

**PHILIPS**

**GoZero**

Portable  
Boiling Bottle

AWP2769



**User Manual**

**說明書**



# English/繁體中文

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The English table of contents consists of seven entries, each preceded by a horizontal line. The entries are: '1 Important notes' (01), '2 Product overview' (03), '3 Product specifications' (03), '4 Packing list' (03), '5 Usage instructions' (04), '6 Daily maintenance' (08), and '7 Errors and troubleshooting' (10). Each entry is followed by a horizontal line.

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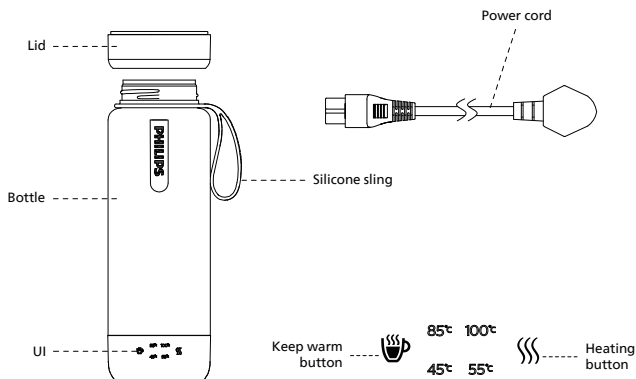
# 1 Important Notes (Safety Warnings and tips)

- Carefully read the user manual before using this product.
- The power cord of the product must be plugged into a power outlet with a grounded cable for safety.
- Place the product on a flat surface to prevent tipping.
- Avoid storing carbonated beverages, dairy products, or baby food for extended periods to prevent bacterial growth.
- After boiling water, allow it to sit for one minute before removing the lid.
- Do not use a microwave or other heating equipment to heat the product. Do not clean it in a dishwasher.
- To prevent electric leakage, fire, and personal hazards, do not immerse the product in water or other liquids.
- If the power cord is damaged, it should be replaced by the manufacturer or a professional maintenance person to avoid the risk of electric shock.
- When boiling water, avoid touching the vents on the lid and refrain from opening it immediately to prevent steam burns.
- Add an appropriate amount of water, not exceeding the maximum water level, as boiling water may spray out during heating.
- When not in use or for cleaning, remember to unplug the power plug and avoid immersing the bottom of the product in liquid.
- This product is not intended for use by individuals (including children) with physical, sensory, or mental disabilities or those lacking experience and knowledge, unless supervised by someone responsible for their safety.
- Ensure children are supervised to prevent them from playing with the product.
- This product is designed solely for boiling water and should not be used to

heat soymilk, rice paste, milk, coffee, cereal, or other beverages. Using it for such purposes may block the air vents, causing high pressure in the container and posing a risk of personal injury.

- When boiling water, steam may be released through the breathable membrane, resulting in condensed water. This is a normal occurrence and not a sign of water leakage.
- If the power cord is damaged, it should be replaced by the manufacturer's authorized maintenance department or qualified personnel to avoid any potential dangers.
- This appliance is intended to be used in household and similar applications such as: 1) staff kitchen areas in shops, offices and other working environments; 2) farm houses; 3) by clients in hotels, motels and other residential type environments; 4) bed and breakfast type environments.
- To prevent the risk of electric shock, short circuit, or damage to the product, exercise caution to avoid any spillage on both the power cord and the bottom socket area on the product. Always maintain dryness around the power cord and bottom socket region, and be sure to position the product on a stable surface, away from water sources or spill-prone areas.
- After use, please be aware that the heating element surface may retain residual heat. Avoid direct contact with the heating element to prevent the risk of burns or discomfort. Allow the appliance to cool down completely before handling or storing.
- There is a 5°C-7°C deviation between the actual water heating temperature and the selected temperature, which is within the normal range. Please refer to the actual situation.

## 2 Product overview



## 3 Product specifications

Product name	Portable boiling bottle
Rated voltage	100V-240V~
Rated frequency	50Hz/60Hz
Rated power	70W-360W
Maximum boiling water capacity	350mL
Bottle capacity	380mL

## 4 Packing list

Boiling bottle	x1
Power cord	x1
User manual	x1
Certificate of qualification	x1

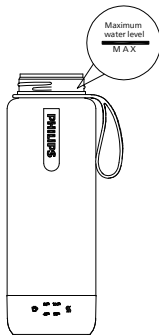
### Reminder:

To prevent boiling water from spraying out, it is necessary to adjust it to the boiling point of the current region when using it for the first time.

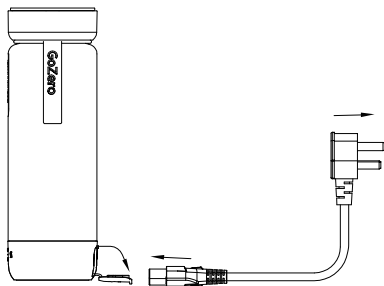
1. While in standby mode, press and hold the "Keep warm" button and "Heating" button simultaneously for 5 seconds to restore the factory settings.
2. After restoring the factory settings, pour approximately half a bottle of water into the bottle. Press the "Heating" button to select "100°C" and open the lid to boil the water, completing the altitude boiling point setting for the current region.

## 5 Usage instructions

1. Open the lid and add water to the bottle, making sure not to exceed the maximum water level indicated.

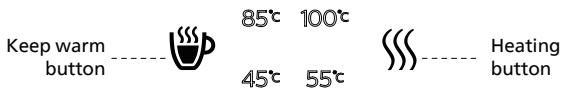


2. Open the protective silicone cover on the bottom socket, insert one end of the power cord into the socket hole, and connect the other end to the power supply.



**Power on:** Connect the product to the power supply, and it will emit a "beep" sound after 1 second, indicating it has entered standby mode.

**Standby mode:** In standby mode, the "Heating" button and the "Keep warm" button will remain illuminated without any further operation.

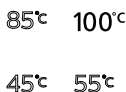


**One-button boiling:** Press the "Heating" button once, and it will emit a "beep" sound. The temperature display will show 100°C, and the "Heating" button will remain illuminated, indicating it has been selected. Wait for 2 seconds, the buzzer will emit a "beep" sound again, and the product will enter the boiling water mode. The "Heating" button will continue to pulsate as a breathing lamp.

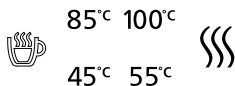




**Completion of boiling water:** Once the boiling process is complete, the selected temperature for boiling water will remain displayed, and the "Heating" button will turn off.



**Temperature selection:** Press the "Heating" button to select the desired heating temperature: 100°C, 85°C, 55°C, or 45°C. Upon selection, a "beep" sound will be heard, and after 2 seconds, the temperature display will stabilize with another "beep" sound. The product will enter the heating mode, with the "Heating" button pulsating as a breathing lamp. When the heating process is finished, the selected temperature will remain displayed, and the "Heating" button will turn off.



**Cancel heating:** During the heating mode, if you wish to stop heating, press and hold the "Heating" button for 2 seconds. The product will cancel heating and return to standby mode. At this point, you can operate the product by touching either the "Heating" button or the "Keep warm" button.

**One-key keep warm:** Press the "Keep warm" button once, and it will emit a "beep" sound. The temperature display will show 45°C and flash. Wait for 2 seconds for the temperature display to stabilize. The buzzer will emit a "beep" sound, indicating entry into keep warm mode. When the temperature falls below the selected temperature, the product will start heating. The "Keep warm" button will continue to pulsate as a breathing lamp. Once the selected constant temperature is reached, both the "Keep warm" button and the selected temperature display will remain illuminated.



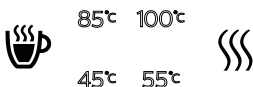
**Temperature selection:** Press the "Keep warm" button to select a keep warm temperature of 55°C. A "beep" sound will be heard, and after 2 seconds, the temperature display will stabilize with another "beep" sound. The product will enter keep warm mode.



**Cancel keep warm mode:** In keep warm mode, if you wish to stop maintaining a constant temperature, press and hold the "Keep warm" button for 2 seconds. The product will cancel keep warm mode and return to standby mode. At this point, you can operate the product by touching either the "Heating" button or the "Keep warm" button. After continuous keep warm mode for 12 hours, the product will automatically return to standby mode.

**Heating mode in high altitude areas:** Under the 100°C heating mode, the water temperature will be checked every 40 seconds starting from 85°C. If the water temperature does not rise during this period, it is considered boiled (due to high altitude or NTC error), and the heating will stop. If no operation is performed within 15 seconds, the product will enter standby mode.

**Dry burning alarm:** If there is no water inside the product or the water level is insufficient for heating, a dry burning alarm will activate. The buzzer will sound continuously, and the "Heating" button or the "Keep warm" button will flash, indicating that heating cannot be initiated. The alarm will continue until the issue is resolved or the power is turned off. If the alarm persists after power is restored, please refer to the alarm prompts for further troubleshooting steps.



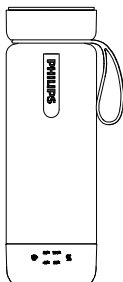
## 6 Daily maintenance

Cleaning the scale in the bottle:

1. Pour 50mL of white vinegar into the bottle, allowing it to soak overnight to dissolve the scale. Afterward, pour out the vinegar and wipe off any remaining sediment using a damp cloth.
2. Fill the bottle with water, boil the water, and then pour it out. Repeat this process 2-3 times to rinse the bottle thoroughly.



3. Clean the exterior of the bottle by wiping it with a damp cloth, and then dry it with a dry cloth. Store the bottle and its power cord in a dry place.
4. Ensure the bottle is kept in a well-ventilated area and take precautions to protect it from dust and moisture.



## 7 Errors and Troubleshooting:

Error	Causes	Solutions
Indicator light is off	Socket or plug is in poor contact	Perform a self-check
	The power cable and plug are damaged	Perform a self-check
	Circuit board damage	Please contact customer services
Unheated	Thermostat protection	Allow the product to cool down before reusing
	Circuit board damage	Please contact customer services
	Heat pipe damaged	Please contact customer services
Continuous water heating	Circuit board damage	Please contact customer services
Boiling water overflow	Exceeded the maximum water level	Perform a self-check
	The thermostat failed	Please contact customer services
	Breathable membrane failure	Please contact customer services
Scale in the bottle	Local water hardness is high	Clean the product regularly, consider using pure water
Dry burning alarm	Warning of dry burn without water	Power off the product, refill with water after cooling
The water temperature is low or boiling water is sprayed out	High Altitude Area	Restore the factory settings and set the elevation boiling point

For information or inquiries, please visit [www.philips.com/support](http://www.philips.com/support) or reach out to the consumer service center in your country/region. If a consumer service center is not available in your country/region, please contact your local distributor for assistance. Within one year from the date of purchase, you are eligible for free warranty service for any damage caused by manufacturing process problems or damage to components under normal use conditions, as confirmed by our maintenance service personnel. Please note that the warranty service does not cover frequently replaced consumables, auxiliary equipment, shipping costs, or door-to-door service. When seeking service, please provide proof of purchase to the service personnel.

Please keep this user manual for future reference

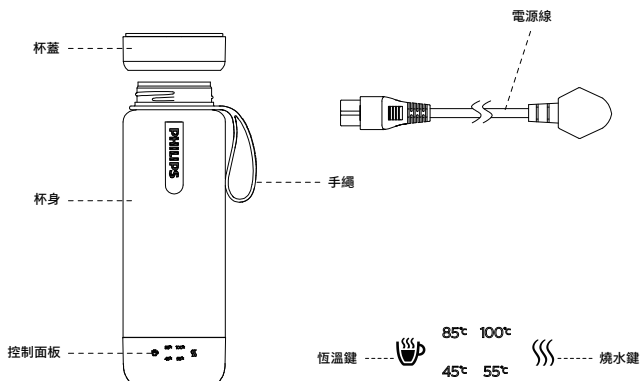
## 1重要事項（安全警告提示）

- 使用此產品前，請仔細閱讀本用戶手冊。
- 必須將產品電源線插入有接地線的電源插座。
- 請將產品放置在平坦的表面上，以確保不會倒下。
- 長時間保溫期間不得存放碳酸飲料、乳製品或嬰兒食品（有細菌生長風險）。
- 煮沸水後，請等待一分鐘再打開蓋子。
- 請勿使用微波爐或其他加熱設備加熱產品，也不要使用洗碗機清洗。
- 請勿將產品浸入水或其他液體中，以避免電漏、火災等危險。
- 若電源線損壞，必須由製造商或專業維修人員更換，以避免觸電風險。
- 在水沸騰或沸騰後，請勿觸摸蓋子上的透氣孔，並避免急於打開蓋子，以免被燙傷。
- 加入適量的水，不得超過最大水位線，否則加熱過程中可能會噴出沸水。
- 當不使用或準備清潔時，請拔掉電源插頭，注意不要將產品底部浸入液體中。
- 本產品不適用於具有肢體、感官或心智障礙或缺乏使用經驗和知識的人（包括兒童），除非他們得到負責他們安全的人的監督和指導。
- 請照顧好兒童，確保他們不玩弄該產品。
- 本產品僅用於煮水，不可用於加熱豆漿、米糊、牛奶、咖啡、麥片等飲品，否則可能導致頂部透氣孔堵塞，產生內部高壓並造成人身傷害。
- 煮水時，透氣膜會冒出蒸汽形成凝結水，這是正常現象，並非漏水。
- 如遇電源線損壞，為避免危險，應請由製造商維修部或類似部門的專業人員進行更換。
- 本產品旨在用於家庭和類似的應用，例如：1)商店、辦公室和其他工作環境中的員工廚房區域；2)農舍；3)旅館、汽車旅館和其他住宅型環境中的客戶；4)民宿等環境。

- 為了防止觸電、短路或損壞產品的風險，請小心謹慎，避免在產品的電源線和底部插座區域發生任何溢漏及潑濺。請始終保持電源線和底部插座區域的乾燥，並確保將產品放置在穩定的表面上，遠離水源或易溢出的區域。
- 使用後，請注意加熱元件表面可能保留有殘留熱量。請避免直接接觸加熱元件，以防止燙傷或不適。在處理或存放之前，請讓設備完全冷卻。
- 實際燒水溫度與所選溫度檔位有5°C-7°C的偏差，屬正常範圍，請以實際情況為準。



## 2 產品介紹



## 3 主要技術參數

產品名稱	便攜燒水杯
額定電壓	100V-240V~
額定頻率	50Hz/60Hz
額定功率	70W-360W
最大燒水容量	350mL
杯身容量	380mL

## 4 裝箱清單

燒水杯	× 1
電源線	× 1
說明書	× 1
合格證	× 1

### 溫馨提示：

為了防止沸水噴出，首次使用時需要根據當地的海拔沸點進行調整。

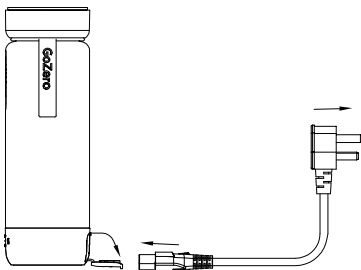
1. 在待機狀態下，同時長按「恆溫」鍵和「燒水」鍵5秒，恢復出廠設置。
2. 恢復出廠設置後，請倒入約半杯水至杯中，選擇「100°C」，打開蓋子煮水，煮水完成後，設置完成當地海拔沸點。

## 5 使用方法

1. 打開蓋子，將水倒入杯中，請注意不要超過最大水位線。

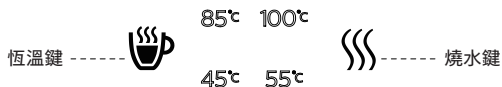


2. 打開杯底的插座保護矽膠，將電源線的一端插入插座孔，另一端接通電源。



**通電：**將產品連接到電源，聽到一聲「嘀」的提示聲，1秒後進入待機模式。

**待機模式：**通電後無操作，「燒水」鍵和「恆溫」鍵保持亮燈狀態。



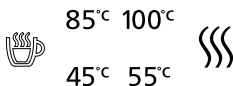
**一鍵燒水：**輕觸「燒水」鍵一次，發出「嘀」的提示聲，溫度顯示為100°C，「燒水」鍵亮燈且選擇的溫度閃爍。等待2秒後，溫度燈停止閃爍並聽到蜂鳴器發出「嘀」的提示聲，進入燒水模式，「燒水」鍵進入呼吸燈狀態。



**燒水完成：**燒水完成後，顯示選擇的燒水溫度保持亮燈，「燒水」鍵熄滅。



**溫度選擇：**輕觸「燒水」鍵選擇加熱溫度，選擇100°C/85°C/55°C/45°C對應的溫度，聽到「嘀」的提示聲，等待2秒後，溫度燈停止閃爍並聽到蜂鳴器發出「嘀」的提示聲，進入燒水模式，「燒水」鍵進入呼吸燈狀態，完成工作後熄滅。



**加熱取消：**在加熱模式下，若想取消加熱操作，只需長按燒水鍵2秒即可取消加熱。

**一鍵恆溫：**輕觸恆溫鍵一次，發出一聲「嘀」，溫度顯示45℃並閃爍，等待2秒，溫度顯示轉為常亮，蜂鳴器發出「嘀」一聲，進入恆溫模式。當溫度低於選定溫度時開始加熱，恆溫按鍵呈呼吸燈狀態。達到選定恆溫溫度時，恆溫鍵和選擇溫度常亮。



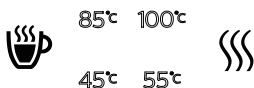
**溫度選擇：**連續輕觸恆溫鍵選擇恆溫溫度55℃，發出「嘀」一聲，等待2秒，溫度顯示轉為常亮，蜂鳴器發出「嘀」一聲，進入恆溫模式。



**取消恆溫：**恆溫模式下，若不想繼續恆溫，可長按恆溫鍵2秒取消恆溫，進入待機模式。此時可輕觸燒水鍵或恆溫鍵進行操作。連續保溫12小時後，保溫模式自動結束，進入待機模式。

**高海拔地區加熱模式：**在100℃加熱模式下，從85度開始，每40秒計算一次溫度升幅。若在此期間水溫未上升，則判定為已經燒開沸騰（適用於高海拔地區或由於NTC誤差），停止加熱。如15秒內無操作，則進入待機模式。

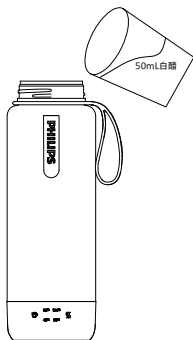
**乾燒警報：**當杯內無水或水量過少時進行加熱，會觸發乾燒警報。蜂鳴器持續發出警報，燒水鍵和恆溫鍵閃爍，無法啟動加熱。需解決故障或斷電後重新啟動。若問題未解決，將重複上述警報提示。



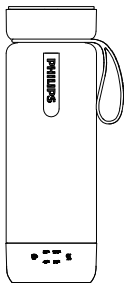
## 6 日常清潔和維護

清潔杯內水垢：

1. 倒入50毫升白醋（確保水垢區域浸沒），浸泡一整晚，倒掉白醋後用濕軟布擦拭殘留沈澱物。
2. 加入清水，將水燒開後倒掉，重複2至3次。



3. 清潔外觀，使用濕軟布清潔杯身表面，然後用乾布擦乾。將水杯和電源線存放在乾燥通風的地方，注意進行防塵和防潮保護。



## 7 常見現象及故障處理

故障	可能性原因分析	解決方案
指示燈不亮	插座或插頭接觸不良	自檢
	電源線及插頭損壞	自檢
	電路板損壞	聯繫售後
不加熱	溫控器保護	冷卻後重新使用
	電路板損壞	聯繫售後
	發熱管損壞	聯繫售後
持續燒水不斷電	電路板損壞	聯繫售後
沸水溢出	超出最大水位線	自檢
	溫控失效	聯繫售後
	透氣膜失效	聯繫售後
杯內水垢	當地水質硬度偏高	及時清潔，建議使用純淨水
乾燒報警	警告無水乾燒	斷電，冷卻後重新加水使用
水溫偏低或沸水噴出	高海拔地區	恢復出廠設置 並設置海拔沸點

如果您需要信息或有任何問題，請訪問[www.philips.com/support](http://www.philips.com/support)或聯繫您所在國家/地區的消費者服務中心。如果您所在的國家/地區沒有消費者服務中心，請聯繫當地經銷商。自購買之日起一年內，因製造過程問題造成的任何損壞，或經我們維修服務人員確認的在正常使用狀況下的部件損壞，您將獲得免費保修服務。保修服務不包括經常更換的耗材、輔助設備、運輸費用和上門服務。維修時請向服務人員出示購買憑證。





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