

Schedule 1 Imaging Systems Portfolio (IS) (Rev 25.1)

Product Category	Products
Image Guided Therapy (IGT)	Interventional X-Ray (iXR)
	Mobile C-Arms (Surg)
	Philips Image Guided Therapy Corporation (IGTD) fka Volcano (capital only)
Imaging Clinical Applications (ICAP)	IntelliSpace Portal (ISP)
Diagnostic Imaging	Digital X-Ray (DXR)
	Computed Tomography (CT)
	Magnetic Resonance (MR)
	OEM Imaging Components (Coils)
	Positron Emission Tomography (PET/CT)
	Advanced Molecular Imaging (SPECT & SPECT/CT)
	Radiation Oncology (PROS)

1. Payment Terms.

Unless otherwise specified in the Quotation, Philips will invoice Customer and Customer will pay such invoice based on the date of the invoice for each of the products and integration services as follows:

1.1 For Imaging Systems Portfolio:

- 1.1.1 0% of the purchase price shall be due with Customer's submission of its purchase order.
- 1.1.2 80% of the purchase price shall be due on delivery of the major components of the Product to Customer designated location or Philips warehouse. Product installation will not begin until Customer has paid this portion of the purchase price.
- 1.1.3 Subject to Section 6.2 of the Conditions of Sale, 20% of the purchase price shall be due net thirty (30) days from the invoice date based on Product(s) availability for first patient use. Available for first patient use means the product has been installed and substantially meets Philips' systems verification functionality set forth in the installation manual.

2. For IGT Fixed Systems.

- 2.1 Project management support is provided at no additional cost.
- 2.2 Delivery and installation are included in the purchase of the system.
- 2.3 For Catalyst systems, warranty is included and starts when installation is completed, and system is accepted by Customer.

3. Additional Customer Installation Obligations for Magnetic Resonance (MR).

- 3.1 Customer shall provide any and all site preparation and shall be in compliance with all radio frequency (RF) or magnetic shielding and acoustical suppression and building codes relevant to the Product and its installation and use.
- 3.2 If applicable, Customer's contractor or Customer's architect is required to provide detailed information on the proposed Helium Exhaust Pipe for their MRI system prior to installation to ensure safety specifications are being met.
Required details include:
 - 3.2.1 Architectural drawing or sketch with complete dimensions including lengths, bending radii, bending angles, and pipe diameters for entire Helium Exhaust Pipe run from RF enclosure to discharge location.
 - 3.2.2 Completed Helium Exhaust Pipe Verification Checklist (Provided by local Philips Project Manager).
 - 3.2.3 Picture showing the area where the Helium Exhaust Pipe will discharge.
- 3.3 If applicable, Magnets will not be released for delivery unless and until Helium Exhaust Pipe details are provided for verification and have been confirmed to meet all life safety specifications.
- 3.4 Costs of equipment preservation, to ensure a high-quality system, will be passed to Customer if the installation site is not ready due to delays not caused by Philips. Additionally, climate control costs during

and after equipment installation are also the responsibility of Customer. Preservation of equipment is required to prevent exposing equipment to the negative effects of a non-climate-controlled construction environment, where there is dust or high humidity. Climate control could include costs associated with ensuring a climate-controlled environment. Activities and expenses required for preservation may include time, materials, and transportation to package and seal, and transport the equipment to a controlled environment to prevent dust from entering the equipment. For MR, as may be applicable, this includes the consumption of Helium for life support.

4. Further use of System Data.

- 4.1** Mandatory Data. Customer acknowledges and agrees that by executing this Agreement and using the Licensed Software, it has agreed that product inventory and crash signature data generated by the Licensed Software shall be delivered into the custody of Philips, or of systems maintained on Philips' behalf, without notice to Customer. Such data is referred to herein as "Mandatory Data" and such data is described in the Licensed Software's documentation for each Licensed Software release; the data comprising Mandatory Data is subject to change with each release of upgrades, updates, patches and modifications to the Licensed Software.
- 4.2** Customer agrees that any Mandatory Data will be the property of Philips. Part of the Mandatory Data might constitute (non-sensitive) Personal Data, which is anonymized data or aggregate log files, device parameters and other signals collected from the equipment used by Customer and associated with Customer. Customer agrees that Philips may use and disclose Mandatory Data for Philips' own business purposes (including, but not limited to, for data analytics activities to determine trends of usage of Philips' or its affiliates' devices and services, to facilitate and advise on continued and sustained use of Philips' or its affiliates' products and services, for product and service development and improvement (including the development of new offerings), substantiation of marketing claims and for benchmarking purposes). In connection with any disclosure of Mandatory Data, Philips will not associate such data with the Personal Data of Customer's patients, consumers, or employees.

Schedule 1-A
MR Subscription (Rev 25.1)

Product Category	Products
Magnetic Resonance	MRI Software License Packages

The following Schedule 1-A shall apply to Magnetic Resonance Software License Packages offered under the MR Subscription.

1. Definitions.

- 1.1** Covered System. The Philips MRI scanner on which the subscription licenses will reside. For existing/installed MRI units, the site number is set forth in the service agreement.
- 1.2** Covered Service Description. Included on the Quotation under NNAN399, describes the Subscription and the applicable fees.
- 1.3** Subscription. Philips grants to Subscriber a time-limited, nonexclusive, nontransferable right to use Subscription Service solely for Subscriber's own internal business purposes, subject to these terms.
- 1.4** Software Version. Introduces major release with significant new features and functionality.
- 1.5** Software Update. Provides minor enhancements or improvements to performance, maintainability and serviceability.
- 1.6** Software Fix. Corrects Product Defect.

2. Subscription Term.

- 2.1** The Term of this Subscription is defined in the Quotation under NNAN399 ("Term"), and shall continue unless earlier terminated in accordance with this Agreement.
 - 2.1.1** For new MRI system installations, the Subscription will commence upon completion of installation and availability for first patient use.
 - 2.1.2** For existing/installed MRI systems, the Subscription will commence on the first day of the next calendar month.
- 2.2** The Subscription is non-cancelable by Customer and will remain in effect for the Term specified in this Agreement unless terminated in accordance with Section 6.

3. Scope of Subscription Service.

- 3.1** Software Applications. Philips will provide Customer access to all Philips MR software applications, made generally commercially available by Philips, for the MR model/ Covered System listed under the service agreement, that have been released as of the date of execution of the contract that does not require additional hardware.
 - 3.1.1** Some software updates and upgrades may require hardware updates or upgrades. Unless included hereunder, Customer is responsible for any such hardware updates or upgrades.
- 3.2** Annual Updates. On an annual basis during the Subscription Term, Philips will update the Covered System with any new and additional applications, made commercially available by Philips for the Covered System model, as well as any new release of software.
- 3.3** MR Clinical Applications Training. If Customer subscribes to On Demand Clinical Support (ODCS), then, within a reasonable time after Philips installs updates to the application software, Philips will provide Customer with four days (28 hours) of virtual clinical application training. If Customer continues to subscribe to ODCS, then Customer will be entitled to four days (28 hours) of virtual clinical application training during each subsequent contract year.
- 3.4** MR Marketing Support. Philips will provide, annually, additional marketing support (for the new applications) in the form of written support that Customer can use to drive additional referrals. This can come in the form of either a MS Word or MS PowerPoint document.

4. Fees and Payment.

4.1 Refunds and Cancellation. Fees are: (i) nonrefundable; (ii) not decreased during the Subscription Term based on actual User or data storage usage; and (iii) not cancelable for the Subscription Term.

4.2 Subscription Fee.

4.2.1 An annual Subscription Fee is due from the Start Date, payable in advance, according to Customer's choice and the Service Description. Choose one:

☐ Quarterly Basis

☐ Monthly Basis

☐ Yearly Basis

☐ One-Time Advance Payment

4.2.2 Fees for Subscription Term renewals or Subscriptions added during a Subscription Term will be: (i) at Philips' current standard price, due beginning on the Start Date for the Subscription Term; and (ii) charged for the full calendar month in which Subscriptions are added, and coterminous for the remainder of the Subscription Term.

5. Subscription Service Requirements.

5.1 Customer must purchase Technology Maximizer (Plus) prior to commencement of the MR Subscription as a condition to purchase MR Subscription solution offering.

5.2 Customer must purchase a RightFit Service Agreement prior to commencement of the MR Subscription as a condition to purchase MR Subscription solution offering.

5.3 In order to receive virtual clinical education, Customer must purchase On Demand Clinical Support.

6. Termination.

6.1 Philips may suspend or terminate Subscription Service with 30 days written notice if Subscriber breaches its obligations including timely payment, or without notice if Philips has a good faith belief that:

6.1.1 Subscriber is using Subscription Service for illegal purposes;

6.1.2 the integrity or security of Subscription Service is threatened;

6.1.3 it is necessary to prevent fraud or harm to Philips or Subscriber;

6.1.4 Subscriber has or will breach its confidentiality obligations, infringe Philips' Intellectual Property rights, or assign or transfer its rights or obligations without consent; or

6.1.5 it is required by law.

6.2 Upon termination (i) Subscriber's right to use Subscription Service ends, (ii) Subscriber will cease using Subscription Service and, at Philips' direction, return or destroy Philips Confidential Information and Documentation, and (iv) Subscriber will immediately pay Philips all Fees due including Fees for the balance of the Subscription Term if Subscription Service is terminated prior to the end of the current Subscription Term.

6.3 If Subscriber added this Subscription to a previously installed and operational MRI system, then at the time of termination, all licenses will revert to the version that was in place prior to commencement of the subscription.

6.4 This Agreement will terminate automatically upon termination or expiration of all Subscription Terms.

7. Installation.

7.1 Philips will install the product during normal working hours, 8:00 AM – 5:00 PM, in the time zone where Customer is located.

8. Post Go-Live Support.

Subscription Service includes telephone and remote support according to the terms of this Schedule.

8.1 Philips' standard support generally includes:

8.1.1 commercially reasonable efforts to resolve problems which cause Application functionality not to perform substantially as described in the Documentation;

8.1.2 remote assistance and troubleshooting advice for trained Subscriber personnel to determine cause and address technical problems with Subscription Service;

8.1.3 information and status updates for known Application functionality technical issues; and

- 8.1.4** periodic “as available” updates or upgrades to Subscription Service. Support may address but not resolve minor or partial loss of functionality, intermittent problems or minor degradation of operations.
- 8.2** Philips will use commercially reasonable efforts to respond to support requests as soon as possible and may not respond in the same day a request is received. Subscription Service and support may be unavailable due to scheduled downtime, maintenance, or circumstances beyond Philips’ reasonable control. Philips may schedule downtime at any time without notice if Philips reasonably determines that not acting immediately could be harmful to Philips or Subscriber.
- 8.3** Philips is not responsible or liable for support or Subscription Service interruption or problems due to:
- 8.3.1** subscriber systems, information, content, software, scripts, data, files, application programming, web servers or service, materials, equipment, acts or omissions of Subscriber or its agents;
- 8.3.2** virus or hacker attacks;
- 8.3.3** circumstances beyond Philips’ reasonable control;
- 8.3.4** intentional shutdown for emergency intervention or security incidents;
- 8.3.5** Subscriber configuration changes;
- 8.3.6** Subscriber’s failure to comply with Philips’ security and upgrade policies;
- 8.3.7** Internet or other connectivity between Subscriber’s network and Subscription Service or Philips’ network, or any other network unavailability outside of the Philips network; or
- 8.3.8** training questions or Subscriber’s use of Subscription Service;
- 8.3.9** acts or omissions of a party other than Philips.
- 9. Software Versions and Updates.**
- 9.1** If a new software version or update is made generally available by Philips for the Covered System, and the requirements of the Agreement are satisfied, then Philips will upgrade the Covered System application software during the term of the Agreement as follows:
- 9.1.1** Philips will provide new software versions and updates of software for existing applications made generally commercially available within a reasonable period after their release.
- 9.1.2** Functionality. Customer is entitled to additional functionality previously purchased or bundled with the software, if available, in the version or update released on or after the start date of the Agreement. Customer acknowledges that certain functionality in current and previous software versions may not be available in future new software versions.
- 9.2** To receive a new software version:
- 9.2.1** Customer must be in compliance with all terms and conditions of this schedule and the Agreement, including access to the Covered System by Philips personnel and payment;
- 9.2.2** Customer must identify one Customer representative, in writing to Philips, that will manage and be responsible for Customer’s selection and scheduling of new software version installations under this Schedule; and
- 9.2.3** The Covered System that will receive the version or update must meet the specifications of the new software version. Customer shall purchase or provide the Covered System hardware or software necessary to meet such specifications.
- 9.3** Unless specifically included elsewhere in this Agreement, software versions and updates do not include implementation services, virus protection software, security patches, custom interface software, operating system software, or software updates of third party software (e.g. Citrix) or hardware required to use the update or upgrade, unless otherwise covered under a Technology Maximizer service offering purchased for the Covered System. Philips shall have no responsibility to provide software versions or updates for minor software defects that do not impact the intended use of the software or impact patient care.
- 9.4** Customer may not resell, transfer, or assign the right to such versions, updates, or fixes to any third party. All versions and updates provided to the Covered System under this Schedule are subject to the terms and conditions of this Schedule, the Agreement, and any license terms and conditions included in the purchase of the product from Philips or later provided to Customer.

10. Telephone And Remote Support.

- 10.1** Telephone Support. Telephone and Remote Support coverage is included with MR Subscription. Technical and Clinical Telephone and Remote Support coverage services are available twenty-four hours per day, seven days per week including Philips recognized holidays.
- 10.2** Remote Access & Diagnostics. Philips may remotely access the Covered System to perform Services. Customer shall provide Philips remote access to the Covered System. Philips shall not be responsible for delays arising from customer's network or IT infrastructure that does not allow for remote dial into the Covered System.
- 10.3** On-Site Software Resolution Response. Philips primary method for software services is telephone and Philips Remote Services ("PRS"). Philips, at its sole discretion, may provide on-site software support services to resolve software issues that cannot be resolved through Philips' primary resolution method. On-site service is next business day, Monday through Friday 8:00 a.m. to 5:00 p.m. local time, excluding Philips recognized holidays, and includes labor and travel necessary for the delivery of corrective services.
- 10.4** InCenter Access. Philips will provide Customer access to Philips web based support tool for the system(s) covered under this Agreement.

11. Customer Success Management Services.

- 11.1** During the term of the Agreement Philips will assign a resource familiar with Customer account, key stakeholders, and contract coverage to provide the following:
 - 11.1.1** Philips will schedule and deliver a remote coverage and status review meeting annually, at a mutually agreeable date and time. The status meeting will focus on available entitlements and planning. The status review may outline all Covered System service issues resolved during the previous period, and review any open or unresolved issues.
 - 11.1.2** Prior to delivering any new software version, Philips will coordinate with Customer-assigned resource to identify and mitigate dependencies relative to the software upgrade and other service agreement entitlements.
 - 11.1.3** The parties will develop a dependency mitigation plan to address resource needs, hardware needs, operating system requirements, interoperability and other dependencies for the deployment of new software upgrade.

12. Clinical Implementation Services.

- 12.1** If included in the Quotation Philips will provide on-site implementation services for new versions or updates that Customer is entitled to receive under this Agreement, at a time mutually agreed to by Philips and Customer. Scope, duration and delivery methodology of the clinical support of installation and clinical education will vary by new version, update or fix and will be defined by Philips at Philips sole discretion.
- 12.2** Go-Live Support. Philips will provide clinical go-live support during the implementation for new version upgrades and updates. Go-live support will be scheduled between 7:00 a.m. – 7:00 p.m. Monday through Friday, relative to the new software version and will be virtual or on-site at Philips' discretion. Customer may request additional go-live support, or go-live support outside of standard hours, at an additional cost.
- 12.3** Clinical Education. Clinical services will be scheduled between 7:00 a.m. – 7:00 p.m. Monday through Friday, relative to the new software version. Customer may request additional clinical education or clinical education outside of standard hours, at an additional cost.
 - 12.3.1** Clinical Education class size is limited to ten (10) participants;
 - 12.3.2** If applicable, Customer will provide a suitable location for on-site classroom education; and
 - 12.3.3** Customer will provide full and free access and use of the Covered System for training.
- 12.4** Scheduling. Customer must schedule all Clinical Implementation Services, except Online Education, at least eight (8) weeks prior to the desired date for Philips to deliver the applicable service. If Customer representative does not schedule the Clinical Implementations Services with Philips in accordance with this Schedule, then Philips shall not be obligated to perform such Clinical Services.
- 12.5** Travel Expenses. Unless otherwise stated in the Quotation, Philips' travel expenses for all Clinical Implementation Services delivered at Customer site are included in the price described in the Agreement.
- 12.6** Philips will provide the clinical education and product applications training ("Training") that customer has selected from the Philips' course catalog(s) ("Course Catalog(s)").
- 12.7** Clinical Education training and credits will expire upon termination or expiration of the Agreement.

- 12.8** Training does not include (a) maintenance or diagnostic related technical training or (b) clinical applications training on hardware or software not installed or provided by Philips.
- 12.9** Trainee(s) must meet the minimum admission requirements set forth in the course syllabus, must satisfy all prerequisites prior to admission, and may be required to sign or acknowledge Philips safety checklist prior to receiving Training.
- 12.10** Training may be conducted at Philips' training facilities, Customer location(s) described in this Agreement ("Customer Site(s)"), through on-line or remote training, or at a third-party location determined by Philips.
- 12.11** Direct Course Purchase. Customer may purchase individual courses at then current prices.
- 12.12** PHILIPS MAKES NO WARRANTY THAT ANY TRAINEE WILL PASS ALL OR ANY PORTION OF THE TRAINING COURSES PROVIDED OR THAT THE TRAINING WILL RESULT IN ANY TRAINEE BEING QUALIFIED OR ABLE TO OPERATE THE SYSTEM.

13. Customer Responsibilities.

- 13.1** System Administrator. Customer shall designate an individual(s) to serve as Customer system administrator ("System Administrator") and an alternate, who will serve as Philips' primary support contacts. These individuals should be familiar with all aspects of training provided by Philips, including end-user and system administrator training. In addition, the System Administrator shall maintain the integrity of the Covered System operation and ensure that proper backup procedures are in place as outlined in the System Installation and Reference Guides.
- 13.2** Remote Access. Customer must provide necessary uninterrupted remote access, required information, and support for the Covered System to connect to Philips Remote Service ("PRS"). PRS is the basis for Services delivered under this Schedule. Customer waives all rights to services and service deliverables under this agreement unless PRS connectivity is enabled and maintained.
- 13.3** Security. Customer is solely responsible for providing adequate security to prevent unauthorized Covered System access to Philips (or its third-party vendors) proprietary and confidential information.
- 13.4** Hardware Revision Levels. Customer must maintain all associated Covered System hardware, firmware, and middleware at the required revision levels for the software version. To receive software versions and updates, Customer must maintain all associated hardware to the then-current specification for the software versions and updates.
- 13.5** Data Reconstruction. Customer shall follow the recommended daily back-up processes as outlined in the Covered System Installation or Reference Guide. Additionally, Customer is responsible for the reconstruction, restoration, retrieval, or recovery of any lost or altered patient records, files, programs, or data. Philips is not responsible for the reconstruction, restoration, retrieval, or recovery of any lost or altered files, data, or programs.
- 13.6** Intermediate Resolutions. Customer shall implement any intermediate resolutions or workarounds as requested by Philips while Philips seeks a long-term resolution.
- 13.7** Customer shall be solely responsible to perform daily data back-ups for the Covered System and for cybersecurity protection, including malware and anti-virus for the Covered System. This is not included in Philips MR subscription service. Customer shall install and configure anti-virus software pursuant to the Installation manual for the Covered System or risk defects in the Covered Systems function such as performance degradation and slow down. If the defects arise from failure to follow such installation manual, such defects are not covered by this agreement and Philips may require Customer to reconfigure the anti-virus to the recommended settings.

14. Service Limitations.

- 14.1** Software Restoration. If the software fails and the supported application software requires restoration, then Philips will reinstall the application software, database software, and operating system to the revision level that existed prior to the malfunction or failure and Philips will attempt to reinstall Customer-created data backup. If Customer-created data backup cannot be used to re-install any data to the Covered System, Customer will hold sole responsibility for the loss of data. Custom or third-party software, custom database configurations or reports, and Customer-written product interfaces are not included. If a Covered System failure is attributed to hardware not supported under the Agreement, Customer shall restore the software, operating system, and database software before Philips begins any software restoration efforts.

- 14.2** Non-Philips Software Assistance. Requests for assistance with hardware, operating systems, communications network, third party software, printer configuration, etc., are outside the scope of this Agreement.

15. Exclusions.

- 15.1** In addition to the any exclusions set forth in the Schedule, the following Exclusions apply to MR Subscription.
- 15.2** Any combining of the Covered System with a non-qualified device. A non-qualified device is:
- 15.2.1** Any product (hardware, firmware, software, or cabling) not supplied by Philips, whether used internal or external to Covered System without Philips' approval. Examples include, software patches, security fixes, and service packs from the operating system, web browser, or database software manufacturer(s);
 - 15.2.2** Any product supplied by Philips that has been modified by Customer or any third party; and
 - 15.2.3** Any product maintained under this Agreement in which Customer does not allow Philips to incorporate engineering improvements;
 - 15.2.4** Any product that has reached its "End of Life". "End of Life" means software and or hardware equipment that has surpassed the published end of support life date by the original equipment manufacturer.
- 15.3** Operating system software issues that manifest themselves in non-performance of another installed application and affect use or performance of the Covered System.
- 15.4** If the Covered System covered by this Schedule is software only, then notwithstanding anything to the contrary in the Agreement or this Schedule, network, hardware and parts are not included in the Services.
- 15.5** Viruses arising from a Customer network, customer client devices such as phones, tablets, laptops and desktops, and/or third party medical devices used by Customer.
- 15.6** Damage caused by fires (including watering systems), floods, and/or use of the Covered System in an environment not meeting the requirements recommended by Philips causing corrosion to the Covered System or other defects to the MR subscription software.

Schedule 1-B

Additional Terms and Conditions for Azurion Release 3 – Technology Maximizer Essential Program (Rev 25.1)

1. Services.

1.1 Philips Technology Maximizer Essential program for Azurion Release 3 (“Technology Maximizer”) is included in your Azurion Release 3 system purchase for five (5) years from system installation date (“Term”). Philips will provide Technology Maximizer for a specific piece of equipment identified by its serial number on the Quotation (“Equipment”), and during the Term, Philips will make available upgrade(s) for the Equipment as outlined below and according to the Quotation to maintain the Equipment at latest configuration:

- 1.1.1** Major release upgrades to the core system Licensed Software, which is designed to run the system's hardware and essential application programs (“Core System Software”);
- 1.1.2** Third-party operating system (OS) updates;
- 1.1.3** Any available safety and security updates, which are included in a major release;
- 1.1.4** If operational workflows are modified in the latest upgrade, Philips will provide clinical training for new or enhanced functionality of that upgrade; and
- 1.1.5** A one-time computer hardware replacement will be provided during the Term.

2. Terms and Condition of Technology Maximizer.

- 2.1** Technology Maximizer does not include basic Equipment preventive maintenance, which is purchased separately.
- 2.2** Licensing. All Philips Licensed Software upgrades are subject to the Licensed Software terms and conditions agreed to at purchase of the Equipment or Licensed Software sale (as applicable), including but not limited to usage and license limitations.
- 2.3** Software Warranty. All Philips Licensed Software upgrades issued under this Agreement are subject to the warranty terms and conditions agreed to at purchase of the Equipment or Licensed Software sale (as applicable) for a warranty period of ninety (90) days.
- 2.4** Upgrade preconditions. All upgrades and new software features and/or applications may be delivered, if and when:
 - 2.4.1** made commercially available by Philips after the Start Date and before the End Date specified in the Quotation;
 - 2.4.2** supported by the Equipment hardware and configuration;
 - 2.4.3** intended for use in the “clinical domain” identified in the Quotation or otherwise as explicitly specified in the Quotation.
- 2.5** Term of Technology Maximizer. Technology Maximizer service coverage starts on installation date.
- 2.6** Upgrade Delivery Process. Philips will notify Customer of an upgrade that is included in Customer’s Technology Maximizer entitlement. Customer must provide written notice (email acceptance is sufficient) of intent to receive the upgrade within the term of the Technology Maximizer Agreement. If Customer does not provide written notice of intent to receive the upgrade within term of the Technology Maximizer Agreement, then Philips is under no obligation to provide such upgrade. If the Technology Maximizer Agreement term expires after Customer has provided written notice to receive the upgrade, but before it is delivered, then Customer is entitled to receive it within one (1) year following such expiration and must schedule the installation within this one (1)-year period.
- 2.7** Upgrade Limitations. The upgrades provided under Technology Maximizer:
 - 2.7.1** are available only for the designated Equipment specified on the Quotation;
 - 2.7.2** may not be sold, transferred, or assigned to any third party;
 - 2.7.3** are subject to the terms and conditions of the Agreement and any licensing terms and conditions included in the purchase of the Equipment from Philips.
 - 2.7.4** Parts removed for the purpose of an upgrade become the property of Philips on an exchange basis as defined in the Agreement.

- 2.8** Availability limitation. In case Customer refuses the installation of an upgrade, or in case no upgrade is provided by Philips (for any reason, e.g., not made available commercially) during the Term of the Technology Maximizer entitlement, no credit or refund is provided. Philips makes no representations in number of Core System Software, OS, ancillary or other Licensed Software upgrades or enhancements that shall be made available to Customer during the term of this Agreement. The release of all third-party software publishers' upgrades are at the sole discretion of the software publisher and only to the extent made available to Philips. All such third-party software is subject to prior validation by Philips for use with the Equipment. Philips validation of third-party software includes without limitation screening for safety issues, processing delays, or image distortion. Any upgrades/updates or enhancements to the Philips application software is subject to regulatory clearance and commercial availability, solely at Philips' discretion.

Schedule 1-C
Philips OneSpace Insights (Rev 25.1)

Product Category	Products
OneSpace Insights	The Level 0 Basic/ Premium and Level 1 Premium Enterprise Optimization Services

1. License Service Performance and Inventory Dashboard and Reporting (Level 0)

- 1.1** Philips aims to provide Customer with service performance and Product operation and inventory data for Products covered hereunder (“Service Performance and Inventory Dashboard and Reporting”). The Service Performance and Inventory Dashboard and Reporting show the overall performance information for Covered Product. “Covered Product” is defined as Products with a warranty cover or service contract where data (e.g., logfiles) is generated and can be sent to other sources (e.g., ServiceMax) through Philips Remote Services (PRS).
- 1.2** The Service Performance and Inventory Dashboards and Reporting are made available to Customer via an access license for the Term, as defined in the Quotation. Customer receives five (5) user licenses per site for accessing the Dashboard as part of the standard Dashboard access subscription. Additional user licenses beyond the initial five (5) user per site may be separately acquired by Customer from Philips, at the then-prevailing rates and under the provisions specified by Philips. Philips may immediately, without notice being required, suspend additional users from accessing the Dashboard, in case Customer fails to timely pay for the additional user licenses within the agreed time frames. Philips may, in its sole discretion, make changes or cancel any access to the Dashboard or features associated with it based on the terms and conditions of the Agreement. In order to be eligible to use OneSpace Insights, Customer must have post-warranty maintenance and support coverage or in-warranty service coverage for the devices with which they are being used.

2. License Philips OneSpace Insights (Level 1/ Premium)

- 2.1** To the extent opted for in the Quotation, Philips provides Customer with Philips OneSpace Insights, in addition to the Service Performance and Inventory Dashboard and Reporting. The Philips OneSpace Insights license, as specified herein, is licensed on a per-Site basis and contains operation (being utilization, cybersecurity status, dose management and assessment) data for equipment. For the purpose of this Exhibit, “Site” means each physical location of Customer where equipment is located. In order to be eligible to use OneSpace Insights, Customer must have post-warranty maintenance and support coverage or in-warranty service coverage for the devices with which they are being used.

3. Acceptance

- 3.1** For Dashboard - Customer receives an e-mail notification from Philips that the Dashboards have been enabled to the specific users. Receipt of such e-mail will deem the Dashboard to have been accepted.

Schedule 1-D
CT Collaboration Live and/or Reacts (Rev 25.1)

Product Category	Products
Computed Tomography	Collaboration Live and/or Reacts

If the Quotation includes CT Collaboration Live and/or Reacts Service (the “Software Services”), the following additional terms and conditions apply:

1. Definitions

- 1.1. “Account” means a Reacts User Account. A Reacts User Account includes the Account Information.
- 1.2. “Account Information” means the personal information related to a specific User, the User Content, the Account settings, as well as the Usage Information residing on the Reacts Platform.
- 1.3. “Administrator” means a Philips support agent (the “Philips Administrator”) or a Customer Account holder (the “Customer Administrator”) that has been granted certain administrative permission(s), such as but not limited to the management of Accounts and Subscriptions.
- 1.4. “Philips System(s)” means the Philips Product(s) leveraging the Software Services.
- 1.5. “Philips Service(s)” means the Philips Service(s) leveraging the Software Services, including, but not limited to the Remote Support or Education Services.
- 1.6. “Single Sign-On” or “SSO” means the capabilities to have users to seamlessly be transferred to the Reacts Service and therefore the Software Services when registered into their Customer Organization System.
- 1.7. “Subscription” means an access purchased by the Customer to the Software Services.
- 1.8. “Subscription Term” means the agreed period during which Customer will get access to the Software Services.
- 1.9. “Usage Information” means the information associated with the Software Services.
- 1.10. “User” means an individual accessing any of the Software Services.
- 1.11. “User Content” means any data provided by the User or shared with the User contained in the User’s Reacts Library or secure messaging including text, photos, videos, graphics, items, or other materials, all of which will be subject, as applicable, to the Philips Privacy Notice.

2. Customer Responsibilities

- 2.1. Customer is responsible for its own and each of its User’s acts and omissions, including compliance with the End-User License Agreement (“EULA”) currently available online at <https://reacts.com/legal/terms>, use of the Software Services, and ensuring adequate security to prevent unauthorized access to Accounts, User Content, and any confidential information, including protecting any client devices such as tablets, and laptops, with anti-virus, and appropriate cybersecurity software.
- 2.2. Customer will:
 - 2.2.1. Obtain and retain all necessary consents, including from patients, before using or granting access to the Software Services for medical purposes, and processing personal information for the purposes of providing the Software Services.
 - 2.2.2. Ensure that the Users use the Software Services in accordance with all applicable laws and comply with all requirements related to the use of personal health information, including medical data. Customer will ensure that the Software Services are not used by patients.
 - 2.2.3. Obtain the consent of its Users to grant Philips access to the Usage Information.
 - 2.2.4. Obtain and maintain all required authorizations, permit(s) and/or register with their local agencies, as necessary, to use the Software Services.
 - 2.2.5. Follow the CT Collaboration Live Pre-Implementation IT Checklist, which Philips will provide to the Customer.

3. Payment

- 3.1. Unless otherwise stated on a Quotation and/or Conditions of Sales, Customer shall pay the fee for the Subscription on a monthly, quarterly, or yearly basis in accordance with Philips then-current standard billing practices. All fees shall be non-cancellable and non-refundable, unless specified differently.

4. Access to the Software Services

- 4.1. Customer acknowledges that: (i) before using the Software Services, each of its Users must agree to the EULA. Philips makes such terms available to be agreed upon by each User through a click-wrap process enabled at the time such User creates their Account Information; (ii) the Software Services are administered by Philips or its affiliate(s) in Canada and that Personal Data may be processed by Philips and/or its affiliate(s) in Canada. Customer is responsible for its own, and its Users, compliance with any local laws, including those laws that permit the processing of Personal Data in Canada; and (iii) Philips does not need any medical data to operate any of its Software Services.
- 4.2. Customer will designate individual(s) to serve as Customer Administrator(s) and alternate(s), who will serve as Philips' primary support contacts. The Customer Administrator(s) shall manage all Accounts. Philips Administrator(s) can act on behalf of the Customer to administrate the Software Services.
- 4.3. Software Services may be interrupted either (i) as a result of a contract termination or suspension; (ii) by Philips for Customer's contract breach including but not limited to nonpayment; (iii) maintenance or upgrades; and/or (iv) as a result of telecommunication failures or other reasons that are beyond Philips' control. Accordingly, Philips does not warrant the Software Services to be uninterrupted or error-free and will have no liability for any disruptions or downtime. Therefore, all Users relying on the Software Services must be nevertheless sufficiently qualified to use the Philips System(s), independent of the Software Services. In addition, if a patient care provider is performing a medical procedure, said provider must be sufficiently qualified, independent of the Software Services, to perform such ordered patient procedure. Philips hereby disclaims responsibility for the use of the Software Services in medical settings.
- 4.4. Philips holds the right to do remote updates in Software Services. Philips may modify the Software Services, or any portion thereof. You agree that Philips shall not be liable to you or anyone else if Philips does so.
- 4.5. Abuse of the Software Services may result in the temporary or permanent suspension of your and/or any User's access to the Software Services and/or termination of applicable Subscriptions. Philips, in its reasonable discretion, will determine what constitutes abusive or excessive usage of its Software Services.
- 4.6. The access to the Software Services starts when the Subscriptions are made available from Philips to the Customer, not when they are assigned.
- 4.7. The ability to access the Software Services may require payment of third-party fees, such as telephone toll charges, mobile carrier fees, ISP, data plan, etc. Philips and its Affiliates have no connection to or responsibility for such fees. Software Services are available for Philips Systems with software version or release level specified in Quotation.

5. Further use of System Data

- 5.1. Customer agrees that Philips may use aggregated data to analyze the performance of its Software Services. Only when strictly necessary, Philips may use Customer's, or Philips Systems', and/or the Users', IP addresses and User IDs to (a) ensure that the Services are functioning as intended, (b) ensure the appropriate security controls are in place and (c) meet Philips' regulatory and legal obligations.

6. Retention of the Account Information and User Content

- 6.1. Philips will retain and grant the Customer or other persons access to Account Information and User Content only to fulfil its obligations under this Agreement or as required or permitted by applicable laws. Once deleted by Philips, the Customer, or the Users, Account Information and User Content cannot be restored.

7. Single Sign-On (SSO)

- 7.1. To the extent expressly set forth in a project implementation plan between Customer and Philips outlining an agreement to activate Single Sign-On ("SSO") capabilities, the following shall apply:
 - 7.1.1. Customer is responsible for the authentication of its Users;
 - 7.1.2. Customer is responsible for the authentication process of its Users which shall be compliant with security and privacy protocols including, without limitation, validating the identification of its Users and their requested accesses. Customer understands and agrees that if there are issues with Customer's authentication services, Philips will not support the API Integration;

7.1.3. Philips can remove, temporarily or permanently, SSO capabilities if there is any security or other incident that could affect the Software Services. Customer shall have appropriate security and privacy technical and organizational measures in place that are aligned with industry best practices, including but not limited to measures to ensure that Customer will not attempt to defeat, circumvent, or modify security features; and

7.1.4. Users who activate available two-factor-authentication functionality for their Accounts will only benefit from this functionality if they do not elect SSO capabilities.

8. Usage of the Software Services with Computed Tomography (CT) Products

8.1. The Software Services can be used alongside Computed Tomography (CT) Products (hereinafter the "Software Services with CT Products").

9. Subscription Term and Termination

9.1. When the Software Services with CT Products is being used by the Customer, then the following will apply regarding the Subscription Term and Termination:

9.1.1. Subscription Term starts when customer places an order and Philips accepts the order. Order acceptance by Philips will deem the subscription to have been accepted

9.1.2. Upon termination of a Subscription (i) Customer's right to use the Subscription ends, (ii) Customer will cease using the Software Services with CT Products and at Philips' direction, return or destroy Philips confidential information and documentation, (iii) Customer will provide access for Philips to the Philips System(s), either remotely or on premise, to render the software inoperable, and (iv) if termination was due pursuant to Customer, Customer will immediately pay Philips all fees due including fees for the balance of the Subscription Term if the Subscription is terminated prior to the end of the current Subscription Term, and any cost incurred by Philips following the termination.

10. Lifecycle Learning

10.1. When the Software Services with CT Products are being used by the Customer for remote training and education related activities, then the following will apply:

10.1.1. Lifecycle Learning Coverage. Philips will provide the clinical education and product applications trainings throughout lifecycle of the CT Products ("Lifecycle Learning") as specified in the Quotation.

10.1.2. Exclusions. Lifecycle Learning does not include (a) maintenance or diagnostic related technical training or (b) clinical applications training on hardware or software not installed or provided by Philips.

10.1.3. Scheduling. Lifecycle Learning must be scheduled at least six (6) weeks in advance. Changes to scheduled Lifecycle Learning must be received in writing by Philips at least two (2) weeks prior to scheduled delivery.

10.1.4. Attendance. Philips will train the number of Customer employees ("Trainee(s)") for the course specified in the Quotation, when space is available. Trainee(s) must meet the minimum admission requirements set forth in the course syllabus, must satisfy all prerequisites prior to admission, and may be required to sign or acknowledge Philips safety checklist prior to receiving Lifecycle Learning.

10.1.5. Course Mode of Delivery. Lifecycle Learning will be conducted remotely via CT Collaboration Live Software Services.

10.1.6. Expiry of Entitlements. The Lifecycle Learning entitlements specified in the Quotation shall be consumed within a 12-month period ("Contract Year"). Upon expiry of any Contract Year, the unconsumed entitlements during that Contract Year shall cease to exist and cannot be carried over to the next Contract Year.

10.2. WARRANTY DISCLAIMER. PHILIPS MAKES NO WARRANTY THAT ANY TRAINEE WILL PASS ALL OR ANY PORTION OF THE TRAINING COURSES PROVIDED OR THAT THE TRAINING WILL RESULT IN ANY TRAINEE BEING QUALIFIED.