DECT 311

User manual

Charge handset(s)
for 24 hours before use.

This equipment is not designed for making emergency telephone calls when the power fails.

PHILIPS

Quick start guide

The Pilot key allows you to navigate into the menus.
Up : to go left in the menus & options
Down : to go right in the menus & options

Press : to select a menu or option and validate a setting.
It is also used as short cut to some menus.

Answer/end a call	
Make a call	Predial number & **or** & dial number
Read Call log	up and browse
Redial a number	up and browse and
Call from phonebook	down and browse and
Add a name in the phonebook	Predial number and select scroll to **Store** and select , enter the name and press **Ok**
Adjust earpiece volume during call	Scroll up to increase ; down to deacrease the volume
Adjust the handset loudspeaker volume	During a handsfree call, up to increase ; down to deacrease
Mute the microphone	During call press **Options** ; press **Mute**
Unmute the microphone	Press **End mute**
Transfer a call/Intercom (If at least 2 handsets)	Press + number phone
To read an event	Press **View**
To set the date and time	Press to enter the carousel. Scroll to **Handset** and select. , scroll to **Date & time** and select. Press to select **Set date** and enter the current date, press **OK**. Scroll to **Set time** and enter the current time, press **OK**
To set the handset ring tone	Press to enter the carousel. Scroll to **Sounds** and select. Press to select **Handset ring tones** Press to select **External ring tones** browse through the list to hear the ring tones and select your ring tone

DECT 311 Handset

Pilot key

Press to enter the carousel or validate a choice

- Scroll to navigate in the menus & options
- Move the cursor right/left

-Scroll up to reach the **Call log** from idle mode

- Scroll down to reach the **Phonebook** from idle mode

Long press to unlock the keypad

Talk
To take the line, answer a call or hang up

Earpiece

Clear/Recall
- To correct a digit when predialling or a character when editing
- Short press to go back one menu when navigating
- Long press to return to idle mode when navigating
- To insert R for operator services when on line

Loudspeaker
Press to take the line or activate the handset loudspeaker during a call

Do Not Disturb & case mode
- Short press to insert # when dialling
- Short press to switch case mode when editing
- Long press to activate/deactivate the "Do Not Disturb" mode
- Long press to insert a pause (P) when dialling

Keypad lock
- Short press to insert *
- Long press to lock/unlock the keypad in idle mode
- Long press to insert R (in-between digit pause) when predialling

Call transfer/Intercom
- Short press to initiate or cancel internal call
- Short press to answer an internal call
- Short press during internal call to transfer the call or toggle between internal call and external call

SMS key
- Short press to reach **Send new SMS** menu from idle mode
- Short press from the Phonebook or the Call log to edit an SMS

Microphone

Alarm clock
- Short press to dial 0
- Long press to activate/deactivate the alarm clock

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Icons on handset display

On first use, it may be necessary to wait for a few minutes of charge before seeing symbols on the display.

When charging, the battery bars scroll from empty to full status.
When the handset discharges, the battery shows the status :
Full , 2/3 , 1/3 and empty

The ringer is deactivated.

A message on your operator voice mailbox

An external call is in progress. **When blinking**, this symbol indicates that there is an incoming call or that the line is already busy with an extra handset.

An internal call is in progress. **When blinking**, this symbol shows that there is an internal call with an extra handset.

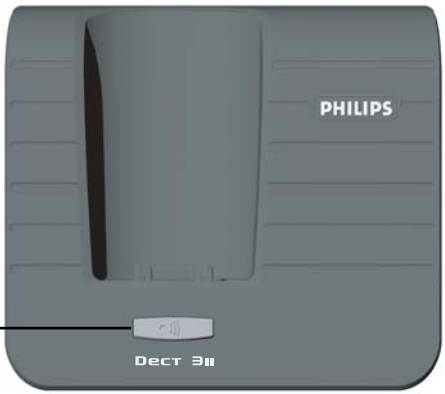
The handset loudspeaker is activated.

The SMS function is activated. **When blinking**, this symbol indicates that a new SMS has been received. **When fast blinking**, it indicates that the SMS memory is full.

The handset is registered and in range of the base. **When blinking**, this symbol shows that the handset is not registered to the base.

DECT 311 base station

Paging key
The paging key enables you to locate a missing handset. Press the key until the handset starts to ring. Once retrieved, press any key on the handset to end paging.



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Menu structure

By using the "pilot key" on the side of the handset, you can browse through the menus

SMS

- Send new SMS
- Read SMS
  - ☐ Read SMS
  - ☐ View number
  - ☐ Reply
  - ☐ Forward
  - ☐ Send again
  - ☐ Delete SMS
  - ☐ Copy to phonebook
  - ☐ Call
- SMS Settings
  - ☐ SMS mode
  - ☐ SMS center

Handset

- Babysit mode
- Registration
  - ☐ Register handset
  - ☐ Un-register handset
- Rename handset
- Date & time
- Display contrast
- Screen saver

Intercom

Phonebook

- View
  - ☐ Call
  - ☐ Change number
  - ☐ Change name
  - ☐ Define the groups
  - ☐ Change sub-address
  - ☐ Delete
  - ☐ Send SMS
- Add new

Call log

- View
- Delete all
- Call log settings

Operator services

Extra

- Call duration
- Alarm clock
  - ☐ Activation
  - ☐ Set day
  - ☐ Set time
  - ☐ Settings
- Do not disturb mode

Sounds

- Handset ring tones
- Group ring tones
- Handset ring tone volume
- Settings

Base station

- Enable registration
- Line settings
  - ☐ Dial mode
  - ☐ Recall type
  - ☐ Operator type
  - ☐ First ring
- Service codes settings

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Information

Conformity, Environment and Safety

Safety information : This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.
Conformity : Hereby, PHILIPS, declares that DECT 311XX is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC (See p. 43).
This product can only be connected to the analogue telephone network of the UK and Ireland.
Power requirements : This product requires an electrical supply of 220-240 volts, alternating monophased power, excluding IT installations defined in standard EN 60-950.
In case of a power failure the communication can be lost.
Warning ! The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.
Telephone connection : The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages, as defined in the standard EN 60-950).
Safety precautions : Do not allow the handset to come into contact with water. Do not open the handset or the base station. You could be exposed to high voltages. Do not allow the charging contacts or the battery to come into contact with conductive materials.
Environmental care : Please remember to observe the local regulations regarding the disposal of your packaging materials, exhausted batteries and old phone and where possible promote their recycling.

Using GAP standard compliance : The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating standard irrespective of their make. Your DECT 311 handset and base station are GAP compliant, which means the minimum guaranteed functions are : register a handset, take the line, receive a call and dial. The advanced features may not be available if you use another handset than an DECT 311 with your base station.

Unpacking DECT 311/DECT3112

The DECT 311 package contains :

A base station

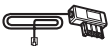
A handset

NiMH 2HR AAA600 mAh rechargeable Batteries

A user guide

A guarantee

A power supply

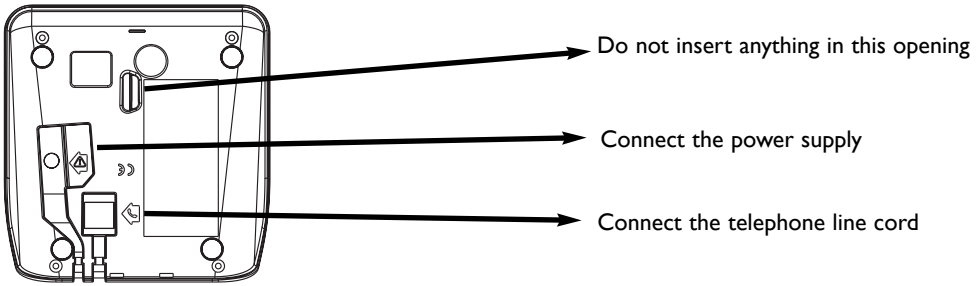
A line cord 

In the DECT 3112 pack you will find one more additional handset and its charger & power supply, together with additional NiMH 2HR AAA 600 mAh rechargeable batteries.

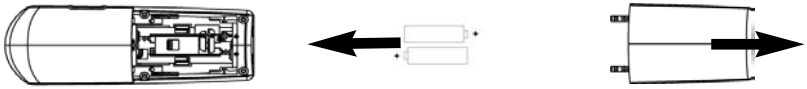
Installing the phone

Installing the base station

To properly install the base station, connect the line cord and the power cable. Plug the cord and the cable into the wall. Situate your product close enough to the telephone and mains power sockets so that the cables will reach. If you have a broadband DSL Internet installation please make sure you have one DSL filter plugged directly on each line socket used in the house and check the modem and the phone are plugged in the correct filter slot (one specific for each).
Warning ! *Always use the cables provided with the product.*



Installing and replacing the batteries



Batteries should not be disposed of with general household waste

Insert the batteries as indicated and slide the battery cover back into place.
Allow the handset to charge for 24 hours to reach full charge.
Optimal battery life is reached after 3 cycles of complete charge & discharge.
In case you need to change the batteries, only use the approved type :2HR AAA NiMH 600 mAh.
Note: The base station must always be plugged into the mains when charging or when in use. Always use rechargeable batteries.
Warning ! *The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible*

Battery life and range

Battery life in standby mode	Battery life in communication	Indoor range	Outdoor range
Up to 200 hours	Up to15 hours	up to 50 meters	up to 300 meters

Introduction

Philips screen saver

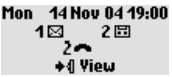
After 2 minutes of inactivity, the screen saver is displayed :
You can deactivate it (See p.19)

The screen in idle mode

In idle mode, the DECT 311 display shows various information :

- the date & time, the name of the handset and the instructions to access the menu.

- Missed calls, new SMS or operator voice mailbox message, if any.



- "Do Not Disturb" mode, and the alarm clock, if activated.

To activate/deactivate these functions press or

Understanding the menu system

To access the carousel menu from idle screen, press on the side of the handset.
The carousel represents a loop of icons that gives access to the different first level menus.

Scroll up or down to reach the desired menu. Press to enter that menu.
The sub-menus are listed and represented by little squares at the bottom of the display.

To reach one particular sub-menu (option) use the "pilot key" and press to enter it.

A shows the selected sub-menu (option).

The shows the sub-menu (option) your are browsing.

Certain menus are directly accessible via a dedicated key (Example : SMS or Intercom)

Example of navigation in the menus

To set the handset melody volume

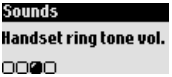
Press to enter the carousel menu

Scroll to **Sounds** and select

Scroll to **Handset ring tone vol.** and select

The current level is heard, to hear other levels

Browse through the levels and select one



Basic principles

To make or to answer a call

Pre dialling

Dial the number

Make the call

Or

Direct dialling

Press the key

Dial the number

Answer a call

When ringing

Take the line

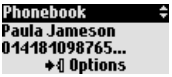
To call from the phonebook

Scroll down to directly reach **Phonebook** and select

Choose a name in the list

Make the call

or press to select **Call** in the options



To store a name from predial

Dial the number

Press to enter the options

Scroll to **Store** and select

Enter the name and press **OK**

To store an SMS

Dial the number

Press to enter the options

Scroll to **Send SMS** and select

Enter destination box (optional) and press **OK**

Edit the text and select

Scroll to **Store** and select

To redial from call log

Scroll up to directly reach **Call log**

Choose an entry in the list

Make the call or select **Call** in the options

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In call features

During an external call, some other options & menus are are available (Phonebook, Call log).

Press to enter **Options**.

To mute the handset microphone

Press to enter **Options**

Press to select **Mute** (The caller can no longer hear you)

Press again to resume the conversation (**End mute**)

Intercom (only if DECT 3112)

During an external call, you can use the intercom in-call option to call another handset and for example transfer the call to this handset.

Press to enter **Options**

Scroll to **Intercom** (The caller can no longer hear you)

If there is only one additional handset it rings automatically, otherwise select a handset from the list.

Press to select **Transfer** when the second handset has taken the line. The call is then ended on your handset.

Other options are available (**Switch** & **Conference call**), See p.21.

To switch the handset loudspeaker ON/OFF

Press to activate/deactivate the handset loudspeaker

To increase/decrease the handset earpiece/loudspeaker volume during a call

Scroll up to increase the volume when on line

Scroll down to decrease the volume when on line

There are 5 volume levels available. The last setting is stored for the next calls.

Caller Display (Caller Line Identification-CLI) and Call waiting

If you subscribe to Call waiting, a beep in the earpiece informs you of a second incoming call. The name or number of the second caller may be displayed if you also subscribe to Caller Display (CLI) service.

To answer that second call, use C/R + 2 ABC (according to your network, the code may be different).

Please contact your network provider for more details.

Editing system

Case mode

By default, the first letter of a sentence is in upper case. Use # to change the case mode:
- all characters in upper case (AB)
- all letters in lower case (ab)
- First letter in upper case and the rest of the text in lower case (Ab)

Punctuation and mathematical marks are available through 0 and 1 while other special characters are available on 1.

Scroll to move the cursor left or right.

Press C to delete a character ; a long press deletes the whole text.

The standard multi-tap system

This system allows you to enter the text character by character, pressing the corresponding key as many times as necessary to reach the desired character.

To write "Peter" with multi-tap

Press 7 PQRS once : P

Press 3 DEF twice : Pe

Press 8 TUV once : Pet

Press 3 DEF twice : Pete

Press 7 PQRS three times : Peter

Press to validate the name.

Keypad Keys	Multi-tap Sequence
1	[space] 1 @ _ # = < > ( ) & € £ $ ¥ [ ] { } ¤ §
2	a b c 2 à ä ç å æ
3	d e f 3 è é Δ ϕ
4	g h i 4 ì Γ
5	j k l 5 Λ
6	m n o 6 ñ ò ö
7	p q r s 7 ß Π θ Σ
8	t u v 8 ù ü
9	w x y z 9 ϕ Ω Ξ Ψ
0	. 0 , / : ; " ' ! ¡ ? ¿ * + - % \ ^ ~ |

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SMS

- Send new SMS
- Read SMS
- SMS settings

SMS menu is accessible via the carousel or sms

Important information are available on the SMS information leaflet in the box

SMS stands for Short Message Service. To benefit from this service you must subscribe to the Caller Display (Caller Line Identification) together with the SMS service from your network provider.
SMS can be exchanged with a phone (mobile or compatible fixed line) provided the receiver has also subscribed to the CLI & SMS services.

Your DECT 311 factory settings correspond to the main national operator. If you wish to send or receive SMS through another service provider you must set the corresponding numbers (See p.15 and the SMS leaflet).

To send an SMS to the receiver's own SMS box, you must know his destination box.

Send new SMS

To send new SMS

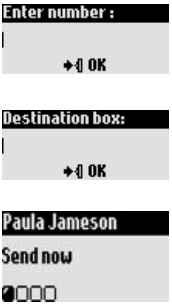
Press to directly reach **Send new SMS** and select

Enter the number and press **OK** or scroll down to retrieve the number from the phonebook

Enter the destination box (if any)and press **OK**

Enter the text and press

Press to select **Send now**



The sent SMS can be up to 160 characters long, the special characters **€** and [ ] count for 2.
It is possible to store a variable number of SMS (depending on the length of each SMS).

You can store an SMS before sending it. After entering the number

Enter the destination box (if any)and press OK

Enter the text and select OK

Scroll to **Store** and select

Note: If you store an SMS you can later retrieve it from **Read SMS**

Read SMS

A stored SMS is marked in the SMS list. A received SMS is marked .

To read SMS/View number

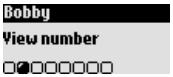
Press to directly reach **Send new SMS**

Scroll to **Read SMS** and select

Browse the SMS list and select

Press to select **Read SMS**

or scroll to **View number** and select



To reply

Press to directly reach **Send new SMS**

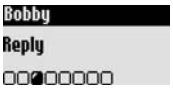
Scroll to **Read SMS** and select

Browse the SMS list and select

Scroll to **Reply** and select

Enter the text and press OK

Press to select **Send now**



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To forward

Press to directly reach **Send new SMS**

Scroll to **Read SMS** and select

Browse the SMS list and select

Scroll to **Forward** and select

Enter the number and press **OK**

Enter the Destination box (if any) and press **OK**

You can modify the text if necessary or select

Press to select **Send now**

To send again

Press to directly reach **Send new SMS**

Scroll to **Read SMS** and select

Browse the SMS list and select

Scroll to **Send again** and select

To delete SMS

Press to directly reach **Send new SMS**

Scroll to **Read SMS** and select

Browse the SMS list and select

Scroll to **Delete SMS** and select

Press to confirm **OK**

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To copy a number to the phonebook

Press to directly reach **Send new SMS**

Scroll to **Read SMS** and select

Browse the SMS list and select

Scroll to **Copy to phonebook** and select

Enter the name and press **OK**

To call

Press to directly reach **Send new SMS**

Scroll to **Read SMS** and select

Browse the SMS list and select

Scroll to **Call** and select

Or make the call

SMS settings

To set the SMS mode

If there are 2 SMS-enabled phones on your telephone line, you will have to deactivate the SMS feature on 1 of the devices.

Press to directly reach **Send new SMS**

Scroll to **SMS Settings** and select

Press to select **Mode**

Press to select **ON** or scroll to **OFF**

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To choose by default an SMS centre

Press to directly reach **Send new SMS**

Scroll to **SMS Settings** and select

Scroll to **SMS centre** and select

Choose an SMS centre and select

Press to select **Choose by default**

To set the SMS centre numbers (See SMS leaflet in the box)

Press to directly reach **Send new SMS**

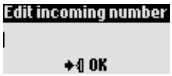
Scroll to **SMS Settings** and select

Scroll to **SMS centre** and select

Choose an SMS centre and select

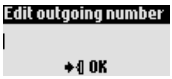
Scroll to **Edit incoming number** and select

Enter the number and press **OK**



Scroll to **Edit outgoing number** and select

Enter the number and press **OK**



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Handset

- ☐ Babysit mode
- ☐ Registration
- ☐ Rename handset
- ☐ Date & time
- ☐ Display contrast
- ☐ Screen saver

Babysit mode (only DECT3112)

To activate/deactivate the babysit mode

Press to enter the carousel menu

Scroll to **Handset** and select

Press to select **Babysit mode**

Press to select **ON** or scroll to **OFF** and select

Note: An intercom is necessary to monitor the room (See p.22). You can still answer/make a call with the handset.

Registration

Up to 4 handsets can be registered to a base station. 1 handset can be associated to 4 base stations.
***Warning !**: if you wish to associate non Philips handset, make sure that this handset is GAP compliant, otherwise it will not operate properly.*

1- Unplug and plug back in the mains lead to put the base in registration mode

2- With the additional handset press to start the registration

3- Enter the 4-digit RC code written on the sticker placed under the base station

If successful the additional handset is named & numbered (example: **Philips2**)

To select a base station

Press to enter the carousel menu

Scroll to **Handset** and select

Scroll to **Registration** and select

Scroll to **Base selection** and select

Choose the base in the list and press **OK**

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To un-register a handset

To un-register a handset

Press to enter the carousel menu

Scroll to **Handset** and select

Scroll to **Registration** and select

Scroll to **Un-register handset** and select

Choose the handset in the list and press **OK**

Enter the RC code (4-digit code) and press **OK**

Note: Should you have your handset serviced alone, please make sure it is un-registered from the base before taking it back to the repair centre.

Rename handset

To rename a handset

Press to enter the carousel menu

Scroll to **Handset** and select

Scroll to **Rename handset** and select

Long press to erase the current name

Enter the name and press **OK**

Date & time

To set the date

Press to enter the carousel menu

Scroll to **Handset** and select

Scroll to **Date & time** and select

Select **Set date**

Enter the current date press **OK**

To set the time

Press to enter the carousel menu

Scroll to **Handset** and select

Scroll to **Date & time** and select

Scroll to **Set time** and select

Enter the current time press **OK**

Warning ! *If your phone is connected to an ISDN line through an adapter, the date & time settings may change after each call. Please check the date & time settings in your ISDN system. Please contact your network provider.* *See FAQ.p.39.*

Display contrast

To set the display contrast

Press to enter the carousel menu

Scroll to **Handset** and select

Scroll to **Display contrast** and select

Browse through the levels and select

Screen-saver

After 2 minutes of inactivity, the screen saver is displayed (See p.8)
You can deactivate it.

To activate or deactivate the screen-saver

Press to enter the carousel menu

Scroll to **Handset** and select

Scroll to **Screen-saver** and select

Press to select **ON** or scroll to **OFF** and select

Intercom

⚠ **Intercom** menu is accessible via the carousel or

This feature allows you to make free internal calls, transfer internal calls from one handset to another or use the conference option (DECT 3112 only). It also enables you to use the babysit feature (room monitoring).

Internal call

Press to call the other handset (s)

To call a particular handset, press + handset number (for example 2 ABC)

Hang up

Note: If the handset does not belong to the Philips DECT 311 range, this function may not be available.

Fast call transfer when on line

During a call you can transfer the call without waiting for the other handset to pick up. All the handsets will then ring.

Press to call the other handset

Hang up

Note: The person on hold hears music.

A press on allows you to switch between the 2 calls (**Switch**).

Call transfer to a specific handset when on line

During a call you can transfer the call to a specific handset.

Press + handset number (for example 2 ABC to call the selected handset

Hang up

Note: The person on hold hears music.

A press on allows you to switch between the 2 calls (**Switch**).

http://www.philips.com/faqs/dect

Call transfer via the in-call options

During a call you can transfer the call via the in-call options.

Press to enter the options (with handset 1)

Scroll to **Intercom** and select

If there is only one additional handset, it rings automatically. Otherwise :

Select from the handsets list the handset you want to call and select

The called handset rings (handset 2). The external call is put on hold.

If there is no answer from the called handset you can resume the call on the first handset.

Take the line with handset 2 (you can also use).

Both internal callers can talk.

Press to select **Transfer** (with handset 1)

Scroll to reach **Switch** and come back to the external caller

The conference call via the in-call options

Conference call allows one external call to be shared with two handsets (in intercom). The 3 people can share the conversation. No operator subscription is needed.

Press to enter the options (with handset 1)

Scroll to **Intercom** and select

If there is only one additional handset, it rings automatically. Otherwise :

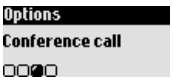
Select from the handsets list, the handset you want to call and select

The called handset rings (handset 2). The external call is put on hold.

If there is no answer from the called handset you can resume the call on the first handset.

Take the line with handset 2 (you can also use).

Both internal callers can talk.



Scroll to the **Conference call** option and select (with handset 1)

The 3 people can share the conversation.

http://www.philips.com/faqs/dect

Initiate the babysit/Room monitoring

To use the babysit mode feature you need to activate it (see p.16) and to initiate an intercom. Place the handset in the baby's room and you will hear the noise on your additional handset.

Press to enter the carousel menu

Scroll to **Intercom** and select

If there is only one additional handset, it rings automatically. Otherwise :

Select from the handsets list the handset you want to call and select

The called handset rings

Take the line on the called handset

The room monitoring can start

http://www.philips.com/faqs/dect

Phonebook

- View
- Add new

⚠ **Phonebook** menu is accessible via the carousel or

50 names and numbers can be stored in the phonebook (shared with all handsets).
The phonebook contains all the information related to the callers, especially the group settings. The names & numbers are shared with all the handsets registered to your base.

Group settings

There are 3 groups (group A, group B & group C). When ringing, the ringer helps you identify the caller's group (See p. 33) and the screen shows the caller's name.
A subscription to the Caller Display (Caller Line Identification) service is needed.

Add new

The names are stored in alphabetical order.

To add a name and number

Press to enter the carousel menu and select

Scroll to **Phonebook** and select

Scroll to **Add new** and select

Enter the number and press **OK**

Enter the name and press **OK**

To store a name and number from predial

Once the number is dialled select **Store** in the options

Enter the name and press **OK**

View

To quickly reach a name in the phonebook, press the first letter of the name (browse if several names begin by the same letter).

http://www.philips.com/faqs/dect

To call

Scroll down to directly reach the list of names

Browse through the list of names and select a name

Make the call

Or press to reach the options

And press again to select **Call**

To change a number

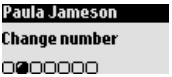
Scroll down to directly reach the list of names

Browse through the list of names and select a name

Scroll to **Change number** and select

Long press to erase the current number

Enter the new number and press **OK**



Note: You can simply change any digit by moving the cursor to reach the digit and press C/R once.

To change a name

Scroll down to directly reach the list of names

Browse through the list of names and select a name

Scroll to **Change name** and select

Long press to erase the current name

Enter the new name and press **OK**

Note: You can simply change any letter by moving the cursor to reach the letter and press C/R once.

http://www.philips.com/faqs/dect

To define a group for a name and a number (See p. 23)

Scroll down to directly reach the list of names

Browse through the list of names and select ➧ a name

Scroll to **Select group** and select ➧

Browse through the groups (A, B or C) and select ➧

To change SMS box

Scroll down to directly reach the list of names

Browse through the list of names and select ➧ a name

Scroll to **Change SMS box** and select ➧

Enter the new number and press ➧ **OK**

To delete a name and number

Scroll down to directly reach the list of names

Browse through the list of names and select ➧ a name

Scroll to **Delete** and select ➧

Press to confirm ➧ **OK**

To send an SMS from the phonebook

Scroll down to directly reach the list of names

Browse through the list of names and select ➧ a name

Scroll to **Send SMS** and select ➧

Enter the destination box (if any) and select ➧

Enter the text and press ➧

Press to select **Send now**

Note: Once in the list of names, a press on SMS enables you to directly edit your SMS text.

http://www.philips.com/faqs/dect

Call log

- ☐ View
- ☐ Delete all
- ☐ Call log settings

⚠ **Call log** menu is accessible via the carousel or

The call log can store up to 20 entries.

- Unanswered call
- Outgoing calls
- Answered calls
- Messages (voice mailbox)

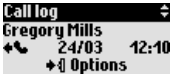
The call log shows the list of incoming & outgoing calls.
If you have subscribed to the Caller Display (CLI), the name (or number) of the callers, will be displayed.The date & time of the call is also shown.
If you have no subscription the display shows "Unknown caller" as well as the date & time of the call.

View

To view the call log

Scroll up to directly reach the calls list

Browse through the list and read the information



To call/redial

Scroll up to directly reach the calls list

Browse through the list

Press to select an outgoing call entry*

Press to call

Or press to select **Call** in the options

* Note : To be able to call back a correspondant in the case of an incoming call, you need to subscribe to the Caller Display service.

To view the number

Scroll up to directly reach the calls list

Browse through the list

Press to select an entry

Scroll to **View number** and select

To store

Scroll up to directly reach the calls list

Browse through the list

Press to select an entry

Scroll to **Store** and select

Enter the name or number and press **OK**

The name and number are stored in the phonebook.

To delete

Scroll up to directly reach the calls list

Browse through the list

Press to select an entry

Scroll to **Delete** and select

Press to confirm **OK**

http://www.philips.com/faqs/dect

To send an SMS

Scroll up to directly reach the calls list

Browse through the list

Press to select an entry

Scroll to **Send SMS** and select

Enter destination box (if any) and press **OK**

Edit the text and press

Press to select **Send Now**

Note: Once in the list of names, a press on SMS enables you to directly edit your SMS text.

To delete all

To delete all the call log

Press to access the carousel

Scroll to **Call log** and select

Scroll to **Delete all** and select

Press to confirm **OK**

Call log settings

To set the call log

Press to access the carousel

Scroll to **Call log** and select

Scroll to **Call log settings** and select

Press to select **Incoming calls** or scroll to **Outgoing calls**

Browse the various options and select

http://www.philips.com/faqs/dect

Operator services

This feature allows you to activate or deactivate operator services.
Codes need to be set in the phone (See p.37). Contact your network operator for more details.
Example of services : Call forward

To activate call forward

Press to enter the carousel menu

Scroll to **Operator services** and select

Press to select **Call forward**

Enter the number to which the calls are to be forwarded and press **OK**

The number is automatically chained to the call forward prefix and the system dials

Hang up

From now on the calls will be redirected to the assigned phone number.

To deactivate call forward

Press to select **View**

Press to select **Cancel**

Hang up

http://www.philips.com/faqs/dect

- ☐ Call duration
- ☐ Alarm clock
- ☐ "Do not disturb"

Call duration

To view the time

Press to enter the carousel menu

Scroll to **Extra** and select

Press to select **Call duration**

The total time of communications is displayed

Press to **Reset** the counter

The alarm clock

To activate/deactivate the alarm clock

A long press on activates/deactivates the alarm clock with your own settings.

To set the alarm clock

Press to enter the carousel menu

Scroll to **Extra** and select

Scroll to **Alarm clock** and select

Scroll to **Set day** and select a day

Scroll to **Set time** , enter the time and press **OK**

When the alarm rings, press any key to stop it.
The snooze is then activated (will ring every 5 mn). To definitely stop it, press

To set the alarm ringer type

Press to enter the carousel menu

Scroll to **Extra** and select

Scroll to **Alarm clock** and select

Scroll to **Settings** and select

Press to select **Ring tones**

The current ringer is heard

Browse through the list and select

To set the alarm ringer volume

Press to enter the carousel menu

Scroll to **Extra** and select

Scroll to **Alarm clock** and select

Scroll to **Settings** and select

Scroll to **Ring tone Volume** and select

The current volume is heard

Browse through the levels and select

http://www.philips.com/faqs/dect

“Do not disturb” mode

This feature allows you to screen calls after a certain time in the evening when you do not want to be disturbed. Enter the time and select the group(s) allowed to call you.
If the caller does not belong to an allowed group the handset will remain silent, while he will hear ringing. The operator voice mailbox (if any) will answer the call. A subscription to the Caller Display (CLI) service is needed.

To activate/deactivate “Do not disturb” mode

A long press on # activates/deactivates the “Do not disturb” mode with your own settings.

To set the “Do not disturb” mode

Press to enter the carousel menu

Scroll to **Extra** and select

Scroll to **Do not disturb** and select

Scroll to **Set day**, enter the day or period of time

Scroll to **Start time**, enter the time and press **OK**

Scroll to **Stop time**, enter the time and press **OK**

Scroll to **Allowed caller choice**, activate the callers group’s allowed to call you and select

Warning ! Only *allowed callers will be able to reach you during the selected day & time.*

Note: You can select up to 4 groups. If no group is selected but the feature is activated, then nobody will be able to reach you.

Sounds

- ☐ Handset ring tones
- ☐ Group ring tones
- ☐ Handset ring tone volume
- ☐ Settings

Handset ring tones

To set the handset ring tone

You can set the ring tone heard on the handset when receiving a call.

Press to enter the carousel

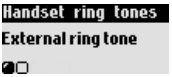
Scroll to **Sounds** and select

Press to select **Handset ring tones**

Press to select **External ring tones**

Browse through the list to hear the ring tones

Press to select your ring tone



To set the handset ring tone

You can set the ring tone heard on the handset when receiving an internal call.

Press to enter the carousel

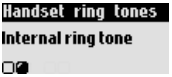
Scroll to **Sounds** and select

Press to select **Handset ring tones**

Scroll to **Internal ring tone** and select

Browse through the list to hear the ring tones

Press to select your ring tone



http://www.philips.com/faqs/dect

Group ring tones

To set the group ring tone

There are 3 groups of callers (See p.23). You can associate a ring tone to a group.

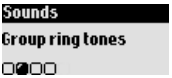
Press to enter the carousel

Scroll to **Sounds** and select

Scroll to **Group ring tones** and select

Press to select a group (A, B or C)

Browse through the list of melodies and select



Handset ring tone volume

To set the ring tone volume

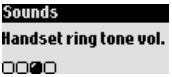
Press to enter the carousel

Scroll to **Sounds** and select

Scroll to **Handset ring tone vol.** and select

The current level is heard
Browse through the levels to hear them

Press to select the appropriate volume



Settings

To set the earpiece tone

Press to enter the carousel

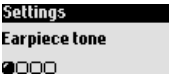
Scroll to **Sounds** and select

Scroll to **Settings** and select

Press to select **Earpiece tone**

Browse through the options

And select the appropriate setting



http://www.philips.com/faqs/dect

To set the key & feedback tone

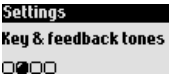
Press to enter the carousel

Scroll to **Sounds** and select

Scroll to **Settings** and select

Scroll to **Key & feedback tones** and select

Press to select **ON** or scroll to **OFF** and select



To set the notification beep

Press to enter the carousel

Scroll to **Sounds** and select

Scroll to **Settings** and select

Scroll to **Notification beep** and select

Press to select **ON** or scroll to **OFF** and select

To activate/deactivate the music on hold

The feature allows the caller to hear music when the call is put on hold when transfering a call from one handset to the other.

Press to enter the carousel

Scroll to **Sounds** and select

Scroll to **Settings** and select

Scroll to **Music on hold** and select

Press to select **ON** or scroll to **OFF** and select

http://www.philips.com/faqs/dect

Base station

- ☐ Enable registration
- ☐ Line settings
- ☐ Service codes settings

Enable registration

This feature allows you to register a DECT peripheral without keypad
Some DECT peripherals, such as repeaters, do not have keypad. A special menu-operated procedure is used to register such peripherals to the base station. Also use the peripheral instructions to register it to the base.

To register a DECT peripheral

Press to enter the carousel menu

Scroll to **Base station** and select

Press to select **Enable registration**

Enter the peripheral code and press **OK**
Follow the instructions in the peripheral manual

Line settings

To change the dial mode

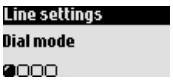
Press to enter the carousel menu

Scroll to **Base station** and select

Scroll to **Line settings** and select

Press to select **Dial mode**

Press to select **Tone** or scroll to **Pulse** and select



Note: This setting allows you to select pulse dialling (also called "Loop disconnect") and used in countries without DTMF tone dialling capability or using old PABX.

To change the recall type

Press to enter the carousel menu

Scroll to **Base station** and select

Scroll to **Line settings** and select

Scroll to **Recall type** and select

Press to select **Short flash** or scroll to **Long flash** and select

Note: This setting is useful when using operator services. The use of some services accessed with R+1, R+2 and R+3 (call waiting, call forward...) will depend on the flash setting (short/long) according to your installation type (ISDN, Public, PABX).

To change the operator type

Press to enter the carousel menu

Scroll to **Base station** and select

Scroll to **Line settings** and select

Scroll to **Operator type** and select

Browse through the options and select the appropriate type

Note: Useful if the Caller Display (CLI) service does not work whereas you subscribed to that service.

To prevent the phone from ringing when receiving an SMS, the first ringer is deactivated.
You can activate it.

To activate/deactivate the first ringer

Press to enter the carousel menu

Scroll to **Base station** and select

Scroll to **Line settings** and select

Scroll to **First ring** and select

Press to select **ON** or scroll to **OFF** and select

http://www.philips.com/faqs/dect

Service codes settings

When you subscribe to extra services with your operator you may need to set some codes in your phone.
The default codes are codes used by the main national operator.
If you subscribed to another operator you may need to change the codes.
Contact your network operator for more information on the services.

To change a service code

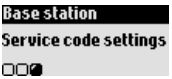
Press to enter the carousel menu

Scroll to **Base station** and select

Scroll to **Service code settings** and select

Browse the list of services and select

Enter the new code and press **OK**



http://www.philips.com/faqs/dect

FAQ

I have no dialling tone after having installed my phone. How do I solve this problem?
Check that you have connected your phone using the supplied line cable and not the one from any previous phone (they are often wired differently). Check that you have fully charged the handset according to the instructions given for the phone. Check that the aerial icon (radio link with the base station) is displayed. If the handset is not registered you may need to register it (refer to the user guide).

Can the handset be left on the base all the time?
Yes there is no "memory effect". The handset can be left on the base station for all current models using NiMh batteries.

Will my phone lose all recorded data (phonebooks entries) in the case of a general power cut?
No it will not. The data recorded in your phone is not deleted in the case of a general power failure or when you unplug your base station or when you replace the batteries.

I have set up the date & time on my phone and the information given after a call is not correct. Why?
If you have a ISDN phone installation, these parameters (date & time) may be transferred directly through the ISDN to the phone. If you did not set-up the ISDN correctly this can explain why the information transmitted is not correct.
Set-up the date & time directly on the ISDN phone installation or, if this is not possible, call the Operator/dealer who provided and installed the ISDN.

What is CLI and how do I make it work?
CLI stands for Caller Line Identification and it is a special service that you may subscribe to from your network operator. Once you have subscribed to the service, a CLI enabled phone will display the callers number (unless withheld) as the phone rings so that you may decide whether or not to take the call.

The CLI service does not work. The service has been subscribed from an alternative network to the main one. How do I solve this problem?
Change the 'operator type' or 'Caller Id type' according to the product version (refer to the user guide).

The CLI service does not work on my Philips phone on my digital phone installation (ISDN, ADSL). How do I solve this problem?
Our products are designed to work on an analogue network. If you plugged your PHILIPS phone into a digital installation, the CLI may not be displayed upon incoming calls. Digital phone installations (ISDN) are not always compatible with analogue phones as far as operator services are concerned.
You may find the information regarding compatibility in the user guide of your ISDN. If not, please contact the ISDN manufacturer to check if the device is designed to display CLI on analogue phones. ISDN over 2 or 3 years old are generally not compatible with analogue phones for the CLI Service.
To attempt to solve the problem, change the 'Operator type' or 'Caller Id type' (refer to the user guide). If it still does not work, it means this service is not possible with the phone behind this type of digital phone installation.
Note that the filters used with some ADSL lines can filter out part of the CLI signal and prevent the phone from displaying CLI correctly. It is possible to purchase better ADSL filters that do not cause this problem.

What is CNIP (Caller Name Identification)?
As with the CLI service this new feature is dependent on the Network and it has to be activated by your Operator (by subscription). It will allow you to have the name of the caller displayed upon an incoming call. This service may not be available from all Operators yet. We advise you to check with your Operator.
NB. If the name of the caller is registered in your phonebook upon an incoming call it will be the name you have
registered which will be displayed and not the one provided by the Operator. The data in your phonebook will have priority over the Operator's data in this particular case.
The CNIP uses the same technology as for the CLI. Therefore the limits of this service are identical (please refer to the questions related to CLI if the service is not working properly). Remember that it only works with alphanumeric display.

How many telephones can I have ?
All items of telephone equipment have Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line.
Your DECT 311 has a REN of 1.
A total REN of 4 is allowed, if the total REN of 4 is exceeded, the telephones may not ring.
With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Which are the conditions required to be able to send an SMS ?
You must first have a subscription to Caller Display (CLI) service from your network operator as well as an SMS service subscription from the appropriate provider.

Is it possible to write, read send or receive an SMS when the other handset is in communication (DECT 3112 only)?
No it is not possible.

What happens if I send an SMS to a fixed line with no SMS phone ?
The correspondent could receive a vocal message (SMS provider dependent).

Is it possible to send an SMS to a fixed line in another country ?
This feature depends on your provider. Please contact your provider for more details.

How can I get the SMS centre number ?
One SMS centre number at least is pre-programed in your DECT 311. However, should you need to store another number, other numbers can be set into the phone from the menu **SMS/SMS Settings/SMS centre**. Please check the incoming and outgoing centre numbers with the SMS provider or from the enclosed addendum to your phone user manual.

What is the destination box useful for ?
This is the number of a personal SMS box. It is a way to send an SMS to someone's personal box instead of sending it to the default box, which is a kind of common box. If you send an SMS without specifying an SMS box number (destination box), then the SMS will be sent to the default box if the receiver's phone deals with multiboxes features (provider dependent).

When using my SMS-enabled Philips phone with another SMS-enabled phone on the same line, can it cause any problems ?
Yes, this will prevent the phones from receiving SMS. You need to deactivate the SMS feature on one of the phones. Your DECT 311 has a feature which enables you to turn the SMS feature off. Go to menu **SMS/SMS Settings/Mode/OFF**

Troubleshooting www.philips.com/support

PROBLEMS	CAUSES	SOLUTIONS
The does not scroll when the handset is placed on the base	- Bad battery contact - Dirty contact - Battery is full	- Move the handset slightly - Clean the contact with a cloth moistened with alcohol - No need to charge
No dialling tone	- No power - Batteries are too low - You are too far from the base station	- Check the connections. Reset the phone : unplug and plug back in the mains - Charge the batteries at least 24 hours - Move closer to the base station
No ringer	- The ringer is deactivated - The Do not Disturb mode is ON	- Set the ringer (page 33) - Deactivate it (page 32)
The does not appear	- No mains power - The handset is too far from the base station	- Check connections - Move closer to the base station
The is blinking	- Handset not registered to the base station	- Register the handset to the base (page 17)
- Crackling on the line	- You are too far from the base station - The base station is too close to electrical appliances, reinforced concrete walls or metal door-frames	- Move closer to the base station - Move the base station to find a better place (the higher the better)
The handset displays 'failed' - when attempting to add another handset to the base station - when using a handset	- The procedure to add a handset has failed, try again - Maximum number of handsets has been reached - Base station is already busy with another handset (ie : phonebook)	- Disconnect and connect the base station power supply. Follow the procedure to register a handset (page 17) - Un-register a handset - Wait until it is available
Noise interference on your radio or television	The DECT 311 base station or mains power pack are too close to electrical appliances	Move the power pack or base station as far as possible
Customer Line Identification (CLI) service does not work	- The service is not activated - Wrong operator type	- Check your subscription with your network operator - Change the operator type (page 38)

PROBLEMS	CAUSES	SOLUTIONS
A phonebook entry cannot be memorised	The phonebook is full	Delete an entry to free memory
No new SMS are received	SMS memory is full	Delete old SMS
No SMS can be sent or received	- The outgoing or incoming SMSC number is not set or is wrong - The destinationbox is wrong - SMS mode is OFF - You have no subscription - Another SMS-enabled phone is also on your line - There is a problem of compatibility between operators	- Contact your operator to get the correct SMSC's numbers - Check the information stored (page 16) - Activate SMS mode (page 15) - Contact your provider for more information - Deactivate the SMS mode on one of the device. - Contact your provider for more information
No caller Id/ poor audio quality/Poor connection quality with broadband DSL internet	- DSL filter(s)/splitter missing or insufficient number of filters - Modem &/or phone plugged in the wrong DSL filter slot - Defective DSL filter	- Make sure you have one DSL filter plugged directly on each line socket used in the house - Check the modem and the phone are plugged in the correct filter slot (one specific for each) - The filter(s) can be defective. Replace it/them and make another test

Philips has marked the battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

A financial contribution has been paid to the associated national recovery & recycling system.

The labelled packaging material is recyclable.

DECT™ is a Trade Mark of ETSI registered for the benefit of the implementers of the DECT technology.

Declaration of conformity

We

Philips Consumer Electronics
Route d'Angers
72081 Le Mans Cedex 9
France

declare that the products DECT 311XX are in compliance with the Annex III of the R&TTE-Directive 1999/5/EC and then with the following essential requirements :

Article 3.1.a (protection of the health & the safety of the user) : EN 60950-1 (10/2001)

Article 3.1.b (protection requirements with respect to electromagnetic compatibility : ETSI EN 301 489-6 V1.2.1 (08/2002) & ETSI EN 301 489-1 V1.4.1 (08/2002)

Article 3.2 (effective use of the radio spectrum) EN 301 406 (2003)

The presumption of conformity with essential requirements regarding Council Directive 1999/5/EC is ensured.

Date : 10/05/2004
Le Mans

Quality Manager
Home communication

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PHILIPS

Personalise your Philips cordless telephone

09066 660 788

Download one of the latest top ringtones for your telephone !

BEST OF

30102 Aerodynamik
27337 Amazing
27230 Another day
02680 Baby I love you
26571 Badaboom
27815 Cha cha slide
05635 Clubbin
01838 Dude
18206 Fell in love with boy
15943 Flamboyant
15944 Four to the floor
26579 Give it away
00089 Hey mama - pub apple
41783 Hey ya
16874 I'm a cuckoo
30160 I'm really hot
28193 If I ain't got you
26586 If I can't
30161 In the middle
51727 It's my life
27246 Left outside alone
30165 Love will come through
07637 Milkshake
28198 Must be love
27251 Mysterious girl
15961 Not in love
07214 Red blooded woman
27343 Ride
52382 Run
26600 She believes
30282 She wants to move
18220 Slow jamz
82338 Somebody to love
25770 Somewhere only we know
15968 Stacy's mom
00300 Sunrise
16682 Take me out
26015 Thank you
04267 The closest thing to crazy
06455 The way you move
18223 Through the wire
21171 Toxic
26609 Who's david
18230 Yeah
28453 Your game

TV SERIES

11021 Addams Family
10031 Alf
10026 Ally Mc Beal
10001 Batman
10097 Baywatch
10002 Benny Hill
10003 Beverly Hills
10024 Bewitched
20452 Bold and beautiful
10005 Buffy
10034 Charlie's angels
10080 Charmed - how soon is now
10099 Cosby show
10006 Dallas
10027 Dawson's creek
10126 Dharma and Greg
10076 Dynasty
15030 Fraggle rock
10008 Friends
10015 Go Go !
15022 Goldorak go
10009 Happy days
15393 He man
10051 Lois and Clark
15003 Looney tunes
10124 Love Boat
10055 Magnum
10052 Married with children
10077 Men from Uncle
10132 Mission impossible
10011 Monty python
10014 Muppet show
15028 Scooby Doo
10017 Sesame Street
15040 Simpsons
10056 Starsky and Hutch
10022 Teletubbies
10054 The A team
10032 The avengers
10083 The nanny
10033 The persuaders
21002 The young and the restless
10085 Urgences
21503 Wonderwoman
10023 X Files

ANSWERING MACHINE MESSAGES

Download a whacky imitation or parody for your answering machine!

HUMOUR

838246 .....Big ben
826096 .....Birds in a zoo
826636 .....Busy, busy, busy
825984 .....Bye-bye boss
826075 .....Canaries
825800 .....Echo canyon
825923 .....Fire alarm
26152 .....Fireproof
838450 .....Grandfather clock
826592 .....Hello, hi, honey
838312 .....Party time
838288 .....Snow Blizzard
825613 .....Space launch

TV SERIES

821793 .....Can't Get You Out*
893610 .....Daniel Beddingfield: Never Gonna Leave Your Side*
893632 .....Girls Aloud: Life Got Cold: I love them all !*
825768 .....Gone from the phone*
837826 .....I'm sorry*
821800 .....James Bond*
821794 .....Bervely Hills Cop*
829433 .....Pulpfiction*
821797 .....Rocky*
893607 .....Señorita : Young Lady*
826518 .....Smith & Wesson & me*
821796 .....U remind me*
821806 .....You rock my world*

CARTOONS

825590 .....Baby Talk
825643 .....Birthay Message
825782 .....Birthday
838382 .....Fourth of July
826527 .....Goody goody gumdrops
826349 .....Happy Holidays
826083 .....Hello it's me
838406 .....It only makes believe
826313 .....My own true love
838251 .....Over the rainbow
838133 .....Rowdy Crowd
826280 .....Tax Day
825790 .....Unchained melody
826226 .....Volare

**** Imitations and parodies.***

INSTRUCTIONS

Before calling you will need to know your remote access code (see reverse of this document).

If you are under 18 request permission from your parents before calling. ©123Multimedia - cost to call from £1.50/min. Compatibilities : Monophonic ringtones - compatible with the following models : PHILIPS DECT 5111, DECT 5151, DECT 5112, DECT 5152, DECT 5113, DECT 5153, DECT 5114, DECT 5154. Answering Machine messages - compatible with PHILIPS DECT 5151, DECT 5152, DECT 5153, DECT 5154. Customer Services: **hotline.mobile@123multimedia.com** - BP 1141 - 31100 Toulouse.

The download of ring tones and outgoing messages (only available in the UK and depending on the network technical availability)

To personalise your cordless telephone, there is nothing better than a melody and a message of your choice! Simply call **0906 666 0788** and that's it!

The download of ring tones

First of all you must subscribe to the SMS function with your network provider (see SMS leaflet).

Just call **0906 666 0788** and follow the instructions!

You have chosen your ring tone? You are about to receive it by SMS. Then you will be able to download it on your telephone (see "**SMS**" chapter in the user manual, part "**Read SMS/To save a ring tone**"). Be careful, only three downloaded ring tones can be saved! If you wish to download another ring tone, you will have to delete one of them from "My ring tones" list (see "**SOUNDS**" chapter in the user manual, part "**My ring tones/To delete a ring tone**").

The download of outgoing messages (only available on DECT phones with answer machines).

By default, your answer machine is switched on. You have to change its settings to the "Answer and Record with personalised OGM" mode (refer to "**ANSWER MACHINE**" chapter in the user manual, part "**Settings/To record your personal outgoing message**"). These two conditions are necessary to receive your message. Be careful! On the "Answer and Record with personalised OGM" mode, recording a new message will automatically delete the previous one.

Keep in mind your Remote Control code (RC) written under your base station (see the "**ANSWER MACHINE**" chapter in the user manual, part "**Settings/To remotely control your answer machine**").

Just call **0906 666 0788** and follow the instructions!

Remember to free the line. Do not answer the next call and wait for your answer machine to record the message.

You can choose to welcome all the callers with this message or only the group of your choice. In this case, you must previously subscribe to the Caller Display Service offered by your network provider.

CE

3111 285 22321

INFORMATION ON TEXT MESSAGING (SMS) IN EIRE

You must first subscribe to your network provider's Caller Display service.
Example : call EIRCOM free 1901.

WARNING ! Change the operator type in your phone :
Go to **Base station** menu and select **Line Settings** sub menu.
Select the **Choose country/oper.** sub menu and choose the appropriate setting among the list (for example: Eircom).
Please refer to your phone user manual.

The network SMS centre numbers are automatically set in your phone on SMS Centre 1:
Send SMS service number (Outgoing number) : 1740 9900
Receive SMS service number (Incoming number) : 0818 365 135
Contact your network provider for more information.

Registration to SMS service is done by sending your first SMS.

There is a charge for sending SMS text messages (contact your network provider for more information).

REMINDER ! If there are two **SMS- enabled** phones on your telephone line, you will have to deactivate the SMS feature on one of the devices.

SMS and Caller Display subscription : The way to subscribe to and to connect to the Short Message Service (SMS) as well as the SMS function may be operator dependent and may vary in time. Please contact your network operator for more information. The following information is believed to be exact at the time of writing. It is provided for guidance only and does not guarantee accuracy over time.

SMS and Caller Display disclaimer : The Short Message Service and Caller Display features of your telephone terminal are network operator dependent. The terminal can provide them only if the network offers such features and if the user has subscribed to these features. Your phone has been carefully developed and tested according to the latest version of the SMS and CLI standards, and is up to date at the time of product release. However, Philips cannot take any responsibility and cannot guarantee the interoperability with the operator's network in case of standard modification, network modification and/or of incomplete or inaccurate implementation of the standard by the network's operator.

Text messaging in the UK see overleaf

CE Printed in Romania 3111 285 22232

INFORMATION ON TEXT MESSAGING (SMS) IN THE UK

You must first subscribe to your network provider's Caller Display service.

Registration to the SMS service is done by sending your first SMS.

There is a charge for sending SMS text messages (Contact your network operator for more information).

By default, your phone is set with the SMS centre 1 (British Telecom).
If you change this setting, the SMS service may not work.

SENDING SMS FROM A FIXED LINE TO A FIXED LINE : follow instructions in the user guide.

SENDING SMS FROM A FIXED LINE TO A MOBILE : follow instructions in the user guide.
Warning : When sending an SMS to a mobile phone, do not enter any destination box as your SMS will not be delivered.

USING DESTINATION BOX ON YOUR PHONE (not available on DECT 311) :
In order to receive an SMS in a specific SMS box, you must have previously sent at least one SMS from this box.

REMINDER ! If there are two **SMS- enabled** phones on your telephone line, you will have to deactivate the SMS feature on one of the devices.

SMS and Caller Display subscription : The way to subscribe to and to connect to the Short Message Service (SMS) as well as the SMS function may be operator dependent, and may vary in time. Please contact British Telecom for more information. The following information is believed to be exact at the time of writing. It is provided for guidance only and does not guarantee accuracy over time.

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