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D160
D165

Short user manual

PHILIPS

⚠ Important safety instructions

Warning

- The Electrical network is classified as hazardous. The only way to power down the charger is to unplug the power supply from the electrical outlet. Ensure that the electrical outlet is always easily accessible.
- Refer to safety information before using the product.
- Hereby, TP Vision Europe B.V. declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. You can find the Declaration of Conformity on www.p4c.philips.com.
- Use only the power supply listed in the user instructions.
- Use only the batteries listed in the user instructions.

- Do not allow the product to come into contact with liquids.
- Risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.
- When the handset rings or when the handsfree is activated, keep the handset away from your ear to avoid hearing damage.

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1 Overview

In call

MENU OK	Enter the option menu.
REDIAL C	Access the redial list.
▲▼	Adjust the volume.
	End calls.
#	Enter a pause (press and hold).
R	Recall (network dependent).
	Mute/unmute the microphone.

In menu

MENU OK	Confirm / Select / Enter the option menu.
REDIAL C	Cancel / back
▲▼	Up / down
	Exit menu.

Standby

MENU OK	Access the main menu.
REDIAL C	Access the redial list.
▲	Phonebook
▼	Call log
	Make and receive calls.
	Switch the handset on or off (press and hold).
*INT	Make intercom call (press and hold).
0	Lock/unlock the keypad (press and hold).
	D165 only: Press to play new message from the answer machine. / Access to the answer machine menu.

In text input

REDIAL C	Delete text.
0	Enter a space.

Display icons
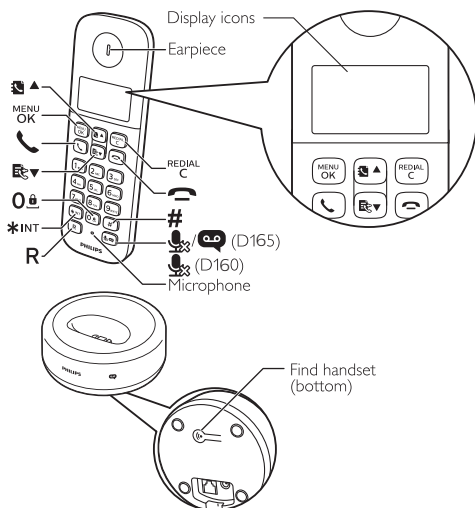
- It shows the connection status between the handset and base station. The more bars are shown, the better the signal strength is.
- It remains steadily on when browsing incoming calls in the call log.
- It indicates an outgoing call in the redial list.
- It flashes when there is a new missed call or when browsing new missed calls. It remains steadily on when browsing the missed calls in call log that are already read.
- It flashes when receiving incoming call. It remains steadily on during a call.
- The ringer is off.
- D165 only: Answering machine: it flashes when there is a new message or when the memory is full. It is displayed when the telephone answering machine is turned on.
- ✉ Voice messages indicator: flashes for new messages, is steady for reviewed messages. * This is network dependent.
- ▲▼ It is displayed when you scroll up/down a list or increase and decrease the volume.
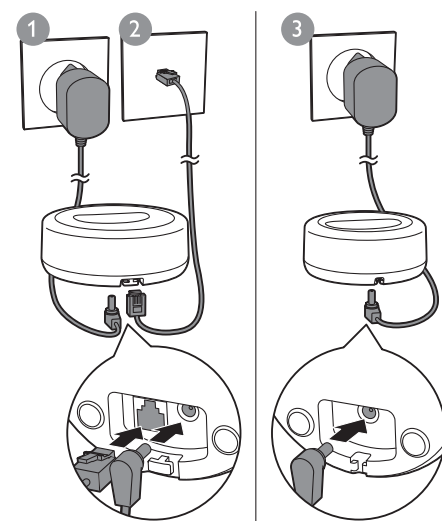- ▶ There are more digits on the right. Press REDIAL C to read.

Display icons
Earpiece

MENU OK
REDIAL C

#/ (D165)
(D160)
Microphone

Find handset (bottom)
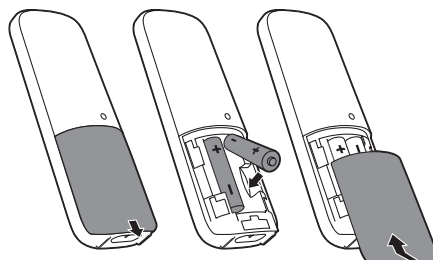
2 Connect

1   2   3

Multi-handset version only.

3 Get started

Insert batteries

Configure your phone

1 When using your phone for the first time, you see a welcome message (country dependent).
2 Set the country and language if prompted.
3 Set the date and time.
- If the time is in 12-hour format, press ▲ / ▼ to select **[AM]** or **[PM]** (country dependent).

Charge your phone

Charge 8 hours

	> 70%
	40% - 70%
	10% - 40%
	Flashing: low battery

Scrolling: charging in progress

4 Enjoy

Phonebook

Add record
1 Press MENU/OK.
2 Select **[PHONEBOOK]** > **[ADD NEW]**.
3 Follow on-screen instructions.

Call from the phonebook
1 Press 📞▲.
2 Select a record and press 📞.

Direct access memory
You have up to 2 direct access memories (keys 1 and 2). To dial the saved phone number automatically, press and hold on the keys in standby mode. Depending on your country, keys 1 and 2 are preset to the voice mail number and information service number of your service provider respectively (network dependent).

Call log

Call from the call log
1 Press 📞▼.
2 Select a record and press 📞.

View record
Press 📞▼ > MENU/OK > **[VIEW]**.

Save record
1 Press 📞▼ > MENU/OK > **[SAVE NUMBER]**.
2 Follow on-screen instructions.

Delete record
1 Press 📞▼ > MENU/OK > **[DELETE]**.
2 Follow on-screen instructions.

Redial list

Call from the redial list
1 Press REDIAL/C.
2 Select a record and press 📞.

Save record
1 Press REDIAL/C > MENU/OK > **[SAVE NUMBER]**.
2 Follow on-screen instructions.

Delete record
1 Press REDIAL/C > MENU/OK > **[DELETE]**.
2 Follow on-screen instructions.

Telephone answering machine (for D165 only)

Record an announcement
1 Press MENU/OK > **[ANSW MACHINE]** > **[ANNOUNCEMENT]**.
2 Follow on-screen instructions.

Listen to the incoming messages
Press MENU/OK > **[ANSW MACHINE]** > **[PLAY]**.

Delete an incoming message
1 When you listen to the message, press MENU/OK to enter the options menu.
2 Select **[DELETE]**, then press MENU/OK to confirm.

Register additional handsets
You can register additional handsets to the base station.
1 Press and hold •)) on the base station for 10 seconds.
2 Press MENU/OK.
3 Select **[SERVICES]** > **[REGISTER]**, then press MENU/OK to confirm.
4 Enter the system PIN/passcode (0000).
5 Press MENU/OK to confirm the PIN/passcode.
   » Registration is complete in less than 2 minutes.

Restore default settings
You can reset your phone settings to the original factory settings.
1 Press MENU/OK.
2 Select **[SERVICES]** > **[RESET]**, then press MENU/OK to confirm.
3 Follow on-screen instructions.

> **Note**
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> • You may recall the original PIN/passcode by following this procedure.

Technical data

Battery
• Philips: 2 x AAA NiMH 1.2 V Rechargeable 300 mAh batteries
Use only the supplied batteries.

Adapter (base and charger)

	PHILIPS: EP19A-060040WXEZ	PHILIPS: MN0063-E060040
Input:	100–240 V ~, 50/60 Hz 0.2A max.	100–240 V ~, 50/60 Hz 0.2A max.
Output:	6VdC 0.4A	6VdC 0.4A

Phonebook with 50 entries
Call log with 20 entries
Talk time: 10 hours
Standby time: 200 hours

> **Note**
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> • You can install a DSL (digital subscriber line) filter to prevent noise and caller ID problems caused by the DSL interference.
> • You can find the Declaration of Conformity on www.philips.com/support

? Frequently asked questions

No signal bar is displayed on the screen.
• The handset is out of range. Move it closer to the base station.
• If the handset displays **[UNREGISTERED]**, register your handset. (See the section on "Register additional handsets").

If I fail to pair (register) the additional handsets to the base station, what do I do?
• Your base memory is full. Access MENU/OK > **[SERVICES]** > **[UNREGISTER]** to unregister the unused handsets and try again.
• If registration fails, unplug the power adapter from the base station and plug it back. Wait for 15 seconds, and then repeat the registration procedure.

I have chosen a wrong language which I cannot read, what do I do?
1 Press 📞 to go back to the standby screen.
2 Press MENU/OK to access the main menu screen.
3 The following options will appear on the screen:

[PHONE SETUP] > **[LANGUAGE]**
[CONFIG.TÉL] > **[LANGUE]**
[TEL.-SETUP] > **[SPRACHE]**
[CONF.TELEF.] > **[LINGUA]**

4 Select them to access the language options.
5 Select your own language.

My handset is in searching or unavailable status, what do I do?
• Make sure that the base station has power supply.
• Register the handset to the base station.
• Move the handset closer to the base station.

I cannot change the settings of my voice mail, what do I do?
The voice mail service is managed by your service provider but not the phone itself. Contact your service provider to change the settings.

No display
• Make sure the batteries are charged.
• Make sure there are power and phone connections.

The handset on the charger does not charge.
• Make sure the batteries are inserted correctly.
• Make sure the handset is placed properly on the charger. The battery icon animates when charging.
• Make sure the docking tone setting is turned on. When the handset is placed correctly on the charger, you can hear a docking tone.
• The charging contacts are dirty. Disconnect the power supply first and clean the contacts with a damp cloth.
• Batteries are defective. Purchase new ones with the same specifications.

Bad audio (crackles, echo, etc.)
• The handset is nearly out of range. Move it closer to the base station.
• The phone receives interference from the nearby electrical appliances. Move the base station away from them.
• The phone is at a location with thick walls. Move the base away from them.

The handset does not ring.
Make sure the handset ringtone is turned on.

The caller ID does not display.
• The service is not activated. Check with your service provider.
• The caller's information is withheld or unavailable.

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To access the user instructions online, use the reference model number written on the product label at the bottom of the base station.

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