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Made in china



PHILIPS

Neck and Shoulder
Massager

Neck Massager

PPM3502



User Manual

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1 Instructions for User


Please read this manual carefully before using the product and keep this manual properly.

Symbol Description

To avoid personal injury or property damage, be sure to observe the following.

- The following symbols respectively illustrate the items that you must observe

 Indicates that it is prohibited

 Indicate that you should do as instructed

Inapplicable Group

 The product should be used with caution by the following groups

People under treatment at a medical institution or in the following conditions should consult with a doctor or physical therapist before using the product.

- People under medical treatment who feel physically abnormal
- People who are taking medication
- People with abnormal blood pressure
- People with infectious diseases

- People with skin perception disorders or skin abnormalities
- People who are taking medication
- People with abnormal blood pressure
- People who cannot freely express their wills
- People with perception disorder due to high peripheral circulation disorder such as diabetes
- The surface of the device may become hot, which must be paid attention to when used by people who are not sensitive to heat

People with following situations are prohibited from using the product

People who are prohibited from exercising or stretching activities as advised by doctor, such as thromboembolism, severe aneurysm, acute venous aneurysm, various skin inflammations, and various skin infections, because they can easily cause deterioration.

- Those who cannot express their will or cannot operate the device by themselves are prohibited from using the product.
- Children under the age of 6 are prohibited from using this product. Adolescents aged 6-14 should use it under the guidance of parent or adult guardian.
- If you experience abnormal body reactions such as back pain, dizziness, vomiting, throbbing, etc. during use, please stop the product immediately.
- This product is set for 15-minute timing at a time. Do not use it for no more than 30 minutes each time. After each use, stop the device for 30 minutes to ensure the extension of its service life.
- People with following situations are prohibited from using the product
 - When you are severely tired
 - Within an hour before and after meals
 - When you are drunk

Precautions for Use

- ❗ Before using, make sure that the product is in good condition. If any damage is found, regardless of size, stop using it immediately.
- ❗ Clean the charger regularly. Dust on the plug can easily accumulate and lead to a fire due to poor insulation caused by moisture.
- ❗ Make sure the switch is working properly before using the product.
- ❗ Stop using it immediately if it doesn't work or you feel abnormal.
- ❗ Unplug the charger when the power goes out.
- ❗ This appliance is not suitable for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- ❗ If the power cord is damaged, it must be replaced with a special cord or assembly available from the manufacturer or its service agent.
- ❗ The battery contained in this appliance should be replaced by qualified personnel only.
- ❗ The appliance should only be powered by a safety extra-low voltage as marked on the appliance.
- ❗ Be sure to turn off the power when not in use.
- ❗ The surface of the device may become hot, which must be paid attention to when used by people who are not sensitive to heat
- ⊘ Do not place load on the charger to prevent damage.
- ⊘ Do not stand on the product or use the product as a toy to avoid accidents. NEVER disassemble, modify or repair the product by yourself. Do not open the zipper by yourself.
- ⊘ Do not use this product when your body is wet.
- ⊘ Do not remove the outer cover for use, as it may cause accidents.

- ⊘ Do not forcefully pull the product or stab it with a knife or sharp object.

Precautions in Operating Site

- ⊘ Do not use the product near the stove, or inside the electric quilt, or on heating equipment such as electric blankets, as it can easily cause a fire or malfunction.
- ⊘ Do not cover the product with towels or cloth or other objects for use.
- ⊘ Do not use the product near bathtubs, showers, washbasins, or other high humidity utensils that hold water.

Precautions for Maintenance

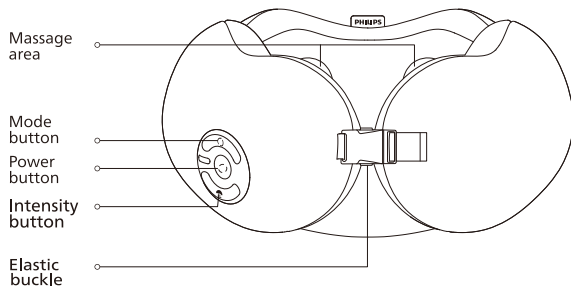
- ❗ During maintenance, be sure to turn off the power and unplug the charger.
- ❗ When not in use for a long time, be sure to turn off the power and unplug the charger.
- ⊘ Do not drop the product, or hit it with strong force.
- ⊘ Do not intentionally apply excessive force on the product.
- ⊘ Do not spray water on the product.
- ⊘ Do not use the product in areas with a room temperature above 35°C or in direct sunlight.
- ⊘ Do not use the product in bathrooms or places with high humidity.
- ❗ If the product has not been used for a long time, be sure to confirm in advance whether the switches and other units work properly before using it again.
- ⊘ Do not clean the product with volatile oil, diluent, alcohol, strong alkaline cleaner or bleaching agent for cleaning during the maintenance.
- ❗ Simple shockproof facilities are provided for the product so that it can be transported by air, rail, road and ship. Avoid rain and snow, inversions and collisions during transport.

- ❗ Please keep the product out of reach of children.
- ❗ When not in use for a long time, store the product in a safe, dry, ventilated and cool place after fully charging.
- ❗ When not in use for a long time, fully charge the product every other month.

2 Product Features

This product can relax the neck by simulating the hand kneading, finger pressing and heating. Multiple massage mode and kneading intensity are available. It is suitable for daily massage and relaxation of different groups.

3 Product Overview



4 How to Use

Preparations for Use

1. Check that the product and accessories are complete.
2. Remove the pendants and decorations before use to avoid affecting the massage.
3. Wrap the massager around your neck, and then lock the buckle to keep it fully attached to your body.

Operation

Power button

1. Press and hold the power button for 1.5 seconds to turn on the device, with a voice prompt of "Massage On". The device will work in "soothing mode" by default, with a voice prompt of "Soothing Mode", which includes forward kneading, low intensity, and low temperature.
2. Press it to change temperature in an order of [Low Temperature] - [High Temperature] - [Heating OFF], with the corresponding voice prompt. The initial grade of each mode shall be subject to the specific mode.
3. Double click the power button with in 1.5 seconds to turn off/on voice prompt, with the corresponding voice prompt.
4. It will automatically shut down after 15 minutes of massage. If reuse, press and hold the power button for 1.5 seconds to restart massage.

Mode button

Press it to switch modes in an order of:

[Soothing Mode] - [Vitality Mode] - [Wake-Up Mode] - [Neck Caring Mode] - [Kneading Mode], with the corresponding voice prompt.

Intensity button

Press it to change the intensity in an order of [Low Intensity] - [Medium Intensity] - [High Intensity], with the corresponding voice prompt. The initial intensity of each mode shall be subject to the specific mode.

Charging

- 1. Connect the charging cable to the charging port at the control panel.
- 2. Plug the charger into a 220V-50Hz outlet.
- 3. Use a 5V-/2A adapter for charging.
- 4. When the power is less than 10%, the power button indicator will flash, with a voice prompt that "low battery level, please charge it now". The device will automatically shut down after 1 minute, and can only be restarted after charging.
- 5. Do not use the product during charging.

Description of Power Indicator

During working, the indicator displays different colors to show the current power.

Power indicator	Status	Description
Green light	Remain on	Low temperature
Orange light	Remain on	High temperature
Blue light	Remain on	Heating OFF
Green light / Orange light / Blue light	Flashing	Current power <10%

During charging, the indicator displays different colors to show the current power.

Power indicator	Status	Description
Red light	Blinking	Current power <10%
Orange light	Blinking	Current power 11%-50%
Green light	Blinking	Current power 51%-99%
Green light	Remain on	Current power 100%

5 Maintenance

Cleaning

- 1. Remove the dust on the product cover by a vacuum cleaner, rather than patting it.
- 2. Remove the surface dirt with a clean cloth.
- 3. Use the wet dishcloth with neutral detergent and then gently wipe off the stubborn stains.
- 4. Do not let the water into the product. Massage components and the control panel are prohibited from getting wet.
- 5. Do not expose the product in direct sunlight or moisture. If not used for a long time, remove the dirt, and then cover it with a cloth to prevent dust contamination.
- 6. Be sure to shut down the device for maintenance.



- ⚠ Do not remove the product cover when cleaning.
- ⚠ Keep the product out of reach of children.
- ⚠ Do not store the product in direct sunlight, high temperature, or humid places.
- ⚠ Keep the product in a dry and ventilated place.
- ⛔ DO NOT disassemble, modify or repair the product by yourself, as it may cause malfunctions.

Discarding

The lithium-ion battery used in this product is a valuable resource that can be recycled. Please remove the lithium-ion battery after use, and send it to a professional agency that can recycle the rechargeable battery for disposal.

- 1. Do not replace the battery during normal use.
- 2. Be sure to remove the battery from the product before discarding, with the steps as follows:
 - (1) Remove the product cover.
 - (2) Remove the battery box assembly and open the bottom cover of the control box.
 - (3) Remove the battery by disconnecting the battery connection wires inside.
- 3. Be sure to shut down the product before removing the battery.
- 4. Dispose of the battery in a safe manner.

6 Technical Parameters

Product Name	Philips Neck Massager
Product Model	PPM3502
Operating Voltage	7.4V 
Operating Power	10W
Charging Voltage	5V 
Charging Current	2A
Battery Capacity	2500mAh
Charging Time	Approximately 4 hours
Power Interface	Type-C
Product Size	247x257x126mm
Net Weight	约0.92kg
Date of Production	See product compliance certificate

7 Troubleshooting

This chapter lists the most common problems to the product. If the problems you encounter are not included in the following tables, please call our service hotline or contact the authorized service center at the region where you are located.

Fault Description	Cause	Solution
Failure to work	Battery power is low if not use for long term	After recharging, press and hold the power button again for 1.5 seconds to boot.
	The power button is not turned on	Press and hold the power button for 1.5 seconds to boot
	This product has a timer function, which automatically shuts down after a 15-minute cycle ends.	To continue using, press and hold the power button again for 1.5 seconds.
Sudden stop during the operation	The product is low in power	After recharging, press and hold the power button again for 1.5 seconds to boot.
A sound from the product (vibration of the massage head)	The sound is caused by the mechanical structure of the product	It is normal.
Failure to charge or no charging light display	It is not well connected	Check that the USB cable, main unit and adapter are connected properly.

If the product has been left unused for a long time, be sure to confirm that its function is normal before reuse		
	Check for the following faults	
Regular check	<ul style="list-style-type: none"> Whether the charging cable is hot. Whether the charging cable is deeply scratched or deformed, and has a burnt smell. Whether there is abnormal sound or vibration during work . Whether the product can work properly after powering on. Whether there are other abnormalities or faults. 	In the event of the above faults, stop using the device immediately and cut off the power supply to prevent accidents. Please send the defective product to our maintenance center.

Note:.

If the fault cannot be eliminated or the product still cannot operate satisfactorily, contact the after-sales. Do not disassemble or attempt to repair it by yourself.

8 Service Guideline for Warranty

Service and Support

This Product is a well-designed household appliance made of high-quality components, which should perform well under normal use and maintenance. Within two years after the date of purchase, in case of any damage caused by the manufacturing process or components, Philips China Maintenance Service Center will provide the in-store maintenance service free of charge for the users who hold the warranty card, and replace the parts or the entire product as appropriate.

During or after the warranty period, the maintenance service is available in any country where Philips officially sells the product.

If the product is not sold by Philips in the local market, Philips also provides maintenance service. However, the maintenance duration may be longer due to the lack of required parts. Please contact your local Philips franchiser or Philips service department.

If you need to consult related information, or in case of difficulties, please contact the local Philips Maintenance Service Center, or the Philips Service Hong Kong Importer: Century Field International Ltd.

Address: Room 505, 5/F, Nam Wo Hong Building, 148 Wing Lok Street
Sheung Wan, Hong Kong

Hotline: 852-3188-4987

Service Email: philips.message.hk@centuryfield.com

Warranty

- Within two years after the date of purchase, you will receive free warranty service for any damage caused by the manufacturing process or components under normal use confirmed by the personnel of our authorized maintenance center.
 - This copy shall be properly kept by users.
 - This card and the original invoice shall be presented for servicing.
 - This card will be invalid if altered.
 - This card is valid only with the original invoice.
 - Free services will not be available under the following circumstances
 1. The product is artificially damaged due to improper use, such as improper access to power supply, use of improper accessories, improper installation, failure to follow the instructions, misuse or negligence; the product is damaged by transportation and other accidents; maintenance and modification not approved by our company; other damages caused by force majeure (such as natural disasters, abnormal voltage, etc.).
 2. The product is damaged by use outside the general household (such as industrial and commercial use).
 3. The product is aging and worn caused by normal use, which does not affect the normal use of the product.
- This card is valid only within the territory of Hong Kong.
- The warranty card serves as a guarantee for free maintenance within the prescribed period and conditions, without restricting the legal rights of consumers.

Warranty Card

Product Model		User Name	
Sales Agency		Phone Number	
Date of Purchase		Serial Number	
Special Technical Service Center		User Address	
Item of Maintenance	Date	Service Personnel	

9 Packing List

Massager	1x	Compliance Certificate	1x
Charging Cable	1x	User Manual	1x
Quick Start Guide	1x		

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1 用戶必讀

產品使用前請仔細閱讀並妥善保管本說明書。

符號描述

為避免造成人身危害或財產損失，請務必遵守以下內容。

· 用以下圖示來分別說明希望遵守的內容。



表示禁止



表示需要根據指示去做

禁忌人群



以下人群/情況應謹慎使用

在醫療機構治療中，或有下列狀況的人，使用之前請務必找醫生或者理療醫師商量。

- 正在接受醫生治療、並感覺身體異常的患者
- 心臟、腦神經異常的患者
- 體溫超過38°C(或處於發熱期)的患者
- 感染性疾病的患者
- 皮膚知覺障礙或皮膚異常的患者
- 正在服用藥物的患者
- 血壓異常的患者
- 不能自由表達自己意願的患者
- 由於糖尿病等造成高度末梢迴圈障礙而產生知覺障礙的患者
- 器具具有發熱表面，對熱不敏感的人使用時必須注意

⊘ 以下人群/情况禁止使用

醫生建議禁止運動或者伸展活動的人群，

比如：血栓症，重度的動脈瘤，急性靜脈瘤，各種皮膚炎，各種皮膚感染症，因為容易引起惡化，所以禁止使用。

- 無法表達自己意志的人或者自己無法操作機器的人
- 本產品禁止6歲以下兒童使用，6-14歲青少年請在成年監護人的指導下使用
- 使用過程中，感覺腰疼，頭暈，嘔吐，悸動等身體異常反應的時候，請立即停止
- 本產品單次定時15分鐘，每次使用請不要超過30分鐘，使用後請讓機器休息30分鐘以確保機器壽命的延長
- 下列的情況不用使用
 - 劇烈疲勞的時候
 - 飯前、飯後一小時之內
 - 醉酒之後

使用注意事項

- ❗ 在使用前，請務必確認產品是否完好，若發現破損，無論大小，請立即停止使用。
- ❗ 請定期清理充電器上的灰塵，插頭上灰塵堆積容易因為濕氣引發絕緣不良最終導致火災。
- ❗ 使用前，務必先確認一下開關是否正常使用。
- ❗ 無法使用，或者感覺異常的時候請立即停止使用。
- ❗ 停電時，請拔掉充電器插頭。
- ❗ 本電器不適用於身體、感官或智力能力下降或缺乏經驗和知識的人員(包括兒童)使用，除非由負責他們安全的人員對他們的使用進行監督或指導應監督兒童，確保他們不玩電器。
- ❗ 如果電源軟線損壞，必須用專用軟線或從其製造商或維修部買到的事用組件來更換。

- ❗ 本電器含有的電池，應由技術人員更換電池。
- ❗ 電器只能在器具上標示的安全特低電壓內供電。
- ❗ 不在使用的時候請務必關閉電源。
- ❗ 具有發熱器具表面，對熱不敏感的人使用時必須要注意。
- ⊘ 不要對充電器進行負荷壓載，以致於充電器受損。
- ⊘ 不要站在本體上面，也不要將產品作為玩具，避免發生意外。
- ⊘ 絕對不要分解，改造或者自己修理產品，也不要自己打開拉鏈。
- ⊘ 身體有水的狀態下不要使用該產品，容易觸電。
- ⊘ 不要把外皮套拿掉使用，容易引起事故。
- ⊘ 不要用力拉扯產品，也不要用刀或者尖銳的物品去刺產品。

使用場所的注意事項

- ⊘ 不要靠近火爐，或者電暖被裏面以及電熱毯等暖房器具上使用，容易引起火災或故障。
- ⊘ 不要在產品上蓋上毛巾或者布等物體使用。
- ⊘ 不要在盛水的浴缸、淋浴、洗臉盆或其他高濕器皿附近使用本產品。

保養的注意事項

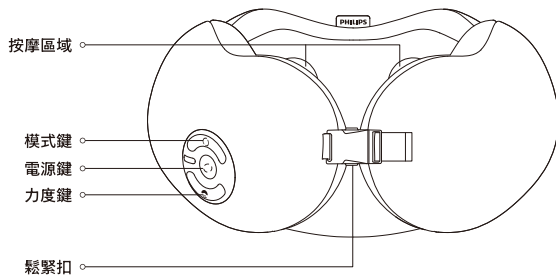
- ❗ 保養的時候，務必關閉電源，並拔掉充電器插頭。
- ❗ 長期不使用的時候，務必關閉電源，並拔掉充電器插頭。
- ⊘ 不要摔落本體，也不要強烈的敲打。
- ⊘ 不要故意加大力在產品上。
- ⊘ 不要在產品上淋水。
- ⊘ 不要在室溫35°C以上的場所或者直射陽光的地方使用。
- ⊘ 不要在浴室或者濕氣很大的場所使用。

- ❗ 長期沒有使用，再次使用的時候，務必事先確認開關等是否正常。
- ⊘ 保養的時候，請不要使用揮發油，稀釋劑，酒精，強鹼性洗潔劑，漂白劑等清洗。
- ❗ 產品設有簡易的防震設施，適合航空鐵路、公路及輪船運輸。運輸過程中應避免雨雪淋濺、倒置和碰撞。
- ❗ 請將本產品放在兒童接觸不到的地方。
- ❗ 長期不使用時，請充電滿後將產品妥善收納，放置於安全、乾燥、通風、陰涼處。
- ❗ 長期不使用時，建議每隔1個月為產品充滿電一次。

2 產品功能

本產品模擬人手揉捏、指壓配合加熱功能，可舒緩頸部不適，多種按摩模式和揉捏力度可供選擇，適合不同人群用於日常按摩放鬆。

3 產品概覽



4 使用方法

使用前注意事項：

- 1、請檢查機器及配件完整；
- 2、使用時請去除掛件和裝飾物，以避免影響按摩部位；
- 3、將按摩器環繞於頸部，隨後可將鎖扣扣上，以保持按摩器與身體充分貼合。

使用操作

電源鍵

- 1、長按1.5秒開機，語音提示“按摩開啟”，開機默認進入【舒緩模式】，語音提示“舒緩模式”，正向揉捏+力度低檔+溫度低檔。
- 2、短按切換溫度檔位，切換順序依次為：【溫度低檔】-【溫度高檔】-【關閉加熱】對應語音提示，各模式的起始檔位以定義為準。
- 3、1.5秒內雙擊電源鍵，即可關閉語音/開啟語音，對應語音提示。
- 4、按摩15分鐘後自動關機。如需再次使用，長按電源鍵1.5秒即可重新開啟按摩。

模式鍵

短按切換模式，順序依次為：

【舒緩模式】-【活力模式】-【喚醒模式】-【護頸模式】-【揉捏模式】，對應語音提示。

力度鍵

短按切換力度檔位，切換順序依次為：【力度低檔】-【力度中檔】-【力度高檔】，對應語音提示，各模式的起始力度檔位根據各模式定義為準。

充電方式

- 1、將充電線一端接入控制面板處的充電孔內
- 2、將充電器插頭插入220V~50Hz的電源插座上
- 3、注意請使用5V=2A的適配器進行充電；
- 4、當電量低於10%時，電源鍵指示燈呈閃爍狀態，語音提示“電池電量低，請及時充電”，1分鐘後，機器自動關機，充電後才可再次開機
- 5、充電時產品不能開機使用。

電源指示燈說明

機器處於使用狀態時，指示燈呈現不同顏色顯示當前設備電量：

電源指示燈	狀態	描述
綠燈	常亮	溫度低檔
橙燈	常亮	溫度高檔
青燈	常亮	關閉加熱
綠燈 / 橙燈 / 青燈	閃爍	電池電量低於10%

機器處於充電狀態時，指示燈呈現不同顏色顯示當前設備電量：

電源指示燈	狀態	描述
紅燈	緩慢閃爍	電量 <10%
橙色	緩慢閃爍	電量 11-50%
綠色	緩慢閃爍	電量 51-99%
綠色	常亮	電量 100%

5 保養維護

清潔方式

- 1、產品布套上的灰塵請勿拍打，請用吸塵器去除；
- 2、表面髒汙可用乾淨的抹布去除；
- 3、較深的髒汙，可用中性洗潔劑沾濕抹布，然後輕輕擦除；
- 4、請勿讓水進入到產品內部，按摩組件及控制面板等禁止沾水；
- 5、請勿將產品放在陽光直射或濕氣較大的地方。如長時間不使用，去除髒汙後，請用布蓋好放置，防止沾染灰塵。
- 6、保養時整機必須處於關機狀態。

- ❗ 清潔產品時，產品外套不能取下。
- ❗ 產品請放在兒童觸碰不到的地方。
- ❗ 產品請勿放在陽光直射、高溫、潮濕的地方保管。
- ❗ 產品請放在乾燥、通風的地方保管。
- ⊘ 請勿私自拆卸、維修、改造本產品，可能會引起故障。

廢棄方式

本產品所用的鋰離子電池是可回收再生的貴重資源，請在使用完畢廢棄之時，將鋰離子電池取出，交給可進行充電式電池回收再生處理的專業機構進行處理。

電池注意事項：

1. 正常使用期間請勿自行更換電池。
2. 在廢棄產品前，必須將電池從產品中取出。取出步驟如下：
 - (1) 拆開產品外套；
 - (2) 取下電池盒組件，拆開控制盒底蓋；
 - (3) 將內部相關的電池連接線拆除，即可取出電池。

- 3、在取出電池時，產品必須要斷電。
- 4、電池應安全地處置。

6 主要技術參數

產品名稱	飛利浦頸部按摩器
產品型號	PPM3502
工作電壓	7.4V ---
工作功率	10W
充電電壓	5V ---
充電電流	2A
電池容量	2500mAh
充電時間	約4小時
電源接口	Type-C
產品尺寸	247x257x126mm
產品淨重	約0.92kg
生產日期	見產品合格證

7 故障診斷

本章列出了關於本產品最常見的問題。如果您無法在其中找到您所遇問題的答案請聯繫服務熱線或您所在地區的授權服務中心。

問題描述	可能原因	解決方式
產品不能運作	長期不使用，電池電量不足	請重新充電後，再次長按電源鍵 1.5 秒開機使用
	電源鍵沒有開啟	請長按電源鍵 1.5 秒開機使用
	本產品有定時功能，15分鐘結束後自動切換至關機狀態	如需繼續使用，請再次長按開機鍵 1.5 秒開機
使用到一半突然無法使用	產品電量不足	請重新充電後，再次長按電源鍵 1.5 秒開機使用
有聲音從產品中傳出(按摩頭振動聲)	此聲音是由於產品的機械結構造成的	此聲音是正常的現象
不能充電或無充電燈顯示	未連接好	請檢查USB數據線和主機及適配器是否連接完好

長時間未使用後，務必先確認功能正常，才能再次使用。		
定期檢查	有無以下故障	
	<ul style="list-style-type: none">· 充電線發熱· 充電線有深深的傷痕或者變形、有焦味· 工作中有異常的聲音或者震動· 開啟關機後，不正常工作· 有其他異常或者故障	若出現上述故障，為了防止引發事故，請立刻停止使用，並切斷電源，請送往本公司維修點。

注意：
如果無法排除故障或產品仍無法理想操作，與售後服務人員聯繫，切勿自行拆卸或嘗試維修。

8 產品保修服務指南

保修及服務

此產品是一件設計精良，用高質量元件製造之家用電器，在正常使用及保養下應能發揮其優越性能。在購買日期後二年內，若發生任何因製造工藝或元器件造成之損壞，飛利浦維修服務中心將為持證用戶提供免費門市維修服務，視情況更換零件或整個產品。

無論在保修期中或保修期後，只要飛利浦正式銷售該產品的任何國家皆可獲得維修服務。

若飛利浦在當地無銷售該項產品，飛利浦同樣提供維修服務，但可能因未儲備所需零件，維修時間可能較長，敬請見諒。請聯絡當地飛利浦經銷商，或飛利浦服務部門。

若您需諮詢相關資訊，或遇困難事項時，請聯絡當地飛利浦維修服務中心，或向飛利浦服務熱線諮詢。

香港進口商：升科國際有限公司

地址：香港上環永樂街 148 號南和行大廈 5 樓 505 室

服務熱線：852-3188-4987

服務郵箱：philips.massage.hk@centuryfield.com

保修條例

- 在購買日期後二年內，凡經本公司特約維修站人員確認為正常使用情況下，因製造工藝或元器件造成之損壞，您都將獲得免費保修服務。
- 此免費服務不包括需時常更換的易耗零配件及附件(布袋、冰袋、收納包等)輔助裝置、運輸費及維修人員上門服務費。
- 用戶請保留此文本。
- 維修時請攜帶此證及發票正本。

- 此證若經塗改即作廢。
 - 此證須聯同發票正本使用方為有效。
 - 以下情況將不能獲得免費服務
 - 1、使用不當引起的人為損壞,例如接入不適當電源、使用不適當配件、不適當之安裝、不依說明書使用、錯誤使用或疏忽而造成損壞等。因運輸及其他意外而造成之損壞。非經本公司認可之維修和改裝。其他因不可抗力(如自然災害, 電壓異常等)造成的損壞。
 - 2、一般家庭以外使用(如工業、商業用)而造成的損壞。
 - 3、正常使用引起的產品老化、磨損等, 但不影響產品的正常使用。
- 保修證作為在規定期限及條件之內進行免費維修的保證, 並不限制消費者的法定權利。

保修卡

產品型號		用戶姓名	
銷售單位		聯繫電話	
購買日期		出廠編號	
特別技術服務站		用戶地址	
維修內容		時間	保修人員

9 装箱清单

主機	1×	充電線	1×
說明書	1×	快速入門指南	1×
合格證	1×		