotected (natural sun or tanning bed) or within 2 weeks after artificial tanning (creams, sprays or pills).

Before your first treatment on each body area or after exposing your skin to sunlight unprotected, test your skin's reaction and find your suitable setting for treatment. It is recommended to use Lumea out of direct sunlight. The sunlight can influence the SmartSkin sensor.

**1. Follow the steps in section 'Prepare for treatment'**

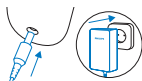


**2. Check your Lumea for damage and dirt**



**3. Attach the right attachment**

Click on the attachment for the area you want to treat.



**4. Plug in**

Plug in Lumea to the wall socket.



**5. Press the power button**

The 5 light intensity indicators above the power button will light up continuously from left to right and back, until you place Lumea on your skin.



**6. Place Lumea on your skin**

It must sit flush against your skin.



### 7. Get your light intensity setting

One of light intensity indicators will turn white to indicate the proposed setting for you. The setting is selected automatically after 5 seconds.

Note: If the ready-to-flash light blinks orange your skin may be too dark to treat, please consult chapter 'Troubleshooting'.



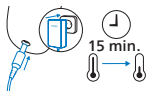
### 8. Find your comfortable setting

Place Lumea back on your skin. The ready-to-flash light will light up white.



Press the flash button 1 time. If the flash is comfortable, you can increase the setting. If you experience pain, lower the setting. Toggle through the settings by pressing the power button. Change the setting, move Lumea to the next spot and flash again. Repeat until you find the highest comfortable setting.

### 9. Turn off, unplug



**DO NOT** touch the light exit window during or directly after use, this part becomes very hot. After use, unplug Lumea and the power adapter and let them cool down for 15 minutes before cleaning and storing.

Hold the power button for 2 seconds. Unplug your Lumea and the power adapter from the wall socket. Let your Lumea cool down.



### 10. Clean all parts of your Lumea after use

It is important to clean all parts of your Lumea. Residue like hair, sweat, or dirt can build up from the flashing process and may cause skin reactions if left uncleaned. Follow the steps in section 'Clean and store'.



### 11. Wait 24 hours and check your skin for any reactions

If there are no skin reactions after 24 hours, start the treatment with the highest comfortable setting. If the highest comfortable setting resulted in a skin reaction, choose a lower setting that did not result in any skin reactions. If you did not test a lower setting, repeat the skin test.

## Perform a treatment



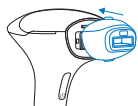
Scan the QR code to watch a short video.

Test your skin's reaction before treating a new body area or after exposing your skin to sunlight unprotected.



**1. Follow the steps in section 'Prepare for treatment'**

**2. Check your Lumea for damage and dirt**



**3. Attach the right attachment**

Click on the attachment for the area you want to treat.

**4. Be comfortable**

Make yourself comfortable before you start the treatment.

It is recommended to use Lumea out of direct sunlight. The sunlight can influence the SmartSkin sensor.



**5. Plug in. Press the power button**

The 5 light intensity indicators above the power button will light up continuously from left to right and back, until you place Lumea on your skin.



**6. Select setting**

Press the power button to toggle through the settings and select your highest comfortable setting that did not result in any skin reactions.



**7. Begin treatment**

Place Lumea on your skin.

The ready-to-flash light will light up white.

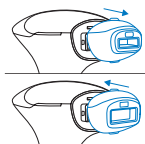


## 8. Flash. Then move

**⚠ DO NOT** continue the treatment if you experience pain. Reduce the light intensity setting or stop using Lumea.

**DO NOT** flash the same spot multiple times during a treatment. The surface of the attachment should overlap the previous spot to make sure you flash the complete skin area, but treating the same area multiple times does not increase performance.

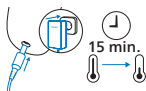
Press the flash button. Move to an adjacent spot and flash again.



## 9. Treat another body area

**⚠ DO NOT** start or resume using Lumea within 4 weeks after exposing your skin to sunlight unprotected (natural sun or tanning bed) or within 2 weeks after artificial tanning (creams, sprays or pills). Do a skin test before starting/resuming your treatment, see section 'Test your skin'.

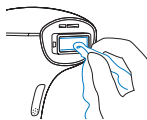
If you want to treat another body area, make sure you select the right attachment and start again with step 1. If you are treating a body area for the first time or after exposure to sunlight unprotected, make sure you perform a skin test. Wait 24 hours and check your skin for any reactions.



## 10. Finished. Turn off and unplug

**⚠ DO NOT** touch the light exit window during or directly after use, this part becomes very hot. After use, unplug Lumea and the power adapter and let them cool down for 15 minutes before cleaning and storing.

Hold the power button for 2 seconds. Unplug your Lumea and the power adapter from the wall socket. Let your Lumea cool down.



## 11. Clean all parts of your Lumea after use

It is important to clean all parts of your Lumea. Residue like hair, sweat, or dirt can build up from the flashing process and may cause skin reactions if left uncleaned. Follow the steps in section 'Clean and store'.



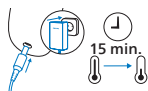
## 12. Schedule your next treatment

Follow the steps in section 'Plan your next treatments'.

## Clean and store

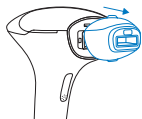


Scan the QR code to watch a short video.



### 1. Turn off, unplug and cool your Lumea

**⚠ DO NOT** touch the light exit window during or directly after use, this part becomes very hot. After use, unplug Lumea and the power adapter and let them cool down for 15 minutes before cleaning and storing.



### 2. Click off the attachment

Gently pull it off.



### 3. Lightly moisten your Lumea cleaning cloth

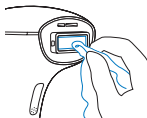
**⚠ DO NOT** use Lumea in wet surroundings.  
**DO NOT** let water run into Lumea.

Dampen the soft Lumea cleaning cloth with a few drops of water.



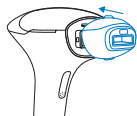
### 4. Clean the attachments

Clean each part of the attachment you used, including the metal reflectors.



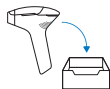
### 5. Clean the light exit window

Make sure there is no dirt, residue or moisture left on the surface of the light exit window.



### 6. Click on an attachment

Make sure the light exit window of your Lumea is protected from damage by clicking on one of the attachments.



### 7. Store

Store all parts in the original packaging or in the provided bag, pouch or box in a dust-free and dry place.

## After treatment

After use, if you want to apply lotions, creams, deodorants, moisturizers or cosmetics to the treated areas, always check the instruction leaflet of the product you want to apply to make sure it is suitable for the condition of your skin at that moment.

# Plan your next treatments



Scan the QR code to watch a short video.

Follow the indicated treatment schedule.

Use the Philips Lumea IPL app to plan your next treatments and set reminders.



24 hours

## Test phase

Before your first treatment on each body area or after exposing your skin to sunlight unprotected, do a skin test by following the steps in section 'Test your skin'. Wait 24 hours after the skin test before you start your treatment phase.



## Treatment phase: 4 bi-weekly treatments

During the treatment phase which lasts 4 treatments, perform a treatment every 2 weeks.

Perform a treatment within 3 days before or after the planned treatment date during the treatment phase.



## Touch-up phase: once every 4 weeks

After the treatment phase, use your Lumea once every 4 weeks to maintain results.

Perform a treatment within 4 days before or after the planned treatment date during the touch-up phase.

Note: If you miss a treatment, consult chapter 'Troubleshooting' for guidance. If you deviate from the treatment schedule, you may not achieve the intended results.

# Troubleshooting

This chapter summarizes the most common problems you could encounter with your Lumea or if you deviate from your treatment schedule. If you are unable to solve the problem with the information below, visit [www.philips.com/support](http://www.philips.com/support) for a list of frequently asked questions or contact the Consumer Care Center in your country.

Common problems while using your Lumea:

## Problem

## Solution

---

My Lumea is not flashing / the ready-to-flash light turns orange and starts to blink.

1. Your skin may be too dark. Check the skin tone/hair color tables inside the cover of this booklet.
2. Make sure your attachment is (properly) connected to the front of your Lumea.
3. Make sure you have full skin contact for at least 5 seconds. In some areas (sensitive and bony area) it might be difficult to make good skin contact. No light should be able to enter between Lumea and your skin. Try repositioning your Lumea.
4. Make sure you press the flash button on the inside handle to treat an area of your skin.

---

My Lumea produces a strange smell while flashing.

1. Make sure you have removed all hairs in the area you want to treat, before using your Lumea. Burned hairs can cause smells.
2. Make sure your skin is clean and dry before starting a treatment.
3. Make sure your Lumea and its attachments are clean and dry before starting a treatment. Residue like hair, sweat, or dirt can build up from the flashing process and may cause skin reactions if left uncleaned.

---

The light intensity indicators on top of my Lumea are blinking and the ready-to-flash light is orange and blinking.

1. Lumea is in error mode. Press the power button for more than 2 seconds, Lumea should go back to standby. Or unplug Lumea from the mains, it should turn off.
2. Wait 5 minutes. Lumea will automatically go back to standby after 5 minutes without help.

## Problem

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I cannot set up my Lumea and the Philips Lumea IPL app.

My Lumea is in error mode after the firmware update, and the Bluetooth indicator light blinks yellow.

I want to perform a factory reset.

## Solution

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1. The app may not be installed correctly. Please remove the app from your phone and re-download it from the app store. Check that your smartphone's operating system is updated to the latest available version.
2. Make sure that you have plugged Lumea into the wall socket and that the device is turned on.
3. Please note that only one phone with the Philips Lumea IPL app can be connected to your Lumea. Check if another smartphone may already be connected to your Lumea and if the Bluetooth indicator light blinks white slowly. Turn off your Lumea. To disconnect another phone, long-press the power button on your Lumea for more than 10 seconds. Wait until the light blinks 3 times blue before releasing the power button. Then, follow the instructions given in the app.

Lumea is in error mode.

Please first try to turn the device off, unplug it. Wait a few moments, plug it in and turn it on again. If Lumea is still in error mode, perform a factory reset:

1. Make sure that Lumea is turned off.
2. Make sure that Lumea is plugged in and the power adapter is in the wall socket.
3. Press and hold the power button.
4. The Bluetooth indicator light will be continuously blue for 10 seconds, then it will slowly blink blue a few times. Continue holding the power button for an additional 20 seconds (thus, for a total of 30 seconds).
5. Release the power button.
6. The Bluetooth indicator light will start blinking purple.
7. Wait for the factory reset process to finish, which will take approximately 5 minutes. Do not unplug your Lumea.
8. Lumea will switch on when the factory reset is completed.

1. Make sure that Lumea is turned off.
2. Make sure that Lumea is plugged in and the power adapter is in the wall socket.
3. Press and hold the power button.
4. The Bluetooth indicator light will be continuously blue for 10 seconds, then it will slowly blink blue a few times. Continue holding the power button for an additional 20 seconds (thus, for a total of 30 seconds).
5. Release the power button.
6. The Bluetooth indicator light will start blinking purple.
7. Wait for the factory reset process to finish, which will take approximately 5 minutes. Do not unplug your Lumea.
8. Lumea will switch on when the factory reset is completed.

What to do if you deviate from your treatment schedule:

Phase	Problem	Solution
Treatment phase	<p>Missed treatment.</p> <p><i>I did my treatment more than 3 days after the originally planned date.</i></p>	<p>Try to stay closer to your planned treatment date. You can continue with the original planned schedule. You may add one additional bi-weekly treatment to your treatment phase. If you deviate from the treatment schedule, you may not achieve the intended results.</p>
	<p>Last bi-weekly treatment.</p> <p><i>I finished my treatment phase, but I feel I did not reach the claimed results.</i></p>	<p>You may choose to add an additional bi-weekly treatment to your treatment phase, but claimed results are based on the indicated treatment schedule and individual results vary.</p>
Touch-up phase	<p>Out of treatment window.</p> <p><i>I did not treat within 4 days of my scheduled treatment date.</i></p>	<p>Please follow the correct schedule. If you deviate from the treatment schedule, you may not achieve the intended results. You can continue with the original planned schedule or you may choose to restart the treatment phase, but claimed results are based on the indicated treatment schedule and individual results vary.</p>

# Additional information

## Recycling

- Do not throw away the product with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.
- Follow your country's rules for the separate collection of electrical and electronic products. Correct disposal helps prevent negative consequences for the environment and human health.

## Electromagnetic compatibility

This product has been tested and found to comply with IEC 60601-1-2 for electromagnetic compatibility (EMC) as Class B according to CISPR 11. Tests levels are listed in the accompanying tables. Only the power adapter that is supplied with Lumea should be used with your device.

### Guidance and manufacturer's declaration on electromagnetic emissions and immunity

Lumea is intended for use in the electromagnetic environment listed here. The user of the device should assure that it is used in such an environment to prevent improper operation.

<b>Emissions</b>	<b>Compliance</b>	<b>Electromagnetic environment – guidance</b>
RF emissions CISPR 11	Group 1	Lumea does not use RF energy for its intended function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF emissions CISPR 11	Class B	Lumea is suitable for use in locations in residential environments and in establishments directly connected to a low voltage power supply network which supplies buildings used for domestic purposes.
Harmonic emissions IEC 61000-3-2	Class A	
Voltage fluctuations / flicker emissions IEC 61000-3-3	Complies	

Immunity test	Immunity test level	Electromagnetic environment – guidance
Electrostatic discharge (ESD) IEC 61000-4-2	±8 kV contact ±15 kV air	Floors can be a source of static electricity. When the air is very dry (<20 % RH) the user is advised to use Lumea in a room with concrete or wooden floor (instead of using it in a room with a synthetic floor).
Radiated RF EM fields IEC 61000-4-3	10 V/m 80 MHz – 2.7 GHz 80 % AM at 1 kHz	Lumea is immune against any RF wireless communication device such as smart phone, Wi-Fi or Bluetooth device at a distance of 30 cm or more. Avoid a closer distance as this may result in improper operation.
Proximity fields from RF wireless Communications Equipment IEC 60601-1-2	385 (27), 450 (28), 710 (9), 745 (9), 780 (9), 810 (28), 870 (28), 930 (28), 1720 (28), 1845 (28), 1970 (28), 2450 (28), 5240 (9), 5500 (9), 5785 (9) MHz (V/m)	
RATED power frequency magnetic fields IEC 61000-4-8	30 A/m 50 Hz or 60 Hz	
Proximity magnetic fields IEC 61000-4-39	30 kHz, CW, 8 A/m 134.2 kHz, Pulse modulation 2.1 kHz, 65 A/m 13.56 MHz, Pulse modulation 50 kHz, 7.5 A/m	
Electrical fast transient/burst IEC 61000-4-4	±2 kV 100 kHz repetition frequency	Mains power quality expected of a typical commercial or residential environment.
Surges IEC 61000-4-5	±0.5 kV, ±1 kV Line-to-line	
Conducted disturbances induced by RF fields IEC 61000-4-6	3 V r.m.s., before modulation is applied 0.15 MHz – 80 MHz 6 V r.m.s., before modulation is applied in ISM and amateur radio bands between 0.15 MHz and 80 MHz 80 % AM at 1 kHz	
Voltage dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	0 % UT; 0.5 cycle at 0°, 45°, 90°, 135°, 180°, 225°, 270° and 315° 0 % UT; 1 cycle and 70 % UT; 25/30 cycles Single phase at 0° 0 % UT; 250/300 cycle	Mains power quality expected of a typical commercial or residential environment. At power interruptions Lumea will switch off.

**Note:** UT is the AC mains voltage prior to application of the test level.


If in the unlikely event Lumea is locked inoperative in a function by disturbances from other devices beyond the levels stated in the table above, Lumea will shut-off completely and must be restarted by the power button. In that case make sure the distance to the other device causing this disturbance is enlarged.

## Electromagnetic fields (EMF)

This device complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

## Technical specifications

Electrical specification	The combination of the power adapter and Lumea is considered: Class II ME EQUIPMENT
Attachment	Type BF applied part The applied part (attachment) can become hot during use <60 °C. If this occurs, let the device cool down and limit the contact duration to less than 1 minute.
Mode of operation	Continuous operation
Intended operator	The user is the intended operator
IP rating power adapter	IP22
Light output	
Risk group classification	Exempt
Wavelength range of emitted optical radiation	Body and precision attachments: 520 nm – 1200 nm Face attachment: 590 nm – 1200 nm
Spot size	Body attachment: 4.1 cm <sup>2</sup> (32.7 mm x 12.6 mm) Precision attachment: 3 cm <sup>2</sup> (30.0 mm x 10.0 mm) Face attachment: 2 cm <sup>2</sup> (25.0 mm x 8.0 mm)
Optical exposure	Setting 1: 2.5 ± 0.80 J/cm <sup>2</sup> Setting 2: 3.1 ± 0.85 J/cm <sup>2</sup> Setting 3: 3.8 ± 0.91 J/cm <sup>2</sup> Setting 4: 4.4 ± 0.96 J/cm <sup>2</sup> Setting 5: 5.0 ± 1.00 J/cm <sup>2</sup>
Maximum optical energy	Body attachment: 23.0 J Precision attachment: 16.8 J Face attachment: 11.2 J
Optical homogeneity	Max. +/-30 % deviation from average optical exposure in treatment area
Pulse sequence	Single pulse, for all settings
Pulse interval	0.6–2.4 s, for all settings
Pulse width	1.25 +/-0.4 ms (FWHM)
Transport and storage conditions	Lumea remains operational in NORMAL USE within its specification after transport or storage in the following environmental range: - a temperature range of -25 °C to 70 °C; and - a relative humidity up to 95 % RH, noncondensing; and - an atmospheric pressure range of 700 hPa to 1060 hPa. If the device has been stored in a hot or cold environment, place it in an environment with a temperature of 20 °C for 30 minutes to let it reach a temperature within the usage conditions (5 °C to 40 °C) before you use it.


Operating conditions	Lumea complies with its specifications when operated in NORMAL USE under the following environmental operating conditions: - a temperature range of 5 °C to 40 °C; - a relative humidity range of 15 % to 90 % RH, noncondensing; and - an atmospheric pressure range of 700 hPa to 1060 hPa.
Power adapter	
Power adapter input	100-240 V ~ 50/60 Hz 1.5 A
Power adapter output	19.5 V  3.33 A 65.0 W
Average active efficiency	≥88.0 %
Efficiency at low load (10 %)	≥79.0 %
No-load power consumption	<0.21 W
Device weight	Power adapter ~ 310 g Handpiece ~ 430 g
Device size	Power adapter ~ 10.8 x 6.5 x 6.8 cm Handpiece ~ 20.0 x 14.5 x 9.5 cm
Service life	5 years, based on Lumea treatment schedule with 14 full body treatments per year.
Materials	
Housing	PC (Polycarbonate), ABS (Acrylonitrile-butadiene-styrene), PA (Polyamide)
Cable	TPE (Thermoplastic elastomer)
Cybersecurity characterization level	SL-C 1
Bluetooth specifications	
Frequency	2.4 GHz
Transmit power	0 dBm
Operating distance	2 m


## Warranty and support


Philips offers a 2-year warranty. Warranty exceptions apply. This warranty does not affect your rights as a consumer under law. For more information, visit [www.philips.com/support](http://www.philips.com/support) or call us.


## Explanation of symbols

The safety signs and symbols are essential to ensure that you use this product safely and correctly and to protect you and others from injury. Below you find the meaning of the safety signs and symbols on the label and in the user manual.


 **ISO 7000-2620 Humidity limitation**  
This symbol indicates the acceptable upper and lower limits of relative humidity for transport and storage.


 **ISO 7000-2621 Atmospheric pressure limitation**  
This symbol indicates the acceptable upper and lower limits of atmospheric pressure for transport and storage.


 **ISO 7000-0632 Temperature limit**  
This symbol indicates the maximum and minimum temperature limits at which the item shall be stored, transported or used.

 **ISO 7000-0626 Keep dry**  
This symbol indicates that the device shall be kept dry.

**IP22** This symbol indicates the protection against ingress of solid foreign objects  $\geq 12.5$  mm and against harmful effects due to the ingress of dripping water when tilted at 15 degrees.


 **IEC 60417-5172 Class II equipment**  
This symbol indicates 'Class II Equipment'. The power adapter is double-insulated.

 **ISO 7000-3082 Manufacturer**  
This symbol indicates the manufacturer of the product.


 **IEC 60417-6049 Country of manufacture**  
This symbol indicates the country of manufacture and the manufacturing date. 'CC' is the two-letter country code.

**LOT** **ISO 7000-2492 Batch number**  
This symbol indicates the manufacturer's batch number.

**REF** **ISO 7000-2493 Catalogue number**  
This symbol indicates the manufacturer's catalogue number.


 **IEC 60417-5032 Alternating current**  
This symbol indicates alternating current.


 **IEC 60417-5031 Direct current**  
This symbol indicates direct current.


 **ISO 7000-0790 Read operator's manual**  
This symbol means that you have to read the user manual carefully before you use the device. Save the user manual for future reference.


 **ISO 7010-W017 Warning; Hot surface**  
This symbol warns about a hot surface. The background color is yellow, the color of the symbol is black.


**ta** **IEC 61558-1 Rated maximum ambient temperature**  
This symbol indicates the maximum ambient temperature at which the transformer may be operated continuously under normal conditions of use.

 **IEC 60417-5957 For indoor use only**  
This symbol means that the device is designed for indoor use.

 **IEC 60417-5947 Safety isolating transformer, short-circuit proof**  
This symbol means that the transformer is designed to be short-circuit proof.

 **IEC 60417-6190 Power supply unit, switch mode**  
This symbol means that the transformer is considered a Switch Mode Power Supply (SMPS) unit.

 **IEC 60417-6343 Maximum altitude**  
This symbol indicates that the appliance is intended to be usable up to the maximum altitude 3000 m.

 **ISO 7000-3706 Single patient multiple use**  
This symbol indicates that the device may be used multiple times on a single user.



#### **SenseIQ Pro technology**

This symbol indicates that the device is equipped with SenseIQ Pro technology.



This symbol indicates that the device is equipped with the Philips Lumea IPL app for optimal results.



This symbol indicates that the device is equipped with Audio Real Time Guidance.



**ISO/IEC 16022** Information technology – Automatic identification and data capture technologies – Data Matrix barcode symbology specification. The data matrix (QR-code) is used to capture information in a machine-readable form.



#### **ISO 15223-1 Unique Device Identifier**

Indicates the Unique Device Identifier that is used to identify a specific product.



#### **ISO 7010-W001 General warning sign**

This symbol means that the user should consult the instructions for use for important safety information such as contraindications and warnings. On the device, the background color is yellow, the color of the symbol is black.



#### **ISO 7000-0434A Caution**

This symbol means that the user should consult the instructions for use for important safety information on cautions.



A recycling symbol to identify the material of which an item is made, to facilitate recycling or other reprocessing. The symbol includes a number to identify the material code.



#### **IEC 60417-5009 Stand-by**

This symbol identifies the switch or switch position by means of which part of the equipment is switched on in order to bring it into the stand-by condition. The symbol also identifies the control to shift to or to indicate the state of low power consumption.



This symbol indicates Forest Stewardship Council™. The FSC trademarks enable consumers to choose products that support forest conservation, offer social benefits, and enable the market to provide an incentive for better forest management.



#### **IEC 60417-6352 Do not use power supply with damaged plug**

This symbol indicates that the power adapter should not be used if the plug pins are damaged.



This symbol indicates WEEE, waste electrical and electronic equipment. Electrical waste products should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice (see 'Recycling').



If you need information or support, please visit [www.philips.com/support](http://www.philips.com/support).



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This symbol indicates that an App is available for use with this device. Google Play and the Google Play logo are trademarks of Google LLC.



This symbol indicates that an App is available for use with this device. App Store is a service mark of Apple Inc.

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**UK  
CA**

This symbol indicates that this product meets the relevant UK statutory requirements regarding safety and environmental protection.



**ISO 7010-W027 Warning; Optical radiation**

Safety sign that warns for optical radiation to avoid injury to eyes and skin. The background color is yellow, the color of the symbol is black.

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• **ARGENTINA** 0800-888-7532 (número gratuito) • **AUSTRALIA** Consumer Care: 1300 363 391  
• **BELARUS / БЕЛАРУСЬ** 8 10 800 2000 0880 (бесплатно) • **BELGIË / BELGIË** 027 007 260  
(lokaal tarief/tarif local) • **BOSNA I HERCEGOVINA** 00387 33 941251 • **BOLIVIA** 800 100 664  
• **BRASIL** 0800-709-1434 • **BRUNEI** +673-2427057, Fax: +673-2427059 • **BULGARIA / БЪЛГАРИЯ** +359 2 4916274 (национален номер) • **CAMBODIA** +855 23 4595 555, Sunsimexco +855 11 664 100 • **CANADA** 1-888-744-5477 • **CHILE** 600 7445477 • **CHINA** 4008 800 008  
• **COSTA RICA** 0800 507 7445 • **COLOMBIA** 01 800 700 7445 • **CROATIA / HRVATSKA** 01 777 6602 (od 9 - 17 sati) • **DANMARK** 35 44 41 30 • **DEUTSCHLAND** 040 8080 109 80  
• **REPÚBLICA DOMINICANA** 1 800 751 2673 • **ECUADOR** 1 800 10 1045 • **ESTONIA / EESTI** 6683062 • **EL SALVADOR** 800 6024 • **ESPAÑA** 913496580 • **FIJI ISLANDS** Courts Service Fiji Limited (679)3315744 Ext.2005, BUDGET PHARMACY (FIJI) PTE LIMITED (679)7760244, (679)7088005 • **FRANCE** 01 57 32 40 51 (Coût d'un appel local\*) \*Sauf surcoût éventuel selon l'opérateur réseau • **GREECE / ΕΛΛΑΣ** 2111983029 (Χρέωση ανάλογη με τον τηλεπικοινωνιακό σας πάροχο) • **GUATEMALA** 1 800 299 0007 • **HONDURAS** 8002 791 9273 • **HONG KONG, CHINA** 852 2619 9663 • **INDIA** 1860 180 1111 • **INDONESIA** 0800-140-1473 • **REPUBLIC OF IRELAND** 015 24 54 43, Northern Ireland: 0207 949 0240 (local rate) • **ITALIA** 02 45279074 (Chiamata nazionale\*) \* Potrebbero essere applicati costi addizionali se previsti dal tuo piano tariffario  
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• **MADAGASCAR** +261 202223142 • **MALAYSIA** 1800 880 180 • **MÉXICO** 800 504 6200  
• **MIDDLE EAST** +971 4 567 2601 • **MONGOLIA** Nomin Electronics Co.,Ltd +976-89884568, Next Service LLC +976-77199999, BSB Service Center +976 75091001, PC Mall LLC +976-75053535, +976-99035428 • **MONTENEGRO / CRNA GORA** 381 11 321 6840 • **MYANMAR** Philips Myanmar Company Limited Five Oceans Co., Ltd. +95233449, Infinity Business Group +95-01-252464, Brightex Family Co.,Ltd +95-17-516989 • **NICARAGUA** 1 800 507 0018 • **NETHERLAND** 0900 202 11 77  
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• **POLAND / POLSKA** 022 397 15 06 (Połączenie krajowe) • **PORTUGAL** 0800780903 (chamada gratuita) • **ROMANIA / ROMÂNIA** 0316300043 (accesibil din orice rețea, cu tarif local)  
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