

# User manual

Register your product and get support at www.philips.com/support

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# 1 Important safety instructions

### **Hearing Safety**





### Danger

 To avoid hearing damage, limit the time you use headphones at high volume and set the volume to a safe level. The louder the volume, the shorter the safe listening time is.

Be sure to observe the following guidelines when using your headset.

- Listen at reasonable volumes for reasonable periods of time.
- Be careful not to adjust the volume continuously upwards as your hearing adapts.
- Do not turn up the volume so high that you can't hear what's around you.
- You should use caution or temporarily discontinue use in potentially hazardous situations.
- Excessive sound pressure from earphones and headphones can cause hearing loss.
- Using headphones with both ears covered while driving is not recommended and may be illegal in some areas while driving.
- For your safety, avoid distractions from music or phone calls while in traffic or other potentially dangerous environments.

### General information

To avoid damage or malfunction:



### Caution

- Do not expose headphones to excessive heat
- · Do not drop your headphones.
- Headphones shall not be exposed to dripping or splashing.
- Do not allow your headphones to be submerged in water.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives.
- If cleaning is required use a soft doth, if necessary dampened with a minimum amount of water or diluted mild soap, to clean the product
- The integrated battery shall not be exposed to excessive heat such as sunshine, fire or the like.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

# About operating and storage temperatures and humidity

- Operate or store in a place where temperature is between -15°C (5°F) and 55°C (131°F) (up to 90% relative humidity.
- Battery life may be shorter in high or low temperature conditions.

# 2 Your Bluetooth wireless headset

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.
With this Philips wireless headset, you can:

- enjoy convenient wireless handsfree calls;
- enjoy and control wireless music;
- · switch between calls and music.

### What's in the box



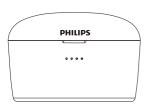


Philips True Wireless headset Philips SHB2515





Replaceable rubber ear caps x 2 pairs



Charging case



USB charging cable (for charging only)



Quick start guide





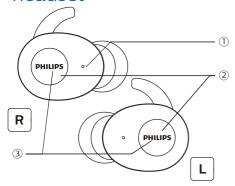
Safety leaflet

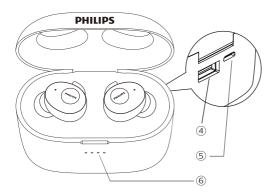
Warranty

### Other devices

A mobile phone or device (e.g. note-book, PDA, Bluetooth adapters, MP3 players etc) which supports Bluetooth and is compatible to the headset (see 'Technical data' on page 10).

# Overview of your Bluetooth wireless headset





- Microphone
- ② Multi-function buttons
- 3 LED indicator (headset)
- 4 USB type "A" port
- (5) Micro USB charging port
- 6 LED indicator (charging case)

### 3 Get started

### Charge the battery



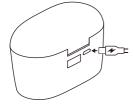
### Note

- Before you use your headset for the first time, place the headsets in the charging case and charge the battery for 8 hours for optimum battery capacity and lifetime.
- Use only the original USB charging cable to avoid any damage.
- Finish your call before charging the headset, as connecting the headset for charging will power the headset off.

### Charging case

Connect one end of the USB cable into the charging case, and another end into the power source.

- → The charging case starts charging.
- Charging process is verified by the blue LED light on the front panel,
- When the charging case is fully charged, the blue light goes on.





#### Tip

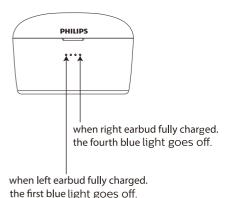
 The charging case serves as a portable backup battery for charging the headset. When the charging case is fully charged, it supports 25 full recharge cycle for the headset.

### Headset

Place the headset in the charging case. Then close the charging case.

→ The headset start charging.

• When the headset is fully charged, the blue light goes off.

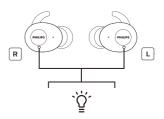




 Normally, a full charge takes 3 hours (for the charging case).

# Pair the headset with your Bluetooth device at the first time

- 1 Make sure that the headset is fully charged.
- Open the charging case, the headset will power on automatically, it will enter pairing model after Right & Left headset connected.



→ There will be a voice "Power on" and a voice "Pairing".

- → One of headset LED flashes in white and blue.
- → The headset is now in pairing mode and is ready to pair with a Bluetooth device (e.g. a mobile phone).
- 3 Turn on the Bluetooth function of your Bluetooth device.
- 4 Pair the headset with your Bluetooth device. Refer to the user manual of your Bluetooth device.
  - → The headset has voice "Connected" and LED goes off

#### Vote

 After powering on, if the headset cannot find any previously connected Bluetooth device, it will automatically switch to pairing mode.

The following example shows you how to pair the headset with your Bluetooth device.

- Turn on the Bluetooth function of your Bluetooth device, select Philips SHB2515.
- 2 Enter the headset password "0000" (4 zeros) if prompted. For those Bluetooth devices featuring Bluetooth 3.0 or higher, no need to enter a password.



# Single headset pairing (Mono mode)

1 Take the either headset ("Master device") from the charging case, then close the case, the earpiece will power on automatically. There will be a voice "Power on" from headset



2 Turn on the Bluetooth function on your device, search for "Philips SHB2515" tap to connect. (Please refer to P.6)



3 Once the pairing succeed, you will hear a voice "Connected" and the indicator light will be off.

# Pair the headset with another Bluetooth device

If you have another Bluetooth device that you want to pair with the headset, make sure the Bluetooth function in any other previously paired or connected devices are turned off. Then follow the steps in 'Pair the headset with your Bluetooth device at the first time'.



#### Note

 The headset stores 1 device in the memory. If you try to pair more than 2 devices, the earliest paired device is replaced by the new one.

# 4 Use your headset

# Connect the headset to your Bluetooth device

- Turn on the Bluetooth function of your Bluetooth device.
- Open the charging case, the headset will power on and reconnect automatically.
  - → If no device is connected, the headset will automatically turn off after 3 mins.
  - → Both headsets are now powered on and are paired with each other automatically.
  - → The headset will search the last connected Bluetooth device and reconnect to it automatically. If the last connected one is not available, the headset will search and reconnect to the second last connected device.

## \*

#### Tip

- The headset cannot connect to more than 1 device at the same time. If you have two paired Bluetooth devices, only turn on the Bluetooth function of the device that you want to connect.
- If you turn on the Bluetooth function of your Bluetooth device after turning on the headset, you have to go to the Bluetooth menu of the device and connect the headset to the device manully.



#### Vote

- If the headset fails to connect to any Bluetooth device within 3 minutes, it will turn off automatically to save the battery life.
- In some Bluetooth devices, connection may not be automatic. In this case, you have to go to the Bluetooth menu of your device and connect the headset to the Bluetooth device manually.

Power on/off			
Task	Multi- function button	Operation	
Turn the headset on.	Headsets	Open the charging case.	
Turn the headset off.		Place both headsets in charging case, then close the charging case.	
	Right/Left headset	Press and hold for 5 seconds.  → The white LED flashes 3 times.	

# Manage your calls and music

Music control

Task	Multi- function button	Operation
Play or pause music	Right/Left headset	Press once
Skip forward	Right headset	Press and hold for 2 seconds
Skip backward	Left headset	Press and hold for 2 seconds
Volume up Volume down	Right headset Left headset	Press twice

### Call control

Task	Multi- function button	Operation
Pick up/hang up call	Right/Left headset	Press once
Reject an incomging call	Right/Left headset	Press twice
Switch caller during a call	Right/Left headset	Press and hold for 2 seconds

#### Voice control

Task	Multi- function button	Operation
Siri/Google	Right/Left headset	Press three times

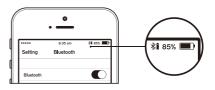
### LED indicator status

Headset status	Indicator
The headset is	The blue LED
powered on.	flashes 3 times.
The headset is The pairing mode. LE	e blue and white D flashes <b>alternately</b> .
The headset is on but not connected to a Bluetooth device.	The blue and white LED will flashes. If no connection can be made, the headset will turn itself off within 3 minutes.

Low battery level (headset).	You will hear 'battery low' on the headset.
	The white LED flash twice for every 3 minutes.
Battery is fully charged.	The LED is off.

# Battery LED indicator on headset status

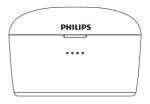
It will show a battery indicator on Bluetooth device after connected to headset.



# Battery LED indicator on Charging case

While charging headset, light on the first and the fourth blue LED will light on.

- · 4 blue LED lights stay on for 100% power
- 3 blue LED lights stay on and for 75-99% power
- · 3 blue LED lights stay on for 50-75% power
- · 2 blue LED lights stay on for 25-50% power
- · 1 blue LED lights stay on for 0-25% power



# Battery LED indicator on Charging case with USB cable

While charging case, Blue LED status as below:

- · 4 blue LED stay on for 100% power
- 3 blue LED stay on and 4th LED flashes every second for 75-99% power
- 2 blue LED stay on and 3rd LED flashes every second for 50-75% power
- 1 blue LED stay on and 2nd LED flashes every second for 25-50% power
- 1 blue LED flashes every second for 0-25% power



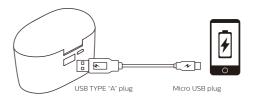
### Charging the Power bank

- Connect the micro USB of the supplied cable to micro USB port (Input 5V) on the power pack
- Connect the USB side of the supplied cable to either a computer USB port or USB AC adaptor ( For example: USB AC Adaptor supplied with your smart phones)
- The LED lights display the power bank battery level. When fully charged, all four LED lights will be on. The LED lights switch off auto matically when the charging cable is unplugged

### Power bank function

Built-in 3350mAH power bank with USB charging cable for charging any portable devices.

- Connect USB Type A plug to the power bank USB output port for any micro USB charging device.
- The LED lights switch off automati cally when the charging cable is unplugged.



### How to wear



# 5 Factory reset the headset

If you encounter any pairing or connection issue, you can follow the following procedure to factory reset your headset.

- On your Bluetooth device, go to the Bluetooth menu and remove Philips SHB2515 from the device list.
- 2 Turn off the Bluetooth function of your Bluetooth device.
- Put both headset back to charging case. Hold and press left & right headset function button for 5 seconds.
  - → Open the charging case, the headset will power on automatically. There will be a voice 'Power on' and a voice 'Pairing'.
  - → Then, one headset LED earpiece flashes in white and blue for 3 mins; the other headset LED goes off
- 4 To pair the headset with a Bluetooth device, turn on the Bluetooth function of your Bluetooth device, select Philips SHB2515.

## 6 Technical data

#### Headset

- Music time: 5 hours (additional 125 hrs with charging case)
- Talk time: 4.5 hours (additional 113 hrs with charging case)
- Charging time: 2 hours
- Rechargeable lithium ion battery: 50 mAh on each earpiece
- · Bluetooth version: 5.0
- Compatible Bluetooth profiles:
  - HSP (Hands-Free Profile-HFP)
  - A2DP (Advanced Audio Distribution Profile)
  - AVRCP (Audio Video Remote Control Profile)
- Supported audio codec: SBC
- Frequency range: 2.4 GHz
- Transmitter power: < 10 dBm (only for EU)
- Operating range: Up to 10 meters (33 feet)

### Charging case

- Battery type: Li-ion
- Output: DC 5.0V/2.1A
- Input: DC 5.0V/1.5A
- Capacity: 3350 mAh
- Charging time: 3 hrs



#### Note

Specifications are subject to change without notice.

### 7 Notice

### **Declaration of conformity**

Hereby, MMD Hong Kong Holding Limited declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. You can find the Declaration of Conformity on www.p4c.philips.com.

# Disposal of your old product and battery



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



This symbol on a product means that the product is covered by European Directive 2012/19/EU.

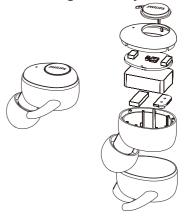


This symbol means that the product contains a built-in rechargeable battery covered by European Directive 2013/56/EU which cannot be disposed of with normal household waste. We strongly advise you to take your product to an official collection point or a Philips service centre to have a professional remove the rechargeable battery. Inform yourself about the local separate collection system for electrical and electronic products and rechargeable batteries. Follow local rules and never dispose of the product and rechargeable batteries with normal household waste. Correct disposal of old products and rechargeable batteries helps prevent negative consequences for the environment and human health

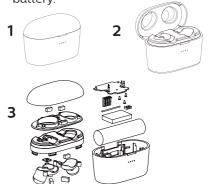
### Remove the integrated battery

If there is no collection/recycling system for electronic products in your country, you can protect the environment by removing and recycling the battery before disposing the headphones.

 Make sure the headset is disconnected from the charging case before removing the battery.



 Make sure the charging case is disconnected from the USB charging cable before removing the battery.



### Compliance with EMF

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

### **Environmental information**

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.)

Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

### Notice of compliance

The device complies with the FCC rules, Part 15. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

### FCC rules

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be co-located

or operating in conjunction with any other antenna or transmitter.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Canada: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause interference.
- 2. This device must accept any interference, including interference that may cause undesired operation of the device. CAN ICES-3(B)/NMB-3(B)

IC Radiation Exposure Statement:

This equipment complies with Canada radiation exposure limits set forth for uncontrolled environments.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter
L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique
Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1. L'appareil ne doit pas produire de brouillage;
- 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

# 8 Frequently asked questions

My Bluetooth headset does not turn on. The battery level is low. Charge the headset

# I cannot pair my Bluetooth headset with my Bluetooth device.

The Bluetooth is disabled. Enable the Bluetooth feature on your Bluetooth device and turn on the Bluetooth device before you turn on the headset.

### Pairing does not work.

- · Put both earpieces into charging case.
- Make sure you have disabled the Bluetooth function of any previously connected Bluetooth devices.
- On your Bluetooth device, delete "Philips SHB2515" from the Bluetooth list.
- Pair your headset (see 'Pair the headset with your Bluetooth device at the first time' on page 6).

### How to reset pairing.

Take both headsets out of the charging case. Press twice on both headsets Multi-function buttons until the LED indicator turns white, wait for about 10 seconds. You will hear "Connected"

## The Bluetooth device cannot find the headset.

- The headset may be connected to a previously paired device. Turn off the connected device or move it out of range.
- Pairing may have been reset or the headset has been previously paired with another device. Pair the headset with the Bluetoot device again as described in the user manual. (see 'Pair the headset with your Bluetooth device at the fist time' on page 6).

### My Bluetooth headset is connected to a Bluetooth stereo enabled mobile phone, but music only plays on the mobile phone speaker.

Refer to the user manual of your mobile phone. Select to listen to music through the headset.

# The audio quality is poor and crackling noise can be heard.

 The Bluetooth device is out of range. Reduce the distance between your headset and Bluetooth device, or remove obstacles between them.

The audio quality is poor when streaming from the mobile phone is very slow, or audio streaming does not work at all. Make sure your mobile phone not only supports (mono) HSP/HFP but alos supports A2DP and is BT4.0x (or higher) compatible (see 'Technical data' on page 10).

# I hear but cannot control music on my Bluetooth device (e.g. play/pause/skip forward/backward).

Make sure the Bluetooth audio source supports AVRCP (see 'Technical data' on page 10).

### The volume level of the headset is toot

Some Bluetooth devices cannot link the volume level with the headset through volume sync. In this case, you have to adjust the volume on your Bluetooth device independently to achieve an appropriate volume level.

## I cannot connect the headset to another device, what do I do?

- make sure the Bluetooth function of the previous paired device is turned off.
- Repeat the pairing procedure on your second device (see 'Pair the headset with your Bluetooth device at the first time' on page 6).

### I hear sound from only one earpiece.

- If you are in a call, it is normal that sound comes from the right and left earpiece.
- If you are listening to music but sound only comes from one earpiece:
  - The other earpiece may be out of battery. For optimal performance, charge both earpiece fully.

- The right and left earpieces are disconnected from each other, Turn off both earpiece first. Then put both earpieces back to charging case for 5 seconds and take them out. This will turn the earpieces on and connect the two earpieces. Reconnect the headset to your Bluetooth device.
- The headset is connected to more than one Bluetooth device. Switch off the Bluetooth function of all connected devices. Turn off both earpieces. Put both earpieces back to charging case for 5 seconds and take them out. Reconnect the headset to your Bluetooth device. Note that the headset is designed for connecting to only one Blue tooth device ath a time. When you reconnect the headset to your Bluetooth device, make sure the Bluetooth function of any other Previously paired/connected devices are off
- If the above solutions do not help, factory reset the headset (see 'Factory reset the headset' on page 9).

For further support, visit www.philips.com/support.





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