



**Charge the handset(s) 24 hours  
before use.**

# PHILIPS



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# Important Information

## For your safety

This equipment is not designed to make emergency calls in the event of a power failure. Alternative arrangements should be made for access to emergency calls.

To avoid damage or malfunction:

- Do not allow the product to come into contact with liquid.
- Do not open it as you could be exposed to high voltages.
- Never use any battery type other than the one supplied.
- Do not hold the handset too close to your ear when the phone is ringing or when activating the loudspeaker as it may damage your hearing.
- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Active mobile phones in the vicinity may cause interference.

About operating and storage temperatures:

- Operate in a place where temperature is always between 0 and 35° C (32 to 95° F).
- Store in a place where temperature is always between -20 and 45° C (-4 to 113° F).
- Battery life may be shortened in low temperature conditions.

## Installation requirements

This product requires an electrical supply of 220-240 volts, alternating monophased power, excluding IT installations defined in standard EN 60-950. In case of power failure, the communication can be lost.

The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply unit from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.

The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60-950.

## Need Help?

For more information on troubleshooting:

**Troubleshooting:** page 58

Please refer to the following website for more information on Philips web support:

**Online Support**

[www.philips.com/support](http://www.philips.com/support)

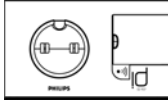
# What's in the box?

EN

The following accessories are included with your ID937:



Handset



Base station



Power supply for  
base station



Line cord



2 AAA  
rechargeable  
batteries



Splitter



User Guide



Quick Start  
Guide

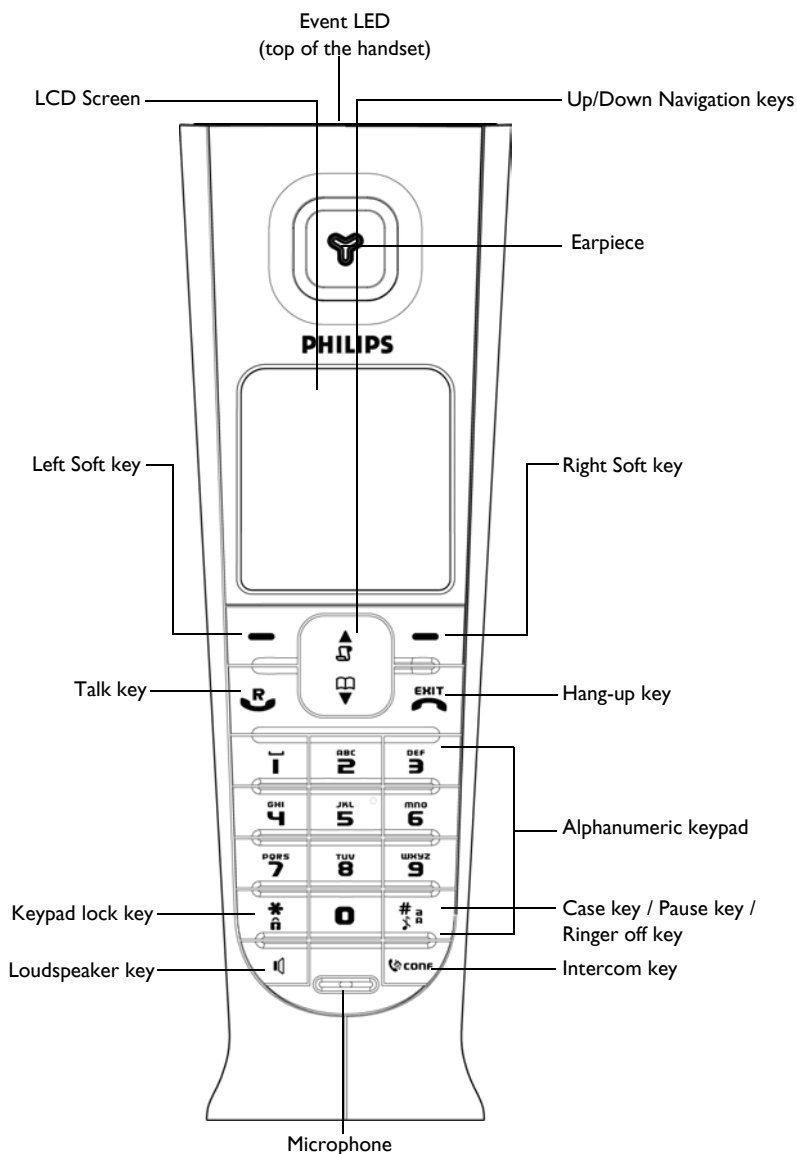


Warranty card











The line adaptor may not be attached to the line cord. In this case, you have to connect the line adaptor to the line cord first before plugging the line cord to the line socket.

In multihandset packs, you will find one or more additional handsets, chargers with power supply units and additional rechargeable batteries.

## Overview of the handset



## Handset keys

Press	To
 (Left soft key)	Enter the main menu from stand-by mode. Select the function displayed on the handset screen directly above it. Activate mute function during a call. Switch on the backlight.
 (Right soft key)	Go to redial list from stand-by mode. Select the function displayed on the handset screen directly above it. Initiate a second call, consult phonebook, call transfer or activate/deactivate HD Sound mode during a call. Switch on the backlight.
	Answer an incoming external or internal call. Insert R for operator services when on the line.
	Hang up a call. Return to stand-by mode. <i>Long press</i> in stand-by mode to switch off the handset, <i>short press</i> to switch on the handset again.
	Access call log from stand-by mode. Scroll up a menu list or go to the previous phonebook or call log record. Increase earpiece volume during a call. Go to the previous character in editing mode.
	Access phonebook from stand-by mode. Scroll down a menu list or go to the next phonebook or call log record. Decrease earpiece volume during a call. Go to the next character in editing mode.
	Initiate an internal call.
	Answer an incoming call in handsfree mode. Activate and deactivate the loudspeaker* during a call.
	Dial # in stand-by mode. <i>Long press</i> to mute the ringer in stand-by mode. <i>Long press</i> to insert a pause in dialling mode. <i>Long press</i> to switch between upper and lower case in editing mode.
	Dial * in stand-by mode. <i>Long press</i> to activate and deactivate keypad lock.













## Soft key

BACK	<i>Short press</i> from menu browsing to return to the previous menu.
------	---

**\*WARNING** Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.





## Display icons & symbols

In stand-by mode, several icons & symbols may be displayed on the top row of the handset screen.

	The handset is registered and within range of the base station. It blinks when the handset is out of range or is searching for a base.
	Battery symbol indicating 3 different battery levels.
	The ringer volume is set to zero.
	The keypad is locked.
	There is an external incoming call, an external call is connected or an external call is held.
	HD Sound mode is activated.
	There is an internal incoming call, an internal call is connected or an internal call is held.
	The loudspeaker is ON.
	Alarm clock is activated.
	SMS reception is activated. It blinks when the memory for SMS is full.
	Telephone answering machine (TAM) is activated. It blinks when the memory for answering machine messages is full.
	Do not Disturb mode is activated.

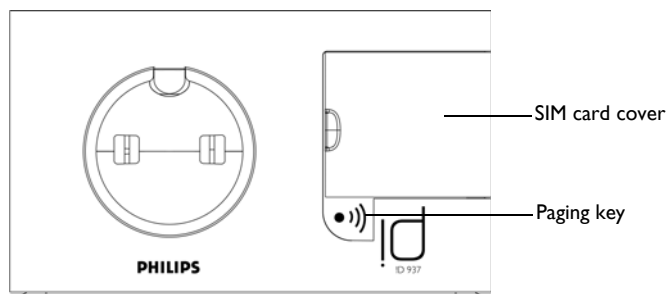
When there are new events, such as new missed calls, new SMS, voicemail or answering machine messages received, the following icons, together with the number of occurrences are displayed in the middle of the handset screen.

If you have not subscribed to Caller Line Identification service, there will not be any alerts for the new events except for new messages recorded on the answering machine. Hence, no missed call, SMS, or voicemail event icons will appear in the middle of the handset screen.

	There are new SMS messages received. The number of new SMS messages received is also displayed on the left of the icon.
	There are new missed calls. The number of new missed calls is also displayed on the left of the icon.
	There are new voicemail messages received. The number of new voicemail messages received is also displayed on the left of the icon.
	There are new answering machine messages received. The number of new messages received is also displayed on the left of the icon.











## Overview of the base station







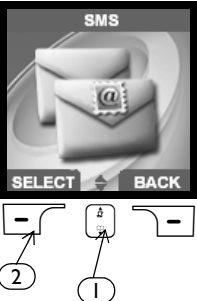



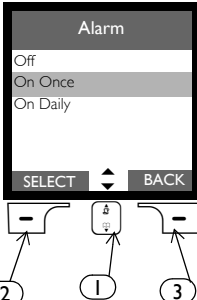
## Main features of your ID937

The following is an overview of the menu options that are available in your ID937. For detailed explanation of the menu options, please refer to the corresponding sections in this User Guide.

Menu	To	Page
SMS 	Setup, write/read SMS, etc.	27
PHONEBOOK 	Add, edit, manage phonebook entries and copy phonebook entries from SIM card.	20
CLOCK & ALARM 	Set date and time, alarm, alarm tone and Do not Disturb mode.	35
PERSONAL SET 	Set Handset tone, Wallpaper, Contrast, Handset name, Auto Pick-up/Hang-up, Languages, Babysit mode, Backlight time and Theme Colour.	37
ADVANCED SET 	Set Recall time, Dial mode, Call barring, Baby call mode, Register/Unregister handset, Select Base, Change PIN, Reset phone, Auto prefix, Conference mode, HD Sound and Demo mode.	42
NET. SERVICE 	Set Call forwarding, Voice mail, Call back and Caller ID.	48
GAMES 	Play games	51
ANSWER MACHINE 	Setup, play, delete phone messages, record memo, etc.	52

## Menu navigation

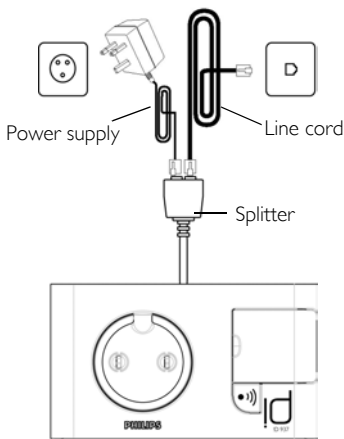
The basic steps of navigating through the menus and options are as follows:

Task	Action	Illustration
Enter main menu/menu options	Choose <b>MENU</b> by pressing the key directly below it (left soft key  )	
<ul style="list-style-type: none"> <li>Go to a specific menu/option</li> <li>Confirm your selection</li> </ul>	<ol style="list-style-type: none"> <li>Press  key to scroll to your desired menu/option</li> <li>Choose <b>SELECT</b> by pressing the key directly below it (left soft key )</li> </ol>	
<p>In this example, the alarm is On Once.</p> <ul style="list-style-type: none"> <li>To change your selection</li> <li>To confirm your selection</li> <li>Return to previous menu level or stand-by screen</li> </ul>	<ol style="list-style-type: none"> <li>Press  key to scroll to your desired option</li> <li>Choose <b>SELECT</b> by pressing the key directly below it (left soft key )</li> <li>Choose <b>BACK</b> by pressing the key directly below it (right soft key )</li> </ol>	

The location of your base station can have an effect on the range and performance of your ID937 (see TIP below).

## Connecting the Base Station

1. Place the base station in a central location near the telephone line socket and electricity sockets.



2. Connect the supplied splitter to the connector at the back of the base station and then plug the line cord and the power cable into the respective line jacks on the splitter.
3. Connect the other end of the line cord to the telephone line socket and the other end of the power cable to the electricity socket.

The line adaptor may not be attached to the line cord. In this case, you have to connect the line adaptor to the line cord first before plugging the line cord to the line socket.

**TIP** Avoid placing the base station too close to large metal objects such as filing cabinets, radiators or electrical appliances. This can impair the range and sound quality. Buildings with thick internal and external walls may impair transmission of signals to and from the base.

**WARNING** The base station does not have an ON/OFF switch. Power is applied when the power adaptor is plugged into the unit and connected to the electricity socket. The only way to power down the unit is to unplug the power adaptor from the electricity socket. Therefore, ensure that the electricity socket is easily accessible.

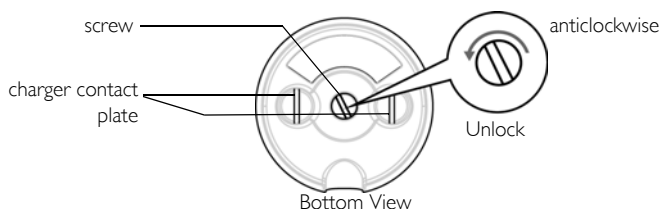
The power adaptor and telephone line cord have to be connected correctly, as incorrect connection could damage the unit.

Always use the telephone line cord supplied with the unit. Otherwise, you may not get a dial tone.

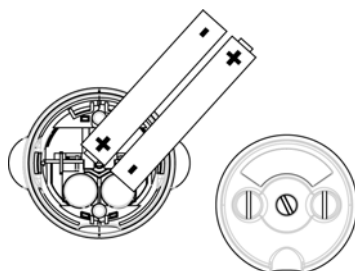
## Install battery

Your ID937 is supplied with 2 rechargeable batteries allowing approximately up to 12 hours of talk-time and up to 150 hours stand-by time. Before using the handset, the batteries have to be installed and fully charged.

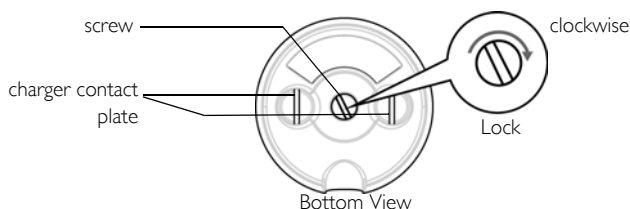
1. Use the coin or screwdriver to unlock the battery cover.



2. Place the batteries as indicated and replace the cover.



3. Lock the battery cover.

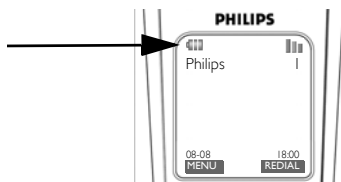



Please use a coin or screwdriver that is the right shape and size for the screw that is used. Otherwise you may damage the screw when tightening it.

## Charge battery

1. Place the handset on the charging cradle of the base station. A beep tone is emitted if the handset is placed correctly.

2. A charging animation on the handset indicates that the battery is charging.



3. Leave it there until the batteries are fully charged (at least 24 hours).
4. The handset is fully charged when the charging animation stops and  is displayed.


The handset must be charged for at least 24 hours before using it for the first time.

## Low battery warning

The battery level is shown at the top left of the handset screen. When the battery level becomes low, an empty battery icon is displayed on the screen.







If the battery level becomes exceedingly low, the phone automatically switches off and any function in progress will not be saved.

## Out of range warning

The indoor and outdoor range of the phone is up to 50 metres and 300 metres respectively. When the handset moves beyond operation range, the antenna icon  will blink.

## Configure your ID937






Before you use your ID937, you need to configure it according to the country of use. After charging it for a few minutes, the word WELCOME appears in various languages. Follow these steps to configure your phone:

1. Scroll  to the word WELCOME in your preferred language and press  **SELECT**.
2. Scroll  to your country.
3. Press  **SELECT** to confirm your selection.
4. Scroll  to your operator (if necessary).
5. Press  **SELECT** again to confirm your selection.
6. The default line settings and menu language for the selected country will be automatically configured.

You cannot make outgoing calls or receive incoming calls without first defining your country selection.

Depending on your country, the WELCOME screen may not appear. In this case, you are not required to select your country/operator/language settings.

## Set date and time

1. Press  **MENU**.
2. Scroll  to Clock & Alarm and press  **SELECT**.
3. Press  **SELECT** to enter Set Date/Time.
4. Enter current time (HH:MM) and current date (DD/MM/YY) and press  **OK**.

**WARNING** If your phone is connected to an ISDN line through an adaptor, the date & time may be updated after each call. The availability of date & time update is dependent on your network provider. Please check the date & time settings in your ISDN system or contact your network provider.

Now, you are ready to use your phone.


## Basic operations of your ID937

### Make a call

Enter the phone number (maximum 20 digits) and press  to dial the number.

For details, please refer to "Make a call" on page 16.


### Answer or end a call

Press  key to answer a call.

Press  key to end a call.


For details, please refer to "Answer a call" on page 16 and "End a call" on page 17.

### Switch the handset on/off

Press and hold  key for 3 seconds to switch off the handset in stand-by mode.


Short press  key to switch on the handset again.

### Keypad lock/unlock

Press and hold  key for 2 seconds to lock or unlock the keypad in stand-by mode.

### Paging

The paging feature enables you to locate a missing handset if the handset is in range and contains charged batteries.

Short press  key on the base. The handset starts to ring.

Once retrieved, press any key on the handset to end the paging.

## Stand-by mode

If the handset is not used for 30 seconds in settings mode, review mode, edit mode, etc. it will automatically return to stand-by mode. It will also return to stand-by mode automatically when the handset is placed back on the base station.

## Screen and keypad backlight


The backlight remains on for 20 seconds after each activation such as an incoming call, key presses, lifting up the handset off the base station, etc. The colour of the LCD and keypad backlight is WHITE.

For setup details, please refer to "Backlight time" on page 41.

## Event LED

The event LED on your handset blinks when there is a new message recorded on your telephone answering machine. If you have subscribed to Caller Line Identification, the event LED also blinks when there is a new call, a new SMS or a new voice mail message.

## Default settings


Ringer Volume	Medium
Earpiece Volume	Volume 3
Speaker Volume	Volume 3
Key Beep	On
Wallpaper	
Contrast	Level 2
Auto Pick-up	Off
Auto Hang-up	On
Babysit mode	Off
Alarm clock	Off
Barring mode	Off
SMS reception	On
Master PIN	0000
HD Sound mode	On

### Answering Machine



Answer Mode	Answ. & Record
Ring delay	5
Outgoing Messages	Predefined for Answ. & Record mode
Handset screening	On
Remote access	Deactivated

## Make a call




### Predialling

1. Enter the phone number (maximum 20 digits).
2. Press  to dial the number.

### Direct dialling





1. Press  or  to take the line.
2. Enter the phone number.

### Call from redial list

1. Press  **REDIAL** in stand-by mode.
2. Scroll  to an entry in the redial list.
3. Press  to dial the number.




**TIP** The handset stores the last 7 numbers dialled. The last number dialled will appear first in the redial list. If the redial number matches a phonebook entry, the name will be displayed instead.




### Call from the call log

1. Press  in stand-by mode.
2. Press  **SELECT** to enter call list.
3. Scroll  to an entry in the call list.
4. Press  to dial the number.

You need to subscribe to Caller Line Identification service to be able to see the caller's number or name in the call log. See "Call log" on page 25 for details.

### Call from the phonebook

1. Press  in stand-by mode.
2. Scroll  to a phonebook entry.
3. Press  to dial the number.

**TIP** Instead of scrolling  to browse the phonebook entries, press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing  will show the entries starting with A. Pressing  again will show the entries starting with B, etc...

## Answer a call

When the phone rings, press  key.



## Handsfree answering

When the phone rings, press  key.

Incoming call has priority over other events. Whenever there is an incoming call, other status in progress such as phone setting, menu navigation, etc will be aborted.

**TIP** If Auto Pick-up mode (see page 40) is activated, you can simply lift up the handset from its base station to answer the call. This feature is deactivated by default.

**WARNING** When the handset rings during an incoming call, please do not hold the handset too close to your ear as the volume of the ringing tone may damage your hearing.

## End a call

Press  key.

The call duration will be displayed on the handset screen for about 5 seconds.

**TIP** If Auto Hang-up mode (see page 40) is activated, you can simply place the handset back to its base station to end the call. This feature is activated by default.



## Calls in-progress

The following options are available during a call:



### Adjust earpiece volume

1. Press  to select from Volume 1 to Volume 5.

### Mute/unmute the handset

1. During a call, press  **MUTE** to turn off the microphone so that your correspondent cannot hear you.
2. Press  **UNMUTE** to turn on the microphone.

### Loudspeaker mode

1. Press  key to activate loudspeaker mode.
2. Press  key again to return to normal mode.

**WARNING** Activation of loudspeaker can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.



### Adjust loudspeaker volume

1. Press  key to select from Volume 1 to Volume 5.



## Initiate a second call (subscription dependent)

1. Press  **OPTION** and select Init. 2ND Call to put the current call on hold and initiate a second external call.


## Consult phonebook

1. Press  **OPTION** and select Phonebook to access and review phonebook entries.
2. Press  on the selected phonebook entry, the corresponding number will be dialled.

## Activate/deactivate HD Sound mode (see page 47)

1. Press  **OPTION** and select HD Sound On to activate.
2. To deactivate, press  **OPTION** and select HD Sound Off.

## Transfer call (subscription dependent)





1. Press  **OPTION** and select Call Transfer.  
The screen shows R4.
2. Enter the phone number that you want to transfer your incoming calls to.

# Intercom

This feature is only available when there are at least 2 registered handsets. It allows you to make free internal calls, transfer external calls from one handset to another and use the conference option.





## Intercom another handset


To be able to use intercommunication feature, you must have at least 2 handsets registered to your base station (see page 45 "To register an additional handset").



1. Press  key in stand-by mode.
2. Intercom is established immediately if there are only 2 registered handsets. If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed. Scroll  to All Handsets and press  **SELECT** to call all the handsets or scroll to the specific handset you want to call and press  **SELECT**.

If the handset does not belong to ID937 range, this function may not be available.

## Transfer an external call to another handset

1. During the call, make a long press on  key to put the external call on hold (the caller can no longer hear you).
2. Intercom is established immediately if there are only 2 registered handsets. If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed. Scroll  to All Handsets and press  **SELECT** to call all the handsets or scroll to the specific handset you want to call and press  **SELECT**. The called handset rings.

If there is no answer from the called handset, press  key to resume the external call.








3. Press  key on the called handset to answer the internal call, where both internal callers can talk.
4. Press  key on the first handset to transfer the external call to the called handset.

## Switch between an internal call and external call

1. Press  key once to switch between an internal call and external call.

## Three-party conference call







The conference call feature allows one external call to be shared with two handsets (in intercom). The three parties can share the conversation and no network subscription is required.




1. Press and hold  to put the external call on hold and start the intercom procedure (the caller can no longer hear you).
2. Long press  to display the handset numbers which are available for intercom. Scroll  to All Handsets and press  **SELECT** to call all the handsets or scroll to the specific handset you want to call and press  **SELECT**.  
The called handset rings.
3. Press  key on the called handset to answer the internal call, where both internal callers can talk.
4. Press and hold  for 2 seconds on the first handset to start the three-party conference, whereby Conference is displayed on the screen.

**TIP** If Conference mode is activated (see page 47), a three-party conference call is automatically established if the second handset takes the line when there is already an external call in progress.

## Call waiting

If you have subscribed to Call Waiting service, the earpiece will emit a beep tone to inform you that there is a second incoming call. The number or name of the second caller will also be displayed if you have subscribed to Caller Line Identification service (CLI). Please contact your network provider for more information on this service.

Press	Operation
 + 	Put the current call on hold and answer the second call.
 + 	End the current call and answer the second call.
 + 	Reject the second call and continue with your current call.

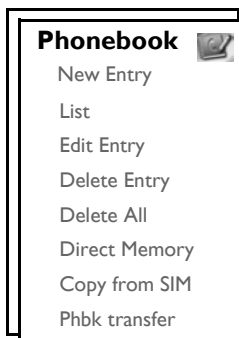
Alternatively, you may press  **OPTION** to select Accept & Hold, Accept & End or Reject CW during call waiting. To confirm, scroll  to your desired option and press  **OK**.

The above operations may be different according to your network.

## Caller Line Identification

Caller Line Identification (CLI) is a special service that you may subscribe from your network operator. If you have subscribed to CLI service, the identity of the caller (caller's number or name) will be displayed on your handset during an incoming call. If you have not subscribed to this service, or if the caller has chosen to withhold the number, the identity of the caller will not be displayed. Please contact your network provider for more information on this service.

# Phonebook



Your ID937 can store up to 250 phonebook memories, including 10 direct access memories (0 to 9). Each phonebook entry can have a maximum of 20 digits for the phone number and 14 characters for name.

## Access phonebook

1. Press in stand-by mode or press **MENU**, scroll to Phonebook and press **SELECT**, scroll to List and press **SELECT**.
2. The phonebook entries will be listed in alphabetical order.
3. Press to browse the phonebook.



To view the details of a phonebook entry, press **VIEW**.

To dial a number from the phonebook, scroll to the phonebook entry and press .

**TIP** Instead of scrolling to browse the phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing will show the entries starting with A. Pressing again will show the entries starting with B, etc..

## Store a contact in the phonebook















1. Press **MENU**, scroll to Phonebook and press **SELECT**, press **SELECT** to enter New Entry.
2. Enter the name of the contact (maximum 14 characters) and press **OK**.
3. Enter the number (maximum 20 digits) and press **OK**.
4. Enter the SMS Box number and press **OK** (only for UK).

5. Scroll  to choose a group (<No Group>, <Group A>, <Group B>, <Group C>) and press  **SELECT**.  
A validation tone is emitted.





You can assign individual contacts to specific groups of your choice. For example, Group A contains phone numbers of all your co-workers. You can also assign a specific ring melody to that group (see "Group Melody" on page 38). If you have subscribed to Caller Line Identification service from your network provider, every time someone from that group calls you, you will hear the designated ringtone for that group.

**TIP** You can store up to 250 phonebook entries. You cannot store a new phonebook entry when the memory is full. In this case, you have to delete existing entries to make space for new entries.







## Edit a phonebook entry

1. Press  **MENU**, scroll  to Phonebook and press  **SELECT**, scroll  to Edit Entry and press  **SELECT**.
2. Scroll  to the entry you wish to edit and press  **SELECT**.
3. Press  **CLEAR** to erase the letters one by one, enter the name and press  **OK**.
4. Press  **CLEAR** to erase the digits one by one, enter the phone number and press  **OK**.
5. Enter the SMS box number and press  **OK** (only for UK).
6. Scroll  to choose a group (<No Group>, <Group A>, <Group B>, <Group C>) and press  **SELECT**.  
A validation tone is emitted.

## Delete a phonebook entry











1. Press  **MENU**, scroll  to Phonebook and press  **SELECT**, scroll  to Delete Entry and press  **SELECT**.
2. Scroll to the entry you wish to delete and press  **SELECT**.
3. Press  **OK** to confirm.  
A validation tone is emitted.

## Delete all phonebook entries











1. Press  **MENU**, scroll  to Phonebook and press  **SELECT**, scroll  to Delete All and press  **SELECT**.
2. Press  **OK** to confirm.  
A validation tone is emitted.

## Store direct access memory

You can store up to 10 direct access memories (Key  to ). A long press on the keys in stand-by mode will automatically dial the stored phone number.

1. Press  **MENU**, scroll  to Phonebook and press  **SELECT**, scroll  to Direct Memory and press  **SELECT**.
2. Select a key (Key 0 to Key 9) and press  **VIEW**. If there is a stored number in that key, the number/ name will be displayed.
3. If there is no number stored for the selected key or if you want to change the number currently stored, press  **SELECT** and press  **SELECT** again to select Add.
4. Scroll  to the entry you wish to store as direct access memory.
5. Press  **OK** to confirm.  
A validation tone is emitted.

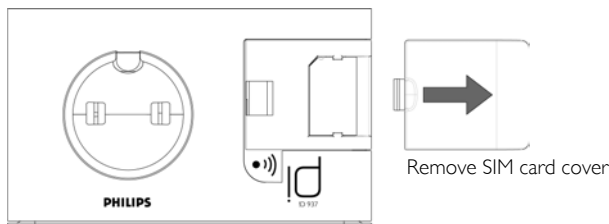
## Delete a direct access memory

1. Press  **MENU**, scroll  to Phonebook and press  **SELECT**, scroll  to Direct Memory and press  **SELECT**.
2. Select a key (Key 0 to Key 9) and press  **VIEW**.
3. Press  **SELECT** and scroll  to Delete and press  **SELECT**.
4. Press  **OK** to confirm.  
A validation tone is emitted.

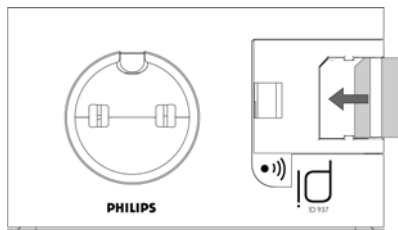
## Copy phonebook from SIM card

This feature allows you to copy the SIM card phonebook of your mobile phone to the phonebook of your handset.

1. Remove the SIM card cover as shown.



- Slide the SIM card between the retaining clips, microchip facing down, until it stops.



- Slide the SIM card cover back on the base station until it latches.
- On the handset, press **MENU**, scroll to Phonebook and press **SELECT**, scroll to Copy from SIM and press **SELECT**.
- Scroll to Copy All or Select Entry. If you choose Copy All then all entries in the SIM card will be copied to your phonebook. If you choose Select Entry, you can browse the SIM card entries and select the ones you wish to copy (the entries in your SIM card may not be shown in alphabetical order).
- Press **SELECT** to confirm.
- Enter the PIN code of the SIM card (if required). The copy progress will be displayed on the screen.
- A message Transferred! will be displayed upon successful completion.

Your handset has the capacity to read the phonebook contents for standard SIM cards, including 3G SIM cards. If the handset is unable to read the SIM card, or no SIM card is detected, the screen will display an error message No SIM Card! and return to previous menu.

If the name on the SIM card is exactly the same as an existing name on the phonebook of your handset, you will be prompted whether or not to overwrite the phonebook entry.

**TIP** You can select **CANCEL** anytime to abort the process.

- You can now retrieve your SIM card and close back the SIM card cover.



## Transfer phonebook




This feature allows you to transfer the phonebook from one handset to another handset when there are at least 2 handsets registered to your base station.

- Press **MENU**, scroll to Phonebook and press **SELECT**, scroll to Phbk transfer and press **SELECT**.
- Scroll to Copy All or Select Entry.  
If you choose Copy All then all entries in the handset will be copied to the selected handsets. If the target phonebook contains a name that is exactly the same as the existing phonebook, you will be prompted whether or not to overwrite the phonebook entry.


# Phonebook


If you choose **Select Entry**, you can browse the phonebook entries and select the ones you wish to copy. For each selected entry, you will be prompted on the selected handsets whether or not to overwrite the phonebook entry in the target phonebook.

**OVERWRITE?** will be displayed on the selected handsets, press  **YES** to confirm or  **NO** to cancel.

3. Press  **SELECT** to confirm.
4. The handset numbers which are available for transfer will be displayed. If there are more than 2 handsets, scroll  to **All Handsets** or scroll  to select a specific handset.

The receiving handsets must be in stand-by or screensaver mode before the phonebook entries can be successfully transferred.

5. Press  **SELECT** to confirm. The copy progress will be displayed on the screen.
6. A message **Completed!** will be displayed upon successful completion.




**TIP** You can select  **BACK** anytime to abort the process. You can only abort this process from the original handset which you are performing the phonebook transfer.













The call log offers quick access to the Call List, Answ. Machine and SMS sub-menus. The Call List records the last 30 entries of your incoming calls. If you have subscribed to Caller Line Identification service, the identity of the caller (caller's number or name) will be displayed together with the date and time of the call. The calls (missed and received) are displayed in chronological order with the most recent call at the top of the list. When the call list is empty, the screen displays List Empty.

If you have not subscribed to Caller Line Identification service, there will not be any information displayed in the call log.








## Access call log

1. Press  in stand-by mode, scroll  to Call List, Answ. Machine or SMS and press  **SELECT** to enter the respective sub-menus.







## Save call list entry to phonebook

1. Press  in stand-by mode, press  **SELECT** to enter Call List, scroll  to an entry and press  **MENU**.
2. Press  **SELECT** to Save number.
3. Enter name and press  **OK**.
4. Edit number if necessary and press  **OK**.
5. Enter the SMS Box number and press  **OK** (only for UK).
6. Scroll  to choose a group (<No Group>, <Group A>, <Group B>, <Group C>) and press  **SELECT**.  
A validation tone is emitted.

## Delete a call list entry

1. Press  in stand-by mode, press  **SELECT** to enter Call List, scroll  to an entry and press  **MENU**.
2. Scroll  to Delete entry and press  **SELECT** to confirm.
3. Press  **OK** to confirm.  
A validation tone is emitted.

## Delete call list

1. Press  in stand-by mode, press  **SELECT** to enter Call List and press  **MENU**.
2. Scroll  to Delete All and press  **SELECT**.
3. Press  **OK** to confirm.  
A validation tone is emitted.











## Access redial list

1. Press  **REDIAL** in stand-by mode and scroll  to view the entries.







## View details of a redial list entry

1. Press  **REDIAL** in stand-by mode and scroll  to select an entry.
2. Press  **MENU** and press  **SELECT** to View.






## Save redial list entry to phonebook

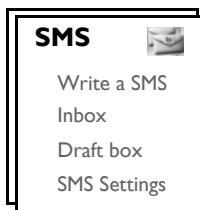
1. Press  **REDIAL** in stand-by mode and scroll  to select an entry.
2. Press  **MENU**, scroll  to Save number and press  **SELECT**.
3. Enter name and press  **OK**.
4. Edit number if necessary and press  **OK**.
5. Enter the SMS Box number and press  **OK** (only for UK).
6. Scroll  to choose a group (<No Group>, <Group A>, <Group B>, <Group C>) and press  **SELECT**.  
A validation tone is emitted.

## Delete a number from redial list

1. Press  **REDIAL** in stand-by mode and scroll  to select an entry.
2. Press  **MENU** and scroll  to Delete and press  **SELECT**.
3. Press  **OK** to confirm.  
A validation tone is emitted.

## Delete all redial list

1. Press  **REDIAL** in stand-by mode.
2. Press  **MENU** and scroll  to Delete All and press  **SELECT**.
3. Press  **OK** to confirm.  
A validation tone is emitted.



SMS stands for Short Message Service. To benefit from this service, you must subscribe to Caller Line Identification Service (CLI) together with SMS service from your network provider. SMS messages can be exchanged with a phone (mobile or compatible fixed lines), provided the receiver has also subscribed to CLI and SMS services.

The factory settings on your ID937 correspond to the main national operator. If you wish to send or receive SMS messages through another service provider, you must set the corresponding numbers (see page 33).

You can create up to 10 SMS boxes (Box 0 to Box 9) and protect each box with a password (only for UK). Your ID937 can store up to 50 SMS messages (40 SMS in the Inbox and 10 SMS in the Draft box) shared by all the SMS boxes and the maximum length of each message is 160 characters.

In order to send and receive SMS messages, there must be at least one SMS Box. Box 9 with empty password is created by default (only for UK). For more information, please refer to "SMS Box (only for UK)" on page 32.

## Write and send new SMS

1. Press MENU, press SELECT to enter SMS, press SELECT again to enter Write a SMS.
2. Scroll to the desired SMS Box (Box 0 to Box 9) and press SELECT (only for UK). Otherwise, you may press SELECT to go the next screen if you do not need to enter a specific SMS Box.
3. Enter the PIN (if required) and press OK.

Key	Operation
	Press to move cursor left by 1 position. Press and hold to jump to the 1st character/digit.
	Press to move cursor right by 1 position. Press and hold to jump to the last character/digit.
CLEAR	Press to erase the previous character/digit. Press to return to the previous menu if there are no characters/digits on the input screen. Long press to delete all characters/digits.
	Long press to switch between upper and lower case.

Key	Operation
	space 1 @ _ # = < > ( ) & € £ \$ ¥ [ ] { } ¢ §
	a b c 2 à ä ç å æ
	d e f 3 é è Δ Φ
	g h i 4 ì Γ
	j k l 5 Λ
	m n o 6 ñ ò ö
	p q r s 7 β Π Θ Σ
	t u v 8 ù ü
	w x y z 9 ø Ω Ξ Ψ
	. 0 , / : ; " ' ! _ { } . + - % \ ^ ~
	*

4. Enter the text and press **OK**.

You can enter up to 160 characters for an SMS.


If you receive a call while writing an SMS, the operation will be interrupted. When you go back to SMS editing, the message will be retrieved automatically.

5. Enter the destination phone number and press **OK**. Or press **PHBK** to browse the phonebook list to select a phone number; press **SELECT** and press **OK**.
6. Enter the destination box number (0 to 9) directly and press **OK** (only for UK).

Otherwise, you may press **OK** to go the next screen if you do not need to enter a specific SMS Box.

By default, the destination box number is 9 (the default destination box is country-dependent).

If you are sending the SMS to a GSM mobile phone, the destination box number can be empty.

- Press  **SELECT** to Send the message. The message will be sent immediately. SMS Sent! will be displayed if the message has been sent successfully.

If the message cannot be sent successfully, the screen will display SMS not Sent! and the message will be saved in the SMS editor buffer.

**WARNING** When composing your SMS, if no keys are pressed for 30 seconds, the handset will return to stand-by mode. The edited message will be automatically saved in the SMS editor buffer.







## Inbox

The messages in the Inbox are listed according to the time of receipt, with the newest message appearing first. The Inbox can store up to 40 messages (shared between Box 0 to Box 9).



Each time an SMS is received, you will be alerted by a beep tone (see "SMS Tone" on page 38) and the screen displays the number of new messages received. The event LED will blink until the SMS has been reviewed.


**WARNING** When the message box is full, you will not be able to receive new messages. In this case, you need to delete some old messages in order to receive new ones.


## View Inbox messages

- Press  **MENU**, press  **SELECT** to enter SMS, scroll  to Inbox and press  **SELECT**.
- Scroll  to your desired box number and press  **SELECT** (only for UK).


**TIP** If there are unread new messages, the SMS box number will be highlighted in green.


- Enter the PIN and press  **OK** (PIN is not required for default user).
- Browse the list of SMS messages and select the message you wish to read. The message list will be displayed with the sender's phone number or corresponding name (if the number matches the phonebook record).
- Press  **VIEW** to view the message content.

**TIP** While reading an SMS, press  to scroll to the next or previous row. At the end of the message, the sender's phone number and the date and time of reception are shown.





- When viewing the message content, you can press  **MENU** to access the following options:

Reply	Send a reply to the sender of the message
Edit	Forward the message to another recipient
Save number	Save the sender's number to your phonebook
Delete	Delete the selected message
Delete All	Delete all messages in the Inbox





Press  while viewing the message content/sender number/date/time stamp will abort the SMS function and dial the sender's phone number.

Press  to return to Inbox message list.









## Reply to an Inbox message

1. While viewing the message content, press  **MENU** to display the Inbox menu options.
2. Scroll  to Reply and press  **SELECT** to start editing.
3. After editing, press  **OK** to confirm the message.
4. Refer to steps 5 to 7 in "Write and send new SMS" on page 27 to send the message or steps 1 to 3 in "Save a message in the Draft box" on page 31 to save the message in the Draft box.

## Forward an Inbox message

1. While viewing the message content, press  **MENU** to display the Inbox menu options.
2. Scroll  to Edit and press  **SELECT** to start editing it if you wish.
3. After editing, press  **OK** to confirm the message.
4. Refer to steps 5 to 7 in "Write and send new SMS" on page 27 to send the message or steps 1 to 3 in "Save a message in the Draft box" on page 31 to save the message in the Draft box.

## Save sender's phone number to phonebook

1. While viewing the message content, press  **MENU** to display the Inbox menu options.
2. Scroll  to Save number and press  **SELECT** to enter a name for this new contact.
3. Enter the name and press  **OK** to modify number.
4. To confirm the number, press  **OK** again.
5. Enter the SMS Box number and press  **OK** (only for UK).
6. Scroll  to select a group you wish to assign for this contact and press  **SELECT**.  
A validation tone is emitted and the screen returns to display the message content.

## Delete an Inbox message

1. While viewing the message content, press  **MENU** to display the Inbox menu options.
2. Scroll  to Delete and press  **SELECT** to confirm deletion.



## Delete all Inbox messages

1. While viewing the message content, press  **MENU** to display the Inbox menu options.
2. Scroll  to Delete All and press  **SELECT**.
3. Press  **SELECT** again to confirm deletion.









## Draft box

SMS messages that are saved as drafts will be automatically stored in the Draft box. The Draft box can store up to 10 messages.

### Save a message in the Draft box




1. After writing the message, entering the phone number and the desired box, press  **OK**.
2. Scroll to Save as draft.
3. Press  **SELECT** to confirm.

### Review Draft messages




1. Press  **MENU**, press  **SELECT** to enter SMS, scroll  to Draft box and press  **SELECT**.
2. Scroll  to your desired box number and press  **SELECT** (only for UK).
3. Enter the PIN and press  **OK** (PIN is not required for default user).
4. Browse the list of SMS messages and select the message you wish to review.
5. Press  **VIEW** to view the message content.
6. When viewing the message content, you can press  **MENU** to access the following options:

Edit	Edit the message and send or save as draft
Send	Send the message immediately
Delete	Delete the message
Delete All	Delete all messages in the Draft box

### Edit a Draft message

1. While viewing the message content, press  **MENU** to display the Draft box menu options.
2. Press  **SELECT** to Edit the message.
3. After editing, press  **OK** to confirm message.
4. Refer to steps 5 to 7 in "Write and send new SMS" on page 27 to send the message or steps 1 to 3 in "Save a message in the Draft box" on page 31 to save the message in the Draft box.

### Send a message from Draft box

1. While viewing the message content, press  **MENU** to display the Draft box menu options.
2. Scroll  to Send and press  **SELECT**. The message will be sent immediately.  
**SMS Sent!** will be displayed if the message has been sent successfully.

### Delete a Draft message

1. While viewing the message content, press  **MENU** to display the Draft box menu options.
2. Scroll  to Delete and press  **SELECT** to confirm deletion.

### Delete all Draft messages

1. While viewing the message content, press MENU to display the Draft box menu options.
2. Scroll to Delete All and press SELECT.
3. Press SELECT again to confirm deletion.

## SMS settings

This menu allows you to set up the server for sending and receiving SMS messages. Your ID937 can receive messages from 3 service centers.

Each service center consists of 2 numbers:

- Incoming number
- Outgoing number

The maximum length of an incoming/outgoing number is 20 digits.

The incoming and outgoing numbers of your ID937 are already set to work on your country network. We advise you not to modify these settings. For more details or in case of any problems, please contact your local network provider.

## SMS reception

Your ID937 can receive SMS messages from another phone if you have subscribed to the CLI and SMS services from your network provider. By default, SMS reception is set to On so that you can receive SMS messages.

### To activate or deactivate the reception of SMS

1. Press MENU, press SELECT to enter SMS, scroll to SMS Settings and press SELECT, press SELECT to enter SMS Reception.
2. Scroll to On or Off and press SELECT to confirm.

Even if SMS reception is Off, you can still send SMS messages.

## SMS Box (only for UK)


In order to send and receive SMS messages, at least 1 SMS Box must be created. Box 9 with empty password is created by default.


You can add new SMS boxes (Box 0 to Box 9), and you can protect each SMS box with a password.


### To create a new SMS Box (only for UK)

1. Press MENU, press SELECT to enter SMS, scroll to SMS Settings and press SELECT, scroll to SMS Boxes and press SELECT.
2. Press MENU and press SELECT to Add New Box.
3. Enter box name (maximum 14 characters) and press OK.
4. Enter PIN (maximum 4 digits) and press OK.
















5. Enter PIN again and press  **OK**.












You can choose to leave the PIN empty. If no PIN is required, simply press  **OK** when prompted to enter PIN.

6. Enter the SMS box number and press  **OK**.  
If the number entered already exist, an error tone is emitted. If the number entered is accepted, a validation tone is emitted and the screen returns to SMS boxes list.












### To change the password of an SMS Box (only for UK)

1. Press  **MENU**, press  **SELECT** to enter SMS, scroll  to SMS Settings and press  **SELECT**, scroll  to SMS Boxes and press  **SELECT**.
2. Scroll  to the SMS box for which you wish to change password and press  **SELECT**.
3. Scroll  to Change PIN and press  **SELECT**.
4. Enter old PIN and press  **OK**.
5. Enter new PIN, press  **OK** and enter the new PIN again for confirmation.
6. Press  **OK** to confirm PIN change.

### To delete an SMS Box (only for UK)









1. Press  **MENU**, press  **SELECT** to enter SMS, scroll  to SMS Settings and press  **SELECT**, scroll  to SMS Boxes and press  **SELECT**.
2. Scroll  to the SMS box for which you wish to delete and press  **SELECT**.
3. Scroll  to Delete Box and press  **SELECT**.
4. Enter PIN (if needed) and press  **OK** to confirm box deletion.

### To change the box number of an SMS Box (only for UK)

1. Press  **MENU**, press  **SELECT** to enter SMS, scroll  to SMS Settings and press  **SELECT**, scroll  to SMS Boxes and press  **SELECT**.
2. Scroll  to the SMS box for which you wish to change the box number and press  **SELECT**.
3. Scroll  to Change Box Nr and press  **SELECT**.
4. Enter the new box number and press  **OK** to confirm box number change.

### To set outgoing number

The incoming and outgoing numbers of your ID937 are already set to work on your country network. We advise you not to modify these settings. For more details or in case of any problems, please contact your local network provider.

1. Press  **MENU**, press  **SELECT** to enter SMS, scroll  to SMS Settings and press  **SELECT**, scroll  to SMS Center 1, SMS Center 2 or SMS Center 3 and press  **SELECT**.
2. Press  **SELECT** to enter Outgoing Nr..
3. Enter the number and press  **OK** to confirm.  
A validation tone is emitted.

The maximum length of an outgoing number is 20 digits.

## To set incoming number

1. Press **MENU**, press **SELECT** to enter SMS, scroll **↓** to SMS Settings and press **SELECT**, scroll **↓** to SMS Center 1, SMS Center 2 or SMS Center 3 and press **SELECT**.
2. Scroll **↓** to Incoming Nr. and press **SELECT**.
3. Enter the number and press **OK** to confirm.  
A validation tone is emitted.

The maximum length of an incoming number is 20 digits.

## Default SMS center

The default SMS center number is 1.

### To set default SMS center

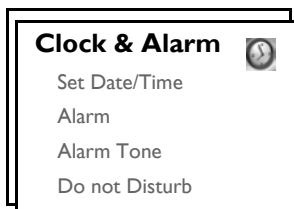
1. Press **MENU**, press **SELECT** to enter SMS, scroll **↓** to SMS Settings and press **SELECT**, scroll **↓** to Default Ctr. and press **SELECT**.
2. Scroll **↓** to SMS Center that you wish to set as default center (SMS Center 1, SMS Center 2 or SMS Center 3) and press **SELECT**.  
A validation tone is emitted.

## Ist Ring

When this function is set to **Off**, the first ring from a voice call will not sound. This is particularly useful in countries where calling line identity is sent after the first ring, so no phones in the house would ring when a message arrives.

### To set Ist Ring

1. Press **MENU**, press **SELECT** to enter SMS, scroll **↓** to SMS Settings and press **SELECT**, scroll **↓** to Set Ist Ring and press **SELECT**.
2. Scroll **↓** to On or Off and press **SELECT** to confirm.



## Set date and time

1. Press **MENU**, scroll **↓** to Clock & Alarm and press **SELECT**, press **SELECT** again to enter Set Date/Time.
2. Enter the current time (HH:MM) and current date (DD/MM/YY) and press **OK**.

Enter the date in Day/Month/Year format and the time in 24-hour format.

3. A validation tone is emitted and the screen returns to Clock & Alarm menu.

Once the date and time are set, there will be time & date recovery when the batteries are removed, or when there is a power failure.

## Set Alarm

1. Press **MENU**, scroll **↓** to Clock & Alarm and press **SELECT**, scroll **↓** to Alarm and press **SELECT**.
2. Scroll **↓** to Off, On Once or On Daily and press **SELECT**.
3. If you select On Once or On Daily, enter the time for the alarm and press **OK**.  
A validation tone is emitted and the screen returns to previous menu.

The alarm tone and alarm icon will only sound/blink for 1 minute when the alarm time is reached. To mute the alarm tone, simply press any key on the handset.

## Alarm tone

1. Press **MENU**, scroll **↓** to Clock & Alarm and press **SELECT**, scroll **↓** to Alarm Tone and press **SELECT**.
2. Scroll **↓** to the desired melody (Melody 1, Melody 2 or Melody 3) to play the melody.
3. Press **SELECT** to set the alarm tone.

# Clock & Alarm

## Do not Disturb mode

This feature is available only if you have subscribed to Caller Line Identification from your network provider. When Do not Disturb mode is activated, the phone will ring only when there are calls received from authorised groups. For all other callers, the phone will display an incoming call message or the backlight will be turned on, but it will not ring. If the telephone answering machine is activated, it will answer the call to allow the caller to leave a message.

### To set Do not Disturb mode On/Off

1. Press **MENU**, scroll to Clock & Alarm and press **SELECT**, scroll to Do not Disturb and press **SELECT**.
2. Press **SELECT** again to enter Activation.
3. Scroll to On or Off.
4. Press **SELECT** to confirm.

By default, Do not Disturb mode is Off.

### To set Day of Do not Disturb mode

1. Press **MENU**, scroll to Clock & Alarm and press **SELECT**, scroll to Do not Disturb and press **SELECT**, scroll to Set Day and press **SELECT**.
2. Scroll to your desired option (All Week, Weekday, Monday, Tuesday..... or Sunday) and press **SELECT**.
3. If you select All Week or Weekday, press **SELECT** again to confirm.
4. If you select Monday, Tuesday..... or Sunday, a “√” will appear at the beginning of the row to indicate your selection. You can select more than 1 day.
5. After you have made your selection, scroll to OK and press **SELECT** to confirm and return to previous menu.

### To set Time of Do not Disturb mode

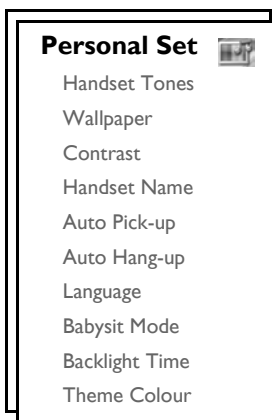
1. Press **MENU**, scroll to Clock & Alarm and press **SELECT**, scroll to Do not Disturb and press **SELECT**, scroll to Set Time and press **SELECT**.
2. Enter Start Time and Stop Time.
3. Press **OK** to confirm.

By default, Start Time is 00:00 and Stop Time is 00:00.

### To set allowed caller

1. Press **MENU**, scroll to Clock & Alarm and press **SELECT**, scroll to Do not Disturb and press **SELECT**, scroll to Allowed caller and press **SELECT**.
2. Scroll to your desired option (Standard, Group A, Group B or Group C).
3. Press **OK** to confirm.

By default, no group is allowed when Do not Disturb mode is activated.











## Handset Tones

### Ring Volume

There are 5 ringer volume options (Silence, Low, Medium, High and Progressive). The default level is Medium.

#### To set ring volume

1. Press  **MENU**, scroll  to Personal Set and press  **SELECT**, press  **SELECT** to enter Handset Tones and press  **SELECT** again to enter Ring Volume.
2. Scroll  to your desired volume level and press  **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.









When Silence is activated, the icon  is displayed on the screen.

**WARNING** When the handset rings during an incoming call, please do not hold the handset too close to your ear as the volume of the ringing tone may damage your hearing.

### Ring Melody

There are 16 ring melodies available on your handset.

#### To set Ring Melody

1. Press  **MENU**, scroll  to Personal Set and press  **SELECT**, press  **SELECT** to enter Handset Tones, scroll  to Ring Melody and press  **SELECT**.
2. Scroll  to your desired melody to play the melody.
3. Press  **SELECT** to set the ring melody.  
A validation tone is emitted and the screen returns to previous menu.

# Personal Settings

## Group Melody

To benefit from this feature, you must subscribe to the Caller Line Identification service. See "Caller Line Identification" on page 19.

This menu enables you to select and set the melodies to be played when there is an external incoming call from a contact whose name is stored in your phonebook and is part of a group. You can associate 1 ring melody to each group.

There are three phonebook groups (Group A, B, C) available for you to organise your contacts. Each group can be assigned a unique melody.

### To set Group Melody

1. Press **MENU**, scroll to Personal Set and press **SELECT**, press **SELECT** to enter Handset Tones, scroll to Group Melody and press **SELECT**.
2. Scroll to the group for which you wish to set melody and press **SELECT**.
3. Scroll to the desired melody to play the melody.
4. Press **SELECT** to set the group melody.  
A validation tone is emitted and the screen returns to previous menu.

## Key Beep

A single beep is emitted when a key is pressed. You can enable or disable the key beep. By default, the key beep is On.

### To set key beep On/Off

1. Press **MENU**, scroll to Personal Set and press **SELECT**, press **SELECT** to enter Handset Tones, scroll to Key Beep and press **SELECT**.
2. Scroll to On or Off and press **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

## SMS Tone

A tone is emitted when a new SMS is received. You can enable or disable the SMS Tone. By default, SMS tone is On.

### To set SMS tone On/Off

1. Press **MENU**, scroll to Personal Set and press **SELECT**, press **SELECT** to enter Handset Tones, scroll to SMS Tone and press **SELECT**.
2. Scroll to On or Off and press **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

## Wallpaper

This feature allows you to select the wallpaper to be displayed in stand-by mode. There are 6 wallpapers pre-installed on your handset. The 6th wallpaper is a blank wallpaper. Please see "Default settings" on page 15 for the default wallpaper.



### To set wallpaper

1. Press **MENU**, scroll **↓** to Personal Set and press **SELECT**, scroll **↓** to Wallpaper and press **SELECT**.
2. Scroll **↓** to your desired wallpaper and press **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

## Contrast level

There are 3 contrast level options (Level 1, Level 2 or Level 3). The default contrast level is Level 2.

### To set contrast level

1. Press **MENU**, scroll **↓** to Personal Set and press **SELECT**, scroll **↓** to Contrast and press **SELECT**.
2. Scroll **↓** to your desired contrast level (Level 1, Level 2 or Level 3) and press **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

## Handset Name

You can name the handset and display the handset name in stand-by mode. The default handset name of your handset is PHILIPS.


### To rename the handset

1. Press **MENU**, scroll **↓** to Personal Set and press **SELECT**, scroll **↓** to Handset Name and press **SELECT**.
2. Edit the handset name and press **OK** to confirm.  
A validation tone is emitted and the screen returns to previous menu.








Maximum length of the handset name is 14 characters and the default handset name is PHILIPS.

# Personal Settings

## Auto Pick-up

This function enables you to answer a call automatically by simply lifting the handset from the base station. By default, the Auto Pick-up feature is Off and in this case you have to press the  key to answer a call.








### To set Auto Pick-up mode

1. Press  **MENU**, scroll  to Personal Set and press  **SELECT**, scroll  to Auto Pick-up and press  **SELECT**.
2. Scroll  to On or Off and press  **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

## Auto Hang-up

This function enables you to end a call automatically by simply replacing the handset on the base station. By default, the Auto Hang-up feature is On.








### To set Auto Hang-up mode

1. Press  **MENU**, scroll  to Personal Set and press  **SELECT**, scroll  to Auto Hang-up and press  **SELECT**.
2. Scroll  to On or Off and press  **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

## Language

Your ID937 can support different display languages.

### To change the language

1. Press  **MENU**, scroll  to Personal Set and press  **SELECT**, scroll  to Language and press  **SELECT**.
2. Scroll  to your desired language and press  **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

## Babysit mode

You must have at least 2 handsets registered to your base station to be able to use this feature (see page 45 "To register an additional handset").


This feature allows you to monitor, e.g. the baby's room. Place the handset in the room to be monitored. If the sound level around the microphone of the handset exceeds a certain threshold, the handset can automatically call another handset registered on the same base station.

To use the Babysit feature you need to activate it (e.g. on handset 1) and enter the number of the handset to be called (e.g. handset 2) in the event that there are noises in the monitored room. Place the handset which is in Babysit mode (e.g. handset 1) in the room to be monitored. If this handset detects a sound level greater than a certain threshold, it will automatically initiate an internal call to the selected handset (e.g. handset 2).



## To activate Babysit mode

1. Press  MENU, scroll  to Personal Set and press  SELECT, scroll  to Babysit mode and press  SELECT.

In Babysit mode, all keys are deactivated except for  MENU key. Babysit mode is displayed on the screen when this function is activated and the handset cannot perform any normal operation (making an outgoing call, receiving an incoming call, intercom another handset, paging, etc.)

2. Scroll through the list of handsets available and press  SELECT to select the handset to be called.







You can still perform all normal operations (making an outgoing call, receiving an incoming call, intercom another handset, paging, etc.) on the selected handset.

## To deactivate Babysit mode

1. Press  MENU, select Off and press  SELECT.

## Backlight time








### To set Backlight time

1. Press  MENU, scroll  to Personal Set and press  SELECT, scroll  to Backlight Time and press  SELECT.
2. Select 20s, 40s and 60s and press  SELECT to confirm.  
A validation tone is emitted.

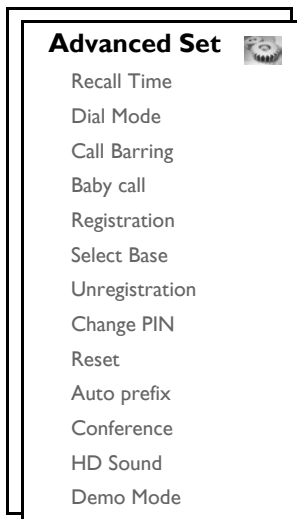
Backlight is activated when there is an incoming call, new message, etc. The default backlight time is 20s.

## Theme Colour

### To set theme colour

1. Press  MENU, scroll  to Personal Set and press  SELECT, scroll  to Theme Colour and press  SELECT.
2. Scroll  to Theme Colour 1, Theme Colour 2 or Theme Colour 3 and press  SELECT to confirm.  
A validation tone is emitted.

# Advanced Settings



## Recall Time

Recall time (or dial delay) is the time delay by which the line will be disconnected after you press key. It can be set to short, medium or long.

The default value of recall time that is preset in your ID937 should be the best suited for your country network and therefore you should not need to change it.

### To set recall time

1. Press **MENU**, scroll to **Advanced Set** and press **SELECT** and press **SELECT** to enter Recall Time.
2. Scroll to select **Short / Medium / Long** and press **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

This setting is useful when using network services. The use of some services accessed with + , + , + (call waiting, call forward...) will depend on your recall time setting. Please contact your network provider for more details on this feature.

## Dial Mode

The default value for dial mode that is preset in your ID937 should be the best suited for your country network and therefore you should not need to change it.

There are 2 dial modes: Tone or Pulse

### To set dial mode

1. Press **MENU**, scroll to Advanced Set and press **SELECT**, scroll to Dial Mode and press **SELECT**.
2. Scroll to Tone or Pulse and press **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

## Call Barring

Call barring enables you to restrict selected handsets from dialling a phone number beginning with certain numbers. You can set up to 4 different barring numbers, with each number containing up to 4 digits.

### To activate/deactivate Call Barring mode

1. Press **MENU**, scroll to Advanced Set and press **SELECT**, scroll to Call Barring and press **SELECT**.
2. Enter the Master PIN when prompted and press **OK** to confirm.

The default Master PIN number is 0000.

3. Press **SELECT** to enter Barring Mode.
4. Scroll to On or Off and press **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

### To modify Call Barring number

1. Press **MENU**, scroll to Advanced Set and press **SELECT**, scroll to Call Barring and press **SELECT**.
2. Enter the Master PIN when prompted and press **OK** to confirm.

The default Master PIN number is 0000.

3. Scroll to Barring Number and press **SELECT**.
4. Scroll to Number 1, Number 2, Number 3 or Number 4 and press **SELECT**.
5. Enter a maximum of 4 digits and press **OK** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

If a restricted number is dialled, the call will not be connected. When this happens, the phone emits an error tone and returns to stand-by mode.







# Advanced Settings

## Baby Call





When activated, the Baby Call feature enables you to dial a number by pressing any key on your handset. This feature is very useful for direct access to emergency services.

You can enter up to 20 digits for baby call number.

### To activate Baby Call mode

1. Press  **MENU**, scroll  to Advanced Set and press  **SELECT**, scroll  to Baby call and press  **SELECT**.
2. Enter the Master PIN when prompted and press  **OK** to confirm.







The default Master PIN number is 0000.

3. Press  **SELECT** to enter Mode.
4. Scroll  to On and press  **SELECT** to confirm.
5. Enter the Baby Call number and press  **OK** to confirm.  
A validation tone is emitted.




### To deactivate Baby Call mode

1. Long press  **MENU** (when Baby Call mode has been activated before).
2. Scroll  to Off and press  **SELECT** to confirm.

### To change Baby Call number

1. Press  **MENU**, scroll  to Advanced Set and press  **SELECT**, scroll  to Baby call and press  **SELECT**.
2. Enter the Master PIN when prompted and press  **OK** to confirm.

The default Master PIN number is 0000.

3. Scroll  to Number and press  **SELECT**.
4. The last stored Baby Call number is displayed (if any).
5. Enter the new Baby Call number and press  **OK** to confirm.  
A validation tone is emitted and the screen returns to previous menu.


## Registration

The procedures described below are the procedures that you will find in your ID937 handset. The procedures may vary according to the handset you want to register. In this case, please refer to the manufacturer of the additional handset.

Additional handsets must be registered to the base unit before you can use them. Up to 6 handsets can be registered to one base station.

The Master PIN is required before you can register or unregister handsets. The default PIN is 0000.

## To register an additional handset

1. On the base station, press and hold  for 3 seconds. After that, the registration procedure has to be done within 1 minute.

Within 1 minute, the base station is able to accept registration from a handset. If there is no action taken on the handset within 10 seconds, the registration procedure will be aborted.

2. At the same time, on the handset, press  **MENU**, scroll  to **Advanced Set** and press  **SELECT**, scroll  to **Registration** and press  **SELECT**.
3. Press  to select the Base to be registered to and press  **OK** to confirm.
4. Enter the Master PIN when prompted and press  **OK** to start registration.








If the PIN is incorrect, **Incorrect PIN** will be displayed and the handset returns to stand-by mode.

A validation tone is emitted to indicate successful registration and the screen returns to stand-by mode.

## Select Base







One ID937 handset can be registered to up to 4 different ID937 Base stations. By default, the handset will register to BASE 1. If you select **Best Base**, the handset will register to the nearest base station.

## To manually select best base station

1. Press  **MENU**, scroll  to **Advanced Set** and press  **SELECT**, scroll  to **Select Base** and press  **SELECT**.
2. Scroll  to the desired base station and press  **OK** to confirm.
3. The handset will start searching for the base station. If the selected base is found, a validation tone is emitted.

## Unregistration

### To unregister a handset

1. Press  **MENU**, scroll  to **Advanced Set** and press  **SELECT**, scroll  to **Unregistration** and press  **SELECT**.
2. Enter the Master PIN when prompted and press  **OK** to confirm.
3. Select in the list of handsets displayed, the handset that you wish to unregister.  
A validation tone is emitted to indicate successful unregistration and the screen shows **Unregistered**.

If no action is taken on the handset within 15 seconds, the unregistration procedure will be aborted and the handset returns to stand-by mode.

# Advanced Settings

## Change Master PIN

The Master PIN is used for setting call barring/baby call number, registration/unregistration of handsets and for accessing the answering machine remotely. The default Master PIN number is 0000. The length of the PIN is 4 digits. This PIN is also used to protect the settings of your handset. Your handset will prompt you whenever the PIN is required.

### To change Master PIN

1. Press MENU, scroll to Advanced Set and press SELECT, scroll to Change PIN and press SELECT.
2. Enter the current Master PIN when prompted and press OK to confirm. The PIN entered will be shown as asterisks (\*) on the screen.

If an incorrect PIN is entered, the screen returns to previous menu.

3. Enter new PIN and press OK.
4. Enter new PIN again and press OK to confirm PIN change.  
A validation tone is emitted, the message New PIN Stored appears and the screen returns to previous menu.

## Reset

### Reset to default settings

1. Press MENU, scroll to Advanced Set and press SELECT, scroll to Reset and press SELECT.
2. Scroll to Yes and press SELECT.  
A validation tone is emitted and the unit is reset to its default settings (Please see "Default settings" on page 15).

The WELCOME mode will appear again after master reset.

## Auto Prefix

The maximum length of an auto prefix number is 5 digits. Once the number is set, it will be automatically inserted at the beginning of each number that will be dialled.

### To set auto prefix number








1. Press MENU, scroll to Advanced Set and press SELECT, scroll to Auto prefix and press SELECT.
2. The last stored auto prefix number is displayed (if any).
3. Enter the number and press OK to confirm.  
A validation tone is emitted and the screen returns to previous menu.

## Conference Mode

When conference mode is activated, you can initiate a three-party conference call with a second handset registered to your base station automatically if the second handset takes the line when there is already an external call in progress.

The default setting for this mode is Off.








### To activate/deactivate Conference mode


1. Press  **MENU**, scroll  to Advanced Set and press  **SELECT**, scroll  to Conference and press  **SELECT**.
2. Scroll  to On or Off and press  **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

## HD Sound mode

The HD Sound mode is an exclusive feature making your phone conversations sounding just like real-life conversations. When activated, the HD Sound mode transmits with high fidelity all the emotions of the call as if your correspondent was talking next to you.

### To activate/deactivate HD Sound mode








1. Press  **MENU**, scroll  to Advanced Set and press  **SELECT**, scroll  to HD Sound and press  **SELECT**.
2. Scroll  to On or Off and press  **SELECT** to confirm.

During a call, you can also press  **OPTION** and select HD Sound On/HD Sound Off to activate/deactivate HD Sound mode.

When HD Sound mode is activated during a call, HD Sound On will appear on the screen for 2 seconds and the HD Sound icon (see "Display icons & symbols" on page 8) will also appear to indicate that the call is now in HD Sound mode.

If HD Sound mode is deactivated during a call, HD Sound Off will appear on the screen for 2 seconds and the normal call connected icon (see "Display icons & symbols" on page 8) will appear to replace the HD Sound icon to indicate that the call is no longer in HD Sound mode.

## Demo Mode

1. Press  **MENU**, scroll  to Advanced Set and press  **SELECT**, scroll  to Demo Mode and press  **SELECT**.
2. Press  **SELECT** to start the demo mode.  
The demo mode begins.
3. To exit from this mode, press .



This menu provides a convenient means for you to access, activate or deactivate some network services that are **country/subscription** dependent. Contact your network provider for more information about these services.

The default numbers and values that are preset in your ID937 should be the best suited for your country network and therefore you should not need to change them.

## Call Forward

There are 3 call forwarding options available: Unconditional Call Forwarding, When Busy and When Unanswered.

### Set up Call Forward number

1. Press **MENU**, scroll **↑** to Net. Service and press **SELECT**.
2. Scroll **↑** to the type of call forwarding option you wish to set (Call Forward / Call Fwd Busy / Call Fwd UnAns) and press **SELECT**.
3. Scroll **↑** to Settings and press **SELECT** to enter the number for forwarding.
4. Press **OK** to confirm.

### Activate Call Forward






1. Press **MENU**, scroll **↑** to Net. Service and press **SELECT**.
2. Scroll to the type of call forwarding option you wish to set (Call Forward / Call Fwd Busy / Call Fwd UnAns) and press **SELECT**.
3. Press **SELECT** to Activate.
4. The number for that selected service will be dialled.
5. When the number has been dialled, press **END** to return to stand-by mode.

When this feature is activated, depending on the call forwarding option you have set, your incoming calls will be forwarded to the number of your choice.

### Deactivate Call Forward

1. Press **MENU**, scroll **↑** to Net. Service and press **SELECT**.












2. Scroll  to the type of call forwarding option you wish to set (Call Forward / Call Fwd Busy / Call Fwd UnAns) and press  **SELECT**.
3. Scroll  to Deactivate and press  **SELECT** to confirm.
4. The number for that selected service will be dialled.
5. When the number has been dialled, press  to return to stand-by mode.









## Voice Mail

This feature allows the caller to leave a voice message when you are unable, or do not wish to take a call yourself. The availability of this feature is dependent on your country and your subscription with your network provider. Charges often apply for you to retrieve messages, as these are stored by the network rather than on the handset itself. Contact your network provider for more information about this feature.

### Set up Voice Mail number









1. Press  **MENU**, scroll  to Net. Service and press  **SELECT**, scroll  to Voice Mail and press  **SELECT**.
2. Press  **SELECT** to select Voice Mail I.
3. Scroll  to Settings and press  **SELECT**.
4. Modify the voice mail number and press  **OK**.

### Activate Voice Mail








1. Press  **MENU**, scroll  to Net. Service and press  **SELECT**, scroll  to Voice Mail and press  **SELECT**.
2. Press  **SELECT** to select Voice Mail I.
3. Press  **SELECT** to Activate.
4. The number for that selected service will be dialled.
5. When the number has been dialled, press  to return to stand-by mode.

## Call Back

### Setting









1. Press  **MENU**, scroll  to Net. Service and press  **SELECT**, scroll  to Call Back and press  **SELECT**.
2. Scroll  to Settings and press  **SELECT**.
3. Enter the required number for call back and press  **OK**.

### Activate Call Back








1. Press  **MENU**, scroll  to Net. Service and press  **SELECT**, scroll  to Call Back and press  **SELECT**.
2. Press  **SELECT** to Activate.
3. The number for that selected service will be dialled.
4. When the number has been dialled, press  to return to stand-by mode.

## Cancel Call Back

### Setting









1. Press  **MENU**, scroll  to Net. Service and press  **SELECT**, scroll  to Cancel Call Bk and press  **SELECT**.
2. Scroll  to Settings and press  **SELECT**.
3. Enter the required number for cancelling of call back and press  **OK**.

### Activate Cancel Call Back








1. Press  **MENU**, scroll  to Net. Service and press  **SELECT**, scroll  to Cancel Call Bk and press  **SELECT**.
2. Press  **SELECT** to Activate.
3. The number for that selected service will be dialled.
4. When the number has been dialled, press  to return to stand-by mode.

## Withhold ID









### Setting

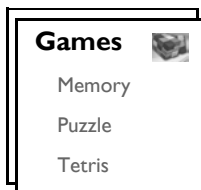
1. Press  **MENU**, scroll  to Net. Service and press  **SELECT**, scroll  to Withhold ID and press  **SELECT**.
2. Scroll  to Settings and press  **SELECT**.
3. Enter the required number for withholding ID and press  **OK**.

### Activate Withhold ID

1. Press  **MENU**, scroll  to Net. Service and press  **SELECT**, scroll  to Withhold ID and press  **SELECT**.
2. Press  **SELECT** to Activate.
3. The number for that selected service will be dialled.
4. When the number has been dialled, press  to return to stand-by mode.

### Deactivate Withhold ID

1. Press  **MENU**, scroll  to Net. Service and press  **SELECT**, scroll  to Withhold ID and press  **SELECT**.
2. Scroll  to Deactivate and press  **SELECT** to confirm.
3. The number for that selected service will be dialled.
4. When the number has been dialled, press  to return to stand-by mode.



## Memory

The objective of this game is to find and match different pairs of graphics in the shortest possible time using your memory. To win, you have to complete matching all 8 pairs of graphics in a 4x4 matrix.

### To start the game

1. Press **MENU**, scroll **↑** to Games and press **SELECT**, press **SELECT** to enter Memory game.
2. An instruction screen is displayed.

Press **↑** / **←** / **→** / **↓** keys to move up / left / right / down respectively.  
Press **SELECT** to select.

3. Press **SELECT** to start the game.
4. To exit from the game, press **EXIT**.

## Puzzle

This is a picture game where you have to move around small pieces of jumbled up pictures and put them together in order to form a complete picture.

### To start the game

1. Press **MENU**, scroll **↑** to Games and press **SELECT**, scroll **↓** to Puzzle and press **SELECT**.
2. An instruction screen is displayed.

Press **↑** / **←** / **→** / **↓** keys to move up / move left / move right / move down respectively.

3. Press **SELECT** to start the game.
4. To exit from the game, press **EXIT**.

## Tetris

You can rotate each shaped block as they fall such that they fit neatly into horizontal blocks. The more blocks you can gather within the same level, the more you will score.

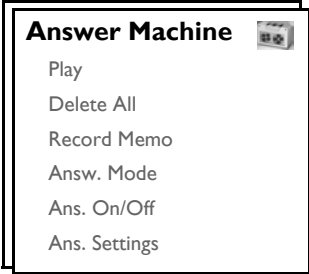
### To start the game

1. Press **MENU**, scroll **↑** to Games and press **SELECT**, scroll **↓** to Tetris and press **SELECT**.
2. An instruction screen is displayed.

Press **↑** / **←** / **→** / **↓** keys to rotate / move left / move right / move down respectively.

3. Press **SELECT** to start the game.
4. To exit from the game, press **EXIT**.

# Telephone Answering Machine (TAM)



Your ID937 features an answering machine that records unanswered calls when it is activated. The answering machine can store up to 99 messages within the maximum recording time of 15 minutes. The maximum recording time for each message is 3 minutes.

## Play

### Playback of new messages via handset

1. Press MENU, scroll to Answer Machine and press SELECT, press SELECT to Play.
2. The new messages will be played via the loudspeaker. During playback, you can:

Adjust volume	Press  key.
Stop playback	Press  to return to Play menu.
Repeat	Press  MENU, scroll  to Repeat and press  SELECT.
Next message	Press  MENU, scroll  to Next Message and press  SELECT.
Previous message	Press  MENU, scroll  to Prev. Message and press  SELECT.
Delete message	Press  MENU, scroll  to Delete and press  SELECT.
Switch the playback to earpiece	Press  key.

**TIP** You can also playback messages by pressing key in stand-by mode, scroll to Answer Machine and press SELECT, press SELECT again to Play.

### Playback of old messages via handset

Old messages can only be played if there are no new messages. The first recorded message will be played first and the next message will be played automatically until there are no more messages.

1. Press MENU, scroll to Answer Machine and press SELECT, press SELECT to enter Play.
2. Press SELECT, the first recorded message will start to play until the last recorded message. During message playback, you can press MENU to select the available options (please refer to the options available under "Playback of new messages via handset" on page 52).

## Delete All

1. Press **MENU**, scroll to Answer Machine and press **SELECT**, scroll to Delete All and press **SELECT**.
2. Press **OK** to confirm deletion of all your messages.

Unread messages will not be deleted.

## Memo recording

You can record a reminder message for yourself or for anyone else who uses your answering machine. The answering machine treats a memo recording the same way it treats any incoming message, and the new message indicator will flash accordingly. To play the memo recording, please refer to "Play" on page 52.

1. Press **MENU**, scroll to Answer Machine and press **SELECT**, scroll to Record Memo and press **SELECT**.
2. Press **START** to start recording the memo.
3. Press **STOP** to end the recording.
4. Press **BACK** at any time to return to the previous menu.

## Answering machine mode

1. Press **MENU**, scroll to Answer Machine and press **SELECT**, scroll to Answ. Mode and press **SELECT**.
2. There are 3 answering modes available: Answer Only, Answ. & Record or VIP Mode. The current selected mode is highlighted.
3. To change the answering mode, scroll to your selection and press **SELECT**.

If you select Answer Only mode, the answering machine will only pick up an incoming call after a certain number of rings but will not record any message. Your correspondent will be prompted to call back later.

## Set Outgoing Messages (OGM)

1. If you set the answering mode as Answer Only or Answ. & Record, you can choose to set your outgoing message as Predefined or Personalised.
2. The current selected mode is highlighted.
3. To change it, scroll to your selection and press **SELECT**.

## Predefined Outgoing Messages



Press **SELECT** to set your outgoing message as Predefined, you can press **SELECT** again to play the outgoing message. The language of the predefined outgoing message can be changed in the Voice Language menu (see page 57).

# Telephone Answering Machine (TAM)

## Personalised Outgoing Messages

If you set your outgoing message as Personalised, you can either play the existing outgoing message or record your own outgoing message.

### *Playing your Personalised Outgoing Message*



1. Scroll  to Play message and press  **SELECT**.
2. The existing outgoing message will be played and the screen will return to previous menu once it has finished playing.

If there is no existing outgoing message, the predefined outgoing message is played.

### *Recording your Personalised Outgoing Message*

1. Scroll  to Record message and press  **SELECT**.

The maximum length of an outgoing message is 2 minutes.

2. Press  **START** to start recording and press  **STOP** to end the recording.  
The recorded message will be played and the screen will return to the previous menu once it has finished playing.

When you record an outgoing message, the previous one is overwritten automatically.

## VIP mode














This feature is available only if you have subscribed to Caller Line Identification from your network provider. When VIP Mode is activated, the phone will play a personalised VIP greeting message for the members in the VIP list when they call you.

VIP Mode is automatically activated if there is a number in the VIP list.

The following options are available in VIP Mode:

VIP List	Add or delete numbers from the VIP list (maximum 6 numbers).
Answer Only	Record and play the outgoing message for the VIP list in Answer Only mode.
Answ. & Record	Record and play the outgoing message for the VIP list in Answ. & Record mode.

### *Add VIP numbers*

1. Press  **MENU**, scroll  to Answer Machine and press  **SELECT**, scroll  to Answ. Mode and press  **SELECT**.
2. Scroll  to VIP Mode and press  **SELECT**.
3. Press  **SELECT** to enter the VIP List.
4. The numbers in the VIP list will be displayed. If it has not been set before, the screen will display Empty.
5. Scroll  to select an entry and press  **SELECT**.
6. Press  **SELECT** to select Add.
7. Scroll  to select a number from the phonebook and press  **SELECT** to add the entry into the VIP list.

# Telephone Answering Machine (TAM)

EN

8. You can then set the answering mode as Answer Only or Answ. & Record, and choose to set your outgoing message as Predefined or Personalised (special VIP message).  
Refer to "Predefined Outgoing Messages" and "Personalised Outgoing Messages" above for the steps to record and play your outgoing messages for the VIP list.

## Delete VIP numbers

1. Press **SELECT** to enter the VIP List.
2. The numbers in the VIP list will be displayed.
3. Scroll to select an entry and press **SELECT**.
4. Scroll to Delete and press **SELECT** to delete.

## Answer On/Off

### Turn answering machine On/Off

1. Press **MENU**, scroll to Answer Machine and press **SELECT**, scroll to Ans. On/Off and press **SELECT**.
2. Scroll to On or Off and press **SELECT** to confirm.

## Answering Machine settings

1. Press **MENU**, scroll to Answer Machine and press **SELECT**, scroll to Ans. Settings and press **SELECT**.

### Ring delay

This is the number of rings before the answering machine answers and starts playing your greeting message. You can set the answering machine to start playing your greeting message after 1 to 7 rings or Toll saver. The default ring delay is 5.

1. Press **MENU**, scroll to Answer Machine and press **SELECT**, scroll to Ans. Settings and press **SELECT**, press **SELECT** to enter Ring delay.
2. Scroll to your desired ring delay setting (1 to 7 rings or Toll saver) and press **SELECT** to confirm.










Toll saver mode can save you the cost of a long-distance call when you check your messages remotely. If there are new messages in your answering machine, the outgoing message will start playing after 3 rings. If there are no new messages, the outgoing message will be played after 5 rings. Hence, if you want to check if you have any messages without incurring call charges, you can hang up the call after the 4th ring.

# Telephone Answering Machine (TAM)

## Remote control access

This feature lets you check your messages, or otherwise operate your answering machine, by calling the answering machine and entering a remote access code (which is the same as your Master PIN code) on a tone dialling phone. To prevent unauthorised access to your answering machine, your Master PIN code must be changed (see page 46).

### Activate/Deactivate remote access

- Press  **MENU**, scroll  to Answer Machine and press  **SELECT**, scroll  to Ans. Settings and press  **SELECT**, scroll  to Remote access and press  **SELECT**.
- The current selected option is highlighted.
- Scroll  to Activated or Deactivated and press  **SELECT** to confirm.

Remote access code is to prevent unauthorised access of the answering machine from external callers. The remote access code is the same as the Master PIN of the phone. Your Master PIN code must be changed (see page 46) before you can access this feature.






### Controlling the answering machine from an external call

- From your external phone, dial home. The answering machine answers and starts playing your greeting message. Within 8 seconds, press # key.
- Enter the remote access code (same as your Master PIN code). If the code is not correct, an error tone will be emitted. After the error tone is emitted, you can try to press the remote access code again until you enter the correct number.

The answer machine will drop the line immediately if there is no detection of the master PIN entry within 8 seconds.




- If the access code is correct, a validation tone can be heard. If there are new messages, all the new messages will be played immediately and then stop when there are no more new messages. If there are no new messages, the answering machine will not play any messages.

The following table indicates how to access the below features during remote access procedure:

	Replay current message or go to previous message.
	Play old messages or stop them.
	Go to next message.
	Delete current message.
	Turn the answering machine on/off.

## Call screening

### Handset call screening










If Handset Call screening is set to On, you may press  to switch between the loudspeaker and earpiece mode. If you decide to pick up the call, press . Once the call has been picked up, the recording will stop automatically. If you press , the call will be cut off and the recording will be ignored.



# Telephone Answering Machine (TAM)

EN

## Set Handset Call Screening










1. Press  **MENU**, scroll  to Answer Machine and press  **SELECT**, scroll  to Ans. Settings and press  **SELECT**, scroll  to HS Screening and press  **SELECT**.
2. The last selected option is highlighted.
3. Scroll  to On or Off and press  **SELECT** to confirm.

If you have multiple handsets, only 1 handset can enable handset call screening for each call.

## Voice Language

This menu allows you to change the language of the predefined outgoing message. The availability of this menu and the language options available are country dependent.



### To set voice language

1. Press  **MENU**, scroll  to Answer Machine and press  **SELECT**, scroll  to Ans. Settings and press  **SELECT**, scroll  to Voice Language and press  **SELECT**.
2. The current selected language is highlighted.
3. Scroll  to your preferred language and press  **SELECT** to confirm.  
A validation tone is emitted and the screen returns to previous menu.

# Troubleshooting

## Troubleshooting of the phone

Please refer to the following website for more information on Philips web support:  
[www.philips.com/support](http://www.philips.com/support)

Problem	Causes	Solution
The  icon is not blinking when the handset is placed on the base	<ul style="list-style-type: none"> <li>• Bad battery contact</li> <li>• Dirty contact</li> <li>• Battery is full</li> </ul>	<ul style="list-style-type: none"> <li>• Move the handset slightly</li> <li>• Clean the battery contact with a cloth moistened with alcohol</li> <li>• No need to charge</li> </ul>
No dialling tone	<ul style="list-style-type: none"> <li>• No power</li> <li>• Batteries are empty</li> <li>• You are too far from the base station</li> <li>• Wrong line cable</li> <li>• Line adaptor (when needed) is not connected to the line cord</li> </ul>	<ul style="list-style-type: none"> <li>• Check the connections. Reset the phone: unplug and plug back in the mains</li> <li>• Charge the batteries for at least 24 hours</li> <li>• Move closer to the base station</li> <li>• Use the line cable provided</li> <li>• Connect the line adaptor (when needed) to the line cord</li> </ul>
Poor audio quality	<ul style="list-style-type: none"> <li>• You are too far from the base station</li> <li>• The base station is too close to electrical appliances, reinforced concrete walls or metal doorframes</li> </ul>	<ul style="list-style-type: none"> <li>• Move closer to the base station</li> <li>• Move the base station at least one metre away from any electrical appliances</li> </ul>
The  icon is blinking	<ul style="list-style-type: none"> <li>• Handset is not registered to the base station</li> <li>• You are too far from the base station</li> </ul>	<ul style="list-style-type: none"> <li>• Register the handset to the base station</li> <li>• Move closer to the base station</li> </ul>
The copy from my mobile phone SIM card to ID937 phonebook is not complete.	Only phonebook entries from your mobile phone SIM card will be transferred; the phonebook entries that are stored on your mobile phone memory will not be transferred.	Transfer the phonebook entries that are on your mobile phone memory to your mobile phone SIM card and then to your ID937.

# Troubleshooting

EN

Problem	Causes	Solution
<p>The handset displays "not available"</p> <ul style="list-style-type: none"> <li>• when attempting to add another handset to the base station</li> <li>• when using a handset</li> </ul>	<ul style="list-style-type: none"> <li>• The procedure to add a handset has failed</li> <li>• Maximum number of handsets (6) has been reached</li> <li>• Base station is already busy with another handset</li> </ul>	<ul style="list-style-type: none"> <li>• Try again by disconnecting and connecting the base station power supply and follow the procedure to register a handset (see page 44)</li> <li>• Remove and place back the handset batteries</li> <li>• Unregister a handset so as to register the new handset</li> <li>• Wait until it is available</li> </ul>
Noise interference on your radio or television	Your ID937 base station or mains power pack are too close to electrical appliances	Move the power pack or base station as far away as possible
Caller Line Identification (CLI) service does not work	The service is not activated	Check your subscription with your network operator
No ring tone	The ring tone is deactivated	Increase the volume
A phonebook entry cannot be stored	The phonebook is full	Delete an entry to free memory
Cannot receive new SMS	<ul style="list-style-type: none"> <li>• SMS storage space is full</li> <li>• Wrong SMS settings</li> </ul>	<ul style="list-style-type: none"> <li>• Delete old SMS</li> <li>• Check your SMS settings (see page 32)</li> </ul>
Cannot send or receive new SMS	<ul style="list-style-type: none"> <li>• The outgoing or incoming SMS center numbers are not set or are wrong</li> <li>• You have no subscription</li> <li>• Another SMS-enabled phone is also on your line</li> <li>• There is a problem of compatibility between operators</li> <li>• The identity is withheld</li> </ul>	<ul style="list-style-type: none"> <li>• See "SMS settings" on page 32</li> <li>• Contact your provider for more information</li> <li>• Deactivate the SMS reception mode on one of the device</li> <li>• Contact your provider for more information</li> <li>• Show identity (see "Withhold ID" on page 50)</li> </ul>

## Troubleshooting of the Answering Machine

Problem	Causes	Solution
The answering machine does not record messages	<ul style="list-style-type: none"> <li>• Memory is full</li> <li>• The ANSWER ONLY mode has been activated</li> </ul>	<ul style="list-style-type: none"> <li>• Delete old messages</li> <li>• Activate Answ. &amp; Record mode (see "Answering machine mode" on page 53)</li> </ul>
Remote control access does not work	<ul style="list-style-type: none"> <li>• Remote control access has not been activated</li> </ul>	<ul style="list-style-type: none"> <li>• Activate Remote control access (see "Remote control access" on page 56)</li> </ul>
Cannot record outgoing message	<ul style="list-style-type: none"> <li>• Memory is full</li> </ul>	<ul style="list-style-type: none"> <li>• Delete old messages</li> </ul>
The ID937 hangs up during remote access	<ul style="list-style-type: none"> <li>• You have not changed your Master PIN code</li> <li>• You have taken more than 8 seconds to enter the Master PIN code</li> </ul>	<ul style="list-style-type: none"> <li>• To prevent unauthorised access to your answering machine, your Master PIN code must be changed. To change PIN code, see page 46</li> <li>• Enter the Master PIN code within 8 seconds</li> </ul>
The answering machine stops automatically	<ul style="list-style-type: none"> <li>• Memory is full</li> <li>• Message exceeds 3 minutes</li> </ul>	<ul style="list-style-type: none"> <li>• Play and delete old messages</li> <li>• Messages must not exceed 3 minutes</li> </ul>

## Electric, Magnetic and Electromagnetic Fields ("EMF")

1. Philips Royal Electronics manufactures and sells many consumer oriented products which usually, as with any electronic apparatus, have the ability to emit and receive electro magnetic signals.
2. One of Philips' leading Business Principles is to take all necessary health and safety precautions for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products.
3. Philips is committed to develop, produce and market products that cause no adverse health effects.
4. Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.
5. Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardisation for early integration in its products.

## Conformity

The Declaration of conformity is available on [www.p4c.philips.com](http://www.p4c.philips.com).

Hereby, Philips Consumer Electronics, BLC P&ACC, declares that the ID937x is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

## Recycling and disposal

### Disposal instructions for old products

The WEEE Directive (Waste Electrical and Electronic Equipment: 2002/96/EC) has been put in place to ensure that products are recycled using best available treatment, recovery and recycling techniques to ensure human health and give utmost protection to the environment.

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

Do not dispose of your old product in your general household waste bin. Inform yourself about the local separate collection system for electrical and electronic products marked by this symbol:

Use one of the following disposal options:

1. Dispose of the complete product (including its cables, plugs and accessories) in the designated WEEE collection facilities
2. If you purchase a replacement product, return your old product, in its entirety, to the retailer. He should accept it as required by the WEEE Directive.

Philips has marked the packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.



A financial contribution has been paid to the associated national recovery & recycling system.



The labelled packaging material is recyclable.

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