













### My TV switches OFF in step 4 but does not switch ON again in step 5.

TVs of some brands (e.g. Panasonic) only switch ON after a long press on one of the digit buttons. After a long button press in setup mode the remote control will start trying to improve the button (see chapter 2.2.2) instead of switching ON the TV.

- In this case, switch ON the TV manually or use the original remote control for this. Continue with step 6. After successfully completing setup, the remote control will switch ON the TV with a long button press on one of the digit buttons, just as your original remote control.

### After setup, not all buttons work as expected.

- Try improving the button(s). See chapter 2.2.2.

### How do I set the remote control for combo devices (TV / VCR, TV / DVD, DVD / VCR, etc)?

Some combo devices require you to set up two different source selection buttons to control both parts of the combo device. For example, if you have a TV / DVD combo, you might need to set up the remote control for both TV and DVD to operate your TV / DVD combo.

## 4.1.2 Operation

### The remote control does not wake up anymore.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter 2.1. After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

### The device I want to operate does not respond at all / does not respond to all of the button commands.

- Check if the buttons you press are available on the original remote control of the device.
- Try improving buttons. See chapter 2.2.2.




Wrong code selected during setup.

- Set up the remote control again for the device. Always test if the device responds, before leaving setup mode.

It may be that the buttons that you are trying to use have a different naming on the original remote control.

- Try out all buttons to find the one(s) you need.

### The Teletext buttons do not work.

- Find out whether your TV is equipped with Teletext.
- Try improving the Teletext buttons. See chapter 2.2.2.
- Check whether you are using the correct buttons to switch on Teletext. For TV this is the  button; for STB this is the  button, pressed together with .

## 4.1.3 Batteries

### Will my settings be deleted when I replace the batteries?

No. All user settings will be retained in the remote control memory for 5 minutes.



### Warning

The batteries should not be exposed to excessive heat such as sunshine, fire or the like.

## 4.2 Need help?

We advise you to first read this user manual carefully. It is provided to help you set up and use the remote control.

If, however, you require extra information or have additional questions about setup, usage, spare parts, warranty, etc. of the SRP3004, you can always contact us.

When calling our helpline, make sure to have the SRP3004 at hand when you call, so that our operators can help you determine whether the SRP3004 is working properly.

You will find our contact details at the end of this user manual.

The model number of your Philips universal remote control is SRP3004/10.

Date of purchase:

...../...../.....  
(day/month/year)

For **online support** go to: [www.philips.com/welcome](http://www.philips.com/welcome).

- Click 'Support' and follow the on-screen instructions.



## Helpline

Country	Phone number	Tariff
Ireland	01 601 1158	pstn
United Kingdom	0800 331 6015	free

@sat.....	0008 (DB1)	Alltech.....	0109	Atlantic.....	0233	Binatone.....	0378
1&1.....	3908	Alpha.....	0112	Atori.....	0237	Birmingham Cable	
4Kus.....	0005	Altai.....	3690	Atsat.....	0238 (DB1)	Communications....	0382
<b>A</b>		Ambassador.....	0120	Auchan.....	0240	Black Diamond.....	0384 (DB1)
A.R. Systems.....	0012	Amitech.....	0130	Audiosonic.....	0264	Black Panther Line.	4196
AB Sat.....	3689	Amitronica.....	0131	Audioton.....	0266	Black Star.....	0386
ABC.....	0013	Amoi.....	0132	Audix.....	0270 (DB1)	Blacktron.....	3526
Acme.....	3521	Ampere.....	0134	Aurora.....	0274	Blackway.....	0388
Acoustic Solutions.	0032 (DB1)	Amplivision.....	0138	Ausind.....	0276	Blaupunkt.....	0390
Acura.....	0036	Amstrad.....	0140	Austar.....	0277	Blue Media.....	3378 (DB1)
ADA.....	0038	AMW.....	0143	Autovox.....	0280	Blue Sky.....	0395
ADB.....	0039	Anam.....	0146	Avalon.....	0286	Blue Star.....	0396
ADC.....	0040	Anam National.....	0147	Avanit.....	4945 (DB1)	BlueH.....	3793 (DB1)
Addison.....	0043	Andersson.....	0148 (DB1)	Avious.....	0291	Boca.....	0399
Adelsound.....	0044	Andover.....	0149	AVM.....	0294	Boghe.....	0400
ADL.....	0045 (DB1)	Anglo.....	0151	Awa.....	0296	Bondstec.....	0403
Admiral.....	0046	Anglo.....	0151	Axiel.....	0297	Boots.....	0405
Advent.....	0054 (DB1)	Anitech.....	0154	Axil.....	0298 (DB1)	Boston.....	0410
Adyson.....	0058	Ankaro.....	0155	Axis.....	0300	BPL.....	0413
AEG.....	0059	Ansonic.....	0156	Axitronic.....	3608 (DB1)	Brainwave.....	0415
Aegir.....	0060	Anttron.....	0162	Axxon.....	0303 (DB1)	Brandt.....	0416
Agashi.....	0063	AOC.....	0165	Ayomi.....	3525	Brimax.....	3797 (DB1)
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AGS.....	0067	Arc En Ciel.....	0178	Baird.....	0311	Britannia.....	0425
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Aim.....	0070	Arcam Delta.....	3524	Barcom.....	0320	Broadcast.....	0428
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Akado.....	3784 (DB1)	Arcon.....	0182	Bastide.....	0327	BskyB.....	0436
Akai.....	0074	Ardem.....	0184	Baur.....	0331	BSR.....	0437
Akiba.....	0078	Aristona.....	0192	Baze.....	0334	BT.....	0438
Akito.....	0082	Armstrong.....	0195	Bazin.....	0335	BT Cable.....	3995
Akura.....	0083	Arnion.....	0196 (DB1)	BBK.....	0337	BT Satellite.....	3693
Alaron.....	0085	Arthur Martin.....	0200	BBT.....	0338	BT Vision.....	3742
Alba.....	0086	ASA.....	0202	Beijing.....	0345	BTC.....	0439
Alcatel.....	0089	Asat.....	0204	Beko.....	0346	Bubu Sat.....	0440
Alcyon.....	0093	Asberg.....	0205	Belgacom TV.....	0349	Bush.....	0445
Aldes.....	0094	ASLF.....	0211	Bell Atlantic.....	0351	BVV.....	0447
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Allorgan.....	0105	Astra.....	0221	Best.....	0364	Cameron.....	4032
Allsat.....	0106	Astro.....	0224	Best Buy.....	0365	Camundosat.....	0474
Allsonic.....	0107	Asuka.....	0227	Bestar.....	0368	Canal Digital.....	0476
Allstar.....	0108	Atacom.....	0228	Bestar-Daewoo.....	0369	Canal Satellite.....	0477
		Atec.....	0230 (DB1)				
		Atlanta.....	0232 (DB1)				



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Carad.....	0488	Columbus.....	0605	DCE.....	0713 (DB1)	Donghai.....	0821
Carena.....	0489	Com Hem.....	4561 (DB1)	DDC.....	0714	Dragon Systems.....	4830 (DB1)
Carrefour.....	0492	Comag.....	0606	De Graaf.....	0716	Drake.....	0825
Cascade.....	0496	Comcrypt.....	0610	DEC.....	0717	DREAMBOX.....	4392 (DB1)
Casio.....	0499	Commlink.....	0616	Decca.....	0718	Drean.....	0832
Cat.....	0500	Comtech.....	3776	Decsat.....	0719	DSE.....	0833
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Catron.....	0502	Conia.....	0628	Denko.....	0730	Dual.....	0838
CCE.....	0504	Connexions.....	0631	Denon.....	0731	Dual-Tec.....	3528
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Centrex.....	0516	Conrad Electronic..	3695	Denzel.....	0734	Dune.....	0841
Centrum.....	0519	Conrowa.....	0634	Desay.....	0737	Duongjie.....	4101
Centurion.....	0520	Contec.....	0635	Desmet.....	0738	Durabrand.....	0842 (DB1)
Century.....	0521	Continental Edison	0637	Dew.....	0742	Dux.....	0843
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CGV.....	0524	Coship.....	0646	Dgtec.....	0745 (DB1)	DVX.....	0847
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