

Register your product and get support at  
[www.philips.com/welcome](http://www.philips.com/welcome)

DVP3800



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EN

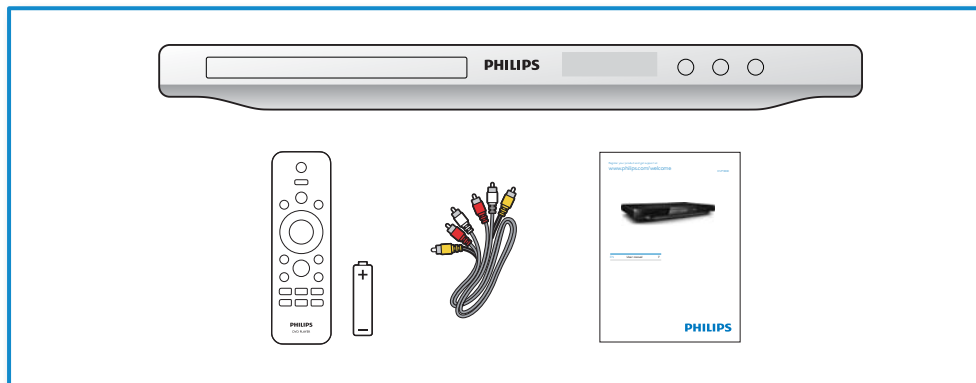
User manual

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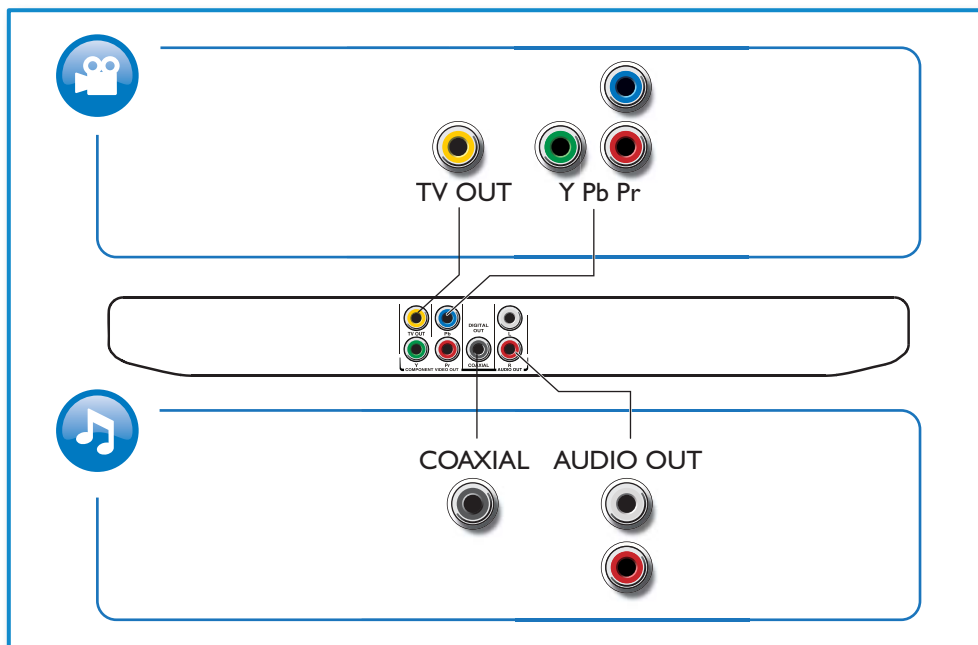
**PHILIPS**



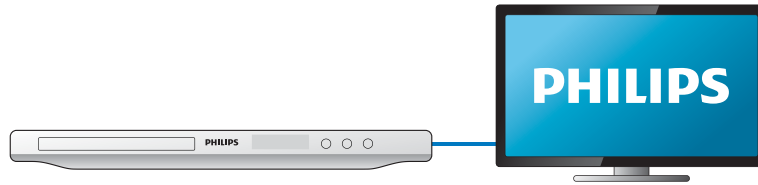
**EN** Please refer to the safety information before using the product.



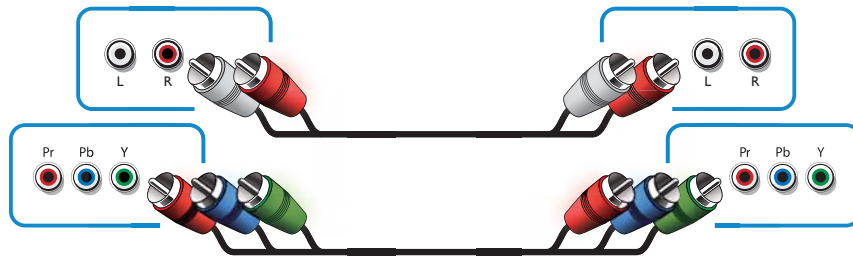
1



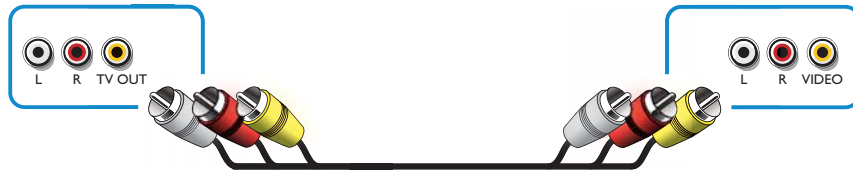
2



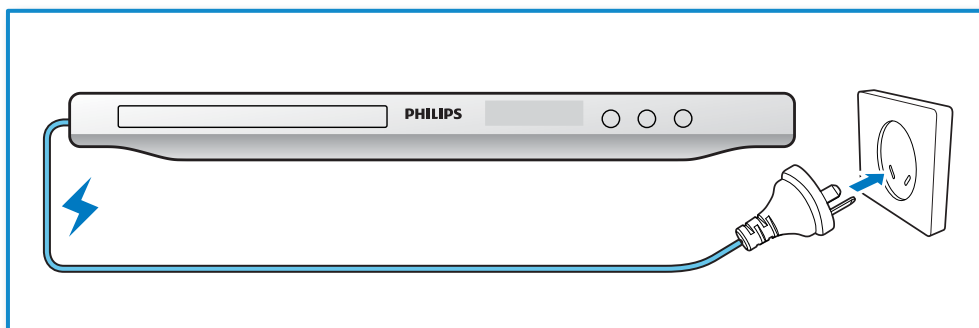
Pr PbY + AUDIO OUT



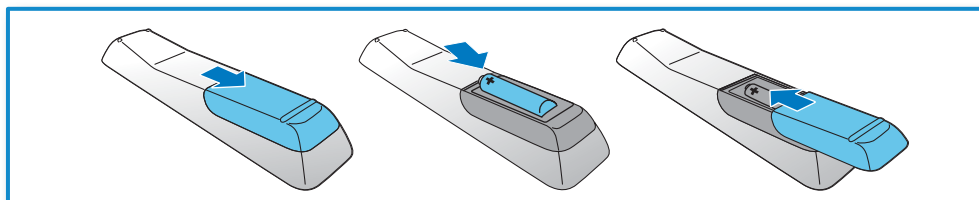
TV OUT + AUDIO OUT



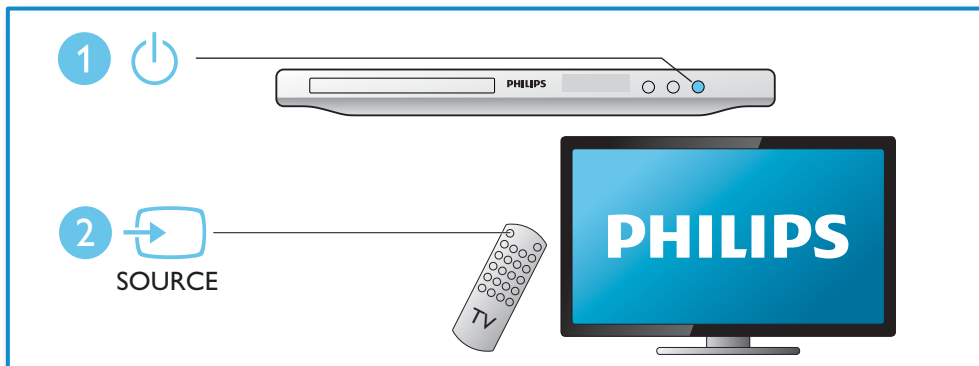
3



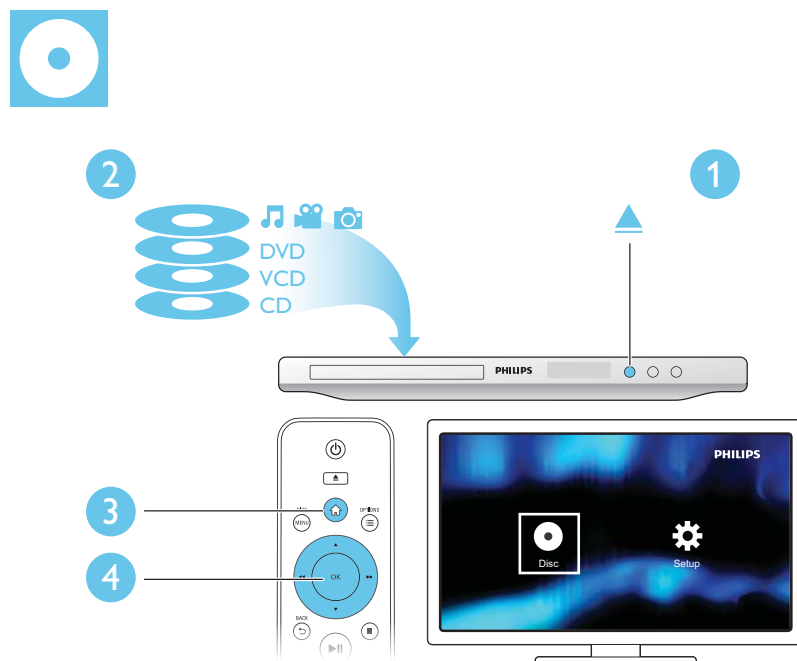
4



5



# 6



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## Safety

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Read and understand all instructions before you use this DVD player. If damage is caused by failure to follow the instructions, the warranty does not apply.

### **Risk of electric shock or fire!**

- Never expose the product and accessories to rain or water. Never place liquid containers, such as vases, near the product. If liquids are spilt on or into the product, disconnect it from the power outlet immediately. Contact Philips Consumer Care to have the product checked before use.
- Never place the product and accessories near naked flames or other heat sources, including direct sunlight.
- Never insert objects into the ventilation slots or other openings on the product.
- Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- Disconnect the product from the power outlet before lightning storms.
- When you disconnect the power cord, always pull the plug, never the cable.

### **Risk of short circuit or fire!**

- Before you connect the product to the power outlet, ensure that the power voltage matches the value printed on the back of the product. Never connect the product to the power outlet if the voltage is different.
- Never expose the remote control or batteries to rain, water or excessive heat.
- Avoid force coming onto power plugs. Loose power plugs can cause arcing or fire.

### **Risk of injury or damage to the product!**

- Visible and invisible laser radiation when open. Avoid exposure to beam.
- Do not touch the disc optical lens inside the disc compartment.
- Never place the product or any objects on power cords or on other electrical equipment.
- If the product is transported in temperatures below 5°C, unpack the product and wait until its temperature matches room temperature before connecting it to the power outlet.

### **Risk of overheating!**

- Never install this product in a confined space. Always leave a space of at least four inches around the product for ventilation. Make sure that curtains or other objects never cover the ventilation slots on the product.

### **Risk of contamination!**

- Remove the battery if it is exhausted or if the remote control is not to be used for an extended period of time.
- Batteries contain chemical substances, they should be disposed of properly.

### **Risk of swallowing batteries!**

- The product/remote control may contain a coin type battery, which can be swallowed. Keep the battery out of reach of children at all times!





## Control and play











### Note

- When "X" appears, it means that this operation is unavailable for the current media or at the current time.

Media	Function	Buttons / Actions
	Stop the play	■
	Pause or resume the play	▶
	Skip to the previous/next title, chapter, track, or file	◀ ▶
	Select an audio language or audio channel	AUDIO
	Select a subtitle language	SUBTITLE
	Return to the home page	⬆
	Return to the root menu	↶ BACK
	Return to the disc menu	DISC MENU
	Enable or disable the PBC (playback control) feature	DISC MENU
	Select a repeat mode	1) Press REPEAT/REPEAT A-B . 2) Press ◀◀/▶▶.
	Repeat a specific section within a track	1) Press REPEAT/REPEAT A-B twice to select the start point. 2) Press REPEAT/REPEAT A-B again to select the end point. • To resume the normal play, press REPEAT/REPEAT A-B.
	Skip to a title or chapter	1) Press GOTO. 2) Press ▲ / ▼ to enter the title/chapter number. 3) Press OK to confirm.



## Control and play

Media	Function	Buttons / Actions
	Skip to a track	1) Disable PBC. 2) Press <b>GOTO</b> . 3) Press ▲ / ▼ to enter the track number. 4) Press <b>OK</b> to confirm.
	Search backward/forward fast	Press ◀◀ / ▶▶ repeatedly to select a speed.
	Search forward slowly	Press ▲ repeatedly to select a speed.
	Search backward slowly	Press ▼ repeatedly to select a speed.
	Zoom in or out	Press  . • To pan through an enlarged photo or video image, press ▲ / ▼ / ◀◀ / ▶▶.
	Rotate a photo	Press ▲ / ▼ / ◀◀ / ▶▶.
	Switch between Fun Mode (pictures in color) and Simple Mode (pictures in black and white)	Press <b>DISC MENU</b> during photo slideshow.

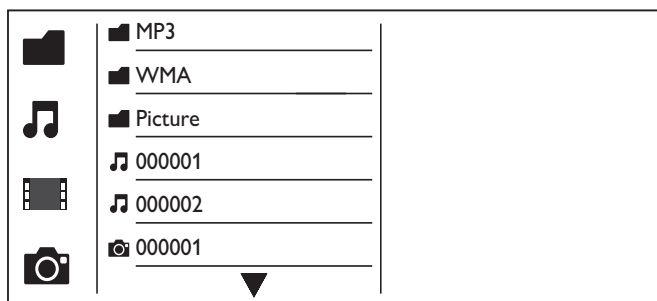





### Note

- You can only play DivX videos that were rented or purchased with DivX® registration code of this player. (Refer to “**Setup**” > “**General Setup**” > [DivX(R) VOD Code])
- Subtitle files with the following filename extensions (.srt, .smi, .sub, .ssa, .ass, .txt) are supported but not displayed in the file list.
- The subtitle filename has to be the same as the filename of the DivX video (the file extension excluded).
- The DivX video file and the subtitle file must be saved under the same directory.



## Photo and music slideshow



- 1 Press ▲ / ▼ to select , and then press **OK**.  
↳ All supported folders and files are listed.
- 2 Press ▲ / ▼ to select a music file, and then press **OK** to start playing.
  - If the music file is saved in a folder or sub-folder, access its directory first.
- 3 Press ▲ / ▼ to select a picture file, and then press **OK** to start the slideshow.
  - If the picture file is saved in a folder or sub-folder, access its directory first.
  - To stop the slideshow, press .
  - To stop the music, press  again.










### Note

- Music and picture files must be stored on the same disc.
- If a large number of files are compiled onto one disc, it requires longer time to read and display the content.
- This player can only display digital camera pictures with JPEG-EXIF format, which is widely used in digital cameras. It cannot display Motion JPEG, nor pictures in formats other than JPEG. Sound clips associated with pictures cannot be displayed either.
- If a JPEG picture is not recorded as an "exif" type file, its thumbnail picture is displayed as "blue mountain".



## Options

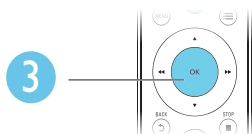
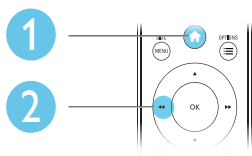
During play, press **⋮** **OPTIONS** to access the following items.

Media	Setting item	Function
	[Info]	Display the play information.
	[PBC]	Enable or disable PBC.
	[Aspect ratio]	Select a display ratio of picture on TV.
	[Volume]	Adjust the volume level.
	[Angle]	Select an available camera angle.
	[Colour]	Select Fun Mode (photos in color) or Simple Mode (photos in black and white).
	[Photo preview]	Display the thumbnail of photos.



## Setup

English



General	Disc Lock	• Unlock
	OSD Language	• English
	Sleep Timer	• Off
Video	Auto Standby	• On
Audio	DivX(R) VOD Code	• Registration
Preference		

- Press ▲ / ▼ to select a menu item or setting option.
- Press **OK** to access the lower-level menu or confirm the selected setting option.
- Press **BACK** to return to the upper-level menu.





### Note

- When a menu item is grayed out, it means that its setting cannot be changed at the current state.



## Setup

### General setup

 General	Disc Lock • Unlock
	OSD Language • English
 Video	Sleep Timer • Off
	Auto Standby • On
 Audio	DivX(R) VOD Code • Registration
 Preference	

**[Disc Lock]** - Restrict the play of a disc (maximum 20 discs can be locked).

- **[Lock]** - Lock the current disc. To play or unlock this disc, you must enter the password.
- **[Unlock]** - Play all discs.

**[OSD Language]** - Select a language for on-screen menu.

**[Sleep Timer]** - Set a period of time for the player to switch to Eco-power standby mode automatically.

**[Auto Standby]** - Enable this feature to automatically switch to Eco-power standby mode after 15 minutes of inactivity.

**[DivX(R) VOD Code]** - Display the DivX® registration code and deregistration code.

#### Note

- Go to [www.divx.com/vod](http://www.divx.com/vod) for how to register your player and rent or purchase DivX videos.
- DivX videos rented or purchased by this registration code can be played only on this player.

### Play a locked disc

When you load a locked disc, **[Please enter password]** is displayed, and "0" is displayed as the first digit of the password.

- 1** Press **▲** / **▼** to set a value (0 to 9) to the first digit.
- 2** Press **▶▶**.
- 3** Repeat steps 1 and 2 to enter the 6-digit password.
- 4** Press **OK** to confirm.

#### Tip

- Refer to "Setup" > "Preference" > **[Password]** for how to change the password.

## Video setup

General	TV System	• PAL
	Aspect ratio	• 4:3 Pan Scan
Video	Progressive	• Off
	Picture Setting	• Standard
Audio		
Preference		

[**TV System**] - Select a TV system that matches your TV. By default, this setting matches common TVs in your country.

[**Aspect ratio**] - Select a display ratio that matches your TV screen.

[**Progressive**] - Enable or disable the progressive scan mode on this player.

[**Picture Setting**] - Select a predefined setting for picture color, or customize the setting.

## Audio setup

General	Analogue Output	• Stereo
	Digital Audio	
Video	Volume	
	Sound Mode	
Audio	Night Mode	• Off
Preference		

[**Analogue Output**] - Adjust this setting for audio output through **AUDIO OUT L/R**.

- [**Stereo**] - Compress multi-channel Dolby digital sound to stereophonic sound.
- [**LT/RT**] - Compress multi-channel Dolby digital sound to 2-channel surround sound.

[**Digital Audio**] - Adjust this setting for audio output through **COAXIAL/DIGITAL OUT**.

- [**Digital Output**] - Select a type of digital output.
  - [**Off**] - Disable digital output.
  - [**All**] - Support multi-channel audio formats.
  - [**PCM Only**] - Downmix to two-channel audio signal.
- [**LPCM Output**] - Select the LPCM (Linear Pulse Code Modulation) output sampling rate.



## Setup



### Note

- [LPCM Output] setting is changeable only when [Digital Output] is set as [PCM Only].
- The higher the sampling rate, the better the sound quality.

[Volume] - Set the default volume level.

[Sound Mode] - Select a preset sound effect.

[Night Mode] - Equalize loud sound and soft sound. Enable this feature to watch DVD movies at a low volume at night.



### Note

- Applicable to Dolby Digital encoded DVD discs only.

## Preference

	General	Audio	• English
		Subtitle	• Off
	Video	Disc Menu	• English
		Parental Control	• 8 Adult
	Audio	PBC	• On
		Password	• Change
	Preference	DivX Subtitle	• Standard
		Version Info	

[Audio] - Select an audio language.

[Subtitle] - Select a language for subtitle.

[Disc Menu] - Select a language for disc menu.



### Note

- For some DVDs, the subtitle or audio language can only be changed from the disc menu.
- For a language that is not listed, select [Others]. Check the list of language codes (see "Language Code"), and then enter the respective language code. (Refer to "Setup" > "General setup" > "Play a locked disc" for how to enter the 4-digit code)

[Parental Control] - Select a rating level to restrict the play of discs to children. These discs must be recorded with rating levels.



### Note

- To play a DVD disc that has a rating level higher than your setting, enter the password first. (Refer to "Setup" > "General setup" > "Play a locked disc" for details)
- The rating levels are country-dependent. To allow all discs to be played, select **[8 Adult]**.
- Some discs have ratings printed on but are not recorded with ratings. This function has no effect on such discs.

**[PBC]** - Enable or disable the PBC (playback control) feature.

**[Password]** - Change the password for playing discs that are locked or restricted with rating levels.

### Note

- If you forget the password, enter "136900" before you set a new password.

## Change the password

- 1 Select **[Preference]** > **[Password]** > **[Change]**, and then press **OK**.  
↳ The interface for changing password is displayed.
- 2 Press **OK** again.  
↳ "0" is displayed behind **[Old Password]** as the first digit of old password.
- 3 Press **▲** / **▼** to set a value (0-9) to the first digit.
- 4 Press **▶▶**.
- 5 Repeat steps 3 and 4 to enter the 6-digit old password.
- 6 Repeat steps 3 and 4 to enter the new password behind **[New Password]**.
- 7 Repeat steps 3 and 4 to enter the new password behind **[Confirm PWD]**.

**[DivX Subtitle]** - Select a character set that supports the subtitle of your DivX video.

**[Version Info]** - Display the information about software version of this player.

**[Default]** - Reset all settings to factory default, except for the settings for **[Disc Lock]**, **[Parental Control]**, and **[Password]**.



## Software update

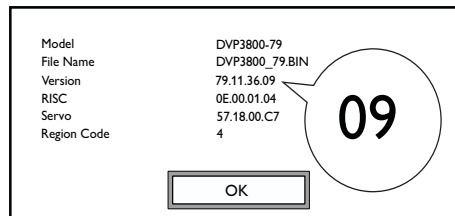
### Note

- Power supply must not be interrupted during software update.

Check the current software version of this player; and then go to the Philips website for information about software update.

### Check the current software version

- 1 Press **⬆**.
- 2 Select **⚙**, and then press **OK**.
- 3 Select **[Preference] > [Version Info]**, and then press **OK**.



- 4 Write down the last two digits "XX" behind **[Version]** (for example, "09" in the graphic above).  
↳ The version of current software is VXX.

### Perform the update

- 1 Go to [www.philips.com/support](http://www.philips.com/support).
- 2 Search for support information with "DVP3800/79" as the keywords.
- 3 Click the search result to display available support information.
- 4 Read the Firmware Upgrade Readme File and follow the instructions to complete the software update.



# Troubleshooting

English



## Warning

- Risk of electric shock. Never remove the casing of the player.

To keep the warranty valid, never try to repair the player yourself.

If you have problems using this player, check the following points before you request service. If you still have a problem, register your player and get support at [www.philips.com/welcome](http://www.philips.com/welcome).

If you contact Philips, you will be asked for the model and serial number of this player. The model number and serial number are on the back of this player. Write the numbers here:

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

### No picture.

- Refer to the TV user manual for how to select the correct video input channel.
- Switch to the default mode if the progressive scan setting or the TV system setting is changed.

### No sound output from the TV.

- Make sure that the audio cables are connected to the audio input sockets that are grouped with the selected video input sockets.

### No sound during DivX video playback.

- The audio codes are not supported.

### Disc cannot be read.

- Make sure that this player supports the disc. (Refer to "Specifications" > "Playable media")
- For a recorded disc, make sure that the disc is finalized.

### Recorded files (JPEG, MP3, WMA) cannot be played or read.

- Make sure that the file was recorded in the format of UDF, ISO9660, or JOLIET.
- Make sure that the number of files does not exceed the limitation (648 files maximum).
- Make sure that this player supports these files. (Refer to "Specifications" > "Playable media")

### DivX video files cannot be played.

- Make sure that the DivX video file is complete.
- Make sure that the file extension is correct.

### DivX subtitles are not displayed correctly.

- Make sure that the subtitle filename is the same as the video filename.
- Make sure that the DivX video file and the subtitle file are saved under the same directory.
- Select the character set that supports the subtitle. (Refer to [Preference] > [DivX Subtitle])



# Specifications



## Note

- Specifications are subject to change without notice.

DVD region code	Countries
	Australia, New Zealand

## Playable media

- Disc**
  - DVD, DVD-Video, VCD, SVCD, Audio CD
  - DVD+R/+RW, DVD-R/-RW, DVD+R/-R DL (Dual Layer), CD-R/-RW (Maximum number of files: 648)
- File**
  - Video: .avi, .divx, .mp4 (MPEG-4 Part 2), .xvid
  - Audio: .mp3, .wma
  - Picture: .jpg, .jpeg

## Video

- Signal system: PAL, NTSC
- Composite video output: 1 Vp-p (75 Ohm)
- Component video output: 0.7 Vp-p (75 Ohm)

## Audio

- 2-channel analog output
  - AUDIO OUT L&R : 2 Vrms (47k Ohm)
- Digital output: 0.5 Vp-p (75 Ohm)
  - Coaxial
- Sampling frequency:
  - MP3: 8 kHz, 11 kHz, 12 kHz, 16 kHz, 22 kHz, 24 kHz, 32 kHz, 44.1 kHz, 48 kHz
  - WMA: 44.1 kHz, 48 kHz
- Constant bit rate:
  - MP3: 8 kbps - 320 kbps
  - WMA: 64 kbps - 192 kbps

## Main unit

- Dimensions (W x H x D): 360 x 42 x 209 (mm)
- Net Weight: 1.35 kg

**Power**

- Power supply rating: 230–240 V~, 50 Hz
- Power consumption: < 8 W
- Power consumption in standby mode: < 0.3 W

**Accessories supplied**

- Remote control and one battery
- Audio/Video cables
- User Manual

**Laser specification**

- Type: Semiconductor laser InGaAlP (DVD), AlGaAs (CD)
- Wave length: 658 nm (DVD), 790 nm (CD)
- Output Power: 7.0 mW (DVD), 10.0 mW (VCD/CD)
- Beam divergence: 60 degrees



## Notice

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### Care for your product

- Do not insert any objects other than discs into the disc compartment.
- Do not insert warped or cracked discs into the disc compartment.
- Remove the discs from the disc compartment if you are not using the product for an extended period of time.
- Only use microfiber cloth to clean the product.

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### Care of the environment



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



When this crossed-out wheeled bin symbol is attached to a product it means that the product is covered by the European Directive 2002/96/EC.



Please inform yourself about the local separate collection system for electrical and electronic products.

Please act according to your local rules and do not dispose of your old products with your normal household waste. Correct disposal of your old product helps to prevent potential negative consequences for the environment and human health.



Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed with normal household waste. Please inform yourself about the local rules on separate collection of batteries because correct disposal helps to prevent negative consequences for the environmental and human health.

---

### Compliance

This apparatus includes this label:



## Copyright



**Be responsible  
Respect copyrights**

This item incorporates copy protection technology that is protected by U.S. patents and other intellectual property rights of Rovi Corporation. Reverse engineering and disassembly are prohibited.

2011 © Koninklijke Philips Electronics N.V.

Specifications are subject to change without notice. Trademarks are the property of Koninklijke Philips Electronics N.V. or their respective owners. Philips reserves the right to change products at any time without being obliged to adjust earlier supplies accordingly.

## Warranty

- Risk of injury, damage to the player or void of warranty! Never attempt to repair the player yourself.
- Use the player and accessories only as intended by the manufacturer. The caution sign printed on the back of the player indicates risk of electric shock.
- Never remove the player cover. Always contact Philips Customer Support for service or repairs.
- Any operation expressly prohibited in this manual, or any adjustments and assembly procedures not recommended or authorized in this manual shall void the warranty.

## Trademark



**ABOUT DIVX VIDEO:** DivX® is a digital video format created by DivX, LLC, a subsidiary of Rovi Corporation. This is an official DivX Certified® device that plays DivX video. Visit [divx.com](http://divx.com) for more information and software tools to convert your files into DivX videos.

**ABOUT DIVX VIDEO-ON-DEMAND:** This DivX Certified® device must be registered in order to play purchased DivX Video-on-Demand (VOD) movies. To obtain your registration code, locate the DivX VOD section in your device setup menu. Go to [vod.divx.com](http://vod.divx.com) for more information on how to complete your registration.

DivX®, DivX Ultra®, DivX Certified® and associated logos are trademarks of Rovi Corporation or its subsidiaries and are used under license.

DivX Ultra® Certified to play DivX® video with advanced features and premium content.



Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.



'DVD Video' is a trademark of DVD Format/Logo Licensing Corporation.



**Philips Electronics Australia Limited and Philips New Zealand Limited**  
**Warranty against Defects**

In this warranty:

**We or us** means Philips Electronics Australia Limited ACN 008 445 743 or Philips New Zealand Limited (Company Number 1723), and our contact details are set out at the end of this warranty;

**You** means the purchaser or the original end-user of the Goods;

**Supplier** means the authorised distributor or retailer of the Goods that sold you the Goods in Australia or New Zealand; and

**Goods** means the product or equipment which was accompanied by this warranty and purchased in Australia or New Zealand.

If you require assistance with the operation of the product, its features or specifications please call the Philips Consumer Care Centre on 1300 363 391 in Australia or 0800 658 224 in New Zealand.

**Australia:** Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This is not a complete statement of your legal rights as a consumer.

**New Zealand:** Our Goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This guarantee applies in addition to the conditions and guarantees implied by that legislation.

**Additional Warranty:**

In addition to the rights and remedies that you have under the Australian Consumer Law, Consumer Guarantees Act of New Zealand or any other applicable law, we provide the following warranty against defects:

1. If, during the first 12 months from their date of purchase from the Supplier (**Warranty Period**), the Goods prove defective by reason of improper workmanship or materials and none of your statutory rights or remedies apply, we will repair or replace the Goods without charge.
2. We do not have to repair or replace the Goods under this Additional Warranty if the Goods have been used for a commercial purpose; misused, improperly or inappropriately installed, operated or repaired; abused; damaged; or not maintained in accordance with the manufacturer's instructions.
3. Even when we do not have to repair or replace the Goods, we may decide to do so anyway. In some cases, we may decide to substitute the Goods with a similar alternative product of our choosing. All such decisions are at our absolute discretion.
4. All such repaired, replaced or substituted Goods continue to receive the benefit of this Additional Warranty for the time remaining on the original Warranty Period.
5. This Additional Warranty is limited to repair, replacement or substitution only. As far as the law permits, we will not be liable for any loss or damage caused to property or persons arising from any cause whatsoever.
6. In order to claim under this Additional Warranty you must telephone us on 1300 363 391 in Australia or 0800 658 224 in New Zealand within the Warranty Period. You will be asked for details of the Goods, a description of the defect and your personal details. Upon accepting your claim, we shall assist you with either returning the Goods to the Supplier for replacement or to the most convenient Philips Authorised Service Centre for your Goods to be repaired. In some case we may require that you return to the Goods to us (at the address below) for repair, replacement or substitution.
  - \* All returned Goods must be accompanied by satisfactory proof of purchase which clearly indicates the name and address of the Supplier, the date and place of purchase and identifies product. It is best to provide a legible and unmodified receipt or sales invoice.
  - \* You must bear any expense for return of the Goods or otherwise associated with making your claim under this Additional Warranty.
7. This warranty is only valid and enforceable in Australia and New Zealand.

Contact us or the place of purchase for further details.

Philips Electronics Australia Limited  
Level 1, 65 Epping Rd,  
North Ryde, SYDNEY NSW 2113  
**Consumer Care:** 1300 363 391  
**E-mail:** [pceinfo.australia@philips.com](mailto:pceinfo.australia@philips.com)  
**Website:** [www.philips.com/support](http://www.philips.com/support)

Philips New Zealand Limited  
Level 2, 1 Nugent St,  
Grafton, AUCKLAND, 1023  
**Consumer Care:** 0800 658 224  
**Email:** [pceinfo.australia@philips.com](mailto:pceinfo.australia@philips.com)  
**Website:** [www.philips.com/support](http://www.philips.com/support)

August 2011



## Language code

Abkhazian	6566	Inupiaq	7375	Pushto	8083
Afar	6565	Irish	7165	Russian	8285
Afrikaans	6570	Íslenska	7383	Quechua	8185
Amharic	6577	Italiano	7384	Raeto-Romance	8277
Arabic	6582	Ivrit	7269	Romanian	8279
Armenian	7289	Japanese	7465	Rundi	8278
Assamese	6583	Javanese	7486	Samoan	8377
Avestan	6569	Kalaallisut	7576	Sango	8371
Aymara	6589	Kannada	7578	Sanskrit	8365
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