

# PHILIPS

RO Water Dispenser

ADD6914WH/79



## User Manual



# CONTENTS

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1	Important Safety Instructions	1
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2	Product Specifications	3
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3	Product Overview	3
---	------------------	---

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4	User Interface	4
---	----------------	---

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5	Getting Started	5
---	-----------------	---

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6	Usage Instruction	6
---	-------------------	---

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7	Maintenance & Cleaning	7
---	------------------------	---

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8	Filter Replacement	8
---	--------------------	---

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9	Troubleshooting	10
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10	Packing List	11
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11	Warranty and Support	11
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# 1 Important Safety Instructions

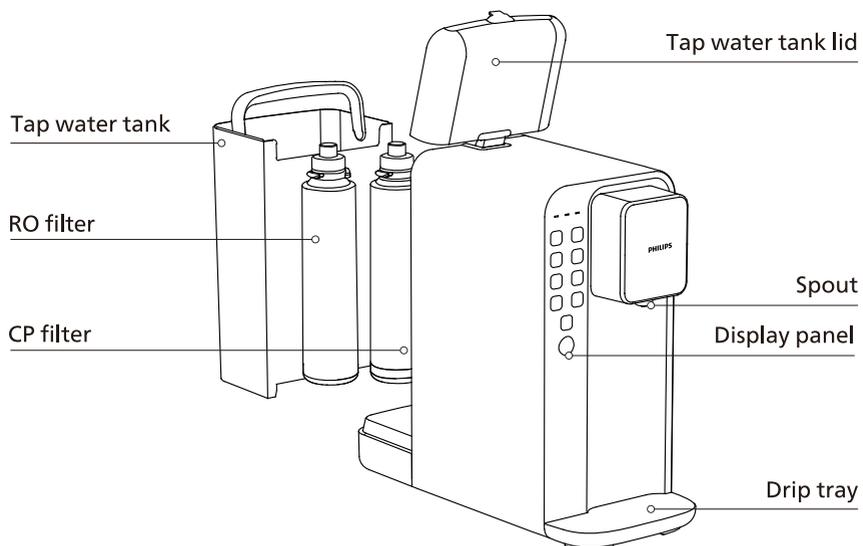
- Do not use unauthorized or non-original accessories. Doing so may cause damage to the appliance and void the warranty.
- After unpacking, check the device for any damage and ensure all accessories are included.
- To prevent the risk of suffocation, keep plastic bags out of reach of children.
- Please handle the appliance with care to prevent dropping, which may result in injury or equipment damage.
- This appliance is for indoor use only and must be connected to a properly grounded three-prong outlet.
- Place the appliance in a cool, dry indoor location away from direct sunlight, heaters, other heat sources, and any area with flammable gas risk.
- Keep the appliance out of reach of children and pets. Only supervised individuals should operate the machine.
- The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- Children being supervised not to play with the appliance.
- This appliance is intended to be used in household and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments.
- The appliance must not be immersed.
- Do not plug or unplug the power cord with wet hands to avoid electric shock.
- Do not disassemble, modify, or place heavy objects on the appliance, which may damage it.
- Only fill the tap water tank with municipal tap water at 5–38°C. Temperatures outside this range may harm the filter or cause freezing damage.
- Do not pour unknown liquids, untested water, or foreign objects into the tap water tank.
- Do not add water directly to the filtered water jug to prevent contamination or overflow.
- Before first use or after prolonged idle storage, flush the system by filling and discarding five full tap water tanks.
- If the appliance will not be used for an extended period, disconnect the power.
- For maintenance and filter replacement, only use Philips-approved replacement parts.
- Do not clean the appliance with flammable liquids such as gasoline or solvents.

- After dispensing hot water, residual heat may remain in the pipes. It is recommended to wait 10 seconds before dispensing ambient water.
- If water remains unused for more than 24 hours, it is recommended to drain the appliance before next use.
- If the power cord is damaged, stop using the appliance immediately. Contact the manufacturer or qualified personnel for replacement to avoid risk.
- Philips assumes no responsibility for any consequences resulting from failure to follow the above safety instructions.
- Due to product updates, some text in this manual may differ from the actual product. Please rely on the physical unit for accurate information.

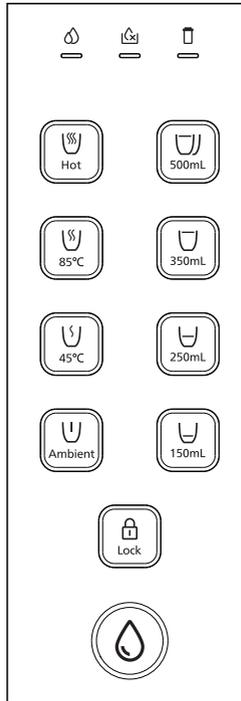
## 2 Product Specifications

Product Name	Philips RO Water Dispenser
Product Model	ADD6914WH/79
Rated Voltage / Frequency	220-240V~/50-60Hz
Rated Heating Power	2380W
Heating Capacity	20L/h, $\geq 90^{\circ}\text{C}$
Rated Total Filtered Water Volume	2000L
Rated Water Flow	0.13L/min
Applicable Water Source	Municipal Tap Water
Inlet Water Pressure	0-0.06MPa
Applicable Water Temperature	5-38 $^{\circ}\text{C}$

## 3 Product Overview



# 4 User Interface



## Function Status Indicators

Status	Meaning
	Solid light Purifying in progress.
	Blinking light Low filtered water level, please try to dispense water later.
	Solid light The water in the tap water tank has not been changed for an extended period, please replace it.
	Blinking light The water in the tap water tank is at a low level or the water quality is poor, please discard the remaining wastewater and refill the tank.
	* The water remaining in the tank is RO concentrate (wastewater). Please empty the tap water tank before adding fresh tap water to ensure filter life and filtration effectiveness.
	Blinking light The tap water tank lid is not placed properly, please close it.
	Solid blue light Filter is within its service life, feel free to use.
	Blinking red light Filter life is nearing its end, please purchase a new filter promptly.
	Solid red light Filter life has expired, please replace the filter.

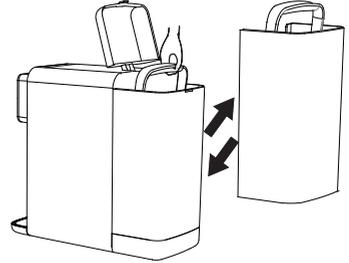
# 5 Getting Started

## Setup

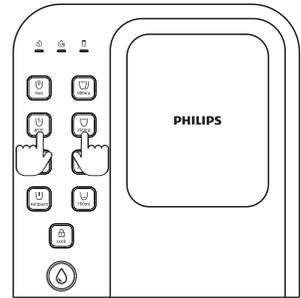
Please place the machine on a cool, well-ventilated, and stable surface, away from heat sources.

## New Filter Flush

- (1) Open the tap water tank lid, lift out the tank, then fill it with water and reinstall it. Make sure the lid is closed.



- (2) Wait until the "  " light turns off, Place a 2L container under the spout, press and hold "  " + "  " to flush. Repeat this step twice.



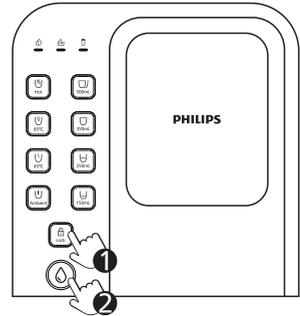
- (3) Steps (1) and (2) make up one flushing cycle. Repeat the entire process four more times (for a total of five cycles) to fully flush the new filter.

## ! Notes:

- . Some white foam is normal - it's caused by micro-bubbles during the precision filtration process. Any remaining black particles are residues from the activated carbon filter and are normal.
- . It's normal to hear motor noise, which will stop when the draining is complete.
- . During the flushing process, pressing any button will exit the flushing, which it's not recommended.
- . Keep an eye out for leaks or any unusual taste or residue during flushing. If any amiss is noticed, unplug the unit and contact after-sales support.

# 6 Usage Instruction

- (1) Fill the tap water tank with fresh tap water, and waiting for the solid "  " light to turn off, which indicates the filtered water tank is full.
- (2) Choose desired temperature and volume.
- (3) When choosing ambient water, directly press "  " to dispense water.  
When choosing 45°C, 85°C or hot water, press "  " firstly, then press "  ".  
During the dispensing process, press "  " again to stop.



## Key controls:

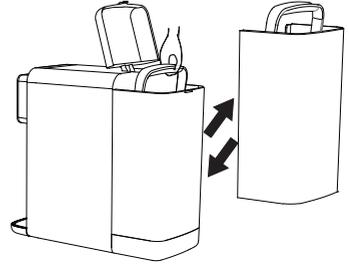
- (1) Continuous water dispensing: Press and hold "  " for 3 seconds.
- (2) Enable/disable safety lock: Press and hold the "  " for 3 seconds to enable/disable the lock.  
When lock is disabled, no need to press "  " before "  " while dispensing  $\geq 45^{\circ}\text{C}$  water.
- (3) Winter Mode: When tap water is below  $10^{\circ}\text{C}$ , hold the "ambient" button for 3 seconds, then press "  " for  $25^{\circ}\text{C}$  purified water (valid for single use.).

# 7 Maintenance & Cleaning

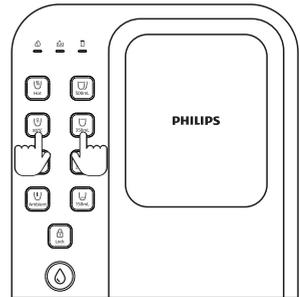
## 7.1 Daily Maintenance

The flush function thoroughly cleans the entire unit's waterway, filter and filtered water tank. It is recommended to perform this action if the product has been unused for over one week.

- (1) Open the tap water tank lid, lift out the tank, refill and reinstall it. Make sure the lid is closed.

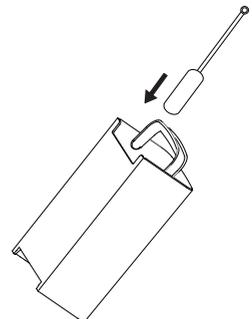


- (2) Wait until the "  " light turns off, Place a 2L container under the spout, press and hold "  " + "  " to flush.



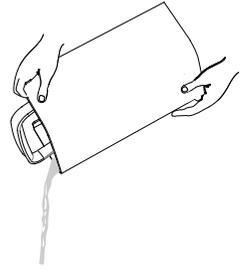
## 7.2 Cleaning Tap Water Tank

- (1) Weekly Cleaning: Use a brush to clean the tap water tank and filtered water jug.



(2) Descaling (Tap Water Tank)

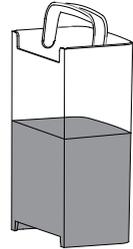
① Empty the tank.



② Add approximately 30g of citric acid and fill the tank with tap water up to 3L. Stir gently and let it soak for 2 hours.

③ After soaking, empty the tap water tank and rinse it thoroughly with tap water.

 Citric acid need to be purchased separately.



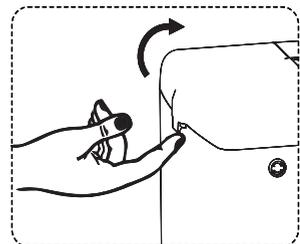
## 8 Filter Replacement

The filter should be replaced based on the display indicator or every 1 year / 2000L.

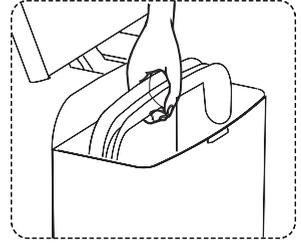
Filter Type	Model	Suggested Replacement Cycle
CP filter	ADD533	1year/2000L
RO filter	ADD534	1year/2000L

 Only the original Philips filter can be used for replacement.

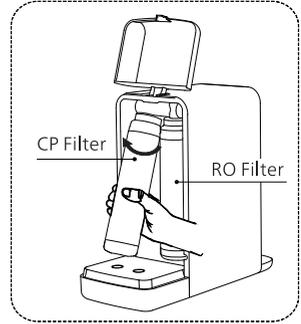
(1) Remove the tap water tank lid and wait for 5 seconds;



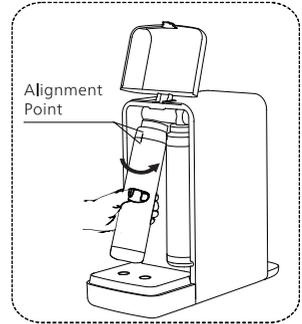
(2) Lift out the tap water tank and place on a flat surface.



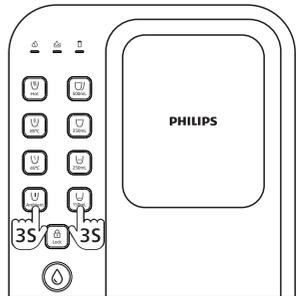
(3) Rotate the filter counterclockwise and remove it.



(4) Insert the new filter and rotate clockwise, until the alignment point on the filter aligns with the alignment point on the filter holder. The same steps to replace RO filter and CP filter.



(5) Press and hold "  " and "  " for 3 seconds, the "  " changes from red to blue, indicating successful lifetime reset.



 To Cancel Filter Reset: If the filter reset was performed by mistake, undo it within 2 hours. Press and hold "  " + "  " + "  " for 3 seconds.

# 9 Troubleshooting

Error	Causes	Solutions
"  " + "  " blinking Cannot purify water	Tap Water Temperature Sensor Error Alarm.	Contact after-sales service for assistance.
"  " + "  " blinking Cannot dispense hot water and purification has stopped	Heating outlet temperature sensor error alarm.	Dispense 3 cups of 150 ml warm water first, then test again.
"  " + "  " blinking Cannot dispense hot water and purification has stopped	Heating outlet temperature sensor error alarm.	Dispense 3 cups of 150 ml warm water first, then test again.
"  " blinking Cannot purify or dispense water	The filter is improperly installed or clogged.	Check whether the filter is installed correctly or clogged; replace the filter if necessary.
"  " blinking Signal Error	An abnormal communication signal has been detected inside the control board.	Turn off the power for 1–2 minutes, then reconnect.
"  " blinking Cannot dispenser water	Filter water tank lack of water.	Wait for "  " to stop blinking.
"  " solid light or blinking	The tap water tank lack of water or need to refill water.	Empty and refill the tap water tank.
Water leaking	The drip tray is full	Empty the drip tray.
	Internal leakage inside the machine	Unplug the unit, please contact after-sales service.
Odor in the water	Initial use	Refer to the New Filter Flush to flush the unit.
	After extended non-use	Refer to the New Filter Flush to flush the unit.
	Need replace filter	Refer to the Filter Replacement to replace the filter.

# 10 Packing list

Dispenser(with 2 filters inside)	×1
Drip tray	×1
User Manual	×1

# 11 Warranty and Support

If you need information or have any questions, please visit [www.philips.com/support](http://www.philips.com/support) or contact the consumer service center in your country/region. If there is no consumer service center in your country/region, please contact your local distributor.

Within two years from the date of purchase, you will receive free warranty service for any damage caused by manufacturing process problems, or any damage to components under normal use conditions confirmed by our maintenance service personnel.

Warranty service excludes frequently replaced consumables, auxiliary equipment, shipping costs and door-to-door service. Please show proof of purchase to service personnel when servicing.





Register your product and learn more via the website link below:

[www.philips.com/water](http://www.philips.com/water)

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Rev A DEC 25

