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本手冊內容與實物可能存在差異，請以實物為準，如產品有任何更新恕不另行通知。

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Rev A JUL 22



PHILIPS

肩頸按摩器

頸部按摩器

PPM3501



User Manual
使用說明書

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1 Instructions for User


Please read this instruction manual carefully before use and keep it properly.

Symbols


In order to avoid personal injury or property damage, be sure to observe the followings.

- Meanings of the symbols.
-

 Prohibit

 Represents needs to be done as instructed

People restricted from use

 Take caution for the following groups or in the following situations

Anyone who is under treatment in a medical institution, or has the following conditions, please consult a doctor or a physical therapist before use.

- People with implanted pacemakers and other related medical electrical products
- Patients who are being treated by doctors and feel unwell
- Patients with cardiac and cranial nerve abnormalities
- Patients with body temperature over 38 degrees (fever)
- Patients with infectious diseases
- Patients with skin sensory disturbances or skin abnormalities
- Patients taking medication

- Patients with abnormal blood pressure
- Patients who cannot express their will
- Patients with perceptual disturbances due to high peripheral circulatory disorders such as diabetes mellitus
- People who are not sensitive to heat must use the product with caution, because the product surface can be heated.


 Do not use the product for the following groups or in the following situations


People whose doctors advise against exercising or stretching


For example, thrombosis, severe aneurysm, acute venous aneurysm, various dermatitis, and various skin infections, because it is likely to cause deterioration, the use of the product is prohibited.

- Patients with malignant tumors
 - Patients with bleeding tendency
 - Pregnant and maternal women
 - Patients with acute suppurative inflammation
 - People with implanted cardiac pacemakers
 - Patients with metal implants
-

Precautions for Use

 Please confirm that the buttons are normal before using the product.

 Before the first use, or after the product has Not been used for a long time, the battery power is insufficient, so please charge it according to the instruction manual, to ensure that it can work normally.

 If you feel unwell because of the use of this product, please stop using it immediately.

- ❗ If you have any strange feeling on your body or skin, please consult your doctor.
- ❗ In the event of a failure, please power off the product and take it off immediately, otherwise it may cause high temperature or short circuit, resulting in an accident, Then contact after-sales service.
- ❗ Please wear this product on the cervical spine symmetrically and correctly, otherwise it may cause an accident or physical discomfort.
- ❗ When the product operates for a long time, the surface will heat up, which is a normal phenomenon.
- ❗ When disposing of this product, please observe the city's relevant environmental protection regulations, otherwise it may cause environmental pollution.
- ❗ People aged 14 and under must be used under adult supervision.
- ⊘ Never use the product with the following medical electronic devices:
 - implantable medical electronic devices such as cardiac pacemakers;
 - artificial heart-lung and other life-sustaining medical electronic devices;
 - electrocardiograph and other medical electronic devices;* If these medical electronic devices are used together with the product, the devices may malfunction, which may be life-threatening.
- ⊘ If you feel unwell during or after use, Please stop using it and consult a doctor.
- ⊘ This product has Built-in lithium battery, do not disassemble, modify or immerse the product in water or throw it into fire, otherwise it may cause damage or explosion.
- ⊘ Do not use this product near the heart, above the neck, on the head, near the mouth or genitals, in the skin disorder areas, or on the soles of both feet. Do not compress the internal organs during use, otherwise it may cause an accident or physical discomfort.

- ⊘ Do not use this product with other medical devices or use more than 2 units of this product, otherwise it may cause nausea or physical discomfort.
- ⊘ Do not use this product for purposes other than massage described in the instruction manual, otherwise it may cause an accident and malfunction.
- ⊘ Do not disassemble, repair or modify this product without authorization, otherwise it may cause malfunction or electric shock.
- ⊘ Do not plug or unplug the USB charging cable with wet hands, as this may result in electric shock or an accident.
- ⊘ Do not use this product for children or people who cannot express their will, as it may cause an accident or physical discomfort.
- ⊘ Do not use this product on the same part for a long time (more than 30 minutes), otherwise it may fatigue the muscles in the massage area and cause physical discomfort.
- ⊘ When unplugging the USB charging cable from the product, do not pull the cable but pull the cable plug, otherwise it may cause electric shock or damage to the product.
- ⊘ Do not use this product in gas stations, high-dust workshops, gas and other flammable and explosive places.
- ⊘ Do not use this product in high-humidity areas such as bathrooms. Do not use the product while bathing, or you may experience a severe electric shock and damage the product.
- ⊘ Do not use this product when sleeping, it may cause the product to malfunction, and the massage head may be moved to other parts and cause physical discomfort.

- ⊘ Do not use this product when driving a vehicle, it may cause physical discomfort due to excessive stimulation, resulting in an accident.
- ⊘ Do not use or store this product in the following places:
 - Places with direct sunlight
 - Places with high temperature and humidity
 - Places with water
 - Dusty places
 - Near fire sources
 - Places susceptible to vibration shocks
 - Near strong electromagnetic fields

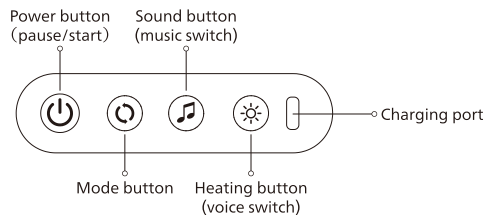
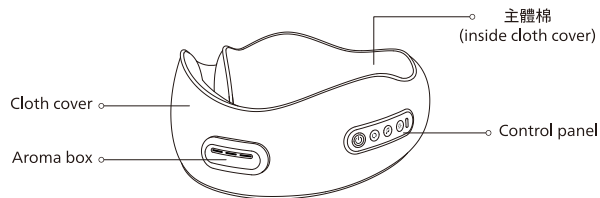
Precautions for Maintenance

- ❗ This product will be automatically turned off after 15 minutes of operation. It is recommended to use it for no more than 30 minutes a day and use it as needed every week.
- ❗ This product shall be stored in a ventilated and dry place after use.
- ⊘ Never place heavy objects on the product.

2 Product Features

This product has 4 built-in 3D massage heads, imitating human hands to knead the trigger points of the neck. Its ergonomic design can provide 360° support for the neck, and its double-layer memory foam is soft outside and hard inside, ensuring good, soft and skin-friendly support. It adopts hot compress at a constant temperature of 42°C, 5 massage modes, micro-porous aroma diffuser, and built-in soothing music, helping you relax your whole body, and inducing relaxation through tactile, olfactory and auditory stimuli.

3 Parts Name



4 How to Use

User instructions

1. Press and hold the power button for 2s to turn on the massager, device starts in low power mode by default, with heating function activated, indicator light in orange, and music playing;
2. You can short press the power button to pause the roller massage, and short press again to start the roller massage;
3. You can short press the heating button to deactivate the heating function, and in this case, the indicator light turns blue; short press again to activate the heating function, and the indicator light turns orange; long press the heating function button to deactivate/activate the voice reminder;
4. You can short press the mode button to switch from low power mode to energetic mode, high power mode, neck-care mode, and wake-up mode in turn;
Low power mode: the massage head rotates inward at low speed for 30s, and outward at low speed for 30s, reciprocating in a cycle of 60s;
Energetic mode: the massage rotates inward at low speed for 15s, outward at low speed for 15s, inward at high speed for 15s, and outward at high speed for 15s, reciprocating in a cycle of 60s;
High power mode: the massage head rotates inward at high speed for 30s, and outward at high speed for 30s, reciprocating in a cycle of 60s;
Neck-care mode: the massage head rotates inward at high speed for 30s, inward at low speed for 30s, outward at low speed for 30s, and outward at high speed for 30s, reciprocating in a cycle of 120s;
Wake-up mode: the massage head rotates inward at low speed for 60s, and outward at low speed for 60s, reciprocating in a cycle of 120s;

5. You can short press the sound button to switch music background in sequence: fireplace, wind chimes, stream, spring rain, morning, ocean waves; long press this button to deactivate/activate the music;
6. In power-on state, if the battery power is no more than 10%, the indicator light will flash for 5s (in blue) and the massager will be turned off; in the power-off state, if the battery power is no more than 10%, the indicator light will flash for 5s (in blue) and the massager cannot be turned on;
7. When the massager is being charged, the blue light ring will be breathing and flashing, and when fully charged, the blue light ring will stay on;
8. The massager will be automatically turned off after 15 minutes of operation;
9. Press and hold the power button for 2s to turn off the massager (when the voice function is active, the turn-off music will sound, and when the voice function is inactive, there will be no prompt);
10. The voice setting has a memory function. If it is set to activate voice or music before the last turn-off, the voice/music will be activated by default after the next turn-on; if it is set to deactivate voice or music before the last turn-off, the voice/music will be deactivated by default after the next turn-on;
11. How to use aroma box: Open the aroma box to drop the essential oil on the foam, and close the aroma box; the aroma diffuses through the pores while massaging.

Tips:

1. Please remove the personal accessories when using the massager, so as not to affect the massage part.
2. If you feel discomfort during the massage, please stop operation immediately.
3. When the massager is not in use, please turn it off. In case of a malfunction, please turn off the power switch to avoid accidents.

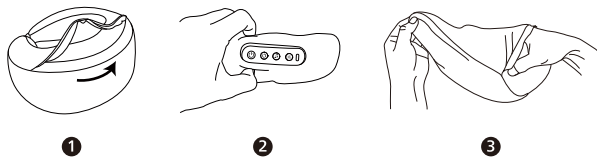
5 Maintenance

Cleaning

Before cleaning the neck massager, be sure to power it off, and do not touch the plug with wet hands.

Before cleaning, please remove the cloth cover to completely separate it from the non-cleanable components such as the circuit board. How to remove cloth cover:

- Fully unzip
- Gently lift up the control panel positioning frame
- Slowly pull out the inner components from one end so as to remove the cloth cover



Precautions for cleaning:

(1) Only the cloth cover can be removed and cleaned separately, other massage components and control panel must not get wet;

(2) The cloth cover is not machine washable, but can be hand washed gently.

Please wash it separately from other colored fabrics, choose mild detergent, and the water temperature should not exceed 30°C. Do not bleach or spin.

Hang and dry naturally. Avoid sun exposure.

(3) Install the other components only after the cloth cover is completely dry. Always keep away from fire sources, oil pollution, corrosive liquids and other unfavorable environments.

- ⊘ Please keep the product out of the reach of children.
- ⊘ Do not store the product in a place exposed to direct sunlight, high temperature and humidity.
- ⊘ Please store the product in a dry and ventilated place.
- ⊘ Do not disassemble, repair or modify the product without authorization, otherwise it may cause malfunction.

Disposal

The lithium-ion battery of this product is a valuable resource that can be recycled and regenerated. When disposing of the product, please take out the lithium-ion battery and hand it over to a professional organization that can recycle and regenerate rechargeable batteries.

Precautions for battery disposal:

1. Do not replace the battery without authorization during normal use.
2. Before disposing of the product, take out the battery. How to take out the battery:
 - Remove the cloth cover of the product;
 - Remove the battery box assembly and then its bottom cover;
 - Remove the internal battery cables, and take out the battery.
3. Be sure to power off the product before taking out its battery.
4. Always dispose of the battery safely.

6 Diagnosis

The most common problems of this product are described here. If you still cannot solve the problem according to this, please call the hotline or contact a local authorized service center.

If you encounter problems when using the product, please refer to the following tips and solutions.

If the product is still faulty or cannot be used, please power it off.

Do not disassemble or repair the product without authorization, otherwise the resulting damage to the product will invalidate the warranty, and the company will not be responsible for any consequences arising therefrom.

Problem	Possible cause/solution
Failure to turn on neck massager	1. Check if the battery power is low. 2. Check if the button has been pressed (the indicator light becomes blue or stays on in orange when the product is turned on).
Charging failure or no display of charging indicator light	Check if the USB cable is well connected to the product or the mobile phone power adapter.
Sudden stop when operation	1. Check if the battery power is low. 2. 15 minutes set by the automatic timer has been reached. 3. If the problem still exists, please stop using the product, and contact the company's service center.

After not using it for a long time, be sure to confirm that the function is normal before you can use it again.

Regular product check	Is there any of the following faults	If the above faults occur, in order to prevent accidents, please stop the use immediately, and cut off the power supply. Please send it to our repair site.
	<ul style="list-style-type: none">The power cord or plug is hotThe power cord is deeply scarred or deformed and burntThere is an abnormal sound or vibration at workWith the switch on, it does not work properlyThere are other abnormalities or faults	

Note:

If the fault cannot be troubleshot or the product still fails to operate ideally, contact the after-sales service, and do not disassemble or attempt to repair it without authorization.

7 Main Specification

Product name	Philips neck massager
Product model	PPM3501
Operating voltage	3.7V \approx
Operating power	6W
Charging voltage	5V \approx
Charging current	1A
Battery capacity	2500mAh
Product dimensions	272×267×119mm
Net weight	0.85kg
Date of manufacture	See product certificate

8 Service Guideline for Warranty

Warranty and Service

The product is a household appliance with exquisite design and high-quality component. Within two years from the date of purchase, you will receive free warranty service for any damage caused by the manufacturing process or components under normal operation confirmed by our maintenance service.

The warranty service does not include consumable components, transportation fee and door-to-door service. Please show the proof of purchase to the service personnel during maintenance.

You cannot receive free warranty service under the following conditions:

1. Damage by improper operation, such as improper components connection, improper installation, deprived of manual use, mis-operation.
2. Negligence and damage because of transportation or other accident.
3. Maintenance and modification without approval.
4. Other damage caused by force majeure (such as natural disaster, abnormal voltage, etc.).
5. Damage caused by general use outside home (e.g. industrial and commercial use).
6. Aging, wearing and tearing caused by normal operation of the product without affecting normal operation of the product.

This statement serves as a publicity for free maintenance within the specified time limit and conditions, and does not limit the legal rights of consumers.

Please contact our local maintenance service center for any information or difficulties or you can consult through the hotline.

HongKong

Hotline: 852-3188-4987

Service Email: Philips.Massage.hk@centuryfield.com

Taiwan

Hotline: 0800-661-600

Service Email: Philips.massager@xander.com.tw

Warranty Card

Product Model		Customer Name	
Seller		Contact Number	
Date of Purchase		Serial Number	
Service Center		Customer Address	
Maintenance Content		Date	service personnel

9 Packing List

Main Unit	1x	Type-C Cable	1x
User Manual	1x	Quick Start Guide	1x
Certificate	1x		

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1 用戶必讀

產品使用前請仔細閱讀並妥善保管本說明書。

符號描述

為避免造成人身危害或財產損失，請務必遵守以下內容。

· 用以下圖示來分別說明需要遵守的內容。



表示禁止



表示需要根據指示去做

禁忌人士

! 以下人群/情況應謹慎使用

在醫療機構治療中，或有下列狀況人士，使用之前請務必找醫生或者治療師商量。

- 體內有植入起搏器相關醫用電器產品的人士
- 正在接受醫生治療、並感覺身體異常的患者
- 心臟、腦神經異常的患者
- 體溫超過38度（發熱期）的患者
- 感染性疾病的患者
- 皮膚知覺障礙或皮膚異常的患者
- 正在服用藥物的患者
- 血壓異常的患者
- 不能自由表達自己意願的患者
- 由於糖尿病等造成高度末梢迴圈障礙而產生知覺障礙的患者
- 器具有發熱表面，對熱不敏感人士使用時必須注意。

⊗ 以下人士/情況禁止使用

醫生建議禁止運動或者伸展活動的人士

例如：血栓症，重度的動脈瘤，急性靜脈瘤，各種皮膚炎，各種皮膚感染症，因為容易引起惡化，所以禁止使用。

- 惡性腫瘤患者
- 有出血傾向的患者
- 孕婦、產婦
- 急性化膿性炎症患者
- 心臟起搏器使用者
- 金屬內置物患者

使用注意事項

- ❗ 請確認主機按鈕正常工作後方可使用。
- ❗ 初次使用時，或產品長時間擱置後電池電量損耗，請按照使用說明書進行充電操作，確保其能正常工作。
- ❗ 如果因本產品異常而感到身體不適時，請立即停止使用。
- ❗ 身體或皮膚如有異樣的感覺，請向醫生諮詢。
- ❗ 發生不能運轉的異常情況時，請立即切斷電源並取下，否則可能會產生高溫或短路等事故。同時聯繫客服售後諮詢。
- ❗ 請正確佩戴本產品，用於頸椎部位，左右對稱佩戴，否則可能會發生事故或引起身體不適。
- ❗ 產品長時間工作時，表面會有發熱的現象，這屬於正常現象。
- ❗ 廢棄本產品時，請依照城市有關環境保護規定進行處理，否則可能會造成環境污染。
- ❗ 14歲及以下人群須在成人監護下使用。

- ⊗ 請絕對不要與以下的醫用電子器械一起使用；
 - 心臟起搏器等體內植入型醫用電子器械；
 - 人工心肺等維持生命用醫用電子器械；
 - 心電圖儀等醫用電子器械；*如果一起使用會造成這些醫用電子器械產生誤動作，可能會危及生命；
- ⊗ 使用中或使用後出現身體不適，請立即停止使用，並諮詢醫生。
- ⊗ 本產品含有鋰電池，請勿自行拆卸、改裝、水浸產品或投擲火中，否則可能導致產品損壞爆炸。
- ⊗ 請勿在心臟附近、頸部上方、頸部、口腔、陰部或皮膚疾患等部位使用且不能同時治療雙腳腳底。另外，使用時不要壓迫內臟，否則可能會發生事故或引起身體不適。
- ⊗ 請勿與其他醫療器械或2台以上本產品一起使用，否則可能會引起噁心或身體不適。
- ⊗ 請勿用於使用說明書中所記載的按摩以外的目的，否則可能會發生事故，產生故障。
- ⊗ 請勿擅自拆卸、修理和改造本產品，否則可能會導致故障或觸電事故。
- ⊗ 請勿用濕手插拔USB充電線，否則可能會導致觸電或發生事故。
- ⊗ 勿給兒童或無表達意識能力的人使用，否則會引發事故或引起身體不適。
- ⊗ 請勿在同一部位長時間（30分鐘以上）使用，否則可能使按摩部位肌肉疲勞引起身體不適。
- ⊗ 從本體上拔下USB充電線時，請勿拉拽導線，而應握住導線插頭拔出，否則可能導致觸電或損壞產品。

使用場所的注意事項

- ⊘ 加油站、高粉塵空間、煤氣等易燃易爆場所禁用。
- ⊘ 請勿在浴室等濕度高的地方使用，或者邊洗澡邊使用產品，否則可能會受到強烈電擊，並損壞產品。
- ⊘ 就寢時請勿使用，否則有可能使本機產生故障，另外按摩頭有可能被移到其他部位而產生身體不適。
- ⊘ 駕駛汽車時請勿使用，否則可能因刺激過大引起身體不適，導致事故。
- ⊘ 請勿在以下場所使用、存放本產品：
 - 陽光直射的場所
 - 高溫多濕的場所
 - 有水的場所
 - 灰塵較多的場所
 - 煙火附近
 - 容易受到振動衝擊的場所
 - 強電磁場所

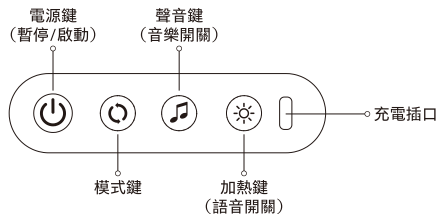
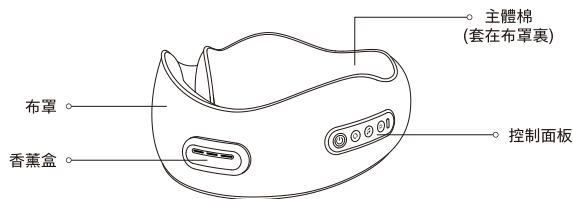
保養的注意事項

- ❗ 產品開機運行15分鐘會自動關閉，建議每天使用不超過30分鐘，每週按需使用。
- ❗ 本產品使用後應置於通風乾燥處存放。
- ⊘ 切勿將其他重物壓在產品上面使用。

2 產品功能

本產品內置 4 個 3D 按摩頭，仿人手揉捏頸部酸痛點，人體工學設計，360° 全面承托頸部，雙層記憶棉外軟內硬，支撐性好柔軟親膚，搭配 42°C 恆溫熱敷和 5 大按摩模式，微孔香薰擴香透氣設計，內置舒緩音樂助你全身心放鬆，帶給你觸覺嗅覺聽覺多重放鬆享受。

3 部件名稱



4 使用方法

使用操作

- 1.長按電源鍵2秒開機，預設低轉速，舒緩模式，加熱，指示燈亮橙色，播放音樂；
- 2.短按電源鍵，暫停滾輪按摩；再次短按電源鍵，開啟滾輪按摩
- 3.短按加熱鍵關閉加熱，此時指示燈亮藍色；再次短按可開啟加熱，指示燈亮橙色；長按加熱鍵可關閉/開啟語音提醒；
- 4.短按模式鍵，可切換活力模式、強力模式、護頸模式、喚醒模式；舒緩模式：按摩頭向內低速轉30s，向外低速30s，以此60s一組往復迴圈；活力模式：按摩頭向內低速15s，向外低速15s，向內高速15s，向外高速15s，以此60s一組往復迴圈；強力模式：按摩頭向內高速30s，向外高速30s，以此60s一組往復迴圈；護頸模式：按摩頭向內高速30s，向內低速30s，向外低速30s，向外高速30s，以此120s一組往復迴圈；喚醒模式：按摩頭向內低速轉60s，向外低速轉60s，以此120s一組往復迴圈；
- 5.短按聲音鍵，可依次切換音樂：壁爐，風鈴，溪流，春雨，清晨，海浪；長按此鍵關閉/開啟音樂；
- 6.工作狀態下，若電量 $\leq 10\%$ 時，指示燈閃5秒（燈光為藍色）並關機；若在關機狀態下且電量 $\leq 10\%$ 時，指示燈閃5秒（燈光為藍色）且不能開機；
- 7.充電時，藍色燈圈呼吸閃爍，充滿後藍色長亮。
- 8.工作15分鐘自動關機；
- 9.長按電源鍵2秒關機（若語音開啟狀態下，關機音樂響起，若語音處於關閉狀態，則不提示）；
- 10.語音設置帶有記憶功能，若上一次關機前設置為開啟語音或開啟音樂，則下一次開啟後則預設開啟語音/音樂；若上一次關機前設置為關閉語音或關閉音樂，則下一次開啟後預設關閉語音/音樂。
- 11.香薰盒使用方法：拉開香薰盒，把精油滴在棉片上，放置盒內，關上香薰盒，按摩的同時香氣隨透氣孔擴散。

溫馨提示：

- 1.使用時請除去個人飾物，以免影響按摩部位。
- 2.若在按摩過程中感到不適請立即停止操作。
- 3.按摩器不用時，請將按摩器關掉。若發生機器故障，請關掉總開關，以免發生意外。

5 保養維護

清潔方式

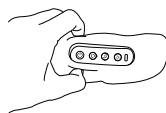
在清潔本頭部按摩儀前，請務必斷開電源，請勿用濕手碰觸插頭。

清洗前，必須按要求拆卸外布套，確保外布套與電路等不可清洗部分已完全分離。布套拆卸步驟如下：

- 拉開拉鏈
- 向上輕輕掀起控制面板定位框
- 緩緩從一端抽出內芯，即可拆下按摩器外套



1



2



3

清洗時請注意：

- (1) 僅貼膚的外布套可單獨拆卸清洗，按摩組件及控制面板等部分禁止沾水；
- (2) 外布套不可機洗，可輕柔手洗，請與其他顏色織物分開洗滌，選擇中性洗滌劑，且水溫不超過30度，不可漂白，不宜甩幹及烘乾，自然懸掛晾乾，避免曝曬。
- (3) 外布套清洗完畢，必須待外布套徹底幹透後才能安裝其他部件，然後再開啟使用。禁止靠近火源、油污、腐蝕性液體以及各種不利環境。

- ⊗ 產品請放在兒童觸碰不到的地方。
- ⊗ 產品請勿放在陽光直射、高溫、潮濕的地方保管。
- ⊗ 產品請放在乾燥、通風的地方保管。
- ⊗ 產品請勿私自拆卸、維修、改造本產品，可能會引起故障。

廢棄方式

本產品所用的鋰離子電池是可回收再生的貴重資源，請在使用完畢廢棄之時，將鋰離子電池取出，交給可進行充電式電池回收再生處理的專業機構進行處理。

電池報廢注意事項：

1. 正常使用期間請勿自行更換電池。
2. 在廢棄產品前，必須將電池從產品中取出。取出步驟如下：
 - 拆開產品外套；
 - 取下電池盒組件，拆開控制盒底蓋；
 - 將內部相關的電池連接線拆除，即可取出電池。
3. 在取出電池時，產品必須要斷電。
4. 電池應安全地處置。

6 故障診斷

本章列出了關於本產品最常見的問題。如果您無法在其中找到您所遇問題的答案，請聯繫服務熱線或您所在地區的授權服務中心。

若在使用產品時遇到問題，請參考下列幾點提示及解決方式。

若產品仍處於故障狀態或無法使用，請關掉電源。

使用者請勿自行拆卸或修理產品，自行拆卸或維修而導致產品損壞將造成產品保修失效，公司將不承擔該情況所造成的任何後果。

狀況	可能原因/處理方式
無法啟動頸部按摩器	1. 請確認電池是否電量不足。 2. 請確認開關按摩按鈕已按下(開機狀態顯示藍燈或橙燈常亮)。
不能充電或無充電燈顯示	請檢查USB連接線和主機及手機電源適配器是否連接好。
按摩在進行當中忽然停止	1. 請檢查電量是否不足。 2. 自動定時裝置所設定的15分鐘時間已過。 3. 若問題還存在，請勿繼續使用並與公司維修服務中心聯絡。

長時間未使用後，務必先確認功能正常，才能再次使用。		
定期檢查	有無以下故障	若出現上述故障，為了防止引發事故，請立刻停止使用，並切斷電源。請送往您所在地區的維修中。
	<ul style="list-style-type: none">• 電源線或者插頭髮熱• 電源線有嚴重的傷痕或者變形、有焦味• 工作中有異常的聲音或者震動• 開啟開關後，不正常工作• 有其他異常或者故障	

注意：

如果無法排除故障或產品仍無法理想操作，與售後服務人員聯繫，切勿自行拆卸或嘗試維修。

7 主要技術參數

產品名稱	飛利浦頸部按摩器
產品型號	PPM3501
操作電壓	3.7V \pm
操作功率	6W
充電電壓	5V \pm
充電電流	1A
電池容量	2500mAh
產品尺寸	272×267×119mm
產品淨重	0.85kg
生產日期	見產品合格證
執行標準	GB4706.1-2005

8 產品保修服務指南

保修及服務

此產品是一件設計精良，用高品質元件製造之家用電器，在正常使用及保養下應能發揮其優越性能。在購買日期後起計兩年內，凡經本公司特約維修站人員確認為正常使用情況下，因製作工藝或原配件造成之損壞，您都將獲得免費保修服務。此免費服務不包括需時常更換的消耗品，運輸費及維修人員上門服務費，維修時請提供有效購買憑證。

以下情況將不能獲得免費服務

1. 使用不當引起的人為損壞，例如接入不適當配件、不適當之安裝、不依說明書使用、錯誤使用或疏忽而造成損壞等。
2. 因運輸及其他意外而造成之損壞。
3. 非經本公司認可之維修和改裝。
4. 其他因不可抗力（如自然在乎，電壓異常等）造成的損壞。
5. 一般家庭以外使用（如工業、商業用等）而造成的損壞。
6. 正常使用引起的產品老化，磨損等，但不影響產品使用。

該說明作為在規定期限及條件之內進行免費維修的宣貫，並不限製消費者的法定權力。

若您需諮詢相關資訊，或遇困難事項時，請聯絡本公司當地維修服務中心，或向服務熱線諮詢。

香港：

服務熱線：852-3188-4987

服務郵箱：Philips.Massage.hk@centuryfield.com

臺灣：

服務熱線：0800-661-600

服務郵箱：Philips.massager@xander.com.tw

保修卡

產品型號		用戶姓名	
銷售單位		聯繫電話	
購買日期		出廠編號	
技術服務站		用戶地址	
維修內容		時間	保修人員

9 裝箱清單

主機	1×	Type-C充電線	1×
說明書	1×	快速入門指南	1×
合格證	1×		