

# PHILIPS

Headphones

5000 Series

TAK5500



## User manual

Register your product and get support at  
[www.philips.com/support](http://www.philips.com/support)



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# 1 Important safety instructions

## Hearing safety



### Danger

- To avoid hearing damage, limit the time you use headphones at high volume and set the volume to a safe level. The louder the volume, the shorter the safe listening time is.

Be sure to observe the following guidelines when using your headphones.

- Listen at reasonable volumes for reasonable periods of time.
- Be careful not to adjust the volume continuously upwards as your hearing adapts.
- Do not turn up the volume so high that you can't hear what's around you.
- You should use caution or temporarily discontinue use in potentially hazardous situations.
- Excessive sound pressure from earphones and headphones can cause hearing loss.
- Using headphones with both ears covered while driving is not recommended and may be illegal in some areas while driving.
- For your safety, avoid distractions from music or phone calls while in traffic or other potentially dangerous environments.

## General information

To avoid damage or malfunction:



### Caution

- Do not expose headphones to excessive heat.
- Do not drop your headphones.
- Headphones shall not be exposed to dripping or splashing. (Refer to the IP rating of specific product)
- Do not allow your headphones to be submerged in water.
- Do not charge your headphones when the connector or socket is wet.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives.
- Use a clean, damp cloth to clean your headphones - especially the sound conduits and the microphone holes - regularly and avoid buildup of substances such as sweat or earwax.
- If any sweat or water droplets are left in the sound conduits, air holes or microphone holes, the sound level will temporarily drop or cut out entirely. This is not a malfunction. Use a soft, damp cloth to dry the headphones thoroughly. Alternatively, remove the earbud tips, turn the sound conduits downward and gently tap the headphones about five times on a dry cloth or similar to remove any water collected inside.
- Be sure the headphones are completely dry before charging and using. Avoid using disposable alcohol pads or other substances for cleaning.
- The integrated battery shall not be exposed to excessive heat such as sunshine, fire or the like.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
- To achieve the specific IP rating, the charging slot cover must be closed.
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting a battery, can result in an explosion.
- Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.
- Replacement of a battery with an incorrect type risks severely damaging the headphones and the battery (for example, in the case of some lithium battery types).
- If the headset is not used for a long time, the rechargeable battery will begin to lose its charge. To avoid this loss, please fully charge the battery at least once every three months.



- To avoid risk of fire, the equipment is supplied only by external power source which output shall comply with PS1 (with output capacity does not exceed 15W).

#### Operating and storage temperatures and humidity

- Store in a place where the temperature is between -20°C (-4°F) and 50°C (122 °F) with up to 90% relative humidity.
- Operate in a place where the temperature is between 0°C (32°F) and 45°C (113 °F) with up to 90% relative humidity.
- Battery life may be shorter in high or low temperature conditions.



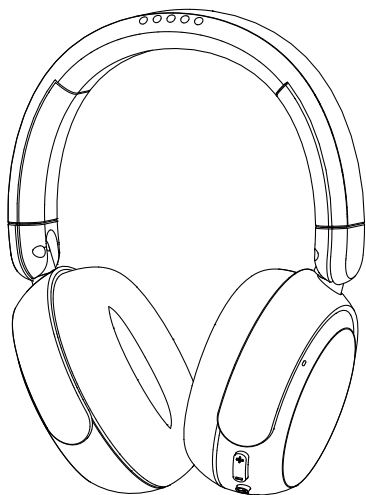
## 2 Your Over-ear ANC kids headphones

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers, register your product at [www.philips.com/support](http://www.philips.com/support). With these Philips headphones, you can:

- Enjoy convenient wireless handsfree calls
- Enjoy and control music wirelessly
- Switch between calls and music

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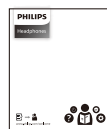
### What's in the box



Over-ear ANC kids headphones  
Philips TAK5500



Type-C charging cable (for charging only)



Quick start guide



Global Warranty



Safety leaflet

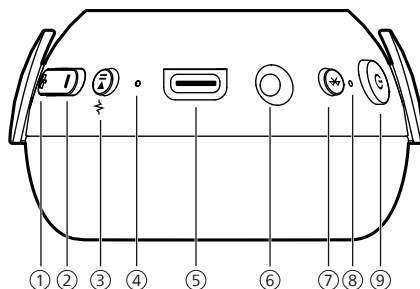
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### Other devices

A mobile phone or device (e.g. notebook, tablet, Bluetooth adapters, MP3 players etc) which supports Bluetooth and is compatible with the headphones (see 'Technical data' on page 12).



## Overview of your Over-ear ANC kids headphones



- ① Volume up / next track
- ② Volume down / previous track
- ③ Play / Pause
- ④ LED indicator
- ⑤ Type-C charging slot
- ⑥ 3.5mm audio jack
- ⑦ Bluetooth pairing / Audio share button
- ⑧ Mic
- ⑨ Power ON / OFF
- ⑩ Back side indication dot



## 3 Get started

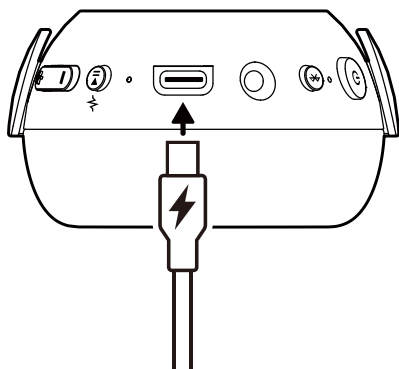
### Charge the battery

#### Note

- Before you use your headphones, charge the battery for two hours for optimum battery capacity and lifetime.
- Use only the original USB charging cable to avoid any damage.
- If the headset is not used for a long time, the rechargeable battery will begin to lose its charge. To avoid this loss, please fully charge the battery at least once every three months.

Plug one end of the USB-C cable into the headphone and the other end into the power source.

- ↳ LED turns white during charging and turns off when the headphones are fully charged.




#### Tip

- Normally, a full charge takes 2 hours.

### Pair the headphones with your Bluetooth device for the first time

- 1 Make sure that the headphones are fully charged and powered off.
- 2 Press and hold the power button for 2 seconds, the headphones will be in pairing mode and ready to connect.
  - ↳ The LED on headphones flashes white and blue alternately.
  - ↳ The headphones are now in pairing mode and are ready to pair with a Bluetooth device (e.g. a mobile phone).
- 3 Turn on the Bluetooth function of your Bluetooth device.
- 4 Pair the headphones with your Bluetooth device, refer to the user manual of your Bluetooth device.

#### Note

- After powering on, if the headphones can not find any previously connected Bluetooth device, please put them into pairing mode (press the  button for 5 seconds).

The following example shows you how to pair the headphones with your Bluetooth device.


- 1 Turn on the Bluetooth function of your Bluetooth device, select **Philips TAK5500**.
- 2 Enter the headphones' password "0000" (4 zeros) if prompted. For those devices featuring Bluetooth 3.0 or higher, there is no need to enter a password.

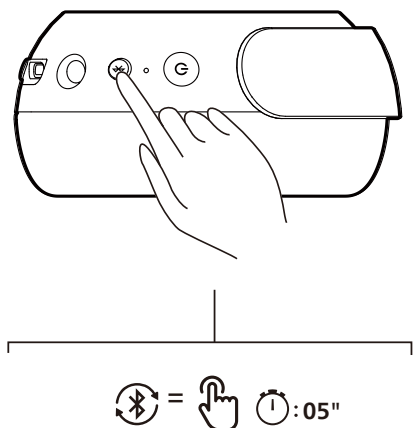




Philips TAK5500

## Pair the headphones with another Bluetooth device

If you want to pair another Bluetooth device with the headphones, turn on the headphone, press the  button for 5 seconds then discover the second device as per normal pairing.

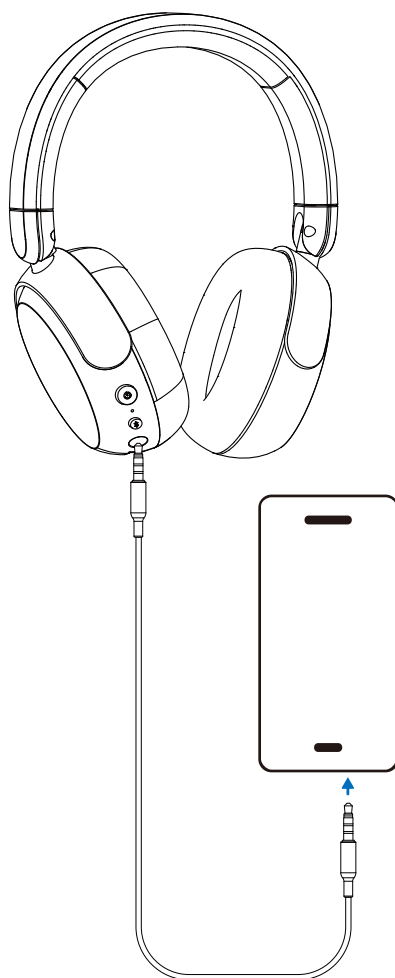


### Note

- The headphones store 4 devices in the memory. If you try to pair more than 4 devices, the earliest paired device is replaced by the new one.

## Connect the headphones to your device via 3.5mm audio cable

When the headphones' battery is depleted or your device lacks Bluetooth capability, they can be connected to the device using a 3.5mm audio cable (not included in the package).





# 4 Use your headphones

## Connect the headphones to your Bluetooth device

- 1 Turn on your mobile phone/ Bluetooth device.
- 2 Press and hold the power button to turn the headphones on.
  - ↳ The white LED is on for 2 second
  - ↳ The headphones are reconnected to the last connected mobile phone/Bluetooth device automatically. If the last one is not available, the headphones will be in pairing mode



### Tip

- If you turn on the mobile phone/Bluetooth device or activate the Bluetooth feature after turning on the headphones, you have to reconnect the headphones and mobile phone/ Bluetooth device manually.

### Note

- In some Bluetooth devices, connection may not be automatic. In this case, you have to go to the Bluetooth menu of your device and connect the headphones to the Bluetooth device manually.

## Power on/off

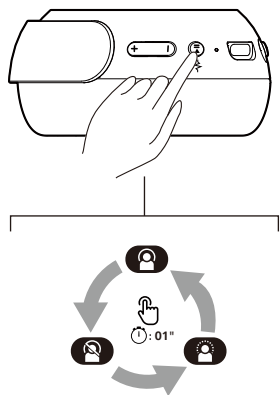
Task	Button	Operation
Turn the headphones on		Press and hold for 2 seconds
Turn the headphones off		Press and hold for 2 seconds (White LED is on for 3 seconds)

## Control ANC (Active Noise Cancellation)

### Enable ANC

Different ANC modes can be toggled via pressing on the right earcup for one second.



- ANC function is automatically activated when headphone is placed on the ear.
- Press the ► for one second, it will turn the ANC function off.
- Press the ► for one second, it will change to awareness mode.



Task	MFT	Operation
ANC ON	►	Press one second
ANC OFF	►	Press one second
Awareness mode	►	Press one second




## Voice assistant




Task	Button	Operation
Trigger Voice (Siri/Google) Assistant		Press twice
Stop Voice Assistant		Press once

## Manage your calls and music

### Music control

Task	Button	Operation
Play or pause music		Press once
Adjust volume up	+	Press once
Adjust volume down	-	Press once
Previous track	-	Long press
Next track	+	Long press






### Call control

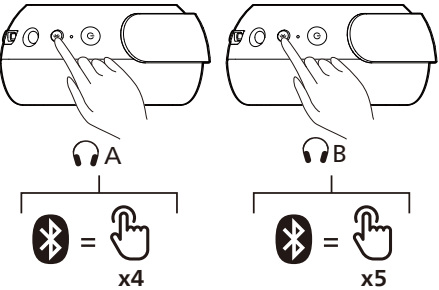
Task	Button	Operation
Answer		Press once
Reject a call /hang up a call		Long press
Switch caller during a call		Press once


## Headphones LED indicator status

Headphones status	Indicator
The headphones are connected to a Bluetooth device	Blue LED flashes every 5 seconds
The headphones are ready for pairing	The LED flashes blue and white alternately
The headphones are on but not connected to a Bluetooth device	White LED flashes every 7 seconds
Low battery level	White LED flashes every 5 seconds

## Audio share

Press  button 4 times consecutively on  A to share audio, and press  button 5 times consecutively on  B to accept audio share from .



Press  button 4 times consecutively again to cancel audio share.



# 5 Customize sound on Philips Headphones App

Scan the QR code/press 'Download' button or search 'Philips Headphones' in the Apple App Store or Google Play to download the app.

## Get Connected



[philips.to/headapp](https://philips.to/headapp)

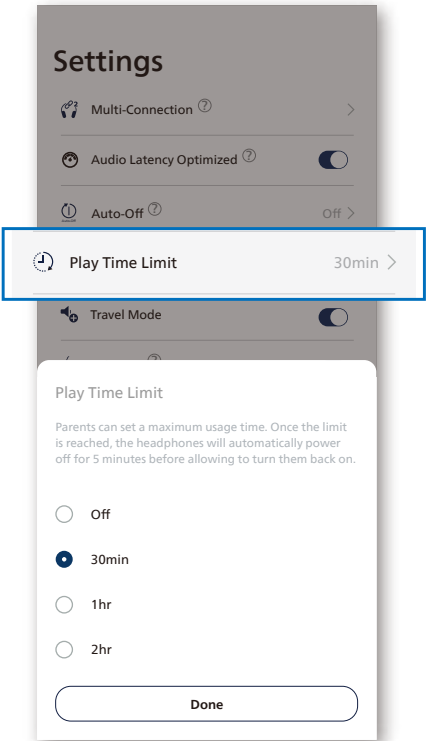
The Philips Headphones App puts you in charge of the music you are listening to. You can customize the sound so that your music and calling experience always best suit your needs.

Ensure your device is connected with the headphones.



## Play Time Limit setting

Click “Settings” on the bottom menu of the App, and click “Play Time Limit” to set the play time to 30min or 1 hour or 2 hours.

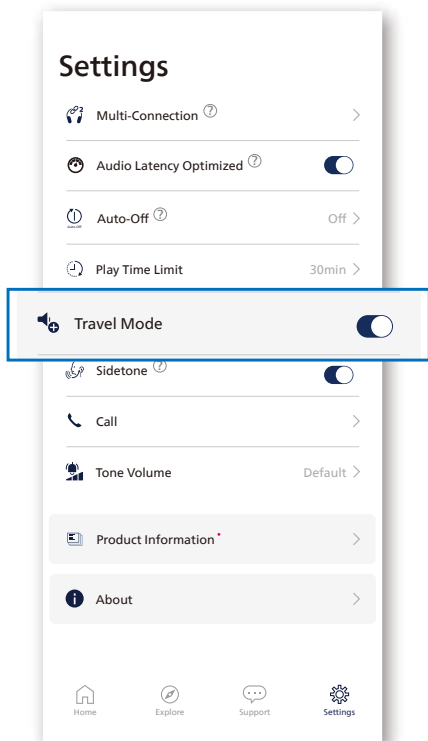




- ↳ A voice prompt indicate '**Playtime limit**' will be heard and the music will be paused when the playtime limit is reached. The headphones will turn off at the same time.
- ↳ It need to wait for 5mins to turn on the headphones again if you want to continue playing from the connected device. There will be a voice prompt indicate '**Playtime limit**' if the waiting time is NOT as long as 5mins.

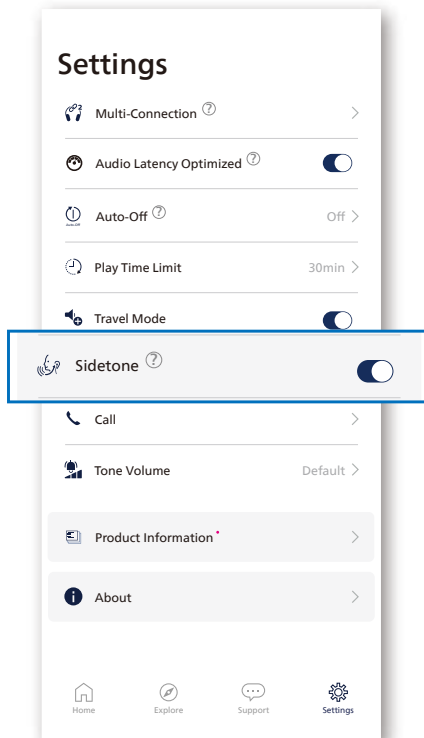
## Volume limit setting

On the "**Settings**" menu of the App, the default setting of "**Travel Mode**" will be OFF, the maximum volume is limit to 75dB. When "**Travel Mode**" is ON, the maximum volume will limit to 85dB.



## Allows you to hear your own voice

On the "**Settings**" menu of the App, turn "**Sidetone**" ON then you can head your voice when you reading.





## 6 Reset the headphones

If you encounter any pairing or connection issue, you can follow the procedure to reset your headphones to factory default settings.

- 1 On your Bluetooth device, go to the Bluetooth menu and remove **Philips TAK5500** from the device list.
- 2 Turn off the Bluetooth function of your Bluetooth device.
- 3 Turn on your headphones.
- 4 Press and hold Volume - and Volume + for 4 seconds at the same time.
- 5 Follow steps in "Use your headphones-connect the headphones to your Bluetooth device."
- 6 Pair the headphones with your Bluetooth device, select **Philips TAK5500**.

## 7 Technical data

- Music time:  
60 hours ( ANC Off )  
34 hours ( ANC On )
- Charging time: 2 hours
- Rechargeable lithium polymer battery (450 mAh)
- Bluetooth version: 5.4
- Compatible Bluetooth profiles:
  - HFP (Hands-Free Profile)
  - A2DP (Advanced Audio Distribution Profile)
  - AVRCP (Audio Video Remote Control Profile)
- Supported audio codecs: SBC
- Frequency range: 2.402-2.480 GHz
- Transmitter power: < 10 dBm
- Operating range: Up to 10 meters (33 feet)
- Auto power off
- USB-C port for charging
- Low battery warning: available
- 15 mins charging gives 10 hrs of playing



### Note

- Specifications are subject to change without notice.







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## Compliance with EMF

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

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## Environmental information

All unnecessary packaging has been omitted. Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

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## Notice of compliance

The device complies with the FCC rules, Part 15. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and**
- 2. This device must accept any interference received, including interference that may cause undesired operation.**

### FCC rules

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with

the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

**Caution:** The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### Canada:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.



## Avis de conformité

Cet appareil satisfait aux règlements de la FCC partie 15 du Code of Federal Regulations. Son fonctionnement est assujéti aux deux conditions suivantes :

1. **Cet appareil ne doit pas causer d'interférence préjudiciable et**
2. **l'appareil doit accepter toute interférence reçue, y compris les interférences qui peuvent causer un fonctionnement non désiré.**

## Règlement de la FCC

Cet équipement a été testé et jugé compatible avec les limites s'appliquant aux appareils numériques de la classe B, conformément à l'article 15 du règlement de la FCC. Ces limites ont été définies pour fournir une protection raisonnable contre les interférences nuisibles dans le cadre d'une installation résidentielle. Cet équipement génère, utilise et peut émettre de l'énergie radiofréquence et, s'il n'est pas installé ni utilisé conformément aux instructions, peut causer des interférences gênantes pour les communications radio.

Rien ne garantit toutefois que des interférences ne surviendront pas dans une installation particulière. Si cet équipement cause des interférences nuisibles pour la réception de la radio ou de la télévision, ce qui peut être déterminé en mettant l'équipement hors tension puis sous tension, l'utilisateur devra essayer de corriger ces interférences en effectuant une ou plusieurs des opérations suivantes :

- Déplacez l'antenne de réception.
- Augmentez la distance entre l'équipement et le récepteur.
- Branchez l'équipement à une prise d'un circuit autre que celui sur lequel le récepteur est branché.
- Consultez le détaillant ou un technicien de radiotélévision expérimenté.

## Canada :

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.  
CAN ICES-(B)/NMB-(B)

## Déclaration d'IC sur l'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux radiations définies par le Canada pour des environnements non contrôlés.

Cet émetteur ne doit pas être installé au même endroit ni utilisé avec une autre antenne ou un autre émetteur.



## 8 Trademarks

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### Bluetooth

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by MMD Hong Kong Holding Limited is under license. Other trademarks and trade names are those of their respective owners.

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### Siri

Siri is a trademark of Apple Inc., registered in the U.S. and other countries.

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### Google

Google and Google Play are trademarks of Google LLC.

## 9 Frequently asked questions

### **My Over-ear ANC kids headphones do not turn on.**

The battery level is low. Charge the headphones.

### **I cannot pair my Over-ear ANC kids headphones with my Bluetooth device.**

The Bluetooth is disabled. Enable the Bluetooth feature on your Bluetooth device and turn on the Bluetooth device before you turn on the headphones.

### **How to reset pairing.**

Let headphone stay in pairing mode (white and blue light flashes alternately), press and hold "Volume +" and "Volume-" button together more than four seconds until blue LED light on.

### **I hear but cannot control music on my Bluetooth device (e.g. play/pause/skip forward/backward).**

Make sure the Bluetooth audio source supports AVRCP (see 'Technical data' on page 12 ).

### **The volume level of the headphones is too low.**

Some Bluetooth devices cannot link the volume level with the headphones through volume sync. In this case, you have to adjust the volume on your Bluetooth device independently to achieve an appropriate volume level. For Kids headphones, if you can't hear clearly, it might be due to the volume limit (below 75 dB). Please check the Volume limit setting section to adjust the volume.



**The Bluetooth device cannot find the headphones.**

- The headphones may be connected to a previously paired device. Turn off the connected device or move it out of range.
- Pairing may have been reset or the headphones have been previously paired with another device. Pair the headphones with the Bluetooth device again as described in the user manual. (see 'Pair the headphones with another Bluetooth device' on page 7).

**My Over-ear ANC kids headphones are connected to a Bluetooth stereo enabled mobile phone, but music only plays on the mobile phone speaker.**

Refer to the user manual of your mobile phone. Select to listen to music through the headphones.

**The audio quality is poor and crackling noise can be heard.**

- The Bluetooth device is out of range. Reduce the distance between your headphones and Bluetooth device, or remove obstacles between them.
- Charge your headphones.

**Clean your headphones regularly.**

- Use a clean, damp cloth to clean your headphones - especially the sound conduits and the microphone holes - regularly and avoid buildup of substances such as sweat or earwax.
- If any sweat or water droplets are left in the sound conduits, air holes or microphone holes, the sound level will temporarily drop or cut out entirely. This is not a malfunction. Use a soft, damp cloth to dry the headphones thoroughly. Alternatively, for in-ear remove the earbud tips, turn the sound conduits downward and gently tap the headphones about five times on a dry cloth or similar to remove any water collected inside.
- Be sure the headphones are completely dry before charging and using. Avoid using disposable alcohol pads or other substances for cleaning.

**Charge your headphones regularly.**

If the headset is not used for a long time, the rechargeable battery will begin to lose its charge. To avoid this loss, please fully charge the battery at least once every three months.

For further support, visit [www.philips.com/support](http://www.philips.com/support).





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