

PHILIPS

AVENT

SCD881, SCD882
SCD891, SCD892



Firmware update instruction

Version 1.0.6

Date 12/04/2023

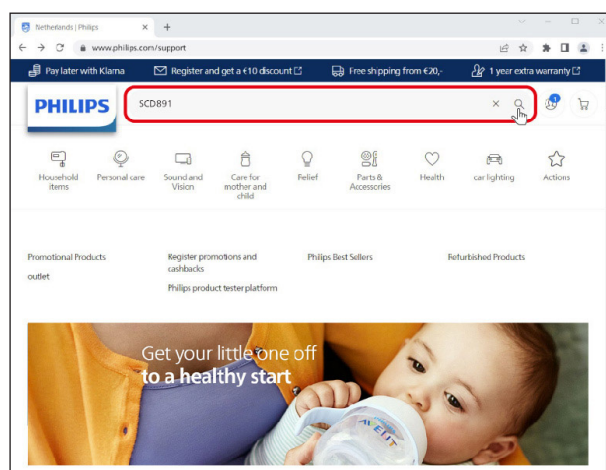
Your product's firmware can be upgraded for critical bug fixes, and it is recommended to regularly check online for any new versions to enhance your user experience.

Before beginning the firmware update, please carefully read and follow the instructions below to ensure a successful update of your product's firmware.

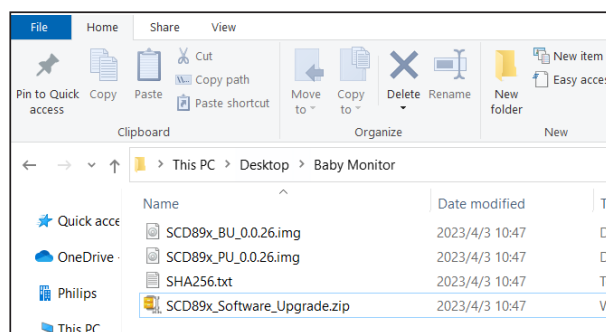
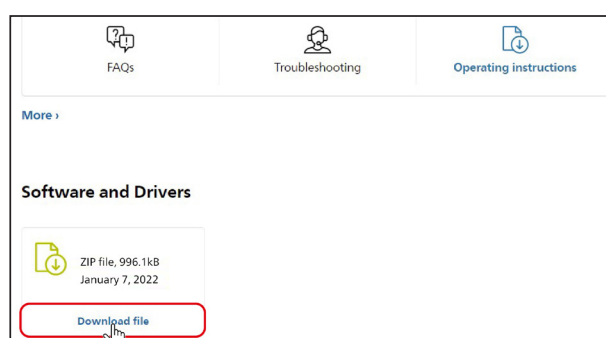
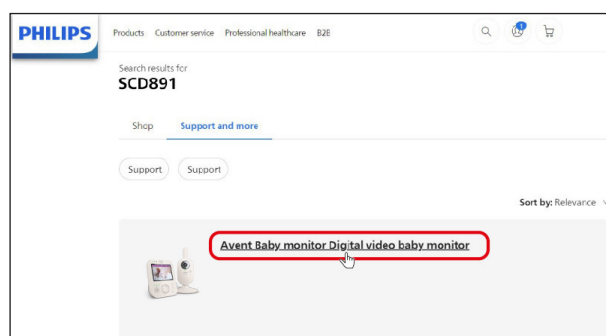
To perform the firmware update, you will need a computer (PC/Mac) and approximately 5 to 10 minutes of time.

1 Download the latest firmware

- ① Visit **www.philips.com/support** and search for your product model number. You can find the model number on the bottom of the parent unit and baby unit.



- ② Select the correct product link, scroll down to **Software and Drivers**, download the latest firmware file, and unzip it to your computer.

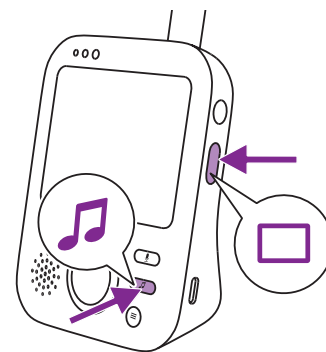


2 Enter the updating mode

- ① Put your baby unit and parent unit next to your computer to ensure a good connection between the baby monitor and computer.
- ② Ensure both the baby unit and parent unit are plugged into the power socket.
Note: If the battery of the parent unit is lower than 50%, the firmware update may fail.
- ③ Turn on the baby unit and parent unit, and ensure they are successfully paired.
- ④ Long-press the **Mode** and **Lullaby** buttons on the parent unit for 5 seconds to enter the updating mode.

- ⑤ Once entered the updating mode, the Wi-Fi hotspot will turn on. You will get the randomly generated Wi-Fi network information on the display of the parent unit.

Note: If you want to exit the firmware updating mode, you can long-press the Mode and Lullaby buttons on the parent unit for 5 seconds.



Updating Mode

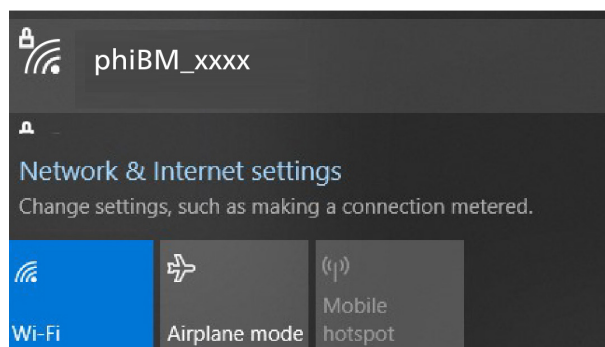
Wi-Fi Network Name: *****
Network Security Key: *****

Web Browser Address: <http://192.170.1.1>
Username: admin
Password: *****

3 Start the firmware update

- ① Search and connect to the Wi-Fi network using the name and security key on the display of the parent unit.

Note: Once you connect to the Wi-Fi of the parent unit, your computer will connect to the baby monitor, and the previous internet connection will be disabled.



Updating Mode

Wi-Fi Network Name: *****
Network Security Key: *****

Web Browser Address: <http://192.170.1.1>
Username: admin
Password: *****

- ② Go to the admin page by typing **http://192.170.1.1** in the web browser. Log in with the username and password on the parent unit.

Note: Do not close the browser during the firmware updating. Otherwise, it may lead to unrecoverable damage to the device.

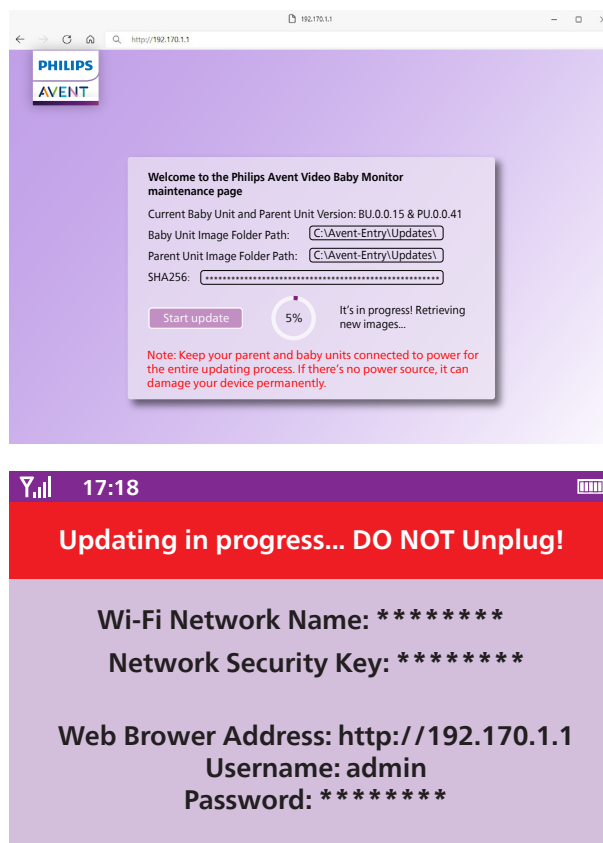
The image shows two screenshots from a web browser. The top screenshot is the login page for the Philips Avent device, accessed at http://192.170.1.1. It features the Philips Avent logo and a login form with fields for Username, Password, and Language (set to English), with an 'Enter' button. The bottom screenshot is the 'Updating Mode' screen, which displays the Wi-Fi Network Name and Network Security Key as asterisks. A red-bordered box highlights the Web Browser Address (http://192.170.1.1), Username (admin), and Password (asterisks).

- ③ Click  to browse to the location of the downloaded firmware, paste the SHA256 value copied from the unzipped firmware file and click **Start update**.

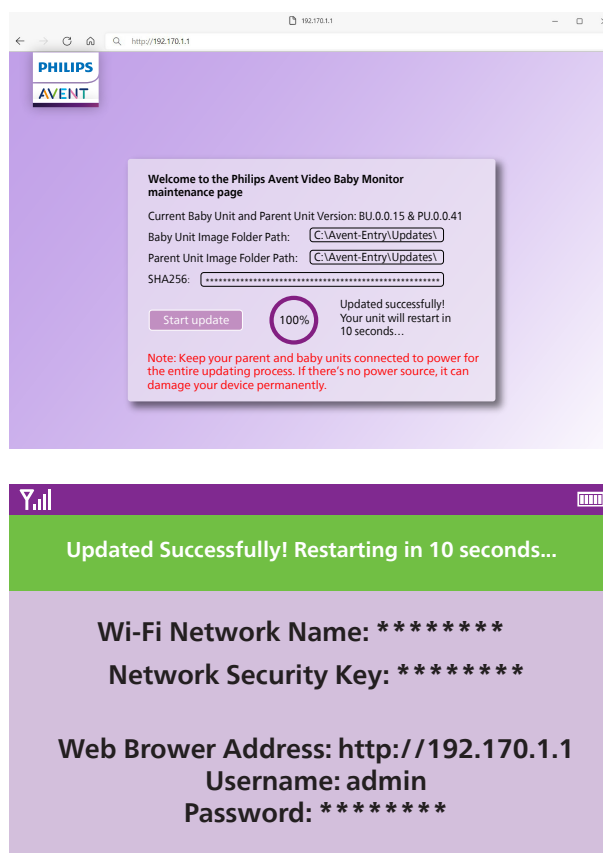
Note: Select the unzipped file with "BU" for Baby Unit Image Folder Path and the unzipped file with "PU" for Parent Unit Image Folder Path.

The image shows two screenshots of the Philips Avent maintenance page. The top screenshot shows the 'Welcome to the Philips Avent Video Baby Monitor maintenance page' with fields for 'Current Baby Unit and Parent Unit Version: BU.0.0.15 & PU.0.0.41', 'Baby Unit Image Folder Path', 'Parent Unit Image Folder Path', and 'SHA256'. A 'Start update' button is visible, along with a progress indicator showing 0% and the text 'Ready to start updating'. A note at the bottom states: 'Note: Keep your parent and baby units connected to power for the entire updating process. If there's no power source, it can damage your device permanently.' The bottom screenshot shows the same page after the file paths have been selected, with 'C:\Avent-Entry\Updates\' entered in both the 'Baby Unit Image Folder Path' and 'Parent Unit Image Folder Path' fields. The 'Start update' button is highlighted with a mouse cursor.

- ④ The progress of the update will be displayed on the webpage and parent unit.



- ⑤ Once the update is completed, both the baby unit and parent unit will restart automatically in 10 seconds.



- ⑥ The baby monitor is disconnected from your computer. The internet connection will go back to its default network automatically.

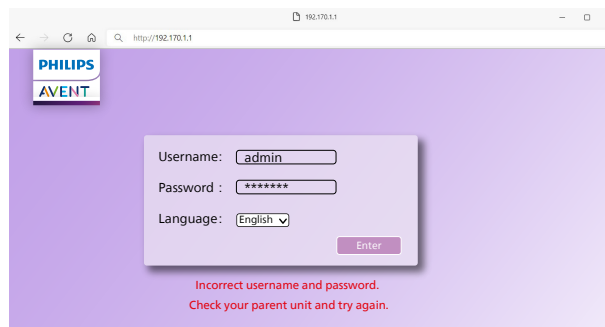
4 Troubleshooting

This chapter summarizes the most common errors you could encounter with the firmware update. If you cannot solve the problem with the information below, visit www.philips.com/support for a list of frequently asked questions or contact the Consumer Care Center in your country.

Error 1: Incorrect username and password!

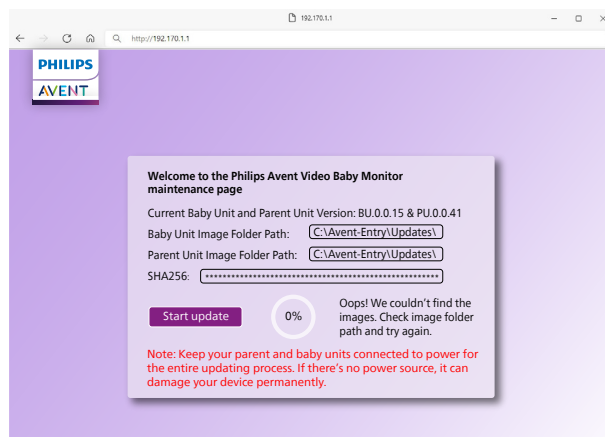
Solution: Please check your parent unit display and enter the correct username and password again.

The username and password will be updated after a maximum of six times input trial fails.



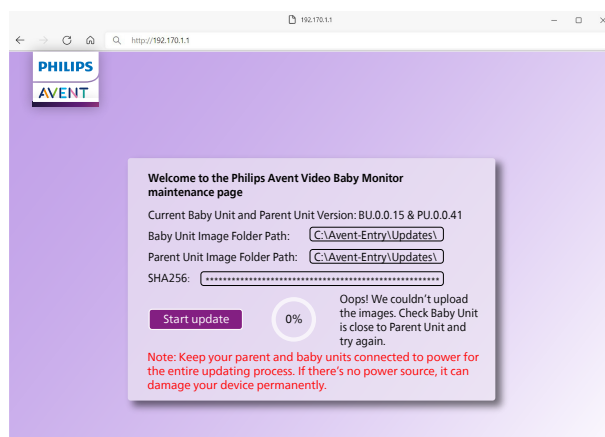
Error 2: Oops! We couldn't find the images. Check the image folder path and try again.

Solution: Please ensure the image folder path is correct and try again.



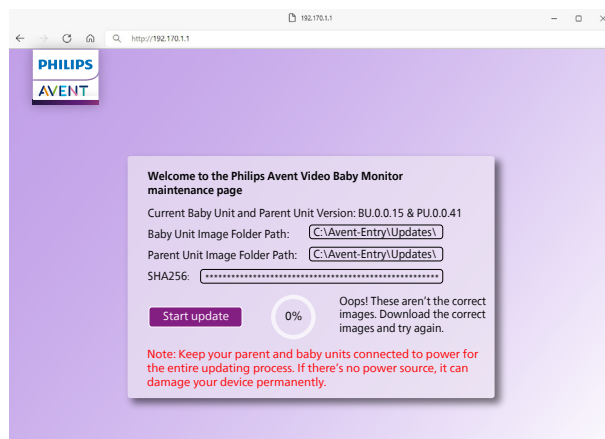
Error 3: Oops! We couldn't upload the images. Check Baby Unit is close to Parent Unit and try again.

Solution: Please ensure the baby unit is close to the parent unit and try again.



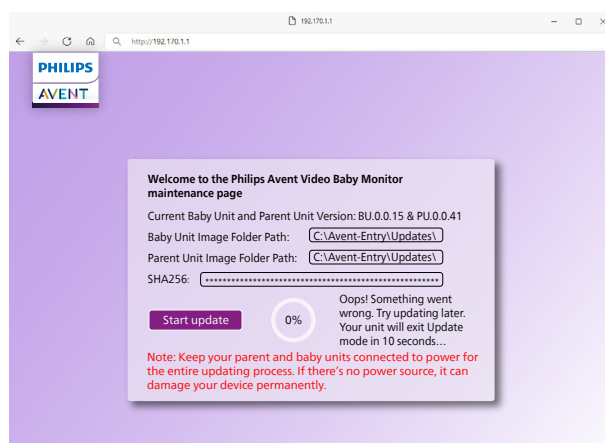
Error 4: Oops! These aren't the correct images. Download the correct images and try again.

Solution: Please ensure the folder path is correct or re-download the images and try again.



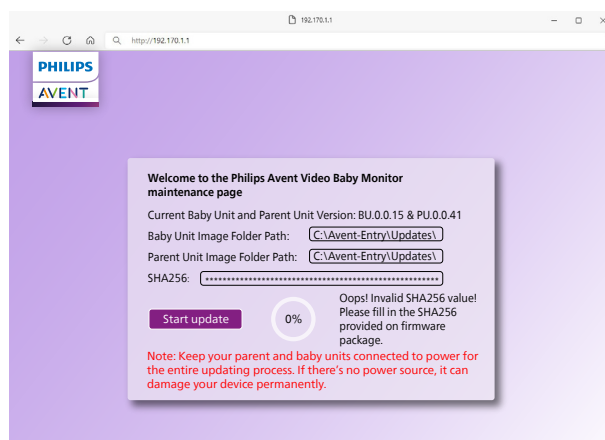
Error 5: Oops! Something went wrong. Try updating later. Your unit will exit Update mode in 10 seconds...

Solution: Please ensure the baby unit and parent unit are close to your computer. Ensure the baby unit is close to the parent unit and they are plugged into the power socket. Disable all proxy settings if any, and try the firmware update again. If the update still fails, please contact the Consumer Care Center.



Error 6: Oops! Invalid SHA256 value! Please fill in the SHA256 provided on firmware package.

Solution: Please ensure the SHA256 area is filled in and it matches the one provided on firmware package.



Question: I cannot exit the firmware updating mode after long-pressing the Mode and Lullaby buttons on the parent unit for 5 seconds.

Solution: Once the Start update button is clicked and changes to grey, the updating is in progress and the updating mode cannot be exited. Please wait until the updating is finished.

