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HTD5520X
HTD5550X
HTD5580X

User manual

PHILIPS

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1 Important

Read and understand all instructions before you use your home theater. If damage is caused by failure to follow instructions, the warranty does not apply.

Safety

Risk of electric shock or fire!

- Never expose the product and accessories to rain or water. Never place liquid containers, such as vases, near the product. If liquids are spilt on or into the product, disconnect it from the power outlet immediately. Contact Philips Consumer Care to have the product checked before use.
- Never place the product and accessories near naked flames or other heat sources, including direct sunlight.
- Never insert objects into the ventilation slots or other openings on the product.
- Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Disconnect the product from the power outlet before lightning storms.
- When you disconnect the power cord, always pull the plug, never the cable.

Risk of short circuit or fire!

- Before you connect the product to the power outlet, ensure that the power voltage matches the value printed on the back or bottom of the product. Never connect the product to the power outlet if the voltage is different.

Risk of injury or damage to the home theater!

- For wall-mountable products, use only the supplied wall mount bracket. Secure the wall mount to a wall that can support the combined weight of the product and the wall mount. Koninklijke Philips Electronics N.V. bears no responsibility for improper wall mounting that results in accident, injury or damage.
- For speakers with stands, use only the supplied stands. Secure the stands to the speakers tightly. Place the assembled stands on flat, level surfaces that can support the combined weight of the speaker and stand.
- Never place the product or any objects on power cords or on other electrical equipment.
- If the product is transported in temperatures below 5°C, unpack the product and wait until its temperature matches room temperature before connecting it to the power outlet.
- Visible and invisible laser radiation when open. Avoid exposure to beam.
- Do not touch the disc optical lens inside the disc compartment.
- Parts of this product can be made of glass. Handle with care to avoid injury and damage.

Risk of overheating!

- Never install this product in a confined space. Always leave a space of at least four inches around the product for ventilation. Ensure curtains or other objects never cover the ventilation slots on the product.

Risk of contamination!

- Do not mix batteries (old and new or carbon and alkaine, etc.).
- Danger of explosion if batteries are incorrectly replaced. Replace only with the same or equivalent type.
- Remove batteries if they are exhausted or if the remote control is not to be used for a long time.
- Batteries contain chemical substances, they should be disposed of properly.

Risk of swallowing batteries!

- The product/remote control may contain a coin/button type battery, which can be swallowed. Keep the battery out of reach of children at all times! If swallowed, the battery can cause serious injury or death. Severe internal burns can occur within two hours of ingestion.
- If you suspect that a battery has been swallowed or placed inside any part of the body, seek immediate medical attention.
- When you change the batteries, always keep all new and used batteries out of reach of children. Ensure that the battery compartment is completely secure after you replace the battery.
- If the battery compartment cannot be completely secured, discontinue use of the product. Keep out of reach of children and contact the manufacturer.



This is CLASS II apparatus with double insulation, and no protective earth provided.

Care for your product

- Do not insert any objects other than discs into the disc compartment.
- Do not insert warped or cracked discs into the disc compartment.
- Remove discs from the disc compartment if you are not using the product for an extended period of time.
- Use only microfiber cloth to clean the product.

Care of the environment



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products and batteries. The correct disposal of these products helps prevent potentially negative consequences on the environment and human health.

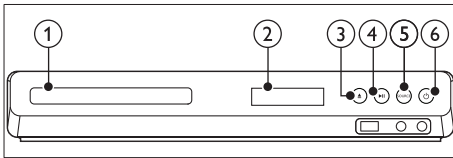
Your product contains batteries, which cannot be disposed of with normal household waste. Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.

Please visit www.recycle.philips.com for additional information on a recycling center in your area.

2 Your home theater

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers, register your home theater at www.philips.com/welcome.

Main unit



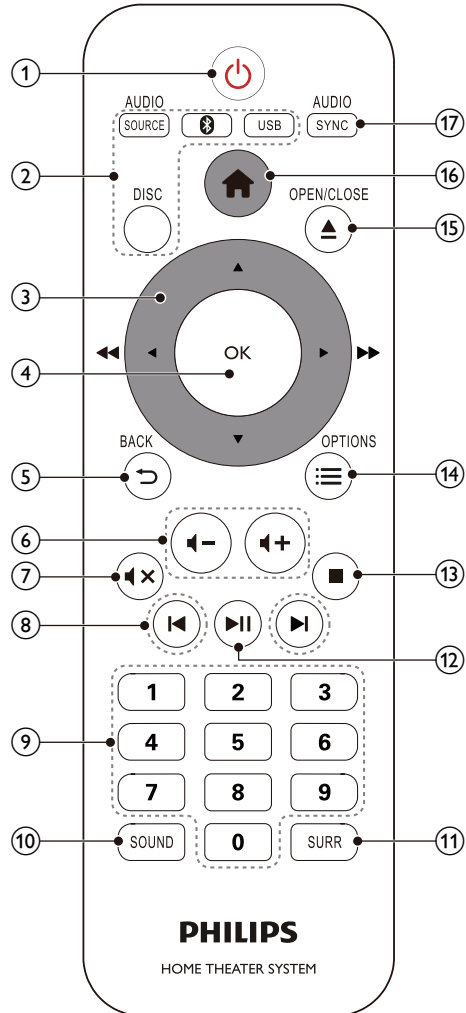
- ① Disc compartment
- ② Display panel
- ③ ▲ (Open/Close)
Open or close the disc compartment, or eject the disc.
- ④ ▶|| (Play/Pause)
Start, pause or resume play.
- ⑤ SOURCE
Select an audio or video source for the home theater.
- ⑥ ⏻ (Standby-On)
Switch the home theater on or to standby.

Front panel display	Indication
HOME	Home
RADIO	Radio
DISC	Disc
AUX	Aux In
OPT I	Optical In
AUD I	Audio In
OPEN	Open
CLOSE	Close
LOAD	Load

Front panel display	Indication
PAUSE	Pause
----	Mute

Remote control

This section includes an overview of the remote control.



- ① **⏻ (Standby-On)**
 - Switch the home theater on or to standby.
 - When EasyLink is enabled, press and hold for at least three seconds to switch all connected HDMI CEC compliant devices to standby.
- ② **Source buttons**
 - **DISC:** Switch to disc source. Access or exit the disc menu when you play a disc.
 - **AUDIO SOURCE:** Select an audio input source, or radio.
 - **📶:** Switch to Bluetooth
 - **USB:** Switch to USB storage device.
- ③ **Navigation buttons**
 - Navigate menus.
 - In video mode, press left or right to fast backward or fast forward; press up or down to slow forward or slow backward (for DVD video only).
 - In radio mode, press left or right to search a radio station; press up or down to fine tune a radio frequency.

- ④ **OK**
Confirm an entry.
- ⑤ **↶ BACK**
Return to a previous menu screen.
- ⑥ **🔊 +/-**
Increase or decrease volume.
- ⑦ **🔊 × (Mute)**
Mute or restore volume.
- ⑧ **⏮ / ⏭ (Previous/Next)**
 - Skip to the previous or next track, chapter or file.
 - In radio mode, select a preset radio station.
- ⑨ **Numeric buttons**
Select an item to play.
- ⑩ **SOUND**
Select a sound mode.

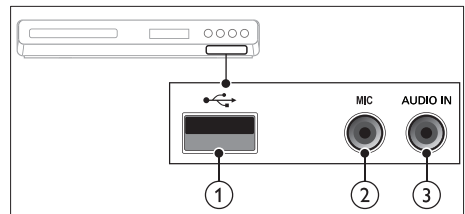
- ⑪ **SURR**
Select surround sound or stereo sound.
- ⑫ **▶ || (Play/Pause)**
Start, pause or resume play.
- ⑬ **■ (Stop)**
Stop play.
- ⑭ **☰ OPTIONS**
 - Access more play options while playing a disc or a USB storage device.
 - In radio mode, auto install the radio stations.
- ⑮ **▲ (Open/Close)**
Open or close the disc compartment.
- ⑯ **🏠 (Home)**
Access or exit the home menu.
- ⑰ **AUDIO SYNC**
 - Select an audio language or channel.
 - Press and hold to access audio delay setting, then press **Navigation buttons** to delay the audio to match the video.

Connectors

This section includes an overview of the connectors available on your home theater.

Front

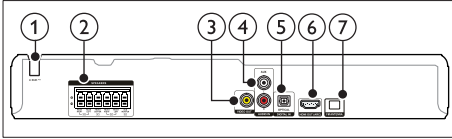
Front connectors



- ① **🔌 (USB)**
Audio, video or picture input from a USB storage device.

- ② **MIC**
Audio input from a microphone.
- ③ **AUDIO IN**
Audio input from an MP3 player (3.5mm jack).

Back connectors



- ① **AC MAINS**
Fixed AC power cable.
- ② **SPEAKERS**
Connect to the supplied speakers and subwoofer.
- ③ **VIDEO OUT**
Connect to the composite video input on the TV.
- ④ **AUDIO IN-AUX**
Connect to an analog audio output on the TV or an analog device.
- ⑤ **DIGITAL IN-OPTICAL**
Connect to an optical audio output on the TV or a digital device.
- ⑥ **HDMI OUT (ARC)**
Connect to the HDMI input on the TV.
- ⑦ **FM ANTENNA**
Connect the supplied antenna for radio reception.

3 Connect and set up

This section helps you connect your home theater to a TV and other devices, and then set it up. For information about the basic connections of your home theater and accessories, see the quick start guide.

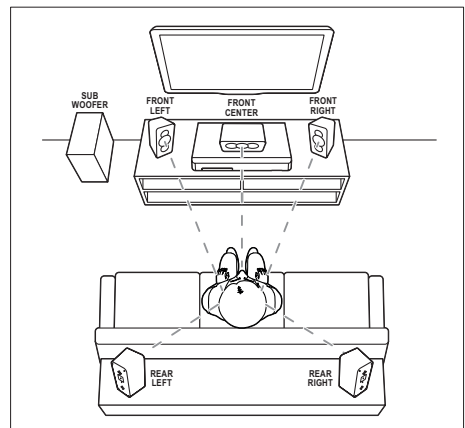
Note

- For identification and supply ratings, see the type plate at the back or bottom of the product.
- Before you make or change any connections, make sure that all devices are disconnected from the power outlet.

Connect speakers

The speaker cables are color-coded for easy connection. To connect a speaker to your home theater, match the color on the speaker cable to the color on the connector.

Speaker position plays a critical role in setting up a surround sound effect. For best effect, position all the speakers towards the seating position and place them close to your ear level (seated).



* The actual speaker shapes may vary from the illustration above.

Note

- Surround sound depends on factors such as room shape and size, type of wall and ceiling, windows and reflective surfaces, and speaker acoustics. Experiment with the speaker positions to find the optimum setting for you.

Follow these general guidelines for speakers placement.

- Seating position:**
This is the center of your listening area.
- FRONT CENTER** (front center) speaker:
Place the center speaker directly in front of the seating position, either above or below your TV.
- FRONT LEFT** (front left) and **FRONT RIGHT** (front right) speakers:
Place the left and right speakers in the front, and at equal distance from the center speaker. Make sure that the left, right, and the center speakers are at equal distance from your seating position.
- REAR LEFT** (rear left) and **REAR RIGHT** (rear right) speakers:
Place the rear surround speakers to the left and right side of your seating position, either in line with it or slightly behind it.
- SUBWOOFER** (subwoofer):
Place the subwoofer at least one meter to the left or right of the TV. Leave about 10-centimeter clearance from the wall.

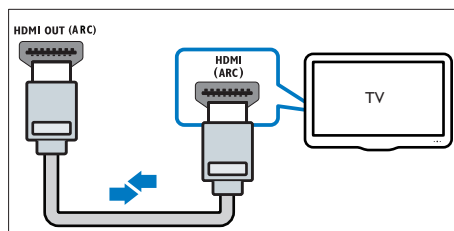
Connect to TV

Connect your home theater to a TV to watch videos. You can listen to the TV audio through your home theater speakers. Use the best quality connection available on your home theater and TV.

Option 1: Connect to TV through HDMI (ARC)

Best quality video

Your home theater supports HDMI version with Audio Return Channel (ARC). If your TV is HDMI ARC compliant, you can hear the TV audio through your home theater by using a single HDMI cable.

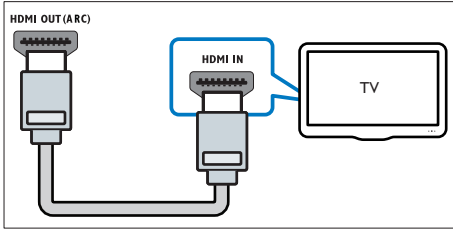


- Using a High Speed HDMI cable, connect the **HDMI OUT (ARC)** connector on your home theater to the **HDMI ARC** connector on the TV.
 - The **HDMI ARC** connector on the TV might be labeled differently. For details, see the TV user manual.
- On your TV, turn on HDMI-CEC operations. For details, see the TV user manual.
 - HDMI-CEC is a feature that enables CEC compliant devices that are connected through HDMI to be controlled by a single remote control, such as volume control for both the TV and the home theater. (see 'Set up EasyLink (HDMI-CEC control)' on page 9)
- If you cannot hear the TV audio through your home theater, set up the audio manually. (see 'Set up the audio' on page 10)

Option 2: Connect to TV through standard HDMI

Best quality video

If your TV is not HDMI ARC compliant, connect your home theater to the TV through a standard HDMI connection.



- 1 Using a High Speed HDMI cable, connect the **HDMI OUT (ARC)** connector on your home theater to the **HDMI** connector on the TV.
- 2 Connect an audio cable to hear the TV audio through your home theater (see 'Connect audio from TV and other devices' on page 8).
- 3 On your TV, turn on HDMI-CEC operations. For details, see the TV user manual.
 - HDMI-CEC is a feature that enables CEC compliant devices that are connected through HDMI to be controlled by a single remote control, such as volume control for both the TV and the home theater. (see 'Set up EasyLink (HDMI-CEC control)' on page 9)
- 4 If you cannot hear the TV audio through your home theater, set up the audio manually. (see 'Set up the audio' on page 10)

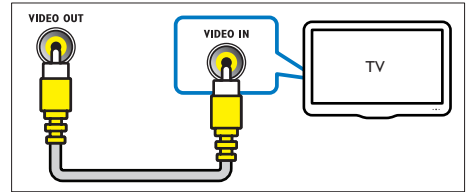
Note

- If your TV has a DVI connector, you can use an HDMI/DVI adapter to connect to TV. However, some of the features may not be available.

Option 3: Connect to the TV through composite video

Basic quality video

If your TV does not have HDMI connectors, use a composite video connection. A composite connection does not support high-definition video.



- 1 Using a composite video cable, connect the **VIDEO OUT** connector on your home theater to the **VIDEO IN** connector on the TV.
 - The composite video connector might be labeled **AV IN**, **COMPOSITE**, or **BASEBAND**.
- 2 Connect an audio cable to hear the TV audio through your home theater (see 'Connect audio from TV and other devices' on page 8).
- 3 When you watch TV programs, press **SOURCE** on your home theater repeatedly to select the correct audio input.
- 4 When you watch videos, switch your TV to the correct video input. For details, see the TV user manual.

Connect audio from TV and other devices

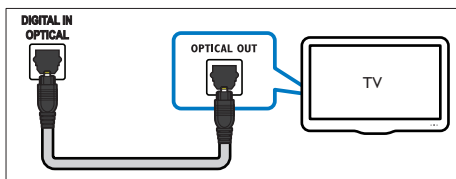
Play audio from TV or other devices through your home theater speakers. Use the best quality connection available on your TV, home theater, and other devices.

Note

- When your home theater and TV are connected through HDMI ARC, an audio connection is not required (see 'Option 1: Connect to TV through HDMI (ARC)' on page 7).

Option 1: Connect audio through a digital optical cable

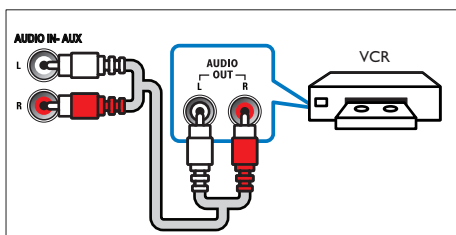
Best quality audio



- Using an optical cable, connect the **OPTICAL** connector on your home theater to the **OPTICAL OUT** connector on the TV or other device.
 - The digital optical connector might be labeled **SPDIF** or **SPDIF OUT**.

Option 2: Connect audio through analog audio cables

Basic quality audio



- Using an analog cable, connect the **AUX** connectors on your home theater to the **AUDIO OUT** connectors on the TV or other device.

Set up speakers

Set up the speakers manually to experience customized surround sound.

Before you start

Make the necessary connections described in the quick start guide, and then switch the TV to the correct source for your home theater:

- Press **▲ (Home)**.
- Select **[Setup]**, and then press **OK**.
- Select **[Audio] > [Speaker Setup]**.
- Press the **Navigation buttons** and **OK** to select and change:
 - [Speakers Volume]**: Set the volume level of each speaker.
 - [Speakers Delay]**: Set the delay time for speakers which are placed closer to the seating position in order to obtain equal audio transmission from all the speakers.

Set up EasyLink (HDMI-CEC control)

This home theater supports Philips EasyLink, which uses the HDMI-CEC (Consumer Electronics Control) protocol. EasyLink-compliant devices that are connected through HDMI can be controlled by a single remote control.

Note

- Depending on the manufacturer, HDMI-CEC is known by many names. For information on your device, see the user manual of the device.
- Philips does not guarantee 100% interoperability with all HDMI-CEC devices.

Before you start

- Connect your home theater to the HDMI-CEC compliant device through HDMI connection.

- Make the necessary connections described in the quick start guide, and then switch the TV to the correct source for your home theater.

Enable EasyLink

- 1 Press **⬆** (Home).
- 2 Select **[Setup]**, and then press **OK**.
- 3 Select **[Video]**, and then press **OK**.
- 4 Select **[HDMI Setup]** > **[EasyLink Setup]** > **[EasyLink]** > **[On]**.
- 5 On your TV and other connected devices, turn on HDMI-CEC control. For details, see the user manual of the TV or other devices.
 - On your TV, set the audio output to 'Amplifier' (instead of TV speakers). For details, see the TV user manual.

EasyLink controls

With EasyLink, you can control your home theater, TV, and other connected HDMI-CEC compliant devices with a single remote control.

- **[1 Touch Play]** (One-touch play): If one-touch play is enabled, press **⏻** (Standby-On) on the remote control of your home theater to wake up the TV from standby.
- **[1 Touch Standby]** (One-touch standby): If one-touch standby is enabled, your home theater can switch to standby with the remote control of the TV or other HDMI-CEC devices.
- **[Sys Audio Control]** (System audio control): If system audio control is enabled, the audio of the connected device is output through your home theater speakers automatically when you play the device.
- **[Audio Mapping]** (Audio input mapping): If system audio control does not work, map the connected device to the correct audio input connector on your home theater (see 'Set up the audio' on page 10).

Note

- To change the EasyLink control settings, press **⬆** (Home), select **[Setup]** > **[Video]** > **[HDMI Setup]** > **[EasyLink Setup]** > **[EasyLink]**.

Set up the audio

If you cannot hear the audio output of a connected device through your home theater speakers, do the following:

- Check that you have enabled EasyLink on all the devices, (see 'Set up EasyLink (HDMI-CEC control)' on page 9) and on your TV, set the audio output to "Amplifier" (instead of TV speakers). For details, see the TV user manual, and setup the EasyLink audio control.

- 1 Press **⬆** (Home).
- 2 Select **[Setup]**, and then press **OK**.
- 3 Select **[Video]**, and then press **OK**.
- 4 Select **[HDMI Setup]** > **[EasyLink Setup]** > **[Sys Audio Control]** > **[On]**.
 - To play the audio from the TV speakers, select **[Off]**, and skip the following steps.
- 5 Select **[HDMI Setup]** > **[EasyLink Setup]** > **[Audio Mapping]**.
- 6 Follow the onscreen instructions to map the connected device to the audio inputs on your home theater.
 - If you connect your home theater to the TV through an **HDMI ARC** connection, make sure that the TV audio is mapped to the ARC input on your home theater.

4 Use your home theater

This section helps you use the home theater to play media from a wide range of sources.

Before you start

- Make the necessary connections described in the Quick start guide and the user manual.
- Switch the TV to the correct source for the home theater.

- 1 Press **Home**.
↳ The home menu is displayed.
- 2 Press the **Navigation buttons** and **OK** to select the following:
 - **[DISC]**: Start disc play.
 - **[USB]**: Access the USB content browser.
 - **[Setup]**: Access menus to change video, audio and other settings.
- 3 Press **Home** to exit.

Discs

Your home theater can play DVDs, VCDs, and CDs. It can also play discs that you've made at home, such as CD-R discs of photos and music.

- 1 Insert a disc into the home theater.
- 2 If the disc does not play automatically, press **DISC** or select **[DISC]** from the home menu.
- 3 Press the play buttons to control play (see 'Play buttons' on page 11).

Play buttons

Button	Action
Navigation buttons	Navigate menus.
OK	Confirm an entry.

Button	Action
▶ (Play/Pause)	Start, pause or resume play.
■	Stop play.
◀ / ▶	Skip to the previous or next track, chapter or file.
◀◀ / ▶▶	Fast backwards or fast forwards. Press repeatedly to change the search speed.
Navigation buttons (left/right)	Rotate the picture clockwise or counter-clockwise.
Navigation buttons (up/down)	Flip the picture vertically or horizontally.
DISC	Access or exit the disc menu.
AUDIO SYNC	Select an audio language or channel.
☰ OPTIONS	Access more options when you play your audio, video, or media files. (see 'Audio, video, and picture options' on page 13)

Synchronize video and sound

If the audio and video are not synchronized, delay the audio to match the video.

- 1 While playing video, press and hold **AUDIO SYNC**.
↳ Audio sync menu is displayed.
- 2 Press the **Navigation buttons** to synchronize the audio with the video, and then press **OK**.

Note

- Picture and sound can be synchronized through the setup menu, press **Home**, select **[Setup]** > **[Audio]** > **[Audio Sync]**.

Display menu for VCD and SVCD

Display the content menu on VCD and SVCD discs.

- 1 Press **⬆** (Home).
- 2 Select **[Setup]**, and then press **OK**.
- 3 Select **[Preference]** > **[PBC]**.
 - **[PBC]**: Enable or disable the content menu navigation of VCD and SVCD discs with Play Back Control feature.

Data files

Your home theater can play pictures, audio and video files contained in a disc or a USB storage device. Before you play a file, check that the file format is supported by your home theater.

- 1 Play the files from a disc or USB storage device.
- 2 To stop play, press **■**.
 - To resume the video from where you stopped, press **▶||**.
 - To play the video from the start, press **OK**.

Note

- To play DivX DRM protected files, connect your home theater to a TV through an HDMI cable.

Subtitles

If your video has subtitles in multiple languages, select a subtitle language.

Note

- Make sure that the subtitle file has the exact same name as the video file. For example, if the video file is named 'movie.avi', name the subtitle file as 'movie.srt' or 'movie.sub'.
- Your home theater supports the following file formats: .srt, .sub, .txt, .ssa, .ass, .smi, and .sami. If the subtitles do not appear correctly, change the character set.

- 1 Press **☰** **OPTIONS**, and select a subtitle language under **SUBTITLE** option.
- 2 For DivX videos, if the subtitles do not appear correctly, continue the following steps to change the character set.
- 3 Press **⬆** (Home).
- 4 Select **[Setup]**, and then press **OK**.
- 5 Select **[Preference]** > **[DivX Subtitle]**.
- 6 Select a character set that supports the subtitle.

Character Set	Language
[Standard]	English, Albanian, Danish, Dutch, Finnish, French, Gaelic, German, Italian, Kurdish (Latin), Norwegian, Portuguese, Spanish, Swedish and Turkish

VOD code for DivX

Before you purchase DivX videos and play them on your home theater, register the home theater on www.divx.com using the DivX VOD code.

- 1 Press **⬆** (Home).
- 2 Select **[Setup]**, and then press **OK**.
- 3 Select **[General]** > **[DivX(R) VOD Code]**.
 - ↳ The DivX VOD registration code for your home theater is displayed.

Play audio through Bluetooth

Through Bluetooth, connect this product with your Bluetooth device (such as an iPad, iPhone, iPod touch, Android phone, or laptop), and then you can listen to the audio files stored on the device through this product.

What you need

- A Bluetooth device which supports Bluetooth profile A2DP, AVRCP and with Bluetooth version as 2.1 + EDR.

- The operational range between this product and a Bluetooth device is approximately 10 meters (30 feet).
- 1 Press **0** to select Bluetooth mode.
 - ↳ **[bt]** is displayed on the display panel.
 - 2 On the Bluetooth device, switch on Bluetooth, search for and select the name of this product to start connection (see the user manual of the Bluetooth device on how to enable Bluetooth).
 - If prompted for a password, enter "0000".
 - 3 Wait until you hear a beep sound from this product.
 - ↳ The beep sound from this product indicates that the connection succeeds. **[bt_rd]** on the display panel is displayed for 2 seconds, and then the display comes back to **[bt]**.
 - ↳ If the connection fails, a beep sound does not emit from this product.
 - 4 Select and play audio files or music on your Bluetooth device.
 - During play, if a call is coming, music play is paused.
 - If music streaming is interrupted, place the Bluetooth device closer to this product.
 - 5 To exit Bluetooth, select other source.
 - When you switch back to Bluetooth mode, Bluetooth connection remains active.

Note

- The music streaming may be interrupted by obstacles between the device and this product, such as wall, metallic casing that covers the device, or other devices nearby that operate in the same frequency.
- If you want to connect this product with another Bluetooth device, press and hold **▶||** on the remote control to disconnect the currently connected Bluetooth device.

USB storage devices


Enjoy pictures, audio, and video stored on a USB storage device such as an MP4 player.

What you need

- A USB storage device that is formatted for FAT or NTFS file system, and complies with the Mass Storage Class.
- A media file in one of the supported file formats.

Note

- If you use a USB extension cable, USB HUB or USB multi-reader, the USB storage device may not be recognized.

- 1 Connect a USB storage device to the  (USB) connector on your home theater.
- 2 Press **USB**.
 - ↳ A content browser is displayed.
- 3 Select a file and then press **OK**.
- 4 Use the play buttons to control play.

Audio, video, and picture options

Use advanced features when you play audio, video, or media files from a disc or a USB storage device.

Audio options

- 1 While playing audio, press **≡** **OPTIONS** repeatedly to select a repeat mode.

Video options

- 1 While viewing video, press **≡** **OPTIONS**.
 - ↳ The video options menu is displayed. Depending on the video source, some options are not available.

- 2 Press the **Navigation buttons** and **OK** to select and change:
- **[Info]**: Display the play information.
 - **[PBC]**: Enable or disable the content menu navigation of VCD and SVCD discs with Play Back Control feature.
 - **[Aspect ratio]**: Select a display ratio of picture that matches your TV screen.
 - **[Repeat]**: Select a repeat play mode.
 - **[Zoom]**: Zoom into a video scene or picture. Press the **Navigation buttons** (left/right) to select a zoom factor.
 - **[Subtitle]**: Select subtitle language for video.
 - **[Angle]**: Select video scenes recorded in different camera angels.
 - **[Microphone]**: Turn the microphone on or off.
 - **[Karaoke setup]**: Access the Karaoke setup menu.
 - **[Vocal]**: Select a Karaoke audio mode, or turn off original vocals.

Picture options

- 1 While viewing pictures, press **≡** **OPTIONS**.
- 2 Press the **Navigation buttons** and **OK** to select and change:
 - **[Color]**: Turn on or off the color mode.
 - **[Photo preview]**: Display the thumbnail of photos.
 - **[Repeat]**: Select a repeat mode for slideshow.
 - **[Zoom]**: Zoom into a video scene or picture. Press the **Navigation buttons** (left/right) to select a zoom factor.
- 3 Press **◀/▶** to go to previous or next preview page.
- 4 Press the **Navigation buttons** and **OK** to select a picture.

Musical slideshow

If the picture and audio files are from the same disc or USB storage device, you can create a musical slideshow.

- 1 Select an audio track and then press **OK**.
- 2 Press **↩ BACK** and then go to the picture folder.
- 3 Select a picture and then press **OK** to start the slideshow.
- 4 Press **■** to stop slideshow.
- 5 Press **■** again to stop music.

Radio



Listen to FM radio on your home theater, and store up to 40 radio stations.



Note

- AM and digital radio are not supported.
- If no stereo signal is detected, you are prompted to install the radio stations again.

- 1 Connect the FM antenna to the **FM ANTENNA** on your home theater.
 - For the best reception, place the antenna away from your TV or other sources of radiation.
- 2 Press **SOURCE** repeatedly to select radio source.
 - ↳ If you have already installed the radio stations, the last channel that you listened to is played.
 - ↳ If you have not installed any radio stations, the message **AUTO INSTALL...PRESS PLAY** appears on the display panel. Press **▶||** to install radio stations.
- 3 Use the remote control to listen to or change radio stations.



Play buttons

Button	Action
 or Alphanumeric buttons	Select a preset radio station.
Navigation buttons	Left/Right: Search for a radio station. Up/Down: Fine tune a radio frequency.
	Press to stop the installation of radio stations. Press and hold to erase the preset radio station.

SOURCE button to access radio	Manual: <ol style="list-style-type: none">1) In radio mode, press  OPTIONS.2) When a radio frequency blinks, press OK to store the radio station.3) Repeat step 1 and 2 to store other stations. Automatic: <p>In radio mode, press and hold  OPTIONS for three seconds to reinstall all the available radio station.</p>
--------------------------------------	--

Tuning grid

In some countries, you can toggle the FM tuning grid between 50 kHz and 100 kHz.

- 1 Press **SOURCE** repeatedly to select radio source.
- 2 Press .
- 3 Press and hold  to toggle between 50 kHz or 100 kHz.

MP3 player

Connect a MP3 player to play audio files.

What you need

- An MP3 player.
- A 3.5mm stereo audio cable.

- 1 Using the 3.5mm stereo audio cable, connect the MP3 player to the **AUDIO IN** connector on your home theater.
 - If you use 6.5mm stereo audio cable, connect the MP3 player to your home theater using a 3.5mm - 6.5mm converter jack.
- 2 Press **AUDIO SOURCE** repeatedly until **AUDIO IN** (Audio In) appears on the display panel.
- 3 Press the buttons on the MP3 player to select and play audio files.

Karaoke

Play a Karaoke disc on your home theater and sing along with the music.


What you need

- A Karaoke microphone.
- Karaoke discs.

Note

- To prevent loud feedback or unexpected noise, turn the microphone volume to the minimum before you connect the microphone to your home theater.

Play karaoke music

- 1 While playing a karaoke disc, press  (**Home**).
 - ↳ The home menu is displayed.
- 2 Select [**Karaoke**], and then press **OK**.
 - ↳ The karaoke setup menu is displayed.

- 3** Press the **Navigation buttons** (up/down) and **OK** to change the following settings:
- **[Microphone]:** Turn the microphone on or off.
 - **[Mic Volume]:** Change the microphone volume.
 - **[Echo Level]:** Change the echo level.
 - **[Karaoke Scoring]:** Select a difficulty level to score your singing. After a song ends, a score is given.
 - **[Karaoke Idol]:** Have a Karaoke contest with your friends. Follow the on-screen instructions to start the contest.
 - **[Key Shift]:** Change the pitch to match your voice.
 - **[Vocal]:** Select a Karaoke audio mode, or turn off original vocals.

Choose sound

This section helps you choose the ideal sound for your video or music.

Sound mode

Select predefined sound modes to suit your video or music.

- 1** Press **SOUND** repeatedly to select a sound mode.
- **[Movie Mode]:** Enjoy a cinematic audio experience, specially enhanced for movies.
 - **[Music Mode]:** Recreate the original recording environment of your music, in the studio or at a concert.
 - **[Original]:** Experience the original sound of your movies and music, without added sound effects.
 - **[News]:** Hear every word with optimized speech and clear vocals.
 - **[Gaming]:** Enjoy thrilling arcade sounds, ideal for action-packed video games or loud parties.

Surround sound mode

Experience an immersive audio experience with surround sound modes.

- 1** Press **SURR** repeatedly to select a surround mode.
- **[Multi Channel]:** Traditional 5.1 channel for a more relaxing cinematic experience.
 - **[Stereo]:** Two-channel stereo sound. Ideal for listening to music.



Note

- If the audio source is a 2.1 channel, multi-channel mode will output 5-channel stereo sound.

5 Change settings

The home theater settings are already configured for optimal performance. Unless you have a reason to change a setting, we recommend that you keep the default setting.

Note

- You cannot change a setting that is grayed out.
- To return to the previous menu, press **↶** BACK. To exit the menu, press **🏠** (Home).

Language settings

Onscreen display language

- 1 Press **🏠** (Home).
- 2 Select **[Setup]** and then press **OK**.
- 3 Select **[General]** and then press **OK**.
 - **[OSD Language]**: Select a display language for menu.

Disc language

- 1 Press **🏠** (Home).
- 2 Select **[Setup]** and then press **OK**.
- 3 Select **[Preference]** and then press **OK**.
 - **[Audio]**: Select an audio language for discs.
 - **[Subtitle]**: Select a subtitle language for discs.
 - **[Disc Menu]**: Select a menu language for discs.

Note

- If your preferred disc language is not available, select **[Others]** from the list, and enter the 4-digit language code found at the end of this user manual (see 'Language code' on page 26).
- If you select a language that is not available on a disc, the home theater uses the default language of the disc.

Picture and video settings

- 1 Press **🏠** (Home).
- 2 Select **[Setup]** and then press **OK**.
- 3 Select **[Video]** and then press **OK**.
 - **[TV System]**: Select a video format supported by the TV.
 - **[TV Display]**: Select a picture format to fit the TV screen.
 - **[Picture Setting]**: Select animation for the slide show.
 - **[HD JPEG]**: Enable this feature to view high-definition JPEG pictures through HDMI connection.
 - **[HDMI Setup]**: Access the following setup through HDMI connection.
 - * **[Resolution]**: Select a resolution for high definition videos.
 - * **[HDMI Deep Color]**: Recreate the natural world on your TV screen by displaying vivid images using billion colors. Your home theater must be connected to a Deep Color enabled TV through an HDMI cable.
 - * **[Wide Screen]**: Select a display format for wide screen videos.
 - * **[EasyLink Setup]**: Set up EasyLink control (see 'Set up EasyLink (HDMI-CEC control)' on page 9).

Note

- If you change a setting, make sure that the TV supports the new setting.

Audio settings

- 1 Press **▲** (Home).
- 2 Select **[Setup]** and then press **OK**.
- 3 Select **[Audio]** and then press **OK**.
 - **[HDMI Audio]**: Set the HDMI audio output from your TV, or disable HDMI audio output from the TV.
 - **[Audio Sync]**: Set audio delay if audio and video cannot be matched.
 - **[Speaker Setup]**: Set up speakers for best surround sound experience.
 - **[Sound Mode]**: Select a predefined sound mode to suit your video and music.
 - **[Treble/Bass]**: Set the high frequency (treble) and low frequency (bass) settings of the home theater.
 - **[Night Mode]**: Select quiet or full dynamic sound. Night mode decreases the volume of loud sounds and increases volume of sounds such as speech. Applicable to Dolby Digital encoded DVD discs only.

Parental control settings

Password and Ratings

- 1 Press **▲** (Home).
- 2 Select **[Setup]** and then press **OK**.
- 3 Select **[Preference]** and then press **OK**.
 - **[Password]**: Set or change your password for parental control access. If you do not have a password or have forgotten your password, enter 000000.
 - **[Parental Control]**: Enable maturity-based restricted access for playback of DVD-video that are recorded with ratings. To play discs irrespective of the rating, select **[8 Adult]**.

Lock disc

- 1 Press **▲** (Home).
- 2 Select **[Setup]** and then press **OK**.
- 3 Select **[General]** and then press **OK**.
 - **[Disc Lock]**: Lock the disc to restrict play. You can lock up to 20 discs on your home theater.



Note

- To play a locked disc, follow the onscreen instructions to enter the password, and then press **OK**.

Display settings

- 1 Press **▲** (Home).
- 2 Select **[Setup]** and then press **OK**.
- 3 Select **[Preference]** and then press **OK**.
 - **[PBC]**: Enable or disable the content menu navigation of VCD and SVCD discs with Play Back Control feature.

Energy saving settings

- 1 Press **▲** (Home).
- 2 Select **[Setup]** and then press **OK**.
- 3 Select **[General]** and then press **OK**.
 - **[Display Dim]**: Set the brightness of the home theater front panel display.
 - **[Sleep Timer]**: Switch the home theater to standby mode after the elapsed time.
 - **[Auto Standby]**: Switch the home theater to standby mode after 15 minutes of no activity when in disc or USB mode.

Restore default settings

- 1 Press **⬆** (Home).
- 2 Select **[Setup]** and then press **OK**.
- 3 Select **[Preference]** > **[Default]**, and then press **OK**.
- 4 Follow the onscreen message to restore default setting.
 - ↳ Your home theater is reset to its default settings, except for password, parental control and disc lock settings.

6 Update software

Philips continually tries to improve its products. To get the best features and support, update your home theater with the latest software.

Compare the version of your current software with the latest version on www.philips.com/support. If the current version is lower than the latest version available on the Philips support website, upgrade your home theater with the latest software.



Caution

- Do not install a lower version of software than the current version installed on your product. Philips is not liable for problems caused due to software downgrade.

Check software version

Check the version of the current software installed on your home theater:

- 1 Press **⬆** (Home).
- 2 Select **[Setup]** and then press **OK**.
- 3 Select **[Preference]** > **[Version Info]**.
 - ↳ The software version is displayed.

Update software through USB

What you need

- A USB flash drive that is FAT or NTFS-formatted, with at least 75MB of memory. Do not use a USB hard drive.
- A computer with Internet access.
- An archive utility that supports the ZIP file format.

Step 1: Download the latest software

- 1 Connect a USB flash drive to your computer.
- 2 In your web browser, go to www.philips.com/support.
- 3 At the Philips Support website, find your product and locate the **Software and drivers**.
 - ↳ The software update is available as a zip file.
- 4 Save the zip file in the root directory of your USB flash drive.
- 5 Use the archive utility to extract the software update file in the root directory.
- 6 Disconnect the USB flash drive from your computer.

Step 2: Update the software



Caution

- Do not switch off the home theater or remove the USB flash drive during the update.

- 1 Connect the USB flash drive containing the downloaded file to your home theater:
 - Make sure that the disc compartment is closed and there is no disc inside.
- 2 Switch your TV to the correct source for your home theater.
- 3 Follow the onscreen instructions to confirm the update.
 - ↳ Once complete, the home theater automatically switches off and restarts. If it does not, disconnect the power cord for a few seconds and then reconnect it.

7 Product specifications



Note

- Specifications and design are subject to change without notice.

Region codes

The type plate on the back or bottom of the home theater shows which regions it supports.

Country	DVD
Europe, United Kingdom	
Asia Pacific, Taiwan, Korea	
Latin America	
Australia, New Zealand	
Russia, India	
China	

Media formats

- DVD-Video, DVD+R/RW, DVD-R/RW, DVD+R-R DL, CD-R/CD-RW, Audio CD, Video CD/SVCD, Picture files, MP3 media, WMA media, DivX media, USB storage device

Supported file formats

- Video: .avi, .divx, .mpg, .mpeg
- Audio: .mp3, .wma
- Picture: .jpg, .jpeg

Playable video files

- Resolution size: 720 x 576 pixels
- Video codec:
 - **.avi, .divx:** DivX3.11, DivX4.x, DivX5.x, MPEG 1, MPEG 2, Xvid
 - **.mpg, .mpeg:** MPEG 1, MPEG 2
- Audio codec:
 - **.avi, .divx:** PCM, AC-3, MP3, WMA
 - **.mpg, .mpeg:** PCM, MPEG, MP3
- Maximum Bit rate: 8Mbps

Playable audio files

- Playable audio codec:
 - **.mp3:** MP3
 - **.wma:** WMA
- Maximum Bit rate:
 - **.mp3:** 320kbps
 - **.wma:** 192kbps

Bluetooth

- Bluetooth profiles: A2DP, AVRCP
- Bluetooth version: 2.1 + EDR

Amplifier

- Total output power: 1000W RMS (+/- 0.5 dB, 10% THD)
- Frequency response: 20 Hz-20 kHz / ± 3 dB
- Signal-to-noise ratio: > 65 dB (CCIR) / (A-weighted)
- Input sensitivity:
 - AUX: 2 V
 - AUDIO IN: 1 V

Video

- Signal system: PAL / NTSC/Multi
- HDMI output: 480i/576i, 480p/576p, 720p, 1080i, 1080p

Audio

- S/PDIF Digital audio input:
 - Optical: TOSLINK

- Sampling frequency:
 - MP3: 32 kHz, 44.1 kHz, 48 kHz
 - WMA: 44.1 kHz, 48 kHz
- Constant bit rate:
 - MP3: 32 kbps - 320 kbps
 - WMA: 64 kbps - 192 kbps

Radio

- Tuning range:
 - Europe/Russia/China: FM 87.5-108 MHz (50 kHz)
 - Asia Pacific/Latin America: FM 87.5-108 MHz (50/100 kHz)
- Signal-to-noise ratio: FM 50 dB
- Frequency response: FM 200 Hz-12.5 kHz / ± 6 dB

USB

- Compatibility: Hi-Speed USB (2.0)
- Class support: USB Mass Storage Class (MSC)
- File system: FAT16, FAT32, NTFS
- USB port: 5V \pm , 500mA

Main unit

- Power supply:
 - Europe/China/Russia/India: 220-240V~, 50 Hz
 - Latin America/Asia Pacific: 110-127V/220-240V~, 50-60 Hz
- Power consumption: 140 W
- Standby power consumption: ≤ 0.5 W
- Dimensions (WxHxD): 360 x 58 x 325 mm
- Weight: 2.3 kg

Subwoofer

- Output power: 166 W RMS (+/- 0.5 dB, 10% THD)
- Impedance: 3 ohm
- Speaker drivers: 203 mm (8") woofer
- Dimensions (WxHxD): 178 x 300 x 343 mm

- Weight: 4.1 kg
- Cable length: 3.3 m

Speakers

Center speaker:

- 166W RMS (+/- 0.5 dB, 10% THD)
- Speaker impedance: 3 ohm
- Speaker drivers: 1 x 78 mm (3") full range
- Dimensions (WxHxD):
223 x 100 x 80 mm
- Weight: 0.77 kg
- Cable length: 2.25 m

Front/Rear speaker:

- 4 x 166W RMS (+/- 0.5 dB, 10% THD)
- Speaker impedance: 3 ohm
- Speaker drivers: 1 x 78 mm (3") full range
- Dimensions (WxHxD):
 - **HTD5520:** 90 x 185 x 82 mm (front/rear)
 - **HTD5550:** 90 x 185 x 82 mm (front);
247 x 1090 x 242 mm (rear)
 - **HTD5580:** 247 x 1090 x 242 mm (front/rear)
- Weight (front):
 - **HTD5520:** 0.63 kg/each
 - **HTD5550:** 0.63 kg/each
 - **HTD5580:** 3.03 kg/each
- Weight (rear):
 - **HTD5520:** 0.63 kg/each
 - **HTD5550/HTD5580:** 3.03 kg/each
- Cable length (front): 3.25 m
- Cable length (rear): 10.25 m

Remote control batteries

- 1 x AAA-R03-1.5V

Laser

- Type: Semiconductor laser GaAlAs (CD)
- Wave length: 650-662 nm (DVD),
785-795 nm (CD)
- Output power: 6 mW (DVD),
7 mW (VCD/CD)
- Beam divergence: 60 degrees.

8 Troubleshooting



Warning

- Risk of electric shock. Never remove the casing of the product.

To keep the warranty valid, never try to repair the product yourself.

If you have problems using this product, check the following points before you request service. If you still have a problem, get support at www.philips.com/support.

Main unit

The buttons on the home theater do not work.

- Disconnect the home theater from the power supply for a few minutes, then reconnect.

Picture

No picture.

- Make sure that the TV is switched to the correct source for the home theater.

No picture on a TV connected through HDMI.

- Make sure that the HDMI cable is not faulty. If it is faulty, replace it with a new cable.
- Wait for 10 seconds for auto recovery, or change the HDMI video setting (see 'Picture and video settings' on page 17).

Disc does not play high-definition video.

- Make sure that the disc contains high-definition video.
- Make sure that the TV supports high-definition video.
- Use an HDMI cable to connect to the TV.

Sound

No sound from home theater speakers.

- Connect the audio cable from your home theater to your TV or other devices. However, you do not need a separate audio connection when the home theater and TV are connected through an **HDMI ARC** connection.
- Set up the audio for the connected device (see 'Set up the audio' on page 10).
- Reset your home theater to its factory settings (see 'Restore default settings' on page 19), and then switch it off and switch on again.
- On your home theater, press **SOURCE** repeatedly to select the correct audio input.

Distorted sound or echo.

- If you play audio from the TV through the home theater, make sure that the TV is muted.

Audio and video are not synchronized.

- 1) Press and hold **AUDIO SYNC**.
- 2) Press the **Navigation buttons** within five seconds to synchronize the audio with the video.

Play

Cannot play a disc.

- Clean the disc.
- Make sure that the home theater supports the type of disc (see 'Media formats' on page 20).
- Make sure that the home theater supports the region code of the disc (see 'Region codes' on page 20).
- If the disc is a DVD±RW or DVD±R disc, make sure that it is finalized.

Cannot play a DivX file.

- Make sure that the DivX file is encoded according to the 'Home Theater Profile' with the DivX encoder.
- Make sure that the DivX file is complete.

DivX subtitles do not display correctly.

- Make sure that the subtitle file name is the same as the movie file name (see 'Subtitles' on page 12).
- Select the correct character set (see 'Subtitles' on page 12).

Cannot read the contents of a USB storage device.

- Make sure that the format of the USB storage device is compatible with the home theater.
- Make sure that the file system on the USB storage device is supported by the home theater.

'input invalid' or 'x' sign appears on the TV.

- The operation is not possible.

EasyLink does not work.

- Make sure that the home theater is connected to a Philips brand EasyLink TV, and the EasyLink option is turned on (see 'Set up EasyLink (HDMI-CEC control)' on page 9).
- For TVs from different manufacturers, the HDMI CEC could be called differently. Check the TV user manual on how to enable it.

When you switch on the TV, the home theater automatically switches on.

- This behavior is normal when you are using Philips EasyLink (HDMI-CEC). To make the home theater work independently, switch off EasyLink.

Bluetooth

A device cannot connect with this product.

- The device does not support the compatible profiles required for this product.
- You have not enabled the Bluetooth function of the device. See the user manual of the device on how to enable the function.

- The device is not correctly connected. Connect the device correctly (see 'Play audio through Bluetooth' on page 12).
- This product is already connected with another Bluetooth device. Disconnect the connected device, then try again.

Quality of audio play from a connected Bluetooth device is poor.

- The Bluetooth reception is poor. Move the device closer to this product, or remove any obstacle between the device and this product.

The connected Bluetooth device connects and disconnects constantly.

- The Bluetooth reception is poor. Move the device closer to this product, or remove any obstacle between the device and this product.
- Turn off Wi-Fi function on the Bluetooth device to avoid interference.
- For some Bluetooth, the Bluetooth connection can be deactivated automatically to save power. This does not indicate any malfunction of this product.

9 Notice

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registration code, locate the DivX VOD section in your device setup menu. Go to vod.divx.com for more information on how to complete your registration.



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10 Language code

Abkhazian	6566	Inupiaq	7375	Pushto	8083
Afar	6565	Irish	7165	Russian	8285
Afrikaans	6570	Íslenska	7383	Quechua	8185
Amharic	6577	Italiano	7384	Raeto-Romance	8277
Arabic	6582	Ivrit	7269	Romanian	8279
Armenian	7289	Japanese	7465	Rundi	8278
Assamese	6583	Javanese	7486	Samoan	8377
Avestan	6569	Kalaallisut	7576	Sango	8371
Aymara	6589	Kannada	7578	Sanskrit	8365
Azerhijani	6590	Kashmiri	7583	Sardinian	8367
Bahasa Melayu	7783	Kazakh	7575	Serbian	8382
Bashkir	6665	Kernewek	7587	Shona	8378
Belarusian	6669	Khmer	7577	Shqip	8381
Bengali	6678	Kinyarwanda	8287	Sindhi	8368
Bihari	6672	Kirghiz	7589	Sinhalese	8373
Bislama	6673	Komi	7586	Slovensky	8373
Bokmål, Norwegian	7866	Korean	7579	Slovenian	8376
Bosanski	6683	Kuanyama; Kwanyama	7574	Somali	8379
Brezhoneg	6682	Kurdish	7585	Sotho; Southern	8384
Bulgarian	6671	Lao	7679	South Ndebele	7882
Burmese	7789	Latina	7665	Sundanese	8385
Castellano, Español	6983	Latvian	7686	Suomi	7073
Catalán	6765	Letzeburgesch;	7666	Swahili	8387
Chamorro	6772	Limburgan; Limburger	7673	Swati	8383
Chechen	6769	Lingala	7678	Svenska	8386
Chewa; Chichewa; Nyanja	7889	Lithuanian	7684	Tagalog	8476
中文	9072	Luxembourgish;	7666	Tahitian	8489
Chuang; Zhuang	9065	Macedonian	7775	Tajik	8471
Church Slavic; Slavonic	6785	Malagasy	7771	Tamil	8465
Chuvash	6786	Magyar	7285	Tatar	8484
Corsican	6779	Malayalam	7776	Telugu	8469
Česky	6783	Maltese	7784	Thai	8472
Dansk	6865	Manx	7186	Tibetan	6679
Deutsch	6869	Maori	7773	Tigrinya	8473
Dzongkha	6890	Marathi	7782	Tonga (Tonga Islands)	8479
English	6978	Marshallese	7772	Tsonga	8483
Esperanto	6979	Moldavian	7779	Tswana	8478
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Ελληνικά	6976	Navaho; Navajo	7886	Twí	8487
Faroese	7079	Ndebele, North	7868	Uighur	8571
Français	7082	Ndebele, South	7882	Ukrainian	8575
Frysk	7089	Ndonga	7871	Urdu	8582
Fijian	7074	Nederlands	7876	Uzbek	8590
Gaelic; Scottish Gaelic	7168	Nepali	7869	Vietnamese	8673
Gallegan	7176	Norsk	7879	Volapuk	8679
Georgian	7565	Northern Sami	8369	Walloon	8765
Gikuyu; Kikuyu	7573	North Ndebele	7868	Welsh	6789
Guarani	7178	Norwegian Nynorsk;	7878	Wolof	8779
Gujarati	7185	Occitan; Provençal	7967	Xhosa	8872
Hausa	7265	Old Bulgarian; Old Slavonic	6785	Yiddish	8973
Herero	7290	Oriya	7982	Yoruba	8979
Hindi	7273	Oromo	7977	Zulu	9085
Hiri Motu	7279	Ossetian; Ossetic	7983		
Hrwatski	6779	Pali	8073		
Ido	7379	Panjabi	8065		
Interlingua (International)	7365	Persian	7065		
Interlingue	7365	Polski	8076		
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CERTIFICADO DE GARANTIA NO BRASIL

Este produto é garantido pela WOOX Innovations Indústria Eletrônica Ltda. por um período de 12 meses contados a partir da sua data de compra. Para que a garantia tenha validade, é imprescindível a apresentação da nota fiscal de compra do produto.

1. A WOOX Innovations Indústria Eletrônica Ltda. assegura ao proprietário deste produto a garantia de 365 dias (90 dias de garantia legal e 275 dias de garantia adicional) contados a partir da data de compra do produto conforme expresso na nota fiscal de compra, que passa a fazer parte deste certificado.
2. Esta garantia perderá a validade se:
 - a. O defeito apresentado for ocasionado por uso indevido ou em desacordo com o seu manual de instruções.
 - b. O produto for alterado, violado ou reparado por pessoa não autorizada pela WOOX Innovations.
 - c. O produto for ligado a fonte de energia (rede elétrica, pilhas, bateria ect.) de características diferentes das recomendadas no manual de instruções e/ou no produto.
 - d. O número de série que identifica o produto estiver de alguma forma adulterado ou rasurado.
3. Estão excluídos desta garantia defeitos decorrentes do descumprimento do manual de instruções do produto, de casos fortuitos ou de força maior, bem como aqueles causados por agentes da natureza e acidentes.
4. Excluem-se igualmente desta garantia defeitos recorrentes do uso regular dos produtos em serviços não domésticos/residenciais ou em desacordo com as recomendações de uso descritas no manual do produto.
5. Nos municípios onde não exista posto de assistência técnica autorizada WOOX Innovations, as despesas de transporte do produto e/ou do técnico autorizado correrão por conta do consumidor requerente do serviço.
6. A garantia não é válida se o produto necessitar de modificações ou adaptações para habilitá-lo a funcionar em qualquer outro país que não aquele para o qual foi designado, fabricado, aprovado e/ou autorizado ou tenha sofrido qualquer dano decorrente deste tipo de modificação.

WOOX Innovations Indústria Eletrônica Ltda.

No Brasil, para informações adicionais sobre o produto, entre em contato com o CIC – Centro de Informações ao Consumidor através dos telefones (11) 2926 -0870 (Grande São Paulo) e 0800-014 -8080 (Demais localidades).

Horário de atendimento: de segunda a sexta-feira, das 8h às 20h e sábados das 8h às 13h.

Visite também nossa página de suporte ao consumidor no website www.philips.com.br/suporte, onde está disponível a lista completa e atualizada das assistências técnicas autorizadas WOOX Innovations.

LISTA DE SERVIÇO AUTORIZADO - BRASIL

ACRE		ESPIRITO SANTO			
CRUZEIRO DO SUL	68-33227216	CACHOEIRA DE ITAPEMIRIM	28-35223524	ITAUNA	37-32412468
RIO BRANCO	68-32217642	COLATINA	27-37222288	JOAO MONLEVADE	31-38512909
		GUARAPARI	27-33614355	JUIZ DE FORA	32-32151514
ALAGOAS		LINHARES	27-33715052	LAVRAS	35-38210550
ARAPIRACA	82-35222367	SAO MATEUS	27-37635597	MANHUACU	33-33314735
MACEIO	82-32417237	VILA VELHA	27-32891233	MONTES CLAROS	38-32218925
PALMEIRA DOS INDIOS	82-34213452	VITORIA	27-32233899	MURIAE	32-37224334
UNIAO DOS PALMARES	82-32811305			PASSOS	35-35214342
		GOIÁS		POCOS DE CALDAS	35-37224618
AMAPA		ANAPOLIS	62-33243562	PONTE NOVA	31-38172488
MACAPA	96-32175934	GOIANESIA	62-33534967	POUSO ALEGRE	35-34212126
		GOIANIA	62-32510933	SAO JOAO DEL REI	32-33718300
AMAZONAS		GOIANIA	62-32292908	SAO SEBASTIAO DO PARAISO	35-35313096
MANAUS	92-36633366	ITUMBIARA	64-34310837	SETE LAGOAS	31-37718574
MANAUS	92-32324252	JATAI	64-36363638	TEOFILO OTONI	33-35225830
		TRINDADE	62-35051505	UBA	32-35323621
		URUCU	62-33571285	UBERABA	34-33332526
				UBERLANDIA	34-32365820
BAHIA		MARANHÃO		UBERLANDIA	34-32123630
BARREIRAS	77-36131897	ACAILANDIA	99-35381889	VARGINHA	35-32216826
CAMACARI	71-36219447	BACABAL	99-36212794	VICOSA	31-38918007
CRUZ DAS ALMAS	75-36212839	CAXIAS	99-35212377		
EUNAPOLIS	73-32815181	CODO	99-36612942	PARÁ	
FEIRA DE SANTANA	75-32232882	IMPERATRIZ	99-35232906	ALTAMIRA	91-35154349
GUANAMBI	77-34512791	PEDREIRAS	99-36423142	ANANINDEUA	91-32354831
ILHEUS	73-32315995	PRESIDENTE DUTRA	99-36631815	BELEM	91-32421090
IRECE	74-36410202	SAO JOSE DE RIBAMAR	98-32241581	BELEM	91-32542424
ITABUNA	73-36137777	SAO LUIS	98-33122976	BELEM	94-37860654
JACOBINA	74-36211286			CAPANEMA	91-34621100
JEQUIE	73-35254141	MATO GROSSO		MARABA	94-32228358
JUAZEIRO	74-36116456	CUIABA	65-33176464	PARAGOMINAS	91-30110778
LAURO DE FREITAS	71-33784021	LUCAS DO RIO VERDE	65-35491333	SANTAREM	93-35235322
PAULO AFONSO	75-32811349	RONDONOPOLIS	66-34233888		
SALVADOR	71-32473659	VARZEA GRANDE	65-36826502	PARAIBA	
SALVADOR	71-32072070			CAMPINA GRANDE	83-33212128
SALVADOR	71-33356233	MATO GROSSO DO SUL		GUARABIRA	83-32711159
SENHOR DO BONFIM	74-35415192	CAMPO GRANDE	67-33242804	JOAO PESSOA	83-32469689
SENHOR DO BONFIM	74-35413143				
SERRINHA	75-32611794	MINAS GERAIS		PARANÁ	
SANTO ANTONIO DE JESUS	75-36314470	ARAXA	34-36611132	ARAPONGAS	43-32521606
TEIXEIRA DE FREITAS	73-30111600	ARCOS	37-33513455	CASCAVEL	45-32254005
VALENCIA	75-36431749	BELO HORIZONTE	31-32254066	CIANORTE	44-36292842
VITORIA DA CONQUISTA	77-34221917	BETIM	31-35322088	CURITIBA	41-32648791
		BOM DESPACHO	37-35222511	FOZ DO IGUAU	45-35234115
		CONTAGEM	31-33912994	IRATI	42-34221337
CEARÁ		CORONEL FABRICIANO	31-38411804	LONDRINA	43-33210077
CRATEUS	88-36910019	DIVINOPOLIS	37-32212353	MARINGA	44-32264620
FORTALEZA	85-40088555	ELOI MENDES	35-32641245	PARANAGUA	41-34235914
IGUATU	88-35810512	GOVERNADOR VALADARES	33-32716040	PATO BRANCO	46-32242786
JUAZEIRO DO NORTE	88-35871973	GUAXUPE	35-35514124	PONTA GROSSA	42-30275061
TIANGUA	88-36713336	IPATINGA	31-38222332	RIO NEGRO	47-36450251
UBAJARA	88-36341233	ITABIRA	31-38316218	SANTO ANTONIO DA PLATINA	43-35341809
		ITAJUBA	35-36211315	TOLEDO	45-32522471
				UMUARAMA	44-30561485
DISTRITO FEDERAL					
BRASILIA	61-33549615				
BRASILIA	61-34451991				

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CARUARU 81-37220235
 GARANHUNS 87-37610085
 PAULISTA 81-34331142
 RECIFE 81-34656042
 RECIFE 81-32286123
 SAO LOURENCO DA MATA 81-35253369
 SERRA TALHADA 87-38311401

PIAUI

PARNAIBA 86-3322877
 PICOS 89-34222643
 TERESINA 86-32214618

RIO DE JANEIRO

BELFORD ROXO 21-27795797
 BOM JESUS DO ITABAPOANA 22-38312216
 CABO FRIO 22-26451819
 CAMPOS DOS GOYTACAZES 22-27221499
 DUQUE DE CAXIAS 21-27711508
 ITAGUAI 21-26886491
 ITAPERUNA 22-38236825
 MAGE 21-26333342
 NITEROI 21-26220157
 NOVA FRIBURGO 22-25227692
 PETROPOLIS 24-22454997
 RESENDE 24-33550101
 RIO DE JANEIRO 21-25892030
 RIO DE JANEIRO 21-25096851
 RIO DE JANEIRO 21-24315759
 RIO DE JANEIRO 21-33810711
 SAO GONCALO 21-27013214
 TESESOPOLIS 21-27439467
 VOLTA REDONDA 24-33550101

RIO GRANDE DO NORTE

MOSSORO 84-33164448
 NATAL 84-32132345
 PAU DOS FERROS 84-33512334

RIO GRANDE DO SUL

BAGE 53-32411295
 BENTO GONCALVES 54-34526825
 CANELA 54-32821551
 CAXIAS DO SUL 54-32268020
 ERECHIM 54-33211933
 FARROUPILHA 54-32683603
 FREDERICO WESTPHALEN 55-37441850
 GRAVATAI 51-30422830
 IJUÍ 55-33327766
 LAJEADO 51-37145155
 MARAU 54-33424571
 MONTENEGRO 51-36324187
 OSORIO 51-36632524
 PASSO FUNDO 54-33111104

PELOTAS

PORTO ALEGRE 53-32223633
 PORTO ALEGRE 51-32226941
 PORTO ALEGRE 51-35823191
 RIO GRANDE 53-32323211
 SANTA CRUZ DO SUL 51-37153048
 VACARIA 54-32311396
 VENANCIO AIRES 51-37411443

RONDÔNIA

CACOAL 69-34431415
 PORTO VELHO 69-32273377

RORAIMA

BOA VISTA 95-36256199

SANTA CATARINA

BALNEARIO CAMBORIÚ 47-33630706
 BLUMENAU 47-33233907
 BRUSQUE 47-33557518
 CANOINHAS 47-36223615
 CHAPECÓ 49-33221144
 CONCORDIA 49-34423704
 CRICIUMA 48-21015555
 FLORIANOPOLIS 48-32049700
 ITAJAI 47-33444777
 JARAGUA DO SUL 47-33722050
 JOACABA 49-35220418
 JOINVILLE 47-34331146
 LAGES 49-32244414
 LAGUNA 48-36443153
 RIO DO SUL 47-35211920
 RIO NEGRINHO 47-36440979
 SAO MIGUEL DO OESTE 49-36220026
 TUBARAO 48-36261651

SÃO PAULO

AGUAS DE LINDOIA 19-38241524
 AMERICANA 19-34062914
 ARACATUBA 18-33057399
 ARARAQUARA 16-33368710
 ASSIS 18-33242649
 ATIBAIA 11-44118145
 AVARE 14-37322142
 BARRETOS 17-33222742
 BAURU 14-31049551
 BIRIGUI 18-36416376
 BOTUCATU 14-38134090
 CAMPINAS 19-337372500
 CRUZEIRO 12-31443357
 DIADEMA 11-40430669
 FERNANDOPOLIS 17-34423752
 FRANCA 16-33223898
 GUARATINGUETA 12-31335030
 GUARULHOS 11-24431153
 IBITINGA 16-33417665

INDAÍATUBA

ITAPETININGA 15-32710936
 ITAQUAQUECETUBA 11-46404162
 ITU 11-40230188
 ITUVERAVA 16-37293365
 JALES 17-36324479
 JAU 14-36222117
 JUNDIAÍ 11-48072915
 LEME 19-35713528
 LIMEIRA 19-34413286
 LINS 14-35227283
 MARILIA 14-34547437
 MATAO 16-33821046
 MAUA 11-45145233
 MOGI DAS CRUZES 11-47941814
 MOGI GUAÇU 19-38181171
 OSASCO 11-36837343
 OURINHOS 14-33225457
 PIRACICABA 19-34340454
 PORTO FERREIRA 19-35851891
 PRESIDENTE PRUDENTE 18-39161028
 REGISTRO 13-38212324
 RIBEIRAO PRETO 16-36368156
 RIO CLARO 19-35349350
 SALTO 11-40296563
 SANTO ANDRE 11-49905288
 SANTOS 13-32847339
 SAO BERNARDO CAMPO 11-41257000
 SAO CARLOS 11-42275339
 SAO JOAO DA BOA VISTA 16-33612646
 SAO JOAO DO RIO PARDO 19-36232990
 SAO JOSE DO RIO PARDO 19-36085760
 SAO JOSE DO RIO PRETO 17-32325680
 SAO JOSE DOS CAMPOS 12-39239508
 SAO PAULO 11-29791184
 SAO PAULO 11-56676090
 SAO PAULO 11-22156667
 SAO PAULO 11-39757996
 SAO PAULO 11-50415281
 SAO PAULO 11-22966122
 SAO PAULO 11-25770899
 SAO PAULO 11-32222311
 SAO ROQUE 11-47125635
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