Additional handsets Onis 200

The ONIS 200 allows you to add up to 7 additional handsets to your base station. You can therefore have a handset in up to seven rooms of the house or office.

H NOTE:

These additional handsets do not need telephone sockets. Only one socket is required.

Adding one or more handsets will enable you to again access to the following functions:



- Intercom between two handsets (free of charge).
- Babysit (room monitoring intercom system, useful for checking to see if a baby is sleeping).
- Transferring a call from one handset to another.
- Conference call between two handsets and a person on an external line.
- With a third additional handset, you will be able to make an external call while the other two handsets are in interphone mode.

Additional handsets

ONIS 200 & ONIS Vox 200 Handsets



SCREEN ICONS:

Π

- Battery charge status
- Answerphone activated
- Indicates message on the answerphone or Operator mail box
- Internal call in progress
- Handset ringer deactivated
- Loudspeaker activated
- ₩ Withheld identity actived
- Y Base/Handset link correct

Onis 200 Handsets

ONIS 200 Base Station



ONIS 200 Vox Base Station



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Making a call from your phonebooks

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Installing the ONIS 200

Safety and Security

Your DECT compliant ONIS 200 telephone draws on the latest technology to make it both easier and more comfortable to use.

The ONIS 200 consists of 2 parts: the BASE STATION (immobile), and one or more cordless HANDSETS allowing you to call without the need to remain in close proximity to the base station. For maximum communication quality, do not place the BASE STATION close to electric appliances (refrigerators, televisions, microwaves, other cordless sets, radios, computers, etc.), in front of or on large metal or reinforced concrete surfaces, or too close to metal doorframes.

As with other radio connections, obstacles between the BASE STATION and the HANDSET may reduce range.

The BASE STATION should not be kept in a damp place and should be at least 1.50m away from any source of water. Do not allow the HANDSET to come into contact with water (swimming pools, baths, etc.). The charging contacts should be kept away from conductive objects (metal objects, keys, jewellery, etc.).

ENVIRONMENTAL PROTECTION: Your HANDSET has been designed in compliance with the Philips EcoDesign program, which takes environmental factors into consideration throughout the product's life cycle.

WARNING: A telephone which does not require a mains supply should also be available, in addition to your ONIS 200, in order to provide constant access to emergency services.

The ONIS 200 and ONIS Vox 200 are compliant with the operator's analogue interface. The ONIS 200 and ONIS Vox 200 can only be connected to the English telephone network.

The geographical area in which the equipment may be used is shown on the label under the base unit.

The CE mark on your telephone means that it is compliant with the European directive on technical regulations for user safety, electro-magnetic interference and radio tests 99/05/CEE.

Electric connection: 230V mains supply, single phase AC, with the exception of IT-type equipment compliant with standard EN 60-950. (NOTE: Excessive mains voltage limits are defined according to criteria laid out in the same standard). Operating temperature is between 5° C and 45° C. The mains power pack has a 230V supply sectioning feature to protect the user.

As a preventive measure, this should be close to the equipment and easily accessible. Telephone connection: network voltage is classed as telephone network voltage in compliance with EN 60-950.

NOTE: You are about to use an approved DECT-type telephone that allows private intercommunication between cordless phones and a cordless PABX or a domestic terminal. The use of this equipment is subject to conditions specified by the decree of January 13, 1995, published in the "Journal Officiel" on January 26, 1995, defining general licensing conditions in compliance with Article L.89 of the "Code des Postes et Télécommunications". In addition to the approval of the equipment, the following conditions of use must be respected, particularly in view of the use of radio frequencies: I. DECT equipment is not guaranteed against jamming by other authorized use of radio frequencies; 2. DECT equipment may be used to connect fixed points, only if these connections are not permanent and the equivalent isotropic

radiated power at the antenna is less than 50 mW;

DECT equipment (cordless PABX type with more than two network access lines) must be installed by an agent approved by the telecommunications ministry. Such installations are complex, as defined in Article R. 20-22 of the "Code des P et T.";
 Telepoint network access conditions for DECT equipment must be subject to an agreement signed with the authorised telepoint

network operator concerned.





R03/AAA NiMh rechargeable batteries should be used as replacements.

- Slide open the HANDSET battery cover in the direction indicated by the arrow.
- · Remove batteries.
- Insert new batteries as indicated and replace the cover.
- Place the HANDSET on the BASE STATION. Charge for at least 12 hours.





NOTE. Used batteries should not be disposed of with household waste.

Return used batteries to your distributor or take to a suitable collection centre. Failure to do so is subject to penalties defined in Article 131-41 of the penal code, in compliance with decree 97-1328 of December 30, 1997 for environmental protection.

Page

WARNING:

Never use non-rechargeable batteries. Use only the recommended types. (RO3/AAA NiMh).

Installing the ONIS 200

Proceed as follows:

- Connect the mains power supply cord underneath the BASE STATION and plug the power* adapter into an easily-accessible socket.
- Connect the telephone cord underneath the **BASE STATION** and plug it into the telephone socket.
- Place the HANDSET on the BASE STATION.
- The **HANDSET** batteries must be charged for at least 12 hours before first use or after a long period away from the **BASE STATION**.

NOTES:

Once fully charged, your ONIS 200 is ready to use.

- Your base station is protected. Any additional handsets must first be registered with the base station (see page 40).
- The same handset may be used with several base stations. The handset must first be registered with each of the base stations (see page 41). The ONIS 200 is supplied with one handset already registered.
- * Important: The ONIS 200 operates only with mains supply.



Use only the power/telephone cord supplied with the telephone.

The green MAINS indicator on the BASE STATION lights up.

The D icon flashes when the handset is charging. The charge level is shownby a number of bars between zero and three.

Cleaning the ONIS 200

Use a cloth dampened with soapy water to clean the ONIS 200. Then wipe with a dry cloth.

 Never use a solvent or household product. Clean your telephone regularly to keep it looking brand new.

IMPORTANT:

Do not place your telephone in a place where it may fall.



The ONIS 200 keys

HANDSET keys

• The 🕓 key is used to make and receive calls.

- The (•) key switches the HANDSET loudspeaker on and off. Pressing and holding this key switches the BASE STATION loudspeaker on and off (ONIS 200 Vox only).
- The (key selects the intercom option with another handset (optional).
- The C key deletes an entered character. It also provides access to the "R" function during calls. You can return to the idle screen at any time by pressing and holding this key.
- The () key shows a list of operator services.

BASE STATION indicators

- The green light must always be on. This indicator flashes quickly when a call is received and more slowly during a call.
- The red light indicates the status of the ONIS Vox 200 answering machine. It flashes to show new messages and flashes quickly when the answering machine is full.

The indicator is off when the base station is not connected to the power supply.

Handset display

The display screen shows information using 3 lines of 16 characters and one line of 8 icons. The bottom line is used for function key wording.

The date, time and handset name are displayed when in idle mode.

Typical screen displays:



 st Check with your operator to find out whether your registration allows you to use this type of service.

Menu overview

Menus are displayed on the fourth line, with headings and sub-headings shown on the second and third lines of your screen.

General operating procedure

MENUS:

You can access the menus using the $\bigcirc \bigcirc \bigcirc$ keys:

- Use these keys to select menus shown at the bottom of the screen.
 E.g. On the idle screen, the available menus are [REDIAL and SHARED].
- The set of th
- Use the O O keys to scroll through menus not shown on screen. Use the O O keys to select, as above.
- **Press and hold** the conduct key to interrupt any activated function and return to the idle screen.

HEADINGS AND SUB-HEADINGS:

- The heading is shown on the second line on a black background.
- Sub-headings are shown on the third line. Use the O O keys to scroll through the sub-headings. Use the O O keys to select \underline{OK} or retrace a step $|\underline{BACK}|$.

The \$ icon indicates that other menus are available.



The \$ icon does not appear on screen for headings and subheadings.



Example of use

Choosing the interphone ringer on the handset:



Menu overview







Setting up the ONIS 200

Battery performance

The telephone will work for approximately 200 hours on standby mode and around 15 hours when in use. During a call, beeps will provide a warning when only a few seconds of battery charge remain. Communication will automatically be cut off at this time.

Recharging

It takes at least 12 hours to fully recharge the empty batteries.

Range

8

The HANDSET has a range of around 300m in an open area with good radio reception. Reception will begin to break up as you near the range limit.

Should this happen, you should quickly move closer to the base station to prevent communication being cut off.

Follow the installation instructions on page 2.

When the icon shows a charge level below 5% (no bar), you should recharge the battery.

The outline of the D icon flashes to show the handset has been correctly placed on the base station.

Customising your Onis



9

Changing the date and time

The ONIS 200 has a clock feature which displays the date and time on the idle screen and dates all call log entries.

To set the clock:			
Select <u>SETTINGS</u> from the idle screen using the scroll feature.	SETTINGS Handset sounds		
2 Scroll to "Base settings" and select OK .	BACK OK		
3 Scroll to "Date/time" and select OK .	Ringer type		
4 Select CORRECT * to delete the information you wish to change.	BACK OK Date/time 01/01/2000 00:00	*Each time the key is pressed, the cursor moves one space	
 Use the keypad to enter the day, month, year, hour and minutes using the following format: dd/mm/yyyy for the date and hh/mm for the time. E.g. For January 28, 2001, 8:05, enter 280120010805. 	CORRECT OK	from the right to the left.	_
6 Select <u>OK</u> to store the information.			

Stored!

• NOTE:

If you have registered with the caller identification service, the network will update the date and time each time a call is received.

However, if you have registered with a digital ISDN service, your digital box may transmit an incorrect date and time to the ONIS 200. Should this happen, please contact your telephone operator.



Ringer settings

The handset has 9 ringer melodies. You can use these melodies for different calls. The base station has 5 melodies available.

The handset and base station have 3 volume settings and a mute mode.

Changing the handset ringer

Handset ringer:

- Scroll to "Ext. ringer type" or "Int. ringer type" under the "Handset sounds" heading in the "Settings" menu and select <u>OK</u>.
- Scroll to one of the nine melodies and select OK.

Handset ringer volume:

- Scroll to "Ringer Volume" under the "Handset sounds" heading in the "Settings" menu and select <u>OK</u>.
- 2 Scroll to the chosen volume and select OK.

Adjusting the base ringer

Base station ringer:

- Scroll to "Ringer type" under the "Base settings" heading in the "Settings" menu and select <u>OK</u>.
- Scroll to one of the five melodies and select OK.

Base station ringer volume:

10

Scroll to "Ringer volume" under the "Base settings" heading in the "Settings" menu.

		To cut off the ring
		Silence option.
		The 🔭 icon will
Ringer volume		
√ Low		
BACK	OK	

OK

You will hear the selected ring.

Ext. ringer type: for all incoming

Int. ringer type: for all intercom

To cut off the base station ring,

select the

aþþear.

select the Silence option.

calls.

calls.



Ext. ringer type

√ Melody 1

BACK



Adjusting screen contrast

Page

Scroll to "Contrast" under the "Handset Settings" heading in the "Settings" menu and select <u>OK</u>.

 Contrast
 The screen contrast will

 N Medium
 immediately be adjusted.

 BACK
 OK

2 Scroll to the chosen contrast and select OK.

Activating/deactivating the key tones

Activating/deactivating the key tones

HANDSET keys can be set to sound when pressed. You can program this sound:

- Scroll to "Key tones" under the "Handset sounds" heading in the "Settings" menu, and select <u>OK</u>.
- 2 Choose whether to activate or deactivate the tones and select <u>OK</u>.

Renaming the handset

You can customise your handset by giving it a name:

- Scroll to "Rename handset" under the "Handset Settings" heading in the "Settings" menu and select <u>OK</u>.
- Enter the new name following the procedure described on page 19 (point 4) of your manual and select OK.

Enter name: Philips_ CORRECT OK

Key tones √ Deactivated

BACK

Select |<u>CORRECT</u> to delete the characters you wish to change.

Declaring/removing operators services

Some operators services must be declared on your handset to enable guided operation on your ONIS 200 screen.

- Scroll to "Declare services" in the "Settings" menu and select <u>OK</u>.
- Scroll to the required service "(e.g. Call forward)" and select <u>OK</u>.
- Scroll to declare or not declare the service and select <u>OK</u>.



Total list of services available and those declared for use:

Caller identification	Not Declared*
Call Waiting	Declared
3-party Calls	Declared
Call Forward	Not Declared
Voice mail operators	Declared
Cancel call back	Declared

Details of these services can be found on page 26.

* This service need not be declared if you have registered with the call identification service. Your first incoming call will automatically declare this service.



Configuring the call log

You can set the call log to record:

- all calls, including those answered,
- only unanswered calls,
- only message service information and messages from your answerphone (ONIS Vox 200 only),

Page

- no calls (Onis 200 only).

The call log is described on page 20.

Scroll to "Call. log config." under the "Base settings" heading in the "Settings" menu and select <u>OK</u>.



2 Scroll to the option you want and select OK.

Locking/unlocking the keypad

You can lock the keypad to prevent keys from being pressed accidentally (for example, when the handset is in your pocket).

- To lock your keypad, press and hold (1.5 seconds) (*).
- To unlock your keypad, press and hold (1.5 seconds) (*).

22	August	08:44
	Keypad	locked

13

VIP Function

If you have registered with the caller identification service, your ONIS 200 can associate certain rings with certain callers. These rings tell you who is calling even when you cannot see the screen of the telephone.

These VIP callers must be specified in your shared phonebook (see page 19, step 6).

There are three groups of VIP callers (friends, family, work). In the shared phonebook, the VIP caller entries are marked O, O or M.

CHANGING THE VIP CALLER RINGS:

Under the "VIP settings" heading in the

"Settings" menu, follow the procedure used

for "Ringer settings" (see page 10).

VIP settings	
Friends melody	
BACK	OK

M

CALL

NOTE:

The VIP ringer chosen for certain callers will only be played on the handset.

Examples of VIP screens:



If, for example, you receive a call from Ludo, the following two screens will flash alternately.

4



Call	from:	
Ludo		
	a 11	

Office

OPTIONS

8765432109



Using the telephone

0123456789

MUTE

\$



Direct calling

When you lift the HANDSET from the BASE STATION, the indicator Υ should be highlighted.

If this is not the case, refer to the section entitled: "Troubleshooting".

- 🚺 Press 🕓 .
- 2 Check for a tone and dial the number you wish to call.
- Select <u>MUTE</u> to deactivate your handset microphone.
- Select <u>MUTE</u> again to speak to the person on the other end of the line.
- 4 Select HOLD to place the person on hold.
- Select HOLD again to speak.
- Press to adjust the volume. There are three available volume levels. The last level selected will be used for the next call.
- 6 To end the conversation, press () again or replace the handset on the base station.

NOTE:

You can also obtain a line by pressing the 🔍 key. This activates the handset loudspeaker.





You can no longer hear the caller, who will hear hold music.

15

Predialling the number before calling

To check the number and, where necessary, correct before calling:



* Press and hold \bigcirc to delete the number.

NOTE:

It may be useful to link two numbers when calling some telephony servers. To do this, enter the first number, then choose the second from your directory. Select \underline{OK} to add this number to the first and press \boxed{C} .

Using the telephone

Answering a call

Your ONIS 200 rings, unless you have deactivated the ring:

- Press 🕓 to talk.
- You can deactivate the handset ring by pressing **SILENCE**.
- * Available if you have registered with the caller identification service and provided that the caller has not withheld their identity.

If you have registered with the caller identification service and caller's number is not displayed, then refer to page 43 chapter "Operator Type".





Using the loudspeakers

Activating and deactivating the loudspeakers

When using the telephone:

- Press 🔍 to activate or deactivate the HANDSET loudspeaker.
- Press and hold (1) to activate or deactivate the BASE STATION loudspeaker (ONIS Vox 200 only).

The • icon is highlighted when the handset loudspeaker is in use.

The discont flashes when the base station loudspeaker is in use.

Adjusting the earpiece or handset loudspeaker volume

When using the telephone:

• Press 🕑 to adjust the handset volume.

3 levels are available.

The last volume level selected is saved.

Adjusting the base station loudspeaker volume ONIS VOX 200

When using the base station loudspeaker, press (-) or (+) on the base station to adjust the volume.

3 levels are available.

Using the telephone



Redial list

I	Scroll to the menu on the idle screen ar	۱d
	select REDIAL .	

- 2 Scroll to the number you want and select <u>CALL</u> or press ().
 - Select |OPTIONS to:
 - save this number in one of the phonebooks; **<u>RECORD</u>**.
 - delete the number from the "Redial list"; **DELETE**.
 - delete all numbers from the "Redial list"; $\left| \textbf{DEL.ALL} \right.$.

• NOTE:

If you have more than one handset, each handset will store its own Redial phonebook entries.

Creating and changing your phonebooks

Page

Alan

OPTIONS

0123456789

Your ONIS 200 has two phonebooks:

- A 100-entry shared phonebook, available from all handsets. Select functions are only available through this phonebook.
- A 50-entry private phonebook for each handset. This phonebook may only be accessed from the relevant handset.

Creating an entry

18

Each entry contains a name and number. Each number may contain up to 24 digits including 💌 , (#)

and \bigcirc , and each name may contain a maximum of 16 characters, including separators

(spaces, apostrophes and hyphens) accessible via the keys 2 and $\bigodot{3}$.

You can create an entry from the menu in predial mode (see p. 16), call log (see p. 20) or Redial list (see above).



Using the telephone

5 numbers dialled from that handset.

The last number dialled is

CALL The phonebook contains the last 5 numbers dialled from that

displayed.



- Select the letter you want by pressing the corresponding key.
- Wait (2 seconds) before entering another letter on the same key.

Enter name: Alan		Select $ $ CORRECT to delete a letter or press \bigcirc .
CORRECT	OK	

Or,

 Immediately press another key to enter the next letter using the same procedure.
 Select <u>OK</u>.

Enter number: -		Press and hold (1.5 seconds) to include a pause in the
CORRECT	ок	number (#) .

- 5 Enter the number and select OK.
 - Depending on the entry type selected, the VIP functions described on page 14 may be used.
- 6 Scroll to "Friend", "Family", "Work" or "Normal" if you wish to use the "VIP" functions for this entry (see page 14) and select <u>OK</u>.



Changing an entry

- Select OPTIONS for the displayed entry.
- Select <u>CHANGE</u> and follow the procedure described in the previous section "Creating an entry" from step <u>4</u> onwards.

Peter	
0123456789	
OPTIONS	CALL
Peter	
Peter 0123456789	

The cursor is placed after the last letter of the name.

9

Deleting an entry

- Select OPTIONS for the displayed entry.
- 2 Scroll through the list and select DELETE.



Using the telephone

Making a call from your phonebooks

- Select <u>SHARED</u> in the idle screen or <u>PRV</u> <u>PHNBK</u> according to the phonebook you want
- **2** To select the person you wish to call:
- Scroll through the entries marked (•) (•).
- Go straight to the first letter of the name by pressing the key which corresponds to that

letter. For example, for the key (a) which corresponds to the letters D, E, F, pressing once will take you to the first entry which begins with the letter D. Pressing twice in quick succession will take you to the first entry which begins with the letter E, etc.

3 Select <u>CALL</u> to make the call or press (a) or (C).

Using the call log

Your ONIS 200 has a call log, which can store up to 40 entries. Depending on the programmed configuration (see page 21), the call log can store:

- answered calls,
- unanswered calls,

20

- message service information,
- messages from your answerphone (ONIS 200 Vox only).

\rightarrow

Entry with no message on your answerphone $\mathcal{O}_{\frac{1}{200}}$ Vox and $\mathcal{O}_{\frac{1}{200}}$

17 FEB

Select **READ** if you have missed a call.

2 Your screen will display:

- the caller's name and number*.
- the date and time they last called.
- the number of times the caller has tried to reach you.
- a flashing \square icon to indicate information sent by the operator message service.

3 An entry is "read" once it has been consulted.

4 Use the 🕑 and 💽 keys to scroll through

2 new calls NEXT READ Julia Answered calls are marked with 22/08 09:48 3X the 📞 icon. OPTIONS CALL √ Julia A " $\sqrt{}$ " appears before the name 09:48 22/08when the entry has been read. OPTIONS CALL

17:48

* Available if you have registered with the caller identification service and the caller has not withheld their identity.

the entries.

5 To call the person shown on screen directly, select **CALL**.

Using the telephone

Alan 0123456789 OPTIONS CALL The first name is displayed (in alphabetical order).

order).

Entry with message on your answerphone ($O_{n_{200}}$ Vox only)

- Select **PLAY** if you have received new messages.
- 2 Your answerphone will automatically play back all new messages. The screen will display:
- the caller's name and number*
- the date and time they last called
- the 🗹 icon, which indicates a message is linked to the entry.
- 3 An entry is "read" once it has been consulted.
- 4 Use the () and () keys to scroll through the entries.

5 Select **PLAY** to listen to a message again.

17 FEB	17:48	The "Log" indicators on your
2 new	msg	handset and base station fla
NEXT	PLAY	indicate new entries.
Julia 22/08 OPTIONS	09:48	



21

Log options

When consulting log entries, select **OPTIONS** to access the following functions:

- Select **DELETE** to delete the entry.
- Select **<u>RECORD</u>** to save the entry in one of your phonebooks*.
- Select **NUMBER** to display the telephone number*.
- Select |DEL ALL to delete all read and unread log entries and all answerphone messages.

*This feature is only available if you have registered with the caller identification service and the caller has not chosen to withhold their identity.



Using the Intercom

This function may only be used with an additional ONIS 200 handset.

Your base station may be used with 8 HANDSETS. Intercom allows you to communicate internally between two handsets.

In addition, if you have three or more handsets, external communication may take place at the same time as the intercom function is being used (e.g. one handset is used to communicate externally while two other are used for an internal call).

Internal call

1 Press 🕲.	All handsets	You may also enter the number of the handset you wish to call
2 Use () () to scroll through the list and select the extensions you wish to call.	EXIT CALL	or to make all handsets ring 💌 .
3 Select CALL or () to make the call.		In this case, steps 2 and 3 become redundant.
4 Select STOP INTER. or press (C) to end intercom from the handset.		
• On the HANDSET called, press 🕓 to answer.		

NOTE:

If you receive an external call while on an internal call, beeps will alert the handsets in use. You must hangup the internal call before taking the external call. However, a third HANDSET, not being used on the internal call, may be used to take the external call.

The base station automatically allocates each additional handset a number from 1 to 8.



Using the babysit function

This function may only be used with an additional ONIS 200 handset.

Acts as a silent intercom, while another handset is used as an intercom monitoring handset to listen to noise in the room where the former monitoring handset has been placed.

If you receive a call, the intercom will remain silent and will not take the call.

Activating babysit mode

I Scroll to "Babysit mode" under the "Handset settings" heading in the "Settings" menu and select OK.

2 Scroll to activate the function and select OK.



Deactivating babysit mode

On the idle screen shown, select **CANCEL**.

Using the intercom

In order to listen to noises picked up by the monitoring handset, you will need to set up the intercom (see page 22) between the handsets.

17 FEB 19:17 You can deactivate the babysit mode using the "Babysit mode" Babysit mode menu, following the same \$ CANCEL NEXT procedure as that used to





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NOTE:

Handsets in "Babysit" mode can still be used to make calls, but will not ring when a call is received.



Operators prefix phonebook

If you have subscribed to several telephone operators, this phonebook allows you to store their prefixes. Each operator may offers competitive rates depending on the time, date and destination of the call. Once these prefixes have been stored, your telephone will automatically offer you the one which offers the best rate when you wish to call.

Storing prefixes

The phonebook contains 10 entries.

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- The first 3 entries allow automatic selection according to the time and day you are calling. (NOTE: your telephone time must be set correctly).
- You may use the next 7 files to store operator prefixes more suited to calling mobile phones or abroad.

	Day		8am - 7pm			
	Night		7pm - 8am			
	Weekend	S	aturday/Sunday			
	Mobile	To ca	ll mobile telephone	s		
	Country I					
	Country 2					
	Country 3		To call abroad			
	Country 4					
	Country 5					
	Country 6					
 Scroll to choose the and select CHANC Enter the name (e.g. 	time you wish to <u>GE</u> . "Italy") and select	change	CHANGE	OK	<u>Tip</u> : Do not change the name of the first three files "Day", "Night"	
(0.8.		· <u></u> ·	Country 1	OK	and "Weekend" to avoid confusion.	
4 Enter the most cost in this case and selec	effective operato ct <u>OK</u> .	r prefix	Enter number:	OIL		
\varTheta NOTE:			CORRECT	OK		
Το use an operator prefix, γοι operator.	ı must be registered v	vith that				

Operators prefixe phonebook



Operators prefixe phonebook

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Using the services

Operator services

Your telephone provides easy access to a number of services provided by telephone operators. These services are available using specific codes. These codes are pre-programmed into your telephone, however you may change them if they do not match those of your operator (see page p. 43).

Caller identification

Lets you know who is calling before you answer the phone and offers the VIP function described on page 14. If the service is available, your telephone will display the caller's name instead of their telephone number.

Operator message service

Takes your calls when you are unavailable. Your message service will tell you when you receive new messages.

Call forward

Forwards your calls to a line of your choice.

Call waiting

Tells you when a new call is received if you are already on the line.

Three-way conversation

Used to speak to 2 people at the same time on your line.

Not to be confused with the "Internal Conference", which is an ONIS 200 function (one external caller and two internal callers).

Call back

Used to call back a busy line once the line is free.

The ONIS 200 offers these services in an easy-to-use manner. To gain guided access to these services via your ONIS 200 screen, you will need to declare them in the "Declare services" menu (p.12).

H NOTE:

Some services will be available by registration. Contact your operator for information.



Caller identification

Lets you know who is calling before you answer the phone and offers the VIP function described on page 14.

- The ONIS 200 displays the caller's number when the phone rings*.
 - If the caller is listed in one of your phonebooks, the ONIS 200 will display the name listed in the phonebook.



- 2 Pick up to answer.
- Depending on your Call Log configuration (see page 20), the name (or number) of your caller, and the date and time the call is made will be saved in the Log.

* The ONIS 200 shows the caller's name if the service is available.

Operator message service

Takes your calls when you are unavailable.

Declaring the Operator message service

Declaring the message service (see page 12) allows you to call the message service directly from the "Services" menu.



Displayed message notification

If that your line allows it, the message service will give you visual notification when messages have been received.

- the call log saves notifications sent by the message service.

		The \supseteq icon flashes.
Voice r	nail	
17/02	- 08:48	
BACK	SELECT	
biildit	000001	

WARNING:

If you have subscribed to a message service and have activated your ONIS 200 answerphone, your calls will be taken by one of the answerphones, according to the response time settings.

H NOTE:

If the icon continues flashing even after you have checked all your messages, you can turn it off manually by deleting the "Voice mail" entry in the log.







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Call forward

Forwards your calls to a line of your choice.

Declaring the service

If you have registered with the call forward service, select it in the declare menu (see page 12) to enable guided use on your ONIS 200 screen.

Forwarding calls

- Select <u>SERVICES</u> on the idle screen, "Call forward" will appear on screen.
- 2 Select DECLARE.
- 3 Enter the telephone number to which you wish to divert your calls and select <u>OK</u>.
- When you hear confirmation hang up by pressing (). Your calls will now be forwarded.



Deactivating

• On the idle screen, go to "calls transfered". Select CANCEL.

If you have already deactivated the call forward service from another extension, your ONIS 200 will continue to register the call forward service, even though you may receive calls normally. To remove the "calls transfered" message from your idle screen, follow the above procedure on your ONIS 200.



Call waiting

Tells you when a new call is received if you are already on the line.

Declaring the service

If you have registered with the caller identification and Call waiting services, select Call waiting (see page 12) for guided use on your ONIS 200 screen.

Call from:

0123456789

CALL WAIT

IGNORE

Peter

SWITCH

٢

END

While you are on the phone:

- ONIS 200 displays the second caller's number*.
- ONIS 200 will first show the caller's name if listed in the phonebook.
- * The ONIS 200 will only show the caller's name if the service is available, subject to technical compatibility.



The first caller will hear a hold

The screen will go back to the

display shown before the Call

In this way, you may switch from

one caller to another. The name

of the person you are speaking

to is shown on screen.

message or beeps.

waiting.

Using the service

- 1 Tell the person you are speaking to that you have received another call.
- 2 Select <u>CALL WAIT</u> to answer the call (or press and .). Select <u>IGNORE</u> if you do not wish to take the call.
- 3 If you have taken the call, select |SWITCH to go back to the first call (or press (and (ac)).
- Select **END**| to end a conversation with the person you are speaking to.
- To end both calls, press () or simply place the **HANDSET** back on the **BASE STATION**.
- If you have not registered with the caller identification service, you will not need to declare the call waiting service. In this case, no specific information is displayed on screen: use the and and keys to take the call and switch between callers.
- * Your ONIS 200 will take the call through the loudspeaker.



Three-way call

Allows you to speak externally to two people at the same time. For example, you are speaking to person A and you wish to introduce person B into the conversation.

Declaring the service

If you have registered with the "Three-way call" service, select it in the declare menu (see page 12) to receive guided use via your ONIS 200 screen.

Using the service

0987654321 Caller A will hear a hold message **I** Tell the person you are speaking to that you or beeps. are going to introduce a third party, scroll REDIAL SHARED through the list and select **2ND CALL**. 2 Dial the number of the person you wish to call or select it from the phonebook or call log. B answers. To return to A: Alan The name or number of the Select SWITCH. person you are speaking to is 2 Select SWITCH again to switch between shown on screen. SWITCH END CALL callers. To speak to A and B at the same time: You may also press (Cr), then Scroll through the list and select **3W CALL**. 3 DEF B does not answer. To return to A: You may also press 🕑, then Scroll through the list and select SWITCH. (2 ABC



Activating and deactivating call back

The Call back service is offered by your operator when the line you are calling is busy. A voice message will tell you which key to press to activate the service. Your telephone will memorise the number and connect you to the person you wish to call automatically once the line is free.

If you do not wish to wait any longer, you can cancel the Call back function using the Services menu.

Deactivating the Call back

- Select **SERVICES** from the idle screen.
- Scroll to "Cancel Call Back" and select <u>SELECT</u>.
- Services
 Your ONIS 200 will connect you

 Cancel Call Back
 and activate the loudspeaker.

 BACK
 SELECT
- 3 When you hear confirmation hang up by pressing .

♦ NOTE:

The phone comes with Call back already declared and the "Cancel Call Back" option shown in the "Services" menu. This function is declared by default in the "Declare Services" menu.

You may, however, remove it from the list of services by changing the Call Back request (see page 12).

👼 Withheld identity default

The person you are calling may be registered with the "Caller Identification" service. If you do not wish the person you are calling to see your number, you can use the "withold id." function to withhold your number.

You can declare this function before dialling or calling a number from the **REDIAL LIST** or phonebook.

- Select <u>SERVICES</u> from the idle screen.
 Scroll to "withheld id." and select <u>SELECT</u>.
- 3 Make your call.



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The icon will disappear 😾 when you hang up.

H NOTE:

The Withhold identity is feature is stored in the REDIAL LIST. You may also contact your operator to permanently withhold identity.



Using the Onis Vox

Setting up the Onis Vox 200 answerphone

Your ONIS Vox 200 answerphone can store around 15 mins of messages and has four modes.

- Answer + Record with pre-programmed outgoing message (Preprg answ+rec),
- Answerphone with pre-programmed outgoing message (Preprg answ only): the machine plays the preprogrammed outgoing message but does not take messages,
- Answer + Record with personal outgoing message (Pers answ+rec),
- Answerphone with personal outgoing message (Pers answ only): the machine plays the personal outgoing message but does not take messages.

The answerphone is set by default and this activates the answerphone in Answer + Record mode with a pre-programmed outgoing message.

Changing the answerphone mode

- Scroll to "Answer mode" in the "Answerphone" menu and select <u>OK</u>.
- Scroll to the mode you wish to use and select <u>OK</u>.

√ answ+rec	- 1
BACK OK	

The active mode appears.

The red base indicator lights up and the **OO** appears on the handset once the answerphone is active.

The answerphone may also be activated or deactivated from the base

station by pressing the (onvor

In this case, the mode and outgoing message used will be those selected under the "Answer mode" heading on the handset.

The answerphone cannot be activated if:

- the answerphone is full or if the maximum number of messages has been (40) (ans-rec. phone only);
- no outgoing message has been recorded in the chosen mode (Pers answ+rec or Pers answ only).



Using the ONIS Vox 200

utiliser le rep sur place 19/04/01 14:55 Page 33

Recording the outgoing message

Jor Server To activate Answer Only with a personal outgoing message or Answer+Record with a personal outgoing message, you will need to record the outgoing messages you wish to use.

Recording and playing the personal outgoing messages

- Scroll to "Rec. outg msg" in the "Answerphone" menu and select OK.
- 2 Scroll to the type of outgoing message you wish to record and select **OK**.
- 3 Speak into the handset microphone to record your outgoing message and **STOP** to end the recording.



NOTE:

You can listen to the outgoing message under the "Play outg msg" heading in the "Answerphone" menu.

Recording a local memo

You can use your ONIS Vox 200 to record a memo (message) on your answerphone, which will be processed and played in the same manner as other messages during playback mode, either directly or remotely.

Your idle screen has a shortcut to make this function easy to use (unless in "Keypad locked" mode).

On the idle screen, scroll through the list and select **REC. MEMO**, then speak.

2 Select STOP to end the memo.



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NOTE:

The length of the memo may be up to 2 minutes.



Recording a conversation

You can also record external calls using the handset. The recording is treated as an answerphone message.

	The OO will flash during recording.
Alan	The M will flash to indicate a new message.
Z	lan

♦ NOTE:

You can record up to 2 minutes of conversation.

Checking and deleting messages

Both the \bowtie icon on the handset and the base answerphone indicator will flash when you have new messages on your answerphone.

The screen shows the number of new messages on the answerphone:

On the handset



Each message on your answerphone has a corresponding entry in the call log. Instructions on how to use this log when you have received messages can be found on page 20.

On the base station

Press P to play new messages. You can adjust the volume using the P and P keys.

When playing messages, you can:

- stop the playback by pressing
- listen to the message again by pressing $\fbox{}$,
- go to the next message by pressing (\square)
- go back to the previous message by pressing (*
- delete the message by pressing (\checkmark)
- delete all answerphone messages by pressing and holding ${}^{\scriptstyle(\bigstar)}$.

• WARNING:

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This function will also delete any unread messages.

Using the ONIS Vox 200

New messages are displayed. Begin playback again to listen to messages that have already been played.





When your answerphone is in Answer+Record mode, you can listen to a message as it is being recorded and decide whether or not to take the call.

For incoming external calls, the answerphone will be activated after the number of rings specified in the settings menu. The base station loudspeaker will activate automatically.

Activating screening on the base station

Under the "Screen calls" heading in the "Answphn" menu, scroll through the options to select the volume level.

Screen	calls:
√ High	
BACK	OK

calls

OF

√ Silent

BACK

Deactivating screening on the base station

Follow the above procedure and select the "Silent" option to deactivate the call screening function.

Screening calls on the base station

Press () on the handset if you wish to take the call while the caller is leaving a message on the answerphone.

Screening calls on the handset

The caller is connected to the answerphone:

- Select **PLAY** to listen to the call on the handset without taking the call.
- Select TAKE or press 🕓 to take the call.

Call from:		Select Select Stop playing the
Alan		message.
PLAY	TAKE	

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Adjust the volume

using (+) (-)

⊖ NOTE:

When screening calls, you can also take the call on another telephone on your line.

In this case, the answerphone should stop automatically. If not, press (#) twice on the keypad to stop the recording.



Memory full

In Answer+Record mode, the answerphone automatically deactivates itself when there is no more storage space in the memory.

The answerphone will automatically re-activate itself once you have created space by deleting messages.

- Your ONIS 200 Vox will show the message "Answerphone full" when the answerphone has reached capacity.
- 22 August 17:48 Answerphone full! NEXT ♥ PLAY

Adjusting your answerphone

Activating/deactivating the voice prompt

When using your answerphone, you will receive some voice messages vocally, e.g. "You have xx new messages".

You can activate and deactivate this voice prompt.

• Scroll to activate/deactivate the voice prompt under the "voice prompts" heading in the "Answphn" menu and select <u>OK</u>].

Voice prompts:	
√ Activate	
BACK	OK
BACK	OR

Choosing the recording quality

Your answerphone comes pre-programmed with high level recording quality, which reduces the recording time.

You can increase the recording time by selecting "standard".

 Under the "Record quality" heading in the "Answphn" menu, scroll to select the quality you want and select <u>OK</u>.

Record	quality:	
√ High		
BACK		OK





Using the toll saver function and selecting response time



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You can select the number of rings after which the answerphone will be activated (useful when you are by the phone).

Toll saver mode is useful for remote access: the answerphone is activated after 2 rings if new messages have been received, and after 5 rings if there are no new messages (or the messages have already been read). This gives you time to hang up and helps you to save cost of the call.

 Scroll to "Rings befor answ" in the "Answphn" menu and select <u>OK</u>.



 Scroll to select the number of rings or toll saver, then select <u>OK</u>.

Using the ONIS Vox 200





Using the ONIS Vox 200 answerphone (remote use)

During remote accessing

The following table shows the functions available during remote access.

Press (*) followed by the key which corresponds to the function you want.

remote accessing					
g table shows the functions available during remote access.					
o	llowed by the key which	corresponds to the function you want.	00 ¹ L		
	Keys	Function			
	× (1)	Play messages or stop playback			
	* (3)	Record a new outgoing message			
	* 4	Activate or deactivate the answerphone			
	* <u>6</u>	Delete the message being played			
	* (7) Pars	Play the previous message			
	* (B)	Play the message again			
	* (?	Play the next message.			

Once played, messages are automatically stored and listed as read in the Log. If left inactive for 40 seconds, the answerphone will automatically hang up.

Remote-activating the answerphone

Dial your telephone number.

2 After nine rings, the answerphone will pick up and emit a hold tone.

3 Press (*) followed by your remote access code.

4 Press (*) (d) to activate your answerphone and hang up. The initial answerphone code is "0000".

Your answerphone will use the last recorded outgoing message.

Remotely-changing the outgoing message

The ONIS Vox 200 enables you to change outgoing message remotely for the Ans+Rec or Ans mode). You cannot change the pre-programmed message.

When remotely-accessing your answerphone:

Enter the (*) 3 DEF code to record a new outgoing message.

2 Record your new outgoing message.

3 To stop recording, press (*)



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Record begins after the tone.

Using the ONIS Vox 200 answerphone (remote use)

Settings

Adding another ONIS 200 handset to the base station

You can use up to 8 handsets on the ONIS 200 base station. A handset must be registered with the base station before it can be used with that base station. To register a handset, use the following procedure:

- Unplug and plug back the power adapter in the base station. After a few seconds, the base station will emit a double "tone".
- Under the "Handset Settings" in the "Settings" menu, scroll to "Register handset" and select OK.
- 3 Enter the 4-digit registration code on the base station and select **OK**.



begin the procedure again.



NOTE:

If the additional handset is not an ONIS 200 model but is GAP-compliant, refer to the relevant instructions.

DECT peripheral without keypad

Some DECT peripherals, such as repeaters, do not have a keypad. A special menu-operated procedure is used to register such peripherals with the base station without the need to disconnect the base station.

- Scroll to "Regist. Mode" under the "Base settings" heading in the "Settings" menu and select <u>OK</u>.
- 2 Enter the registration code that comes with the peripheral (e.g. 0000) and select <u>OK</u>.
- For the next 5 minutes, you can use the base station to register your peripheral (see peripheral instructions).

Registration	code
-	
CORRECT	OK



<u>Settings</u>

Using the ONIS 200 handset with two base stations

Each ONIS 200 HANDSET can be used with up to four BASE STATIONS. A different external line corresponds to each base station.

To use a handset with another base station, the handset must first be registered with that base station (see page 40).

To do this, use the following procedure:

Selecting a base station

The handset will automatically operate with the last base station to which it was added.

To select the base station:

From "Handset settings" in the "Settings" menu, scroll to "Select base" and select <u>OK</u>.



 Scroll to choose the base station you want and select <u>OK</u>.

⊖ NOTE:

If the handset exceeds its range, it will automatically search for another base station on the list.

Unregistering a handset Onis 200

This function allows you to unregister a HANDSET Onis 200 when it is no longer used.

- Scroll to "Unregister" under the "Handset settings" in the "Settings" menu on your handset and select <u>OK</u>.
- Scroll to the base station you wish to unregister and select <u>OK</u>.
- Enter the base station registration code and select <u>OK</u>.



H NOTE:

To re-register the handset with the base station, follow the procedure described on page 40.



Using GAP-standard compliance

The GAP standard guarantees that all models of DECT GAP handsets and base stations comply with a minimum operating standard.

Your ONIS 200 HANDSET and BASE STATION comply with this standard.

- To use your ONIS 200 HANDSET with a GAP-standard base station that is a different model, first follow the procedure described in the manufacturer's operating instructions, then continue from step 2 of the procedure used to add an ONIS 200 HANDSET described on page 41.
- To add another handset model to your ONIS 200 BASE STATION, switch the ONIS 200 BASE STATION off and on, then follow the procedure described in the manufacturer's instructions.

The registration code is indicated on the label underneath **the base station** (RC...).

♦ NOTE:

Minimum functions available to ONIS 200 HANDSETS and/or BASE STATIONS registered with different-model handsets and base stations are: obtaining a line, receiving a call and dialling.



Dial mode

This function allows you to choose the dial mode: "Tone" or "Pulse" (decadic dialling).

Go to "Dial mode" under the "Line settings" in the "Settings" menu and select <u>OK</u>.

 Scroll to select the dial mode you want and select <u>OK</u>.

Dial mode:	
√ Tone	
BACK	OK

If you intend to connect your extension through a PABX, you can change the following two parameters.



Network type

Under the "Line settings" heading in the "Settings" menu, select <u>OK</u> to change the network type.

N	etwork	type:	
V	Public	C	
в	ACK		OF

 Scroll to select the network you want and select <u>OK</u>.

Recall type

This function is only available if you have chosen the PABX-type network (see above).

Go to "Recall type" under the "Line settings" heading in the "Settings"menu and select <u>OK</u>.

2	Scroll to	choose	the	flash	length	select	OK	ŀ
---	-----------	--------	-----	-------	--------	--------	----	---

Recall type: √ Long flash BACK

Selecting the Operator type

If you have subscribed to a caller identification service, your ONIS 200 will display the number of the caller.

If your ONIS 200 does not display the caller's number, it may be possible that the operator type set by default, does not correspond to your telephone operator.

In this case, 4 other caller identification settings are available to solve this problem.

To modify the operator type, use the following procedure:

- Go to "Operator type" under the "Line settings" in the "Settings" menu and select <u>OK</u>.
- Scroll to select the Operator type you want and select <u>OK</u>.

Operator	type:
√ Type 1	
BACK	OK

Changing service codes

The ONIS 200 comes with pre-programmed service codes (key sequences). You may access the codes if your operator uses different codes. To do this, use the "Service Codes" menu.

H NOTE:

You car	n obtain	the lette	r "R"of a	code by	pressing the		key.
---------	----------	-----------	-----------	---------	--------------	--	------

The letter "P" (pause) can be obtained by pressing and holding the 💌 key.

Settings

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Telephone troubleshooting ...

PROBLEMS	REASONS	SOLUTIONS
The green led does not light up.	The BASE STATION is not connected properly.	Check mains power and connections.
The HANDSET \square icon does not flash when the handset is placed on the BASE STATION.	- Poor contact. - Dirty contacts.	 Move the HANDSET slightly. Clean the contacts with a cloth moistened with alcohol.
No tone.	- No power. - The HANDSET is not sufficiently charged. - You are too far from the BASE STATION.	 Check connections. Charge the HANDSET on the BASE STATION. Move closer to the BASE STATION.
No ringer.	The ringer is deactivated.	See "Ringer settings" (page 10).
The $igstyle $ icon does not appear.	- No mains power. - The HANDSET is too far from the BASE STATION.	- Check connections. - Move closer to the BASE STATION.
The HANDSET displays "Failed" when attemp- ting to add another HANDSET to the BASE STATION.	The procedure used to add a HANDSET to the BASE STATION has failed. Maximum number at handsets has been reached.	Disconnect and connect the BASE STATION power supply. Follow the procedure used to add a HANDSET to the BASE STATION. (page 40) or in the HANDSET instructions (page 4).
Noise interference on the line.	 You are too far from the BASE STATION. The BASE STATION is too close to electric appliances, reinforced concrete walls or metal doorframes. 	 Move closer to the BASE STATION and check the range. Move the BASE STATION to find a better position (the higher the better).
Noise interference on your radio or television.	The ONIS 200 BASE STATION or mains power pack are too close to one of the above appliances are fixtures.	Move as far away from the BASE STATION or power pack as possible.

PCC has designed this product to work on PSTN line and cannot guarantee the complete application on ISDN network.

Answerphone troubleshooting ...

PROBLEMS	REASONS	SOLUTIONS
The answerphone does not record messages.	- The memory is full.	- Play and delete messages.
- the red LED on the base is lit.	- The Answer Only mode is activated.	- Select the record mode (see page 32).
- the red LED on the base is unlit.	- The Answer+Record is not activated.	- Press - The red led on the base is lit.
The answerphone does not work.	The answerphone is not in service or there is no outgoing message.	Press the answerphone key (page 32) or record an outgoing message (page 33).
It is not possible to record an outgoing message.	The memory is full.	Play and delete messages (page 34).
The ONIS 200 hangs up during remote access.	Three failed attempts to send a code or duration is too long.	Enter the correct code or enter each step more quickly.
The answerphone stops automatically.	The memory is full.	Play and delete messages (page 34).



Settings



Thank you for purchasing this Philips product which has been designed and manufactured to the highest quality standards. If, unfortunately, something should go wrong with this product Philips guarantees free of charge labour and replacement parts irrespective of the country where it is repaired during a period of 12 months from date of purchase (6 months for replaceable/rechargeable batteries). This international Philips guarantee complements the existing national guarantee obligations to you of dealers and Philips in the country of purchase and does not affect your statutory rights as a customer. The Philips guarantee applies provided the product is handled properly for its intended use, in accordance with its operating instructions and upon presentation of the original invoice or cash receipt. indicating the date of purchase, dealer's name and model and production number of the product.

The Philips guarantee may not apply if:

- the documents have been altered in any way or made illegible ; - the model or production number on the product has been altered, deleted, removed or made illegible ;
- repairs or product modifications and alterations have been
- executed by unauthorised service organisations or persons ;
- damage is caused by accidents including but not limited to lightning water or fire, misuse or neglect.

Please note that the product is not defective under this guarantee in the case where modifications become necessary in order for the product to comply with local or national technical standards that apply in countries for which the product was not originally designed and/or manufactured. Therefore always check whether a product can be used in a specific country.

In case your Philips product is not working correctly or is defective, please return your phone to the place of purchase or the Philips National Service Centre. In the event you require service whilst in another country a dealer address can be given to you by the Philips Consumer Help Desk in that country.

In order to avoid unnecessary inconvenience, we advise you to read the operating instructions carefully before contacting your dealer.

- Methods of Transport within the UK:

Please be aware whichever method of transport is chosen it is the consumers' responsibility to package the faulty unit for return to a level which prohibits accidental damage.

Certification of conformity

PHILIPS Consumer Communications Route d'Angers 72081 Le Mans Cedex 9 France

Declare that the products Onis 200 (BS 6331 + HS 6831) & Onis 200 Vox (BS 6631 + HS 6831) are in compliance with ANNEX III of the R&TTE-Directive 99/05/EC and then with the following essential requirements : Article 3.1 a : (protection of the health & the safety of the user)

EN 60950 (92) Ed.2 + amendements 1,2 (93) ; 3 (95) ; 4 (97) and 11 (97) Article 3.1 b : (protection requirements with respect to electromagnetic compatibility)

ETS 300 329 (97) Article 3.2 : (effective use of the radio spectrum) TBR6 (97)

The presumption of conformity with the essential requirements regarding Council Directive 99/05/EC is ensured.

Date : 19/10/2000 Le Mans Cordless Business Director

Settings

Philips is not responsible for damage/loss caused during carriage to the Service Centre

Freepost: Please write the following address onto your package This method of transport will take 2-3 working days to reach the Service Centre.

Philips Service Centre FREEPOST (SCE10569) RUGBY Warwickshire CV21 IBR

NB: Philips recommend all parcels to be returned to the Philips Service Centre be submitted over the counter at your Post Office and a proof of postage requested.

Please note the Royal Mail insurance limit for lost/damage using the Freepost service is £26. Upto £250 insurance and next day delivery can be obtained via Royal Mail Special Delivery, however, the consumer will be responsible for this cost.*

- Methods of Transport within IRELAND:

Please contact Philips Service Support , Dublin

IMPORTANT (For UK only):

For mobile phones please remove the SIM card from the product before it is sent to the Philips Service Centre. Neither Philips nor its agents assumes risk for the damage, unauthorised use/loss of your SIM card or the data contained therein.

Please ensure the following are included when returning a genuinely faulty product to the Philips Service Centre :

- Name
- Return Delivery address
- Daytime contact number
- Proof of Purchase (copy)
- For DECT phones both handset and base have to be returned Accessories : Power supply line cords
- A brief description of the assumed fault
- Despatch note (if your phone has previously been exchanged).

Failure to include all the necessary information will cause delays in servicing your phone.

Please allow 2-3 days from receipt at the service centre for your replacement/repaired product to be returned to you. If an out of warranty charge applies Philips shall contact you before the product is returned. Philips shall pay for the return carriage on all in-warranty exchanges.

*Should you wish to return your products for service at your own cost (via a courier service or Royal Mail Special Delivery) please ensure the items are suitably packed for transport and sent to the following address: Philips Service Centre I Great Central Way - Butlers Leap - Rugby - Warwickshire- CV21 3XH For Philips Service Support in UK, (ind Channel Islands) please call 0870 900 9070 (Open during normal business hours, excluding National holidays and weekends). For Philips Service Support in Ireland please call 1850 304700

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