

# Philips e-Alert Service

## The proactive, sensor-based way to monitor your MR systems

Philips e-Alert is an intelligent hardware and software-based environmental alerting system that **keeps a close virtual eye** on your MR System(s).

Using **powerful sensor technology**, it continuously monitors key parameters of your MR systems and their environment– and **issues real time alerts** if one or more critical parameters are out of the specified threshold.

## Helps to maintain uptime of MR systems

This **proactive approach** supports the collaboration between you and Philips to **respond quickly**, helping to identify and may **reduce potential issues** before they can impact your operations.



Inform Delivers proactive monitoring and real time alerts



Act Allows you to take timely action



Resolve Let you address potential issues before they escalate

#### **Hospital Facility Name:**

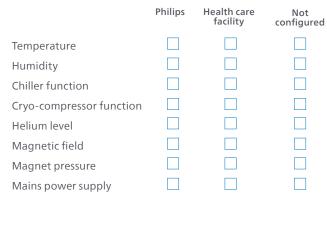
By providing an authorized signature below you agree to receive Philips e-Alert Service for your healthcare facility. Philips e-Alert is only available for customers that have a Customer Service Agreement with Philips.

#### MR System(s) for which Philips e-Alert is configured:

System Type(s):	
SRN number(s):	
Unique URL*:	
Password to access Philips e-Alert configuration page:	

\*to access your personal Philips e-Alert configuration page.

### Who should act on which alert:



#### **Consent by representative of Hospital facility**

I have read the consent form and acknowledge the successful installation of Philips e-Alert at my facility for the MR systems as indicated above.

• Date:	
• Location:	
• Name:	
• Function:	
• Signature:	

Removal of subscription to Philips e-Alert Service can be performed by contacting your local Philips Service Engineer or by removing your email address via the user interface. In order to deliver Philips e-Alert Service, the customer must agree that Philips may deliver, install or transmit certain proprietary service materials (including software, hardware and documentation) in regards to Philips e-Alert Service, that have not been purchased by or licensed to customer.

#### **Privacy notice**

To configure Philips e-alerts we need to enter the name and email address (personal data) of all designated recipients of Philips e-alerts for your healthcare facility. This personal data will be used for sending alerts but may also be collected in e-Alert log files which are used for the purpose of e-Alert failure analysis. E-Alert does not process, store or transfer any patient data. If you would like to know more about the processing of your personal E-Alert Service information by Philips, please go to www.philips.com/e-alert/privacy.

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