English 2

EU Data Act information

This document is applicable to Philips Personal Health products that collect product data as well as related service data (if any). This product can be connected with a Philips app via Wi-Fi and Bluetooth. In the app, the user can request access to the data collected by the product. The diagnostic data can only be read in a Philips engineering environment if the product is returned via our customer support channel. In this case, Philips can retrieve the data upon your request and send it to you in an electronic file free of charge.

This document also serves as a notice for users of this type of product.

This product collects the data types indicated below. The collected data may be used for diagnostic purposes and for research and development, to perform repairs and to improve product performance. In the event of a product return, the collected data may be used for the purpose of handling consumer complaints as well as for monitoring and maintaining the safety and security of the product and app. The collected data may also be used to provide personalized notifications in the app.

This product is capable of generating data continously. Data is retained for the duration of the repair or service and depends on the data type and storage location as explained below. We may share your data with third-party service providers to fulfil the purpose mentioned above. If you believe that your rights pursuant to the EU Data Act are infringed, you may lodge a complaint with the designated authority.

Data holder for product data and related service data: Philips Consumer Lifestyle B.V. established at High Tech Campus 5, 5656 AE, Eindhoven, The Netherlands.

Contact: www.philips.com/support

This product collects the following raw data types:
- Operation session: Key characteristics of a usage session. Data size: 10 bytes. Storage in app: yes. Retention period in app: indefinite. Storage in cloud: yes. Retention period in cloud: 365 days.
- Real-time motion: Motion type on a scale from 0 (straight motion) to 100 (circular motion). Data size: 2 bytes. Storage in app: yes. Retention period in app: indefinite. Storage in cloud: yes. Retention period in cloud: 365 days.
- Motion history: History of motion types used during a maximum of 20 usage sessions. Data size: 300 bytes. Storage in app: yes. Retention period in app: indefinite. Storage in cloud: yes. Retention period in cloud: 365 days.
- Fluid level: Estimated percentage of fluid in the Quick Clean Pod cartridge. Data size: 2 bytes. Storage in app: yes. Retention period in app: indefinite. Storage in cloud: yes. Retention period in cloud: 365 days.
- Diagnostics: Aggregation of data, statistics and counts collected during use of the product. Data size: 2048 bytes. Storage in app: no. Storage in cloud: no.