

PHILIPS

RO Dispenser

ADD6922 series



User Manual
說明書

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1 Important Safety Information

Please adhere to the following safety instructions to ensure proper use and to prevent accidents or injuries. All safety precautions are designed to enhance your experience and maintain the longevity of the machine.

- **Authorized Accessories Only:** Only use accessories approved by the manufacturer. Using unauthorized accessories voids the warranty and may lead to malfunction.
- **Inspect After Unpacking:** Carefully inspect the machine for any damage and confirm that all accessories are included.
- **Plastic Bag Warning:** Keep plastic bags out of reach of babies and children to avoid suffocation risks.
- **Water Quality Requirements:** Use only municipal tap water with this machine to maintain optimal performance.
- **Avoid Unknown Substances:** Do not pour unknown liquids, non-municipal water, or foreign objects into the raw water tank or filtered water jug.
- **Avoid Overfilling:** Do not fill the water tank above the maximum level to prevent overflow from the outlet.
- **Handle with Care:** Always handle the machine carefully to avoid accidental dropping, which could cause injury or damage.
- **Keep Out of Reach of Children and Pets:** Position the machine in an area that is inaccessible to children and pets.
- **Supervised Use:** Children and individuals with limited ability to operate machinery should only use the machine under adult supervision.
- **Proper Placement:** Place the machine in a cool, dry indoor area away from direct sunlight, heating equipment, or high-temperature areas.
- **Avoid Combustible Gases:** Do not place the machine in areas where combustible gas leakage may occur or is likely to occur.
- **Electrical Safety:** Never plug in or unplug the power plug with wet hands to avoid electric shock.
- **Do Not Modify or Overload:** Do not attempt to disassemble, modify, or place heavy objects on the machine, as this may damage the water purifier.

- **Extended Non-Use:** If the machine will not be used for an extended period, disconnect the power supply and empty both the tap water tank and the filtered water jug.
- **Temperature Guidelines:** The machine operates effectively with water inlet temperatures between 5–38°C. Temperatures above 38°C can damage the filter, while temperatures below 5°C may cause freezing and component damage.
- **Indoor Use Only:** This machine is intended for indoor use only and must be connected to a properly grounded three-core socket.

User Safety and Accessibility Guidelines

- This appliance is not intended for use by individuals (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless supervised by a responsible person.
- Children aged 8 and above and vulnerable individuals may use the machine only with proper supervision and instruction to ensure safe usage.
- Children should not play with the machine, and maintenance tasks should not be performed by children without supervision.

Additional Precautions

- **Water Replacement:** Replace the water in the 5L tap water tank with fresh water before first-time use or after extended periods of non-use.
- **Use Authorized Parts:** For filter maintenance, use only Philips-approved replacement parts.
- **Cleaning Instructions:** Avoid using gasoline or other organic solvents to clean the exterior of the machine. Disconnect the power before cleaning, and use a damp cloth to gently wipe the surface.
- **Malfunction Protocol:** If a malfunction occurs, unplug the machine immediately and discontinue use until it is repaired.
- **Product Updates:** There may be slight differences between the manual and the actual product due to upgrades. Always refer to the actual product for accurate information.
- **Hot Water Warning:** If hot water is dispensed first, followed by ambient or warm water, residual hot water may still come out. To prevent scalding, allow ambient water to flow for 10 seconds before dispensing at the desired temperature.

- **Filtered Water Jug:** If the machine has been unused for more than 24 hours, it is advisable to empty the filtered water jug before use.
- **Power Cord Safety:** If the power cord is damaged, stop using the machine immediately. The power cord should only be replaced by authorized professionals to avoid hazards.
- **Unauthorized Repairs:** Do not attempt to disassemble or repair the machine yourself. Only authorized personnel should perform repairs to prevent potential risks.
- **Liability Disclaimer:** The manufacturer is not responsible for any consequences resulting from failure to follow the safety precautions listed above.

Intended Use in Residential and Commercial Settings

This appliance is suitable for use in:

- Staff kitchen areas in offices, shops, and similar environments.
- Farmhouses, hotels, motels, and other residential settings.
- Bed and breakfast establishments.
- Catering and other similar non-retail applications.

Safety Warnings and Usage Precautions

- Avoid spillage on the connector.
- Misuse may lead to injury; handle with care.
- Heating element surfaces may retain heat after use.
- Only use potable water.
- Keep ventilation openings clear and unobstructed.
- Do not use non-recommended methods to accelerate defrosting.
- Avoid damaging the refrigerant circuit (if applicable).
- Do not use electrical appliances inside the food storage compartment unless recommended by the manufacturer.
- Do not store flammable items, such as aerosol cans, in the appliance.
- Position the appliance so that the power cord is not trapped or damaged.

- Avoid placing multiple portable sockets or power supplies behind the appliance.

Food Safety and Cleaning Guidelines

To avoid food contamination:

- Regularly clean surfaces that come into contact with food and accessible drainage systems.
- If water tanks are unused for 48 hours, clean them; flush the water system if unused for 5 days.
- If the appliance is left empty for a long time, switch it off, clean, and dry it to prevent mold growth.



[symbol ISO 7010 W021
(2019-07)]

Warning: Risk of fire / Flammable
materials

Warning!

Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. ensure that tubing of the refrigerant circuit is not damage prior to proper disposal.

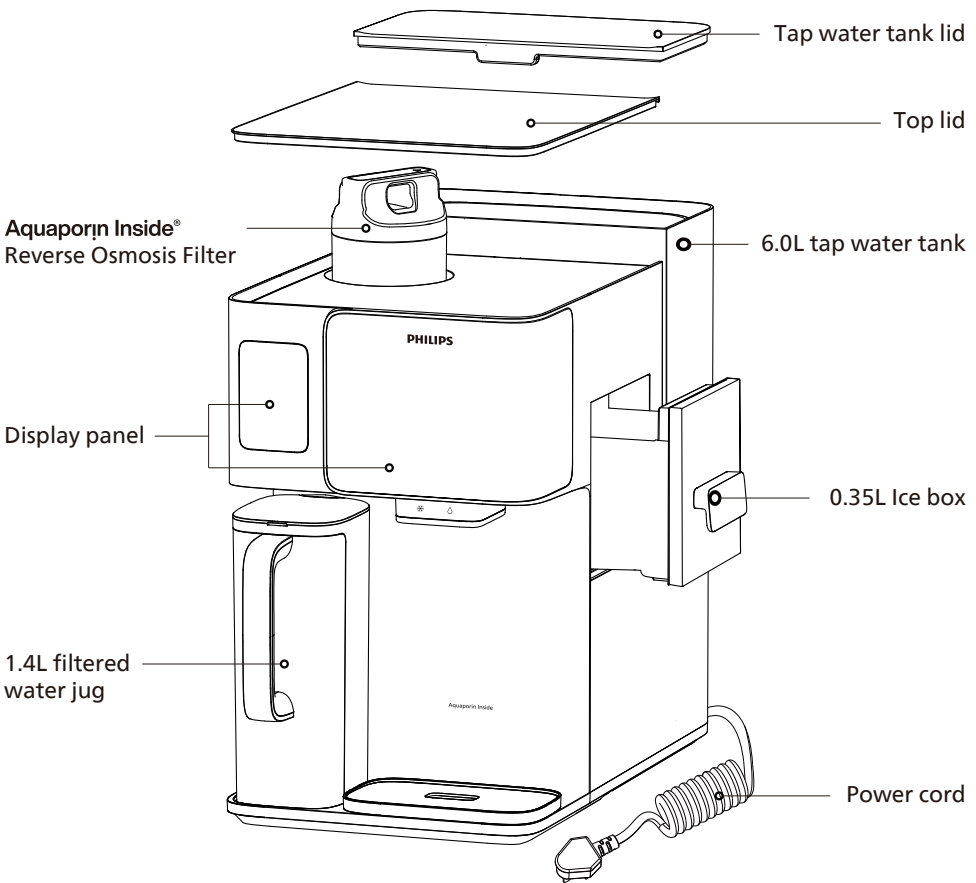


This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

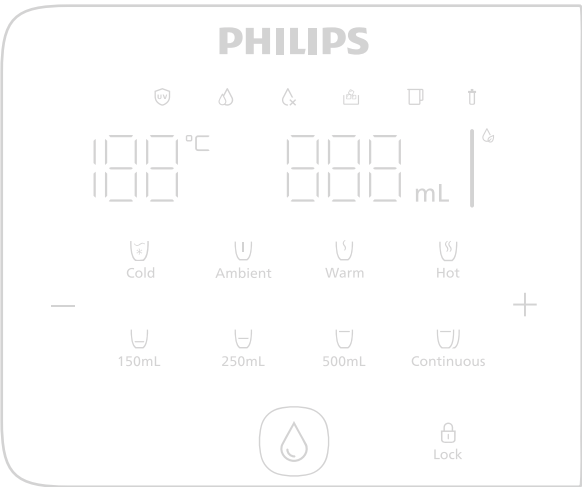
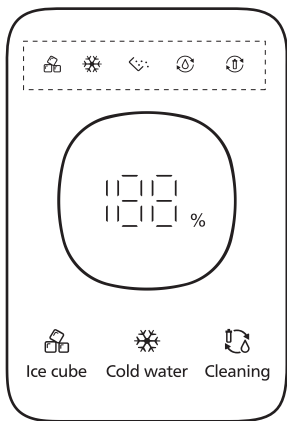
2 Product specifications

Product name	Philips Water Dispenser
Product model	ADD6922CG/90; ADD6922DG/90 ADD6922CG/97; ADD6922DG/79 ADD6922CG/10; ADD6922DG/10
Rated voltage	220-240V
Rated frequency	50-60Hz
Rated heating power	2050-2400W
Rated cooling power	100W
Rated cooling current	0.6A
Climate class	ST/N/SN/T
Refrigerant	R600a, 21g
Rated total water production	2000L
Rated water flow rate	0.2L/min
Applicable water source	Municipal tap water
Applicable water temperature	5-38°C

3 Product overview

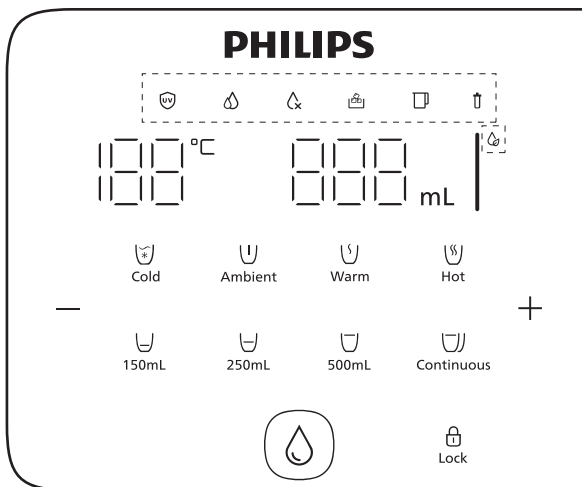
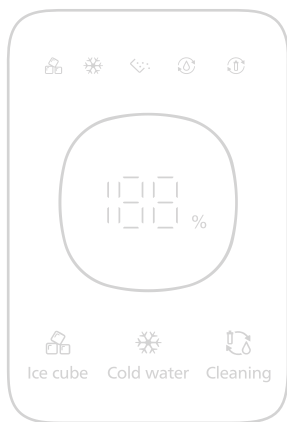


4 Control Panel (status indicators)

















4.1 Water-cooling and Ice-making status indicators

Status		Meaning
	Flashing	Ice cubes making in process
	Constant light	Ice cubes making completed
	Flashing	Chilled water making in process
	Constant light	Chilled water making completed
	Flashing	Empty the ice box in process
	Flashing	Waterway cleaning in process
	Flashing	Filter flushing in process



4.2 Water-filtration and Water-quality status indicators

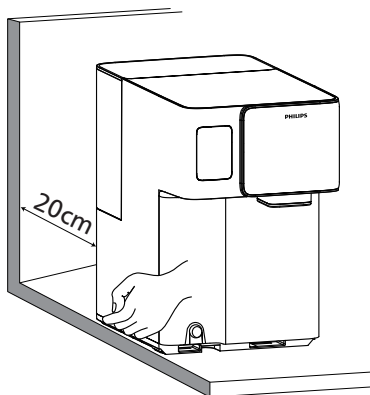
Status	Meaning
 Constant white light	UV sterilization in process.
 Constant white light	Filtration in process
 Flashing white light	The filtration process is on going, so there isn't enough water in the filtered jug to be taken from the water outlet yet.
 Flashing white light	The tap water in the tap water tank has not been replaced for a long time.
 Flashing red light	The tap water in the tap water tank is at a low level or the water quality is poor, please empty the remaining water in the tank and refill it with fresh tap water
* The remaining water in the tap water tank will be a mixture of RO drain water and fresh tap water. The tap water tank should always be fully emptied before refilling it with fresh tap water.	
 Constant white light	Ice box is in place.
 Flashing white light	Ice box is not in place. Please put it back in time after taking out the ice
 Constant white light	Filtered water jug is in place.
 Flashing white light	Filtered water jug is not in place. Please put it back before dispensing water.
 Flashing red light	The water quality is in low level and recommended to discard the water in the filtered water jug and filtered it again
 Constant white light	Filter is within its lifespan, feel free to use.
 Flashing red light	The filter lifespan has almost expired. It is necessary to promptly purchase a replacement filter.
 Constant red light	The filter lifespan has expired. It is crucial to replace the filter promptly.
 White light	The water quality is good and safe to drink
Yellow light	Recommended to discard the water in the filtered water jug and run the filtration process again

5 Product setup

Preparation:

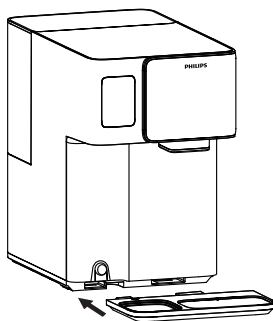
Product Placement:

Place the dispenser at least 20 cm away from the wall to ensure optimal cooling.

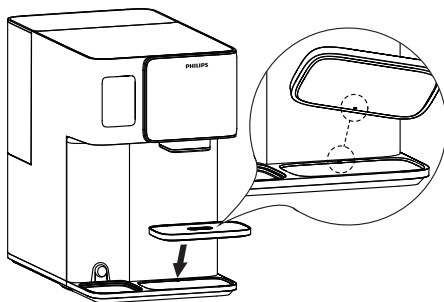


Installing the Water Tray:

1. Insert the water tray base into the slot on the main unit.

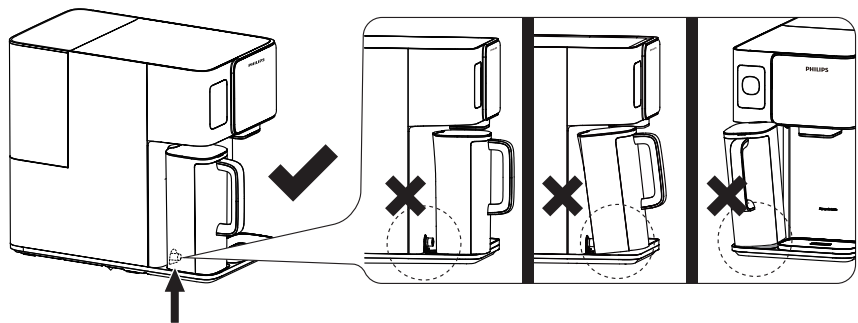


2. Align the tray's buckle with the base and firmly press to insert.



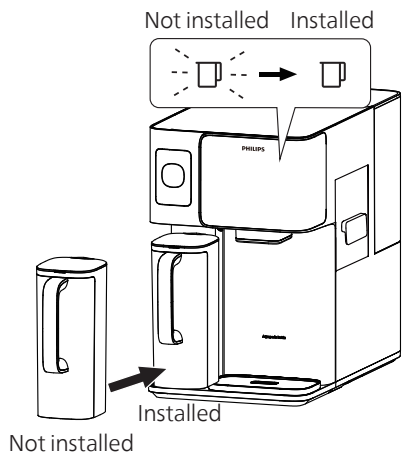
Installing the Filtered Water Jug:

- **Align the Water Jug:** Hold the filtered water jug vertically.
- **Insert the Jug:** Carefully insert the jug into the main body of the unit.
- **Ensure Proper Fit:** Push the jug all the way in until you feel it securely slot into place.
- **Check for Flat Placement:** Make sure the jug is resting flat and snugly within the unit, with no gaps or tilting.



Status Check:

After the unit is powered on and the filtered water jug is installed, you can hear a "beep" prompt, and at the same time, the " " changes from " " to " "



2 hours wait before cooling activation

For optimal performance, please allow the product to remain powered on for at least 2 hours before activating the cooling function. As the product includes a compressor-based refrigeration system, it may have experienced movement during transportation, which could impact its operation if not allowed time to settle. To protect the system, the cooling function is automatically disabled for the first 2 hours after the initial power-on. During this settling period, you may still use other functions of the product as normal.

Water Flushing (Before First Use)

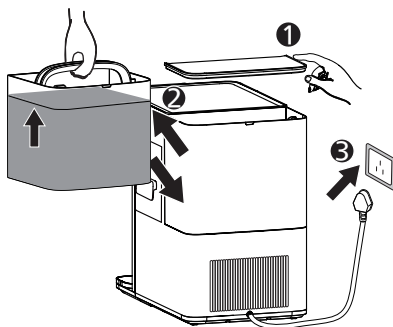
To ensure optimal performance, follow these flushing steps before using the dispenser for the first time or after replacing the filter.

- Place the product in a location away from direct sunlight to prevent microorganism growth.


Flushing Process:

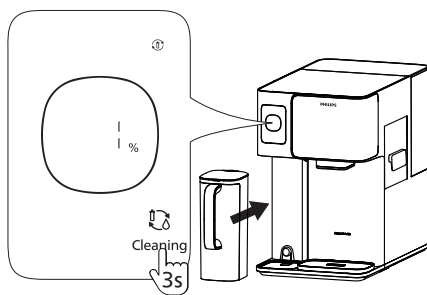
1. Fill the Tap Water Tank:

- Open the lid and remove the water tank from the machine.
- Fill the tank with fresh tap water, ensuring it does not exceed the maximum fill line.
- Place the water tank back into the machine and secure the lid firmly.



2. Start the Flushing Process:

- After placing the filtered water jug into the machine, press and hold the "  " button for 3 seconds

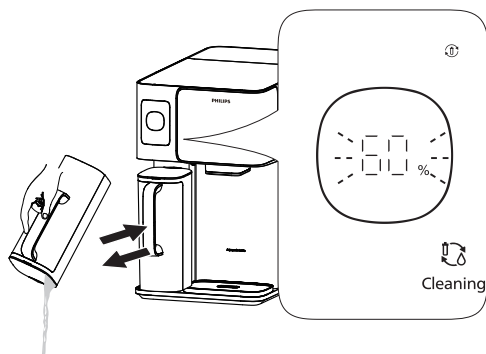



- When you hear a "beep" the flushing process will begin.

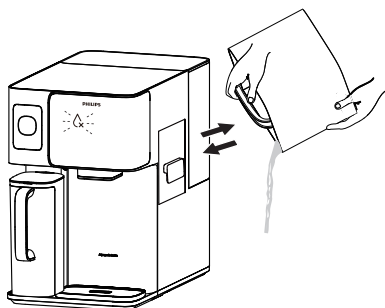
Important:

Ensure the filtered water jug is properly seated in its slot. If not positioned correctly, water filtration may be ineffective, or leakage could occur.

- During the process, from 0% to 60%, you will see the percentage indicator flash and hear 3 beeps. At this point, please empty the filtered water jug.





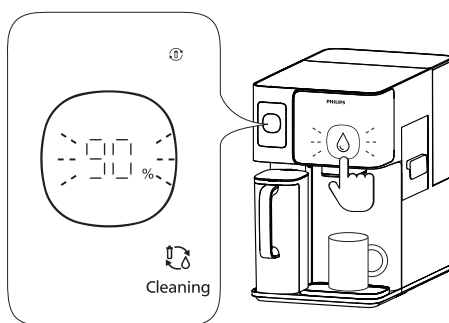
- When the "  " indicator flashes and the product emits a "beep beep beep" sound, empty the water from the tap water tank, refill it with tap water up to the Max line, and place the tap water tank back



Important:

Do not add water directly to the tap water tank, otherwise the appliance will not recognize that the water has been refreshed.

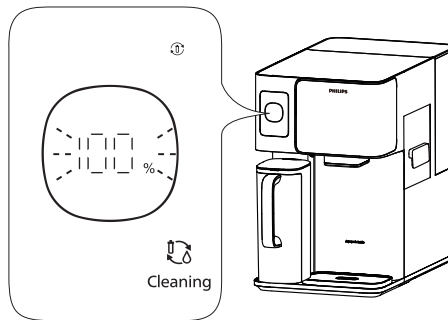
- When the progress reaches "90%", and "  " indicator flashes, you will hear 3 beeps. There is no need to empty filtered water jug at this stage. Place a container with a volume of no less than 2 liters under the water outlet and press "  " .






Reminder:

During this period, you can press "  " to pause the water dispensing.

- The screen displays 100% to indicate the completion of flushing. You can now start using the product.



Reminder:

If you exit the flushing program, "  " and "  " will flash. At this time, you need to press "  " to empty the cooling tank.

Important Notes for Flushing:

- Do not exit or unplug the power supply during the flushing process.
- If you hear sounds during flushing, it indicates that the machine is operating correctly. The flushing process will stop automatically once it reaches 100%.
- If you need to exit the flushing process, you may press and hold the cleaning button for 3 seconds. However, doing so is not recommended.
- During the water dispensing process between 90% and 100%, a suction sound may be heard. This is normal and nothing to be concerned about.
- If you notice any water leaking, hear abnormal sounds, sense burning smells or see smoke, immediately disconnect the power and contact customer service.
- If the water in the tank or jug appears cloudy or milky, this is due to microbubbles created by the filter and is a normal occurrence.
- If you observe black particles, this is likely residual activated carbon from the filter and is also normal.

Boiling Point Calibration

Check and Adjust the Local Boiling Point:

To prevent excess steam, ensure the local boiling point is properly calibrated. This is crucial to avoid excessive steam during the process.

Automatic Boiling Point Calibration:

- When extracting hot water (100°C) for the first time, the machine will automatically calibrate the boiling point.
- The calibration process takes approximately 60 seconds.
- **Important:** Place a container with a capacity of at least 500 ml under the nozzle during the calibration process to catch the water. Be cautious of steam to avoid burn hazards.

Important Notes:

- Once calibration is complete, the machine is ready for normal use.
- Ensure the water jug is full before performing this calibration (the water-making light should be off).
- During the calibration process, boiled water will flow from the nozzle, and there may be steam ejection. Stay cautious to prevent burns.

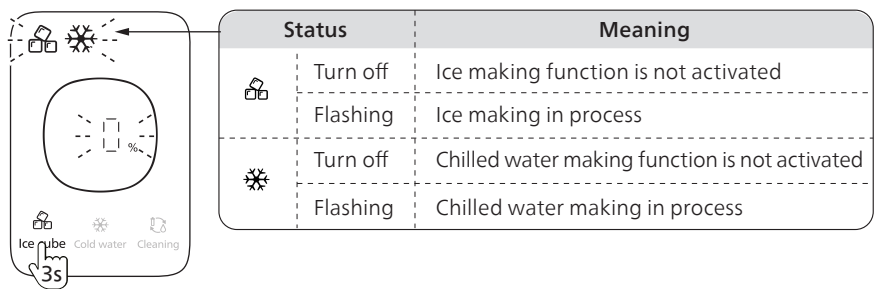
6 Usage instructions

6.1 Ice Cubes and Chilled Water Production

Note: Activating the ice cubes production will also activate the chilled water production.

A. Activate Ice cube & Chilled Water production

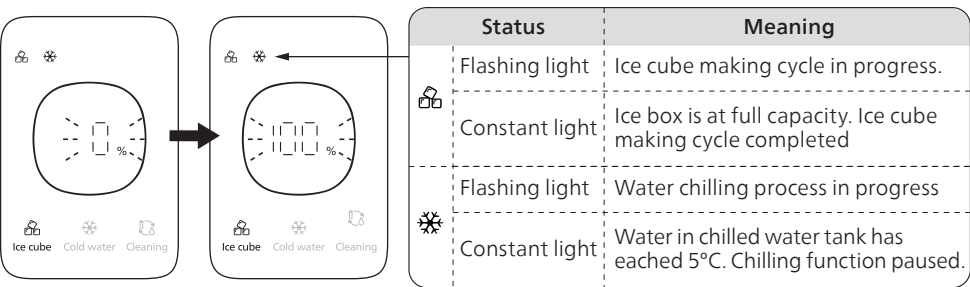
Press and hold the "Ice cube" button for 3 seconds. The "Ice cube" and "Snowflake" flashes, confirming that the function is activated





B. Ice Cubes production cycles (batches)

The"%" indicator shows the progress of each batch.

When the progress reaches 100% , that means one batch of ice cubes is complete.




C. Auto re-start of ice cube production cycles

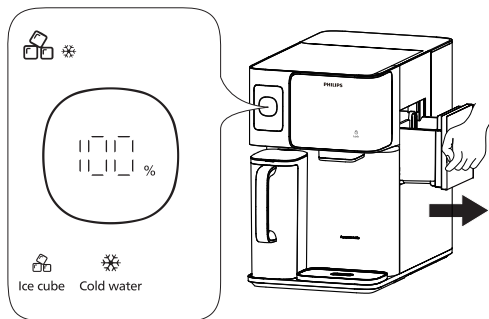
- After the ice cubes are being taken or chilled water is dispensed, the machine will automatically refill the ice box and/or chilled water tank.
- The "  " or "  " indicator will flash while refilling.
- Wait until the indicator stays on steadily, which means the ice cubes or chilled water are ready again.

Important Note:

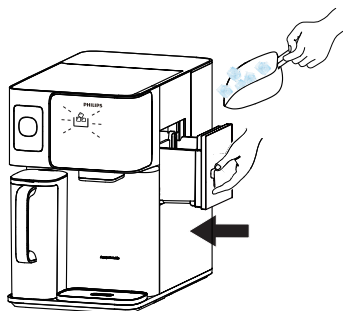
- Not recommended to take out ice cubes or chilled water during the ice-making process to ensure efficiency.
- The first ice-making cycle takes about 70-110 minutes, depending on the room temperature.
- The speed of making chilled water depends on the temperature of the tap water.

D. Taking Ice Cubes

1. Wait for the "  " light to turn on, then pull out the ice box from the side.



2. Take out the ice cubes you need, then quickly return the ice box to the machine.



Reminder:

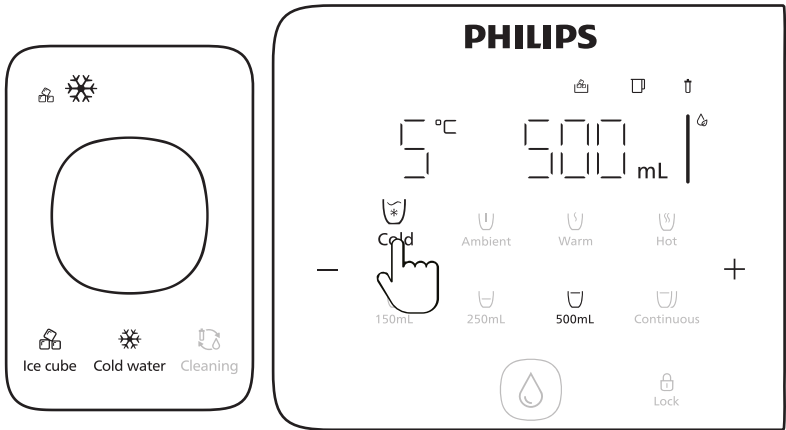
If the ice box did not put back for a long time, the product will prompt three "beep" sounds, ice cube making function will be pause.

! Important Note:

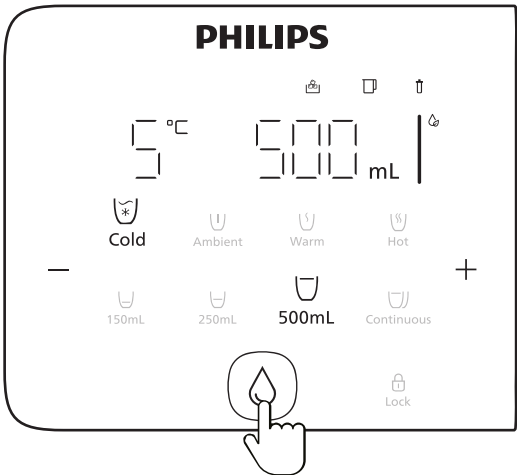
- Be careful not to dirty the ice box or place other food inside.
- Always return the ice box promptly to maintain the cold temperature.
- If the ice box is out for too long, there may be a delay before the ice-making function resumes, which is normal.

E. Extracting chilled water

1. Wait until " ❄️ " lights up, short press " 🥶 " .



2. Choose water volume and press " 💧 " to extract chilled water.



! Important Note:

The chilled water's minimum temperature is 5°C. If the " ❄️ " is flashing, the chilled water is still being processed. Taking the chilled water at this time will result in a temperature higher than 5°C.

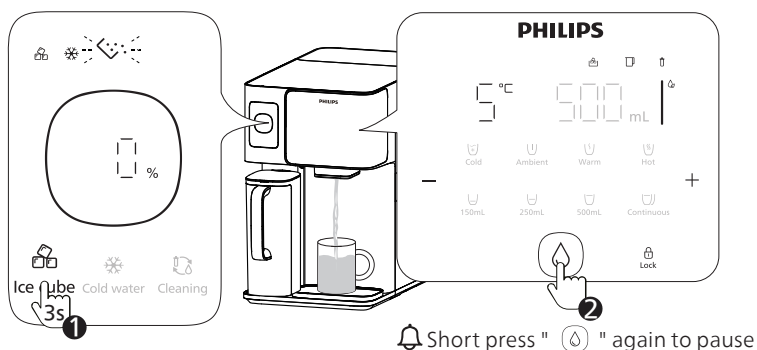
How to stop ice cubes and chilled water production:

When you turn off the ice-making function, the machine will stop making both ice cubes and chilled water.

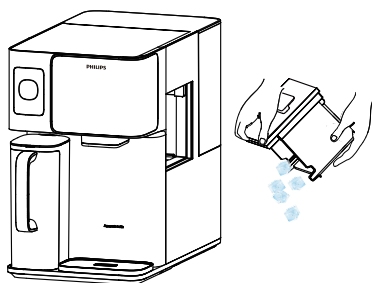
Follow the steps below to empty the chilled water tank and ice box completely to prevent bacterial growth.

1. Empty the Cooling Tank and Ice Box:

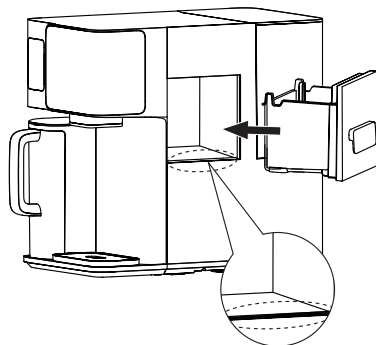
- Place a large container under the water outlet. Press and hold "Ice cube" for 3 seconds until "❄️" and "💧" flash. Then press "💧" briefly to start draining the water. Wait until the progress reaches 100%.






- While the water is draining, take out the ice box and pour out the ice cubes.




2. Clean the Ice Box: Wipe the ice box with a clean cloth, then place it back.



3. Confirm complete: After the emptying progress reaches 100%, "  ", "  ", "  " will light out and the ice cubes making function will be turned off.

! Important Note:

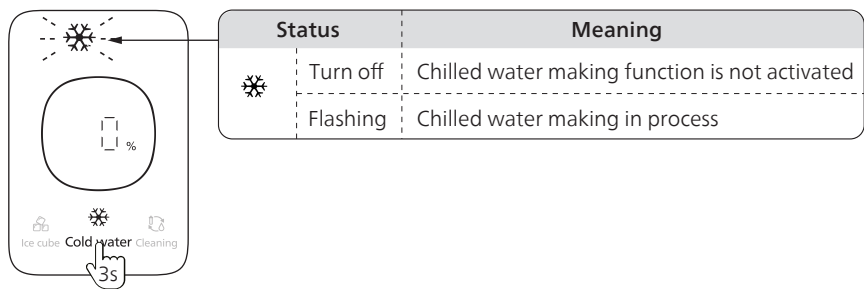
- Exit the Emptying Process: If you want to stop the emptying process, press and hold "  " for 3 seconds. The ice-making function will then resume.
- Do Not Unplug: Avoid unplugging the power during emptying. If you do, the emptying will stop, and the ice-making will continue when the power is turned back on.
- Normal Sound: A sound will be heard during the emptying process - this is normal. The sound will stop once the emptying reaches 100%.

Using Chilled water function

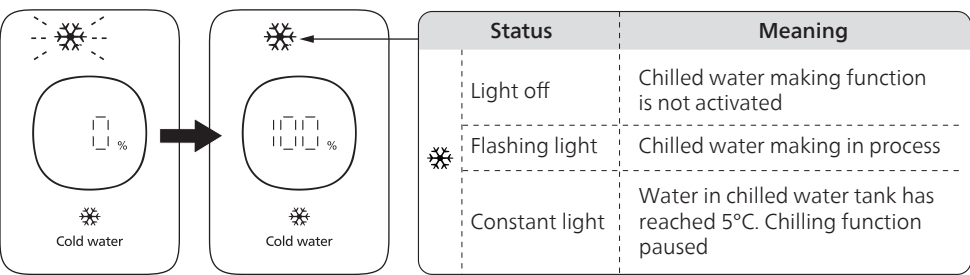
When the chilled water function is on, the machine will only make chilled water, not ice cubes.

How to start chilled water production (without ice cubes production)

1. **Activate Chilled Water Function:** Press and hold " ❄️ " for 3 seconds until " ❄️ " flashes. This means the chilled water function is now active.



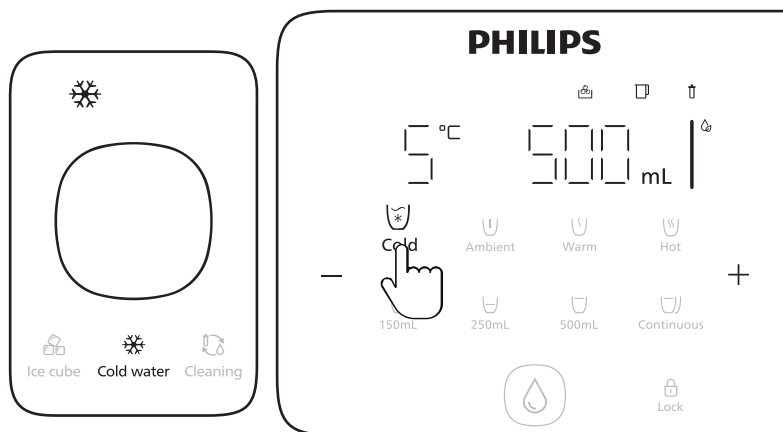
2. **Chilled Water Ready:** When the progress reaches 100%, the chilled water is ready.



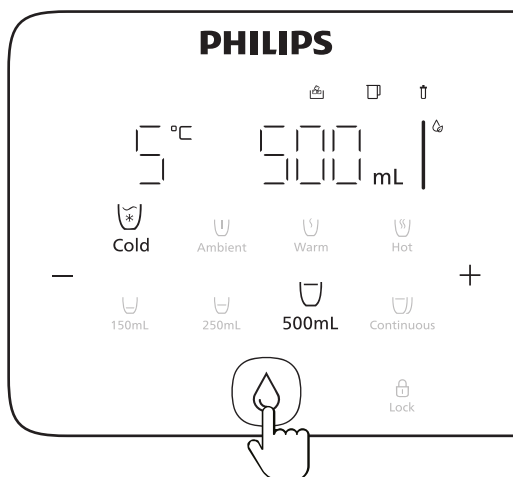
🔔 Refer to the status indicator light to understand the status of the cold water.

Extracting chilled water

1. Wait until " ❄️ " lights up, short press " Cold " .



2. Choose water volume and press " 💧 " to extract chilled water



! Important Note:

- The chilled water's minimum temperature is 5°C. If the " ❄️ " is flashing, the chilled water is still being processed. Taking the chilled water at this time will result in a temperature higher than 5°C.
- Once the cooling is completed, if you take out chilled water, the machine will automatically refill the tank. The " ❄️ " will flash while it's refilling. Wait until it stays on steady, which means the chilled water is ready again.

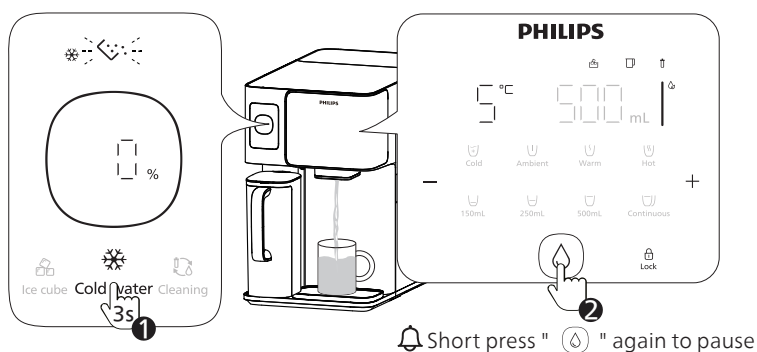
Stop chilled water production

When you turn off the chilled water function, the machine will stop making chilled water.

Follow the steps below to empty the chilled water tank and ice box completely to prevent bacterial growth.

1. Empty the Cooling:

- Place a large container under the water outlet. Press and hold "❄️" for 3 seconds until "❄️" and "💧" flash. Then press "💧" briefly to start draining the water. Wait until the progress reaches 100%.



- After the emptying progress reaches 100%, "❄️" will light out and the chilled water function will be turned off.

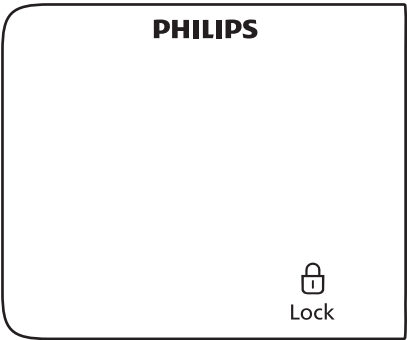
! Important Note:

- Exit the Emptying Process: If you want to stop the emptying process, press and hold "❄️" for 3 seconds. The ice-making function will then resume.
- Do Not Unplug: Avoid unplugging the power during emptying. If you do, the emptying will stop, and the ice-making will continue when the power is turned back on.
- Normal Sound: A sound will be heard during the emptying process - this is normal. The sound will stop once the emptying reaches 100%.




6.3 Ambient to Hot Water Production

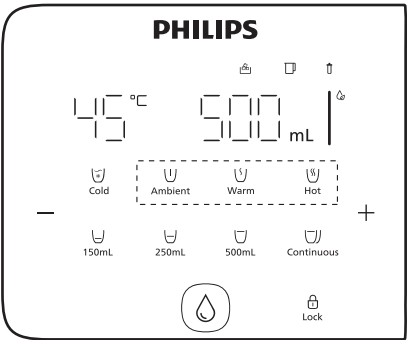
Choose your preferred temperature and volume

1. **Unlock the machine:** Press the "  Lock " to unlock.



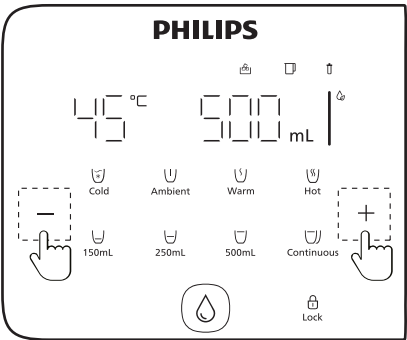
2. Adjust Water Temperature:

- Press "  Ambient " to select Ambient water;
- Press "  Warm " repeatedly to choose a temperature between 45°C and 55°C;
- Press "  Hot " repeatedly to choose a temperature between 85°C and 100°C







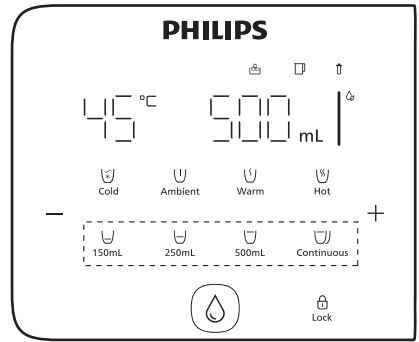
3. Set More Temperature Options:

- Select a temperature key, then press " - " or " + " briefly to increase or decrease the temperature.



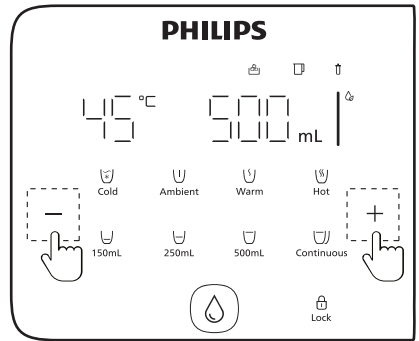
4. Adjust Water Volume:




- Press "  " to toggle between 150mL and 120mL.
- Press "  " to toggle between 250mL and 350mL.
- Press "  " to select 500mL.
- Press "  " for continuous water dispensing.

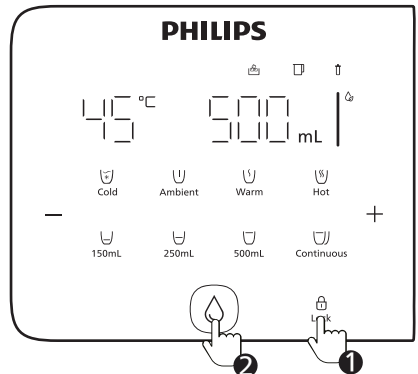


5. Set More Water Volume Options:




- Press and hold " - " or " + " to increase or decrease the water volume.



- Press "  " and "  " to dispense hot water. Press again or any other button to stop.
- Ambient water can be dispensed directly without pressing "  " .



! Important Note:

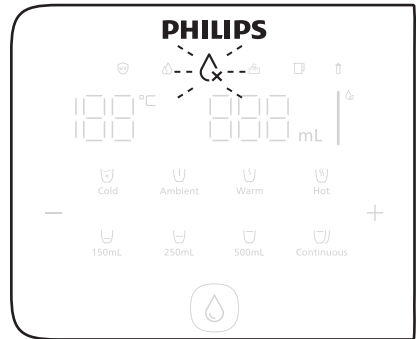
- Press the "  " for 3 seconds to disable/enable the safety lock.
- Press and hold the "  " and "  " buttons for 3 seconds to disable/enable the beep sound prompt.

6.4 Raw water refresh and refill

Water Change Reminder:

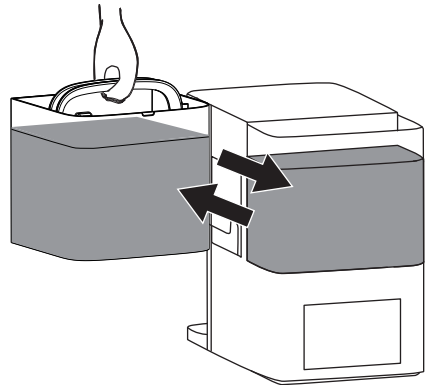
The machine will prompt you to change water when:

- The tap water tank has not been refilled within 48 hours.
- The TDS value of the tap water is high.
- The water quality level in the tap water tank is low.



Steps to Change Water:

1. Open the lid of the tap watertank.
2. Lift the tank out and discard any remaining water.
3. Refill the tank with fresh tap water and place it back in the machine, making sure the lid is closed securely.



! Important Note:

Always empty the tank before adding fresh water

7 Daily maintenance

Waterway Cleaning

Water Change Reminder:

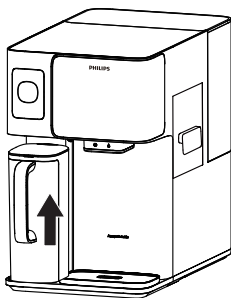
The machine will prompt you to cleaning the waterway when:


- The product hasn't been used for over a week or if it has been used continuously for a month
- Reuse the dispenser after long period of disuse

Steps to do Wateway Cleaning:

1. Cleaning preparation:

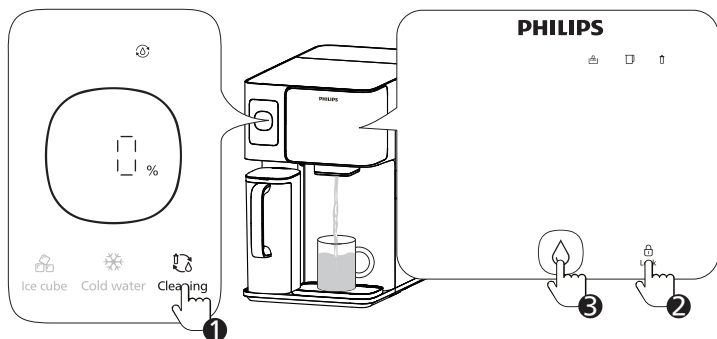
Fill the tap water tank with tap water, place it back in the machine, and put the lid on properly.



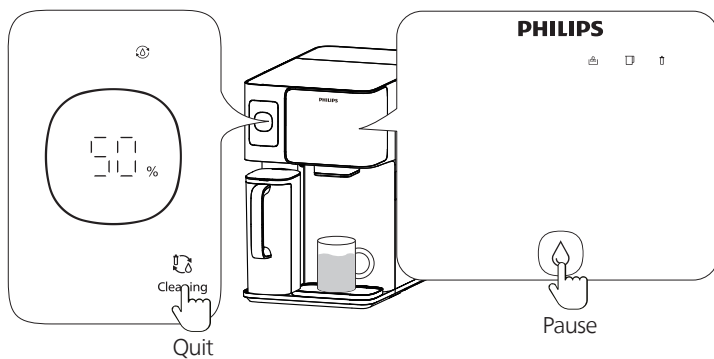
- Wait until the filtered water jug is full and the "  " light turns off. The cleaning function won't work until this happens.

2. Set Up for Cleaning:

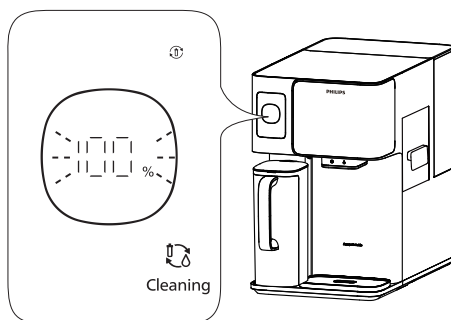
- Place a container (at least 2 liters) under the water outlet. Short press the "Cleaning", then "Lock", and "🔥" buttons to start the cleaning process.



- During cleaning, short press "🔥" to pause. To exit the cleaning process, short press the "Cleaning" again



3. Complete Cleaning: When the "100%" indicator flashes, the cleaning process is finished.



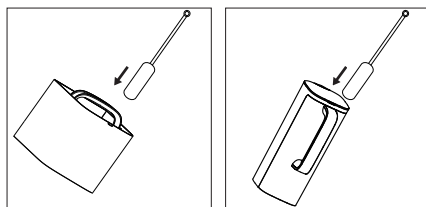
! Important Note:

- If the ice cube/chilled water function is off: The machine will dispense 1000ml of water (ambient and hot) to flush the hot water line.
- If the ice cube/chilled water function is on: The machine will dispense 2000ml of water (ambient and hot) to flush both the cold and hot water lines.

Clean the Tap Water Tank and Filtered Water Jug:

If you see obvious impurities at the bottom of the tap water tank or filtered water jug, rinse them with water and clean them using a cleaning brush.

It's recommended to clean both the tap water tank and the filtered water jug with a brush* at least once a week.



! Important Note:

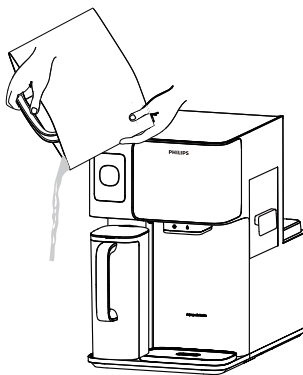
Do not put the tap water tank or the filtered water jug in the dishwasher.

* Please buy the cleaning brush yourself.

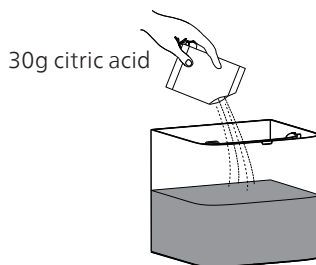
Descaling of tap water tank

Steps to do Descaling:

1. Empty the Tap Water Tank: Remove and empty the tap water tank.



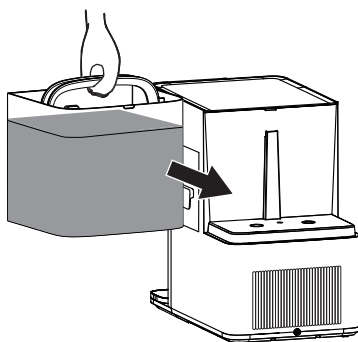
2. Prepare Cleaning Solution: Fill the tap water tank to the half and add 30g of citric acid*. Stir lightly, then let it soak for 2 hours.



! Important Note:

Do not place the tap water tank back in the dispenser during this time.

3. Rinse and Refill: After 2 hours, discard the citric acid solution. Clean the entire tank with tap water, making sure to rinse it thoroughly. Refill the tank with fresh tap water and place it back into the dispenser.



* Please buy the citric acid yourself.

Storage of the filter cartridge (before 7+days non-use)

If the system will not be used for over 7 days, please follow these steps:


1. Empty the water tank and filtered jug: Drain both the tap water tank and the filtered water jug.
2. Disconnect the power supply: Unplug the machine from the power source.
3. Store the filter element: Seal the filter element and place it in the refrigerator's fresh compartment (temperature between 2-5°C).

! Important Note:

- Do not store the filter in the freezer.
- Rinse before use: When you use the machine again, follow the rinsing procedure to prepare it for use.

Filter replacement

Filter Replacement Guidelines

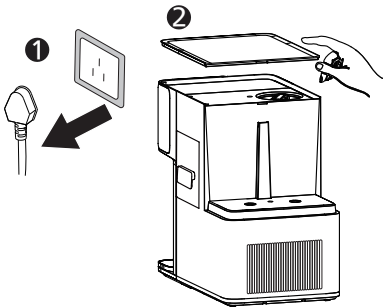
Replace the filter cartridge when the "  " indicator flashes on the display panel or based on the recommended cycle.


Name	Model	Suggested Replacement Cycle
AquaPur ⁱⁿ Inside [®] Reverse Osmosis Filter	ADD583	1 year

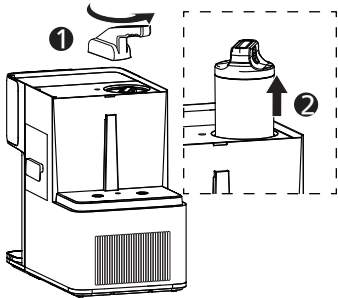
 Only the original Philips filter cartridge can be used for replacement.

Steps to Replace the Filter:

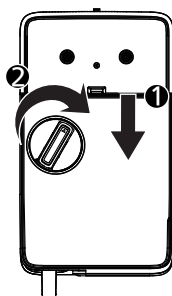
1. Power off the machine and remove the water tank.



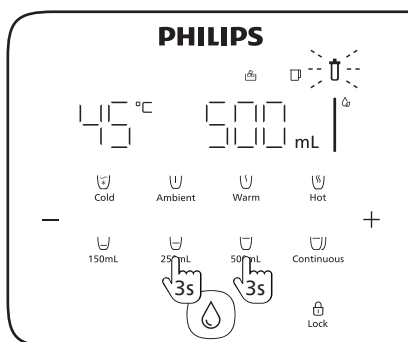
2. Use the filter wrench (provided with the replacement filter) to twist the old filter counterclockwise to the "  " position and remove it.



3. Insert the new filter into the holder and twist it clockwise to the " " Replace the water tank and power on the machine.





4. Reset the filter indicator by pressing and holding the " 250mL " + " 500mL " button for 3 seconds until the " " turns white.



! Important Note:

- Do not store the filter in the freezer.
- Rinse before use: When you use the machine again, follow the rinsing procedure to prepare it for use.

8 Troubleshooting

Error	Causes	Solutions
E01: Cannot extract hot water.	Tap water temperature exceeds 38°C.	Make sure the tap water temperature does not exceed 38°C.
E02: Cannot extract hot water.	Abnormal alarm from the water outlet temperature probe.	When the filtration is completed, extract 500ml of ambient water and try extracting the hot water again. Please contact customer services if the problem cannot be solved.
E04: Cannot extract hot water.	Abnormal heating alarm.	When the filtration is completed, extract 500ml of ambient water and try extracting the hot water again. Please contact customer services if the problem cannot be solved.
E06: The product is unable to filter and dispense water normally.	Abnormal water filtration alarm. Filter not installed properly or clogged.	Check if the filter is installed properly or clogged. If the filter is clogged, please replace it.
EU: Communication abnormality of the product.	Abnormal communication signal within the product's electronic control board.	Turn off the power for 1-2 minutes, and then reconnect the power.
Unable to dispense water.	Filtered water jug is out of water.	If "  " is flashing, wait for it to stop flashing before dispensing water normally.
	Filtered water jug is not installed properly.	Check if the filtered jug is installed properly.
	Tap water tank is not installed properly.	Check if the tap water tank is installed properly.
Cannot filter water.	Tap water tank is at a low water level, and "  " flashes red.	Empty the water in the tap water tank completely, and then refill it with tap water.
	Filtered water jug is not installed properly.	Check if the filtered jug is installed properly.
	Tap water tank is not installed properly.	Check if the tap water tank is installed properly.

Water leakage.	Water overflows from the water drip tray.	Empty the water drip tray.
	The sealing valve at the bottom of the tap water tank is blocked.	Hold the sealing valve with a thimble or a finger to remove the blockage.
	Filtered water jug not installed properly.	Ensure that the filtered water jug or the tap water tank is installed properly.
Odd taste of the water.	The new dispenser hasn't been cleaned.	Follow the cleaning procedures for the first time use.
	Filtered cartridge is not changed as required.	Change the filter cartridge.
Leakage of electricity.	Bad grounding and the power cord is damaged.	Three-core plug with reliable grounding must be used. Please contact customer services.
Buttons/display screen does not respond.	System malfunction or hardware damage.	Turn off the power for 1-2 minutes, and then reconnect the power.

9 Packing list

Dispenser (with 1 filter inside)	x1
Water drip tray	x1
Filtered water jug	x2
User manual	x1
Quick start guide	x1
Filter replacement guide	x1
Unpack instruction	x1

10 Guarantee and support

If you need information or have any questions, please visit www.philips.com/support or contact the consumer service center in your country/region. If there is no consumer service center in your country/region, please contact your local distributor.

Within two years from the date of purchase, you will receive free warranty service for any damage caused by manufacturing process problems, or any damage to components under normal use conditions confirmed by our maintenance service personnel.

Warranty service excludes frequently replaced consumables, auxiliary equipment, shipping costs and door-to-door service. Please show proof of purchase to service personnel when servicing.

Please keep this user manual for future reference.

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1 重要事項

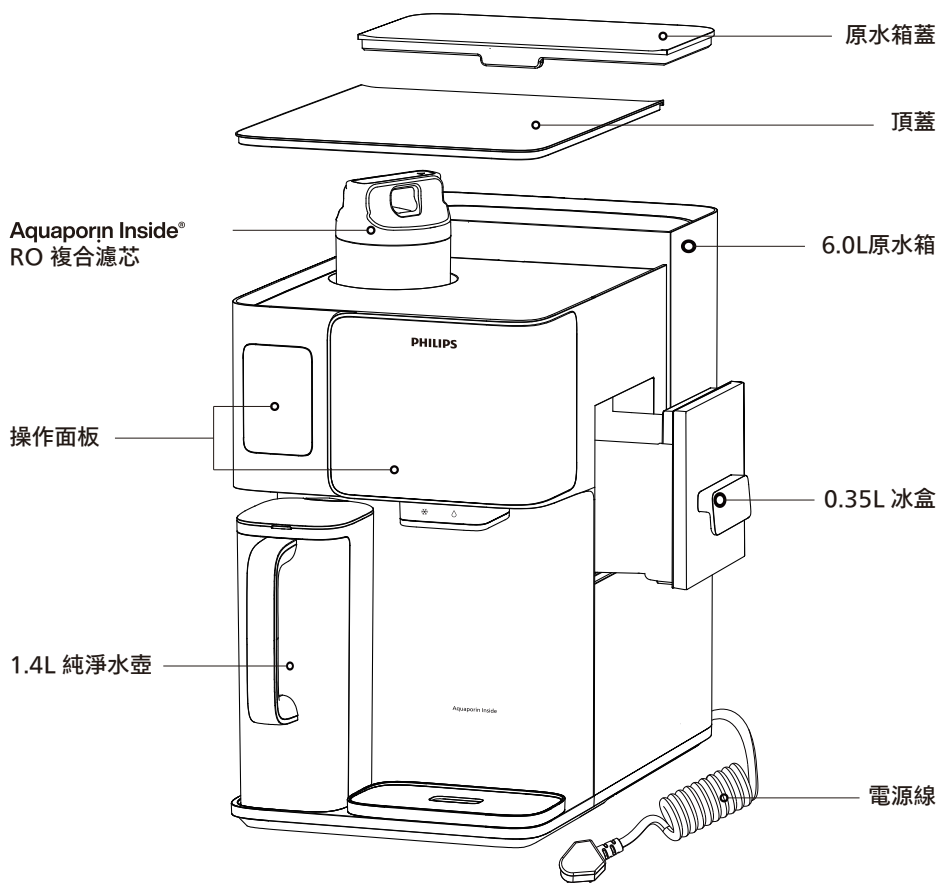
注：本專案所有內容均與安全有關，請用戶務必遵守；本專案中的注意事項只是為了正確地使用本機器；注意事項中解釋了危險、危害的程度大小及可能發生的事故。

- 請勿使用未經廠商許可的其他配件，若因此造成機器故障，保修將自動終止；
- 請在拆除包裝後檢查機器是否有損傷，核對配件是否齊全；
- 為了避免窒息的危險，請將塑膠袋遠離嬰兒和兒童；
- 本機器的進水水質應符合市政自來水的要求；
- 禁止往原水箱及純淨水壺倒入不明液體、不明水質的水源或其它異物；
- 請勿向純淨水壺內加水，避免超過機器自身設定的最高水位後，從出水口不斷流出等異常情況；
- 請注意輕拿輕放，以免機器跌落造成砸傷；
- 機器應放在兒童及寵物無法觸及的地方；
- 兒童及無行為能力人請在監護人監督下使用本機器；
- 本機器應放置於室內陰涼乾燥的地方，避免陽光直射，擺放位置不得靠近暖氣設備、電熱產品或其他高溫場所；
- 機器擺放位置不得處於會出現或有可能出現可燃性氣體洩露的場所；
- 切勿用濕手插拔電源插頭，以免引發觸電危險；
- 切勿自行拆卸、改裝機器或在機器上放置重物，以免造成損壞；
- 長期不使用機器，務必斷開電源，排空原水箱和純淨水壺內的水；
- 本機器進水溫度要求5-38℃，進水溫度超過38℃時，會損壞濾芯，使濾芯失效；進水溫度低於5℃時，可能造成冰凍，引起機器元件破裂；
- 本機器僅適用於室內安裝與使用，必須使用有可靠接地的三芯插座；
- 初次使用或長期停用後，建議更換5個原水箱的水再進入使用；
- 本機器的維護保養、更換濾芯，需使用飛利浦所審定的更換部件；
- 嚴禁使用汽油等有機溶劑擦拭本機外殼，確需清潔時，斷電後用濕抹布輕擦產品；
- 倘若發生故障，應立即拔掉電源插頭，切勿將有缺陷的機器置於工作狀態；
- 隨著產品升級，說明書的部分文案可能與實物有差異，請以產品實物為準；
- 如果先取熱水後馬上取常溫水或暖水，機器會先出一段殘留熱水，請注意防止燙傷，建議先放常溫水10秒後再取水；
- 機器放置超過24小時建議倒掉純淨水壺內的水；
- 如果電源軟線損壞，請停止使用機器，為了避免危險，必須由製造商授權的專業人員更換；
- 請勿擅自拆解維修本機器或交由非飛利浦授權的售後人員維修，因不當的維修可能造成危險；
- 未按上述注意事項操作所造成的後果，本公司將不承擔任何責任。

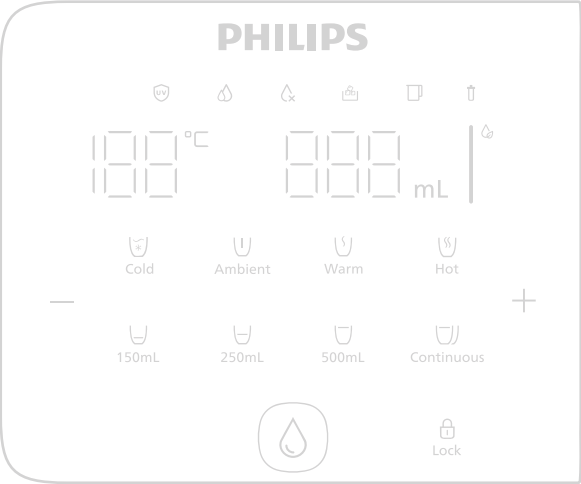
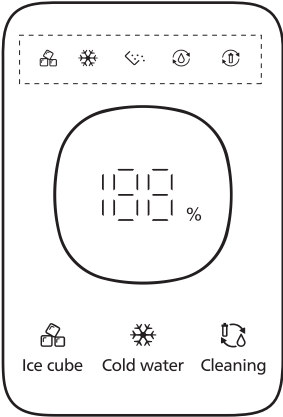
2 主要技術參數

產品名稱	Philips RO 純淨飲水機
產品型號	ADD6922CG/90; ADD6922DG/90 ADD6922CG/97; ADD6922DG/79 ADD6922CG/10; ADD6922DG/10
額定電壓	220-240V
額定頻率	50-60Hz
額定加熱功率	2050-2400W
額定製冷功率	100W
額定製冷電流	0.6A
氣候等級	ST/N/SN/T
冷媒量	R600a, 21g
額定總淨水量	2000L
額定淨水流量	0.2L/min
適用水源	市政自來水
適用水溫	5-38℃

3 結構示意圖

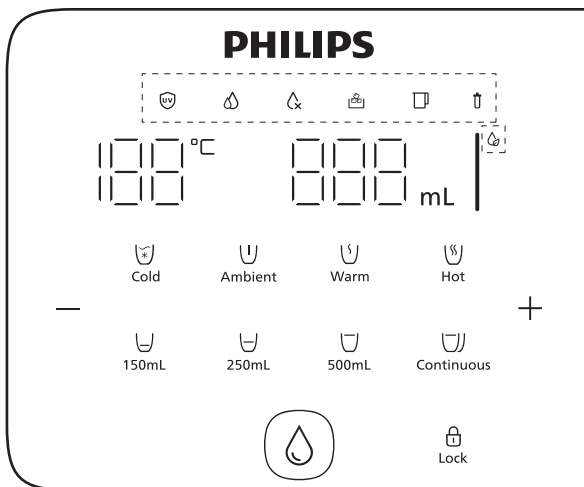
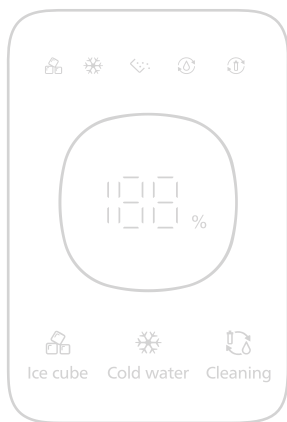


4 操作與顯示介面



功能顯示區

狀態燈		狀態說明
	閃燈	正在製冰塊
	長亮	已完成製冰
	閃燈	正在製冰水
	長亮	已完成製冰水
	亮燈	正在排空冰水箱
	閃燈	正在進行水路清潔
	閃燈	正在進行濾芯沖洗



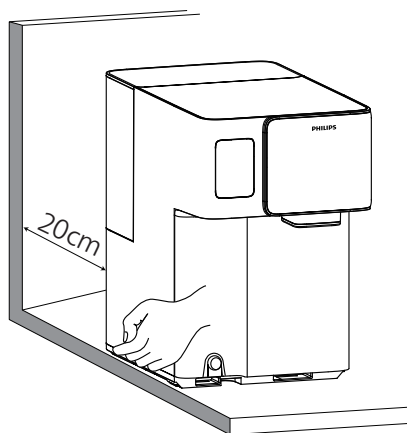
狀態顯示界面

狀態燈		狀態說明
	亮白燈	正在殺菌
	亮白燈	正在濾水
	閃白燈	正在濾水，純淨水量不足，暫無法從出水嘴取水
	閃白燈	原水箱長時間未換水，建議更換
	閃紅燈	原水箱缺水或水質狀況差，請將原水箱剩餘的水倒掉，再重新加水
* 當“ ”提示換水時，原水箱內剩餘的水是過濾後的廢水或水質較差，請務必倒掉再添加自來水，以保護濾芯，保證淨水效果		
	亮白燈	冰盒已放好
	閃白燈	冰盒已打開，取冰完成請及時放回
	亮白燈	純淨水壺已放好
	閃白燈	純淨水壺未放好，請放回
	亮白燈	濾芯壽命期內，請放心使用
	閃紅燈	濾芯壽命即將到期，需及時購買濾芯
	亮紅燈	濾芯壽命已到期，需及時更換濾芯
	亮白燈	水質優良，可放心飲用
	亮黃燈	水質一般，建議把純淨水壺的水倒掉，並重新過濾

5 首次使用指南

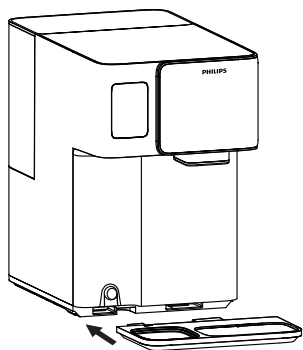
安裝擺放指引

產品背部距離牆面建議預留20cm的散熱空間，以免影響壓縮機製冷效率和壽命。

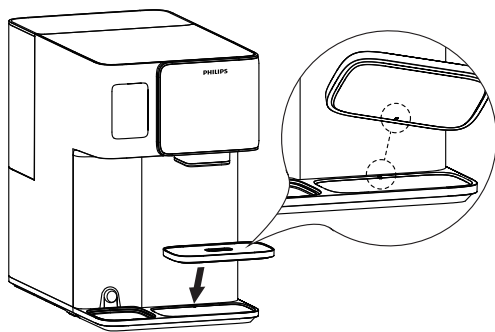


安裝配件

(1) 安裝接水盤。



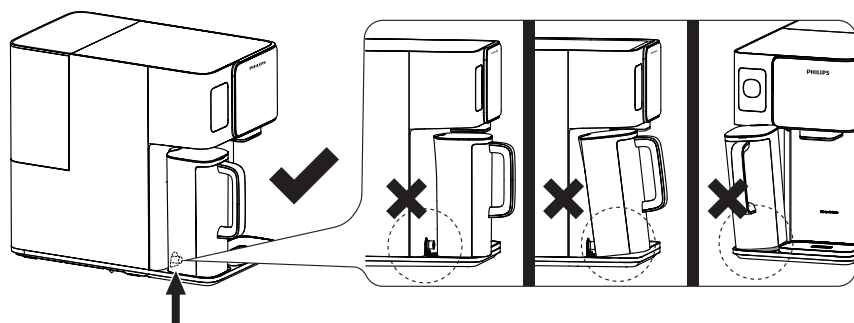
① 將接水盤底座插裝進機身



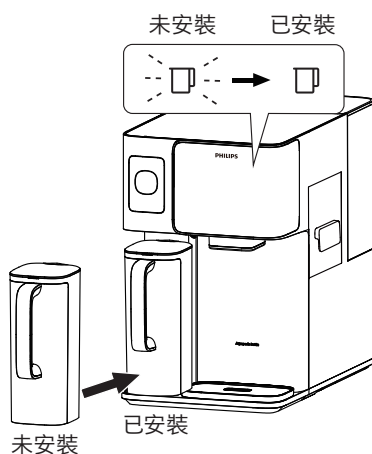
② 將接水盤的卡扣對準底座插好

(2) 安裝純淨水壺

將純淨水壺垂直插入機身內，直到感覺純淨水壺已經完全緊密。



(機器通電後，安裝好純淨水壺，可聽到「嘀」的蜂鳴，同時“ ”由「閃爍」變為「長亮」。)



請在通電後靜置2小時，然後再啟用製冷功能。

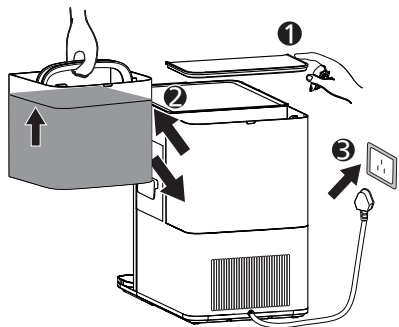
因產品內含壓縮機製冷系統，受運輸顛簸影響，如未靜置易導致產品損壞。

為保證產品安全使用，產品在首次通電2小時內，默認無法開啟製冷功能。靜置期間，其他功能可照常使用。

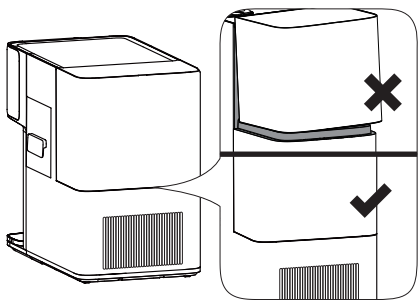
產品首次沖洗 / 新濾芯沖洗

新機首次使用或更換濾芯後，按以下步驟沖洗，沖洗過程耗時約1.5小時。
產品安放位置需避免陽光直射，以防微生物滋生。

- (1) 揭開原水箱蓋，取出原水箱並加水至Max線，將原水箱放回機器並將蓋子放回，然後接通電源。

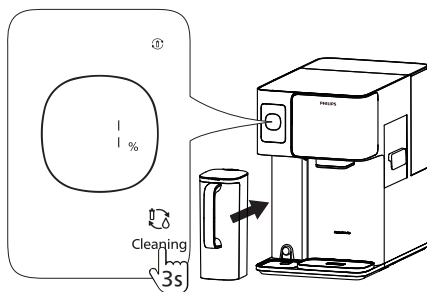


- ❗ 請確保水箱與背板完全貼合，否則會導致無法正常濾水或水箱漏水。

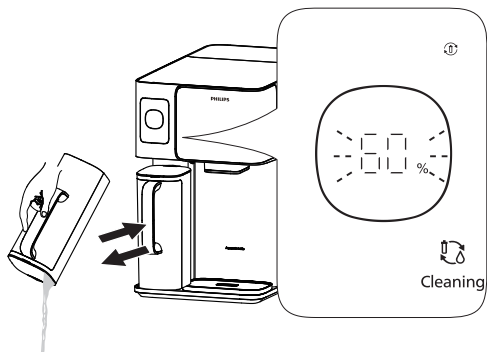



- (2) 安裝好純淨水壺，長按“ Cleaning”鍵3秒，聽到“滴”提示音，開始進入沖洗。

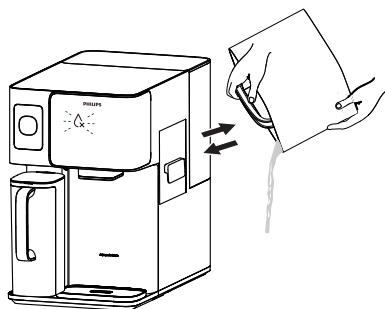
- ❗ 請確保純淨水壺與機身完全緊密，否則會導致無法正常濾水或水箱漏水。



- (3) 在0 - 60%的進度中, 當進度百分比閃爍時, 產品發出“滴滴滴”的提示音, 請將純淨水壺的水倒掉再放回。





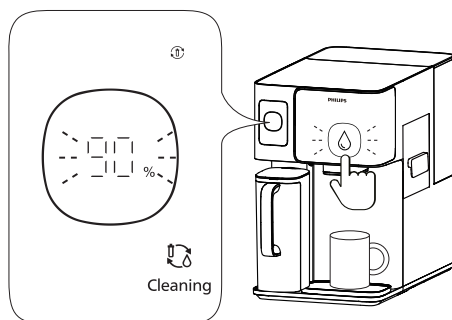
- (4) 當“ ”閃爍, 產品發出“滴滴滴”的提示音, 將原水箱的水倒掉, 重新加自來水至Max線再放回。




注意:

請勿直接往原水箱加水。

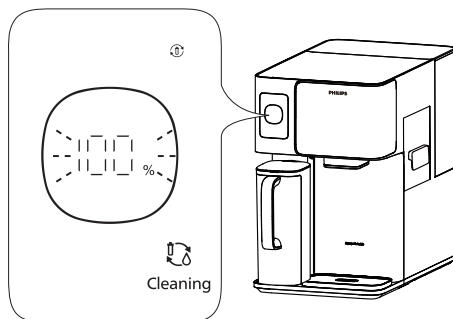
- (5) 當進度到“90%”, “ ”閃爍, 產品發出“滴滴滴”的提示音, 無需倒水, 在出水口放置一個大容量容器(2公升以上), 按“ ”出水。



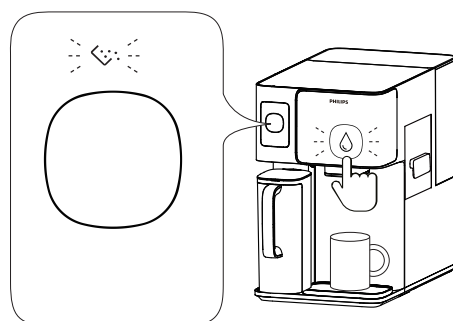
注意:

期間可通過按“ ”暫停出水。

(6) 螢幕顯示100%說明沖洗完成，可開始使用。



🔔 如果中途退出沖洗，可能會出現“💧”和“💧”閃爍，此時需按“💧”將水箱排空。



請注意：

- 沖洗期間請勿退出或拔掉電源。
- 沖洗期間，機器會發出水管抽空的聲響，屬正常運作，當進度完成至100%時聲響將停止，請勿擔心。
- 沖洗過程中，再次長按清潔鍵3秒可退出沖洗程式（不建議退出）。
- 90%-100%出水過程中，如出現水管抽空的聲響為正常現象，請勿擔心。
- 觀察產品是否有水流出或積水，或發現異響、焦糊味、冒煙等，如有上述情況，請斷開電源連接並與售後人員聯繫。
- 在沖洗過程中，水箱水壺出現白色渾濁為空氣經過高精度濾芯產生的微氣泡導致，若出現黑色雜質為濾芯活性炭殘留，均為正常現象。

沸點調節

為防止首次使用蒸汽過多，請進行沸點調節。

當過濾過程完成並第一次提取100℃的水時，沸水將從噴嘴中流出，沸點校準將自動完成。此過程將持續大約60秒。請確保在此過程中噴嘴下方放置一個容量至少為500毫升的容器。

注意：

- 沸點校準過程中可能有蒸汽噴出，請注意燙傷危險。
- 請在純淨水壺滿水（製水燈熄滅）的狀態下操作。

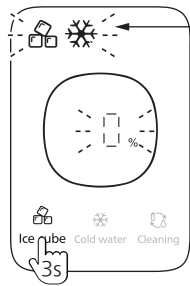
6 首次使用指南



製冰功能

開啟製冰功能

開啟冰塊功能，產品將同時製冰塊和製冰水。

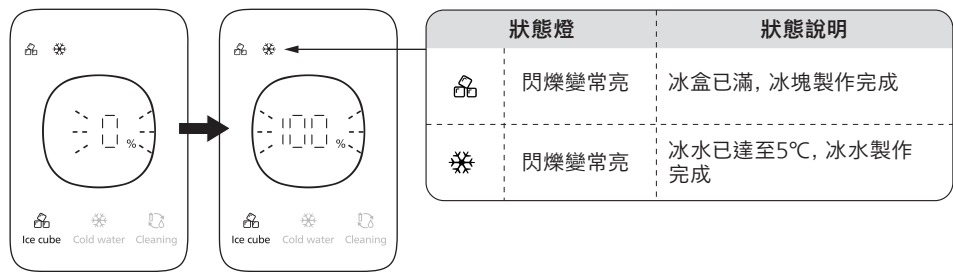
(1) 長按“ 3秒至“”和“”閃爍，說明成功開啟。



狀態燈		狀態說明
	不亮	未開啟製冰塊
	閃爍	已開啟製冰塊，正在製冰中
	不亮	未開啟製冰水
	閃爍	已開啟製冰水，正在製水中

(2) 製滿冰盒需要分批完成

%表示每批冰塊的製備進度，進度每從0到100%，說明完成一批製冰塊。



(3) 製冷完成後取冰塊/取冰水

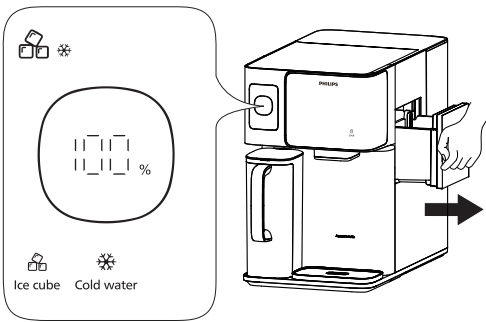
產品會自動重新補滿冰盒/冰水箱，此時“❏”或“❄️”會閃爍。等待變為長亮後，說明冰塊/冰水製備再次完成。

注意：

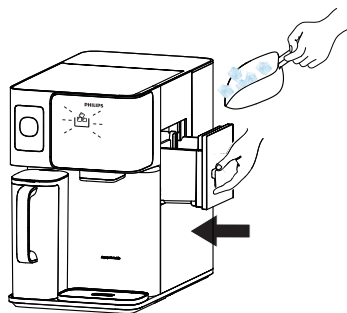
- 製冰過程中不建議取冰塊或取冰水，以免影響製冰塊和冰水效率。
- 首次開啟，預計需等待約70-110分鐘完成冰塊和冰水的製作，具體時間受環境溫度影響而有輕微波動。
- 製冰水的進度會依據實際原水水溫而定，進水溫度越低，製冰水進度越快。

取冰塊操作

(1) 等待“❏”至長亮，從側邊抽出冰盒。



(2) 按需要取出冰塊後，請及時放好冰盒。



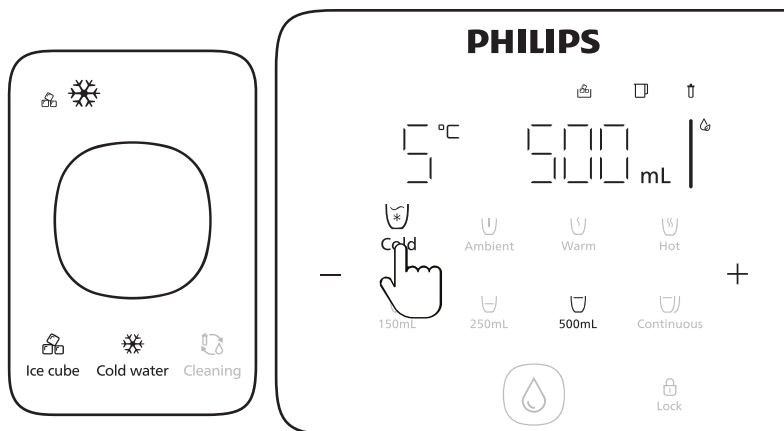
🔔 長時間未放好冰盒，產品會發出「滴滴滴」提醒，同時製冰功能將暫停。

注意：

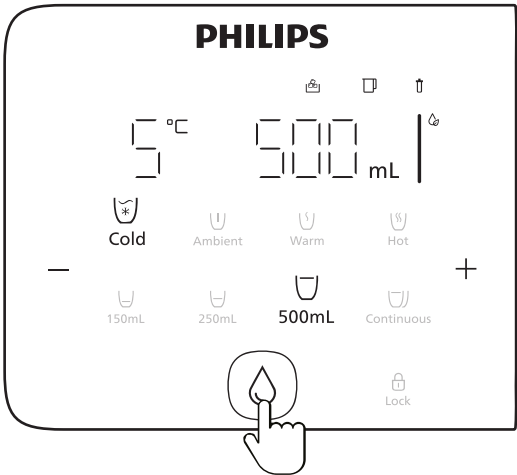
- 取冰時，請注意勿弄臟冰盒或在冰盒中放入其他食品。
- 取完冰塊請及時放回冰盒，以免影響冰塊冰水的保冷。
- 若冰盒取出時間較長，放回冰盒後將延遲開啟製冰功能，屬於正常現象。

取冰水操作

(1) 等待“❄️”至長亮，短按“Cold”。



(2) 依次選擇水量，按“⬆”進行取水。



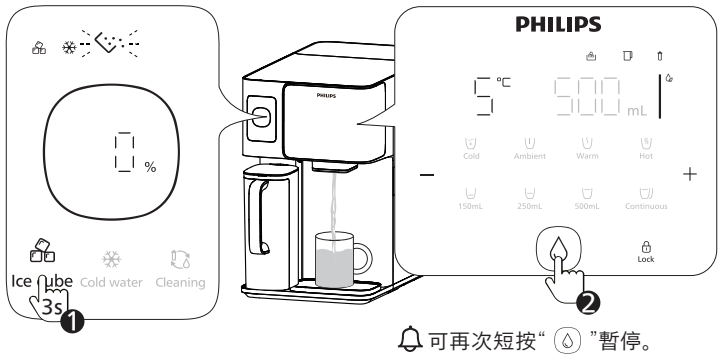
注意：

冰水最低溫度為5℃，當“❄️”閃爍說明正在製冰水，如此時取冰水，溫度會高於5℃。

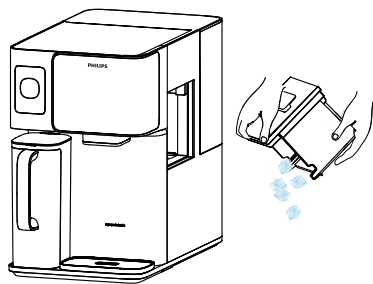
關閉製冰功能

關閉製冰功能，產品將同時停止製冰塊和製冰水。
請務必按照以下步驟完成冰水箱和冰盒的排空，以免滋生細菌。

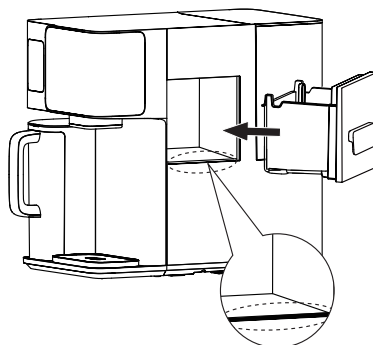
(1) 在出水口放置大容量杯，長按“❄️”3秒至“❄️”和“⬆”閃爍，短按“⬆”出水，等待排空進度從0%至100%。



(2) 排空出水期間，取出冰盒，將冰盒內的冰塊倒掉。



(3) 用潔淨的抹布清潔冰盒和排水通道，然後將其放回原處。



(4) 等待排空進度至100%後，“❄️”、“❄️”、“❄️”熄滅，製冰功能關閉。

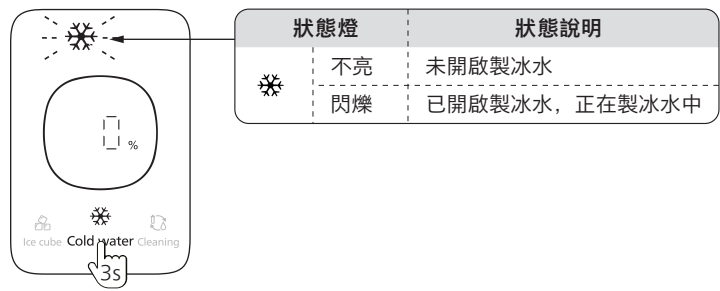
- ❗ 排空過程如需退出，可再次長按“❄️”3秒退出排空，製冰功能將繼續開啟。
- ❗ 排空期間請勿拔掉電源，否則將退出排空，通電後製冰功能將繼續開啟。
- ❗ 排空期間，機器發出水管抽空的聲響，屬正常運作，當進度完成至100%時聲響將停止，請勿擔心。

冰水功能

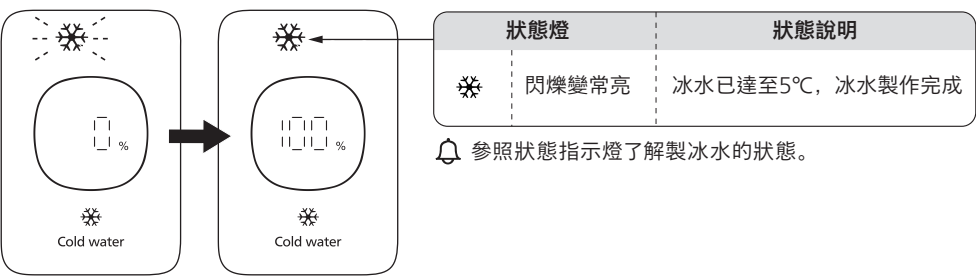
開啟冰水功能

開啟冰水功能，產品只製冰水，不製冰塊。

(1) 長按“❄️ Cold water”3秒至“❄️”閃爍，說明成功開啟。

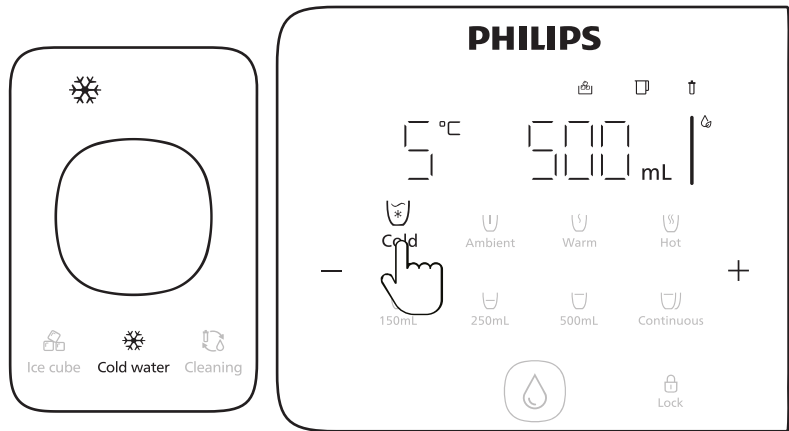


(2) 當進度到100%，說明製冰水完成。

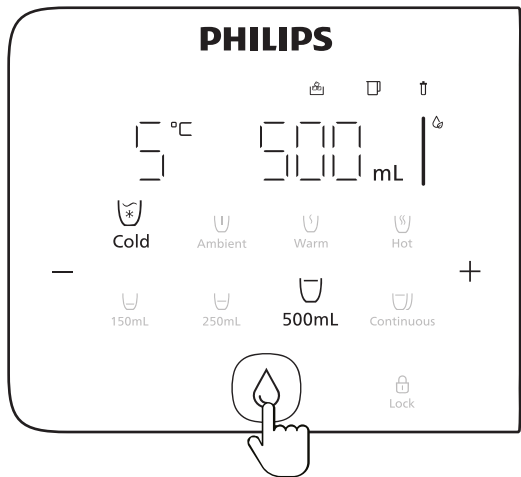


取冰水操作

(1) 等待“❄️”至長亮，短按“Cold”。



(2) 依次選擇水量，按“💧”進行取水。



注意：

冰水最低溫度為5°C，當“❄️”閃爍說明正在製冰水，如此時取冰水，溫度會高於5°C。

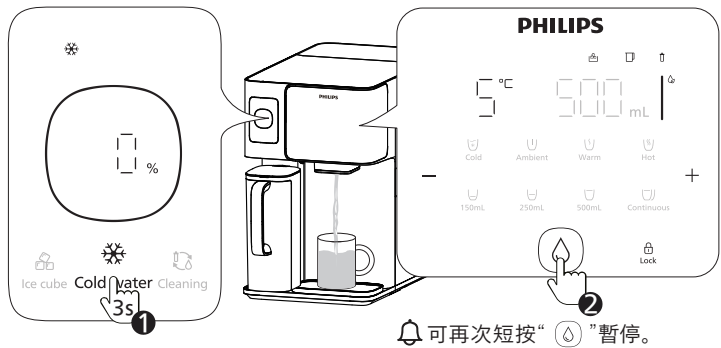
(3) 製冷完成後取冰水

產品會自動重新補滿冰水箱，此時“❄️”會閃爍。等待變為長亮後，說明冰塊/冰水製備再次完成。

關閉冰水功能

關閉冰水功能，產品將停止製冰水。
請務必按照以下步驟完成冰水箱和冰盒的排空，以免滋生細菌。

(1) 在出水口放置大容量杯，長按“❄️”3秒“💧”閃爍，短按“💧”出水，等待排空進度從0%至100%。



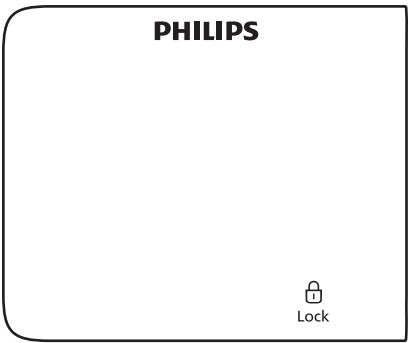
(2) 等待排空進度至100%後，“❄️”熄滅，冰水功能關閉。




- ❗ 排空過程如需退出，可再次長按“❄️”3秒退出排空，冰水功能將繼續開啟。
- ❗ 排空期間請勿拔掉電源，否則將退出排空，通電後冰水功能將繼續開啟。
- ❗ 排空期間，機器發出水管抽空的聲響，屬正常運作，當進度完成至100%時聲響將停止，請勿擔心。

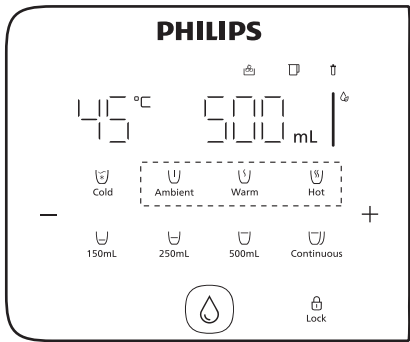
日常取水功能

選擇您喜歡的溫度和水量

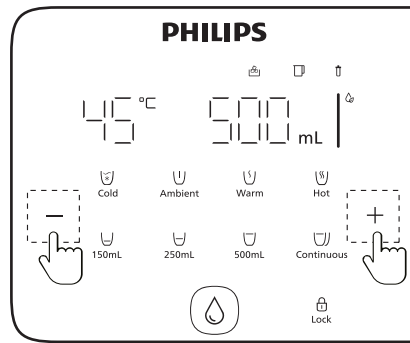
(1) 點擊“ Lock”喚醒螢幕。



(2) 選擇溫度:
按“ Ambient”選擇常溫水
連續按“ Warm”，可選45°C或55°C；
連續按“ Hot”，可選85°C或100°C。




(3) 更多溫度選擇
選定任意溫度鍵，短按“-”或“+”可進行溫度的增減調節。




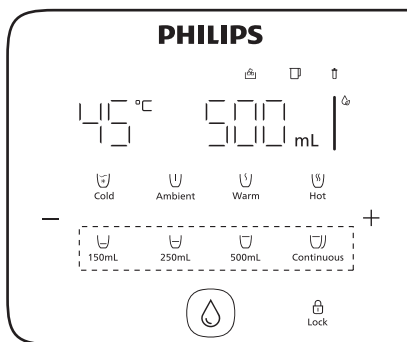
(4) 選取快捷水量

短按“”，可選150mL 和 120mL；

短按“”，可選250mL 和 350mL；

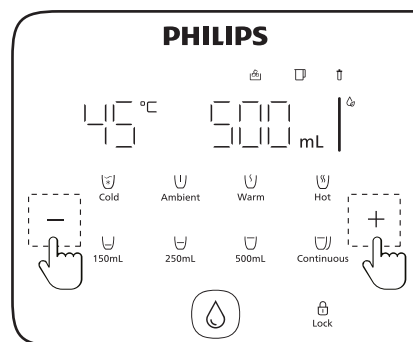
短按“”，可選500mL；




短按“”，可連續出水。

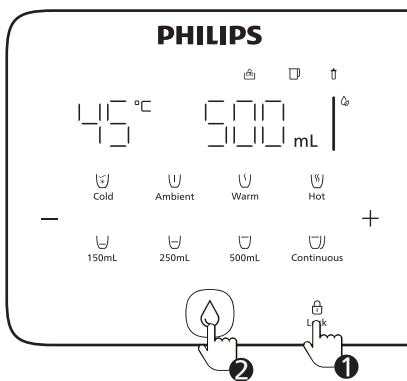


(5) 更多水量選擇

選定任意水量鍵，短按“-”或“+”可進行水量的增減微調節，長按“-”或“+”可加快調節水量。



(6) 依次按“”，“”。出水過程中再次按“”，即可停止出水。



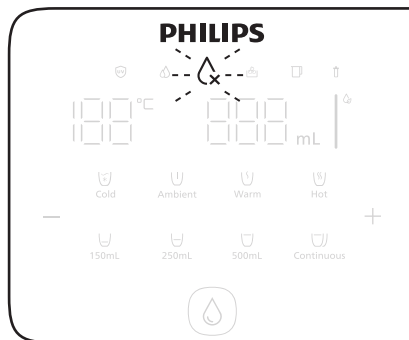
注意：

- 取消/啟用童鎖：長按“”3秒。
- 取消/啟用按鍵提示音“嘀”：長按“”+“”3秒。

換水

當“”指示燈閃爍時，以下情況請更換原水箱中的水：

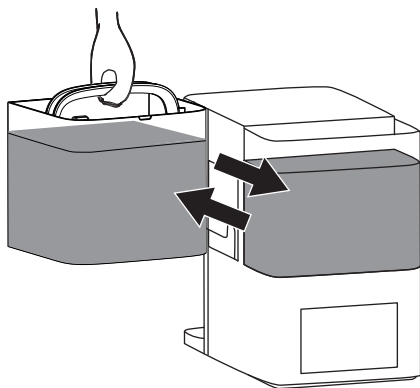
- (1) 原水箱水位低於或達到最低水位。
- (2) 自來水的TDS值較高。
- (3) 原水箱內的水48小時未更換。



換水步驟：

- 打開原水箱頂蓋。
- 向上提起原水箱並倒掉剩餘廢水。
- 用自來水注滿原水箱，將其放回機器並蓋上蓋子。

注意：請勿直接向原水箱加水，必須先倒掉剩餘廢水。



7 首次使用指南

水路清潔

如果產品超過1周末使用，或連續使用1個月，建議清潔水路。

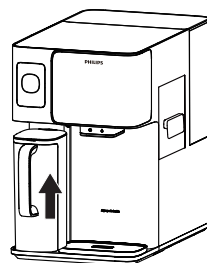
如果長時間不使用飲水機，請將產品排空並斷開飲水機的電源。將濾芯密封並存放在雪櫃中（2-5°C，請勿放置在冰箱裏）。再次使用時，請按照首次使用時的清潔程序進行。

🔔 如未開啟冰塊/冰水功能，產品將出常溫水和熱水沖洗熱水水路，清潔過程預計出水1L。

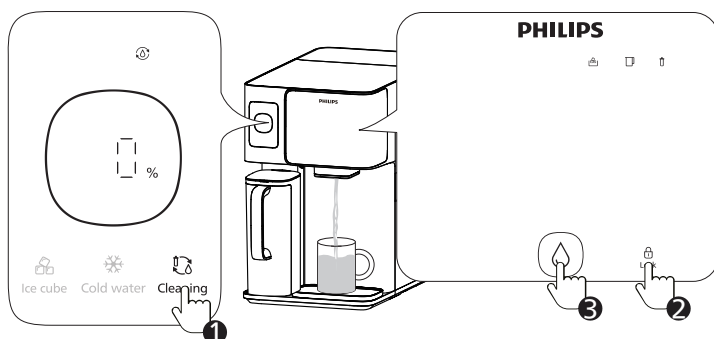
🔔 如已開啟冰塊/冰水功能，產品將出冷熱水沖洗冷熱水水路，清潔過程預計出水2L。



(1) 原水箱裝滿水。

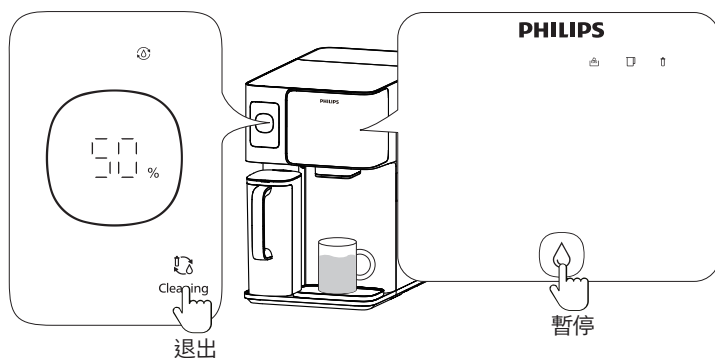
(2) 待純淨水壺濾滿水(即“💧”燈熄滅)，否則無法使用此功能。



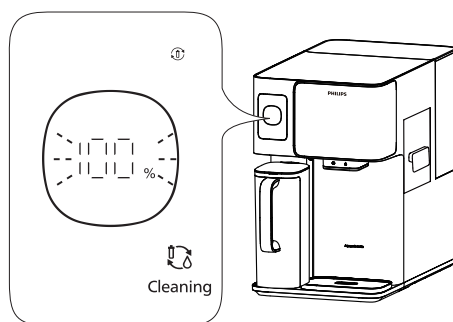
(3) 放置一個大容量容器(2公升)，依次按“Cleaning” - “Lock” - “💧”，啟動清潔程序。



- (4) 清潔過程，按“”暫停。
(如需退出清潔程序，長按“”3秒。)

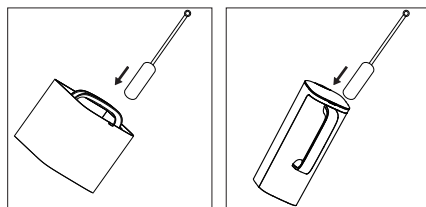


- (5) 當“100%”閃爍，代表清潔完成。



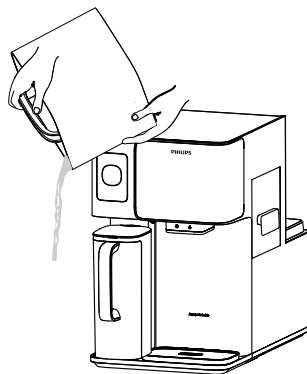
原水箱及純淨水壺清洗

- (1) 當原水箱或純淨水壺底部出現沉積物時，需用水進行沖洗，如無法沖洗乾淨，請使用清潔刷進行清潔。建議最少每週使用清潔刷清潔原水箱一次。
- (2) 請勿將原水箱或純淨水壺放入洗碗機中。

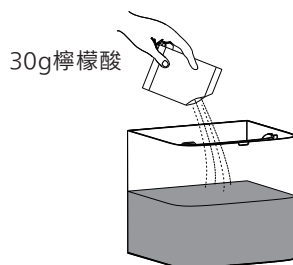


原水箱除垢

(1) 將原水箱剩餘的水倒掉。

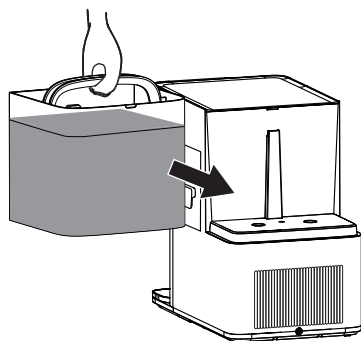


(2) 加入3公升(約半箱) 自來水, 再加入檸檬酸除垢劑 30g, 攪拌溶解後放置2小時, 切勿把原水箱放回機器。



(3) 用清水清洗乾淨原水箱, 再新加入自來水裝好, 放回機器上。

* 檸檬酸與清潔刷請自行購買。



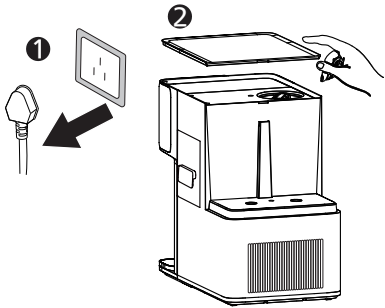
濾芯更換

請根據顯示屏濾芯壽命提示或建議週期更換濾芯。新的濾芯可從飛利浦經銷商處或經授權的飛利浦服務中心購得，其供應型號為：ADD583。

名稱	型號	建議更換周期
Aquaporin Inside®RO複合濾芯	ADD583	一年

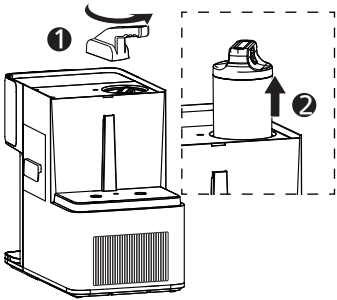
❗ 僅可使用原裝飛利浦濾芯進行更換。

(1) 拔出電源，取出原水箱後取出頂蓋。

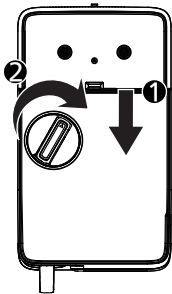





(2) 使用濾芯扳手*，將已到壽命的濾芯逆時針旋轉至開鎖“🔓”位置並提出。

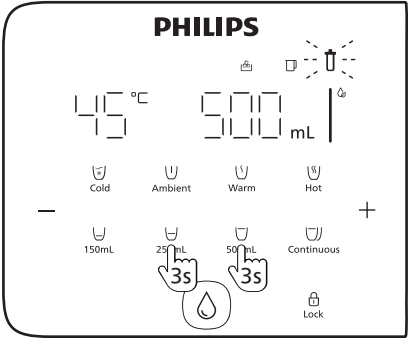
* 售後濾芯包裝內含扳手。





(3) 將新的濾芯放入濾芯座並順時針旋入至鎖上“🔒”位置，蓋上蓋，裝好原水箱。




(4) 長按“ ”和“ ”3秒,“ ”閃爍,由紅燈轉為白燈,說明重置成功。



(如需撤銷重置,請在2小時內長按“ ”+“ ”3秒。)

(5) 濾芯更換完成後請按照沖洗程序進行濾芯沖洗,完成沖洗後可正常使用產品。

 如超過一周不使用機器,請提前倒掉原水箱和純淨水壺的水,同時,將濾芯密封好,放入雪櫃保鮮室保存(攝氏2-5度),切勿放入冰格。再次使用時,遵照沖洗程序進行沖洗。

8 故障診斷

異常現象	潛在原因排查	解決方法
E1故障代碼 無法取熱水	原水箱溫度探頭故障警報,或者 加入了超過38℃的原水	確保原水箱加入的自來水低於38℃
E2故障代碼 無法取熱水	出水溫度探測異常警報	先取500ml常溫水,再次嘗試是否 可正常取熱水
E4故障代碼 無法取熱水	加熱異常警報	先取3杯150ml常溫水,再次嘗試 是否可正常取熱水
E6故障代碼 產品無法正常製水 和取水	製水異常警報 濾芯未安裝到位或堵塞	檢查濾芯是否安裝到位或堵塞,若 濾芯堵塞請更換濾芯
EU故障代碼 產品通訊異常	通訊異常警報,電控板內部 通訊信號出現異常	關閉電源1-2min,再重新連接電源
無法取水	純淨水壺缺水	若  正在閃爍,待  不再閃爍, 即可正常取水
	純淨水壺未安裝到位	檢查純淨水壺是否安裝到位,插裝到 位會聽到「嗒」提示音,且屏幕「水 壺」燈常亮
	原水箱未安裝到位	檢查原水箱是否安裝到位

無故障代碼 但產品不製水	原水箱處於低水位，  閃爍紅色	全部倒掉原水箱水，再重新添加自來水
	原水箱未安裝到位或未蓋好水箱蓋	檢查原水箱是否安裝到位，且是否蓋好水箱蓋
	純淨水壺未安裝到位	檢查純淨水壺是否安裝到位，插裝到位會聽到「嘀」提示音，且屏幕「水壺」燈常亮
機器漏水	接水盤水滿溢出	清空接水盤
	原水箱底部密封處有異物卡住	用頂針檢查產品底部密封彈簧處是否存在異物卡住，並進行清理
	純淨水壺未裝好	檢查純淨水壺是否裝好插緊，勿留縫隙
飲用水出現異味	首次使用或換新後未按要求沖洗，或過久未使用機器。	參考新機首次沖洗/更換濾芯沖洗步驟進行沖洗
	未及時更換濾芯	參考更換濾芯步驟進行換芯和沖洗
漏電及機身帶感應電	機器接地不良或電源軟線破損	必須使用有可靠接地的三孔插座，若電源破損需及時聯系售後更換
按鍵/顯示屏無反應	系統出現故障或硬件破損	關閉電源1-2min，再重新連接電源

9 裝箱清單

主機	× 1
接水盤	× 1
純淨水壺	× 2
說明書	× 1
快速入門指南	× 1
濾芯更換指南	× 1
開箱指引	× 1

10 產品售後服務指南

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Rev A JAN 25

