



請在以下網站鏈接中了解詳情

www.philips.com

本手冊內容與實物可能存在差異，請以實物為準，如產品有任何更新恕不另行通知。

©2023 AquaShield
All rights reserved

Philips and the Philips Shield Emblem are registered trademarks of Koninklijke Philips N.V. and are used under license.

This product has been manufactured by and is sold under the responsibility of Hong Kong AquaShield Health Technology Company Limited and Hong Kong AquaShield Health Technology Company Limited is the warrantor in relation to this product.

水護盾是飛利浦淨飲水解決方案、熱水解決方案、衛浴解決方案、水杯及個人按摩器唯一品牌官方授權運營主體。

Rev A DEC 23
Made in China



PHILIPS

肩頸按摩器

頸部按摩器

PPM3311



User Manual
使用說明書

Contents

-
- 1 Readme
 - Symbol Description
 - People Restricted or Prohibited From Use
 - Precautions for Use
 - Precautions for Use Places
 - Precautions for Maintenance
 - 2 Product Features
 - 3 Product Overview
 - 4 How to Use
 - Preparations Before Use
 - Operation
 - Description Of Indicator Light
 - Charging
 - 5 Maintenance
 - Cleaning
 - Disposal
 - 6 Troubleshooting
 - 7 Technical Parameters
 - 8 Service Guide for Product Warranty
 - Warranty and Service
 - Warranty Card
 - 9 Packing List
-

1 Read me

Please read this manual carefully before using the product and keep it properly. The manual is available at www.philips.com

Symbol Description


To avoid personal injury or property damage, be sure to observe the contents below.

- The following symbols are used to illustrate what you should observe.

 Indicates prohibition

 Indicates the actions that need to be subject to instructions

People Restricted or Prohibited from Use

 The product should be used with caution by the following groups

- People who are treated in medical institutions or have the following conditions shall consult with a doctor or physical therapist before using.
- People who are implanted with pacemakers or other medical electronic devices in their bodies
- People with malignant tumors
- People with heart disease
- People with highly impaired nerve endings caused by diabetes
- People with skin trauma
- People with fever or body temperature exceeding 38°C

- People who are easy to suffer from numbness
- People who have difficulty with respirators
- People with hypertension
- People with acute symptoms such as visceral diseases (inflammation, hepatitis, gastroenteritis)
- People suffering rheumatoid arthritis, arthritis and gout
- People with acute symptoms such as visceral diseases (gastritis, hepatitis, gastroenteritis)
- People who have experienced low-temperature burns
- People with abnormal back bones
- People who have vascular disorders
- People who use restorers
- People with abnormal body sensations



The product is not allowed to be used by the following groups/ under the following circumstances

People who are prohibited from exercising or stretching activities as advised by doctor.

For example, people with thromboembolism, severe aneurysm, acute venous aneurysm, various skin inflammations, and various skin infections. Because they are easy to worsen, these people are prohibited from using this product.

- This product is not suitable for people who cannot express their will or operate device themselves.
- Children under the age of 6 are not allowed to use. Adolescents aged 6-14 should use it under the guidance of an adult guardian.
- Do not use the product on the head, chest, or abdomen.
- Stop using the product immediately in case of abnormal reactions such dizziness, vomiting and palpitations during use.

- The device is set to automatically shut down after 10 minutes. Do not use it for more than 10 minutes each time. Keep the device rest for 30 minutes after each use to ensure the extension of its service life.
- Do not use the product under the following circumstances:
 - When you are severely tired
 - Within 30 minutes before and after meals
 - When you are drunk

Precautions for Use

- ❗ The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.
- ❗ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- ❗ Children should be supervised to ensure that they do not play with the appliance.
- ❗ If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
- ❗ This appliance contains batteries that are only replaceable by skilled persons.
- ❗ Must be only supplied at safety extra low voltage corresponding to the marking on the appliance.
- ❗ If the battery power is depleted during first use or after being left aside for a long time, follow the instructions for charging to ensure that the product can work normally.

- ❗ In case of any abnormality resulting in failure to operate, immediately cut off the power supply, otherwise high temperature or short circuit accident may occur. Meanwhile, please contact the maintenance service center in time.
 - ❗ Do not use the product on the same area for more than 30 minutes, otherwise it may cause muscle fatigue or burns in the massage area and result in discomfort.
 - ❗ Unplug the charging cable in case of power outage.
 - ⊘ Do not stand on top of main unit or use the product as a toy to avoid accidents.
 - ⊘ Do not disassemble, modify or repair the product by yourself, nor unzip the product by yourself.
-

Precautions for the Use Places

- ⊘ Do not cover the product with a towel or cloth during use.
 - ⊘ Do not use the product near a bathtub, shower, washbasin or other high-humidity vessel filled with water.
 - ⊘ Do not use the product near a stove, inside an electric heating quilt, or on heating appliances such as an electric blanket, which is easy to cause fire or failure.
-

Precautions for Maintenance

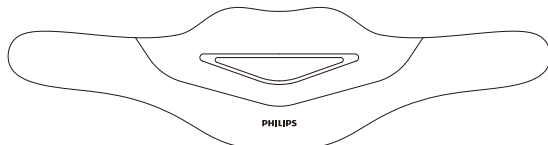
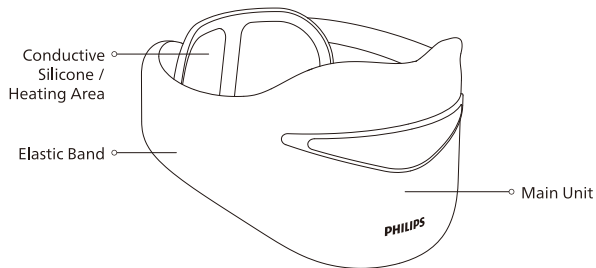
- ❗ If the product is not in use for a long time, it is recommended to fully charge it once every 1 month.
- ❗ Be sure to confirm whether the switch is normal in advance before it is used again if it has not been used for a long time.

- ❗ The product is equipped with a simple shockproof facility, and is suitable for air, railway, road and ship transportation. Keep away from rain and snow splashing, inversion and collision during the transportation.
- ❗ Keep the product out of reach of children.
- ❗ Make the device cool down before storing.
- ⊘ Do not drop main unit, nor strike it strongly.
- ⊘ Do not exert great force on the device on purpose.
- ⊘ Do not pour water on the product.
- ⊘ Do not use volatile oil, thinner, alcohol, strong alkaline detergent, bleach, etc. for cleaning and maintenance.

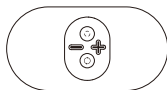
2 Product Features

The product is designed to relieve neck pressure by a combination of microcurrent massage and warm compress. The main body of the cushion can strongly support the chin and maintain the normal curvature of the neck. A variety of massage modes and intensities are available, which is suitable for different users for neck massage and caring.

3 Product Overview



(Main Unit)



(Microcurrent Pulse Massage Components)

4 How to Use

Preparations Before Use

- (1) Check whether the device and accessories are complete.
- (2) Remove the pendants and decorations to avoid affecting the massage area.

Operation

Power Function Button

1. Power on/off

- (1) Press and hold the power function button for 2 seconds to turn on/off.
- (2) After being powered on, the device enters the pressing mode, intensity level 1 and hot compress level 1 by default. The mode indicator turns green and the power indicator turns yellow.

2. Adjust hot compress levels

- (1) Press the power function button to switch the device to hot compress level 2, and the power indicator turns orange with two beeps. Press again to switch to hot compress level 1, and cycle in sequence.
- (2) Double click the power function button to turn off the hot compress, and the power indicator turns blue.
- (3) Double click the power function button again to turn on hot compress level 1, and the power indicator turns yellow, with a "beep" prompt.

Mode Button

1. Switch modes

Press the mode button to switch the massage modes. The color of the mode indicator changes with different modes; after switching modes, the intensity returns to level 1.

2. Turn off/on pulse massage

Double click the mode button to turn off or turn on pulse massage. The mode indicator goes out when the pulse massage is turned off, and lights up when it is turned on.

Note: If both hot compress and pulse massage are turned off, the device will automatically power off after 30 seconds.

Intensity Down Button

The massage intensity is available in 1-12 levels. Press "-" to decrease the pulse intensity. Press "-" when it is at level 1, there will be two beeps.

Intensity Up Button

The massage intensity is available in 1-12 levels. Press "+" to increase the pulse intensity. Press "+" when it is at level 12, there will be two beeps.

Description Of Indicator Light

1. Power indicator

(1) Low battery warning

When the battery level is below 10% in the power-on state, the power indicator will flash blue for 5 seconds to warn, and the device will automatically shut down.

When the battery level is below 10% in the power-off state, the power indicator will flash blue for 5 seconds to warn, and the device will not turn on.

(2) Charging status display

When charging, the power indicator flashes blue slowly and remains on after being fully charged.

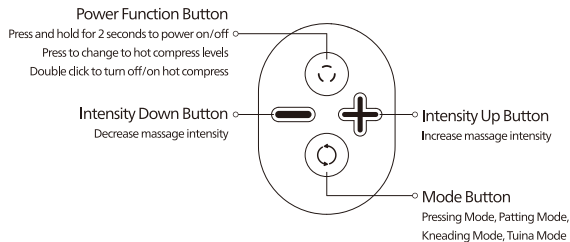
2. Mode indicator

Pressing Mode: The mode indicator turns green, with a prompt of one beep.

Patting Mode: The mode indicator turns ice blue, with a prompt of two beeps.

Kneading Mode: The mode indicator turns dark blue, with a prompt of three beeps.

Tuina Mode: The mode indicator turns white, with a prompt of four beeps.



Charging

1. Low battery warning

When the battery level is below 10% in the power-on state, the power indicator will flash blue for 5 seconds to warn, and the device will automatically shut down.

When the battery level is below 10% in the power-off state, the power indicator will flash blue for 5 seconds to warn, and the device will not turn on.

2. When charging, the power indicator flashes blue slowly, and product cannot be turned on for use. It takes about 2 hours to be fully charged, and the blue indicator will remain on.

Note:

1. Please use a 5V \equiv charger produced by a reputable manufacturer for charging. Do not use chargers without manufacturing information.
2. When the battery is low, the blue indicator light will flash 5 times with a voice warning, and then the product will stop working.
3. Please choose a reasonable massage method based on your own situation. It is recommended to use it for no more than 30 minutes to avoid excessive massage.

5 Maintenance

Cleaning

1. Remove the dust from the cloth cover of the product with a vacuum cleaner, or wipe the dust gently with a clean cloth, rather than strongly pat it;
2. Wipe off the dirt on the surface with a clean cloth;
3. For the deep dirt, dampen a cloth with the neutral detergent and then gently wipe it;
4. Prevent the water from entering the product;
5. Let it air dry.

- ❗ Do not put it in places with direct sunlight or in places with high humidity after use. If it will not be used for a long time, after removing the dirt, cover it with a cloth and keep it away from dust.
- ❗ Be sure not to leave the product in a charging or working state during maintenance. Do not use wet hands to unplug the power supply to prevent electric shock.

Disposal

To protect the environment, please dispose of it according to the disposal method of each part. Do not dispose of it randomly.

The lithium-ion battery used in this product is a valuable resource that can be recycled. Take out the lithium-ion battery when it is used up and discarded, and then hand it over to a professional institution that can recycle the rechargeable batteries for disposal.

1. Do not replace the battery on your own during the normal use.
2. Be sure to remove the battery from the device before disposal, with the steps as follows:

- Take apart the product controller;
- Remove relevant internal wires and then remove the battery;
- The product must be powered off before the battery is removed;
- The battery must be disposed of in a safe manner.

6 Troubleshooting

This chapter lists the most common problems to the product. If the problems you encounter are not included in the following tables, please call our service hotline or contact the authorized service center in your region.

Fault Description	Fault	Solution
Failure to start the device	Low battery capacity	Fully charge it before use
	Did not press the operation button to turned on	Press and hold the operation button to turn on and use
Suddenly stop operating halfway	Low battery capacity	Fully charge it before use
	The device completed a 10-minute massage and powered off	If you intend to massage again, press and hold the operation button for seconds again
Failure to charge or no charging indication	The adapter or charging cable is not connected properly	Reconnect the charging cable and plug in the adapter to charge
	Internal components failure	Please contact after-sales service

If the product has been left unused for a long time, be sure to confirm that its functions are normal before using it again

	Are there any following faults	
Regular Check	<ul style="list-style-type: none"> • Whether the charging cable or charging port is hot • Whether the charging cable is deeply scratched or deformed, or has a burnt smell • Whether there is abnormal sound or vibration during work • Whether the product can work properly after power on • Whether there are other abnormalities or faults 	In the event of the above faults, stop using the device immediately and cut off the power supply to prevent accidents. Please send it to our maintenance center.

Note:

If the fault cannot be eliminated or the product still cannot be operated ideally, contact the after-sales service personnel, and do not disassemble or attempt to repair it by yourself.

7 Technical Parameters

Product Name	Philips Neck Massager
Product Model	PPM311
Operating Voltage	3.7V \equiv
Operating Power	3W
Charging Voltage	5V \equiv
Charging Current	1A
Product Dimension	170x180x110mm
Net Weight	About 0.15kg
Battery Capacity	950mAh
Charging Time	\leq 2 hours
Charging Port	Type-C
Date of Manufacture	See the product certificate

8 Service Guideline for Warranty

Warranty and Service

The product is a household appliance with exquisite design and high-quality component. Within two years from the date of purchase, you will receive free warranty service for any damage caused by the manufacturing process or components under normal operation confirmed by our maintenance service.

The warranty service does not include consumable components, transportation fee and door-to-door service. Please show the proof of purchase to the service personnel during maintenance.

You cannot receive free warranty service under the following conditions:

1. Damage by improper operation, such as improper components connection, improper installation, deprived of manual use, mis-operation.
2. Negligence and damage because of transportation or other accident.
3. Maintenance and modification without approval.
4. Other damage caused by force majeure (such as natural disaster, abnormal voltage, etc.).
5. Damage caused by general use outside home (e.g. industrial and commercial use).
6. Aging, wearing and tearing caused by normal operation of the product without affecting normal operation of the product.

This statement serves as a publicity for free maintenance within the specified time limit and conditions, and does not limit the legal rights of consumers.

Please contact our local maintenance service center for any information or difficulties or you can consult through the hotline.

HongKong

Hotline: 852-3188-4987

Service Email: philips.massage.hk@centuryedi.com

Taiwan

Hotline: 0800-661-600

Service Email: Philips.massager@xander.com.tw

Warranty Card

Product Model		Customer Name	
Seller		Contact Number	
Date of Purchase		Serial Number	
Service Center		Customer Address	
Maintenance Content		Date	Service Personnel

9 Packing List

Massager	1x	Belt Extender	1x
Type-C Charging Cable	1x	User Manual	1x
Quick Start Guide	1x	Certificate	1x

目錄

1 用戶必讀

符號描述

使用者注意事項

使用注意事項

使用場所的注意事項

保養的注意事項

2 產品功能

3 產品概覽

4 使用方法

使用前的準備事項

使用操作

指示燈說明

充電說明

5 保養維護

清潔方式

廢棄方式

6 故障診斷

7 主要技術參數

8 產品保修服務指南

保修及服務

保修卡

9 裝箱清單

1 用戶必讀

產品使用前請仔細閱讀並妥善保管本說明書。本說明書可在www.philips.com獲取。

符號描述

為避免造成人身危害或財產損失，請務必遵守以下內容。

· 用以下圖示來分別說明希望遵守的內容。

 表示禁止

 表示需要根據指示去做

使用者注意事項

 以下人群/情況應謹慎使用

在醫療機關治療中，或有下列狀況人士，使用之前請務必找醫生或者治療師商量。

- 體內有植入起搏器相關醫用電器產品的人士
- 惡性腫瘤的患者
- 心臟病患者
- 由於糖尿病引起的高度末梢迴圈障礙而產生知覺障礙的患者
- 皮膚受過創傷的患者
- 發燒、發熱或體溫超過38°C的患者
- 容易出現麻木症狀的人士
- 使用呼吸器有障礙或困難的人士
- 高血壓症或血壓異常的患者

- 內臟疾病（發炎，肝炎，腸胃炎）等急性症狀的患者
- 變形性關節炎，關節炎，痛風患者
- 對皮膚溫度感喪失或皮膚知覺障礙的患者
- 有過低溫燒傷的人士
- 背骨異常的人士
- 血管障礙相關的人士
- 復原器的使用者
- 身體感覺異常的人士

⊘ 以下人群／情況禁止使用

醫生建議禁止運動或者伸展活動的人士

比如：血栓症、重度的動脈瘤、急性靜脈瘤、各種皮膚炎、各種皮膚感染症，因為容易引起惡化，所以禁止使用。

- 無法表達自己意願的人或者自己無法操作機器的人
- 本產品禁止6歲以下兒童使用，6-14歲青少年請在成年監護人的指導下使用
- 不要用於頭部、胸部、或者腹部
- 使用過程中，感覺頭暈，嘔吐，悸動等身體異常反應的時候，請立即停止
- 本產品單次定時10分鐘，每次使用請不要超過10分鐘，使用後請讓機器休息30分鐘以確保機器壽命的延長
- 下列的情況不得使用
 - 劇烈疲勞的時候
 - 飯前、飯後一小時之內
 - 醉酒之後

使用注意事項

- ❗ 器具具有發熱表面。對熱不敏感的人使用時必須注意。
- ❗ 本電器不適用於身體、感官或智力能力下降或缺乏經驗和知識的人員(包括兒童)使用，除非由負責他們安全的人員對他們的使用進行監督或指導。
- ❗ 應監督兒童，確保他們不玩電器。
- ❗ 如果電源軟線損壞，必須用專用軟線或從其製造商或維修部買到的專用組件來更換。
- ❗ 本電器含有的電池，應由技術人員更換電池。
- ❗ 電器只能在器具上標示的安全特低電壓內供電。
- ❗ 若果初次使用時或長時間擱置後，發現電池電量耗盡，請按說明書指示進行充電，以確保產品能夠正常運作。
- ❗ 發生不能運轉的異常情況時，請立即切斷電源，否則可能會產生高溫或短路事故，同時請及時聯繫維修服務中心。
- ❗ 請不要在同一身體部位使用30分鐘以上，否則可能使按摩部位肌肉疲勞或燙傷引起身體不適。
- ❗ 停電時，請撥掉充電線。
- ⊘ 不要站在產品上面，也不要將產品當作玩具，避免發生意外。
- ⊘ 請勿自行拆解、改裝或修理產品，也不要自行撬開產品。

使用場所的注意事項

- ⊘ 不要在產品上蓋上毛巾或者布等物體使用。
- ⊘ 不要在盛水的浴缸、淋浴、洗臉盆或其他高溫度容器附近使用本產品。
- ⊘ 不要在火爐附近、電熱被內、電熱毯等暖氣器具上使用本產品，否則容易引起火災或故障。

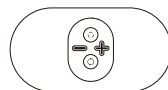
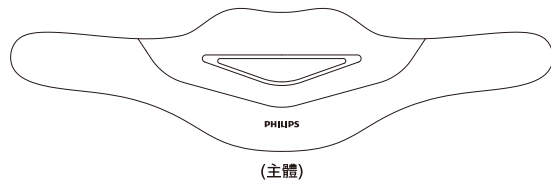
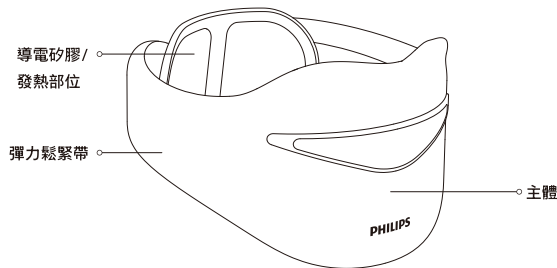
保養的注意事項

- ❗ 長期不使用時，建議每隔1個月為產品充滿電一次。
- ❗ 長期沒有使用，再次使用的時候，務必事先確認開關等是否正常。
- ❗ 產品設有簡易的防震設施，適合航空、鐵路、公路及輪船運輸。運輸過程中應避免雨雪淋濺、倒置和碰撞。
- ❗ 請將本產品放在兒童接觸不到的地方。
- ❗ 存放器具時，先讓器具冷卻下來。
- ⊘ 不要摔落本體，也不要強烈的敲打。
- ⊘ 不要故意對產品施加過大力度。
- ⊘ 不要在產品上淋水。
- ⊘ 清潔保養的時候，請不要使用揮發油、稀釋劑、酒精、強鹼性洗潔劑、漂白劑等清洗。

2 產品功能

本產品旨在透過微電流按摩，搭配溫熱敷功能，卸去頸部壓力。依靠彈性支撐骨架有力支撐下巴，防止過度低頭和保持頸椎處於正常曲度，配合多種按摩模式和力度可供選擇，適合不同人士用於頸部按摩和護理。

3 產品概覽



(微電流脈衝按摩組件)

4 使用方法

使用前的準備事項

1. 請檢查機器及配件完整。
2. 使用時請去除掛件和裝飾物，以避免影響按摩部位。

使用操作

電源功能按鍵

1. 開機/關機

- (1) 長按電源功能按鍵2秒開機/關機。
- (2) 開機後，默認進入按壓模式，模式指示燈亮綠色，力度1檔；熱敷1檔開啟，電源指示燈亮黃色。

2. 調節熱敷檔位

- (1) 短按電源功能按鍵，切換至熱敷2檔，電源指示燈亮橙色並發出「嘀嘀」提示音。再次短按切換至熱敷1檔，依序循環。
- (2) 雙擊電源功能按鍵則關閉熱敷，電源指示燈亮藍色。
- (3) 再次雙擊電源功能按鍵開啟熱敷1檔，電源指示燈亮黃色，並發出「嘀」的提示音。

模式按鍵

1. 切換模式

短按模式按鍵切換按摩模式，模式指示燈顏色隨不同模式而改變；切換模式後，力度恢復至1檔。

2. 關閉/開啟脈衝按摩

雙擊模式按鍵可以關閉或開啟脈衝按摩，關閉時模式指示燈熄滅，開啟時模式指示燈亮起。

注意：若熱敷和脈衝都關閉，30秒後設備將自動斷電。

減檔鍵

脈衝力度1-12檔可選，短按“-”可降低脈衝力度。處於1檔時按下“-”，會發出「嘀」提示音。

加檔鍵

脈衝力度1-12檔可選，短按“+”可增加脈衝力度。處於12檔時按下“+”，會發出「嘀」提示音。

指示燈說明

1. 電源指示燈

(1) 低電量警示

開機狀態下，當電池電量低於10%時，電源指示燈亮藍色閃爍5秒警示且自動關機。關機狀態下，當電池電量低於10%時，電源指示燈亮藍色閃爍5秒警示且不開機。

(2) 充電狀態顯示

充電時，電源指示燈亮藍色緩慢閃爍，充滿後常亮。

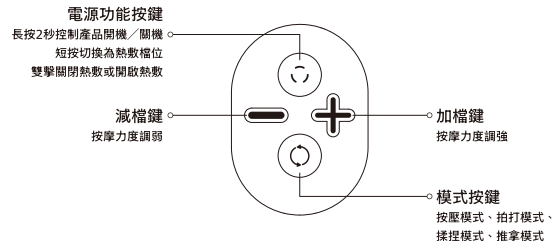
2. 模式指示燈

按壓模式：模式指示燈亮綠色，發出「嘀」提示音。

拍打短式：模式指示燈亮冰藍色，發出「嘀嘀」提示音。

揉捏模式：模式指示燈亮深藍色，發出「嘀嘀嘀」提示音。

推拿模式：模式指示燈亮白色，發出「嘀嘀嘀」提示音。



充電說明

1. 低電量警示

開機狀態下，當電池電量低於10%時，電源指示燈亮藍色閃爍5秒警示且自動關機；
關機狀態下，當電池電量低於10%時，電源指示燈亮藍色閃爍5秒警示且不開機。

2. 充電時，藍色指示燈緩慢閃爍，產品不能開機使用。充電至滿電狀態需要約2小時，充滿電，藍色指示燈常亮。

溫馨提示：

1. 請使用正規廠家生產的5V \square 充電器進行充電，請勿使用無製造資訊的充電器。
2. 電量不足時，藍色指示燈閃爍5次並有語音警示，產品停止運作。
3. 請根據自身情況合理選擇按摩方式，建議使用時間不超過30分鐘，避免過度按摩。

5 保養維護

清潔方式

1. 產品布套上的灰塵，不要拍打，用吸塵器清除或用乾淨抹布輕輕擦拭清除；
2. 表面污垢可用乾淨的抹布清除；
3. 對於頑固污垢，用中性洗潔劑沾濕抹布，然後輕輕的擦除；
4. 不要讓水進入到產品內部；
5. 放置自然風乾。

❗ 使用之後不要放在陽光直射的地方或者濕氣很重的地方。如果長時間不使用的話，清除污垢後，用布蓋好放置，不要沾染灰塵。

❗ 保養的時候，一定要把充電線拔掉，但是不要用濕手去拔除電線。

廢棄方式

為了保護環境，不要隨意廢棄，請根據各個零件的廢棄方法進行廢棄。

本產品所用的鋰離子電池是可回收再生的貴重資源，請在使用完畢廢棄之時，將鋰離子電池取出，交給可進行充電式電池回收再生處理的專業機構進行處理。

1. 正常使用期間請勿自行更換電池。

2. 在廢棄產品前，必須將電池從產品中取出。取出步驟如下：

— 拆開產品外控制器；

— 將內部相關的電線拆除，再將電池取下，即可取出電池；

— 在取出電池時，產品必須要斷電；

— 電池必須以安全方式處置。

6 故障診斷

本章列出了關於本產品最常見的問題。如果您無法在其中找到您所遇問題的答案，請聯繫服務熱線或您所在地區的授權服務中心。

故障描述	故障	故障排除
產品不能工作	電池電量不足	充滿電後再使用
	電源功能鍵沒有開啟	長按電源功能按鍵啟動
按摩在進行當中突然停止	電池電量不足	充滿電後再使用
	10分鐘定時按摩已經結束	如果您想再按摩一次，請再次長按電源功能按鍵啟動
不能充電或無充電指示	適配器或充電線未插到位	重新連接充電線插好適配器充電
	內部零件故障	請聯繫售後客服處理

長時間未使用後，務必先確認功能正常，才能再次使用。		
定期 檢查	有無以下故障	若出現上述故障， 為了防止引發事故， 請立刻停止使用， 並切斷電源。請送 往本公司維修點。
	<ul style="list-style-type: none"> · 充電線或者插頭髮熱 · 充電線有深深的傷痕或者變形、有焦味 · 工作中有異常的聲音或者振動 · 開啟開關後，不正常工作 · 有其他異常或者故障 	

注意：

如果無法排除故障或產品仍無法理想操作，與售後服務人員聯繫，切勿自行拆卸或嘗試維修。

7 主要技術參數

產品名稱	飛利浦頸部按摩器
產品型號	PPM3311
操作電壓	3.7V ==
操作功率	3W
充電電壓	5V ==
充電電流	1A
產品尺寸	170×180×110mm
產品淨重	約0.15kg
電池容量	950mAh
充電時間	≤2小時
電源介面	Type-C
生產日期	見產品合格證

8 產品保修服務指南

保修及服務

此產品是一件設計精良，用高品質元件製造之家用電器，在正常使用及保養下應能發揮其優越性能。在購買日期後起計兩年內，凡經本公司特約維修站人員確認為正常使用情況下，因製作工藝或原配件造成之損壞，您都將獲得免費保修服務。此免費服務不包括需時常更換的消耗品，運輸費及維修人員上門服務費，維修時請提供有效購買憑證。

以下情況將不能獲得免費服務

1. 使用不當引起的人為損壞，例如接入不適當配件、不適當之安裝、不依說明書使用、錯誤使用或疏忽而造成損壞等。
2. 因運輸及其他意外而造成之損壞。
3. 非經本公司認可之維修和改裝。
4. 其他因不可抗力（如自然災禍，電壓異常等）造成的損壞。
5. 一般家庭以外使用（如工業、商業用等）而造成的損壞。
6. 正常使用引起的產品老化，磨損等，但不影響產品使用。

該說明作為在規定期限及條件之內進行免費維修的宣傳，並不限製消費者的法定權力。

若您需諮詢相關資訊，或遇困難事項時，請聯絡本公司當地維修服務中心，或向服務熱線諮詢。

香港：

服務熱線：852-3188-4987

服務郵箱：philips.massage.hk@centuryfield.com

臺灣：

服務熱線：0800-661-600

服務郵箱：Philips.massager@xander.com.tw

保修卡

產品型號		用戶姓名	
銷售單位		聯繫電話	
購買日期		出廠編號	
維修內容		用戶地址	
特別技術服務站	時間	保修人員	

9 裝箱清單

主機	1x	延長帶	1x
Type-C 充電線	1x	說明書	1x
快速入門指南	1x	合格證	1x