

**PHILIPS**

SHK4000



# User Manual

Register your product and get support

[www.philips.com/support](http://www.philips.com/support)



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# 1 Precautions

## Hearing Safety



### Danger

- To avoid hearing damage, reduce the time you use the headphone at high volume and set the volume to a safe level. The louder the volume, the shorter the safe listening time is.

Be sure to observe the following guideline when using your headset.

- Listen at the right volume for the right amount of time.
- Do not keep the volume up just because your hearing adapts to a high volume.
- Do not turn up the volume so high that you can't hear what's around you.
- Use with caution and temporarily stop using it in a potentially dangerous situation.
- Excessive sound pressure from the earphone and headphone may damage your hearing.
- Wearing the headphone on both ears while driving is not recommended and is illegal in some areas.
- For your safety, do not distract your attention from music or phone call while driving or in other hazardous environments.

### Caution

- Do not expose the headphone to excessive heat.
- Do not drop the headphone.
- Do not drop or splash water on the headphone.
- Do not soak the headphone in water.
- Do not use any detergent containing alcohol, ammonia, benzene or abrasives.
- If cleaning is necessary, use a soft cloth slightly moistened with water or diluted soapy water to clean the product.
- Do not expose the built-in battery to excessive heat such as sunlight, fire, etc.
- There is a risk of explosion if the battery is incorrectly inserted. Replace only with the same battery or battery of the same type.

## Operating and Storage Temperature/ Humidity Information

- The operation and storage temperatures may be between 0°C (5°F) and 55°C (131°F) (up to 90% relative humidity).
- Battery life may get shorter in the environments of high or low temperature.

## General information

To prevent damage or malfunction:

## 2 Bluetooth Wireless Headphone



Quick Start Guide

Thank you for purchasing a Philips product! Register your product at [www.philips.com/welcome](http://www.philips.com/welcome) to get support from Philips.

With Philips wireless headphone, you may have

- Convenient Wireless hands-free call
- Wireless music listening and control
- Switch between call and music

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### Other Devices

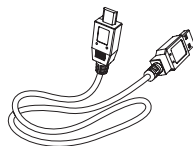
Compatible with mobile phones or devices (laptops, PDAs, Bluetooth adapters, MP3 players, etc.) that support Bluetooth and devices equipped with other Bluetooth version ( see 'Technical Specification' on page 8).

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### Box Contents

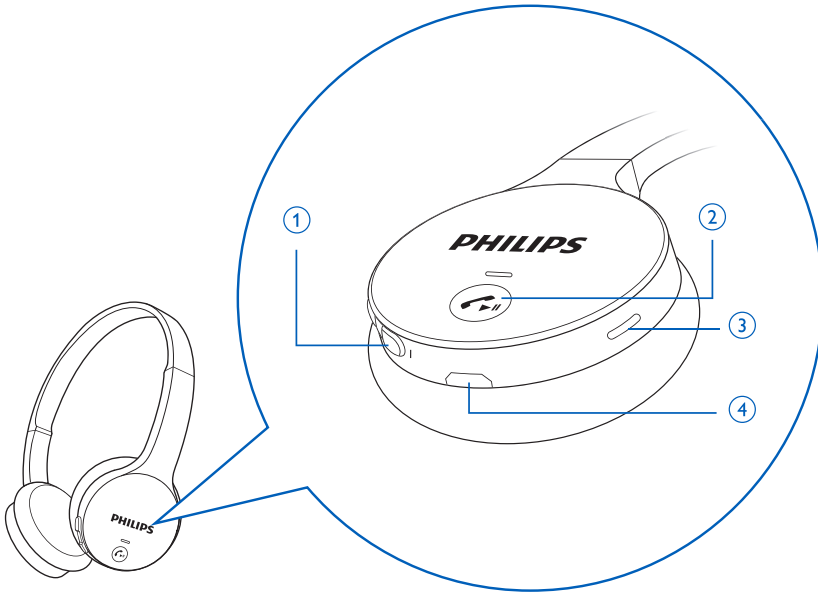



Phillips Bluetooth Wireless Headphone  
SHK4000



USB Charging Cable

## Bluetooth Wireless Headphone Overview



- a Volume/Track control
- b 
  - Headset Power
  - Play/Pause/Answer Call/Hang Up/Redial/Reject
- c Microphone
- d Charging slot

## 3 Getting Started

### Charging the Headphone

#### Warning

- Before using the headphone for the first time, charge the battery for about 4 hours for optimum battery capacity and life.
- Use only the genuine USB charging cable to avoid any damage.
- While charging your headphone, the power goes off, so complete the call before charging.

Connect the headset to a powered on USBport with a USB charging cable.


- ↳ The LED turns white during the charge and turns off when charging is complete.

#### Useful Tip

- It takes three hours to have the device fully charged.

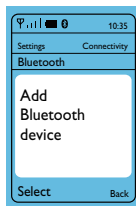
### Pairing Headphone with Your Phone

The first time you use the headphone with your phone, you must pair them. If pairing is successful, you will have a unique password link between the headphone and your phone. The eight most recently used devices are stored in the memory. If you try to make pairing after the eight devices have already been paired, the new device replaces the first paired one.

- 1 Make sure the headphone is fully charged and powered off.
- 2 Press and hold the  button for about six seconds until it flashes in blue and red by turns.
  - ↳ The headphone remains in pairing mode for five minutes.
- 3 Make sure the phone is turned on and the Bluetooth function is enabled.
- 4 Have the headphone paired with your phone. See your phone user manual for more information.


The following example shows how to pair the headphone with your phone.

- 1 Enable the Bluetooth function on your phone and select Philips SHB4405.
- 2 When being prompted for the headset password, enter "0000" (four zeros). If your phone supports Bluetooth 2.1+EDR or higher, you don't need to enter a password.



## 4 Using the Headphone

### Connecting Headphone to Bluetooth device

- 1 Make sure the phone is turned on and the Bluetooth function is enabled.
- 2 Press and hold  to turn on the headset.
  - ↳ The blueLED blinks.
  - ↳ The headphone will automatically reconnect to the phone/Bluetooth device last time you connected. If the headphone fails to connect to the last connected device, it reconnects to the second last connected device.








#### Useful Tip

- If you turn on the phone/Bluetooth device or activate the Bluetooth function after turning on the headphone, you must manually reconnect the headphone and the phone/Bluetooth device.

#### Note

- If the headphone is not connected to a Bluetooth device within 5 minutes, it is automatically turned off to save battery.

### Call and Music Management

Operation	Action	Sound or LED indicator
Turn on the headphone.	Press and hold  for over one second.	One short beep <ul style="list-style-type: none"> <li>• One blue blink: Battery power &gt; 50%</li> <li>• One white blink: Battery power &lt; 50%</li> </ul>
Turn off the headphone.	Press and hold  for over 4 seconds to wait for the action.	<ul style="list-style-type: none"> <li>• One long beep</li> <li>• One white long blink</li> </ul>
Play or Pause the music.	Press 	One short beep
Answer the call or hang up.	Press 	One short beep
Reject the answer.	Press and hold 	One short beep
Redial the recent phone number.	Press  two times.	One short beep
Switch the calling parties.	Press  two times.	Long beep one time
Adjust the volume.	Press +/- button.	One short beep
Skip.	Press and hold the plus sign (+).	One short beep
Rewind.	Press and hold the minus sign (-).	One short beep

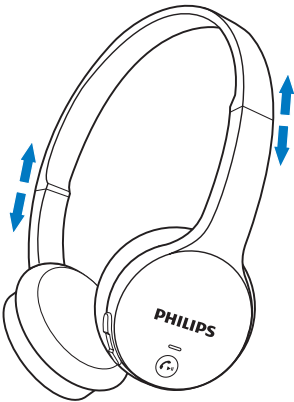


Other Status and Indicator Lights

Status	LED Light
The headphone is connected to a Bluetooth device while in standby mode or you're listening to music.	The blue LED blinks every 6 seconds.
The headphone is ready for pairing.	The LED flashes in white and blue by turns.
The headphone is on but not connected to a Bluetooth device.	The blue LED blinks quickly.
The battery power is low.	The blue LED blinks twice every second.
The battery is fully charged.	The white LED is blinking.
The battery is fully charged.	The white LED is turned off.

Wearing the Headset

Adjust the headset to your head.



# 5 Technical Specification

- Up to 9 hours for play or call
- Up to 200 hours for standby
- Normal time taken for full charge: 3 hours
- Rechargeable lithium-polymer battery (200mAh)
- Bluetooth 3.0, Bluetooth Mono support (Headset Profile - HSP, Hands-Free Profile - HFP), Bluetooth Stereo support (Advanced Audio Distribution Profile - A2DP, Audio Video Remote Control Profile - AVRCP)
- Frequency range: 2.402 - 2.480GHz
- Transmitter output: < 20dBm
- Operation range: Up to 15 meters (50feet)
- Adjustable flat folding head band
- Noise blocked by slow noise restoration
- Digital echo/Noise cancellation
- Automatic power off
- Checking out the battery condition



## Note

- The specification is subject to change without notice.

# 6 Precaution

## Declaration of Conformity

Gibson Innovations hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. You may find the Declaration of Conformity at [www.p4c.philips.com](http://www.p4c.philips.com).

## Disposal of Old Products and Batteries



This product is designed and manufactured with high quality materials and components, which can be recycled and reused.



This symbol on the product indicates compliance with the European Directive 2012/19/EU.



This symbol indicates that the product contains an internal rechargeable battery that complies with the European Directive 2013/56/EU. This battery cannot be disposed of as household waste. Preferably, take the product to an official collection or a service center where a specialist may remove the battery.

Follow the local collection regulation for electronic and electrical appliances and rechargeable batteries. Follow the local laws and never dispose of any household and rechargeable battery along with household waste. Proper disposal of the product and rechargeable battery will help protect the environment and human health from harmful effect.

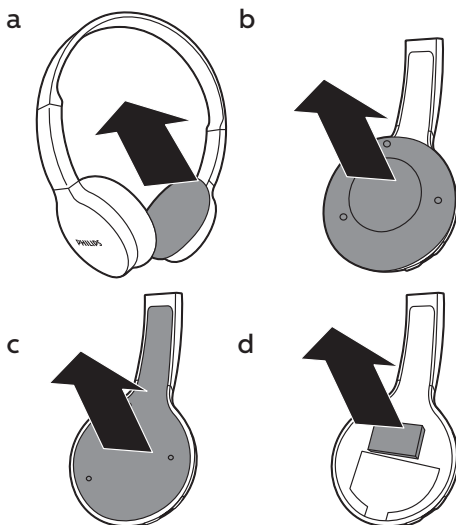
## Removing Built-in Battery



### Note

- Before removing the battery, make sure the headset is disconnected from the USB charging cable.

In countries where there is no system for collecting or recycling electronic products, you may protect the environment by removing and recycling batteries before disposing of the headset.



## EMF Compliance

This product complies with all standards and regulations relating to exposure to the electromagnetic field (EMF).  
Environmental Information  
Any unnecessary packaging has been omitted. The packaging is designed for easy separation into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (envelope, protective foam sheet).

This system consists of the materials which can be recycled if disassembled by a designated company.

Check out the local regulations regarding disposal of the packaging materials, discharged batteries and older equipment.

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## Trademarks

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### Bluetooth

Bluetooth word mark and logo are the trademarks of Bluetooth SIG, Inc., and trademarks such as Gibson Innovations are used under the corresponding licenses.

## 7 Frequently Asked Questions (FAQs)


The Bluetooth headphone is not turned on.  
The battery level is low. Charge your headphone.

I can't pair my Bluetooth headphone with my phone.

Bluetooth has been disabled. Activate the Bluetooth feature of the phone and turn on the phone before turning on the headphone.

Pairing does not work.

Make sure the headphone is in pairing mode.

- Follow a step-by-step guide described in the user manual (see 'Pairing Headphone with Your Phone' on page 5).
- Make sure the LED flashes in white and blue alternately before releasing . Keep pressing the button even after the LED lights blue only.

Your phone could not find the headphone.

- The headphone may be connected to a device which has been previously paired. Turn off the connected device or move it out of range.
- Pairing may have been reset or the headphone may already be paired with another device. Pair the headphone with the phone again according to the user manual (see 'Pairing Headphone with Your Phone' on page 5).

Voice dialing or redial does not work on my phone.

Your phone may not support this feature.

I connect my Bluetooth headphone with a Bluetooth stereo-enabled phone, but the music is played only on the phone speaker.

See User Manual for your phone.  
Select listening to music through the headphone.

The sound quality is low and a crackling noise is heard. The Bluetooth device is out of range. Put the headphone closer to the Bluetooth device or remove any obstacle between them.

The sound quality is poor when streaming on the phone is very slow or the audio streaming doesn't work at all. Make sure your phone does not support A2DP (see 'Technical Specification' on page 8) and supports HSP/HFP (mono) only.

I hear music on my Bluetooth device, but can't control it (e.g., play/pause/skip forward/skip backward).

Please check the Bluetooth source that supports AVRCP (See 'Technical Specification' on page 8).

If you need further assistance, please visit [www.philips.com/support](http://www.philips.com/support).



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