

# Update onscreen help

Philips continually tries to improve its products. To make sure that your onscreen help is up to date with the latest information, update your home theater with the latest onscreen help.

Download the latest help from [www.philips.com/support](http://www.philips.com/support).

## What you need

Before you update the onscreen help, make sure that you have the following:

- A USB storage device, with at least 35MB of memory. The USB storage device must be FAT or NTFS formatted. Do not use a USB hard drive.
- A computer with Internet access.
- An archive utility that supports the ZIP file format (for example, WinZip® for Microsoft® Windows® or Stuffit® for Macintosh®).

## Step 1: Check the current version of help

Check the current version of onscreen help installed in your home theater. If the version is lower than the version available at [www.philips.com/support](http://www.philips.com/support), download and install the latest onscreen help.

The last two digits indicate the version of the onscreen help installed in your home theater. For example, if the version in the home theater is 'Subsystem SW: 35-00-00-05', '05' represents the version of the onscreen help currently installed.

- 1 Press **▲** (Home).
- 2 Select **[Setup]**, and then press **OK**.
- 3 Select **[Advanced]** > **[Version Info.]**, and then press **OK**.

## Step 2: Download the latest onscreen help

- 1 Connect a USB storage device to your computer.
- 2 In your web browser, go to [www.philips.com/support](http://www.philips.com/support).
- 3 At the Philips support website, find your product and click on **User manuals**, and then locate the **User Manual Upgrade Software**.
  - ↳ The help update is available as a zip file.
- 4 Save the zip file in the root directory of your USB storage device.
- 5 Use the archive utility to extract the help update file in the root directory of the USB storage device.
  - ↳ A file named 'HTSxxxxeDFU.zip' is extracted under the **UPG\_ALL** folder of your USB storage device; 'xxxx' being the model number of your home theater.
- 6 Disconnect the USB storage device from your computer.

## Step 3: Update onscreen help

- 1 Switch on the TV.
- 2 Connect the USB storage device containing the downloaded file to your home theater.
- 3 Press **▲** (Home).
  - Make sure that:
    - there is no disc inside the disc compartment of your home theater; and
    - the disc compartment is closed.
- 4 Enter **338** on the remote control.
  - ↳ Follow the instructions on the TV to confirm the update. Do not switch off the home theater or remove the USB storage device during the update.
- 5 Disconnect the USB storage device from the home theater.



### Warning

- If power fails during the update, do not remove the USB storage device from the home theater.
- If an error occurs during the update, retry the procedure. If the error reoccurs, contact Philips Consumer Care.