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D121



## Extended user documentation

# PHILIPS



# Contents

|           |                                                  |           |
|-----------|--------------------------------------------------|-----------|
| <b>1</b>  | <b>Important safety instructions</b>             | <b>3</b>  |
| <b>2</b>  | <b>Your phone</b>                                | <b>4</b>  |
|           | What is in the box                               | 4         |
|           | Overview of the phone                            | 4         |
|           | Overview of the base station                     | 5         |
|           | Display icons                                    | 5         |
| <b>3</b>  | <b>Get started</b>                               | <b>7</b>  |
|           | Connect the base station                         | 7         |
|           | Insert the supplied batteries                    | 8         |
|           | Configure your phone (country dependent)         | 8         |
|           | Charge the handset                               | 9         |
|           | Check the battery level                          | 9         |
|           | What is standby mode?                            | 9         |
|           | Check the signal strength                        | 9         |
|           | Switch the handset on or off                     | 10        |
| <b>4</b>  | <b>Calls</b>                                     | <b>11</b> |
|           | Make a call                                      | 11        |
|           | Answer a call                                    | 11        |
|           | End a call                                       | 11        |
|           | Mute the microphone                              | 12        |
|           | Turn the speaker on or off                       | 12        |
|           | Adjust the earpiece/speaker volume               | 12        |
|           | Make a second call                               | 12        |
|           | Answer a second call                             | 12        |
|           | Switch between two calls                         | 12        |
|           | Make a conference call with the external callers | 12        |
| <b>5</b>  | <b>Intercom and conference calls</b>             | <b>13</b> |
|           | Make a call to another handset                   | 13        |
|           | Transfer a call                                  | 13        |
|           | Make a conference call                           | 13        |
| <b>6</b>  | <b>Text and numbers</b>                          | <b>15</b> |
|           | Enter text and numbers                           | 15        |
| <b>7</b>  | <b>Phonebook</b>                                 | <b>16</b> |
|           | View the phonebook                               | 16        |
|           | Search a record                                  | 16        |
|           | Call from the phonebook                          | 16        |
|           | Add a record                                     | 16        |
|           | Edit a record                                    | 17        |
|           | Delete a record                                  | 17        |
|           | Delete all records                               | 17        |
| <b>8</b>  | <b>Call log</b>                                  | <b>18</b> |
|           | View the call records                            | 18        |
|           | Save a call record to the phonebook              | 18        |
|           | Return a call                                    | 18        |
|           | Delete a call record                             | 18        |
|           | Delete all call records                          | 18        |
| <b>9</b>  | <b>Redial list</b>                               | <b>20</b> |
|           | View the redial records                          | 20        |
|           | Redial a call                                    | 20        |
|           | Save a call record to the phonebook              | 20        |
|           | Delete a redial record                           | 20        |
|           | Delete all redial records                        | 20        |
| <b>10</b> | <b>Phone settings</b>                            | <b>21</b> |
|           | Sound settings                                   | 21        |
|           | Name the handset                                 | 21        |
|           | Set the date and time                            | 21        |
|           | Set the display language                         | 21        |
| <b>11</b> | <b>Services</b>                                  | <b>23</b> |
|           | Auto conference                                  | 23        |
|           | Auto prefix                                      | 23        |
|           | Network type                                     | 23        |
|           | Select the recall duration                       | 23        |
|           | Dial mode                                        | 24        |
|           | Auto clock                                       | 24        |
|           | Register additional handsets                     | 24        |
|           | Unregister the handsets                          | 24        |
|           | Restore default settings                         | 25        |
| <b>12</b> | <b>Technical data</b>                            | <b>26</b> |
| <b>13</b> | <b>Notice</b>                                    | <b>27</b> |

|                                               |           |
|-----------------------------------------------|-----------|
| Declaration of conformity                     | 27        |
| Use GAP standard compliance                   | 27        |
| Compliance with EMF                           | 27        |
| Disposal of your old product and<br>batteries | 27        |
| <hr/>                                         |           |
| <b>14 Frequently asked questions</b>          | <b>29</b> |
| <hr/>                                         |           |
| <b>15 Appendix</b>                            | <b>31</b> |
| Text and number input tables                  | 31        |

# 1 Important safety instructions

## Power requirements

- This product requires an electrical supply of 100-240 volts AC. In case of power failure, the communication can be lost.
- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60950.



### Warning

- The Electrical network is classified as hazardous. The only way to power down the charger is to unplug the power supply from the electrical outlet. Ensure that the electrical outlet is always easily accessible.

## To avoid damage or malfunction



### Caution

- Use only the power adapter listed in the user instructions.
- Use only the batteries listed in the user instructions.
- Do not dispose of batteries in fire.
- Do not allow the charging contacts or the battery to come into contact with metal objects.
- Do not open the handset, base station or charger as you could be exposed to high voltages.
- Do not allow the product to come into contact with liquids.
- Risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.
- Always use the cables provided with the product.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
- This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.

- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Do not use the product in places where there are explosive hazards.
- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Active mobile phones in the vicinity may cause interference.
- Metallic objects may be retained if placed near or on the handset receiver.

## About operating and storage temperatures

- Operate in a place where temperature is always between 0°C to +35°C (32°F to 95°F).
- Store in a place where temperature is always between -20°C and +45°C (-4°F to 113°F).
- Battery life may be shortened in low temperature conditions.

## 2 Your phone

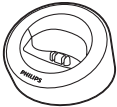
Congratulations on your purchase and welcome to Philips!

To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

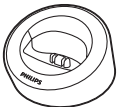
### What is in the box



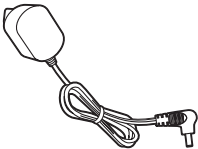
Handset\*\*



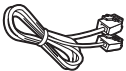
Base station



Charger\*\*



Power adapter\*\*



Line cord\*



Guarantee



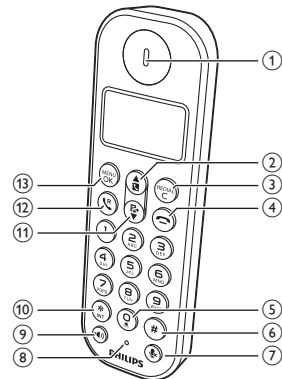
Short user manual

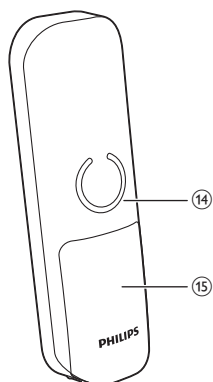


#### Note

- \* In some countries, you have to connect the line adapter to the line cord, then plug the line cord to the telephone socket.
- \*\* In multi-handset packs, there are additional handsets and chargers and power adapters.

### Overview of the phone





**① Earpiece**

**②**

- Scroll up on the menu.
- Increase the earpiece/speaker volume.
- Access the phonebook.

**③ REDIAL/C**

- Delete text or digits.
- Cancel operation.
- Access the redial list.

**④**

- End the call.
- Exit the menu/operation.
- Press and hold to switch the handset on or off.

**⑤**

- Press to enter a space during text editing.
- Press and hold to lock/unlock the keypad in standby mode.

**⑥ #**

Press and hold to enter a pause.

**⑦**

Mute or unmute the microphone.

**⑧ Microphone**

**⑨**

- Turn the speaker phone on/off.
- Make and receive calls through the speaker.

**⑩**

Set the dial mode (pulse mode or temporary tone mode).

**⑪**

- Scroll down on the menu.
- Decrease the earpiece/speaker volume.
- Access the call log.

**⑫**

- Make and receive calls.
- Recall key

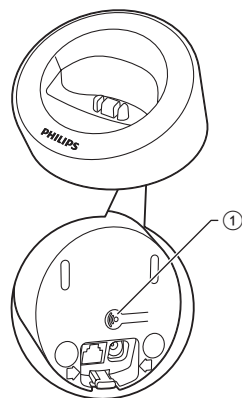
**⑬ MENU/OK**

- Access the main menu.
- Confirm selection.
- Enter the options menu.
- Select the function displayed on the handset screen directly above the key.

**⑭ Loudspeaker**

**⑮ Battery door**

## Overview of the base station



**①**

- Press to find handsets.
- Press and hold to enter the registration mode.

# Display icons

In standby mode, the icons shown on the main screen tell you what features are available on your handset.

| Icon                                                                              | Descriptions                                                                                                                                                                                 |
|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | When the handset is off the base station/charger; the bars indicate the battery level (from full to low).                                                                                    |
|    | When the handset is on the base station/charger; the bars keep scrolling until charging is complete.                                                                                         |
|    | The empty battery icon flashes and you hear an alert tone.<br>The battery is low and needs recharging.                                                                                       |
|    | It displays the connection status between the handset and base station. The more bars are shown, the better the signal strength is.                                                          |
|    | It remains steadily on when browsing incoming calls in the call log.                                                                                                                         |
|    | It indicates an outgoing call in the redial list.                                                                                                                                            |
|    | It flashes when there is a new missed call or when browsing new missed calls.<br>It remains steadily on when browsing the missed calls in call log that are already read.                    |
|  | It flashes when receiving incoming call.<br>It remains steadily on during a call.                                                                                                            |
|  | The ringer is off.                                                                                                                                                                           |
|  | It flashes when there is a new voice message.<br>It remains steadily on when the voice messages are already viewed in the call log.<br>The icon is not shown when there is no voice message. |
|  | It is displayed when you scroll up/down a list/increase and decrease the volume.                                                                                                             |
|  | There are more digits on the right. Press <b>REDIAL/C</b> to read.                                                                                                                           |



# 3 Get started



## Caution

- Make sure that you have read the safety instructions in the 'Important safety instructions' section before you connect and install your handset.

## Connect the base station



## Warning

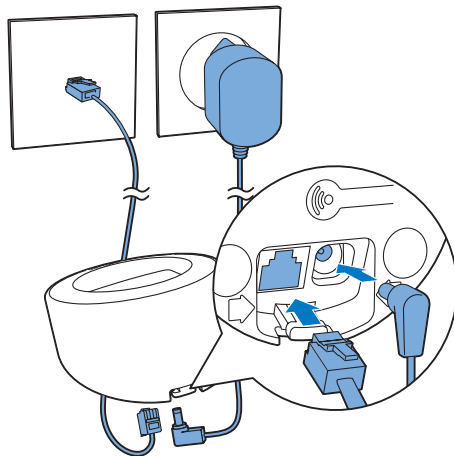
- Risk of product damage! Ensure that the power supply voltage corresponds to the voltage printed on the back or the underside of the phone.
- Use only the supplied power adapter to charge the batteries.



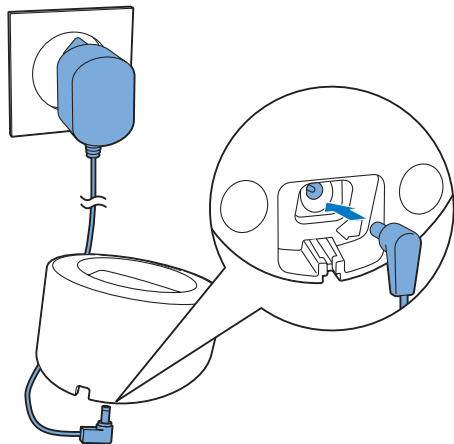
## Note

- If you subscribe to the digital subscriber line (DSL) high speed internet service through your telephone line, ensure you install a DSL filter between the telephone line cord and the power socket. The filter prevents noise and caller ID problems caused by the DSL interference. For more information on the DSL filters, contact your DSL service provider.
- The type plate is located on the bottom of the base station.

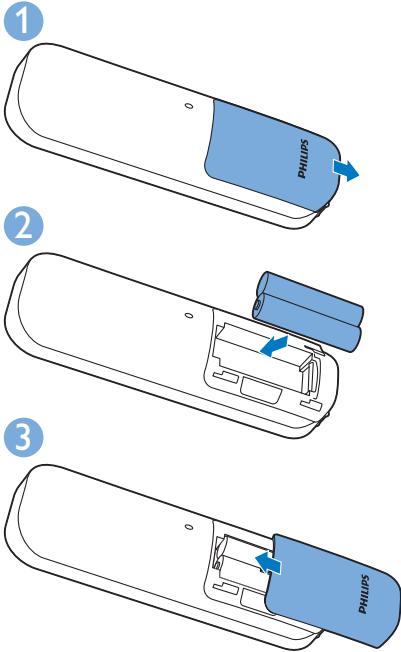
- 1 Connect each end of the power adapter to:
  - the DC input jack at the back of the base station;
  - the power socket on the wall.
- 2 Connect each end of the line cord to:
  - the telephone socket at the back of the base station;
  - the telephone socket on the wall.



- 3 Connect each end of the power adapter to (for multi handset version only):
  - the DC input jack at the bottom of the extra handset charger.
  - the power socket on the wall.



## Insert the supplied batteries



### ! Caution

- Risk of explosion! Keep batteries away from heat, sunshine or fire. Never discard batteries in fire.
- Use only the supplied batteries.
- Risk of decreased battery life! Never mix different brands or types of batteries.

### ≡ Note

- Charge the batteries for 8 hours before first use.
- If the handset becomes warm when the batteries are charging, it is normal.

### ! Warning

- Check the battery polarity when inserting in the battery compartment. Incorrect polarity may damage the product.

## Configure your phone (country dependent)

- 1 When using your phone for the first time, you see a welcome message.
- 2 Press **MENU/OK**.

### Set the country/language

Select your country/language, then press **MENU/OK** to confirm.

→ The country/language setting is saved.

### ≡ Note

- The country/language setting option is country dependent. If no welcome message is displayed, it means the country/language setting is preset for your country. Then you can set the date and time.

To re-set the language, see the following steps.

- 1 Select **[MENU] > [PHONE SETUP] > [LANGUAGE]**, then press **MENU/OK** to confirm.
- 2 Select a language, then press **MENU/OK** to confirm.  
→ The setting is saved.

### Set the date and time

### \* Tip

- To set the date and time later, press **REDIAL/C** to skip this setting.

- 1 Press **MENU/OK**.
- 2 Select **[PHONE SETUP] > [DATE/TIME]**, then press **MENU/OK** to confirm.
- 3 Press the numeric buttons to enter the date, then press **MENU/OK** to confirm.  
→ The time setting menu is displayed on the handset.

- 4 Press the numeric buttons to enter the time.
  - If the time is in 12-hour format, press  /  to select [AM] or [PM].
- 5 Press **MENU/OK** to confirm.

## Charge the handset

Place the handset on the base station or the charging cradle to charge the handset. When the handset is placed correctly on the base station, you hear a docking sound.

↳ The handset starts charging.



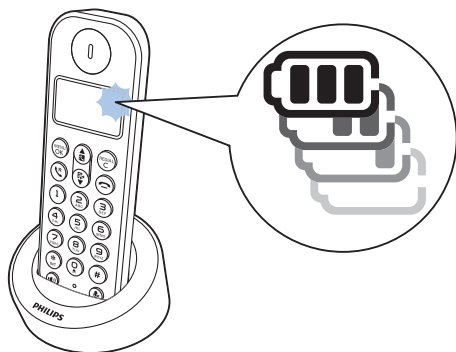
### Note

- Charge the batteries for 8 hours before first use.
- If the handset becomes warm when the batteries are being charged, it is normal.

You can activate or deactivate the docking tone (see 'Set the docking tone' on page 21).

Your phone is now ready to use.

## Check the battery level



The battery icon displays the current battery level.



When the handset is off the base station/charger, the bars indicate the battery level (full, medium and low).



When the handset is on the base station/charger, the bars flash until charging completes.



The empty battery icon flashes. The battery is low and needs recharging.

The handset turns off if the batteries are empty. If you are on the phone, you hear warning tones when the batteries are almost empty. The call gets disconnected after the warning.

## What is standby mode?

Your phone is in standby mode when it is idle. The standby screen displays the handset name or date and time, and handset number.



### Tip

- Press and hold **MENU/OK** to switch between the handset name and date and time display.

## Check the signal strength



The number of bars indicates the connection status between the handset and base station. The more bars are shown, the better the connection is.

- Make sure the handset is connected to the base station before you make or receive calls and carry out the phone functions and features.
- If you hear warning tones when you are on the phone, the handset is almost out of battery or the handset is out of range. Charge the battery or move the handset nearer to the base station.

---

## Switch the handset on or off

Press and hold  to switch the handset on or off.

# 4 Calls

## Note

- When the power fails, the phone cannot access emergency services.

## Tip

- Check the signal strength before you make a call or when you are in a call.

## Make a call

You can make a call in these ways:

- Normal call
- Redial call

You can also make a call from the redial list (see 'Redial a call' on page 20), phonebook list (see 'Call from the phonebook' on page 16) and call log (see 'Return a call' on page 18).

## Normal call

- 1 Press .
- 2 Dial the phone number:
  - ↳ The number is dialed out.
  - ↳ The duration of your current call is displayed.

## Redial call

- 1 Dial the phone number:
  - To erase a digit, press **REDIAL/C**.
  - To enter a pause, press and hold **#**.
- 2 Press  to dial out the call.

## Note

- The talk time of your current call is displayed on the call timer.
- If you hear warning tones, the phone is almost out of battery or out of range. Charge the battery or move the phone close to the base station.

## Answer a call

When there is an incoming call, press  to answer the call.

## Warning

- When the handset rings or when the handsfree is activated, keep the handset away from your ear to avoid ear damage.

## Note

- The caller ID service is available if you have registered to the caller ID service with your service provider.

## Tip

- When there is a missed call, a notification message appears.

## Turn off the ringer for all incoming calls

When the phone rings, press **REDIAL/C**.

## End a call

You can end a call in these ways:

- Press .
- Place the handset to the base station or charging cradle.

---

## Mute the microphone

- 1 Press  during a call.
  - ↳ The handset displays **[MUTE ON]**.
  - ↳ The caller cannot hear you, but you can still hear his voice.
- 2 Press  again to unmute the microphone.
  - ↳ You can now communicate with the caller.

---

## Turn the speaker on or off

Press .

---

## Adjust the earpiece/speaker volume

- Press  /  to adjust the volume during a call.
- ↳ The earpiece/speaker volume is adjusted and the phone is back to the call screen.

---

## Make a second call

### Note

- This service is network dependent.

- 1 Press  during a call.
  - ↳ The first call is put on hold.
- 2 Dial the second number:
  - ↳ The number displayed on the screen is dialed out.

---

## Answer a second call

### Note

- This service is network dependent.

When there is a periodical beep to notify you of an incoming call, you can answer the call in these ways:

- 1 Press  and  to answer the call.
  - ↳ The first call is put on hold, and you are now connected to the second call.
- 2 Press  and **1** to end the current call and answer the first call.

---

## Switch between two calls

### Note

- This service is network dependent.

- Press  and .
- ↳ The current call is put on hold, and you are now connected to the other call.

---

## Make a conference call with the external callers

### Note

- This service is network and country dependent. Check with the service provider for additional charges.

- When you are connected to two calls, press , then .
- ↳ The two calls are combined and a conference call is established.

# 5 Intercom and conference calls

An intercom call is a call to another handset that shares the same base station. A conference call involves a conversation between you, another handset user and the outside callers.

## Make a call to another handset

### Note

- If the base station only has 2 registered handsets, press and hold **\*<sub>INT</sub>** to make a call to another handset.

- 1 Press and hold **\*<sub>INT</sub>**.  
↳ The handsets available for intercom are displayed.
- 2 Select a handset number; then press **MENU/OK** to confirm.  
↳ The selected handset rings.
- 3 Press **📞** on the selected handset.  
↳ The intercom is established.
- 4 Press **REDIAL/C** or **📞** to cancel or end the intercom call.

## While you are on the phone

You can go from one handset to another during a call:

- 1 Press and hold **\*<sub>INT</sub>**.  
↳ The current caller is put on hold.
- 2 Select a handset number; then press **MENU/OK** to confirm.  
↳ Wait for the other side to answer your call.

## Switch between calls

Press and hold **\*<sub>INT</sub>** to switch between the outside call and the intercom call.

## Transfer a call

### Note

- If the base station only has 2 registered handsets, press and hold **\*<sub>INT</sub>** to transfer a call to another handset.

- 1 Press and hold **\*<sub>INT</sub>** during a call.  
↳ The handsets available for intercom are displayed.
- 2 Select a handset number; then press **MENU/OK** to confirm.
- 3 Press **📞** when the other side answers your call.  
↳ The call is now transferred to the selected handset.

## Make a conference call

A 3-way conference call is between you, another handset user and the outside callers. It requires two handsets to share the same base station.

## During an external call

- 1 Press and hold **\*<sub>INT</sub>** to initiate an internal call.  
↳ The external caller is put on hold.  
↳ For multi-handset versions, the handsets available for intercom are displayed, then go to step 2.  
↳ For two-handset versions, the other handset rings, then go to step 3.
- 2 Select or enter a handset number; then press **MENU/OK** to confirm.  
↳ The selected handset rings.
- 3 Press **📞** on the selected handset.

↳ The intercom is established.

- 4 Press **MENU/OK**, then select **[CONFERENCE]**.

↳ You are now in a 3-way conference call with an external call and a selected handset.

- 5 Press **⏏** to end the conference call.

#### Note

- Press **⏏<sup>R</sup>** to join an ongoing conference with another handset if **[SERVICES] > [CONFERENCE]** is set to **[AUTO]**.

---

## During the conference call

- 1 Press and hold **\*<sub>INT</sub>** to put the external call on hold and go back to the internal call.
- ↳ The external call is put on hold.
- 2 Press and hold **\*<sub>INT</sub>** again to establish the conference call again.

#### Note

- If a handset hangs up during the conference call, the other handset remains connected to the external call.



## 6 Text and numbers

You can enter text and numbers for handset name, phonebook records, and other menu items.

---

### Enter text and numbers

- 1 Press once or several times on the alphanumeric key to enter the selected character.
- 2 Press **REDIAL/C** to delete a character. Press and hold **REDIAL/C** to delete all characters. Press  and  to move the cursor left and right.
- 3 Press  to add a space.



#### Note

- For information on key mapping of characters and numbers, see the chapter 'Appendix'.

# 7 Phonebook

This phone has a phonebook that stores up to 50 records. You can access the phonebook from the handset. Each record can have a name up to 12 characters long and a number up to 24 digits long.

## View the phonebook

### Note

- You can view the phonebook on one handset only each time.

- 1 Press  or press **MENU/OK** > **[PHONEBOOK]** > **[VIEW]** to access the phonebook list.
- 2 Select a contact and view the available information.

## Search a record

You can search the phonebook records in these ways:

- Scroll the contacts list.
- Enter the first character of the contact.

## Scroll the contact list

- 1 Press  or press **MENU/OK** > **[PHONEBOOK]** > **[VIEW]** to access the phonebook list.
- 2 Press  and  to scroll through the phonebook list.

## Enter the first character of a contact

- 1 Press  or press **MENU/OK** > **[PHONEBOOK]** > **[VIEW]** to access the phonebook list.

- 2 Press the alphanumerical key that matches the character:  
↳ The first record that starts with this character is displayed.

## Call from the phonebook

- 1 Press  or press **MENU/OK** > **[PHONEBOOK]** > **[VIEW]** to access the phonebook list.
- 2 Select a contact in the phonebook list.
- 3 Press  to make the call.

## Add a record

### Note

- If your phonebook memory is full, the handset displays a notification message. Delete some records to add new ones.
- The phonebook overwrites the old number with the new number.

- 1 Press **MENU/OK**.
- 2 Select **[PHONEBOOK]** > **[ADD NEW]**, then press **MENU/OK** to confirm.
- 3 Enter the name, then press **MENU/OK** to confirm.
- 4 Enter the number; then press **MENU/OK** to confirm  
↳ Your new record is saved.

### Tip

- Press and hold **#** to insert a pause.
- Press once or several times on the alphanumeric key to enter the selected character.
- Press **REDIAL/C** to delete the character. Press  /  to move the cursor left and right.

---

## Edit a record

- 1 Press **MENU/OK**.
- 2 Select **[PHONEBOOK] > [EDIT]**, then press **MENU/OK** to confirm.
- 3 Select a contact, then press **MENU/OK** to confirm.
- 4 Edit the name, then press **MENU/OK** to confirm.
- 5 Edit the number, then press **MENU/OK** to confirm.
  - ↳ The record is saved.

---

## Delete a record

- 1 Press **MENU/OK**.
- 2 Select **[PHONEBOOK] > [DELETE]**, then press **MENU/OK** to confirm.
- 3 Select a contact, then press **MENU/OK** to confirm.
  - ↳ A confirmation request is displayed on the handset.
- 4 Press **MENU/OK** to confirm.
  - ↳ The record is deleted.

---

## Delete all records

Press **MENU/OK**.

- 1 Select **[PHONEBOOK] > [DELETE ALL]**, press **MENU/OK** to confirm.
  - ↳ A confirmation request is displayed on the handset.
- 2 Press **MENU/OK** to confirm.
  - ↳ All records are deleted.

## 8 Call log

The call log stores the call history of all missed or received calls. The incoming call history includes the name and number of the caller, call time and date. This feature is available if you have registered to the caller ID service with your service provider. Your phone can store up to 20 call records. The call log icon on the handset flashes to remind you of any unanswered calls. If the caller allows the display of his identity, you can view his name or number. The call records are displayed in chronological order with the most recent received call at the top of the list.

### Note

- Make sure that the number in the call list is valid before you can call back directly from the call list.

The icons shown on the screen tell you whether they are missed/received calls.

| Icons                                                                           | Description                                                                                                                                                            |
|---------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | It flashes when there is a new missed call or when browsing new missed calls. It remains steadily on when browsing the missed calls in call log that are already read. |

## View the call records

- 1 Press .  
↳ The incoming call log is displayed.
- 2 Select a record, then press **MENU/OK** and select **[VIEW]** for more available information.

## Save a call record to the phonebook

- 1 Press .  
↳ The incoming call log is displayed.
- 2 Select a record, then press **MENU/OK** to confirm.
- 3 Select **[SAVE NUMBER]**, then press **MENU/OK** to confirm.
- 4 Enter and edit the name, then press **MENU/OK** to confirm.
- 5 Enter and edit the number, then press **MENU/OK** to confirm.  
↳ The record is saved.

## Return a call

- 1 Press .
- 2 Select a record on the list.
- 3 Press  to make the call.

## Delete a call record

- 1 Press .  
↳ The incoming call log is displayed.
- 2 Select a record, then press **MENU/OK** to confirm.
- 3 Select **[DELETE]**, then press **MENU/OK** to confirm.  
↳ A confirmation request is displayed on the handset.
- 4 Press **MENU/OK** to confirm.  
↳ The record is deleted.

## Delete all call records

- 1 Press .

- ↳ The incoming call log is displayed.
- 2** Press **MENU/OK** to enter the options menu.
- 3** Select **[DELETE ALL]**, then press **MENU/OK** to confirm.
  - ↳ A confirmation request is displayed on the handset.
- 4** Press **MENU/OK** to confirm.
  - ↳ All records are deleted.

## 9 Redial list

The redial list stores the call history of dialed calls. It includes the names and/or numbers you have called. This phone can store up to 10 redial records.

---

### View the redial records

Press **REDIAL/C**.

---

### Redial a call

- 1 Press **REDIAL/C**.
- 2 Select a record, then press **↵**.  
↳ The number is dialed out.

---

### Save a call record to the phonebook

- 1 Press **REDIAL/C** to enter the list of dialed calls.
- 2 Select a record, then press **MENU/OK** to confirm.
- 3 Select **[SAVE NUMBER]**, then press **MENU/OK** to confirm.
- 4 Enter and edit the name, then press **MENU/OK** to confirm.  
↳ The record is saved.

---

### Delete a redial record

- 1 Press **REDIAL/C** to enter the list of dialed calls.
- 2 Select a record, then press **MENU/OK** to confirm.

- 3 Select **[DELETE]**, then press **MENU/OK** to confirm.  
↳ A confirmation request is displayed on the handset.
- 4 Press **MENU/OK** to confirm.  
↳ The record is deleted.

---

### Delete all redial records

- 1 Press **REDIAL/C** to enter the list of dialed calls.
- 2 Select a record, then press **MENU/OK** to confirm.
- 3 Select **[DELETE ALL]**, then press **MENU/OK** to confirm.  
↳ A confirmation request is displayed on the handset.
- 4 Press **MENU/OK** to confirm.  
↳ All records are deleted.

# 10 Phone settings

You can customize the settings to make it your own phone.

---

## Sound settings

### Set the handset's ringtone volume

You can select among 5 ringtone volume levels or **[OFF]**.

- 1 Press **MENU/OK**.
- 2 Select **[PHONE SETUP] > [SOUNDS] > [RING VOLUME]**, then press **MENU/OK** to confirm.
- 3 Select a volume level, then press **MENU/OK** to confirm.  
↳ The setting is saved.

---

### Set the handset's ringtone

You can select from 10 ringtones.

- 1 Press **MENU/OK**.
- 2 Select **[PHONE SETUP] > [SOUNDS] > [RING TONES]**, then press **MENU/OK** to confirm.
- 3 Select a ringtone, then press **MENU/OK** to confirm.  
↳ The setting is saved.

---

### Set the key tone

Key tone is the sound made when you press a key on the handset.

- 1 Press **MENU/OK**.
- 2 Select **[PHONE SETUP] > [SOUNDS] > [KEY TONE]**, then press **MENU/OK** to confirm.
- 3 Select **[ON]/[OFF]**, then press **MENU/OK** to confirm.  
↳ The setting is saved.

---

### Set the docking tone

Docking tone is the sound made when you place the handset on the base station or charger.

- 1 Press **MENU/OK**.
- 2 Select **[PHONE SETUP] > [SOUNDS] > [DOCKING TONE]**, then press **MENU/OK** to confirm.
- 3 Select **[ON]/[OFF]**, then press **MENU/OK** to confirm.  
↳ The setting is saved.

---

## Name the handset

The name of the handset can be up to 10 characters. It is displayed on the handset screen in standby mode. You can press **MENU/OK** to switch between and handset name and date and time display.

- 1 Press **MENU/OK**.
- 2 Select **[PHONE SETUP] > [PHONE NAME]**, then press **MENU/OK** to confirm.
- 3 Enter or edit the name. To erase a character, press **REDIAL/C**.
- 4 Press **MENU/OK** to confirm.  
↳ The setting is saved.

---

## Set the date and time

For information, see 'Set the date and time'.

---

## Set the display language



#### Note

- This feature only applies to models with multiple-language support.
- Languages available vary from country to country.

- 1 Press **MENU/OK**.

- 2 Select **[PHONE SETUP] > [LANGUAGE]**, then press **MENU/OK** to confirm.
- 3 Select a language, then press **MENU/OK** to confirm.  
↳ The setting is saved.



# 11 Services

The phone supports a number of features that help you handle and manage the calls.

## Auto conference

To join an external call with another handset, press .

### Activate/Deactivate auto conference

- 1 Press **MENU/OK**.
- 2 Select **[SERVICES] > [CONFERENCE]**, then press **MENU/OK** to confirm.
- 3 Select **[AUTO]/[OFF]**, then press **MENU/OK** to confirm.  
↳ The setting is saved.

## Auto prefix

This feature checks and formats your outgoing call number before it is dialed out. The prefix number can replace the detect number you set in the menu. For example, you set 604 as the detect number and 1250 as the prefix. When you have dialed out a number such as 6043338888, your phone changes the number to 12503338888 when it dials out.

### Note

- The maximum length of a detect number is 5 digits. The maximum length of an auto prefix number is 10 digits.
- This is a country dependent feature.

### Set auto prefix

- 1 Press **MENU/OK**.

- 2 Select **[SERVICES] > [AUTO PREFIX]**, then press **MENU/OK** to confirm.
- 3 Enter the detect number; then press **MENU/OK** to confirm.
- 4 Enter the prefix number; then press **MENU/OK** to confirm.  
↳ The setting is saved.

### Note

- To enter a pause, press and hold #.
- If the prefix number is set and the detect number is left empty, the prefix number is added to all outgoing calls.
- The feature is unavailable if the dialed number starts with \* and #.

## Network type

### Note

- This is a country dependent feature. It only applies to models with network type support.

- 1 Press **MENU/OK**.
- 2 Select **[SERVICES] > [NETWORK TYPE]**, then press **MENU/OK**.
- 3 Select a network type, then press **MENU/OK**.  
↳ The setting is saved.

## Select the recall duration

Make sure that the recall time is set correctly before you can answer a second call. In normal case, the phone is already preset for the recall duration. You can select among 3 options: **[SHORT]**, **[MEDIUM]** and **[LONG]**. The number of available options varies with different countries. For details, consult your service provider.

- 1 Press **MENU/OK**.

- 2 Select **[SERVICES]** > **[RECALL TIME]**, then press **MENU/OK** to confirm.
- 3 Select an option, then press **MENU/OK** to confirm.  
↳ The setting is saved.

---

## Dial mode

### Note

- This feature only applies to models that support both tone and pulse dial.

Dial mode is the telephone signal used in your country. The phone supports tone (DTMF) and pulse (rotary) dial. Consult the service provider for detailed information.

---

### Set the dial mode

- 1 Press **MENU/OK**.
- 2 Select **[SERVICES]** > **[DIAL MODE]**, then press **MENU/OK** to confirm.
- 3 Select a dial mode, then press **MENU/OK** to confirm.  
↳ The setting is saved.

### Note

- If your phone is in pulse dial mode, press **\*INT** during a call for temporary tone mode. Digits entered for this call are then sent out as tone signals.

---

## Auto clock

### Note

- This service is network dependent.
- Make sure you have subscribed to the caller ID service before you use this feature.

It synchronizes the date and time on your phone with the public switched telephone

network (PSTN) automatically. For the date to be synchronized, make sure the current year is set.

- 1 Press **MENU/OK**.
- 2 Select **[SERVICES]** > **[AUTO CLOCK]**, then press **MENU/OK** to confirm.
- 3 Select **[ON]/[OFF]**, then press **MENU/OK**.  
↳ The setting is saved.

---

## Register additional handsets

You can register additional handsets to the base station. The base station can register up to 4 handsets.

- 1 Press and hold **••** on the base station for 5 seconds.
- 2 Press **MENU/OK** on the handset.
- 3 Select **[SERVICES]** > **[REGISTER]**, then press **MENU/OK** to confirm.
- 4 Enter the system PIN. Press **REDIAL/C** to make corrections. Then press **MENU/OK** to confirm the PIN.  
↳ Registration is completed in less than 2 minutes. The base automatically assigns a handset number to the handset.

### Note

- If the PIN is incorrect or no base is found within a certain period, your handset displays a notification message. Repeat the above procedure if registration fails.
- The preset PIN is 0000. No change can be made on it.

---

## Unregister the handsets

If two handsets share the same base station, you can unregister a handset with another handset.

- 1 Press **MENU/OK**.
- 2 Select **[SERVICES]** > **[UNREGISTER]**, then press **MENU/OK** to confirm.

- 3 Enter the system PIN. (The preset PIN is 0000). Press **REDIAL/C** to remove the number.
- 4 Select the handset number to be unregistered.
- 5 Press **MENU/OK** to confirm.  
↳ The handset is unregistered.



Tip

- The handset number displays beside the handset name in standby mode.

---

## Restore default settings

You can reset your phone settings to the original factory settings.

- 1 Press **MENU/OK**.
- 2 Select **[SERVICES] > [RESET]**, then press **MENU/OK** to confirm.  
↳ The handset displays a confirmation request.
- 3 Press **MENU/OK** to confirm.  
↳ All settings are reset.

# 12 Technical data

## General specification and features

- Talk time: 10 hours
- Standby time: 180 hours
- Range indoor: 50 meters
- Range outdoor: 300 meters
- Phonebook list with 50 entries
- Redial list with 10 entries
- Call log with 20 entries
- Caller identification standard support: FSK, DTMF

## Battery

- Philips: 2 x AAA Ni-MH 1.2V 300 mAh rechargeable batteries

## Power adapter

Base and charger

- Tenpao: S003GB0600050, input: 100-240 V~, 50/60 Hz 150 mA, output: 6 Vdc 500 mA

## Power consumption

- Power consumption in idle mode: around 0.6 W

## Weight and dimensions

- Handset: 108 grams  
148 x 47.5 x 25.5 mm (H x W x D)
- Base: 56 grams  
43.2 x 77.9 x 86.4 mm (H x W x D)
- Charger: 42 grams  
43.2 x 77.9 x 86.4 mm (H x W x D)

# 13 Notice

## Declaration of conformity

Hereby, WOOX Innovations declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. You can find the Declaration of Conformity on [www.p4c.philips.com](http://www.p4c.philips.com).

This product has been designed, tested and manufactured according the European R&TTE directive 1999/5/EC.

## Use GAP standard compliance

The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating standard irrespective of their make. The handset and base station are GAP compliant, which means they guarantee the minimum functions: register a handset, take the line, make a call and receive a call. The advanced features may not be available if you use them with other makes. To register and use this handset with a GAP compliant base station of different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described in this manual for registering a handset. To register a handset from different make to the base station, put the base station in registration mode, then follow the procedure described in the handset manufacturer's instructions.

## Compliance with EMF

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

## Disposal of your old product and batteries



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



When this crossed-out wheeled bin symbol is attached to a product it means that the product is covered by the European Directive 2002/96/EC. Please inform yourself about the local separate collection system for electrical and electronic products.

Please act according to your local rules and do not dispose of your old products with your normal household waste.

Correct disposal of your old product helps to prevent potential negative consequences for the environment and human health.



Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed with normal household waste. Please inform yourself about the local rules on separate collection of batteries because correct disposal helps to prevent negative consequences for the environmental and human health.



When this logo is attached to a product, it means a financial contribution has been paid to the associated national recovery and recycling system.

### Environmental information

All unnecessary packaging has been omitted. We have tried to make the packaging easy to

separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.)

Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

# 14 Frequently asked questions

## No signal bar is displayed on the screen.

- The handset is out of range. Move it closer to the base station.
- If the handset displays **[UNREGISTERED]**, register your handset.



### Tip

- For further information, see the chapter 'Services', section 'Register additional handsets'.

## If I fail to pair (register) additional handsets to the base station, what do I do?

Your base memory is full. Unregister the unused handsets and try again.

## I have chosen a wrong language which I cannot read, what do I do?

- 1 Press to go back to the standby screen.
- 2 Press **MENU/OK** to access the main menu screen.
- 3 Select **[PHONE SETUP] > [LANGUAGE]**, then you see one of the following texts appear on the screen:

CONFIG.TÉL > LANGUE

PHONE SETUP > LANGUAGE

CONFIG.TEL. > IDIOMA

- 4 Select it to access the language options.

- 5 Select your own language.

## No dialing tone

- Check your phone connections.
- The handset is out of range. Move it closer to the base station.

## No docking tone

- The handset is not placed properly on the base station/charger.
- The charging contacts are dirty. Disconnect the power supply first and clean the contacts with a damp cloth.

## I cannot change the settings of my voice mail, what do I do?

The voice mail service is managed by your service provider but not the phone itself.

Contact your service provider to change the settings.

## The handset on the charger does not charge.

- Make sure the batteries are inserted correctly.
- Make sure the handset is placed properly on the charger. The battery icon animates when charging.
- Make sure the docking tone setting is turned on. When the handset is placed correctly on the charger, you can hear a docking tone.
- The charging contacts are dirty. Disconnect the power supply first and clean the contacts with a damp cloth.
- Batteries are defective. Purchase new ones from your dealer.

## No display

- Make sure the batteries are charged.
- Make sure there is power and the phone is connected.

## Bad audio (crackles, echo, etc.)

- The handset is nearly out of range. Move it closer to the base station.
- The phone receives interference from the nearby electrical appliances. Move the base station away from them.
- The phone is at a location with thick walls. Move the base away from them.

## The handset does not ring.

Make sure the handset ringtone is turned on.

## The caller ID does not display.

- The service is not activated. Check with your service provider.
- The caller's information is withheld or unavailable.



### Note

- If the above solutions do not help, disconnect the power supply from both the handset and base station. Try again after 1 minute.

# 15 Appendix

## Text and number input tables

| key | Characters (for English/Latin) |
|-----|--------------------------------|
| 0   | space 0                        |
| 1   | - 1                            |
| 2   | A B C 2                        |
| 3   | D E F 3                        |
| 4   | G H I 4                        |
| 5   | J K L Ł 5                      |
| 6   | M N O 6                        |
| 7   | P Q R S 7                      |
| 8   | T U V 8                        |
| 9   | W X Y Z 9                      |
| *   | * ? / \ ( )                    |
| #   | # ' , - &                      |

| key | Characters (for Norwegian/Danish/Polish) |
|-----|------------------------------------------|
| 0   | space 0                                  |
| 1   | - 1                                      |
| 2   | A Æ B C 2                                |
| 3   | D E F 3                                  |
| 4   | G H I 4                                  |
| 5   | J K L 5                                  |
| 6   | M N O 6                                  |
| 7   | P Q R S 7                                |
| 8   | T U V 8                                  |
| 9   | W X Y Z 9                                |
| *   | * ? / \ ( )                              |
| #   | # ' , - &                                |

| Key | Characters (for Greek) |
|-----|------------------------|
| 0   | space 0                |
| 1   | - 1                    |
| 2   | A B Γ 2                |
| 3   | Δ E Z 3                |
| 4   | H Θ   4                |
| 5   | K Λ M 5                |
| 6   | N Ξ O 6                |

|   |             |
|---|-------------|
| 7 | Π Ρ Σ 7     |
| 8 | Τ Υ Φ 8     |
| 9 | Χ Ψ Ω 9     |
| * | * ? / \ ( ) |
| # | # ' , - &   |

| key | Characters (for Polish) |
|-----|-------------------------|
| 0   | space 0                 |
| 1   | - 1                     |
| 2   | A B C 2                 |
| 3   | D E F 3                 |
| 4   | G H I 4                 |
| 5   | J K L Ł 5               |
| 6   | M N O 6                 |
| 7   | P Q R S 7               |
| 8   | T U V 8                 |
| 9   | W X Y Z 9               |
| *   | * ? / \ ( )             |
| #   | # ' , - &               |







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