

# Always there to help you

Register your product and get support at  
[www.philips.com/support](http://www.philips.com/support)

GoGEAR

SA5MXX

Question?  
Contact  
Philips



## User manual

**PHILIPS**



# Contents

---

<b>1</b>	<b>Important safety information</b>	<b>2</b>
	General maintenance	2

---

<b>2</b>	<b>Your new player</b>	<b>5</b>
	What's in the box	5
	PC software for the player	5
	Files loaded on the player	5
	Overview	5
	Controls	5
	Home screen	6
	Lock/unlock the keys	6
	Volume reminder	6
	Screen on/off	6

---

<b>3</b>	<b>Get started</b>	<b>7</b>
	Charge power	7
	Switch the player on or off	7
	Automatic standby and shut-down	7

---

<b>4</b>	<b>Music</b>	<b>8</b>
	Transfer music to the player	8
	Find music on the player	8
	Find music by song information	8
	Find music by file folder	8
	Play music	8

---

<b>5</b>	<b>Recordings</b>	<b>9</b>
	Make recordings	9
	Record voices	9
	Listen to recordings	9
	Delete one or more recordings	9
	Upload your recordings to a computer	9

---

<b>6</b>	<b>Folder view</b>	<b>10</b>
----------	--------------------	-----------

---

<b>7</b>	<b>Settings</b>	<b>11</b>
	Play mode	11
	Sound settings	11
	Display settings	11
	Screen off timer	11

Language	11
Information	11
Factory settings	12

---

<b>8</b>	<b>Update the firmware through Philips Device Manager</b>	<b>13</b>
----------	---	-----------

---

<b>9</b>	<b>Troubleshooting</b>	<b>15</b>
----------	------------------------	-----------

---

<b>10</b>	<b>Technical data</b>	<b>16</b>
	PC requirements	16

## Need help?

Please visit

[www.philips.com/welcome](http://www.philips.com/welcome)

where you can access a full set of supporting materials such as the user manual, the latest software updates, and answers to frequently asked questions.

# 1 Important safety information

## General maintenance

The translation of this document is for reference only.

In the event of any inconsistency between the English version and the translated version, the English version shall prevail.

### ! Caution

- To avoid damage or malfunction:
- Use only power supplies listed in the user manual.
- Do not expose the product to excessive heat caused by heating equipment or direct sunlight.
- Do not drop the product or allow objects to fall on your player.
- Do not allow the product to be submerged in water. Do not expose headphone socket or battery compartment to water; as water entering the set may cause major damage.
- Active mobile phones in the vicinity may cause interference.
- Back up your files. Ensure that you retain the original files you have downloaded to your device. Philips is not responsible for any loss of data if the product becomes damaged or not readable / legible.
- Manage (transfer, delete, etc.) your music files only with the supplied music software to avoid problems.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the product.
- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

### About operating and storage temperatures

- Operate in a place where temperature is always between 0 and 45°C (32 to 113°F)

- Store in a place where temperature is always between -20 and 45°C (-4 to 113°F).
- Battery life may be shortened in low temperature conditions.

### Replacement parts/accessories:

Visit [www.philips.com/support](http://www.philips.com/support) to order replacement parts/accessories.

### Hearing Safety



**A pleine puissance, l'écoute prolongée du baladeur peut endommager l'oreille de l'utilisateur.**



### ! Warning

- To prevent possible hearing damage, do not listen at high volume levels for long periods.

**The maximum output voltage of the player is not greater than 150 mV.**

**Wide band characteristic voltage WBCV: >= 75 mV**

### Modifications

Modifications not authorized by the manufacturer may void user's authority to operate the product.

### Copyright information

All other brands and product names are trademarks of their respective companies or organizations.

Unauthorized duplication of any recordings whether downloaded from the Internet or made from audio CDs is a violation of copyright laws and international treaties.

The making of unauthorized copies of copy-protected material, including computer programs, files, broadcasts and sound recordings, may be an infringement of copyrights and constitute a criminal offense. This equipment should not be used for such purposes.

The Windows Media and the Windows logo are registered trademarks of Microsoft Corporation in the United States and/or other countries.

### Be responsible! Respect copyrights.



Philips respects the intellectual property of others, and we ask our users to do the same. Multimedia content on the internet may have been created and/or distributed without the original copyright owner's authorization.

Copying or distributing unauthorized content may violate copyright laws in various countries including yours.

Compliance with copyright laws remains your responsibility.

The recording and transfer to the portable player of video streams downloaded to your computer is intended only for use with public domain or properly licensed content. You may only use such content for your private, non-commercial use and shall respect eventual copyright instructions provided by the copyright owner of the work. Such instruction may state that no further copies shall be made. Video streams may include copy protection technology that prohibits further copying. For such situations the recording function will not work and you will be notified with a message.

### Data logging

Philips is committed to improving the quality of your product and enhancing the Philips user experience. To understand the usage profile of this device, this device logs some info / data to the non-volatile memory region of the device.

These data are used to identify and detect any failures or problems you as a user may experience while using the device. The data stored, for example, will be the duration of playback in music mode, duration of playback in turner mode, how many times battery low was encountered, etc. The data stored do not reveal the content or media used on the device or the source of downloads. The data stored on the device are retrieved and used ONLY if the user returns the device to the service center and ONLY to simplify error detection and prevention. The data stored shall be made available to user on user's first request.

### Disposal of your old product and battery



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

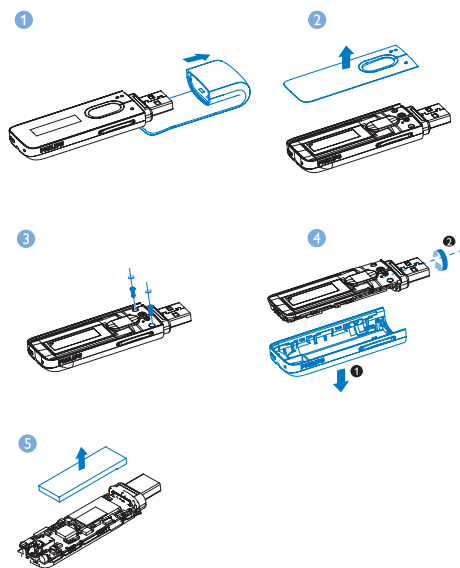


This symbol on a product means that the product is covered by European Directive 2012/19/EU.



This symbol means that the product contains a built-in rechargeable battery covered by European Directive 2013/56/EU which cannot be disposed of with normal household waste. Follow the instructions in section 'Removing the rechargeable battery' to remove the battery. Inform yourself about the local separate collection system for electrical and electronic products and rechargeable batteries. Follow local rules and never dispose of the product and rechargeable batteries with normal household waste. Correct disposal of old products and rechargeable batteries helps

prevent negative consequences for the environment and human health.  
Always bring your product to a professional to remove the built-in battery.



### Notice for the European Union

This product complies with the radio interference requirements of the European Union.

## 2 Your new player

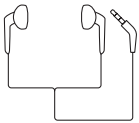
### What's in the box

Make sure that you have received the following items:

Player



Earphones



Quick start guide



Safety and Warranty sheet



#### Note

- The images serve as reference only. Philips reserves the right to change color/design without notice.

### PC software for the player

**MIX** can work with the following PC software:

- **Philips Device Manager** (helps you get firmware updates and recover the player)

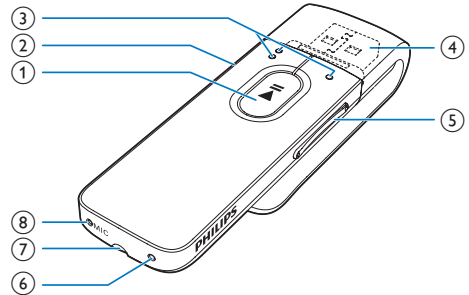
### Files loaded on the player

The following files are loaded on **MIX**:

- User manual
- Frequently asked questions

### Overview

#### Controls



- 1**
  - Press and hold: Switch the player on or off
  - Press: Select options, or start/pause/resume play
- 2** /
  - Press: Back one level
  - Press and hold: Lock/unlock all buttons
- 3** /
  - **on the list of options:**  
Press: Skip to the previous/next option
  - **on the play screen:**  
Press: Skip to the next/previous file  
Press and hold: Search within current file
- 4**
  - Remove the cap to use the USB connector for power charging and data transfer
- 5** **Volume buttons**
  - Press: Increase/decrease the volume
  - Press and hold: Increase/decrease the volume quickly

## 6 RESET

- Press the hole by using the tip of a ball pen when the screen does not respond to the pressing of keys

## 7






- 3.5-mm headphone connector

## 8 MIC





- Microphone for voice recording

---

## Home screen

Menu	Mode	To
	Music	play music
	Recordings	create or listen to recordings
	Folder view	view files in folders
	Settings	customize the settings of MIX
	Now playing	show current play screen



### Navigate from the Home screen

- From the Home screen, you can access functional menus by pressing the navigation buttons  /  and .
- To go back to previous screens, press  repeatedly.

---

## Lock/unlock the keys

When the player is on, use the lock to prevent accidental operation.

- Press and hold  /  to lock or unlock the keys.
  - ↳ All buttons except the volume keys are locked and a lock icon is displayed.

---

## Volume reminder


MIX can have you reminded when:


- the volume reaches the high level (80 dBA); or
- you have listened at a high volume level for 20 hours.

With the feature of volume reminder, the Philips MP3/MP4 player complies with the European Union regulations (EN 60950-1) in protecting your hearing safety.



**When you increase the volume,**

- 1 Press the Volume Up button.
  - ↳ When the volume level reaches the high level, a pop-up screen is displayed.

- 2 To continue to increase the volume, select **[Yes]** and press  to confirm.
  - ↳ You can continue to increase the volume.

- To exit volume adjustment, select **[No]** and press  to confirm.
  - ↳ The play resumes at the previous volume level.

**When you have listened at a high volume level for 20 hours, a pop-up screen is displayed.**

- To keep listening at a high volume level, select **[Yes]** and press  to confirm.
- To exit high volume, select **[No]** and press  to confirm.
  - ↳ The volume level drops below the high level (80 dBA) .

---

## Screen on/off

To save power, the screen switches off automatically after the pre-defined time duration if

- no new action is taken on **MIX**; and
- a value is selected in **\* > [Display settings] > [Screen off timer]**.

**To exit the power-saving mode**

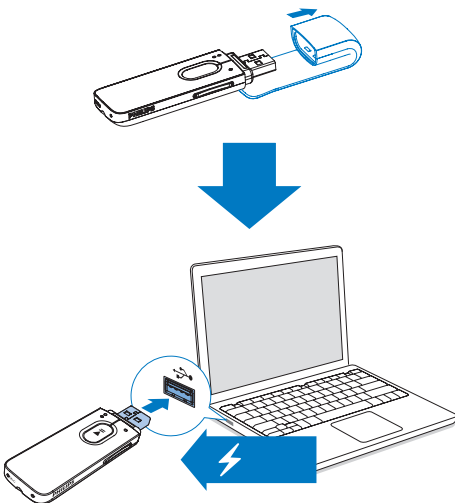
- Press any key.



# 3 Get started

## Charge power

MIX has a built-in battery that can be charged through the USB socket of a computer. Remove the USB cap and connect MIX to a PC.



### Note

- When you connect MIX to a computer, you are briefly prompted to select: [Charge & transfer] or [Charge & play].
- MIX automatically applies [Charge & transfer], if no new selection is made.

## Battery level indication

The display indicates the approximate levels of the battery status as follows:

100%	75%	50%	25%	0%

- ↳ A flashing battery screen indicates that the battery is low. The player saves all settings and switches off within 60 seconds.

### Note

- Rechargeable batteries have a limited number of charge cycles. Battery life and number of charge cycles vary by use and settings.
- The charging animation stops and the icon is displayed when the charging process is completed.

To conserve battery power and increase the play time, do the following on MIX:

- Set the backlight timer to a low value (go to \* > [Display settings] > [Screen off timer]).

## Switch the player on or off

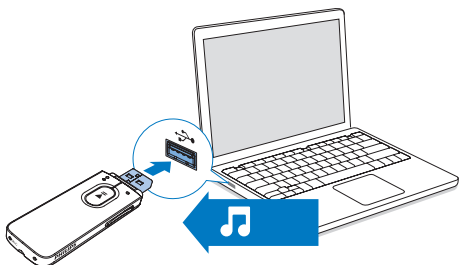
Press and hold until the player is switched on or off.

## Automatic standby and shut-down

The player has an automatic standby and shut-down feature that can save battery power. After 5 minutes in idle mode (no play, no button is pressed), the player switches off.

# 4 Music

## Transfer music to the player




You can transfer music from your PC media library to **MIX** in the following ways:  
Drag and drop music files in Windows Explorer.

To drag and drop music files in Windows Explorer,

- 1 Connect **MIX** to a PC.
- 2 On the PC, under **My Computer** or **Computer**,
  - select **MIX**, and create file folders.
- 3 On the PC, drag and drop music files to the file folders on **MIX**.
  - Alternatively, drag and drop file folders from the PC to **MIX**.

## Find music on the player

### Find music by song information

In , songs are sorted by metadata or ID3 tag under different collections: **[Artists]**, **[Albums]**, or **[All songs]**.

#### [Artists]

- Songs are sorted by artist in alphabetical order;
- Under each artist, songs are sorted by album in alphabetical order.

#### [Albums]

- Songs are sorted by album in alphabetical order.






#### [All songs]

- Songs are sorted by song title in alphabetical order.

## Find music by file folder

In , find music by file folder.

## Play music



- 1 Press  /  to select a music file.
- 2 Press  to start play.
  - ↳ Play starts from current song.
  - ↳ On the play screen, you can see the file information and play status.
- 3 During playback,
  - Press  to pause and resume playback.
  - To go to the previous screen, press .
    - ↳ The play screen returns a few seconds later.



To select a music file on the play screen

- Repeatedly press  / .

To rewind or fast forward within current song

- On the play screen, press and hold  / .

# 5 Recordings



Tip

- You can also find the recordings in **RECORD > VOICE**.

---


## Make recordings

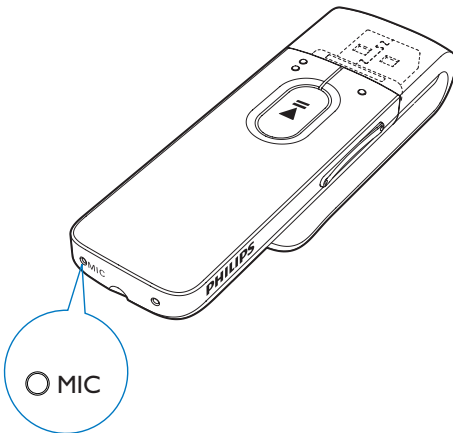
With **MIX**, you can record:




- voices or audio through the built-in microphone.

---

### Record voices


- 1 From the Home screen, select  > **[Start voice recording]**.  
↳ The recording screen is displayed.
- 2 Make sure that the microphone is close to the sound source to be recorded.



- 3 Press  to toggle between pause and record. Press  to stop.  
↳ Recordings are saved to  > **[Recordings library]** > **[Voice recordings]** > **RECORD > VOICE**.  
(Filename format: VOICEXXX.WAV, where XXX is the recording number that is generated automatically.)

---

## Listen to recordings

- 1 Select a recording.
- 2 Press  to play your recording.

---

## Delete one or more recordings

This is how to delete recordings in Windows Explorer:

- 1 Connect **MIX** to the computer.
- 2 In Windows Explorer, locate the folder **RECORD**.
- 3 Delete the recordings as you normally would on the computer.

---

## Upload your recordings to a computer

- 1 Connect **MIX** to the computer.
- 2 In Windows Explorer, open **MIX**.
- 3 Select the folder **RECORD**.
- 4 Copy and paste the recordings to any location on the computer.

## 6 Folder view

Go to ■ to view and play media files from the media library on the player.

# 7 Settings

In **\***, select your options for the player:

1 Press ●● / ● to select an option.

2 Press ►|| to confirm.

---

## Play mode

In **[Play mode]**, select play modes for music/recording play:

<b>[Repeat]</b>	
<b>[Repeat 1]</b>	repeats current song/recording.
<b>[Repeat all]</b>	repeats all songs/recordings in current folder.
<b>[Shuffle]</b>	
<b>[Shuffle all]</b>	plays all songs/recordings in current folder in random order.

If both **[Repeat all]** and **[Shuffle all]** are activated,

- All songs/recordings in current folder are repeated in random order.

---

## Sound settings

In **[Sound settings]**, select your option for sound settings:

<b>[FullSound]</b>	Restores the sonic details that music compression loses (for example, MP3, WMA).
<b>[Equalizer]</b>	Defines sound settings as desired.
<b>[Volume limit]</b>	Sets a maximum volume level for the device. In this way, you can always keep the volume within a level safe enough to your hearing. Press ●● / ● to set the volume limit; Press ►   to confirm.

---

## Note

- Equalizer is deactivated when you select **FullSound**.

---

## Display settings

---

### Screen off timer

The screen enters the idle mode, if no new action is taken on **MIX**. After the pre-defined time duration, the idle screen is switched off automatically. To save battery power, select a low value for the time duration.

#### To set the time duration

- In **[Display settings] > [Screen off timer]**, select a time duration.
  - ↳ After the selected time duration, the idle screen is switched off automatically.

#### To exit the power-saving mode

- Press any key.

---

## Language

In **[Language]**, select a language for the player.

---

## Information

In **[Information]**, learn the following information about the player:

- **[Capacity:]** memory size
- **[Free space:]** space available
- **[Firmware version:]** current firmware version  
Check the firmware version when you update firmware from the Support site.
- **[Model:]** full product name

Check the full product name when you update firmware from the Support site.

- **[Support site:]** web site that provides support for the device

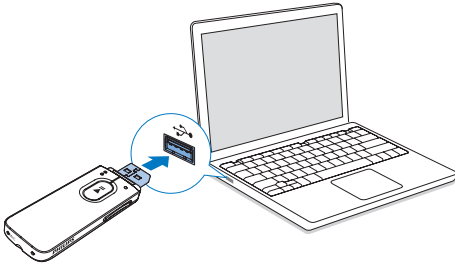
---

## Factory settings

In **[Factory settings]**, restore the player to factory settings. Files transferred to the player are retained.

# 8 Update the firmware through Philips Device Manager

## Install Philips Device Manager



- 1 Connect **MIX** to a PC.
- 2 On the PC, select **My Computer** (Windows XP / Windows 2000) / **Computer** (Windows Vista / Windows 7 / Windows 8).
- 3 Right click on the **Philips GoGear MIX** icon. Select **Install Philips Device Manager**.
  - Alternatively, click the **Philips GoGear MIX** icon. Double-click the **installer.exe**.
- 4 Follow the onscreen instructions to complete the installation of the software.

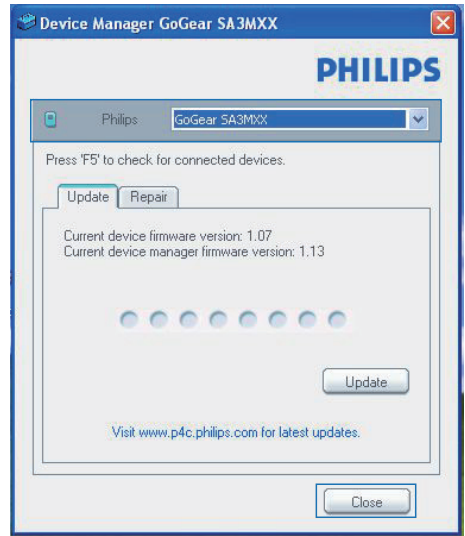
### Note


- The installation requires you to agree to the license terms.

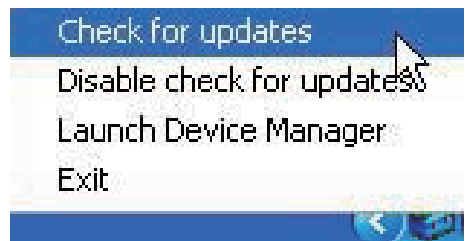
## Check for firmware updates

- 1 Make sure that you have connected your PC to the Internet.
- 2 Launch **Philips Device Manager**.  
↳ A dialog box is displayed.
- 3 Connect **MIX** to your PC.

- ↳ When the device is connected, "SA5MXXXX" is displayed on the text box.
- ↳ You can find current firmware version of the device.



- 4 To check for firmware updates,
  - ① Close the dialog box of Philips Device Manager.
  - ② At the base of the PC screen, right click  and select Check for updates.



- ↳ **Philips SA5MXXXX Device Manager** checks for updates from the Internet.

## Update the firmware

- 1 When the firmware update is available, follow the onscreen instructions to download and install the firmware.
- 2 Disconnect **MIX** from the PC.
  - ↳ **MIX** restarts after the firmware is updated and is ready for use again,



# 9 Troubleshooting

If **MIX** is not working properly or the display freezes, you can reset it without losing data:

## How do I reset MIX?

- Insert a pen tip or other object into the reset hole on **MIX**. Hold until the player shuts down.
- If the reset option is unsuccessful, recover **MIX** through **Philips Device Manager**:

- 1** On your PC, launch **Philips Device Manager**.
- 2** Enter the recovery mode:
  - ①** Switch off **MIX**.
  - ②** Press and hold the Volume Up button, and then, connect **MIX** to your PC.
  - ③** Keep holding the button until **Philips Device Manager** recognizes **MIX** and enters the recovery mode.
- 3** Start the recovery process:
  - ①** On **Philips Device Manager**, click the **Repair** button. Follow the onscreen instructions to complete the recovery process.
  - ②** When the recovery is completed, disconnect **MIX** from your PC.
- 4** Restart **MIX**.

# 10 Technical data

## Power

- Power supply: 150 mAh Li-ion polymer internal rechargeable battery
- Play time<sup>1</sup>  
Audio (.mp3): up to 13 hours

## Software

- **Philips Device Manager:** To update the firmware and recover the player

## Connectivity

- Headphone 3.5 mm
- USB 2.0 High speed

## Sound

- Channel separation: 40 dB
- Frequency Response: 45 - 16,000 Hz
- Output power: 2.4 mW
- Signal to noise ratio: > 75 dB

## Audio playback

Supported formats:

- MP3  
Bitrate: 8-320 kbps and VBR  
Sampling rates: 8, 11.025, 16, 22.050, 24, 32, 44.1, 48 kHz
- WMA (unprotected)  
Bitrate: 10-320 kbps CBR, 32-192 kbps VBR  
Sampling rates: 8, 11.025, 16, 22.050, 32, 44.1, 48 kHz
- WAV

## Storage media

Built-in memory capacity<sup>2</sup>:

- SA5MXX02 2 GB NAND Flash
- SA5MXX04 4 GB NAND Flash
- SA5MXX08 8 GB NAND Flash

## Media transfer<sup>3</sup>

- Windows Explorer (drag and drop)

## Display

- LCD 128 x 64 pixels

## Note

- <sup>1</sup> Rechargeable batteries have a limited number of charge cycles. Battery life and number of charge cycles vary by use and settings.
- <sup>2</sup> 1GB = 1 billion bytes; available storage capacity is less. Full memory capacity may not be available as some memory is reserved for the player. Storage capacity is based on 4 minutes per song and 128 kbps MP3 encoding.
- <sup>3</sup> Transfer speed depends on operating system and software configuration.

## PC requirements

- Windows® XP (SP3 or above) / Vista / 7 / 8
- Pentium III 800 MHz processor or higher
- 512 MB RAM
- 500 MB hard disk space
- Internet connection
- Windows® Internet Explorer 6.0 or later
- USB port



