

D470  
D475



## Quick user manual

**PHILIPS**

### During a call

- Enter the options menu.
- Change the sound profile.
- Adjust the volume.
- Recall (network dependent).
- End a call.
- Enter a pause (press and hold the key).
- Mute/unmute the loudspeaker.
- Mute/unmute the microphone.

### Standby

- Access the main menu.
- Access the redial list.
- Phonebook
- Call log
- Make and answer calls.
- Switch the handset on or off (press and hold the key).
- Make an intercom call (press and hold the key).
- Lock/unlock the keypad (press and hold the key).
- Make and receive calls through the loudspeaker.
- For D475: Press to play a new message recorded in the answering machine / Access the answering machine menu.

# ! Important safety instructions

### Warning

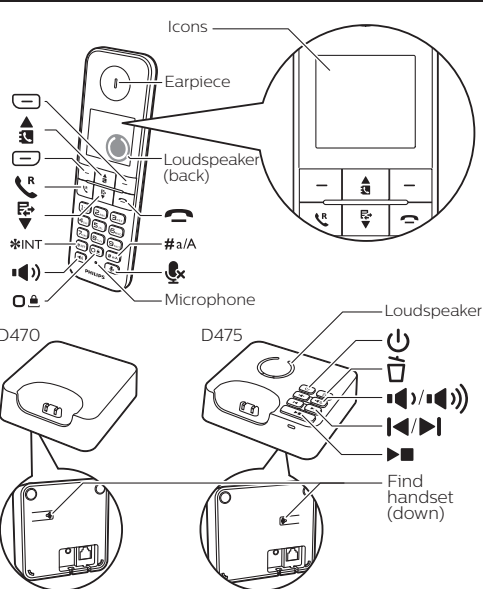
- The electrical network is rated as dangerous. The only way to turn off the charger is to unplug the power at the outlet. You must therefore ensure that the electrical outlet is always easily accessible.
- Refer to the safety information before using the product.
- Hereby, TP Vision Europe B.V. declares that this product is in compliance with the essential requirements and other relevant provisions of Directive RED 2014/53/EU.

### Head, trunk and limb SAR value

- Philips handsets: < 0.1W/kg

- Use only the power supply type listed in the user instructions.
- Use only the battery type listed in the user instructions.
- Do not allow the product to come into contact with liquids.
- Risk of explosion if an incorrect battery type is inserted in the device.
- Dispose of used batteries according to the instructions.
- When the handset rings or when the handsfree is activated, keep the handset away from your ear to avoid hearing damage.

## 1 Overview



### Icons

- It shows the connection status between the handset and base station. The more bars are shown, the better the signal strength is.
- This symbol remains steadily on when browsing blocked calls in the call log.
- This symbol remains steadily on when browsing outgoing calls in the redial list.
- This symbol flashes when there is a new missed call or when browsing new missed calls not read in the call log. This symbol remains steadily on when a call log exists and when browsing the missed calls in the call log.
- This symbol remains steadily on when browsing blocked calls in the call log.
- This symbol remains steadily on when browsing incoming calls in the call log.
- Activated alarm.
- The silent mode is set, but is outside of active period.
- The loudspeaker is on.
- The ringer is off.
- The silent mode is set and within active period (the phone does not ring).
- For D475: Answering machine: this symbol flashes when there is a new message or when the memory is full. It is displayed when the answering machine is turned on.
- Voice message indicator: this symbol flashes when there is a new message, it remains steadily on when the voice messages are already viewed.  
\* This function is network dependent.
- This symbol is displayed when you scroll up/down a list or increase and decrease the volume.
- The Eco mode is activated.
- The ECO+ mode is activated.

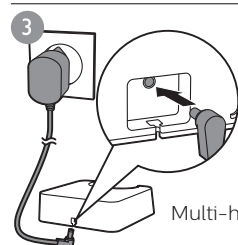
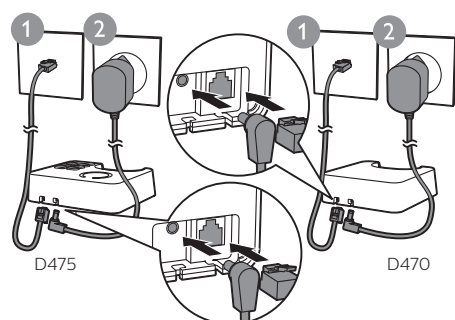
### In menu

- Confirm / Select / Access the options menu.
- Cancel / Back
- Up / Down
- Exit menu.

### In text input

- Delete text.
- Enter a space.
- #a/A Switch between uppercase and lowercase (press and hold the key).

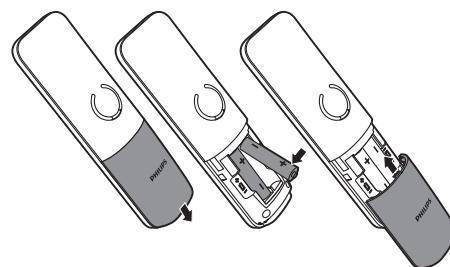
## 2 Connection



Multi-handset version only.

## 3 Get started

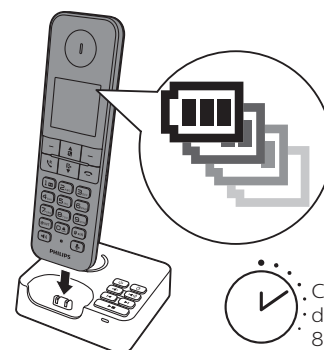
### Inserting the batteries



### Phone setup

- 1 When using your phone for the first time, you see a welcome message (country dependent).
- 2 Set the country and language if prompted.
- 3 Set the date and time.
  - If the time is in 12-hour format, press keys to select [am] or [pm] (country dependent).

### Charge your phone



- > 70%
- 40% - 70%
- 10% - 40%
- Flashing: low battery
- Scrolling: charging in progress.

## 4 How to use

### Phonebook

#### Add record

- 1 Press **[Menu]**.
- 2 Select **[Phonebook]** > **[Add new]**.
- 3 Follow on-screen instructions.

#### Call from the phonebook

- 1 Press
- 2 Select a record and press
- 3 Follow on-screen instructions.

#### Direct access memory

You have up to 2 direct access memories (keys 1 and 2). To dial the saved phone number automatically, press and hold on the keys in standby mode.

Depending on your country, keys 1 and 2 are preset to the voice mail number and information service number of your service provider respectively (network dependent).

### Call log

#### Call from the call log

- 1 Press
- 2 Select a record and press

#### View record

Press > **[Option]** > **[View]**.

#### Save record

- 1 Press > **[Option]** > **[Save number]**.
- 2 Follow on-screen instructions.

#### Delete record

- 1 Press > **[Option]** > **[Delete]**.
- 2 Follow on-screen instructions.

### Redial

#### Call from the redial list

- 1 Press **[Bis]**.
- 2 Select a record and press

#### Save record

- 1 Press **[Bis]** > **[Option]** > **[Save number]**.
- 2 Follow on-screen instructions.

#### Delete record

- 1 Press **[Bis]** > **[Option]** > **[Delete]**.
- 2 Follow on-screen instructions.

### Record an announcement (for D475 only)

- 1 Press **[Menu]** > **[Answering machine]** > **[Announcement]**.
- 2 Follow on-screen instructions.

#### Information on the safety of users and non-users:

Compliance with specific usage restrictions on certain places (hospitals, planes, petrol stations, schools...). Precautions to be taken by electronic implants wearers (cardiac stimulators, insulin pumps, neurostimulators...), concerning in particular the distance between the radio equipment and the implant (15 centimeters in the case of the strongest sources of exposure such as mobile phones).

#### Information on the behaviors to follow to reduce exposure to radiation emitted by equipment:

Use your device in good reception conditions to reduce the amount of radiation received. Make reasoned use of radio equipment, such as mobile phones by children and teens, for example by avoiding night-time communications and limiting the frequency and duration of calls. Keep radio equipment away from the womb of pregnant women. Keep radio equipment away from teenagers' lower abdomens.

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EN\_V1.0

### Register additional handsets

You can register additional handsets to the base station.

- 1 Press **[Menu]**.
- 2 Select **[Services]** > **[Register]**, then press **[OK]** to confirm.
- 3 Press and hold on the base station for 5 seconds.
- 4 Enter the system PIN/Passcode (0000).
- 5 Press **[OK]** to confirm PIN/Passcode.
  - ↳ Registration is complete in less than 2 minutes.

### Restore default settings

You can reset your phone settings to the original factory settings.

- 1 Press **[Menu]**.
- 2 Select **[Services]** > **[Reset]**, then press **[OK]** to confirm.
- 3 Follow on-screen instructions.

#### Note

- You can recover the initial PIN/Passcode by following this procedure.

## Technical specifications

#### Battery

Philips: 2 x AAA NiMH 1.2 V Rechargeable 550 mAh batteries. Use only the supplied batteries.

#### Adapter (base and charger)

PHILIPS:	PHILIPS:
EP19A-060040WXEZ	MN0063-E060040
Input: 100-240 V ~, 50/60 Hz 0.2A max.	100-240 V ~, 50/60 Hz 0.2A max.
Output: 6VdC 0.4A	6VdC 0.4A

Phonebook: 50 entries  
Call log: 50 entries  
Talk time: 16 hours  
Standby time: 250 hours

DECT technology  
Frequency band: 1881.792-1897.344MHz  
Max. power: 22.8 dBm  
Modulation Mode: GFSK  
Antenna Type: dipole  
Antenna Gain: 0dBi  
Operating temperature range of tested equipment: -10°C to 40°C

#### Note

- You can install a DSL (digital subscriber line) filter to prevent noise and caller ID problems caused by the DSL interference.
- You can find the Declaration of Conformity on [www.philips.com/support](http://www.philips.com/support)



To access the user instructions online, use the reference model number written on the product label at the bottom of the base station.

1. Use the earphones with care, they can produce an excessive sound pressure, a headphone can cause hearing loss.
2. Replacing the battery by an incorrect type creates a risk of explosion. Dispose of used batteries according to the instructions.
3. The adapter shall be installed near the equipment and shall be easily accessible.
4. The device complies with RF specifications when it is used at a distance of 0 mm from your limbs.
5. To avoid the risk of hearing loss, do not listen at high volumes for long periods of time.

## 5 Learn More

### Silent mode

You can enable the silent mode for a specified duration.

**[Settings]** > **[Sounds]** > **[Silent mode]**

### Sound profile

Allows you to customize the sound of voices to your liking.

**[Settings]** > **[Sounds]** > **[Sound profile]**

### Eco/ECO+ mode

Reduces transmission power and radiation (2 seconds of ring delay, 50% less standby time).

**[Settings]** > **[Eco mode]/[ECO+ mode]**

### Call barring

Avoid unwanted outgoing calls to selected numbers.

**[Services]** > **[Call barring]**

### Blacklist

Blocks incoming calls from certain numbers.

**[Services]** > **[Blacklist]**

## Frequently

### ? Asked Question

#### No signal bar is displayed on the screen.

- The handset is out of range. Move it closer to the base station.
- If the handset displays **[Regist. your handset]**, register your handset. (See the section on "Register additional handsets").

#### If I fail to pair (register) the additional handsets to the base station, what do I do?

Your base memory is full. Access > **[Services]** > **[Unregister]** to unregister the unused handsets and try again.

#### I have chosen a wrong language which I cannot read, what do I do?

- 1 Press to go back to the standby screen.
- 2 Press to access the main menu screen.
- 3 The following options will appear on the screen:

<b>[Phone setup]</b> > <b>[Language]</b>
<b>[Réglages]</b> > <b>[Langue]</b>
<b>[Telefon-Setup]</b> > <b>[Sprache]</b>
<b>[Config. telef.]</b> > <b>[Lingua]</b>
<b>[Tlfn ayarları]</b> > <b>[Dil]</b>

- 4 Select them to access the language options.

- 5 Select your own language.

#### My handset is in searching or unavailable status, what do I do?

- Make sure that the base station has power supply.
- Register the handset to the base station.
- Move the handset closer to the base station.

#### I cannot change the settings of my voice mail. What do I do?

The voice mail service is managed by your service provider but not the phone itself. Contact your service provider to change the settings.

#### No display

- Make sure the batteries are charged.
- Make sure there are power and phone connections.

#### The handset on the charger does not charge.

- Make sure the batteries are inserted correctly.
- Make sure the handset is placed properly on the charger. The battery icon animates when charging.
- Make sure the docking tone setting is turned on. When the handset is placed correctly on the charger, you can hear a docking tone.
- The charging contacts are dirty. Disconnect the power supply first and clean the contacts with a damp cloth.
- Batteries are defective. Purchase new ones with the same specifications.

#### Bad audio (crackles, echo, etc.)

- The handset is almost out of range. Move it closer to the base station.
- The phone receives interference from the nearby electrical appliances. Move the base station away.
- The walls are too thick. Move the base station away.

#### The handset does not ring.

Make sure the handset ringtone is turned on.

#### The caller ID does not display.

- The service is not activated. Check with your service provider.
- The caller's information is withheld or unavailable.