Register your product and get support at www.philips.com/welcome



SE655

GB Telephone Answering Machine



Warning

Use only rechargeable batteries. Charge the handset for 24 hours before use.



1	Important	5	4.1.6	Call from the phonebook	
1.1	Power requirements	5		while already on the phone	25
1.2	Conformity	6	4.1.7	Call using Direct Access	
1.3	Using GAP standard			Memory	26
	compliance	6	4.1.8	Enter a Dialing Pause	26
1.4	Recycling and disposal	6	4.2	Answer a call	26
1.5	Electric, Magnetic and		4.2.1	Handsfree answering	26
	Electromagnetic Fields		4.3	End a call	26
	("EMF")	7			
			5	Use more of	
2	Your phone	8		your phone	27
2.1	What's in the box	8	5.1	Switch the handset off/on	27
2.2	Overview of your phone	9	5.2	Keypad lock/unlock	27
2.3	Display icons and Message	s 11	5.3	Text or number entry	27
2.4	Overview of the		5.4	Call in progress	27
	base station	13	5.4.1	Adjust earpiece or speaker	
				volume	27
3	Getting started	14	5.4.2	Mute/Unmute microphone	27
3.1	Connect the base station	14	5.4.3	Activate/Deactivate	
3.2	Wall mounting the base	14		loudspeaker mode	28
3.3	Install your phone	15	5.5	Chain dialing	28
3.3.1	Install battery	15	5.6	Using your Phonebook	28
3.3.2	Charge battery	16	5.6.1	Store a contact in the	
3.4	Welcome mode	16		phonebook	28
3.5	Using multipacks	17	5.6.2	Access phonebook	28
3.6	Menu structure	18	5.6.3	Modify a phonebook entry	29
			5.6.4	Select phonebook melody	29
4	Using your phone	25	5.6.5	Delete a phonebook entry	30
4.1	Make a call	25	5.6.6	Delete all phonebook	
4.1.1	Predialling	25		entries	30
4.1.2	Direct dialling	25	5.6.7	Direct Access Memory	30
4.1.3	Call from redial list	25	5.7	Using the Redial list	31
4.1.4	Call from the call log	25	5.7.1	Access Redial list	31
4.1.5	Call from the phonebook	25	5.7.2	View redial number details	31

5.7.3	Save a redial number into		6.5	Select the Color Theme	38
	the phonebook	31	6.6	Set the Display Contrast	38
5.7.4	Delete a redial number	32	6.7	Set the Backlight Time	39
5.7.5	Delete all redial numbers	32	6.8	Deactivate/Activate Auto	
5.8	Call waiting	32		Hang-Up	39
5.9	Using the Call log	32			
5.9.1	Access the Call log	32	7	Advanced settings	39
5.9.2	Save call list entry into the		7.1	Easy Call	39
	phonebook	33	7.1.1	Set Easy Call to On or Off	39
5.9.3	Delete a call list entry	33	7.1.2	Set Easy Call number	40
5.9.4	Delete all call list entries	33	7.2	Auto Conference	40
5.10	Using the Intercom	33	7.3	Call Barring	40
5.10.1	Intercom another handset	34	7.3.1	Set Call Barring Mode	40
5.10.2	Transfer an external call to		7.3.2	Set a Call Barring number	41
	another handset	34	7.4	XHD Sound	41
5.10.3	Answer an external call		7.5	Change PIN	41
	during intercom	34	7.6	Registration	42
5.10.4	Switch between an internal		7.6.1	Easy registration	43
	and external call	34	7.7	Unregister	43
5.10.5	Establish a three-party		7.8	Country Selection	43
	conference call	34	7.9	Reset Unit	43
5.11	Paging	35	7.10	Set Auto Prefix	44
5.12	Clock and Alarm settings	35	7.11	Change Recall time	44
5.12.1	Set Date and Time	35	7.12	Change the Dial Mode	
5.12.2	Set Time and Date Format	35		(country-dependent)	45
5.12.3	Set Alarm	36	7.13	Set First Ring Detection	45
5.12.4	Set Alarm Tone	36	7.14	Default Settings	45
6	Personal settings	37	8	Network Services	46
6.1	Change the Handset Name	e 37	8.1	Call Forward	46
6.2	Handset Tones	37	8.1.1	Change Call Forward	
6.2.1	Set the Ring Volume	37		Activation Codes	47
6.2.2	Set the Ring Tones	37	8.1.2	Change Call Forward	
6.2.3	Activate/Deactivate			Deactivation Code	47
	Кеу Веер	38	8.2	Call Forward when Busy	47
6.3	Change the		8.2.1	Change Call Forward when	
	Display Language	38		Busy Activation Codes	48
6.4	Select the		8.2.2	Change Call Forward when	
	Display Wallpaper	38		Busy Deactivation Code	48

8.3	Call Forward when		9.2.4	Save the Number of an	
	Unanswered	48		SMS Message	54
8.3.1	Change Call Forward when		9.2.5	Delete an SMS Message	55
	Unanswered Activation		9.2.6	Delete all SMS Messages	55
	Codes	49	9.3	Drafts	55
8.3.2	Change Call Forward when		9.3.1	Open a Draft	55
	Unanswered Deactivation		9.3.2	Send a Draft	55
	Code	49	9.3.3	Edit a Draft	55
8.4	Voice Mail	50	9.3.4	Delete a Draft	56
8.4.1	Access Voice Mail	50	9.3.5	Delete all Drafts	56
8.4.2	Set Voice Mail Number	50	9.4	Settings	56
8.5	Voice Mail 2	50	9.4.1	SMS Reception	56
8.6	Information Service	50	9.4.2	SMS Centre	57
8.6.1	Access Info Service	50	9.4.3	Default Centre	57
8.6.2	Set Info Service Number	50			
8.7	Information Service 2	51	10	Telephone answering	
8.8	Call Return	51		machine (TAM)	57
8.8.1	Access the Call Return		10.1	Playing Messages	58
	Service	51	10.1.1	Playback of messages via	
8.8.2	Set Call Return Service			handset	58
	Number	51	10.1.2	Functions available during	
8.9	Cancel Call Back	51		playback	58
8.9.1	Call the Cancel Call Back		10.2	Delete all messages	58
	Number	51	10.3	Turn the Answering	
8.9.2	Set the Cancel Call Back			Machine On/Off	59
	Number	51	10.4	Play, Record, or Delete an	1
8.10	Withhold ID	52		Outgoing Message	59
8.10.1	Activating Withhold ID	52	10.5	Set the Answer mode	59
8.10.2	Set the Withhold ID Code	52	10.6	Answering Machine	
				Settings	60
9	Short Message Service		10.6.1	Ring Delay	60
	(SMS)	52	10.6.2	Remote Access	60
9.1	Write and Send an SMS	53	10.6.3	Handset Screening	61
9.2	Inbox	53	10.6.4	Setting the Outgoing	
9.2.1	Read SMS Messages			Message Language	61
	(Check Inbox)	54			
9.2.2	Reply to an SMS Message	54	11	Technical data	62
923	Forward an SMS Message	54			

12	Frequently asked			
	questions	62		
12.1	Connection	63		
12.2	Set-up	63		
12.3	Sound	63		
12.4	Product behaviour	64		
13	INDEX	66		

1 Important

Take time to read this user manual before you use your phone. It contains important information and notes regarding your phone.

1.1 Power requirements

- This product requires an electrical supply of 100-240 volts AC. In case of power failure, communication can be lost
- The Electrical network is classified as hazardous. The only way to power down the charger is to unplug the power supply from the electrical outlet. Ensure that the electrical outlet is always easily accessible.
- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60-950.

Warning

To avoid damage or malfunction:

- Do not allow the charging contacts or the battery to come into contact with metal objects.
- Do not open your product as you could be exposed to high voltages.
- Do not allow the charger to come into contact with liquids.
- Never use any other battery than the one delivered with the product or recommended by Philips: risk of explosion.

- Always use the cables provided with the product.
- Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear.
- This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.
- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Do not use the product in places where there are explosive hazards.
- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Active mobile phones in the vicinity may cause interference.
- · Use only with provided batteries.
- Rechargeable batteries information Ni-MH battery, AAA × 2, 1.2V, 600mAh
- · Use only with provided power supply.
- Power supply information for base station

Input: AC100-240V/0.3A, 50Hz/60Hz
Output: DC6V/0.5A
JOD-SWR-07342
IODEN

Important 5

- Power supply information for charger (multihandset pack only) Input: AC100-240V/0.3A, 50Hz/60Hz Output: DC6V/0.21A JOD-SWR-07343 IODEN
- Risk of explosion if battery is replaced by an incorrect type.
 Dispose of used batteries according to the instructions.

About operating and storage temperatures:

- Operate in a place where temperature is always between 0 and 35°C (32 to 95°F).
- Store in a place where temperature is always between -20 and 70°C (-4 to 158°F).
- Battery life may be shortened in low temperature conditions.

1.2 Conformity

We, Philips, declare that the product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. This product can only be connected to the analogue telephone networks of the countries mentioned on the packaging. You can find the Declaration of Conformity on www.p4c.philips.com.

1.3 Using GAP standard compliance

The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating

standard irrespective of their make. Your handset and base station are GAP compliant, which means the minimum guaranteed functions are: register a handset, take the line, receive a call and dial. The advanced features may not be available if you use a handset other than a SE650/655 with your base station. To register and use your SE650/655 handset with a GAP standard base station of a different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described in section 7.6. To register a handset of another make to the SE650/655 base station, place the base station into registration mode, then follow the procedure in the manufacturer's instructions

1.4 Recycling and disposal

Disposal instructions for old products: The WEEE directive (Waste Electrical and Electronic Equipment Directive; 2002/96/EC) has been put in place to ensure that products are recycled using the best available treatment, recovery and recycling techniques to ensure human health and high environmental protection. Your product is designed and manufactured with high quality materials and components that can be recycled and reused.

Do not dispose of your old product in your general household waste bin. Inform yourself about the local separate collection system for electrical and

6 Important

electronic products marked by this symbol.



Use one of the following disposal options:

- Dispose of the complete product (including its cables, plugs and accessories) in the designated WEEE collection facilities.
- If you purchase a replacement product, hand your complete old product back to the retailer. He should accept it as required by the WEEE directive.

Disposal instructions for batteries: Batteries should not be disposed of with general household waste.

Packaging information:

Philips has marked the packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.



A financial contribution has been paid to the associated national recovery & recycling system.



The labeled packaging material is recyclable.

1.5 Electric, Magnetic and Electromagnetic Fields ("EMF")

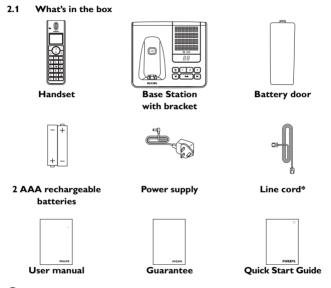
- Philips Royal Electronics
 manufactures and sells many
 consumer oriented products which
 usually, as with any electronic
 apparatus, have the ability to emit
 and receive electro magnetic signals.
- One of Philips' leading Business
 Principles is to take all necessary
 health and safety precautions for
 our products, to comply with all
 applicable legal requirements and to
 stay well within the EMF standards
 applicable at the time of producing
 the products.
 - Philips is committed to develop, produce and market products that cause no adverse health effects.
 - Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today.
 - Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardisation for early integration in its products.

Important 7

2 Your phone

Congratulations on your purchase and welcome to Philips!

To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

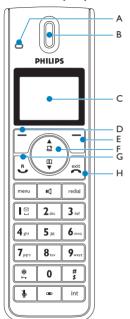


Note

In multihandset packs, you will find one or more additional handsets, chargers with power supply units and additional rechargeable batteries.

^{*} You may find in the box the line adaptor delivered separately from the line cable. In this case, you have to connect the line adaptor to the line cord first before plugging the line cord to the line socket.

2.2 Overview of your phone



A Event LED

The event LED on your handset blinks when there is a new message recorded on your telephone answering machine. If you have subscribed to Caller Line Identification, the event LED also blinks when there is a new call, a new SMS or a new voice mail message.

B Earpiece

C Display

See section 2.3 for an overview of the display icons.

D Select key

Select the function displayed on the screen or go to the next lower level in a menu. Also used to confirm entries (for example when setting date and time).

E Back/Clear key

Press to clear (delete) a character or number when making an entry. Long press to clear all.

When navigating menus, press to move to the previous higher menu level (**Back** is displayed).

F Navigation keys

In idle mode: Scroll up $\frac{1}{80}$ to access the Call log and scroll down $\stackrel{\square}{\Psi}$ to access the Phonebook.

During a call: Scroll (1) to increase or decrease earpiece and speaker volume. Editing and entry: Move to the previous character 1 or next character 1. In other modes: Scroll up 1 and down 1 a menu list or go to the previous or next record in the Phonebook, Redial list, or Call log.

G Talk key

In idle mode: Make an external call or answer an incoming external or internal call

During a call: Activate the recall function. In other modes: Dial the selected number in the Phonebook, Redial list, or Call log.

H Hang-up key 🗷

In idle mode: Long press (5 seconds) to switch off the handset.

When the handset is switched off: Long press (1 second) to switch it on.

During a call: Hang up a call.

In other modes: Press to return to idle

I Menu key menu

In idle mode: Go to the main menu.

J Redial key redial

Access the Redial list in idle mode.

K Loudspeaker key

In idle mode: Turn on the loudspeaker and dial the number. Answer an incoming call using handsfree mode.

During a call: Toggle the loudspeaker on/

L Number keys

Use to dial numbers and write characters. With keys 3_{ω} to $9_{-\omega}$, a long press dials one of your direct memory access numbers.

M */Keypad lock key 😤

In idle mode: Long press to lock/ unlock keypad.

Predialling or editing: Press to enter a "*". Off hook: Long press to temporarily switch to tone (DTMF) dialling if using pulse.

N #/Ringer on/off & Pause key [#]

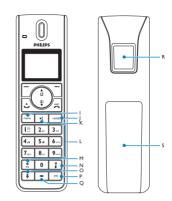
In idle mode: Long press to turn the ringer on/off.

Dialling or editing: Long press to insert a pause (during predialling) and short press to insert a "#".

Editing: Short press to switch upper/lower case.

O Mute key 4

When off hook: Deactivate/activate the microphone.



P Call transfer key & Intercom key int

In idle mode: Initiate an internal call.

During a call: Short press to hold the line and page another handset. Long press to set up a conference between an external call and two handsets.

O Microphone

R Loudspeaker

Warning

Handsfree activation can suddenly increase the volume of the earpiece to a very high level. Make sure the handset is not too close to your ear.

S Battery door

2.3 Display icons and Messages



- Indicates that the battery is fully **I** charged. This icon blinks during charge and when the battery is low
- When the Icon is empty the battery is practically discharged.
 - Note

ď.

If Warning Batt flashes together with a blinking battery icon, batteries of the wrong type are installed in the handset. Replace with batteries of the correct type. Blinks when there is an incoming call. Steady ON during a call. Blinks when there is new voice

- \mathbf{r} mail or SMS messages in the SMS box. Steady ON when there are old received SMS messages in the SMS box. Indicates new and missed calls ŢΓ in the call log records. Blinks
- when there are missed calls. Appears when the alarm clock $\langle 0 \rangle$ is activated. Blinks when the alarm time comes.
- Appears when the loudspeaker πŢ is activated.
- Appears when the ringer is off. \mathbf{x}

Steady on when the answering machine is on Blinks when messages have been received by the answering machine; blinks rapidly when answering machine

memory is full. Indicates that the handset is Ψ registered and within range of the base station. Icon blinks when the handset is out of range or is searching for a base.

Select/ Select appears when in menu OK mode. Press the key directly below to move to the next menu level or to confirm a selection

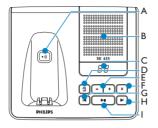
> OK appears to request confirmation of an operation. Press the key directly below to confirm

Indicates that more options are available in a scroll list, or that you can adjust the volume.

Back/ Back appears when in menu Clear mode. Press the key directly below to return to the previous menu level.

> Clear appears when making an entry. Press the key directly below to clear (delete) a character or number when making an entry. Long press to clear all.

2.4 Overview of the base station



A Paging key •))

Page handset.
Long press to start registration procedure.

B Speaker

Message counter

Steady ON: shows the number of old messages.

Blinking: Shows the number of new messages only.

Two horizontal bars "--" blinking: Indicates that the answering machine memory is full.

Also shows the base volume level when adjusting the volume.

On/Off key 🏯

Short press to switch the answering machine on/off.

E Volume keys - +

Increase or decrease the speaker volume. There are 5 volume levels during playback. There are 5 volume levels plus OFF during idle mode and call screening.

F Delete key 🗴

Short press to delete the current message during message playback.
Long press (2 seconds) when in idle mode to delete all old messages. (New messages will not be deleted.)

G Previous key 🖪

Go to previous message if pressed within 1 second of current message playback. Replay current message if pressed after 1 second of current message playback.

H Next key

Skip to the next message during message playback.

I Play/Stop key 🕒

Play phone messages (the first recorded will be played first). There will be a short beep between messages and a double beep when all messages have been played.

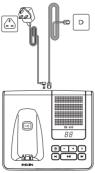
Stop message playback.

3.1 Connect the base station

- Place the base station in a central location near the telephone line socket and electricity socket.
- Connect the line cord and the power cable to their corresponding connectors at the back of the base station



Connect the other end of the line cord and power cable to their respective sockets.



Note

The line adaptor may not be attached to the line cord. In this case, you have to connect the line adaptor to the line cord first before plugging the line cord to the line socket.

Warning

Avoid placing the base station too close to large metal objects such as filing cabinets, radiators or electrical appliances. This can impair the range and sound quality. Buildings with thick internal and external walls may impair transmission of signals to and from the base.

Warning

Power is applied when the power adaptor is plugged into the unit and connected to the electricity socket. The only way to power down the unit is to unplug the power adaptor from the electricity socket. Therefore, ensure that the electricity socket is easily accessible. The power adaptor and telephone line cord have to be connected correctly, as incorrect connection could damage the unit. Always use the telephone line cord supplied with the unit. Otherwise, you may not get a dial tone.

3.2 Wall mounting the base

The base is designed to support wall mounting. To wall mount the base, follow the instructions below.

Remove the bracket from the back of the base station by ① pressing the two latches on the inside of the

bracket and ② rotating the bracket outward.



Turn the bracket around.

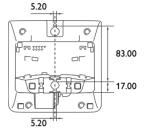


Attach the bracket to the opposite side of the base station.



- Insert screws (not included) into the wall.
- 5 Align the mounting hole on the back of the base with the screws on the wall

Slide the base down into place.



3.3 Install your phone

Before using the handset, the batteries have to be installed and fully charged.

Warning

When the batteries are inserted for the first time, the unit will not be able to start normally due to the low battery. You must charge the batteries on the base station before you can use the handset.

3.3.1 Install battery

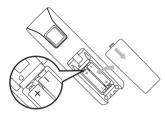
Warning

Always use AAA rechargeable batteries supplied with your unit. If alkaline batteries are used instead of rechargeable batteries, "Warning Batt" will show on the display and the battery icon will blink quickly.

Slide out the battery cover.



Place the batteries in the correct polarity as indicated and replace the cover



3.3.2 Charge battery



The handset must be charged for at least 24 hours before using it for the first time. When the battery level becomes low, the low battery sensor warns you by blinking the battery icon. If this occurs during a conversation, an alert tone sounds to inform you that the battery is low. If the battery level becomes exceedingly low, the phone automatically switches off shortly after the icon starts blinking and any function in progress will not be saved.

Place the handset on the charging cradle of the base station. A beep is emitted if the handset is placed correctly.

- The battery icon on the display blinks during charge.
- The battery icon becomes steady when the handset is fully charged.

Note

Optimal battery life is reached after 3 cycles of complete charging (over 15 hours) and discharging, allowing approximately 12 hours of talk-time and 150 hours of stand-by time.

The indoor and outdoor range of the phone is up to 50 metres and 300 metres respectively. When the handset moves beyond the operation range, the antenna icon "I will blink.

❸ Tip

When you reach the range limit the conversation may become crackly. Move closer to the base.

3.4 Welcome mode

Before you first use your handset, you need to configure it according to the country of use. After charging it for a few minutes, **Welcome** appears in various languages. Follow these steps to configure your phone:

- Press OK to display a list of
 - countries.

 Scroll (1) to find your country.
- Press OK to confirm your selection.

(Waiting... will be displayed while the default line settings and menu language for the selected country are automatically configured.)

- Set each digit of the date and time using the numeric keys. See section 5.12.1 - "Set Date and Time".
- Note
 The date format and time format are initially determined by the country
- selection.

 Press OK to confirm.
 - A validation tone is emitted. At the same time the handset switches to idle mode. In case of you have several handsets, the setting is automatically done for all handsets
- Tip
 You may change your country settings
 (see section 7.8) and time format (see
 section 5.12.2) anytime after the first

3.5 Using multipacks

configuration.

If you have purchased a multipack you will have additional handsets, chargers, power adaptors and AAA rechargeable hatteries

- Plug the chargers into a power
 socket
- Install the batteries supplied into the handsets
- Place the handsets on the chargers to charge the batteries.

3.6 Menu structure

The SE655 has seven menus as shown in the following table.

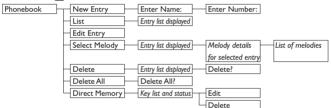
	Menu Name	Icon
1	Phonebook	
2	Personal Settings	ď
3	Clock and Alarm	Ö
4	Advanced Settings	0
5	Network Services	9
6	SMS	\boxtimes
7	Answer Machine	(o=o)

Press the menu key emen to enter menu mode. Use navigation keys (1) to navigate within the menus and all submenus.

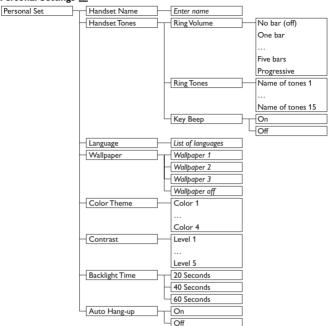
Press $\overline{\ \ }$ Select to enter the next lower menu level. Press $\overline{\ \ }$ Back to go to the previous menu level.

The charts below show the menu trees of your phone.

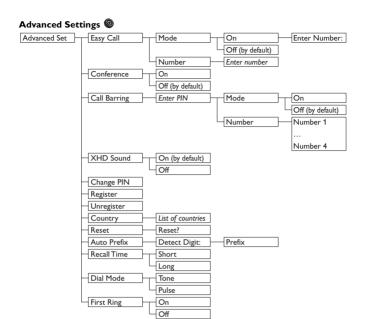


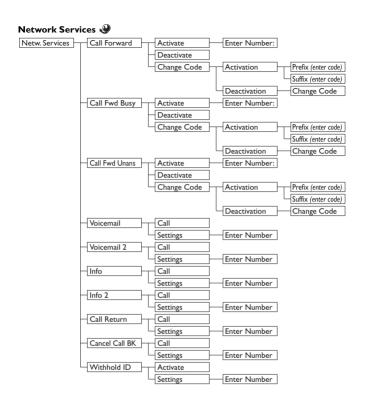


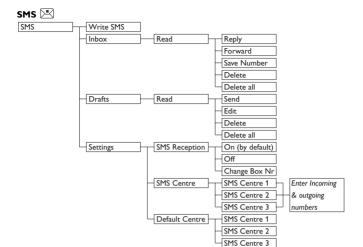
Personal Settings

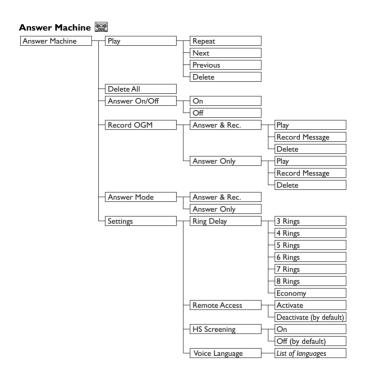


Clock and Alarm Clock & Alarm Set Date/Time Enter date & time Set Format Time Format 12 Hours 24 Hours Date Format DD/MM MM/DD Off Alarm On Once On Daily Alarm Tone Melody 1 Melody 2 Melody 3









4 Using your phone

4.1 Make a call

4.1.1 Predialling

- Enter the number. (A maximum of 24 digits including * and # are allowed. Press T Clear to delete the last digit.) Or long press to delete all
- Press 🕹 .
 - · The call is initiated

4.1.2 Direct dialling

- Pick up the handset and press . (Or press of to start a call in speaker mode.)
- Dial the number.
 - · The call is initiated

4.1.3 Call from redial list

- Press redail in idle mode.
- Scroll (to an entry in the redial 2 list
- Press 🕹 . · The call is initiated

Note

- · In multihandset packs, each handset has its own redial list
- You can also press first and then press Redial to enter the redial list. Then scroll (1) to select a number in the list and press **Select**. The number is dialed automatically.

4.1.4 Call from the call log Note

- In multihandset packs, the call log is shared between all handsets
- You need to subscribe to Caller Line Identification service to be able to see the caller's number or name in the call log. See section 5.9.1 - "Access the Call log".
- Press f in idle mode, then scroll to an entry in the call list.

Note

If the list is empty, then "List Empty" is displayed.

- Press 🕏 2
 - The call is initiated

4.1.5 Call from the phonebook

- Press # in idle mode.
- Scroll (1) to a phonebook entry. 2
 - Press .
 - · The call is initiated

€3 Tip

Instead of scrolling () to browse the phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing 2 will show the entries starting with A. Pressing 2 again will show the entries starting with B, etc.

4.1.6 Call from the phonebook while already on the phone

- While on the phone, press Option and then \ Select to enter the phonebook name list.
- Scroll (1) to a phonebook entry.

1 Press Select.

· The call is initiated.

4.1.7 Call using Direct Access Memory

Press a number key 3 de to 9 de for more than 2 seconds to dial a stored direct access memory number.

Note

- In multihandset packs, each handset has its own direct access memories.
- See section 5.6.7 for instructions on how to store, edit, and delete direct access memory numbers.

4.1.8 Enter a Dialing Pause

Long press "to enter a pause in the dialling sequence. The pause is indicated by a P.

4.2 Answer a call

(2) Danger

When the handset rings during an incoming call, please do not hold the handset too close to your ear as the volume of the ringing tone may damage your hearing.

When the phone rings, press the

· The call is established.

Note

 Incoming call has priority over other events. Whenever there is an incoming call, other status in progress such as phone setting, menu navigation, etc will be aborted.

Tip

You can mute the ring tone of an incoming call before answering by pressing on Silent.

4.2.1 Handsfree answering

Danger

Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

When the phone rings, press .

· The handset loudspeaker is activated.

4.3 End a call

To end a conversation, press 🚄.

The call ends

Tip

When auto hang-up is on, you can simply place the handset back to its base station or charger to end the call. This feature is activated by default.

Note

The call duration (MM:SS) will be displayed on the handset screen for about 5 seconds.

26

5 Use more of your phone

5.1 Switch the handset off/on

To switch the handset off, press and hold $\stackrel{\frown}{\searrow}$ in idle mode for at least 5 seconds. To switch it on, press and hold $\stackrel{\frown}{\searrow}$ for at least one second.

5.2 Keypad lock/unlock

Press and hold * for 3 seconds to lock/ unlock the keypad in idle mode.

5.3 Text or number entry

When you select a field in which you can enter text, you can enter the letters that are printed on the keys by pressing the relevant key once or several times. For example, to enter the name "PAUL":

- Press 7, once: P
- Press 2_{sts} once: PA
- Press 8... twice: PAU
- Press 5_№ three times: PAUL

The table below gives you the character assignment during text or number entry:

Keys	Assigned characters
0	.0,/:; "'!;?;*+-%\^
	~
I □	SPACE 1 @ _ # = < > () &
	€£\$¥[]{}¤§
2 _{sbc}	a b c 2 à æ ä å
3 def	d e f 3 è é Δ Φ
4 th	ghi4ìΓ
5 pd	j k l 5 A

Keys	Assigned characters
6	m n o 6 ñ ö ò
7 pqrx	pqrs7βΠΘΣ
8 _{tuv}	tuv8ùü
9 _{wxyz}	wxyz9øΩΞΨ

The following additional characters are available depending on your country setting. (These characters cannot be used with SMS.)

â, á, ã, ç, ê, ë, ğ, í, ϊ, ι, ό, ô, õ, Ş, ú, μ

Τἰρ

- Press Clear to delete the last digit or character entered or long press to delete all.
- Short press # to shift between lowercase and uppercase.
- Long press # to insert a pause.

5.4 Call in progress

Some options are available to you during a call. The available options are :

5.4.1 Adjust earpiece or speaker volume

During a call, press (1) to select from **level 1** to **level 5**.

5.4.2 Mute/Unmute microphone

When the microphone is muted, your correspondent cannot hear you.

- During a call, press 1 to turn off the microphone.
- Press again to turn on the microphone.

5.4.3 Activate/Deactivate loudspeaker mode

Danger

Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

- During a call, press to activate the loudspeaker mode.
- Press again to deactivate the loudspeaker mode.

5.5 Chain dialing

This feature allows you to dial an extension to a number already saved in the phonebook during a call.

- Press or o on the handset to take the line. Then, press option and then Select to enter the phonebook name list.
- 2 Scroll (to a phonebook entry.
- Press Select.
 - · The first part is dialed.
- Enter the extension.

5.6 Using your Phonebook

Your phone can store up to 200 phonebook memories. Each phonebook entry can have a maximum of 24 digits for the phone number and 14 characters for the name.

All names and numbers in the phonebook must be unique.



If you have multiple handsets, the phonebook can only be accessed by one handset at a time.

5.6.1 Store a contact in the phonebook

- Press result in idle mode.

 Phonebook is highlighted; press

 Select.
 - New Entry is highlighted; press Select.
- 3 Enter Name is displayed. Enter the name of the contact (maximum 14 characters) and press **OK**.
- 4 Enter Number is displayed. Enter the number (maximum 24 digits) and press OK.
 - · A validation tone is emitted.



- Press Clear to delete the last digit or character entered or long press to delete all.
- To return to the previous menu, press Back.

🚱 Tip

You cannot store a new phonebook entry when the memory is full. In this case, you have to delete existing entries to make space for new entries.

5.6.2 Access phonebook

Press in idle mode and scroll (1) to browse the phonebook. (You can also access the phonebook through the menu mode. □□□□ →

Phonebook → List)

- The phonebook entries will be listed in alphabetical order.
- To view the details, press View.

Tip

Instead of scrolling (1) to browse the phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing (2...) will show the entries starting with A. Pressing (2...) again will show the entries starting with B, etc.

Press to dial the number. (Press to return to idle mode.)

5.6.3 Modify a phonebook entry

- Press em in idle mode.

 Phonebook is highlighted; press

 Select.
- Scroll to Edit Entry and press
- Scroll to select an entry to edit.
- Press Select to display the
- Press Clear to erase the letters one by one.

name

- 6 Edit the name and press **OK** to
- 7 Edit the number and press **OK**
 - A validation tone is emitted.

♦ Note

While editing, press Clear to delete the last digit or character entered or long press to delete all.

5.6.4 Select phonebook melody

With this function you can personalize the melody played when someone in the phonebook calls you.



You need to subscribe to Caller Line Identification service to be able to benefit from this feature.

- Press me in idle mode.
 Phonebook is highlighted; press
 Select.
- 2 Scroll (1) to Select Melody and press Select.
- Scroll (1) to the entry you want to select a melody for, then press View
 - The screen shows the melody currently selected for that entry. Press Change to change the melody.
- Scroll (1) the list of melodies.

 (There are 15 melodies plus No Melody to choose from. The melodies play as you scroll through them.)
- 6 Press Select to select the melody you prefer.
 - A validation tone is emitted and the screen returns to the Phonebook menu

Note

When first ring detection is set **On**, a normal tone sounds first, and then it changes to the personalized phonebook melody. When it is set **Off**, the personalized phonebook melody plays from the start. See Section 7.13 for how to set first ring detection **On** or **Off**.

5.6.5 Delete a phonebook entry

Press menu in idle mode

Phonebook is highlighted; press Select.

Scroll (1) to **Delete** and press 7 Select

Scroll (to select an entry to

delete and press **Select**. Delete? is displayed on the screen.

Press OK to confirm deletion A validation tone is emitted.

■ Note

Press Back to discard the deletion. The screen returns to the phonebook list

5.6.6 Delete all phonebook entries

Press menu in idle mode.

Phonebook is highlighted; press Select.

Scroll (to Delete All and press Select.

Delete All? is displayed on the screen. Press **OK** to confirm deletion

A validation tone is emitted.

5.6.7 Direct Access Memory

There are 7 direct access memories (Keys 3 to 9 included in the phonebook memory. A long press on the keys in idle mode will automatically dial the stored phone number.

■ Note

Depending on your country, keys [12] and 2 are reserved for use with Voicemail 2 and Info 2 in the network services

this allows you to dial your voice mail access number and/or information service access number using key 📳 and/ or key 2.......

menu. If you subscribe to these services.

5.6.7.1 Add/Edit Direct Access Memory

Press menu in idle mode. Phonebook is highlighted; press Select.

Scroll (1) to Direct Memory and press **Select**.

> The current number stored in the direct access memory location will be displayed. If no number is stored. No number will be displayed.

Scroll (to the key you wish to edit (Key 3 to Key 9) and press Menu.

Scroll (1) to **Edit** and press 7 Select

The Phonebook list will be displayed. Scroll (1) to the Phonebook entry you wish to store in the selected direct access memory number and press **Select**.

Press **OK** to confirm.

 A validation tone is emitted and the screen returns to the previous menu.

Note

Fach handset has its own direct access memories

5.6.7.2 Delete Direct Access Memory

Press mem in idle mode.

Phonebook is highlighted; press

Select

Scroll (to **Direct Memory** and press **Select**.

3 Scroll (1) to the key you wish to delete the memory from and press 7 Menu.

Scroll (to **Delete** and press **Select**.

 A validation tone is emitted and the screen returns to the previous menu.

5.7 Using the Redial list

The redial list stores the last 10 numbers dialed. A maximum of 32 digits can be displayed for each entry.

5.7.1 Access Redial list

Press dial to go to the redial list and scroll (4) to browse the redial list.

 The last number dialed will appear first in the redial list. If the redial number matches a phonebook entry, the name will be displayed instead.

To open the redial list options, press Menu.

Note

Press **Back** to return to the previous menu.

5.7.2 View redial number details

- Press redai in idle mode, scroll (1) to select an entry and press (7)

 Menu.
- View is highlighted on the screen; press Select to display information about the number dialed.
- Press Next to display further information. Afterward, you can press Prev. to return to the former screen. After viewing, press Back to return to previous menu levels

5.7.3 Save a redial number into the phonebook

- Press redal in idle mode, scroll (1) to select an entry and press Menu
- View is highlighted on the screen. Scroll (a) to Save Number and press Select.
- 3 Enter Name is displayed. Enter the name of the contact (maximum 14 characters) and press OK.
- 4 Enter Number is displayed and the selected number from the redial list appears in the number field. At this time you can edit the number if you wish to.
- Press **OK**. The screen returns to the redial list.

Note

Press Clear to delete the last digit or character entered. Long press Clear to clear the entire entry.

5.7.4 Delete a redial number

- 1 Press redal in idle mode, scroll (1) to select an entry and press
 - Menu.
- Scroll to Delete and press Select.
- **Delete?** is displayed on the screen.
- Press OK to confirm deletion.

 A validation tone is emitted



Press Back to discard the deletion.
The screen returns to the previous

5.7.5 Delete all redial numbers

- Press red in idle mode, and press Menu.
- Scroll to Delete All and press Select.
- Delete All? is displayed on the screen.
 - Press OK to confirm deletion.
 - A validation tone is emitted.

5.8 Call waiting

If you have subscribed to Call Waiting services, the earpiece will emit a beep tone to inform you that there is a second incoming call. The number or name of the second caller will also be displayed if you have subscribed to Caller Line Identification service (CLI). Please contact your network provider for more information on this service.

Press and 2 to answer the call.

 The first call is put on hold, and you are now connected to the second call.

OR

Press $\stackrel{\bullet}{ }$ and $\stackrel{\bullet}{ }$ to end the current call and answer the second call.

5.9 Using the Call log

The call log stores the last 50 external calls and any new voice mail received. In idle mode, the [] icon flashes on the display for new and unanswered calls. If you have subscribed to Caller Line Identification (CLI), and provided the identity of the caller is not withheld, the name (or number) of the caller will be displayed.

Note

If the identity of the caller is witheld or the network does not provide the date and time information, then the information will not be displayed in the call log.

If you have not subscribed to Caller Line Identification service, there will not be any caller information displayed in the call log.

5.9.1 Access the Call log

- Press in idle mode, press Select to select Call List, and scroll to browse the call log.
 - The calls (missed and received) are displayed in chronological order with the most recent call at the top of the list. If the call is unviewed and unanswered, New appears on the display. After you view the message, New disappears.

- Press to dial out the number of the selected call log entry.
- To view the call details, press Menu and then press Select. The display shows the caller information.
 - Press Back at any time to return to the previous menu.

5.9.2 Save call list entry into the phonebook

- Press in idle mode, press Select to select Call List, then scroll to select an entry and press Menu.
- Scroll to Save Number and press Select.
- Enter Name is displayed on the screen. Enter the name of the contact (maximum 14 characters) and press OK.
- Enter Number is displayed and the selected number from the call list appears in the number field. At this time you can edit the number if you wish to.
- Press OK.
 - A confirmation tone sounds and the screen returns to call log.

Note

Press Clear to delete the last digit or character entered or long press to delete all.

5.9.3 Delete a call list entry

Press in idle mode, press Select to select Call List, then

- scroll (to select an entry and select Menu.
- 2 Scroll (to **Delete** and press **Select**.
- 3 Delete? is displayed on the screen.
- Press OK to confirm deletion.
 - A validation tone is emitted, the call list entry is deleted, and the display goes to the next entry in the call list

Note

Press Back to discard the deletion.
The screen returns to the Call List menu.

5.9.4 Delete all call list entries

- Press ♣ in idle mode, press ▼
 Select to select Call List, and then press ▼ Menu.
- Scroll to Delete All and press Select.
- Delete All? is displayed on the screen. Press OK to confirm deletion
 - A validation tone is emitted. The display shows List Empty for 2 seconds and returns to the idle mode.

5.10 Using the Intercom

Warning

Intercom and call transfer is only possible when you have at least 2 handsets registered to the same base station. It allows you to make free internal calls, transfer external calls from one handset to another and use the conference option.

If the handset does not belong to SE650/ 655 range, this function may not be available

- Press int in idle mode.
 - Intercom is established immediately if there are only 2 registered handsets.
- If there are more than 2 registered handsets, scroll (1) to select the handset to call and press **OK**.
 - Once the intercom call is initiated the I_n icon is displayed on the handset.
- Press on the called handset.
- The intercom is established.
 Note

5.10.2 Transfer an external call to another handset

- During the call, press int to put the external call on hold (the caller can no longer hear you).
 - The display shows the numbers of the handsets registered to the base.
- 2 Scroll to the handset number you wish to transfer your external call to and press Select.

- Press on the called handset to answer the internal call, where both internal callers can talk.
 - · Intercom is established.
- Press no the first handset to transfer the external call to the called handset.
- The external call is transferred.
 Note

If there is no answer from the called handset, press int to resume the external call

5.10.3 Answer an external call during intercom

- During intercom, a new call tone is emitted when there is an incoming external call.
 - Press 🗐 to exit intercom mode.
- Press to pick up the external

5.10.4 Switch between an internal and external call

During the call, press int to switch between an internal or external call.

5.10.5 Establish a three-party conference call

The conference call feature allows one external call to be shared with two handsets (in intercom). The three parties can share the conversation and no network subscription is required.

- During the call, press int to put the external call on hold (the caller can no longer hear you).
 - The display shows the numbers of the handsets registered to the base.
- 2 Scroll (1) to the number of the handset you wish to establish the conference call with and press Select
- Press on the called handset to answer the internal call, where both internal callers can talk.
 - · Intercom is established.
- Press Conf. or long press int on the first handset to start the three-party conference.
 - Conference will be displayed on the screen once the conference call is established.

5.11 Paging

The paging feature enables you to locate a missing handset if the handset is in range and contains charged batteries.

- Press (•)) on the base station.
 - All the registered handsets start to ring.
 - Once a handset is found, press
 Silent on a handset to stop its ringing.
- Press (1)) again to end the paging.

 Note

If there are no key presses within 30 seconds, the handset will automatically return to idle mode.

5.12 Clock and Alarm settings

This feature allows you to set the date, time and alarm settings for your phone.

5.12.1 Set Date and Time

- 1 Press menu in idle mode, scroll (1) to Clock & Alarm, and press 7
- Set Date/Time is highlighted. Press Select.
- The last stored date and time are displayed. Enter the current time and current date (HH:MM DD/MM/ YY). Press
 to move the cursor left, or press
 to move it right. If using the 12 hour format, just after setting the minutes, use
 to switch between AM and PM.
- Press OK.
 - A validation tone is emitted and the screen returns to the idle mode

Note

The date format and time format are initially determined by the country selection. However, you can change the format as shown in the next section.

5.12.2 Set Time and Date Format

5.12.2.1 Set Time Format

- 1 Press menu in idle mode, scroll (1) to Clock & Alarm, and press Select.
- Scroll (to Set Format and press Select.

- Time Format is highlighted in the display. Press Select, then scroll (♣) to select 12hours or 24hours
- 4 Press Select to select the option.
 - A validation tone is emitted and the screen returns to the Set Format menu.

5.12.2.2 Set Date Format

- Press meru in idle mode, scroll (1) to Clock & Alarm, and press 7
- 2 Scroll (to Set Format and press Select.
- Scroll to Date Format and press Select.
- 4 Scroll (1) to select **DD/MM** or **MM/DD** and press **Select** to select the option.
 - A validation tone is emitted and the screen returns to the Set Format menu.

5.12.3 Set Alarm

- Press in idle mode, scroll (1) to Clock & Alarm, and press Select.
- Scroll to Alarm and press Select.
- Scroll to Off, On Once, or On Daily and press Select.
- If you select On Once or On Daily, enter the time (HH-MM) for the alarm. (If using the 12 hour format, you can switch between AM

- and PM by pressing *.) Press **OK** to confirm.
- A validation tone is emitted and the screen returns to the Alarm menu. And the alarm icon (1) is displayed.
- If you select Off, a validation tone is emitted and the screen returns to the Clock & Alarm menu



The alarm tone and alarm icon will sound/blink for 1 minute when the alarm time is reached. To mute the alarm tone, simply press any key on the handset.

5.12.4 Set Alarm Tone

- 1 Press menu in idle mode, scroll (1) to Clock & Alarm, and press 7
- 2 Scroll to Alarm Tone and press Select.
- - A validation tone is emitted and the screen returns to the Clock
 & Alarm menu.

6 Personal settings

6.1 Change the Handset Name

You can name the handset and display the handset name in idle mode. The default handset name of your handset is Philips.

- Press in idle mode, scroll (1) to Personal Set and press 7
 Select.
- Handset Name is highlighted; press Select.
- The last stored name is displayed. Press Clear to delete the characters one by one or a long press to delete all.
- Enter the new name and press **OK** to confirm.
 - A validation tone is emitted and the screen returns to the Personal Set menu.

6.2 Handset Tones

6.2.1 Set the Ring Volume

(2) Danger

When the handset rings during an incoming call, please do not hold the handset too close to your ear as the volume of the ringing tone may damage your hearing.

In multihandset packs, you can set the ring volume independently on each registered handset. There are 5 ringer volume levels plus progressive and off. The default is level 3

- Press in idle mode, scroll to Personal Set, and press Select.
- 2 Scroll (a) to Handset Tones and press Select. Ring Volume is highlighted; press Select.
- 3 Scroll (1) to your desired volume level. The ring tone sounds at each level.
- 4 Press OK to confirm.
 - A validation tone is emitted and the screen returns to the Handset Tones menu.

Note

If ring volume is set to off, the it icon will be displayed on the screen.

If ring volume is set to progressive, the ringer will start at level 1 and go up one level volume every ring.

6.2.2 Set the Ring Tones

There are 15 ring tones available on your handset.

- Press in idle mode, scroll to Personal Set, and press Select.
- 2 Scroll (1) to Handset Tones and press Select. Then scroll (1) to Ring Tones and press Select.
- Scroll (1) to your desired melody. The melodies will play as you scroll them.
- 4 Press Select to set the ring tone.
 - A validation tone is emitted and the screen returns to the Handset Tones menu.

Personal settings 37

6.2.3 Activate/Deactivate Key Beep

A single beep tone is emitted when a key is pressed. You can enable or disable the key beep.

- Press in idle mode, scroll (1) to Personal Set, and press Select.
- 2 Scroll (a) to Handset Tones and press Select. Then scroll (a) to Key Beep and press Select.
- Scroll to select **On** or **Off** and press **Select** to confirm.
 - A validation tone is emitted and the screen returns to the Handset Tones menu.

6.3 Change the Display Language

Your handset can support different display languages.

- 1 Press in idle mode, scroll (1) to Personal Set, and press Select
- Scroll to Language and press Select.
- Scroll to your desired language and press Select to confirm.
 - A validation tone is emitted and the screen returns to the Personal Set menu

Note

Once the display language is set, the option menus on the handset will immediately switch to display in the selected language.

6.4 Select the Display Wallpaper

There are 3 wallpaper images available on your handset as well as an option to set it off.

- Press in idle mode, scroll to Personal Set, and press Select.
- Scroll to Wallpaper and press Select.
- 3 Scroll (1) to your desired wallpaper. The image on the display will change as you scroll.
- 4 Press Select to confirm.
 - A validation tone is emitted and the screen returns to the Personal Set menu.

6.5 Select the Color Theme

There are 4 color themes available on your handset.

- Press menu in idle mode, scroll (1) to Personal Set, and press Select
- 2 Scroll to Color Theme and press Select.
- 3 Scroll (1) to your desired color theme. The color theme used on the display will change as you scroll.
- Press Select to confirm.
 - A validation tone is emitted and the screen returns to the Personal Set menu.

6.6 Set the Display Contrast

You can change the contrast of the text on the display. There are 5 contrast levels

available on your handset. The default is level 3.

- 1 Press in idle mode, scroll (1) to Personal Set, and press Select
- 2 Scroll (a) to Contrast and press Select.
- 3 Scroll (1) to the desired display contrast, and press Select to confirm.
 - A validation tone is emitted and the screen returns to the Personal Set menu

6.7 Set the Backlight Time

You can change the backlight timing for the display. There are 3 options available - 20, 40, or 60 seconds.

- Press in idle mode, scroll (1) to Personal Set, and press Select
- 2 Scroll (1) to Backlight Time and press Select.
- 3 Scroll (1) to the desired backlight time, and press Select to confirm.
 - A validation tone is emitted and the screen returns to the Personal Set menu.

6.8 Deactivate/Activate Auto Hang-Up

If auto hang-up is set to On, it will automatically release the line when the phone is put back on the cradle. If auto Hang-up is set to Off, putting the handset back on the cradle while in talk

mode will switch the handset to hands free talk mode. This allows you to charge the handset during calls.

The default setting for auto hang up is On.

- Press in idle mode, scroll to Personal Set, and press Select.
- Scroll to Auto Hang-up and press Select.
- Scroll (1) to On or Off and press

 Select to confirm.
 - A validation tone is emitted and the screen returns to the Personal Set menu.

7 Advanced settings

7.1 Easy Call

When activated, this feature allows you to dial a preset number by pressing any key on the handset (except \subseteq Cancel). This feature is useful for fast access to emergency services.

7.1.1 Set Easy Call to On or Off

Follow this procedure to switch Easy Call on. To switch Easy Call off, see the Note at the end of this section.

- 1 Press menu in idle mode, scroll (1) to
 Advanced Set and press 7
 Select.
- 2 Easy Call is highlighted. Press Select to enter the Easy Call menu.

- Mode is highlighted in the display.

 Press Select again to select

 Mode, then scroll (1) to On.
- Press Select to confirm the selection.
 - If an Easy Call number has not been set, you will be prompted to input the Easy Call number.
 - If an Easy call number has already been set, the screen returns to idle mode. If you want to edit the number, press Cancel and scroll to Number and press Select, edit the new number and press OK.

Note

When you switch Easy Call on, Easy Call On will be displayed on your screen in standby mode. You can still answer any incoming call as normal.

To switch Easy Call off from idle mode, press Cancel. Mode is highlighted in the display. Press Select again to select Mode, and then scroll to Off. Press Select to confirm.

7.1.2 Set Easy Call number

- Press in idle mode, scroll (1) to Advanced Set and press Select.
- Easy Call is highlighted in the display. Press Select to enter the Easy Call menu.
- Mode is highlighted in the display.

 Scroll (1) to Number and press

 Select.
- Input the Easy Call number.
- Press **OK** to confirm.

 A validation tone is emitted and the screen returns to the Easy Call menu.

7.2 Auto Conference

If activated, this feature allows another handset to join a conversation with an external call by simply pressing . The default setting is **Off**.

- Press in idle mode, scroll to
 Advanced Set and press
 Select
- 2 Scroll to Conference and press

 Select.
- Scroll (to select **On** or **Off** and press **Select** to confirm.
 - A validation tone is emitted and the screen returns to the Advanced Set menu.

7.3 Call Barring

If activated, this function prevents dialing out to numbers beginning with designated barring numbers. This is useful for preventing outgoing long distance calls or calls to specific prefixes. You can store up to four numbers, each with up to 4 digits.

Note

If you switch call barring on, **Call Barr On** is displayed on the screen in idle mode. By default call barring is off.

7.3.1 Set Call Barring Mode By default, Call Barring is **OFF**.

- Press in idle mode, scroll to Advanced Set and press Select.
- 2 Scroll (1) to Call Barring and press Select.
- Enter the PIN number.
 - If you enter and incorrect PIN number, an error tone will sound and "Wrong PIN!" will be displayed. Then, the display will return to idle screen.
- Mode is highlighted in the display.

 Press Select.
- Scroll to select **On** or **Off** and press **Select** to confirm.
 - If a Call Barring number has not been set, you will be prompted to input a Call Barring number.

Note

To switch Call Barring mode off again from idle mode, press Cancel and enter the PIN number. Mode is highlighted in the display. Press Select to select Mode, then scroll to Off and press Select.

7.3.2 Set a Call Barring number

- Press in idle mode, scroll (1) to Advanced Set and press Select.
- 2 Scroll (to Call Barring and press Select.
- Enter the PIN number.
- Mode is highlighted in the display.
 Scroll ♥ to Number and press ✓
 Select

- Scroll (1) to select a call barring number location, and press
 Select to confirm.
- Input the call barring number (up to 4 digits) and press **OK**.
 - A validation tone is emitted and the screen returns to the Call Barring menu.

7.4 XHD Sound

XHD (extra high definition) Sound can increase voice quality when **On**. The default setting is **On**.

To turn it off:

- Press in idle mode, scroll (1) to Advanced Set and press Select.
- Scroll to XHD Sound and press Select.
- Scroll to select **On** or **Off** and press **Select** to confirm.
 - A validation tone is emitted and the screen returns to the Advanced Set menu.

7.5 Change PIN

The PIN is used for setting call barring numbers and registration/unregistration of handsets. The default PIN number is 0000. This PIN is also used to protect the settings of your handset. Your handset will prompt you whenever the PIN is required.

Note

The default PIN code is preset to 0000. If you change this PIN code, keep the PIN details in a safe place where you have

easy access to them. Do not lose the PIN code

- 1 Press menu in idle mode, scroll (1) to
 Advanced Set and press 7
 Select.
- 2 Scroll (1) to Change PIN and press Select.
- Old PIN: will be displayed. Enter the current PIN and press \(\bigcirc \) OK.
 - The PIN entered will be shown as asterisks (*) on the screen.
 - If you enter an incorrect PIN number, an error tone will sound and "Wrong PIN!" will be displayed. Then, you will be prompted to enter the current PIN again.
- 4 New PIN: will be displayed. Enter the new PIN and press OK.
- Confirm PIN: will be displayed.Enter the new PIN again and pressOK to confirm PIN change.
 - A validation tone is emitted, Saved! is displayed and the screen returns to the Advanced Set menu.

Tip

If you forget your PIN, you will need to reset your phone to its default settings. For more details, see section 7.9 - "Reset Unit"

7.6 Registration

If you wish to register an additional handset or if you have inadvertently unregistered your phone's handset and want to re-register it, follow the procedure described below. This is the

procedure for registering SE65 handsets. Procedures may vary for other types of handsets. In this case, please refer to the manufacturer of the handset. Additional handsets must be registered to the base station before you can use them. Up to 5 handsets can be registered to one base station. The PIN is required before you can register or unregister handsets.

Note

By default, the PIN is 0000.

On the base station, press and hold (*)) for 3 seconds. A beep sounds to indicate that the base is ready to accept registration.

Note

If no action is taken on the handset within 90 seconds, the registration procedure will be aborted. If this happens, repeat from Step 1.

- 2 On the handset, press menu, scroll (1) to Advanced Set and press Select
- Scroll (1) to **Register** and press **Select**.
- Enter the PIN when prompted and press OK to confirm.

Registering... is displayed on the screen.

 Upon successful registration, a validation tone is emitted and the handset number (1 to 5) will be assigned by the base automatically.

7.6.1 Easy registration

- Insert the unregistered handset in the base station to automatically begin registration.
- Registering... is displayed on the screen
 - Upon successful registration, a validation tone is emitted and the handset number (1 to 5) will be assigned by the base automatically.



The easy registration is possible only when PIN has not been changed and is still the default PIN 0000

7.7 Unregister

- Press menu in idle mode, scroll (1) to Advanced Set and press 7 Select
- Scroll (to Unregister and press Select.
- Enter the PIN when prompted and press **OK** to confirm.
- Scroll (1) to select the handset number to unregister and press 7 Select. Press **OK** to confirm.
 - A validation tone is emitted to indicate successful unregistration.

■ Note

You can only use a SE650/655 handset to unregister a handset that does not belong to the SE650/655 range.

7.8 **Country Selection**

The availability of this menu is dependent on your country.

You can select another country different from the one chosen during the

Welcome Mode



Once the country is selected, the default line settings for the selected country will be applied to the phone automatically (e.g. Recall time, Dial mode, Language, etc).

- Press menu in idle mode, scroll (to 1 Advanced Set and press 7 Select
- Scroll (1) to Country and press Select.
- Scroll (1) to the country of your choice and press **OK**.
 - A validation tone is emitted and the screen returns to standby mode

7.9 Reset Unit

You can reset your phone to its default settings with this feature, (see 7.14 "Default Settings")

Warning

Upon reset, all your personal settings, call log and redial list entries will be deleted and the phone will return to its default settings. However, your phonebook will remain unchanged after reset.

Note

You may have to configure your phone once again. In this case the welcome mode will appear again after master reset. (See section 3.4.)

- Press menu in idle mode, scroll to

 Advanced Set and press

 Select.
- Scroll to **Reset** and press **Select**.
- Reset? is displayed on the screen.

 Press OK to confirm.
 - · A validation tone is emitted.
 - The unit is reset to its default settings. (See section 7.14 below.)

7.10 Set Auto Prefix

This feature allows you to define a prefix number to be added to the beginning of a number during predialling (see "Predialling" - section 4.1.1). You may also use this feature to add a detect string to match and replace the first few digits of the number during predialing. You can enter up to a maximum of 5 digits for the detect string and 10 digits for the auto prefix number.

- Press in idle mode, scroll (1) to Advanced Set and press Select.
- Scroll to Auto Prefix and press Select.
- 3 Detect Digit: is displayed on the screen. Enter a detect string number (maximum 5 digits) and press OK to confirm.
- Prefix: is displayed on the screen. Enter the prefix number (maximum 10 digits) and press OK to confirm.

 A validation tone is emitted and the screen returns to the
 Advanced Set menu



If no detect string (blank) is entered, the prefix number will be automatically added to the predial number after is pressed.

7.11 Change Recall time

Recall time is the time delay by which the line will be disconnected after you press the key. It can be set to short or long.

The default value of recall time that is preset in your handset should be the best suited for your country network and therefore you should not need to change ir

- Press menu in idle mode, scroll (1) to Advanced Set, and press Select.
- Scroll (to Recall Time. and press Select.
- Scroll (a) to **Short** or **Long** and press **Select** to confirm.
 - A validation tone is emitted and the screen returns to the
 Advanced Set menu

Advanced Set menu

Note

The use of your SE655 cannot be guaranteed on all PABX.

7.12 Change the Dial Mode (country-dependent)

The default value for dial mode that is preset in your handset should be the best suited for your country network and therefore you should not need to change ir

- Press in idle mode, scroll (1) to Advanced Set, and press Select.
- Scroll (to **Dial Mode** and press **Select**.
- Scroll to Tone or Pulse and press Select to confirm.
 - A validation tone is emitted and the screen returns to the Advanced Set menu.

7.13 Set First Ring Detection

First ring detection allows the phone to ring upon reception of the first ring signal. It is recommended that you set first ring detection **Off** if you subscribe to caller line identification service. (When using personalized phonebook melodies, this will prevent a normal ring tone from sounding before a melody starts playing.) If you do not subscribe to caller line identification service, it is recommended that you set first ring detection **On**. (See Section 5.6.4.)

- 1 Press in idle mode, scroll (1) to Advanced Set, and press Select.
- Scroll to First Ring and press Select.
- Scroll to On or Off and press

 Select to confirm.

 A validation tone is emitted and the screen returns to the

Advanced Set menu

Note

The default setting for first ring detection is country dependent. In countries where the default setting is **On**, the setting automatically switches to **Off** when you receive a call containing caller line identification. However, this occurs only if you do not first manually change the setting. (It does not change automatically if you manually change the first ring setting even once.)

7.14 Default Settings

7.14 Delaule Sectings	
Parameter	Default Value
Ring Volume	Level 3
Ring Tone	Ring 1
Earpiece	Level 3
Volume	
Speaker	Level 3
Volume	
Key Beep	On
Display	Country group
Language	dependent
Wallpaper	Wallpaper 1
Color	Color 1
Theme	
Display	Level 3
Contrast	
Backlight	20 Seconds
Time	
Auto Hang-	On
Up	
Handset	Philips
Name	

Parameter	Default Value
Time/Date	Country dependent
Format	
Time/Date	00:00 01/01/2008
Set Alarm	Off
Alarm Tone	Bell 2
Dial Mode	Country group
	dependent
Recall Time	Country group
	dependent
PIN Code	0000
Call Barring	Off
Call Barring	Cleared
Number	
XHD Sound	On
Easy Call	Off
Easy Call	Cleared
Number	
Auto Prefix	Cleared
Set First Ring	Country group
	dependent
Phonebook	After a reset,
Memory	phonebook is
	maintained as it was just
	before the reset
Redial	Cleared
Memory	
CLI Memory	Cleared
Network	Country group
Service	dependent
Auto	Off
Conference	

8 Network Services

The network service functions provide a convenient way for you to access some network provider services. Subscriptions are required in order to benefit from these services. Contact your network provider for details. Depending on your network operator and the country where you live, some of the services and menus described in this chapter may not be available in your SE655.



Note

The Call Forward, Call Forward when Busy, and Call Forward when Unanswered functions require activation codes (prefix and suffix) and a deactivation code. You must get these codes from your service provider.

Call Forward 8.1

You can use Call Forward to forward incoming calls to another number. This can be useful if you want calls to go to another number overnight or when traveling. You can activate or deactivate Call Forward as follows:

- Press menu in idle mode, scroll (1) to Netw. Services, and press 7 Select
- Scroll (to Call Forward and press **Select**.
- To activate Call Forward, scroll (a) to Activate and press 7 Select To deactivate Call

Forward, scroll to Deactivate and press Select.

- If you selected **Activate**, you will be prompted to enter the number for call forward. Enter the number (maximum 24 digits) and press OK
- The Call forward codes and the number are dialed. Press A and return to idle mode

8.1.1 Change Call Forward Activation Codes

There are two parts to the Call Forward activation code - a prefix and a suffix.

- Press menu in idle mode, scroll (1) to Netw. Services, and press Select.
- 2 Scroll (to Call Forward and press Select.
- Scroll to Change Code and press Select.
- Scroll to **Activation** and press **Select**.
- 5 You are now at the Activation screen. Scroll (1) to Prefix or Suffix, then press Select.
- You will be prompted to enter the prefix/suffix code. Enter the number (maximum 14 digits) and press **OK**.
 - A confirmation tone will sound and the display will return to the Activation screen

Note

Press Clear to delete entered numbers. Long press Clear to clear the entire entry.

Repeat from step 5 until you are finished inputting both the prefix and suffix codes.

8.1.2 Change Call Forward Deactivation Code

You must get the deactivation code from your service provider.

- Press in idle mode, scroll (1) to Netw. Services, and press Select
- 2 Scroll (a) to Call Forward and press Select.
- Scroll (1) to Change Code and press Select.
- Scroll to **Deactivation** and press **Select**.
- Enter the deactivation code (maximum 14 digits) and press OK
 - A confirmation tone will sound and the display will return to the Call Forward screen

Note

Press Clear to delete entered numbers. Long press Clear to clear the entire entry.

8.2 Call Forward when Busy

This function will forward incoming calls to another number if the line is busy. You can activate or deactivate Call Forward when Busy as follows:

Press in idle mode, scroll (1) to Netw. Services, and press Select.

- Scroll to Call Fwd Busy and press Select.
- To activate Call Fwd Busy, scroll
 to Activate and press
 Select. To deactivate Call Fwd
 Busy, scroll to Deactivate and
 press Select.
- If you selected **Activate**, you will be prompted to enter the number for call forward when busy. Enter the number (maximum 24 digits) and press **OK**.
- The Call forward when busy codes and the number are dialed. Press and return to idle mode.

8.2.1 Change Call Forward when Busy Activation Codes

There are two parts to the Call Forward when Busy activation code - a prefix and a suffix.

- Press in idle mode, scroll (1) to Netw. Services, and press Select.
- 2 Scroll (to Call Fwd Busy and press Select.
- Scroll (to Change Code and press Select.
- Scroll to **Activation** and press **Select**.
- You are now at the Activation screen. Scroll (1) to Prefix or Suffix, then press Select.
- You will be prompted to enter the prefix/suffix code. Enter the number (maximum 14 digits) and press OK.

 A confirmation tone will sound and the display will return to the Activation screen

⊜ Note

Press Clear to delete entered numbers. Long press Clear to clear the entire entry.

Repeat from step 5 until you are finished inputting both the prefix and suffix codes.

8.2.2 Change Call Forward when Busy Deactivation Code

- 1 Press in idle mode, scroll (1) to Netw. Services, and press Select.
- 2 Scroll (1) to Call Fwd Busy and press Select.
- Scroll (1) to Change Code and press Select.
- Scroll to Deactivation and press Select.
- Enter the deactivation code (maximum 14 digits) and press OK.
 - A confirmation tone will sound and the display will return to the Call Fwd Busy screen.

Note

Press Clear to delete entered numbers. Long press Clear to clear the entire entry.

8.3 Call Forward when Unanswered

This function will forward unanswered calls to another number. You can activate

or deactivate Call Forward when Unanswered as follows:

- 1 Press menu in idle mode, scroll (1) to Netw. Services, and press Select
- 2 Scroll (1) to Call Fwd Unans and press Select.
- To activate Call Fwd Unans, scroll
 to Activate and press
 Select. To deactivate Call Fwd
 Unans, scroll to Deactivate and
 press Select.
- If you selected **Activate**, you will be prompted to enter the number for call forward when unanswered. Enter the number (maximum 24 digits) and press **OK**.
- The Call forward when unanswered codes and the number are dialed.

 Press And return to idle mode.

8.3.1 Change Call Forward when Unanswered Activation Codes

There are two parts to the Call Forward when Unanswered activation code - a prefix and a suffix.

- Press in idle mode, scroll (1) to Netw. Services, and press Select.
- Scroll (a) to Call Fwd Unans and press Select.
- Scroll to Change Code and press Select.
- Scroll (to **Activation** and press **Select**.

- 5 You are now at the Activation screen. Scroll (1) to Prefix or Suffix, then press Select.
- You will be prompted to enter the prefix/suffix code. Enter the number (maximum 14 digits) and press \(\bigcirc\)
 OK.
 - A confirmation tone will sound and the display will return to the Activation screen

Note

Press Clear to delete entered numbers. Long press Clear to clear the entire entry.

Repeat from step 5 until you are finished inputting both the prefix and suffix codes

8.3.2 Change Call Forward when Unanswered Deactivation Code

- Press in idle mode, scroll to Netw. Services, and press Select.
- 2 Scroll to Call Fwd Unans and press Select.
- Scroll (\$) to Change Code and press Select.
- Scroll to **Deactivation** and press **Select**.
- Enter the deactivation code (maximum 14 digits) and press **OK**.
 - A confirmation tone will sound and the display will return to the Call Fwd Unans screen.

Note

Press Clear to delete entered numbers. Long press Clear to clear the entire entry.

8.4 Voice Mail

Use this function to access your voice mail account.

8.4.1 Access Voice Mail

- Press menu in idle mode, scroll (1) to Netw. Services, and press Select
- Scroll to Voicemail and press

 Select.
- You are now at the Voicemail menu and Call is highlighted. Press Select to connect to the voice mail account number.

8.4.2 Set Voice Mail Number

- Press in idle mode, scroll (1) to Netw. Services, and press Select.
- Scroll to Voicemail and press Select.
- Scroll (1) to Settings and press Select.
- Inter the voice mail account number (maximum 14 digits) and press OK.
 - A confirmation tone will sound and the display will return to the Voicemail screen.

8.5 Voice Mail 2

Use this function to access an alternate voice mail account. Access and setting procedure is same as for Voice Mail.

8.6 Information Service

Use this function to access your information service account.

8.6.1 Access Info Service

- 1 Press in idle mode, scroll (1) to Netw. Services, and press 7
 Select.
- Scroll to Info and press Select
- You are now at the Info menu and Call is highlighted. Press Select to connect to the information service account

8.6.2 Set Info Service Number

- 1 Press in idle mode, scroll (1) to Netw. Services, and press Select.
- 2 Scroll (to Info and press Select.
- Scroll (1) to **Settings** and press **Select**.
- Enter the information service account number (maximum 14 digits) and press OK.
 - A confirmation tone will sound and the display will return to the Info screen.

8.7 Information Service 2

Use this function to access a second information service account. Access and setting procedure is same as for Info Service.

8.8 Call Return

This function allows you to get information on who called you last.

8.8.1 Access the Call Return Service

- Press in idle mode, scroll (1) to Netw. Services, and press Select.
- Scroll (1) to Call Return and press Select.
- You are now at the Call Return menu and Call is highlighted. Press Select to connect to the call return account number.

8.8.2 Set Call Return Service Number

- Press mem in idle mode, scroll (1) to Netw. Services, and press Select
- Scroll to Call Return and press Select.
- Scroll (to Settings and press Select.
- Enter the call return service number (maximum 14 digits) and press
 OK.

 A confirmation tone will sound and the display will return to the Call Return screen.

8.9 Cancel Call Back

When calling a busy line, some operators prompt you to press a key to activate a call back option. By activating the call back option, you will receive a call from the network as soon as your correspondent's line is free. When responding to this call, the network will automatically connect you to that correspondent. Your answering machine will not answer to this call and your call log will not record this call either. The Cancel call back feature enables you to deactivate the call back feature when you have activated it.

8.9.1 Call the Cancel Call Back Number

- 1 Press in idle mode, scroll (1) to Netw. Services, and press Select.
- Scroll to Cancel Call BK and press Select.
- 3 You are now at the Cancel Call BK menu and Call is highlighted.

 Press Select to connect to the Cancel Call Back number.

8.9.2 Set the Cancel Call Back Number

Get the cancel call back number from your service provider.

- 1 Press menu in idle mode, scroll (1) to Netw. Services, and press Select
- 2 Scroll to Cancel Call BK and press Select.
- Scroll to Settings and press
- Inter the cancel call back number (maximum 14 digits) and press
 - A confirmation tone will sound and the display will return to the Cancel Call BK screen.

- Press in idle mode, scroll (1) to Netw. Services, and press Select.
- Scroll (to Withhold ID and press Select.
- Scroll (to Settings and press Select.
- Enter the withhold ID code and press **OK**.
 - A confirmation tone will sound and the display will return to the Withhold ID screen.

8.10 Withhold ID

Use this function to make a call without sending your ID.

8.10.1 Activating Withhold ID

- Press menu in idle mode, scroll to Netw. Services, and press Select.
- Scroll (to Withhold ID and press Select.
- You are now at the Withhold ID menu and Activate is highlighted. Press Select to activate the withhold ID function.

8.10.2 Set the Withhold ID Code

When withhold ID is active (see above), this code is appended before the number you dial to tell the handset to withhold ID information. Get this code from your service provider.

9 Short Message Service (SMS)

SMS stands for Short Message Service. To benefit from this service, you must subscribe to Caller Line Identification Service (CLI) together with SMS service from your network provider. SMS messages can be exchanged with a phone (mobile or compatible fixed lines), provided the receiver has also subscribed to CLI and SMS services. The factory settings on your handset correspond to the main national operator. If you wish to send or receive SMS messages through another service provider, you must set the corresponding numbers (see section 9.4.2).

Your handset can store up to 50 SMS messages and the maximum length of each message is 160 characters.

Note

See 5.3 text or number entry for characters usable with Short Message Service.

9.1 Write and Send an SMS

- Press in idle mode, scroll to SMS, and press Select.
- Write SMS will be selected in the display. Press Select.
- The Write SMS screen will display.
 Enter your message (maximum 160 characters) and press OK.
- The display will show Send to:, prompting you to enter the number that you want to send the message to.
- You can input the number directly.

 Or

 Press Menu and then Select to open the phonebook.

 Scroll 1 to the phonebook contact you want and press Select.

Note

Press Clear to delete entered numbers. Long press Clear to clear the entire entry and go to the phonebook to select another number.

Press 7 OK.

- At this point you may be requested to enter a box number. (This is country dependent) If so, enter the box number and press OK. (See the note below).
- At this point you have the options to send the message or save it as a draft.

To send the message: Press Select

To save a draft: Scroll down ♥ to Save as Draft and press ✓

- If the message is successfully sent, "SMS Sent!" will display and then the handset will return to the idle mode.
- If the message is not sent, "SMS not Sent!" will display. The message will be saved as a draft and then the handset will return to the idle mode.

Note

The purpose of the destination box number is to make sure that the SMS will be well received on the destination phone. It is country dependent. If not needed for your country, the product won't ask for the destination box number when sending an SMS.

The default box number is programmable (country dependent) and you can change it in the SMS settings menu under "SMS" → "Settings" → "SMS Reception" → "Change Box Nr".

9.2 Inbox

The Inbox is where you read your SMS messages. A submenu allows you to Reply messages, Forward messages, Save Numbers of messages, Delete messages, and Delete all messages.

9.2.1 Read SMS Messages (Check Inbox)

- Press menu in idle mode, scroll (1) to SMS, and press Select.
- Scroll to Inbox and press Select to open the SMS inbox.
- 3 Scroll (through the messages.
 - If a message is from the number of someone in your phonebook, the phonebook information will be displayed.
- Press View to open an SMS message.
 - When you have finished reading a message, press Back to return to the SMS inbox.

Note

If the inbox is empty, "**No Message**" will display for 2 seconds and the handset will return to idle mode.

9.2.2 Reply to an SMS Message

- Open an SMS message. (See 9.2.1 above.)
- Press Option to open the inbox submenu. Reply is highlighted; press Select.
- The Write SMS screen will display. Enter your message. The procedure then is similar to the

normal procedure for writing an SMS message. (See 9.1 above.)

9.2.3 Forward an SMS Message

Open an SMS message. (See 9.2.1 above.)

- Press Option to open the inbox submenu, then scroll to Forward and press Select.
- The Write SMS screen will display with the message you are forwarding already input. You can modify the message at this time.
- When you are finished editing the message press **OK**.
- The display will show Send to:, prompting you to enter the number that you want to send the message to.

The procedure then is similar to the normal procedure for writing an SMS message. (See 9.1 above.)

9.2.4 Save the Number of an SMS Message

This saves the SMS sender's number in your phonebook.

- Open an SMS message. (See 9.2.1 above.)
- Press Option to open the inbox submenu, then scroll (1) to Save Number and press Select.
- 3 Enter Name is displayed. Enter the name of the contact (maximum 14 characters) and press OK.
 - Enter Number is displayed. The number of the message you received is already input. You can edit it before saving. Press \(\subseteq OK \) when you are finished.
 - Saved! is displayed for 2 seconds and the display returns to the SMS inbox.

9.2.5 Delete an SMS Message

- Open an SMS message. (See 9.2.1 above.)
- Press Option to open the inbox submenu, then scroll to Delete and press Select.
- 3 Delete? is displayed. Press OK
 to delete the message. (Press
 Back to return to the SMS
 submenu.)
 - Deleted! is displayed for 2 seconds and the display returns to the SMS inbox.

9.2.6 Delete all SMS Messages

- Open an SMS message. (See 9.2.1 above.)
- Press Option to open the inbox submenu, then scroll (1) to Delete All and press Select.
- Delete All? is displayed. Press OK to delete all your SMS messages. (Press Back to return to the SMS submenu.)
 - Waiting... is displayed for a moment then Deleted! is displayed briefly, and the display returns to the SMS menu.

9.3 Drafts

The drafts box is where you can keep SMS messages.

9.3.1 Open a Draft

Press in idle mode, scroll to SMS, and press Select.

- Scroll to **Drafts** and press **Select** to open the drafts box.
- Scroll through the draft messages.
 - If a message is from the number of someone in your phonebook, the phonebook information will be displayed.
- Press View to open an SMS message.
 - When you have finished, press
 Back to return to the drafts box.

Note

If the drafts box is empty, "No Message" will display for 2 seconds and the handset will return to idle mode.

9.3.2 Send a Draft

- Open a draft message. (See 9.3.1 above.)
- Press Option to open the drafts submenu. Send is highlighted; press Select.
- The display will show Send to:, prompting you to enter the number that you want to send the message to

The procedure then is similar to the normal procedure for sending an SMS message. (See 9.1 above.)

9.3.3 Edit a Draft

Open a draft message. (See 9.3.1 above.)

- Press Option to open the drafts submenu, then scroll (1) to Edit and press Select.
- The Write SMS screen will display with the draft message ready to edit
- When you are finished editing the message press OK.
 The procedure then is similar to the normal procedure for sending an SMS message. (See 9.1 above.)

9.3.4 Delete a Draft

- Open a draft message. (See 9.3.1 above.)
- Press Option to open the drafts submenu, then scroll to Delete and press Select.
- Delete? is displayed. Press OK
 to delete the message. (Press

 Back to return to the drafts
 submenu.)
 - Deleted! is displayed for 2 seconds and the display returns to the SMS inbox.

9.3.5 Delete all Drafts

- Open a draft message. (See 9.3.1 above.)
- Press Option to open the drafts submenu, then scroll bt to Delete All and press Select.
- Delete All? is displayed. Press OK to delete all draft messages.

 (Press Back to return to the drafts submenu.)

 Waiting... is displayed for a moment then Deleted! is displayed briefly, and the display returns to the SMS menu.

9.4 Settings

9.4.1 SMS Reception

Use this menu to turn SMS reception ON (the default) or OFF. Also use it to change the SMS box number (country dependent).

9.4.1.1 Turn SMS Reception ON/ OFF

- Press in idle mode, scroll to SMS, and press Select.
- 2 Scroll (1) to Settings and press
 Select; press Select again
 to open the SMS Reception
 menu.
- Scroll to select **On** or **Off** and press **Select**.
 - A confirmation tone will sound and the display will return to the SMS Settings menu.

9.4.1.2 Change the SMS Box Number (Country dependent)

- Follow steps 1 and 2 above. Then, scroll (1) to Change Box Nr and press Select.
- Edit the box number and press **OK**

 A confirmation tone will sound and the display will return to the SMS Settings menu.

9.4.2 SMS Centre

Use this menu to set the incoming and outgoing numbers for up to three SMS centres

- Press in idle mode, scroll to SMS. and press Select.
- Scroll (1) to Settings and press Select. Scroll (1) to SMS
 Centre and Select.
- 3 Scroll (1) to select SMS Centre 1, SMS Centre 2, or SMS Centre 3 and press Select.
- 4 Scroll (1) to select Outgoing Nr or Incoming Nr and press Select
- Input the number and press **OK**.
 - A confirmation tone will sound and the display will return to the previous screen so you can input the other number.
 - When you have finished inputting both outgoing and incoming numbers, press Back to return to the SMS Centre menu.

9.4.3 Default Centre

Use this menu to select the default SMS center

Press in idle mode, scroll to SMS, and press Select.

- 2 Scroll (1) to Settings and press

 Select. Scroll (1) to Default
 Centre and Select.
- Scroll to select SMS Centre 1, SMS Centre 2, or SMS Centre 3 and press Select.
 - A confirmation tone will sound and the display will return to the SMS Settings menu.

10 Telephone answering machine (TAM)

Your phone features an answering machine that records unanswered calls when it is activated. The answering machine can store up to 59 messages. The maximum recording time is 3 minutes per message, or 30 minutes for all messages. The maximum length of an outgoing message is 1 minute. You can use the control keys on the base station to perform the basic functions of the answering machine such as message playback, deleting messages and adjustment of volume on the base station. For a description of each function of the control keys on the base station, please see "Overview of the base station" (section 2.4) for more details. You can also use the answering machine menu on the handset to access the answering machine functions. Those

procedures are covered below. There is also a menu to set the answering machine options.

The telephone answering machine is ON by default. To switch the answering machine between on and off, press on your base station. Alternatively, you may switch the answering machine on and off via your handset (see section 10.6.2).

10.1 Playing Messages

10.1.1 Playback of messages via handset

The answering machine message counter blinks when there are new messages and display the number of new messages. The first recorded message is played first via the loudspeaker. When all new messages have been played, the answering machine will stop and the message counter will stop blinking.

- Press the www key in idle mode, scroll to Answer Machine, and press Select.
- Play is highlighted. Press Select to start playing new messages.
 - The handset displays New and the number of new messages in the format 01/04, where 01 is the number of the message being played and 04 is the number of new messages.
 - If there are no new messages, the handset displays the number of

old messages in the same format (however 'New' is not displayed.) and plays the old messages.

10.1.2 Functions available during playback

During playback, you can enable the following functions by pressing **Menu**. Use (a) to scroll between the functions and press **Select** to confirm.

commin.		
Repeat	Replay the current	
	message	
Next	Listen to the next	
	message.	
Previous	Listen to the previous	
	message.	
Delete	Delete the message	
	currently playing.	

10.2 Delete all messages

Warning

Deleted messages cannot be recovered.

🖨 Note

Unplayed messages will not be deleted.

- Press the we key in idle mode, scroll to Answer Machine, and press Select.
- Scroll (to Delete All and press Select.
- Delete All? is displayed on the screen. Press OK to confirm deletion of all your messages.
 - Waiting... is displayed while the messages are deleted; then,
 Deleted is displayed for 2

seconds, and the display returns to the **Answer Machine** menu.

10.3 Turn the Answering Machine On/Off

You can turn the answering machine on or off from the handset as follows

- Press the www key in idle mode, scroll to Answer Machine, and press Select.
- Scroll to Answer On/Off and press Select.
- Scroll to select On or Off and press Select.
 - A validation tone is emitted and the screen returns to Answer Machine menu.

10.4 Play, Record, or Delete an Outgoing Message

You can record a personalized message to be played when the answering machine picks up an incoming call.

⊜ Note

The maximum length of an outgoing message is 1 minute.

- 1 Press the we key in idle mode, scroll to Answer Machine, and press Select.
- Scroll (1) to Record OGM and press Select.
- 3 Scroll (1) to select Answer & Rec. or Answer Only and press
- 4 Scroll (1) to select Play, Record
 Message, or Delete and press
 Select

- If Play is selected, the current outgoing message is played.
- If Record Message is selected, a beep sounds and the handset starts automatically recording a message.
- If Delete is selected and a personal outgoing message was previously recorded, Deleted is displayed. The predefined OGM is reinstated automatically.

10.5 Set the Answer mode

There are 2 answer modes available:
Answer Only and Answer & Record. By default, the answer mode is Answer & Record, which lets your caller leave a message on the answering machine. This can be changed to Answer Only mode, which does not allow your caller to leave any messages on the answering machine.

- Press the weekey in idle mode, scroll to Answer Machine, and press Select.
- Scroll to Answer Mode and press Select.
- Scroll (1) to select Answer & Rec. or Answer Only and press Select.
 - A validation tone is emitted and the screen returns to Answer Machine menu.

Note

Depending on the answer mode you have selected, the appropriate default outgoing message is played once the answering machine picks up an incoming call.

Tip

You can set the answering machine to play a personalized outgoing message. See 10.4 above.

10.6 Answering Machine Settings

10.6.1 Ring Delay

This is the number of rings before the answering machine answers and starts playing your greeting message. You can set the answering machine to start playing your greeting message after 3 to 8 rings or the "Economy" option. The default ring delay is **Economy**.

- Press the we key in idle mode, scroll to Answer Machine, and press Select.
- Scroll to Settings and press Select.
- 3 Ring Delay is highlighted. Press

 Select, then scroll (1) to select from 3 to 8 or Economy.
- Press Select to confirm.
 - A validation tone is emitted and the display returns to the Settings menu.

⊜ Note

If **Economy** is selected, the ring delay depends on the answering machine's condition.

- If there are new messages in the answering machine, it will pick up the line after 2 rings.
- If there are no new messages in the answering machine, it will pick up the line after 4 rings.

 Hence, if you want to check if you have any messages without incurring call charges, you can hang up the call after the 3rd ring.

10.6.2 Remote Access

You can check the messages on your answering machine by calling in from an outside line and entering the remote access code*. The keypad on the phone you use to dial in acts like the functions on your answering machine.

Note

This feature is deactivated by default.

* The remote access code (which is the same as your PIN code) prevents any unauthorised remote access of your answering machine.

10.6.2.1 Activate/Deactivate Remote Access

- Press the key in idle mode, scroll to Answer Machine, and press Select.
- 2 Scroll (1) to Settings and press Select. Then, scroll (1) to Remote Access and press Select.
- Scroll (1) to select Activate or Deactivate and press 7 Select.
 - A validation tone is emitted and the screen returns to Settings menu.

10.6.2.2 Controlling the Answering Machine from an external call

- From your external phone, dial home.
 - The answering machine answers and starts playing your greeting message.
- Press # key and enter the remote access code (same as your PIN code).
 - If the access code is incorrect, an error tone will be emitted. Then enter the PIN code again. If the PIN code is still incorrect, the answering machine will drop the line immediately.
 - If the remote access code is correct, a short validation tone will be heard

⊜ Note

Operation is cancelled if the PIN code is not entered within 8 seconds.

If the answering machine is off, the phone will enter into the remote access mode after 10 rings. A beep will then sound, prompting you to enter the PIN code. Enter the PIN (default is 0000) to activate the remote access feature. You can then turn ON the answering machine and play the recorded messages.

The following table indicates how to access the functions of the answering machine using the telephone keypad.

Key	Action
1	Go to previous message.
2	Play the message.
3	Skip to the next message.

Key	Action
6	Delete the playing message.
7	Turn on the answering
	machine.
8	Stop message playback.
9	Turn off the answering
	machine.

10.6.3 Handset Screening

When Handset call screening is set to **On**, you can press **Screen** to start call screening for incoming messages. If you decide to pick up the call, press **S**. Once you pick up, the recording will stop automatically.

⊜ Note

If you have multiple handsets, only one handset can enable handset call screening for each call.

- Press the em key in idle mode, scroll to Answer Machine, and press Select.
- Scroll to Settings and press

 Select. Then, scroll to HS
 Screening and press Sclect.
- 3 Scroll (1) to select On or Off and press Select.
 - A validation tone is emitted and the screen returns to **Settings** menu.

10.6.4 Setting the Outgoing Message Language

The language of the default outgoing messages corresponds to the country selected. However you can change the language of the default outgoing messages as follows.

- Press the we key in idle mode, scroll to Answer Machine, and press Select.
- 2 Scroll (1) to Settings and press

 Select. Then, scroll (1) to

 Voice Language and press

 Select
- Scroll to select the language and press Select.
 - A validation tone is emitted and the screen returns to Settings menu

11 Technical data

Display

- · Color LCD with backlight
- Selectable wallpaper
- Selectable colour theme

General telephone features

- · Caller name & number identification
- 5 standard + 10 polyphonic ringer melodies
- Wideband synthesis for receiver and loudspeaker

Phonebook list, Redial list and Call log

- · Phonebook list with 200 entries
- · Redial list with 10 entries
- · Call log with 50 entries

Battery

2 × AAA, 600mAh batteries

Radio specifications

- Frequence Band: 1880 1900Mhz
- Maximum output power: 250mW

Weight and dimensions

Base:

- · 189.5 grams
- 77mm × 115mm × 131mm (H × D × W)

Handset:

- 128.5 grams
- 162mm × 31.5mm × 48mm (H × D × W)

Temperature range

- Operation: Between 0 and 35°C (32 to 95°F).
- Storage: Between -20 and 70°C (-4 to 158°F).

Relative humidity

- Operation: Up to 95% at 40°C
- Storage: Up to 95% at 40°C

12 Frequently asked questions

www.philips.com/support

In this chapter, you will find the most frequently asked questions and answers about your phone.

12.1 Connection

The handset does not switch on!

- Charge the batteries: Put the handset on the base station to charge. After a few moments, the phone will switch on.
- You may have accidentally switched off the handset. In this case, press and hold for at least 1 second to switch it on again (see section 5.1 -"Switch the handset off/on").

The handset does not charge!

· Check charger connections.

icon is not blinking during charge!

- Battery is full: There is no need to charge the battery.
- Bad battery contact: Adjust the handset slightly.
- Dirty contact: Clean the batteries contact with a cloth moistened with alcohol

Communication is lost during a call!

- · Charge the battery
- Move closer to the base station

The phone is "Out of range"!

Move closer to the base station

12.2 Set-up

Searching... is displayed on handset and '\f' icon is blinking!

· Move closer to the base station.

- Make sure that your base station is on
- Reset your unit and restart handset registration.

12.3 Sound

Handset does not ring!

Check that the **Ring Volume** is not set to no bars (Ringer Off), and make sure the 'F' icon is not displayed on the screen (see section 6.2.1 - "Set the Ring Volume").

Caller does not hear me!

Microphone may be muted: During a call, press 4.

There's no dialling tone!

- No power: Check the connections.
- Batteries are empty: Charge the batteries.
- · Move closer to the base station.
- Wrong line cable used: Use the line cable provided.
- Line adaptor is required: Connect the line adaptor to the line cord.

Caller does not hear me clearly!

- · Move closer to the base station.
- Move the base station at least one metre away from any electronic appliances.

Frequent noise interference on my radio or television!

 Move the base station as far away as possible from the electrical appliances.

12.4 Product behaviour

Keypad does not work!

Unlock your keypad: Long press *
 in idle mode.

The handset warms up when making a long call and when it is on the base station!

 This is a normal behavior. The handset consumes energy while calling and charging.

The handset cannot be registered to the base station!

- Maximum number of handsets (5) has been reached. To register a new handset, unregister an existing handset.
- Remove and replace the handset batteries.
- Try again by disconnecting and connecting the base station power supply and follow the procedure to register a handset (see section 7.6).

Caller number is not displayed!

 Service is not activated: Check your subscription with your network operator.

I cannot change the settings of my voice mail!

 Operator voice mail is managed by your operator and not the phone itself. Please contact your operator should you want to change the settings.

My handset keeps going into idle mode!

If there are no key presses for 30 seconds, the handset will automatically return to idle mode. It will also return to idle mode automatically when you place the handset back on the base station (if auto hang-up feature is on).

Phonebook entry cannot be stored and Memory Full is displayed!

 Delete an entry to free memory before saving your contact again.

The PIN code is wrong!

- · The default PIN is 0000.
- Reset the handset to revert to the default PIN code if it has been changed before (see "Reset Unit" -Section 7.9).

The answering machine does not record calls.

- Make sure the answering machine is connected to the power adaptor, and the power adaptor is plugged into mains supply which is switched on.
- Check if the answer machine is off, or Answer only mode is selected.
- Check to see if the answering machine is memory full. If so, delete some or all messages.
- Try switching off the power at the mains socket, and then turn it on again after 1 minute.

Unable to perform remote operation

- Make sure the remote access is on (see Section 10.6.2).
- Make sure you entered the correct remote access code.
- · Use a touch-tone phone.



If the above solutions do not help, remove the power from both the handset and the base. Wait for 1 minute and try again.

Cannot receive new SMS

- Check if SMS storage space is full, and delete old SMS.
- Make sure that your SMS settings are correct (see Section 9.4).
- In order to use SMS, you must subscribe to both SMS and Caller Line Identification (CLI) service. Contact your provider for more information.

Cannot send or receive new SMS

- Make sure that your SMS settings are correct (see Section 9.4).
- In order to use SMS, you must subscribe to both SMS and Caller Line Identification (CLI) service. Contact your provider for more information.
- Check whether another SMS-enabled phone is also on your line. If so, deactivate SMS reception on one of the devices.
- There may be a problem of compatibility between operators.
 Contact your provider for more information.

 Check whether your identity is withheld. If so, deactivate Withhold ID (see Section 8.10).

13 INDEX

Call from the call log 25 Call from the phonebook 25

Δ	Call Return 51
Access Info Service 50	Call the Cancel Call Back Number 51
Access phonebook 28	Call using Direct Access Memory 26
Access Redial list 31	Cancel Call Back 51
Access the Call log 32	Change Call Forward Activation
Access the Call Return Service 51	Codes 47
Activate/Deactivate loudspeaker mode 28	Change Call Forward Deactivation Code 47
Activate/Deactivate Remote Access 60	Change Call Forward when Busy
Activating Withhold ID 52	Activation Codes 48
Adjust earpiece or speaker volume 27	Change Call Forward when Busy
Advanced settings 39	Deactivation Code 48
Advanced Settings menu tree 21	Change Call Forward when Unanswered
Answer a call 26	Activation Codes 49
Answer an external call during intercom 34	Change Call Forward when Unanswered Deactivation Code 49
Answer Machine menu tree 24	Change PIN 41
Answering Machine Settings 60	Change Recall time 44
Auto Conference 40	Change the Dial Mode 45
Auto hang-up 39	Change the Display Language 38
Auto Prefix 44	Change the Handset Name 37
	Change the SMS Box Number 56
В	Charge battery 16
Backlight timing 39	Clock and Alarm menu tree 20
Base station 13	Clock and Alarm settings 35
Batteries 15	Color themes 38
	Connect the base station 14
С	Contrast 38
Call Barring 40	Country Selection 43
Call Forward 46	
Call Forward when Busy 47	D
Call Forward when Unanswered 48	Deactivate/Activate Auto Hang-Up 39
Call from redial list 25	Default Centre 57

66 INDEX

Default PIN code 41

Default settings 45

Delete a call list entry 33 Delete a Draft 56 Delete a phonebook entry 30 Delete a redial number 32 Delete all call list entries 33 Delete all Drafts 56 Delete all messages 58 Delete all phonebook entries 30 Delete all redial numbers 32 Delete all SMS Messages 55 Delete an SMS Message 55 Delete Direct Access Memory 31 Dial mode 45 Direct Access Memory 30 Direct dialling 25 Display icons and Messages 11 Display languages 38 Drafts 55

8

Easy Call 39 Edit a Draft 55 End a call 26 Establish a three-party conference call 34

F

Forward an SMS Message 54 Frequently asked questions 62 Functions available during playback 58

G

Getting started 14

Н

Handset name 37
Handset Screening 61
Handset Tones 37
Handsfree answering 26

П

Inbox 53 Information Service 1 50 Install battery 15 Install your phone 15 Intercom 34

Κ

Key Beep 38 Keypad lock/unlock 27

М

Make a call 25 Menu structure 18 Modify a phonebook entry 29 Mute/Unmute microphone 27

Ν

Network Services 46 Network Services menu tree 22

0

Open a Draft 55 Overview of the base station 13 Overview of your phone 9

Ρ

Paging 35
Personal settings 37
Personal Settings menu tree 19
Personalized message 59
Phonebook menu tree 18
PIN 41
Play, Record, or Delete an Outgoing Message 59
Playback of messages via handset 58
Playing Messages 58
Power requirements 5
Predialling 25

INDEX 67

R Set Voice Mail Number 50 Read SMS Messages 54 Setting the Outgoing Message Recall time 44 Language 61 Registration 42 Short Message Service 52 Remote Access 60 SMS 52 Reply to an SMS Message 54 SMS box number 56 Reset Unit 43 SMS Centre 57 SMS Drafts 55 Ring Delay 60 Ring tones 37 SMS Inhox 53 SMS menu tree 23 Ring Volume 37 SMS Reception 56 s SMS Settings 56 Save a redial number 31 Store a contact in the phonebook 28 Switch between an internal and external Save call list entry 33 call 34 Save the Number of an SMS Message 54 Select phonebook melody 29 Switch the handset off/on 27 Select the Color Theme 38 Select the Display Wallpaper 38 П Send a Draft 55 Technical data 62 Telephone answering machine 57 Set a Call Barring number 41 Set Alarm 36 Text or number entry 27 Set Alarm Tone 36 The call log 32 Set Auto Prefix 44 Transfer an external call 34 Set Call Barring Mode 40 Turn the Answering Machine On/Off 59 Set Call Return Service Number 51 Set Date and Time 35 U Set Date Format 36 Unregister 43 Set Easy Call number 40 Using the Call log 32 Set Easy Call to On or Off 39 Using the Intercom 33 Set First Ring Detection 45 Using the Redial list 31 Set Info Service Number 50 Using your phone 25 Set the Answer mode 59 Using your Phonebook 28 Set the Backlight Time 39 Set the Cancel Call Back Number 51 Voice Mail 50 Set the Display Contrast 38 Set the Ring Tones 37 Set the Ring Volume 37 W Set the Withhold ID Code 52 Wallpaper images 38 Set Time Format 35 Welcome mode 16

68 INDEX

What's in the box 8 Withhold ID 52 Write and Send an SMS 53



XHD Sound 41



Your phone 8

INDEX 69



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