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SE445



## EN Telephone Answering Machine

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### **Warning**

Use only rechargeable batteries.  
Charge the handset for 24 hours before use.

# PHILIPS



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# I Important

Take time to read this user manual before you use your telephone. It contains important information and notes regarding operating your telephone.

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## 1.1 Power requirements

- This product requires an electrical supply of 220–240 volts, alternating monophased power, excluding IT installations defined in standard EN 60-950. In case of power failure, the communication can be lost.
- The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply unit from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.
- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60-950.

### Warning

- This equipment is not designed to make emergency calls in the event of a power failure. An alternative has to be made available to allow emergency calls.
- High voltage. Never open the product or attempt any repair.
- Keep the product away from liquid.
- Never use any battery type other than the one supplied. There is a risk of explosion if the batteries are replaced by an incorrect type.
- When the phone is ringing avoid holding the earpiece too close to your ear as it may damage your hearing.
- Do not use the product in places where there are explosive hazards.
- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.

- Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear.
- Refer also to the Cautions in chapters and subchapter sections.

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## 1.2 Conformity

Hereby, Philips Consumer Electronics, declares that this SE445x is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The declaration of conformity is available at: [www.p4c.philips.com](http://www.p4c.philips.com).

This product can only be connected to the analogue telephone networks of the countries mentioned on the packaging.

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## 1.3 Using GAP standard compliance

The GAP standard guarantees that all DECT GAP handsets and base stations comply with a minimum operating standard irrespective of their make. Your handset and base station are GAP compliant, which means the minimum guaranteed functions are: register a handset, take the line, receive a call and dial.

The advanced features may not be available if you use another handset than a SE440/445 with your base station. To register and use your SE440/445 handset with a GAP standard base station of a different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described on page 23.

To register a handset of another make to the SE440/445 base station, place the base station into registration mode, then follow the procedure in the manufacturer's instructions.

## 1.4 Recycling and disposal

### Disposal instructions for old products

The WEEE directive (Waste Electrical and Electronic Equipment; 2002/96/EC) has been put in place to ensure that products are recycled using best available treatment, recovery and recycling techniques to ensure human health and high environmental protection.

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. Do not dispose of your old product in your general household waste bin.

Inform yourself about the local separate collection system for electrical and electronic products marked by this symbol:



Use one of the following disposal options:

1 Dispose of the complete product (including its cables, plugs and accessories) in the designated WEEE collection facilities.

2 If you purchase a replacement product, hand your complete old product back to the retailer. He should accept it as required by the WEEE directive.

### Disposal instructions for batteries

Batteries should not be disposed of with general household waste.



### Packaging information

Philips has marked the packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

A financial contribution has been paid to the associated national recovery and recycling system.



The labelled packaging material is recyclable.



## 1.5 Electric, Magnetic and Electromagnetic Fields ("EMF")

- Philips Royal Electronics manufactures and sells many consumer oriented products which usually, as with any electronic apparatus, have the ability to emit and receive electromagnetic signals.
- One of Philips' leading Business Principles is to take all necessary health and safety precautions for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products.
- Philips is committed to develop, produce and market products that cause no adverse health effects.
- Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.
- Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardization for early integration in its products.

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## 2 Your SE445 Digital Cordless Telephone

Congratulations on your purchase and welcome to Philips!

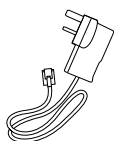
To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

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### 2.1 What's in the box?



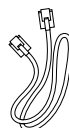
SE445 handset



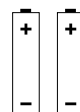
Power adaptor



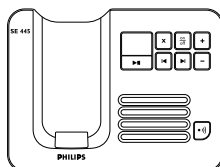
Battery door



Line cord\*



2x AAA  
rechargeable  
batteries



SE445 base



User manual



Quick start guide



Warranty information

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### 2.2 What you will also need

- For the call log to function, subscribe to your network's Caller Line Identification service.
- For voicemail to function, subscribe to your network's voicemail service.

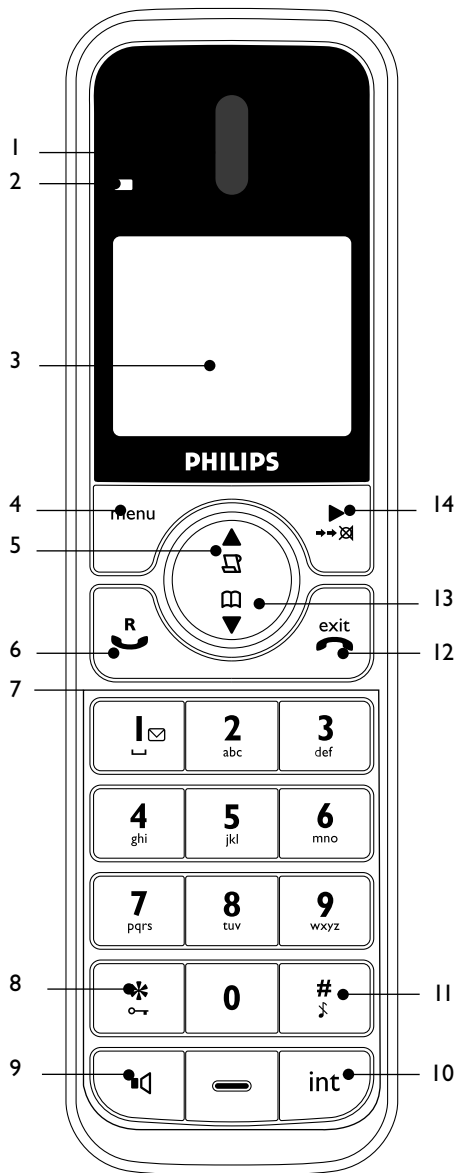
#### Note

\* The line adaptor may not be attached to the line cord. If this is the case, please connect the line cord to the line adaptor before plugging it into the line socket.

#### Warning

Always use the cables and batteries supplied.

## 2.3 Overview of the handset



### 1 Earpiece

### 2 LED

The event LED on your handset blinks when there is a new message recorded on your telephone answering machine. If you have subscribed to Caller Line Identification, the event LED also blinks when there is a new call or a new voice mail message.

### 3 Display

See page 8 for an overview of the display icons.

### 4 Menu key

Enter the main menu. Select the option displayed on screen. Confirm menu option – **OK** is displayed on screen.

### 5 Call log / Scroll Up / Volume up

Open the calls log.

Scroll up through lists and settings.

Increase the earpiece volume during a call.

### 6 Talk / Recall

Make or answer a call.

Use recall (R) functions.

### 7 Keypad

Press to dial number in during a call or in predial.

Press and hold a key 1 - 9 for one touch dialling of pre-set numbers.

### 8 \* / Keypad lock

Press and hold to lock/unlock the keypad.

During a call, press and hold to switch from pulse dialling to tone dialling.

Dial a star.

### 9 Loudspeaker key

Activate and deactivate the loudspeaker during a call.

### ⚠ Warning

Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

### 10 Intercom (at least 2 handsets needed)

In standby mode, use to make an internal call. During a call, use to transfer an external call to another handset.

### 11 # / Ringer off / Pause

Press and hold to switch handset ringer on or off.

When dialling or storing a number; press and hold to enter a pause (P).

Dial a #.

## 12 End / Exit / Switch handset on/off

End a call.

When in a menu, go back to standby mode.

Press and hold to switch handset off (when in standby) or on.

## 13 Phonebook / Scroll Down / Volume down

Open the phonebook.

Scroll down through lists and menus.

Decrease the earpiece volume.

## 14 Redial / Scroll right / Clear / Mute

Open the redial list. Scroll to the right.


Delete characters on screen when entering names and numbers. Mute / unmute the microphone during a call.

Go back to previous menu level –


**BACK** displayed on screen.

## 1 Status icons


 Battery status

 On when the line is in use.

Flashes when there is an incoming call.

 Flashes when you have new voicemail messages.


Off when you have no voicemail messages.


 On when you have missed calls and new number(s) in the call log.


 Phonebook is open.

 The alarm clock has been set.

 Handsfree mode.

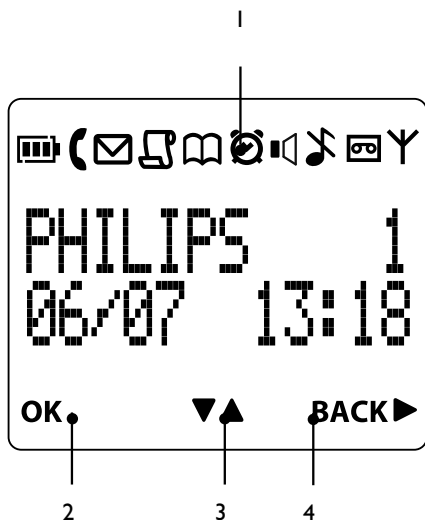
 Handset ringer is off.

 Answering machine On. Off when answering machine is off. Flashes when you have new messages. Flashes fast when the memory is full.

 Steady when the handset is registered and within range of the base.

Flashes when the handset is out of range or searching for base.



## 2.4 Handset display




## 2 OK displayed

Press the  key to select and validate a setting

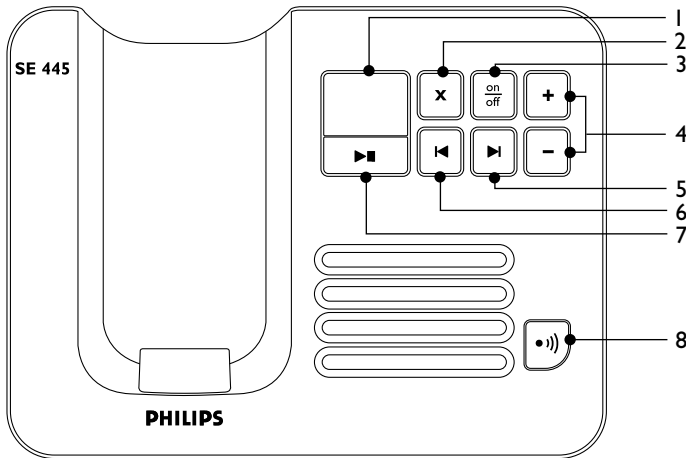
## 3 ▲▼ displayed

Press  or  to scroll through the options in a menu, to open the phonebook or call list when in standby.

## 4 BACK displayed

Press  to go back to the previous menu option, to cancel an action or to delete a character.

## 2.5 Overview of the base



I LED	Status	Action
00	On.	No messages
02	(flashing)	2 new messages.
02	(not flashing)	2 saved messages.
	off	Answering machine off
--	(flashing slowly)	Memory full
05	(during playback)	Playing message number 5.
P	(flashing)	During playback of outgoing message
AA	(flashing)	During remote access.

00-09 Shows level when adjusting playback volume.

- 2 Delete
- 3 Answering machine On/Off
- 4 Speaker volume up/down
- 5 Skip forward
- 6 Skip back
- 7 Play/Stop
- 8 Paging key

### 8 Paging

Paging is a useful way of finding lost handsets.

- 1 Press on the base.  
*All handsets ring.*
- 2 Press again to cancel the paging call or press any key on the handset to stop the paging call.

### 2.6 Menu navigation

The basic steps of navigating through the menu and on-screen options.

- 1 From the standby screen, press . The main menu is opened.
- 2 Use the or keys to scroll through the menu.
- 3 Soft key options **OK** and **BACK** are displayed. Press to select **OK** and open a sub-menu or validate an option. Press to select **BACK** and go back to previous menu level, correct a character or cancel an action.
- 4 Press to return to standby.

### Standby mode

If you do not press any button on the handset for 15 seconds the display will automatically return to standby. It will also return to standby when the handset is placed on the base or charger.

## 3 Getting started

### 3.1 Position the base

Place the base within reach of the telephone line and electricity sockets.

#### Tip

The position in which you place the base can have an effect on the range and performance of your product. Avoid placing the base too close to large metal objects such as filing cabinets, radiators or electrical appliances. This can impair the range and sound quality. Buildings with thick internal and external walls may impair transmission of signals to and from the base.

### 3.2 Connect the base

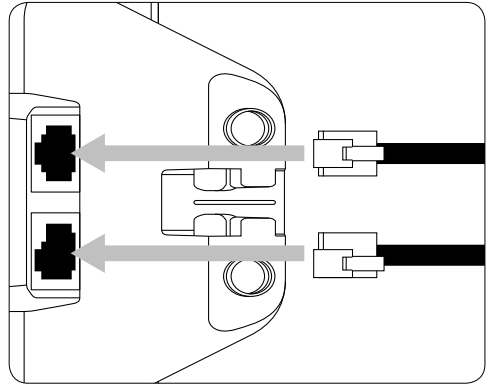
#### Warning

- Make sure you connect the power adaptor and telephone line cord correctly as incorrect connection could damage the product.
- Always use the telephone line cord supplied with the unit. Otherwise you may not get a dial tone.

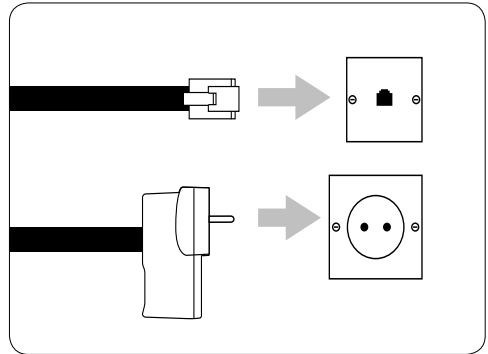
#### Note

In some countries the line adaptor may not be attached to the line cord. If this is the case, please connect the line cord to the line adaptor before plugging it into the line socket.

- 1** Plug the line cord and the power cable into the sockets at the back of the base.



- 2** Plug the other ends of the line cord and power cable into the telephone socket and mains power socket.



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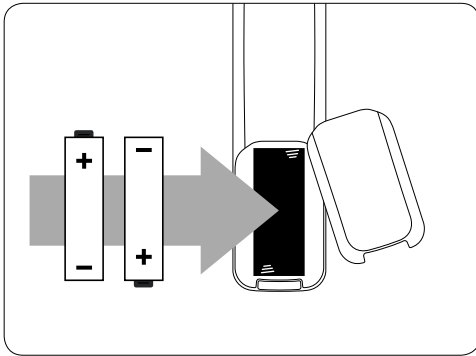
### 3.3 Install and charge the handset batteries

#### **Warning**

- The handset must be charged for at least 24 hours before using it for the first time.
- Never use any battery type other than the one supplied. There is a risk of explosion if the batteries are replaced by an incorrect type.

Your SE445 is supplied with two rechargeable batteries.





- 1** Slide off the battery door (if fitted).
- 2** Insert the batteries as indicated and slide the door back on.



- 3** Place the handset face up on the base to charge.  
*A beep confirms the handset is placed correctly and charging will begin.*
- 4** When there is enough power in the batteries, the handset will automatically register with the base.  
*The standby screen is displayed. Or if the display shows WELCOME: you must select the country.*


---

#### **If you need to select your country**

- WELCOME is displayed and scrolls in different languages.
- Press . The country name is shown on the display. Scroll  or  to select your country and press . CONFIRM? is displayed.
- Press **OK** to confirm.  
This will set the default settings for the country you choose.

#### **Note**

- If you receive a call before the country is set, you can take the call. When the call is ended the display returns to country setting mode. Caller Identification will not work until the country has been selected.
- If you make a mistake when choosing your country, please refer to 'Country' on page 25.

- 5** Leave the handset until the batteries are fully charged (at least 24 hours).  
*The handset batteries are fully charged when the charging animation stops and the  (battery charged) icon is displayed.*

#### **Warning**

If you insert alkaline batteries instead of the NiMH batteries WARNING BATT will appear on the display. Replace immediately with batteries supplied.

---

### 3.4 Using multipacks

If you have purchased a multipack you will have additional handsets, chargers, power adaptors and AAA rechargeable batteries.

- 1** Plug the chargers into a power socket.
- 2** Install the batteries supplied into the other handsets.
- 3** Place the handsets on the chargers to fully charge the batteries for at least 24 hours.

---

## 4 Using your SE445

---



### 4.1 Calls

---



#### 4.1.1 Make a call

- 1 Press .
- 2 Dial the telephone number.





#### 4.1.2 Pre-dial

- 1 Enter the phone number (maximum 24 digits). If you make a mistake press .
- 2 Press  to dial the phone number entered.



#### 4.1.3 Dial one touch numbers 1 to 9

- 1 Press and hold a key from  to  until the number is displayed and dialled.  
*If no number is stored, you hear a beep.*


#### 4.1.4 Call from the phonebook

- 1 Press .
- The first entry in the phonebook is displayed.*
- 2 Scroll  or  to the entry you want.
- 3 Press  to dial the number.

##### \* Tip

Instead of scrolling to browse the phonebook entries, press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing  will show the entries starting with A. Pressing  again will show the entries starting with B, etc...

#### 4.1.5 Call waiting






If you have subscribed to Call Waiting service, the earpiece will emit a beep tone to inform you that there is a second incoming call. The number or name of the second caller will also be displayed if you have subscribed to Caller Line Identification service (CLI). Please contact your network provider for more information on this service. To answer the second call, press .

#### 4.1.6 Call from the call log




##### ⓘ Note

You need to subscribe to your network's Caller Line Identification service to be able to see the

caller's number in the call log. See 'Call log' on page 17 for more details.

- 1 Press  to enter CALL LOG menu. You have the options to access CALL LIST or ANSWER MACHINE. Press  to enter CALL LIST.  
*The first entry in the call list is displayed.*
- 2 Scroll  or  to the entry you want.
- 3 Press  to dial the number.

#### 4.1.7 Answer a call

- 1 When the phone rings and  flashes in the display, press  or press  to answer the call via the loudspeaker.


##### ⚠ Warning

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing. Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

##### ⓘ Note

If you have subscribed to your Network's Caller Identity service and assigned a VIP Group to the caller's number, the caller's details are displayed before the phone starts ringing (see 'Store an entry' on page 14 and 'Group melody' on page 20). You can set your phone to give the default ringtone as soon as the call is received then once the caller's identity is displayed, the assigned ringtone will start. See 'First ring', page 20.



##### \* Tip

If Auto Pick up mode (see page 21) is on, simply lift up the handset from its base to answer the call. The default setting is off, in which case you will need to press  to answer a call.

##### ⓘ Note

An incoming call has priority over other events. Whenever there is an incoming call, other operations in progress such as phone settings, menu navigation, etc. will be ended.



#### 4.1.8 Adjust volume

- 1 During a call, press  or  to adjust the earpiece or loudspeaker volume.  
*The level is shown in the handset display.*

---



#### 4.1.9 Mute

Mute the microphone so that you can talk to someone else in the room without your caller hearing you.

- 1 During a call, press .  
*The microphone is muted.*
- 2 Press  again to turn the microphone back on.



---

#### 4.1.10 End a call

- 1 Press .  
*After you hang up, the duration of your call is displayed for 5 seconds.*
-  **Note**  
If auto hang-up is on (see page 21) simply replace the handset on the base to end the call. The default setting is ON.

---








#### 4.1.11 Switch handset on/off

- 1 Press and hold  until the handset switches off.
- 2 Press and hold  again to switch the handset back on.

---

#### 4.2 Call a second external number

Put an external caller on hold to make a second external call. You can then switch between both callers or hold a 3-way conference call.

- 1 During your call, press . Scroll  to INIT 2ND CALL.
- 2 Press .  
*Display shows CALLING R*
- 3 Enter the second number.
- 4 When your second caller answers, press  to open the option menu:  
CONFERENCE – press  to initiate a 3-way with an external caller and internal caller.  
SWITCH CALLS – press  to switch between the two callers.
- 5 Press  to hang up.




---

#### 4.3 Intercom

This feature is only available when there are at least 2 registered handsets. It allows you to make internal calls, transfer external calls from one handset to another and use the conference option.

---

##### 4.3.1 Call another handset





- 1 Press .
  - If you have two handsets, the other handset is called automatically.
  - If more than two handsets are registered to the base, their numbers are displayed, e.g. 2345\*. Enter the number of the handset you want to call or press  to ring all handsets.
- 2 Press  to hang up.

 **Note**

If the handset does not belong to SE440/445 range, this function may not be available.



---

##### 4.3.2 Transfer an external call to another handset

- 1 During an external call, press .  
*Your caller is put on hold.*
- 2 Enter the number of the handset you want to call or press  to ring all handsets.  
*If there are only two handsets, the other handset is called automatically.*
- 3 When the other handset answers, announce the caller then press  to transfer the call. If the other handset does not answer, press  to talk to your caller again.

---

##### 4.3.3 Switch between an internal and external call

- 1 During an external call, press .  
*Your caller is put on hold.*
- 2 Enter the number of the handset you want to call or press  to ring all handsets.  
*If there are only two handsets, the other handset is called automatically.*

- 3 When the other handset answers you can speak privately to your internal caller.
- 4 Press to switch between both callers.
- 5 Press to hang up.

#### 4.3.4 Three-party conference call

- 1 During an external call, press .  
*Your caller is put on hold.*
- 2 Enter the number of the handset you want to call or press to ring all handsets.  
*If there are only two handsets, the other handset is called automatically.*
- 3 When the other handset answers, announce the call then press and hold to connect both calls. If the other handset does not answer, press to talk to your caller again.
- 4 Press to hang up.

#### 4.4 Voicemail

If you have subscribed to your network's voicemail service (if available), your SE445 displays when you have a new message. Depending on your country and network services, the voicemail number may be pre-stored in your handset for one touch dialling using the button.

##### Note

The voicemail number is pre-stored only if the country where the phone was purchased offers a voicemail service. If the voicemail number is not pre-stored you can add a number, or overwrite the existing stored number. See page 16.

#### 4.4.1 Dial your network voicemail service

- 1 Press and hold .  
*The number is displayed and dialed. Follow the voice prompts to play, save and delete your messages.*  
Or  
If is displayed in a call list, press to dial the network voicemail number.

##### Note

You can turn off the icon. When viewing the Calls log, press and hold .

## 5 Phonebook

The SE445 handset phonebook can store up to 100 names and numbers.

### Note

Numbers can be up to 24 digits long and names up to 12 characters long. Entries are stored in alphabetical order.

#### 5.1 View and dial phonebook entries

- 1 Press . *Display shows the first entry.*
- 2 Scroll or to the entry you want.  
Or  
To search alphabetically, press then press the key with the first letter of the name, e.g. if the name begins with N, press twice. *The display shows the first entry beginning with N. If required, press or to scroll to the exact entry.*
- 3 Press to dial the entry displayed.


#### 5.2 Store an entry

- 1 Press . **PHONEBOOK** is displayed.
- 2 Press . **NEW ENTRY** is displayed.
- 3 Press . **ENTER NAME** is displayed.
- 4 Enter a name and press .
- 5 Enter a number. Press to save. Press or to select **NO GROUP**, **GROUP A**, **B** or **C** and press to confirm.
- 6 Press to return to standby.

### Note

You can assign individual contacts to specific groups of your choice. For example, Group A contains phone numbers of all your co-workers. You can also assign a specific ring melody to that group (see 'Group Melody' on page 20). You can benefit from this feature only if you have subscribed to Caller Line Identification service from your network provider. If it is the case, every time someone from that group calls you, you will hear the designated ringtone for that group.

## Note

Cancel storing an entry by pressing  at any time during the process.

### 5.3 Entering names

Use the alphanumeric keypad to enter names in the phonebook.

For instance to enter the name Paul



P Press  once

A Press  once

U Press  twice


L Press  three times


To enter a space press 


Press  to delete a character or press and hold  to delete all characters.


### 5.4 Character map


Use the keypad to enter names and characters.


 Space 1 - < > \*


 A B C 2


 D E F 3

 G H I 4


 J K L 5

 M N O 6

 P Q R S 7


 T U V 8 ?

 W X Y Z 9

 0 - / \ # +







### 5.5 Enter a pause

If your SE445 is connected to a switchboard, you may need to enter a pause in a stored number. This gives the switchboard time to get an outside line. A Pause is normally stored after the switchboard access code (e.g. 9)








- 1 When storing a number, press and hold  until the display shows P. You can then continue storing the phone number.

### 5.6 View an entry














*In standby:*

- 1 Press .
- 2 Enter the first letter of the name to search alphabetically then scroll  or  to the exact entry. The name is displayed.
- 3 Press  to display the number. If there are more than 12 digits, press  again to see the rest of the number.
- 4 Press  to return to standby.

*During a call:*








- 1 Press  twice to open the phonebook menu.
- 2 Enter the first letter of the name you want then scroll  or  if necessary to the exact name. Press  to display the number. If there are more than 12 digits, press  again to see the rest of the number.
- 3 Press  to cancel the phonebook display.
- 4 Press  again to end the call.

### 5.7 Edit an entry

- 1 Press .
- 2 Scroll  or  to the entry you want to edit and press . EDIT ENTRY is displayed. Press  again.
- 3 Edit the name and press  to confirm. Use  to delete characters.
- 4 Press  and edit the number.
- 5 Press  to confirm.
- 6 Scroll  or  to select NO GROUP, GROUP A, B or C and press  to confirm.
- 7 Press  to return to standby.






---

## 5.8 Delete an entry

- 1 Press .
- 2 Scroll  to the entry you want to delete and press .
- 3 Scroll  to DELETE ENTRY and press .
- 4 Display shows CONFIRM?. Press .
- 5 Press  to return to standby.









---

## 5.9 Delete all entries

- 1 Press  twice.
- 2 Scroll  to DELETE ALL and press .
- 3 Display shows CONFIRM?. Press .
- 4 Press  to return to standby.

---

## 5.10 Copy phonebook to another handset



- 1 Press  twice.
- 2 Scroll  to PB TRANSFER and press .
- 3 Scroll  or  to the number of the handset you want the phonebook copied to. Press .
- 4 Press  on the receiving handset to accept the transfer from the emitting handset.  
Display shows TRANSFER... on the emitting handset.  
Display shows WAITING... on the receiving handset.
- 5 Press  to return to standby.

### Note

If an entry with the same name and number is already stored in the receiving handset, it will not be copied across.

---

### 5.10.1 One touch keys




The keys  to  enable one touch dialling of entries stored in the phonebook.

### Note

Keys 1 and 2 may have numbers prestored - usually giving access to Voicemail and Information services offered by your network, but this depends on your country and network. You can change pre-stored entries to your own preferred numbers.













---

### 5.10.2 Dial a one touch number

- 1 Press and hold a number key  to .
- The number is displayed and dialled.*
- 2 Press  to cancel the dialling and return to standby.













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### 5.10.3 Store a phonebook entry as a one touch number

- 1 Press  twice.
- 2 Scroll  to DIRECT MEM and press .
- 3 Press  or  to select KEY 1 - 9 and press . The current entry, if any, is displayed.
- 4 Press  again to open the options menu.
- 5 Press  to ADD an entry from the phonebook.
- 6 Scroll  or  to the entry you want. Press  to confirm or  to return to standby.

---

### 5.10.4 Delete a one touch number

- 1 Press  twice then scroll  or  to DIRECT MEM and press .
- 2 Scroll  or  to select KEY 1- 9.
- 3 Press  to display the current entry. Press  again to open the options menu.
- 4 Scroll  to DELETE and press .
- 5 Display shows CONFIRM?. Press .
- 6 Press  to return to standby.

---

## 6 Caller ID and Call log

If you have subscribed to Caller Line Identification (CLI), and provided the identity of the caller is not withheld, the number of the caller will be displayed together with the date and time of the call (if provided by the network).

### **Note**

- If the caller's number is stored in your phonebook along with a name, the name will also be displayed.
- If the telephone number is not available for incoming calls, the handset will display UNKNOWN.
- Information about incoming calls will vary by country and network operator. Some operators may charge a subscription for their Caller Line Identification service.


---

### 6.1 Call log

The call log contains details of missed and received call. Details include the date and time of the call. Entries are displayed in chronological order with the most recent call at the top of the list.

### **Note**









- When the call log is full, a new call replaces the oldest in the list.
- The received and missed calls log holds details of up to 50 calls.
- If you receive more than one call from the same number, only the most recent call is kept in the call log.

When you have missed calls (incoming calls that you haven't answered) the  icon will be displayed in the display on all handsets registered to the base.


If one handset is used to view the calls log, the icon on the other handsets continue to flash (Multipack user only).

---

### 6.1.1 View the call log







- 1 Press  to enter CALL LOG option menu, then press  to enter CALL LIST – *The most recent number - or name if stored in the phonebook - is displayed. New calls are marked with  icon flashing.*
- 2 Scroll  or  through the calls log. *At the end of the log, you will hear a beep.* Press  to see the number. If the number has more than 12 digits, press  to see the rest of the number.
- 3 Press  to return to standby.

### **Note**

The  icon stops flashing once all new calls have been viewed.














---

### 6.1.2 Dial from the call log

- 1 Press  to enter the CALL LOG option menu, then press  to enter CALL LIST.
- 2 Scroll  or  to the entry you want.
- 3 Press  or  to dial.










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### 6.1.3 Save a number from the call log to the phonebook

- 1 Press . Press .
- 2 Scroll  or  to the number you want.
- 3 Press . SAVE NUMBER is displayed.
- 4 Press . ENTER NAME is displayed. Use the keypad to enter the name.
- 5 Press  then the number is displayed, the user can then edit the number if required and must press  to save the number (even if has not been edited).
- 6 Press  or  to select NO GROUP, GROUP A, B or C and press  to confirm.
- 7 Press  to confirm.
- 8 Press  to return to standby.







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### 6.1.4 Delete a call log entry

- 1 Press  then . The most recent call is displayed.
- 2 Scroll  or  to the number you want.
- 3 Press  then scroll  to DELETE and press .
- 4 Display shows CONFIRM?. Press  to confirm.
- 5 Press  to return to standby.

---

### 6.1.5 Delete entire call log

- 1 Press  then . The most recent call is displayed.
- 2 Scroll  to DELETE ALL and press .
- 3 Display shows CONFIRM?. Press  to confirm. Press  to return to standby.




---

## 6.2 Redial

The SE445 lets you redial any of the last 10 numbers called. Numbers can be up to 24 digits long.





---

### 6.2.1 Redial the last number

- 1 Press . The last number dialled is displayed. If the number has more than 12 digits, the display shows **BACK▶** and the cursor blinks. Press  to display the rest. If the number is stored in the Phonebook, the name is displayed as well.
- 2 Press  to dial.












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### 6.2.2 View and dial a number in the redial list

- 1 Press . The last number dialled is displayed. If required, scroll  or  to display the number you want.
- 2 Press  to dial the number.









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### 6.2.3 Copy a redial number to the phonebook

- 1 Press  and scroll  or  to the entry you want.
- 2 Press .
- 3 Display shows SAVE NUMBER. Press .
- 4 Enter the name and press .
- 5 Edit the number if required and press .
- 6 Press  or  to select NO GROUP, GROUP A, B or C and press  to confirm.
- 7 Press  to return to standby.







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### 6.2.4 Delete a redial list entry

- 1 Press . Scroll  or  to display the number you want.
- 2 Press  and scroll  to DELETE then press .
- 3 Display shows CONFIRM?. Press  to confirm, then  to return to standby.

---

### 6.2.5 Delete entire redial list

- 1 Press  then press .
- 2 Scroll  to DELETE ALL and press .
- 3 Display shows CONFIRM?. Press  to confirm. Press  to return to standby.

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






## 7 Clock & Alarm

If you subscribe to your network's Caller Identification service, the time on your SE445 may be set automatically each time you receive a call, depending on your network provider.

You can also set or adjust the time using the Clock & Alarm menu.

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### 7.1 Set date and time











- 1 Press  and scroll  to CLOCK/ALARM. Press . Display shows DATE & TIME, then press .
- 2 Enter the date using the format DD-MM  
e.g. 04/08 for 4th August.
- 3 Press  and enter the time using the 24 hour format HH - MM, e.g. 14:45 for 2.45pm.
- 4 Press  to confirm.
- 5 Press  to return to standby.

#### Note



The date and time is retained during a power failure or when the batteries are discharged.

---

### 7.2 Set alarm

- 1 Press , scroll  to CLOCK/ALARM and press .
- 2 Scroll  to SET ALARM and press .
- 3 Scroll  or  to OFF, ON ONCE or ON DAILY and press .
- 4 If you select ON ONCE or ON DAILY, enter the time using the 24 hour format HH - MM e.g. 14:45 for 2:45pm and press .
- 5 Press  to return to standby. When the alarm goes off, press any key to stop the ring.









#### Note

- Once the alarm is set to on, the  icon is displayed.
- The alarm will ring at the medium level. ALARM ON and the  will flash on the display.

---

### 7.3 Set alarm melody

There are three alarm ringtones.

- 1 Press  and scroll  to CLOCK/ALARM. Press .
- 2 Scroll  to ALARM TONE and press .  
*Melodies are played.*
- 3 Scroll  or  and press .

---

## 8 Personal settings

---

### 8.1 Handset tones

#### **Warning**

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing.










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#### 8.1.1 Ring volume

Choose from: Ringer Off, Low, Medium, High, Boost and Progressive (increasing ring volume).

#### **Note**











The default setting is High.

- 1 Press , scroll  to PERSONAL SET and press .
- 2 HANDSET TONE is displayed. Press .
- 3 RING VOLUME is displayed. Press .
- 4 Scroll  or  to adjust the ringer volume level.
- 5 Press  to save the settings.
- 6 Press  to return to standby.

---

#### 8.1.2 Ring melody

Choose from 10 ringer melodies.














- 1 Press , scroll  to PERSONAL SET and press .
- 2 HANDSET TONE is displayed. Press  and scroll  to RING MELODY. Press .
- 3 Press  or  to select the ringtone.  
*A sample of the ringtone is played.*
- 4 Press  to confirm.
- 5 Press  to return to standby.

---

#### 8.1.3 Group melody

To benefit from this feature, you must subscribe to the Caller Line Identification service. This menu enables you to select and set the melodies to be played when there is an external incoming call from a contact whose name is stored in your phonebook and is part of a group. You can











associate 1 ring melody to each group. There are three phonebook groups (Group A, B, C) available for you to organize your contacts. Each group can be assigned a unique melody.

- 1 Press , scroll  to PERSONAL SET and press .
- 2 HANDSET TONE is displayed. Press  and scroll  to GROUP MELODY. Press .
- 3 Scroll  or  to select: GROUP A, B or C, then press .
- 4 Press  or  to select the ringtone you want for the group and press .
- 5 Press  to return to standby.

---

#### 8.1.4 Key tones on/off











When you press a key on the handset you hear a beep. You can switch these beeps on or off.

- 1 Press , scroll  to PERSONAL SET and press .
- 2 HANDSET TONE is displayed. Press  and scroll  to KEY TONE. Press .
- 3 Scroll  or  to select ON or OFF.
- 4 Press  to confirm.
- 5 Press  to return to standby.

---

#### 8.1.5 First ring









Your SE445 will automatically detect the Caller identification (Subscription dependent). Your phone will not ring until this information is displayed. If you wish to hear the ring before the caller identification is displayed you can manually set FIRST RING to ON.

- 1 Press , scroll  to PERSONAL SET and press .
- 2 HANDSET TONE is displayed. Press  and scroll  to FIRST RING. Press .
- 3 Scroll  or  to select ON or OFF.
- 4 Press  to confirm.
- 5 Press  to return to standby.


---










### 8.2 Handset name

Personalise your handset, with a name or location for example Peter or Bedroom. Maximum 10 characters.


- 1 Press , scroll  to PERSONAL SET and press .
- 2 Scroll  to HANDSET NAME and press . *The current name is displayed.*
- 3 Press  to delete the current name.
- 4 Enter the name you want – maximum 10 characters and press  to save.
- 5 Press  to return to standby.










### 8.3 Auto pick up

With Auto pick up switched on, you can answer a call just by lifting the handset off the base or charger. If switched off, you will have to press  to answer a call. The default setting is Off.

- 1 Press , scroll  to PERSONAL SET and press .
- 2 Scroll  to AUTO PICK UP. Press .
- 3 Scroll  or  to select ON or OFF.
- 4 Press  to confirm.
- 5 Press  to return to standby.









### 8.4 Auto hang up


With Auto hang up switched on, you can end a call just by replacing the handset on the base or charger. If switched off, you have to press  to hang up. The default setting is On.

- 1 Press , scroll  to PERSONAL SET and press .
- 2 Scroll  to AUTO HANG UP. Press .
- 3 Scroll  or  to select ON or OFF.
- 4 Press  to confirm.
- 5 Press  to return to standby.

### 8.5 Display language









You can change the display language.

- 1 Press , scroll  to PERSONAL SET and press .
- 2 Scroll  to LANGUAGE. Press .
- 3 Scroll  or  to select the language you want.
- 4 Press  to confirm.

- 5 Press  to return to standby.


### 8.6 Babysit mode on/off

Leave one handset in a room and use another handset to hear sounds in that room.


- 1 Press , scroll  to PERSONAL SET and press .
- 2 Scroll  to BABYSIT MODE. Press .
- 3 Press  or  to select ON or OFF.
- 4 Press  to confirm.

When switched On, you can leave this handset in the room you wish to monitor. Only the microphone is on. Anyone in the room cannot hear you.









### 8.7 Babysit

- 1 Switch a handset's babysit mode setting On and place that handset in the room.
- 2 At a second handset, press  and enter the number of the handset you are using as a room monitor. You can now hear sounds coming from the room.

#### \* Tip



To stop room monitoring at any time, press .

### 8.8 Backlight on/off

- 1 Press , scroll  to PERSONAL SET and press .
- 2 Scroll  to BACKLIGHT. Press .
- 3 Press  or  to select ON or OFF.
- 4 Press  to confirm.

### 8.9 Keypad lock

Prevent accidental dialling while carrying the handset by locking the keypad.

- 1 Press and hold .  
*The display shows KEYS LOCKED.*
- 2 To unlock the handset, press and hold  again.

#### ⊖ Note

While the keypad is locked, you can answer incoming calls as normal.

---









## 9 Advanced settings

This setting is useful to access certain network and PABX/switchboard services.

---

### 9.1 Recall time

The default SE445 recall time is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

- 1 Press , scroll  to ADVANCED SET and press .
- 2 RECALL TIME is displayed. Press .
- 3 Press  or  to select the setting you want: SHORT, MEDIUM, LONG.
- 4 Press  to confirm.
- 5 Press  to return to standby.










#### Note

The use of your SE445 cannot be guaranteed on all PABX.

---


### 9.2 Dial mode

The default SE445 dialling mode is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

- 1 Press , scroll  to ADVANCED SET and press .
- 2 Scroll  to DIAL MODE. Press .
- 3 Press  or  to select TONE or PULSE.
- 4 Press  to confirm.
- 5 Press  to return to standby.

---

#### 9.2.1 Temporarily switch from Pulse to Tone dialling

- 1 Press and hold .

*The dial mode will change from Pulse to Tone for the duration of the call.*

---

### 9.3 Call barring

Prevent certain numbers from being dialled from your SE445. Store up to four specific numbers, each up to 4 digits – for example, international or local prefixes.












Bypass call barring by switching the setting Off or On.

#### Note

If you switch Call barring on, BARR MODE ON will be displayed on your screen in standby mode.














---

#### 9.3.1 Switch call barring on/off

- 1 Press , scroll  to ADVANCED SET and press .
- 2 Scroll  to CALL BARRING. Press .
- 3 Enter the master PIN (default setting 0000) and press .
- 4 MODE is displayed. Press .
- 5 Press  or  to select ON or OFF. Press  to confirm.
- 6 Press  to return to standby. You can now set the number (See below).


---

#### 9.3.2 Set a number to be barred

- 1 Press , scroll  to ADVANCED SET and press .
- 2 Scroll  to CALL BARRING. Press .
- 3 Enter the master PIN (default setting 0000) and press .
- 4 Scroll  to NUMBER. Press .
- 5 If necessary, scroll  or  to the next available slot.
- 6 Press  and enter the number or prefix you want to bar. Press  to confirm.
- 7 Press  to return to standby.












---

### 9.4 Baby call

When activated, this feature allows you to dial a number by pressing any key on your handset (except ). This feature is very useful for access to emergency services.

---



### 9.4.1 Switch baby call on/off

- 1 Press , scroll  to **ADVANCED SET** and press .
- 2 Scroll  to **BABY CALL**. Press .
- 3 Enter the master PIN (default setting 0000) and press .
- 4 **MODE** is displayed. Press  then press  or  to select **ON** or **OFF**. Press  to confirm.
- 5 Press  to return to standby.

#### **Note**










If you switch Baby call on, **BABY CALL ON** will be displayed on your screen in standby mode.

To switch Baby call off again:

- 1 Press .
- 2 **OFF?** is displayed. Press  to confirm.


---

### 9.4.2 Set the baby call number

- 1 Press , scroll  to **ADVANCED SET** and press .
- 2 Scroll  to **BABY CALL**. Press .
- 3 Enter the master PIN (Default setting 0000) and press menu.
- 4 Scroll  to **NUMBER**. Press .
- 5 Enter the number. Press  to confirm.
- 6 Press  to return to standby.

---

### 9.4.3 Dial a baby number

- 1 When a baby call number has been stored and the baby call setting switched on, press any key (apart from ) to dial a number.

#### **Note**

When baby call is switched on, you can still answer any incoming call as normal.

---

## 9.5 Registration


Up to 5 handsets can be registered to one base station. Additional handsets must be registered to the base before you can use them.

- The instructions described below apply specifically to your Philips SE445 handset. If you wish to register another manufacturer's handset, the instructions may vary. In this case, please refer to the manufacturer of the additional handset.
- The Master PIN is required before you can register or unregister handsets. The default PIN is 0000.












---

## 9.6 Register a handset

At the base:

- 1 Press and hold the  button on the base station for at least 3 seconds. The base station emits a beep when it is ready to accept registration. You have 90 seconds in which to register a handset.






At the handset:

- 1 Press  and scroll  to **ADVANCED SET** and press .
- 2 Scroll  to **REGISTRATION** and press .
- 3 If necessary, scroll  or  to display **REGIST. BASE** and press . **BASE 1 2 3 4** is displayed and *the registered base number is flashing*. Enter the number of the base on which you wish to register your handset. If you have only 1 base station, press . If you have 2 base stations, press  or , etc.
- 4 When the display shows **PIN----**, enter the base PIN. *When the handset registers with the base, it is assigned a handset number.*


---

## 9.7 Select a base

You can register your SE445 handset with up to 4 bases. Once registered, you can switch between bases, for example, bases at home and at work.










- 1 Press  and scroll  to **ADVANCED SET** and press .
- 2 Scroll  to **REGISTRATION** and press .
- 3 **SELECT BASE** is displayed. Press .

The available bases are displayed with the current base number flashing.

- 4 Enter the number of the base you want – 1,2,3 or 4 and press .








When the base is found you hear a beep. If not found, the display shows UNREGISTERED.

## 9.8 Unregister a handset

- 1 Press  and scroll  to ADVANCED SET and press .
- 2 Scroll  to UNREGISTER and press .
- 3 Enter the 4 digit master PIN and press . Display shows the registered handset numbers.
- 4 Scroll  or  to select the handset you want to delete and press . UNREGISTERED is displayed on the handset screen.

## 9.9 PIN

The 4-digit master PIN is used when registering or unregistering a handset and when changing some settings on your SE445. The default setting is 0000. You can change this PIN for more security.

- 1 Press , scroll  to ADVANCED SET and press .
- 2 Scroll  to PIN. Press .
- 3 Enter the current 4 digit master PIN and press . (Default setting 0000).
- 4 Enter the new PIN and press .

### Note







Make a note of your PIN. If you forget your PIN you will need to reset your product.

## 9.10 Reset

This will reset your SE445 to its default settings.

### Note

Entries stored in the phonebook and new answering machine messages are retained. After reset, depending on your country, the welcome mode setting may be shown on the handset display.











- 1 Press , scroll  to ADVANCED SET and press .
- 2 Scroll  to RESET UNIT. Press .
- 3 CONFIRM? is displayed. Press .

## 9.11 Default settings

Handset name	PHILIPS
Key tone	On
Auto pick up	Off
Auto hang up	On
Ringer melody	Ring 1
Ringer volume	Medium
Earpiece volume	3
Phonebook	Unchanged
Call log	Empty
Redial list	Empty
Master PIN	0000
Keypad lock	Off
Clock	00:00
Alarm	Off
Dial mode	Tone
Answer Machine	On
Answer Mode	Answer & Record
Outgoing message	Pre-defined
Ring delay	6
Remote Access	On
Handset screening	Off
Base screening	On

## 9.12 Auto prefix

You can set the SE445 to detect a dialling number and replace it with another number. The number to be detected can be up to 5 digits long. It can be replaced with a number up to 10 digits.

- 1 Press , scroll  to ADVANCED SET and press .
- 2 Scroll  to PREFIX. Press .
- 3 DETECT DIGIT is displayed. Press .
- 4 Enter the number you want to be detected and press .
- 5 Scroll to PREFIX NUM. and press .
- 6 Enter the number you want it replaced with and press .
- 7 Press  to return to standby.

---










### 9.13 Country

If you move to another country you can set your phone to be compatible with the network settings of that country.

#### **Note**


If you make a mistake during welcome mode country selection, you can also reset your country.

Depending on your country, this option may be displayed as NOT AVAIL or you country may not be displayed.









- 1 Press , scroll  to ADVANCED SET and press .
- 2 Scroll  to SEL. COUNTRY. Press .
- 3 Enter the 4-digit master PIN and press .
- 4 Scroll  or  to display the required country.
- 5 Press  to confirm.

---

### 9.14 Intrusion

When an external call is taking place, another handset registered to the base can join in, making the call a 3-way conference, just by pressing .

To enable this, Intrusion must be switched On.

- 1 Press , scroll  to ADVANCED SET and press .
- 2 Scroll  to INTRUSION. Press .
- 3 Scroll  or  to ON or OFF.
- 4 Press  to confirm.

---

## 10 Network Services

Your SE445 gives you easy access to a range of network services.









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### 10.1 Call forward for all calls

Set your phone to forward all incoming calls to another number.









---

#### 10.1.1 Set call forward number

- 1 Press  and scroll  to NET. SERVICE and press .
- 2 CALL FORWARD is displayed. Press .
- 3 Scroll  or  to SETTINGS to set the number you wish to transfer the calls to and press .
- 4 Press  to return to standby.

---

#### 10.1.2 Activate/Deactivate call forward for all calls

- 1 Press  and scroll  to NET. SERVICE and press .
- 2 CALL FORWARD is displayed. Press .
- 3 Scroll  or  to ACTIVATED or DEACTIVATED and press .
- 4 Press  to return to standby.










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### 10.2 Call forward when busy

Set your phone to forward incoming calls to another number only if your line is busy.










---

#### 10.2.1 Set call forward number

- 1 Press  and scroll  to NET. SERVICE and press .
- 2 Scroll  to CALL FWD BUSY and press .
- 3 Scroll  or  to SETTINGS to set the number you wish to transfer the calls to and press .
- 4 Press  to return to standby.

---

### 10.2.2 Activate/Deactivate call forward when busy

- 1 Press  and scroll  to NET. SERVICE and press .
- 2 Scroll  to CALL FWD BUSY and press .
- 3 Scroll  or  to ACTIVATED or DEACTIVATED and press .
- 4 Press  to return to standby.










---

### 10.3 Call forward when unanswered

Set your phone to forward incoming calls to another number only if your line does not answer.










---

#### 10.3.1 Set call forward number

- 1 Press  and scroll  to NET. SERVICE and press .
- 2 Scroll  to CALL FWD UANS and press .
- 3 Scroll  or  to SETTINGS to set the number you wish to transfer the calls to and press .
- 4 Press  to return to standby.

---

#### 10.3.2 Activate/Deactivate call forward when unanswered






- 1 Press  and scroll  to NET. SERVICE and press .
- 2 Scroll  to CALL FWD UANS and press .
- 3 Scroll  or  to ACTIVATED or DEACTIVATED and press .
- 4 Press  to return to standby.

---

### 10.4 Voice mail

Switch your network's answering service on or off.











- 1 Press  and scroll  to NET. SERVICE and press .
- 2 Scroll  to VOICE MAIL 1 or VOICE MAIL 2 and press .

- 3 Scroll  or  to CALL and press  to call the voice mail number, or scroll to SETTINGS to set a voice mail number and press .
- 4 Press  to return to standby.

---

### 10.5 Info service











Dial your network's directory enquiries service.

- 1 Press  and scroll  to NET. SERVICE and press .
- 2 Scroll  to INFO SERVICE and press .
- 3 Scroll  or  to CALL and press  to call the service number, or scroll to SETTINGS to set a service number and press .
- 4 Press  to return to standby.

---

### 10.6 Call return











Dials your network to find out who called you last.

- 1 Press  and scroll  to NET. SERVICE and press .
- 2 Scroll  to CALL RETURN and press .
- 3 Scroll  or  to CALL and press  to call the number or scroll to SETTINGS to set a call return number and press .
- 4 Press  to return to standby.

---

### 10.7 Cancel Callback

Dials the service number for your country to deactivate the call back service.

- 1 Press  and scroll  to NET. SERVICE and press .
- 2 Scroll  to CANCEL CALLBK and press .
- 3 Scroll  or  to CALL and press  to dial the service number that will deactivate the call back service, or scroll to SETTINGS to set or modify the cancel callback service number and press .
- 4 Press  to return to standby.










---

## 10.8 Withhold number

Set your phone to withhold your number from being sent out every time you dial. If the receiving phone uses Caller Identification, your number will appear as WITHHELD on the display. Alternatively, this feature allows the prefix code to be added automatically to the dialling number once set.










---

### 10.8.1 Set up withhold ID

- 1 Press  and scroll  to NET. SERVICE and press .
- 2 Scroll  to WITHHOLD ID and press .
- 3 Scroll  or  to SETTINGS to set the prefix code for withholding ID and press .
- 4 Press  to return to standby.

---

### 10.8.2 Activate/Deactivate withhold ID

- 1 Press  and scroll  to NET. SERVICE and press .
- 2 Scroll  to WITHHOLD ID and press .
- 3 Scroll  or  to ACTIVATED or DEACTIVATED and press .
- 4 Press  to return to standby.








---

## 11 Using your Answering machine

Your SE445 answering machine records unanswered calls when it is activated. It can store up to 59 messages within the maximum recording time of 15 minutes. Each message can be up to 3 minutes long. Your personal outgoing messages can be up to 1 minute long.











---

### 11.1 SE445 Base Answer Machine Control Keys

-  Press to turn the answering machine on/off
-  Play new messages  
Press and hold to play all stored messages  
Press to stop playback
-  Skip to the next message during message playback
-  Replay current message  
Press twice to skip back to previous message
-  Delete current message during message playback  
Long press to delete all messages when TAM is in standby mode.
-  Increase speaker volume during message playback
-  Decrease speaker volume during message playback.

---

### 11.2 Switch on/off

- 1 Press  scroll  or  to ANSW MACHINE and press .
- 2 Scroll  to ANSW ON/OFF and press .
- 3 Scroll  or  to display ON or OFF.
- 4 Press  to confirm.
- 5 Press  to return to standby.

---

### 11.3 Play messages

- 1 Press and scroll or to ANSWER MACHINE and press . PLAY is displayed.
- 2 Press to play new messages.  
*The display shows the number of new messages. If there are no new messages, all stored messages are played.*
- 3 Press to display the callers identification. Press again to see the date and time of the call.

#### Note

If you have not subscribed to the Caller Line Identification this option is not available. This also applies for memo recordings.

- 4 During playback press to display a list of options. Use the and keys to change the options:
  - REPEAT – press to repeat current message
  - NEXT MESSAGE – press to play next message
  - PREV MESSAGE – press to play previous message
  - DELETE – press to delete the current message.
  - SAVE NUMBER – press to store the number, if available, in the phonebook.

#### Note

If you have not subscribed to the Caller Line Identification this option is not available.

- 5 Press to stop playback and return to standby.

---

### 11.4 Delete all messages

- 1 Press scroll to ANSWER MACHINE and press .
- 2 Scroll to DELETE ALL and press .
- 3 Display shows CONFIRM?. Press to confirm.

---

### 11.5 Record a memo

You can record a memo which is stored on your answering machine and played back like a normal message.

- 1 Press scroll or to ANSWER MACHINE and press .
- 2 Scroll to RECORD MEMO and press . Display shows RECORDING.
- 3 Speak your message. Press to end recording.

---

### 11.6 Outgoing messages

This is the message your callers hear on the answering machine. There are two pre-recorded outgoing messages, or you can record your own.

---

#### 11.6.1 Answer & Record

The caller can leave a message. The pre-recorded message is “This is an answering machine, please leave your message after the tone.”

---

#### 11.6.2 Answer Only

The caller can listen to your announcement but cannot leave a message. The pre-recorded message is “This is an answering machine, please call back later”.

---

#### 11.6.3 Set answer mode

Set your machine to Answer & Record or Answer Only.

- 1 Press scroll or to ANSWER MACHINE and press .
- 2 Scroll to ANSWER MODE and press . The current answer mode is displayed.
- 3 Scroll or to select ANSWER & RECORD or ANSWER ONLY and press .
- 4 Scroll or to display the message type you want: PERSONALISED to set your own recorded message or PREDEFINED for the pre-recorded message.
- 5 Press to confirm.

If you select PERSONALIZED, see following paragraph.

### 11.6.4 Record, play or delete your own outgoing message

Answer & Record invites your callers to leave a message. Answer Only lets callers hear your announcement but they cannot leave a message.

- 1 Press scroll to ANSW MACHINE and press .
- 2 Scroll to ANSWER MODE and press .
- 3 Scroll or to select ANSWER & REC or ANSWER ONLY and press . Use the or key to select PERSONALISED then press .
- 4 PLAY is displayed. Press .  
*Current message is played back.*
  - Scroll to select RECORD MESS - press . Display shows RECORDING and a beep is emitted. Speak your message. Press to end recording.
  - DELETE - press . The pre-recorded message will be automatically reinstated.
- 5 Press to confirm.

## 11.7 Answering machine settings

### 11.7.1 Ring delay

Select the number of rings before your answering machine picks up the call. Choose from 2 – 9 rings or Toll Saver.

#### Note

If Toll Saver is selected, then:

- If you have new messages your phone answers after 2 rings.
  - If there are no new messages it will answer after 6 rings. So you have the option to hang up, saving the time and cost of a call.
  - If the memory is full, it will answer after 10 rings in Answer Only mode.
- 1 Press scroll or to ANSW MACHINE and press .

- 2 Scroll to ANSW SETTINGS and press .
- 3 RING DELAY is displayed. Press .
- 4 Scroll or to select the number of rings – 2-9 or TOLL SAVER.
- 5 Press to confirm.

### 11.8 Remote access

Remote access allows you to operate your answering machine and listen to your messages by calling your SE445 from another phone. The default setting is activated.

- 1 Call your SE445. When you hear your outgoing message, press #.
- 2 Enter your 4 digit PIN. The default code is 0000. You hear a confirmation beep.

#### Note

Change this code for increased security, see 'PIN' on page 24.

- 3 After entering your PIN as stated above, use the keypad to operate your SE445 answering machine:

Play messages	2
Play previous message	1
Play next message	3
Delete message playing	6
Switch answer machine on	7
Stop playback	8
Switch answer machine off	9

### 11.8.1 Remote Access activated/deactivated

- 1 Press , scroll to ANSW MACHINE and press .
- 2 Scroll to ANSW SETTINGS and press .
- 3 Scroll to REMOTE ACC and press .
- 4 Scroll or to select ACTIVATED or DEACTIVATED.
- 5 Press to confirm.

---

## 11.9 Call screening

Use your handset or base speaker to hear a caller leaving a message. You can then choose to ignore the caller or pick up the call.





The default settings are:

- Handset call screening: Off
- Base call screening: On.

At the handset:











- 1 If you want to interrupt and take the call press  or .

At the base:

- 1 When a caller is leaving a message, press  or  to adjust the volume to listen to your caller.
- 2 To interrupt and take the call on the handset, press  or .











---

### 11.9.1 Switch handset call screening on/off

- 1 Press , scroll  or  to ANSW MACHINE and press .
- 2 Scroll  to ANSW SETTINGS and press .
- 3 Scroll to HS SCREENING and press .
- 4 Scroll  or  to select ON or OFF.
- 5 Press  to confirm.




---





### 11.9.2 Switch base station call screening on/off


- 1 Press , scroll  to ANSW MACHINE and press .
- 2 Scroll  to ANSW SETTINGS and press .
- 3 Scroll  to BS SCREENING and press .
- 4 Press  or  to select ON or OFF.
- 5 Press  to confirm.

---

## 11.10 Access answering machine menu via the Call log

When the  is flashing to indicate new messages you can see caller details via  or press  again to go to ANSW MACHINE to play new messages.

- 1 Press , CALL LIST is displayed.
- 2 Press , ANSW MACHINE is displayed.
- 3 Press , PLAY is displayed.
- 4 Press , the handset will start the new message playback. Once all messages are played, the handset will return to standby.


During message playback, press  anytime to return to standby.

---

## 11.11 Memory full

The memory is full if there is less than 15 seconds of recording time left or if the maximum total of 59 messages has been reached.

When the memory becomes full:

- The display will show --.
-  flashes quickly on the handset display.
- The machine will automatically switch to Answer Only mode.

If the memory becomes full while a caller is leaving a message, they will hear a beep and the call is ended.

## 12 Maintenance and replacement

### 12.1 Cleaning

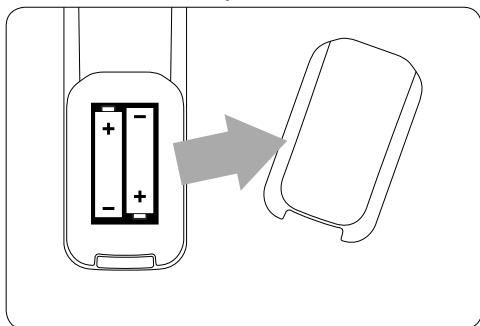
- Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product.
- Never use a dry cloth as this may cause a static shock.

### 12.2 How to replace the batteries

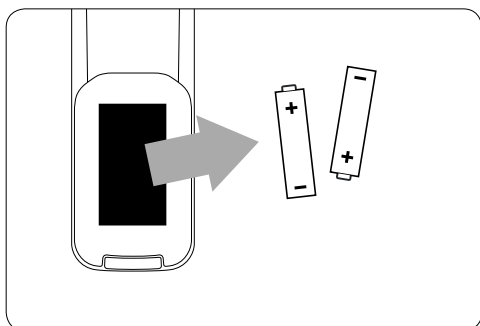
#### ⚠ Warning

Always use AAA rechargeable batteries.

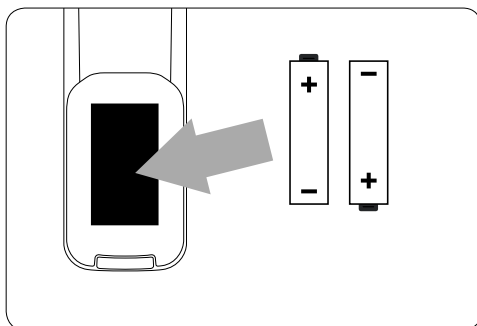
- 1 Slide off the battery cover.



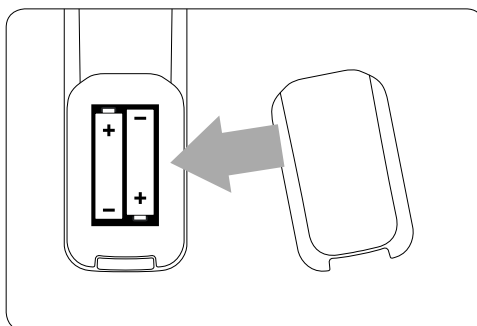
- 2 Remove the old batteries.



- 3 Place the new batteries in the handset.



- 4 Replace the battery cover.



---

## 13 Technical data

---

### Battery life and range


Talk time and stand-by time

When the battery is fully charged, the talk time of your SE445 is approximately 12 hours and the stand-by time is approximately 150 hours.




---

### Low battery warning

The battery level is shown in the top left of the handset display.

When the battery level becomes low, you hear a beep once every minute (during a call) and the  icon flashes. If the battery level becomes exceedingly low, the phone automatically switches off shortly after the alert.

The approximate power levels of your battery are:

-  Fully charged.
-  Partially charged.
-  Running low.

---

### Battery type

The batteries that are used on your SE445 are AAA NiMh 550mAh.

---

### Out of range warning

In ideal conditions the range of the phone is up to 50 metres indoors and 300 metres outdoors.

When you are getting close to being out of range during a call, the handset gives a warning beep.

If the handset moves outside this range, the handset gives an error beep, the call is lost and some other functions will not be available. You will hear an error beep if you try to use them, provided the error beep is switched on.

When you come back in range of the base, the handset gives another beep.

### Note

For the error beep to work, it must be switched on.

---

## 14 Frequently asked questions

[www.philips.com/support](http://www.philips.com/support)

---

### Charging

#### The icon is not blinking when the handset is placed on the base

- Bad battery contact – move the handset slightly
- Dirty contact – Clean the battery contact with a cloth moistened with alcohol
- Battery is full – no need to charge

---

### Calls

#### No dialling tone

- No power – check the connections. Reset the phone: unplug and plug back in the mains
- Batteries are empty – charge the batteries for at least 24 hours
- You are too far from the base – move closer to the base
- Wrong line cable – use the line cable provided
- Line adaptor (when needed) is not connected to the line cord – connect the line adaptor (when needed) to the line cord

#### Poor audio quality

The base is too close to electrical appliances, reinforced concrete walls or metal doorframes – move the base at least one metre away from any electrical appliances

#### The icon is blinking

- Handset is not registered to the base – register the handset to the base
- You are too far from the base – move closer to the base

#### No ring tone

The ring tone is deactivated.  
Increase the volume.

---

#### Caller Line Identification (CLI) service does not work

Check your subscription with your network operator

---

### Phonebook

#### A phonebook entry cannot be stored

The phonebook is full. Delete an entry to free memory

---

### Display

#### No display

- Try recharging or replacing the batteries.
- Try disconnecting and connecting the base power supply.
- If 7 segment display is not lit up, then try disconnecting and connecting the base power supply.

---

### Registration

#### Unable to register another handset

Maximum number of 5 handsets has been reached.

The display shows **SEARCHING**. You must unregister a handset in order to register a new one.

---

### Interference

#### Noise interference on your radio or television

Your base or charger may be too close. Move it as far away as possible.

---

## **Answering machine**

### **Answering machine does not record messages**

- Switch the answering machine on.
- The memory may be full. If so, you will need to delete some messages.
- Answer mode may be set to Answer Only. Change the mode to Answer & Record.

### **Cannot access messages remotely**

- Remote access may be switched off.
- If wrong PIN is entered a beep is played. You can enter the PIN once again.

### **Cannot record outgoing message**

- The memory may be full. If so, you will need to delete some messages.

### **Answering machine stops automatically**

- The memory may be full. If so, you will need to delete some messages.
- The maximum message length is 3 minutes.

---

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Document order number: 3111 285 38681 (EN)



Printed in China