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SRP5004/86



EN User Manual

**PHILIPS**

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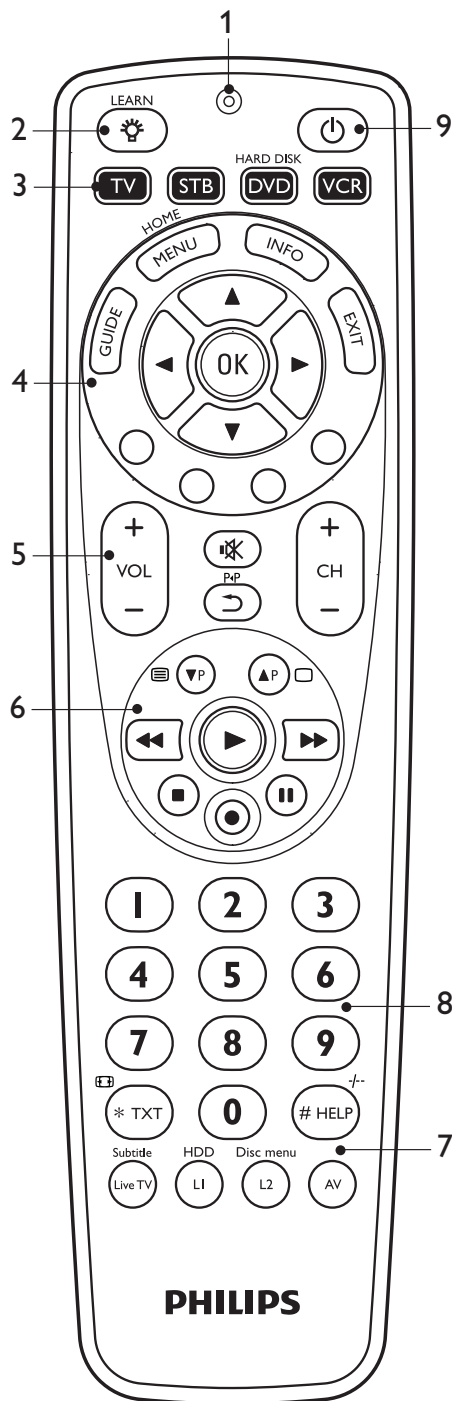
## 1 Your SRP5004

Congratulations on your purchase of the Philips SRP5004 universal remote control. After setting up the remote control you can operate up to 4 different devices with it.

Improved with Philips patented (pending) Simple Setup technology, the SRP5004 can be set up easily for TV, DVD player / recorder, VCR and all common set-top boxes, such as Sky, British Telecom, Orange, Freebox, TNT, Canal Digital, Telefonica, Premiere, Kabel Deutschland, Belgacom TV, Telenet, Viasat and many more.

Simply follow the instructions in chapter **2.2** to set up the remote control for your devices.

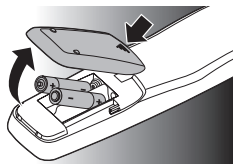
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# 2 Getting started

## 2.1 Inserting the batteries

- Insert 2 AAA type batteries, noting the + and - configuration in the battery compartment.



### Note

When replacing the batteries, all user settings will be retained in the remote control memory for 5 minutes.

## 2.2 Setting up the universal remote control

The example below instructs you how to set up your universal remote controls for your TV. You can repeat the same steps for other devices (STB, DVD player/recorder and VCR) which you want to operate, using the SRP5004.

The remote control can be set up to operate any 4 of the following devices:

Device name	Description
TV	Traditional TV, flat screen TV and projection TV,TV part ofTV /VCR,TV / VCR / DVD andTV / DVD combos
STB	Cable box, satellite receiver; Digital Video Broadcasting Terrestrial device (DVB-T), Internet Protocol TV (IPTV), Free To Air TV, High Definition Television decoder (HDTV)
DVD	DVD player / recorder (DVDR), DVD / Hard Disk Drive combination (DVDR-HDD), Blu-Ray player; High Definition DVD player (HD-DVD), DVD part of TV / DVD,TV / VCR / DVD andVCR / DVD combos
VCR	Video cassette player / recorder;VCR part of TV /VCR,TV /VCR / DVD and VCR / DVD combos

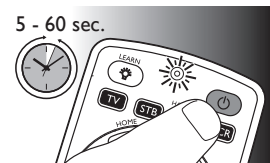
Example: setting up the universal remote control to operate your TV:

- Switch ON the TV manually or use the original remote control for this. Tune to channel 1.
- Press and hold the device selection button for 5 seconds until the red Setup LED lights up.
  - The remote control is now in setup mode.
- Look up the 4-digit code for your brand in the brand list at the back of this user manual.

A four-digit code is shown for each brand.


Use the digit buttons to enter the code for your brand.

  - If the red Setup LED turns off, an invalid code was entered. In this case, try again.
- Aim the remote control at the TV. Press and hold the button. Release it immediately as soon the TV switches off.
  - This step normally takes between 5 and 60 seconds. In extreme circumstances this step can take up to 15 minutes.
- Switch ON the TV. Try out the buttons you need for operating it. Try, for example, if the - CH + and digit buttons function properly.
  - If a button does not work as expected, press and hold that button. Release it immediately as soon as it works. For more information, see chapter 2.2.2.
- Press the device selection button twice to finish setup.
  - When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.






## ! Important

If you made a mistake:

- Press the device selection button **twice** to exit setup. The red Setup light  turns off.
- Restart from the beginning.

- *If the device does not respond at all or not to all of the button commands or if you cannot find the code for your brand, enter '9, 9, 9, 9' in step 3 and continue with step 4. The remote control will now search its full database for a code that works with your TV. Full database search may take up to 15 minutes.*
- *Alternatively you can set up the universal remote control with the learn feature as described in chapter 3.2.*

### 2.2.1 Setting up the remote control for other devices (STB, DVD player / recorder and VCR)


- 1 Make sure the device is switched on and operational. E.g. insert a disc in the DVD player / recorder or a video cassette in the VCR.
- 2 Then follow steps **2** to **6** of 'Setting up the remote control for your TV'. Make sure to use the correct device selection button: ,  or .

### 2.2.2 Improving buttons


When correctly set up, the remote control should be able to operate all your devices. However, when using the remote control for the first time it might occur that some buttons do not yet function as expected.

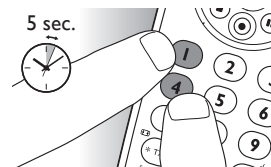
In this case you can have the remote control search for alternatives.

### After initial setup

- 1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Select the device you wish to operate (e.g. DVD). Press the  device selection button to select DVD.



- 3 Keep buttons ① and ④ pressed simultaneously for 5 seconds.
  - The red Setup LED  lights up. The remote control is now in setup mode.



- 4 **Press and hold** the button that does not function and **immediately** release it when the device responds.
  - If the button still does not function as expected, try pressing it again for a longer period of time.

- 5 Press the  device selection button **twice** to save your settings and exit setup mode.

- When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.



## ≡ Note

Improving buttons is not possible when the code was found during full database search (with code '9, 9, 9, 9').

### During initial setup

- 1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Press the button that does not function, keep it pressed and **immediately** release it when the device responds. Repeat this for every button that does not function.
  - If the button still does not function as expected, try pressing it again for a longer period of time.







## 3 Using the universal remote control

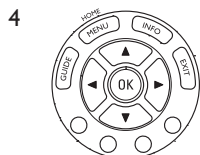
### 3.1 Buttons and functions

The illustration on page 2 gives an overview of all buttons on the remote control. Try out the buttons you need for operating your devices.

#### Notes

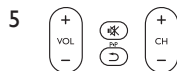
- Buttons having the same functions as the buttons on your original remote control may have different namings on the SRP5004 (e.g. Info / Display).
- Only functions that are available on your original remote control can be used for operating your devices with the SRP5004.



- 1  ..... Setup LED. Lights up red when the remote control is in setup or learn mode.
- 2  ..... turns the backlight on / off.
- 3     ..... device selection buttons.
  - select the device to be operated.
  - light up when a remote control command is being sent.

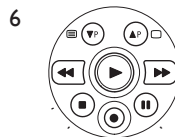












- GUIDE** ..... electronic program guide.  
**MENU / HOME** ..... menu on / off.  
**INFO** ..... on-screen channel information.  
**EXIT** ..... exits / clears on-screen menu displays.
- ▲ ▼ ◀ ▶** ..... cursor up, down, left, right in a menu.  
**OK** ..... confirms your selection.

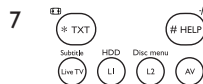
**Colored buttons**. Teletext / context sensitivity buttons.















- + VOL -** ..... adjusts TV volume.  
 ..... mutes TV sound.  
 ..... previous program / Last.  
**+ CH -** ..... previous / next channel.



- 6 **▼P ▲P** ..... previous (▼P) / next (▲P) page / track in various modes.  
 /  ..... teletext on () / off ().  
 ..... rewind.  
 ..... play.  
 ..... fast forward.  
 ..... stop.  
 ..... record.  
 ..... pause.






- 7 **\* TXT / ** .....
  - wide screen.
  - STB: text.
- Live TV / Subtitle** .....
  - subtitles.
  - Live TV.
- L1 / HDD** .....
  - stores learned button commands.
  - opens Hard Disk Drive menu.
- L2 / Disc menu** .....
  - stores learned button commands.
  - opens disc menu.
- AV** ..... switches between external (Audio / video) inputs of your equipment.
- # HELP / -/-** .....
  - selects between one and two-figure channel numbers and channel numbers with more than two or three figures.
  - STB: Help.
- 8    ..... digit buttons for direct channel / track selection.  
    
    

- 9  ..... turns the selected device on / off.

#### Note


For some TV brands / types, this button will only turn off the TV. You will have to press a digit button (direct channel selection) to turn on the TV again.

## 3.2 Learning button functions

If you miss certain functions from your original remote control on the SRP5004, the SRP5004 can learn these functions. You can store a function under any of the available buttons, except under the device selection buttons (TV, STB, DVD, VCR) and the  button. Any function already stored under a button will be deleted.

The SRP5004 is equipped with two dedicated buttons for learning additional functions:  and . These buttons do not have a default function and enable you to add extra button functions without deleting any SRP5004 functionality.

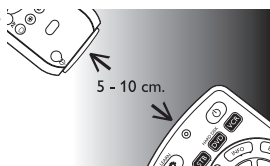
- 1 Make sure that you have the original remote control at hand.




- 2 Select the desired device (e.g. DVD). Press the  device selection button to select DVD.

- The button lights up.





- 3 Place both remote controls on a flat surface (like a table) and aim them head-to-head with about 5 - 10 cm in between.



- 4 Keep the  button and the button you wish to learn on the SRP5004 (e.g. the ) **pressed simultaneously for 5 seconds**, until the red Setup LED  lights up.




- The remote control is now in learn mode.

- 5 Press **and hold** the button that you wish to learn on the original remote control until the  device selection button gives two short blinks and both button and Setup LED  go out **to confirm that learning was successful**.




- The remote control has now learned the new function.

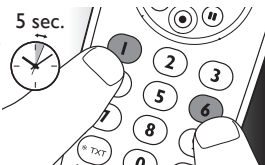
## Note

- It may occur that learning a button function fails the first time. The device selection button will then give a **long** blink and both button and Setup LED  will go out. In this case, please try again.
- If you keep having trouble learning button functions, check the batteries in both SRP5004 and original remote control and replace if necessary.
- It may also be that the remote control learn memory is full (a total of 60 buttons can be learned). In this case you can reset one or more buttons to their all original functions in order to create memory space. For this, see chapter 3.3.




## 3.3 Resetting a button to its original function

If an improved button (see chapter 2.2.2) still does not function as expected, you can always reset the button to its original function. When resetting a button to its original function, any learned function stored under the button will be deleted.

- 1 In the current device mode, keep digit buttons  and  **pressed simultaneously for 5 seconds**, until the red Setup LED  lights up.




- The remote control is now in setup mode.

- 2 Press digit buttons , , and , in that order:

- After each button press the device selection button blinks once.



- 3 Press the button you wish to reset **twice**. E.g. the .

- After each button press the device selection button blinks once.



- The device selection button will blink one more time to confirm that the button was successfully reset to its original function.
- The button can now also learn a new function, if desired.

## 4 Service and support

### 4.1 Frequently asked questions

In this chapter you will find answers to the most frequently asked questions about your universal remote control.

#### 4.1.1 Setup

**I cannot enter setup mode.**

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1.  
After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

**The brand code for my device is missing in the 'Shortlist of brands' in the Quick Start Guide.**

The 'Shortlist of brands' only mentions the most common TV, STB, DVD player / recorder and VCR brands.

- You will find a complete brand list on page 15-30 of this user manual.
- Use '9999' as 4-digit code in case you cannot find your brand in the complete brand list. Note that using '9999' may result in a long setup (up to 15 minutes).

**My TV switches OFF in step 4 but does not switch ON again in step 5.**

TVs of some brands (e.g. Panasonic) only switch ON after a long press on one of the digit buttons. After a long button press in setup mode the remote control will start trying to improve the button (see chapter 2.2.2) instead of switching ON the TV.

- In this case, switch ON the TV manually or use the original remote control for this. Continue with step 6. After successfully completing setup, the remote control will switch ON the TV with a long button press on one of the digit buttons, just as your original remote control.

**After setup, not all buttons work as expected.**

- Try improving the button(s). See chapter 2.2.2.

**How do I set the remote control for combo devices (TV / VCR, TV / DVD, DVD / VCR, etc)?**

Some combo devices require you to set up two different source selection buttons to control both parts of the combo device. For example, if you have a TV / DVD combo, you might need to set up the remote control for both TV and DVD to operate your TV / DVD combo.

#### 4.1.2 Operation

**The remote control does not wake up anymore.**

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1.  
After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

**The device I want to operate does not respond at all / does not respond to all of the button commands.**

- Check if the buttons you press are available on the original remote control of the device.
- Try improving buttons. See chapter 2.2.2.

Not all button functions are available in the database of the remote control.

- Try learning button functions from the original remote control. See chapter 3.2.



Wrong code selected during setup.

- Set up the remote control again for the device. Always test if the device responds, before leaving setup mode.

It may be that the buttons that you are trying to use have a different naming on the original remote control.

- Try out all buttons to find the one(s) you need.

**The Teletext buttons do not work.**

- Find out whether your TV is equipped with Teletext.
- Try improving the Teletext buttons. See chapter 2.2.2.
- Check whether you are using the correct buttons to switch on Teletext. For TV this is the  button; for STB this is the  button.

### 4.1.3 Batteries

**Will my settings be deleted when I replace the batteries?**

No. All user settings will be retained in the remote control memory for 5 minutes.



**Warning**

The batteries should not be exposed to excessive heat such as sunshine, fire or the like.

### 4.2 Need help?

We advise you to first read this user manual carefully. It is provided to help you set up and use the remote control.

If, however, you require extra information or have additional questions about setup, usage, spare parts, warranty, etc. of the SRP5004, you can always contact us.

When calling our helpline, make sure to have the SRP5004 at hand when you call, so that our operators can help you determine whether the SRP5004 is working properly.

You will find our contact details at the end of this user manual.

The model number of your Philips universal remote control is SRP5004/86.

Date of purchase:

...../...../.....

(day/month/year)

For **online support** go to: [www.philips.com/welcome](http://www.philips.com/welcome).

- Click 'Support' and follow the on-screen instructions.

### Helpline

Country	Phone number	Tariff
Ireland	01 601 1158	pstn
United Kingdom	0800 331 6015	free

@sat.....	0008 (DB1)	Alltech.....	0109
1&1.....	3908	Alpha.....	0112
4Kus.....	0005	Altai.....	3690
		Ambassador.....	0120
<b>A</b>		Amitech.....	0130
A.R. Systems.....	0012	Amitronica.....	0131
AB Sat.....	3689	Amoi.....	0132
ABC.....	0013	Ampere.....	0134
Acme.....	3521	Amplivision.....	0138
Acoustic Solutions.....	0032 (DB1)	Amstrad.....	0140
Acura.....	0036	AMW.....	0143
ADA.....	0038	Anam.....	0146
ADB.....	0039	Anam National.....	0147
ADC.....	0040	Andersson.....	0148 (DB1)
Addison.....	0043	Andover.....	0149
Adelsound.....	0044	Anglo.....	0151
ADL.....	0045 (DB1)	Anitech.....	0154
Admiral.....	0046	Ankaro.....	0155
Advent.....	0054 (DB1)	Ansonic.....	0156
Adyson.....	0058	Anttron.....	0162
AEG.....	0059	AOC.....	0165
Aegir.....	0060	Apex.....	3691
Agashi.....	0063	Apollo.....	0171
Agazi.....	3522	Arc En Ciel.....	0178
AGB.....	0064	Arcam.....	0179
AGS.....	0067	Arcam Delta.....	3524
Aiko.....	0069	Arcelik.....	4791 (DB1)
Aim.....	0070	Arcom.....	3736 (DB1)
Airis.....	0071	Arcon.....	0182
Aiwa.....	0072	Ardem.....	0184
Akado.....	3784 (DB1)	Aristona.....	0192
Akai.....	0074	Armstrong.....	0195
Akiba.....	0078	Arnion.....	0196 (DB1)
Akito.....	0082	Arthur Martin.....	0200
Akura.....	0083	ASA.....	0202
Alaron.....	0085	Asat.....	0204
Alba.....	0086	Asberg.....	0205
Alcatel.....	0089	ASLF.....	0211
Alcyon.....	0093	Asono.....	0212
Aldes.....	0094	AssCom.....	0215 (DB1)
Alice.....	0098 (DB1)	AST.....	0216
Alize.....	0100	Astacom.....	0217
Alkos.....	3523	Aston.....	0220
Allantide.....	0102	Astra.....	0221
Allegro.....	0103	Astro.....	0224
Allorgan.....	0105	Asuka.....	0227
Allsat.....	0106	Atacom.....	0228
Allsonic.....	0107	Atec.....	0230 (DB1)
Allstar.....	0108	Atlanta.....	0232 (DB1)



Atlantic.....	0233	Binatone.....	0378	Canal Satellite .....	0477	CNT .....	0594
Atori.....	0237	Birmingham Cable		Canal+ .....	0478	Coby.....	0597
Atsat.....	0238 (DB1)	Communications....	0382	Capsonic.....	0486	Colombia.....	0599
Auchan.....	0240	Black Diamond.....	0384 (DB1)	Carad.....	0488	Columbia.....	0604
Audiosonic.....	0264	Black Panther Line.	4196	Carena.....	0489	Columbus.....	0605
Audioton .....	0266	Black Star .....	0386	Carrefour.....	0492	Com Hem.....	4561 (DB1)
Audix .....	0270 (DB1)	Blacktron.....	3526	Cascade.....	0496	Comag .....	0606
Aurora.....	0274	Blackway.....	0388	Casio .....	0499	Comcast.....	3456 (DB1)
Ausind .....	0276	Blaupunkt.....	0390	Cat.....	0500	Comcrypt.....	0610
Austar.....	0277	Blue Media.....	3378 (DB1)	Catha .....	4094	CommLink.....	0616
Autovox .....	0280	Blue Sky .....	0395	Cathay.....	0501	Comtech.....	3776
Avalon.....	0286	Blue Star.....	0396	Catron.....	0502	Concorde.....	0626
Avanit.....	4945 (DB1)	BlueH.....	3793 (DB1)	CCE .....	0504	Condor.....	0627
Avious.....	0291	Boca.....	0399	Celestial.....	0511	Conia .....	0628
AVM.....	0294	Boghe.....	0400	Centrex.....	0516	Connexions.....	0631
Awa .....	0296	Bondstec .....	0403	Centrum .....	0519	Conrad.....	0633
Axiel.....	0297	Boots.....	0405	Centurion.....	0520	Conrad Electronic..	3695
Axil.....	0298	Boston.....	0410	Century.....	0521	Conrowa.....	0634
Axis.....	0300	BPL.....	0413	CGE.....	0523	Contec.....	0635
Axitronic.....	3608 (DB1)	Brain Wave .....	3692	CGV .....	0524	Continental Edison	0637
Axxon.....	0303 (DB1)	Brainwave.....	0415	Changcheng .....	0526	Cosat.....	0645
Ayomi.....	3525	Brandt.....	0416	Changfei .....	0527	Coship.....	0646
<b>B</b>		Brimax.....	3797 (DB1)	Changhai .....	0529	Cosmel.....	0647
B&D.....	3609 (DB1)	Brinkmann.....	0423	Changhong .....	0530	Crosley.....	0655
Baird .....	0311	Brionvega.....	0424	Channel Master.....	0531	Crown .....	0658
Bang & Olufsen .....	0314	Britannia .....	0425	Chaparral.....	0533	Cryptovision.....	0661
Barcom .....	0320	British Telecom .....	0427	Cherokee.....	0536	CS Electronics.....	0663
BARON .....	3959	Broadcast.....	0428	Chess .....	0538	CTC.....	0664
Basic Line.....	0325	Broco .....	0431	Chimei.....	3563	C-Tech.....	0449
Bastide.....	0327	Bruns.....	0435	Chuangjia.....	4096	CVG.....	3996
Baur .....	0331	BskyB.....	0436	Chunfeng.....	0546	Cybercom.....	0671 (DB1)
Baze .....	0334	BSR.....	0437	Chung Hsin.....	0547	CyberHome.....	0672
Bazin .....	0335	BT .....	0438	Chunsun.....	0549	Cybermaxx.....	3696
BBK.....	0337	BT Cable.....	3995	Cimline.....	0552	Cybertron.....	0675
BBT .....	0338	BT Satellite.....	3693	Cinetec .....	0560	Cyfrowy Polsat .....	4341 (DB1)
Beijing.....	0345	BT Vision.....	3742	CineVision.....	0562	Cyrus .....	0679
Beko .....	0346	BTC .....	0439	Cinex .....	0563 (DB1)	<b>D</b>	
Belgacom TV.....	0349	Bubu Sat.....	0440	Cisco .....	3801 (DB1)	Daenyx .....	0690
Bell Atlantic.....	0351	Bush.....	0445	City.....	0569	Daeryung.....	0691
Bellagio.....	0354	BVV .....	0447	CityCom .....	0570	Daewoo.....	0692
Belson.....	0355 (DB1)	<b>C</b>		Clarivox.....	0576	Dainichi.....	0694
Benjamin .....	0358	Cabletime.....	0457	Classic.....	0580	Dansai.....	0699
BenQ .....	0359	Caihong.....	0462	Clatronic.....	0581	Dansat.....	0700
Beon.....	0361	Cambridge.....	0469	Clayton .....	0582 (DB1)	Dantax.....	0702
Best.....	0364	Cambridge Audio...	0470	Clyde.....	0588	Darty.....	4266 (DB1)
Best Buy .....	0365	Cameron.....	4032	Clyde Cablevision..	3694	Darty Box .....	4228
Bestar.....	0368	Camundosat.....	0474	CMR.....	4694 (DB1)	Datron.....	4201
Bestar-Daewoo .....	0369	Canal Digital.....	0476	CMS.....	0590	Datsura.....	0703
				CMS Hightec.....	0591		

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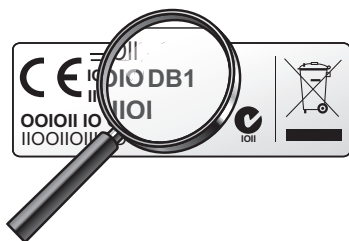


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You can find the DB version on the sticker inside the battery compartment.



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