

Register your product and get support at  
**www.philips.com/welcome**

DC220



Thank you for choosing Philips.

### **Need help fast?**

Read your Quick Start Guide and/or User Manual first for quick tips that make using your Philips product more enjoyable.

If you have read your instructions and still need assistance, you may access our online help at

**www.philips.com/welcome**  
or call

**1-888-PHILIPS (744-5477)**  
while with your product.

(and Model / Serial number)



Philips vous remercie de votre confiance.

### **Besoin d'une aide rapide?**

Le Guide rapide de début et Manuel de l'utilisateur regorgent d'astuces destinées à simplifier l'utilisation de votre produit Philips.

Toutefois, si vous ne parvenez pas à résoudre votre problème, vous pouvez accéder à notre aide en ligne à l'adresse

**www.philips.com/welcome**  
ou formez le

**1-800-661-6162 (Francophone)**  
**1-888-PHILIPS (744-5477) (English speaking)**

Veuillez à avoir votre produit à portée de main.

(et model / serial nombre)



Gracias por escoger Philips

### **Necesita ayuda inmediata?**

Lea primero la Guía rápida del comienzo o el Manual del usuario, en donde encontrará consejos que le ayudarán a disfrutar plenamente de su producto Philips.

Si después de leerlo aún necesita ayuda, consulte nuestro servicio de asistencia en línea en

**www.philips.com/welcome**  
o llame al teléfono

**1-888-PHILIPS (744-5477)**

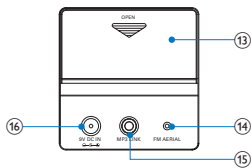
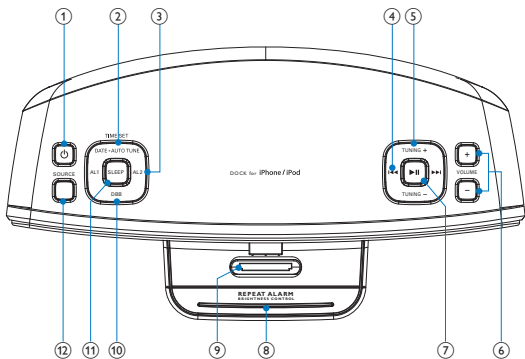
y tenga a mano el producto.  
(y número de model / serial)



EN

User manual

**PHILIPS**



**Return your Product Registration Card or register online at  
[www.philips.com/welcome](http://www.philips.com/welcome) today to get the very most from your purchase.**

Registering your model with PHILIPS makes you eligible for all of the valuable benefits listed below, so don't miss out. Complete and return your Product Registration Card at once, **or register online at [www.philips.com/welcome](http://www.philips.com/welcome)** to ensure:

**\*Proof of Purchase**

Returning the enclosed card guarantees that your date of purchase will be on file, so no additional paperwork will be required from you to obtain warranty service.

**\*Product Safety Notification**

By registering your product, you'll receive notification - directly from the manufacturer - in the rare case of a product recall or safety defect.

**\*Additional Benefits**

Registering your product guarantees that you'll receive all of the privileges to which you're entitled, including special money-saving offers.

## PHILIPS

***Congratulations on your purchase, and welcome to the "family!"***

**Dear PHILIPS product owner:**

Thank you for your confidence in PHILIPS. You've selected one of the best-built, best-backed products available today. We'll do everything in our power to keep you happy with your purchase for many years to come. As a member of the PHILIPS "family," you're entitled to protection by one of the most comprehensive warranties and outstanding service networks in the industry. What's more, your purchase guarantees you'll receive all the information and special offers for which you qualify, plus easy access to accessories from our convenient home shopping network.

Most importantly, you can count on our uncompromising commitment to your total satisfaction.


All of this is our way of saying welcome - and thanks for investing in a PHILIPS product.


**P.S. To get the most from your PHILIPS purchase, be sure to complete and return your Product Registration Card at once, or register online at:**

**[www.philips.com/welcome](http://www.philips.com/welcome)**

Know these  
**safety** symbols



 This "bolt of lightning" indicates uninsulated material within your unit may cause an electrical shock. For the safety of everyone in your household, please do not remove product covering.

 The "exclamation point" calls attention to features for which you should read the enclosed literature closely to prevent operating and maintenance problems.

**WARNING:** To reduce the risk of fire or electric shock, this apparatus should not be exposed to rain or moisture and objects filled with liquids, such as vases, should not be placed on this apparatus.

**CAUTION:** To prevent electric shock, match wide blade of plug to wide slot, fully insert.

**ATTENTION:** Pour éviter les choc électriques, introduire la lame la plus large de la fiche dans la borne correspondante de la prise et pousser jusqu'au fond.

**For Customer Use**

Enter below the Serial No. which is located on the rear of the cabinet. Retain this information for future reference.

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

## PHILIPS

Visit our World Wide Web Site at <http://www.philips.com/welcome>

# 1 Important

## Safety

Know these safety symbols



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## Important Safety Instructions

- ① Read these instructions.
- ② Keep these instructions.
- ③ Heed all warnings.
- ④ Follow all instructions.
- ⑤ Do not use this apparatus near water.
- ⑥ Clean only with dry cloth.
- ⑦ Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- ⑧ Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- ⑨ Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- ⑩ Only use attachments/accessories specified by the manufacturer.
- ⑪ Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- ⑫ Unplug this apparatus during lightning storms or when unused for long periods of time.

- ⑬ Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- ⑭ **Battery usage CAUTION** – To prevent battery leakage which may result in bodily injury, property damage, or damage to the unit:
- Install all batteries correctly, + and - as marked on the unit.
  - Do not mix batteries (old and new or carbon and alkaline, etc.).
  - Remove batteries when the unit is not used for a long time.
  - The batteries shall not be exposed to excessive heat such as sunshine, fire or the like.
  - Perchlorate Material - special handling may apply. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).
- ⑮ Apparatus shall not be exposed to dripping or splashing.
- ⑯ Do not place any sources of danger on the apparatus (e.g. liquid filled objects, lighted candles).
- ⑰ This product may contain lead and mercury. Disposal of these materials may be regulated due to environmental considerations. For disposal or recycling information, please contact your local authorities or the Electronic Industries Alliance: [www.eiae.org](http://www.eiae.org).
- ⑱ Where the MAINS plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.



## Warning

- Never remove the casing of this apparatus.
- Never lubricate any part of this apparatus.
- Never place this apparatus on other electrical equipment.
- Keep this apparatus away from direct sunlight, naked flames or heat.
- Ensure that you always have easy access to the power cord, plug or adaptor to disconnect the apparatus from the power.

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## Notice

Any changes or modifications made to this device that are not expressly approved by Philips Consumer Lifestyle may void the user's authority to operate the equipment.

### Notice of compliance

The device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- ① **This device may not cause harmful interference, and**
- ② **This device must accept any interference received, including interference that may cause undesired operation.**

### FCC rules

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or

television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **Canada**

This Class B digital apparatus complies with Canadian ICES-003.

### **Environmental information**

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.)

Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.



#### **Note**

- The type plate is located on the bottom of the apparatus.



## 2 Your Clock Radio for iPhone/iPod

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

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### Introduction

With this unit, you can enjoy audio from the iPod, iPhone, other audio devices, or the radio.

The radio, iPod, or iPhone can be set as the alarm timer. You can set two alarm timers to go off at different time.

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### What's in the box

Check and identify the contents of your package:

- Main unit
- 1 x AC power adaptor
- 1 x MP3 LINK cable
- User manual
- Quick start guide

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### Overview of the main unit

#### Top View

#### ① POWER

- Turn on the unit or switch to standby mode.
- Deactivate the sleep timer.
- Stop alarm.

- ② **DATE • AUTO TUNE/TIME SET**
  - Set the date and clock.
  - Search and program radio stations automatically.
- ③ **AL 1/AL 2**
  - Set the alarm timer.
  - Turn off the alarm tone.
  - View alarm settings.
- ④ **|◀◀▶▶|**
  - Skip to the previous/next audio file.
  - Search within an audio file.
  - Select a preset radio station.
  - Adjust time.
- ⑤ **TUNING +/-**
  - Tune to a radio station.
  - Adjust time.
- ⑥ **VOL +/-**
  - Adjust volume.
- ⑦ **▶||**
  - Start or pause iPod/iPhone play.
- ⑧ **REPEAT ALARM/BRIGHTNESS CONTROL**
  - Repeat the alarm.
  - Adjust the display brightness.
- ⑨ **iPod/iPhone dock**
  - Load an iPod/iPhone.
- ⑩ **DBB**
  - Turn on or off dynamic bass enhancement.
- ⑪ **SLEEP**
  - Set the sleep timer.
- ⑫ **SOURCE**
  - Select a source: iPod/iPhone, FM tuner or AUX.

## Back View

- ⑬ **Backup battery compartment**
  - Insert 2 pieces of AAA/R03/UM4, 1.5V batteries.
- ⑭ **FM AERIAL**
  - Improve FM reception.
- ⑮ **MP3-LINK**
  - Jack for an external audio device.
- ⑯ **DC IN**
  - Power supply socket.

## 3 Get started



### Caution

- Use of controls or adjustments or performance of procedures other than herein may result in hazardous radiation exposure or other unsafe operation.

Always follow the instructions in this chapter in sequence.

If you contact Philips, you will be asked for the model and serial number of this apparatus. The model number and serial number are on the bottom of the apparatus. Write the numbers here:

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

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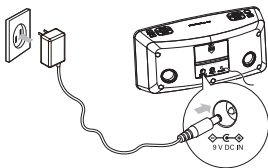
## Connect power



### Caution

- Risk of product damage! Ensure that the power voltage corresponds to the voltage printed on the back or underside of the apparatus.
- Risk of electric shock! When you unplug the AC adaptor, always pull the plug from the socket. Never pull the cord.
- Before connecting the AC adaptor, ensure you have completed all other connections.

- 1 Connect one end of the AC adaptor to the **DC IN** socket on the main unit.
- 2 Connect the other end of the AC adaptor to the wall outlet.



### Note

- The voltage and power rating information is located on the bottom of the unit.

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## Set time and date

- 1 Dock the iPod / iPhone on the unit.

- 2 Open the iPod / iPhone.  
↳ Time and date information on the iPod / iPhone transfers to the unit automatically.

#### To set time and date manually:

- 1 In standby mode, press and hold **DATE • AUTO TUNE/TIME SET** for 2 seconds.  
↳ [12 HR] begins to blink.
- 2 Press **TUNING +/-** or **◀◀/▶▶** to select 12/24 hour format.
- 3 Press **DATE • AUTO TUNE/TIME SET** to confirm.  
↳ The hour digits begin to blink.
- 4 Press **TUNING +/-** or **◀◀/▶▶** to set the hour.
- 5 Press **DATE • AUTO TUNE/TIME SET** to confirm.  
↳ The minute digits begin to blink.
- 6 Repeat steps 4-5 to set the minute, year, month, and day.

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## Turn on

- 1 Press **POWER**.  
↳ The unit switches to the last selected source.

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## Switch to standby

- 1 Press **POWER** again to switch the unit to standby mode.  
↳ The time and date (if set) appear on the display panel.

## 4 Play

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### Play from iPod/iPhone

You can enjoy audio from iPod/iPhone through this unit.

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### Compatible iPod/iPhone

Apple iPod and iPhone models with a 30-pin dock connector:

- iPod classic, iPod touch, iPod nano, iPod 5th generation (video), iPod with color display, iPod mini.
  - iPhone, iPhone 3G, iPhone 3GS.
- 

### Listen to the iPod/iPhone

- 1 Place the iPod/iPhone into the dock.
  - 2 Press **SOURCE** repeatedly to select iPod/iPhone source.
    - ↳ The connected iPod/iPhone plays automatically.
    - To pause/resume play, press ►||.
    - To skip to a track, press ◀◀▶▶.
    - To search during play, press and hold ◀◀▶▶, then release to resume normal play.
- 

### Charge the iPod/iPhone

When the unit is connected to power, the docked iPod/iPhone begins to charge.



Tip

- For certain iPod models, it may take up to a minute before the charging indication appears.

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## Play from an external device

You can also listen to an external audio device through this unit.

- 1 Press **SOURCE** repeatedly to select AUX source.
- 2 Connect the supplied MP3 link cable to:
  - the **MP3 LINK** jack (3.5mm) on the back of the unit.
  - the headphone jack on an external device.
- 3 Start to play the device (see the device user manual).

## 5 Listen to radio



### Note

- Only FM radio reception is available on this unit.

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## Tune to a radio station



### Tip

- Position the antenna as far as possible from TV, VCR or other radiation source.



### Note

- For optimal reception, fully extend and adjust the position of the antenna.

- 1 Press **SOURCE** to select FM.

- 2 Press and hold **TUNING +/-** for more than 2 seconds.
  - ↳ [SRCH] (search) displays.
  - ↳ The radio tunes to a station with strong reception automatically.
- 3 Repeat step 2 to tune to more stations.
  - To tune to a weak station, press **TUNING +/-** repeatedly until you find optimal reception.

---

## Program radio stations automatically

You can program a maximum of 20 preset radio stations.

- 1 In the tuner mode, press and hold **DATE • AUTO TUNE/TIME SET** for more than 2 seconds to activate automatic program mode.
  - ↳ [AUTO] (auto) displays.
  - ↳ All available stations are programmed in the order of waveband reception strength.
  - ↳ The first programmed radio station is broadcast automatically.

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## Program radio stations manually

You can program a maximum of 20 preset radio stations.

- 1 Tune to a radio station.
- 2 Press **DATE • AUTO TUNE/TIME SET** to activate the program mode.
  - ↳ PR01 begins to blink.
- 3 Press **DATE • AUTO TUNE/TIME SET** to confirm.
- 4 Repeat the above steps to program other stations.





#### Tip

- To overwrite a programmed station, store another station in its place.

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## Select a preset radio station

- 1 Press **|◀◀▶▶|** to select a preset program number.

## 6 Other features

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### Set the alarm timer

You can set two alarms which go off at different time.

- 1 Ensure that you have set the clock correctly.
- 2 Press and hold **AL 1** or **AL 2** for 2 seconds.  
↳ [AL 1] or [AL 2] begin to blink.
- 3 Press **SOURCE** repeatedly to select an alarm sound source: iPod/iPhone, iPod/iPhone playlist, FM tuner, or buzzer.
- 4 Press **AL 1** or **AL 2**.  
↳ Hour digits begin to blink.
- 5 Press **TUNING +/-** or **|◀◀▶▶|** repeatedly to set the hour.
- 6 Press **AL 1** or **AL 2** to confirm.  
↳ Minute digits begin to blink.
- 7 Repeat steps 5-6 to set the minute.
- 8 Repeat steps 5-6 to select whether to ring alarm the whole week, on weekdays, or at weekend.
- 9 Repeat steps 5-6 to set the alarm volume.



## Tip

- If you want to wake up to specific music track(s) on iPhone/iPod, after set iPhone/iPod playlist as the wake up source on the unit, you need to create a playlist called 'PHILIPS' via iTunes and copy the track(s) to this new 'PHILIPS' playlist.
- If no playlist is created or there is no song in the playlist, the unit will play the music track according to the last music playback preference on iPhone/iPod.

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## Activate and deactivate the alarm timer

- 1 Press **AL 1** or **AL 2** repeatedly to activate or deactivate the timer.
  - ➡ If the timer is activated, [🕒 AL 1] or [🕒 AL2] is displayed.
  - ➡ If the timer is deactivated, 🕒 before [AL1] or [AL2] disappears.

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## Gentle wake

Gentle wake function peacefully wakes you with gently ascending alarm volume.

- If selected the alarm source iPhone/iPod, iPhone/iPod playlist or FM, alarm volume will gentle increase.
- If selected the alarm source Buzzer, the alarm will increases beep tone frequency within seconds.

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## Repeat alarm

- 1 When the alarm rings, press **BRIGHTNESS/REP ALM**.
  - ➡ The alarm repeats ringing minutes later.



#### Tip

- You can press **⏮⏭⏭⏭** to adjust the interval to repeat alarm.

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## Stop alarm ring

- 1 When the alarm rings, press the corresponding **AL 1** or **AL 2**.  
↳ The alarm stops but the alarm settings remain.

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## View the alarm settings

- 1 Press **AL 1** or **AL 2**.

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## Backup Battery Mode

Under normal use, the unit should be powered through the AC adapter. If the AC adapter is disconnected, the unit will automatically switch to Backup Battery mode.

Under Backup Battery mode:

- The unit displays the same as under the Standby mode, with backlight off.
- Only the functions below are available:
  - Clock
  - Alarm



#### Note

- Alarm source is defaulted to 'Buzzer' under Backup Battery mode.

When AC Power is plugged back, the unit will exit Backup Battery mode and go to Standby mode.



#### Note

- Under Backup Battery mode, the unit can work over 3 months.
- When the battery power is low, the display panel will indicate "bAtt Lo" until the batteries are empty and the unit will switch off automatically. In this case, please replace the batteries in the backup battery compartment with 2 pieces of new 1.5V, AAA/R03/UM4 batteries.

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## Install backup batteries



#### Caution

- Risk of explosion! Keep batteries away from heat, sunshine or fire. Never discard batteries in fire.
- Risk of product damage! When the apparatus is not used for long periods, remove the battery.

- 1 Open the battery compartment on the back of the unit.
- 2 Insert 2 x 1.5V R03/UM-4/AAA batteries with correct polarity.
- 3 Close the battery compartment.



#### Note

- Batteries contain chemical substances, so they should be disposed of properly.

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## Set the sleep timer



### Note

- Make sure the time/date is set correctly before setting the sleep timer.

This unit can switch to standby automatically after a set period of time.

- 1 Press **SLEEP** repeatedly to select a set period of time (in minutes).
  - ↳ The sleep timer is activated
  - ↳ The display shows **zZ**
  - ↳ The volume starts to decrease gradually from the last 5 minutes of sleep timer
  - ↳ The unit switches to standby when reaches the set time.

### To deactivate sleep timer

- 1 Press **SLEEP** repeatedly until **[OFF]** displays.
  - ↳ **zZ** disappears on the display.

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## Adjust display brightness

- 1 Press **BRIGHTNESS/REP ALM** repeatedly to select different levels of display brightness.

# 7 Adjust sound

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## Adjust volume level

- 1 During play, press **VOL +/-** to increase/decrease the volume level.

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## Enhance bass

- 1 During play, press **DBB** to turn on or off dynamic bass enhancement.
- ↳ If DBB is activated, [DBB 1] is displayed.
  - ↳ If DBB is deactivated, [DBB 0] is displayed.

## 8 Product information



### Note

- Product information is subject to change without prior notice.

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## Specifications

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### Amplifier

Rated Output Power	2 x 2.5 W RMS
Frequency Response	125 Hz - 16 kHz, $\pm 3$ dB
Signal to Noise Ratio	>55 dB
MP3 link	500 mV RMS 10 kohm

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## Tuner

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### FM

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Tuning Range	87.5 - 108 MHz
Tuning grid	100 KHz
Sensitivity	
- Mono, 26dB S/N Ratio	<22 dBu
- Stereo, 46dB S/N Ratio	<45 dBu
Search Selectivity	<36 dBu
Total Harmonic Distortion	<3%
Signal to Noise Ratio	>45 dB

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### General information

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AC power (power adaptor)	AS190-090-AA180; Input: 100-240 V, 50/60Hz, 0.7A; Class II; Output: 9.0V $\overline{=}$ 1.8A
Operation Power Consumption	10 W
Standby Power Consumption	<1 W
Dimensions	
- Main Unit (W x H x D)	216.9 x105 x139.4 mm
Weight	
- Main Unit	0.75 kg

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## 9 Troubleshooting



### Warning

- Never remove the casing of this apparatus.

To keep the warranty valid, never try to repair the system yourself. If you encounter problems when using this apparatus, check the following points before requesting service. If the problem remains unsolved, go to the Philips web site ([www.philips.com/welcome](http://www.philips.com/welcome)). When you contact Philips, ensure that the apparatus is nearby and the model number and serial number are available.

#### No power

- Ensure that the AC power plug of the unit is connected properly.
- Ensure that there is power at the AC outlet.

#### No sound

- Adjust the volume.

#### No response from the unit

- Disconnect and reconnect the AC power plug, then turn on the unit again.

#### Poor radio reception

- Increase the distance between the unit and your TV or VCR.
- Fully extend the FM antenna.

#### Timer does not work

- Set the clock correctly.
- Switch on the timer.



**Clock/timer setting erased**

- Power has been interrupted or the power plug has been disconnected.
- Reset the clock/timer.

**Clock error when synchronize time with iPod touch**

- Reset iPod touch by pressing and holding Power and Menu keys on iPod touch for 10 seconds.

## PHILIPS LIMITED WARRANTY ONE (1) YEAR

### WARRANTY COVERAGE:

Philips warranty obligation is limited to the terms set forth below.

### WHO IS COVERED:

Philips warrants the product to the original purchaser or the person receiving the product as a gift against defects in materials and workmanship as based on the date of original purchase ("Warranty Period") from an Authorized Dealer. The original sales receipt showing the product name and the purchase date from an authorized retailer is considered such proof.

### WHAT IS COVERED:

The Philips warranty covers new products if a defect in material or workmanship occurs and a valid claim is received by Philips within the Warranty Period. At its option, Philips will either (1) repair the product at no charge, using new or refurbished replacement parts, or (2) exchange the product with a product that is new or which has been manufactured from new, or serviceable used parts and is at least functionally equivalent or most comparable to the original product in Philips current inventory, or (3) refund the original purchase price of the product.

Philips warrants replacement products or parts provided under this warranty against defects in materials and workmanship from the date of the replacement or repair for ninety (90) days or for the remaining portion of the original product's warranty, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Philips' property. When a refund is given, your product becomes Philips' property.

**Note: Any product sold and identified as refurbished or renewed carries a ninety (90) day limited warranty.**

Replacement product can only be sent if all warranty requirements are met. Failure to follow all requirements can result in delay.

### WHAT IS NOT COVERED - EXCLUSIONS AND LIMITATIONS:

This Limited Warranty applies only to the new products manufactured by or for Philips that can be identified by the trademark, trade name, or logo affixed to it. This Limited Warranty does not apply to any non-Philips hardware product or any software, even if packaged or sold with the product. Non-Philips manufacturers, suppliers, or publishers may provide a separate warranty for their own products packaged with the bundled product.

Philips is not liable for any damage to or loss of any programs, data, or other information stored on any media contained within the product, or any non-Philips product or part not covered by this warranty. Recovery or reinstallation of programs, data or other information is not covered under this Limited Warranty.

This warranty does not apply (a) to damage caused by accident, abuse, misuse, neglect, misapplication, or non-Philips product, (b) to damage caused by service performed by anyone other than Philips or Philips Authorized Service Location, (c) to a product or a part that has been modified without the written permission of

Philips, or (d) if any Philips serial number has been removed or defaced, or (e) product, accessories or consumables sold "AS IS" without warranty of any kind by including refurbished Philips product sold "AS IS" by some retailers.

### This Limited Warranty does not cover:

- Shipping charges to return defective product to Philips.
- Labor charges for installation or setup of the product, adjustment of customer controls on the product, and installation or repair of antenna/signal source systems outside of the product.
- Product repair and/or part replacement because of improper installation or maintenance, connections to improper voltage supply, power line surge, lightning damage, retained images or screen markings resulting from viewing fixed stationary content for extended periods, product cosmetic appearance items due to normal wear and tear, unauthorized repair or other cause not within the control of Philips.
- Damage or claims for products not being available for use, or for lost data or lost software.
- Damage from mishandled shipments or transit accidents when returning product to Philips.
- A product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.
- A product used for commercial or institutional purposes (including but not limited to rental purposes).
- Product lost in shipment and no signature verification receipt can be provided.
- Failure to operate per Owner's Manual.

### TO OBTAIN ASSISTANCE IN THE U.S.A., PUERTO RICO, OR U.S. VIRGIN ISLANDS...

Contact Philips Customer Care Center at:  
1-888-PHILIPS (1-888-744-5477)

### TO OBTAIN ASSISTANCE IN CANADA...

1-800-661-6162 (French Speaking)  
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