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Made in China

Rev A AUG 23



PHILIPS

Foot Massager

Foot Massager

PPM6331



User Manual

User Manual

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People Restricted or Prohibited From Use

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1 Readme


Please carefully read the operation manual before use and keep it properly.
The manual is available at www.philips.com

Symbol Description


To avoid personal injury or property damage, be sure to observe the contents below.

- The following symbols are used to illustrate what you should observe.

 Indicates prohibition


 Indicates the actions that need to be subject to instructions

People Restricted or Prohibited From Use

 The product should be used with caution by the following groups/ under the following circumstances

- People who have a pacemaker or other related medical electrical products implanted in their bodies
- People who have metal, silicone or plastic materials injected into their bodies as a result of bone fractures or plastic surgery
- People who have ever had skin trauma
- People whose body temperature is above 38 degrees Celsius

- People who are easy to suffer from numbness of body
- People who have difficulty with respirators
- People suffering from hypertension
- People having the acute symptoms such as visceral diseases (gastritis, hepatitis, gastroenteritis)
- People who have skin sensation disorders
- People suffering from body paresthesia
- People suffering from deformed arthritis, arthritis, and gout

 The product is not allowed to be used by the following groups/ under the following circumstances

- People who are unable to express their will or who cannot operate the machine themselves to use the product.
- This product is not suitable for the people (including children) with reduced physical, sensory or mental abilities and lack of experience and knowledge.
- Stop using it immediately when you feel lower back pain, dizziness, vomiting, palpitation and other abnormal body reactions during use.
- This product is set for 15-minute timing at a time. Do not use it for more than 30 minutes each time. After each use, stop the device for 30 minutes to ensure its service life.
- Do not use the product under the following circumstances:
 - When you are severely tired
 - Within one hour before and after meals
 - When you are drunk

Precautions for Use

- ❗ The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.
- ❗ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- ❗ Children should be supervised to ensure that they do not play with the appliance.
- ❗ If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
- ❗ Must be only supplied at safety extra low voltage corresponding to the marking on the appliance.
- ❗ Check whether the product is intact before use. If any damage is found, regardless of its extent, stop using the product immediately.
- ❗ Remove the dust on the adapter on a regular basis. The accumulated dust on the plug is likely to cause poor insulation due to humidity, and eventually lead to fire.
- ❗ If you cannot use it or feel abnormal, stop using it immediately.
- ❗ Unplug the adapter in case of power cut.
- ❗ When the product is not in use, the adapter must be unplugged.
- ⊘ Do not disassemble, modify or repair the product by yourself, nor unzip the product by yourself.
- ⊘ Do not use the device when your body is wet, otherwise it is easy to get an electric shock.
- ⊘ Do not pull the product with force, nor stab it with a knife or a sharp object.

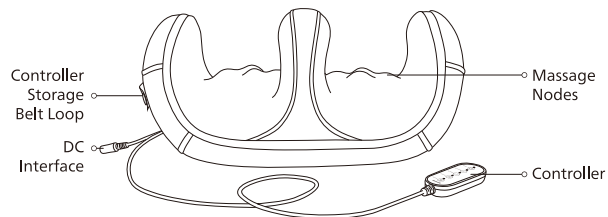
Precautions for Maintenance

- ❗ Be sure to unplug the charging cable during maintenance.
- ❗ Please properly dispose of the packaging bag of the product and keep it away from the infants.
- ⊘ The product has built-in lithium batteries. Do not disassemble or modify the product by yourself, immerse the product (controller) in water or toss it into the fire, otherwise the product is likely to be damaged.
- ⊘ Do not damage, modify, bend or pull the power cord with force. Do not place heavy objects on the power cord or squeeze the power cord.
- ⊘ Do not use volatile oil, thinner, alcohol, strong alkaline detergent, bleach or other cleaning agents for maintenance.
- ⊘ Keep the product out of reach of children and infants. Do not let them touch or operate the product, otherwise it is likely to lead to burns, electric shocks or personal injuries.
- ❗ Make the device cool down before storing.

2 Product Features

With kneading relaxation and comfortable hot compress, this product can help relieve the discomfort in the legs and feet. Its 2 massage modes paired with 2 massage intensities can meet different massage needs, providing a rich variety of massage enjoyment.

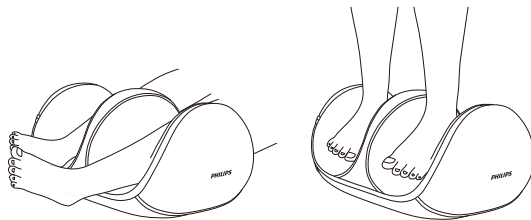
3 Components



4 How to Use

Preparations Before Use

1. Check if the device and its accessories are complete.
2. Remove the pendants and decorations, so as to avoid affecting the massage area.
3. Fix the massager on the ground or on the sofa for better massage experience.
4. Place the massager comfortably in the area that needs to be massaged (legs or soles of feet).



Note: It is not allowed to stand on the product to avoid the product from being crushed and causing possible danger.

Operation

Power Button

1. Press the power button to turn on the massager, and the massager enters the foot massage mode and turns on the hot compress function. The corresponding indicator light remains on.
2. Automatic shutdown time of the massager is set to be 15 minutes. If you need to stop halfway during the massage, press the power button to turn it off.


Foot Mode Button

Press this button in the power-on state to enter the foot massage mode, and the corresponding indicator light remains on.

Leg Mode Button

Press this button in the power-on state to enter the leg massage mode, and the corresponding indicator light remains on.

Intensity Button

The intensity is in low speed level by default when the massager is powered on, and the indicator light  flashes slowly. Press this button to switch to the high speed level and the indicator light remains on.

Heating Button

1. The hot compress function turns on by default when the massager is powered on, and the corresponding indicator light remains on.
2. Press this button to turn off the hot compress function and the corresponding indicator light goes out.



5 Maintenance

Cleaning

1. Remove the dust from the cloth cover of the product with a vacuum cleaner with clean cloths gently.
2. Wipe off the dirt on the surface with clean cloths.
3. For the deep stains, wipe off with a cloth dampened with neutral detergent gently.
4. Prevent the water from entering the product.
5. Place the product and dry it naturally.

- ❗ The product cover cannot be removed for cleaning.
- ❗ Do not place the product in direct sunlight or places with high humidity after use.
- ❗ During maintenance, be sure to unplug the adapter, but do not remove the adapter with wet hands.
- ❗ When the product is not in use for a long time, turn off the power and unplug the adapter, and then store the massager in its original package with a dust-proof cover.
- ⊘ Do not use alcohol, paint thinner, gasoline or nail polish remover, which may damage the product or cause parts to crack or discolor.



- ❗ This product can only be used with the included power supply unit.

6 Maintenance

This chapter lists the most common problems to the product. If the problems you encounter are not included in the following tables, please call our service hotline or contact the authorized service center in your region.

Fault Description	Possible Cause	Solution
Startup Failure	The power button is not turned on.	Press the power button to turn it on.
	This product has just completed a 15-minute massage and automatically switches to the shutdown state.	If you want another massage, please turn it on again.
	Excessive load are placed on the product (e.g. someone standing on the product or heavy objects are placed on the top of the product).	Remove the excess weight.
It suddenly stops during use.	The product is not plugged in or powered on.	Plug in the power adapter properly.
There is a sound during operation.	This is the internal mechanical sound.	This is the internal mechanical sound.
The product is smoking.	The internal wires are short circuited.	Stop using it immediately and contact the service center.

If the product has been left unused for a long time, be sure to confirm that its functions are normal before using it again		
Regular check	Check for the following faults	In the event of the above faults, stop using the device immediately and cut off the power supply to prevent accidents. Please send it to our maintenance center.
	<ul style="list-style-type: none"> Whether the power cord or the plug is hot Whether the power cord is deeply scratched or deformed, or has a burnt smell Whether there is abnormal sound or vibration during work Whether the product can work properly after switch on Whether there are other abnormalities or faults 	

Note:

If the fault cannot be eliminated or the product still cannot operate satisfactorily, contact the after-sales service personnel, and do not disassemble or attempt to repair it by yourself.

7 Technical Parameters

Product Name	Philips Foot Massager
Product Model	PPM6331
Rated Voltage	12V ---
Rated Power	24W
Product Dimension	395×255×196mm
Product Net Weight	About 1.84kg

8 Service Guide for Product Warranty

Warranty and Service

If you need information or have any questions, please visit www.philips.com/-support or contact consumer service center in your country/region. If there is no consumer service center in your country/region, please contact your local distributor.

Within two years from the date of purchase, you will receive free warranty service for any damage caused by manufacturing process problems, or any damage to components under normal use conditions confirmed by our maintenance service personnel.

Warranty service excludes frequently replaced consumables, auxiliary equipment, shipping cost and door-to-door service. Please show proof of purchase to service personnel when servicing.

Malaysia

Consumer Care: +60-128868274

Email: philips.massager@realx.tmy.net

Singapore

Consumer Care: +65-89420233

Email: philips.massager@realx.tsg.net

Philippines

Consumer Care: +63-9604111314

Email: Philips.massager.ph@orohome.com

Thailand

Consumer Care: +66-20051888

Email: Philips_massager@orohome.co.th

Indonesia

Consumer Care: +021-39715012 / +021-39715013

Email: Philips_Massager.ID@orohomeindonesia.com

Vietnam

Consumer Care: +84-909800829

Email: Philips.massager.VN@orohome.vn

Warranty Card

Product Model		User Name	
Sales Agency		Phone Number	
Date of Purchase		Serial Number	
Special Technical Service Center		User Address	
Items of Maintenance	Date	Service Personnel	

9 Packing List

Massager	1×	Power Adapter	1×
User Manual	1×	Quick Start Guide	1×

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1 用户必读


产品使用前请仔细阅读并妥善保管本说明书。

本说明书可在www.philips.com上获取。

符号描述

为避免造成人身危害或财产损失，请务必遵守以下内容。

· 用以下图示来分别说明希望遵守的内容。

 表示禁止

 表示需要根据指示去做

禁忌人群

 以下人群/情况应谨慎使用









- 体内有植入起搏器，或相关医用电器产品的人群
- 因骨折或整形手术而在体内注入金属、硅胶或塑料材质的人群
- 皮肤受过创伤的人群
- 体温38℃以上的人群
- 身体容易麻木的人群
- 对呼吸器有障碍的人群
- 患有高血压的人群
- 患有内脏疾病（胃炎，肝炎，肠胃炎）等急性症状的人群
- 皮肤感觉障碍者
- 身体感觉异常的人群

· 变形性关节炎、关节炎、痛风人群

 以下人群/情况禁止使用

- 无法表达自己意志的人，或者自己无法操作机器的人
- 本器具不适合身体，感官或精神能力下降，缺乏经验和知识的人（包括儿童）使用过程中，感觉腰疼，头晕，呕吐，悸动等身体异常反应的时候，请立即停止
- 本产品单次定时15分钟，每次使用请不要超过30分钟，使用后请让机器休息30分钟以确保机器寿命的延长
- 下列的情况不要使用
 - 剧烈疲劳的时候
 - 饭前、饭后一小时之内
 - 醉酒之后

使用注意事项

-  器具具有发热表面。对热不敏感的人使用时必须注意。
-  本电器不适用于身体、感官或智力能力下降或缺乏经验和知识的人员(包括儿童)使用，除非由负责他们安全的人员对他们的使用进行监督或指导。
-  应监督儿童，确保他们不玩电器。
-  如果电源软线损坏，必须用专用软线或从其制造商或维修部买到的专用组件来更换。
-  电器只能在器具上标示的安全特低电压内供电。
-  在使用前，请务必确认产品是否完好，若发现破损，无论大小，请立即停止使用。
-  请定期清理适配器上的灰尘，插头上灰尘堆积容易因为湿气引发绝缘不良，最终导致火灾。
-  无法使用，或者感觉异常的时候请立即停止使用。

- ❗ 停电时, 请拔掉适配器。
- ❗ 不使用的时候请务必拔掉适配器。
- ⊘ 绝对不要分解、改造或者自己修理产品, 也不要自己打开拉链。
- ⊘ 身体有水的状态下请不要使用产品, 容易引发触电。
- ⊘ 不要用力拉扯产品, 也不要用刀或者尖锐的物品去刺产品。

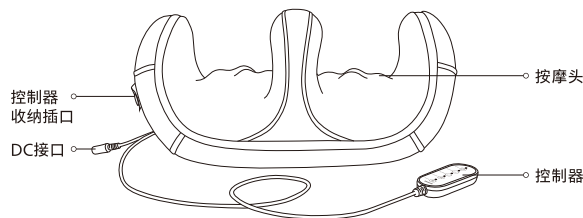
保养的注意事项

- ❗ 保养的时候, 务必关闭电源并拔掉适配器。
- ❗ 请妥善处理本产品的包装袋, 使其远离婴幼儿。
- ⊘ 请勿自行拆卸、改装、水浸产品(控制器)或投掷火中, 否则可能导致产品损坏。
- ⊘ 请勿损坏、改装、用力弯曲或拉拔电源线。另外, 请勿在电源线上放置重物或挤压电源线。
- ⊘ 保养的时候, 请不要使用挥发油、稀释剂、酒精、强碱性洗涤剂、漂白剂等进行清洁。
- ⊘ 请勿存放在儿童和婴幼儿的接触范围之内。此外, 请勿让他们接触或操作本产品。否则, 可能会引起灼伤、触电或人身伤害。
- ❗ 存放产品时, 先让产品冷却下来。

2 产品功能

具备揉捏放松、舒适热敷两大功能, 帮助舒缓腿部和脚部不适。2 大按摩模式、2 挡按摩力度自由搭配调节, 满足不同按摩需求, 给你带来丰富多样的按摩享受。

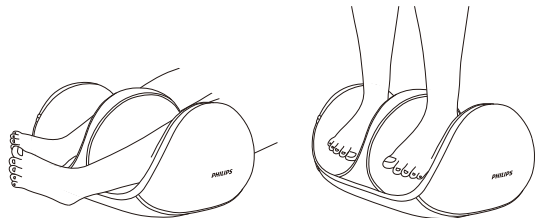
3 部件名称



4 使用方法

使用前的准备

1. 请检查机器及配件完整。
2. 使用时请去除挂件和装饰物，以避免影响按摩部位。
3. 将按摩器放在地面或者沙发固定，需要按摩的部位靠上体验按摩。
4. 将按摩器舒适放置于需要按摩的部位处(腿部、足底)。



备注：禁止整个人站立在产品上，避免产品被压坏，造成可能引发的危险。

使用操作

电源按键

1. 短按电源按键开机，默认进入足部模式和开启热敷功能，对应指示灯长亮。
2. 产品默认设定为15分钟定时关机。若在按摩过程中需要中途停止，请短按电源键关机。

足部按键按键

开机状态下按足部按键，开启足部按摩模式，对应的指示灯长亮。

腿部模式按键

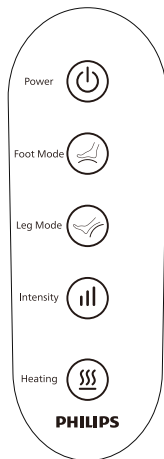
在开机状态下按此按键，开启腿部按摩模式，对应的指示灯长亮。

力度按键

开机默认低速挡，对应指示灯指示灯慢闪。
按此键转为高速挡，指示灯长亮。

热敷按键

1. 开机后默认进入加热功能，对应指示灯长亮。
2. 在加热功能开启状态下按此按键，则关闭加热功能，对应的指示灯灭。



5 保养维护

清洁方式

- (1) 产品布套上的灰尘, 可用吸尘器去除, 或用干净的抹布轻轻擦拭;
- (2) 表面脏污可用干净的抹布去除;
- (3) 比较深的脏污, 用中性洗洁剂沾湿抹布, 然后轻轻的擦除;
- (4) 不要让水进入到产品内部;
- (5) 放置自然干燥。

- ❗ 产品外套不可拆下清洗。
- ❗ 使用之后不要放在阳光直射的地方或者湿气很大的地方。
- ❗ 保养的时候, 一定要把适配器拔掉, 但是不要用湿手去拔除适配器。
- ❗ 长时间不使用的情况下, 应关闭电源并拔掉适配器, 将按摩器存放在原包装中, 以防尘套覆盖。
- ⊘ 请勿使用酒精、油漆稀释剂、汽油或洗甲水。否则可能损坏本产品或引起部件龟裂或褪色。



- ❗ 本产品只能与随机附送的电源单元一起使用。

6 故障诊断

本章列出了关于本产品最常见的问题。如果您无法在其中找到您所遇问题的答案, 请联系服务热线或您所在地区的授权服务中心。

问题描述	可能原因	解决方式
无法启动	电源按键没有开启	短按电源按键开机
	本产品刚完成15分钟按摩并自动切换自至关机状态	如果您想再按摩一次, 请再次开机
	产品上放置的负荷过重(例如有人站在产品上或有重物放置在产品的顶部)	移除多余的重物
使用过程中, 突然无法启动	产品未插通电	请插好电源适配器
有声音从产品中传出	此为内部机械的声音, 属于正常工作状态	无需处理
产品冒烟	内部导线短路	立即停止使用, 并与此产品指定服务中心联系

长时间未使用后, 务必先确认功能正常, 才能再次使用。		
定期 检查	有无以下故障	若出现上述故障, 为了 防止引发事故, 请 立刻停止使用, 并 切断电源。请送往本 公司维修点。
	<ul style="list-style-type: none">· 电源适配器充电发热· 电源线有深深的伤痕或者变形、有焦味· 工作中有异常的声音或者振动· 开启开关后, 不正常工作· 皮套或外观破损	

注意:

如果无法排除故障或产品仍无法理想操作, 与售后服务人员联系, 切勿自行拆卸或尝试维修。

7 主要技术参数

产品名称	飞利浦脚部按摩器
产品型号	PPM6331
额定电压	12V 三
额定功率	24W
产品尺寸	395×255×196mm
产品净重	约1.84kg

8 产品保修服务指南

保修及服务

如果您需要信息或有任何问题，请访问www.philips.com/support或联系您所在国家/地区的消费者服务中心。如果您所在的国家/地区没有消费者服务中心，请联系当地经销商。自购买之日起两年内，因制造过程问题造成的任何损坏，或经我们维修服务人员确认的在正常使用状况下的部件损坏，您将获得免费保修服务。保修服务不包括经常更换的耗材、辅助设备、运输费用和上门服务。维修时请向服务人员出示购买凭证。

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越南
服务热线: +84-909800829
服务邮箱: Philips.massager.VN@orrohome.vn

保修卡

产品型号		用户姓名	
销售单位		联系电话	
购买日期		出厂编号	
特别技术服务站		用户地址	
维修内容	时间	保修人员	

9 装箱清单

主机	1×	适配器	1×
说明书	1×	快速入门指南	1×