

PHILIPS

RO Water Dispenser

ADD6928DG/37



User Manual ----- 01

說明書 ----- 28

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Thank you for choosing Philips!

- We appreciate your decision to prioritize health and environmental sustainability. With your new Philips Water Dispenser, you can enjoy the benefits of clean and filtered water while contributing to the fight against single-use plastic bottle waste.

- Philips is committed to making water better—for both people and the planet.

The Philips Water Dispenser is thoughtfully designed with a 7.5-cup (1.8L) portable water jug and a 25-cup (6.0L) detachable tap water reservoir, seamlessly fitting into your home.

Its powerful countertop filtration system provides instant access to healthier water by effectively reducing TDS, chlorine, particulates, and unpleasant taste and odor*—all at the touch of a button.

- By choosing Philips, you're not only improving your drinking water but also contributing to a more sustainable future.

Each Philips Reverse Osmosis filter helps reduce reliance on single-use plastic water bottles—cutting down plastic waste and supporting environmental protection.

- If you need information or if you have any problems, please visit the Philips website at www.philips.com or contact the consumer care center in your country. If there is no consumer care center in your country, go to the local dealer.

* The substances reduced by this water filter are not necessarily in all users' water.



Certified by CSA to
NSF/ANSI/CAN 372 for
lead free compliance.

IMPORTANT SAFETY INSTRUCTIONS


Note: Please read this section carefully as it contains important safety information.

These precautions are intended to ensure correct usage of this product and help prevent potential hazards or accidents.

1. Do not use unauthorized or non-original accessories. Doing so may cause damage to the appliance and void the warranty.
2. After unpacking, check the device for any damage and ensure all accessories are included.
3. To prevent the risk of suffocation, keep plastic bags out of reach of children.
4. Do not pour unknown liquids, untreated water, or poor-quality source water into the tap water tank.
5. Always place the appliance on a flat surface. Do not exceed the maximum water level to avoid continuous dripping or malfunction.
6. Please handle the appliance with care to prevent dropping, which may result in injury or equipment damage.
7. Keep the appliance out of reach of children and pets.
8. Keep out of reach of children or supervise young users when operating the appliance.
9. Place the appliance indoors, away from direct sunlight or heat sources such as radiators, stoves, or other high-temperature areas.
10. Do not install the appliance near open flames or in flammable gas environments.
11. Do not plug in or unplug the appliance with wet hands to avoid electric shock.
12. Do not disassemble or modify the appliance, or place heavy objects on it, to prevent damage or injury.
13. If the appliance will not be used for an extended period, disconnect the power and drain the tap water tank and filtered water jug.
14. The inlet water temperature should be 5°C-38°C. If the temperature is higher than 38°C, the filter will be damaged and be unable to work. If the temperature is lower than 5°C, the dispenser might be frozen and the elements of the dispenser will be damaged.
15. This appliance is for indoor use only and must be connected to a properly grounded three-prong outlet.
16. If the appliance has been unused for an extended period, it is recommended to replace all 5 filters before reuse.
17. For maintenance and filter replacement, only use Philips-approved replacement parts.

18. Do not clean the appliance with flammable liquids such as gasoline or solvents.
19. If a fault occurs, immediately unplug the appliance and avoid continued use with damaged parts.
20. Product functions may be updated through firmware upgrades. Please refer to the latest user manual for details.
21. After dispensing hot water, switching immediately to ambient water or water of 45°C may result in a short flow of residual hot water. To avoid burns, it is recommended to dispense room temperature water for 10 seconds before use.
22. If water remains unused for more than 24 hours, it is recommended to drain the appliance before next use.
23. If the power cord is damaged, stop using the appliance immediately. Contact the manufacturer or qualified personnel for replacement to avoid risk.
24. Do not attempt to disassemble or repair the appliance yourself, and do not entrust repairs to unauthorized service personnel. Improper repairs may result in safety hazards.
25. Storage of Used Filters for Future Reuse

Seal and store the filter in a refrigerated place to prevent bacteria build-up.

 - (1) Rotate the used filtered counter clockwise to the "  " position and take it out from the unit.
 - (2) Seal the filter and store the filter in a refrigerator (2-4°C). Do not put it in the freezer.
 - (3) Unplug the system.
26. Philips assumes no responsibility for any consequences resulting from failure to follow the above safety instructions.



The information for user

(1) Potential equipment interference

This equipment has been tested and found to comply with the limits for a Consumer ISM equipment, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

(2) System maintenance:

Please note that changes or modifications of this product is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

(3) Simple measures to correct interference:

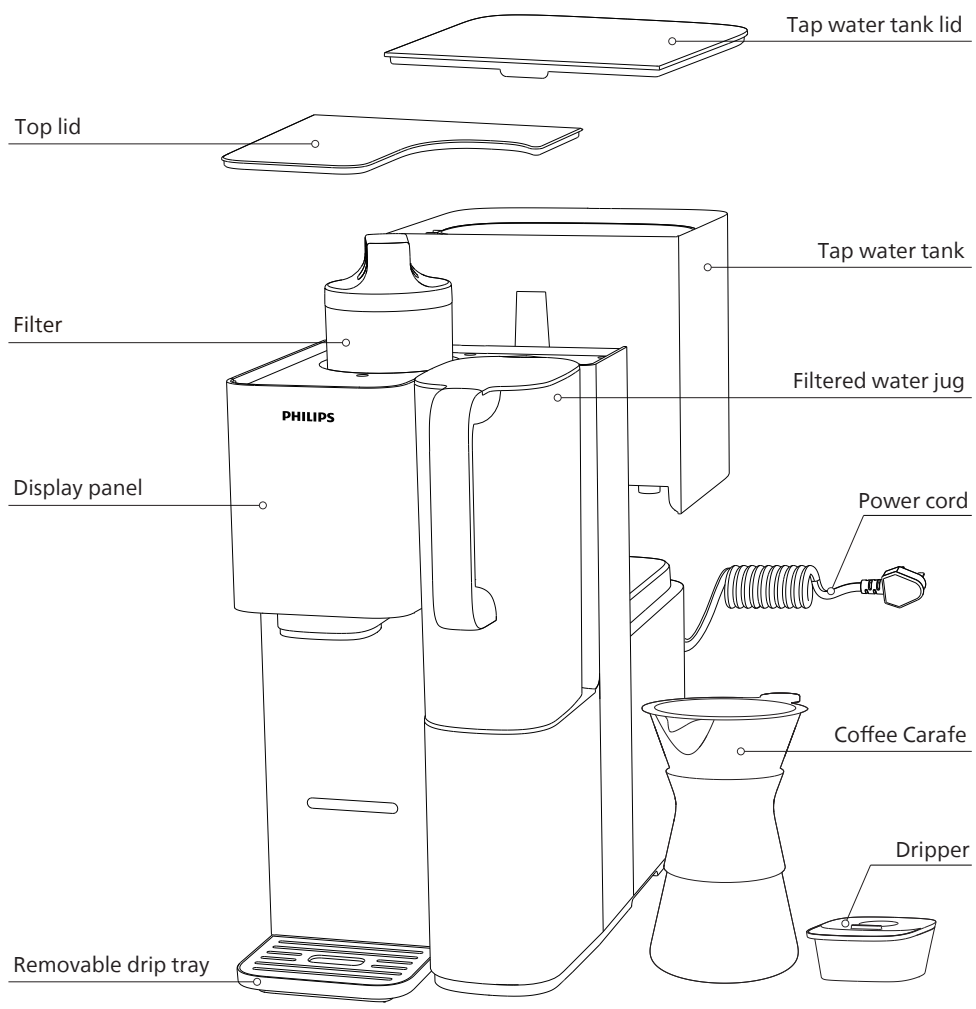
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

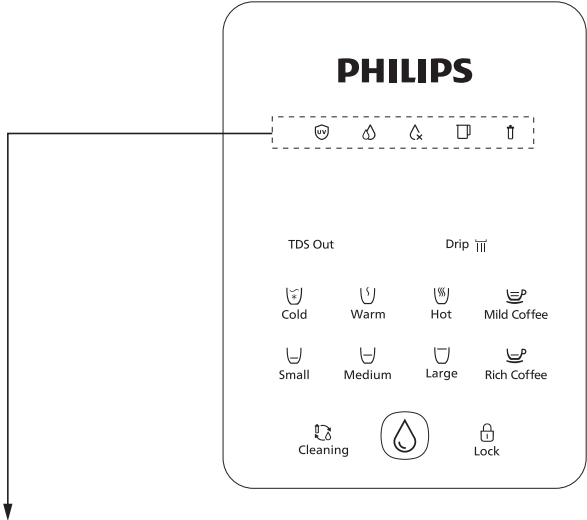
1 Product Specifications

Product Name	Philips RO Water Dispenser
Model Number	ADD6951BR/90
Rated Voltage / Frequency	220V-240v~ / 50Hz-60Hz
Rated Total Power	2100W-2400W
Hot Water Output Capacity	20L/h, ≥90°C
Cold Water Output Capacity	≥2.7L/h (≤10°C)
Cooling Current	0.6A
Refrigerant Type & Charge Amount	R600a, 18g
Climate Class	ST/N/SN
Total Rated Filtration Capacity	2000L
Rated Water Flow Rate	0.2L/min
Water Efficiency Grade	Level 1
Pure Water Recovery Rate	75%
Applicable Water Source	Municipal tap water
Inlet Water Pressure	0–0.06 MPa
Applicable Water Temperature	5–38°C

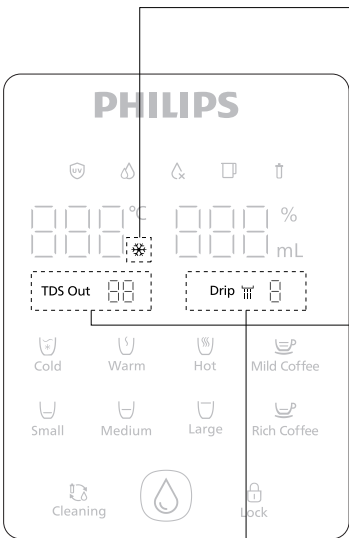
2 Product Overview



3 User Interface



Indicator Light	Status	Meaning
	Solid white light	UV sterilization in progress
	Solid white light	Filtering in progress
	Blinking white light	Filtered water jug low – try again later.
	Blinking white light	Water in the tank is stale. Please replace it.
	Blinking red light	Tap water tank is low or water quality is poor. Discard all remaining water and refill with fresh water immediately.
	* When " " indicator blinks, the water in the tap water tank must be changed. Lift the tap water tank, discard the remaining water, and then refill it with fresh tap water.	
	Solid white light	Filtered water jug is correctly in place.
	Blinking white light	Filtered water jug is not in place. Please insert properly if dispensing is needed.
	Solid white light	Filter is within its lifespan. Feel free to use.
	Blinking red light	Filter is nearing the end of its lifespan. Please replace the filter soon.
	Solid red light	Filter has reached the end of its lifespan. Please replace the filter immediately.



Indicator Light		Meaning
	Light off	Cooling function not activated
	Blinking	Cooling in progress
	Solid	Cooling completed

Indicator Light		Meaning
TDS Out		Filtered Water TDS

*TDS (Total Dissolved Solids) is an effective indicator of water quality.

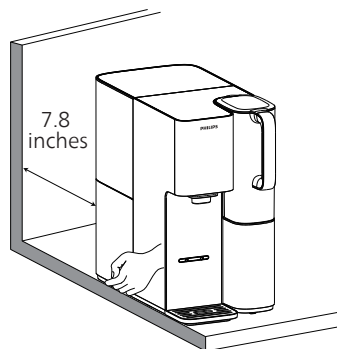
Indicator Light		Meaning
Drip		Displays brewing progress in countdown (e.g., 3-2-1 to indicate brewing stages).

4 Before First use

4.1 Setup Guide

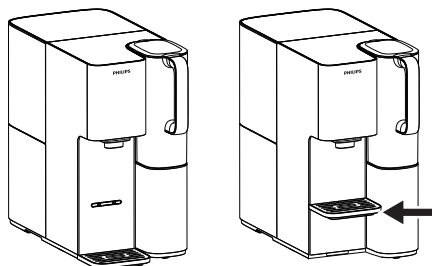
(1) Allow Adequate Clearance Behind the Unit

Leave at least 7.8 inches/20 cm of space between the back of the product and any wall to ensure proper heat dissipation. This helps maintain compressor cooling efficiency and prolong product lifespan.



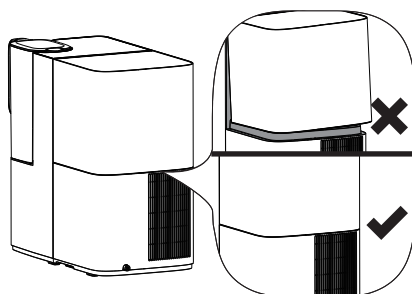
(2) Adjustable Drip Tray Height

The drip tray comes with an adjustable height setting—choose the level that best fits your cup size.



(3) Ensure Proper Tank Placement

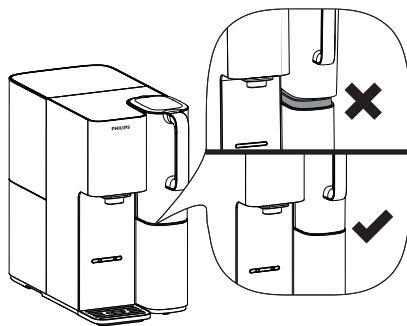
Make sure the tank is fully seated into the back of the unit. Otherwise, the machine may not dispense purified water properly and could leak.



(4) Secure the Filtered Water Jug

Ensure the filtered Water Jug seated.

Improper placement may cause leakage or overflow, and affect normal operation.



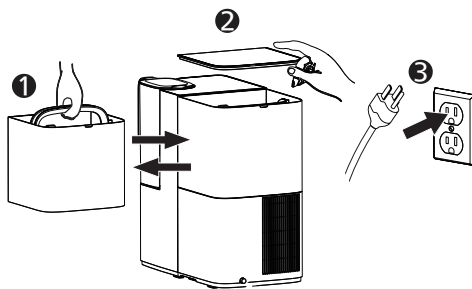
Important — Let it sit for 2 hours before using the cooling function


Because the unit contains a compressor cooling system, it needs at least 2 hours after transportation of the product. Skipping this step may damage the product. During this resting period, other functions may still be used normally.

Before first use, please perform an initial flush as directed in product flush section to ensure the best drinking experience.

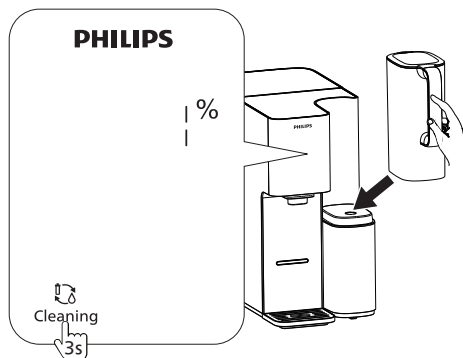
4.2 Product Cleaning

- (1) Open the tap water tank lid, fill it with water up to the “Max” line, then plug the power in.

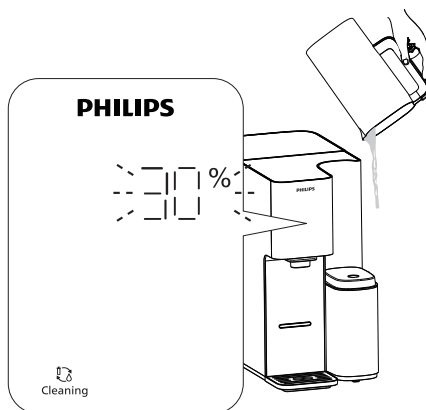



- (2) Install the filtered water jug, then press and hold the “ Cleaning” for 3 seconds. You’ll hear a “beep,” indicating the cleaning process has started.

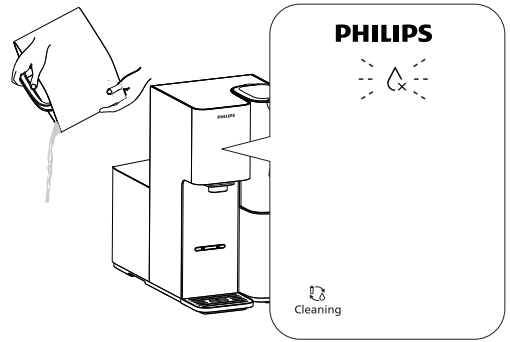
Reminder: Make sure the filtered water jug is empty before turning on cleaning function.




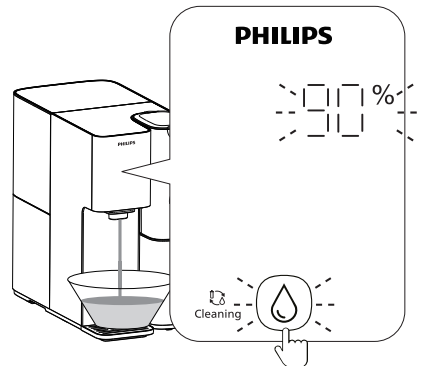
- (3) During the cleaning (0–80% completion), the progress indicator will increase in 10% increments and blink to show activity. The unit will beep as each stage is completed. When you hear a beep, empty the filtered water jug. Repeat this process until the progress indicator reaches 80%.



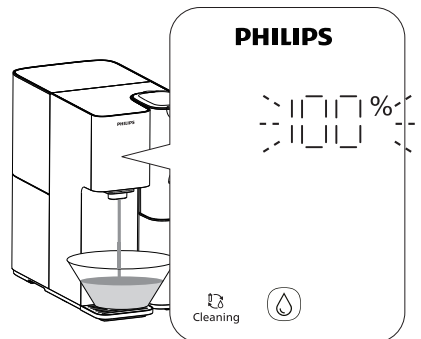
- (4) When the "  " indicator light starts blinking, the machine will beep. At this point, remove the tap water tank, empty it, refill it up to the "Max" line, and reinsert it to resume the cleaning.




- (5) At 90% progress, the progress indicator blinks and the unit beeps 3 times. No need to change the water—just place a large cup under the spout and press the "  ".



- (6) When the display shows 100%, flushing is complete—you can now use the machine normally.





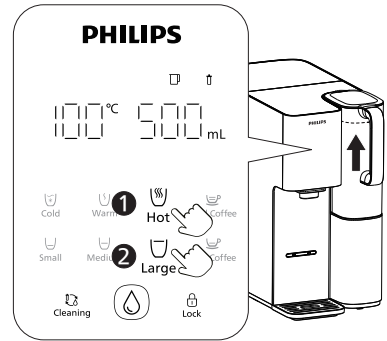
Cleaning Notes



- Do not press and hold the "  " again during the cleaninging process—doing so will prematurely end the cycle and is not recommended.
- It's normal to hear motor noise between 90% and 100% progress, so there's no need for concern.
- If you notice water leakage, standing water, unusual noises, a burning smell, or smoke, unplug the unit immediately and contact customer service.
- Some white foam in the tap water tank and filtered water jug expected during cleaninging, as it's caused by micro-bubbles during the precision filtration process. Likewise, any remaining black particles are residues from the activated carbon filter and are considered normal.

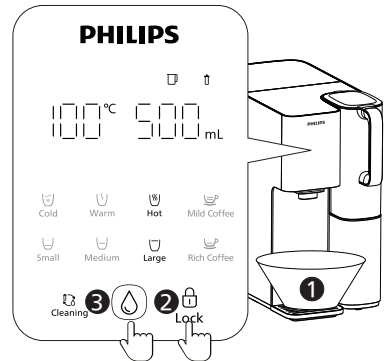
4.3 Boiling Point Adjustment

The product is factory-set to the default boiling point for low-altitude regions. Users in high-altitude areas must adjust the boiling point before use.

- (1) Upon first startup, ensure that a sufficient amount of purified water is in the filtered water jug. Press “ Hot” and then “ Large”



- (2) Place a large-capacity cup under the spout and press the “ Lock” - “”. The appliance will dispense boiling water continuously for approximately one minute. Once water stops dispensing, the boiling point adjustment is complete.





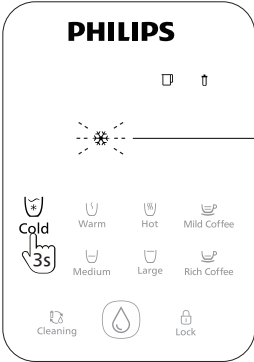
Caution: Hot steam may be released during the boiling point adjustment process, which can cause burns. Please keep a safe distance to avoid injury


5. Usage Instructions

5.1 Cooling Function

5.1.1 Turn On the Cooling Function

After the unit has been plugged in for 2 hours, press and hold the “” for 3 seconds until the “” begins blinking — this indicates that cooling has been activated.



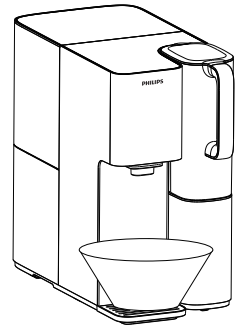
Indicator Light		Meaning
	Light off	Cooling function not activated
	Blinking	Cooling in progress
	Solid	Cooling completed

Do not dispense water while the ice light is blinking, as this may affect cooling efficiency. Allow about 20 minutes for the initial cooling to reach the set temperature.

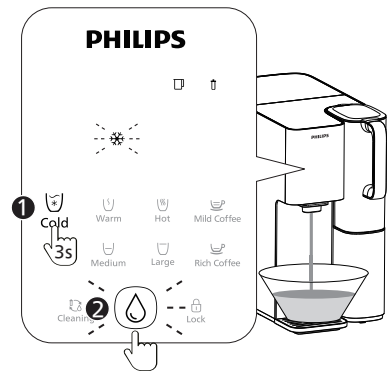
5.1.2 Turn Off the Cooling Function

Note: After disabling, the cold water in the system should be drained to prevent contamination.

(1) Place a large container under the spout.



(2) Press and hold the "Cold" icon for 3 seconds, then press the "Drop" icon to begin draining (press again to pause if needed).



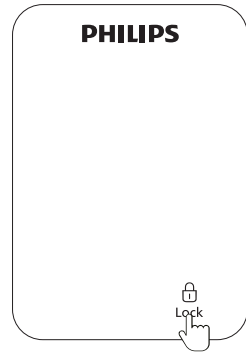
(3) Drain for approximately 60 seconds. Once the progress reaches 100%, draining is complete.

(4) The cold water indicator light (represented by the "❄️") will turn off once cooling is fully disabled.




- Do not unplug the unit or exit the process during drainage.
- It's normal to hear motor noise during drainage progress. The sound will stop once the progress reaches 100%, so there's no need for concern.

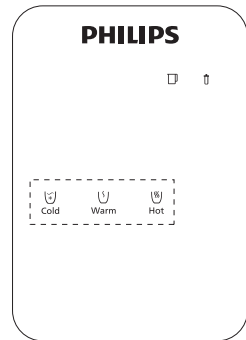
5.2 Extracting Water

(1) Press the "  " to unlock.










(2) Temperature Selection:




- Press "  " repeatedly to choose among 5°C, 10°C or ambient temperature water;
- Press "  " repeatedly to choose between 45°C and 55°C;
- Press "  " repeatedly to choose between 85°C and 100°C.

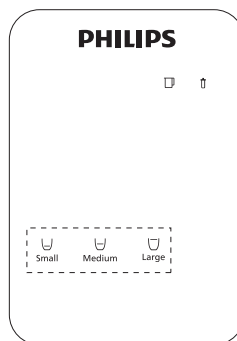





Reminder:

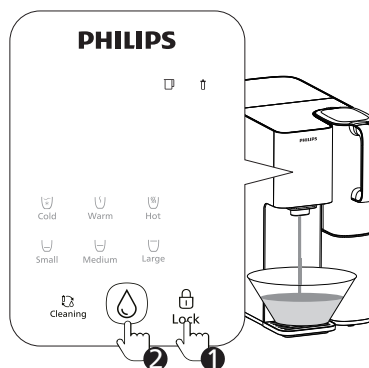
- If the "  " is off, the ice water function is disabled. Pressing the "  " at this time only allows selection of ambient temperature water.
- If the "  " is blinking, the system is cooling. Pressing the "  " allows selection of 10°C water or ambient temperature water.
- If the "  " is solid, the ice water function is enabled. Pressing the "  " allows selection of 5°C, 10°C, or ambient temperature water.
- The "  " displays a white light for ambient temperature water and a blue light for chilled water at 10°C or 5°C.

(3) Volume Selection:




- Press "  " repeatedly to choose between 120mL and 150mL
- Press "  " repeatedly to choose between 250mL and 350mL
- Press "  " repeatedly to choose between 500mL and 800mL



- (4) Press "  ", then press "  ". To stop, press "  " again.



Notes:

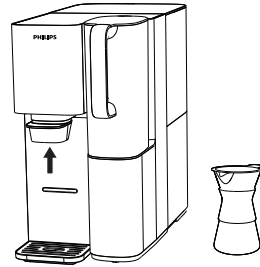
- Press and hold "  " 3 seconds to disable/enable the safety lock.
- Press and hold "  " + "  " for 3 seconds to disable/enable the beep sound prompt.

5.3 Using the Dripping Function

5.3.1 Coffee Dripping

(1) Install the Dripper

Align the dripper with the spout and attach it securely.



(2) Add Coffee Grounds

Take out the coffee carafe. Add approx. 10g of coffee grounds evenly into the coffee filter.





Recommended grind size: medium grind (similar to granulated sugar), suitable for pour-over coffee.

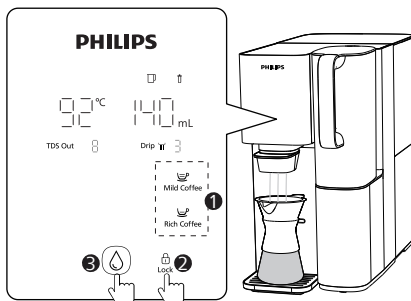



- ❗ The system is pre-programmed to perform a 3-stage brew based on 2 tablespoons of coffee grounds.
Avoid overflow if using more than the recommended amount.

(3) Select Coffee Mode


Place the coffee carafe under the spout.

Select "  Rich Coffee " or "  Mild Coffee ", then press "  " → "  " .

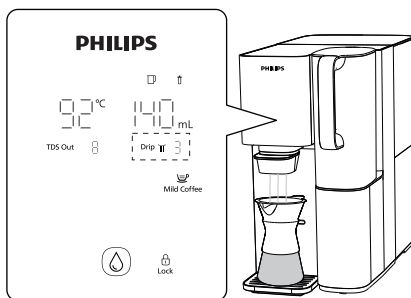






 Both mild and rich modes are calibrated for a default 1:14 to 1:16 coffee-to-water ratio using 10g of coffee.


(4) Wait for Brewing to Complete

The " **Drip**  " will show countdown progress (e.g., 3-2-1 for a 3-stage brew).

When a long beep is heard, brewing is complete.



 You may pause the brewing by pressing "  ". To cancel, press "  Rich Coffee " or "  Mild Coffee " again.

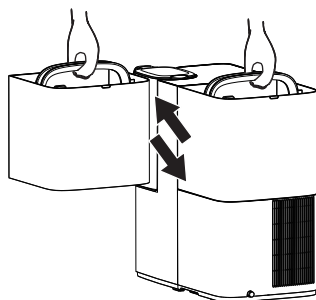
-  This product simulates manual pour-over brewing. The process includes multiple cycles of dispensing–pause–dispensing. Do not remove the coffee carafe during brewing.

6 Daily Maintenance

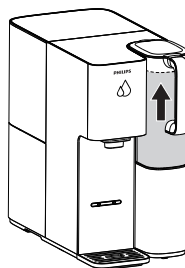
6.1 Cleaning Function

It is recommended to clean the waterway if the product has not been used for more than 1 week, or if it has been used continuously for 1 month.

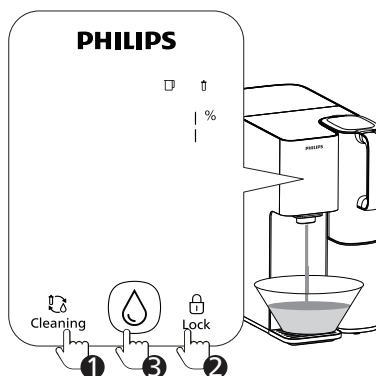
- (1) Fill the tap water tank with tap water and place it back to the machine, then place the lid back to the tap water tank properly.




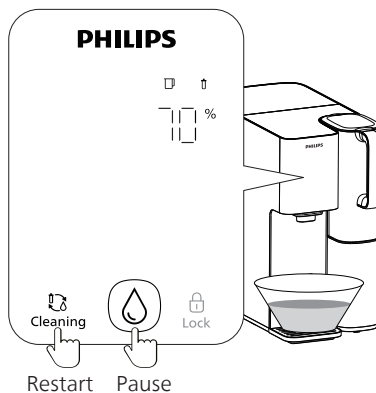
- (2) Wait until the filtered water jug is full, and the "💧" indicator light turns off. Otherwise, the function cannot be activated.



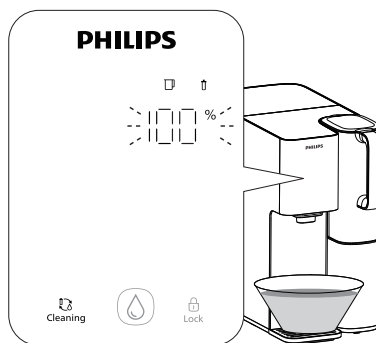
- (3) Place a large container under the spout and press "Cleaning" → "Lock" → "💧" to start. Approximately 1800ml will dispense during the cleaning process.



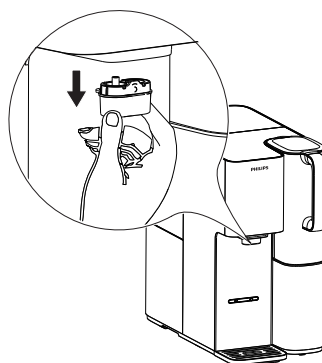
(4) During the cleaning process, press "  " to pause.



(5) When "100%" flashes, the flushing process is completed.



(6) To clean the spout, twist it out, wash it with clean water, and then reinstall it.

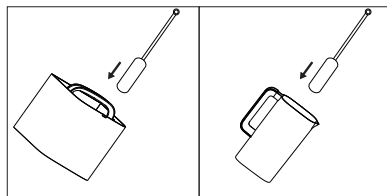


6.2 Cleaning the Tap Water Tank and Filtered Water Jug

- (1) When there is visible residue in the tap water tank or filtered water jug, please wash them with the cleaning brush.

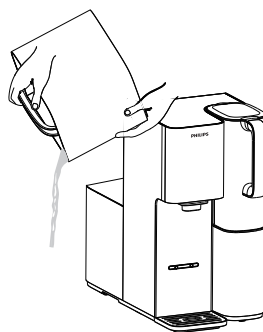
* Please note that the cleaning brush is not included with the product and should be purchased separately if needed.

Note: Do not put the tap water tank or the filtered water jug in the dishwasher.



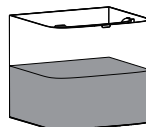
- (2) Descaling the tap water tank

- ① Empty any remaining water in the tap water tank.

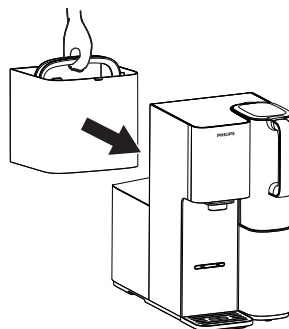


- ② Add approximately 30 g (1 oz) of citric acid to the tap water tank, then fill it with tap water up to 3 L (3.2 qt). Stir gently and let the solution sit for 2 hours.


* Citric acid needs to be purchased separately.



- ③ Rinse thoroughly with clean water. Fill the tank with tap water, then reassemble it.



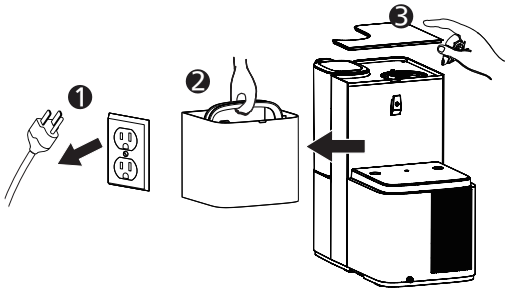
6.3 Filter Replacement


Please change the filter according to the filter lifetime indicator "  " on the display panel, or the suggested replacement cycle. New filter can be purchased from authorized retailers and service center. The model is ADD581.

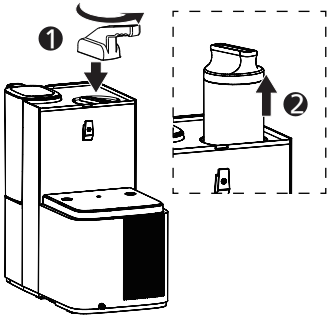
Model	Suggested Replacement Cycle
ADD581	1 year


 Only the original Philips filter can be used for replacement.

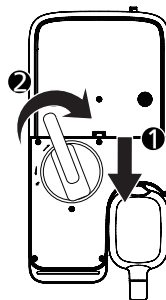
(1) Power off and take out the tap water tank and the machine top lid.




(2) Rotate the used filter counterclockwise to the "  " position and take it out.

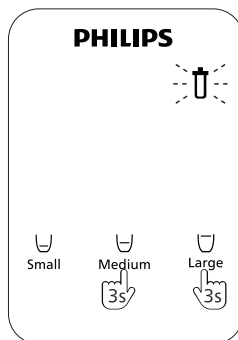




- (3) Insert the new filter into the filter holder and rotate it clockwise to the locked "  " position, and cover the machine top lid. Put the tap water tank back to the dispenser. Then, plug in the power cord to turn on the appliance.




- (4) Long press "  " + "  " for 3 seconds.


The "  " changes to white again, which means you have reset the lifetime.



- (If you need to cancel the reset, press and hold "  " + "  " for 3 seconds within 2 hours.)

7 Troubleshooting

Error	Causes	Solutions
E01: Unable to Unable to heat water	Tap water temperature sensor failure or tap water temperature > 38°C	Ensure tap water added to the tap water tank is below 38°C
E02: Unable to dispense hot water	Temperature sensor at the spout outlet is malfunctioning	Dispense 3 cups of 150ml ambient temperature water, then retry hot water
E04: Unable to dispense hot water	Heating failure detected	Dispense 3 cups of 150ml ambient temperature water, then retry hot water
E06: Unable to filter and dispense water normally	Abnormal water filtration alarm. Filter not installed properly or clogged	Check if the filter is installed properly or clogged. If the filter is clogged, please replace it
E0b: Unable to cool the water	If the machine is not dispensing cold water, or the cooling time exceeds 1 hour in a single cycle, the machine will activate its cooling protection and stop cooling	Power off for 1–2 minutes, then restart
E0L: Unable to dispenser cold water	Cooling temperature sensor failure	Power off for 1–2 minutes, then restart
EU: Communication abnormality of the product	Abnormal communication signal within the product's electronic control board	Power off for 1–2 minutes, then restart
Unable to dispense water	Filtered water jug is out of water	If "  " is flashing, wait for it to stop flashing before dispensing water normally
	Tap water tank is not properly installed	Check tap water tank installation

Error	Causes	Solutions
Unable to filter water	Tap water tank is at a low water level, and "  " blinks red	Refill the tap water tank with clean water
	Tap water tank not properly installed	Check installation of tap water tank
Machine leaks	Drip tray is full	Empty the drip tray
	Foreign object stuck in the sealing area at the bottom of the tap water tank	Use a probe to check for any foreign objects lodged around the spring-loaded seal at the bottom of the product, and remove them if found
	Filtered water jug not properly installed	Ensure the filtered water jug is properly installed and securely seated with no gaps
Odd taste of the water	Failure to rinse as required during initial use or after filter replacement, or the appliance has not been used for an extended period	Refer to section for steps
	Filter not replaced in time	Refer to section filter replacement
Electric leakage or static electricity on the appliance body	Improper grounding or damaged power cord.	Use only a properly grounded three-prong outlet. If the power cord is damaged, contact customer service for a replacement immediately
Button/display not responding	System error or hardware damage	Power off for 1–2 minutes, then restart

8 Package Contents

Dispenser	×1
Removable water drip tray	×1
Coffee Carafe	×1
Dripper	×1
Filtered water jug	×1
Quick start guide	×1
Filter replacement guide	×1

9 Guarantee and Support


If you need information or have any questions, please visit www.philips.com/support or contact the consumer service center in your country/region. If there is no consumer service center in your country/region, please contact your local distributor.


Within two years from the date of purchase, you will receive free warranty service for any damage caused by manufacturing process problems, or any damage to components under normal use conditions confirmed by our maintenance service personnel.

Warranty service excludes frequently replaced consumables, auxiliary equipment, shipping costs and door-to-door service. Please show proof of purchase to service personnel when servicing.

CONTACT US



 <https://gozerowater.com/>

 (888) 258-3660

 support@gozerowater.com

Customer Support Available: 10 a.m. - 6 p.m. PST

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感謝您選購Philips產品！

- 我們衷心感謝您選擇注重健康與環保的可持續生活方式。您的新款 Philips 濾水飲水機能為您提供潔淨過濾的飲用水，同時減少即棄塑膠樽的浪費，為環保出一分力。
- Philips 始終致力「以水為本」——為人們與地球創造更優質的用水體驗。
本款 Philips 濾水飲水機採用貼心設計，配備1.8公升便攜式水箱及6.0公升可拆式自來水儲水箱，輕鬆融入家居環境。其高效檯面過濾系統只需一操作，即可有效減少總溶解固體（TDS）、氯氣、雜質及異味異色*，讓您隨時享用更健康純淨的水。
- 選擇Philips，不僅是提升飲水品質，更是為可持續未來貢獻力量。每組 Philips 逆滲透（RO）濾芯均可減少對即棄塑膠樽的依賴，從而減少塑膠廢料，支持環保。
- 如需查詢或遇到任何問題，請瀏覽 Philips 官方網站：www.philips.com 或聯繫您所在國家的客戶服務中心。若當地無服務中心，請聯絡授權經銷商。

* 註：此濾水系統可過濾的物質未必存在於所有用戶的水源中。



Certified by CSA to
NSF/ANSI/CAN 372 for
lead free compliance.


重要安全須知

註：請仔細閱讀本節內容，內含重要安全資訊。以下預防措施旨在確保正確使用本產品，並避免潛在危險或意外發生。

1. 請勿使用未經授權或非原廠配件，否則可能損壞產品並導致保養失效。
2. 拆箱後，請檢查設備是否有損壞，並確認所有配件齊全。
3. 為避免窒息風險，請將膠袋遠離兒童可觸及範圍。
4. 請勿將不明液體、未經處理的水或劣質水源倒入自來水箱。
5. 請將飲水機置於平坦表面，並勿超過最高水位線。以免持續滴水或故障。
6. 使用時請小心輕放，避免跌落，以免造成受傷或設備損壞。
7. 請將產品放置在兒童及寵物無法觸及的地方。
8. 兒童使用時需成人監督，並確保操作安全。
9. 請將飲水機放置於室內陰涼處，遠離陽光直射或高溫環境（如暖爐、電磁爐等）。
10. 請勿在明火附近或易燃氣體環境中使用。
11. 請勿以濕手插拔電源，以免觸電。
12. 請勿自行拆卸、改裝產品，或放置重物於機身上，以免造成損壞或危險。
13. 若長期不使用，請拔掉電源，並排空自來水箱及濾水壺內的水。
14. 進水溫度應維持在 5°C 至 38°C：
 - 若高於 38°C，濾芯可能受損並無法正常運作。
 - 若低於 5°C，飲水機可能結冰，導致內部元件損壞。
15. 本產品僅限室內使用，並必須連接至正確接地的三腳插座。
16. 若長期未使用，建議重新使用前更換全部 5 支濾芯。
17. 進行保養或更換濾芯時，請僅使用 Philips 原廠認可的替換配件。
18. 切勿使用易燃液體（如汽油或溶劑）清潔本機，以免引發火災危險。
19. 如發現故障，請立即拔掉電源插頭，並停止使用已損壞的部件。
20. 產品功能可能會透過軟體更新升級，詳情請參閱最新版本的使用說明書。
21. 當使用熱水功能後立即轉換至常溫水或 45°C 水溫時，可能有少量殘留熱水流出。
為避免燙傷，建議先排出室溫水 10 秒後再使用。
22. 若水箱內的水超過 24 小時未被使用，建議在下次使用前先排空存水。
23. 如發現電源線損壞，請立即停止使用本機，並聯絡製造商或合資格技術人員進行更換，以免發生危險。
24. 切勿自行拆卸或維修本機，亦不可交由非授權維修人員處理，不當維修可能導致安全風險。

25. 已用濾芯儲存指引（以備未來重用）

為防止細菌滋生，請將濾芯密封並冷藏保存：

(1) 將使用過的濾芯逆時針方向旋轉至“ ”位置，然後從機身取出；

(2) 將濾芯密封後存放於雪櫃（2-4℃）內，切勿放入冰格；

(3) 拔掉系統電源插頭。

26. 如因未遵從上述安全指引而導致任何後果，飛利浦概不負責。



用戶須知

(1) 潛在設備干擾說明：

本設備已通過測試，符合 FCC 條例第 15 部分中針對消費類 ISM 設備的相關限制。這些限制旨在為家庭安裝提供合理的有害干擾防護。本設備會產生、使用並可能輻射射頻能量，若未依照說明安裝及使用，可能對無線電通訊產生有害干擾。然而，在特定安裝情況下，不保證完全不會出現干擾。

(2) 系統維護說明：

請注意，若對本產品進行未經明確批准的更改或改裝，可能會導致您喪失操作本設備的權限。

(3) 干擾修正建議：

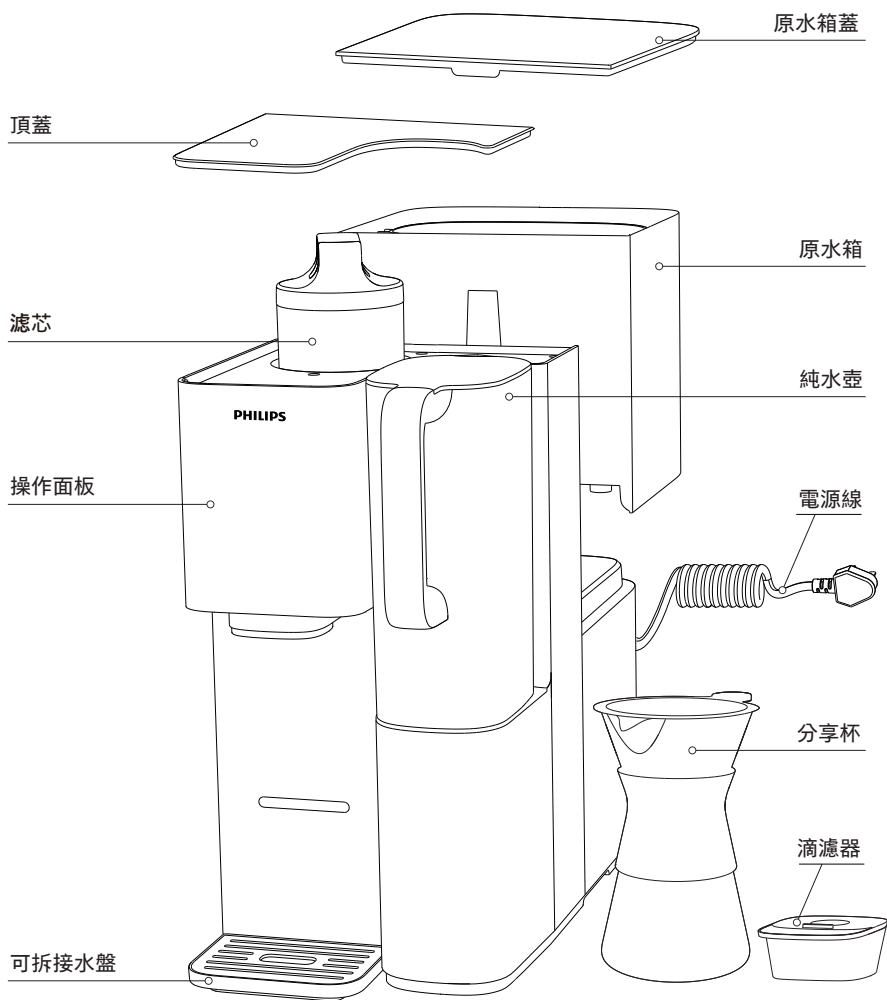
若本設備對無線電或電視接收造成有害干擾（可透過開關設備進行判斷），建議用戶可採取以下一項或多項措施以修正干擾情況：

- 調整或重新定位接收天線；
- 增加設備與接收器之間的距離；
- 將設備連接至與接收器不同電路的電源插座；
- 請向經銷商或具經驗的無線電／電視技術人員諮詢協助。

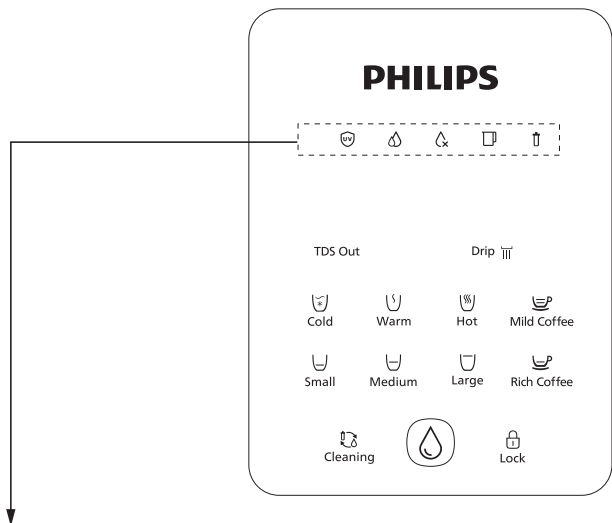
1 主要技術規格

產品名稱	飛利浦牌反滲透淨飲機
產品型號	ADD6951BR/90
額定電壓／頻率	220V-240v~ / 50Hz-60Hz
額定總功率	2100W-2400W
制熱水能力	20L/h, ≥90℃
制冷水能力	≥2.7L/h (≤10℃)
制冷電流	0.6A
冷媒及充填量	R600a, 18g
氣候類型	ST/N/SN
額定總淨水量	2000L
額定淨水流量	0.2L/min
用水效能級別	1級
產水率	75%
適用水源	市政自來水
進水壓力	0-0.06 MPa
適用進水溫度	5-38℃

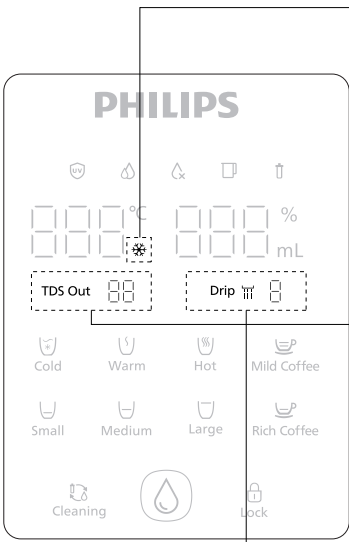
2 產品結構示意圖



3 控制面板操作說明



狀態燈		狀態說明
	長亮白燈	正在殺菌處理
	長亮白燈	正在製水過程
	閃爍白燈	純水存量不足，暫時無法取水
	閃爍白燈	原水箱長時間未換水，建議更換新水
	閃爍紅燈	原水箱缺水或水質狀況不良，請倒掉原水箱裡剩餘的水後重新加水。 *備註：當顯示“ ”提示時，原水箱內剩餘的水必須倒掉，然後重新添加自來水，以確保濾芯壽命和淨水效果。
	閃爍紅燈	
	長亮白燈	純水壺已正確放置
	閃爍白燈	純水壺未放好，請重新正確裝回機器
	長亮白燈	濾芯在有效使用期內，可放心使用
	閃爍紅燈	濾芯即將到期，需及時購買新濾芯
	常亮紅燈	濾芯已到期，必須立即更換



狀態燈		狀態說明
	不亮	未開冰水功能
	閃爍	正在制冰水
	長亮	已完成制冰水

狀態燈	狀態說明
TDS Out	過濾後純水壺裡的純水TDS

*TDS是指溶解性總固體，是體現水質的有效指標

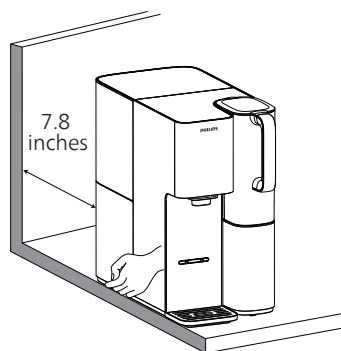
狀態燈	狀態說明
Drip	咖啡模式出水分段進行，並以倒數方式提示進度 (例如分為三段沖煮，則以 3-2-1 顯示沖煮進度)

4. 首次使用前準備

4.1 安裝指南

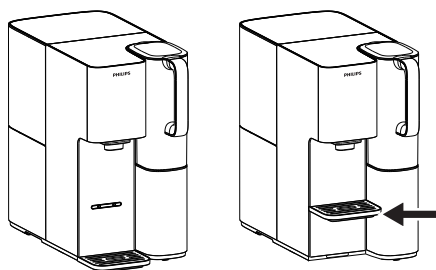
(1) 預留足夠散熱空間

請確保產品後方與牆壁之間至少保留20厘米（7.8英吋）的空間，以維持良好的散熱效果。此設計能有效保持壓縮機冷卻效率，延長產品使用壽命。



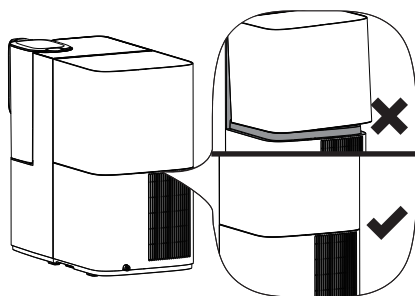
(2) 可調式滴水盤高度

滴水盤設有高度調節功能，請根據您的杯子尺寸選擇最合適的高度檔位。



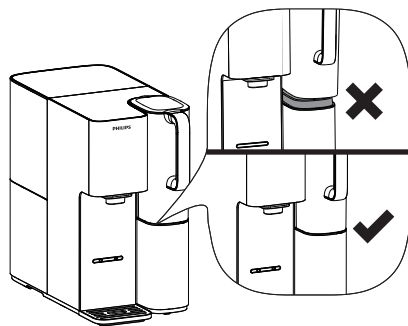
(3) 正確安裝水箱

請確認水箱完全嵌入機身後方。若安裝不當，機器可能無法正常出淨水，並可能發生漏水情況。



(4) 正確放置濾水壺

請確保濾水壺已穩固安裝。若放置不當，可能導致漏水或溢水問題，影響正常運作。



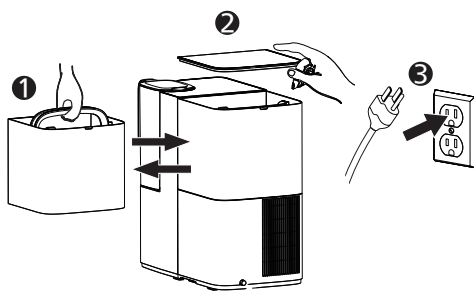
重要提示 — 使用製冷功能前需靜置2小時


由於產品採用壓縮機冷卻系統，運送後需至少靜置2小時方可啟動製冷功能。跳過此步驟可能損壞產品。註：靜置期間其他功能仍可正常使用。

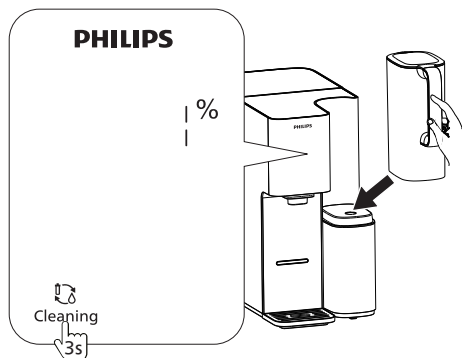
請按照產品說明書中的「沖洗程序」進行首次沖洗，以確保最佳飲用水品質。

4.2 清潔功能操作說明

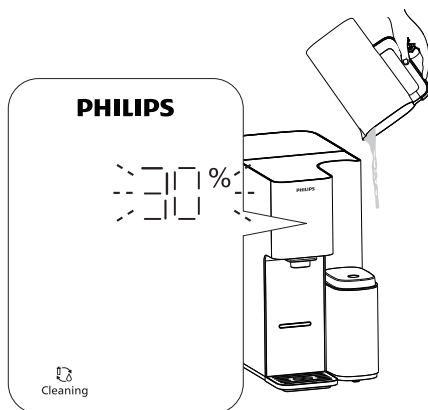
- (1) 打開自來水水箱蓋，注水至“Max”水位線，然後接上電源。




- (2) 安裝純水壺，然後長按“ Cleaning”3 秒。
當聽到“嗶”聲時，表示清潔程序已開始。
提醒：開啟清潔功能前，請確保純水壺為空。

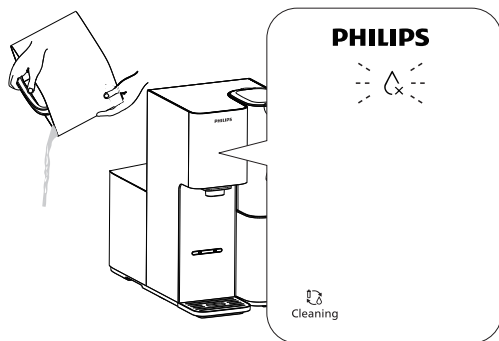


- (3) 清潔過程中（完成度 0—80%），進度指示燈會以每 10% 為單位增加，並閃爍以顯示運作狀態。每完成一個階段，機器會發出提示音。每次聽到提示音後，請清空純水壺。重複此步驟直至進度指示燈顯示達到 80%。




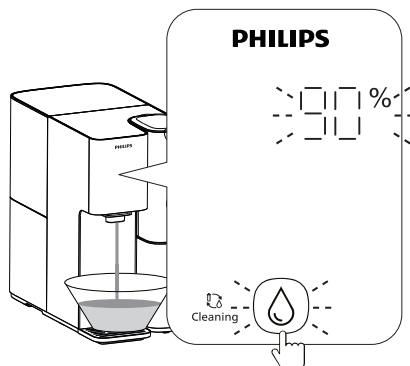
(4) 當“ ”開始閃爍時，機器會發出“嗶”聲。此時請：

- ① 取出原水箱
- ② 將水倒空
- ③ 重新裝水至「Max」水位線
- ④ 重新裝回水箱以繼續沖洗程序

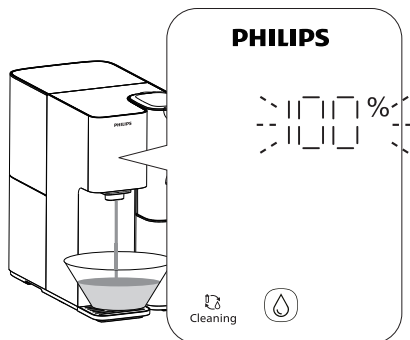


(5) 當進度達90%時進度指示燈會閃爍，機器會發出3聲“嗶”聲。此時請：


- ① 無需換水
- ② 只需將大杯子放在出水口下方
- ③ 按下“ ”



(6) 當顯示屏顯示100%時，表示沖洗已完成，現在可以正常使用機器。



沖洗注意事項

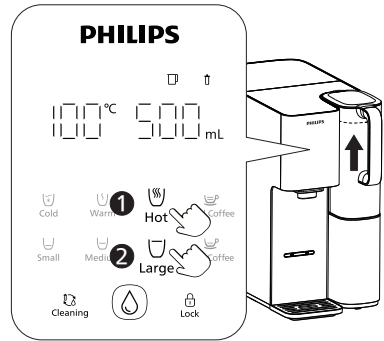
- 請勿在沖洗過程中再次長按“ ”，否則將提前終止沖洗程序，此操作不建議。
- 進度在90%至100%時出現馬達運轉聲屬正常現象，無需擔心。
- 若發現漏水、積水、異常聲響、燒焦味或冒煙，請立即拔除電源並聯繫客戶服務中心。
- 沖洗期間原水箱和純水壺可能出現白色泡沫，此為精密過濾過程中產生的微氣泡所致，屬正常現象。殘留的黑色顆粒為活性炭濾芯的殘餘物，同樣無需處理。

4.3 沸點調節



本產品出廠設定為低海拔地區默認沸點，高海拔地區用戶使用前必須調整沸點。

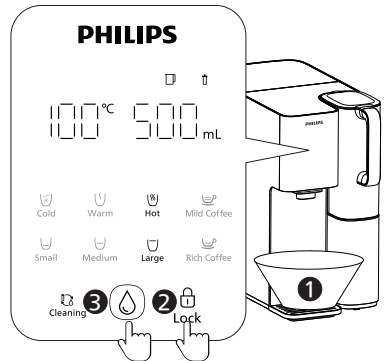
(1) 首次啟動時

- ① 確保純水壺中有足夠的純水
- ② 按下“ Hot”，再按“ Large”



(2) 沸點調節程序

- ① 將大容量杯子放在出水口下方
- ② 依次按“ Lock”-“ ”
- ③ 機器將持續排出沸水約1分鐘
- ④ 出水停止後，沸點調節即完成



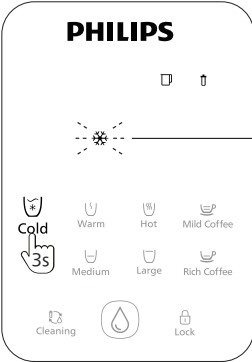
注意事項：沸點調節過程中可能釋放高溫蒸氣，有燙傷風險，請保持安全距離。

5. 功能使用說明

5.1 冰水功能

5.1.1 啟動冰水功能

插上電源並靜置 2 小時後，長按“☺ Cold” 3 秒，當“❄️”開始閃爍，即表示冰水功能已啟動。



The image shows the control panel of a Philips coffee machine. At the top, there is a 'PHILIPS' logo and two small icons. Below them is a snowflake icon with a dashed line pointing to it. Further down are buttons for 'Cold', 'Warm', 'Hot', 'Mild Coffee', 'Medium', 'Large', 'Rich Coffee', 'Cleaning', and 'Lock'. The 'Cold' button has a snowflake icon and '3s' next to it.

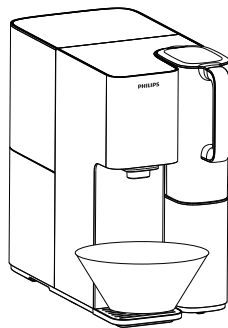
狀態燈	狀態說明
不亮	未開冰水功能
❄️ 閃爍	正在制冰水
長亮	已完成制冰水



“❄️”閃爍期間請勿取水，以免影響製冷效率。首次啟動冷卻功能後，約需 20 分鐘方可達到設定溫度。

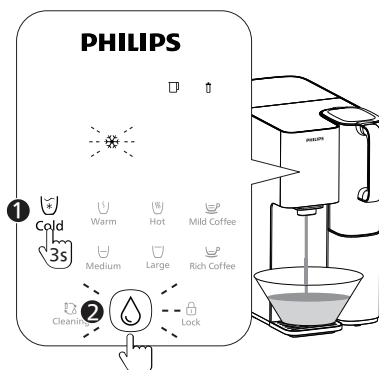
5.1.2 關閉製冷功能

注意：關閉後，系統內的冷水應排出，以防止污染。

(1) 將大型容器放置於出水口下方。



(2) 長按“”3 秒，
然後按下“”開始排水
(如有需要，可再次按下以暫停)。



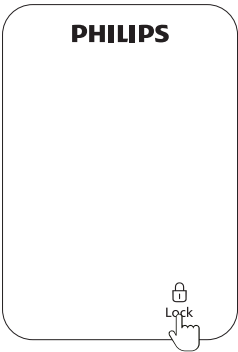
(3) 排水約 60 秒。當進度顯示達到 100% 時，排水完成。

(4) 冷水指示燈（以“”表示）將熄滅，表示製冷功能已完全關閉。

- 請勿於排水過程中拔除電源或退出操作。
- 排水期間如聽到馬達運作聲屬正常現象，當進度顯示達 100% 時，聲音將自動停止，無需擔心。

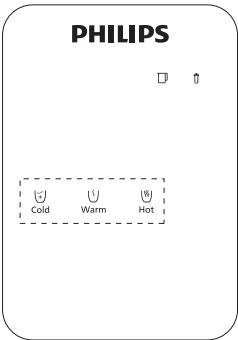
5.2 取水

(1) 按下“ Lock”解鎖。








(2) 溫度選擇：




- 重複按“ Cold”可選擇 5℃、10℃ 或常溫水；
- 重複按“ Warm”可選擇 45℃ 或 55℃；
- 重複按“ Hot”可選擇 85℃ 或 100℃。

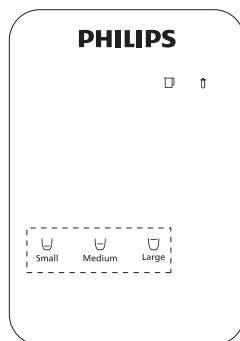


提醒：

- 當“ ”關閉時，代表冰水功能未啟用。此時按下“ ”只可選擇常溫水。
- 當“ ”閃爍時，表示系統正在製冷。按下“ ”可選擇 10℃ 水或常溫水。
- 當“ ”常亮時，代表冰水功能已啟用。此時按下“ ”可選擇 5℃、10℃ 或常溫水。
- 當“ Cold”顯示白燈表示常溫水，藍燈則表示 10℃ 或 5℃ 冰水。

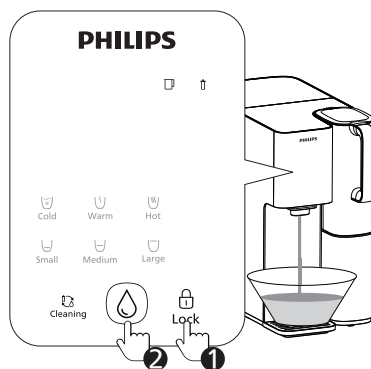
(3) 水量選擇：

- 重複按“ Small”可選擇 120mL 或 150mL
- 重複按“ Medium”可選擇 250mL 或 350mL
- 重複按“ Large”可選擇 500mL 或 800mL






(4) 解鎖出水

按下“ Lock”，再按“ ”出水。欲停止出水，再按一次“ ”。



備註：

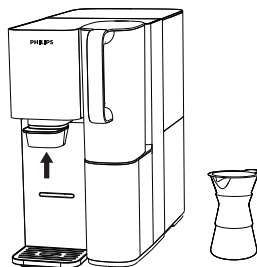
- 長按“ Lock”3 秒可開啟或關閉童鎖功能。
- 長按“ Hot”+“ Large”3 秒可開啟或關閉提示音功能。

5.3 使用冲泡功能

5.3.1 咖啡冲泡

(1) 安裝滴濾器

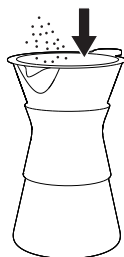
將滴濾器對準出水口，並緊密貼合於出水口上。



(2) 加入咖啡粉

取出分享杯，將 10g 咖啡粉倒入濾網中，並均勻鋪平。

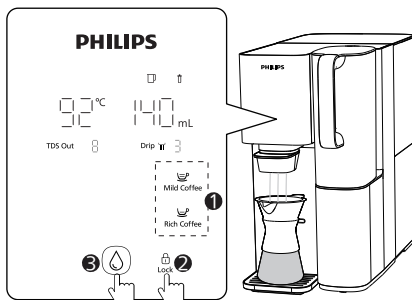
建議咖啡粉研磨度：手沖咖啡適用的中研磨（約為粗砂糖顆粒大小）。



! 產品預設以 10g 咖啡粉進行三段式自動沖泡。若咖啡粉超過建議量，請注意防止溢出。


(3) 選擇咖啡模式

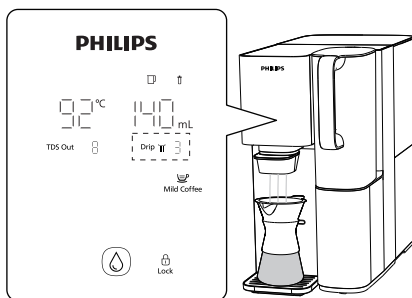
將分享杯放置於出水口下，選擇“ Rich Coffee”
或“ Mild Coffee”，按“ Lock”→“ ”。






🔔 淡咖與濃咖模式均預設以 10g 咖啡粉搭配 1:14 - 1:16 粉水比例進行沖泡。

(4) 等待沖泡完成

“Drip  ”會以倒數方式顯示沖泡進度（例如分為三段時，畫面將顯示 3 → 2 → 1）。
當聽到長響「滴」聲時，表示咖啡沖泡完成。



🔔 沖泡期間可按下“ ”以暫停沖泡。

如需退出，再次短按“ Rich Coffee”或
“ Mild Coffee”

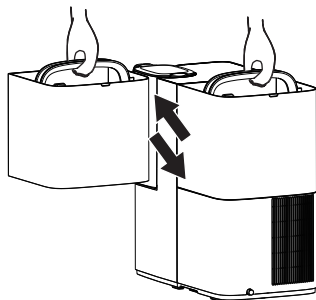
❗ 本產品模擬手沖式分段沖泡，過程中將出現「出水 → 暫停 → 再次出水」的循環。
沖泡進行中請勿移動或取走分享杯。

6 日常保養

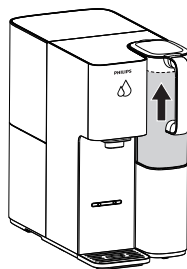
6.1 清洗功能

如產品已逾一週未使用，或連續使用達一個月，建議進行一次水路清洗。

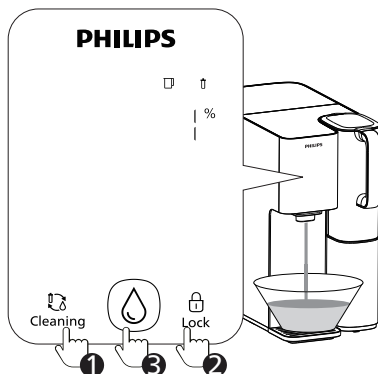
- (1) 將自來水注入原水箱，放回機身，並正確蓋上原水箱蓋。




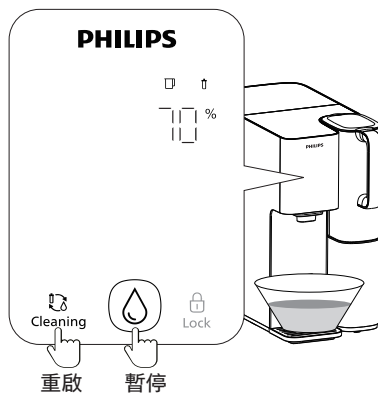
- (2) 等待純水壺注滿，且“💧”指示燈熄滅後，方可啟動清洗功能。



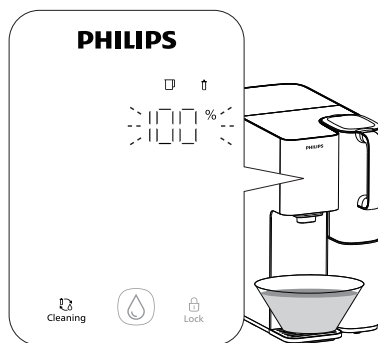
- (3) 於出水口下方放置大容量容器，按下
“Cleaning” → “Lock” → “💧”開始清洗程序。
清洗過程中將排出約 1800mL 的水。



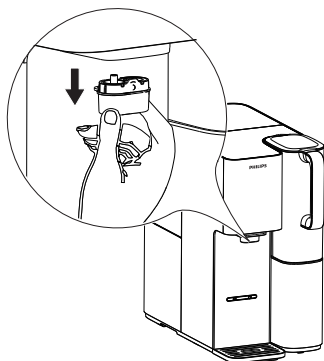
(4) 清洗過程中可按下”  ”暫停。



(5) 當螢幕顯示 "100%" 並閃爍時，表示清洗程序完成。



(6) 如需清潔出水嘴，請旋轉取出後以清水沖洗，再重新安裝回原位。

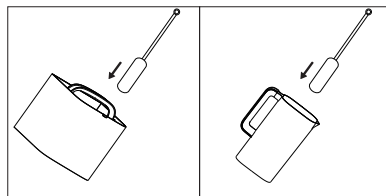


6.2 清潔原水箱及純水壺

- (1) 如發現原水箱或純水壺內有明顯水垢或沉澱物，請使用清潔刷進行清洗。

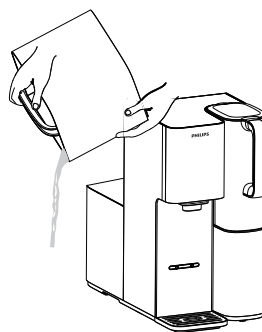
* 注意：本產品不附送清潔刷，如有需要，請另行購買。

備註：請勿將原水箱或純水壺放入洗碗機清洗。



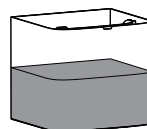
- (2) 清除原水箱水垢

- ① 清空原水箱內剩餘的水。

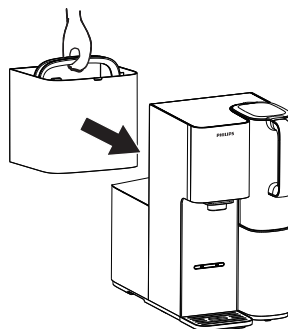


- ② 向原水箱加入約 30g (1 oz) 檸檬酸，再加入自來水至 3L (約 3.2 qt) 水位，輕輕攪拌後靜置約 2 小時。


* 檸檬酸需另行購買。




- ③ 使用清水徹底沖洗乾淨。再注滿自來水並重新安裝回機器。



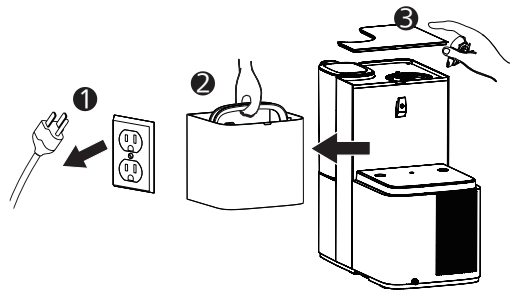
6.3 濾芯更換


請根據顯示面板上的濾芯壽命指示燈“”或建議更換週期進行濾芯更換。新濾芯可於授權零售商或服務中心購買，型號為 ADD581。

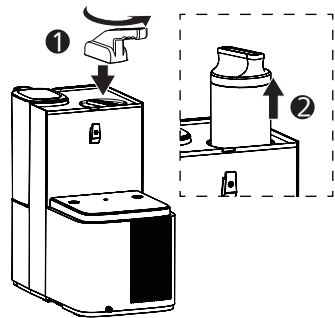
濾芯型號	建議更換週期
ADD581	1 年


 更換濾芯時僅限使用原廠飛利浦濾芯。

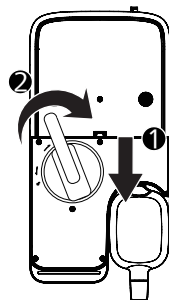
(1) 切斷電源，取出原水箱，打開頂蓋。






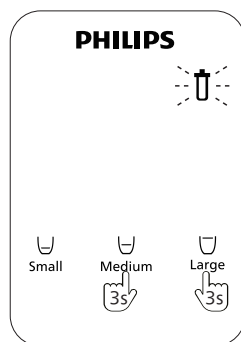
(2) 使用濾芯扳手，將已到使用壽命的濾芯逆時針旋轉至解鎖“”位置，然後取出。





- (3) 將新的濾芯放入濾芯座內，順時針旋轉至鎖定“ ”位置，蓋回頂蓋，裝回原水箱，然後，插上電源線以開啟機器。




- (4) 長按“ ” + “ ” 3 秒，
“ ” 指示燈由紅燈閃爍轉為白燈，
表示濾芯復位成功。




(如需取消復位，請於2小時內長按

“ ” + “ ” 3秒。)

7 Troubleshooting

異常現象	潛在原因排查	解決方法
E01 故障代碼 無法加熱水	水箱溫度探頭故障警報， 或加入超過38℃的原水	確保原水箱加入的自來水溫度低於38℃
E02 故障代碼 無法取用熱水	出水溫度探頭異常警報	先取出 3 杯150ml常溫水，再次嘗試 是否可正常取熱水
E04 故障代碼 無法取用熱水	加熱異常警報	先取出 3 杯150ml常溫水，再次嘗試 是否可正常取熱水
E06 故障代碼 產品無法正常製水 及取水	製水異常警報；濾芯未安裝 到位或堵塞	檢查濾芯是否安裝到位或堵塞；如堵 塞，請更換濾芯
E0b 故障代碼 無法製冷	未取用冰水時，單次製冷 時間超過 1 小時，啟動製 冷保護，停止製冷	關閉電源 1–2 分鐘後重新接通電源
E0L 故障代碼 無法取用冷水	冷罐溫度探頭異常警報	關閉電源 1–2 分鐘後重新接通電源
EU 故障代碼 產品通訊異常	通訊異常警報；產品電控板 內部通訊信號異常	關閉電源 1–2 分鐘後重新接通電源
無法取水	純水壺缺	如「  」燈閃爍，請等待其停止閃爍 後再取水
	原水箱未正確安裝	檢查原水箱是否正確安裝

異常現象	潛在原因排查	解決方法
無故障代碼，但產品不製水	原水箱水位過低，「  」紅燈閃爍	將原水箱內的水全部倒出，重新加注自來水
	原水箱未正確安裝	檢查原水箱是否正確安裝
機身漏水	接水盤水滿溢出	清空接水盤
	原水箱底部密封處有異物卡住	使用頂針檢查機器底部密封彈簧處是否有異物卡住，並進行清理
	純水壺未安裝妥當	檢查純水壺是否安裝穩妥，插緊至無縫隙
飲用水有異味	首次使用或更換濾芯後未依指示沖洗，或長時間未使用產品	參考首次使用或更換濾芯時的沖洗操作
	未及時更換濾芯	參考更換濾芯的指引
機身漏電或帶靜電感應	機器接地不良或電源軟線破損	請使用具可靠接地的三孔插座；如電源線破損，請即時聯絡售後更換
按鍵／顯示屏無反應	系統故障或硬件損壞	關閉電源 1-2 分鐘後重新接通電源

8 包裝內容清單

主機	× 1
可拆式接水盒	× 1
分享杯	× 1
滴濾器	× 1
純水壺	× 1
快速使用說明	× 1
濾芯更換指南	× 1

9 保養及售後服務

如需更多資訊或有任何查詢，請瀏覽：www.philips.com/support，或聯絡您所在地區的飛利浦客戶服務中心。

若當地沒有設立客戶服務中心，請聯絡當地授權經銷商。


自購買日起兩年內，若因製造工藝問題或在正常使用情況下出現的零件故障，經本公司維修人員確認後，您可享受免費保養服務。

保養服務不包括經常性更換的消耗品、附屬配件、運輸費用及上門服務。維修時請出示購買憑證。

聯絡我們



 <https://gozerowater.com/>

 (888) 258-3660

 support@gozerowater.com

Customer Support Available: 10 a.m. - 6 p.m. PST

請妥善保存本使用說明書，以便日後查閱。



Register your product and learn more via the website link below:
www.philips.com/water

Specifications are subject to change without prior notice

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Rev A AUG 25

