

PHILIPS

Soundbar

7000 Series

TAB7007



User manual

Register your product and get support at
www.philips.com/support

Contents

1	Important safety instructions	3
	Safety	3
	Care for your product	4
	Care of the environment	4
	Declaration of conformity	5
	Help and support	5
	FCC information	6

2	Your Soundbar	7
	What's in the box	7
	Soundbar	7
	Connectors	8
	Wireless subwoofer	8
	Remote control	9
	Prepare the Remote Control	9
	Placement	10
	Wall mount	11

3	Connect	12
	Connect to HDMI socket	12
	Connect to Optical socket	12
	Connect to AUX socket	12
	Connect to power	13
	Pair up with the subwoofer	13

4	Use your soundbar	14
	Turn on and off	14
	Select modes	14
	Adjust the Volume	15
	Select Equalizer (EQ) Effect	15
	Play from Bluetooth devices	16
	Listen to an external device	16
	Play audio through USB	17
	Factory reset	17

5	Product specifications	18
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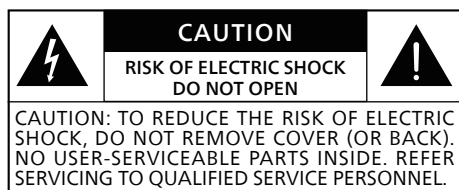
6	Troubleshooting	19
	Trademarks:	20

1 Important safety instructions

Read and understand all instructions before you use your product. If damage is caused by failure to follow instructions, the warranty does not apply.

Safety

Know these safety symbols



This is **CLASS II** apparatus with double insulation, and no protective earth provided.



AC voltage



Follow the instructions in the user manual!



WARNING!
Warning: Risk of electric shock!



The exclamation mark is intended to alert the user to the presence of important operating instructions.

Risk of electric shock or fire!

- Before you make or change any connections, make sure that all devices are disconnected from the power outlet.
- Never expose the product and accessories to rain or water. Never place liquid containers, such as vases, near the product. If liquids are spilt on

or into the product, disconnect it from the power outlet immediately. Contact Consumer Care to have the product checked before use.

- Never place the product and accessories near naked flames or other heat sources, including direct sunlight.
- Never insert objects into the ventilation slots or other openings on the product.
- Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- Battery (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Disconnect the product from the power outlet before lightning storms.
- When you disconnect the power cord, always pull the plug, never the cable.
- Use the product in tropical and/or moderate climates.

Risk of short circuit or fire!

- For identification and supply ratings, see the type plate at the back or bottom of the product.
- Before you connect the product to the power outlet, ensure that the power voltage matches the value printed on the back or bottom of the product. Never connect the product to the power outlet if the voltage is different.

Risk of injury or damage to this product!

- For wall mounting, this product must be securely attached to the wall in accordance with the installation instructions. Use only the supplied wall mount bracket (if available). Improper wall mounting may result in accident, injury or damage. If you have any query, contact Consumer Care in your country.

- Never place the product or any objects on power cords or on other electrical equipment.
- If the product is transported in temperatures below 5°C, unpack the product and wait until its temperature matches room temperature before connecting it to the power outlet.
- Parts of this product can be made of glass. Handle with care to avoid injury and damage.

Risk of overheating!

- Never install this product in a confined space. Always leave a space of at least four inches around the product for ventilation. Ensure curtains or other objects never cover the ventilation slots on the product.

Risk of contamination!



The product/remote control may contain a coin/button type battery, which can be swallowed. Keep the battery out of reach of children at all times! If swallowed, the battery can cause serious injury or death. Severe internal burns can occur within two hours of ingestion.

- If you suspect that a battery has been swallowed or placed inside any part of the body, seek immediate medical attention.
- When you change the batteries, always keep all new and used batteries out of reach of children. Ensure that the battery compartment is completely secure after you replace the battery.
- If the battery compartment cannot be completely secured, discontinue use of the product. Keep out of reach of children and contact the manufacturer.



Note

- The rating label is pasted on the bottom or back of the equipment.

Care for your product

Use only microfiber cloth to clean the product.

Care of the environment

Disposal of your old product and battery



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



This symbol on a product means that the product is covered by European Directive 2012/19/EU.



This symbol means that the product contains batteries covered by European Directive 2013/56/EU which cannot be disposed of with normal household waste.

Inform yourself about the local separate collection system for electrical and electronic products and batteries. Follow local rules and never dispose of the product and batteries with normal household waste. Correct disposal of old products and batteries helps prevent negative consequences for the environment and human health.

Removing the disposable batteries

To remove the disposable batteries, see battery installation section.

Declaration of conformity

This product complies with the radio interference requirements of the European community.

Hereby, MMD Hong Kong Holding Limited declares that the product is in compliance with the essential requirements and other relevant provisions of RED Directive 2014/53/EU and UK Radio Equipment Regulations SI 2017 No 1206. You can find the Declaration of Conformity on www.philips.com/support.

Help and support

For extensive online support, visit www.philips.com/support to:

- download the user manual and the quick start guide
- watch video tutorials (available only for selected models)
- find answers to frequently answered questions (FAQs)
- email us a question
- chat with our support representative.

Follow the instructions on the website to select your language, and then enter your product model number.

Alternatively, you can contact Consumer Care in your country. Before you contact, note down the model number and serial number of your product. You can find this information on the back or bottom of your product.

FCC information

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

FCC&IC Warning:

- This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.
- Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC & IC Attention

- Cet appareil est conforme à FCC et IC l'exposition aux rayonnements limites fixées pour un environnement non contrôlé. Cet appareil doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur

et votre corps. Cet transmetteur ne doit pas être co-situé ou opérant en liaison avec toute autre antenne ou transmetteur.

- Des câbles blindés doivent être utilisés avec cet appareil pour assurer la conformité avec les limites de la classe B de la FCC. fonctionnement de l'appareil.

IC-Canada: CAN ICES-003(B)/NMB-003(B)

This device contains licence-exempt transmitter(s) / receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1 This device may not cause interference.
- 2 This device must accept any interference, including interference that may cause undesired operation of the device.

Avis d'Industrie Canada: CAN ICES-003(B)/NMB-003(B)

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1 L'appareil ne doit pas produire de brouillage;
- 2 L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

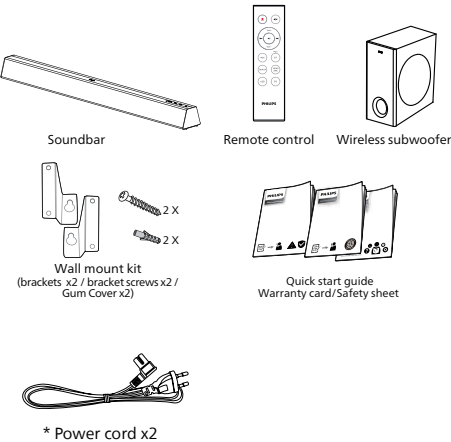
2 Your Soundbar

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers, register your soundbar at www.philips.com/support.

What’s in the box

Check and identify the items in the package:

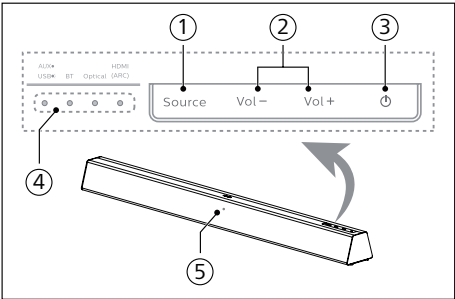
- Soundbar x 1
- Remote control x 1
- Wireless subwoofer x 1
- Power cord (Bar and subwoofer)* x 2
- Wall mount kit x 1
- Quick start guide / Warranty card / Safety sheet x 1



- Power cord quantity and plug type vary by regions.
- Images, illustrations and drawings shown on this User Manual are for reference only, actual product may vary in appearance.

Soundbar

This section includes an overview of the soundbar.



- ① **Source**
Select an input source for the Soundbar.
- ② **Vol+/Vol- (Volume)**
Increase or decrease volume.
- ③ **⏻ (Standby-On)**
Switch the Soundbar On or to Standby.
- ④ **Soundbar’s LED indicator**
Switch the playback source and the top indicator lights up accordingly.

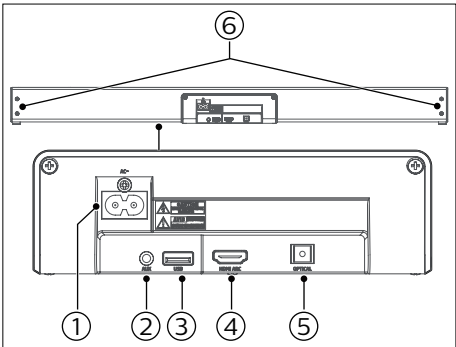
LED	State	Source
AUX/ USB	• Solid	AUX
	• Blink	USB
BT	• Solid	BT Connected
	• Fast blink	BT pairing
	• Slow blink	BT disconnected
Optical	• Solid	Optical
HDMI (ARC)	• Solid	HDMI ARC

- ⑤ **Standby indicator/Remote control sensor**

LED	State	Source
Standby	• Solid	Standby
Standby	• Blink	If there is no subwoofer connection.

Connectors

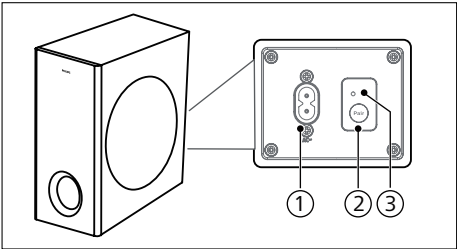
This section includes an overview of the connectors available on your soundbar.



- ① **AC ~ socket**
Connect to the power supply.
- ② **AUX**
Audio input from, for example, an MP3 player (3.5mm jack).
- ③ **USB**
 - Connect to a USB storage device for audio media play.
 - Upgrade software of this product.
- ④ **HDMI ARC socket**
The port supports the HDMI ARC feature, connect to the HDMI ARC input on the TV.
- ⑤ **Optical socket**
Connect to an optical audio output on the TV or a digital device.
- ⑥ **Wall bracket slot**

Wireless subwoofer

This section includes an overview of the wireless subwoofer.



- ① **AC~ socket**
Connect to the power supply.
- ② **Pair button**
Only for manual operation in case auto pair is failed. this model should complete auto pair when ex-factory.
- ③ **Subwoofer indicator**
Determine the status based on the wireless subwoofer indicator.

LED State	Status
Fast blink	Subwoofer in pairing mode
Solid	Connected / Pairing successful
Slow blink	Pairing failed

Remote control

This section includes an overview of the remote control.

① (Standby-On)

Switch the Soundbar on or to standby.

② (Mute)

Mute or restore volume.

③ / (Previous/Next)

Skip to the previous or next track in USB/BT mode.

④ (Play/Pause)

Start, pause or resume play in USB/ BT mode.

⑤ / (Volume)

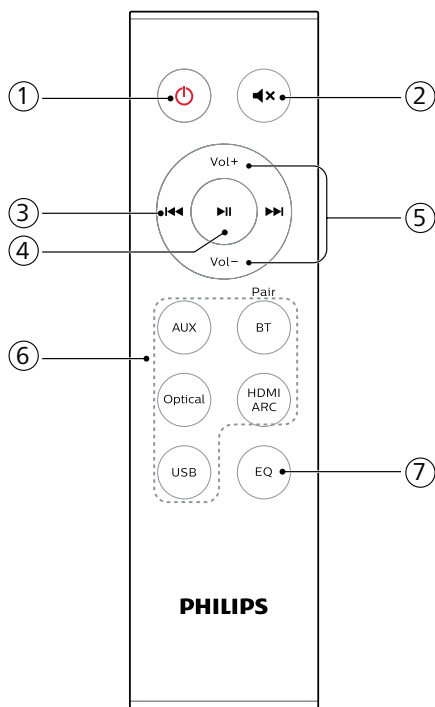
Increase or decrease volume.

⑥ **Source buttons**

- **AUX:** Switch your audio source to the MP3 connection (3.5mm jack).
- **BT / Pair:** Switch to Bluetooth mode. Press and hold to activate the pairing function in Bluetooth mode or disconnect the existing paired Bluetooth device.
- **Optical:** Switch your audio source to the optical connection.
- **HDMI ARC:** Switch your source to HDMI ARC connection.
- **USB:** Switch to USB mode.

⑦ **EQ**

Select Equalizer (EQ) effect.



- Even if the Remote Control is operated within the effective range 19.7 feet (6m), remote control operation may be impossible if there are any obstacles between the unit and the remote control.
- If the Remote Control is operated near other products which generate infrared rays, or if other remote control devices using infra-red rays are used near the unit, it may operate incorrectly. Conversely, the other products may operate incorrectly.

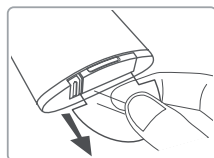
Prepare the Remote Control

- The provided Remote Control allows the unit to be operated from a distance.

First-time use:

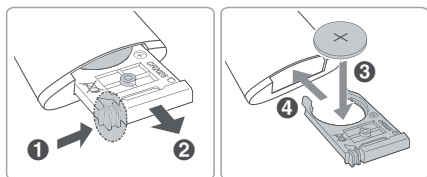
The unit has a pre-installed lithium CR2025 battery.

Remove the protective tab to activate the remote control battery.



Replace the Remote Control Battery

- The remote control requires a CR2025, 3V Lithium battery.
- 1 Push the tab on the side of the battery tray towards the tray.
 - 2 Now slide the battery tray out of the remote control.
 - 3 Remove the old battery. Place a new CR2025 battery into the battery tray with the correct polarity (+/-) as indicated.
 - 4 Slide the battery tray back into the slot in the remote control



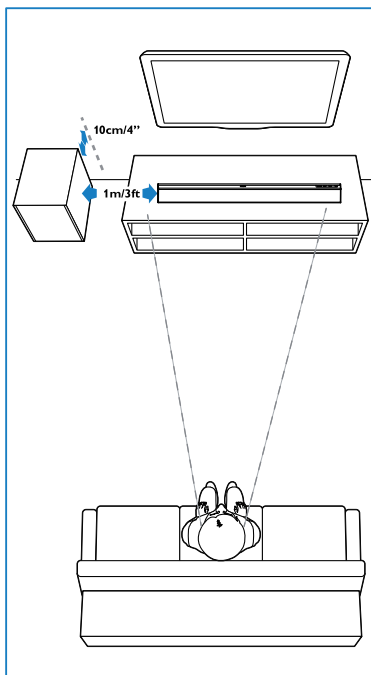
Precautions Concerning Batteries

- When the Remote Control is not to be used for a long time (more than a month), remove the battery from the Remote Control to prevent it from leaking.
- If the batteries leak, wipe away the leakage inside the battery compartment and replace the batteries with new ones.
- Do not use any batteries other than those specified.
- Do not heat or disassemble batteries.
- Never throw them in fire or water.
- Do not carry or store batteries with other metallic objects. Doing so could cause batteries to short circuit, leak or explode.
- Never recharge a battery unless it is confirmed to be a rechargeable type.

Placement

Place the subwoofer at least 1 meter (3 feet) away from your soundbar, and 10 centimeters away from the wall.

For best results, place your subwoofer as shown below.

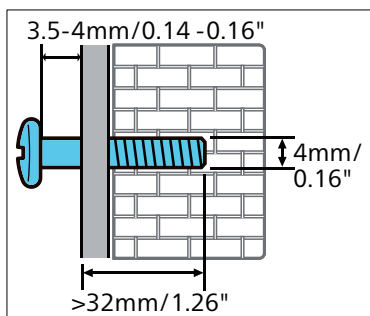


Wall mount

Note

- Improper wall mounting may result in accident, injury or damage. If you have any query, contact Consumer Care in your country.
- Before wall mounting, make sure the wall can support the weight of your soundbar.
- Before wall mounting, you need not remove the rubber feet at the bottom of the soundbar, otherwise the rubber feet cannot be fixed back.
- Depending on the type of wall mounting, make sure that you use screws of a suitable length and diameter.
- Please check whether the USB port on the back of the soundbar is connected to a USB device. If it is found that the connected USB device affects the wall-mount, you need to use another USB device of the appropriate size.

Screw length/diameter



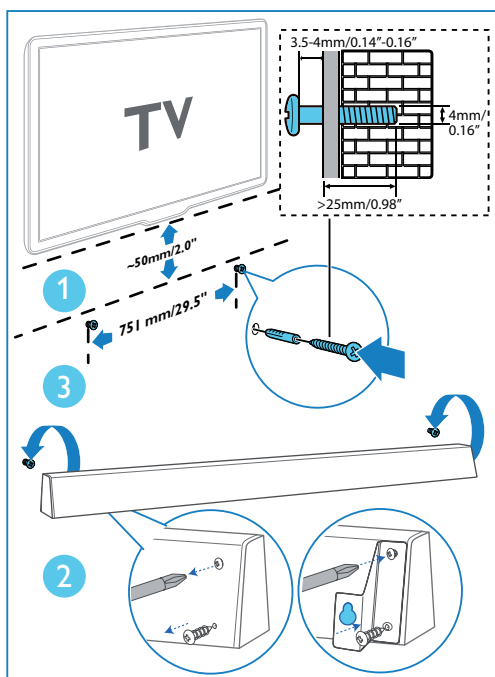
Suggested wall mounting height

You are recommended to install the TV first before wall mounting the soundbar. With a TV preinstalled, wall mount the soundbar 50mm/2.0" in distance from the bottom of the TV.

WARNING!

- To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.
- Suggested wall mounting height: ≤ 1.5 meters.

- 1 Drill 2 parallel holes (diameter 3-8mm each according to wall type) on the wall. The distance between the holes should be 751mm / 29.5".
 ↳ Secure the dowels and screws in the holes.
- 2 Remove the screws (x4) from the main unit.
 ↳ Attach the wall brackets (x2) to the main unit with the screws removed from the main unit.
- 3 Hang the soundbar on the fastening screws.



3 Connect

This section helps you connect your soundbar to a TV and other devices, and then set it up.

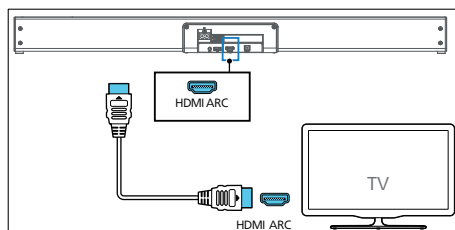
Note

- For identification and supply ratings, see the type plate at the back or bottom of the product.
- Before you make or change any connections, make sure that all devices are disconnected from the power outlet.

Connect to HDMI socket

HDMI ARC (Audio Return Channel)

Your soundbar supports HDMI with ARC (Audio Return Channel). If your TV is HDMI ARC compliant, you can hear the TV audio through your soundbar by using a single HDMI cable.



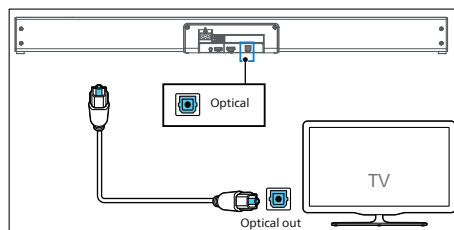
- 1 On your TV, turn on HDMI-CEC operations. For details, see the TV user manual.
 - The **HDMI ARC** connector on the TV might be labeled differently. For details, see the TV user manual.
- 2 Using a High Speed HDMI cable, connect the **HDMI ARC** connector on your soundbar to the **HDMI ARC** connector on the TV.

Note

- Your TV must support the HDMI-CEC and ARC function. HDMI-CEC and ARC must be set to On.
- The setting method of HDMI-CEC and ARC may differ depending on the TV. For details about ARC function, please refer to your TV user manual.
- Make sure to use the HDMI cables can support the ARC function.

Connect to Optical socket

- 1 Using an optical cable, connect the **Optical** connector on your soundbar to the **Optical out** connector on the TV or other device.

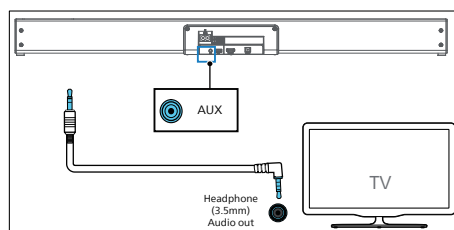


- The digital optical connector might be labeled **Spdif** or **Spdif out**.

Connect to AUX socket

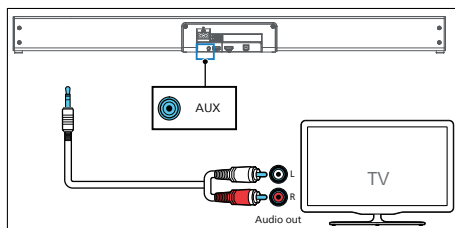
a. Use 3.5mm audio cable

- Use a 3.5mm to 3.5mm audio cable to connect the TV's headphone socket to the **AUX** socket on the soundbar.



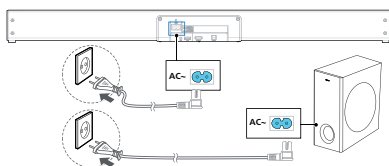
a. **Use 3.5mm-RCA audio cable**

- Use a RCA to 3.5mm audio cable to connect the TV's audio output sockets to the **AUX** socket on the soundbar.



Connect to power

- Before connecting the AC power cord, ensure you have completed all other connections.
 - Risk of product damage! Ensure that the power supply voltage corresponds to the voltage printed on the back or the underside of the unit.
- 1 Connect the mains cable to the **AC~** socket of the soundbar and then into a mains socket.
 - 2 Connect the mains cable to the **AC~** socket of the subwoofer and then into a mains socket.



- * Power cord quantity and plug type vary by regions.

Pair up with the subwoofer

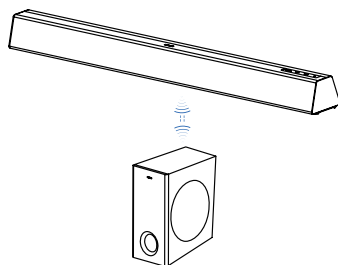


Tips

- The subwoofer should be within 6 m of the soundbar in an open area.

Automatic pairing

Plug the soundbar and the subwoofer into the mains sockets and then press **⏻** on the unit or remote control to switch the unit to **ON** mode. The subwoofer and soundbar will automatically pair.



- ➔ Determine the status based on the wireless subwoofer indicator.

LED State	Status
Fast blink	Subwoofer in pairing mode
Solid	Connected / Pairing successful
Slow blink	Pairing failed



Tips

- Do not press **Pair** button on the rear of the subwoofer, except for manual pairing.

Manual pairing

If no audio from the wireless subwoofer can be heard, manually pair up the subwoofer.

- 1 Unplug both the subwoofer from the mains sockets again, then plug them in again after 3 minutes.

- 2 Press and hold the **Pair** button on the rear of the subwoofer for 3 seconds.
 - ↳ The indicator on the subwoofer will rapidly blink.
- 3 Then press **⏻** on the soundbar or remote control to switch the soundbar ON.
 - ↳ The indicator on the subwoofer will become solid when successful.
- 4 If the indicator still keeps blinking, repeat step 1-3.



Tips

- The subwoofer should be within 6 m of the soundbar in an open area (the closer the better).
- Remove any objects between the subwoofer and the soundbar.
- If the wireless connection fails again, check if there is a conflict or strong interference (e. g. interference from an electronic device) around the location. Remove these conflicts or strong interferences and repeat the above procedures.

4 Use your soundbar

This section helps you use the soundbar to play audio from connected devices.

Before you start

- Make the necessary connections described in the quick start guide and the user manual.
- Switch the soundbar to the correct source for other devices.

Turn on and off

- When you first connect the soundbar to the main socket, the unit will be in standby mode.
- Press the **⏻** button on the remote control or on the soundbar to switch the soundbar ON or OFF.
- Disconnect the mains plug from the mains socket if you want to switch the soundbar off completely.

Select modes

Press the **Source** button repeatedly on the soundbar or press the **AUX, OPTICAL, HDMI ARC, BT/Pair, USB** buttons on the remote control to select the desired mode.

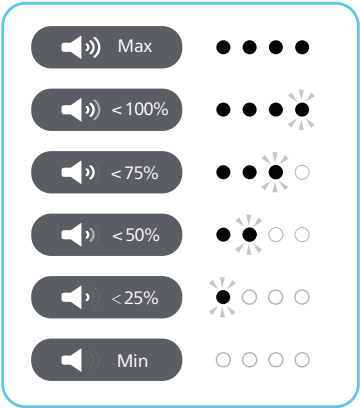
- ↳ Switch the playback source and the top indicator lights up accordingly.



LED	State	Source
AUX/USB	• Solid • Blink	AUX USB
BT	• Solid • Fast blink • Slow blink	BT Connected BT pairing BT disconnected
Optical	• Solid	Optical
HDMI (ARC)	• Solid	HDMI ARC

Adjust the Volume

- Press **Vol+ / Vol- (Volume)** to increase or decrease a volume level.
 - When adjusting the volume, the indicator will increase / decrease the amount of light. According to the corresponding light display / blinking (Fig), determine the current volume level.

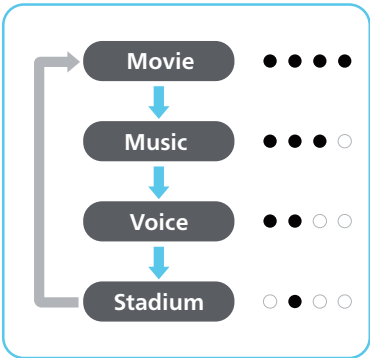


- To mute sound, press **⏸ (Mute)**.
- To restore the sound, press **⏸ (Mute)** again or press **Vol+ / Vol- (Volume)**.

Select Equalizer (EQ) Effect

Select predefined sound modes to suit your video or music.

- Press the **EQ** button on the remote control to select your desired preset equalizer effects.
 - All LEDs lights up for 0.5 sec to indicate entering EQ selection menu.
- Press the **EQ** button to switch among the modes.
 - Light up LEDs for 3 sec to show current EQ mode according to the EQ mode definition.



Play from Bluetooth devices


Through Bluetooth, connect the soundbar with your Bluetooth device (such as an iPad, iPhone, iPod touch, Android phone, or laptop), and then you can listen to the audio files stored on the device through your soundbar speakers.

- 1 Press the **Source** button repeatedly on the unit or press **BT/Pair** button on the remote control to switch the Soundbar to Bluetooth mode.
↳ The **BT** indicator will blink.
- 2 On the Bluetooth device, switch on Bluetooth, search for and select **Philips TAB7007** to start connection (see the user manual of the Bluetooth device on how to enable Bluetooth).
↳ During connection, the BT indicator will blink.
- 3 Wait until you hear voice prompt from the Soundbar.
↳ If the successfully connected, the BT indicator will light up solidly.
- 4 Select and play audio files or music on your Bluetooth device.
 - During play, if a call is coming, music play is paused. Play resumes when the call ends.
 - If your Bluetooth device supports AVRCP profile, on the remote control you can press **⏮ / ⏭** to skip to a track, or press **⏸** to pause/resume play.

To exit Bluetooth, you can:

- Switch the unit to another source.

- Disable the function from your Bluetooth device. Or place your Bluetooth device out of the maximum operational range. The Bluetooth device will be disconnected from the unit after the voice prompt.
- Press and hold the **BT/Pair** button on the remote control or the **Source** button on the unit.

 **Note**

- In an open space without obstructions. The maximum operational range between the soundbar and a Bluetooth device is approximately 10 meters (30 feet).
- Compatibility with all Bluetooth devices is not guaranteed.
- The music streaming may be interrupted by obstacles between the device and soundbar, such as wall, metallic casing that covers the device, or other devices nearby that operate in the same frequency.

Listen to an external device

Ensure that the soundbar is connected to the TV or audio device.

- 1 Press the **Source** button repeatedly on the unit or press the **AUX**, **Optical**, **HDMI ARC** buttons on the remote to select the desired mode.
↳ The indicator light on the soundbar will show which mode is currently in use.

LED	State	Source
AUX/USB	•Solid	AUX
Optical	•Solid	Optical
HDMI (ARC)	•Solid	HDMI ARC

- 2 Operate your audio device directly for playback features.
- 3 Press the +/- (Volume) buttons to adjust the volume to your desired level.

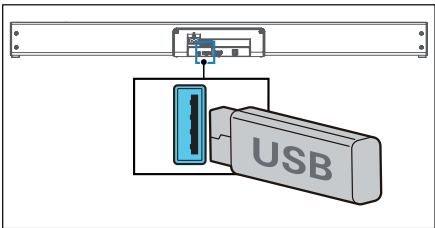
Note

- While in OPTICAL/HDMI ARC mode, if there's no sound output from the unit and the status Indicator flashes, you may need to activate **PCM** or **Dolby Digital** Signal output on your source device (e.g. TV, DVD or Blu-ray player).

Play audio through USB

Enjoy audio on a USB storage device, such as an MP3 player and USB flash memory, etc.

- 1 Insert the USB device.



- 2 Press the **Source** button repeatedly on the soundbar or on the remote control to select the **USB** mode.
↳ **[AUX/USB]** LED indicator blinks white.
- 3 During playback:

Button	Action
▶	Start, pause or resume play
◀◀	Skip to the previous track
▶▶	Skip to the next track

Note

- This product may not be compatible with certain types of USB storage devices.
- If you use a USB extension cable, USB hub, or USB multifunctional card reader, the USB storage device may not be recognized.
- Do not remove the USB storage device while reading files.
- The system can support USB devices with up to 128 GB of memory.
- This system can play MP3/WAV/WMA/FLAC.
- Support a USB port: 5V --- 500mA.

Factory reset

Reset device to default setting.

- Turn on the soundbar, press and hold the **+** and **-** buttons at the same time for 8 seconds.
↳ All LEDs light up for 5 seconds, standby LED in White.

5 Product specifications



Note

- Specifications and design are subject to change without notice.

Bluetooth / Wireless

Bluetooth profiles	A2DP, AVRCP
Bluetooth version	V 5.3
Bluetooth frequency range / Transmitter power (EIRP)	2402 ~ 2480MHz < 10dBm
2.4G wireless frequency range / Transmitter power (EIRP)	2402 ~ 2480MHz < 10dBm

Amplifier Section

Total	RMS 120W @THD <=10% Max. 240W
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Soundbar

Power supply	100-240V~ 50/60Hz
Power consumption	25 W
Standby consumption	< 0.5 W
Frequency response	150Hz - 20kHz
Speakers impedance	8Ω x 2
Dimension (WxHxD)	800 x 67.3 x 81.7 mm
Weight	1.8 kg
Operating temperature	0°C - 45°C

Subwoofer

Power supply	100-240V~ 50/60 Hz
Power consumption	25 W
Standby consumption	< 0.5 W
Frequency response	40Hz - 150 Hz
Impedance	4 Ω
Dimensions (W x H x D)	170 x 344 x 309 mm
Weight	4.9 kg
Operating temperature	0°C - 45°C

USB

USB direct version	2.0 Full Speed
USB	5V --- 500mA

Remote control

Distance/Angle	6m/30°
Battery type	CR2025

Supported audio formats

HDMI ARC	Dolby Digital, Dolby Digital plus, LPCM 2ch
Optical	Dolby Digital, LPCM 2ch
Bluetooth	SBC
USB	MP3/WAV/FLAC.

6 Troubleshooting



Warning

- Risk of electric shock. Never remove the casing of the product.

To keep the warranty valid, never try to repair the product yourself.


If you have problems using this product, check the following points before you request service. If you still have a problem, get support at www.philips.com/support.

Main unit

The buttons on the main unit do not work.

- Disconnect from the power supply for a few minutes, then connect again.

No power

- Ensure that the AC cord is properly connected.
- Ensure that there is power at the AC outlet.
- Press  button on the remote control or soundbar to turn the soundbar on.

Sound

No sound from the soundbar speaker.

- Connect the audio cable from your soundbar to your TV or other devices. However, you do not need a separate audio connection when:
 - the soundbar and TV are connected through HDMI ARC connection, or
 - a device is connected to the HDMI in connector on your soundbar.
- On the remote control, select the correct audio input.
- Make sure that the soundbar is not muted.

Distorted sound or echo.

- If you play audio from TV through this product, make sure that the TV is muted.

No sound from the wireless subwoofer.

- Manually connect the subwoofer to the main unit.
- Increase the volume. Press + (Volume Up) on the remote control or on the soundbar.
- When using either of the digital input, if there is no audio:
 - Try setting the TV output to PCM or
 - Connect directly to your Blu-ray/ other sources.
 - Some TVs do not pass through digital audio.
- Your TV may be set to variable audio output. Confirm that the audio output setting is set to FIXED or STANDARD, not VARIABLE. Refer to your TV's user manual for more detailed information.
- If using Bluetooth, ensure that the volume on your source device is turned up and that the device is not muted.
- When the playback freezes and there is no sound in Wi-Fi mode, please check whether your home network is normal.

Bluetooth

A device cannot connect with the soundbar.

- The device does not support the compatible profiles required for the soundbar.
- You have not enabled the Bluetooth function of the device. See the user manual of the device on how to enable the function.
- The device is not correctly connected. Connect the device correctly.

- The soundbar is already connected with another Bluetooth device. Disconnect the connected device, and then try again.

Quality of audio play from a connected Bluetooth device is poor.

- The Bluetooth reception is poor. Move the device closer to the soundbar, or remove any obstacle between the device and the soundbar.

I can't find the Bluetooth name of this unit on my Bluetooth device.

- Ensure the Bluetooth function is activated on your Bluetooth device.
- Re-pair the unit with your Bluetooth device.

Remote control does not work

- Before you press any playback control button, first select the correct source.
- Reduce the distance between the remote control and the unit.
- Insert the battery with its polarities (+/-) aligned as indicated.
- Replace the battery.
- Aim the remote control directly at the sensor on the front of the unit.

The subwoofer is idle or the indicator of subwoofer does not light up

- Unplug power cord from the mains socket, and plug it in again after 3 minutes to reset the subwoofer.

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