

# Schedule 8 MRI Coil and Disease Management Solutions Portfolio (Rev 25.2)

Product Category	Products
Magnetic Resonance Imaging (MRI) Coils	Capital Coils
Consumables	Consumables Coils
Disease Management Solutions	UroNav and DynaCAD

## 1. Prices

1.1 Unless stated otherwise on the face of the Quotation, the Quotation will remain valid for 60 days unless withdrawn or changed by Philips DS North America, LLC.

# 2. Shipment

2.1 Philips DS North America, LLC will use reasonable efforts to ship the product to Customer (i) by the mutually agreed upon shipment date, (ii) by the date stated in the Quotation, or (iii) as otherwise agreed in writing. Philips DS North America, LLC will ship the product according to Philips DS North America, LLC's standard commercial practices.

#### 3. Payment Terms

- 3.1 Quotation. Philips may quote and invoice the Philips DS North America, LLC products in the name of its affiliate, Philips DS North America, LLC.
- 3.2 Payment Terms: Unless otherwise specified in the Quotation, Philips DS North America, LLC's will invoice Customer and Customer will pay such invoice on receipt as follows: 100% of the purchase price shall be due 30 days from Philips DS North America, LLC's. invoice date.
- Purchase Orders. Customer must submit separate and unique purchase orders for the Products listed in this Product Specific Schedule to Philips DS North America, LLC.
  - 3.3.1. For Philips DS North America, LLC:
  - Philips DS North America, LLC.3650 NE 53rd Avenue
  - Gainesville, FL 32609
  - Tel: 1-877-468-4861
- 3.4 Invoices. Unless otherwise specified in the Quotation, Philips DS North America, LLC will issue one invoice(s) for the Products identified on this Product Specific Schedule under "Philips DS North America, LLC" and a separate and unique invoice(s) for the Products listed in all other Product Specific Schedules under "Philips". Philips DS North America, LLC will invoice Customer, and Customer will pay such invoice for each product in accordance with the payment terms set forth in the applicable Product Specific Schedule attached to these Conditions of Sale and remit payment to the locations stated in each invoice.
- 3.5 Credit Approval. Payment terms are subject to credit approval.
  - 3.5.1 Support Services. If any, shall be invoiced and paid as set forth on the Quotation.

#### 4. Return Policy

- 4.1 If there is a problem with an order, Philips DS North America, LLC wants to correct it as soon as possible. Please note the following instructions before returning merchandise to Philips DS North America, LLC.
- 4.2 Buyer must first receive a Returned Goods Authorization (RGA) from the Philips DS North America, LLC Customer Service Department in Gainesville, Florida at 1-877-468-4861 Philips DS North America, LLC. If an RGA is issued, Buyer is responsible for all costs associated with the return. Returns will be subject to a fifteen percent 15% restocking fee.
- 4.3 Returns after 60 days of shipment shall be subject to a restocking charge.
- 4.4 Philips DS North America LLC does not accept returns of Consumables Products that have been opened, are expired or damaged. Please contact Philips DS North America LLC Customer Service Department at 1-877-468- 4861 for guidance on any returns.

## 5. Installation

For Products with installation included in the purchase price, acceptance by Customer occurs upon completion of installation by Philips DS North America, LLC. For Products without installation included in the purchase price, acceptance by customer occurs upon delivery. If Customer schedules or delays installation by Philips DS North America, LLC, more than 30 days after delivery, Customer's acceptance of the Products will occur on the 31st day after delivery.



## 6. Product Warranty

6.1 In addition to the limited warranties stated herein, Philips DS North America, LLC may provide limited productspecific warranties that are set forth in separate Philips DS North America, LLC warranty documents incorporated herein by reference.

# STANDARD PRODUCT WARRANTY PERIODS

MRI Coils - Three years, parts and factory repair labor
Disease Management Solutions Products - One (1) year, parts and factory repair labor
Sentinelle coils - One year, parts and factory repair labor
Parts and Accessories - 90 days, replacement Supplies
Consumable Items and repaired product - 30 days, replacement

- 6.2 Philips DS North America, LLC's sole obligations and Customer's exclusive remedy under any product warranty are limited, at Philips DS North America, LLC's option, to the repair or the replacement of the product or a portion thereof, within thirty (30) days after receipt of written notice of such material breach from Customer ("Product Warranty Cure Period") or, upon expiration of the Product Warranty Cure Period, or to a credit or refund of a portion of the purchase price paid by Customer. Warranty service outside of normal working hours (i.e., 8:00 AM to 5:00 PM, Monday through Friday, excluding Philips DS North America, LLC's observed holidays), will be subject to payment by Customer at Philips DS North America, LLC's standard service rates.
- 6.3 Customer shall at all times during the warranty period specified in this Agreement provide Philips DS North America, LLC suitable connection to the product through Customer's network for Philips DS North America, LLC use in remote servicing of the Product.