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SHB3165

SHB3185



User manual

PHILIPS

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1 Important safety instructions

Hearing Safety



Danger

- To avoid hearing damage, limit the time you use headphones at high volume and set the volume to a safe level. The louder the volume, the shorter the safe listening time is.

Be sure to observe the following guidelines when using your headset.

- Listen at reasonable volumes for reasonable periods of time.
- Be careful not to adjust the volume continuously upwards as your hearing adapts.
- Do not turn up the volume so high that you can't hear what's around you.
- You should use caution or temporarily discontinue use in potentially hazardous situations.
- Excessive sound pressure from earphones and headphones can cause hearing loss.
- Using headphones with both ears covered while driving is not recommended and may be illegal in some areas while driving.
- For your safety, avoid distractions from music or phone calls while in traffic or other potentially dangerous environments.



Caution

- Do not expose headphones to excessive heat.
- Do not drop your headphones.
- Headphones shall not be exposed to dripping or splashing.
- Do not allow your headphones to be submerged in water.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives.
- If cleaning is required use a soft cloth, if necessary dampened with a minimum amount of water or diluted mild soap, to clean the product.
- The integrated battery shall not be exposed to excessive heat such as sunshine, fire or the like.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

About operating and storage temperatures and humidity

- Operate or store in a place where temperature is between -15°C (5°F) and 55°C (131°F) (up to 90% relative humidity).
- Battery life may be shorter in high or low temperature conditions.

General information

To avoid damage or malfunction:

2 Your Bluetooth wireless headphones

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

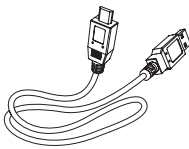
With this Philips wireless on-ear headphones, you can:

- enjoy convenient wireless handsfree calls;
- enjoy and control wireless music;
- switch between calls and music.

What's in the box



Philips Bluetooth wireless headphones
SHB3165/SHB3185



USB charging cable

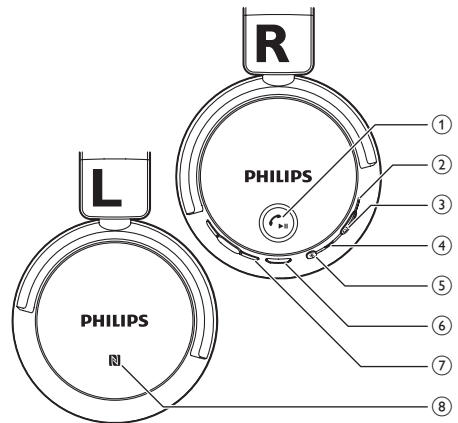


Quick start guide

Other devices

A mobile phone or device (e.g. notebook, PDA, Bluetooth adapters, MP3 players etc) which supports Bluetooth and is compatible to the headphones.

Overview of your Bluetooth wireless headphones



- ① Music/Call control button
- ② **LED indicator**
- ③ Power button
- ④ **Microphone**
- ⑤ Pairing/Mute button
- ⑥ **Micro USB charging slot**
- ⑦ **Volume/Track control**
- ⑧ **NFC detection area**

3 Get started

Charge your headphones

Note

- Before you use your headphones for the first time, charge the battery for 5 hours for optimum battery capacity and lifetime.
- Use only the original USB charging cable to avoid any damage.
- Finish your call before charging the headphones, as connecting the headphones for charging will power the headphones off.

Connect the supplied USB charging cable to:

- the USB connector of the headphones and;
 - USB power source.
- ↳ LED turns white during charging and turns off when the headphones are fully charged.

Tip

- Normally, a full charge takes 3 hours.



Pair the headphones with your mobile phone

Before you use the headphones with your mobile phone for the first time, pair it with a mobile phone. A successful pairing establishes a unique encrypted link between the headphones and mobile phone. The headphones store the last 4 devices in the memory. If you try to pair more than 4 devices, the earliest paired device is replaced by the new one.

There are two ways to pair your headphones with your mobile phone:

- Manual pairing
- NFC pairing

Manual pairing

- 1 Make sure that the headphones are fully charged.
- 2 Press and hold  to turn the headphones on.
- 3 Press and hold  until the blue and white LED flashes alternately.
- 4 Turn on the Bluetooth function of your mobile phone.
↳ The headphones are in pairing mode for 2 minutes.
- 5 Pair the headphones with the mobile phone. For detailed information, refer to the user manual of your mobile phone.

NFC pairing

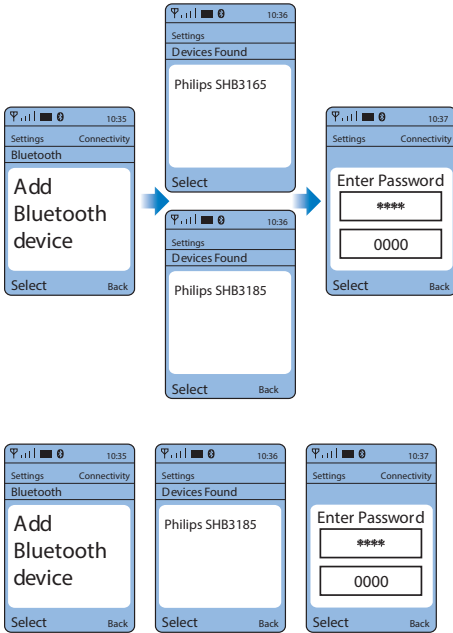
- 1 Make sure your headphones are turned on.
- 2 Make sure you turn on the NFC function on your phone and your phone's screen remains active.
- 3 Place your phone over the headset so that the NFC detection area of each device can touch each other.
- 4 Pair the headphones with the mobile phone. For detailed information, refer to the user manual of your mobile phone.

Note

- Make sure your mobile phone has the NFC feature available and switched on.
- Make sure your mobile phone is not in standby mode.
- Pairing with NFC is only suitable for Android mobile operating system 4.2 or above.
- Refer to the user manual of your mobile phone to identify its NFC detection area.


The following example shows you how to pair the headphones with your mobile phone.

- 1 Activate the Bluetooth feature of your mobile phone, select Philips SHB3165/ SHB3185.
- 2 Enter the headset password "0000" (4 zeros) if prompted. For those mobile phones featuring Bluetooth 3.0 or higher, no need to enter a password.



4 Use your headphones

Connect the headphones to a Bluetooth device

- 1 Turn on your mobile phone/Bluetooth device.
- 2 Press and hold  for 2 seconds to turn the headphones on.
 - ↳ The blue LED flashes.
 - ↳ The headphones are reconnected to the last connected mobile phone/Bluetooth device automatically. If the last one is not available, the headphones will try to reconnect to the second last connected device.



Tip

- If you turn on the mobile phone/Bluetooth device or activate the Bluetooth feature after turning on the headset, you have to reconnect the headset and mobile phone/Bluetooth device manually.





Note

- If the headset fails to connect to any Bluetooth device within range in 5 minutes, it will switch off automatically to save the battery life.


Manage your calls and music

On/off




Task	Button	Operation
Turn the headphones on.		Press and hold for 2 seconds.

Turn the headphones off.		Press and hold for 4 seconds. ↳ The white LED is on and fades out.
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Music control

Task	Button	Operation
Play or pause music.		Press once.
Adjust volume.	Volume/track control VOL +/-	Press once or press and hold.
Skip forward.	Volume/track control ▶▶	Press once.
Skip backward.	Volume/track control ◀◀	Press twice.

Call control

Task	Button	Operation
Pick up/hang up a call.		Press once. ↳ 1 beep.
Reject an incoming call.		Press and hold for 2 seconds. ↳ 1 long beep.
Switch caller during a call.	Volume/track control	Press once. ↳ 1 beep.
Mute/unmute the microphone in a call.		Press once. ↳ 1 beep.

Voice control

Task	Button	Operation
Siri/Google Now.		Press once.

Other headphones indicator status

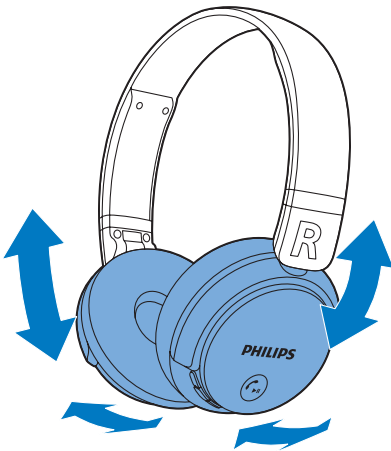
Headphones status	Indicator
The headphones are connected to a Bluetooth device, while the headphones in standby mode or while you are listening to music.	The blue LED flashes for every 8 seconds.
The headphones are ready for pairing.	The LED flashes blue and white alternately.
The headphones are on but not connected to a Bluetooth device.	The blue LED flashes quickly.
Low battery.	The white LED flashes 3 times for every 150 seconds until it is out of power.
Battery is fully charged.	White LED is off.

Tip

- After use, twist the headphones for easy storage.

Wear your headset

Adjust the headband to fit your head.



5 Technical data

- 11 hours of music time or talk time
- 200 hours of standby time
- Normal time for a full charge: 3 hours
- Rechargeable Lithium-Polymer battery (230 mAh)
- Bluetooth 3.0, Bluetooth mono support (Headphones Profile - HSP, Hands-Free Profile - HFP), Bluetooth stereo supported (Advanced Audio Distribution Profile - A2DP; Audio Video Remote Control Profile - AVRCP)
- Operating range: Up to 10 meters (33 feet)
- Digital echo & noise reduction
- Auto power off



Note

- Specifications are subject to change without notice.

6 Notice

Notice of compliance

Notice for US

This set complies with the FCC rules, Part 15 and with 21 CFR 1040.10. Operation is subject to the following two conditions:

- ① **This device may not cause harmful interference, and**
- ② **This device must accept any interference received, including interference that may cause undesired operation.**

FCC rules

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Relocate the receiving antenna.
- Increase the separation between equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled

environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

Caution: Changes or modifications made to this equipment not expressly approved by Philips may void the FCC authorization to operate this equipment.

Model number: SHB3165/SHB3185

Trade Name: Philips

Responsible party: P&F USA, Inc. PO Box 2248 Alpharetta, GA 30023-2248; 1-866-310-0744

Notice for Canada:

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.

IC Radiation Exposure Statement:

This equipment complies with Canada radiation exposure limits set forth for uncontrolled environments.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter:

Disposal of your old product and battery

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

This product may contain lead and mercury. Disposal of these materials may be regulated due to environmental considerations. For disposal or recycling information, please contact your local authorities or visit www.recycle.philips.com.

This product contains non-removable batteries:

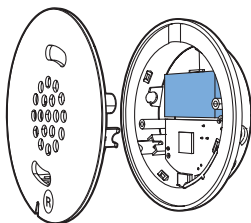
- Do not incinerate. Batteries may explode if overheated.
- For disposal or recycling information, please contact your local authorities or visit www.recycle.philips.com.

Remove the integrated battery

Note

- Make sure the headset is disconnected from the USB charging cable before removing the battery.

If there is no collection/recycling system for electronic products in your country, you can protect the environment by removing and recycling the battery before disposing the headset.



Environmental information

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.) Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

Trademarks

Bluetooth

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Gibson Innovations is under license. Siri is a trademark of Apple Inc., registered in the U.S. and other countries.

Google

Google and the Google Logo are registered trademarks of Google Inc.

7 Frequently asked questions

My Bluetooth headphones do not switch on.


The battery level is low. Charge the headphones.

I cannot pair my Bluetooth headphones with a mobile phone.

The Bluetooth is disabled. Enable the Bluetooth feature on your mobile phone and turn on the mobile phone before you turn on the headphones.

Pairing does not work.

Make sure the headphones are in pairing mode.

- Follow the steps described in this user manual (see 'Pair the headphones with your mobile phone' on page 4).
- Make sure that the LED light flashes blue and white alternately before you release . Do not stop holding the button if you see the blue LED only.


The mobile phone cannot find the headphones.

- The headphones may be connected to a previously paired device. Turn off the connected device or move it out of range.
- Pairing may have been reset or the headphones have been previously paired with another device. Pair the headphones with the mobile phone again as described in the user manual (see 'Pair the headphones with your mobile phone' on page 4).

Voice dialing or redialing does not work on my mobile phone.

Your mobile phone may not support this feature.

The other side cannot hear me on the mobile phone.

The microphone is muted. Press  once to enable the microphone.

My Bluetooth headphones are connected to a Bluetooth stereo enabled mobile phone, but music only plays on the mobile phone speaker.

Refer to the user manual of your mobile phone. Select to listen to music through the headphones.

The audio quality is poor and crackling noise can be heard.

The Bluetooth device is out of range. Reduce the distance between your headphones and Bluetooth device, or remove obstacles between them.

The audio quality is poor when streaming from the mobile phone is very slow, or audio streaming does not work at all.

Make sure your mobile phone not only supports (mono) HSP/HFP but also supports A2DP (see 'Technical data' on page 8).


I hear but cannot control music on my Bluetooth device (e.g. play/pause/skip forward/backward).

Make sure the Bluetooth audio source supports AVRCP (see 'Technical data' on page 8).

After using "Google Now", music starts playing through the mobile phone speaker instead of headphones, but Bluetooth is still connected, what can I do?

Press the Siri/Google now button again, music will resume playing from the headphones.

How can I restore all original headphones settings?

When the headphones are powered off, press and hold  for 10 seconds. The headphones are powered on, entered the pairing mode and then powered off. The factory setting is reset.

For further support, visit www.philips.com/support.



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