**PHILIPS**

Corded phone

CORD026

# User manual

CORD026B/61
CORD026W/61

**PHILIPS**

CORD026B/W_61_UM_EN_V1.0

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## Introduction

Dear customer, thank you for choosing our CORD026 multi-functional corded phone. Adopting the latest integrated circuits with stable performance, this phone meets the national standards, and features unique and elegant look, smooth shape and buttons with comfortable hand feel.
It can display and store the call detail record produced by the telephone exchange, such as caller's number and time of the call, which makes it easy for you to review and dial back. With high anti-interference and lightning protection performance, and reliable quality, this phone is ideal for business and home use.
Read this manual carefully before use so that you can fully take advantage of the functions of this product.
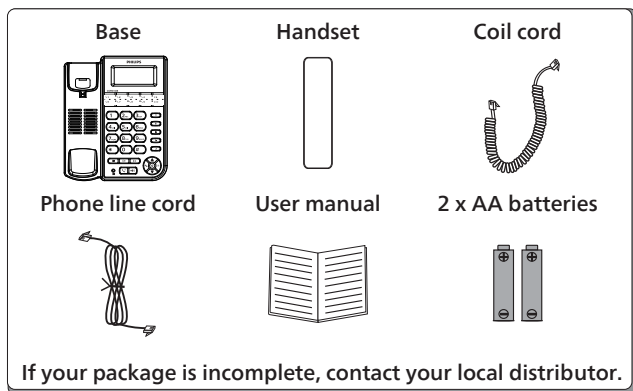
## Features

- FSK/DTMF dual system caller ID
- Storage of up to 10 blocked numbers
- Storage of up to 10 speed dial numbers
- Missed call and incoming call indicator
- 16-digit call display
- Storage of up to 38 incoming call logs (12-digit)
- Storage of up to 12 outgoing call logs (12-digit)
- Call and ringer mute function
- Up to 24 ringer melodies to choose from
- Speakerphone function
- Pre-dialing and automatic number matching
- Call transfer function

## Contents

## Package content

| Base | Handset | Coil cord |
|------|---------|-----------|

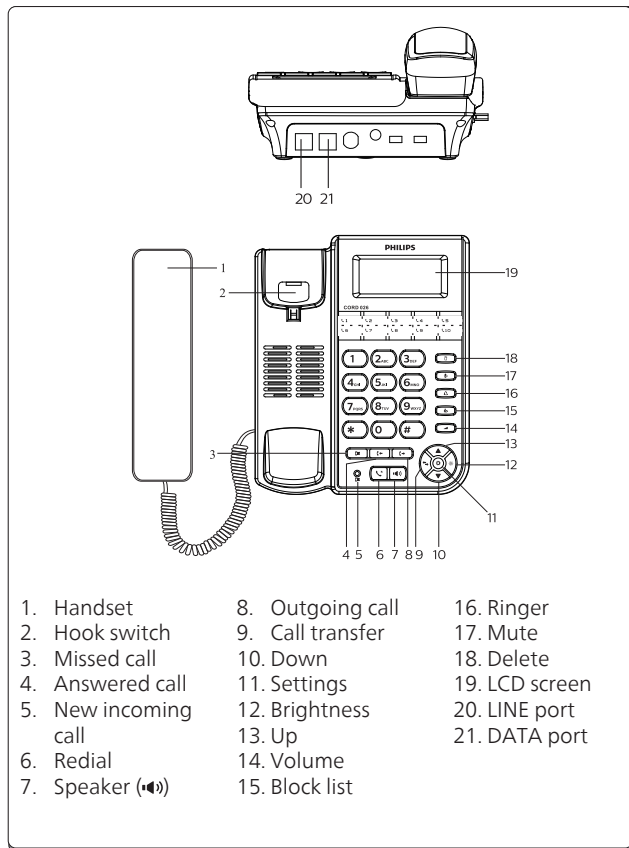| Phone line cord | User manual | 2 x AA batteries |
|-----------------|-------------|-----------------|

**If your package is incomplete, contact your local distributor.**

## Terms and definitions

1. **Off-hook:** the state produced by picking up the handset off the hook switch or pressing Speaker ◄ᴼ) in Standby mode.
2. **On-hook:** the state produced by placing the handset onto the hook switch; or pressing Speaker ◄ᴼ) in Speakerphone mode.
3. **Cut off (reset):** to press the hook switch in Handset mode when the called party is busy; or to press ◄ᴼ) twice in Speakerphone mode, the phone will make a long beep again.
4. **Caller ID:** caller's number, time of the call and other call detail records displayed on the screen when a call comes in.

## Product overview



1. Handset
2. Hook switch
3. Missed call
4. Answered call
5. New incoming call
6. Redial
7. Speaker (◄ᴼ))
8. Outgoing call
9. Call transfer
10. Down
11. Settings
12. Brightness
13. Up
14. Volume
15. Block list
16. Ringer
17. Mute
18. Delete
19. LCD screen
20. LINE port
21. DATA port

## Get started

1. Connect each end of the line cord to the telephone socket at the back of the unit and the telephone socket on the wall. Install the supplied two batteries correctly.
2. Connect the coil cord to the base and handset.
3. Install this product in a cool, dry and well-ventilated area away from corrosive gas.

## Phone settings

Note: When the phone is idle, press ✿ to enter the Settings mode, the LCD displays SEt 1 dAtE. Press ▲ or ▼ to scroll to a setting menu, and press ✿ to enter the setting. When the setting is completed, press ✿ to save the setting and enter the next setting menu. Press ☉ to exit the Settings mode. If no operation is executed within about 7 seconds, the phone will automatically exit the Settings mode.

### 1. Set date/time
Press ✿ to enter the Settings mode, the LCD displays SEt 1 dAtE. Press ✿ again to enter the date/time setting menu, the year display flashes. Press ▲ or ▼ to set the year. Then press ✿ to move to the month (M) setting. In the same way, you can set the date, hour and minute display in sequence.
(Note: When the incoming call uses FSK signal, time of the call will be updated automatically; if it uses DTMF signal, time won't be changed.)

### 2. Set local area code
Press ✿ to enter the Settings mode. Scroll to SEt 2 COdE. Press ✿ to enter local area code setting menu, the LCD displays COdE -----. Press ✿ to set the code, the first "-" flashes (if the local area code has been set, it will be displayed and its first digit flashes). Press ▲ or ▼ to set or change the first digit to 0-9. Press ✿ to move to the second digit and set it. After all digits are finished, press ✿ to confirm the setting. (up to 5 digits can be set)

### 3. Set PCODE

Press ✿ to enter the Settings mode. Scroll to 5Et 3 PCOdE. Press ✿ to enter the PCODE setting menu, the LCD displays PCOdE - and the "-" flashes (if the PCODE has been set, it will be displayed). Press ▲ or ▼ to set or change it to 0-9. Press ✿ to confirm the setting.

(Note: After a PCODE is set, when dialing back the incoming call number, predialing or storing a phone number, if the number has 6 or more digits and its first digit is different from the PCODE, the PCODE will be added to the number. Each time the PCODE is dialed, the phone will be paused automatically for 1 second.)

### 4. Set screen brightness

Press ✿ to enter the Settings mode. Scroll to 5Et 4 LCd. Press ✿ to enter screen brightness setting menu, the LCD displays LCd 3. Press ▲ or ▼ to set the screen brightness (5 levels are available). Press ✿ to confirm the setting.

### 5. Set alarm

Press ✿ to enter the Settings mode. Scroll to 5Et 5 ALErt. Press ✿ to enter alarm setting menu, the LCD displays 00-00 OFF (hour/minute). Press ▲ or ▼ to set the first digit of the hour display. Press ✿ to save the first digit and move to the second digit of hour. In this way, you can set the minute display. The alarm is turned on/off by selecting ON (alarm is enabled) or OFF (alarm is disabled). (With the alarm enabled, when the set time is reached, the phone automatically rings for about 1 minute. Press any button to stop it. However, if the time is reached when the phone is off-hook or a call comes in, the alarm will be automatically canceled.)

### 6. Set dialing method

Press ✿ to enter the Settings mode. Press ▲ or ▼ scroll to the dialing method setting menu, the LCD displays 5Et 6 P_t. Press ✿ to enter the setting menu. Press ▲ or ▼ to select tONE (TONE = tone dialing, which is the default setting) or PULSE (PULSE = pulse dialing). Press ✿ to confirm the setting.

## Functions

### 1. ◀» Speaker
Press to turn the base speakerphone on or off. When you are on a call using the handset, press to switch to the speakerphone.

### 2. Redial
Press to dial the last number dialed, the pre-dialed number, or the incoming or outgoing number currently displayed.

### 3. Delete
Press 🗑 to delete the incoming or outgoing number displayed. Press and hold 🗑 for 3 seconds to clear all incoming or outgoing numbers. In Settings mode, press to exit the setting. When pre-dialing, press to delete the pre-dialed number digit by digit.

### 4. Mute
**4.1 Mute a call:** During a call, press 🔇 to mute the microphone, the other party cannot hear you temporarily. Press 🔇 again to unmute.
**4.2 Mute/unmute ringer:** When a call is ringing, press to mute the ringer.
When the phone is on-hook, pressing this button will disable the ringer function, ꞁ ꞁ∩9 0FF is displayed. The phone won't ring when a call comes in. To reactivate the ringer, press this button again.

### 5. Block list
**5.1 Set block list:** When the phone is on-hook, press and hold 🚫 for 3 seconds to access the block list, the LCD displays the serial number 0ı on the top and ∩0 C0dE at the bottom. Press ▲ or ▼ to select a serial number (01-10). Enter the phone number you want to block, and press ✿ to store it in the block list. To set more blocked numbers, press ▲ or ▼ again to select another serial number, then finish the setting in the same way.
**5.2 Delete or change block list:** When the phone is on-hook, press and hold 🚫 for 3 seconds to access the block list. Select a serial number and press 🗑 to delete the blocked phone number; or modify it by entering a new number. Press ✿ to confirm.
**5.3 Use block list:** When an incoming call number matches any of the blocked numbers, the phone will automatically hang up the call, and it won't ring or store the call record.

### 6. Volume
**6.1 Speakerphone volume:** In Speakerphone mode, press ◢ to adjust the speakerphone volume (Max. is 2).
**6.2 Ringer volume:** When the phone is on-hook, press ◢ to adjust the ringer volume. Options include 1-4 (Max. is 4) and U0L C-ESC (Gradually increasing). Select the volume, then pick up the handset or let the phone automatically exit the menu to save the setting.

### 7. Missed call
Press to view the number, date and time of the missed calls. Press ▲ or ▼ to scroll up and down. Pick up the handset or press ☎ℝ to dial back the displayed directory, or press 🗑 to delete it. (For long-distance number which requires a 0 in front of it, press ☎ℝ twice)

### 8. Answered call
Press to view the number, date and time of the answered calls. Press ▲ or ▼ to scroll up and down. Pick up the handset or press ℂ ᴿ to dial back the displayed directory, or press 𝄐 to delete it. (For long-distance number which requires a 0 in front of it, press ℂ ᴿ twice)

### 9. Outgoing call
Press to view the number and time of the outgoing calls. Pick up the handset or press ℂ ᴿ to dial back the displayed directory, or press 𝄐 to delete it.

### 10. Brightness/Flash
**10.1 Screen brightness:** In on-hook mode, press repeatedly to adjust the screen brightness to a desired level (5 brightness levels are available). Pick up the handset or let the phone automatically exit the menu to save the setting.
**10.2 Flash:** During a call, press ☼ to put the current call on hold and take the new call. The phone will turn to the new call in 600 ms.

### 11. Ringer/Hold
**11.1 Select ringer melody:** When the phone is on-hook, press △ to enter the ringer melody setting menu, the LCD displays rI n9 0I~r In9 24. There are 24 melodies to choose from and the default setting is Melody 01. Press ▲ or ▼ to select a melody, the phone will automatically enter off-hook mode and ring the melody. Press △ or pick up the handset to save your selection.
**11.2 Call hold:** While on a call, press this button to hold the call. The other party will hear a melody but cannot hear you. Press again to return to the call.
Note: In Call Hold mode, if you are using the handset, placing the handset onto the hook switch will automatically switch the phone to Speakerphone Call Hold mode. To resume the held call, pick up the handset again.

### 12. Speed dial (ℂ 1~ℂ 10)
**12.1 Set speed dial number:** A: Pre-dialed number + Settings + Mi (ℂ 1~ℂ 10); B: Incoming or outgoing call number + Settings + Mi (ℂ 1~ℂ 10).
**12.2 Dial speed dial number:** Directly press Mi (ℂ 1~ℂ 10), the corresponding speed dial number stored will be automatically dialed.
**12.3 View and delete speed dial number:** When the phone is on-hook, press and hold Mi (ℂ 1~ℂ 10) for 3 seconds to view the corresponding speed dial number. Press 𝄐 to delete the number.
Note: 10 speed dial numbers can be stored in the memory and won't be lost even during a power outage. To add more than ten numbers, the oldest ones will be overwritten.

### 13. Pre-dialing and automatic number matching
**13.1 Pre-dialing:** When the phone is on-hook, manually enter the phone number. Pick up the hanset or press ℂ ᴿ, the phone automatically dials the pre-dialed number.
**13.2 Automatic number matching:** When the phone is on-hook, press and hold [8] for about 5 seconds. If the LCD displays ᴏn, the automatic number matching function is turned on, the phone automatically matches the first digits pre-dialed and displays the matched numbers in the memory. Select the number you want to dial and press ℂ ᴿ, the phone automatically dials. To turn off this function, press and hold [8] for about 5 seconds until the LCD displays ᴏFF. (Default setting is OFF)

### 14. New incoming call
**14.1 Missed call indicator:** When a call is missed, the missed call indicator flashes. When you press the Missed call button to review the number, the indicator stops flashing.
**14.2 Incoming call indicator:** When a call comes in and is ringing, the incoming call indicator flashes.

### 15. Power loss data protection
Speed dial numbers, blocked numbers and pre-dialed numbers will be automatically stored during a power outage. When the phone is idle, manually enter "*#6182#" to delete these numbers stored.

## Troubleshooting

| Fault | Possible cause | Solution |
|---|---|---|
| No dial tone in off-hook mode | Phone line cord is not securely plugged into the phone base | Reconnect |
| No sound heard from the handset | Coil cord is not securely plugged into the handset or the phone base | Reconnect or replace the coil cord |
| Caller ID does not work | You did not subscribe to the caller ID service | Subscribe to this service from your service provider |
| | Caller did not transmit caller ID | |
| | Caller's number is encrypted or under protection | |
| Local caller ID includes local area code | Irregular code sending from the local exchange | See "Set local area code" on page 6 |

Note: If you encounter any other problems during use or the solution explained above cannot solve the problem, please contact your local distributor or the local service center authorized by us.