

# PHILIPS

Corded phone

M20



## User Manual

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# 1 Important safety instructions

This product shall be used under the conditions of not interfering with legal radio stations and being protected from interference.

To avoid damage or malfunction



## Warning:

- Avoid high temperature (60°C), humid or corrosive environments.

## NCC warning:

- This product shall be used under the indoor conditions of not interfering with legal radio stations and being protected from interference.
- Please use the product appropriately to reduce the influence of electromagnetic waves.

# 2 Your phone

## What is in the box

Base station



Handset



Coil cord



Line cord



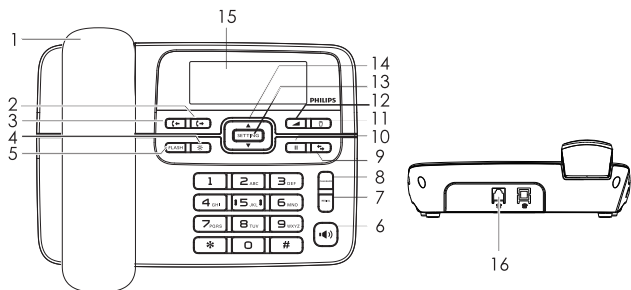
User Manual



Guarantee



## Overview of the phone




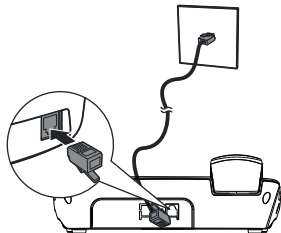
- |  |   |
|--|---|
| 1 Handset  | 7 Redial  |
| 2 Outgoing call log <ul style="list-style-type: none"><li>• It shows the outgoing call log.</li></ul>                        | 8 Callback  |
| 3 Incoming call log <ul style="list-style-type: none"><li>• It shows the incoming call log.</li></ul>                        | 9 Call transfer   |
| 4 Brightness <ul style="list-style-type: none"><li>• It adjusts the brightness of the screen in on-hook condition.</li></ul> | 10 Pause  |
| 5 Recall <ul style="list-style-type: none"><li>• It is used for recall in off-hook condition.</li></ul>                      | 11 Delete <ul style="list-style-type: none"><li>• It deletes a call log when you query incoming or outgoing call logs. Press and hold for 3s to delete all incoming or outgoing call logs.</li><li>• It deletes a digit when you dial a number.</li></ul> |
| 6 Speaker (🔊) <ul style="list-style-type: none"><li>• Make and receive calls through the speaker.</li></ul>                  | 12 Volume   |
|  | 13 Settings   |
|  | 14 Up/Down  |
|  | 15 LCD screen   |
|  | 16 Cable socket   |

## 3 Get started

### 1. Connect the base station

Connect each end of the line cord to:

-  telephone socket on the top of the base station
- telephone socket on the wall



### 2. Install the handset

Connect each end of the coil cord to:

- telephone socket at the bottom of the handset
- telephone socket at the left side of the base station.



### 3. Set the date and time

- Press **SETTING**. The screen displays "SET DATE". Press **SETTING** again to confirm. After entering the date/time settings screen, the year digit starts to blink. Press **▲** to set the year and then press **SETTING** to set the day/hour/minute.
- Pick up the handset to confirm the setting.

#### Remarks

- After the time and date are set, the LCD screen automatically displays the corresponding week.

## 4 Calls

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### Make a call

You can make a call in these ways:

- Normal call
- Call from the redial list
- Call from the call log


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### Normal call

1. Pick up the handset or press .
2. Dial the phone number.
  - To erase a digit, press .





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### Redial a call

1. Pick up the handset.
2. Press . The most recent outgoing call is dialed.

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

### Call from the call log

1. Press  to enter the incoming call log.
2. Press  to select a record on the list.
3. The screen displays the incoming call number, date, and time.
4. Press  or  again to call back.

1. Press  to enter the outgoing call log.
2. Press  to query the latest outgoing call number and time.
3. Press  or  again to call back.

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### Query incoming calls

1. Press  to enter the incoming call log.
2. Press  to select a record on the list.
3. The screen displays the incoming call number, date, and time.

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### Turn the speaker on or off

Press .



## 5 Settings

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### Adjust the volume

#### Adjust the speaker volume


You can set the speaker volume in the following ways:

1. Press  to enter the speaker mode.
2. Press  to adjust the speaker volume. The speaker volume is set to high upon factory delivery.

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### Set the brightness

There are five brightness levels for selection.

1. In the on-hook condition, press  to adjust the screen of the LCD screen. Press this button continuously to display different brightness. The brightness is set to level 3 upon factory delivery.
2. Pick up the handset to confirm the setting.

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### Temporary time setting

1. Press  to enter the setting mode.
2. Press  to select "SET 4 FLASH".
3. Press  again to enter the temporary time setting menu.
4. "FLASH 600" is displayed.
5. Press  to set the time.
6. Pick up the handset to confirm the setting.



## 6 Technical data

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### Screen dimensions

- Screen size: 3.3 inches

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### General specification and features

- Speaker phone
- Callback and redial
- Call transfer or three-way calling with the transfer button in cooperation with switches

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### Weight and dimensions

- Base station and handset: 539.0 grams
- 77.0 × 218.0 × 179.0 mm (H × W × D)

## 7 Frequently asked questions

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### No dialing tone

- Make sure your phone is properly connected to the line cord.

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### No voice from the receiver or no voice transmission

- Make sure the handset is properly connected to the base through the coil cord.

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### The caller ID does not display

- The service is not activated. Check with your service provider.
- The caller's information is withheld or unavailable.



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