

# PHILIPS

Water Solutions

Under-the-sink filtration

AUT7005



User manual  
説明書





# Contents

---

I. Product Introduction	1
-------------------------	---

---

II. Product Specifications	1
----------------------------	---

---

III. Product overview	2
-----------------------	---

---

IV. Installation	3
Preparations before installation	5
Install the three-way ball valve	5
Install the faucet	7
Install the system	8

---

V. Using the system	9
Before the first-time usage	9
Daily usage	10
System flush	11

---

VI. Maintenance	12
Routine maintenance	12
Filter lifetime	12
Filter cartridge replacement	13

---

VII. Precautions	13
Warning	13

---

VIII. Troubleshooting	14
-----------------------	----

---

IX. Guarantee & Service	16
-------------------------	----

---

X. Packing list	16
-----------------	----

---

# 目錄

---

I. 產品介紹	17
---------	----

---

II. 產品規格	17
----------	----

---

III. 產品概覽	18
-----------	----

---

IV. 安裝	19
安裝前準備事項	21
安裝三通球閥	21
安裝龍頭	23
安裝產品	24

---

V. 使用方法	25
首次使用	25
日常使用	26
產品沖洗	27

---

VI. 維護保養	28
日常維護	28
濾芯壽命	28
濾芯更換	28

---

VII. 注意事項	29
警告	29

---

VIII. 故障診斷	30
------------	----

---

IX. 保固與服務	31
-----------	----

---

X. 包裝清單	31
---------	----

---

# I. Product Introduction

Congratulations on your purchase and welcome to Philips! Experience cleaner, safer water every day with Philips Aquaporin Inside® technology. This breakthrough reverse osmosis filtration system harnesses the power of nature's own water channels, aquaporin proteins, for superior filtration down to 0.0001 micron. It reduces a wide range of impurities and dissolved solids, ensuring you enjoy consistently safe, refreshing, pure-tasting water for your everyday needs. Tested in collaboration with NASA and ESA, Aquaporin Inside® technology brings space-age innovation to your home. Paired with the instant heating faucet, it provides hot and ambient pure-tasting water.

Please read this user manual carefully before using the appliance and keep it for future reference.

\*The substances removed or reduced by this system may not be present in all users' water.

# II. Product Specifications

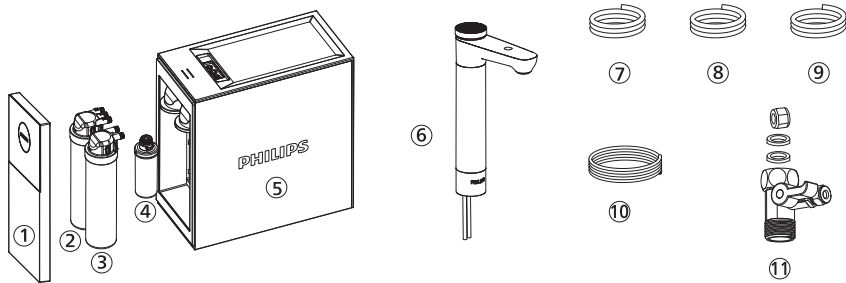
Product name	Philips reverse osmosis under-the-sink water filtration system
Product model	AUT7005/97
Filtered water flow rate	3.1 liters/minute
Filter lifespan	CP filter (AUT821): 3,650 liters or 12 months AQP filter (AUT822): 11,000 liters or 36 months GAC filter (AUT823): 3,650 liters or 12 months
Inlet water pressure	0.1-0.4 MPa**
Rated voltage	220V-240V/50Hz-60Hz
Rated power	2200W
Hot water production capacity	20L/h, ≥90°C
Standby power consumption	0.03kW·h/24h
Dimensions	417*185*390mm

**Note:**

The product images, user interfaces, and illustrations in the manual are for reference only.

Due to product updates and upgrades, there may be slight differences between the actual product and the illustrations. Please refer to the received physical product for accuracy

### III. Product overview



- ① Cover
- ② Reverse osmosis filter (AQP)
- ③ Sediment and carbon block filter 2-in-1 (CP)
- ④ GAC filter
- ⑤ System
- ⑥ Faucet
- ⑦ 1/4" PE pipe (white)
- ⑧ 1/4" PE pipe (grey)
- ⑨ 1/4" PE pipe (red)
- ⑩ 3/8" PE pipe (blue)
- ⑪ Three-way ball valve

## IV. Installation

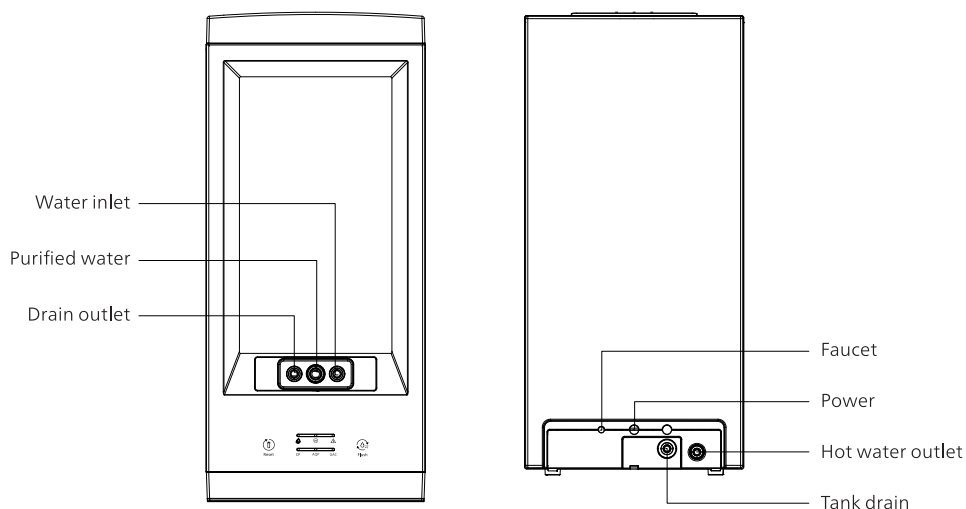
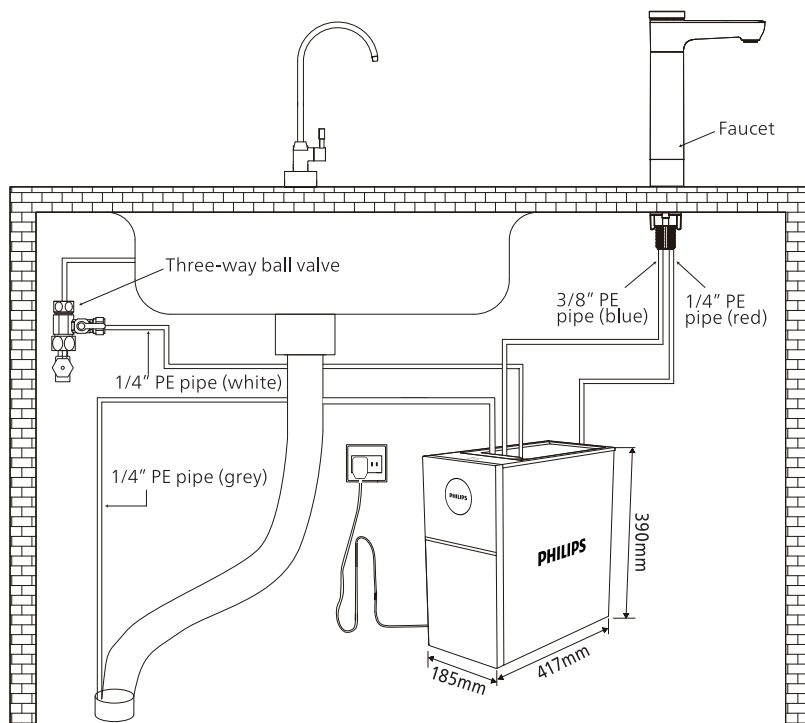
### Note:

- Before installation, it is important to check the condition of the system to make sure it has not been damaged during transport.
- Unpack the system and its accessories. Remove the protective packaging materials. Recyclable materials have been used for the packaging and should be disposed of in the appropriate recycling bins or at the specific local recycling center.

**Warning: Keep plastic bags out of the reach of children, as they may be dangerous.**

- Check if anything is missing according to the packaging list and the overview.
- Given that the system will improve the quality of your drinking water, all tools used in the installation process should be clean, rust-free, and grease-free.
- The installation process should be carried out under appropriate hygienic conditions, taking all necessary precautions regarding materials and components that will come into contact with water to be treated or consumed.
- Avoid external contamination of the system through improper handling by using gloves, sanitizing gel, and washing hands as often as necessary during the installation process, first use, and system maintenance.
- The system and installation shall comply with applicable local regulations.
- This product cannot be disposed of with other domestic waste. At the end of the product's service life, return it to the place of purchase or a local recycling center, indicating that it contains electrical and electronic components. Proper collection and treatment of the product, which is no longer in use, contribute to the preservation of natural resources and help avoid potential public health risks.





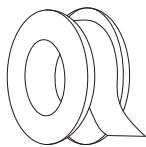
## 1. Preparations before installation

Choose a suitable location to install the system;

Make sure there is a power socket near the installation location;

Check the packing list and make sure you have all the accessories on the list;

Prepare the necessary tools for installation:



PTFE tape



Screwdriver



Wrench



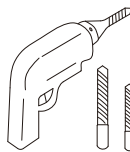
Pipe cutter



Flashlight



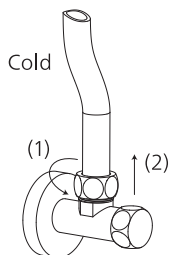
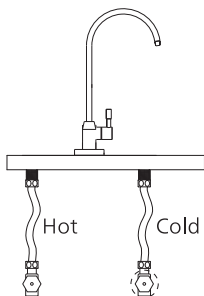
Rag



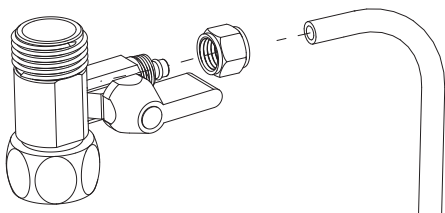
Electric drill

## 2. Installing the three-way ball valve

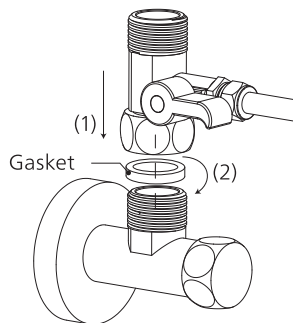
a. Turn off the cold water supply. Turn on the kitchen cold water faucet to release the pressure and allow water to drain from the pipe. Disconnect the cold water hose from the cold water valve.



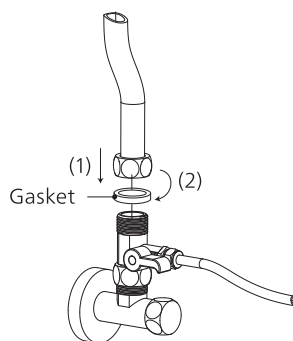
b. Insert the nut of the three-way ball valve onto the 1/4" PE pipe and insert the pipe into the convex connector of the three-way ball valve. Tighten the nut with a wrench.



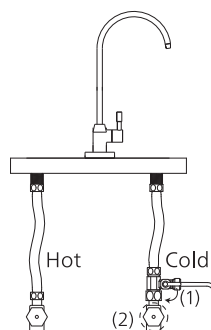
- c. Install the three-way ball valve on the cold water valve.  
Please do not miss the gasket inside the three-way ball valve during installation.



- d. Connect the cold water hose with the three-way ball valve and screw it tightly with a wrench. Please do not miss the gasket in the cold water hose during installation.



- e. Switch off the three-way ball valve. Turn on the cold water supply. Wipe the connections with a tissue to see if there is leakage. If the tissue stays dry, it means the three-way ball valve is installed properly.



### 3. Install the faucet

Select an appropriate installation location. The environment where the faucet is installed should adhere to all relevant hygiene and sanitation standards. Ensure that the faucet sits flat on top of the sink or countertop surface.

If the radius of the sink hole is more than 25mm from the countertop, please follow Figure 1.

If the radius of the sink hole is within 25mm from the countertop, please follow Figure 2.

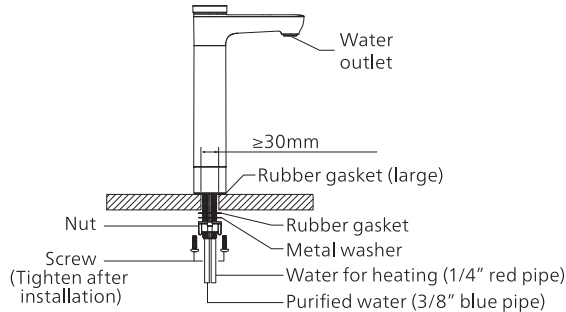


Figure 1: Hole radius more than 30mm

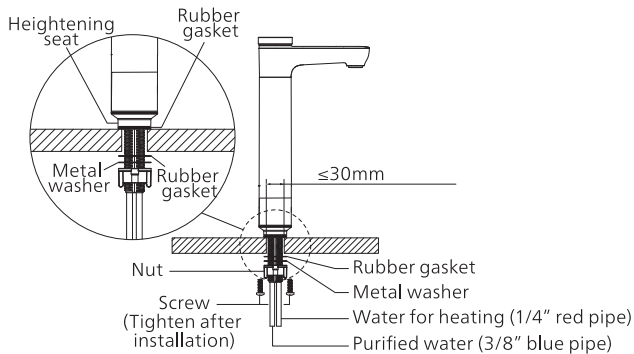


Figure 2: Hole radius less than 30mm

#### Note:

- The 3/8" blue PE pipe is for the purified water supply.
  - The 1/4" red PE pipe is for the water supply for heating.
  - The 4-core connector is for the instant faucet power cord.
  - The 5-core connector is for the instant faucet signal cord.
- Please ensure correct connections of the pipes and cords.

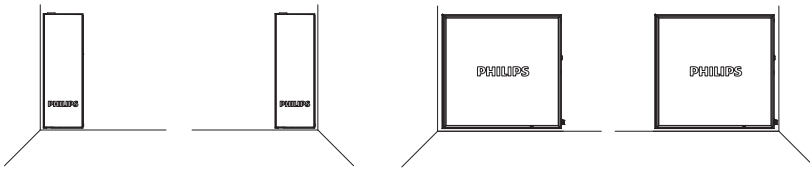


## 4. Installing the system

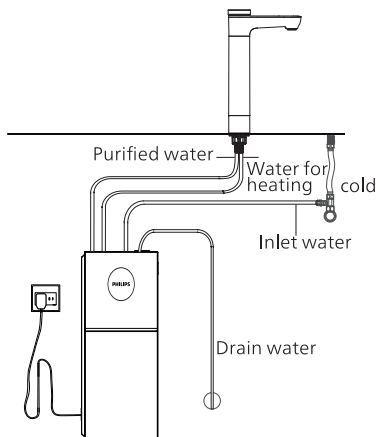
Please check if there is sufficient space for installing the system itself, its accessories, connections, and for servicing and repair. Under no circumstances should the system be installed outdoors. The environment where the system is installed should adhere to all appropriate hygiene and sanitation conditions. Avoid any external dripping liquids from pipes or drains onto the system.

This system should be placed on a stable and flat surface. Keep the system away from heat. It shall not be placed in a location that may have inflammable gas leakage.

- a. Find a proper place for the system.



- b. Cut a suitable length of the 1/4" PE pipe (white). Connect one end to the system's tap water inlet, and the other end to the three-way ball valve.
- c. Cut a suitable length of the 1/4" PE pipe (grey). Insert one end into the system's drain outlet, and place the other end into the drain pipe.



- d. Cut a suitable length of the 3/8" PE pipe (blue). Connect one end to the faucet's purified water supply, and insert the other end into the system's purified water outlet.
- e. Cut a suitable length of 1/4" PE pipe (red). Connect one end to the faucet's water inlet for heating, and connect the other end to the system's water outlet for heating.

- f. Connect the faucet's power cable and signal cable to the system. DO NOT plug the system's power supply into the socket yet.
- g. Turn on the three-way ball valve.

## V. Using the system

### 1. Before the first-time usage

- a. Connect the system with power. You will hear a beep, and all indicators will light up for 3 seconds. The system will enter the auto-flush mode. Wipe all the joints and connectors with tissue to check if there are leakages. If the tissue stays dry, it means the system is installed properly.
- b. Select ambient water and turn on the faucet. Wait until water starts flowing from the faucet and then turn off the faucet. During the first usage, it is normal to take some time for water to flow out the faucet.
- c. Select 95°C and 1.0L, and turn on the faucet. The system will enter the boiling point self-adjustment mode. If the boiling point self-adjustment is successful, the faucet will stop dispensing water, and the LED ring will flash red and blue alternately for 5 seconds. If the boiling point self-adjustment is unsuccessful, the faucet's LED ring will not flash red and blue alternately, and you will need to repeat the operation of the boiling point self-adjustment.

#### **Note:**

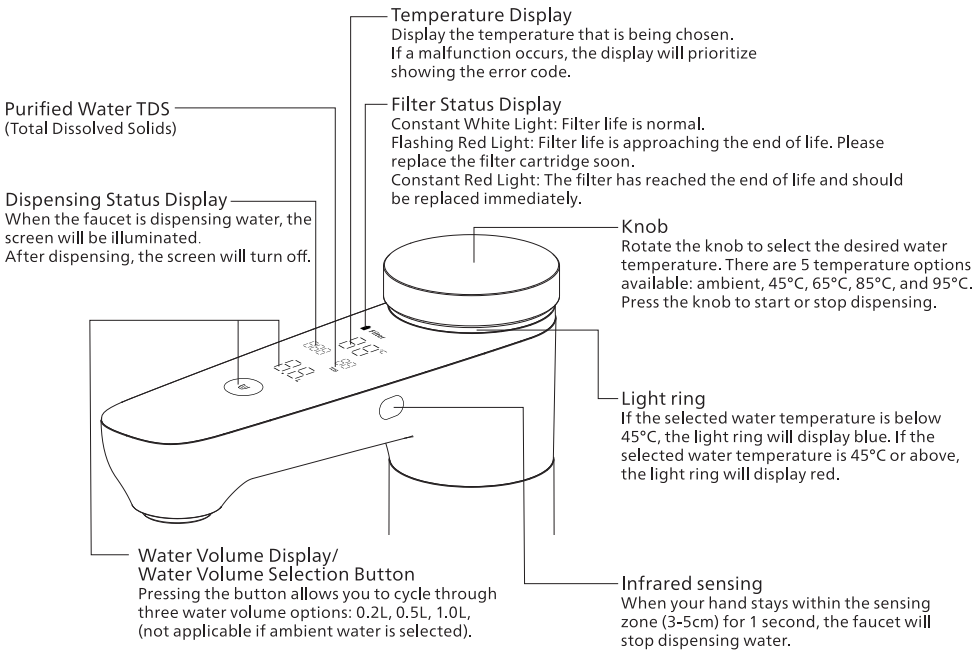
- During the boiling point self-adjustment process, it is normal to release steam from the nozzle.
- When restarting the product after reconnecting with power, extract ambient water for at least 10 seconds before extracting hot water to prevent dry-heating.
- To enhance the taste of the water purified after initial installation or filter cartridge replacement, it is recommended to flush the filters for 20 minutes. During this process, the purified water produced is not recommended for drinking but can be used for other cleaning purposes.

2. Daily usage

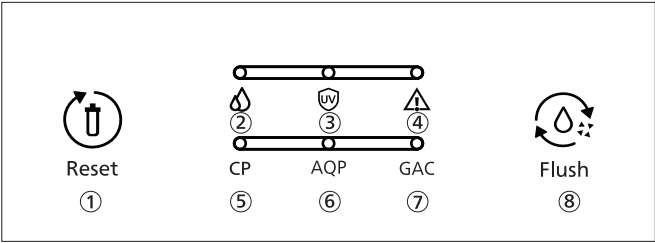
Turn the knob to select the desired water temperature, and press the water volume button to select the desired volume. Press down the knob to start dispensing water. Press the knob again to stop it.

**Note:** water volume can not be selected if ambient water is selected.

Faucet Display



User interface



- ① Reset button
- ② Operation status indicator
- ③ UV-C LED indicator
- ④ Error indicator
- ⑤ CP filter lifetime indicator
- ⑥ AQP filter lifetime indicator
- ⑦ GAC lifetime indicator
- ⑧ Flush button

a. Filter lifetime indicator

Status	Indicator	Sound alert
More than 14 days	Constant blue light	N/A
Less than 14 days	Flashing red light	There will be beeps whenever the faucet is turned on, reminding you to replace the filter.
The filter has reached the end of life and should be replaced immediately	Constant red light	There will be beeps whenever the faucet is turned on, reminding you to replace the filter.

b. To reset the filter lifetime

- Hold the "Reset" button for 5 seconds until you hear a beep.
- Press the "Reset" button briefly to select the filter.
- The selected filter's indicator will stay lit.
- Select the filter to reset.
- Hold the "reset" button for 5 seconds until you hear a beep.
- The filter life indicator will flash four times, then show a steady blue light.

## System flush

a. Auto-flush:

- The system flushes automatically when it is powered up.
- The system flushes automatically after filtered water has stored for more than 30 minutes.
- The system flushes automatically when it hasn't been filtering water for 72 hours.

b. Manual flush:

- You may manually flush the system by pressing the flush button. The flushing will end automatically after 3 minutes.

## VI. Maintenance

### 1. Routine maintenance

- Organic solvents, such as gasoline, should not be used to wipe the housing of the device. If cleaning is necessary, please gently wipe the surface of the product with a damp cloth after it has been disconnected from the power supply.
- If the system is not used for more than 2 days, turn on the faucet to empty the water tank. After refilling, you may start consuming the water again.
- If the system will not be used for an extended period, take out the filter cartridges, seal them with plastic wraps, and store them in the refrigerator (not in the freezer). Turn off the three-way ball valve, turn on the faucet to empty the system, and turn off the power. Before using it again, repeat the steps in 'Before the first-time use' in Chapter V.

### 2. Filter lifetime

#### Note

For the best performance, please change your filter cartridge according to the filter lifetime indicator, or the filter replacement cycle suggested below. When a significantly lower flow rate is observed, we also recommend changing the filters.

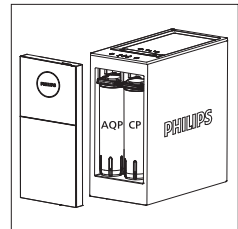
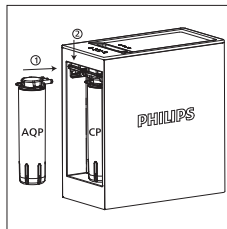
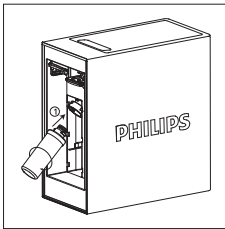
**This system can only work with Philips filters.**

Filter	Model code	Filter lifetime
CP filter	AUT821	3,650 liters or 12 months
AQP filter	AUT822	11,000 liters or 36 months
GAC filter	AUT823	3,650 liters or 12 months

\* The actual lifetime of the filter cartridge depends on the local tap water quality and daily usage. The recommended replacement cycle is based on average calculation on local tap water quality status. If the local tap water quality is below the average, the actual lifetime of the cartridge would differ from the recommended replacement cycle. If the filter cartridge is blocked, please replace it.

### 3. Filter cartridge replacement

- a. Turn off the three-way ball valve, turn on the faucet to drain all water from the system and disconnect it from the power supply.
- b. Remove the front cover.
- c. Unlock the CP filter or the AQP filter that needs to be replaced by pushing up the cover and pull out the filter cartridge from the system. If the GAC filter needs to be replaced, remove the AQP filter first, lift the GAC filter from the cartridge holder, twist it anticlockwise and pull it out.
- d. Remove the packaging of the new filter. Twist the GAC filter clockwise and push it down to the cartridge holder. Insert the new AQP filter or the new CP filter into the system until you cannot push them any further, and then press down the cover to lock it.
- e. Turn on the three-way ball valve and switch the power back on, the system will begin automatic flushing. After flushing completes, water production will start. When production finishes: Select ambient water and turn on the faucet to fully drain the system and turn off the faucet when water flow stops. The system will automatically restart production. It becomes operational after this cycle completes.



## VII. Precautions

### Warning

- Always use municipal tap water as the water source. Do not use water that is micro-biologically unsafe or of unknown quality without adequate disinfection before or after the system.
- This system is not intended for use by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the system.
- Be sure to handle the system gently and carefully. Do not attempt to modify or repair the system yourself, otherwise, the warranty becomes invalid.
- This device is intended for domestic use only.

- Do not reverse the installation order of the filter cartridges to avoid affecting the filter performance of the system.
  - If the system is abnormal or faulty, stop using it immediately. Close the inlet water valve and turn on the faucet to empty the system.
  - Events of faults include:
    - Leakage
    - The product is cracked or damaged.
    - There is an abnormal sound or burnt smell.
    - The power plug or power cord is abnormally hot.
    - The machine does not work.
- Please contact consumer care for inspection immediately.
- If you are not using the system for an extended period, turn off the water supply, and open the faucet to release internal pressure, thereby avoiding damage to the system.
  - To ensure optimal performance and safety, use the hose provided with your new appliance. Do not reuse existing hoses.
  - This appliance should not be flooded.
  - After use, the surface may retain heat. To avoid damaging the power plug, keep it away from liquids.

## VIII. Troubleshooting

Problem	Possibles causes	Solutions
No water comes out from the the faucet.	The system is not connected with power.	Check if power adapter is connected to the system and the power socket properly.
	Cold water valve or the three-way ball valve is turned off.	Turn on the valves.
The flow rate gets slower.	pipeline connection error.	Check the pipeline to confirm correct connection.
	Filter is blocked.	Replace the filter.
	Inlet water pressure is low.	Contact consumer care.
	PE pipe is bent or damaged.	Please check the PE pipe.

Poor outlet water quality.	Filter has reached the end of life.	Replace the filter.
	The system has not been used for 24 hours or more.	Turn on the purified water and allow it to run for 5 minutes.
	The inlet water quality is poor.	Please contact consumer care for water quality testing.
There is water leakage.	Improper installation of pipelines or filters.	Reinstall the machine. If the same problem occurs, contact consumer care.
	Damaged sealing ring of the filter.	Contact consumer care.
	Damaged or misaligned sealing ring on the water inlet/ outlet joints.	
	Other components show signs of wearing and tearing.	
"E1"error code	There is a water shortage.	Please check if the municipal water supply pressure is normal.
		Reconnecting the power, press any button to clear the error. If it can't be resolved, please contact consumer care.
"E2"error code	Faucet NTC is abnormal.	Try reconnecting the power. If it can not be resolved, please contact consumer care.
"E3"error code	Flow rate anomaly.	
"E4"error code	Low water level alert.	Water in the water tank is in low-level status. System will resume normal operation when water level recovers.
"EU"error code	Faucet communication with the machine is abnormal.	Try reconnecting the power. If it can not be resolved, please contact consumer care.
"E9"error code	The heating function is abnormal.	
"Eb"error code	Over-time water production protection.	



## IX. Guarantee & Service

If you need information or have any questions, please visit [www.philips.com/water](http://www.philips.com/water) or contact the consumer care center in your country. If there is no consumer care center in your country, go to a local dealer. Within two years from the date of purchase, you will receive free warranty service for any damage caused by the manufacturing process or components under normal operation, confirmed by our maintenance service. The warranty service does not include frequently replaced consumable components, auxiliary devices, transportation fees, and door-to-door service. Please show the proof of purchase to the service personnel during maintenance.

## X. Packing list

System	1X
Faucet	1X
Three-way ball valve	1X
1/4" PE pipe - gray	1X
3/8" PE pipe - blue	1X
1/4" PE pipe - red	1X
1/4" PE pipe - white	1X
User manual	1X

## I. 產品介紹

感謝您購買飛利浦產品！本產品搭載飛利浦Aquaporin Inside®技術，每天體驗更清潔，更安全的水。這種突破性的反滲透過濾系統利用了大自然自身的水通道蛋白的力量，過濾精度低至0.0001微米。它減少了大量的雜質和溶解的固體，確保您享受始終如一的安全，清新，純淨的水，以滿足您的日常需求。

Aquaporin Inside®技術與NASA和ESA合作進行了測試，將太空時代的創新帶到您的家中。搭配即時加熱水龍頭，提供熱和室溫的純淨水。

在使用設備之前，請仔細閱讀本用戶手冊。保存它以備將來參考。

\* 該系統去除或減少的物質不一定存在於所有用戶的水中。

## II. 產品規格

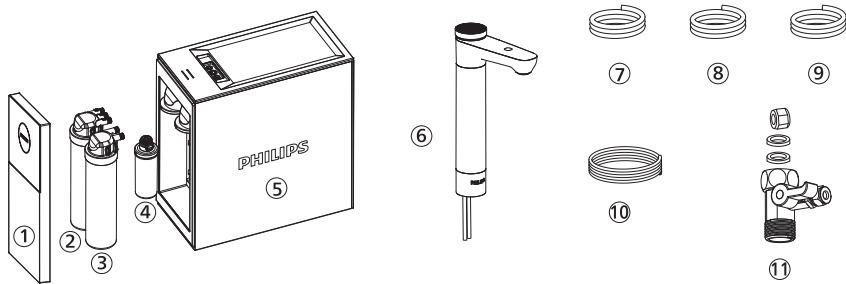
產品名稱	飛利浦櫥下加熱淨水器
產品型號	AUT7005/97
淨水流量	3.1L/min
濾芯壽命	CP濾芯(AUT821): 3,650公升或一年 AQP濾芯(AUT822): 11,000公升或三年 GAC濾芯(AUT823): 3,650公升或一年
進水水壓	0.1~0.4 MPa
額定電壓/頻率	220V-240V/50Hz-60Hz
額定功率	2200W
製熱水能力	20L/h, ≥90℃
待機耗電量	0.03kW·h/24h
尺寸	417*185*390mm

### 注意：

說明書中的產品、使用者介面等插圖均為示意圖，僅供參考。

由於產品的更新和升級，產品實物與示意圖略有差異，請以收到實物為準。

### III. 產品概覽



- |         |                |
|---------|----------------|
| ① 前面蓋   | ⑦ 1/4''PE管(白色) |
| ② AQP濾芯 | ⑧ 1/4''PE管(灰色) |
| ③ CP濾芯  | ⑨ 1/4''PE管(紅色) |
| ④ GAC濾芯 | ⑩ 3/8''PE管(藍色) |
| ⑤ 主機    | ⑪ 三通球閥         |
| ⑥ 水龍頭   |                |

## IV. 安裝

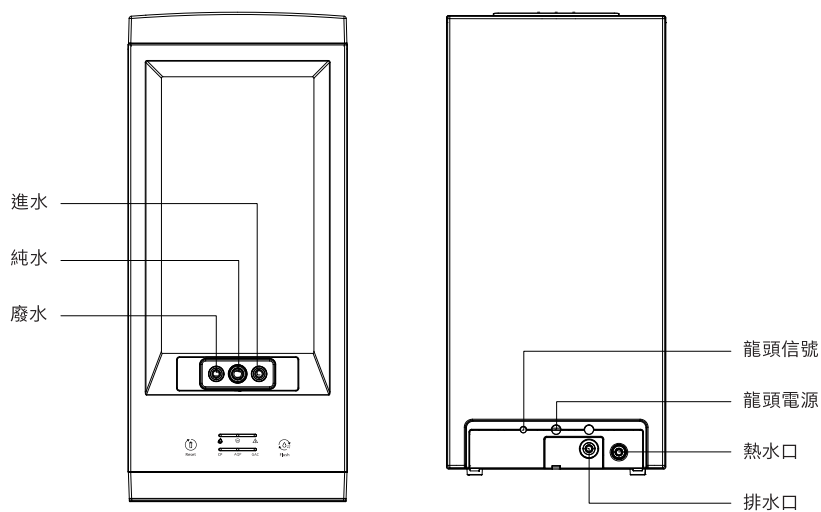
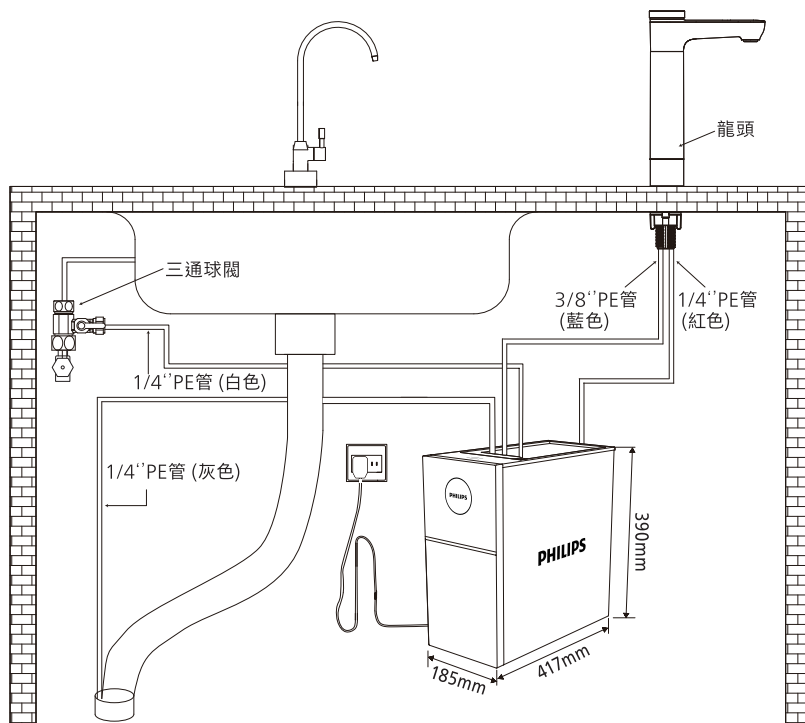
### 注意：

- 安裝前，請檢查產品的狀況以確保它在運輸過程中沒有損壞。
- 打開系統及其附件的包裝，去除保護性包裝材料。包裝中使用了可回收材料，應將其丟棄在適當的回收箱或特定的回收中心。

**警告：**請將塑料袋放在兒童接觸不到的地方，以避免發生意外。

- 根據裝箱單和概覽檢查是否有任何遺漏。
- 安裝過程中請使用清潔、無生鏽和無油脂的工具。
- 安裝過程應在適當的衛生條件下進行。
- 在安裝或對系統進行維護前，請先洗手、使用消毒潔手液或配戴清潔的手套，避免對系統造成外來污染。
- 安裝和使用本系統應符合當地法規。
- 本產品不能與其他生活垃圾一並處理。在產品使用壽命結束時，應將其退回當地回收中心，並註明其中包含電器和電子元件。對不再使用的產品進行適當的收集和處理，有助於保護自然資源並避免任何潛在的公共健康風險。





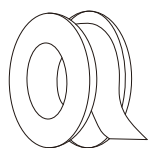
## 1. 安裝前準備事項

確認淨水機安裝的位置；

確認安裝位置有安裝標準的接地電源插座；

核對說明書中的裝箱清單並確認實際配件是否齊全；

準備安裝所需的工具：



生料帶



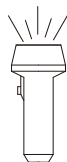
螺絲刀



扳手



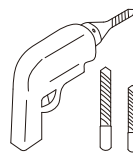
管剪



手電筒



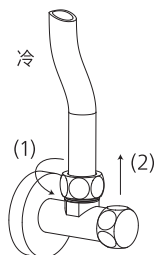
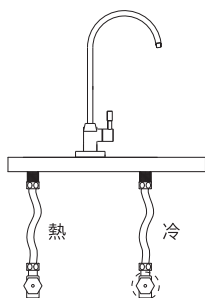
抹布



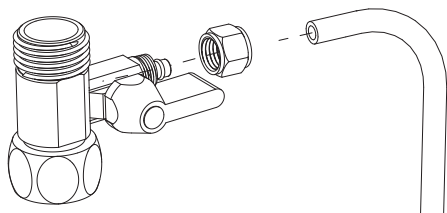
電鑽打孔器

## 2. 安裝三通球閥

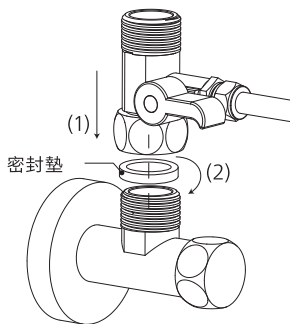
a. 關閉冷水閥，打開廚房冷水龍頭以釋放壓力並讓水從管道中排出，將冷水軟管從冷水閥上擰下。



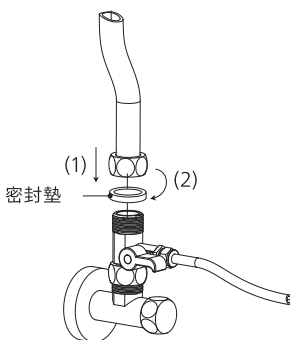
b. 將1/4"PE管穿過球閥螺母並壓入角閥上的凸形接口，壓到底後用扳手旋緊球閥螺母。



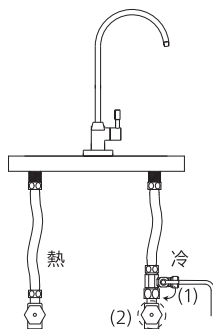
- c. 將三通球閥安裝在冷水閥上，並用扳手將其擰緊，安裝時，請勿遺漏三通球閥上的密封墊。



- d. 將冷水軟管安裝在三通球閥上，並用扳手將其擰緊，安裝時，請勿遺漏冷水軟管上的密封墊。



- e. 關閉三通球閥。打開冷水閥。用紙巾擦拭連接處檢查是否有漏水。如果紙巾保持乾燥，這意味著三通球閥安裝正確。



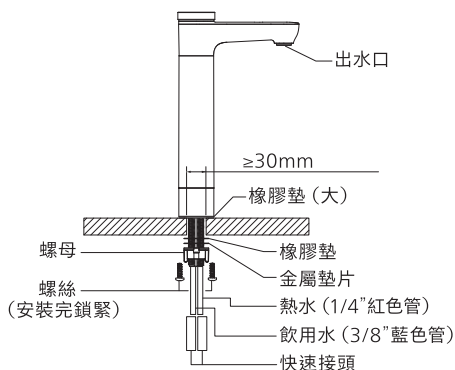
### 3. 安裝龍頭

在水槽或檯面上選擇適合的安裝位置，並確保安裝環境符合相關衛生條件。

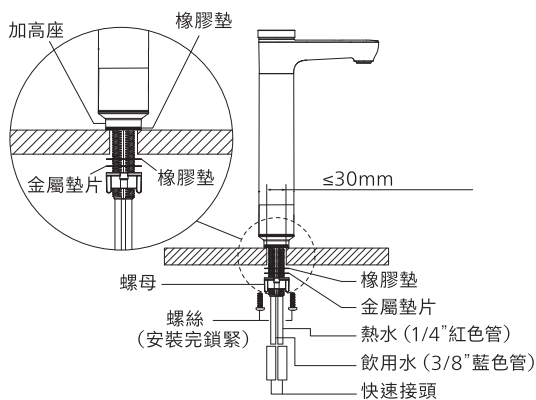
請確保龍頭安裝在平坦的表面上；

如安裝位置的半徑 $>30\text{mm}$ ，可取消加高座，按下列方案1安裝；

安裝位置半徑 $<30\text{mm}$ ，必須增加加高座，按下列方案2安裝。



方案1：檯面空間寬敞



方案2：檯面空間狹窄

#### 注意：

- 3/8"藍色PE管為飲用水管，接產品飲用水管路；
- 1/4"紅色PE管為熱水管，接產品熱水口管路；
- 4芯接頭為即熱龍頭電源線，接產品龍頭電源線介面；
- 5芯接頭為即熱龍頭信號線，接產品龍頭信號線介面；

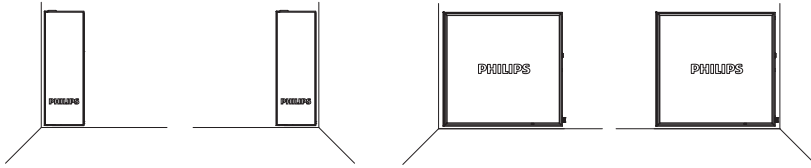
請注意與設備端對應連接。



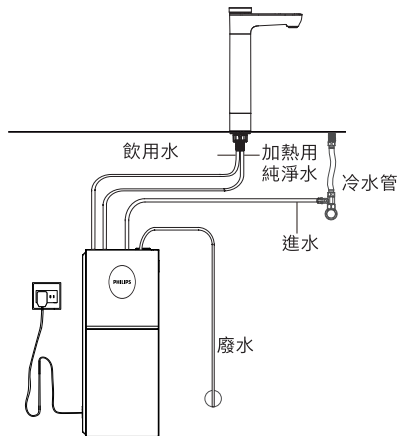
## 4. 安裝產品

請檢查是否有足夠的空間來安裝主機、配件、管道和進行維修。切勿將主機安裝在室外。安裝系統的環境應符合相關衛生條件。請避免外部液體從管道或排水管等位置滴落到系統上。該系統應放置在平坦的表面上，遠離熱源。請勿將其放置在可能有易燃氣體洩漏的區域。

- a. 該系統應放置在平坦的表面上，遠離熱源。請勿將其放置在可能有易燃氣體洩漏的區域。  
將產品放在確認安裝的位置上。



- b. 將1/4"PE管（白色進水管）的一端插入機器上的自來水口處，另一端安裝在三通球閥上。  
c. 剪取適當長度的1/4"PE管（灰色），一端插入機器的廢水口（濃水），另一端放入排於管道內。



- d. 剪取適當長度的3/8"PE管（藍色）；一端接在龍頭飲水管路上，另一端插入產品飲用水口上。  
e. 剪取適當長度的1/4"PE管（紅色），一端接在龍頭加熱用純淨水入口管路上，另一端接在主機加熱用純淨水出口上。  
f. 連接主機，暫時先不要將插頭插入家用電源插座。  
g. 打開三通球閥。

## V. 使用方法

### 1. 首次使用

- a. 設備通電後，蜂鳴器鳴叫一聲，所有指示燈常亮3秒，機器會進入自動沖洗模式。用紙巾擦拭各連接處檢查是否有漏水。若紙巾乾燥則表明系統安裝到位。
- b. 選擇常溫水，打開水龍頭，待水龍頭有水流出後停止出水。首次使用，龍頭口需一段時間後才會出水，屬於正常現象。
- c. 選擇95℃水溫，出水量調為1.0L，啟動出水，機器進入沸點自動調節功能，如果沸點自動調節成功，龍頭停止出水前，燈環紅、藍色交替閃爍5秒。如果沸點自動調節不成功，龍頭燈環不會出現紅、藍色交替閃爍，需重新操作進行沸點自動調節。

#### 注意：

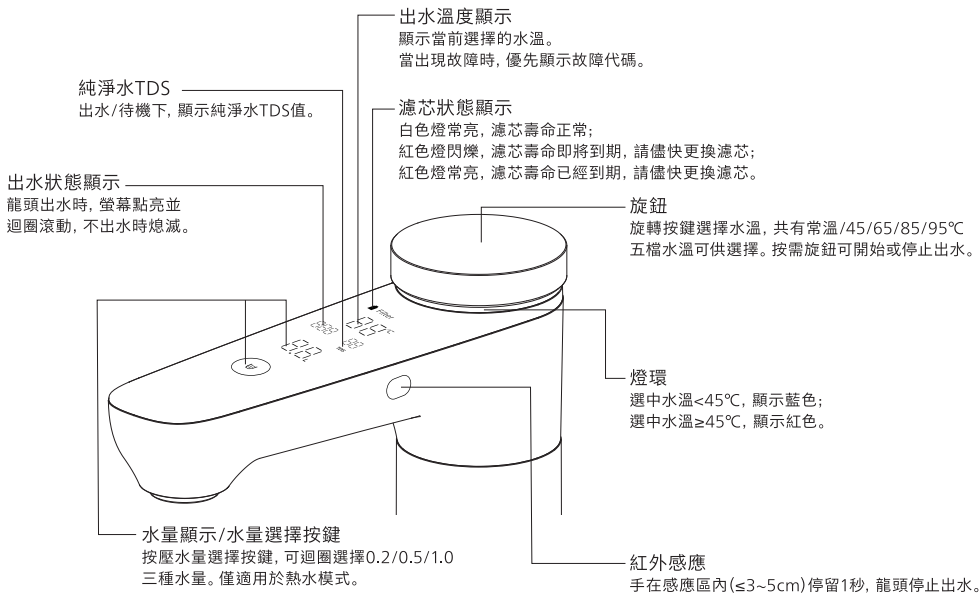
- 沸點自動調節過程中出現噴蒸汽，屬於正常現象。
- 當停電或其它因素造成機器重新上電啟動，為防止出現乾燒，放熱水時，先出10秒常溫水，再啟動加熱。
- 初次安裝或更換濾芯後，為了提高淨化水的口感，建議先沖洗濾芯20分鐘。此時產水不建議飲用，可用於清潔。

## 2. 日常使用

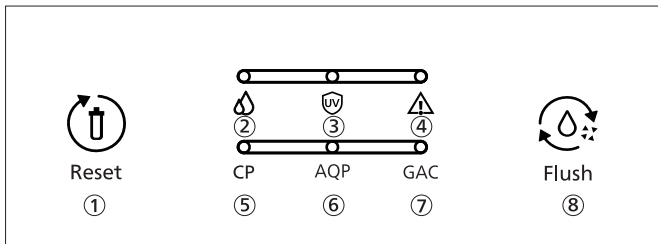
請先旋轉旋鈕選定水溫，再點擊水量按鍵選擇出水量。按下龍頭旋鈕即可取用飲水，再次按下旋鈕停止出水。

**注意：**定量出水功能只限於熱水模式

### 即熱龍頭顯示



### 界面顯示



① 濾芯重設按鍵

② 製水狀態顯示燈

③ UV-C殺菌狀態顯示燈

④ 故障顯示燈

⑤ CP濾芯壽命顯示燈

⑥ AQP壽命顯示燈

⑦ GAC壽命顯示燈

⑧ 沖洗按鍵

a. 濾芯壽命顯示

狀態	顯示燈	聲音提醒
長於 14 天	常亮藍光	N/A
短於 14 天	閃爍紅光	龍頭打開後機器發出“滴滴滴”提示音，提醒更換濾芯
壽命到期	常亮紅光	龍頭打開後機器發出“滴滴滴”提示音，提醒更換濾芯

b. 長按濾芯重設按鍵5秒，產品蜂鳴器鳴叫一聲，之後短按濾芯重設按鍵進行濾芯選擇，選中的濾芯指示燈常亮顯示。

- 選定需要復位的濾芯，長按濾芯重設按鍵5秒，蜂鳴器長鳴一聲，相應濾芯壽命指示燈閃爍4次後常亮藍色，濾芯壽命復位成功，同時切換到下個濾芯圖標常亮顯示。

## 產品沖洗

a. 自動沖洗:

- 產品通電後自動啟動沖洗功能。
- 累計製水30分鐘後，產品自動沖洗；如72小時未製水，產品自動啟動沖洗。

b. 手動沖洗:

- 您可以手動按沖洗按鍵啟動沖洗功能，沖洗將在3分鐘後完成沖洗並自動結束。

## VI. 維護保養

### 1. 日常維護

- 汽油等有機溶劑不得用於擦拭產品外殼。如需要清潔，請在斷開電源後用濕布輕輕擦拭產品表面。
- 如果產品超過2天未使用，可打開水龍頭排空水箱。待補水完成後，可正常使用。
- 如產品長時間不使用，建議取出濾芯並用保鮮膜包好，存放於冰箱內（請勿存放於冷凍層）。關閉三通球閥，打開水龍頭排空機器內的水，關閉電源。再次使用之前，請重複V. 使用方法 - 1. 首次使用的步驟。

### 2. 濾芯壽命

注意：

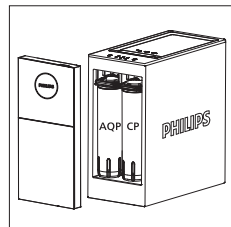
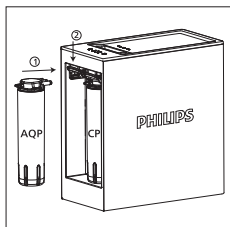
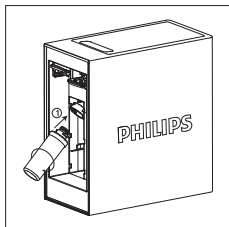
為獲得最佳性能，請根據濾芯壽命顯示燈或以下建議的濾芯更換週期更換濾芯。當觀察到明顯較低的流量時，我們也建議更換濾芯。

濾芯	濾芯型號代碼	濾芯壽命
CP濾芯	AUT821	3,650公升或一年
AQP濾芯	AUT822	11,000公升或三年
GAC濾芯	AUT823	3,650公升或一年

\*濾芯的實際使用壽命取決於當地的自來水水質和日常使用情況。建議的更換週期是根據當地自來水水質的平均值。如當地自來水水質低於平均水平，濾芯的實際使用壽命將縮短。如濾芯堵塞，請及時更換濾芯。

### 3. 濾芯更換

- 更換濾芯前，應先關閉三通球閥，啟動常溫出水，待機器內的水排空後，斷開電源。
- 卸下前面蓋
- 向上提拉，取出需要更換的CP濾芯或AQP濾芯。如需更換GAC濾芯時，需先取下AQP濾芯，再將GAC濾芯從底部托起，並逆時針旋出後取下濾芯。
- 將新的GAC濾芯對準濾芯支架口並順時針旋入。將新的AQP濾芯或CP濾芯插入機身內，直到固定後掰下拉手鎖定濾芯。
- 打開三通球閥，重新接通電源，等待機器自動沖洗完成，系統自動進入制水狀態。制水完成後，啟動常溫出水排空水箱（此時產水不建議飲用，可用於清潔）；排空後關閉水龍頭，系統將啟動二次制水，待制水完成即可正常使用。



## VII. 注意事項

### 警告

- 本產品適用水源為市政自來水，不明水源請勿使用。
  - 本電器不預期供生理、感知、心智能力、經驗或知識不足之使用者(包含孩童)使用，除非在對其負有安全責任的人員之監護或指導下安全使用。孩童應受監護，以確保孩童不玩電器。
  - 請注意輕拿輕放本產品。切勿自行拆卸、改裝機器，否則將失去保用。
  - 本產品僅限於家庭使用。
  - 電器濾芯安裝順序切勿顛倒以免影響電器過濾性能。
  - 若電源線已損壞，請停止使用該產品。為避免危險，必須由製造商或其服務代理商或其指定售後人員進行更換。
  - 如果電器出現異常情況，請立即停止使用，切斷電源和進水門，並聯繫售後客服進行進一步檢測。否則可能會損壞組件，對財產安全造成危害，甚至引起冒煙、著火或觸電等危險。
  - 異常和故障的例子：
    - 有滲漏或漏水
    - 產品破裂或損壞
    - 有異常聲音或燒焦的氣味
    - 電源插頭或電源線異常發熱
    - 電器不工作
- 如出現上述情況，請立即聯繫售後人員進行檢查。
- 如果長時間不使用電器，請切斷水源和電源。打開水龍頭以釋放內部壓力，以避免損壞電器。
  - 須使用電器附帶的新軟管，舊軟管不得重複使用。
  - 此電器不得浸水。
  - 使用後，加熱元件的表面可能存在餘溫。避免液體潑灑到連接器（電源插頭）上。

## VIII. 故障診斷

故障現象	故障可能的原因	故障解決方法
水龍頭不出水	產品未通電或連接鬆動	請檢查電源是否連接正常
	冷水閥或三通球閥未打開	請將各閥門打開
出水流量減小	管路連接錯誤	請檢查管路，確保管路連接正確
	濾芯堵塞	請更換濾芯
	水壓過低或供水量不足	請聯繫售後人員
	PE管打折	請檢查PE管
出水水質差	濾芯壽命到期	請更換濾芯
	長時間停用（24小時以上）	請通水5分鐘後使用
	自來水水質差	請聯繫售後人員進行水質檢查
漏水	管路或濾芯安裝不到位	請按照正確的方法重新安裝或聯繫售後人員
	濾芯密封圈磨損	請聯繫售後人員
	進出水接頭密封圈磨損或偏移	
	其它零部件有磨損	
龍頭顯示“E1” 故障代碼	缺水故障	請先確認自來水水壓是否正常
		按任意鍵自動消除，如故障無法消除，請聯繫售後處理
龍頭顯示“E2” 故障代碼	龍頭NTC異常	請重新上電，如故障無法排除，請聯繫售後處理
龍頭顯示“E3” 故障代碼	流量異常	
龍頭顯示“E4” 故障代碼	流量異常	水箱處於低水位，非低水位時恢復正常

龍頭顯示”EU” 故障代碼	龍頭與主控板通訊異常	請重新連接電源，如故障無法排除， 請聯繫售後處理
龍頭顯示”E9” 故障代碼	加熱異常	
龍頭顯示”Eb” 故障代碼	製水時間過長保護	

## IX. 保固與服務

若您需要相關服務或資訊，或是有任何問題，請瀏覽飛利浦網站，網址為[www.philips.com/water](http://www.philips.com/water)或聯絡您當地的飛利浦顧客服務中心。若您當地沒有顧客服務中心，請洽詢當地的飛利浦經銷商。從購買日期後兩年內，產品擁有兩年保固期。在購買日期後兩年內，凡經本公司特約維修站人員確認為正常使用情況下，因製作工藝或元器件造成之損壞，您都將獲得免費保修服務。此免費服務不包括需時常更換的易耗零配件、輔助裝置、運輸費及維修上門服務費。維修請攜同購買憑證正本方為有效。

## X. 包裝清單

濾水器系統	1X
即熱龍頭組件	1X
三通球閥	1X
1/4"PE管（灰色）	1X
3/8"PE管（藍色）	1X
1/4"PE管（紅色）	1X
1/4"PE管（白色）	1X
說明書	1X

請妥善保管此說明書







Register your product and learn more via the website link below:  
[www.philips.com/water](http://www.philips.com/water)

Specifications are subject to change without notice

© 2025 AquaShield

All rights reserved.

Philips and the Philips Shield Emblem are registered trademarks of  
Koninklijke Philips N.V. and are used under license.

This product has been manufactured by and is sold under the responsibility of Hong Kong  
AquaShield Health Technology Company Limited and Hong Kong AquaShield Health  
Technology Company Limited is the warrantor in relation to this product.

Rev A JUN 25

