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SE360  
SE365



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EN User manual

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**PHILIPS**



# Contents

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<b>1 Important</b>	5
Safety instructions	5

---

<b>2 Your SE360/SE365</b>	10
What is in the box	10
Overview of the phone	11
Overview of the base station	12
Display icons	13

---

<b>3 Get started</b>	14
Connect the base station	14
Connect the charger	15
Wallmount the base station	15
Install the handset	16
Check the battery level	16
Set the date and time	17
Set the date and time format	17
What is standby mode?	17
Check the signal strength	17
Switch the handset On/Off	17

---

<b>4 Calls</b>	18
Make a call	18
End a call	19
Answer a call	19
Adjust the earpiece volume	19
Mute the microphone	19
Turn the speaker on or off	19
Make a second call	19
Answer a second call	20
Toggle between two calls	20
Make a conference call	20

---

<b>5 Intercom and conference calls</b>	21
Make a call to another handset	21
Transfer a call	21
Make a conference call	21

---

<b>6 Text and numbers</b>	23
Enter text and number	23
Switch between uppercase and lower case	23

---

<b>7 Phonebook</b>	24
View the phonebook	24
Search a record	24
Call from the phonebook	24
Access the phonebook during a call	24
Add a record	24
Edit a record	25
Delete a record	25
Delete all records	25

---

<b>8 Call log</b>	26
View the call records	26
Save a call record to the phonebook	26
Delete a call record	26
Delete all call records	26
Return a call	26

---

<b>9 Redial list</b>	27
View the redial records	27
Redial a call	27
Save a redial record to the phonebook	27
Delete a redial record	27
Delete all redial records	27

---

<b>10 Self-defined settings</b>	28
Personalize the phone display	28
Personalize the sounds	28

---

<b>11 Call features</b>	30
Auto hang up	30
Auto conference	30
Dial mode	30
Select the recall duration	30
Manage the area code	31
Auto prefix	31
First ring	31

---

<b>12 Extra features</b>	32
Alarm clock	32
Auto clock	32
Keypad lock	32
Locate the handset	33

---

<b>13 Advanced settings</b>	34
Register the handsets	34
Unregister the handsets	34
Restore default settings	34

---

<b>14 Telephone answering machine</b>	35
Turn on the answering machine	35
Turn off the answering machine	35
Set the answering machine language	35
Set the answer mode	36
Outgoing messages (OGM)	36
Incoming messages (ICM)	37

---

<b>15 Default settings</b>	40
----------------------------	----

---

<b>16 Technical data</b>	41
--------------------------	----

---

<b>17 Frequently asked questions</b>	42
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# 1 Important

## Safety instructions

### Power requirements

- This product requires an electrical supply of 120 volts AC. In case of power failure, the communication can be lost.
- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard UL 60950.



### Warning

- The Electrical network is classified as hazardous. The only way to power down the charger is to unplug the power supply from the electrical outlet. Ensure that the electrical outlet is always easily accessible.

### To avoid damage or malfunction



### Caution

- Use only the supplied batteries and adaptor
- Do not allow the charging contacts or the battery to come into contact with metal objects.
- Do not open the handset, base station or charger as you could be exposed to high voltages.
- Do not allow the charger to come into contact with liquids.
- Risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.
- Always use the cables provided with the product.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
- Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear.

- This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.
- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Do not use the product in places where there are explosive hazards.
- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Active mobile phones in the vicinity may cause interference.
- Metallic objects may be retained if placed near or on the handset receiver.

### About operating and storage temperatures

- Operate in a place where temperature is always between 0°C to +35°C (32°F to 95°F).
- Store in a place where temperature is always between -20°C and +45°C (-4°F to 113°F).
- Battery life may be shortened in low temperature conditions.

### Equipment approval Information

Your telephone equipment is approved for connection to the public switched telephone network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

### Notification to the local phone company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA.

A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.



#### Note

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

## Rights of the phone company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of

such temporary discontinuance, the telephone company must :

- 1 Promptly notify you of such temporary discontinuance;
- 2 Afford you the opportunity to correct the situation;
- 3 Inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

---

## Interference information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions :

- 1 This device may not cause harmful interference; and
- 2 This device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is

encouraged to try to correct the interference by one or more of the following measures:

- Relocate the receiving antenna.
- Increase the separation between equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems". This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

#### Note

- The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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## FCC RF radiation exposure statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

For hand held operation, this phone has been tested and meets the FCC RF exposure guidelines. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

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## Industry Canada technical specifications

This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

Operation is subject to the following two conditions:

- 1 This device may not cause interference; and
- 2 This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

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## Privacy

Privacy of communications may not be ensured when using this telephone.

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## Hearing Aid Compatibility (HAC)

This telephone system meets FCC and Industry Canada standards for Hearing Aid Compatibility.

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## Do not attempt to repair or modify this equipment

Repairs to certified equipment should be made by an authorized maintenance facility designated by the supplier.

### Service Centers

USA and CANADA

Phone: 1-800-233-8413

Support: [www.support.philips.com](http://www.support.philips.com)

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## Compliance with EMF

Koninklijke Philips Electronics N.V. manufactures and sells many products targeted at consumers, which, like any electronic apparatus, in general have the ability to emit and receive electromagnetic signals.

One of Philips' leading Business Principles is to take all necessary health and safety measures for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products.

Philips is committed to develop, produce and market products that cause no adverse health effects. Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.

Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardization for early integration in its products.

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## Use GAP standard compliance

The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating standard irrespective of their make. The handset and base station are GAP compliant, which means they guarantee the minimum functions: register a handset, take the line, make a call and receive a call. The advanced features may not be available if you use them with other makes. To register and use this handset with a GAP compliant base station of different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described in this manual for registering a handset. To register a handset from different make to the base station, put the base station in registration mode, then follow the procedure described in the handset manufacturer's instructions.

---

## Recycling



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the environment and human health.

The packaging of this product is intended to be recycled. Contact your local authorities for information about how to recycle the packaging.



When this logo is attached to a product, it means a financial contribution has been paid to the associated national recovery and recycling system.

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## The RBRC® seal

The RBRC® Seal on the nickel metal hydride battery indicates that Philips Royal Electronics is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

Philips's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in RBRC® program or at authorized Philips product service centers. Please call 1-800-8-BATTERY for information on Ni-MH battery recycling and disposal bans/restrictions in your area. Philips's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.



RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation.

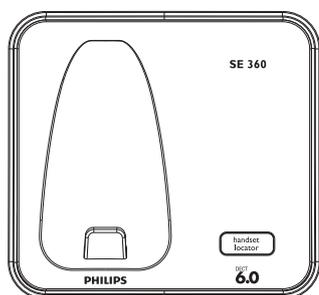
# 2 Your SE360/ SE365

Congratulations on your purchase and welcome to Philips!

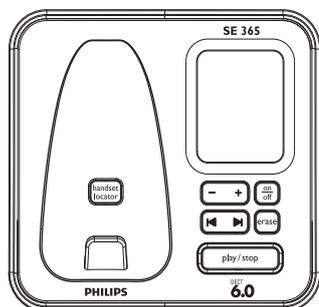
To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

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## What is in the box



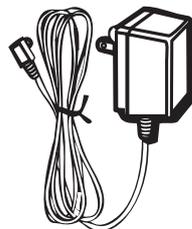
Base station with bracket (SE360)



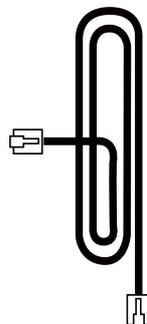
Base station with bracket (SE365)



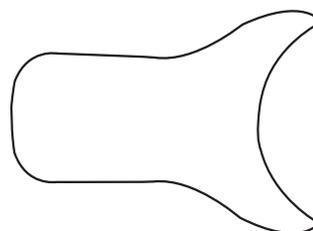
Handset



Power supply



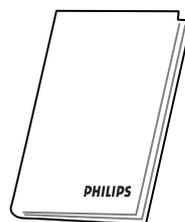
Line cord



Belt clip



Guarantee



User Manual



Quick start guide



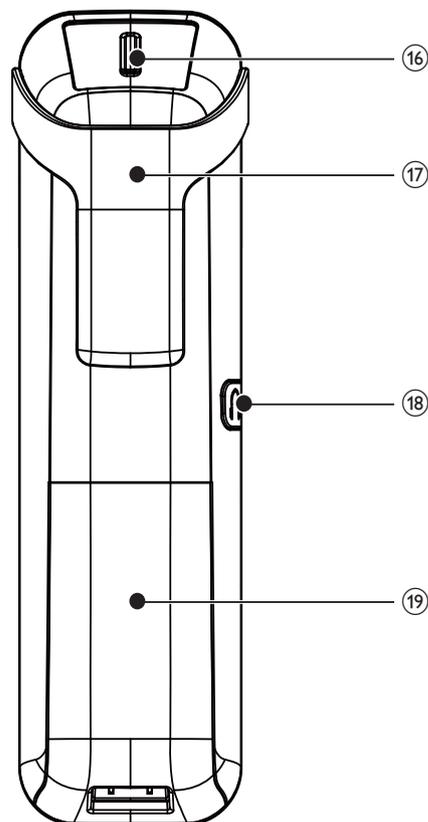
### Note

- In some countries, you have to connect the line adaptor to the line cord, then plug the line cord to the line socket.

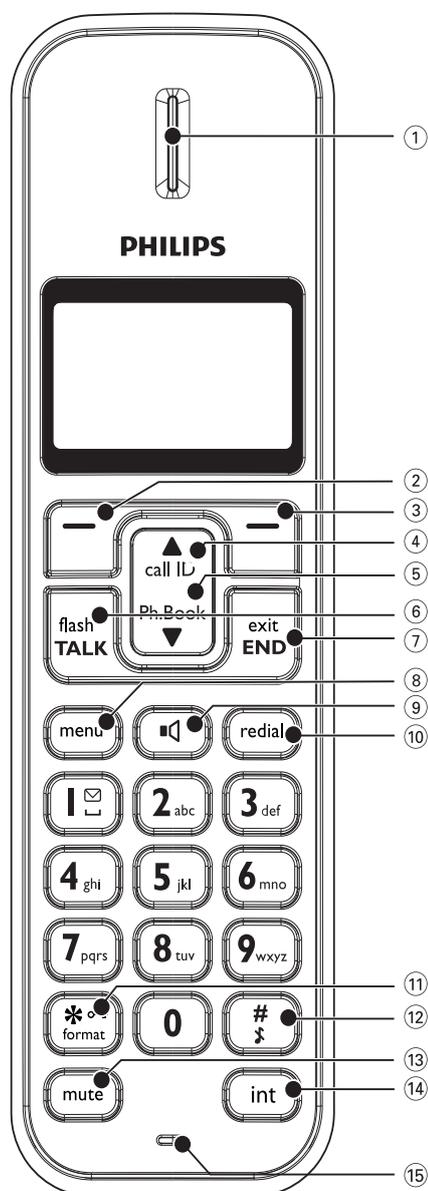


### Note

- In multi-handset packs, there are additional handsets and chargers with power supply units.



## Overview of the phone

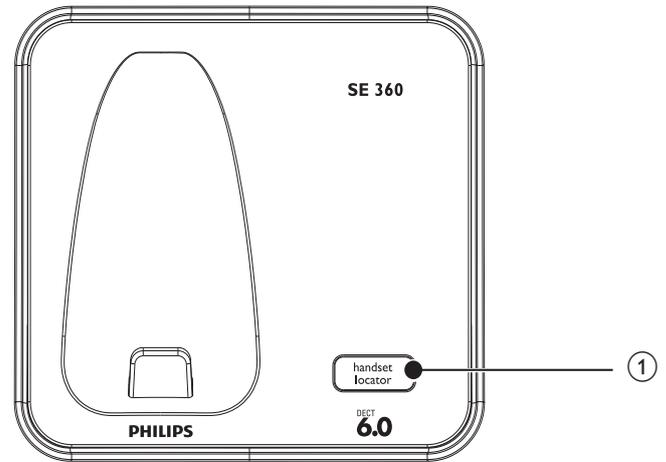


Key	Name	Descriptions
1	Earpiece	
2	OK key	<ul style="list-style-type: none"> <li>Confirm the selection</li> <li>Enter the options menu</li> </ul>
3	Back/Clear key	<ul style="list-style-type: none"> <li>Delete the text or digits</li> <li>Cancel the operation</li> <li>View more information</li> </ul>
4	Call Log/Up key	<ul style="list-style-type: none"> <li>Scroll up on the menu</li> <li>Increase the earpiece/speaker volume</li> <li>Enter the call log</li> </ul>
5	Phonebook/Down key	<ul style="list-style-type: none"> <li>Scroll down on the menu</li> <li>Decrease the earpiece/speaker volume</li> <li>Enter the phonebook</li> </ul>

Key	Name	Descriptions
6	Talk/Recall key	<ul style="list-style-type: none"> <li>• Make and receive calls</li> <li>• Send the flash signal</li> </ul>
7	End /On/Off key	<ul style="list-style-type: none"> <li>• End the call</li> <li>• Exit the menu/operation</li> <li>• Press and hold to turn on /off the handset</li> </ul>
8	Menu key	<ul style="list-style-type: none"> <li>• Access the main menu</li> </ul>
9	Speaker key	<ul style="list-style-type: none"> <li>• Turn the speaker on/off</li> </ul>
10	Redial key	<ul style="list-style-type: none"> <li>• Enter redial list and dial the recent number</li> </ul>
11	Star/Keylock/Format key	<ul style="list-style-type: none"> <li>• Press and hold to lock/unlock keypad</li> <li>• Edit the caller's number in the call log review</li> </ul>
12	Ringer Off/ Pause key	<ul style="list-style-type: none"> <li>• Press and hold to enter a pause during number dialing</li> <li>• Press and hold to turn the ringer on/off</li> <li>• Press and hold to switch between the lower and upper case during text editing</li> </ul>
13	Mute key	<ul style="list-style-type: none"> <li>• Mute/unmute the microphone</li> </ul>
14	Intercom/Conference key	<ul style="list-style-type: none"> <li>• Make the intercom call</li> <li>• Press and hold to make the conference call</li> </ul>
15	Microphone	
16	Loudspeaker	
17	Belt clip	
18	Headset jack	
19	Battery door	

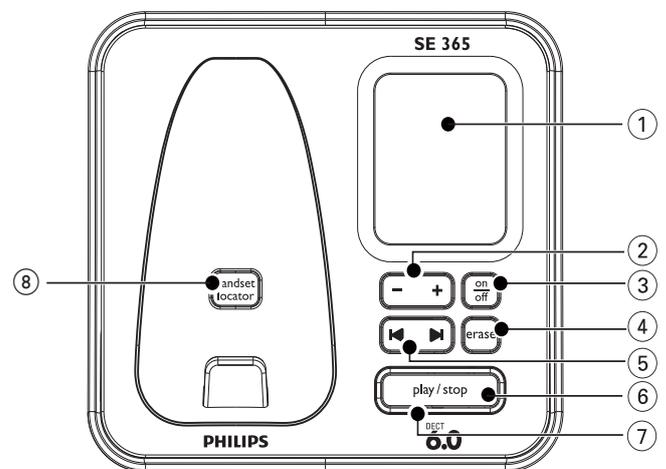
## Overview of the base station

### SE360



Key	Name	Descriptions
1	handset locator	<ul style="list-style-type: none"> <li>• Find handsets</li> <li>• Enter registration mode</li> </ul>

### SE365



Key	Name	Descriptions
1	Loudspeaker	
2	Volume up/ down key	<ul style="list-style-type: none"> <li>Increase/decrease the speaker volume</li> </ul>
3	On/Off key	<ul style="list-style-type: none"> <li>Turn the answering machine on/off</li> </ul>
4	Delete key	<ul style="list-style-type: none"> <li>Delete messages</li> </ul>
5	Forward/ backward key	<ul style="list-style-type: none"> <li>Skip forward/ backward during playback</li> </ul>
6	Play/Stop key	<ul style="list-style-type: none"> <li>Play messages</li> <li>Stop message playback</li> </ul>
7	LED indicator	<p><b>Slow flashing at 1 second interval:</b></p> <ul style="list-style-type: none"> <li>Unread messages</li> </ul> <p><b>Fast flashing at 0.5 second interval:</b></p> <ul style="list-style-type: none"> <li>The answering machine memory is full</li> </ul> <p><b>Steady On:</b></p> <ul style="list-style-type: none"> <li>The answering machine is on.</li> <li>Ongoing answering machine operation.</li> <li>Ongoing remote operation via the handset</li> </ul>
8	Paging key	<ul style="list-style-type: none"> <li>Find handsets</li> <li>Enter registration mode</li> </ul>

## Display icons

In standby mode, the icons shown on the main screen tell you what features are available on your handset.

Icon	Descriptions
	The battery is fully charged, the talk time can go up to 14 hours.
	The battery is empty.
	It indicates if your phone is linked to a base.
	The call is in progress.
	The alarm is activated.
	The speaker is on.
	The ringer is off.
	Call log
	Answering machine
	There is an unheard voice message.
	Scroll up for more options
	Scroll down for more options
	More digits or characters on the right.

# 3 Get started

## ! Caution

- Ensure you have read the safety instructions in the "Important" section before you connect and install your handset.

## Connect the base station

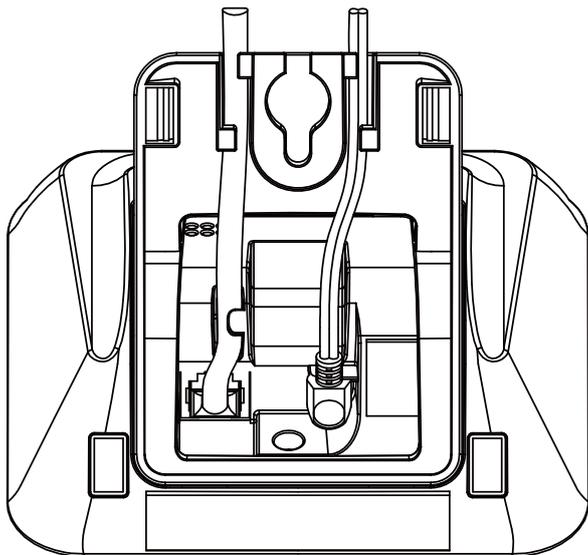
## ! Warning

- Risk of product damage! Ensure that the power supply voltage corresponds to the voltage printed on the back or the underside of the phone.
- Use only the supplied power socket to charge the battery.

## ☰ Note

- The type plate is located on the bottom of the base station.

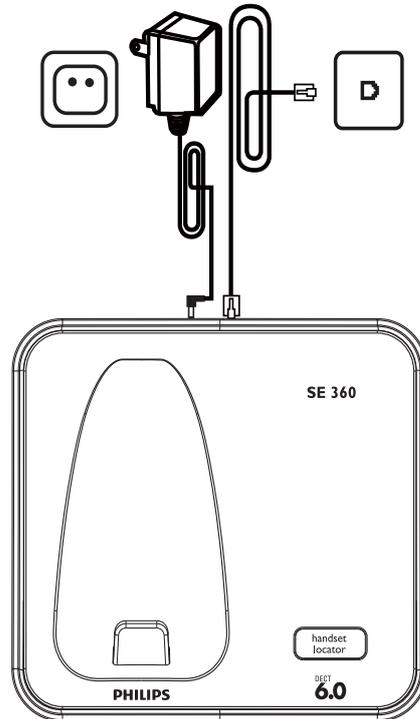
- 1 Connect the output plug of the power socket to the bottom of the base station.



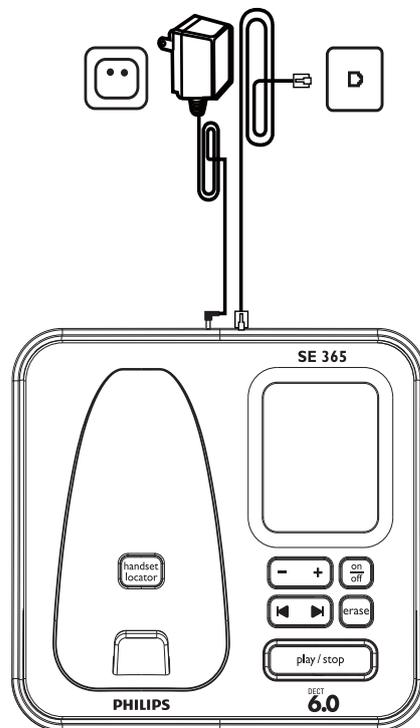
- 2 Connect the power socket to a standard wall outlet.

- 3 Connect the telephone line cord to the phone socket at the bottom of the base station and the wall phone socket.

### SE360



### SE365



## Wall mount the base station

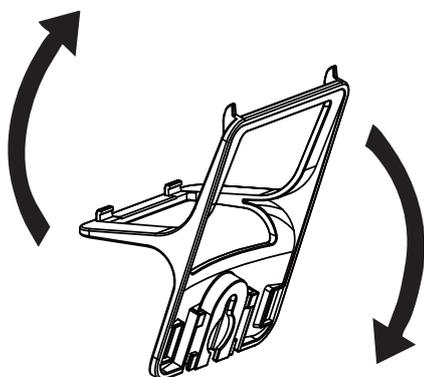
### Warning

- You must follow the instructions below to wall mount the base station.

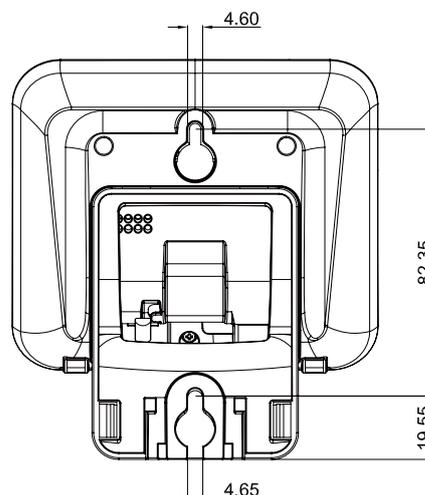
- Remove the bracket from the base station.



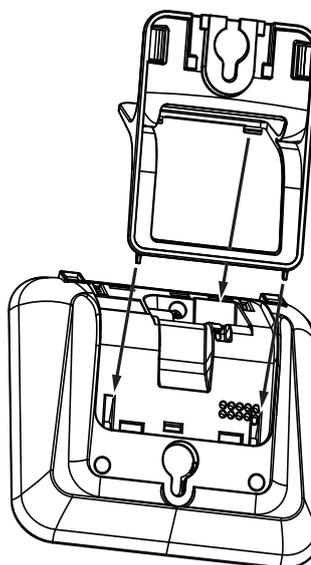
- Turn the bracket around.



- Re-insert the bracket into the back of the base station.
- Insert screws (not included) into the wall.



- Align the mounting holes on the back of the base station with the screws on the wall.
- Slide the base station down into place.



## Install the handset

### Caution

- Risk of explosion! Keep batteries away from heat, sunshine or fire. Never discard batteries in fire.
- Use only the supplied batteries.
- Risk of decreased battery life! Never mix different brands or types of batteries.

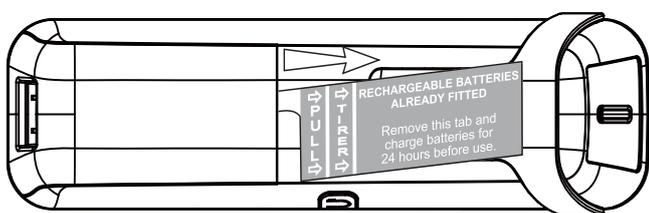
## Note

- Charge the batteries for 24 hours before first use.

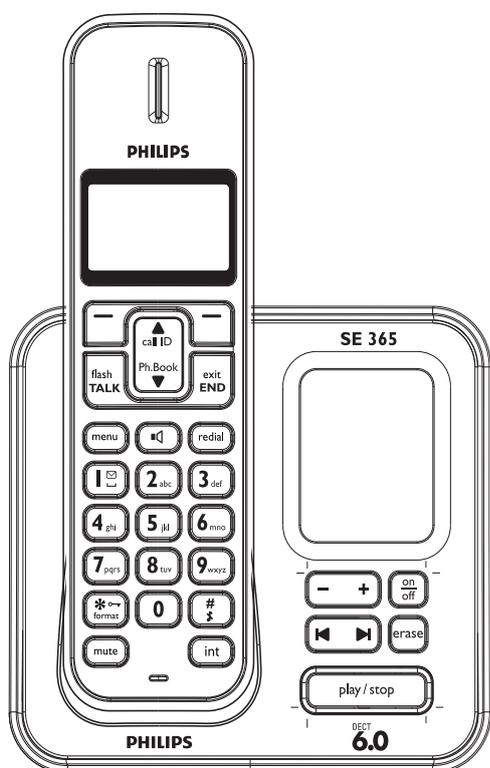
## Warning

- Check the battery polarity when inserting in the battery compartment. Incorrect polarity may damage the product.

- 1 The batteries are pre-installed in the handset. Pull the battery tape off from the battery door before charging.



- 2 Place the handset on the base station to power up.



If the handset becomes warm when the batteries are being charged, it is normal.

## Check the battery level

The battery icon displays the current battery level.



The battery is full, the talk time can go up to 14 hours.



The battery is empty. Charge it.

The handsets turn off if the battery is empty. If you are on the phone, you hear warning tones when the battery is almost empty. The call gets disconnected after the warning.

## Set the date and time

- 1 Press **menu**.
- 2 Select **[CLOCK & ALARM] > [SET DATE/TIME]**, then press **[OK]** to confirm.
- 3 Press the numeric buttons to enter the date, then press **[OK]** to confirm.
  - ↳ On the handset, the time set menu is displayed.
- 4 Press the numeric buttons to enter the time.
  - If the time is in 12-hour format, press **call ID / Ph.Book** to select **[AM]** or **[PM]**.
- 5 Press **[OK]** to confirm.

## Set the date and time format

- 1 Press **menu**.
- 2 Select **[CLOCK & ALARM] > [SET FORMAT]**, then press **[OK]** to confirm.
- 3 Select **[DATE FORMAT]** or **[TIME FORMAT]**.
- 4 Select the setting. Select **[DD/MM][MM/DD]** as the date display and **[12 HOURS]** or **[24 HOURS]** as the time display. Then press **[OK]** to confirm.
  - ↳ The setting is saved.

---

## What is standby mode?

Your phone is in standby mode when it is idle. The standby screen displays the handset name, handset number, date and time, signal icon, and battery icon.

---

## Check the signal strength

- The signal icon displays the link status between the handset and base station. A steady icon means your handset and the base station are linked. A flashing icon means your handset and the base station are not linked.
- Ensure the handset is linked to the base station before you make or receive calls and carry out the phone functions and features.
- If you hear warning tones when you are on the phone, the handset is almost out of battery or the handset is out of range. Charge the battery or move the handset nearer to the base station.

---

## Switch the handset On/Off

- Press and hold <sup>exit</sup>END to switch off the handset. The handset's screen turns off.



### Note

- When the handset is switched off, no call can be received.
- Press <sup>exit</sup>END to switch on the handset. It takes a few seconds for the handset to power up.

# 4 Calls

## Note

- When the power fails, the phone cannot access emergency services.

## Tip

- Check the signal strength before you make a call or when you are in a call. For more information, see “Check the signal strength” in the Get started section.

---

## Make a call

You can make a call in these ways:

- Quick call
- Dial before you call
- Redial the most recent number
- Call from the redial list.
- Call from the phonebook list
- Call from the call log

---

### Quick call

- 1 Press .
- 2 Dial the phone number.
  - ↳ The number is dialed out.
  - ↳ The duration of your current call is displayed.

---

### Dial before you call

- 1 Dial the phone number
  - To erase a digit, press **[BACK]**.
  - To enter a pause, press and hold **#**.
- 2 Press  to dial out the call.

---

### Redial the most recent number

- 1 Press .
- 2 Press **redial**.
- 3 Press **[OK]**.
  - ↳ The most recent number is then dialed out.

---

### Call from the redial list

You can make a call from the redial list.

## Tip

- For more information, see “Redial a call” in the Redial list section.

---

### Call from the phonebook

You can make a call from the phonebook list.

## Tip

- For more information, see “Call from the phonebook” in the Phonebook section.

---

### Call from the call log

You can return a call from the outgoing, received or missed call log.

## Tip

- For more information, see “Return a call” in the Call log section.

## Note

- The call timer displays the talk time of your current call.

## Note

- If you hear warning tones, the handset is almost out of battery or the handset is out of range. Charge the battery or move the handset nearer to the base station.

## End a call

You can end a call in these ways:

- Press **END**; or
- Place the handset to the base station or charging cradle if the auto hang up is activated.

## Answer a call

When the phone rings. Press **TALK** or  to answer the call.



### Warning

- When the handset rings or when the handsfree is activated, keep the handset away from your ear to avoid ear damage.



### Note

- The caller ID service is network dependent.



### Note

- When there is a missed call, the handset displays a notification message.

## Turn off the ringer for all incoming calls

There are two ways to turn off the ringer:

- 1 Press and hold **#** in standby mode.
  - ↳  displays on the screen.
- 2 When the phone rings, press .

## Adjust the earpiece volume

Press  or  to adjust the volume during a call.

- ↳ The earpiece volume is adjusted and the phone is back to the call screen.

## Mute the microphone

- 1 Press **mute** during a call.
  - ↳ The handset displays **[MUTE ON]**.
  - ↳ The caller cannot hear you, but you can still hear his voice.
- 2 Press **mute** again to unmute the microphone.
  - ↳ You can now communicate with the caller.

## Turn the speaker on or off

Press .

## Make a second call



### Note

- This service is network dependent.

- 1 Press **TALK** during a call.
  - ↳ The first call is put on hold.
- 2 Dial the second number.
  - ↳ The number displayed on the screen is dialed out.

---

## Answer a second call

 Note

- This service is network dependent.

When there is a periodical beep to notify you of an incoming call, you can answer the call in these ways:

- 1 Press <sup>flash</sup>**TALK** and **2**<sub>abc</sub> to answer the call.  
↳ The first call is put on hold, and you are now connected to the second call.
- 2 Press <sup>flash</sup>**TALK** and **1**  to end the current call and answer the second call.

---

## Toggle between two calls

 Note

- This is a country dependent setting.

You can toggle your calls in these ways:

- 1 Press <sup>flash</sup>**TALK** and **2**<sub>abc</sub> ; or
- 2 Press **[OK]** and select **[SWITCH CALLS]**, then press **[OK]** again to confirm.  
↳ The current call is put on hold, and you are now connected to the other call.

---

## Make a conference call

 Note

- This service is network dependent. Check with the service provider for additional charges.

When you are connected to two calls, press **[OK]**, select **[CONFERENCE]** and then press **[OK]** again to confirm.

- ↳ The two calls are combined and a conference call is established.

## 5 Intercom and conference calls

An intercom call is a call to another handset that shares the same base station. A conference call involves a conversation among you, another handset user and the outside callers.

### Make a call to another handset

#### Note

- If the base station only has 2 registered handsets, press **int** to make a call to another handset.

- 1 Press **int**. The handsets available for intercom are displayed.
- 2 Select or enter a handset number, then press **[OK]** to confirm.
  - ↳ The selected handset rings.
- 3 Press **flash TALK** on the selected handset.
  - ↳ The intercom is established.
- 4 Press **exit END** to cancel or end the intercom call.

#### Note

- If the selected handset is occupied in a call, you hear a busy tone.

### While you are on the phone

You can go from one handset to another during a call:

- 1 Press **int**.
- 2 The current caller is put on hold.
- 3 Select or enter a handset number, then press **[OK]** to confirm.
  - ↳ Wait for the other side to answer your call.

### Toggle between calls

Press **int** to switch between the outside call and the intercom call.

### Transfer a call

- 1 Press **int** during a call.
- 2 Select or enter the handset number, then press **[OK]** to confirm.
- 3 Press **exit END** when the other side answers your call.
  - ↳ The call is now transferred to the selected handset.

### Make a conference call

A 3-way conference call is a call between you, another handset user and the outside callers. It requires two handsets to share the same base station.

### During an external call

- 1 Press **int** to initiate an internal call.
  - ↳ The handsets available for intercom are displayed.
  - ↳ The external caller is put on hold.
- 2 Select or enter a handset number, then press **[OK]** to confirm.
  - ↳ The selected handset rings.
- 3 Press **flash TALK** on the selected handset.
  - ↳ The intercom is established.
- 4 Press and hold **int** on your handset.
  - ↳ You are now on a 3-way conference call with the external call and the selected handset.
- 5 Press **exit END** to end the conference call.

 Note

- Press <sup>flash</sup>**TALK** to join an ongoing conference with another handset if **[ADVANCED SET] > [CONFERENCE]** is set to **[ON]**.

---

## During the conference call

- 1** Press **int** to put the external call on hold and go back to the internal call.  
↳ The external call is put on hold.
- 2** Press **int** to toggle between the external and internal call.
- 3** Press and hold **int** to establish the conference call again.

 Note

- If a handset hangs up during the conference call, the other handset remains connected to the external call.

# 6 Text and numbers

You can enter text and numbers for handset name, phonebook records, and other menu items.

## Enter text and number

- 1 Press once or several times on the alphanumeric key to enter the selected character.
- 2 Press **[BACK]** to delete the character. Press  /  to move the cursor left and right.

Key	Characters (Upper case)
0	. 0 , / : ; " ' ! ; ? ; * + - % \ ^ ~
1	[Sp] 1 @ _ # = < > ( ) & € £ \$ ¥ [ ] { } ¨ § ...
2	A B C 2 À Â Æ Á Ã Ä Å Æ Ç Ć Ć
3	D E F 3 Ď Đ É Ě È É Ê Ë Ě Δ Φ
4	G H I 4 Ğ Ĩ Î Ï Ĩ Γ
5	J K L 5 Λ Ł Ł Ĺ
6	M N O 6 Ñ Ń Ņ Ó Ô Õ Ö Ő
7	P Q R S 7 Ŕ Ŗ Š Ś β Π Θ Σ
8	T U V 8 Ţ Ť Ù Ú Û Ü Ů ů Ů
9	W X Y Z 9 Ý Ž ž ž ž ŀ Ø Ω Ξ Ψ

Key	Characters (Lower case)
0	. 0 , / : ; " ' ! ; ? ; * + - % \ ^ ~
1	[Sp] 1 @ _ # = < > ( ) & € £ \$ ¥ [ ] { } ¨ § ...
2	a b c 2 à â Æ á ã ä å æ ç ĉ ĉ
3	d e f 3 đ đ é ě è é ê ë ě Δ Φ
4	g h i 4 ğ ħ ï ï ħ Γ
5	j k l 5 λ ł ł ĺ
6	m n o 6 ñ ñ ŋ ó ô õ ö ő
7	p q r s 7 ŕ ŗ š ś β π θ σ
8	t u v 8 ț ț ù ú û ü ů ů ů
9	w x y z 9 ý ž ž ž ž ŀ ø Ω Ξ Ψ

Example to write "PAUL"

Press 7 once: P

Press 2 once: a

Press 8 two times: u

Press 5 three times: l

## Switch between uppercase and lower case

By default, the first letter of each word in a sentence is uppercase and the rest is lowercase. Press and hold  to switch between the uppercase and lowercase letters.

# 7 Phonebook

This phone has a phonebook that stores up to 100 records. You can access the phonebook from the handset. Each record can have a name up to 14 characters long and a number up to 24 digits long.

There are 2 direct access memories (keys **1**  and **2** ). Depending on your country, keys **1**  and **2**  are preset to the voice mail number and information service number of your service provider respectively. When you press and hold on the key in standby mode, the saved phone number is dialed automatically.

---

## View the phonebook



### Note

- You can view the phonebook on one handset only each time.

- 1 Press .
- 2 Select a contact and view the available information.

---

## Search a record

You can search the phonebook records in these ways:

- Scroll the contacts list.
- Enter the first character of the contact.

---

## Scroll the contact list

Access the phonebook menu, then press  and  to scroll through the phonebook entries.

---

## Enter the first character of a contact

- 1 Access the phonebook menu.
- 2 Select **[LIST]**.
- 3 Press the alphanumerical key that corresponds to the character.
  - ↳ The first record that starts with this character is displayed.

---

## Call from the phonebook

- 1 Press  to access the phonebook.
- 2 Select a contact in the phonebook list.
- 3 Press  to make the call.

---

## Access the phonebook during a call

- 1 Press **[OK]**, select **[PHONEBOOK]** then press **[OK]** again to confirm.
- 2 Select the contact, then press **[OK]** to confirm.
  - ↳ The number can be viewed.

---

## Add a record



### Note

- If your phonebook memory is full, the handset displays a notification message. Delete some records to add new ones.

- 1 Press **menu**.
- 2 Select **[PHONEBOOK] > [NEW ENTRY]**, then press **[OK]** to confirm.
- 3 Enter the name then press **[OK]** to confirm.
- 4 Enter the number, then press **[OK]** to confirm.

 Tip

- For more information on how to edit the name and number, see the section on Text and numbers.

 Note

- The phonebook only saves new number.

 Tip

- Press and hold **#** to insert a pause.

↳ Your new record is saved.

---

## Delete all records

- 1 Press **menu**.
- 2 Select **[PHONEBOOK] > [DELETE ALL]**, press **[OK]** to confirm.
  - ↳ The handset displays a confirmation request.
- 3 Press **[OK]** to confirm.
  - ↳ All records are deleted.

---

## Edit a record

- 1 Press **menu**.
- 2 Select **[PHONEBOOK] > [EDIT ENTRY]**, then press **[OK]** to confirm.
- 3 Select the contact, then press **[OK]** to confirm.
- 4 Edit the name, then press **[OK]** to confirm.
- 5 Edit the number, then press **[OK]** to confirm.
  - ↳ The record is saved.

---

## Delete a record

- 1 Press **menu**.
- 2 Select **[PHONEBOOK] > [DELETE]**, then press **[OK]** to confirm.
- 3 Select a contact, then press **[OK]** to confirm.
  - ↳ The handset displays a confirmation request.
- 4 Press **[OK]** to confirm.
  - ↳ The record is deleted.

# 8 Call log

The call log stores the call history of all outgoing, missed or received calls. The incoming call history includes the name and number of the caller, call time and date. This feature is available if you have registered to the caller ID service with your service provider.

Your phone can store up to 20 call records. The call log icon on the handset flashes to remind you of any unanswered calls. If the caller allows the display of his identity, you can view his name or number. The call records are displayed in chronological order with the most recent received call at the top of the list.

## Note

- Ensure the number in the call list is valid before you can call back directly from the call list.

---

## View the call records

- 1 Press .
- 2 Select **[CALL LIST]**, then press **[OK]** to confirm.  
↳ The incoming call log is displayed.
- 3 Select a record, then press **[OK]** and select **[VIEW]** for more available information.

---

## Save a call record to the phonebook

- 1 Press .
- 2 Select **[CALL LIST]**, then press **[OK]** to confirm.  
↳ The incoming call log is displayed.
- 3 Select a record, then press **[OK]** to confirm.
- 4 Select **[SAVE NUMBER]**, then press **[OK]** to confirm.
- 5 Enter and edit the name, then press **[OK]** to confirm.

- 6 Enter and edit the number, then press **[OK]** to confirm.  
↳ The record is saved.

---

## Delete a call record

- 1 Press .
- 2 Select **[CALL LIST]**, then press **[OK]** to confirm.
- 3 The incoming call log is displayed.
- 4 Select a record, then press **[OK]** to confirm.
- 5 Select **[DELETE]**, then press **[OK]** to confirm  
↳ The handset displays a confirmation requests.
- 6 Press **[OK]** to confirm.  
↳ The record is deleted.

---

## Delete all call records

- 1 Press .
- 2 Select **[CALL LIST]**, then press **[OK]** to confirm.  
↳ The incoming call log is displayed.
- 3 Press **[OK]** to enter the options menu.
- 4 Select **[DELETE ALL]**, then press **[OK]** to confirm  
↳ The handset displays a confirmation requests.
- 5 Press **[OK]** to confirm.  
↳ All records are deleted.

---

## Return a call

- 1 Press .
- 2 Select **[CALL LIST]**, then press **[OK]** to confirm.
- 3 Select a record on the list.
- 4 Press  to make the call.

## 9 Redial list

The redial list stores the call history of dialed calls. It includes the names and/or numbers you have called. This phone can store up to 10 redial records.

---

### View the redial records

- 1 Press **redial** to enter the list of dialed calls.
- 2 Select a record then press **[OK]** to confirm.
- 3 Select **[VIEW]** to view the available information.

---

### Redial a call

- 1 Press **redial**.
- 2 Select the record you want to call. Press flash **TALK**.  
↳ The number is dialed out.

---

### Save a redial record to the phonebook

- 1 Press **redial** to enter the list of dialed calls.
- 2 Select a record, then press **[OK]** to confirm.
- 3 Select **[SAVE NUMBER]**, then press **[OK]** to confirm.
- 4 Enter and edit the name, then press **[OK]** to confirm.
- 5 Enter and edit the number, then press **[OK]** to confirm.  
↳ The record is saved.

---

### Delete a redial record

- 1 Press **redial** to enter the list of dialed calls.
- 2 Select a record, then Press **[OK]** to confirm.
- 3 Select **[DELETE]**, then press **[OK]** to confirm.  
↳ The handset displays a confirmation request.
- 4 Press **[OK]** to confirm.  
↳ The record is deleted.

---

### Delete all redial records

- 1 Press **redial** to enter the list of dialed calls.
- 2 Press **[OK]** to enter the options menu.
- 3 Select **[DELETE ALL]**, then press **[OK]** to confirm.
- 4 The handset displays a confirmation request.
- 5 Press **[OK]** to confirm.  
↳ All records are deleted.

# 10 Self-defined settings

Customize the settings to make it your own phone.

---

## Personalize the phone display

---

### Name the handset

The name of the handset can be up to 10 characters. It is displayed on the handset screen in standby mode.

- 1 Press **menu**.
- 2 Select **[PERSONAL SET] > [HANDSET NAME]**, then press **[OK]** to confirm.
- 3 Enter or edit the name. To erase a character, press **[BACK]**.
- 4 Press **[OK]** to confirm.  
↳ The setting is saved.

---

### Set the display language



#### Note

- This feature only applies to models with multiple-language support.
- Languages available for selection vary with different countries.

- 1 Press **menu**.
- 2 Select **[PERSONAL SET] > [LANGUAGE]**, then press **[OK]** to confirm.
- 3 Select a language, then press **[OK]** to confirm.  
↳ The setting is saved.

---

## Personalize the sounds

---

### Set the handset's ringtone

You can select from 10 ringtones.

- 1 Press **menu**.
- 2 Select **[PERSONAL SET] > [HANDSET TONES] > [RING TONES]**, then press **[OK]** to confirm.
- 3 Select a ringtone, then press **[OK]** to confirm.  
↳ The setting is saved.

---

### Set the handset's ringtone volume

You can select among 6 ringtone volume levels or **[OFF]**.

- 1 Press **menu**.
- 2 Select **[PERSONAL SET] > [HANDSET TONES] > [RING VOLUME]**, then press **[OK]** to confirm.
- 3 Select a volume level, then press **[OK]** to confirm.  
↳ The setting is saved.



#### Tip

- To turn off the ringtone, press and hold **#** in standby mode. Then **🔔** displays on the screen.

---

### Set the key tone

Key tone is the sound made when you press a key on the handset.

- 1 Press **menu**.
- 2 Select **[PERSONAL SET] > [HANDSET TONES] > [KEY BEEP]**, then press **[OK]** to confirm.
- 3 Select **[ON]/[OFF]**, then press **[OK]** to confirm.  
↳ The setting is saved.

---

## Enhance the audio quality

XHD (Extreme High Definition) sound mode is an exclusive feature which transmits high fidelity signals to the handset. It makes the phone conversations sound like real-life conversations.

When you are in standby mode,

- 1 Press **menu**.
- 2 Select **[ADVANCED SET] > [XHD SOUND]**, then press **[OK]** to confirm.
- 3 Select the new setting, then press **[OK]** to confirm.  
↳ The setting is saved.

When you are in a call,

- 1 Press **[OK]** to enter the options menu.
- 2 Change the XHD setting.
- 3 Press **[OK]** to confirm  
↳ The setting is saved.

# 11 Call features

The phone supports a number of call-related features that help you handle and manage the calls.

---

## Auto hang up

To end a call, simply place the headset on the base station or charge cradle.

---

### Activate/Deactivate auto hang up

- 1 Press **menu**.
- 2 Select **[PERSONAL SET] > [AUTO HANG-UP]**, then press **[OK]** to confirm.
- 3 Select **[ON]/[OFF]**, then press **[OK]** to confirm.  
↳ The setting is saved.

---

#### Note

- When the auto hang up is off, the speaker is on automatically.

---

## Auto conference

To join an external call with another handset, press **flash TALK**.

---

### Activate/Deactivate auto conference

- 1 Press **menu**.
- 2 Select **[ADVANCED SET] > [CONFERENCE]**, then press **[OK]** to confirm.
- 3 Select **[ON]/[OFF]**, then press **[OK]** to confirm.  
↳ The setting is saved.

---

## Dial mode

---

#### Note

- This feature only applies to models that support both tone and pulse dial.

Dial mode is the telephone signal used in your country. The phone supports tone (DTMF) and pulse (rotary) dial. Consult the service provider for detailed information.

---

### Set the dial mode

- 1 Press **menu**.
- 2 Select **[ADVANCED SET] > [DIAL MODE]**, then press **[OK]** to confirm.
- 3 Select a dial mode, then press **[OK]** to confirm.  
↳ The setting is saved.

---

#### Note

- If your phone is in pulse dial mode, press **format** during a call for temporary tone mode. 'd' displays. Digits entered for this call are then sent out as tone signals.

---

## Select the recall duration

Ensure that the recall time is set correctly before you can answer a second call. In normal case, the phone is already preset for the recall duration. You can select among 3 options: **[SHORT]**, **[MEDIUM]** and **[LONG]**. The number of available options varies with different countries. For details, consult your service provider.

---

### Set the recall duration

- 1 Press **menu**.
- 2 Select **[ADVANCED SET] > [FLASH TIME]**, then press **[OK]** to confirm.
- 3 Select an option, then press **[OK]** to confirm.  
↳ The setting is saved.

## Manage the area code

### Note

- This feature only applies to models with area code support.

You can define an area code (up to 5 digits). This area code is automatically removed from an incoming call if it matches with the code you define. Then the phone number is saved in the call log without an area code.

## Activate/Deactivate auto removal of area code

- 1 Press **menu**.
- 2 Select **[ADVANCED SET] > [AREA CODE]**, then press **[OK]** to confirm.
- 3 Enter the area code, then press **[OK]** to confirm.
  - ↳ The setting is saved.

## Auto prefix

This feature checks and formats your outgoing call number before it is dialed out. The prefix number can replace the detect number you set in the menu. For example, you set 604 as the detect number and 1250 as the prefix. When you have dialed out a number such as 6043338888, your phone changes the number to 12503338888 when it dials out.

### Note

- The maximum length of a detect number is 5 digits. The maximum length of an auto prefix number is 10 digits.

- 1 Press **menu**.
- 2 Select **[ADVANCED SET] > [AUTO PREFIX]**, then press **[OK]** to confirm.
- 3 Enter the detect number, then press **[OK]** to confirm.

- 4 Enter the prefix number, then press **[OK]** to confirm.
  - ↳ The setting is saved.

### Note

- To enter a pause, press and hold #.

### Note

- If the prefix number is set and the detect number is left empty, the prefix number is added to all outgoing calls.

### Note

- The feature is unavailable if the dialed number starts with \* and #.

## First ring

If you have subscribed for caller ID service with your service provider, your phone can suppress the first ring before the caller ID displays on the screen. After the phone is reset, it can detect automatically if the caller ID service is subscribed and start to suppress the first ring. You can change this setting to suit your preference. This feature only applies to models with first ring support.

## Turn the first ring on/off

- 1 Press **menu**.
- 2 Select **[ADVANCED SET] > [FIRST RING]**, then press **[OK]** to confirm.
- 3 Select **[ON]/[OFF]**, press **[OK]** to confirm.
  - ↳ The setting is saved.

### Note

- To reset the first ring status, go to the reset menu. (see 'Restore default settings' on page 34)

# 12 Extra features

Your phone offers you extra features which keep you organized and informed while on the move.

---

## Alarm clock

Your phone has a built-in alarm clock. Check the information below to set your alarm clock.

---

### Set the alarm

- 1 Press **menu**.
- 2 Select **[CLOCK & ALARM] > [ALARM]**, then press **[OK]** to confirm.
- 3 Select **[ON ONCE]** or **[ON DAILY]**, then press **[OK]** to confirm.
- 4 Enter an alarm time.
- 5 Press **[OK]** to confirm.  
↳ The alarm is set and  is displayed on the screen.

---

#### Note

- Press  /  /  to set the time format to **[AM]/[PM]**.

---

### Turn off the alarm

---

#### When the alarm rings

- 1 Press any key can turn off the alarm.

---

#### Before the alarm rings

- 1 Press **menu**.
- 2 Select **[CLOCK & ALARM] > [ALARM]**, then press **[OK]** to confirm.
- 3 Select **[OFF]**, then press **[OK]** to confirm.  
↳ The setting is saved.

---

### Set the alarm melody

- 1 Press **menu**.
- 2 Select **[CLOCK & ALARM] > [ALARM TONE]**, then press **[OK]** to confirm.
- 3 Select a new melody, then press **[OK]** to confirm.  
↳ The setting is saved.

---

#### Note

- The alarm volume is set to the same level as the ringer volume. If the ringer is off, the alarm volume is set to level 1.

---

## Auto clock

---

#### Note

- This service is network dependent.

It synchronizes the date and time on your phone with the public switched telephone network (PSTN) automatically. For the date to be synchronized, ensure the current year is set.

- 1 Press **menu**.
- 2 Select **[CLOCK & ALARM] > [AUTO CLOCK]**, then press **[OK]** to confirm.
- 3 Select **[ON]/[OFF]**. Press **[OK]**.  
↳ The setting is saved.

---

## Keypad lock

You can lock the keypad to prevent accidental button presses.

---

### Lock the keypad

- 1 Press and hold   in standby mode.  
↳ The keypad is locked.



## Note

- When the keypad is locked, no call can be made. You can still answer the incoming calls. The keypad is unlocked during the call but is locked automatically after you finish the call.

---

## Unlock the keypad

- 1 Press and hold .  
↳ The keypad is unlocked.

---

## Locate the handset

- 1 Press **handset locator** on the base station.  
↳ All handsets connected to this base station ring.
- 2 Press **handset locator** on the base station again to stop ringing.  
↳ All handsets stop ringing; or
- 3 Press any key on one handset to stop ringing.

# 13 Advanced settings

---

## Register the handsets

You can register additional handsets to the base station. The base station can register up to 5 handsets.

---

### Auto registration

- 1 Place the handset on the base station.
  - ↳ The handset detects the base station and start to register automatically.
  - ↳ Registration is completed in less than 2 minutes. The base station automatically assigns a handset number to the handset.

---

### Manual registration

If auto registration fails, register your handset manually to the base station.

- 1 Press **menu** on the handset.
- 2 Select **[ADVANCED SET] > [REGISTER]**, then press **[OK]** to confirm.
- 3 Press and hold **handset locator** on the base station for 5 seconds until you hear a confirmation beep.
  - ↳ Registration is completed in less than 2 minutes. The base automatically assigns a handset number to the handset.

---

## Unregister the handsets

- 1 If two handsets share the same base stations, you can unregister a handset with another handset.
- 2 Press **menu**.

- 3 Select **[ADVANCED SET] > [UNREGISTER]**, then press **[OK]** to confirm.
- 4 Select the handset number to be unregistered.
- 5 Press **[OK]** to confirm.
  - ↳ The handset is unregistered.



#### Tip

- The handset number displays beside the handset name in standby mode.

---

## Restore default settings

You can reset your phone settings to the original factory settings.

- 1 Press **menu**.
- 2 Select **[ADVANCED SET] > [RESET]**, then press **[OK]** to confirm.
  - ↳ The handset displays a confirmation request.
- 3 Press **[OK]** to confirm.
  - ↳ All settings are reset.
  - ↳ The welcome screen displays.



#### Tip

- For more information about the default settings, see the section on Default settings.

# 14 Telephone answering machine

## Note

- Available only for SE365.

Your phone includes a telephone answering machine that records unanswered calls when it is on. By default, the answering machine is set to the **[ANSWER & REC.]** mode. You can also access the answering machine remotely and change the settings through the answering machine menu on the handset.

The LED indicator on the base station lights up when the answer machine is on.

## Turn on the answering machine

You can turn on the answering machine through the base station or the handset.

### Through the handset

- 1 Press **menu**.
- 2 Select **[ANSWER MACHINE] > [ANSWER ON/OFF]**, then press **[OK]** to confirm.
- 3 Select **[ON]**, then press **[OK]** to confirm.  
↳ The setting is saved.

### Through the base

- 1 Press **on/off** to turn on the answering machine in standby mode.

## Note

- When the answering machine is switched on, it answers incoming calls after a certain number of rings based on the ring delay setting.

## Turn off the answering machine

You can turn off the answering machine through the base unit or the handset.

### Through the handset

- 1 Press **menu**.
- 2 Select **[ANSWER MACHINE] > [ANSWER ON/OFF]**, then press **[OK]** to confirm.
- 3 Select **[OFF]**, then press **[OK]** to confirm.  
↳ The setting is saved.

### Through the base

- 1 Press **on/off** to turn off the answering machine in standby mode.

## Set the answering machine language

## Note

- This feature only applies to models with multiple-language support.

The answering machine language is the language for the outgoing messages.

- 1 Press **menu**.
- 2 Select **[ANSWER MACHINE] > [SETTINGS] > [VOICE LANGUAGE]**.
- 3 Press **[OK]** to confirm.
- 4 Select a language, then press **[OK]** to confirm.  
↳ The setting is saved.

---

## Set the answer mode

You can set the answering machine and select if the callers can leave messages. Select **[ANSWER & REC.]** if you allow the callers to leave messages. Select **[ANSWER ONLY]** if you forbid the callers to leave messages.

- 1 Press **menu**.
- 2 Select **[ANSWER MACHINE] > [ANSWER MODE]**, then press **[OK]** to confirm.
- 3 Select an answer mode, then press **[OK]** to confirm.  
↳ The setting is saved.

### Note

- If the memory is full, the answering machine switches to **[ANSWER ONLY]** mode automatically.

---

## Outgoing messages (OGM)

The outgoing message is the message your caller hears when the answering machine picks up the call. The answering machine has 2 pre-recorded outgoing messages: the **[ANSWER & REC.]** mode and **[ANSWER ONLY]** mode.

---

### Record an outgoing message

The maximum length of the outgoing message you can record is 3 minutes. The newly recorded outgoing message automatically replaces the old one.

- 1 Press **menu**.
- 2 Select **[ANSWER MACHINE] > [RECORD OGM]**, then press **[OK]** to confirm.
- 3 Select **[ANSWER & REC.]** or **[ANSWER ONLY]**, then press **[OK]** to confirm.
- 4 Select **[RECORD OGM]**, then press **[OK]** to confirm.
- 5 Recording starts after the beep.

- 6 Press **[OK]** to stop recording or the recording stops after 3 minutes.  
↳ The recorded outgoing message plays back automatically for your review.

### Note

- To restore the pre-recorded outgoing message, delete your current outgoing message.

---

### Listen to the current outgoing message

- 1 Press **menu**.
- 2 Select **[ANSWER MACHINE] > [RECORD OGM]**, then press **[OK]** to confirm.
- 3 Select **[ANSWER & REC.]** or **[ANSWER ONLY]**. Press **[OK]** to confirm.
- 4 Select **[PLAY]**, then press **[OK]** to confirm.  
↳ The handset plays the current outgoing message.

---

### Delete an outgoing message

- 1 Press **menu**.
- 2 Select **[ANSWER MACHINE] > [RECORD OGM]**, then press **[OK]** to confirm.
- 3 Select **[ANSWER & REC.]** or **[ANSWER ONLY]**, then press **[OK]** to confirm.
- 4 Select **[DELETE]**, then press **[OK]** to confirm.  
↳ The handset displays a confirmation request.
- 5 Press **[OK]** to confirm.
- 6 The pre-recorded outgoing message is restored.

### Note

- No pre-recorded outgoing message can be deleted.

## Incoming messages (ICM)

Each message can be up to 3 minutes long. When you receive new messages, the new message indicator flashes on the answering machine and the handset displays a notification message.

### Note

- If you pick up the phone when the caller leaves a message, the recording stops and you can talk to the caller directly.

### Note

- If the memory is full, the answering machine switches to **[ANSWER ONLY]** automatically. Delete old messages to receive new ones.

## Listen to the incoming messages

Incoming messages are played back in the sequence they are recorded.

### From the base

- Start/Stop playback: Press **play/stop**.
- Adjust the volume: Press **+** / **-**.
- Skip backward:
  - During message playback, press **◀** to play the message from the beginning.
  - During the first second of the current message, press **◀** to play the previous message.
- Skip forward: Press **▶** to skip to the next message.
- Delete the current message: Press **erase**.

### Note

- No deleted messages can be recovered.

### From the handset

- 1 Press **menu**.

- 2 Select **[ANSWER MACHINE]** > **[PLAY]**, then press **[OK]** to confirm.
  - ↳ New messages start playing. Old messages start playing if there is no new message.
- Press **[BACK]** to stop the playback.
- Press **[OK]** to enter the options menu.
- Press **▲** / **▼** <sup>call ID / Ph.Book</sup> to increase/decrease the volume.

## Delete an incoming message

### From the base

- 1 Press **erase** during message playback.
  - ↳ The current message is deleted.

### From the handset

- 1 Press **[OK]** during message playback to enter the options menu.
- 2 Select **[DELETE]**, then press **[OK]** to confirm.
  - ↳ The current message is deleted.

## Delete all old incoming messages

### From the base

- 1 Press and hold **erase** in standby mode.
  - ↳ All old messages are permanently deleted.

### From the handset

- 1 Press **menu** on the handset.
- 2 Select **[ANSWER MACHINE]** > **[DELETE ALL]**, then press **[OK]** to confirm.
  - ↳ The handset displays a confirmation request.
- 3 Press **[OK]** to confirm.
  - ↳ All old messages are permanently deleted.

## Note

- You can delete the read messages only. No deleted messages can be recovered.

---

## Call screening

You can hear the caller while he is leaving a message. Then you can decide whether or not to talk to the caller directly.

---

## From the base

Press **+**/**-** to adjust the speaker volume during call screening. The lowest volume level turns off the call screening.

---

## Set the sound quality of the message

You can adjust the sound quality of the messages received from the answering machine.

- 1 Press **menu**.
- 2 Select **[ANSWER MACHINE] > [SETTINGS] > [MSG QUALITY]**, then press **[OK]** to confirm.
- 3 Select the new setting, then press **[OK]** to confirm.  
↳ The setting is saved.

---

## Set the ring delay

You can set the number of times the phone rings before the answering machine picks up the call.

- 1 Press **menu**.
- 2 Select **[ANSWER MACHINE] > [SETTINGS] > [RING DELAY]**, then press **[OK]** to confirm.
- 3 Select a new setting, then press **[OK]** to confirm.  
↳ The setting is saved.

## Note

- Ensure that the answering machine is switched on before this feature can be applied.

## Tip

- When you access the answering machine remotely, you are recommended to set the ring delay to **[ECONOMY]** mode. This is a cost effective way to manage your messages. When there are new messages, the answering machine picks up the call after 3 rings; When there is no messages, it picks up the call after 5 rings.

---

## Remote access

You can operate your answering machine when you are away from home. Simply make a call to your phone with a touch tone phone and enter your 4-digit PIN code.

## Note

- The preset remote access PIN code is 0000.

---

## Activate/deactivate the remote access

You can allow or block remote access to the answering machine.

- 1 Press **menu**.
- 2 Select **[ANSW. MACHINE] > [SETTINGS] > [REMOTE ACCESS]**, then press **[OK]** to confirm.
- 3 Select a new setting, then press **[OK]** to confirm.  
↳ The setting is saved.

## Access the answering machine remotely

- 1 Make a call to your home number with a touch tone phone.
- 2 Press # when the outgoing message starts playing.
- 3 Enter your PIN code.
  - ↳ You now have access to your answering machine, and the new messages start playing.

### Note

- You have 2 chances to enter the correct PIN code before your phone hangs up.

- 4 Press a key to carry out a function. See the Remote access commands table below for a list of available functions.

### Note

- When no message plays, the phone hangs up automatically if no key is pressed for 8 seconds.

## Remote access commands

Key	Function
1	Repeat current or play previous message.
2	Play messages.
3	Skip to next message.
6	Delete current message.
7	Switch answering machine on (not available during playback).
8	Stop message playback
9	Switch answering machine off (not available during playback).

# 15 Default settings



Note

- \*Country dependent features

Language	Country dependent
Handset name	PHILIPS
Date	01/01/09
Date format	MM/DD
Time	12:00am
Time format	12-hour
Alarm	Off
Phonebook list	Unchanged
Auto hang up	On
Recall time	Country dependent
First ring	Country dependent
Conference	On
Dial mode*	Tone
Area code*	[Empty]
Auto prefix	[Empty]
Handset ring melody	Melody 1
Alarm tone	Melody 1
Receiver volume	Volume 3
Handset ring volume	Level 3
Handset key beep	On
XHD sound	On
Incoming call log	[Empty]
Redial list	[Empty]
PIN code	0000

## Answering Machine

Ans machine status	On
Ans machine mode	Ans & Rec
Base call screening	On
Outgoing message memory	Pre-recorded OGM
Incoming message memory	[Empty]
Remote access	Off
Ring delay	4 rings
Speaker volume	Level 3

# 16 Technical data

## Display

- Amber LCD backlight

### General telephone features

- Dual mode caller name & number identification
- 5 standard ringer melodies and 5 polyphonic ringer melodies
- Conference call and voicemails

- Intercom

### Phonebook list, Redial list and Call log

- Phonebook list with 100 entries
- Redial list with 10 entries
- Call log with 20 entries

### Battery

- 2 x AAA NiMH 1.2V Rechargeable 650mAh batteries

### Adaptor

- Base: Input 120V 60Hz 0.1A, Output: 6V 0-0.58mA
- Charger: Input 120V 60Hz 0.1A, Output: 6V 0-0.58mA

### Power consumption

- Power consumption at standby mode: around 600 mW (SE360); 650 mW (SE365)

### Weight and dimensions (SE360)

- Handset: 107 grams
- 162 x 33 x 49 mm (H x D x W)
- Base: 105 grams
- 81 x 99 x 112 mm (H x D x W)

### Weight and dimensions (SE365)

- Handset: 107 grams
- 162 x 33 x 49 mm (H x D x W)
- Base: 130 grams
- 81 x 99 x 112 mm (H x D x W)

### Temperature range

- Operation: 0°C to +35°C (32°F to 95°F)
  - Storage: -20°C to +45°C (-4°F to 113°F)
- ### Relative humidity

- Operation: Up to 95% at 40°C
- Storage: Up to 95% at 40°C

# 17 Frequently asked questions

## The signal icon flashes.

- The handset is out of range. Move it closer to the base station.

If the handset displays [UNREGISTERED], register the handset.



### Tip

- For more information, see “Register the handsets” on the Advanced settings section.

## IF I fail to register the additional handsets to the base station, what do I do?

Your base memory is full. Unregister the unused handsets and try again.

## No dialing tone

- Check your phone connections.
- The handset is out of range. Move it closer to the base station.

## No parking tone

- The handset is not placed properly on the cradle.
- The charging contacts are dirty. Disconnect the power supply first and clean the contacts with a damp cloth.

## I cannot change the settings of my voice mail, what do I do?

The voice mail service is managed by your service provider but not the phone itself. Contact your service provider to change the settings.

## The handset on the charger does not charge.

- Ensure the batteries are inserted correctly.
- Ensure the handset is placed properly on the charger. The battery icon animates when charging.
- Batteries are defective. Purchase new ones from your dealer.

## No display

- Ensure the batteries are charged.
- Ensure there are power and phone connections.

## Bad audio (crackles, echo, etc.)

- The handset is nearly out of range. Move it closer to the base station.
- The phone receives interference from the nearby electrical appliances. Move the base station away from them.
- The phone is at a location with thick walls. Move the base away from them.

## The handset does not ring.

Ensure the handset ringtone is turned on.

## When I see “Waiting...” on the screen, what is happening with the phone?

The phone is recalling the memory of the phonebook and call log. Both information are stored in the base station. Then the handset retrieves the data from the base station after a few seconds. When you press  / , the call log/phonebook information is displayed on the handset.

## The caller ID does not display.

- The service is not activated. Check with your service provider.
- The caller's information is withheld or unavailable.

## I cannot make/answer a 2nd call, what do I do?

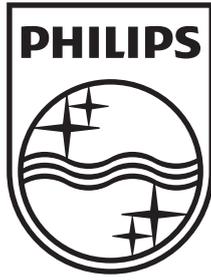
- Service is not activated. Check with your service provider.
- Ensure the recall duration is selected correctly.



### Note

- If the above solutions do not help, disconnect the power supply from both the handset and base station. Try again after 1 minute.





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