English 2

EU Data Act information

This document is applicable to Philips Personal Health products that collect product data as well as related service data (if any). This product can be connected with a Philips app via Wi-Fi and Bluetooth. The product is capable of generating data continuously and in real time. The data can be stored on the product itself, in the connected app as well as on a remote Philips server. In the app, the user can request access to the data collected by the product. The diagnostic data can only be read in a Philips engineering environment if the product is returned via our customer support channel. In this case, Philips can retrieve the data upon your request and send it to you in an electronic file free of charge.

This document also serves as a notice for users of this type of product.

This product collects the data types indicated below. The collected data may be used to perform our agreement with you (i.e. to provide you with the core services and functionalities of the product and app), to provide support services (e.g, maintenance and troubleshooting services), to monitor and maintain the safety and security of the product and app, to comply with applicable laws and regulations and to generate derived/inferred data for any lawful purpose as permitted under applicable laws. In addition, your data may be combined, aggregated and analyzed for the purpose of improving our products, services and solutions and for research and development of new products and services, as permissible by applicable law. We may share your data with third-party service providers to fulfil the purpose mentioned above. If you believe that your rights pursuant to the EU Data Act are infringed, you may lodge a complaint with the designated authority.

Data holder: Philips Consumer Lifestyle B.V. established at High Tech Campus 5, 5656 AE, Eindhoven, The Netherlands.

Contact: www.philips.com/support

This product collects the following raw data types:

- Operation session: Key characteristics of a usage session. Data size in bytes: 10. Storage in app: yes. Retention period in app: indefinite. Storage in cloud: yes. Retention period in cloud: 365 days.
- Real-time motion: Motion type on a scale from 0 (straight motion) to 100 (circular motion). Data size in bytes: 2. Storage in app: yes. Retention period in app: indefinite. Storage in cloud: yes. Retention period in cloud: 365 days.
- Motion history: History of motion types used during a maximum of 20 usage sessions. Data size in bytes: 300. Storage in app: yes. Retention period in app: indefinite. Storage in cloud: yes. Retention period in cloud: 365 days.
- Fluid level: Estimated percentage of fluid in the Quick Clean Pod cartridge. Data size in bytes: 2. Storage in app: yes. Retention period in app: indefinite. Storage in cloud: yes. Retention period in cloud: 365 days.
- Diagnostics: Aggregation of data, statistics and counts collected during use of the product. Data size in bytes: 2048. Storage in app: no. Storage in cloud: no.

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