Register your product and get support at
www.philips.com/welcome

DC350

EN   User manual

PHILIPS

Contents

1   Important

Safety

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments/accessories specified by the manufacturer.
11. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
12. Unplug this apparatus during lightning storms or when unused for long periods of time.
13. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
14. Battery usage CAUTION – To prevent battery leakage which may result in bodily injury, property damage, or damage to the unit:
    - Install all batteries correctly, + and - as marked on the unit.
    - Do not mix batteries (old and new or carbon and alkaline, etc.).
    - Remove batteries when the unit is not used for a long time.
15. Apparatus shall not be exposed to dripping or splashing.
16. Do not place any sources of danger on the apparatus (e.g. liquid filled objects, lighted candles).
17. This product may contain lead and mercury. Disposal of these materials may be regulated due to environmental considerations. For disposal or recycling

information, please contact your local authorities or the Electronic Industries Alliance: www.eiae.org.

(18) Where the MAINS plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.

Warning

- Never remove the casing of this apparatus.
- Never lubricate any part of this apparatus.
- Never place this apparatus on other electrical equipment.
- Keep this apparatus away from direct sunlight, naked flames or heat.
- Ensure that you always have easy access to the power cord, plug or adaptor to disconnect the apparatus from the power.

Notice

This product complies with the radio interference requirements of the European Community.

This product complies with the requirements of the following directives and guidelines: 2004/108/EC + 2006/95/EC + 1999/5/ EC.

$\mathsf{C}\mathsf{E}$ 0678

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Philips is under license.

Any changes or modifications made to this device that are not expressly approved by Philips Consumer Lifestyle may void the user's authority to operate the equipment.

Recycling

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

When you see the crossed-out wheel bin symbol attached to a product, it means the product is covered by the European Directive 2002/96/EC: Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the environment and human health. Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste.

Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.

Environmental information

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.)

Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

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2 Your Docking Entertainment System

Introduction

With this unit, you can enjoy audio from the iPod, iPhone, other audio devices, or the radio.

If you own a Bluetooth-enabled device, you can also receive phone calls or listen to audio from the device.

The radio, iPod, or iPhone can be set as the alarm timer. You can set two alarm timers to go off at different times.
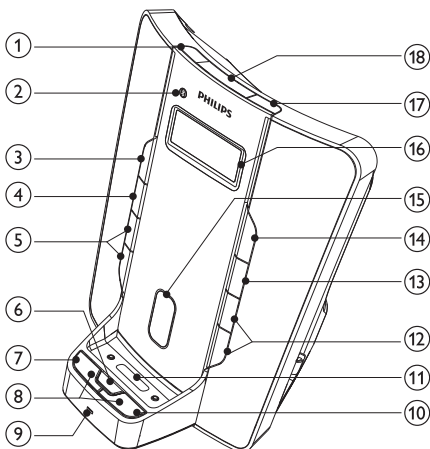
For the best sound quality, enrich sound from any source with Digital Sound Control (DSC) and Dynamic Bass Boost (DBB).

What's in the box

Check and identify the contents of your package:

- Main unit
- Remote control
- 1 x AC adaptor
- 1 x MP3 link cable
- 1 x mini USB cable

Overview of the main unit

(1) **ALM 1**
  - Set the first alarm timer.
  - View the first alarm time.
  - Turn off the first alarm tone.

(2) **Bluetooth indicator**
  - Indicate Bluetooth connection.

(3) $\circlearrowleft$
  - Turn on the unit or switch to standby mode.
  - Turn off an alarm tone.

(4) **SLEEP**
  - Set the sleep timer.

(5) **PRESET +/-**
  - Select a preset radio station.
  - Program radio stations.

(6) **MUTE**
  - Mute volume.
  - Mute the built-in microphone during a phone call.

  PROG
  - Program radio stations.

TIME SET
- Set the clock.

⑦ **PAIRING**
- Pair the unit with a Bluetooth device.
- Answer an incoming phone call.
- During a phone call: select to hear the audio from the device or from the unit.

⑧ **⏮/⏭**
- Skip to the previous/next audio file.
- Search within an audio file.
- Tune to a radio station.
- Adjust time.
- Select 12 hour or 24 hour format.

⑨ **MIC**
- Built-in microphone for phone calls.

⑩ **☎**
- Reject an incoming phone call.
- End a phone call.
- Disconnect a device.

⑪ **iPod/iPhone dock**
- Load an iPod/iPhone.

⑫ **VOL +/-**
- Adjust volume.

⑬ **▶II**
- Start or pause iPod/iPhone play.

⑭ **SOURCE**
- Select a source: iPod/iPhone, Bluetooth, tuner or MP3 link.

⑮ **Tilt adjustment rod**
- Move forward/backward to adjust the angle at which the iPod/iPhone tilts.
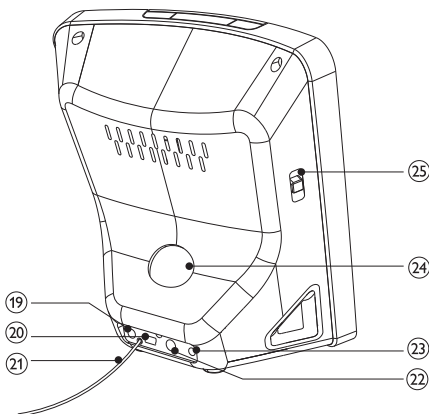
⑯ **Display panel**
- Show current status.

⑰ **ALM 2**
- Set the second alarm timer.
- View the second alarm time.
- Turn off the second alarm tone.

⑱ **REPEAT ALARM/BRIGHTNESS CONTROL**
- Repeat an alarm tone at 9-minute intervals.
- Adjust the display brightness.

⑲ MP3 LINK
- Audio input jack for an external audio device.

⑳ TO PC
- Mini USB jack for synchronization between the iPod/iPhone and a computer.

㉑ FM antenna
- Improve FM reception.

㉒ DEMO
- Jack for a special device (not supplied) to demonstrate features of the unit.

㉓ DC IN
- Jack for the supplied AC adaptor.

㉔ Tilt adjustment control
- Control the angle at which the iPod/iPhone tilts.

㉕ iPhone/iPod-RADIO-BUZZER
- Select alarm mode.

Overview of the remote control
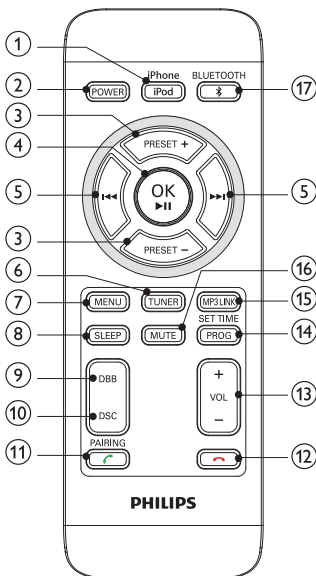
(1) **iPod/iPhone**
  - Select iPod/iPhone source.

(2) **POWER**
  - Turn on the unit or switch to standby mode.
  - Turn off an alarm tone.

(3) **PRESET +/-**
  - Select a preset radio station.
  - Program radio stations.
  - Navigate the iPod/iPhone menu.

(4) **▶II/OK**
  - Start or pause iPod/iPhone play.
  - Confirm an iPod/iPhone menu selection.

(5) **|◄◄/►►|**
- Skip to the previous/next audio file.
- Search within an audio file.
- Tune to a radio station.
- Adjust time.
- Select 12 hour or 24 hour format.

(6) **TUNER**
- Select tuner source.

(7) **MENU**
- Access iPod/iPhone menu.

(8) **SLEEP**
- Set the sleep timer.

(9) **DBB**
- Turn on or off dynamic bass enhancement.

(10) **DSC**
- Select a preset sound setting: POP, JAZZ, CLASSIC or ROCK.

(11) **PAIRING**
- Pair the unit with a Bluetooth device.
- Answer an incoming phone call.
- During a phone call: select to hear the audio from the device or from the unit.

(12) **☎**
- Reject an incoming phone call.
- End a phone call.
- Disconnect a device.

(13) **VOL +/-**
- Adjust volume.

(14) **SET TIME/PROG**
- Set the clock.
- Program radio stations.

(15) **MP3 LINK**
- Audio input jack for an external audio device.

(16) **MUTE**
- Mute volume.
- Mute the built-in microphone during a phone call.

(17) **BLUETOOTH ∗**
- Select Bluetooth source.

3 Get started

![Caution icon] Caution

- Use the controls only as stated in this user manual.

Always follow the instructions in this chapter in sequence.

If you contact Philips, you will be asked for the model and serial number of this apparatus. The model number and serial number are on the bottom of the apparatus. Write the numbers here:

Model No. _____

Serial No. _____

Prepare the remote control

![Caution icon] Caution

- Risk of explosion! Keep batteries away from heat, sunshine or fire. Never discard batteries in fire.

For first-time use:

1   Remove the protective tab to activate the remote control battery.

To replace the remote control battery:

1   Open the battery compartment.
2   Insert 1 CR2025 battery with correct polarity (+/-) as indicated.
3   Close the battery compartment.
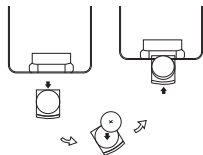
![Note icon] Note

- Before pressing any function button on the remote control, first select the correct source with the remote control instead of the main unit.
- If you are not going to use the remote control for a long time, remove the battery.

Connect power

Note

- The type plate is located on the bottom of the main unit.

1   Prepare the AC power adaptor.

2   Connect one end of the AC adaptor to the **DC IN** socket on the main unit.
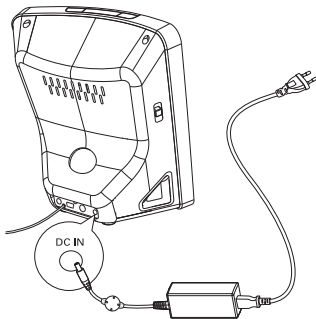
3 Connect the other end of the AC adaptor to the wall outlet.
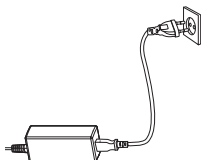
Set clock and date

1 Press and hold **SET TIME** for 2 seconds.
  » The hour digits are displayed and begin to blink.

2 Press |◄◄/►►| to set the hour.

3 Press **SET TIME** to confirm.
  » The minute digits are displayed and begin to blink.

4 Repeat steps 2-3 to set minute, year, month and day.

5 Press |◄◄/►►| to select 12 hour or 24 hour format.

6 Press **SET TIME** to confirm.

Turn on

1 Press **POWER**.
  » The unit switches to the last selected source.

Switch to standby

1 Press **POWER** again to switch the unit to standby mode.
  » The date appears on the display panel.

4 Play

Play from iPod/iPhone

You can enjoy audio from iPod/iPhone through this unit.

Compatible iPod/iPhone

Apple iPod and iPhone models with a 30-pin dock connector:
- iPod classic, iPod touch, iPod nano, iPod 5th generation (video), iPod with color display, iPod mini.
- iPhone, iPhone 3G.

Load the iPod/iPhone
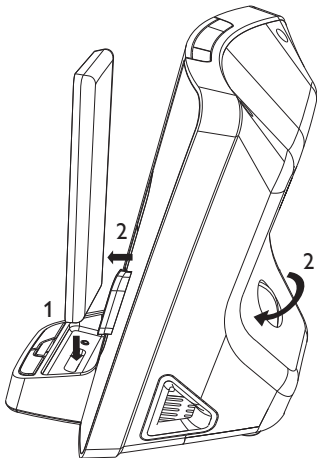
1   With the connectors facing each other, place the iPod/iPhone in the dock.
2   Turn the tilt adjustment control to adjust the angle at which the iPod/iPhone tilts.
   ↳ When the unit is connected to power, the docked iPod/iPhone begins to charge.

Remove the iPod/iPhone

1   Pull the iPod/iPhone out of the dock.

Listen to the iPod/iPhone

1   Ensure that the iPod/iPhone is loaded correctly. (see 'Load the iPod/iPhone' on page 15)
2   Press **iPod/iPhone** to select iPod/iPhone source.
   ↳ The connected iPod/iPhone plays automatically.
   •   To pause/resume play, press ▶ **II**.
   •   To skip to a track, press **I◀◀/▶▶I**.
   •   To serach during play, press and hold **I◀◀/▶▶I**, then release to resume normal play.
   •   To navigate the menu, press **MENU**, and press **PRESET +/-** to select, then press ▶ **II/OK** to confirm.

Connect to a computer

1 Load the iPod/iPhone in the dock.

2 Press **iPod/iPhone** to select the iPod/iPhone source.

3 Connect the mini USB cable (supplied) to:
- the **TO PC** jack (mini USB jack) on the back of the unit.
- the USB jack on the computer.
- ↳ If iTunes is installed on the computer, the connected iPod/iPhone begins to synchronize with iTunes. Refer to the device user manual for more details.

Charge the iPod/iPhone

When the unit is connected to power, the docked iPod/iPhone begins to charge.

Play from an external device

You can also listen to an external audio device through this unit.

1 Press **MP3 LINK** to select MP3 link source.

2 Connect the supplied MP3 link cable to:
- the **MP3 LINK** jack (3.5mm) on the back of the unit.
- the headphone jack on an external device.

3 Start to play the device. (Refer to the device user manual.)

5 Adjust sound

Adjust volume level

1 During play, press **VOL +/-** to increase/decrease the volume level.

Enhance bass

1 During play, press **DBB** to turn on or off dynamic bass enhancement.
- ↳ If DBB is activated, DBB is displayed.

Select a preset sound effect

1 During play, press **DSC** repeatedly to select:
- [POP] (pop)
- [JAZZ] (jazz)
- [CLASSIC] (classic)
- [ROCK] (rock)

Mute sound

1 During play, press **MUTE** to mute/unmute sound.

6 Listen to radio

Note

• Only FM radio reception is available on this unit.

Tune to a radio station

1 Press **TUNER** to select FM.
2 Press and hold ◄◄/►► for more than 2 seconds.
 » [Srch] (search) is displayed.
 » The radio tunes to a station with strong reception automatically.

3 Repeat step 2 to tune to more stations.
 • To tune to a weak station, press ◄◄/►► repeatedly until you find optimal reception.

Program radio stations automatically

You can program a maximum of 20 preset radio stations.
1 In the tuner mode, press and hold **PROG** for more than 2 seconds to activate automatic program mdoe.
 » [AUTO] (auto) is displayed.
 » All available stations are programmed in the order of waveband reception strength.
 » The first programmed radio station is brodcast automatically.

Program radio stations manually

You can program a maximum of 20 preset radio stations.
1 Press **PRESET +/-** to select a number (1 to 20).
2 Press and hold **PRESET +/-** for more than 2 seconds to activate program mode.
 » "PRXX" is displayed and begins to blink.

3 Tune to a radio station. (see 'Tune to a radio station' on page 17)

4 Press ►II to confirm.
  ↳ The frequency of the preset station is displayed.

5 Repeat the above steps to program other stations.

Note

- To overwrite a programmed station, store another station in its place.

Select a preset radio station

1 Press **PRESET +/-** to select a preset number.

✳ Tip

- Position the antenna as far as possible from TV, VCR or other radiation source.
- For optimal reception, fully extend and adjust the position of the antenna.

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7 Use Bluetooth devices

This unit can wirelessly receive audio from Bluetooth-enabled devices within a range of approximately 10 meters (30 feet).

Supported Bluetooth profiles
This unit supports these Bluetooth profiles:
- Hands-Free Profile (HFP)
- Headset Profile (HSP)
- Advanced Audio Distribution Profile (A2DP)
- Audio Video Remote Control Profile (AVRCP)

✳ Tip

- Before you use a Bluetooth-enabled device with this unit, read the user manual of the device for compatibility.

Connect with a Bluetooth device

Note

- The operational range between this unit and a Bluetooth device is approximately 10 meters (30 feet).
- Before you connect a Bluetooth device to this unit, familiarize yourself with the Bluetooth capabilities of the device.
- Compatibility with all Bluetooth devices is not guaranteed.
- Any obstacle between this unit and a Bluetooth device can reduce the operational range.
- Keep this unit away from any other electronic device that may cause interference.

Connect a device for the first time

Tip

- This unit can memorize the connection information of up to 8 devices.

1 Press **BLUETOOTH** to select the Bluetooth source.
2 For an iPhone, load it in the dock for automatic re-connection setup.
3 Press and hold **PAIRING** for more than 3 seconds.
   » The Bluetooth indicator blinks.
4 On the device, set up the Bluetooth connection:

   (1) **Enable Bluetooth to search for other Bluetooth devices. (Refer to the device user manual on how to enable the function.)**

   (2) **When " PHILIPS DC350" is recognized and displayed, select it to start to connect.**

   (3) **When prompted for a password, enter "0000".**
5 Wait until the Bluetooth indicator turns on.
   » The connection is complete.

To connect more Bluetooth devices
1 Disconnect the currently-connected device. (see 'Disconnect a device' on page 20)
2 Repeat the steps 1-5 in "Connect a device".

Tip

- If no connection is made within one minute, [FAILED] (failed) is displayed on the main unit.

Disconnect a device

1 Press and hold ![phone] for more than 5 seconds
   - To disconnect, you can also turn off the connected device or move it beyond the communication range.
   ↳ The Bluetooth indicator turns off.

Re-connect a previously-connected device

![star] Tip

- For a previously-connected iPhone which Bluetooth function is enabled, once it is docked in this unit, it re-connects automatically.

1 Turn on the main unit.

2 On the device, set up the Bluetooth connection:

   (1) **Enable Bluetooth to search for other Bluetooth devices. (Refer to the device user manual on how to enable the function.)**

   (2) **When " PHILIPS DC350" is recognized and displayed, select it to start to connect.**

3 Wait until the Bluetooth indicator turns on.
   ↳ Re-connection is completed.

Receive a phone call

![note] Note

- You can receive phone calls through this unit with devices that support the HFP or HSP profile.

1 Connect the Bluetooth device. (see 'Connect with a Bluetooth device' on page 19)

2 When a call is received, you hear the incoming call alert tone. Press **PAIRING**(to accept the call.
   - To reject the call, press ![phone] .

3 Speak into the **MIC** located on the front panel.
   - To increase or decrease the volume, press **VOL +/-**.
   - To mute the microphone, press **MUTE**. To unmute, press this button again.
   - To select to hear the audio from the device or from the main unit, press **PAIRING**(.

4 Press ![phone] to end the call.

 Tip

- To be heard more clearly, speak closer to the microphone.
- If an echo is heard, reduce the volume of the main unit.
- If you observe communication difficulties, position the Bluetooth device closer to the main unit.

Listen to music

 Note

- You can listen to audio through this unit from devices that support A2DP or AVRCP.
- As iPhone doesn't support Bluetooth audio streaming, this unit doesn't play audio files from iPhone through Bluetooth connection.

1   Connect the Bluetooth device. (see 'Connect with a Bluetooth device' on page 19)
2   On the Bluetooth device, start play.
    » You hear the music through the unit.
    • To pause/resume play, press ▶ ▌▌ .
    • To skip to a track, press ▐◀◀/▶▶▌ .

8   Other features

Set the alarm timer

You can set two alarms which go off at different time.
1   Ensure that you have set the clock correctly. (see 'Set clock and date' on page 14)
2   Press and hold **ALM 1** or **ALM 2** on the main unit for 2 seconds.
    » Hour digits blink.
    » [AL 1] (alarm 1) or [AL 2] (alarm 2) is displayed.
3   Press ▐◀◀/▶▶▌ repeatedly to set the hour.
4   Press **ALM 1** or **ALM 2** to confirm.
5   Press ▐◀◀/▶▶▌ repeatedly to set the minute.
6   Press **ALM 1** or **ALM 2** to confirm.
7   Press **VOL +/-** to set a volume level for alarm tone.
    » The volume level is applied to two alarms.
8   Press **ALM 1** or **ALM 2** to confirm.
    • To set the other alarm, repeat the steps 2 -8.

Set alarm mode

1 Adjust the **iPhone/iPod-RADIO-BUZZER** control on the main unit to select the source for the alarm.
  » When the alarm time comes, the selected Phone/iPod, or radio or buzzer turns on.

Activate and deactivate the alarm timer

1 Press repeatedly **ALM 1** or **ALM 2** on the main unit to activate or deactivate the timer.
  » If the timer is activated, 🔔 is displayed.
  » If the timer is deactivated, 🔔 disappears.

Turn off the alarm tone

During an alarm tone, you can select one of the following to turn it off.
• Press **POWER**.
  » The alarm timer remains activated.
• Press **REPEAT ALARM** on the main unit.
  » The alarm call repeats at 9-minute intervals.
• Press **ALM 1** or **ALM 2** on the main unit.
  » The alarm timer remains activated.

Set the sleep timer

This unit can switch to standby automatically after a set period of time.

1 When the unit is turned on, press **SLEEP** repeatedly to select a set period of time (in minutes).

» When the sleep timer is activated, the display shows $_z$^{z}^{Z}.

To deactivate sleep timer

1 Press **SLEEP** repeatedly until [OFF] (off) is displayed.

» When the sleep timer is deactivated, $_z$^{z}^{Z} disappears on the display.

Adjust display brightness

1 Press repeatedly **BRIGHTNESS CONTROL** on the main unit to select:
- Bright.
- Dim.
- Off.

9 Product information

Note

- Product information is subject to change without prior notice.

Specifications

Amplifier

Rated Output Power	2X3W RMS
Frequency Response	125Hz - 16kHz, ±3dB
Signal to Noise Ratio	>55dB
Aux Input	0.6 V RMS 10kohm

Tuner

Tuning Range	FM: 87.5 - 108MHz
Tuning grid	50KHz
Sensitivity	
- Mono, 26dB S/N Ratio	<22 dBf
- Stereo, 46dB S/N Ratio	<40 dBf

Search Selectivity	>30 dBf
Total Harmonic Distortion	<3%
Signal to Noise Ratio	>40 dB

Speakers

Speaker Impedance	4ohm
Speaker Driver	2 x 1'' full range driver
Sensitivity	>80dB/m/W

Bluetooth

Communication system	Bluetooth Standard version 2.0
Output	Bluetooth Standard Power Class 2
Maximum communication range	Line of sight approx. 8m
Frequency band	2.4 GHz band (2.4000 GHz - 2.4835 GHz)
Compatible Bluetooth profiles	Hands-Free Profile (HFP) Handset Profile (HSP) Advanced Audio Distribution Profile (A2DP) Audio Video Remote Control Profile (AVRCP)
Supported codecs Receive Transmit	SBC (Sub Band Codec) SBC (Sub Band Codec)

General information

AC power (power adaptor)	Input: 100-240V~, 50/60Hz (or 50-60Hz), 0.8A Max. (or 0.55A); Output: 12V === 2.0A; Brand name: Philips; Model No.: GFP241DA-1220-1
Operation Power Consumption	20W
Standby Power Consumption	<4W
Dimensions - Main Unit (W x H x D)	173 x185 x 144mm
Weight - Main Unit	0.62 kg

10 Troubleshooting

Caution

• Never remove the casing of this DC350.

To keep the warranty valid, never try to repair the system yourself.
If you encounter problems when using this DC350, check the following points before requesting service. If the problem remains unsolved, go to the Philips web site (www. Philips.com/support). When you contact Philips, ensure that your DC350 is nearby and the model number and serial number are available.

No power
• Ensure that the AC power plug of the unit is connected properly.
• Ensure that there is power at the AC outlet.
• To save power, the unit switches to standby automatically 15 minutes after a play reaches the end and no control is operated.

No sound
• Adjust the volume.

No response from the unit
• Disconnect and reconnect the AC power plug, then turn on the unit again.

Remote control does not work
• Before pressing any function button, first select the correct source with the remote control instead of the main unit.
• Reduce the distance between the remote control and the unit.
• Insert the battery with its polarities (+/– signs) aligned as indicated.
• Replace the battery.
• Aim the remote control directly at the sensor on the front of the unit.

Poor radio reception
• Increase the distance between the unit and your TV or VCR.
• Fully extend the FM antenna.

Clock setting erased
• Power has been interrupted or the power cable has been disconnected.
• Reset the clock.

Sound input to the microphone cannot be heard clearly
• Speak closer to the microphone when talking, or talk louder.
• Reduce or remove background noise.
• Reduce the volume of the unit to remove an echo.

Audio quality is poor after connection with a Bluetooth device

* The Bluetooth reception is poor. Move the device closer to the unit, or remove any obstacle between the device and the unit.

A device cannot connect with the unit

* The device does not support Bluetooth communication, or any of the compatible profiles required for the unit.
* You have not enabled the Bluetooth function of the device. Refer to the user manual of the device on how to enable the function.
* The device is not correctly connected. Connect the device correctly. (see 'Connect with a Bluetooth device' on page 19)
* The unit is already connected with another Bluetooth device. Disconnect the connected device, then try again.

The connected mobile phone connects and disconnects constantly

* The Bluetooth reception is poor. Move the mobile phone closer to the unit, or remove any obstacle between the mobile phone and the unit.
* Some mobile phones may connect and disconnect constantly when you make or end calls. This does not indicate any malfunction of the unit.
* For some mobile phones, the Bluetooth connection can be deactivated automatically to save power. This does not indicate any malfunction of the unit.

AUSTRALIA - Philips Manufacturers Warranty for Australia only

These warranty conditions are valid for the following consumer electronics products: Colour Televisions, Projection TV, Plasma & LCD TV, Video Cassette Recorders, CD Recorders & Players, DVD Players, DVD Recorders, DVD Recorders with HDD, Audio Systems, Home Theatre systems, Digital Set Top Box & Portable Audio products.

The benefits given to the purchaser by this warranty are in addition to all other rights and remedies which the purchaser has in respect of the product under the Trade Practices Act or other Commonwealth or State Law.

Philips Consumer Electronics warrants its products to the purchaser as follows and subject to the stated conditions.

1 Year Free Repair Service - at Philips ASC

Colour Television, Plasma Television, LCD Television, Projection Televsion, DVDR/VCR Combo, DVD Recorders with Hard Drive, LCD Projectors, Wireless Audio Systems, Audio Systems, Home Theatre Systems & Digital Set-Top-Box.

1 Year free Replacement – at your Retailer

Portable Audio, MP3 Infotainment products, Video Cassette recorders, DVD Player, DVD/VCR Combo Player, DVD Recorder without HDD & Portable DVD/LCD players.

<u>Conditions of Repair Warranty</u>

1. All claims for warranty service should be made to your nearest Philips Authorised Service Centre or the Philips Technology Care Centre. Reasonable evidence of date of purchase must be provided.

2. This warranty extends only to defects in material or workmanship occurring under normal use of the product when operated in accordance with the instructions.

3. If a replacement product is supplied under the repair policy it is warranted, under this warranty, for the remainder of the warranty of the original purchased product only.

4. Home service is provided only within the normal service area of one of our recommended Authorised Service Centres (ASC). It will be provided for television receivers only with a screen side of 67cms or above (product includes CRT, LCD TV, PTV, and Plasma TV). Televisions with screen side less than 67cms and all other products types are to be taken or sent by the consumer to the workshop of your nearest Authorised Service Centre, at the Consumer's expense.

5. This Manufacturers Warranty is limited to 3 months for the above listed Consumer Electronics products if used in commercial applications.

6. Philips may, at its discretion choose to replace rather than repair any product covered by this warranty.

7. Product accessories are covered by the same warranty period. Please contact the Philips Technology Care Centre for free replacement of faulty accessories.

8. This Manufacturers Warranty is neither transferable nor valid in countries other than Australia.

<u>This warranty does not cover:</u>

a) Mileage or travel outside the normal service area covered by selected Authorised Service Centre.

b) Service costs arising from failure to correctly adjust the controls of the product or to observe the instructions, or inspections that reveal that the product is in normal working order.

c) Product failures caused by misuse, neglect, accidental breakage, transit damage, inexpert repairs or modification by un-authorised persons, external fires, lightning strikes, floods, vermin infestation or liquid spillage.

d) Cleaning of video or audio heads.

e) Inadequate receiving antennae.

f) Replacement of worn or used batteries or other consumables.

g) Consumer products used in commercial applications (This warranty is limited to 3 months only).

h) Second hand products.

The conditions contained in this warranty card replace and override the provision of the Philips World-Wide Guarantee for products purchased in Australia and used in Australia.

Service is provided through more than 100 accredited Authorised Service Centres throughout Australia. For direct contact with the nearest recommended Authorised Service Centre in capital & regional cities/towns

Authorised Service Centre Network
1300 361 392

Customer support is provided in Australia by our trained call centre staff. For assistance with product features and specifications, please call

Technology Care Centre
1300 363 391

Please record the following information for your records and keep in a safe place. We recommend retaining your purchase receipt to assist with any warranty claim.

Model number:...

Serial number:...

Date of purchase:...

Retailer:..

Philips Consumer Electronics
a division of **Philips Electronics Australia Limited**
ABN 24 008 445 743,
Level 1, 65 Epping Road NORTH RYDE NSW 2113.

Warranty valid for all new products purchased after **1st January 2007**

NEW ZEALAND - Guarantee and Service for New Zealand

Thank-you for purchasing this quality Philips product.

Philips New Zealand Ltd guarantees this product against defective components and faulty workmanship for a period of 12 months. Any defect in materials or workmanship occurring within 12 months from the date of purchase subject to the following conditions will be rectified free of charge by the retailer from whom this product was purchased.

Conditions

1. The product must have been purchased in New Zealand.As proof of purchase, retain the original sales docket indicating the date of purchase.

2. The guarantee applies only to faults caused by defective components, or faulty workmanship on the part of the manufacturer.

3. The guarantee does not cover failures caused by misuse, neglect, normal wear and tear, accidental breakage, use onthe incorrect voltage, use contrary to operating instructions, or unauthorised modification to the product or repair by an unauthorised technician.

4. Reasonable evidence (in the form of a sales docket) must be supplied to indicate that the product was purchased no more than 12 months prior to the date of your claim.

5. In the event of a failure, Philips shall be under no liability for any injury, or any loss or damage caused to property or products other than the product under guarantee.

This guarantee does not prejudice your rights under common law and statute, and is in addition to the normal responsibilities of the retailer and Philips.

How to claim

Should your Philips product fail within the guarantee period, please return it to the retailer from whom it was purchased. In most cases the retailer will be able to satisfactorily repair or replace the product.

However, should the retailer not be able to conclude the matter satisfactorily, or if you have other difficulties claiming under this guarantee, please contact

The Guarantee Controller
Philips New Zealand Ltd.
✉ **P.O. Box 41.021**
Auckland
☎ **(09) 84 94 160**
fax ☎ **(09) 84 97 858**

PHILIPS