

Always there to help you

Register your product and get support at
www.philips.com/support

BDP5500

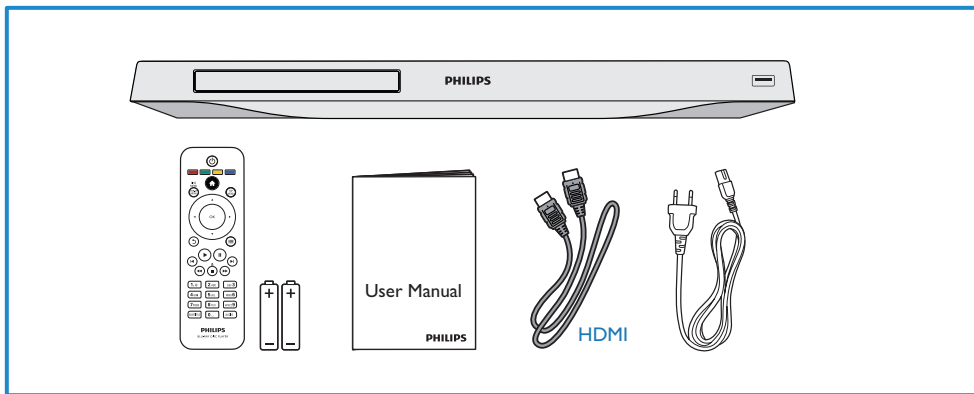


User manual

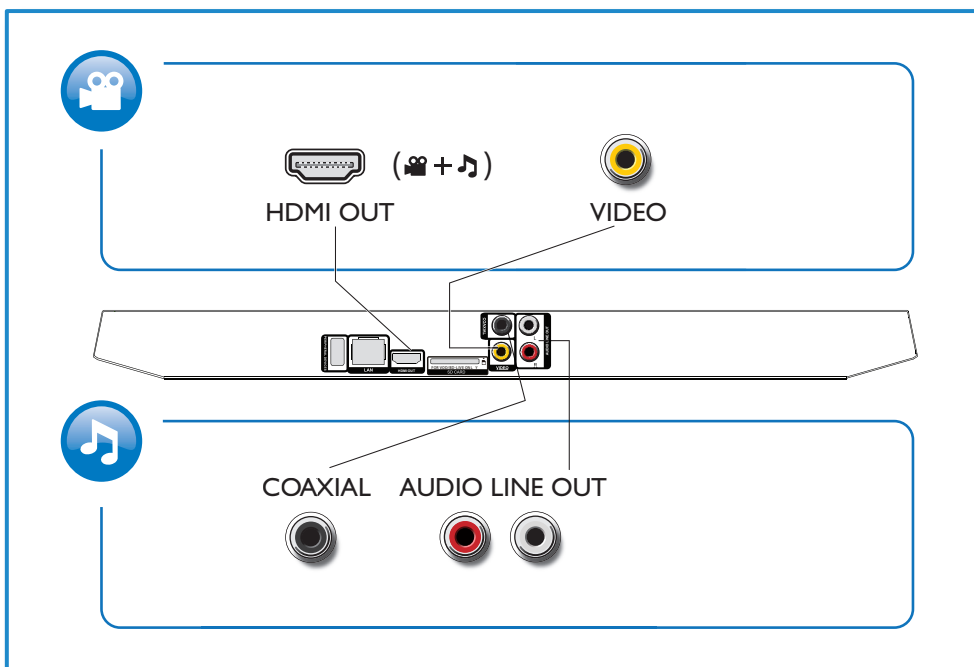
PHILIPS



Before you connect this Blu-ray disc/ DVD player, read and understand all accompanying instructions.



1



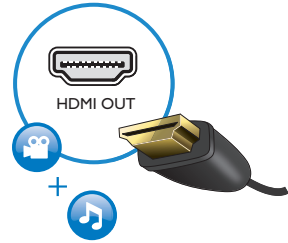
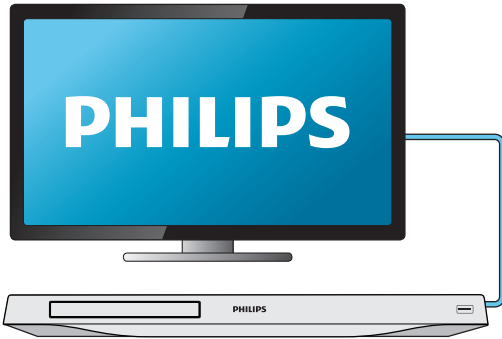
2



1 HDMI



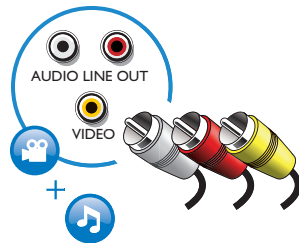
HDMI VIDEO COAXIAL AUDIO LINE OUT



2 VIDEO+AUDIO LINE OUT

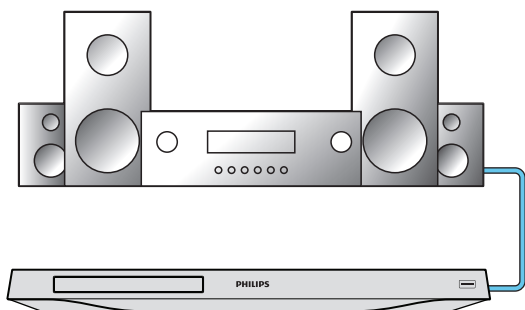


HDMI VIDEO COAXIAL AUDIO LINE OUT



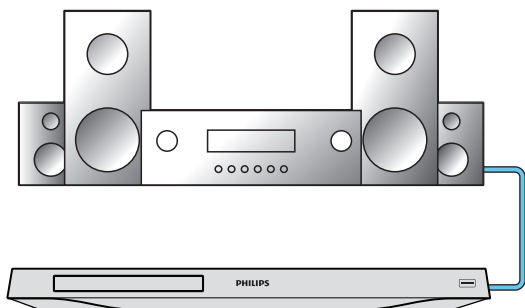
3 COAXIAL

○HDMI ○VIDEO ●COAXIAL ○AUDIO LINE OUT

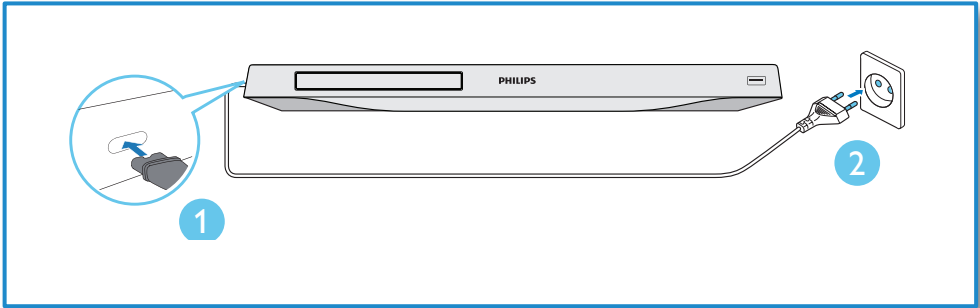


4 AUDIO LINE OUT

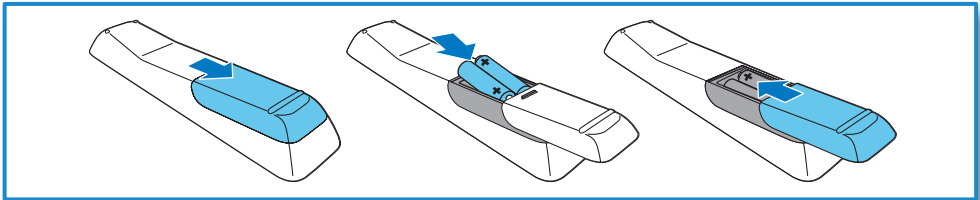
○HDMI ○VIDEO ○COAXIAL ●AUDIO LINE OUT



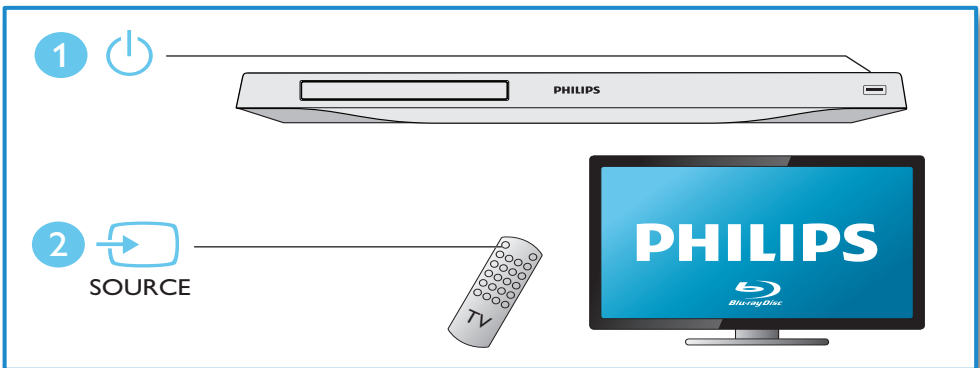
3



4



5



6



2

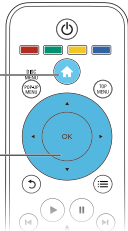
BD/BD 3D
DVD/VCD/CD
DivX Plus HD/MKV
MP3 / JPEG

1

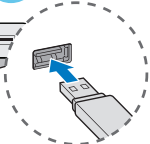


3

4

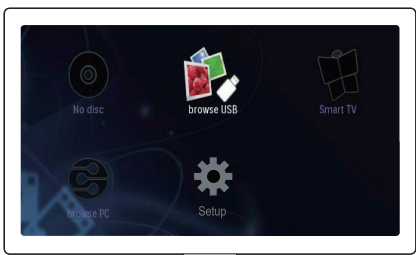
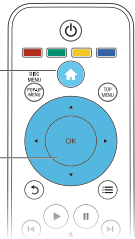


1



2

3



Contents

1	Hookup and play	2-7
----------	------------------------	-----

2	Use your Blu-ray disc/ DVD player	10
	Basic play control	10
	Video, audio and picture options	11
	DivX videos	12
	Play a musical slideshow	12
	BonusView on Blu-ray	13
	BD-Live on Blu-ray	13
	Play a Blu-ray 3D video	13
	View 2D video/picture in 3D effect	13
	Set up a network	14
	Smartphone control	14
	Browse PC through DLNA	15
	Browse Smart TV	15
	Rent online videos	16
	Use a USB keyboard or mouse	16
	Use Philips EasyLink	17
	Stream media from an Android device	17

3	Change settings	17
	Picture	17
	Sound	18
	Network (installation, Smart TV...)	18
	Preference (languages, parental control...)	18
	Advanced options (clear memory...)	19

4	Update software	20
	Update software via the Internet	20
	Update software via USB	20

5	Specifications	21
----------	-----------------------	----

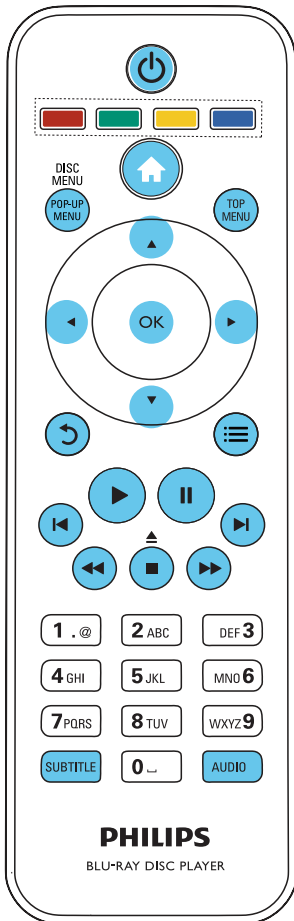
6	Troubleshooting	22
----------	------------------------	----

7	Safety and important notice	24
----------	------------------------------------	----

2 Use your Blu-ray disc/ DVD player

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers (e.g. product software upgrade), register your product at www.philips.com/welcome.

Basic play control



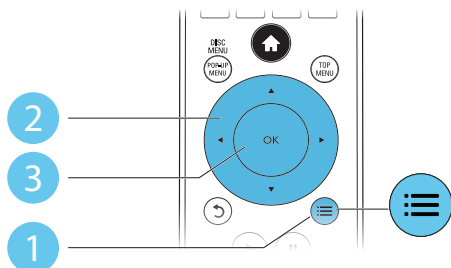
During play, press the following buttons to control.

Button	Action
	Turn on the player, or switch to standby.
	Access the home menu.
	Stop play. Press and hold (more than 4 seconds) to open or close the disc compartment.
	Pause play. Press repeatedly to slow forward frame by frame.
	Start or resume play.
	Skip to the previous or next track, chapter or file.
	Fast backward or forward. Press repeatedly to change the search speed. Press once, and then press to slow forward.
AUDIO	Select an audio language or channel.
SUBTITLE	Select a subtitle language.
DISC MENU / POP-UP MENU	Access or exit the disc menu.
TOP MENU	Access the main menu of a video disc.
Color buttons	Select tasks or options for Blu-ray discs.
	Navigate the menus. Press to rotate a picture clockwise or counter-clockwise during slideshow.
OK	Confirm a selection or entry.
	Return to a previous display menu.
	Access more options during play.

Video, audio and picture options

More options are available for video or picture play from a disc or USB storage device.

Video options



Access more options during video play.

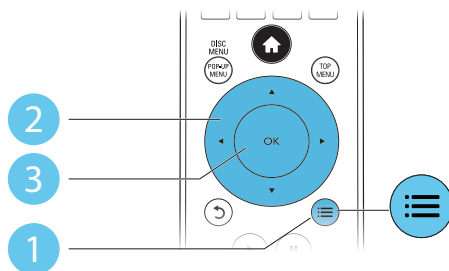
- **[Audio language]:** Select an audio language.
- **[Subtitle Language]:** Select a subtitle language.
- **[Subtitle shift]:** Change the subtitle position on the screen. Press ▲ ▼ to change the subtitle position.
- **[Info]:** Display play information.
- **[Character set]:** Select a character set that supports the DivX video subtitle (only for DivX videos).
- **[Time search]:** Skip to a specific time via the numeric buttons on the remote control.
- **[2nd audio language]:** Select the second audio language (only for Blu-ray discs that support BonusView).
- **[2nd Subtitle Language]:** Select the second subtitle language (only for Blu-ray discs that support BonusView).
- **[Titles]:** Select a title.
- **[Chapters]:** Select a chapter.
- **[Angle list]:** Select a camera angle.
- **[Menus]:** Display a disc menu.

- **[PIP selection]:** Display a picture-in-picture window (only for Blu-ray discs that support BonusView).
- **[Zoom]:** Zoom into a video picture. Press ◀▶ to select a zoom factor.
- **[Repeat]:** Repeat a chapter or title.
- **[Repeat A-B]:** Mark two points within a chapter for repeat play, or turn off repeat mode.
- **[2D to 3D]:** Convert instantly a 2D video to be viewed in 3D effect.
- **[Picture settings]:** Select a predefined color setting.

Note

- Available video options depend on the video source.

Picture options



Access more options during slideshow.

- **[Rotate +90]:** Rotate a picture 90 degrees clockwise.
- **[Rotate -90]:** Rotate a picture 90 degrees counter-clockwise.
- **[Zoom]:** Zoom into a picture. Press ◀▶ to select a zoom factor.
- **[Info]:** Display picture information.
- **[Duration per slide]:** Set a display interval for a slideshow.
- **[Slide animation]:** Select a transition effect for a slideshow.
- **[Picture settings]:** Select a predefined color setting.

- **[Repeat]**: Repeat a selected folder.
- **[2D to 3D]**: Convert instantly a 2D picture to be viewed in 3D effect.

Audio options



Press **≡** repeatedly to cycle through the following options.

- Repeat the current track.
- Repeat all the tracks on the disc or folder.
- Play audio tracks in a random loop.
- Turn off a repeat mode.

DivX videos

You can play DivX videos from a disc, a USB storage device, or an online video store (see "Rent online videos").

VOD code for DivX

- Before you purchase DivX videos and play them on this player, register this player on www.divx.com using the DivX VOD code.
- Display the DivX VOD code: press **⬆**, and select **[Setup] > [Advanced] > [DivX® VOD Code]**.

DivX subtitles

- Press **SUBTITLE** to select a language.
- If the subtitle is not displayed correctly, change the character set that supports the DivX subtitle. Select a character set: press **≡**, and select **[Character set]**.

Character set	Languages
[Standard]	English, Albanian, Danish, Dutch, Finnish, French, Gaelic, German, Italian, Kurdish (Latin), Norwegian, Portuguese, Spanish, Swedish and Turkish
[Chinese]	Simplified Chinese
[Chinese-Traditional]	Traditional Chinese
[Korean]	English and Korean

Note

- To play DivX DRM protected files from a USB storage device, or an online video store, connect this player to a TV through HDMI.
- To use the subtitles, make sure that the subtitle file has the same name as the DivX video file name. For example, if the DivX video file is named "movie.avi", save the subtitle file as "movie.srt", or "movie.sub".
- This player can play subtitle files in the following formats: .srt, .sub, .txt, .ssa, and .smi.

Play a musical slideshow

Play music and pictures simultaneously to create a musical slideshow.

- 1 From a disc or connected USB storage device, play a music file.
- 2 Press **↻**, and go to the picture folder.
- 3 Select a picture from the same disc or USB, and press **OK** to start slideshow.
- 4 Press **■** to stop slideshow.
- 5 Press **■** again to stop music play.

BonusView on Blu-ray

View special content (such as commentaries) in a small screen window.

This feature is only applicable to Blu-ray discs compatible with BonusView (also known as picture in picture).

- 1 During play, press **≡**.
↳ The options menu is displayed.
- 2 Select **[PIP selection] > [PIP]**, and press **OK**.
↳ PIP options [1]/[2] depend on the video contents.
↳ The secondary video window is displayed.
- 3 Select **[2nd audio language]** or **[2nd Subtitle Language]**, and press **OK**.

BD-Live on Blu-ray

Access exclusive online services, such as movie trailers, games, ringtones, and other bonus contents.

This feature is only applicable to Blu-ray discs that are BD-Live enabled.

- 1 Prepare the Internet connection and set up a network (see "Set up a network").
- 2 Connect a USB storage device or SD card to this player.
 - A USB storage device or SD card is used to store the downloaded BD-Live content.
- 3 Select a USB storage device or SD card to store: press **▲**, and select **[Setup] > [Advanced] > [Local storage]**.
 - To delete the BD-Live previously downloaded on the USB storage device or SD card for memory release, press **▲**, and select **[Setup] > [Advanced] > [Clear memory]**.
- 4 Play a disc that is BD-Live enabled.

- 5 On the disc menu, select the BD-Live icon, and press **OK**.
↳ BD-Live starts to load. The loading time depends on the disc and the Internet connection.
- 6 On the BD-Live interface, select an item to access.

Note

- BD-Live services vary from discs and countries.
- When you use BD-Live, data on the disc and this player are accessed by the content provider
- Use a USB storage device or SD card with at least 1GB of free space to store the download.

Play a Blu-ray 3D video

What you need

- A 3D compliant TV
- This player is connected to the TV through HDMI
- 3D glasses compatible with the TV


- 1 Make sure that 3D output is turned on: press **▲**, and select **[Setup] > [Video] > [Watch 3D video] > [Auto]**.
- 2 Play a Blu-ray 3D video.
- 3 Put on the 3D glasses for 3D effects.
 - To play 3D video in 2D, turn off Blu-ray 3D output (press **▲**, and select **[Setup] > [Video] > [Watch 3D video] > [Off]**).

View 2D video/picture in 3D effect

You can convert 2D videos or pictures to be viewed in 3D effect.

What you need

- A 3D compliant TV
- This player is connected to the TV through HDMI
- 3D glasses compatible with the TV

- 1 Play 2D video or pictures on this player.
- 2 Press .
↳ The options menu is displayed.
- 3 Select [2D to 3D] > [On].
↳ 2D video or pictures are converted to 3D effect.
- 4 Put on the 3D glasses for 3D effects.

- This player has a built-in Wi-Fi for a wireless connection

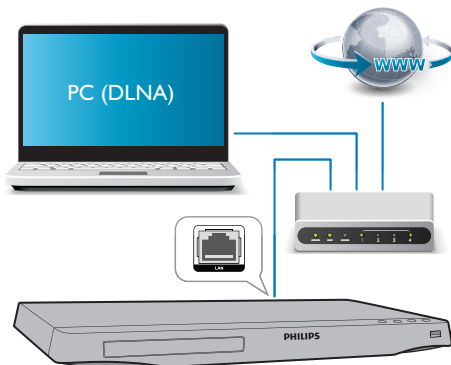


Set up a network


Connect this player to a computer network and the Internet to access the services:

- **Browse PC (DLNA):** play photos, music, and video files streamed from your computer.
- **Browse Smart TV:** access online services, such as pictures, music and video stores.
- **Update software:** update the software of this player via the Internet.
- **BD-Live:** access online bonus features (applicable to Blu-ray discs that are BD-Live enabled).

- 1 Connect this player to a computer network and the Internet, through wired (Ethernet) or wireless connection.
 - For wired connection, connect a network cable (not supplied) to the **LAN** port on the back panel of this player.



- 2 Perform the network installation.

- 1) Press .
- 2) Select [Setup], and press OK.
- 3) Select [Network] > [Network installation], and press OK.
- 4) Follow the instructions on the TV screen to complete the installation.

Caution

- Before you connect to a network, familiarize yourself with the network router, media server software for DLNA, and networking principles. If necessary, read documentation accompanying network components. Philips is not responsible for lost, damaged, or corrupt data.

Smartphone control

Use a smartphone to browse, control and play media files from this player:

What you need

- An iPhone (iOS 3.1.3 and above) or Android based device (Android 2.1 and above)

- On your smartphone, download **Philips MyRemote** application
 - For iPhone, search for the application in **App Store**
 - For Android based device, search for the application in **Android Market**

Before you start

- Connect this player to a home network (see "Set up a network").
- Connect your smartphone to the same home network (see the user manual of the smartphone for details).
- Turn on this player

Control your player

Use a smartphone to browse, control and play media files from this player.

- 1 Insert a data disc or USB storage device into this player.
- 2 On your smartphone, tap the **MyRemote** icon from the home screen.
 - ↳ The name of this player is displayed on the smartphone.
- 3 Select this player from the smartphone screen.
 - ↳ The smartphone used as a virtual remote control is enabled.
- 4 On the smartphone, tap the **Media** (Media) tab, and then select the disc or USB source.
 - ↳ The folders in the data disc or USB storage device are displayed.
- 5 Open a folder, and select a file to play.
 - To access the remote control, return to the previous smartphone screen, and then tap the **Remote** (Remote) tab. Only the relevant control buttons are enabled.
- 6 Tap the control buttons on the smartphone to control play.
 - To access more control buttons, swipe the screen to the left or right.
 - To exit the application, press the home button on the smartphone.

Browse PC through DLNA

Through this player, you can stream and play video, music and photo from a computer on your TV.

Before you start

- On your PC, install a DLNA-compliant media server application (such as Windows Media Player 11 or higher)
- On your PC, enable media sharing and file sharing (see the "Help" document in the media server application)

- 1 Connect this player and your PC in the same home network (see "Set up a network").
 - For better video quality, use wired network connection whenever possible.
- 2 Press **▲**.
 - ↳ The home menu is displayed on the TV screen.
- 3 Select **[browse PC]**, and press **OK**.
 - ↳ A content browser is displayed.
- 4 Select a file, and press **OK** to play.
 - Use the remote control to control play.

Browse Smart TV

You can access variety of Internet applications and specially adapted Internet websites.

Note

- Koninklijke Philips Electronics N.V. bears no responsibility for content provided by Smart TV service providers.

- 1 Connect this player to the Internet (see "Set up a network").
- 2 Press **▲**.
 - ↳ The home menu is displayed on the TV screen.

- 3 Select **[Smart TV]**, and press **OK**.
- 4 Follow the onscreen instructions to confirm the onscreen message.
- 5 Use the remote control to navigate and select an Internet application.

Button	Action
	Navigate and select an a service or item.
OK	Confirm a selection.
	Return to a previous page, or delete input text.
	Access options related to a current activity.
Alphanumeric buttons	Input text (such as an email address, web URL and password).
TOP MENU	Return to the Smart TV home screen.

To remove the passwords and cookies from this player, see the section: **Change settings > Network (installation, Smart TV...)**.

Rent online videos

Rent videos from online stores through this player:

What you need

- A high-speed Internet connection to this player.
- An HDMI connection between this player and the TV.
- An SD memory card of type SDHC Class 6, with at least 8 GB memory.

Note

- Use a blank SD card. Formatting a SD card erases any content on the SD card.
- This service is country dependent.

- 1 Connect this player to the Internet (see "Set up a network").

- 2 Insert a blank SD card into the **SD CARD** connector located on the rear panel of this player:

- 3 Press .

- 4 Select **[Smart TV]> Video stores**.

- 5 Select a video store, and follow the onscreen instructions to rent and watch a video.

↳ The video is downloaded to the SD card. You can watch it now or at any time within the rental period.

↳ For the downloaded video on the SD card, you can watch it only on this player.

- 6 Use the remote control to play and control the video.

Use a USB keyboard or mouse

For convenience of Internet usage, you can connect a USB keyboard and/or mouse to type text and navigate pages on the Internet.

- 1 Connect a USB keyboard or mouse to the USB connector at the rear panel of this player:

- If you connect more peripheral USB devices, connect a USB hub to this player to make multiple USB ports available.
- You also can connect a wireless USB keyboard or mouse (see the user manual of the wireless device for details).

- 2 Use the keyboard to type text, or the mouse to navigate web pages.

- To change a language for the keyboard, press , and select **[Setup] > [Preference] > [Keyboard layout]**.

Note

- If a USB hub is used with this player, do not overload the USB hub with many USB devices to avoid insufficient USB power.

Use Philips EasyLink

This player supports Philips EasyLink which uses the HDMI CEC (Consumer Electronics Control) protocol. You can use a single remote control to control EasyLink compliant devices that are connected through HDMI. Philips does not guarantee 100% interoperability with all HDMI CEC devices.

- 1 Connect the HDMI CEC compliant devices through HDMI, and turn on the HDMI CEC operations on the TV and other connected devices (see the user manual of the TV or other devices for details).
- 2 Press **⬆**.
- 3 Select **[Setup]** > **[EasyLink]**.
- 4 Select **[On]** under the options: **[EasyLink]**, **[One Touch Play]** and **[One Touch Standby]**.
↳ EasyLink function is turned on.

One Touch Play

When you play a disc on this player, the TV automatically switches to the correct video input source.

One Touch Standby

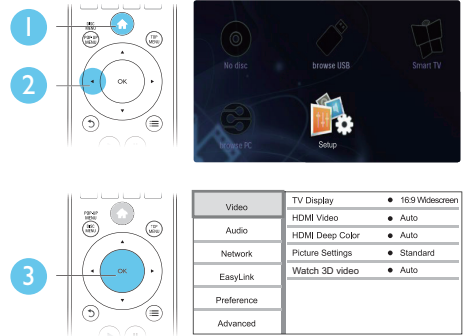
When a connected device (for example TV) is put to standby with its own remote control, this player is put to standby automatically.

Stream media from an Android device

With Philips SimplyShare, through this player you can stream media files from an Android based device on your TV. For details, visit www.philips.com/support.

3 Change settings

This section helps you change the settings of this player.



Note

- You cannot change a menu option that is grayed out.
- To return to the previous menu, press **⬅**. To exit the menu, press **⬆**.

Picture

- 1 Press **⬆**.
- 2 Select **[Setup]** > **[Video]** to access the video setup options.
 - **[TV display]**: Select a picture display format to fit the TV screen.
 - **[HDMI video]**: Select an HDMI video resolution.
 - **[HDMI Deep Color]**: Display colors with more shades and hues when the video content is recorded in Deep Color and the TV supports this feature.
 - **[Picture settings]**: Select a predefined color setting.
 - **[Watch 3D video]**: Set to 3D or 2D output when playing a Blu-ray 3D disc. The player must be connected to a 3D TV through HDMI.

Note

- If you change a setting, make sure that the TV supports the new setting.
- For settings related to HDMI, the TV must be connected through HDMI.
- For the composite connection (via the **VIDEO** connector), select a video resolution of 480i/576i or 480p/576p under **[HDMI video]** to enable video output.

Sound

- 1 Press **▲**.
- 2 Select **[Setup]** > **[Audio]** to access the audio setup options.
 - **[Night mode]**: Select quiet or full dynamic sound. Night mode decreases the volume of loud sound and increases the volume of soft sound (such as speech).
 - **[Neo 6]**: Enable or disable a surround sound effect which is converted from 2.0 channel audio.
 - **[HDMI Audio]**: Set an HDMI audio format when this player is connected through HDMI.
 - **[Digital Audio]**: Select an audio format for the sound output when this player is connected through a digital connector (coaxial).
 - **[PCM Downsampling]**: Set the sampling rate for PCM audio output when this player is connected through a digital connector (coaxial).

Note

- For settings related to HDMI, the TV must be connected through HDMI.
- Night mode is only available for Dolby encoded DVD and Blu-ray discs.

Network (installation, Smart TV...)

- 1 Press **▲**.
- 2 Select **[Setup]** > **[Network]** to access the network setup options.
 - **[Network installation]**: Start a wired or wireless installation to make the network work.
 - **[View network settings]**: Display the current network status.
 - **[View wireless settings]**: Display the current Wi-Fi status.
 - **[Clear Smart TV Memory]**: Clear the history of Smart TV browser (such as cookies).
 - **[Name your Product:]**: Re-name this player for identification in a home network.

Preference (languages, parental control...)


- 1 Press **▲**.
- 2 Select **[Setup]** > **[Preference]** to access the preference setup options.
 - **[Menu language]**: Select an onscreen display menu language.
 - **[Keyboard layout]**: Select a language for a connected keyboard.
 - **[Audio]**: Select an audio language for video.
 - **[Subtitle]**: Select a subtitle language for video.
 - **[Disc menu]**: Select a menu language for a video disc.
 - **[Parental control]**: Restrict access to discs that are encoded with ratings. Input "0000" to access the restriction options. To play all discs irrespective of the rating, select level "8".

- **[Screen saver]:** Enable or disable screen saver mode. If enabled, the screen enters idle mode after 10 minutes of inactivity (for example, in pause or stop mode).
- **[Auto subtitle shift]:** Enable or disable subtitle shift. If enabled, the subtitle position is changed automatically to fit the TV screen (this feature works with some Philips TVs only).
- **[Change password]:** Set or change a password to play a restricted disc. Input "0000" if you do not have a password or if you have forgotten your password.
- **[Display panel]:** Change the brightness of the display panel of the player.
- **[Auto standby]:** Enable or disable auto standby. If enabled, the player switches to standby after 30 minutes of inactivity (for example, in pause or stop mode).
- **[Fast wake up]:** Enable or disable the player to wake up faster from standby. If fast wakeup is turned off, less power is consumed during standby.
- **[VCD PBC]:** Display or skip the content menu for VCD and SVCD.

Note

- If your preferred language is not available for disc language, audio or subtitle, you can select **[Others]** from the menu options and input 4-digit language code which can be found at the back of this user manual.
- If you select a language which is not available on a disc, this player uses the default language of the disc.

Advanced options (clear memory...)

- 1 Press .
- 2 Select **[Setup]** > **[Advanced]** to access the advanced setup options.
 - **[BD-Live security]:** Restrict or allow access to BD-Live (only for non-commercial, user-created BD-Live discs).
 - **[Downmix mode]:** Select 2-channel stereo audio output to a TV or to a receiver with left and right Dolby surround.
 - **[Software update]:** Select to update software from a network or from USB storage device.
 - **[Clear memory]:** Delete the previous BD-Live download on the USB storage device or SD card. A "BUDA" folder is automatically created to store the BD-Live download.
 - **[Local storage]:** Select a USB storage device or SD card to store the downloaded BD-Live files.
 - **[DivX® VOD Code]:** Display the DivX® registration code or the deregistration code for this player.
 - **[Version information]:** Display the software version of this player.
 - **[Restore default settings]:** Reset this player to the default settings made at the factory, except for password and parental control level.

Note

- You cannot restrict Internet access on commercial Blu-ray discs.
- Before you purchase DivX videos and play them on this player, register this player on www.divx.com with the DivX VOD code.

4 Update software

Before you update the software of this player, check the current software version:

- Press **▲**, and then select **[Setup]** > **[Advanced]** > **[Version information]**, and press **OK**.

Update software via the Internet

- 1 Connect the player to the Internet (see "Set up a network").
- 2 Press **▲**, and select **[Setup]**.
- 3 Select **[Advanced]** > **[Software update]**> **[Network]**.
 - ↳ If an upgrade media is detected, you are prompted to start the update.
- 4 Follow the instructions on the TV screen to update the software.
 - ↳ When the update is complete, this player automatically turns off and on again.

Update software via USB

- 1 Check the latest software version on www.philips.com/support.
 - Search for your model and click on "Software and drivers".
- 2 Download the software into a USB storage device.
 - ① Unzip the download, and make sure that the unzipped folder is named "UPG_ALL".
 - ② Put the "UPG_ALL" folder in the root directory.

- 3 Connect the USB storage device to the **↔** (USB) connector on this player.
- 4 Press **▲**, and select **[Setup]**.
- 5 Select **[Advanced]** > **[Software update]**> **[USB]**.
 - ↳ If an upgrade media is detected, you are prompted to start the update.
- 6 Follow the instructions on the TV screen to update the software.
 - ↳ When the update is complete, this player automatically turns off and on again.

Caution

- Do not turn off the power or remove the USB storage device when the software update is in progress because you might damage this player.

5 Specifications






Note

- Specifications are subject to change without notice

Region code

This player can play discs with the following region codes.

DVD	Blu-ray	Countries
 		Latin America

Playable media

- BD-Video, BD 3D
- DVD-Video, DVD+R/+RW, DVD-R/-RW, DVD+R/-R DL (Dual Layer)
- VCD/SVCD
- Audio CD, CD-R/CD-RW, MP3 media, WMA media, JPEG files
- DivX (Ultra)/DivX Plus HD media, MKV media
- USB storage device

File format

- Video: .avi, .divx, .mp4, .mkv, .wmv
- Audio: .mp3, .wma, .wav
- Picture: .jpg, .gif, .png

Video

- Signal system: PAL / NTSC
- Composite video output: 1 Vp-p (75 ohm)
- HDMI output: 480i/576i, 480p/576p, 720p, 1080i, 1080p, 1080p/24Hz

Audio

- 2 Channel analog output
 - Audio Front L&R : 2 Vrms (> 1 kohm)
- Digital output: 0.5 Vp-p (75 ohm)
 - Coaxial
- HDMI output
- Sampling frequency:
 - MP3: 32 kHz, 44.1 kHz, 48 kHz
 - WMA: 44.1 kHz, 48 kHz

- Constant bit rate:
 - MP3: 112 kbps - 320 kbps
 - WMA: 48 kbps - 192 kbps

USB

- Compatibility: Hi-Speed USB (2.0)
- Class support: USB Mass Storage Class
- File system: FAT16, FAT32
- USB port: 5V \pm , 500mA (for each port)
- Support HDD (a portable hard disc drive): an external power source may be needed.

Main unit

- Power supply rating: AC 110-240V~, 50/60 Hz
- Power consumption: 20 W
- Power consumption in standby mode (fast wakeup disabled): < 0.3 W
- Dimensions (w x h x d): 435 x 38 x 212.7 (mm)
- Net Weight: 1.53 kg

Accessories supplied

- Remote control and 2 AAA batteries
- AC power cable
- HDMI cable
- User manual
- AC power plug adapter

Laser Specification

- Laser Type (Diode): AlGaInN (BD), AlGaInP (DVD/CD)
- Wave length: 398 ~ 412nm (BD), 650 ~ 664nm (DVD), 784 ~ 796nm (CD)
- Output power (Max ratings): 20mW (BD), 7mW (DVD), 7mW (CD)

6 Troubleshooting



Warning

- Risk of electric shock. Never remove the casing of the player.

To keep the warranty valid, never try to repair the player yourself.

If you have problems using this player, check the following points before you request service. If you still have a problem, register your player and get support at www.philips.com/welcome.

If you contact Philips, you will be asked for the model and serial number of this player. The model number and serial number are on the back of this player. Write the numbers here:

Model No. _____

Serial No. _____

Main unit

The buttons on this player do not work.

- Disconnect this player from the power supply for a few minutes, and then reconnect.

Picture

No picture.

- Make sure that the TV is switched to the correct source input for this player.
- For the composite connection (via the **VIDEO** connector) to the TV, on this player select a video resolution of 480i/576i or 480p/576p to enable video output (press **⬆**, and select **[Setup] > [Video] > [HDMI video]**).

No picture on HDMI connection.

- Make sure that the HDMI cable is not faulty. If it is faulty, replace with a new HDMI cable.

- On the remote control, press **⬆** and then press "731" (numeric buttons) to recover picture display. Or wait for 10 seconds for auto recovery.
- If this player is connected to an unauthorized display device with an HDMI cable, the audio and video signals may not be output.

The disc does not play high-definition video.

- Make sure that the disc contains high-definition video.
- Make sure that the TV supports high-definition video.

Sound

No audio output from the TV.

- Make sure that the audio cables are connected to the audio input of the TV.
- Make sure that the TV is switched to the correct source input for this player.

No audio output from the loudspeakers of the external audio device (home theater or amplifier).

- Make sure that the audio cables are connected to the audio input of the audio device.
- Switch the external audio device to the correct audio source input.

No sound on HDMI connection.

- You may not hear any sound from the HDMI output if the connected device is non-HDCP compliant or only DVI-compatible.

No secondary audio output for Picture-in-Picture feature.

- When **[Bitstream]** under the **[HDMI Audio]** or **[Digital Audio]** menu is selected, interactive sound like secondary sound for Picture-in-Picture feature is muted. Deselect **[Bitstream]**.

Play

Cannot play a disc.

- Clean the disc.
- Make sure that the disc is correctly loaded.
- Make sure that this player supports the disc. See "Specifications".
- Make sure that this player supports the region code of the DVD or BD.
- For DVD±RW or DVD±R, make sure that the disc is finalized.

Cannot play DivX video files.

- Make sure that the DivX video file is complete.
- Make sure that the video file name extension is correct.
- To play DivX DRM protected files from a USB storage device or a network, connect this player to a TV through HDMI.

DivX subtitles do not display correctly.

- Make sure that the subtitle file has the same name as the DivX video file.
- Make sure that the subtitle file has an extension name supported by this player (.srt, .sub, .txt, .ssa, or .smi).

Cannot read the contents of a connected USB storage.

- Make sure that the format of the USB storage device is compatible with this player.
- Make sure that the file system on the USB storage device is supported by this player.
- For a USB HDD (a portable hard disc drive), an external power source may be needed.

'No entry' or 'x' sign is displayed on the TV.

- The operation is not possible.

EasyLink feature does not work.

- Make sure that this player is connected to the Philips brand EasyLink TV, and the EasyLink option is turned on (see "Use your Blu-ray disc/ DVD player" > "Use Philips EasyLink").

Cannot access BD-Live features.

- Make sure that this player is connected to the network (see "Use your Blu-ray disc/ DVD player" > "Set up a network").
- Make sure that the network installation is made (see "Use your Blu-ray disc/ DVD player" > "Set up a network").
- Make sure that the Blu-ray disc supports BD-Live features.
- Clear memory storage (see "Change settings" > "Advanced options (BD-Live security, clear memory...)").

Cannot download video from an online video store.

- Make sure that this player is connected to the network (see "Use your Blu-ray disc/ DVD player" > "Set up a network").
- Make sure that this player is connected to the TV through an HDMI cable.
- Make sure that the SD card is formatted, has enough memory to download the video, and is of type SDHC Class 6.
- Make sure that you have paid for the video, and it is within the rental period.

Network

Wireless network is not found or distorted.

- Make sure that the network is correctly connected (see "Use your Blu-ray disc/ DVD player" > "Set up a network").
- Make sure that the network installation is made (see "Use your Blu-ray disc/ DVD player" > "Set up a network").
- Make sure that the wireless network is not disturbed by microwave ovens, DECT phones, or other neighboring Wi-Fi devices.
- If the wireless network does not work properly, try a wired network installation (see "Use your Blu-ray disc/ DVD player" > "Set up a network").

Smart TV does not work.

- Make sure that the network is correctly connected (see "Use your Blu-ray disc/ DVD player" > "Set up a network").

- Make sure that the network installation is made (see "Use your Blu-ray disc/ DVD player" > "Set up a network").
- Check the router connection (refer to the user manual for the router).

Browse PC and Smart TV work slowly.

- Look in your wireless router's user manual for information on indoor range, transfer rate, and other factors of signal quality.
- You need a high speed Internet connection for your router.

3D videos

Cannot see 3D effects

- Make sure that 3D output is turned on(see "Use your Blu-ray disc/ DVD player" > "Play a Blu-ray 3D video").
- Make sure that the disc title being played is Blu-ray 3D compliant.
- Make sure that the TV is 3D and HDMI compliant, and the TV is set to 3D mode (refer to the TV's user manual).
- Make sure that the 3D glasses are activated (refer to the TV's user manual).

7 Safety and important notice

Read and understand all instructions before you use this Blu-ray disc/ DVD player. If damage is caused by failure to follow the instructions, the warranty does not apply.

Safety

Risk of electric shock or fire!

- Never expose the product and accessories to rain or water. Never place liquid containers, such as vases, near the product. If liquids are spilt on or into the product, disconnect it from the power outlet immediately. Contact Philips Consumer Care to have the product checked before use.
- Never place the product and accessories near naked flames or other heat sources, including direct sunlight.
- Never insert objects into the ventilation slots or other openings on the product.
- Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Disconnect the product from the power outlet before lightning storms.
- When you disconnect the power cord, always pull the plug, never the cable.

Risk of short circuit or fire!

- Before you connect the product to the power outlet, ensure that the power voltage matches the value printed on the back or bottom of the product. Never connect the product to the power outlet if the voltage is different.

Risk of injury or damage to the product!

- Visible and invisible laser radiation when open. Avoid exposure to beam.
- Do not touch the disc optical lens inside the disc compartment.
- Never place the product or any objects on power cords or on other electrical equipment.
- If the product is transported in temperatures below 5°C, unpack the product and wait until its temperature matches room temperature before connecting it to the power outlet.

Risk of overheating!

- Never install this product in a confined space. Always leave a space of at least four inches around the product for ventilation. Make sure that curtains or other objects never cover the ventilation slots on the product.

Risk of contamination!

- Do not mix batteries (old and new or carbon and alkaline, etc.).
- Remove batteries if they are exhausted or if the remote control is not to be used for a long time.
- Batteries contain chemical substances, they should be disposed of properly.

Risk of swallowing batteries!

- The product/remote control may contain a coin type battery, which can be swallowed.
- Keep the battery out of reach of children at all times!



3D health warning

- If you or your family has a history of epilepsy or photosensitive seizures, consult a medical professional before exposing yourself to flashing light sources, rapid image sequences or 3D viewing.
- To avoid discomfort such as dizziness, headache or disorientation, we recommend not watching 3D for extended periods of time. If you experience any discomfort, stop watching 3D and do not immediately engage in any potentially hazardous activity (for example driving a car) until your symptoms have disappeared. If symptoms persist, do not resume watching 3D without consulting a medical professional first.
- Parents should monitor their children during 3D viewing and ensure they do not experience any discomfort as mentioned above. Watching 3D is not recommended for children under 6 years of age as their visual system is not fully developed yet.

Care for your product

- Do not insert any objects other than discs into the disc compartment.
- Do not insert warped or cracked discs into the disc compartment.
- Remove discs from the disc compartment if you are not using the product for an extended period of time.
- Only use microfiber cloth to clean the product.

Care of the environment



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products and batteries. The correct disposal of these products helps prevent potentially negative consequences on the environment and human health.

Your product contains batteries, which cannot be disposed of with normal household waste. Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.

Please visit www.recycle.philips.com for additional information on a recycling center in your area.

Copyright



**Be responsible
Respect copyrights**

This item incorporates copy protection technology that is protected by U.S. patents and other intellectual property rights of Rovi Corporation. Reverse engineering and disassembly are prohibited.

This product incorporates proprietary technology under license from Verance Corporation and is protected by U.S. Patent 7,369,677 and other U.S. and worldwide patents issued and pending as well as copyright and trade secret protection for certain aspects of such technology. Cinavia is a trademark of Verance Corporation. Copyright 2004-2010 Verance Corporation. All rights reserved by

Verance. Reverse engineering or disassembly is prohibited.

Cinavia Notice

This product uses Cinavia technology to limit the use of unauthorized copies of some commercially-produced film and videos and their soundtracks. When a prohibited use of an unauthorized copy is detected, a message will be displayed and playback or copying will be interrupted.

More information about Cinavia technology is provided at the Cinavia Online Consumer Information Center at <http://www.cinavia.com>. To request additional information about Cinavia by mail, send a postcard with your mailing address to: Cinavia Consumer Information Center, P.O. Box 86851, San Diego, CA, 92138, USA.

Open source software

Philips Electronics Singapore hereby offers to deliver, upon request, a copy of the complete corresponding source code for the copyrighted open source software packages used in this product for which such delivery is requested by the respective licenses. This offer is valid up to three years after product purchase to anyone in receipt of this information. To obtain source code, please send your request in English with product type to open.source@philips.com. If you prefer not to use email or if you do not receive confirmation receipt within 2 weeks after mailing to this email address, please write in English to "Open Source Team, Philips Intellectual Property & Standards, P.O. Box 220, 5600 AE Eindhoven, The Netherlands". If you do not receive timely confirmation of your letter, please email to the email address above. The texts of the licenses and acknowledgements for open source software used in this product are included on a separate leaflet.



'Blu-ray™', 'Blu-ray Disc™', 'Blu-ray Disc™' logo, 'Blu-ray 3D™' and 'Blu-ray 3D™' logo are the trademarks of Blu-ray Disc Association.



HDMI, and HDMI logo and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI licensing LLC in the United States and other countries.



DLNA®, the DLNA Logo and DLNA CERTIFIED® are trademarks, service marks, or certification marks of the Digital Living Network Alliance.



Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.



Manufactured under license under U.S. Patent Nos: 5,956,674; 5,974,380; 6,226,616; 6,487,535; 7,212,872; 7,333,929; 7,392,195; 7,272,567 & other U.S. and worldwide patents issued & pending. DTS-HD, the Symbol, & DTS-HD and the Symbol together are registered trademarks & DTS-HD Master Audio is a trademark of DTS, Inc. Product includes software. © DTS, Inc. All Rights Reserved.



ABOUT DIVX VIDEO: DivX® is a digital video format created by DivX, LLC, a subsidiary of Rovi Corporation. This is an official DivX

Certified® device that plays DivX video. Visit divx.com for more information and software tools to convert your files into DivX videos. ABOUT DIVX VIDEO-ON-DEMAND: This DivX Certified® device must be registered in order to play purchased DivX Video-on-Demand (VOD) movies. To obtain your registration code, locate the DivX VOD section in your device setup menu. Go to vod.divx.com for more information on how to complete your registration.

DivX Certified® to play DivX® and DivX Plus® HD (H.264/MKV) video up to 1080p HD including premium content. DivX®, DivX Certified®, DivX Plus® HD and associated logos are trademarks of Rovi Corporation or its subsidiaries and are used under license.



'BD LIVE™' and 'BONUSVIEW™' are trademarks of Blu-ray Disc Association.



'DVD Video' is a trademark of DVD Format/Logo Licensing Corporation.



Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Language Code

Abkhazian	6566	Inupiaq	7375	Pushto	8083
Afar	6565	Irish	7165	Russian	8285
Afrikaans	6570	Íslenska	7383	Quechua	8185
Amharic	6577	Italiano	7384	Raeto-Romance	8277
Arabic	6582	Ivrit	7269	Romanian	8279
Armenian	7289	Japanese	7465	Rundi	8278
Assamese	6583	Javanese	7486	Samoan	8377
Avestan	6569	Kalaallisut	7576	Sango	8371
Aymara	6589	Kannada	7578	Sanskrit	8365
Azerhijani	6590	Kashmiri	7583	Sardinian	8367
Bahasa Melayu	7783	Kazakh	7575	Serbian	8382
Bashkir	6665	Kernewek	7587	Shona	8378
Belarusian	6669	Khmer	7577	Shqip	8381
Bengali	6678	Kinyarwanda	8287	Sindhi	8368
Bihari	6672	Kirghiz	7589	Sinhalese	8373
Bislama	6673	Komi	7586	Slovensky	8373
Bokmål, Norwegian	7866	Korean	7579	Slovenian	8376
Bosanski	6683	Kuanyama; Kwanyama	7574	Somali	8379
Brezhoneg	6682	Kurdish	7585	Sotho; Southern	8384
Bulgarian	6671	Lao	7679	South Ndebele	7882
Burmese	7789	Latina	7665	Sundanese	8385
Castellano, Español	6983	Latvian	7686	Suomi	7073
Catalán	6765	Letzeburgesch;	7666	Swahili	8387
Chamorro	6772	Limburi; Limburger	7673	Swati	8383
Chechen	6769	Lingala	7678	Svenska	8386
Chewa; Chichewa; Nyanja	7889	Lithuanian	7684	Tagalog	8476
中文	9072	Luxembourgish;	7666	Tahitian	8489
Chuang; Zhuang	9065	Macedonian	7775	Tajik	8471
Church Slavik; Slavonic	6785	Malagasy	7771	Tamil	8465
Chuvash	6786	Magyar	7285	Tatar	8484
Corsican	6779	Malayalam	7776	Telugu	8469
Česky	6783	Maltese	7784	Thai	8472
Dansk	6865	Manx	7186	Tibetan	6679
Deutsch	6869	Maori	7773	Tigrinya	8473
Dzongkha	6890	Marathi	7782	Tonga (Tonga Islands)	8479
English	6978	Marshallese	7772	Tsonga	8483
Esperanto	6979	Moldavian	7779	Tswana	8478
Estonian	6984	Mongolian	7778	Türkçe	8482
Euskara	6985	Nauru	7865	Turkmen	8475
Ελληνικά	6976	Navaho; Navajo	7886	Twi	8487
Faroese	7079	Ndebele, North	7868	Uighur	8571
Français	7082	Ndebele, South	7882	Ukrainian	8575
Frysk	7089	Ndonga	7871	Urdu	8582
Fijian	7074	Nederlands	7876	Uzbek	8590
Gaelic; Scottish Gaelic	7168	Nepali	7869	Vietnamese	8673
Galleghan	7176	Norsk	7879	Volapuk	8679
Georgian	7565	Northern Sami	8369	Walloon	8765
Gikuyu; Kikuyu	7573	North Ndebele	7868	Welsh	6789
Guarani	7178	Norwegian Nynorsk;	7878	Wolof	8779
Gujarati	7185	Occitan; Provençal	7967	Xhosa	8872
Hausa	7265	Old Bulgarian; Old Slavonic	6785	Yiddish	8973
Herero	7290	Oriya	7982	Yoruba	8979
Hindi	7273	Oromo	7977	Zulu	9085
Hiri Motu	7279	Ossetian; Ossetic	7983		
Hrwatski	6779	Pali	8073		
Ido	7379	Panjabi	8065		
Interlingua (International)	7365	Persian	7065		
Interlingue	7365	Polski	8076		
Inuktitut	7385	Português	8084		



Specifications are subject to change without notice
© 2014 Koninklijke Philips N.V. All rights reserved.
Trademarks are the property of Koninklijke Philips N.V. or their respective owners.

BDP5500X_78_UM_V3.0

